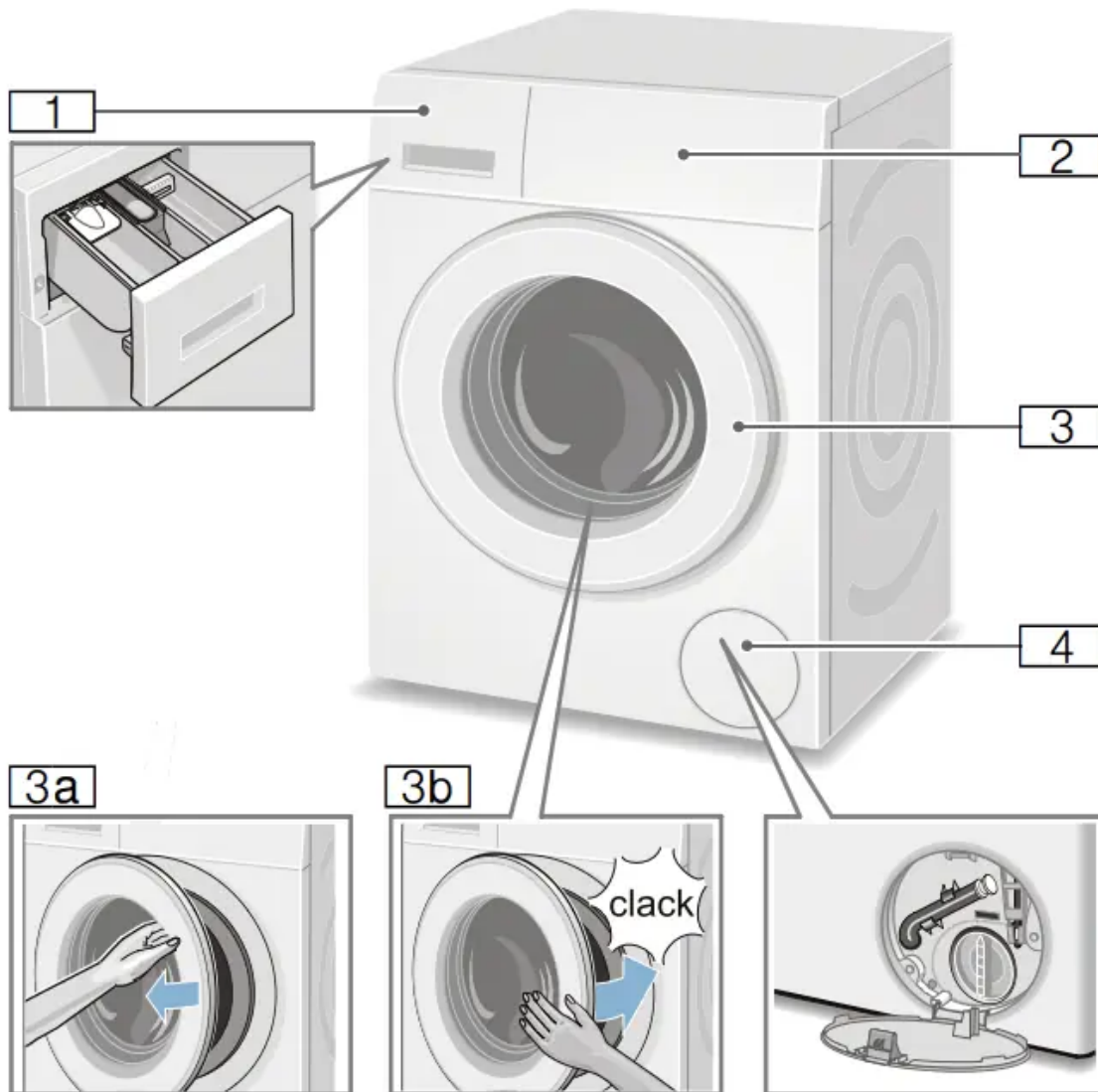


Getting to know the appliance

Washing machine



1 Detergent drawer → Page 38

2 Operating/display panel

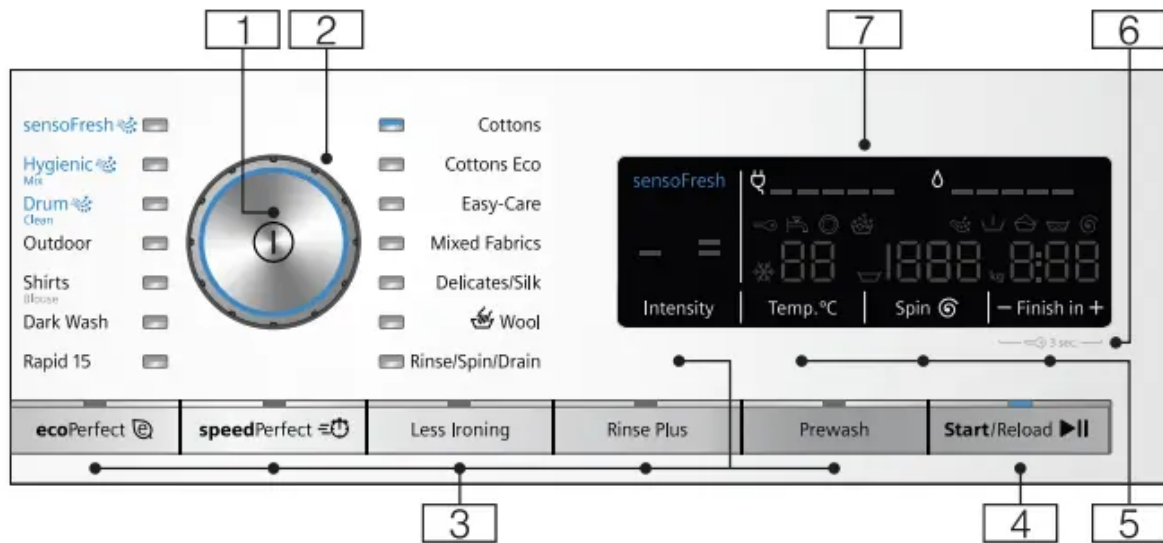
3 Door with door handle




3a Open the door


3b Close the door

4 Service flap

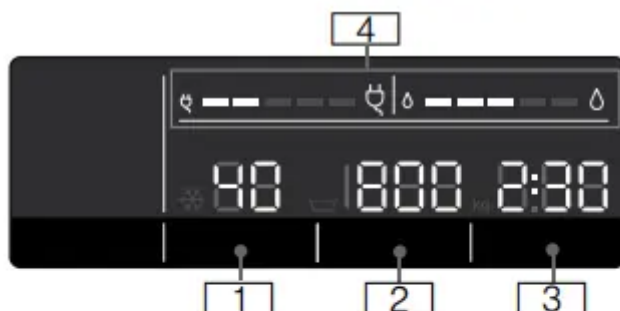
Control panel



- 1 Main switch**
for switching the washing machine on and off:
Press the ① button.
- 2 Programme selector**
for selecting a programme.
Programme overview → *Page 29*
- 3 Additional programme settings:**
→ *Page 36*
 - speedPerfect ,
 - ecoPerfect ,
 - Prewash,
 - Rinse Plus,
 - Less Ironing,
 - sensoFresh Intensity
- 4 ▶|| button for:**
 - Starting a programme,
 - Interrupting a programme, e.g. to add items of laundry
→ *Page 40*,
 - Cancelling a programme
→ *Page 40*
- 5 Changing the default programme settings:** → *Page 35*
 - Temperature (Temp. °C),
 - Spin speed (Spin ) ,
 - Finish in

- 6 Child lock ( 3 sec.)**
to prevent the set functions from being changed accidentally:
To do so, press the **Finish in +** and - buttons at the same time for approx. 3 seconds. → *Page 39*
- 7 Display panel** for settings and information. → *Page 26*

Display panel



Default programme settings:













- 1 **Temperature** in °C
 ❄ - 90 (❄ = cold)
- 2 ■ **Spin speed** in rpm,
 ∇, 0 - 1600*;
 * Max. spin speed, depending on the selected programme and model,
 - 0 = no spin cycle, draining only → *Page 35*,
 - ∇ = Rinse Stop → *Page 35*
- 3 ■ **Finish in**
 e.g. 2:30;
 Programme duration depends on the programme selection in h:min (hours:minutes)
 - **End time preselection**
 1 - 24 h;
 Programme ends after ... h (h = hours),
 - **Load recommendation**
 e.g. kg 9*;
 * depending on the selected programme
- 4 **Information on energy and water consumption:** → *Page 12*
 - ◊ — — — — —
 Water consumption display,
 - ⚡ — — — — —
 Energy consumption display

Further information

≡ = sensoFresh Intensity
 → *Page 36*

Programme progress:

🌫 Active oxygen phase

Further information	
	Prewash
	Wash
	Rinse
	Spin
- 0 -	Programme end
	Programme end during Rinse Stop
- P -	Pause, e.g. to reload laundry
Loading door:	
	The washing machine door can be opened.
	When the programme has started: The washing machine door is not closed properly.
Tap:	
	Tap not turned on, no water pressure
	Water pressure too low (may increase the programme duration)
Childproof lock: → Page 39	
	Childproof lock activated
	Childproof lock activated, programme selector adjusted
Foam detection function:	
	→ Page 39
Fault display:	
E: --	→ Page 48
Signal setting:	
0 - 4	→ Page 42
Automatic switch-off of the appliance:	
On OFF	→ Page 12, → Page 42

Laundry

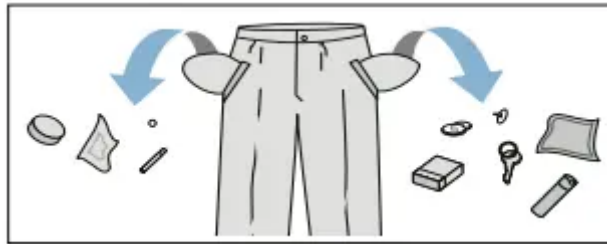
Prepare the laundry

Caution! Damage to the appliance/fabrics

Foreign objects (e.g. coins, paperclips, needles, nails) may damage the laundry or components in the washing machine.

You should therefore note the following tips when preparing your laundry:

- Empty any pockets.



- Look out for metal items (paperclips, etc.) and remove them.
- Wash delicates in a laundry bag (tights, underwired bras, etc.).
- Close any zips; button up any cover buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place curtains in a laundry bag.

Sorting laundry


Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour

Note: Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.

- Soiling Wash laundry with the same level of soiling together.







Some examples of soiling levels can be found on → Page 28

- Light: Do not prewash, select the speedPerfect  setting if necessary
- Normal
- Heavy: Load less laundry, select a programme with prewash

– Stains: Remove/pretreat stains while they are fresh. Firstly, dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.

■ Symbols on the care labels

Note: The numbers in the symbols indicate the maximum washing temperature that may be used.

-  Suitable for normal washing process; e.g. Cottons programme
-  A gentle washing process is required; e.g. Easy-Care programme
-  An especially gentle washing process is required; e.g. Delicate/Silk programme
-  Suitable for washing by hand; e.g.  Woollens programme
-  Do not machine wash.

Detergent

Correct selection of detergent

The care label is crucial for selecting the correct detergent, temperature and treatment of the laundry.

■ Standard detergent with optical brighteners

Suitable for boil-washable white laundry made from linen or cotton Programme: Cottons/ cold - max. 90 °C

■ Detergent for colours without bleach or optical brighteners

Suitable for coloured laundry made from linen or cotton Programme: Cottons/ cold - max. 60 °C

■ Detergent for colours/delicates without optical brighteners

Suitable for coloured laundry made from easy-care fibres, synthetic fibres Programme: Easy-Care/ cold - max. 60 °C

■ Detergent for delicates


Suitable for delicate, fine fabrics, silk or viscose Programme: Delicate/Silk/ cold - max. 40 °C

■ Detergent for woollens

Suitable for wool Wool programme/ cold - max. 40 °C

Saving energy and detergent

For light and normal soiling, you can save energy (lower washing temperature) and detergent.













Saving	Soiling/note
<p data-bbox="172 271 738 349">Reduced temperature and detergent quantity as per the recommended dosage</p>  <p data-bbox="172 891 724 1014">Temperature as per the care label and detergent quantity as per the recommended dosage for heavy soiling</p>	<p data-bbox="842 271 916 304">Light</p> <p data-bbox="842 331 1417 409">No visible dirt or stains. Clothing has taken on some body odour, e.g.:</p> <ul data-bbox="842 439 1401 723" style="list-style-type: none"> <li data-bbox="842 439 1401 517">■ Light summer/sports clothing (worn for a few hours) <li data-bbox="842 544 1401 622">■ T-shirts, shirts, blouses (worn for up to one day) <li data-bbox="842 649 1401 723">■ Guest bed linen and hand towels (used for one day) <p data-bbox="842 752 943 786">Normal</p> <p data-bbox="842 813 1294 846">Visible dirt or a few light stains, e.g.:</p> <ul data-bbox="842 875 1401 1014" style="list-style-type: none"> <li data-bbox="842 875 1401 954">■ T-shirts, shirts, blouses (sweat soaked, worn a few times) <li data-bbox="842 981 1401 1014">■ Towels, bedding (used for up to one week) <p data-bbox="842 1043 927 1077">Heavy</p> <p data-bbox="842 1104 1342 1182">Dirt and/or stains clearly visible, e.g. tea towels, baby items, work clothing</p>








Note: When measuring the amount of all detergents/additives/care products and cleaning agents, please always check the manufacturer's instructions and information. → Page 38










Overview of programmes





Programmes on the programme selector


Programme/Type of laundry/Instructions	Settings
<p>Name of the programme</p> <p>Brief explanation of the programme and for which fabrics it is suitable.</p>	<p>Max. load</p> <p>Temperature that can be selected (☼ = cold)</p> <p>Spin speed that can be selected**; ☾ = Rinse Stop, 0 = no spin cycle, draining only</p> <p>programme additional settings that can be selected</p>
<p>Cottons</p> <p>Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen</p> <p>Note: . The speedPerfect ☼☽ setting is suitable as a short programme for lightly soiled laundry.</p>	<p>Max. 9 kg/5* kg</p> <p>☼ - 90 °C</p> <p>☾, 400 - 1600** rpm</p> <p>ecoPerfect ☼, speedPerfect ☼☽, Prewash, Rinse Plus, Less Ironing</p>
<p>Cottons Eco</p> <p>Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen;</p> <p>Energy-optimised washing by reducing the temperature while achieving a comparable washing result for the Cottons programme.</p> <p>Note: . The washing temperature is lower than the selected temperature. If you want to achieve a higher water temperature, use the Cottons programme with a higher temperature as required.</p>	<p>Max. 9 kg</p> <p>☼ - 90 °C</p> <p>☾, 400 - 1600** rpm</p> <p>Prewash, Rinse Plus, Less Ironing</p>
<p>Easy-Care</p> <p>Textiles made of synthetic materials or blended fabrics</p>	<p>Max. 4 kg</p> <p>☼ ... 60 °C</p> <p>☾, 0 - 1200 rpm</p> <p>ecoPerfect ☼, speedPerfect ☼☽, Prewash, Rinse Plus, Less Ironing</p>

Programme/Type of laundry/Instructions	Settings
<p>Mixed Fabrics Mixed load of cottons and synthetic fabrics</p>	<p>Max. 4 kg  - 40 °C  0 - 1600** rpm ecoPerfect , speedPerfect , Prewash, Rinse Plus, Less Ironing</p>
<p>Delicates / Silk For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blends (e.g. silk blouses, silk scarves) Note: . Use a detergent that is suitable for machine-washing delicate fabrics or silk.</p>	<p>Max. 2 kg  - 40 °C  0 - 800 rpm ecoPerfect , speedPerfect , Prewash, Rinse Plus, Less Ironing</p>
<p> Wool Hand- or machine-washable fabrics that are made of wool or contain wool; particularly gentle wash programme to prevent laundry from shrinking, with longer pauses in the programme (during which the items rest in the water) Notes <ul style="list-style-type: none"> ■ Wool is of animal origin, e.g. angora, alpaca, llama, sheep. ■ Use a detergent that is suitable for machine-washing wool. </p>	<p>Max. 2 kg  - 40 °C  0 - 800 rpm -</p>
<p>Rinse / Spin / Drain Combined extra programme for rinsing and spinning the laundry, and draining the rinsing water Note: . The Rinse Plus button is activated at the factory for this programme. If you only want to spin the laundry: Deactivate the Rinse Plus button and, if required, adjust the spin speed. If you only want to drain the water: Deactivate the Rinse Plus button and select the spin speed 0.</p>	<p>- -  0 - 1600** rpm Rinse Plus, Less Ironing</p>

Programme/Type of laundry/Instructions	Settings
<p>sensoFresh </p> <p>Mixed load of cottons, synthetic fabrics, silk, satin, wool; programme suitable for removing odours, e.g. the smell of cigarettes and kitchen odours → Page 34</p> <p>Notes</p> <ul style="list-style-type: none"> ■ Observe max. load. ■ Not a washing programme/not suitable for removing stains and sweat. ■ Load dry laundry only. ■ Before loading the laundry, wipe the drum dry if necessary, turning it as you do so to remove all water. 	<p>Max. 1 kg</p> <p>-</p> <p>-</p> <p>sensoFresh Intensity  </p>
<p>Drum Clean </p> <p>The cleaning programme, combined with an active oxygen phase followed by a washing programme, thoroughly cleans and cares for the drum and outer tub, and eliminates odours.</p> <p>Run the programme, e.g.:</p> <ul style="list-style-type: none"> ■ before using the appliance for the first time, ■ if you regularly wash at low temperatures (40 °C or lower) or ■ if there are odours due to a long absence. <p>Notes</p> <ul style="list-style-type: none"> ■ The Drum Clean  indicator lamp flashes when you use have not used a programme at 60 °C or higher for a long time. ■ Run the programme without laundry. ■ Use washing powder or a detergent containing bleach. To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergent designed for woollens or delicates. 	<p>0 kg</p> <p>90 °C</p> <p>1200 rpm</p> <p>-</p>
<p>Rapid 15</p> <p>Extra-short programme of approx. 15 minutes, suitable for small items of lightly soiled laundry</p>	<p>Max. 2 kg</p> <p> - 40 °C</p> <p>, 0 - 1200 rpm</p> <p>-</p>

Programme/Type of laundry/Instructions	Settings
Dark Wash Dark-coloured cottons and dark-coloured easy-care fabrics; Turn items inside-out before washing.	Max. 3.5 kg ✖ - 40 °C ▽, 0 - 1200 rpm ecoPerfect  , speedPerfect  , Prewash, Rinse Plus, Less Ironing
Hygienic Mix  Mixed load of cottons, synthetic fabrics, silk, satin; The washing programme, combined with an active oxygen laundry treatment followed by a washing programme, is particularly suitable for delicate fabrics with high hygiene requirements.	Max. 4 kg ✖ - 40 °C ▽, 400 - 1600** rpm ecoPerfect  , speedPerfect  , Prewash, Rinse Plus, Less Ironing
*** Textile Guard Wash cycle followed by waterproofing of membrane-coated weatherproof and outdoor clothing or water-resistant fabrics	Max. 1 kg ✖ - 40 °C ▽, 0 - 800 rpm ecoPerfect  , speedPerfect  , Rinse Plus,
<ol style="list-style-type: none"> Select a programme. Add special detergent for outdoor clothing to compartment II. Add a waterproofing agent (max. 170 ml) to compartment . Press the  button. After-treat the laundry in accordance with the manufacturer's instructions. 	
Notes <ul style="list-style-type: none"> Use a special detergent suitable for machine washing and dose in accordance with the manufacturer's instructions: Laundry must not be treated with fabric softener. Before washing, clean the detergent drawer thoroughly (all compartments) to remove fabric softener residue. 	


Programme/Type of laundry/Instructions	Settings
*** Outdoor Membrane-coated weatherproof or outdoor clothing and water-resistant fabrics Notes <ul style="list-style-type: none"> ■ Use special detergent suitable for machine-washing; add the correct dosage to compartment II in accordance with the manufacturer's instructions. ■ Laundry must not be treated with fabric softener. ■ Before washing, clean the detergent drawer thoroughly (all compartments) to remove fabric softener residue. 	Max. 2 kg ❄ - 40 °C 🔄, 0 - 800 rpm ecoPerfect  , speedPerfect  , Rinse Plus,
Shirts / Blouse Non-iron shirts or blouses made of cotton, linen, synthetic fibres or blended fabrics Notes <ul style="list-style-type: none"> ■ Shirts/blouses are only given a short spin on the Less Ironing setting. Hang them up to dry while still dripping wet. → Self-smoothing effect ■ Use the Delicates / Silk programme to wash shirts/blouses made of silk or delicate fabrics. 	Max. 2 kg ❄ - 60 °C 🔄, 0 - 800 rpm ecoPerfect  , speedPerfect  , Prewash, Rinse Plus, Less Ironing

* Reduced load for the speedPerfect  setting

** Max. spin speed, depending on the model

*** Programme depending on the model

sensoFresh

sensoFresh  is an innovative programme that is designed to refresh laundry and remove odours (e.g. the smell of cigarettes and kitchen odours). Sweaty fabrics must be washed.

In this programme, your laundry is treated with active oxygen and water mist; detergent is not added.

Active oxygen is a special type of oxygen which effectively reduces odours.

The programme is suitable for all types of material and fabric, even for those which should only be professionally cleaned.




Once the programme has started, the drum inside the appliance lights up and the mist that is created can be seen.

Once the programme has finished, take the laundry out of the drum and shake it out briefly.

Notes


- Leave the door and detergent drawer open slightly when the appliance is not in use. →

Page 44

- The active oxygen treatment is less effective if the drum is dirty. Run the Drum Clean  programme regularly.
- It is not possible to add laundry once the programme has started.
- If you cancel the programme or switch to a different one, the door will remain locked until there is no longer any active oxygen in the drum. This may take up to 25 minutes. The two symbols  and  will flash during this time. The door will then unlock automatically.

Starching

Note: Laundry should not be treated with fabric softener.





Liquid starch can be used to stiffen fabrics particularly in the Rinse and Cottons programmes. Measure starch into compartment  in accordance with the manufacturer's instructions (clean first if necessary).

Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions.

Do not use the washing machine to bleach clothes.

Soaking

1. Switch on the appliance.
2. Select the Cottons 30 °C programme.
3. Pour soaking agent/detergent into compartment  in accordance with the manufacturer's instructions.
4. Press the  button. The programme starts.
5. After approx. 10 minutes, press the  button to pause the programme.
6. Leave the laundry to soak for as long as required, then either press the  button again to continue the programme or change the programme.

Notes

- Load laundry of the same colour.
- No additional detergent is required; the soaking solution is used for washing.

Programme default settings

The default programme settings are displayed in the display panel after selecting the programme. You can change the default settings.

An overview of all programme settings, which can be selected depending on the programme, can be found from → Page 29.

Temperature

(Temp. °C)


Depending on what stage the programme is in, you can change the set temperature before and during the programme. The maximum temperature that can be set depends on the programme that has been selected.

Spin speed

(Spin )

Depending on what stage the programme is in, you can change the spin speed (in rpm; revolutions per minute) before and during the programme.

Setting 0: The rinsing water is drained but there is no final spin. The laundry stays wet inside the drum, e.g. for items that should not be spun.

Setting : Rinse Stop = no final spin. The laundry stays in the water after the final rinse.

You can select "Rinse Stop" to prevent creasing if the laundry will not be taken out of the washing machine immediately after the programme has ended. To continue/end the programme → Page 40

The maximum speed that can be set depends on the model and programme that has been selected.


Finish in

Before starting the programme, you can preselect the programme end ("Ready in" time) in hourly increments (h = hour) up to a maximum of 24 hours.

To do this:

1. Select a programme. The programme duration is displayed for the selected programme, e.g. 2:30 (hours:minutes).
2. Press the Finish in button repeatedly until the required number of hours is displayed.

Note: The setting values are increased using the Finish in + button, and decreased using the Finish in - button.

3. Press the  button. The programme starts. The selected number of hours (e.g. 8 h) is shown in the display panel and counts down until the wash programme starts. The duration of the programme is then displayed.

Note: The length of the programme is automatically adjusted when the programme is running. Changes to the default programme settings or programme settings may also change the programme duration.

After starting the programme (if a Finish in time has been selected and the wash programme has not yet started), you can change the preselected number of hours as follows:

1. Press the ►|| button.
2. Use the Finish in - or + button to change the number of hours.
3. Press the ►|| button.

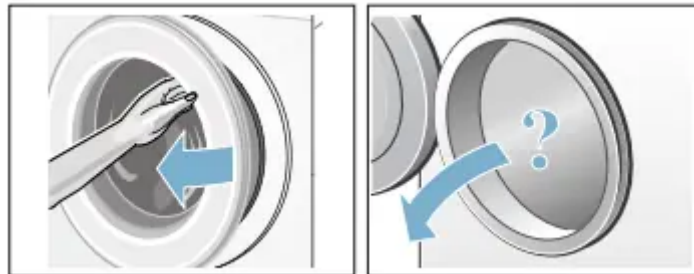
After starting the programme, you can add or remove laundry if necessary. → Page 40

Operating the appliance

Preparing the washing machine

Note: The washing machine must be correctly installed and connected. From → Page 13.

1. Connect the mains plug.
2. Turn on the tap.
3. Open the door.
4. Check that the drum is completely drained. Drain if necessary



Switching on the appliance/ selecting a programme

Press the ⓘ button. The appliance is switched on.

The Cottons programme set at the factory is then always displayed. You can use this programme or select a different programme. The programme selector can be turned in either direction.

Note: If you have activated the childproof lock, you must deactivate it before you can set a different programme. → Page 39

The indicator light on the programme selector lights up and the default programme settings for the selected programme appear in the display panel:

- Temperature
- Spin speed
- The maximum load and the duration of the programme (alternately)
- Information on water and energy consumption

In appliances with a drum light: The drum is lit after switching on the appliance, after opening and closing the door and after starting the programme. The light switches off automatically


Placing laundry into the drum

Warning Danger of death! Items of laundry pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion after being loaded into the washing machine. Hand-rinse these items of laundry thoroughly beforehand.

Notes

- Mix items of laundry of varying sizes. Laundry items of different sizes distribute themselves better during the spin cycle. Individual laundry items may cause an unbalanced load.
 - Observe the maximum specified load. Overfilling adversely affects the washing result and promotes creasing.
1. Unfold presorted laundry items and place them in the drum.
 2. Make sure that no items of laundry are trapped between the door and the rubber seal, and close the door.



The  button indicator lamp flashes and the programme settings appear in the display panel.

Measure and add detergent and care products

Caution! Damage to the appliance Cleaning agents and agents for pretreating laundry (e.g. stain removers, prewash sprays, etc.) may cause damage if they come into contact with the surfaces of the washing machine. Do not allow these agents to come into contact with the surfaces of the washing machine. If necessary, immediately wipe away spray residue and other residues/ droplets with a damp cloth.

Dosing

Dose the detergents and care products according to:

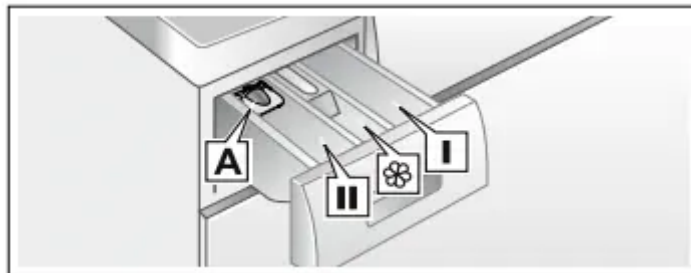
- Water hardness (ask your water supply company)
- The manufacturer's instructions on the packaging
- The amount of laundry
- Soiling → Page 28

Filling

Warning Eye/skin irritation! Detergents and care products may spray out if the detergent drawer is opened while the machine is in operation. Open the drawer carefully. Rinse eyes/skin thoroughly if they come into contact with detergents or care products. If accidentally swallowed, seek medical advice.

Note: Dilute viscous fabric softener and fabric conditioner with a little water. This prevents blockages in the washing machine's piping.

Pour the detergent and care products into the appropriate compartments:



Measuring aid A For liquid detergent

Compartment II Detergent for the main wash, water softener, bleach, stain remover

Compartment I Fabric softener, liquid starch; do not exceed max.

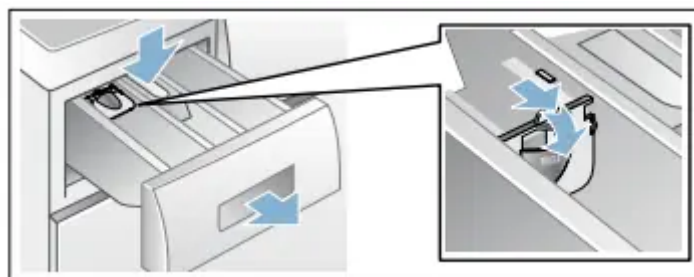
1. Pull out the detergent drawer as far as possible.
2. Add detergent and/or care products.
3. Close the detergent drawer.

Measuring aid* for liquid detergent

*depending on the model

Position the measuring aid for dosing the correct amount of liquid detergent:

1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.
2. Slide the measuring aid forwards, fold it down and click it into place.
3. Reinsert the drawer.



Note: Do not use the measuring aid for gel detergents and washing powder, or for programmes with prewash or when the "Ready in" time is selected.

For models without a measuring aid, pour the liquid detergent into the appropriate dispenser and place it in the drum.

Change the programme default settings

You can use or change the default settings for this washing cycle.

To do this, repeatedly press the corresponding button until the required setting is displayed.

Note: Pressing and holding the button automatically runs through the set values to the end. Then press the button once more and you can then change the setting values again.

The settings are activated without needing to be confirmed.

The settings are not saved after switching off the washing machine.

Default programme settings → Page 35

Select additional programme settings

By selecting additional settings, you can better adapt the washing process to your items of laundry.

The settings can be selected or deselected depending on the programme progress.

The button indicator lamps light up if a setting is activated.

The settings are not saved after switching off the washing machine.

Additional programme settings → Page 36


Start the programme

Press the ▶|| button. The indicator lamp lights up and the programme starts.

Note: You will need to press and hold the ▶|| button to start the programme. This prevents the programme from being started if something accidentally brushes against the button.

The display panel shows the "Ready in" time while the programme is running or the programme length and the programme progress symbols when the washing programme has started. Display panel → Page 26

Note: Foam detection


If the  symbol also lights up in the display panel, the washing machine has detected too much foam during the wash programme and automatically activated additional rinse cycles to remove the foam. Add less detergent to the next washing cycle with the same load.



If you want to lock the programme to prevent it from being inadvertently adjusted, you can select the childproof lock as follows.

Child lock

( 3 sec.)

You can lock the washing machine to prevent the functions you have set from being changed inadvertently. To do this, activate the childproof lock.


To activate/deactivate, press and hold the Finish in - and + buttons at the same time for approx. three seconds. The  symbol is appears in the display panel.


-  lights up: The childproof lock is active.
-  flashes briefly: The childproof lock is active and the programme selector was turned or a button was pressed.

Note: The childproof lock remains active, even once the washing machine has been switched off. Before selecting the next programme, deactivate the childproof lock.


Adding laundry

After starting the programme, you can add or remove laundry if necessary.

Press the  button to do this.

The  button indicator lamp flashes and the machine checks whether it is possible to add laundry.


If the following appears in the display panel:

- Both the - P - and  symbols light up, it is possible to add laundry.
- - P - lights up, it is not possible to add laundry.

To continue the programme, press the  button. The programme continues automatically.



Notes



- Do not leave the door open for too long when adding laundry as water from the laundry may leak out.

- For safety reasons, the door remains locked when the water level or temperature is high, while the drum is turning or during the active oxygen phase, and it is not possible to add laundry during this time.
- It is possible to add laundry during the sensoFresh  programme.
- The load display is not active during reloading.

Changing the programme



If you have started the wrong programme by mistake, you can change the programme as follows:

1. Press the  button.
2. Select another programme.
3. Press the  button. The new programme starts from the beginning.



Note: When switching from programmes that use active oxygen to those that do not, the door will remain locked for up to 25 minutes until there is no longer any active oxygen in the drum. The  and  symbols will flash. If the symbols are off, the door can be opened.



Cancel the programme

For programmes at high temperatures:

1. Press the  button.
2. To cool down laundry: Select Rinse.
3. Press the  button.

For programmes at low temperatures:

1. Press the  button.
2. Select Spin or Drain.
3. Press the  button.

Note: When cancelling programmes that use active oxygen, the door will remain locked for up to 25 minutes until there is no longer any active oxygen in the drum. Switch the appliance on again if necessary. The  and  symbols will flash. If the symbols are off, the door can be opened.


Programme end during rinse hold

In the display panel, \$ flashes, and the preset spin speed and remaining programme length are displayed for the selected programme.


Continue the programme by:

- Pressing the ▶|| button or
- Changing the spin speed, or setting the programme selector to Drain and then pressing the ▶|| button.

Programme end

- 0 - and  appear in the display panel. The ▶|| button indicator lamp is off.

Removing laundry/switching off the appliance

1. Open the door and remove the laundry.
2. Press the  button. The appliance is switched off.
3. Turn off the tap.

Note: Not required for Aqua-Stop models.

Notes

- Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



- Leave the door and detergent drawer open so that any residual water can evaporate. →

Page 44

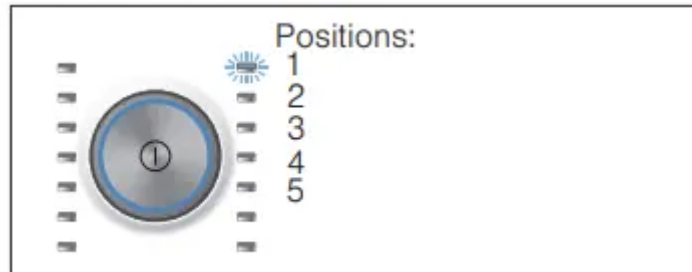
- Always wait until the programme ends, as the appliance could still be locked. Then switch the appliance on and wait for it to unlock.
- If the display panel goes off at the end of a programme, the energysaving mode is active. Press any button to activate the panel.

Appliance settings


You can change the following settings:

- The volume of the buttons and the information signals (e.g. at the end of the programme)
- Select/deselect the appliance's automatic switch-off function → Page 12
- Switch the drum-care information signal on/off (depending on the model).

You will need to activate the setting mode in order to change these settings.



Activating the setting mode

1. Press the  button. The appliance is switched on and the Cottons programme is shown at position 1.
2. Press the Temperature button and, at the same time, turn the programme selector clockwise to position 2.

Release the button. The setting mode is activated and the preset volume for the information signals appears in the display panel.

You can now change the settings:

Changing the signal volume

Use the Finish in + or - button to change the following settings at the corresponding programme selector positions:

- 2: The volume of the information signals and/or
- 3: The volume of the button signals.



0 = off,

1 = quiet,

2 = medium,

3 = loud,

4 = very loud


Exit setting mode or:

Selecting/deselecting the appliance automatic switchoff


With the programme selector in position 4, press the Finish in + or - button to turn the automatic switch-off function on or off.

Exit setting mode or:

Switching the drum-care information signal on/off depending on the model

With the programme selector in position 5, press the Finish in + or - button to switch the Drum Clean  information signal on or off.

Exiting setting mode

To exit and save the settings, press the  button.

The appliance is switched off. The selected settings will take effect the next time the washing machine is switched on.

Cleaning and maintenance

Warning Danger of death! There is a risk of electric shock if you touch live components. Switch off the appliance and pull out the mains plug.

Warning Risk of poisoning! Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent. Do not use cleaning agents that contain solvents.

Caution! Damage to the appliance Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the machine. Do not use cleaning agents that contain solvents.

Prevent detergent residue from building up and odours from forming by following these instructions:

Notes

- Ensure the room in which the washing machine is set up is well ventilated.
- Leave the door and detergent dispenser tray open slightly when the washing machine is not in use.
- Occasionally run a wash using the Cottons 60 °C programme and powder detergent.

Machine housing/control panel

- Wipe the housing and the control panel with a soft, damp cloth.
- Remove the detergent residue immediately.
- Do not clean with a water jet.

Drum

Use chlorine-free cleaning agents, do not use steel wool. If there are odours in the washing machine, or to clean the drum, run the Drum Clean 🌀 90 °C programme without laundry. Add washing powder.

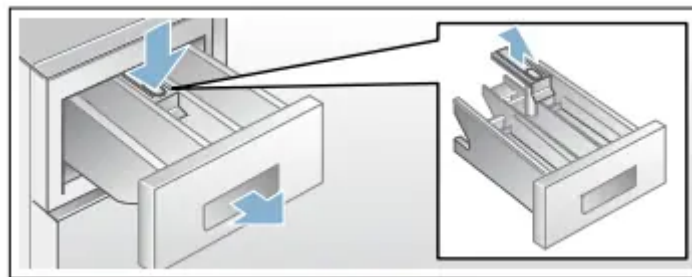
Descaling

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from customer services. → Page 51

Detergent drawer and housing

If the washing machine contains detergent or fabric softener residues:

1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.
2. To remove the insert: Push the insert upwards from below with your finger.



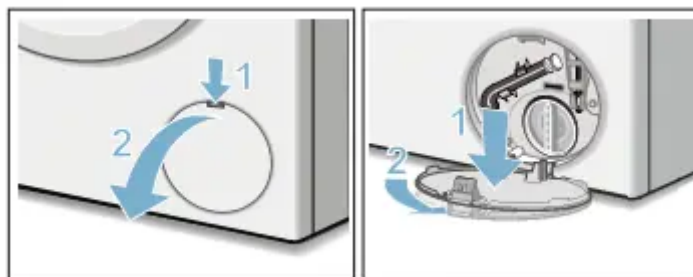
3. Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.
4. Fit the insert and lock it in place (push the cylinder onto the guide pin).
5. Push in the detergent drawer.

Note: Leave the detergent drawer open so that any residual water can evaporate

The drain pump is blocked, emergency draining

Warning Risk of scalding! When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded. Allow the water to cool down.

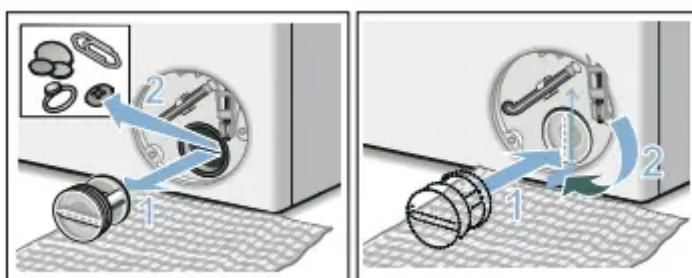
1. Turn off the tap so that no more water can flow in and has to be drained via the drain pump.
2. Switch off the appliance. Pull out the mains plug.
3. Open and remove the service flap.



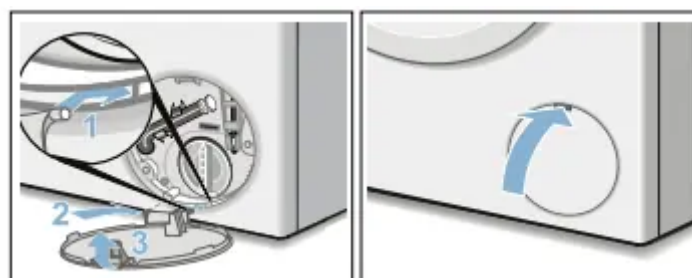
4. Take the drain hose out of the retainer. Remove the sealing cap and pour the water out into a suitable container. Replace the sealing cap and place the drain hose back in the retainer.



5. Carefully unscrew the pump cover; residual water may leak out. Clean the interior, pump-cover thread and pump housing. The impeller in the drain pump must be able to rotate. Refit the pump cover and screw it on tightly. The handle must be in a vertical position.



6. Place the service flap back on, lock it into place, and close it.



Note: To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment II and start the Drain programme.

The drain hose at the siphon is blocked

1. Switch off the appliance. Pull out the mains plug.

2. Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
3. Clean the drain hose and siphon connecting piece.



4. Re-attach the drain hose and secure the connection point using the hose clamp.

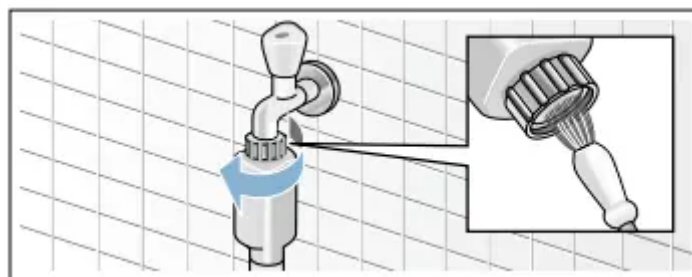
Filter in the water supply blocked

First, reduce the water pressure in the supply hose:

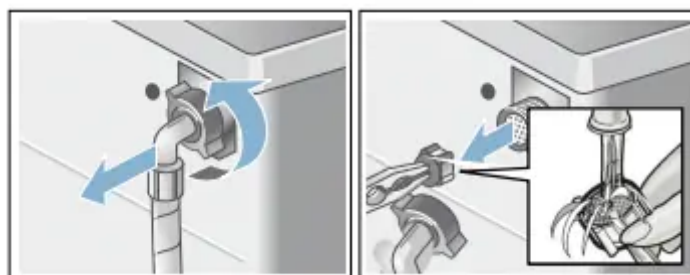
1. Turn off the tap.
2. Select any programme (except Rinse/Spin/Empty).
3. Press the ▶|| button. Allow the programme to run for approximately 40 seconds.
4. Press the ⏸ button. The appliance is switched off.
5. Pull out the mains plug.

Then clean the filter:

1. Disconnect the hose from the tap. Clean the filter with a small brush.



2. For standard and Aqua-Secure models, clean the filter on the rear of the appliance: Remove the hose from the rear of the appliance. Use pliers to remove the filter and then clean it.



3. Connect the hose and check for leaks.

Faults and what to do about them.

Emergency release

E.g. in the event of a power cut The programme continues when the power supply is restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

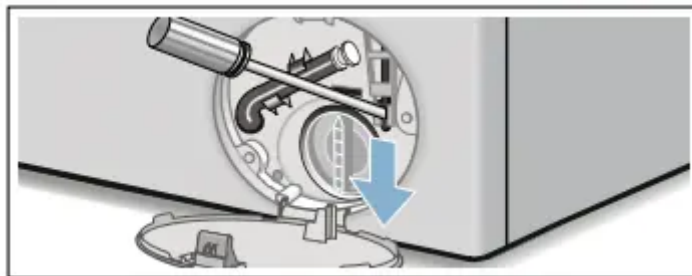
Warning Risk of scalding! When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot detergent solution and laundry. If possible, leave it to cool down first.

Warning Risk of injury! Reaching into the drum while it is still turning may cause hand injuries. Do not reach into the drum when it is turning. Wait until the drum has stopped turning.

Warning Irritation of the respiratory tract! Any active oxygen that is emitted may irritate the mucosa and cause eyes to water. Do not open the door using the emergency release if a programme is running with active oxygen. Wait until there is no active oxygen in the drum.












Caution! Water damage Any escaping water may cause water damage. Do not open the washing machine door if water can be seen through the glass.

1. Switch off the appliance. Pull out the mains plug.
2. Drain the water. → Page 45
3. Use a tool to pull the emergency release downwards and then release. The washing machine door can then be opened.









Information on the display panel










Indicator/symbol	Cause/remedy
- P - and 	The door is unlocked. It is possible to add laundry.
- P -	<ul style="list-style-type: none"> ■ The temperature is too high. Wait until the temperature drops. ■ The water level is too high. It is not possible to add laundry. Close the door immediately, if necessary. Press the  button to resume the programme.
 is flashing	<ul style="list-style-type: none"> ■ Laundry may be trapped. Open and close the door again and press the  button. ■ If necessary, push the door closed or remove the laundry and then push the door closed again. ■ If necessary, switch the appliance off and on again; set the programme and select the individual settings you require; start the programme.
 and the sensoFresh  indicator light are flashing	The door cannot be opened due to the programme. If the lights are off, the door can be opened.
 is lit	<ul style="list-style-type: none"> ■ Turn the tap on fully, ■ Supply hose kinked/trapped, ■ The water pressure is too low. Clean the filter. → Page 46
	The childproof lock is activated – deactivate it. → Page 39
 is lit	Too much foam has been detected and additional wash cycles have been activated. Add less detergent to the next wash cycle with the same load.
The indicator light for the Drum Clean  programme is flashing	<p>Run the Drum Clean  90 °C programme or a 60 °C programme with standard washing powder to clean and care for the drum and the outer tub.</p> <p>Notes</p> <ul style="list-style-type: none"> ■ Run the programme without laundry.



	<ul style="list-style-type: none"> ■ Use standard washing powder or a detergent containing bleach. To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergents intended for woollens or delicates. ■ Switch the information signal on/off. → Page 42
E:18	<ul style="list-style-type: none"> ■ The drain pump is blocked. Clean the drain pump. → Page 45 ■ The drain hose/drain pipe is blocked. Clean the drain hose at the siphon. → Page 46
E:23	<p>There is water in the base trough; the appliance is leaking. Turn off the tap. Call the after-sales service. → Page 51</p>
Other indicators/ symbols	<p>Switch off the appliance, wait for five seconds and then switch it on again. If the indicator/symbol appears again, call the after-sales service. → Page 51</p>

Faults and what to do about them.

Faults	Cause/remedy
Water is leaking from the machine.	<ul style="list-style-type: none"> ■ Attach the drain hose correctly or replace it. ■ Tighten the threaded joint on the supply hose.
The appliance is not filling with water. Detergent is not being dispensed.	<ul style="list-style-type: none"> ■ Have you pressed the  button? ■ Is the tap turned on? ■ Could the filter be clogged? Clean the filter. → Page 46 ■ Is the supply hose kinked or trapped?
The door will not open.	<ul style="list-style-type: none"> ■ The safety function is activated. Have you stopped the programme? → Page 40 ■ Is the  childproof lock activated? Deactivate it. → Page 39 ■ Is  selected (Rinse Stop = no final spin)? → Page 40 ■ Can the door only be opened by the emergency release? → Page 47 ■ When switching from a programme that uses active oxygen to one that does not, the door will remain locked for up to 25 minutes until there is no longer any active oxygen in the drum.
The programme will not start.	<ul style="list-style-type: none"> ■ Have you pressed the  or Finish in button? ■ Is the door closed? ■ Is the  childproof lock activated? Deactivate it. → Page 39
The drum briefly jerks or judders after the programme has started.	Not a fault – the internal motor test may cause the drum to jerk or judder briefly when the wash programme starts.
The water is not draining.	<ul style="list-style-type: none"> ■ Is  selected (Rinse Stop = no final spin)? → Page 40 ■ Clean the drain pump. → Page 45 ■ Clean the drain pipe and/or the drain hose

Water is not visible in the drum.	Not a fault – the water is below the visible area.
The spin result is not satisfactory. Laundry wet/too damp	<ul style="list-style-type: none"> ■ Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum. ■ Is Less Ironing selected (depending on the model)? → Page 36 ■ Is the selected speed too low?
The appliance restarts the spin cycle several times.	Not a fault – the unbalanced load detection system is adjusting an imbalance.
The programme is taking longer than usual.	<ul style="list-style-type: none"> ■ Not a fault – the unbalanced load detection system is adjusting an imbalance by repeatedly redistributing the laundry. ■ Not a fault – the foam detection system is on – a rinse cycle has been activated.
The length of the programme changes during the wash cycle.	Not a fault – the programme sequence is optimised for the specific washing process. This may change the length of the programme shown on the display panel.
Water remaining in the care product compartment 	<ul style="list-style-type: none"> ■ Not a fault – the effectiveness of the care product is not affected. ■ Clean the insert if necessary.
Odours in the washing machine.	<p>Run the Drum Clean  or Cottons 90 °C programme without laundry. Add standard washing powder or a detergent that contains bleach.</p> <p>Note: . To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergents intended for woollens or delicates.</p>
The  symbol is lit on the display panel. Foam may also be leaking from the detergent drawer.	<p>Have you used too much detergent?</p> <p>Mix one tablespoon of fabric softener with 1/2 litre of water and pour it into compartment II (not suitable for outdoor clothing, sportswear or items made with down).</p>

	Use less detergent for the next wash cycle.
Loud noises, vibrations and machine “wandering” during the spin cycle.	<ul style="list-style-type: none"> ■ Is the appliance level? Level the appliance. → Page 19 ■ Are the appliance's feet secured? Secure the appliance's feet. → Page 19 ■ Have the transportation securing means been removed? Remove the transportation securing means. → Page 15
The display panel/ indicator lights do not work while the appliance is running	<ul style="list-style-type: none"> ■ Has there been a power failure? ■ Have the fuses blown/has the circuit breaker tripped? Switch on the circuit breaker/replace the fuses. ■ If the fault occurs repeatedly, call the after-sales service.
There are noises after the programme starts sensoFresh 	Not a fault – the appliance is filled with water to create mist; operating noises from the fan and pump can be heard when it is doing this.
Water stains on dry laundry after the sensoFresh  programme.	<ul style="list-style-type: none"> ■ Was residual water removed before laundry was added? ■ Level the appliance. The active oxygen treatment can only work properly if the appliance is levelled correctly. → Page 19
Noises can be heard after the sensoFresh  programme.	Active oxygen leaves a specific odour on the laundry following treatment. Shake out the laundry briefly.
Odour has not been removed satisfactorily after the sensoFresh  programme.	<ul style="list-style-type: none"> ■ The active oxygen treatment is less effective if the drum is dirty. Run the Drum Clean  programme before using the appliance for the first time, and regularly thereafter. ■ Have you loaded too much laundry? Do not exceed the maximum load. ■ Have you selected a high enough intensity? Select a higher intensity. → Page 36 ■ Leave the door and detergent drawer open so that any residual water can evaporate. → Page 44
There is detergent residue on the laundry	<ul style="list-style-type: none"> ■ Some phosphate-free detergents contain water-insoluble residue.

	<ul style="list-style-type: none"> ■ Select Rinse or brush the laundry after washing
- P - appears on the display panel when the cycle is paused.	<ul style="list-style-type: none"> ■ The water level is too high. It is not possible to add laundry. Close the door immediately, if necessary. ■ Press the  button to resume the programme.
- P - and  appear on the display panel when the cycle is paused.	The door is unlocked. It is possible to add laundry.
<p>If you cannot rectify a fault yourself (after switching the machine off and then on again) or a repair is required:</p> <ul style="list-style-type: none"> ■ Switch off the appliance and pull the mains plug out of the socket. ■ Turn off the tap and call the after-sales service. 	

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.