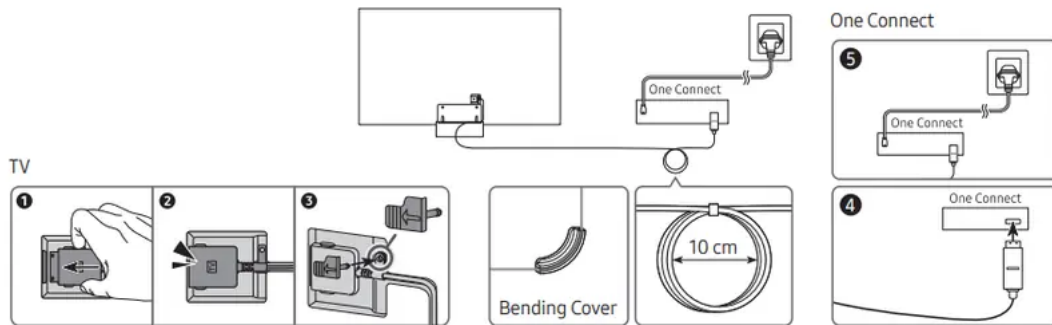


## Connecting the TV to the One Connect



To connect the One Invisible Connection to the One Connect and your TV, follow these steps:

1. After the TV is completely set up and placed in its final position, connect the One Invisible Connection to the One Connect and the TV as shown in Steps 1 to 4 above.
2. Connect the One Connect AC power cord to the One Connect, and then connect the cord to a wall outlet as shown in Step 5 above. – See the illustrated Quick Setup Guide for more information.
3. Connect your peripherals (aerial, cable box, Blu-ray player, etc.) to the One Connect. See the Accessory Kit for details.

### WARNING

- Do not use the One Connect in the upside-down or upright position.
- When connecting the One Invisible Connection, use a Bending Cover, which prevents the cable of the One Invisible Connection from being bent at a 90 degree angle, to bend the cable. Failure to do so may cause damage to the cable.
- When connecting the One Invisible Connection, pay attention to the shapes and sizes of its connectors so that they are connected correctly. Failure to do so may cause product malfunction.
- When connecting the One Invisible Connection, be careful not to twist the cable of the One Invisible Connection. Failure to do so may cause performance degradation of the TV or damage to the cable.
- When arranging the remaining cable, refer to the figure on the previous page for the correct arrangement.
- Take care not to subject the cable to any of the actions below. The One Invisible Connection contains a power circuit. You could damage the cable and subject yourself to an electric shock.

- Handle the One Connect carefully. It is heavy.



Bending



Twisting



Pulling



Pressing on



Electric shock

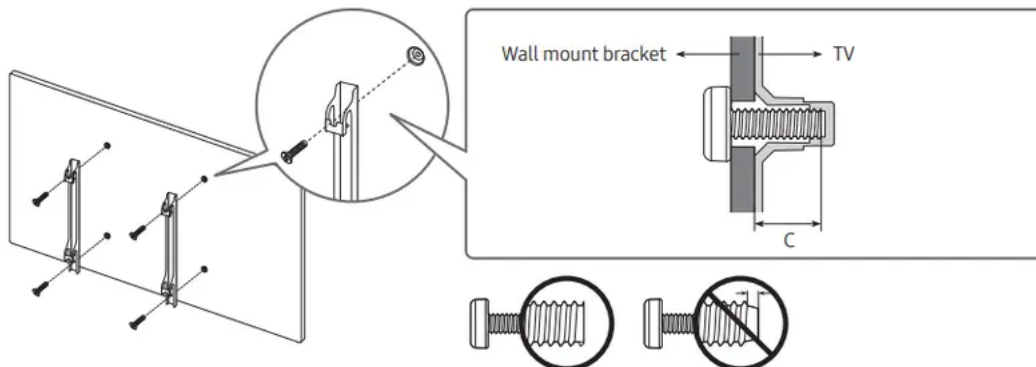
## CLASS 1 LASER PRODUCT (One Invisible Connection)

- Caution - Invisible laser radiation when open. Do not stare into beam.
  - Do not bend the One Invisible Connection cable excessively. Do not cut the cable.
  - Do not place heavy objects on the cable.
  - Do not disassemble either of the cable connectors.
- Caution - Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure.

## TV Installation

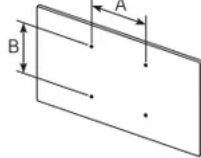
### Mounting the TV on a wall

- Refer to the installation manual included with the Samsung wall mount kit.
- You can mount the TV on the wall using a wall mount kit (sold separately).



- Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you choose to install the wall mount on your own.
- You can install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, contact your nearest dealer for additional information. If you install the TV on a ceiling or slanted wall, it may fall and result in severe personal injury.
- Standard dimensions for wall mount kits are shown in the table on the next page.

- If you are installing a third-party wall mount, note that the length of the screws you can use to attach the TV to the wall mount is shown in column C in the table on the next page.
- When installing a wall mount kit, we recommend you fasten all four VESA screws.
- If you want to install a wall mount kit that attaches to the wall using two top screws only, be sure to use a Samsung wall mount kit that supports this type of installation. (You may not be able to purchase this type of wall mount kit, depending on the geographical region.)

TV size in inches	VESA screw hole specs (A * B) in millimetres	C (mm)	Standard Screw	Quantity	
55	200 x 200	12-14	M8	4	
65	400 x 300				
75	400 x 400				

## Providing proper ventilation for your TV

When you install your TV and One Connect, maintain a distance of at least 10 cm between the One Connect with other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.

- When you install your TV with a stand or a wall mount, we strongly recommend you use parts provided by Samsung Electronics only. Using parts provided by another manufacturer may cause difficulties with the product or result in injury caused by the product falling.

## Preventing the TV from falling

1. Using the appropriate screws, firmly fasten a set of brackets to the wall. Confirm that the screws are firmly attached to the wall.

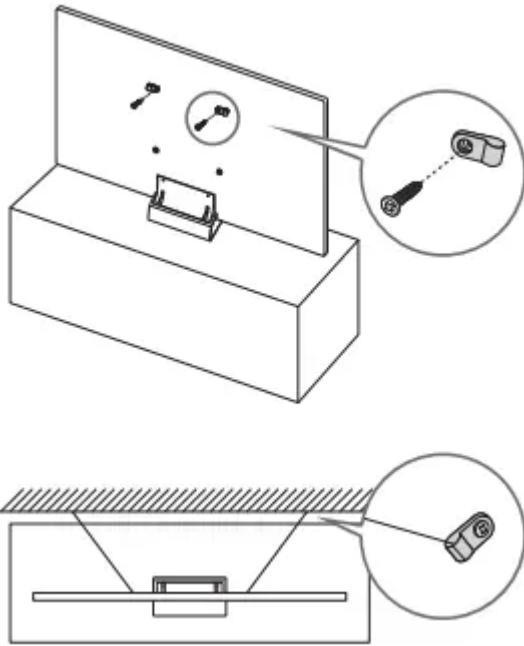
- You may need additional material such as wall anchors depending on the type of wall.

2. Using the appropriately sized screws, firmly fasten a set of brackets to the TV.

- For the screw specifications, refer to the standard screw part in the table under "Mounting the TV on a wall".

3. Connect the brackets fixed to the TV and the brackets fixed to the wall with a durable, heavy-duty string, and then tie the string tightly.

- Install the TV near the wall so that it does not fall backwards.
- Connect the string so that the brackets fixed to the wall are at the same height as or lower than the brackets fixed to the TV.

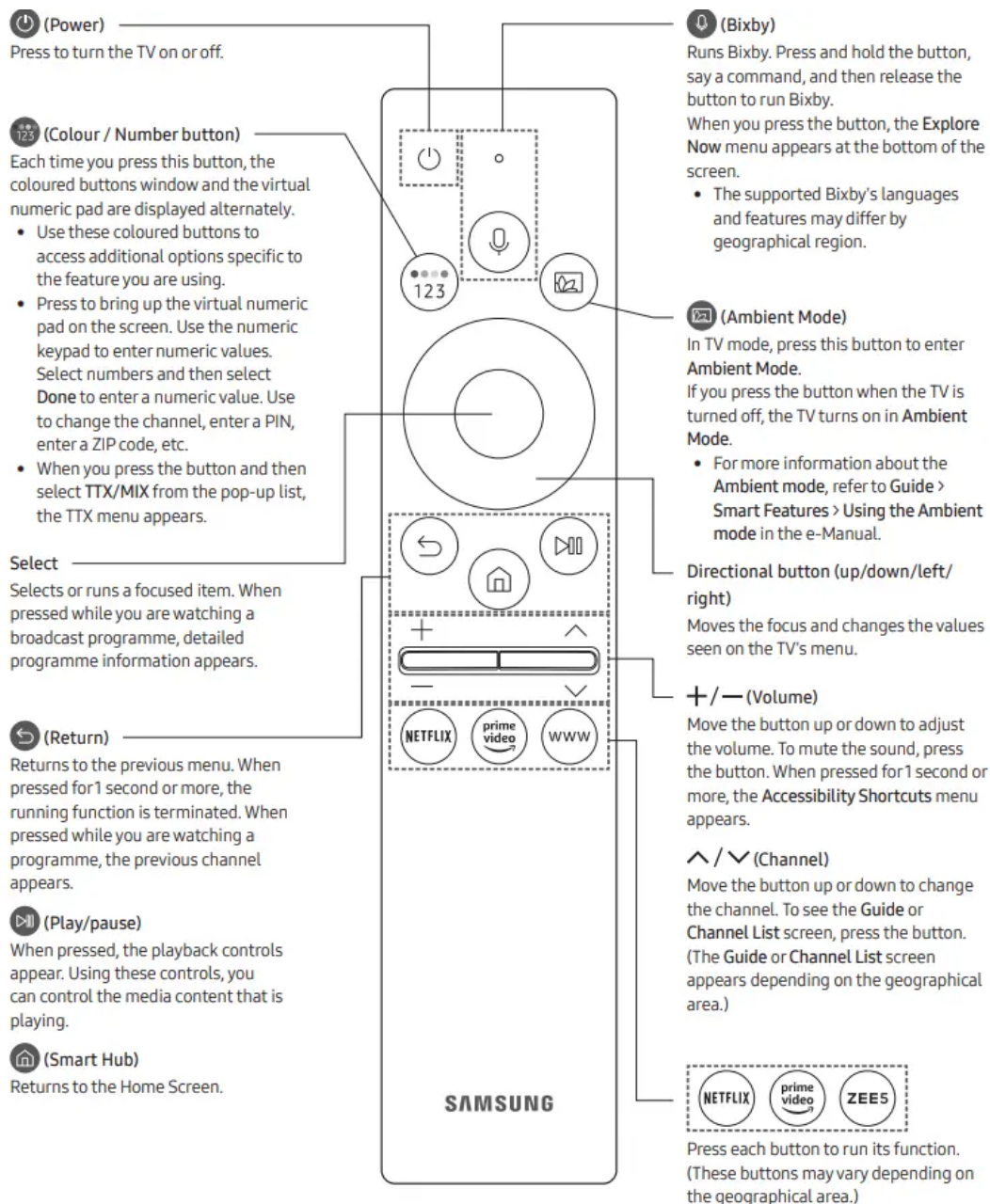


- The product colour and shape may vary depending on the model.

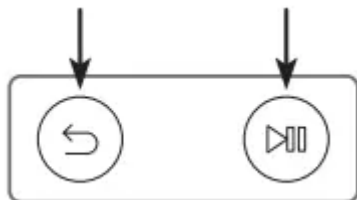
## The Samsung Smart Remote



### About the Buttons on the Samsung Smart Remote

- The images, buttons, and functions of the Samsung Smart Remote may differ depending on the model.
- The Universal Remote function operates normally only when you use the Samsung Smart Remote that comes with the TV.

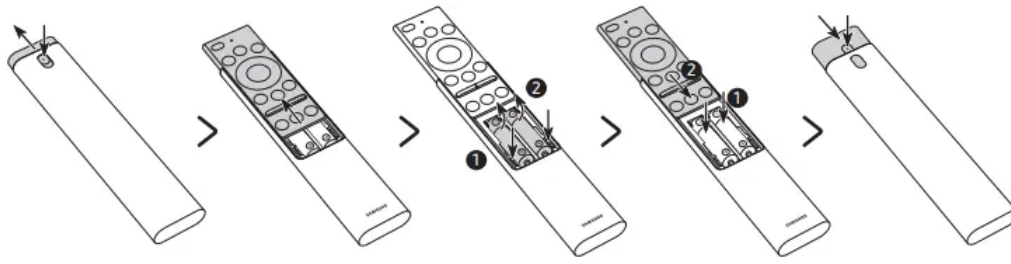


## Pairing the TV to the Samsung Smart Remote

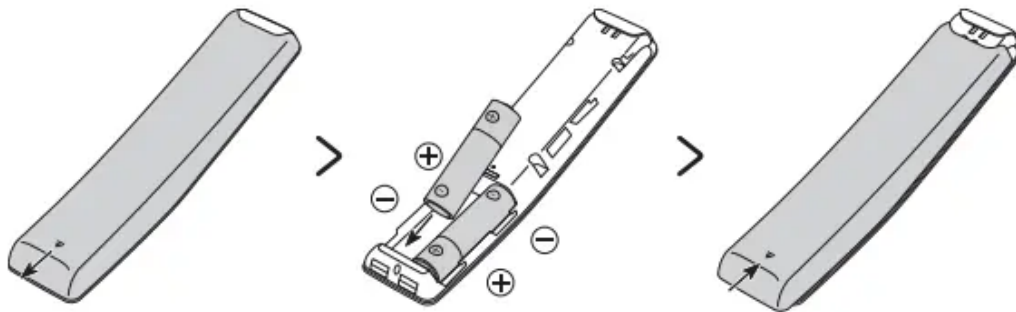


When you turn on the TV for the first time, the Samsung Smart Remote pairs to the TV automatically. If the Samsung Smart Remote does not pair to the TV automatically, point it at the remote control sensor of the TV, and then press and hold the buttons labelled  and  as shown in the figure on the left simultaneously for 3 seconds or more.

## Installing batteries into the Samsung Smart Remote



1. Press the ▲ button at the top rear of the Samsung Smart Remote. The body will pop out slightly from the body cover.
  2. Turn the remote over, and then slide the body of the remote upwards until the battery compartment is revealed.
  3. If there are batteries in the remote, press the ► and ◀ buttons on both sides of the battery compartment to remove the existing batteries.
  4. Insert two new batteries (1.5V AAA type) into the battery compartment making sure that the batteries' polarities (+, -) are oriented correctly. When done, slide the body of the remote until it is nearly in its original position.
  5. Turn the remote over, press and hold the ▲ button on the top rear, and then slide the body of the remote down into place.
- Alkaline batteries are recommended for longer battery life.



To install the batteries (1.5V AA type), push the rear cover open in the direction of the arrow at the bottom of the illustration, and then insert the batteries as shown in the figure. Make sure that the positive and negative ends are facing in the correct direction. Close the rear cover as shown.

- Alkaline batteries are recommended for longer battery life.

## Running the Initial Setup

When you turn on your TV for the first time, it immediately starts the Initial Setup. The Initial Setup allows you to configure the basic settings for the TV to operate, such as broadcast reception, channel search, and network connection, at one time.


- Before starting the Initial Setup, be sure to connect external devices first.


- To use the TV's smart features, the TV must be connected to the Internet.
- To perform Initial Setup using the SmartThings app, you must connect your mobile device via Wi-Fi.
- If the pop-up for setup does not appear automatically in the SmartThings app on your mobile device, continue setup manually after adding the TV using Add Device on the dashboard of the SmartThings app.
- The SmartThings app is available for mobile devices running Android 6.0 or higher or iOS 10 or higher.
- Noise may occur temporarily when the TV communicates with mobile devices.

You can also start the Initial Setup using the TV's menu (  >  Settings > General > Reset).

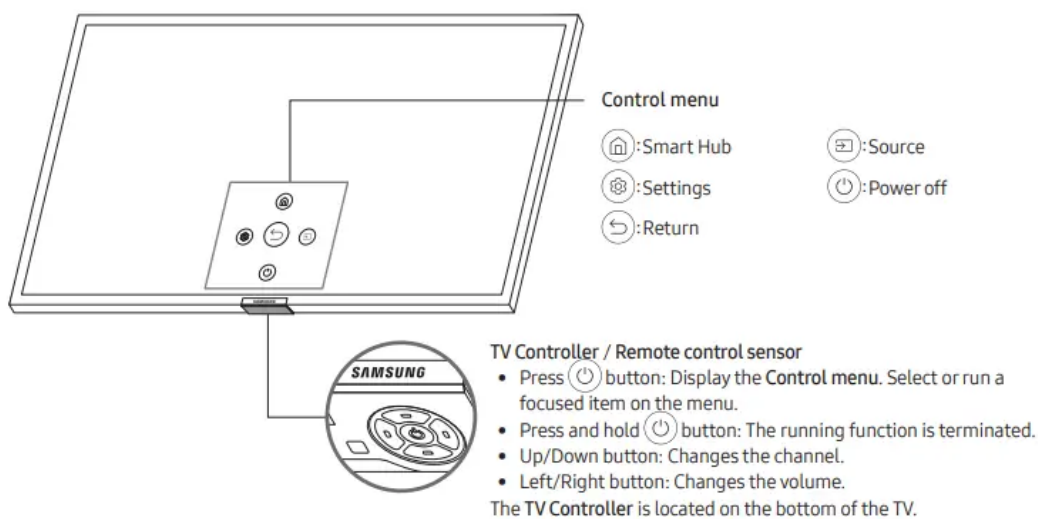
Follow the instructions displayed on the Initial Setup screen and configure the TV's basic settings to suit your viewing environment.

## Using the TV Controller

You can use the TV Controller on the bottom of the TV instead of the remote control to control most of the functions of your TV. While watching TV, you can change the channel by pressing the up and down directional buttons on the TV Controller or adjust the volume by pressing the left and right directional buttons. Press the  on the TV Controller to display the Control menu.

To run an item on the menu, press the directional buttons on the TV Controller to move the focus to the item, and then press the  button on the TV Controller.

- The screen may dim if the protective film on the SAMSUNG logo or the bottom of the TV is not detached. Please remove the protective film.



## Setting the sound sensor



You can turn on or off the sound sensor by using its button at the bottom of the TV. With the TV on, you can push the button to the left to turn on the sound sensor or to the right to turn off it. See the pop-up window on the TV to check whether the sound sensor is turned on or off.

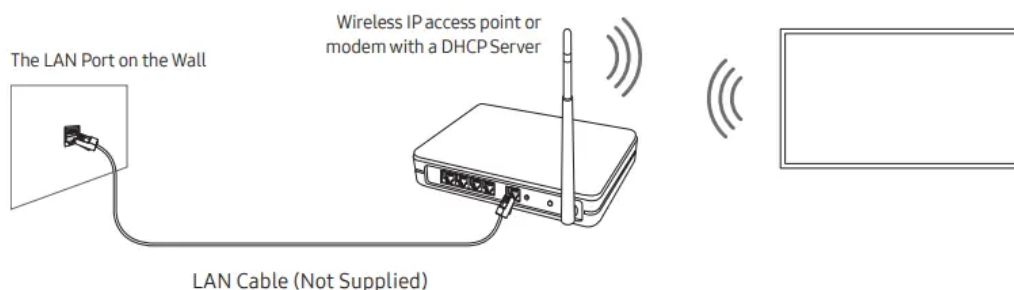
- The position and shape of the sound sensor may differ depending on the model.
- During analysis using data from the sound sensor, the data is not saved.

## Connecting to a Network

Connecting the TV to a network gives you access to online services, such as Smart Hub, as well as software updates.

### Network Connection - Wireless

Connect the TV to the Internet using a wireless access point or modem.

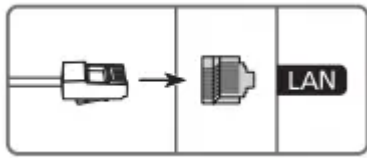


### Network Connection - Wired

Connect your TV to the network using a LAN cable.

- The TV will not be able to connect to the Internet if your network speed is below 10 Mbps.
- Use Cat7 (\*STP Type) cable for the connection.

\* Shielded Twisted Pair



## Mobile Network

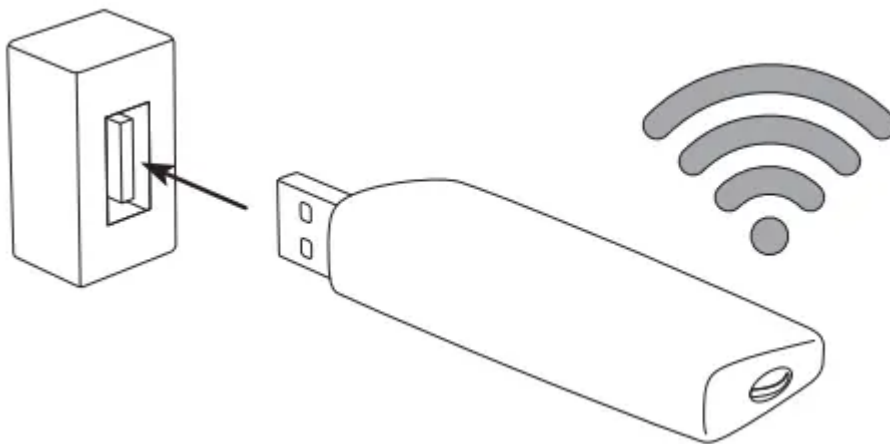
Depending on the model or geographical area.

While connecting to the mobile network, some functions might be unavailable.

Refer to the following diagram and insert the Mobile Dongle into the USB port. The Mobile Dongle must be connected to the TV in order to connect to the mobile network. However, the Mobile Dongle is sold separately and is not available from Samsung.

If you have any problems using online services, please contact your Internet service provider.



- When you use a large mobile dongle(Data Card), USB devices may not work properly due to interferences among the USB ports, or the wireless network may not work properly due to interferences from the peripherals and surroundings. In this case, use a USB extension cable to connect a large mobile dongle to a USB port.




## Troubleshooting

If the TV seems to have a problem, first review this list of possible problems and solutions. Alternatively, review the Troubleshooting or FAQ Section in the e-Manual. If none of these troubleshooting tips apply, please visit “[www.samsung.com](http://www.samsung.com)” and click on Support, or contact the Samsung service centre listed on the back cover of this manual.







- This TFT LED panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.

- To keep your TV in optimum condition, upgrade to the latest software. Use the Update Now or Auto update functions on the TV's menu (  >  Settings > Support > Software Update > Update Now or Auto update).

### **The TV won't turn on.**

- Make sure that the AC power cord is securely plugged in to the One Connect and the wall outlet.
- Make sure that the wall outlet is working and the remote control sensor at the bottom of the TV is lit and glowing a solid red.
- Try pressing the  button at the bottom of the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to “The remote control does not work”.

### **There is no picture/video/sound, or a distorted picture/video/sound from an external device, or “Weak or No Signal” is displayed on the TV, or you cannot find a channel.**

- Make sure the connection to the device is correct and that all cables are fully inserted.
- Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible.
- Confirm that the correct input source has been selected (  >  Source).
- Perform a TV self diagnosis to determine if the problem is caused by the TV or the device (  >  Settings > Support > Device Care > Self Diagnosis > Picture Test or Sound Test).
- If the test results are normal, reboot the connected devices by unplugging each device's power cord and then plugging it in again. If the issue persists, refer to the connection guide in the user manual of the connected device.
- If you are not using a cable box or satellite box, and your TV is receiving TV signals from an antenna or a cable wall connector, run Auto Tuning to search for channels (  >  Settings > Broadcasting > (Auto Tuning Settings) > Auto Tuning).
  - The Auto Tuning Settings may not appear depending on the model or geographical area.
  - If you are using a cable box or satellite box, please refer to the cable box or satellite box manual

### **The remote control does not work.**



- Check if the power indicator at the bottom of the TV blinks when you press the remote's Power button. If it does not, replace the remote control's batteries.
- Make sure that the batteries are installed with their poles (+/-) in the correct direction.
- Try pointing the remote directly at the TV from 1.5-1.8 m away.

- If your TV came with a Samsung Smart Remote (Bluetooth Remote), make sure to pair the remote to the TV.



### The cable box or satellite box remote control doesn't turn the TV on or off or adjust the volume.

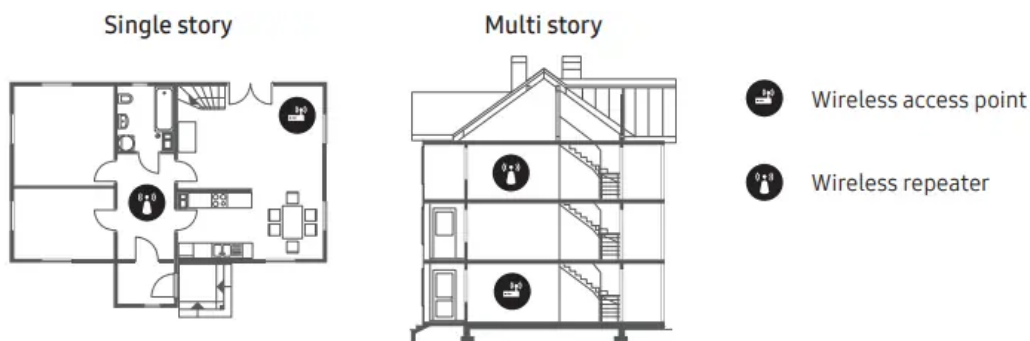
- Programme the cable box or satellite box remote control to operate the TV. Refer to the cable box or satellite box user manual for the SAMSUNG TV code.

### The TV settings are lost after 5 minutes.

- The TV is in the Retail Mode. Change the Usage Mode in the General Menu to Home Mode (  >  Settings > General > System Manager > Usage Mode > Home Mode).




### Intermittent Wi-Fi

- Make sure the TV has a network connection (  >  Settings > General > Network > Network Status).
- Make sure the Wi-Fi password is entered correctly.
- Check the distance between the TV and the modem or access point. The distance should not exceed 15.2 m.
- Reduce interference by not using or turning off wireless devices. Also, verify that there are no obstacles between the TV and the modem or access point. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.)



- Contact your Internet Service Provider (ISP) and ask them to reset your network circuit to re-register the MAC addresses of your modem or access point and the TV.

### Video Apps problems (Youtube etc)

- Change the DNS to 8.8.8.8. Select  >  Settings > General > Network > Network Status > IP Settings > DNS setting > Enter manually > DNS Server > enter 8.8.8.8 > OK.
- Reset by selecting  >  Settings > Support > Device Care > Self Diagnosis > Reset Smart Hub.



## What is Remote Support?

Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely:

- Diagnose your TV
- Adjust the TV settings for you
- Perform a factory reset on your TV
- Install recommended firmware updates



## How does Remote Support work?

You can easily get Samsung Remote Support service for your TV:

1. Call the Samsung service centre and ask for remote support.
2. Open the menu on your TV, and go to the Support menu. (  >  Settings > Support)
3. Select Remote Management, then read and agree to the service agreements. When the PIN screen appears, provide the PIN number to the technician.
4. The technician will then access your TV.

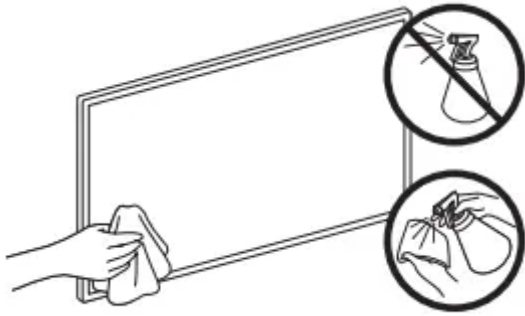
## Eco Sensor and screen brightness



Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimises the brightness of the TV automatically to reduce power consumption. If you want to turn this off, go to  >  Settings > General > Eco Solution > Ambient Light Detection.

- If the screen is too dark while you are watching TV in a dark environment, it may be due to the Ambient Light Detection function.
- The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness.

## Caring for the TV



- If a sticker was attached to the TV screen, some debris can remain after you remove the sticker. Please clean the debris off before watching TV.
- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- Do not spray water or any liquid directly onto the TV. Any liquid that goes into the product may cause a failure, fire, or electric shock.
- To clean the screen, turn off the TV, then gently wipe away smudges and fingerprints on the panel with a micro-fiber cloth. Clean the body or panel of the TV with a micro-fiber cloth dampened with a small amount of water. After that, remove the moisture with a dry cloth. While cleaning, do not apply strong force to the surface of the panel because it can damage the panel. Never use flammable liquids (benzene, thinner, etc.) or a cleaning agent. For stubborn smudges, spray a small amount of screen cleaner on a micro-fiber cloth, and then use the cloth to wipe away the smudges.

## Specifications

Model Name	QA55Q95T	QA65Q95T
Display Resolution	3840 x 2160	3840 x 2160
Screen Size Measured Diagonally	138 cm	163 cm
Sound (Output)	60 W	60 W
Dimensions (W x H x D) Body	122.76 x 70.56 x 3.48 cm	144.65 x 82.83 x 3.48 cm
With Stand	122.76 x 79.48 x 23.56 cm	144.65 x 91.93 x 28.57 cm
Weight Without Stand	19.8 kg	26.2 kg
With Stand	24.1 kg	33.1 kg
Model Name	QA75Q95T	
Display Resolution	3840 x 2160	
Screen Size Measured Diagonally	189 cm	
Sound (Output)	60 W	
Dimensions (W x H x D) Body	167.06 x 95.78 x 3.52 cm	
With Stand	167.06 x 104.87 x 31.79 cm	
Weight Without Stand	38.1 kg	
With Stand	48.1 kg	

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.