

User Manual

About Your Robot

Robot

Robot Instructions

Robot Instructions

Accessories

- 1 x Main Unit

Accessories

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Accessories

- 1 x Boundary Strips

Accessories

- 1 x Brush

Accessories

- 1 x Water Tank

Accessories

- 4 x Side Brushes

Accessories

- 1 x Remote Control (with 2xAAA batteries)

Accessories

- 1 x Mop

Accessories

Charging Dock

Charging Dock

Remote Control

Charging Dock



Tips: Install 2 AAA batteries before using the remote control for the first time. Make sure the positive and negative ends are facing the correct polarity direction as marked in the battery compartment. When using the remote control, please aim at the robot and the effective distance is 0-5m.

Using Your Robot

Quick Start

1. Plug in the charging dock, and Put the cable into the trunking at the bottom of charging dock.

Note: If you don't put the cable into the trunking, it may stuck the robot while charging or cleaning.

Using Your Robot

2. Charging Dock Position

Place the charging dock on a hard, level surface and against a wall.

Using Your Robot

Place the charging dock against the wall and make sure the place is an open & uncluttered area leaving at least.

2 meters (6.5 feet) in front of the charging dock;

1 meter (2.3 feet) on both sides of the charging dock.

Using Your Robot

Connect the round connector of the adapter into the power socket on the charging dock and the other end into a wall outlet.

Note: Please make sure the the indicator light is on when the charging dock is plugged in, otherwise the robot can not be charged.

Using Your Robot

3. Install Side Brushes

Attach side brushes to the bottom of robot by pressing a brush into each slot.

Using Your Robot

4. Turn on the main power switch on the bottom of the robot.

Using Your Robot

5. Activate the Robot

Place the robot on the charging dock, making sure the metal charging contacts on the charging dock match up with those underneath the robot. If successful, you will hear a series of tones.

Using Your Robot

6. Start Cleaning Cycle

Press the “ Button Icons ” power button once to wake up the robot.

Press the “ Button Icons ” power button again or press the “ Button Icons ” button on remote control to start a cleaning cycle.

Using Your Robot Using Your Robot

7. Pause

To pause the robot during a cleaning cycle, press the “ Button Icons ” button or press the “ ► II ” button on the remote control. To start the robot, press the “ ” button or press the “ ► II ” button on the remote control.

Using Your Robot

8. Power OFF

To end the cleaning cycle and put robot in standby mode, press and hold the “ Button Icons ” button until robot indicators turn off.

Using Your Robot

How Robot Clean Your Home

1. Auto Cleaning

Press the “ Button Icons ” button on robot or press the “ Button Icons ” button on remote control to start auto cleaning. If the battery is low while the cleaning is not finished, the robot will return to the charging dock for charging.

Warm Tips:

During the recharging process, there may be a phenomenon that the charging dock cannot be found. At this time, the robot will flash red light and “BEEP” four times. Please manually put the robot onto the charging dock to charge.

Using Your Robot Using Your Robot

2. Spot Cleaning

When you select spot cleaning, robot intensely cleans a localized area by spiraling outward about 3 feet (1 meter) in diameter and then spiraling inward to where it started. During spot cleaning, robot boosts vacuum power to ensure the best cleaning performance for what you need. To use spot cleaning, place robot on top of the localized debris and press “Button Icons ” (Spot) on the remote control.

Robot Clean Robot Clean

3. Power levels

- When the robot vacuum cleaner is in sweeping mode, press this button to adjust the suction power;

- When the robot vacuum cleaner is in sweeping and mopping simultaneous mode, press this button to adjust the suction power;
- When the robot vacuum cleaner is in mopping mode, press this button to adjust the speed of the water output.

Robot Clean

4. Edge Cleaning

After the robot finishes cleaning the open areas of your floor, it enables edge cleaning mode to ensure that it has cleaned along walls and around furniture Legs. If you prefer a quicker edge cleaning, press the “Button Icons ” button on remote control.

Robot CleanRobot Clean

5. Single Room Cleaning

Press the button “Button Icons ” on the remote control to start random cleaning.

Warm Tips:

In this mode, the robot will keep cleaning for about 30 minutes and then stop. Please close the door to ensure the robot will not go out the room.

Robot CleanRobot Clean

6. Floor Mopping Cleaning

the Robot is equipped with a water tank so that it can clean your home in the mopping mode

- Attach the cloth and fill in the water tank with water.
- Remove the dust bin.
- Put the water tank back and start the robot.

Note: If you are using the dry-sweeoiing mode, skip the step offilling water.

Robot CleanRobot CleanRobot Clean

Cleaning Schedule

Robot has cleaning schedule settings which allow you to customize when Robot cleans your home.

1. Set the Remote Control' s Clock

Cleaning Schedule

- a. Press the “ Button Icons ” button on remote control, and then the hour section begins to flash in the clock display setting window.

- b. Press the “ Arrow Icon ” or “ Arrow Icon ” button to select the minute or hour section. Press “ Arrow Icon ” or “ Arrow Icon ” button to select the desired figures.
- c. And then press the “ Button Icons ” button, the robot will “BEEP” when the clock setting is completed.

2. Set the Remote Control' s Clock

Cleaning Schedule

- a. Press the “ Button Icons ” button on remote control, and then the hour section begins to hash in the cleaning schedule display setting window.
- b. Press the “ Arrow Icon” or “ Arrow Icon ” button to select the minute or hour section. Press “ Arrow Icon ” or “ Arrow Icon ” button to select the desired figures.
- c. And then press the “ Button Icons ” button, the robot will “BEEP” when the cleaning schedule setting is completed.

3. Cancel the Cleaning Schedule

Press and hold the “ Button Icons ” button approximately 4 seconds on the remote control, the robot will “BEEP” when the cleaning schedule process is canceled.

Cleaning Schedule

Regular Robot Care

Please perform the following care procedures to keep the robot running at its peak performance. If you notice the robot picking up less debris from your floor, then empty the bin, clean the filter and rolling brush.

Empty the Robot's Bin

1. Press bin release button to remove the bin.

Empty the Robot's Bin

2. Open the bin's door to empty it.

Empty the Robot's Bin

Empty the Robot's Bin

Clean the Robot's Filter

1. Remove the filter by grasping the white tab.

Cleaning Instructions

2. Shake off debris by tapping the filter against your trash container.

Cleaning Instructions

Clean the Robot' s Rolling Brush, Side Brush, Swivel Wheel and Sensors

1. Take out the rolling brush, clean the vacuuming aisle with a cloth.

Cleaning Instructions

2. Clean the rolling brush. Cut off the hair winded in the rolling brush with the knife of provided cleaning tools.

Cleaning Instructions

3. Remove the side brush, use a cloth to remove the dust from the brush.

Cleaning Instructions

4. Pull out the swivel wheel, then clean it with the cleaning tools provided.

Cleaning Instructions

5. Dust off the cliff sensors to maintain the best performance.

Cleaning Instructions

Troubleshooting

The robot will inform you the error with a two-tone distress sound. The indicator will also blink or turn red. Refer to the chart as below to resolve the robot's problem. If the problem is not resolved, please contact our COST FREE customer service team for further assistance.

Warm Tips: Some errors can be resolved by rebooting the robot. To reboot the robot, press the power button on the bottom of the robot, you will hear an audible tone signifying a successful reboot.

Flash red indicator light

- BEEP once
 - Gyroscope error.
 - Keep the robot at a stable place to restart and do not move the machine
- BEEP twice
 - Bumper is stuck.
 - Check whether the bumper is flexible.

- BEEP triple
 - Robot's cliff sensors are dirty, it is hanging over a drop, or it is stuck on a dark surface
 - If the robot is hanging over a drop, or on a dark surface, please start in a new location. Otherwise, wipe its cliff sensors with a dry cloth.
- BEEP quartic
 - Low power or charging error.
 - The voltage of robot is too low and needs manually charging

FAQ

The Robot cannot be activated.

- Make sure the main power switch is in the ON position.
- Make sure the battery is fully charged.
- Replace the batteries (2 x AAA) in the remote control.
- Make sure the remote control is within 0-5m.
- If you still have trouble, turn off the main power switch and then turn it back on.

The remote control does not work.

- Replace the batteries in the remote control.
- Make sure the robot is turned on and fully charged.

The Robot stops working suddenly.

- Check if robot is trapped or stuck on an obstacle.
- Check if the battery level is too low.
- If you still have trouble, turn off the main power switch, wait for 2 seconds, and then turn it back on.

You' can't set up a cleaning schedule.

- Check if robot is trapped or stuck on an obstacle.
- Check if the battery level is too low.
- If you still have trouble, turn off the main power switch, wait for 2 seconds, and then turn it back on.

Suction power is weak.

- Make sure the main power switch on the bottom of robot is turned on

- Make sure the time, time of day (AM/PM), and the scheduled time have been set correctly.
- Check if the robot's power is too low to start cleaning.

The Robot can't be charged.

- Check if any obstructions are blocking the suction inlet
- Empty the dust bin.
- Clean the filters with a vacuum cleaner or a cleaning brush.
- Check if the filters are wet due to water or other liquid on the floor. Air-dry the filters completely before use.

The Robot can't return to the charging dock.

- Remove objects within 3 ft/1 m to the left and right side and within 6 ft/2 m of the front of the charging dock.
- When the robot is in the vicinity of the charging dock, it will return more quickly. However, if the charging dock is located far away, the robot will need more time to return.
- Please be patient as it works its way back.
- Clean the charging contact pins.

The rolling brush doesn't rotate.

- Clean the rolling brush.
- Check if the rolling brush and brush guard have been installed properly.

The Robot movements or travel paths are abnormal.

- Clean the sensors carefully with a dry cloth.
- Restart the robot by turning the power switch off and on

After-Sale Service

The professional customer service team from Ultenic will be responsible and provide support to all products that come with a worry-free warranty for one year automatically after purchase.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

