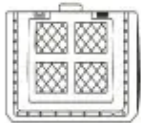

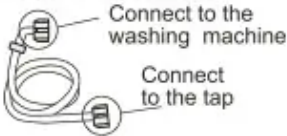


## Packing list

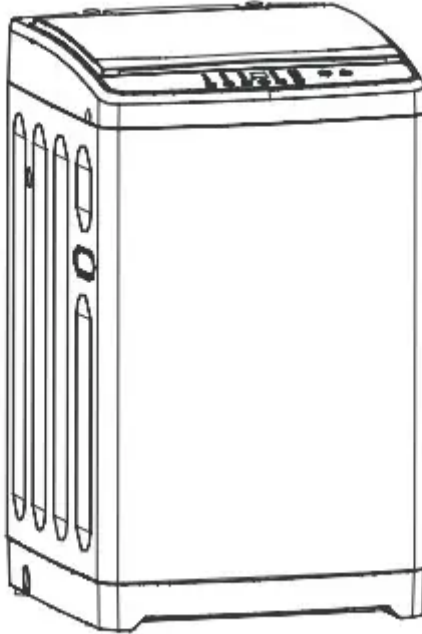
Name	Quantity	Storage Location
● Automatic washing machine	● One	
● Bottom plate 	● One	● Placed in the upper foam piece inside the washing machine packaging
● User manual	● One	● Inside the document bag
● Warranty card	● One	● Inside the document bag
● Tapping screws 	● One	● Inside Accessory bag
● Components of the water inlet hose 	● Two	● Inside Accessory bag
● Drain hose	● One	● Inside Accessory bag
● Drain hose Clamp	● One	● Inside Accessory bag
● Drain hose hoop	● One	● On The Drain hose

### Common occurrences

- The spinning is intermittent after it starts.
  - Redistribute the load evenly. Close the top lid.
- Select spin program, but it does not work.
  - The program is setting the drain time, there will be a pause before the spin program starts.

- There maybe water in the drain hose when first used.
  - It maybe residual water after performance inspection by the factory.

## Product Overview



## Description of symbols

**Warning sign:** Contents marked with this symbol are related to the safe use of the product and the personal safety of the user. Please operate in accordance to the contents of this manual, to avoid harm to the user or damage to the machine itself.

**Forbidden sign:** Contents marked with this symbol indicate operations or actions that should not be undertaken by the user. Performing of such actions may result in injury to the user or damage to machine itself, and void warranty.

**SAFETY WARNING:** Please check power socket condition to ensure it has been earthed correctly prior to installation to ensure your safety

## Trouble-shooting

If there is a fault or the machine does not operate correctly, remove the power plug before checking the machine. Using diagnostic list below, please check if the machine requires repair. If a repair is required, please contact our Customer Care Team, do not try to fix it yourself.

1. The machine does not drain or drains slowly. The display shows E1.
  - Is the drain hose blocked?
    - Remove the blockage. Open and close the top lid once.
2. The machine stops running. The display shows E2.
  - The top lid is not closed.
    - Close the top lid.
3. The machine does not spin. The display shows E3.
  - Has the laundry been place unevenly in the machine?
    - Redistribute the load evenly. Close the top lid.
  - Is the machine level?
    - Level the machine. The machine will start 10 seconds after being leveled correctly
4. The display shows E4.
  - Is the water tap closed or has the water supply been interrupted?
    - Open the water tap. Push the Start/Pause button once.
  - Is the water inlet valve blocked?
    - Clean the water inlet valve then push the Start/Pause button once.
  - Is the water pressure too low?
    - Use after the water pressure is normal.
5. The display shows FA.
  - The water level sensor has failed.
    - Please contact Customer Care.
6. The machine does not work
  - Will not wash
    - Is there a power failure?
      - Wait for the power supply to be restored.

- Is the power plug inserted tightly?
  - Insert the power plug tightly.
- Has the water level reached preset position?
  - Wait for water to fill to the preset level.
- Will not spin
  - Is the power plug inserted tightly?
    - Insert the power plug tightly.
  - Is the top lid closed?
    - Close the top lid.
  - Is the laundry distributed unevenly in the machine?
    - Redistribute the laundry.

#### 7. There are abnormal sounds inside the machine

- Is the machine level?
  - Redistribute the load evenly. Close the top lid.
- Has the laundry been placed unevenly in the machine?
  - Level the machine.
- Are there any foreign objects inside the bowl?
  - Remove the foreign object

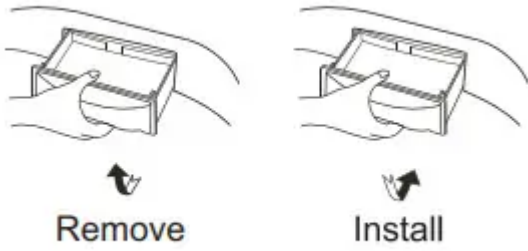
#### 8. The water tap leaks.

- Is the water inlet hose loose?
  - Fasten the inlet hose.

## **Maintenance**

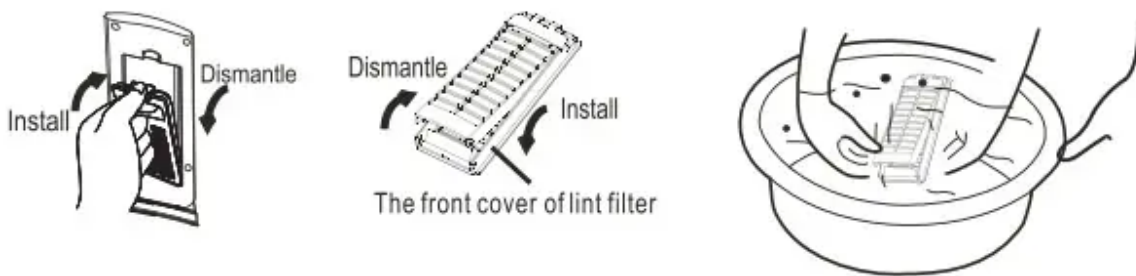
- Remove the power plug before carrying out any cleaning or maintenance.
- Clean the lint filter(s) and detergent box after each wash

Remove and clean the detergent box, replace after cleaning.

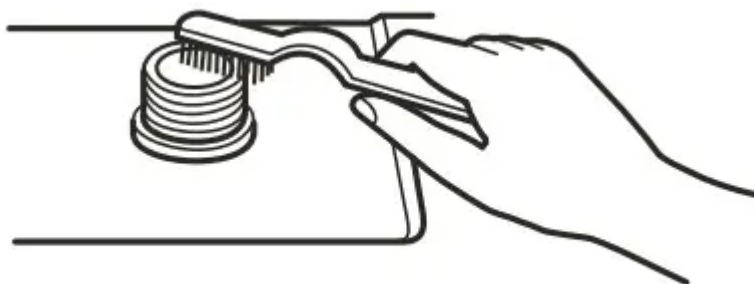


- The lint filter must be used during washing.
- It must be cleaned after each use Lint filter:
  1. Slide upwards to remove.
  2. Gently push it down to install; ensuring it is in place before next wash.

### Directions for cleaning lint filter on model



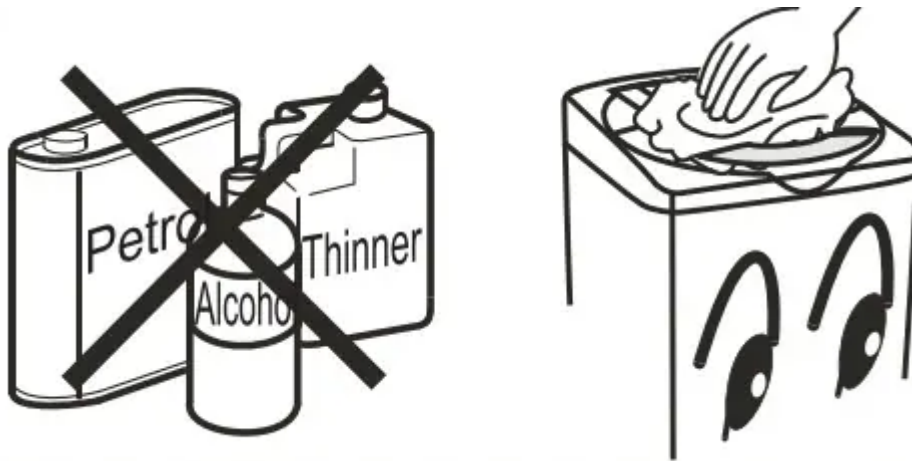
The filter at the water inlet valve may become blocked by impurities in the water supply. Clean it with a plastic bristled brush every two months.



If the cabinet is dirty, wipe it with a damp cloth.

- Do not wash directly with water.

- Wipe with a neutral detergent (please check directions on detergent bottle first).
- Do not wipe machine with thinners, petrol, alcohol or other harsh solvents



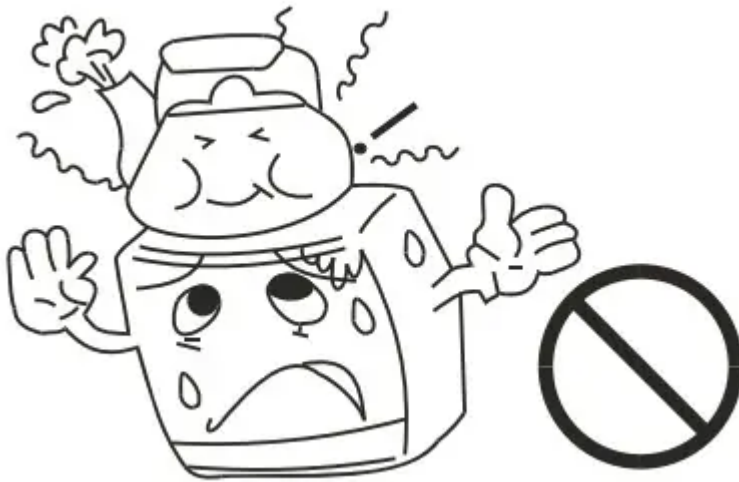
1. After washing cycle has finished, turn off the water faucet. (If needed, you can remove the water inlet hose).
2. Do not store water in the washing machine for a long period without completing a wash cycle. Drain the water completely after each wash.
3. Hang up the power cord and drain hose.
4. Wipe up any drops of water on the surface of the machine and inside the tub. Leave the lid open for about 1 hour after each wash to evaporate any residual water.

### Safety precautions

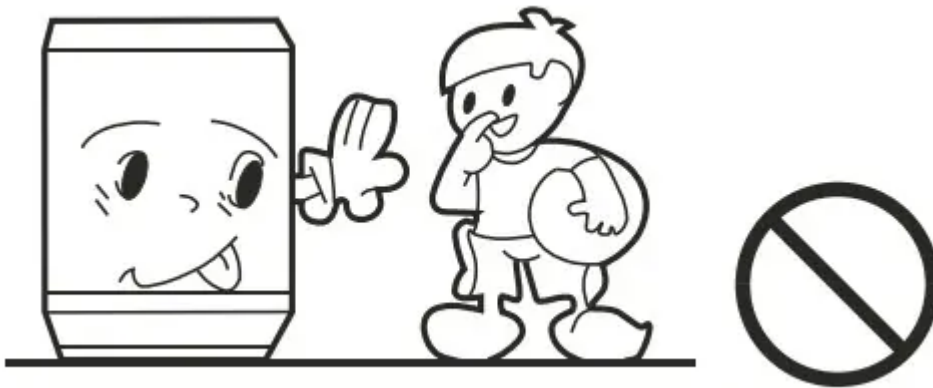
Do not attempt to move washing or place hands inside washing machine while in operation. Please ensure children are supervised around machine to avoid harm.



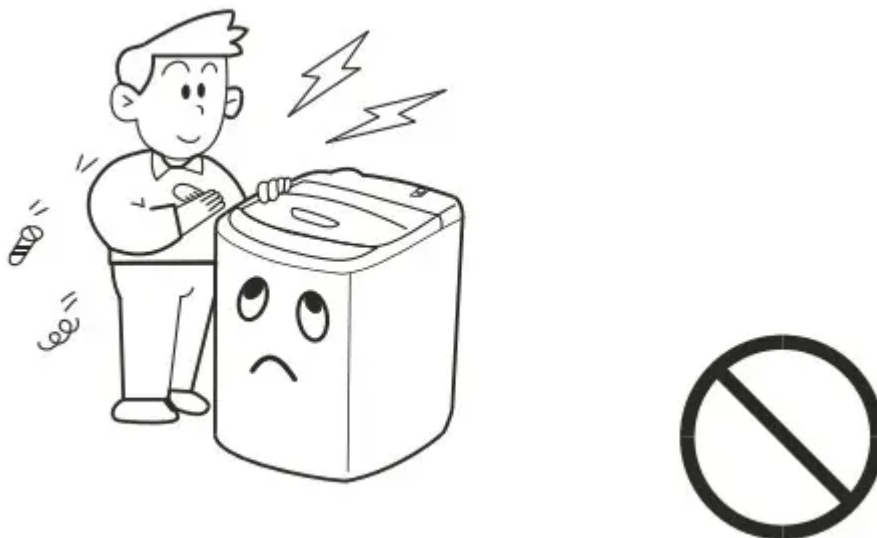
Do not leave hot or heavy items on lid or control panel as this may cause damage to the washer or make the washer unsafe to operate



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



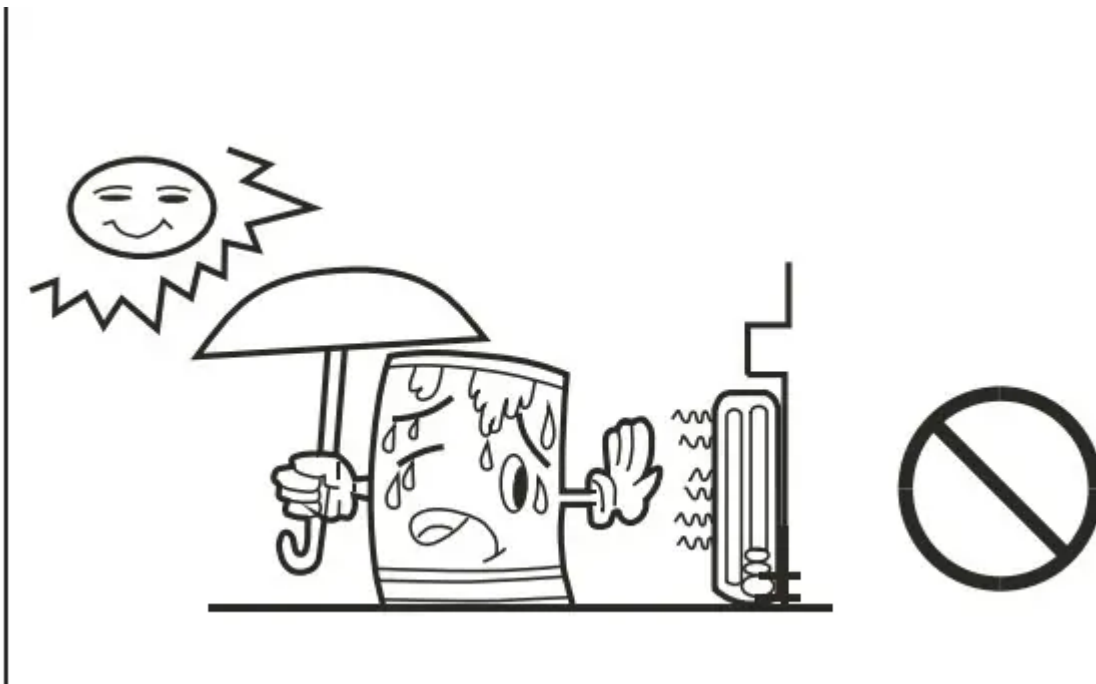
Do not take apart, repair or alter the machine by yourself.



Do not wash laundry with chemicals or other volatile materials (such as petrol, solvents or thinners) as this may cause damage to the machine.



Keep washer away from heat sources such as heaters, stoves or direct sunlight.



- If power cord or other parts of this machine become damaged or faulty, please contact a technician to have it repaired. DO NOT attempt repairs yourself as this may cause personal harm or void warranty.

- Please remove items such as coins, buttons, sand and other solid materials from



clothing before washing.

- Check that water faucets are open after connection to machine, prior to operation and that pipes are connected correctly.
- Please use low suds/ high efficiency washing powder

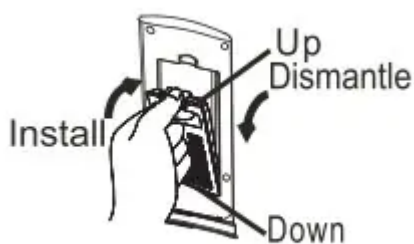
## Installation & Adjustment

Please install and adjust the machine according to the directions contained in this manual. It is very important to follow these directions for the safe operation of the machine, and to ensure your machine operates correctly.

### Install the lint filter

After removing washer from outer packaging, take out the lint filter from the document bag, install it to the inner tub. See the figure opposite

- Please ensure the lint filter is installed correctly and maintained in good condition to ensure the water outlet is not blocked or the flow altered. If the lint filter is lost or damaged, contact Customer Care.



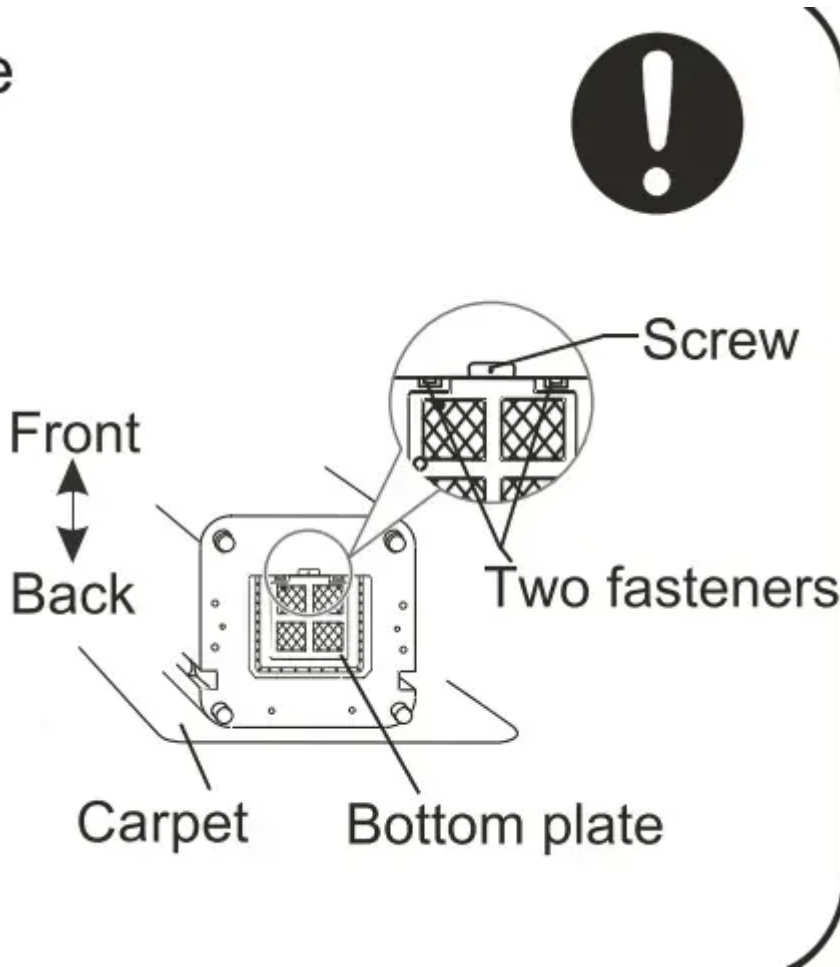
### Install the bottom plate

The purpose of the bottom plate is to suppress noise from the washing machine during operation. Steps:

1. Lay the washer on its back, on a non-abrasive surface.
2. Place the plate on to the bottom of the machine.

3. Use a screwdriver to tighten the screws (in accessory bag) securing the panel to bottom of the washer
4. Once all screws are tight and the panel is secure, return the washer to its standing position

se



### Balance washing machine

Do not install this machine on an incline greater than 2°. Installing machine on an angle or on rough ground will result in unstable running or stoppage of the machine. Please adjust it by the following method:

1. Confirm it is level
2. Lift up the side of the machine slightly and twist the adjustable leg.

**Note:** The distance between the washing machine and wall should be at least 20 mm



## Operation & Wash Cycles

### Note:

- The energy test program was performed using the “Normal” cycle setting of: Normal, 9mins Spin, Water Level Max, Warm
- Please use low suds/high efficiency detergent.

### The energy test program was performed using the "Normal"

### CYCLE GUIDE

This washer has a 2-step water fill to achieve the required water level and temperature for the best cleaning result. First Fill-Once options and cycle are selected and the START/PAUSE BUTTON is pressed, both hot and cold water will flow into the inner tub. The warm water temperature helps to dissolve detergent quickly. The first fill is followed by a 5-minute (approximately) soak-agitation session to help the detergent mix completely with the laundry.

**NOTE:** If Cold wash temp is selected, hot water is not used. Second Fill-The second fill starts when the washer begins to agitate and continues until the selected water level is reached. Cold water only is used regardless of wash .temp selection.

### Key lock function

- The function is intended for children safety and preventing the washing program from accidental changes by children.
- Set the desired washing program, after setting, press the Start/Pause Button, and washing machine begins to run. Then hold the water level Button and temp Button at the same time for more than 3 seconds, you will hear three beep sound, digital tub display'd", and the key lock will activate . All of the Buttons are locked, and will no function.
- Release the child lock function:
  - Press the water level button and temp Button at the same time for more than 3 seconds. After three beep sound, the key lock function is released.

**Note:** If you open the lid when the key lock activates, digital tube display “E2”, and beep, you need close the lid and press the Start/Pause to cancel, or washing machine will drain after 10 seconds, and power off after 10 minutes. \_

### Cycle completed

When the machine has completed the selected/current wash cycle an audible alarm will sound and the machine will switch off automatically

Press the “Delay” button to select the delay wash program

The delay time program is automatically off. and wash cycles will start as soon as “Start/Pause” button is pushed. Confirm the operation of “Delay” program

- To set a delay time. first select the Cycle and options required and push the “Delay” button. ® The cycle indicator lights will go off and the "Delay (Hours) indicator light will be on.] During the delay program. press the "Delay" button to display the time remaining. The delay time indicator shows the time remaining till the wash ends.
- To cancel the delay program. switch the power off and back on. then make a new selection.
- Delay start (2-24hr) option.
- Delay time is to the end of washing cycle.

#### **Press the “Spin Time” button to change the spin time**

Set the spin time in accordance to the requirements of each load.

#### **Press the “Water level” button to change the water level**

- For the "Synthetic" and "Memory" and “Sock Wash" cycles the machine will run a Fuzzy Logic program that automatically detects the type of laundry in the tub. After detection it will set the water level automatically.
- The water level can only be changed once the machine has started by pushing the “Start/Pause" button. then push the "Water Level" button to reset the water level. Press the "Start/Pause" button to resume the wash cycle

#### **Press the “Temp” button to select the wash and rinse temperature**

Set the wash temperatures in accordance to the requirements of each load. (i.e if “Warm” is selected, the wash cycle will be warm,the rinse cycle will be cold)

The suitable temperature between 35-65°C

#### **Press the “Start/Pause” button to start the cycle**

- If the top lid is opened while machine is in SPIN cycle, the machine will stop and an audible alarm will sound.

## **Operation & Wash Cycles**

### **F “Temp" button\_**

- Press the Temp(Wash/Rinse)" button to select your wash temperature.
- During “Quick” cycle, the water temperature is preset. Temp button does not work.
- During wool cycle, the "hot/cold" water temperature cannot be chosen.

### **G “START/PAUSE” button\_**

After the power is switched on press the “Start/Pause” button to start the machine.

- During operation, push the Start/Pause button to pause the machine.
- Push the Start/Pause button again to restart the machine.

#### **H “POWER” button\_**

- To turn on/off the power, press the power button.
- If the start pause button is not pushed within 5 minutes, the washing machine will automatically switch off the power.

### **Button Operation and Descriptions**

1. Press the “ Power ” button to switch power on/off
2. Press the “Cycle” button to select automatic program
  - When the power is switched on “Normal” cycle is automatically set. To select a different automatic cycle, rotary program knob till the corresponding indicator is on. Refer to the section on the “cycle” button above. E.g choose “Quick” cycle for a small load of lightly soiled laundry. When the “Synthetic” or “Soak Wash” or “Memory” cycles are selected the Fuzzy Logic program is run .The washing cycle is automatically set while the water level and wash time can be selected according to the texture and size of the load.
3. Press the “ Progress ” buttons to customise the pre-set options
  - Separate colour fast clothes before loading washing machine.
  - During Rinse cycle, only SPIN times can be set, all other wash functions are locked. During Wool and Drum Dry cycles, these settings cannot be changed and buttons will not function, as machine will only follow pre-programmed settings. \_\_^

#### **B “ Progress ” buttons**

- You may change the VNFash, Rinse and Spin times when Memory, Heavy, Normal and Synthetic cycles are selected.
- When the Wool cycle has been selected you cannot change the Wash, Rinse and Spin times.
- You cannot change the VNFash Rinse and Spin times when Drum dry and Quick cycles are selected.

#### **C “Delay” button**

- The display shows the time remaining (in minutes) before the cycle will finish.
- Push the "Delay" button and the display will show the remaining time for the cycle to finish (in hours). The indicator flashes to indicate that the delay function is operating.

- Delay start can be set for 2-24hr operation.
- **NOTE:** The delay time is until the selected wash program finishes (you will need to deduct wash time from this delay time to calculate when the wash will start).

#### **D “Spin Time” button\_**

- A spin time setting will automatically be selected with the wash cycle. Use this button to change the default setting.

#### **E “Water Level” button\_**

- During the Memory and Synthetic programs the washing machine will detect the size of the laundry and automatically select the water level between levels Mid, High, Max.
- To change the water level, press the Start/Pause button and make your selection by pressing the “Water Level” button until desired level is shown (Low-Max).
- If there is water inside the tub and the machine cannot detect the laundry load, it will display water level "Mid". If wet laundry is put in the machine, it will display level "Mid" you can then manually adjust to the desired water level.
- If Tub Dry program is selected the water level cannot be manually overridden.
- During operation of the wash, or rinse program, you can adjust the water level by pressing the Water Level button.
- The water level may vary due to the different moisture level of the laundry items.

## **Before washing**

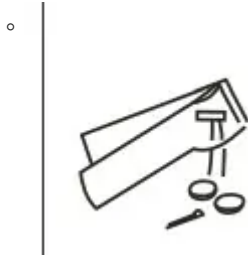
### **Preparation**

1. Ensure the water inlet hoses are correctly installed and faucets are turned on.
2. Insert the power plug into the electrical socket.
3. Ensure the drain hose is mounted at the correct height.
4. Select a suitable location for the washer on a hard, even surface away from direct sunlight or heat sources e.g. radiators/heaters, cooking, appliances etc.
5. Any floor unevenness result in unstable working or abnormal noise. Please ensure the machine is level.

Check the following before washing

- Check if the laundry has any special washing instructions.

- Clear the pockets, and take out loose items such as coins, sand, hairpins etc.



- Tie any long straps or strings, fasten buttons and close zippers.



- The weight of the laundry shall not exceed the rated capacity of your machine, loosen the laundry before placing it evenly in the tub.

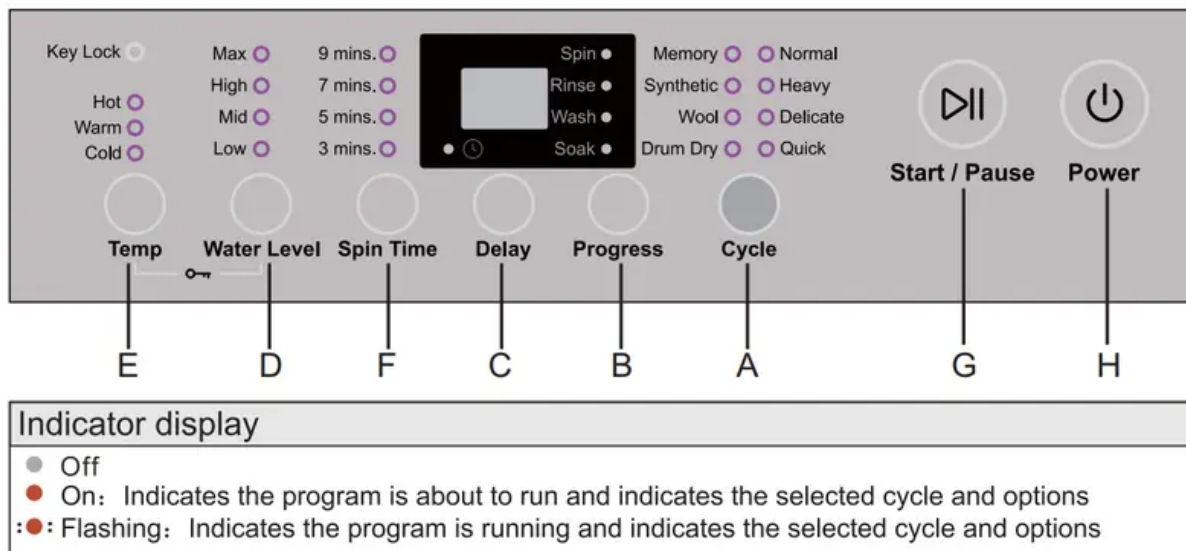


- When the machine is running, buttons may cause noise. To reduce the noise, turn clothes inside out or place them in a laundry bag.



- a. Check if the laundry is suitable for machine washing.
- b. Divide the laundry into colour fast and non-colour fast items.
- c. separate items that do not absorb water easily and wash by hand.
- d. For heavily soiled items, please first remove loose dirt, then apply detergent directly (as per instructions on pack) to the stain before washing.
- e. For those items that may attract lint or are furry or fluffy, please turn inside out before washing.
- f. DO not put laundry soiled with chemicals or solvents into the washing machine.

## Operation & Wash Cycles



### Remaining time display H

- Displays during Fuzzy Logic detection cycle until level is determined
- Displays total time remaining during current, in progress wash cycle
- Displays remaining time when the "Delay" program is used (hours)
- Displays error codes (see page 15)

### A "Cycle" button

1. Program
  - Recommend
2. Normal
  - Recommended for mixed fabrics and general clothing items
3. Heavy
  - Items that are soiled or items that are heavy/big
4. Delicate
  - Delicate items that are machine washable
5. Quick
  - Lightly soiled or small laundry loads less than 1,5kg
6. Memory
  - This cycle setting remembers the last wash, rinse and spin settings
7. Syntetic
  - Ideal for synthetic fabrics

## 8. Wool

- Machine washable woollen items

## 9. Drum Dry

- Dries the inner and outer tub to avoid the growth of mildew

## 10. Soak Wash

- This programs is suitable for soiled items which require a soak

### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.