

## **GROUNDING INSTRUCTIONS**

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord featuring a grounding wire and plug. The grounding plug must be connected to an outlet that is properly installed and grounded.

### **ADDITIONAL WARNINGS AND PRECAUTIONS**

- Make sure all cookware, thermometers, and utensils used in your microwave oven are suitable for microwaving. Do not use recycled paper—it may contain metal that could ignite.
- Hot foods and steam can cause burns. Be careful when opening any containers of hot food and direct steam away from your hands and face. To prevent the buildup of pressure when heating, make sure to vent, pierce, or slit containers, pouches, or plastic bags as directed by packaging.
- Liquids and foods may heat unevenly in the microwave. Always stir heated liquids and foods carefully before serving.
- Use caution around pacemakers and similar medical devices. Personal medical devices, such as pacemakers, may be sensitive to microwave interference. If any interference is observed, consult your physician before resuming use.

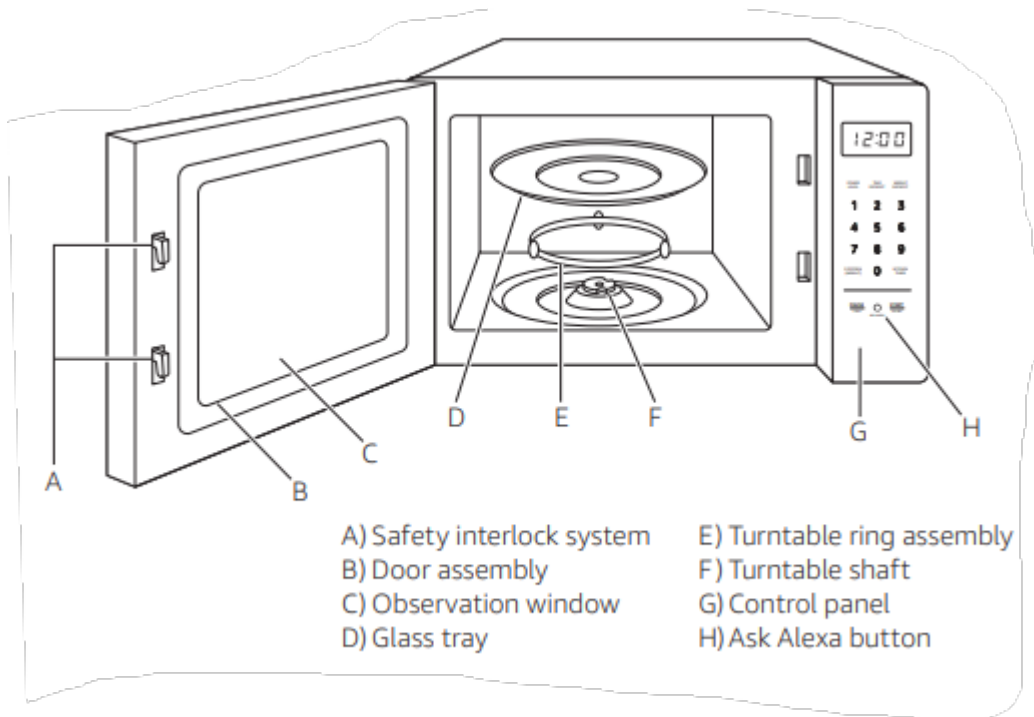
## **SETTING UP YOUR MICROWAVE OVEN**

### **What's in the box**

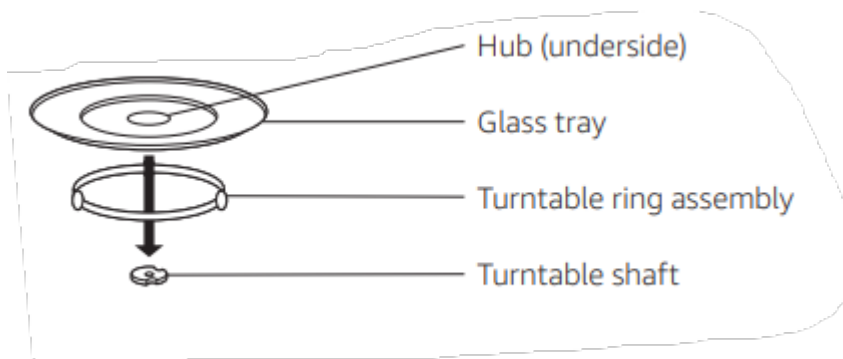
Remove the microwave oven and all materials from the carton and inside the microwave.

Your microwave oven comes with the following accessories:

- Glass tray
- Turntable ring assembly
- Quick start guide



### Turntable installation



- A) Do not place the glass tray upside down. The tray should be able to rotate freely.
- B) Both the glass tray and turntable ring assembly must always be used while cooking.
- C) Place all food and food containers on the glass tray for cooking or heating.
- D) If the glass tray or turntable ring assembly cracks or breaks, contact Amazon Customer Support.

### Countertop installation

Remove all packing material and accessories. Examine the microwave oven for any damage, such as dents or a broken door. Do not install the microwave oven if it is damaged.

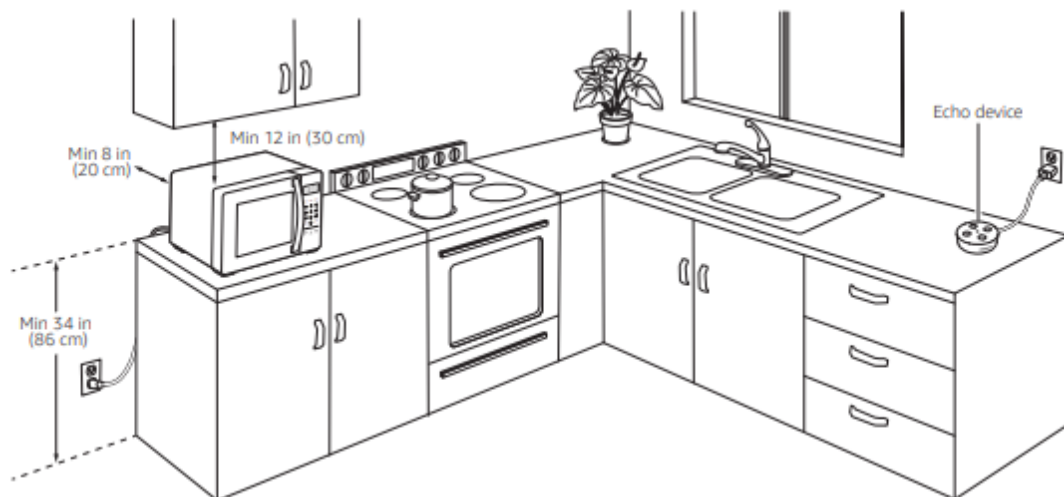
Cabinet: Remove any protective film from the microwave oven. Do not remove the light brown mica cover that is attached to the oven cavity.

A) Select a stable and level surface that provides enough open space for the intake and/or outlet vents.

- The minimum installation height is 34 in (86 cm).
- The back of the appliance should be placed against a wall, allowing for any necessary clearance. Leave a minimum clearance of 12 in (30 cm) above the microwave oven. A minimum clearance of 8 in (20 cm) is required between the microwave oven and any adjacent walls.
- Do not remove the legs from the bottom of the microwave oven.
- Blocking the intake and/or outlet openings may damage the microwave oven
- Place the microwave oven as far as possible from all radios, TVs, and Echo devices as possible. Operation of this microwave oven may cause interference to radio or TV reception.

B) Plug your microwave oven into a standard grounded household outlet. Make sure the voltage and frequency are the same as the voltage and frequency on the rating label.

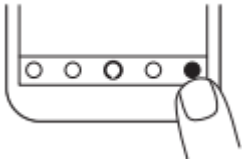
C) Place other wireless devices at least 12 in (30 cm) away from the microwave oven.




## Setting up Alexa on your microwave oven

Your microwave oven can be controlled with Alexa by using any Alexa-enabled device such as Echo or Echo Dot. To control your microwave oven using Alexa, you'll need to set up your microwave and connect to Alexa. To do so:



1. Download the latest version of the Alexa App from the app store.
2. Plug the microwave oven into a power outlet that is grounded.
3. Open the Alexa App, tap the Devices icon in the lower right. Follow the on-screen instructions to set up your microwave.



Once your microwave is set up, the microwave will beep and the LED will show the Wi-Fi icon , and display the local time in your location. Once setup is complete, you can access the microwave Settings page through the Devices section of the Alexa App.

Note: It may take a few minutes for the LED to display the correct local time.

## Setting up the Ask Alexa button

The Ask Alexa button  makes Alexa control even simpler. Instead of saying, “Alexa, microwave for 1 minute,” just press and release the  button and say “1 minute.” The Ask Alexa button will instantly put a paired Echo device in listening mode, just as saying “Alexa” would.



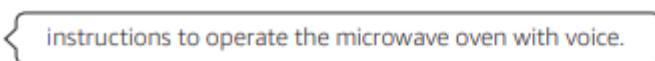
To set up and manage the Ask Alexa button, go to the microwave oven’s Settings page through the Devices section of the Alexa App and select Ask Alexa.


Refer to the back page of the user manual or the Things To Try card for more examples of how the Ask Alexa button can make using Alexa even simpler.

## OPERATION

You can use your microwave oven without setting it up for Alexa control. However, we highly recommend using your microwave oven with Alexa control to unlock its full potential.

Throughout this section, the following icons indicate:



 instructions to operate the microwave oven with voice, using the Ask Alexa button.


 instructions to operate the microwave oven using the keypad.




Refer to the back page of this user manual for more Alexa commands.

NOTE: As a safety measure, the microwave can only be commanded using voice within 10 minutes of the door being closed.




## Clock

Once your microwave oven has been set up for Alexa control, it will automatically display the correct time on the LED.

 If you haven't set up your microwave oven for Alexa control, you can manually set the clock on the LED. To do so:



1. Press and hold the  button on the microwave oven keypad for 4 seconds. The LED will display 00:00.
2. Enter the desired time in 12-hour format (example, for 12:24 AM/PM).
3. Press the  button. The display will show the time.
4. To cancel the process at any time, press the  button.
5. Repeat these steps to reset the clock.

### Kitchen timer

 To set up a timer on your microwave oven, press the  button, then enter the desired time, and press  to start the kitchen timer.

For example, press      to start a kitchen timer for 1 minute and 50 seconds.

When the timer is up, the microwave oven will beep 5 times.

To pause the kitchen timer at any time, press the  button once. To cancel the kitchen timer, press the  button twice.


NOTE: The maximum time possible on the kitchen timer is 99 minutes and 99 seconds.







### Cook by time

"Alexa, microwave for X."

To cook by time, say "Alexa, microwave for X," where X is the amount of time you'd like to cook for.

For example, to cook for 5 minutes, say "Alexa, microwave for 5 minutes." Or, to cook for 2 minutes and 39 seconds, say "Alexa, microwave for 2 minutes and 39 seconds."





 To cook for 2 minutes, press and release the Ask Alexa button and say "2 minutes."

 To cook by time, enter the time on the keypad and press . For example, to cook for 2 minutes and 39 seconds, press    .

“Alexa, add X to the microwave.”

When your microwave is in use, you can ask it to cook for additional time by saying, “Alexa, add X to the microwave,” where X is the amount of time you’d like to add. For example, to add 2 minutes to the cooking time while the microwave is already running, say “Alexa, add 2 minutes to the microwave.”

NOTE:

- To cook for less than 10 seconds, press  then the number of seconds you’d like to cook. For example, to cook for 7 seconds, press   .
- By default, the microwave oven will cook at Power 10 (maximum power).



## Quick cooking with keypad



There are several ways to quick cook using your microwave oven.

To cook for increments of 1 minute (up to 9 minutes), press the number corresponding to the

number of minutes you want to cook, then press . For example, to cook for 3 minutes, press  . This will start the microwave oven for 3 minutes.

To cook for 30 seconds, press the  button twice. This will start the microwave oven for 30 seconds. While the microwave oven is in operation, press the  button to add 30 seconds to the microwave timer. This can be done repeatedly


## Cook by power level

“Alexa, microwave for X on power Y.”

By default, your microwave oven will cook at Power 10 (maximum power). To cook at a specific power, say “Alexa, microwave for X on power Y,” where X is the amount of time you’d like to cook for and Y is the power level.

For example, to cook at power 5 for 3 minutes, say “Alexa, microwave for 3 minutes on power 5.”

You can also ask your microwave oven to cook at high, medium, or low power. For example, to cook on medium power for 5 minutes, say “Alexa, microwave for 5 minutes on medium.”

 To cook for 5 minutes on medium power, press and release the Ask Alexa button and say “5 minutes on medium.”



To cook by power level, use the following sequence:

1. Press
2. Enter the power level (0 – 10)
3. Press
4. Enter the time
5. Press

For example, to cook at power 6 for 2 minutes and 30 seconds:



Power Levels for your microwave oven are as follows:

| Level (0-10) | 10     | 9      | 8      | 7      | 6      | 5      | 4      | 3      | 2     | 1     | 0        |
|--------------|--------|--------|--------|--------|--------|--------|--------|--------|-------|-------|----------|
| Level        | High   | High   | High   | Medium | Medium | Medium | Low    | Low    | Low   | Low   | NA       |
| Power        | 100%   | 90%    | 80%    | 70%    | 60%    | 50%    | 40%    | 30%    | 20%   | 10%   | Fan only |
| LED Display  | 5 bars | 5 bars | 4 bars | 4 bars | 3 bars | 3 bars | 2 bars | 2 bars | 1 bar | 1 bar | 0 bars   |

## Defrost by time

“Alexa, defrost for X.”

To defrost food for a specific amount time, say “Alexa, defrost for X,” where X is the amount of time you’d like to cook for. For example, to defrost for 10 minutes and 30 seconds, say “Alexa, defrost for 10 minutes and 30 seconds.” Your microwave oven will start defrosting for 10 minutes and 30 seconds.



To defrost for 10 minutes, press and release the Ask Alexa button and say “defrost for 10 minutes.”



To defrost food for a specific amount time, press the button. The LED will begin flashing.

Then enter the time and press .

For example, to defrost for 10 minutes and 30 seconds, press




. Your microwave oven will start defrosting for 10 minutes and 30 seconds.





## Defrost by weight





“Alexa, defrost X (pounds, ounces, or grams).”

To defrost a specific quantity of food, say “Alexa, defrost X pounds.” Alternatively, you can specify ounces or grams.

For example, to defrost 1 pound of food, say “Alexa, defrost 1 pound.” Your microwave oven will run using the appropriate time and power setting.

 To defrost 12 ounces of food, press and release the Ask Alexa button and say “defrost 12 ounces.”

 To defrost a specific quantity of food, press the  button. The LED will begin flashing and the  icon on the LED will light up. Then enter the weight in ounces and press .

For example, to defrost 12 ounces of food, press    . Your microwave oven will run for the appropriate amount of time using the correct power setting.

NOTE: The minimum quantity for defrost is 4 ounces and maximum is 70 ounces.

## Presets

“Alexa, reheat 1 cup of coffee.”





Your microwave oven supports many presets through voice including popcorn, potato, (reheat) coffee, and others. For example, to cook 1 potato (weight: ~8 ounces), you can say “Alexa, microwave 1 potato.”




## Popcorn

“Alexa, microwave 1.5 ounces of popcorn.”

To microwave popcorn, say “Alexa, microwave X ounces of popcorn.” Your microwave oven will determine the time to cook your popcorn appropriately.

For example, to microwave oven 2.2 ounces of popcorn, say “Alexa, microwave 2.2 ounces of popcorn.”

 To microwave popcorn, press the . The LED will begin flashing and the  icon on the LED will light up. Then enter the weight in ounces and press .




For example, to microwave 2.75 ounces of popcorn, press     .

## Child lock






Child Lock will prevent the use of the microwave oven using either keypad or voice.

To turn ON Child Lock:

1. Press and hold the  button for 4 seconds.
2. The microwave oven will beep once.
3. Press and hold the  button for 2 seconds.
4. The microwave oven will beep twice and the  icon will light up in the LED.

To turn OFF Child Lock:

1. Press and hold the  button for 4 seconds.
2. The microwave oven will beep once.
3. Press and hold the  button for 2 seconds.
4. The microwave oven will beep twice and the  icon will turn off in the LED.

NOTE: Child Lock will remain active even if the microwave oven is unplugged and plugged back in.

## Care and maintenance

Make sure to unplug your microwave oven before cleaning.

A) Clean the inside of the microwave oven after use with a slightly damp cloth.

B) Remove the glass tray and the turntable shaft from inside the microwave oven and clean them in warm, soapy water.

C) Carefully clean the doorframe, seal, and neighboring parts with a damp cloth.

D) Do not use abrasive cleaners or sharp metal scrapers to clean the microwave oven door—they may scratch or shatter the glass.

E) Clean the outside surfaces of the microwave oven with a damp cloth, making sure that water does not seep into the vents.

Check that all cookware, thermometers, and utensils used in your microwave oven are suitable for microwaving. Do not use recycled paper—it may contain traces of metal and could ignite when heated.

## Resetting the microwave oven

Resetting your microwave oven will delete all information from the device, revoke all access to Alexa services, and disconnect the microwave oven from the internet. Once reset, the microwave oven will be de-registered from your Amazon account.

To reset the microwave oven, press and hold the 7 and 9 buttons on the microwave oven keypad simultaneously for 4 seconds. Once reset, the LED will display 00:00.

## TROUBLESHOOTING

### Microwave oven interference

Radio and TV may experience interference when the microwave oven is operating. This is normal and similar to the interference you may notice from small electrical appliances like mixers, vacuum cleaners, and electric fans. Refer to the FCC Statements section for actions to reduce interference.

### Hot air coming out of the vents or steam on the door

While cooking/reheating, food may steam. Most of it will dissipate from the vents, but some may accumulate on a cool surface such as the microwave door. This is normal.

### Microwave won't start

A) The power cord is not plugged in tightly

- Unplug the cord, then plug it back in again after waiting 10 seconds.

B) A fuse has blown or the circuit breaker has tripped

- Replace the fuse or reset the circuit breaker (microwave repair should only be done by professionals).

C) Trouble with the outlet

- Test the outlet with other electrical appliances or call an authorized serviceperson for repair.

### Microwave does not heat

- The microwave door is not closed properly
  - Close the door properly.

### Glass turntable makes noise when the microwave is operating

- The roller rest and/or bottom of the microwave may be dirty
  - Clean your microwave according to the provided cleaning instructions.

### Voice functionality is not working

A) Alexa control has not been setup

- Refer to page 6 for instructions to setup Alexa control.

B) Child lock is enabled

- Disable child lock by following the instructions 1.

C) Wi-Fi is not working

- Check that your router is working or contact your internet service provider.

D) Wi-Fi password has changed

- Reset the device and set it up again.

E) Wi-Fi access point or router has changed

- Reset the device and set it up again.

### **The microwave oven LED clock does not display the correct time zone after Alexa setup**

If the microwave oven does not display the correct time zone after setting it up for Alexa control, go to the microwave oven Settings page in the Alexa App to set the desired time zone for the microwave oven clock.

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.