

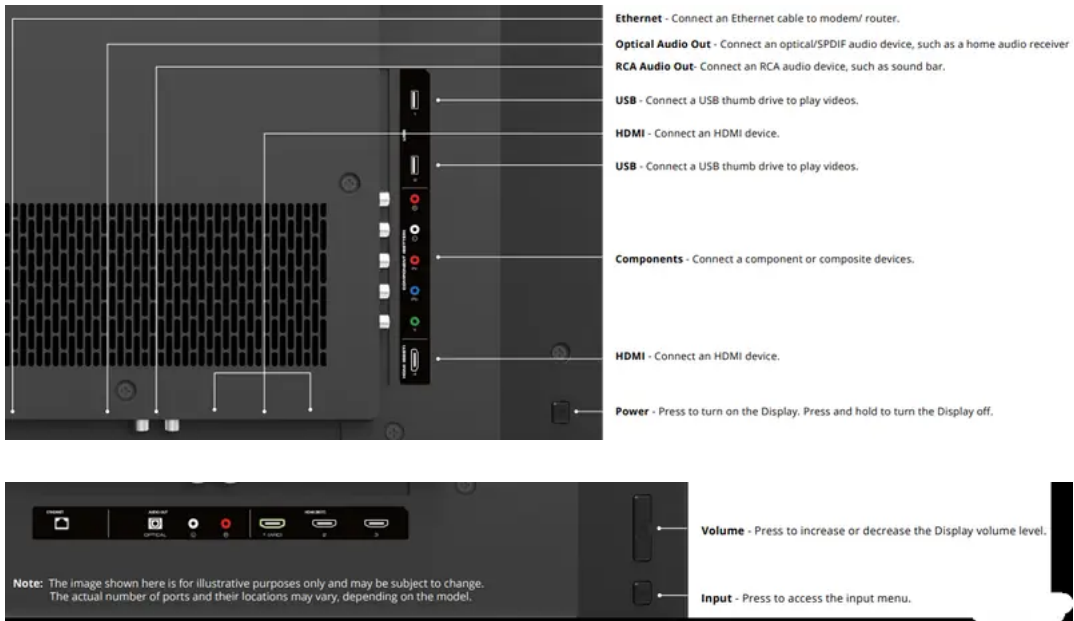
Getting to Know Your Display

FRONT PANEL



REMOTE SENSOR & POWER INDICATOR
When using the remote, aim it directly at this sensor.
The power indicator flashes on when the Display turns on, then goes out after several seconds.
To keep the power indicator on as long as the Display is on, see *Turning the Power Indicator On or Off*.

REAR PANEL



USING THE REMOTE



1. **Power** - Turn TV on or Off.
2. **Input** - Change the currently displayed input.
3. **Exit** - Close the on-screen menu.
4. **Menu** - Display the on-screen menu.
5. **Arrows** - Navigate the on-screen menu.
6. **OK / Enter** - Select the highlighted option / Confirm channel or passcode entered using the number pad.
7. **Back** - Go to the previous on-screen menu.
8. **Info** - Display the info window.
9. **Volume Up/Down** - Increase or decrease the loudness of the audio.
10. **Closed Captions** - open the closed caption menu.
11. **PIC** - Opens the picture mode menu.
12. **Wide** - Change the display mode.
13. **Channel Up/Down** - Not supported on this model.

14. **Mute** - Turn the audio on or off.
15. **Last** - Not supported on this model.
16. **Number Pad** - Not supported on this model.
17. **Link** - Launches pair with the VIZIO SmartCast App.
18. **Dash** - Not supported on this model.

Using the On-Screen Menu

Your Display features an easy-to-use on-screen menu.

To open the on-screen menu, press the **MENU** button on the remote.

Display Settings



Picture



Audio



Network



Timers



Inputs



Closed Captions



System



User Manual

From this menu, you can:

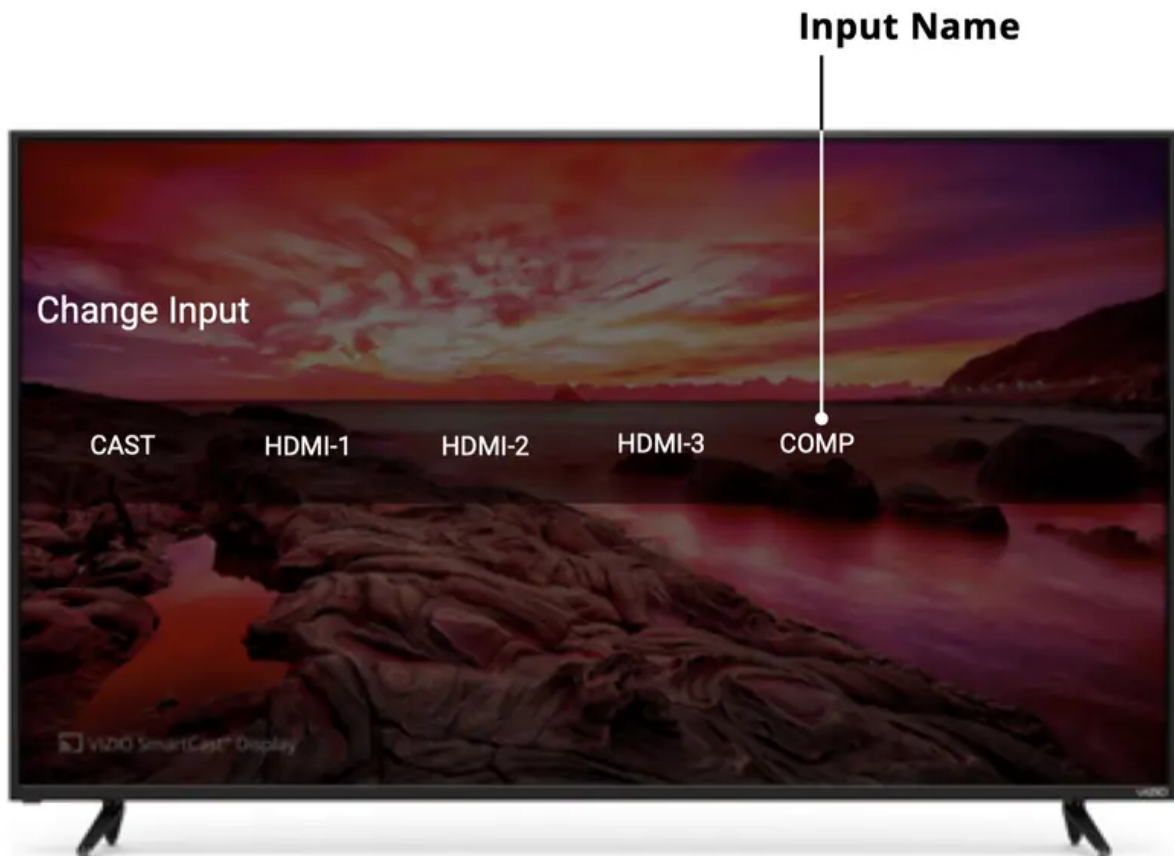
- Adjust the Picture settings
- Adjust the Audio settings
- Adjust the Network settings
- Setting the Sleep Timers
- Name and adjust Inputs
- Adjust System settings
- Access the user manual

CHANGING THE INPUT SOURCE

External devices such as DVD players, Blu-ray Players, and video game consoles can be connected to your Display. To use one of these devices with your Display, you must first change the input source using the Input menu.

To change the input source:

1. Press the **INPUT** button on the remote. The Input menu is displayed.
2. Use the **Left/Right Arrow** buttons or the **INPUT** button on the remote to highlight the input you wish to view and press OK. The selected input is displayed.



TIP: You can change Note: Inputs themay input vary by names Display. that appear on the Input menu to make your devices easy to recognize. See Renaming Devices on the Input Menu for more information.

ADJUSTING THE PICTURE SETTINGS

Your Display display can be adjusted to suit your preferences and viewing conditions.

TIP: If you've changes to the settings for a picture mode, an asterisks appears after its name (see Saving a Custom Picture Mode).

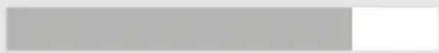
To adjust the picture settings:


← Back


Picture

Picture Mode Calibrated


Auto Brightness Control Off

Backlight  90

Brightness  50

Contrast  50

Color  50

Tint  0

Sharpness  20

More Picture

Picture Mode Edit

Color Calibration



1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **Picture** and press **OK**. The **PICTURE** menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight **Picture Mode**, then use the **Left/Right Arrow** buttons to change the picture mode:

- **Standard mode** sets the picture settings to the default settings.
- **Calibrated mode** sets the picture settings to values ideal for watching Display in a brightly-lit room.
- **Calibrated Dark mode** sets the picture settings to values ideal for watching Display in a dark room.
- **Vivid mode** sets the picture settings to values that produce a brighter, more vivid picture.
- **Game mode** reduces throughput delays and optimizes the picture settings for displaying game console output.
- **Computer mode** optimizes the picture settings for displaying computer output.

4. To manually change each of the picture settings, use the **Up/ Down Arrow** buttons on the remote to highlight that picture setting, then use the **Left/Right Arrow** buttons to adjust the setting:

- **Auto Brightness Control** - The auto brightness control detects the light levels in the room and automatically adjusts the backlight for the best picture. Select Off, Low, Medium, or High.
- **Backlight** - Adjusts the LED brightness to affect the overall brilliance of the picture. Backlight cannot be adjusted when starting from some picture modes.
- **Brightness** - Adjusts the black level of the picture. When this setting is too low, the picture may be too dark to distinguish details. When this setting is too high, the picture may appear faded or washed out.
- **Contrast** - Adjusts the white level of the picture. When this setting is too low, the picture may appear dark. When this setting is too high, the picture may appear faded or washed out. If the setting is too high or too low, detail may be difficult to distinguish in dark or bright areas of the picture.
- **Color** - Adjusts the intensity of the picture colors.
- **Tint** - Adjusts the hue of the picture. This setting is useful in adjusting the flesh tones in the picture. If flesh appears too orange, reduce the level of color before adjusting tint.
- **Sharpness** - Adjusts the edge sharpness of picture elements.

It can be used to sharpen non-HD (high definition) content; however, it will not produce detail that does not otherwise exist.

5. When you have finished adjusting the picture settings, press the **EXIT** button on the remote.

Adjusting More Picture Settings

To adjust more picture settings:

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More Picture

Color Temperature Normal

Black Detail Off

Active LED Zones On

Motion Control

Clear Action Off

Reduce Noise

Game Low Latency Off

Pure Cinema Auto

Color Space Auto

Gamma 2.1

1. From the PICTURE menu, use the **Arrow** buttons to highlight **More Picture**, and then press **OK**.

2. Use the **Arrow** buttons to highlight the setting you wish to adjust, then press the **Left/Right Arrow** buttons to change the setting:

- **Color Temperature** - See Adjusting the Color Temperature.
- **Black Detail** - Adjusts the average brightness of the picture to compensate for large areas of brightness. Select **Off, Low, Medium, or High**.
- **Active LED Zones** - Dynamically improves the contrast ratio of the picture by adjusting the backlight. The adjustment is controlled by the content on the screen. Select **On or Off**.
- **Motion Control** - Adjusts motion related features (not on all models)
 - **Reduce Judder** - Activates Smooth Motion motion estimation/motion compensation, which suppresses motion judder, or “stuttering” of the image when the camera moves across a scene horizontally. As the setting increases, judder is reduced.
 - **Reduce Motion Blur** - Increases frame rate to reduce motion blur of 60 hertz video. As the setting increases, motion blur is reduced.
- **Clear Action** - Reduces blue in scenes with fast action. Some sensitive viewers may notice flickering. Select **On or Off**.
- **Reduce Signal Noise** - Diminishes artifacts in the image caused by the digitizing of image motion content. Select **Off, Low, Medium, or High**.
- **Reduce Block Noise** - Reduces pixelation and distortion for mpeg files. Select **Off, Low, Medium, or High**.
- **Game Low Latency** - Select **On** to reduce video delay (lag) when gaming.
- **Pure Cinema Mode** - Optimizes the picture for watching film. Select **Auto or Off**.
- **Color Space ‡** - Select Color Space for the source. Video sources uses YCbCr, but PC uses RGB.
- **Gamma** - Set the shape of the Gamma curve. Use lower Gamma values for bright room conditions, and higher values when it's dark.

3. When you have finished adjusting More Picture Settings, press the **EXIT** button on the remote.

Adjusting the Color Temperature

Adjusting the color temperature changes the white balance of the picture.

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Color Temperature

Normal

Cool

Computer

To adjust the color temperature:

1. From the MORE PICTURE menu, use the **Arrow** buttons to highlight **Color Temperature**, and then press **OK**.
2. Use the **Arrow** buttons on the remote to highlight a color temperature preset and then press **OK**.
 - Normal is optimized for television viewing.
 - Cool produces a blue-hued picture.
 - Computer optimizes the picture for use as a PC monitor.
 - When you have finished adjusting the color temperature, press the EXIT button on the remote.

Adjusting the Picture Mode Edit Settings

Picture Mode Edit Settings allow you to make precise adjustments to the picture and to create picture modes to save groups of picture settings.

To adjust the Picture Mode Edit settings:

← Back

Picture Mode Edit

Save Picture Mode

Lock Picture Mode

Delete Picture Mode - MyMode

1. From the PICTURE menu, use the **Arrow** buttons to highlight **Picture Mode Edit**, and then press **OK**. The PICTURE MODE EDIT menu is displayed.
2. Use the **Arrow** buttons to highlight the setting you wish to adjust, then press **OK** to change the setting:

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Picture Mode Edit

Save Picture Mode

Lock Picture Mode On

Reset Picture Mode - MyMode

- **Save Picture Mode** - Save a custom picture mode.
- **Lock Picture Mode** - Prevent changes to custom picture modes. Choose between **On** or **Off**
- **Delete Picture Mode** †- Delete a saved picture mode settings.

Saving a Custom Picture Mode

Custom picture modes allow you to save a group of custom settings for various viewing conditions and video sources.

- Changes made while on any preset picture mode will add an asterisk on the top right corner of the preset mode.
- The custom picture mode is not automatically saved.

To save a custom picture mode:

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Save Picture Mode

a	b	c	d	e	f	g	h	i
j	k	l	m	n	o	p	q	r
s	t	u	v	w	x	y	z	0
1	2	3	4	5	6	7	8	9
.@#	↑	äêí	Space			⬅️✕		

Save



1. From the PICTURE MODE EDIT menu, use the **Arrow** buttons to highlight **Save Picture Mode**, and then press **OK**. The SAVE PICTURE MODE menu is displayed.
2. Use either on-screen keyboard to enter a name for your custom picture mode.
3. Highlight **Save** and press **OK**.
4. Press the **EXIT** button to exit the menu screens.



ADJUSTING THE AUDIO SETTINGS

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Audio

Speakers		Auto
Volume Control Display		On
Surround Sound		Off
Volume Leveling		Off
Balance		0
Lip Sync		0
Digital Audio Out		Auto
Analog Audio Out		Fixed
Equalizer		

To adjust the audio settings:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **Audio** and press **OK**. The AUDIO menu is displayed.
3. Use the **Arrow** buttons to highlight the setting you wish to adjust, then press **Left/ Right Arrow** buttons to change the setting:

- **Speakers** - Turns the built-in speakers On or Off.
- **Volume Control Display** - Toggle between On or Off to hide or display the on-screen volume slider that appears when volume is adjusted.

TIP: When the Display speakers are set to On, DTS signals cannot be passed through digital audio outputs.

- **Surround Sound** - Surround sound uses DTS TruSurround to deliver an immersive surround sound experience from the Display's internal speakers. TruSurround completes the entertainment experience by providing deep, rich bass and by delivering crisp details and clear, intelligible dialog. Select On or Off.
- **Volume Leveling** - Volume leveling uses DTS TruVolume™ to maintain consistent volume levels during transitions between program content, AV formats, and input sources. Select On or Off. In a few cases, volume leveling may artificially suppress volume increases, making it difficult to hear dialog or flattening sudden noises. If this occurs, turn volume leveling off.
- **Balance** - Adjusts the loudness of the audio output from the left and right speakers.
- **Lip Sync** - Adjusts the synchronization between the display image and the accompanying audio track.
- **Digital Audio Out** - Changes the type of processing for digital audio out and HDMI ARC output when connected to a home theater audio system. Select Auto, PCM, Dolby D, or Bitstream.

TIP: You must select **Bitstream** for audio with more than two channels (3.0, 5.0, or 5.1, for example).

- **Analog Audio Out** - Sets the volume control properties for the RCA connector when connected to a home theater audio system. Select **Variable** if you are controlling the volume with the Display's volume controls, or select **Fixed** if an external audio device (sound bar or AV receiver) will control the volume.
- **Equalizer** - Adjusts the boost or attenuation of different frequencies using either preset or custom settings. See Changing the Equalizer Settings.

4. When you have finished adjusting the audio settings, press the **EXIT** button on the remote.

Changing the Equalizer Settings

The graphic equalizer has several pre-set modes and allows you to create one custom mode.

To select a pre-set audio mode:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **Audio** and press **OK**. The AUDIO menu is displayed.
3. Use the **Arrow** buttons to highlight **Equalizer** and press **OK**. The Audio Mode and equalizer settings screen appears.
4. Use the **Left** and **Right Arrow** buttons to select an audio mode. The equalizer bars change to reflect the mode.
5. Press the **EXIT** button on the remote.

To create, modify, or replace the single custom equalizer setting:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight Audio and press **OK**. The AUDIO menu is displayed.
3. Use the **Arrow** buttons to highlight **Equalizer** and press **OK**. The Audio Mode and equalizer settings screen appears.
4. Use the **Left** and **Right Arrow** buttons to select any audio mode as a starting point.
5. Use the **Arrow** buttons to highlight a frequency and then press OK.
6. Use the **Up** and **Down Arrow** buttons to adjust the boost (up) and attenuation (down) for the frequency.
7. Use the **Left** and **Right Arrow** buttons to select another frequency, if desired, and adjust it.
8. Press the **EXIT** button on the remote.

ADJUSTING THE NETWORK SETTINGS

Your Display is Internet-ready, featuring both an Ethernet port and built-in high-speed Wireless-N.

TIP: If your Display is connected to a network with an Ethernet cable, you will not see the wireless network connection menu. You must decide the Ethernet cable to set a wireless network connection.

Connecting to a Wireless Network

To connect to a wireless network whose network name (SSID) is being broadcast:

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Network

Wired Connection

Disconnected

Wireless Access Points

Manual Setup

Hidden Network

Test Connection

Press OK to select your wireless access point.

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight Network and press **OK**. The **NETWORK** menu is displayed.
3. If you do not see your wireless network displayed, highlight **More Access Points** and press **OK**. The WIRELESS ACCESS POINTS menu, which is a list of available wireless networks, is displayed.
4. Highlight the name of your wireless network (this is the network's SSID) and press **OK**.
5. Using the on-screen keyboard, enter your network's password, then highlight **Connect** and press **OK**.
6. Press the **EXIT** button on the remote.

Changing the Manual Setup Settings

Advanced users can fine-tune the network settings using the Manual Setup feature.

To change advanced network settings:

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Manual Setup

DHCP Off

IP Address —.—.—.—

Subnet Mask —.—.—.—

Default Gateway —.—.—.—

Pref. DNS Server —.—.—.—

Alt. DNS Server —.—.—.—

RJ45 MAC 0:0:0:0:0:0

Wireless MAC 0:0:0:0:0:0

Save

Cancel



1. From the NETWORK menu, highlight Manual Setup and press OK. The MANUAL SETUP menu is displayed.
2. To change the settings manually, use the Arrow buttons on the remote to highlight DHCP and then use the Left/Right Arrow buttons to change the setting to Off.
3. Use the Arrow and OK buttons to adjust each setting:
 - **IP Address** - The IP address assigned to the Display.
 - **Subnet Mask** - The subnet Exit 2D
 - **Default Gateway** - Your network's default gateway address.
 - **Pref. DNS Server** - Your preferred domain name server address.
 - **Alt. DNS Server** - Your alternate domain name server address.
4. Use the Arrow buttons on the remote to highlight Save and press OK.
5. Press the EXIT button on the remote.

Finding MAC Addresses for Network Setup

The security settings on your router may require you to enter the Display's MAC address in the router's settings.

To find the Display's MAC address:

1. From the NETWORK menu, highlight Manual Setup and press OK. The MANUAL SETUP menu is displayed.
2. Find the MAC address for the Display at the bottom of the list. The MAC addresses for the connections in use are displayed:
 - **RJ45 MAC** - The Ethernet or RJ45 MAC address may be needed to set up your network when you have connected the Display to your network when you have connected the Display to your network with an Ethernet (Cat 5) cable.
 - **Wireless MAC** - The Wireless (WiFi) MAC address may be needed to connect your Display to your network with WiFi.

Connecting to a Hidden Network

To connect to a wireless network whose network name (SSID) is not being broadcast:

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Enter Access Point Name

Enter your access point name. This is used to connect to an access point with a hidden SSID.



a	b	c	d	e	f	g	h	i
j	k	l	m	n	o	p	q	r
s	t	u	v	w	x	y	z	0
1	2	3	4	5	6	7	8	9
.@#	↑	äêí	Space			✕		

Connect

1. From the NETWORK menu, highlight Hidden Network and press OK. The ENTER ACCESS POINT NAME screen is displayed.
2. Using the on-screen keyboard, enter your network's name (SSID), then highlight Connect and press OK
3. Using the on-screen keyboard, enter your network's password, then highlight Connect and press OK.
4. Press the EXIT button on the remote.

Testing Your Network Connection

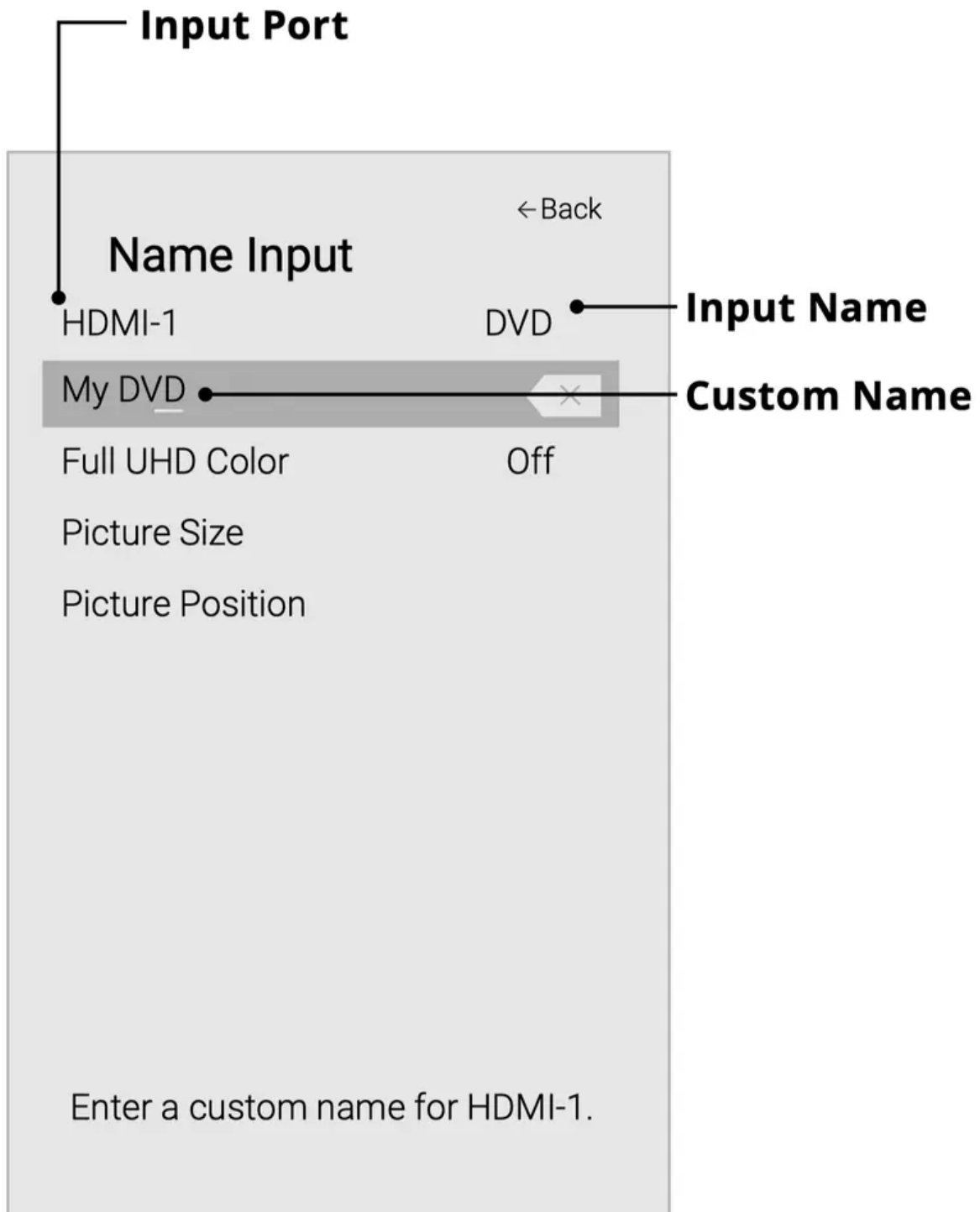
To test your network connection:

1. From the NETWORK menu, highlight Test Connection and press OK.
2. The TEST CONNECTION screen displays the connection method, network name, signal strength, and download speed of your network connection.
3. Press the EXIT button on the remote.

RENAMING DEVICES ON THE INPUT MENU

You can rename the inputs to make them easier to recognize on the Input menu. For example, if you have a DVD player connected to the Component input, you can rename that input to display "DVD Player." See Changing the Input Source.

To change the name of an input:



1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **Input** and press **OK**. The INPUT menu is displayed.
3. Highlight the input device that you want to rename and press OK.
4. To use a preset input name:
 - a. Highlight the **Input Port** row and press **Left/Right** arrow keys to scroll across the list of preset names.

—or —

To enter a custom name:

- a. Enter your custom label using the on-screen keyboard.
 - b. Highlight **OK** and press **OK**.
 - c. The Input Name changes to show the custom name that you created.
5. When you have finished naming your input, press the **EXIT** button on the remote.

CHANGING THE SYSTEM SETTINGS

Using the System menu, you can:

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System

Check for Updates

System Information

Time & Local Settings

Menu Language English

CEC

Power Mode Quick Start

Power Indicator On

Display Name Living Room

Mobile Devices

Reset & Admin



- Check for system updates.
- View system information.
- Change the on-screen menu language.
- Set time zone and local settings.
- Adjust the CEC settings.
- Adjust when the power indicator is illuminated.
- Change your Display's name.
- Review and maintain the list of paired devices.
- Reset the Display settings & set up administrative controls.

Checking for System Updates

To view technical data and status information about your Display and network connection:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **Check for Updates** and press **OK**.
The Display will begin to check for updates
3. If an update is found, the Display will ask to confirm the update. If no update is found the display will note **No Update Available**.

Viewing System Information

To view technical data and status information about your Display and network connection:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System Information** and press **OK**.
The SYSTEM menu is displayed.
3. Use the **Up/Down Arrow** buttons to scroll through the system information.
4. When you are finished reviewing the system information, press the **EXIT** button on the remote.

Setting the Time and Local Settings

To ensure the correct time is displayed when you press the INFO button, set the Display's time zone:

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Time & Local Settings

Time Zone <Pacific (-8)>

Daylight Savings Time Auto

Time Format 12 Hour

Country USA

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight **Time & Local Settings** and press **OK**. The menu headed by the local date and time is displayed.
4. Highlight **Time Zone** and press **OK**. The TIME ZONE menu is displayed.
5. Highlight your time zone and press **OK**.
6. Highlight **Daylight Saving Time** and press **OK**. The DAYLIGHT SAVING TIME menu is displayed. Choose **On** if it is currently Daylight Savings Time, **Off** if it is Standard Time, or **Auto** to have the system automatically detect Daylight Savings Settings.
7. Press the **EXIT** button on the remote.

Changing the On-Screen Menu Language

Your Display can display the on-screen menu in different languages.

To change the on-screen menu language:

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Menu Language

English

Español

Français

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight **Menu Language** and press **OK**. The MENU LANGUAGE menu is displayed.
4. Highlight your preferred language (English, Español, or Français) and press **OK**.
5. Press the **EXIT** button on the remote.

Adjusting the CEC Settings

The **CEC** function on your **Display** enables you to control **HDMI-connected** devices with the included remote without any additional programming.

CAUTION: Not all HDMI devices support **CEC**. See your device's user manual for details.

To enable, disable, or adjust CEC settings:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight CEC and press **OK**. The **CEC** menu is displayed.
4. Use the **Arrow** and **OK** buttons to adjust each setting:
 - **CEC** - Select Enable to use the Display remote to control CEC devices connected to HDMI. Select ARC Only for plug and play of an audio device connected to the HDMI ARC input. The ARC setting does not support video devices connected to the audio device (Select Enable to enable support for these devices). Select Disable to turn CEC off.
 - **Device Discovery** - Use this function to determine if your device is connected and supports CEC. (Required for Enable option only.)
5. Press the **EXIT** button on the remote.

Adjusting the Power Mode

Your **Display** is set to **Eco Mode** by default. When the **Display** is powered off, **Eco Mode** setting uses less than 0.5W of power. **Quick Start Mode** enables your **Display** to power on faster as well as automatically power on when casting content.

CAUTION: Please note that by changing this setting the energy consumption required to operate this device will change.

To switch between Eco Mode and Quick Start Mode:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.

2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight **Power Mode** and press **OK**. The Power Mode menu is displayed.
4. Highlight either **Eco Mode** or **Quick Start Mode** and press **OK** to select.

Turning the Power Indicator On or Off

The Power Indicator on the front of your Display normally does not glow when the Display is on. You can change this setting if you prefer the light to be on.

To turn the Power Indicator Light On or Off:

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Highlight **Power Indicator** and press **OK**.
4. Use the **Up/Down Arrow** buttons to select **On** or **Off**, then press **OK**.

Changing the Display Name

Naming your display helps to differentiate it from other cast devices you may have in your home.

To view or edit your Display name:

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Display Name

Living Room

Family Room



a	b	c	d	e	f	g	h	i
j	k	l	m	n	o	p	q	r
s	t	u	v	w	x	y	z	0
1	2	3	4	5	6	7	8	9
.@#	↑	äêí	Space				←	X

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight **Display Name** and press **OK**. The Display Name menu is displayed.
4. Enter your custom name using the on-screen keyboard.
5. Press the **EXIT** button on the remote.

Managing Mobile Devices

Your **Display** can be paired with multiple mobile devices so you can easily control your **Display** across multiple devices

To see a list of paired devices or unpair a device:

Mobile Devices

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Tablet



Ana's Phone



Work Tablet

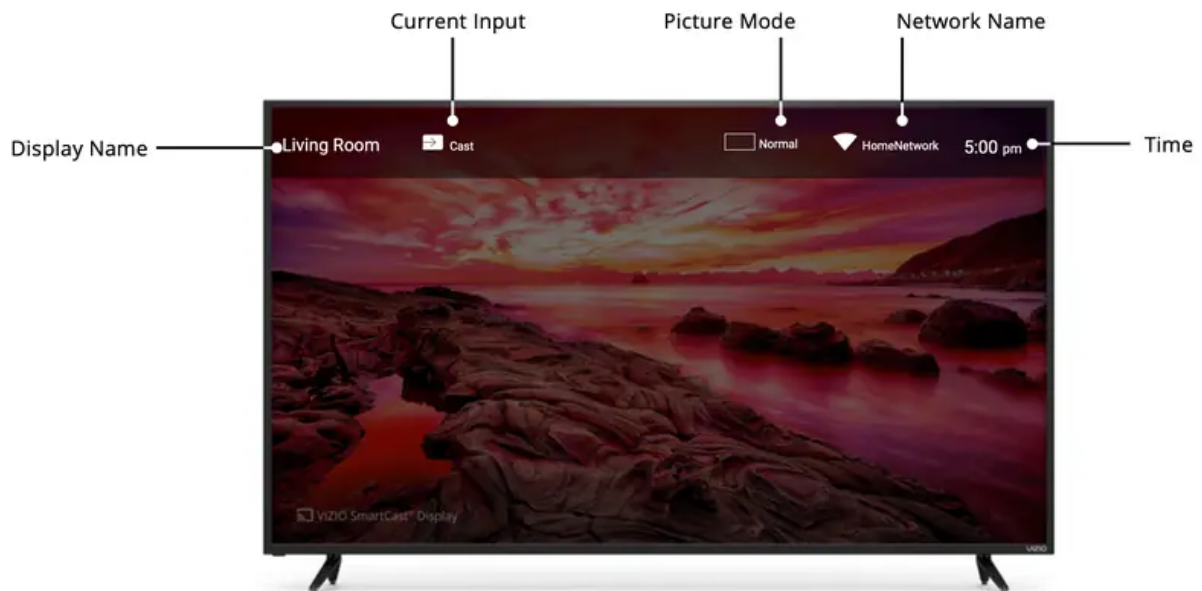


1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight **Mobile Devices** and press **OK**. The list of paired devices appears.
4. Highlight a device name to delete it and press **OK**.
5. Use the **Left/Right Arrows** to select YES or NO when asked to confirm.

USING THE INFO WINDOW

The Info Window can be displayed by pressing the **INFO** button on the remote:

- Press the **INFO** button one time to Display Name, Current Input, Picture Mode, Network Information, and Time.



Troubleshooting

The remote is not responding.

- Make sure the batteries are properly inserted matching the - and + symbols.
- Replace the batteries with fresh ones.

There is no power.

- Ensure the Display is plugged into a working electrical outlet.
- Ensure the power cable is securely attached to the Display.
- Press the **Power/Standby** button on the remote or on the back of the Display to turn the Display on.

The power is on, but there is no image on the screen.

- Ensure all cables are securely attached to the Display.
- Ensure all devices are connected correctly. Devices differ; see your device's user manual for details.
- Adjust Brightness, Contrast, or Backlight. See Adjusting the Picture Settings.
- Press the **INPUT** button on the remote to select a different input source.

There is no sound.

- Press Volume Up on the remote control.
- Press the **MUTE** button on the remote to ensure mute is off.
- Check the audio settings. See Adjusting the Audio Settings.
- Check the audio connections of external devices (Blu-ray player, game console, cable/satellite box) that are connected to the Display.

The sound is flat or dialog is not audible.

- Turn off Volume Leveling. See Adjusting the Audio Settings.

The colors on the Display don't look right.

- Adjust the Color and Tint settings in the Picture menu. See Adjusting the Picture Settings.
- Select a pre-set picture mode. See Adjusting the Picture Settings. VIZIO recommends selecting Calibrated.
- Check all cables to ensure they are securely attached.

The buttons on the remote aren't working.

- Ensure you are only pressing one button at a time.
- Point the remote directly at the Display when pressing a button.
- Replace the remote batteries with new ones. See Replacing the Batteries.


The image quality is not good.

- For the best image quality, view high-definition programs using digital sources. Connect your devices with HDMI cables.

The picture is distorted.

- Move the Display away from electrical appliances, cars, and fluorescent lights.
- Ensure all cables are securely attached.

The display image does not cover the entire screen.

- If you are using Display, AV, or Component with 480i input, press the  button on the remote to change the screen mode.

The Display has pixels (dots) that are always dark.

- Your Display is precision-manufactured using an extremely high level of technology. However, sometimes pixels may not display correctly. These types of occurrences are inherent to this type of product and do not constitute a defective product.

I see “noise” or static on the screen.

- When your Display’s digital capabilities exceed a digital broadcast signal, the signal is up-converted (improved) to match your Display’s display capabilities. This up-converting can sometimes cause irregularities in the image.

When I change input source, the display image changes size.

- The Display remembers the viewing mode on each input source. If the viewing mode on the new input source differs from the one on the input source you switch from, the difference may be noticeable.
- See Changing the Screen Aspect Ratio..

How do I download the VIZIO SmartCast™ App?

- Make sure your phone or tablet is connected to a Wi-Fi network. Open a browser on your phone or tablet. Navigate to vizio.com/smartcastapp and follow the on-screen instructions to download the VIZIO SmartCast™ App.

How do I change the inputs?

- Make sure the VIZIO SmartCast™ App is installed on your phone or tablet. Open the VIZIO SmartCast™ App. Tap on the Device list and select your Display. Tap on the **Input**



Icon and select the input of your choice.

- Press the **INPUT** button on the back of the Display to cycle through the inputs.
- Press the **INPUT** button on the basic remote to cycle through the inputs.

How do I connect to my Wi-Fi network?

- On your IR remote, press the Menu button then go to Network ---> Select your Wi-Fi name --->Enter password.
- Press the **Setup / Link** button twice on the IR remote. Open the VIZIO SmartCast™ App on your phone or tablet. Tap on the Device list and select **Setup a New Device** and follow the on-screen instructions.

- Open the VIZIO SmartCast™ App on your phone or tablet. Tap on the device list and select your Display. Tap on the **Settings** icon ---> **Network** ---> **Wireless Access Points**. Select your Wi-Fi network from the list, enter the Wi-Fi password, and tap **Connect**.
- Press the **Setup / Link** button twice on the IR remote. Press **Play / Pause** button to enter manual setup. Follow the on-screen instructions to complete setup and connect to a wireless network.

How do I stream apps like Netflix and Youtube to my VIZIO SmartCast™ Display?

- Download and open a Chromecast-enabled apps on your mobile device, such as like Netflix or Youtube. Then tap the Cast button.

How do I exit Demo Mode

- **Press and hold** the INPUT button on the back of the Display to exit the demo mode.

How do I watch Cable/Antenna TV channels?

- If you subscribe to cable or satellite, simply connect an HDMI cable (not included) to the receiver.
- If you use external antennas to watch local broadcast channels, a TV tuner is required and is sold separately by third parties.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.