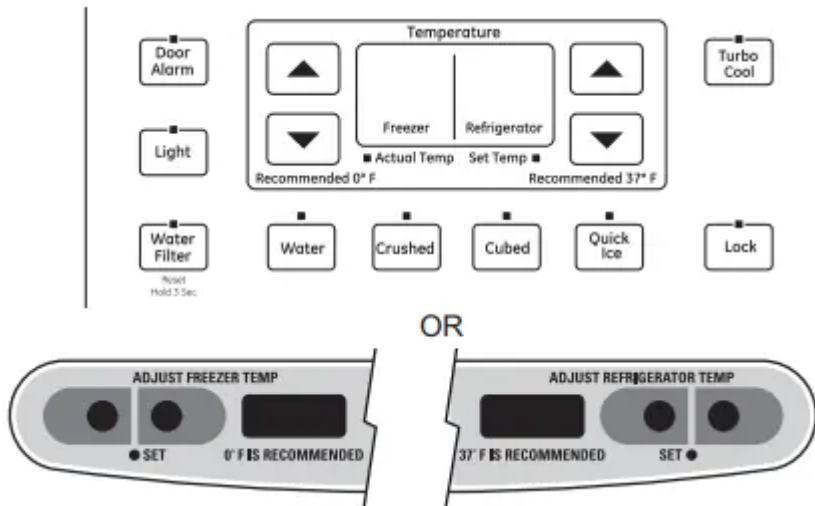


## USING THE REFRIGERATOR

### Controls

Not all features are on all models. Your controls may be similar to the following:

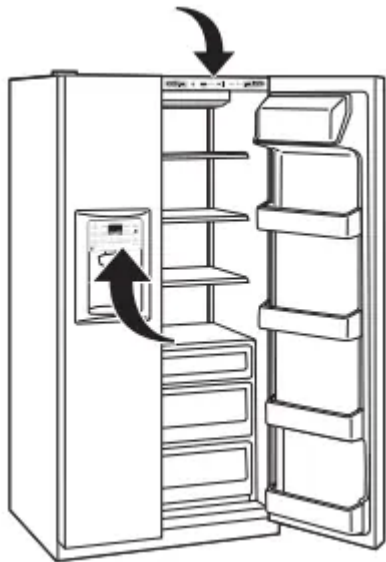


The temperature controls are preset in the factory at 37°F (2.8°C) for the refrigerator compartment and 0°F (-17.8°C) for the freezer compartment. Allow 24 hours for the temperature to stabilize to the preset recommended settings.

- The temperature controls can display both the SET temperature as well as the actual temperature in the refrigerator and freezer. The actual temperature may vary slightly from the SET temperature based on usage and operating environment.
- On some models, setting both controls to the warmest setting until the display flashes (off) will stop cooling in both the freezer and refrigerator compartments.
- On other models, setting either control to the warmest setting until the display flashes (off) will stop the cooling to the freezer and refrigerator.

**NOTE:** Turning the refrigerator off via the controls on the touch panel does not shut off electrical power to the refrigerator.

**NOTE:** The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.



### **Performance Air Flow System**

The Performance Air-Flow System is designed to maximize temperature control in the refrigerator and freezer compartments. This unique special feature consists of the Air Tower along the back wall of the refrigerator and the Air Tunnel on the bottom portion of the freezer rear wall.

Placing food in front of the louvers on these components will not affect performance. Although the Air Tower and the Air Tunnel can be removed, doing so will affect temperature performance. (For removal instructions, on-line, 24 hours a day, contact us at [GEAppliances.com](http://GEAppliances.com) or call 800.GE.CARES. In Canada, contact us at [geappliances.ca](http://geappliances.ca) or call 1.800.561.3344.)

### **ClimateKeeper2™ (on some models.)**

#### **How it Works**

The ClimateKeeper2™ is the industry's most advanced refrigeration system, delivering optimum temperature and humidity performance to keep food garden fresh longer and reduce freezer burn.

The ClimateKeeper2™ system features two evaporators—one for the refrigerator and one for the freezer.

This provides two separate cooling systems, and separates the airflow between the fresh food and freezer compartments during normal cooling operations.\*

This ensures that the humidity levels in the fresh food compartment are significantly higher than in a conventional system,\*\* allowing fresh produce and other unsealed foods to retain their moisture content and freshness longer.

Moisture sensitive foods such as fresh fruit, salads, rice, etc., can now be stored on open shelves without excessive moisture loss.

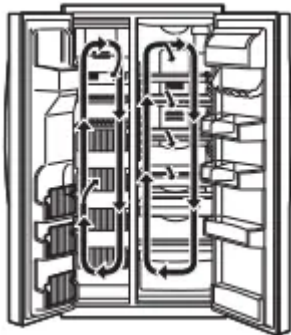
Due to the higher humidity in the refrigerator, you may on occasion experience fog or small amounts of moisture in the refrigerator compartment. This is normal and may come and go as different food loads and environmental conditions change. Wipe dry with a paper towel if desired.

The separate airflow system minimizes the mixing of air between the two compartments, which reduces fresh food odor transfer to improve the taste of ice.

The ClimateKeeper2™ system also reduces the number of defrosting cycles in the freezer evaporator, thereby reducing freezer burn.

\*Freezer air is used in the CustomCool™ feature.

\*\*Testing shows a higher level of humidity in the Fresh Food section in ClimateKeeper2™ refrigerators versus conventional units.



## **TurboCool™ (on some models.)**

### **How it Works**

TurboCool™ rapidly cools the refrigerator compartment in order to more quickly cool foods. Use TurboCool™ when adding a large amount of food to the refrigerator compartment, putting away foods after they have been sitting out at room temperature or when putting away warm leftovers. It can also be used if the refrigerator has been without power for an extended period.

Once activated, the compressor will turn on immediately and the fans will cycle on and off at high speed as needed for eight hours. The compressor will continue to run until the refrigerator compartment cools to approximately 34°F (1°C), then it will cycle on and off to maintain this setting. After 8 hours, or if TurboCool™ is pressed again, the refrigerator compartment will return to the original setting.

### **How to Use**

Press TurboCool™. The TurboCool™ temperature display will show Tc and the LED will be activated.

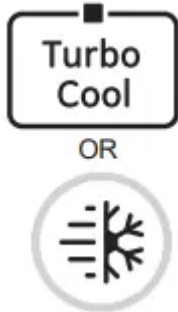
After TurboCool™ is complete, the TurboCool™ indicator light will go out.

NOTES: The refrigerator temperature cannot be changed during

TurboCool™.

The freezer temperature is not affected during TurboCool™.

When opening the refrigerator door during TurboCool™, the fans will continue to run if they have cycled on.



### ExpressChill™ (on some models.)



### How it Works

The ExpressChill™ feature is a system of dampers, a fan and a temperature thermistor.

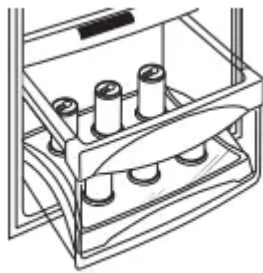
The pan is tightly sealed to prevent the pan's temperature from causing temperature fluctuations in the rest of the refrigerator.

The controls for this pan are located in the top of the refrigerator or on the dispenser with the temperature controls.

### How to Use

1. Empty the pan. Place the Chill Tray in the pan. Place the items on the tray and close the pan completely.
2. Select the ExpressChill™ pad. On some models, you can then select the chill time (use chart to determine best setting). Other models will only have one option (45 minutes). On models with multiple settings, tap the pad until the light appears next to the desired setting.

To stop a feature before it is finished, tap that feature's pad until no options are selected and the display is off. During ExpressChill™, the display on the controls will count down the time in the cycle.

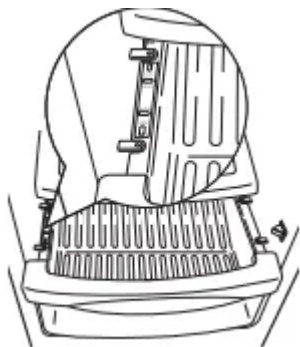


ExpressChill™

### How to Remove and Replace the Drawer

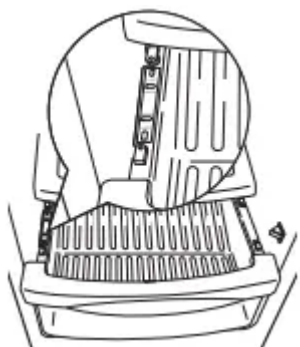
To remove:

1. Pull the drawer out to the stop position.
2. Rotate all four swing locks to the unlock position.
3. Lift the front of the drawer up and out.



To replace:

1. Make sure all four swing locks are in the unlock position.
2. Place the sides of the drawer into the drawer supports, making sure the swing locks fit on the drawer slots.
3. Lock all four swing locks by rotating them to the lock position.



## Water Filter Cartridge - MWF(On some models.)

### Water filter cartridge

The water filter cartridge is located in the back upper right corner of the refrigerator compartment.

### When to replace the filter on models with a replacement indicator light

There is a replacement indicator light for the water filter cartridge on the dispenser. This light will turn orange to tell you that you need to replace the filter soon.

The filter cartridge should be replaced when the replacement indicator light turns red or if the flow of water to the dispenser or icemaker decreases.

### When to replace the filter on models without a replacement indicator light

The filter cartridge should be replaced every six months or earlier if the flow of water to the dispenser or icemaker decreases.

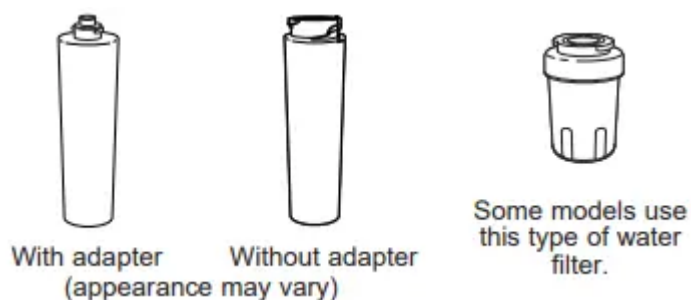
### Removing the filter cartridge

If you are replacing the cartridge, first remove the old one by slowly turning it to the left. Do not pull down on the cartridge. A small amount of water may drip down.

### Installing the filter cartridge

1. If you are replacing a SmartWater™ cartridge with an adapter, it must be removed before installing the cartridge. To remove the adapter, turn it to the left about 1/4 turn.

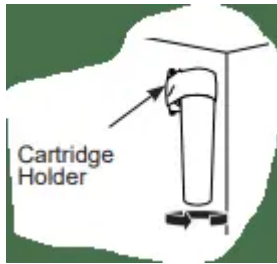
If you are replacing a Water by Culligan cartridge, leave the adapter in place. This adapter will stay in the refrigerator when you replace future cartridges.



2. On models without a replacement indicator light, apply the month and year sticker to the new cartridge to remind you to replace the filter in six months.

3. Fill the replacement cartridge with water from the tap to allow for better flow from the dispenser immediately after installation.

4. Line up the arrow on the cartridge and the cartridge holder. Place the top of the new cartridge up inside the holder. Do not push it up into the holder.



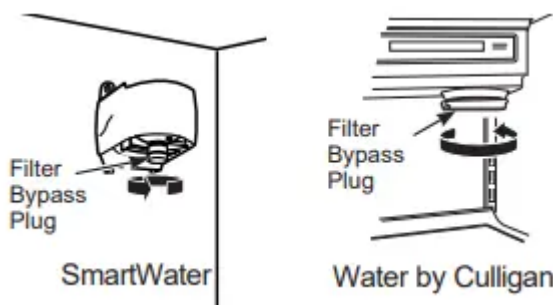
5. Slowly turn it to the right until the filter cartridge stops. **DO NOT OVERTIGHTEN**. As you turn the cartridge, it will automatically raise itself into position. The cartridge will move about 1/2 turn.
6. Run water from the dispenser 1-1/2 gallons (about three minutes) to clear the system and prevent sputtering.
7. Press and hold the WATER FILTER pad (on some models) on the dispenser for 3 seconds.



**NOTE:** A newly-installed water filter cartridge may cause water to spurt from the dispenser upon first use.

### Filter bypass plug

You must use the filter bypass plug when a replacement filter cartridge is not available. The dispenser and the icemaker will not operate without the filter or filter bypass plug.



To use the filter bypass plug on Water by Culligan™ models, you must first remove the filter adapter from the cartridge holder by turning it to the left.

For the maximum benefit of your filtration system, GE Appliances recommends the use of GE Appliances branded SmartWater™ filters only. Using GE Appliances branded filters in GE Appliances and Hotpoint refrigerators provides optimal performance and reliability. GE Appliances branded SmartWater™ filters are always the right choice because they are patented and designed specifically for GE Appliances products. SmartWater™ filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. GE Appliances has not qualified non-GE Appliances branded filters

for use in GE Appliances and Hotpoint refrigerators and there is no assurance that non-GE Appliances branded filters meet GE Appliances standards for quality, performance and reliability.

### **Replacement filters:**

If you have questions, or to order additional filter cartridges, visit our website at [gewaterfilters.com](http://gewaterfilters.com) or call GE Appliances Parts and Accessories, 877.959.8688. In Canada, call 800.661.1616.

### **Water Filter Cartridge**

The water filter cartridge holder is located in the back upper-right corner of the fresh food refrigerator compartment.

### **When to Replace the Filter**

If there is a replacement indicator light for the water filter cartridge on the dispenser, a red light will start blinking to tell you that you need to replace the filter soon. For models that don't have the indicator light, the filter cartridge should be replaced every six months, or earlier if the flow of water to the dispenser or icemaker decreases.

### **Removing the Filter**

If you are replacing the filter, first remove the previous one by gently grasping the filter and slowly turning it to the left, about a 90° turn. The filter should automatically release itself when you have rotated it far enough to the left. A small amount of water may drip down.

### **Filter Bypass Plug**

To reduce the risk of property damage due to water leakage, you **MUST** use the filter bypass plug when a replacement filter cartridge is not available. Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800-GECARES. In Canada, call 800.561.3344. The dispenser and icemaker will not operate without either the filter or bypass plug installed. The bypass plug is installed in the same way as a filter cartridge.

### **Installing the Filter Cartridge in a Side by Side Refrigerator**

1. Line up the arrow on the filter with the arrow on the filter cartridge holder. Gently push the top of the new filter up inside the holder.
2. Slowly turn the filter to the right until it stops. **DO NOT OVERTIGHTEN**. As you turn the filter, it will automatically raise itself into position. The filter will move about a 90° turn or 90 degrees.
3. Run water from the dispenser for 2 gallons (7.6 liters) or approximately 5 minutes to clear the system. Water may spurt out and air bubbles may be visible during this process.

4. Press and hold the WATER FILTER pad (only on select models) on the dispenser for three seconds.



### Application Guidelines/Water Supply

Service Flow	0.5 gpm (1.89 lpm)
Water Supply	Potable Water
Water Pressure	25-120 psi (172-827 kPa)
Water Temperature	33°F-100°F (0.6°C-38°C)
Capacity	170 gallons (643.5 liters)

### Shelves and Bins

Not all features are on all models.

#### Refrigerator Door Bins and Freezer Door Tilt-Out Bins

##### Large Bins

The larger refrigerator door bins and freezer tilt-out door bins are adjustable.

To remove: Lift the front of the bin straight up, then lift up and out.

To replace or relocate: Engage the back side of the bin in the molded supports of the door. Then push down on the front of the bin. Bin will lock in place.

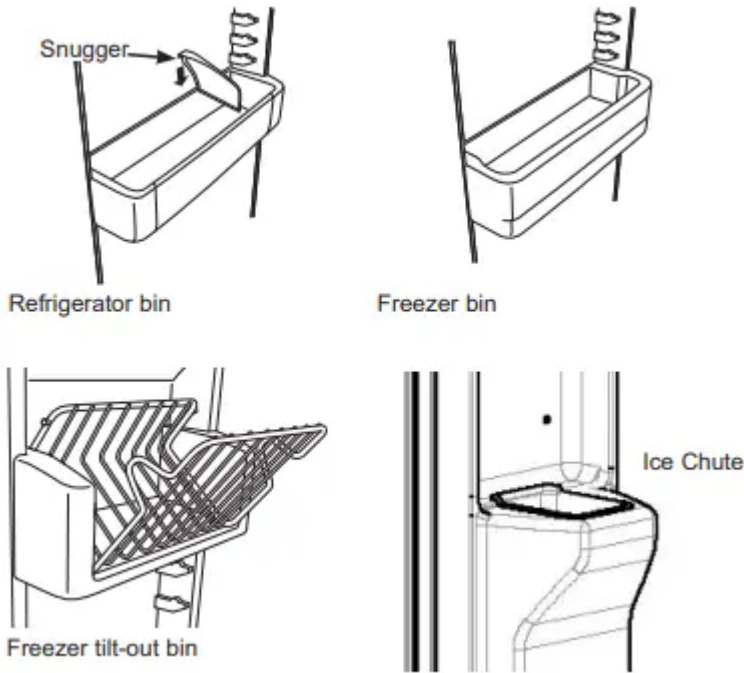
##### Small Bins

To remove: Lift the front of the bin straight up then out.

To replace: Position the bin above the rectangular molded supports on the door. Then slide the bin down onto the support to lock it in place.

The snugger helps prevent tipping, spilling or sliding of small items stored on the door shelf. Place a finger on either side of the snugger near the rear and move it back and forth to fit your needs.

NOTE: Be careful when placing items in the top bin. Make sure that items do not block or fall into the ice chute.

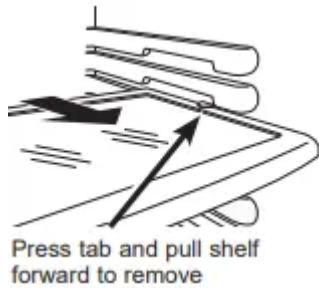


**Slide-Out Shelf (on some models)**

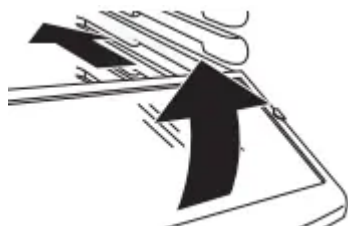
The slide-out shelf allows you to reach items stored behind others. The special edges of the spillproof shelf are designed to help prevent spills from dripping to lower shelves.

**Spillproof Shelf**

To remove: Slide the shelf out until it reaches the stop, then press down on the tab and slide the shelf straight out.

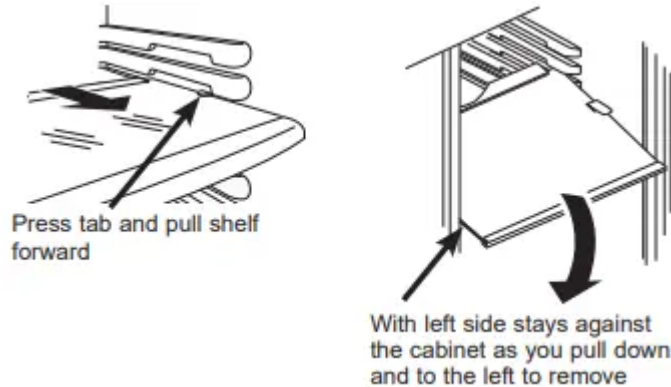


To replace or relocate: Line the shelf up with the supports and slide it into place. The shelf can be repositioned when the door is at 90° or more. To reposition the shelf, slide the shelf past the stops and angle downward. Slide shelf down to the desired position, line up with the supports and slide into place. Make sure you push the shelves all the way back in before you close the door.

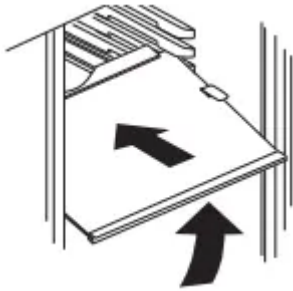


## Edge-to-Edge Shelf

To remove: With door opened at an angle greater than 90°, slide the shelf out until it reaches the stop tab. Press down on the tab and slide the shelf out until it reaches the shelf's back trim. While keeping the left side of the shelf in contact with the cabinet, pull the shelf down and forward toward the left to remove.



To replace or relocate: With door opened at an angle greater than 90°, align the shelf's back trim against the shelf support. Keeping the left side against the cabinet, slowly lift and gently push the shelf back into place. Reposition the shelf past the stop tabs. Make sure you push the shelves all the way back in before you close the door.



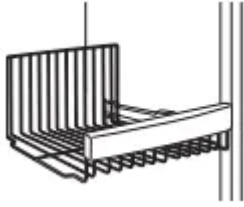
## Freezer Baskets (on some models)

To remove, slide out to the stop position, lift the front past the stop position, and slide out. Make sure you push the baskets all the way back in before you close the door.



## Freezer Baskets (on some models)

To remove, push the basket all the way to the back of the freezer. Lift up until the back pins are disengaged. Lift the entire basket up and pull out. Make sure you push the baskets all the way back in before you close the door.

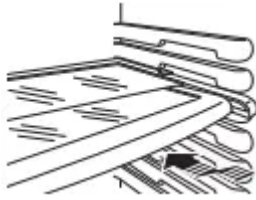


### **QuickSpace™ Shelf (on some models)**

This shelf splits in half and slides under itself for storage of tall items on the shelf below.

This shelf can be removed and replaced or relocated just like Slide-Out Spillproof Shelves.

On some models, this shelf can not be used in the lowest position.



### **Slide-Out Freezer Shelves**

To remove, slide out to the stop position, lift the front past the stop position, and slide out from rib.

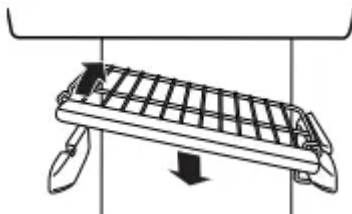
Make sure you push the shelves all the way back in before you close the door.



### **Fixed Freezer Shelves**

To remove, lift the shelf up at the left side and then bring the shelf out.

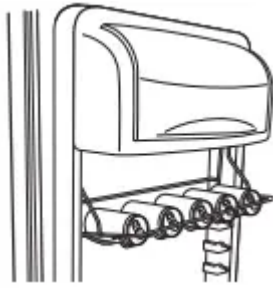
NOTE FOR DISPENSER MODELS: In order to take full advantage of the tilt-out ice bin (on some models), only store items on the shelf below the ice bin that are no taller than the lowest point on the bin.



### **Door Wine/Beverage Rack (on some models)**

This rack holds up to 5 cans, one bottle of wine or one 2-liter bottle of soda.

The rack hangs from the sides of the dairy bin.



To remove:

1. Empty the wine/beverage rack.
2. Holding the bottom of the dairy bin, lift the front straight up, then lift up and out.
3. To detach the rack from the dairy bin, pull the rack's side wires out of the holes on each side of the dairy bin.

To replace:

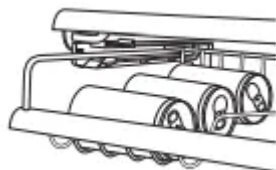
1. Reattach the rack to the sides of the bin.
2. Engage the back side of the bin in the molded supports on the door. Then push down on the front of the bin. The bin will lock into place.



### **ShelfSaver™ Rack (on some models)**

Use this rack to store beverage cans for easy access.

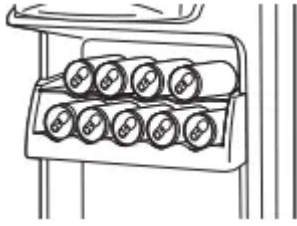
It can also hold a 9" x 13" baking dish.



### **Door Can Rack (on some models)**

This door rack holds up to 9 cans.

NOTE: This rack can only be mounted in the top position under the dairy bin.



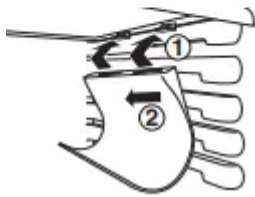
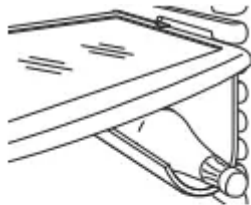
### **Removable Beverage Rack (on some models)**

The beverage rack is designed to hold a bottle on its side.

It can be attached to any slide-out shelf.

To install:

1. Line up the large part of the slots on the top of the rack with the tabs under the shelf.
2. Then slide the rack back to lock it in place.



## **Refrigerator Doors**

### **Refrigerator Doors (on some models)**

The refrigerator doors may feel different than the ones you are used to. The special door opening/closing feature makes sure the doors close all the way and are securely sealed.

When opening and closing the door you will notice a stop position. If the door is opened past this stop point, the door will remain open to allow you to load and unload food more easily. When the door is only partially open, it will automatically close.

The resistance you feel at the stop position will be reduced as the door is loaded with food.



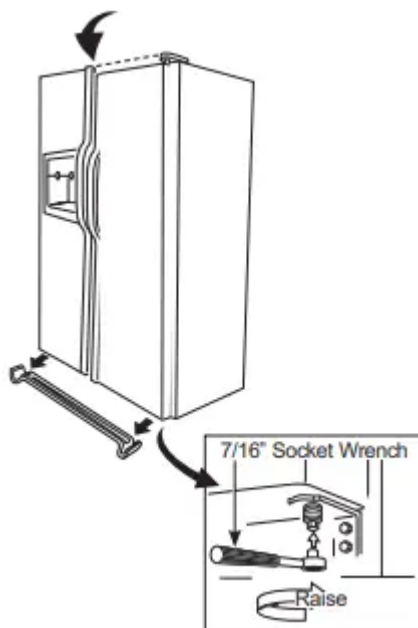
When the door is only partially open,  
it will automatically close.  
Beyond this stop the door will stay open.

### Door Alignment

If doors are uneven, adjust the refrigerator door.

To remove the base grille, open the doors, remove the screw at each end of the base grille and then pull the grille straight out.

1. Using a 7/16" socket wrench, turn the door adjusting screw to the right to raise the door; to the left, to lower it. (A nylon plug, imbedded in the threads of the pin, prevents the pin from turning unless a wrench is used.)
2. After one or two turns of the wrench, open and close the refrigerator door and check the alignment at the top of the doors.



## Crispers and Pans

Not all features are on all models.

### Fruit and Vegetable Crispers

Excess water that may accumulate in the bottom of the drawers should be wiped dry.

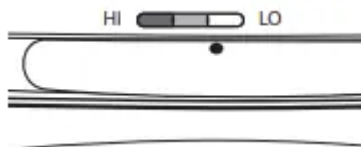
On some models, the bottom drawer has full extension slides that allow full access to the drawer.



### Adjustable Humidity Crispers

Slide the control all the way to the HI setting to provide high humidity recommended for most vegetables.

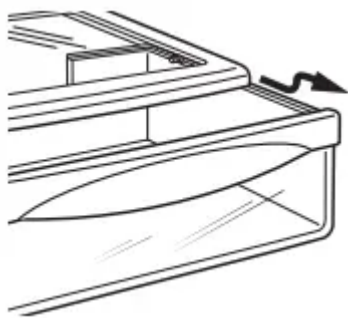
Slide the control all the way to the LO setting to provide lower humidity levels recommended for most fruits.



### Crisper Removal

Crispers can easily be removed by pulling the drawer straight out and lifting the drawer up and over the stop location.

If the door prevents you from taking out the drawers, first try to remove the door bins. If this does not offer enough clearance, the refrigerator will need to be rolled forward until the door opens enough to slide the drawers out. In some cases, when you roll the refrigerator out, you will need to move the refrigerator to the left or right as you roll it out.



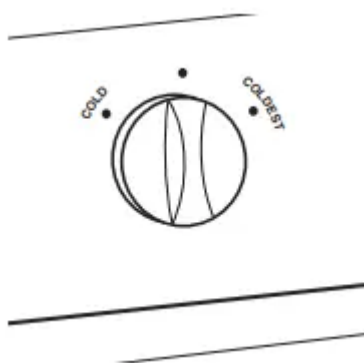
### **Convertible Deli Pan (on some models)**

The convertible deli pan has its own cold air duct to allow a stream of cold air from the freezer compartment or refrigerator compartment to flow to the pan.

The variable temperature control regulates the air flow from the Climate Keeper.

Set the control to the coldest setting to store fresh meats.

Set the control to cold to convert the pan to normal refrigerator temperature and provide extra vegetable storage space. The cold air duct is turned off. Variable settings between these extremes can be selected.



### **Automatic Icemaker**

Not all features are on all models.

#### **Automatic Icemaker**

The icemaker will produce seven cubes per cycle— approximately 100-130 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

If the refrigerator is operated before the water connection is made to the icemaker, set the power switch in the OFF position.

When the refrigerator has been connected to the water supply, set the power switch to the ON position.

The icemaker will fill with water when it cools to 15°F (-10°C). A newly installed refrigerator may take 12 to 24 hours to begin making ice cubes.

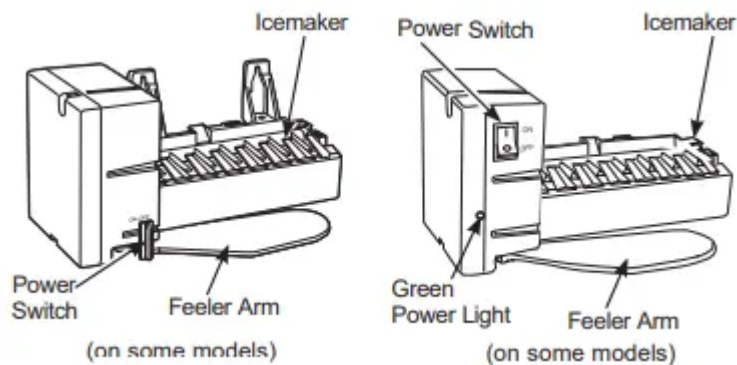
You will hear a buzzing sound each time the icemaker fills with water.

Throw away the first few batches of ice to allow the water line to clear.

Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm, the icemaker will stop producing ice. It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.



### Special note about dispenser models:

- Some models have a tilt-out ice bin. The bin can be tilted out as shown in the illustrations, and it will hold itself up while you take ice out or turn the icemaker power switch on and off. Be sure to put the bin back in place before closing the door.
- To restore your ice level from an empty bucket stage, the following steps are recommended: hours after the first batch of ice has fallen into the bin, dispense 3 to 4 cubes.

1. After an additional 6 hours, dispense 3 to 4 cubes again.
2. These steps will restore your ice level in the shortest amount of time.

**NOTE:** In homes with lower than average water pressure, you may hear the icemaker cycle multiple times when making one batch of ice.

### Accessing Ice and Reaching the Power Switch on Dispenser Models

There are two types of ice storage bins on dispenser models. One has a shelf above the bin, the other does not.

Special note for models with tilt-out ice bin:

- These models have a tilt-out ice bin. The bin can be tilted out as shown in the illustrations, and it will hold itself up while you take ice out or turn the icemaker power switch on and off. Be sure to put the bin back in place before closing the door.

**NOTE:** In order to take full advantage of the tilt-out ice bin, only store items on the shelf below the ice bin that are no taller than the lowest point on the bin.

Models with tilt out ice bin

To access ice and reach the icemaker power switch:

1. Lift the bin, then pull it forward until the bin stops.

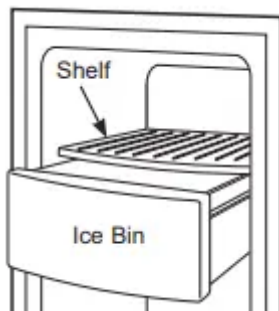


2. Lower the bin to access ice or reach the power switch.

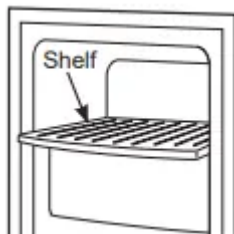


### Models with a shelf above the ice bin

To access ice, pull the bin forward.

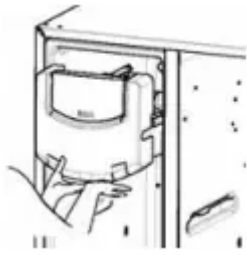


To reach the power switch, pull the shelf straight out. Always be sure to replace the shelf.

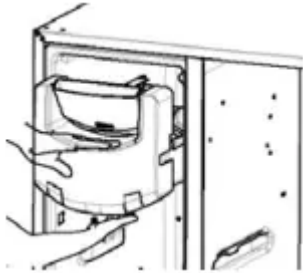


### On some models, to access ice or reach the power switch:

1. Pull the bin forward until the bin stops.



2. Lower the bin to access ice or reach the power switch.

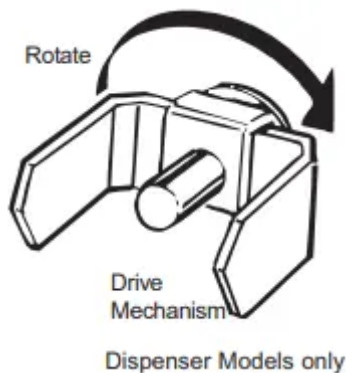


### Removing Ice Bin (dispenser models)

**CAUTION** The ice bin is heavy when full.

Set the power switch to the OFF position before removing the bin.

When replacing the bin, be sure to press it firmly into place. If it does not go all the way back, remove it and rotate the drive mechanism 1/4 turn. Then push the bin back again.



## CARE AND CLEANING

### Behind the Refrigerator

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

When pushing the refrigerator back, make sure you don't roll over the power cord or icemaker supply line (on some models).

## Preparing for Vacation

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.

Set the icemaker power switch to the OFF position and shut off the water supply to the refrigerator.

If the temperature can drop below freezing, have a qualified servicer drain the water supply system (on some models) to prevent serious property damage due to flooding.

## Preparing to Move

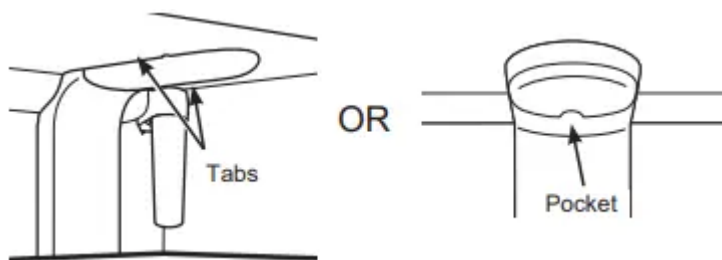
Secure all loose items such as shelves and drawers by Be sure the refrigerator stays in an upright position taping them securely in place to prevent damage. during moving.

When using a hand truck to move the refrigerator, do not rest the front or back of the refrigerator against the hand truck. This could damage the refrigerator. Handle only from the sides of the refrigerator.

## Replacing the Light Bulbs

### Refrigerator Compartment—Upper Light

1. Unplug the refrigerator.
2. The bulbs are located at the top of the compartment, inside the light shield. On some models, a screw at the front of the light shield will have to be removed. On other models, the screw is located in the pocket located at the back of the shield.
3. To remove the light shield, on some models, press in on the tabs on the sides of the shield and slide forward and out. On other models, just slide the shield forward and out.

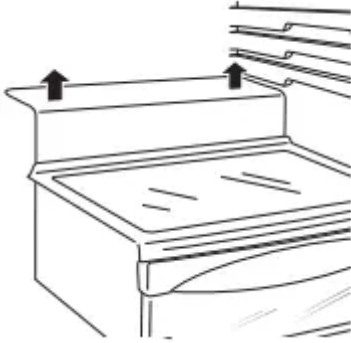


4. After replacing the bulb with an appliance bulb of the same or lower wattage, replace the light shield and screw. When replacing the light shield, make sure that the tabs at the back of the shield fit into the slots at the back of the light shield housing.
5. Plug the refrigerator back in.

### Refrigerator Compartment—Lower Light

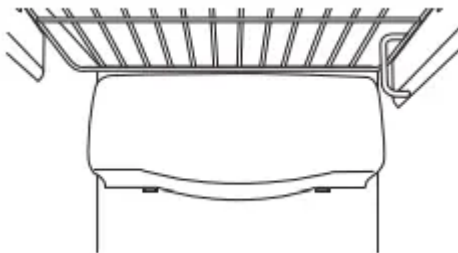
This light is located above the top drawer.

1. Unplug the refrigerator.
2. Lift the light shield up and pull it out.
3. After replacing the bulb with an appliance bulb of the same or lower wattage, replace the shield.
4. Plug the refrigerator back in.



### Freezer Compartment

1. Unplug the refrigerator.
2. Remove the shelf just above the light shield. (The shelf will be easier to remove if it is emptied first.) Remove the screw at the top of the light shield.
3. To remove the light shield, press in on the sides, and lift up and out.
4. Replace the bulb with an appliance bulb of the same or lower wattage, and reinstall the light shield. When reinstalling the light shield, make sure the top tabs snap securely into place. Replace the screw.
5. Reinstall the shelf and plug the refrigerator back in.



### Dispenser (on some models)

1. Unplug the refrigerator.
2. The bulb is located on the dispenser under the control panel. Remove the light bulb by turning it counterclockwise.
3. Replace the bulb with a bulb of the same size and wattage.

4. Plug the refrigerator back in.

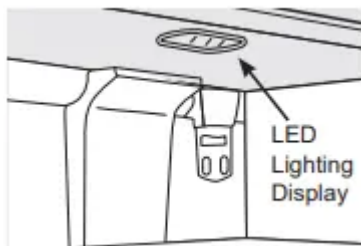
## Replacing the lights on models with LED lighting (on some models)

Setting the controls to OFF does not remove power to the light circuit. Not all features are on all models.

### Refrigerator Compartment

There is an LED lighting display in the top and sides of the fresh food compartment and in the rear and side of the freezer compartment on some models.

If this assembly needs to be replaced, call GE Appliances Service at 1.800.432.2737 in the United States or 1.800.561.3344 in Canada.



## TROUBLESHOOTING TIPS

### Normal Operating Conditions

Newer refrigerators sound different from older refrigerators.

Modern refrigerators have more features and use newer technology

**Do you hear what I hear? These conditions are normal.**

**HUMMM...**

**WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- Sometimes the refrigerator runs for an extended period, especially when the doors are opened frequently. This means that the Frost Guard™ feature is working to prevent freezer burn and improve food preservation.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.

**WHIR!**



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
- If either door is open for over 3 minutes, you may hear the fans come on in order to cool the light bulbs.
- The fans change speeds in order to provide optimal cooling and energy savings.

### **CLICKS, POPS, CRACKS and SNAPS**

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- Electronic dampers click open and closed to provide optimal cooling and energy savings.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- The electronic control board may cause a clicking sound when relays activate to control refrigerator components.

### **WATER SOUNDS**



- The flow of refrigerant through the cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.

- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an icemaker, after an icemaking cycle, you may hear the ice cubes dropping into the ice bucket.

## **Troubleshooting Tips**

Save time and money! Review the charts on the following pages first and you may not need to call for service.

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
Refrigerator does not operate	Refrigerator in defrost cycle.	Wait about 30 minutes for defrost cycle to end.
	Freezer control in 0 (off) position.	Move the freezer control to a lower temperature setting.
	Refrigerator is unplugged.	Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Replace fuse or reset the breaker.
	Refrigerator is in showroom mode.	Unplug the refrigerator and plug it back in.
Vibration or rattling (slight vibration is normal)	Rollers need adjusting.	See Rollers.
Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)	Normal when refrigerator is first plugged in.	Wait 24 hours for the refrigerator to completely cool down.
	Often occurs when large amounts of food are placed in refrigerator.	This is normal.
	Door left open.	Check to see if package is holding door open.
	Hot weather or frequent door openings.	This is normal.
	Temperature controls set at the coldest setting.	See Controls.
Refrigerator or freezer compartment too warm	Temperature control not set cold enough.	See Controls.
	Warm weather or frequent door openings.	Set the temperature control one step colder. See Controls.

	Door left open.	Check to see if package is holding door open.
Frost or ice crystals on frozen food (frost within package is normal)	Door left open.	Check to see if package is holding door open.
	Too frequent or too long door openings.	
Divider between refrigerator and freezer compartments feels warm	Automatic energy saver system circulates warm liquid around front edge of freezer compartment.	This helps prevent condensation on the outside.
Automatic icemaker does not work	Icemaker power switch is in the 2)) position.	Slide the power switch to the ON position.
	Water supply turned off or not connected.	See Installing the water line.
	Freezer compartment too warm.	Wait 24 hours for the refrigerator to completely cool down.
	Piled up cubes in the storage bin cause icemaker to shut off.	Level cubes by hand.
	Ice cubes stuck in icemaker.	Turn off the icemaker, remove cubes and turn the icemaker back on.
Ice cubes have odor/taste	Ice storage bin needs cleaning.	Empty and wash bin. Discard old cubes.
	Food transmitting odor/taste to ice cubes.	Wrap foods well.
	Interior of refrigerator needs cleaning.	See Care and cleaning.
Small or hollow cubes	Water filter clogged.	Replace filter cartridge with new cartridge or with plug.
Slow ice cube freezing	Door left open.	

		Check to see if package is holding door open.
	Temperature control not set cold enough.	See Controls.
Frequent “buzzing sound”	Icemaker power switch is in the 1 (on) position, but the water supply to the refrigerator has not been connected.	Set the power switch to the 0 (off) position. Keeping it in the 1 (on) position will damage the water valve.
Orange glow in freezer	Defrost heater is on.	This is normal.
Cube dispenser does not work (on some models)	(on some models) Icemaker or water supply turned off.	Turn on icemaker or water supply.
	Ice cubes are frozen to icemaker feeler arm.	Remove cubes.
	An item is blocking or has fallen into the ice chute inside the top bin of the freezer.	Remove any item that might be blocking, or has fallen into the chute.
	Irregular ice clumps in storage container.	Break up with fingertip pressure and discard remaining clumps.  Freezer may be too warm. Adjust the freezer control to a colder setting, one position at a time, until clumps do not form.
	Dispenser is LOCKED.	Press and hold the Lock pad for 3 seconds.
Water has poor taste/odor (on some models)	Water dispenser has not been used for a long time.	Dispense water until all water in system is replenished.



Water in first glass is warm (on some models)	Normal when refrigerator is first installed	Wait 24 hours for the refrigerator to completely cool down.
	Water dispenser has not been used for a long time.	Dispense water until all water in system is replenished.
	Water system has been drained.	Allow several hours for replenished supply to chill.
Water dispenser does not work (on some models)	Water supply line turned off or not connected.	See Installing the water line.
	Water filter clogged.	Replace filter cartridge or remove filter and install plug.
	Air may be trapped in the water system.	Press the dispenser arm for at least two minutes.
	Dispenser is LOCKED.	Press and hold the Lock pad for 3 seconds.
Water spurting from dispenser	Newly-installed filter cartridge.	Run water from the dispenser for 3 minutes (about 1 1/2 gallons).
Water is not dispensed (on some models) but icemaker is working	Water in reservoir is frozen.	Call for service.
	Refrigerator control setting is too cold.	Set to a warmer setting.
No water or ice cube production	Supply line or shutoff valve is clogged.	Call a plumber.
	Water filter clogged.	Replace filter cartridge or remove filter and install plug.
	Dispenser is LOCKED.	Press and hold the Lock pad for 3 seconds.



CUBED ICE was selected but CRUSHED ICE was dispensed (on some models)	Last setting was CRUSHED ICE.	A few cubes were left in the crusher from the previous setting. This is normal.
Refrigerator has odor	Foods transmitting odor to refrigerator.	Foods with strong odors should be tightly wrapped.  Keep an open box of baking soda in the refrigerator; replace every three months.
	Interior needs cleaning.	See Care and cleaning.
Moisture forms on outside of refrigerator	Not unusual during periods of high humidity.	Wipe surface dry.
Moisture collects inside (in humid weather, air carries moisture into refrigerator when doors are opened)	Too frequent or too long door openings.	This is normal for the beverage center.
	Due to the higher humidity in the refrigerator, you may on occasion experience fog or small amounts of moisture in the refrigerator compartment	This is normal for the beverage center loads and environmental conditions change with a paper towel if desired.
Interior light does not work	No power at outlet.	Replace fuse or reset the breaker.
	Light bulb burned out.	See Replacing the light bulbs.
	For LED lights	Call Service.
Water on kitchen floor or on bottom of freezer	Cubes jammed in chute.	Poke ice through with a wooden spoon.
Hot air from bottom of refrigerator	Normal air flow cooling motor. In the refrigeration process, it is normal that heat be expelled in the area under the refrigerator. Some floor coverings are	



	sensitive and will discolor at these normal and safe temperatures.	
Refrigerator never shuts off but the temperatures are OK	Adaptive defrost keeps compressor running during door openings.	This is normal. The refrigerator will cycle off after the door remains closed for 2 hours.
Refrigerator is beeping	Door is open.	Close door.
Door not closing properly	Door gasket on hinge side sticking or folding over.	Apply petroleum jelly on face of gasket.
Actual temperature not equal to Set temperature	Unit just plugged in.	Allow 24 hours for system to stabilize.
	Door open for too long	Allow 24 hours for system to stabilize.
	Warm food added to refrigerator	Allow 24 hours for system to stabilize.
	Defrost cycle is in process	Allow 24 hours for system to stabilize.

**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

