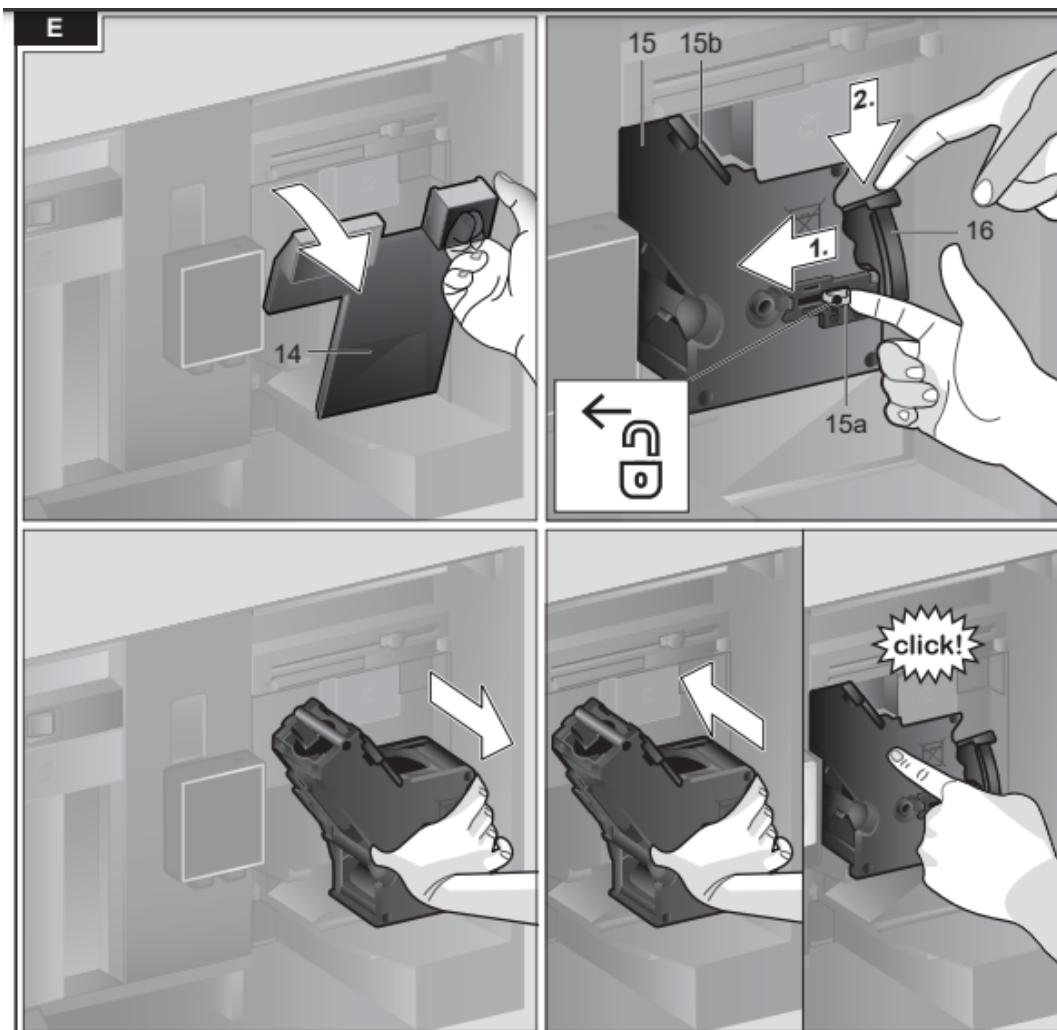
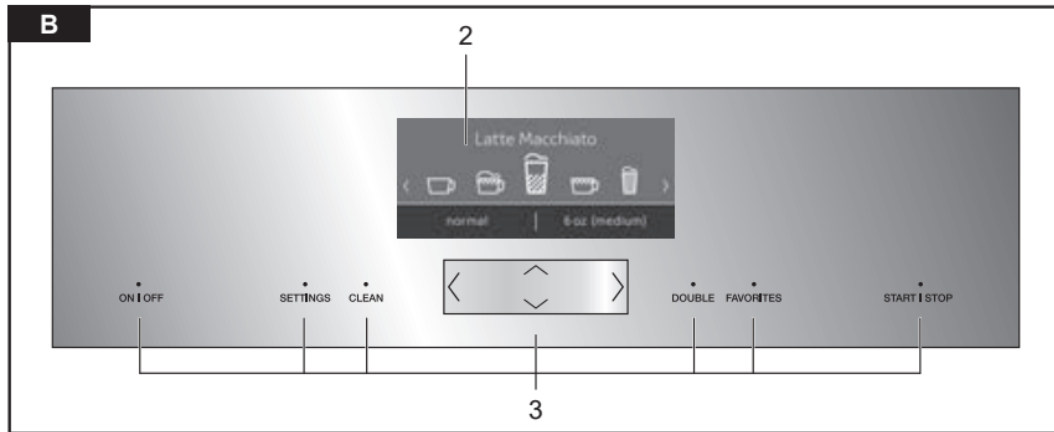
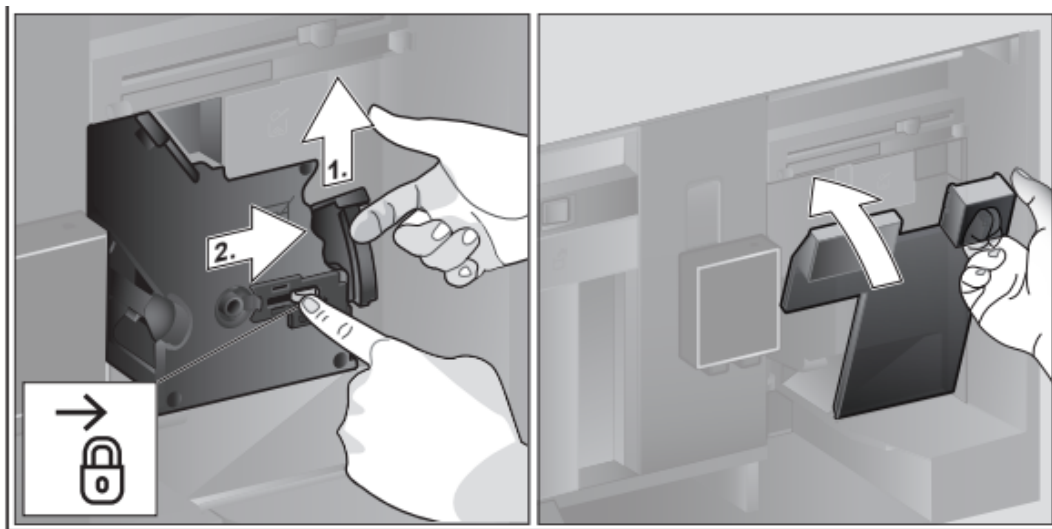


## Overview

(Figures B to E on the fold-out pages)





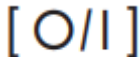
1. Appliance door
  - a) Recessed grip (for opening the door)
  - b) Drip tray
2. Display
3. Control panel
4. Outlet system (coffee, milk, hot water), height-adjustable a) Cover
5. Milk system
  - a) Snap lever
  - b) Beverage outlet (upper part, lower part)
  - c) Milk tube (2 pieces)
  - d) Connecting element, metal (for magnet holder)
6. Power switch **[ O / I ]** (power supply)
7. Accessory drawer (for quick reference guide and accessories)
  - a) Quick reference guide
  - b) Measuring spoon
  - c) Water hardness strip
  - d) Milk tube (set)
8. Removable water tank
  - a) Lid for water tank
9. Removable bean container
  - a) Lid for bean container

10. Slide regulator for grinding degree setting
11. Magnet holder (for connecting elements)
12. Removable drawer (for ground coffee/cleaning tablet)
13. Holder (for milk tube)
14. Protective cover (for brewing unit)
15. Brewing unit
  - a) Locking mechanism
  - b) Cover
16. Eject lever
17. Removable drip tray
  - a) Drain filter
  - b) Coffee grounds container
18. Collecting tray
19. Holder (for suction pipe)
  - a) Suction pipe
20. Rating plate (E number, FD)
21. Shelf with sensor (for milk container)
22. Milk container
  - a) Stainless steel container
  - b) Lower part of the lid
  - c) Upper part of the lid

## Controls

The appliance features user-friendly menu navigation to ensure that operation is as easy as possible while at the same time offering a wide range of functions. That means a range of options can be selected with just a few operating steps.

**Power switch** 

The power switch  (with the door open) is used to switch on the appliance or switch it off completely (power supply is interrupted).

**Control panel (touch-field)**

Navigate on the control panel by pressing the symbols and characters.

You will hear an audible signal. The audible signal can be switched on and off (see the section “Menu – Keypress sound”).

## [ ON | OFF ]

Press **[ ON | OFF ]** to switch on the appliance or put it into energy saving mode. The appliance is rinsed automatically.

The appliance does not rinse:

- if it is still warm when switched on, or
- if no coffee was dispensed before it was switched off.

The appliance is ready for use as soon as the symbols for the drinks selection appear on the display

## [ SETTINGS ]

Press **[ SETTINGS ]** to go to menu. Settings can be reconfigured, and able to retrieve information. It can also connect the appliance to Home Connect

## [ CLEAN ]

Press **[ CLEAN ]** to view the selection of service programs. Then select the desired program as described in the section “Service Programs.”

## [ DOUBLE ]

Press **[ DOUBLE ]** after selecting a drink to prepare two cups simultaneously (see the section “Two cups at once”).

## [ FAVORITES ]

Press **[ FAVORITES ]** to open the selection of “Personalized beverage preparation”. Personal settings for coffee drinks can be saved and called up (see the section “Personalized drinks”).

## [ START | STOP ]

Press **[ START | STOP ]** to prepare a beverage or to launch a service program.

Note: If you press **[ START | STOP ]** again while the drink is being prepared, dispensing will be prematurely halted.

## Arrow navigation button

Press the arrows to navigate the display or to change the parameters.

## Display

The display shows drinks, settings and information (see the section “Display”).

## Initial use

### General

Fill the appropriate container using only pure, cold, uncarbonated water and only roasted beans. Do not use coffee beans that have been glazed, caramelized or treated with other additives containing sugar, since they will block the brewing unit.

### Setting up the appliance

- Remove any protective plastic film.
- Take hold of the appliance door by the recessed grip and open.
- Remove the bean container, fill with coffee beans and replace.
- Set the power switch to **[ ON | OFF ]** and close the appliance door.

The appliance heats up and is rinsed. The display is activated.

“Set the language you require” appears.

- Press the **[ < ]** arrow button. The field “English” has a light background. The language can be changed.
- With the **[ > ]** arrow button select the desired language.
- Press the **[ ^ ]** arrow button. The field “Language” has a light background.
- Select the “Water hardness” with the **[ > ]** arrow button.

### Switch off appliance

- Press the **[ ON | OFF ]** button. The appliance rinses and switches to energy saving mode.

**Exception:** If only hot water is dispensed, the appliance switches off without rinsing.

- To switch the appliance off completely, open the appliance door and set the power switch to **[ 0 ]**.

# Display

## Display

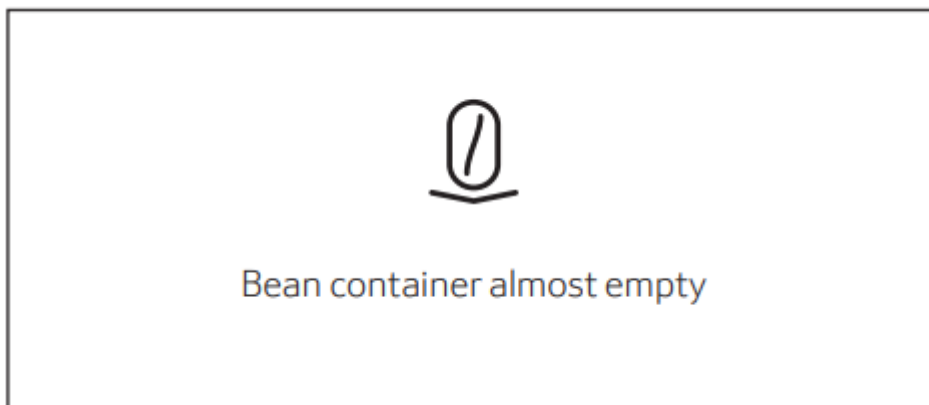
The display shows the drinks, settings and setting options, as well as messages about the appliance's operating status.

Examples: Drink selection





## Information


Information disappears after pressing the button or after a short time.




The information remains, however at the top of the display in the form of a small symbol.

 Bean container almost empty

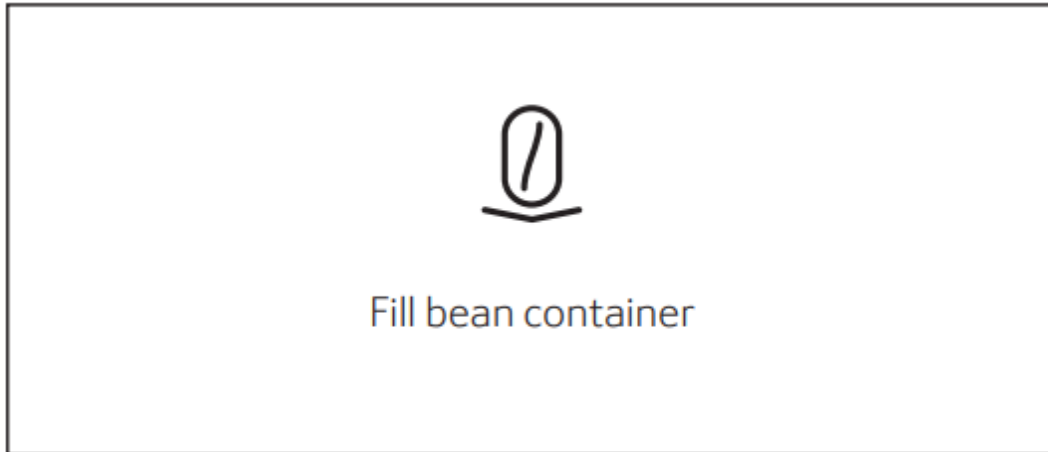
 Replace water filter

 Cleaning program necessary

 Descaling program necessary

 Clean & Descale program necessary

### Prompts to take action



## Dispensing hot water

The appliance must be ready for use.

- Remove the milk tube from the milk container.
- Remove any milk or coffee residue from the outlet.
- Place a cup or glass underneath the beverage outlet.
- Select "Hot water" with the **[ < ]** or **[ > ]** arrow button.

## Personalized drinks

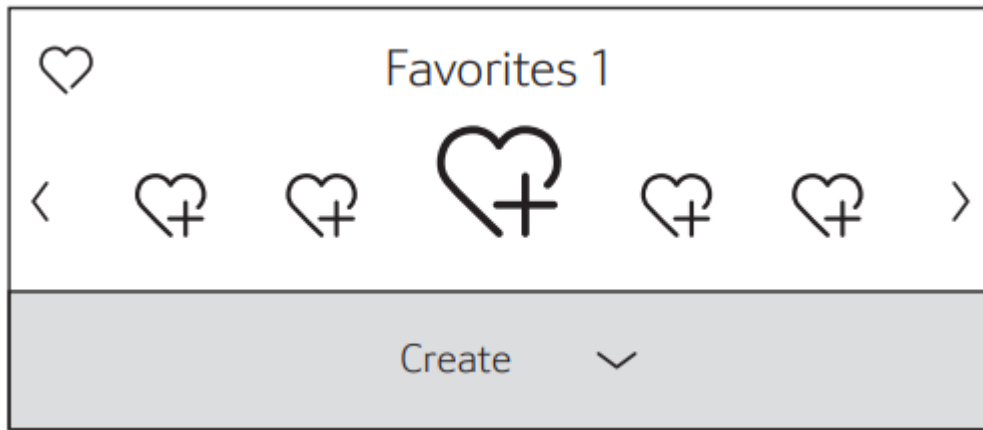
Press **[ FAVORITES ]** to open the selection for personalized drinks.

Up to 8 storage spaces can be used. Save your favourite drinks that are frequently dispensed here with all their settings.

### Entering or changing drinks

- Press **[ FAVORITES ]**.

The selection of memory locations appears



- Use the K or L arrow button to select an empty memory location [ for a new entry, change an occupied memory location, or to delete a favourite drink.
- Select “Create” at an empty memory location or “Change” at an occupied memory location.
- Press the Marrow button.

Note: If “Delete” is selected, the settings for the memory location are deleted and it is again empty.

The menu for adjusting the drinks opens. The last drink dispensed is shown with the last settings selected.

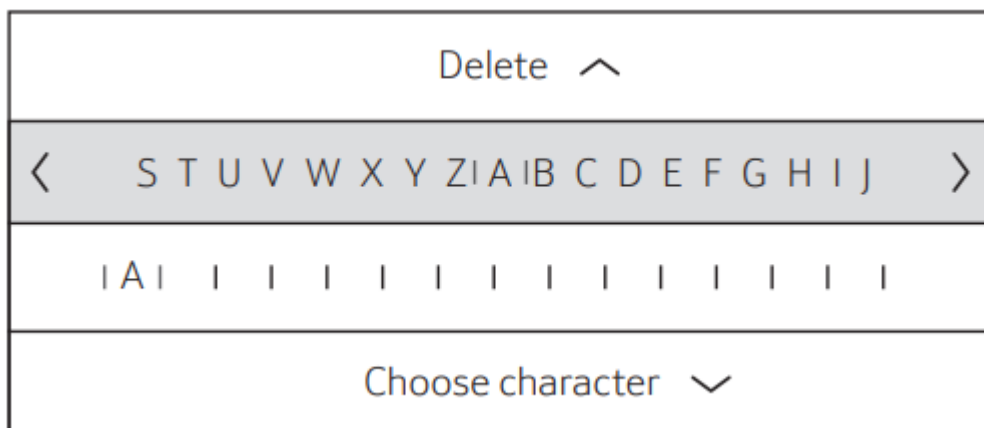
- If you do not wish to save last drink dispensed, select another drink with the [ < ] or [ > ] arrow button.

- Select each setting to be changed with the [ v ] or [ ^ ] arrow button.  
Adjust the values to your own wishes with the [ < ] or [ > ] arrow button.

Different setting options appear depending on the drink selected.

Note: For milk drinks, the mixing ratio of coffee and milk can be set.

- The settings can be stored under an individual name. Select “Save name”. The display for entering the name opens.



- With [^] exit the entry without any change. The drink selection menu appears.
- Select a letter or a symbol in the upper row with the [ < ] or [ > ] arrow button.
- Press [ v ] to confirm the letter selected. To delete select [ < ] and press [ v ].
- Select other letters or symbols and confirm.
- Press [ ^ ] to accept the entry. The selection menu opens.
- Press [ FAVORITES ] to exit the menu

### Select a personalized drink and dispense

Press [ FAVORITES ]. The selection of memory locations opens.

- Select the desired memory location with the [ < ] or [ > ] arrow button.
- Place a cup or glass underneath the beverage outlet.
- Press [ START | STOP ] to start dispensing

### Two cups at once



Press [ DOUBLE ] to prepare two cups of the selected drink simultaneously. The setting is shown by a second cup symbol and as text, e.g. "2x Espresso".

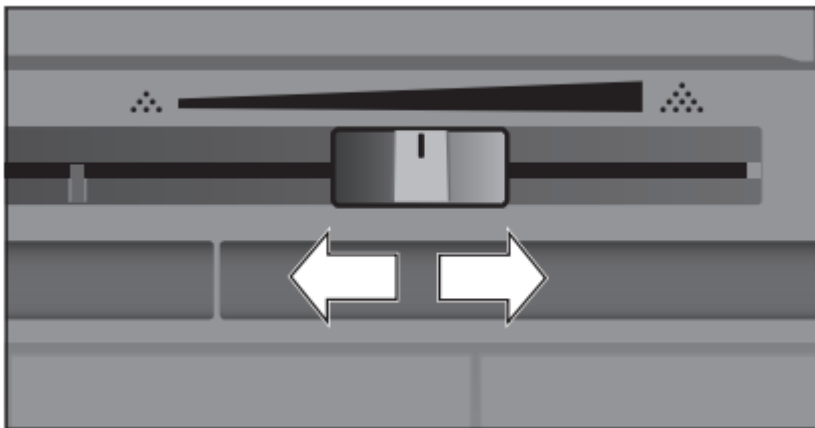
- Select the desired drink with the **[ < ]** or **[ > ]** arrow button.
- Press **[ DOUBLE ]**.
- Place two cups left and right underneath the beverage outlet.
- Press **[ START | STOP ]** to start dispensing.

The selected drink is prepared and then dispensed into both cups.

## Adjusting the grind setting

This fully automatic coffee machine has an adjustable grinding unit. This enables the grinding level of the coffee to be individually changed.

- Open the appliance door.
- Slide the regulator to select the grinding degree setting between finely ground coffee  and coarsely ground coffee .



- Close the appliance door.

## Panel lock

The appliance can be locked to prevent the unintended activation and protect children against scalding and burns.

- Press and hold **[ SETTINGS ]** for at least 4 seconds. “Panel lock activated” briefly appears on the display.

No further operation is now possible; only **[ ON | OFF ]** can be pressed.

- To deactivate the child lock, press and hold **[ SETTINGS ]** for at least 4 seconds. “Panel lock deactivated” briefly appears on the display.

## Menu

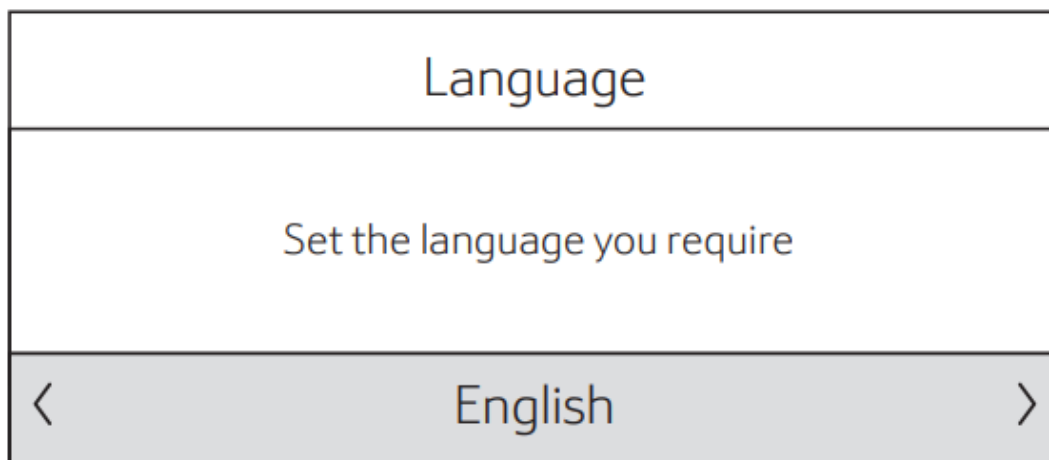
The menu is used for changing individual settings, accessing information and launching processes.

- Press **[ SETTINGS ]** to open the menu. The different setting options will appear.

### Navigating through the menu:

The various menu points, e.g. “Language” can be selected with the **[ < ]** or **[ > ]** button.

The respective setting, e.g. “English” is displayed with **[ ∨ ]** and changed with **[ < ]** or **[ > ]**. Press **[ ^ ]** to exit the respective setting again.



### For example:

Set the appliance at 15 minutes to switch off automatically:

- Press **[ SETTINGS ]** The menu opens.
- Select “Switch off after” with the **[ < ]** or **[ > ]** arrow button.
- Press the **[ ∨ ]** arrow button.
- Select “0h 15min” with the **[ < ]** or **[ > ]** arrow button.
- Press **[ SETTINGS ]**. “Save changes?” appears.
- Press the Marrow button. The setting is saved.

The drink selection appears on the display.

### The following settings can be made:



Language

Set the desired language to show the display texts.

#### Water hardness

Set this to the local water hardness. Level “1 (soft)” to “4 (very hard)” can be selected. The preset water hardness is “4 (very hard)”.

Inserting or renewing a water filter: A new water filter must be rinsed before it can be used.

- Select either “Activate” or “Replace” with the  or  arrow button.
- Press the water filter firmly into the opening of the water tank.
- Remove the milk tube from the milk container and close the door.
- Press **[ START | STOP ]**. Water will now flow through the filter to rinse it.

The appliance is ready for use again.

Detailed information about the water filter can be found in the manual supplied with the filter.

#### Temperature format

Setting option in “°F” or “°C”.

#### Volume units

Setting option in “oz” or “ml”.

#### Switch off after

To set how long the appliance should wait after the last drink was prepared before it automatically rinses and switches itself off. You can specify values from 15 minutes to 12 hours. The factory setting is 30 minutes.

#### Home Connect

Settings for connection to Wi-Fi network (home network) and mobile devices (see section “Home Connect”).

#### Illumination

Setting the illumination of the beverage outlet. “On”, “When in use” or “Off” can be selected.

#### Brightness illumination

Setting the illumination lightness of the beverage outlet. “Level 1” to “Level 10” can be selected.

#### Brightness display

Setting the illumination lightness of display.

### Key press sound

Switch the signal tones on or off.

### Clock display

Display option for time and date “Off” or “Digital” (on). The settings for this can be changed in the next menu options.

### Time of day

Setting for the current time.

### Clock format

Setting option in “12hr” (American mode) or “24hr” (European mode)

### Frost protection

Service program to prevent frost damage during transportation and storage. This program completely empties the appliance.

- Select “Start” to begin running the program.
- Empty the water tank and reinsert.
- If available remove the milk container and close the door. The appliance automatically empties all its pipes.
- Empty the drip tray and re-insert.



### Beverage info

Display shows how many drinks have been prepared since its initial use.

- Select “next” to show the information.

### Factory settings

Resets your own settings to the condition when delivered.

- Select “reset” with the  or  arrow button. The message “Are you sure?” appears.
- Select either “reset” to confirm or “cancel” to interrupt.

## Home Connect

This fully automatic coffee machine is Wi-Fi enabled and can be remotely controlled using a mobile device (e.g. tablet, smartphone). The Home Connect app offers additional functions which are a perfect complement to the networked appliance. If the appliance is not connected to a Wi-Fi network (home network), it can still function as a fully automatic coffee machine and be operated as usual via the display.

### Important information:

The home network router must be operated in the 2.4 GHz frequency range. Please check it and adjust it if necessary.







The availability of the Home Connect function depends on the availability of Home Connect services in your country. Home Connect services are not available in every country

### Setting up






To configure settings via Home Connect, you must install the Home Connect app on a mobile device (e.g. tablet, smartphone). When doing so, observe the Home Connect installation instructions supplied, which are also available to download in additional languages at the page.








Follow the steps specified by the app to configure the settings.

Login of the appliance in the Wi-Fi network can be carried out on initial set-up of the fully automatic coffee machine either directly or using the menu (first press A to open the menu):

- Select “Home Connect” with the touch button [] or [].
- Press touch button [].
- The Home Connect menu appears in the display.
- Switch on Wi-Fi by pressing the touch button [].
- Select “Network not connected” with the touch button [].
- Press touch button [].
- The option “Automatic Network Connection” appears.




### Connecting automatically to the Wi-Fi network (home network)

- Select “Automatic Network Connection” with the touch button [] or [].
- Press touch button [].
- The display shows “Automatic network connection”.
- Press the WPS button on the home network router within a few minutes and wait until the display of the fully automatic coffee machine shows “Network connection successful”.
- Open the app on the mobile device.
- Select “Connect to the app” using the touch button [] or [].






- Press touch button  to connect. The fully automatic coffee machine connects to the app. Follow the instructions in the app.
- Wait until “Successfully connected to app” lights up briefly in the display.
- Select “Remote start off” with the touch button  or .
- Press touch button  to switch on. A warning message appears.
- Continue to press touch button  and read the warning message.
- Press touch button  and confirm the warning message.
- Press button  to close the menu.




Using the mobile device, the functions of the fully automatic coffee machine can now be used to their full extent via the app.

### Connecting manually to the Wi-Fi network (home network)

- Select “Connect manually” using the touch button  or .
- Press touch button . The fully automatic coffee machine sets up a separate Wi-Fi network that can be accessed with a tablet or smartphone. The display shows the SSID (the name) and the key (the password) of this network.
- Log the mobile device in to the network of the fully automatic coffee machine with the “HomeConnect” SSID and the “HomeConnect” key.
- Start the app on the mobile device and follow the instructions for network login in the app and the supplied Home Connect documents.

The login process is complete when “Network connection successful” lights up briefly in the display of the fully automatic coffee machine.

- Select “Connect to the app” using the touch button  or .
- Press touch button  to connect. The fully automatic coffee machine connects to the app. Follow the instructions on the app.
- Wait until “Successfully connected to app” lights up briefly in the display.
- Select “Remote start off” with the touch button  or .
- Press touch button M to switch on. A warning message appears.

- Continue to press touch button  and read the warning message.
- Press touch button  and confirm the warning message.
- Press button  to close the menu.





Using the mobile device, the functions of the fully automatic coffee machine can now be used to their full extent via the app.

### Switching Wi-Fi on and off





Wi-Fi can be switched “on” or “off” as required (e.g. when on holiday).

Note: Network information is retained after the appliance is switched off.

After switching on, wait a few seconds until the fully automatic coffee machine has connected to the Wi-Fi network again. In networked standby mode, the appliance requires a maximum of 2 W.

- Press button  to open the menu.
- Select “Home Connect” with the touch button  or .
- Press touch button .

The Home Connect menu appears in the display.

- Select “Wi-Fi” with the touch button  or .
- Wi-Fi is either switched on or off by pressing the touch button .
- Press button  to close the menu.

### Additional settings




Home Connect can be adapted to your individual needs at any time. Note: The fully automatic coffee machine must be connected to the Wi-Fi network.

### Disconnecting





The fully automatic coffee machine can be disconnected from the Wi-Fi network at any time.

Note: If the fully automatic coffee machine is disconnected from the Wi-Fi network, it cannot be operated using Home Connect.

- Press button  to open the menu.

- Select “Home Connect” with the touch button [] or [].
- Press touch button [].





The Home Connect menu appears in the display.

- Select “Disconnect network” with the touch button [] or [].
- Press touch button []. The appliance is disconnected from the network and app.
- Press button [] A to close the menu.





### Connecting to the app

The Home Connect app can be installed on any number of mobile devices, which can then be used to connect to the fully automatic coffee machine.

The fully automatic coffee machine must already be connected to the Wi-Fi network.

- Open the app on the mobile device.
- Press button [] to open the menu.
- Select “Home Connect” with the touch button [] or [].
- Press touch button [].

The Home Connect menu appears in the display.





- Select “Connect to the app” using the touch button [] or [].
- Press touch button [] to connect the appliance to the app. The fully automatic coffee machine connects to the app. Follow the instructions in the app.
- Wait until “Successfully connected to app” lights up briefly in the display.
- Press button [] to close the menu.

### Remote start




If you wish to start dispense drinks on the fully automatic coffee machine via a mobile device, remote start must be activated.

### Appliance information

Display for network and appliance information

- Press button  to open the menu.
- Select “Home Connect” with the touch button  or .
- Press touch button .

The Home Connect menu appears in the display.

- Select “Home Connect appliance information” with the touch button  or .
- Press touch button  to make a selection.

The SSID, IP, MAC address and serial number of the appliance are displayed for a few seconds.

- Press button  to close the menu.

## Display

The top right-hand corner of the display shows the Home Connect status with a symbol:



Connected to the network



Not connected to the network



No connection to server

## Remote diagnostics

In the event of faults, Customer Service can use remote diagnostics to access your appliance. Contact Customer Service and ensure that your appliance is connected to the Home Connect server and check that the remote diagnostics service is available in your country.

For more information and to check whether the remote diagnostics service is available in your country, please visit the Help & Support area of the Home Connect website for your country

## Information on data protection

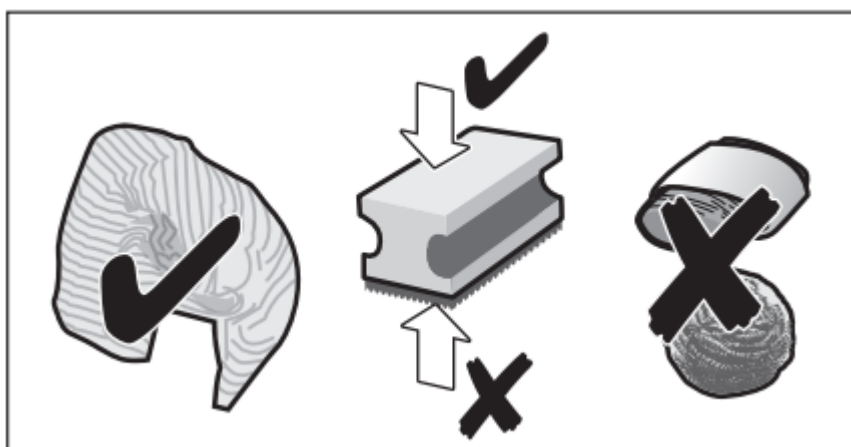
When the fully automatic coffee machine is connected for the first time to a Wi-Fi network which is connected to the Internet, the appliance transmits the following categories of data to the Home Connect server (initial registration):

- Unique appliance identification (consisting of appliance codes as well as the MAC address of the installed Wi-Fi communication module).
- Security certificate of the Wi-Fi communication module (to ensure a secure IT connection).
- The current software and hardware version of the fully automatic coffee machine.
- Status of any previous resetting to the factory settings.

This initial registration prepares the Home Connect functions for use and is only required when you want to use these Home Connect functions for the first time.

## Care and daily cleaning

- Wipe the outside of the appliance with a soft, damp cloth.
- Use a very mild cleaning agent.
- Clean the control panel and display using a micro-fibre cloth.
- Do not use any cleaning agents containing alcohol or spirits.
- Do not use abrasive cloths or cleaning agents.

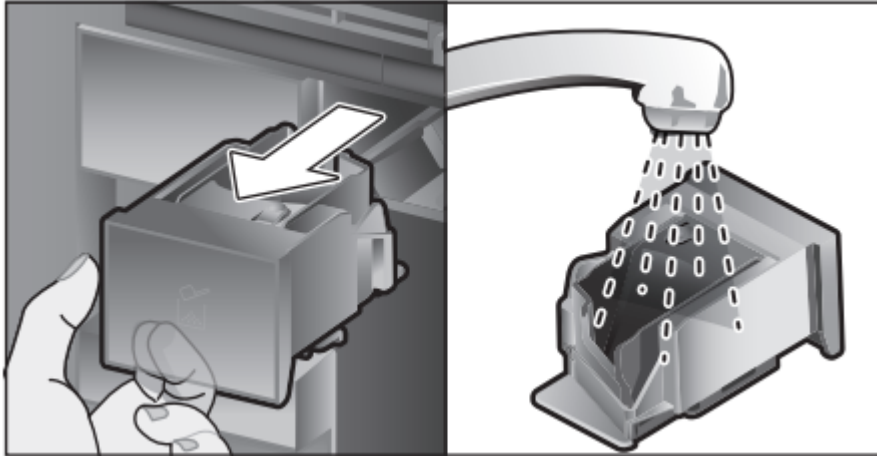


- Always remove any limescale, residues of coffee or milk, cleaning or descaling solution immediately. It is possible for corrosion to form underneath such deposits.
- Press down the lever in the drip tray and pull out the drip tray forwards.
- Remove drain filter from the drip tray
- Empty, clean and dry individual parts.
- Insert drain filter into the drip tray and snap into place.

NOTICE: The drip tray and coffee grounds container should be emptied and cleaned every day in order to prevent deposits.

Remove the ground coffee drawer, clean under running water and dry well.

- Wipe and dry the inside of the appliance (support, drip tray and the ground coffee drawer) and collecting tray.
- Replace the dried parts, e.g. the ground coffee drawer.

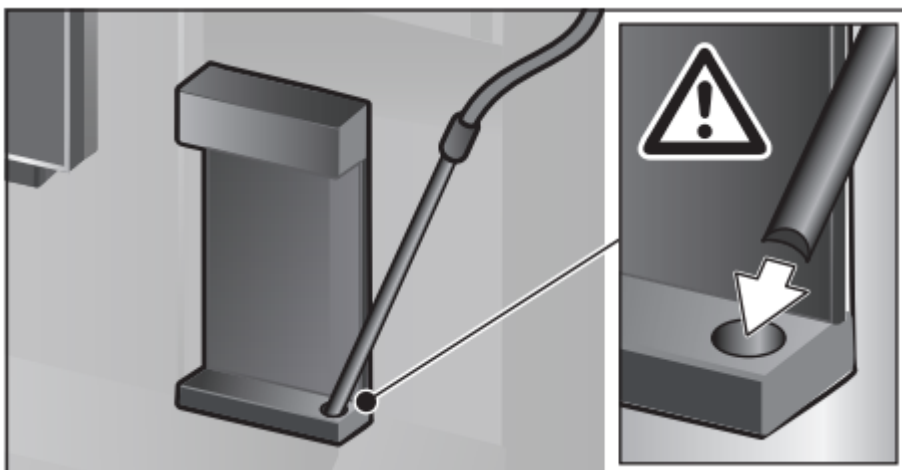


### Cleaning the milk system

The milk system is automatically cleaned with a short jet of steam directly after preparing a milk drink.

### Rinsing the milk system

- Press **[ CLEAN ]** and select **[ < ]** or **[ > ]** “Rinse milk system” with the arrow button.
- Press the **[ ∨ ]** arrow button. The program starts.
- Open door and remove suction pipe from the milk tube.
- Wipe the suction pipe and insert the end of the suction pipe into the hole on the coffee grounds container.



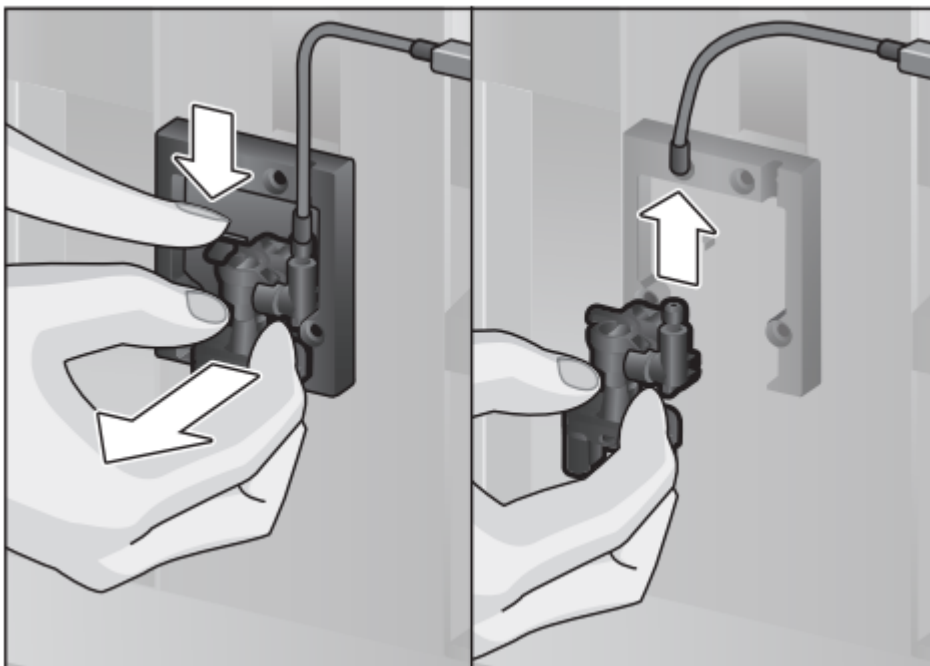
- Close the door. Be careful not to jam the milk tube.
- Press C. The milk system is rinsed with water.
- Press E to exit the program.

The milk system has finished rinsing. The appliance is ready for use again.

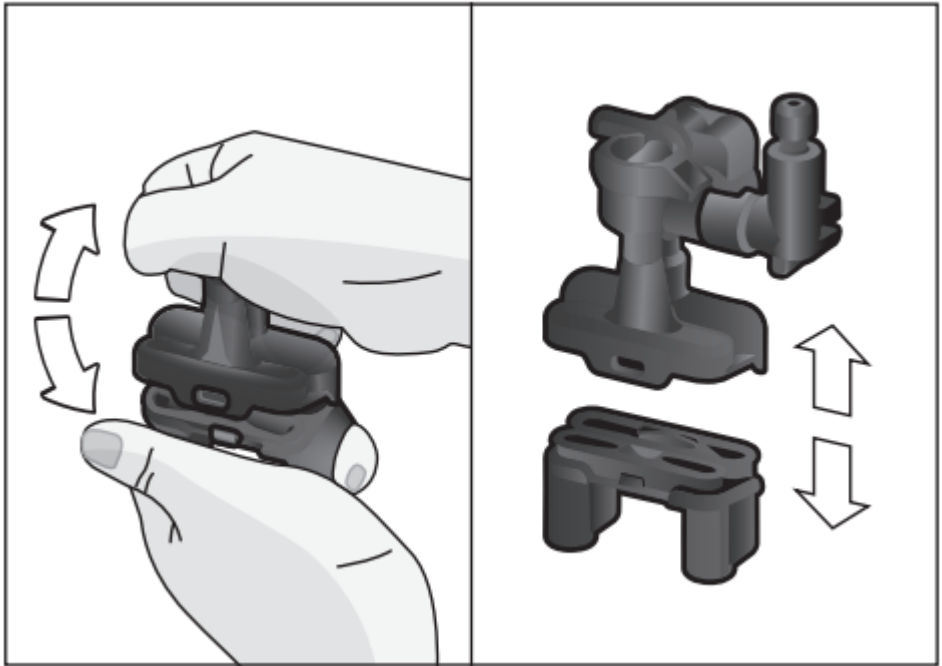
### **Cleaning the milk system manually**

Take the milk system apart to clean it:

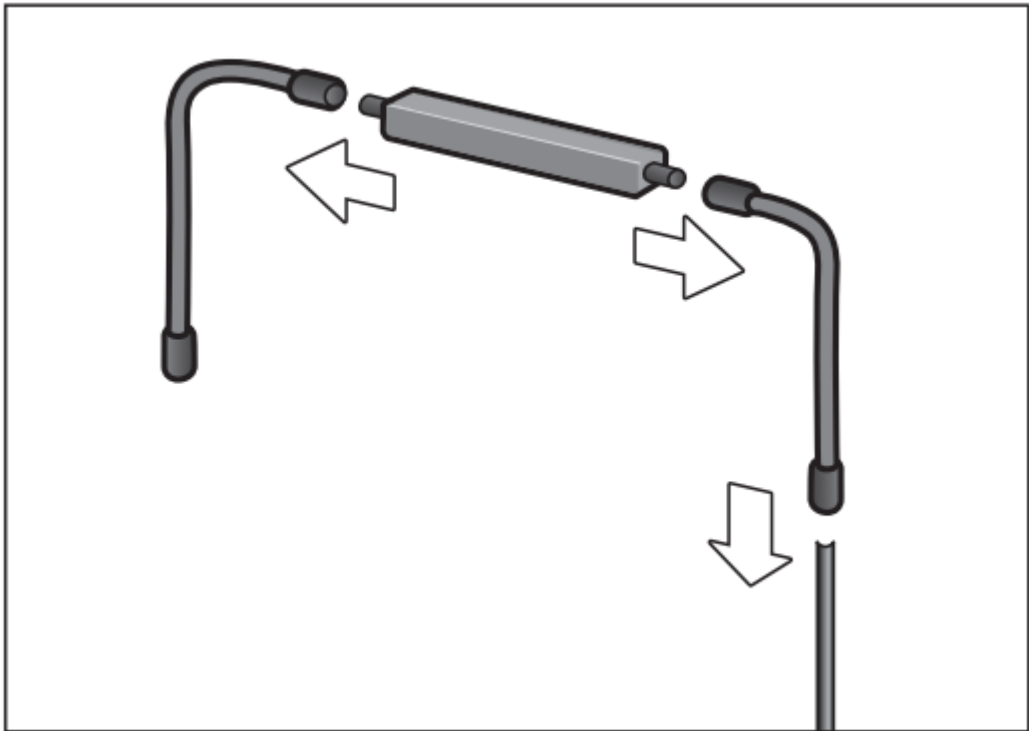
- Push the beverage outlet down completely and pull the cover forward to remove.
- Press the snap lever to the left of the beverage outlet downwards and pull the beverage outlet forward.



- Remove the milk tube. Dismantle the top and bottom sections of the beverage outlet.

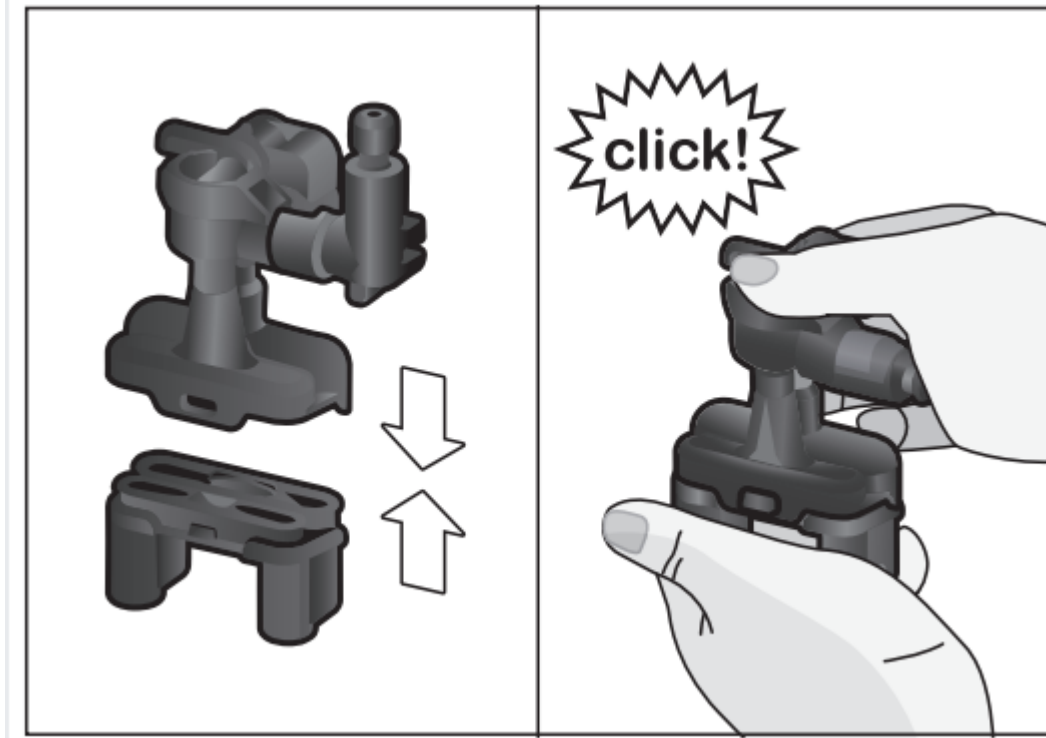


- Separate the milk tubes, connecting element and suction pipe.



- Clean the individual parts with a detergent solution and a soft cloth.
- Rinse all parts with clean water and dry them.

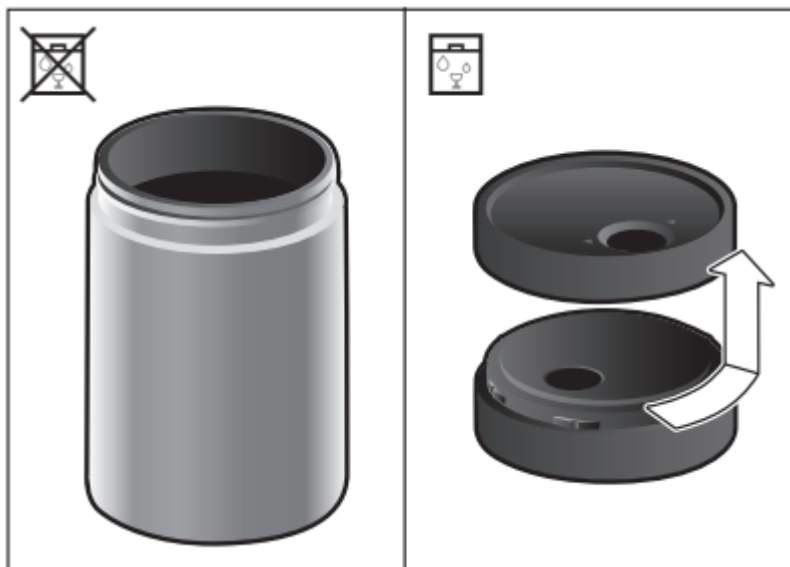
- Put the individual parts back together again (see also the quick reference guide).



- Attach the beverage outlet directly from the front firmly to the three connections.
- Replace the cover.


### Cleaning the milk container

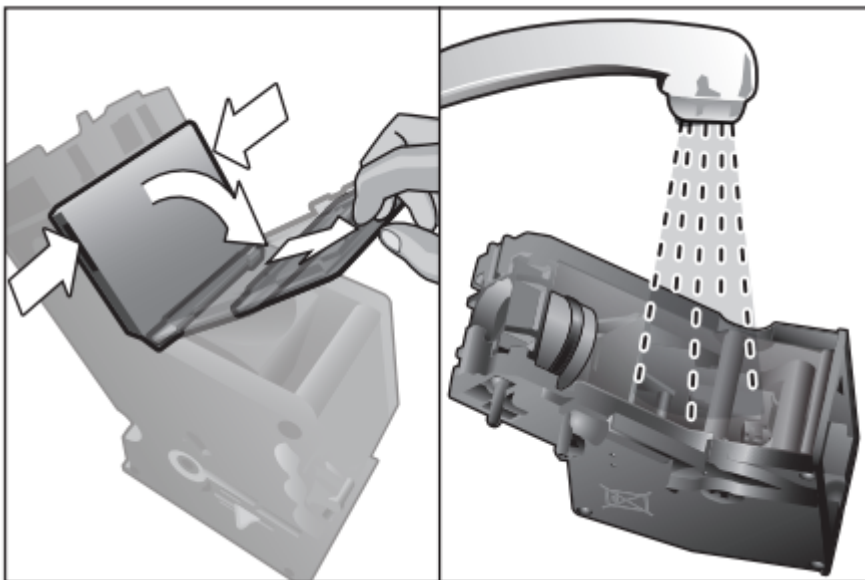
For reasons of sanitation, the milk container should be cleaned regularly. Only the individual parts of the lid are suitable for being cleaned in the dishwasher. Clean the stainless steel milk container by hand with a mild detergent.



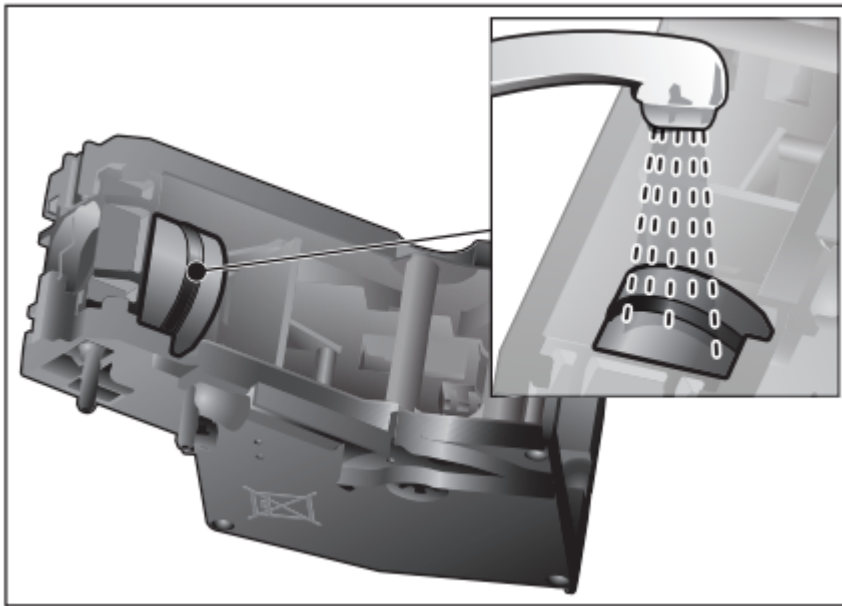
### Cleaning the brewing unit (see also the Quick reference guide)

In addition to the automatic cleaning program, the brewing unit should be removed regularly for cleaning.

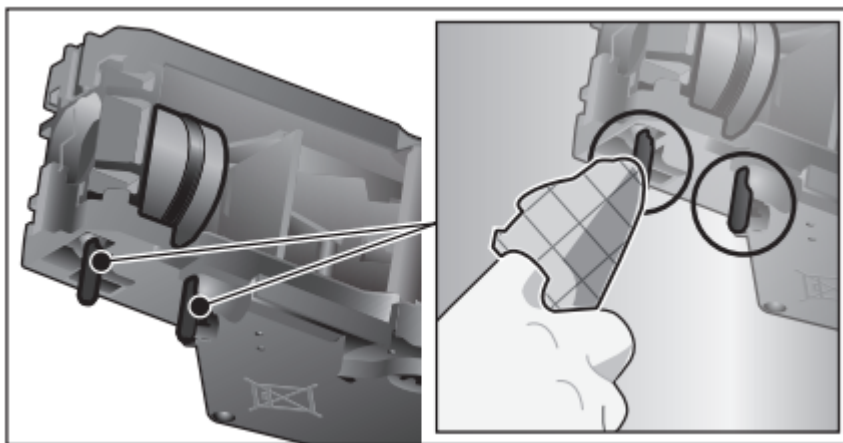
- Open the appliance door.
- Use the power switch [ O/I ] to switch off the appliance completely.
- Remove the protective cover of the brewing unit.
- Remove the coffee grounds container.
- Slide the red latch on the brewing unit all the way to the left .
- Press the eject lever right down. The brewing unit will be released.
- Take hold of the brewing unit by the recessed grips and carefully remove it.
- Remove the cover of the brewing unit and clean thoroughly under running water.



- Clean the strainer of the brewing unit thoroughly under the water jet.



- Thoroughly clean the connecting nozzles of the brewing unit.



- Clean the inside of the appliance thoroughly with a moist cloth, removing any coffee residues.
- Leave the brewing unit and the inside of the appliance to dry.
- Place the cover back on the brewing unit.
- Push the brewing unit all the way into the appliance and press on the middle until it audibly clicks into place.

## Tips on energy saving

- Press **[ ON | OFF ]** to switch the appliance to “energy saving mode”. The appliance uses very little power when in “energy saving mode”, but monitors all safetyrelevant functions as to avoid damage.

- In the menu under “Switch off after”, set the automatic switch off period to 15 minutes.
- Reduce the brightness of the display and the illumination in the menu to save energy.
- If possible, do not interrupt the dispensing of coffee or milk froth. Stopping a process prematurely results in higher energy consumption and the drip tray fills up more quickly.
- Descale the appliance regularly to avoid a build-up of limescale. Limescale residues cause higher energy consumption.

## Frost protection

To prevent frost damage during transport and storage, completely empty the appliance beforehand (see the section “Menu – Frost protection”).

## Storing accessories

The fully automatic coffee machine has a special accessory drawer for storing the Quick reference guide and the accessories in the appliance.

- Put the measuring spoon and the water filter into the accessory drawer.
- Put the Quick Reference Guide into the special support at the front of the accessory drawer.
- The long suction pipe can be stored in the holder on the inside of the door (Figure D).
- The connecting element can be fixed to the magnetic holder above the ground coffee drawer.

## Accessories

The following accessories are available from customer service:

<b>Accessories</b>	<b>Order number</b>
Cleaning tablets	00311823
Descaling tablets	00311820
Water filter	12008246
Milk container with "FreshLock" lid	11005967
Restrictors for opening angle 92°	00636455
Water inlet hose extension	11019575

## Disposal



Please check with your local city on your regional disposal options.

## Technical specifications

Power connection with transformer type 8001010566 (voltage – frequency)	120 V AC – 60 Hz
Power rating	1600 W
Maximum static pump pressure	19 bar
Maximum water tank capacity (without filter)	81.15 oz (2.4 l)
Maximum capacity of the coffee bean container	1 lb (500 g)
Length of power cable (Power socket – transformer)	39" (1 m)
Dimensions (appliance without transformer) H x B x D	17 7/8" x 23 3/8" x 14 3/4" (455 x 596 x 375 mm)
Weight, empty (appliance without transformer)	42-44 lb (19-20 kg)
Dimensions (only transformer) H x B x D	8 1/4" x 6 3/4" x 6 3/4" (210 x 172 x 198 mm)
Weight (only transformer)	27.55 lb (12.5 kg)
Type of grinding unit	Ceramic

## Simple troubleshooting

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
Strongly fluctuating coffee or milk froth quality (e.g. fluctuation in quantity or milk froth spraying).	Build-up of limescale in the appliance.	Descale the appliance according to the instructions, see the section "Service programs".
	The suction pipe is blocked.	Clean the suction pipe.
Drinks cannot be dispensed.	Beverage outlet or one of the 3 connections are blocked.	Clean the beverage outlet and the connections.
The drink runs out at the entire outlet during dispensing.	Lower part of the beverage outlet is missing.	Attach the lower part, see the section "Cleaning the milk system".
Too little milk froth, none at all, or the milk system is not taking in any milk.	Build-up of limescale in the appliance.	Descale the appliance according to the instructions, see the section "Service programs".
	Beverage outlet or one of the 3 connections are blocked.	3 connections are blocked. Clean the beverage outlet and the connections.
	Milk not suitable for foaming	Do not use milk that has already been boiled. Use cold milk with a fat content of at least 1.5%.
	Beverage outlet or the milk tubes are not correctly assembled.	Moisten the individual parts and put them together again.
	The suction pipe is blocked.	Clean the suction pipe.
The personally selected volume is not reached. Coffee dispensing slows to	Coffee is ground too finely. Preground coffee is too fine.	Adjust the grinding level to a coarser setting. Use a coarser ground coffee.

a trickle or stops completely	Heavy build-up of limescale in the appliance.	Descale the appliance according to the instructions, see the section “Service programs”.
	The brewing unit is soiled.	Clean brewing unit, see chapter “Cleaning the brewing unit”.
Hot water milky or tastes of coffee.	Milk tube has not been removed.	Remove the milk tube from the milk container.
	Milk or coffee residue in the beverage outlet.	Clean the beverage outlet.
Coffee has no “crema”.	Unsuitable type of coffee.	Use a type of coffee with a higher proportion of robusta beans.
	The beans are no longer fresh.	Use fresh beans
	The grinding level is not suitable for the beans.	Adjust the grinding unit to a finer setting.
Coffee is too “acidic”.	The grinding level is too coarse. Preground coffee is too coarse	Adjust the grinding unit to a finer setting. Use a finer ground coffee.
	Unsuitable type of coffee.	Change the type of coffee
Coffee is too “bitter”. Coffee is too “bitter”.	Coffee is ground too finely. Preground coffee is too fine.	Adjust the grinding level to a coarser setting. Use a coarser ground coffee.
	Unsuitable type of coffee	Change the type of coffee.
Coffee tastes burnt.	The brewing temperature is too high.	Reduce the temperature, see the section “Drink adjustment”.

	Coffee is ground too finely. Preground coffee is too fine.	Adjust the grinding level to a coarser setting. Use a coarser ground coffee.
	Unsuitable type of coffee.	Change the type of coffee.
Coffee is too “weak”.	Coffee strength selected is too weak.	Raise the strength of the coffee, see the section “Drink adjustment”.
	Ground coffee jammed in the coffee drawer.	Remove the ground coffee drawer, clean and dry thoroughly.
Ground coffee sticks in the coffee drawer.	Ground coffee sticks together.	Do not press the ground coffee firmly into the coffee drawer.
	Coffee drawer is damp	Remove the ground coffee drawer, clean and dry thoroughly.
The water filter does not stay in position in the water tank.	The water filter is not mounted correctly.	Firmly press the water filter straight down into the tank connection.
Bean container sticks when inserting.	There are beans in the housing.	Remove the beans.
The coffee grounds are not compact and are too wet.	The grinding setting is too fine or too coarse, or not enough ground coffee has been used.	Adjust the grinding unit to a coarser or finer setting, or use 2 level measuring spoons of ground coffee.
Grinding level adjustment is stiff.	Too many beans in the grinding unit	Dispensing a drink from coffee beans. Only make any subsequent changes to the grinding level in small steps.
Brewing unit cannot be inserted.	Brewing unit is in the wrong position.	Insert the brewing unit according to the

		instructions, see the section "Cleaning the brewing unit".
	Brewing unit is locked.	Unlock the brewing unit, see the section "Cleaning the brewing unit".
Protective cover of the brewing unit cannot be properly attached.	Brewing unit is not locked.	Lock the brewing unit, see the section "Cleaning the brewing unit"
There is water under the drip tray	This water is condensation	Do not insert drip tray without cover.
Display shows "12:00"	Power failure or appliance switched off at power switch.	Re-enter values; do not switch the appliance off at the power switch or select the "Off" option in the Clock display menu.
Display shows "Milk container connected?" despite connected milk container.	Container is outside the range of the sensor.	Position the container at the right edge.
	Material e.g. milk carton is not recognised.	Confirm the display request with "yes" or use the enclosed milk container
Display shows "Overvoltage or undervoltage"	Voltage too high or too low.	Contact electricity or grid provider. Have the power supply checked by an expert.
Display shows "Leave device to cool"	Appliance is too hot.	Switch off appliance for 30 minutes.
Display shows, for example: "Fault: E0510"	The appliance has a fault.	Proceed according to the display screen.
Display shows "Fill bean container" although the container is already full, or the grinder is not grinding any beans	Beans are not falling into the grinding unit (beans too oily).	Gently tap the bean container. Possibly change the type of coffee. When the bean container is empty, wipe it with a dry cloth.
	Brewing unit is soiled	Clean the brewing unit.

Display shows “Clean brewing unit”	Too much ground coffee in the brewing unit.	Clean the brewing unit. Do not place more than two level measuring spoons of ground coffee in the drawer.
	The mechanism of the brewing unit is stiff.	Clean the brewing unit, see the section “Care and daily cleaning”.
Display shows “Remove filter”	New water filter not rinsed according to instructions, or water filter used or defective.	Rinse the water filter according to the instructions and then switch on, or use a new water filter.
	Air in the water filter.	Dip the water filter into water until no more air bubbles escape, replace the filter.
Display shows “Empty drip trays” despite them being empty.	Drip tray is soiled and wet.	Clean and dry the drip tray thoroughly
	Emptying is not detected when the appliance is switched off.	When the appliance is switched on, remove and re-insert the drip tray
Display shows “Insert drip trays” even though drip tray in use.	Inside of appliance (tray holder) dirty.	Clean the inside.
	The coffee grounds container is not fully inserted.	Push the coffee grounds container all the way in.
Very frequent display that descaling is necessary.	Water is too hard.	Insert water filter and configure settings accordingly in the menu.
Water dripped onto the inner floor of the appliance when the drip tray was removed.	Drip tray was removed too soon.	Wait a few seconds after the last drink was dispensed before removing the drip tray.
	Appliance is too warm	

Display shows “Switch off with power switch and then back on after 30 sec!”		Leave the appliance to cool down.
	Dirty brewing unit.	Clean the brewing unit.
Home Connect does not work correctly.		Go to page

**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

