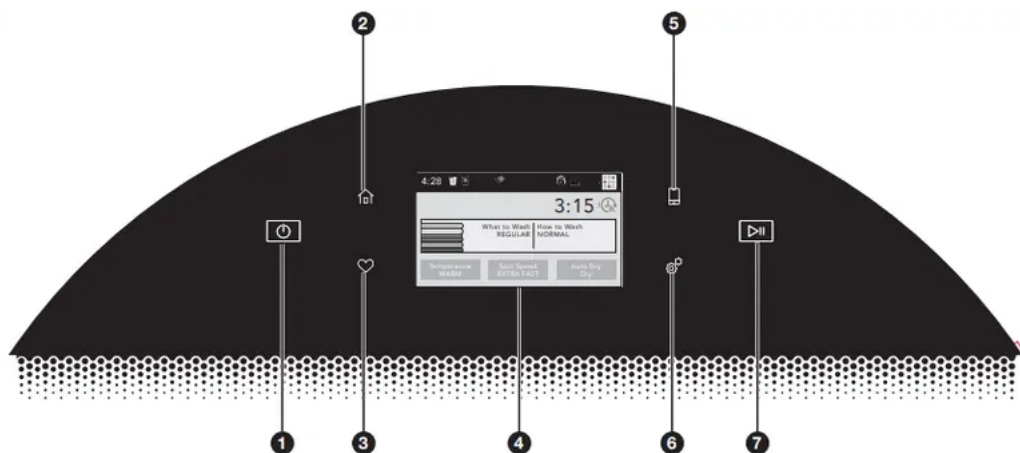


OPERATING INSTRUCTIONS

Control Panel and Features



POWER BUTTON

Touch to power up the washer/dryer.

HOME BUTTON

Touch this button and the LCD screen will show the home screen, where you can select your cycle, settings, and options.

FAVORITES BUTTON

Stores and accesses your favorite cycles.

LCD SCREEN

Use this screen to select cycle, settings, options, etc.

REMOTE ENABLE BUTTON

Touch this button to be able to use the Whirlpool™ app to control the washer/dryer. Download the Whirlpool™ app and follow the instructions to connect your washer/dryer to your home Wi-Fi network.

TOOLS BUTTON

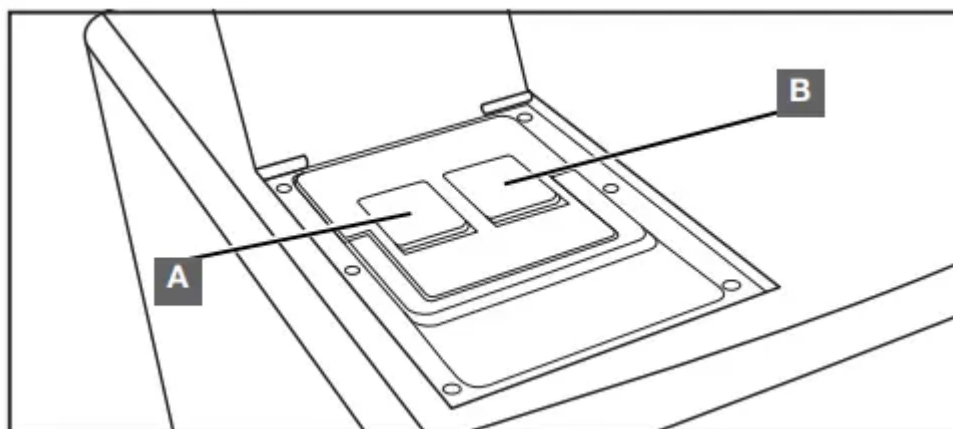
Touch this button to access the tools screen. For more information, see page 13.

START/PAUSE BUTTON

Touch to start, or touch to pause a cycle. When you start a cycle, the door will lock, the washer/dryer will sense the load size, and the wash or dry cycle will begin.

Load & Go™ Bulk Dispenser

The Load & Go™ bulk dispenser holds up to 33.8 oz. (1000 mL) of liquid HE detergent (Dispenser 1) and 16.9 oz. (500 mL) of liquid fabric softener or liquid HE detergent (Dispenser 2), enough for multiple loads of laundry. It adds the appropriate quantity of HE detergent and liquid fabric softener to the wash load at the proper time.



Dispenser 1

This dispenser holds 33.8 oz (1000 mL) of liquid HE detergent for your main wash cycle, and automatically dispenses liquid detergent at the optimum time in the cycle.

Dispenser 2

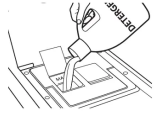
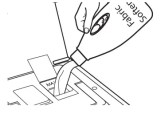

This dispenser holds 16.9 oz (500 mL) of liquid fabric softener. It automatically dispenses liquid fabric softener at the optimum time in the cycle. This dispenser may instead be used as a second liquid HE detergent dispenser. See Step 11 on page 13 for information.

IMPORTANT: Do not use chlorine bleach in this washer/dryer, and do not use powdered detergent in the Load & Go™ bulk dispenser. Powdered detergent must be added to the drum prior to adding laundry. See “Using the All-In-One Washer/Dryer.”

Using the Load & Go™ Bulk Dispenser

Follow the steps below to fill the Load & Go™ bulk dispenser when using the washer for the first time, or when the low detergent icon or low fabric softener icon on the display indicate that the detergent or fabric softener level is running low.

1. Open the bulk container lid on the top of the washer/dryer

<p>2. Lift the fill door on the Liquid Detergent dispenser (Dispenser 1). Add liquid HE detergent up to the “MAX” line. Do not overfill. Close the fill door. It will click into place. NOTE: If Dispenser 1 is empty, you may choose to add only enough liquid HE detergent for one load.</p>	
<p>3. Lift the fill door on the Liquid Fabric Softener dispenser (Dispenser 2). Add liquid fabric softener up to the “MAX” line. Do not overfill. Close the fill door. It will click into place. NOTE: If Dispenser 2 is empty, you may choose to add only enough liquid fabric softener for one load.</p>	
<p>4. Slowly close the bulk container lid. Make sure it is completely closed.</p> <p>5. Make sure that the bulk dispenser is active. Use the Tools button to make sure that both Dispenser 1 and Dispenser 2 are active and that the detergent concentration is correct.</p>	 <p>Use only High Efficiency (HE) detergent.</p>

NOTES:

- Dispenser 2 may be used as a second Liquid HE Detergent dispenser. Use the Tools button (go to “Load & Go™ Dispenser to change the content in Dispenser 2 and set the detergent concentration. Make sure that the other dispenser is disabled.
- The entire Load & Go™ bulk container can be easily removed for ease of cleaning.
- Thoroughly clean the Liquid Detergent dispenser (Dispenser 1) before switching to a different brand of detergent.
- Thoroughly clean the Liquid Fabric Softener dispenser (Dispenser 2) before switching from liquid fabric softener to liquid detergent, before switching back from liquid detergent to liquid fabric softener, or before switching to a different brand of detergent.

IMPORTANT:

- Do not use chlorine bleach in this washer/dryer. Chlorine bleach will damage it.
- Do not add a single-dose laundry packet to the bulk dispenser.
- Do not use powdered HE detergent in the bulk dispenser.

Using the All-In-One Washer/Dryer

First wash cycle without laundry

Before washing clothes for the first time, set up the Load & Go™ bulk dispenser (see page 9). Choose the Regular (What to Wash) and Quick (How to Wash) cycle and run it without clothes.



Use only HE detergent. This initial cycle serves to ensure the interior is clean and the bulk dispenser is primed and ready for use before washing clothes.

If using liquid HE detergent in both Dispenser 1 and Dispenser 2, you will need to run a second cycle without laundry as indicated above to prime Dispenser 2 and clean the interior. Using the Tools button, make sure that Dispenser 1 is disabled when priming Dispenser 2 for detergent.

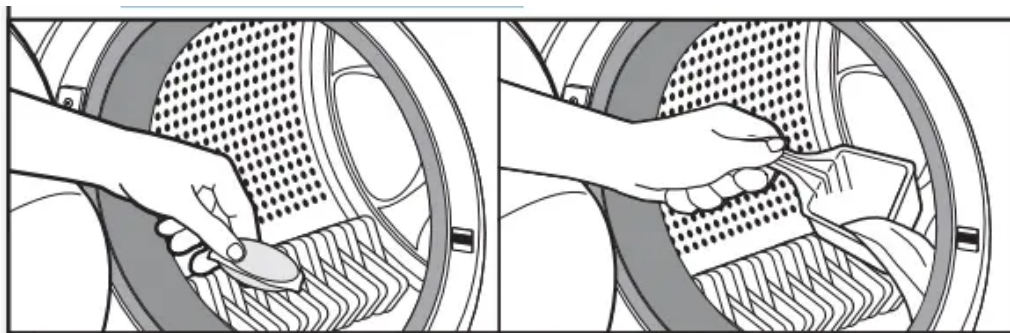
1. Sort and prepare your laundry

Sort items by recommended cycle, water temperature, and colorfastness. Separate heavily soiled items from lightly soiled. Separate delicate items from sturdy fabrics. Treat stains promptly and check for colorfastness by testing stain remover products on an inside seam.

IMPORTANT:

- Empty pockets. Loose change, buttons, or any small object can plug pumps and may require a service call.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.
- Turn knits inside out to prevent pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.
- Do not dry garments if stains remain after washing, because heat can set stains into fabric.
- Always read and follow fabric care labels and laundry product instructions. Improper usage may cause damage to your garments.

2. If desired, instead of liquid detergent, add powdered HE detergent and/or laundry products

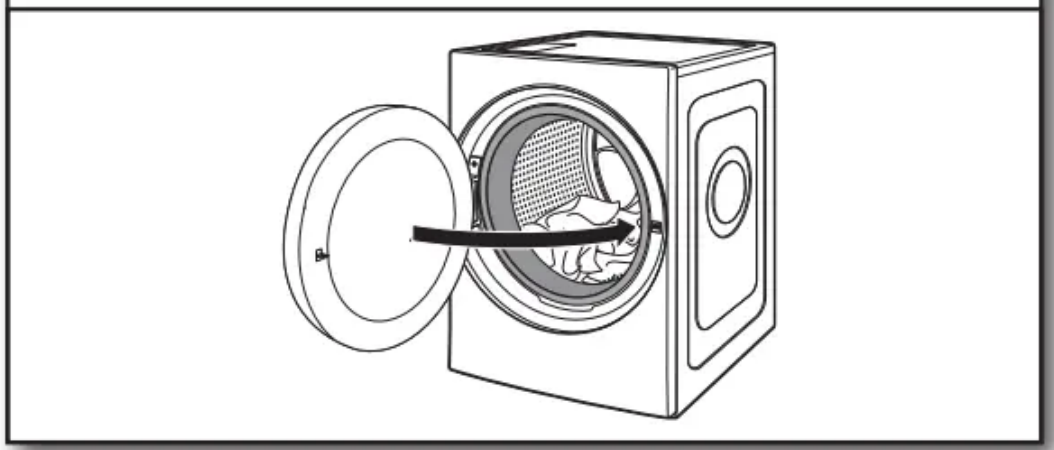


Powdered HE detergent, single-dose laundry packets, Oxi-type boosters, or scented crystals can be added to the drum prior to adding laundry. Make sure that the Load & Go™ bulk dispenser is disabled or off, and skip Step 4 when using powdered HE detergent or single-dose laundry packets.

NOTES:

- Always follow manufacturer's instructions.
- Do not use chlorine bleach.


3. Load laundry into washer/dryer

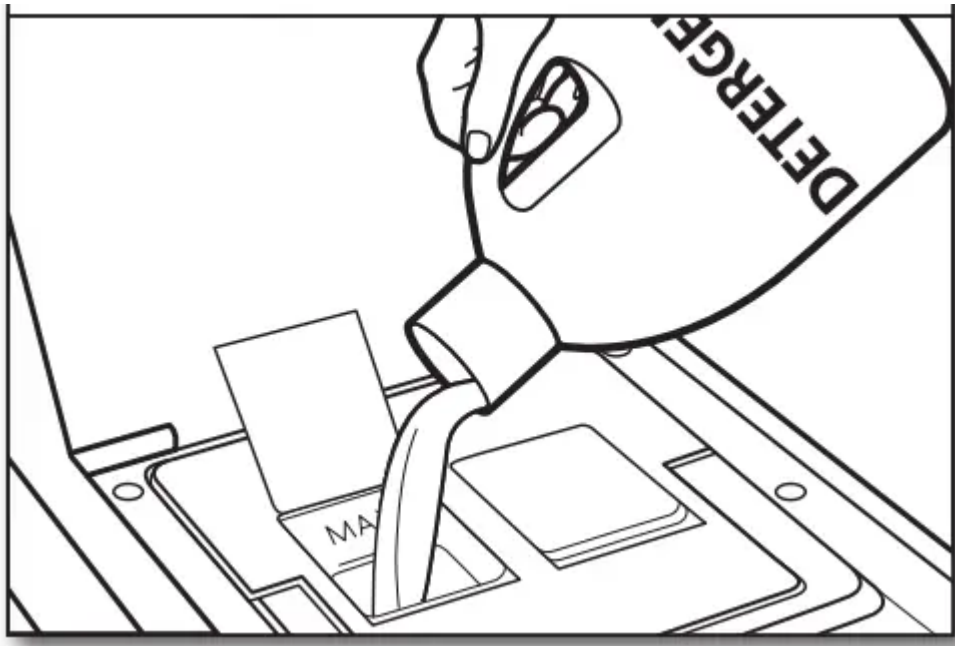


Place a load of sorted items loosely in the washer/dryer. Items need to move freely for best cleaning and to reduce wrinkling and tangling. If using the drying option, loading the drum half full or less and not interrupting the drying cycle by opening the door will improve drying performance and cycle time. Close the washer/dryer door by pushing it firmly until the latch clicks.

- Mix large and small items and avoid washing single items. Load evenly.
- Wash small items in mesh garment bags. For multiple items, use more than one bag and fill bags equally

4. Add liquid HE detergent to Load & Go™ bulk dispenser (if bulk dispenser is not

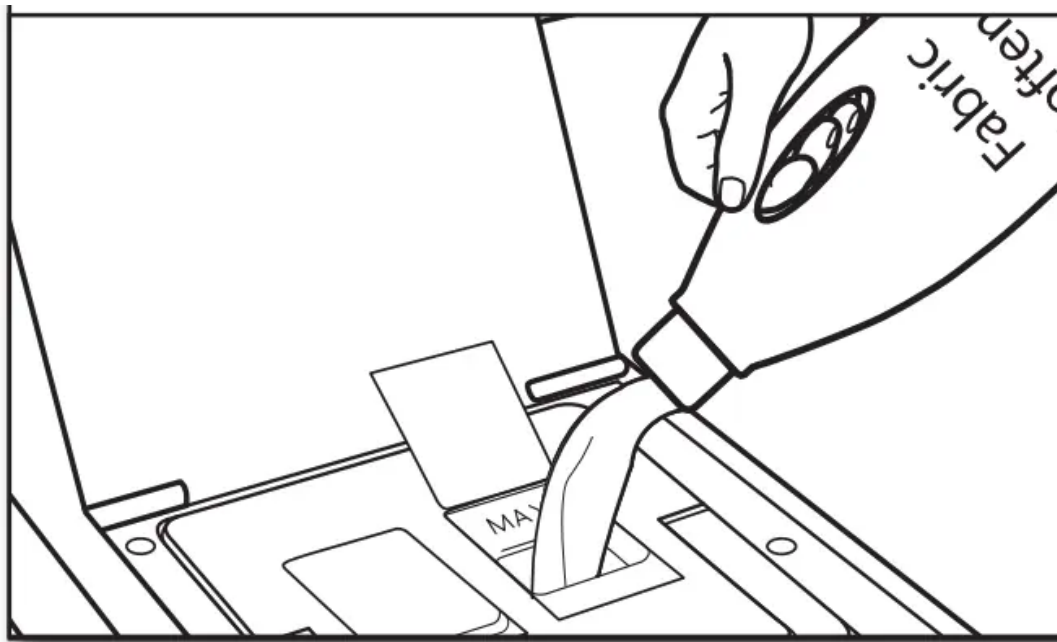
already loaded or if low detergent icon  on display is lit), if desired



5. Add liquid fabric softener to Load & Go™ bulk dispenser (if bulk dispenser is not



already loaded or if low fabric softener icon on display is lit), if desired



Press the TOOLS button and make sure that the bulk dispenser is active.

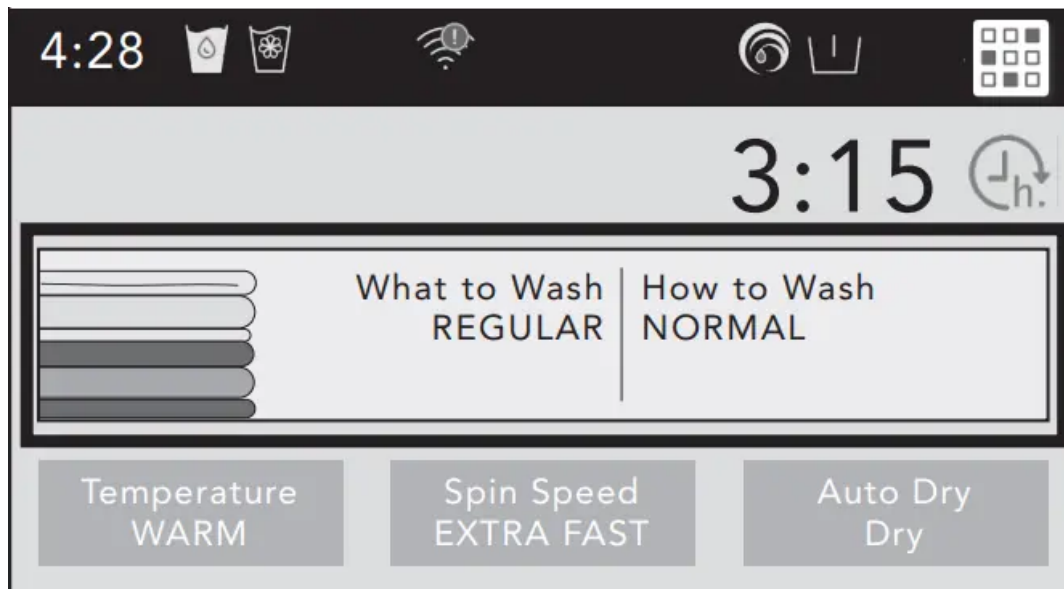
IMPORTANT:

- Do not overfill or dilute fabric softener.
- Do not spill or drip any fabric softener onto the clothes.
- Do not use scented crystals in the bulk dispenser.

- They will not dispense correctly.
- Do not mix fabric softener and detergent in Dispenser 2 at the same time.

6. Touch POWER button to turn on washer/dryer. Touch until the indicators turn on.

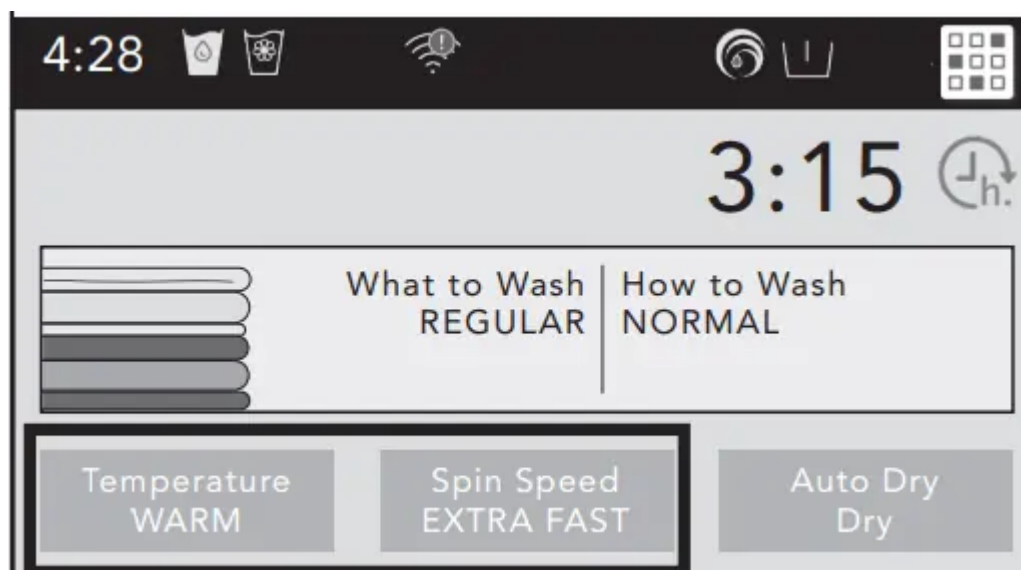
7. Select wash program/cycle



From the home screen, touch the “What to Wash” area of the screen to select the program that best matches the items you want to wash. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.

Touch the “How to Wash” area of the screen to select the program that best matches the method that you would like to wash those items. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.

8. Select temperature and spin speed



From the home screen, touch the “Temperature” area of the screen to show the Temperature settings available for the cycle/program chosen in Step 7. Touch the desired setting and touch OKAY to confirm that setting.

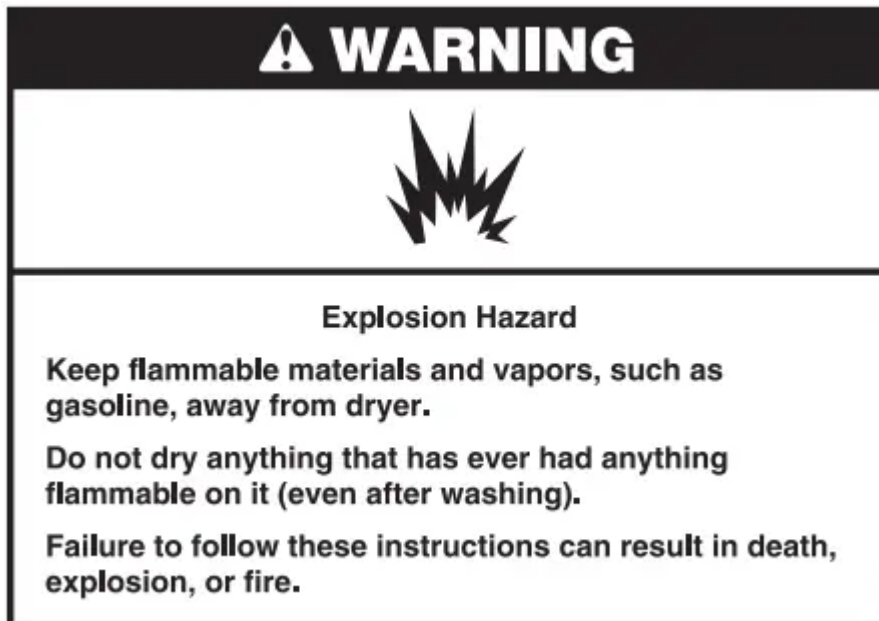
The recommended wash temperature is preset for each cycle. Some preset temperatures can be changed. You may select a different wash temperature based on the level of soil and type of fabric being washed. For best results, use the warmest wash water safe for your fabric, following the garment label instructions. All wash temperatures feature a cold rinse.

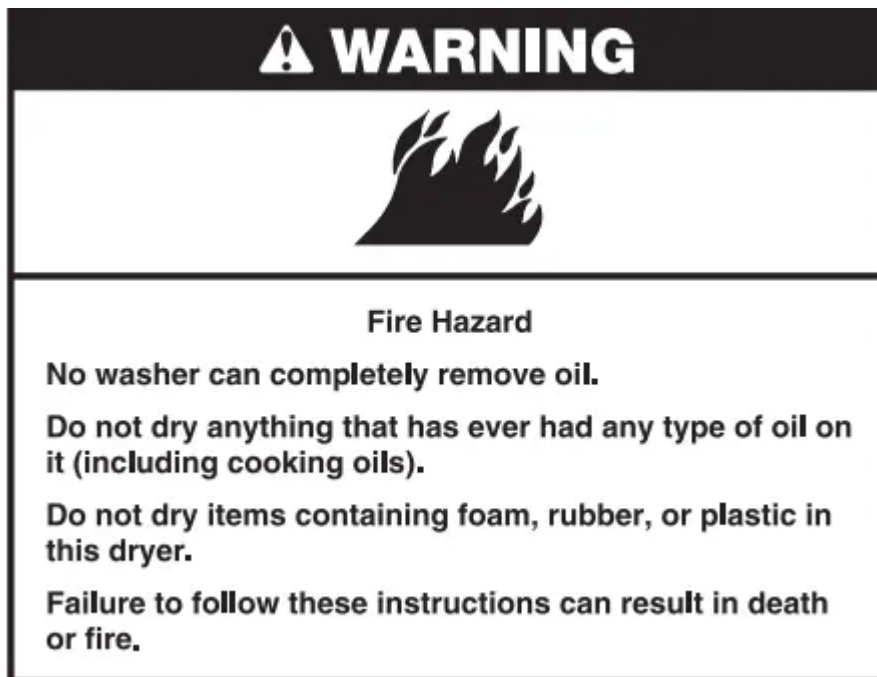
Touch the “Spin Speed” area of the screen to show the Spin Speed settings available for the cycle/program chosen in Step 7. Touch the desired setting and touch OKAY to confirm that setting.

The recommended spin speed is preset for each cycle. Some preset speeds can be changed.

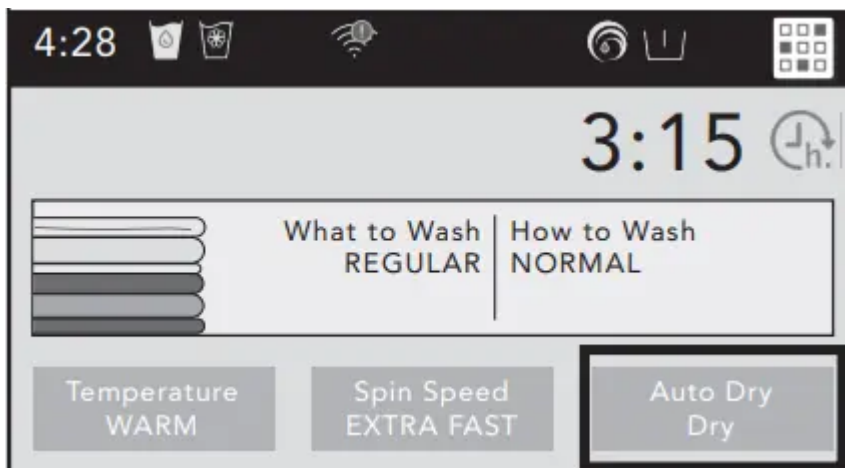
- Faster spin speeds mean shorter dry times, but may increase wrinkling in your load.
- Slower spin speeds reduce wrinkling, but will leave your load more damp.

Drying Function (Step 9)





9. Select drying function, if desired



From the home screen, touch the “Drying Mode” area of the screen to show the available Drying Mode settings.

From the Drying Mode screen, choose between Auto-Drying and Timed-Drying. For Auto-Drying, touch Auto-Drying and then touch the screen to choose between Damp Dry, Dry, and Extra Dry. For Timed-Drying, touch Timed-Drying and then touch the screen to choose between :30 HR, 1:00 HR, 1:30 HR, 2:00 HR, 3:00 HR, and 4:00 HR. Expect longer drying times than with traditional vented dryers.

To run a dry cycle only:

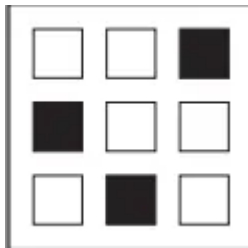
Load the drum half full or less for optimal drying performance and cycle time. From the home screen, touch the “Drying Mode” area of the screen to show the available Drying Mode settings, and from the Drying Mode screen, after making the Auto-Drying or Timed-Drying choices as mentioned above, touch “DRYING ONLY ON.” Do not open the door during the drying cycle.

NOTE: If items to dry are highly saturated, run a high speed Spin cycle prior to running the Dry cycle.

IMPORTANT:

- Do not use dryer sheets.
- Do not dry comforters or large blankets.

10. Select options, if desired



From the home screen, touch the Options icon (at upper right of screen) and the Options screen will show Soil Level, Extra Rinses, Pre-Soak, Tumble Fresh,[™] and Wrinkle Shield[™] selections. Previously selected “What to Wash” and “How to Wash” options will be shown on the screen. Touch the screen for each option to change its setting.

Soil Level Option

The Soil Level option allows you to select a Light, Normal, or Heavy soil level setting. The recommended soil level is preset for each cycle. Some preset soil levels can be changed. For heavily soiled and sturdy fabrics, select the Heavy soil level setting. For lightly soiled and delicate fabrics, select the Light soil level setting. Lower soil level settings will help reduce tangling and wrinkling.

Extra Rinses Option

The Extra Rinses option provides one or more additional rinses to the selected cycle. The extra rinses can be canceled at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

Pre-Soak Option

The Pre-Soak option can be set either on or off. Pre-Soak may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

Tumble Fresh[™] Option

The Tumble Fresh[™] option will periodically tumble the load after the end of the cycle for up to 12 hours. Touch TUMBLE FRESH to activate this option. This option is not available when a drying mode is selected. Tumble Fresh[™] may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

Wrinkle Shield[™] Option



The Wrinkle Shield™ option is only available when a drying mode is selected, and will periodically tumble the load after the end of the cycle for up to 12 hours. Wrinkle Shield™ may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

11. Use Tools button to change other settings, if desired

The Tools button gives access to many other settings, utility cycles, preferences, and information. Touch the TOOLS button to access the Tools screen, which contains the following (you will need to scroll down with your finger to access all of the selections).

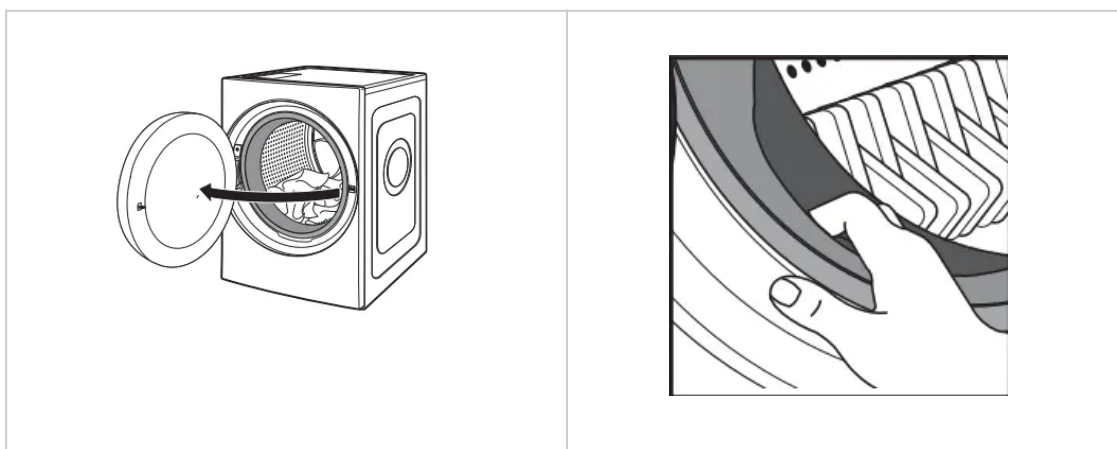
12. Touch START/PAUSE button to begin cycle

Touch the START/PAUSE button to start the cycle. To pause a cycle in progress, touch the START/PAUSE button once, then touch again to continue the cycle. To cancel a cycle, touch the “X” on the touch screen to the right of the estimated time remaining. Once you touch the START/PAUSE button, you will hear the door lock. The washer/dryer door will remain locked during a wash cycle.

13. Touch POWER button to turn off washer/dryer after cycle ends

Touch the POWER button to turn off the washer/dryer at the end of a cycle. The Power button is also used to turn on the washer/dryer before use.

14. Remove garments promptly after cycle is finished



After a wash-only cycle, promptly remove garments after cycle has completed to avoid odor and rusting of metal objects on garments. When unloading garments, pull back the door seal and check for small items between the tub and the washer/dryer drum.

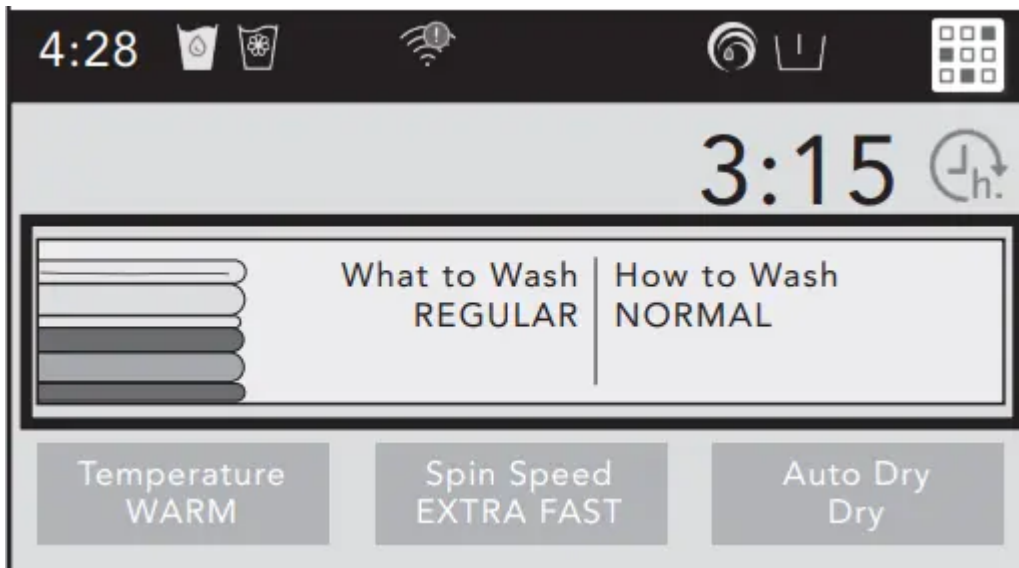
If you will be unable to remove the load promptly after a washonly cycle, use the Tumble Fresh™ option.

After a wash and dry cycle or a dry-only cycle, promptly remove garments after cycle has completed to reduce wrinkling.

NOTES:

- The door will remain locked while the Tumble Fresh™ option is active after a wash-only cycle. To cancel the Tumble Fresh™ option and unlock the door, touch the “X” on the touch screen to the right of the estimated time remaining.
- This washer/dryer has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washer/dryer to dry between uses.
- If a dry cycle is interrupted and the load removed before the cool-down period at the end of the cycle, the load will be very hot.

Setting a delayed start



Touch POWER until the indicators turn on. From the home screen, make sure the washer/dryer is set to the correct time and date (if it is not, see Step 11 on page 13 for instructions on how to set the time and date).

Touch the clock icon on the far right portion of the touch screen. The “Select a start time” screen will show on the display. Scroll horizontally to select a preferred start time for your wash or dry cycle. The times will display in 15-minute increments. Press OKAY to set the start time. The display will return to the home screen and the clock icon will turn brown.

To delete or modify the delayed start, press the clock icon again and follow the screen prompts.

MAINTENANCE

CLEANING THE WASHER/DRYER LOCATION

Keep washer/dryer area clear and free from items that would block the airflow for proper dryer operation. This includes clearing piles of laundry in front of the washer/dryer.

WASHER/DRYER CARE

Recommendations to Help Keep Your Washer/Dryer Clean and Performing at its Best

1. Always use High Efficiency (HE) detergents and follow the HE detergent manufacturer's instructions regarding the amount of HE detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer, which in turn may result in undesirable odor.
2. Use warm or hot water washes sometimes (not exclusively cold water washes), because they do a better job of controlling the rate at which soils and detergent accumulate.
3. Always leave the washer/dryer door slightly ajar between uses to help dry out the washer/dryer and avoid the buildup of odor-causing residue.
4. Periodically clean residue from all interior surfaces of the glass window. For better care, wipe the entire inside of the glass door with a damp cloth.

Cleaning Your Front-Loading Washer/Dryer

Read these instructions completely before beginning the routine cleaning processes recommended below. This Washer Maintenance Procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer/dryer.

Cleaning the Door Seal

1. Open the washer/dryer door and remove any clothing or items from the washer/dryer.
2. Inspect the seal between the door opening and the drum for stained areas or soil buildup. Pull back the seal to inspect all areas under the seal and to check for foreign objects.
3. If stained areas or soil buildup are found, wipe down these areas of the seal using the following procedure: When the cycle is complete, gently pull back the rubber door seal and clean the entire surface with the textured side of an affresh® Machine Cleaning Wipe.

Cleaning the Inside of the Washer/Dryer

This washer/dryer has a special cycle that uses higher water volumes in combination with affresh® Washer Cleaner to thoroughly clean the inside of the washer/dryer.

NOTE: Read these instructions completely before beginning the cleaning process.

Begin procedure

Clean Washer with affresh® Cycle Procedure Recommended for Best Performance):

- a. Open the washer/dryer door and remove any clothing or items.
- b. Use an affresh® Machine Cleaning Wipe or a soft, damp cloth or sponge to clean the inside door glass.

- c. Add an affresh® Washer Cleaner tablet to the washer drum.
- d. Do not add the affresh® Washer Cleaner tablet to the bulk dispenser.
- e. Do not add any detergent or other chemical to the washer/dryer when following this procedure.
- f. Close the washer/dryer door.
- g. Select the Clean Washer with affresh® cycle.
- h. Select the Tumble Fresh™ option to help dry the washer/dryer interior after the cycle is complete.

NOTE: The washer/dryer remembers your last option selection and will use it for future wash cycles until you deselect that option.

- i. Touch the START/PAUSE button to begin the cycle. The Clean Washer with affresh® cycle operation is described below.

Description of Clean Washer with affresh® Cycle Operation:

1. Do not run this cycle with a load. Doing so could damage the items.
2. After the cycle is complete, leave the door open slightly to allow for better ventilation and drying of the washer/ dryer interior.

Cleaning the Load & Go™ Bulk Dispenser

After a period of using your washer/dryer, you may find some residue buildup in the Load & Go™ bulk dispenser. To remove residue from the dispensers, lift the handle on the dispenser container housing to remove it from the washer/ dryer cabinet, then rinse the two dispensers thoroughly with running water. Wipe the outside dispenser container surfaces with an affresh® Machine Cleaning Wipe or a damp cloth and towel dry. Use an all-purpose surface cleaner, if needed.

Replace the dispenser container in the washer/dryer cabinet and make sure that it is seated.

IMPORTANT: Load & Go™ bulk dispenser container is not dishwasher-safe.

Cleaning the Outside of the Washer/Dryer

Use an affresh® Machine Cleaning Wipe or a soft, damp cloth or sponge to wipe up any spills. Occasionally wipe the outside of your washer/dryer to help keep it looking new. Use an affresh® Machine Cleaning Wipe or mild soap and water.

IMPORTANT: To avoid damaging the washer/dryer finish, do not use abrasive products.

CLEAN WASHER CYCLE REMINDER

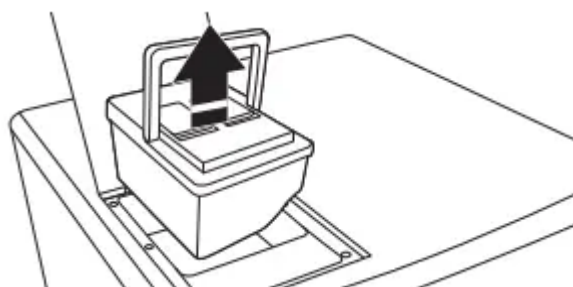
The Clean Washer with affresh® message will flash at the end of a wash cycle when the washer has run 30 wash cycles. This is a reminder to run the Clean Washer with affresh® cycle.

If the Clean Washer with affresh® cycle is not run, the message will stop flashing at the end of a wash cycle after running three more regular wash cycles. After 30 more wash cycles are completed, the Clean Washer with affresh® message will again flash at the end of a wash cycle as a reminder.

REMOVING THE LOAD & GO™ BULK CONTAINER

To remove:

1. Lift the bulk container lid on the top of the washer/dryer.
2. Lift up on the bulk container handle and pull straight up and out of the washer/dryer



To replace:

1. Place the bulk container back into the bulk container cavity on the top of the washer/dryer and make sure that it is seated.
2. Close the bulk container lid.

WATER INLET HOSE

Replace inlet hose after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hose if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hose:

- Mark the date of replacement on the label with a permanent marker.
- Check that the old washer is not stuck on the washer inlet valve.
- Use a new washer in the new inlet hose to ensure a proper seal.

NON-USE AND VACATION CARE

If moving, or not using your washer/dryer for a period of time, follow these steps:

1. Unplug or disconnect power to washer/dryer.
2. Turn off water supply to washer/dryer to avoid flooding due to water pressure surges.

HELPFUL TIP: Attach a reminder note to the washer/ dryer to turn the water back on before washer's next use.

3. Clean the bulk dispenser. See "Cleaning the Load & Go™ Bulk Dispenser."

WINTER STORAGE CARE

IMPORTANT: To avoid damage, install and store washer/ dryer where it will not freeze. Because some water may stay in hoses, freezing can damage washer/dryer. If storing or moving during freezing weather, winterize your washer/dryer.

To winterize washer/dryer:

1. Shut off water faucet, disconnect and drain water inlet hose.

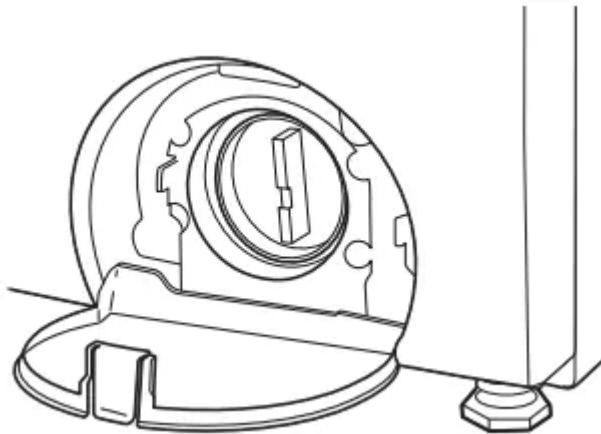
HELPFUL TIP: Attach a reminder note to the washer/ dryer to turn the water back on before washer's next use.

2. Remove drain pump filter.
3. Put 1 qt. (1 L) of R.V.-type antifreeze in drum and run washer on Normal cycle for about 2 minutes to mix antifreeze and remaining water.
4. Unplug washer/dryer or disconnect power

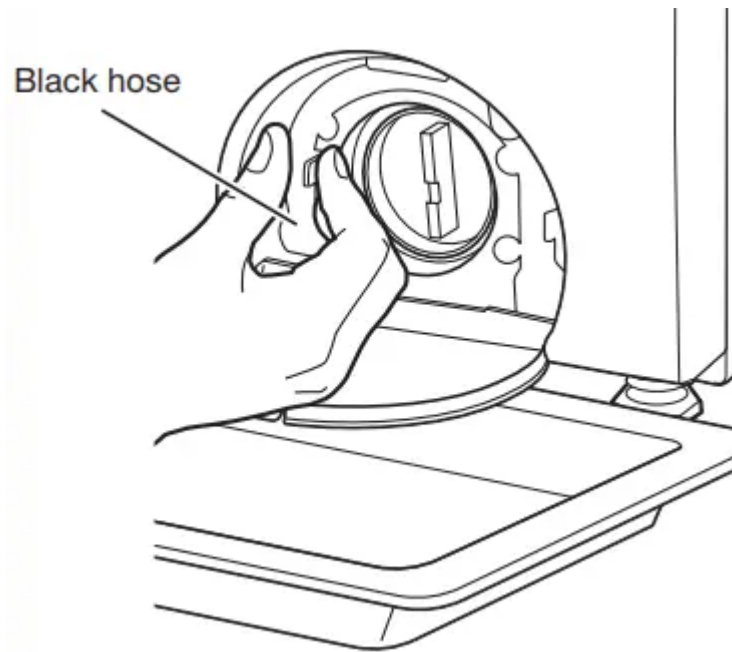
CLEANING THE DRAIN PUMP FILTER/ DRAINING RESIDUAL WATER

NOTE: Perform the following procedure every 6 months.

1. Open the drain pump filter access door at the bottom right corner at the front of the washer/dryer.



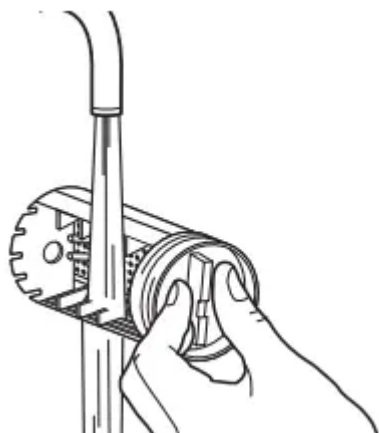
2. Place a broad, flat pan beneath the drain pump filter to collect the drain water. Pull out the black hose, remove the plug, and drain the hose into the pan. Empty the pan. Replace the drain hose plug and put the hose back into place. Repeat this procedure if necessary until all the water has drained. Make sure that the black hose is completely dry



3. Lay a cotton cloth beneath the drain pump filter to absorb any water still in it. Then remove the drain pump filter by turning it counterclockwise.



4. Remove large clumps of lint by hand from the filter and place lint in a suitable waste container. Remove remaining residue from the filter by rinsing with water.



5. Reinsert the drain pump filter by turning it clockwise. Make sure to turn it in as far as it will go, with the filter handle left in a vertical position.



TRANSPORTING YOUR WASHER/DRYER

1. Shut off water faucet. Disconnect and drain water inlet hose.
2. If washer/dryer will be moved during freezing weather, follow “Winter Storage Care” directions before moving.
3. Disconnect drain hose from drain system and from back of washer/dryer.
4. Unplug power cord.
5. Place inlet hose and drain hose inside drum.
6. Bundle power cord with a rubber band or cable tie to keep it from hanging onto the ground.

IMPORTANT: Call for service to install new transport bolts. Do not reuse transport bolts. Washer/dryer must be transported in the upright position. To avoid structural damage to your washer/dryer, it must be properly set up for relocation by a certified technician.

USING WASHER/DRYER AGAIN

To use washer/dryer again:

1. Flush water pipes and hose. Reconnect water inlet hose. Turn on water faucet.
2. Plug in washer/dryer or reconnect power.
3. Run washer/dryer through Heavy Duty wash cycle to clean washer/dryer and remove antifreeze, if used. Use only HE detergent. Use half the manufacturer’s recommended amount for a medium-size load.

TROUBLESHOOTING



If you experience	Possible Causes	Solution
Vibration or Off-Balance		
Vibration, rocking, or “walking”	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with the floor and washer/dryer must be level to operate properly. Jam nuts must be tight against the bottom of the cabinet.
	Washer/dryer may not be level.	Check floor for flexing or sagging. Do not place washer/dryer on a raised wooden platform.
		See “Level Washer/Dryer” in “Installation Instructions.”
	Load could be unbalanced or too large.	Avoid tightly packing the load. Avoid washing bulky items. Balance a single item such as a jacket with a few extra items.
		Item or load not suitable for selected cycle. See “Load Capacity” in “Installation Instructions” and “Using the All-In-One Washer/Dryer.”
	The shipping bolts are still in the back of the washer/dryer.	See “Unpacking Washer/Dryer” in “Installation Instructions.”
Noises		
Clicking or metallic noises	Door locking or unlocking.	The door will lock, unlock, and lock again. It may take up to four clicks after touching the Start/Pause button. This is normal.
	Objects caught in wash drain system.	Empty pockets before washing. Loose coins could fall between washer/dryer door and cabinet. Objects may block pump. It may be necessary to remove items.



		It is normal to hear metal items on clothes hitting metal snaps, buckles, or zippers touching the stainless steel drum.
Gurgling or humming	Washer/dryer may be draining water.	The pump may make a humming sound or gurgling or surging as final amounts of water are removed during the spin/drain cycles. This is normal at certain stages of the cycle.
Water Leaks		
Check the following for proper installation	Fill hose not attached tightly.	Tighten fill hose connection.
	Fill hose washer.	Properly seat cold fill hose flat washer.
	Drain hose connection.	Check that the drain hose is properly seated in the pipe or laundry tub.
	Drain pump filter is not properly seated.	Make sure filter is correctly placed in the drum. See “Cleaning the Drain Pump Filter/Draining Residual Water.”
	Drain pump filter is clogged/drain pump filter hose plug is off or loose.	Clean the drain pump filter (see “Cleaning the Drain Pump Filter/Draining Residual Water”). Make sure the drain pump filter hose plug is fully seated. If necessary, order a replacement plug (see “Assistance”).
	Check household plumbing for leaks or clogged sink or drain.	Water can back up out of a clogged sink or drain. Check all household plumbing for leaks (including the drain pipe, water pipes, and faucet.)
	Strainer (or nylon stocking) on end of drain hose is clogged.	Remove strainer/stocking from drain hose.



Water or suds leaking from door or rear of cabinet	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular cause leaking from the door or rear of cabinet. Measure detergent and follow manufacturer's instructions based on your load requirements.
Leaking around door	Hair, lint, or other debris on inner door glass preventing proper seal with rubber door seal.	Clean inner door glass and seal. See "Cleaning the Seal" in the "All-In-One Washer/Dryer Maintenance" section.
Wash cycle not performing as expected		
Load not completely covered in water	Water level not visible on door or does not cover clothes.	This is normal for the all-in-one washer/dryer. The washer/dryer senses load sizes and adds the correct amount of water for optimal cleaning.
Washer/dryer won't run or fill; washer/dryer stops working	Check for proper water supply.	Hose must be attached and have water flowing through the valve.
		Water faucet must be turned on.
		Check that inlet valve screen has not become clogged.
		Check for any kinks in inlet hose, which can restrict water flow.
	Check proper electrical supply.	Plug power cord into a grounded 3 or 4 prong outlet.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Do not plug into a GFI (Ground Fault Circuit Interrupter) outlet.
		Check electrical source or call an electrician if the voltage is low.



Reset a tripped circuit breaker. Replace an
NOTE: If problems continue, contact an electrician.

WARNING Electrical Shock Hazard

- Plug into a grounded 3 or 4 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Failure to follow these instructions can result in death, fire, or electrical shock.

Washer/dryer won't run or fill; washer/dryer stops working (cont.)	Normal washer/dryer operation.	Washer/dryer will pause during certain p Do not interrupt cycle.
		The washer/dryer pauses for about 2 m certain cycles. Allow the cycle to continu feature periods of tumbling and soak.
		Washer/dryer may be stopped to reduce a proper amount of HE detergent.
	The washer/dryer door is not firmly shut.	The door must be closed during operati
	The Load & Go™ bulk container is not fully seated in the washer/dryer.	Make sure that the Load & Go™ bulk co seated in the washer/dryer, and that the container is firmly closed.
Washer/dryer not loaded as recommended.		Remove several items, rearrange load e washer/dryer drum. Close door and touc PAUSE button.
		Do not add more than one or two additi cycle has started to avoid tightly packin unbalancing. Adding items is only allowe certain point in the cycle.
		Do not add more water to the washer/dr
Not using HE detergent or using too much HE detergent.		Only use HE detergent. Suds from regul can slow or stop the washer/dryer. Alwa detergent, following manufacturer's dire your load requirements.
		To remove suds, cancel cycle. Select RI Touch the START/PAUSE button. Do no detergent.



<p>Washer/dryer stops during the program/cycle and a message appears on the screen</p>	<p>The program/cycle was interrupted (for example by the door being opened).</p>	<p>Make sure the door is closed. Touch the PAUSE button to continue with the program.</p>
	<p>The safety system has been activated. A failure indicator will light up and/or the display will show a failure code.</p>	<p>Refer to error codes at the end of “Troubleshooting”.</p>
	<p>Cold water faucet is closed.</p>	<p>Make sure the water faucet is open and there are no kinks in the inlet hose.</p>
<p>Washer/dryer not draining/ spinning; loads are still wet</p>	<p>Drain hose extends into standpipe further than 4.5" (114 mm).</p>	<p>Check drain hose for proper installation. Do not use a hose clamp. Securely attach to drain pipe and do not tape over drain opening.</p>
	<p>The drain hose is clogged, or the end of the drain hose is more than 49" (1.3 m) above the floor.</p>	<p>Lower drain hose if the end is higher than 49" (1.3 m) above the floor. Remove any clogs from the drain hose. See “Installation Requirements” in “Installation Instructions.”</p>
	<p>Strainer/stocking on end of drain hose.</p>	<p>Remove strainer/stocking from drain hose.</p>
	<p>The drain hose fits too tightly in the standpipe or is taped to the standpipe.</p>	<p>The drain hose should be loose, yet fit snugly. Do not seal the drain hose with tape. The hose should not have a gap. See “Route Drain Hose” in “Installation Instructions.”</p>



Washer/dryer not draining/spinning; loads are still wet	Using cycles with a lower spin speed.	Cycles with lower spin speeds remove cycles with high spin speeds. Use the cycle/ spin speed for your garment.
	Washer/dryer not loaded as recommended.	A tightly packed or unbalanced load may prevent the washer/dryer to spin correctly, leaving loads that are more than normal. See “Cycle Guides” for load recommendations for each cycle.
	An unbalanced load prevented the Spin cycle from activating to avoid damage to the washer/dryer.	To spin wet laundry, add more laundry of different sizes and start the Rinse & Spin cycle. Avoid small laundry loads consisting of absorbent items and wash different-sized items in a larger load. Avoid washing single items.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Suds from regular detergent or using too much detergent can slow down the spin cycle or spinning. Always measure and follow the manufacturer’s directions for your load. If you use extra suds, select Rinse & Spin. Do not use regular detergent.
	Small items may have been caught in the pump or stuck between the washer/dryer drum and the outer tub.	Check the drum for any items sticking to the drum holes. Empty pockets and use garment bags when washing small items.
	Drain pump filter is dirty.	Clean drain pump filter. See “Cleaning the Drain Pump Filter/Draining Residual Water.”
	Door locked at end of wash cycle	Water remaining in washer/dryer after cycle.
Tumble Fresh™ option is on.		While this option is on, the load is tumbled for up to 12 hours. The door remains locked during this time. To unlock the door, cancel the Tumble Fresh™ option by touching the “X” on the touchpad screen to the right of the estimated time.



Door will not unlock	Error code is displayed.	Failure mode will lock the door. Touch PAUSE button to exit, then wait for the
	Water temperature is hotter than 104°F (40°C).	Wait for the water temperature to drop
	Door lock mechanism malfunction.	Perform procedure in “How to Manually” page 44.
Incorrect or wrong wash temperatures	Improper water supply connection. Inlet hose connected to hot water supply.	Inlet hose must be attached to both wa cold water supply faucet, and have wa inlet valve.
		Check that inlet valve screen is not clo
		Remove any kinks in hose.



Load not rinsed	Improper water supply connection.	Inlet hose must be attached to both washer and water supply faucet and have water flowing.
		Cold water faucet must be on.
		Inlet valve screen on washer/dryer may be blocked.
		Remove any kinks in the inlet hose.
	Not using HE detergent or using too much HE detergent.	The suds from non-HE detergent can cause the washer/dryer to operate incorrectly.
		Use only HE detergent. Always measure detergent and follow manufacturer's directions based on load size and water level.
	Washer/dryer not loaded as recommended.	Avoid tightly packing the washer/dryer. The load will not rinse well if tightly packed. Load with similar items. See "Cycle Guides" for load size recommendations for each cycle.
		Use cycle designed for the fabrics being washed.
Add only one or two garments after washer/dryer has started.		
The load may be out of balance.	When load unbalance occurs, a washing program will pause to redistribute the load. This may lengthen the cycle. Avoid washing single items. Balance a single item, such as a rug or jean jacket with a few extra items.	
The load needs additional rinses.	Most cycles allow for the option of additional rinses. See "Cycle Guides" and Step 10 on page 13 for more options.	

Load is wrinkled, twisted, or tangled

Washer/dryer not loaded as recommended.



		<p>Add load loosely. Items need to move freely to prevent wrinkling and tangling. See “Cycle Guides” for recommendations for each cycle.</p>
		<p>Reduce tangling by mixing types of load items. See the recommended cycle for the type of garment being washed.</p>
	Spin speed too high for load.	Select a lower spin speed. Note that items will wrinkle less than when using a higher spin speed.
	The washer/dryer is not unloaded promptly.	Unload the washer/dryer as soon as it stops. Use the Tumble Fresh™ option if you will not be able to unload the washer/dryer at the end of the cycle.
	Not choosing the right cycle for the load being washed.	Choose the “Delicates” What to Wash cycle or another cycle selection with a low spin speed to reduce wrinkling.
Not cleaning or removing stains	Washer/dryer not loaded as recommended.	<p>Add load loosely. Items need to move freely to prevent cleaning.</p> <p>See “Cycle Guides” for load size recommendations for each cycle.</p>
		<p>Add only one or two garments after washer/dryer has started.</p>
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Always measure detergent and follow manufacturer’s directions based on load size and water level.
	Hard water or high level of iron (rust) in water.	You may need to install a water softener and/or use a water softener salt.
	Fabric softener dispensing ball used.	Dispensing balls will not operate correctly with a dryer. Add liquid fabric softener to the Load Saver dispenser (Dispenser 2).



Powdered detergent used for low-speed cycle.

Consider using liquid detergent.



Not cleaning or removing stains (cont.)	Not using correct cycle for fabric type.	Use a warmer wash temperature to improve cleaning.
		If using a What to Wash cycle selection panel, use the “Quick” How to Wash cycle selection, was items.
		Use the “Heavy Duty” How to Wash cycle for tough cleaning.
		Add an extra rinse for heavily soiled loads.
	Not using dispensers/ dispensers not loaded properly.	Use dispensers to avoid fabric softener stains.
		Make sure that the Load & Go™ bulk dispenser detergent dispenser is not empty.
		Avoid overfilling.
Do not add products other than those specified for the load.		
Not washing like colors together.	Wash like colors together and remove promptly after cycle is complete to avoid dye transfer.	
Odors	Monthly maintenance not done as recommended.	Run the Clean Washer with affresh® cycle every 30 wash cycles. See “Washer Care” and “Washer/Dryer Maintenance.”
		Unload washer/dryer as soon as cycle is complete. Use the Tumble Fresh™ option if load cannot be removed immediately after the wash is complete.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Be sure to measure detergent. Always follow the manufacturer’s directions.



		See the “Using the All-In-One Washer/Dryer” section of the user manual.	
	Door not left open after use.	This washer/dryer has a tight seal to avoid odors. To avoid odors, leave the door open to allow the washer/dryer to dry between uses.	
Fabric damage	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners should be removed before washing to avoid snags and tears.	
	Strings and straps could have tangled.	Tie all strings and straps before starting wash cycle.	
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.	
	Fabric damage can occur if washer/dryer is tightly packed.		Avoid tightly packing the washer/dryer. Load only recommended items only.
			Use cycle designed for the fabrics being washed.
			Add only one or two garments after wash cycle started.
Fabric damage can occur if washer/dryer door is closed on an item, trapping it between the door glass and the rubber seal.		Do not overfill the washer/dryer.	
		Push wash load fully into the washer/dryer.	



Gray whites, dingy colors	Load not sorted properly.	The transfer of dye can occur when mixing colors in a load. Sort dark clothes from white.
	Wash temperatures too low.	Use hot or warm temperatures if safe for the fabric.
	Not enough detergent used, or hard water.	Use more detergent for washing heavy soils. Use soft water.
Incorrect dispenser operation	Clogged dispensers or laundry products dispensing too soon.	Do not overfill dispenser. Check Load & Go™ bulk dispenser before use.
	Adding laundry packet incorrectly.	Be sure laundry packet is added to washer/dryer before adding clothes. Follow the manufacturer's instructions to avoid damage to your garments.
Single-dose laundry packet not dissolving	Washer/dryer not loaded as recommended (washer/dryer is tightly packed).	Reduce load size to allow single-dose laundry packets to dissolve.
	Normal washer/dryer operation.	The cycle times vary automatically based on load size, pressure, water temperature, detergent, and fabric type. The options you select will also affect the cycle time.
Cycle time changes or cycle time too long	Excessive suds in washer/dryer.	When excessive suds are detected, a special cycle automatically starts to remove extra suds and complete a proper rinsing of your garments. This routine adds time to the original cycle.
	Load may be out of balance.	When load unbalance occurs, a washing process automatically starts to redistribute the load. This extends the cycle time for washing single items. Balance a single item with other items or a jean jacket with a few extra items.



	Not using correct cycle for load type.	A What to Wash cycle selection paired with How to Wash cycle selection is designed for small loads (2-4 items) of lightly soiled garments.
		When using a What to Wash cycle selection of the “Quick” or “Delicates” How to Wash cycle, you should wash small loads. This ensures proper care for your garments without increasing cycle time.



Drying Operation		
Drying cycle will not run	Door not closed completely.	Make sure the washer/dryer door is closed.
	Start/Pause button not touched firmly.	Touch the START/PAUSE button firmly.
	Drain pump filter not in place or clogged.	Clean the drain pump filter. See “Cleaning Filter/ Draining Residual Water.” Place d back in washer/ dryer and make sure it is p
	Household fuse is blown or circuit breaker has tripped.	There may be two household fuses or circ the washer/dryer. Check that both fuses ar tight, or that both circuit breakers have not Replace the fuses or reset the circuit break problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240 volt power supp a qualified electrician.
	Wrong type of fuse.	Use a time-delay fuse.
	Water supply to washer/dryer not connected and turned on.	Connect the water supply to the washer/dr on. The drying cycle will not run unless the connected and turned on.
	Dry cycle not selected.	Select drying function (see Step 9 on page
Unusual Noise		
Rattling or vibrating noise	A small object caught between the edges of drum.	Check the front and rear edges of the drum objects. Clean out pockets before laundri
	Washer/dryer isn't properly leveled.	The washer/dryer may vibrate if not proper See “Installation Instructions.” All four was should be in firm contact with the floor.

	Clothing is balled up in washer/dryer.	When balled up, the load will bounce, causing the washer/dryer to vibrate. Separate the load items and dry in smaller loads.
Loud humming or increased noise during cycle	Load is packed tightly.	Loading drum half full or less will improve performance.
Drying Results		
Clothes are not drying satisfactorily or drying times are too long	The load is too large and heavy to dry quickly.	Separate the load to tumble freely. Loading drum half full or less will improve drying performance and reduce drying time. Run a high speed spin cycle.
	The washer/dryer is located in a closet.	Closet doors must have ventilation openings at the top and bottom of the door. The front of the washer/dryer requires a minimum of 3" (76 mm) of airspace on the sides, and, for most installations, the top. The washer/dryer requires 4" (102 mm). See "Installation Instructions."
Lint on load	Drain pump filter is clogged with lint.	Clean the drain pump filter. See "Cleaning the Drain Pump Filter/ Draining Residual Water." This procedure should be performed every 6 months.
Dried loads are wrinkled	The load was not removed from washer/dryer at the end of the drying cycle.	Remove garments promptly at the end of the drying cycle or use the Wrinkle Shield™ option (see "Using the Wrinkle Shield™ Option on One Washer/Dryer").
	The washer/dryer was tightly packed.	Dry smaller loads that can tumble freely. Loading drum half full or less will improve drying performance and reduce drying time. Results may also vary depending on load.
Load too hot	Load removed before cool-down portion of cycle complete.	Allow the drying cycle to complete the cool-down portion of the cycle before removing the load. If you remove the load before the cool-down portion of the cycle, and immediately remove the load, it will be very hot.



If you experience	Possible Causes	Solution
Error Code Appears in Display		
Once any possible issues are corrected, touch the POWER button once to clear the code. Re-select and res		
<p>F0E1</p> <p>Load detected in Clean Washer with affresh® cycle</p>	<p>Items detected in the washer/dryer when running a Clean Washer with affresh® cycle.</p>	<p>Remove load and restart the Clean Washer with affresh® cycle.</p>
<p>F0E2</p> <p>Oversuds detection</p>	<p>Excessive suds in washer/dryer. Washer/dryer is running a suds reduction routine. Allow the wash cycle to continue.</p>	<p>Use only HE detergent.</p>
<p>F0E3</p> <p>Over temperature on dry cycle</p>	<p>Dryer fan not functioning properly.</p>	<p>Try resetting the washer/dryer by unplugging it from the power outlet and then plugging it back in. If unsatisfied, call for service.</p>
<p>F0E4</p> <p>Over temperature on wash cycle</p>	<p>Wash water is too hot. Washer/dryer may be connected incorrectly to the home water supply.</p>	<p>Make sure that the washer/dryer is connected to a cold water supply only.</p>
<p>F0E5</p> <p>Off balance load detected</p>	<p>Load could be unbalanced or too large.</p>	<p>Avoid tightly packing the washer/dryer. Avoid washing single items. Balance a single item with other items, such as jeans with a few extra items.</p>
<p>F1E4</p> <p>Main relay error</p>	<p>Problem detected with the main relay.</p>	<p>Try resetting the washer/dryer by unplugging it from the power outlet and then plugging it back in. If unsatisfied, call for service.</p>
<p>F3E1</p> <p>Pressure sensor problem</p>	<p>Problem detected with the pressure sensor.</p>	<p>Try resetting the washer/dryer by unplugging it from the power outlet and then plugging it back in. If unsatisfied, call for service.</p>

F3E2 Wash NTC failure	Problem detected with the wash NTC.	Call for service.
F3E3 Air inlet NTC failure	Problem detected with the air inlet NTC. The wash function is still operable, but the dry function will not operate.	Call for service.
F3E4 ADS error - sensors	Detergent level sensor error.	Clean the Load & Go™ bulk detergent dispenser and clean the detergent manually until dispenser is clean.
F4E2 Dryer heater circuit failure	Problem detected with the dryer heater circuit. The wash function is still operable, but the dry function will not operate.	Call for service.
F4E3 Dryer blower motor failure	Problem detected with the dryer blower motor. The wash function is still operable, but the dry function will not operate.	Call for service.
F5E1 Door lock/door switch problem	Problem detected with the door switch/door lock. Door is unlocked during a cycle when it should be locked.	Try resetting the washer/dryer by unplugging the power cord from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E2 Door lock will not lock	Problem detected with the door lock.	Try resetting the washer/dryer by unplugging the power cord from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E3 Door lock will not unlock	Problem detected with the door lock.	Try resetting the washer/dryer by unplugging the power cord from the outlet and then plugging it back in. If unsuccessful, call for service.



If you experience	Possible Causes	Solution
Error Code Appears in Display (cont.)		
Once any possible issues are corrected, touch the POWER button once to clear the code. Re-select and res		
<p>F5E4</p> <p>Door not opened between cycles</p>	<p>Three consecutive cycles were run without the door being opened. The washer/dryer will generate an invalid key beep when START is pressed.</p>	<p>Open and close the door. Check for obstructions. Verify functionality of door switch.</p>
<p>F6E1</p> <p>Communication failure between electronics in washer/dryer</p>	<p>Problem detected with the washer/dryer electronics.</p>	<p>Try resetting the washer/dryer by unplugging it from the power outlet and then plugging it back in. If unsuccessful, call for service.</p>
<p>F6E2</p> <p>Communication failure between electronics in washer/dryer</p>	<p>Problem detected with the washer/dryer electronics.</p>	<p>Try resetting the washer/dryer by unplugging it from the power outlet and then plugging it back in. If unsuccessful, call for service.</p>
<p>F8E1</p> <p>No water flow detected/ fill timeout</p>	<p>Washer/dryer may not be connected to the home water supply. Home water supply valve may not be turned on. Inlet hose to washer/dryer may be kinked. Inlet valve on washer/dryer may have failed.</p>	<p>Make sure that the washer/dryer is connected to the home cold water supply and that the home water supply valve is turned on. Verify that the inlet hose to the washer/dryer is not kinked. If problem persists, call for service.</p>
<p>F8E3</p> <p>Overflow of water detected</p>	<p>Inlet valve on washer/dryer is leaking internally.</p>	<p>Call for service.</p>



<p>F9E1</p> <p>Drain timeout/ drain pump failure</p>	<p>Drain pump filter on washer/dryer may need to be cleaned. Bellow drain holes in washer/dryer may be obstructed. Washer/dryer drain hose or home drain system may be obstructed. Drain pump on washer/ dryer may have failed.</p>	<p>Clean drain pump filter on washer/dryer. drain holes in washer/dryer for obstruction washer/dryer drain hose and home drain obstructions. If problem persists, call for</p>
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Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

