

User Manual Cooktop

Causes of damage

Caution!

- Rough pot and pan bases scratch the ceramic.
- Avoid boiling pots dry. This may cause damage.
- Never place hot pots or pans on the control panel, the display area or the surround. This may cause damage.
- Damage can occur if hard or pointed objects fall on the hob.
- Aluminium foil and plastic containers melt on hot hotplates. Oven protective foil is not suitable for your hob.

Overview

You will find the most frequently caused damage in the following table.

Damage	Cause	Measure
Stains	Boiled over food	Remove boiled over food immediately with a glass scraper.
	Unsuitable cleaning agents	Only use cleaning agents that are suitable for glass ceramic.
Scratches	Salt, sugar and sand	Do not use the hob as a work surface or storage space.
	Rough pot and pan bases scratch the ceramic.	Check your cookware.
Discolouration	Unsuitable cleaning agents	Only use cleaning agents that are suitable for glass ceramic
	Pan abrasion (e.g. aluminium)	Lift pots and pans when moving them.
Blisters	Sugar, food with a high sugar content	Remove boiled over food immediately with a glass scraper.

Environmental protection

In this section, you can find information about saving energy and disposing of the appliance.

Energy-saving tips

- Always place suitable lids on saucepans. When cooking without a lid, considerably more energy is required. A glass lid means that you can see inside without having to lift the lid.
- Use pots and pans with even bases. Uneven bases increase energy consumption.
- The diameter of pot and pan bases should be the same size as the hotplate. In particular, small saucepans on the hotplate cause energy losses. Please note: cookware manufacturers often indicate the upper diameter of the saucepan. This is usually bigger than the diameter of the base of the pan.
- Use a small saucepan for small quantities. A larger, less full saucepan requires a lot of energy.
- Cook with only a little water. This will save energy. Vitamins and minerals in vegetables are preserved.
- Always cover as large an area of the hotplate as possible with your saucepan.
- Switch to a lower heat setting in good time.
- Select a suitable ongoing cooking setting. You will waste energy by using an ongoing cooking setting which is too high.
- Use the residual heat of the hob. For longer cooking times, you can switch the hotplate off 5-10 minutes before the end of the cooking time.

Environmentally-friendly disposal

Dispose of packaging in an environmentally-friendly manner.

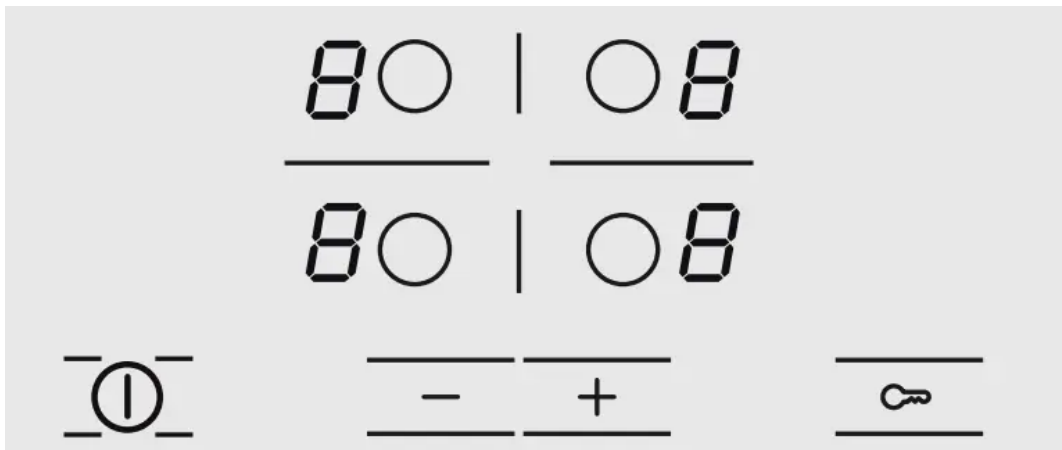
Warning:

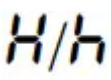
This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.




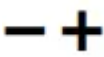
Getting to know your appliance

The instruction manual is the same for various different hobs. You can find the hob dimensions in the overview of models.

The control panel



Indicators/ symbols	
1-9	Heat settings
	Residual heat

Touch controls	
	Main switch
	Child safety lock
	Hotplate selection
	Adjustment fields

Notes

- When you touch a symbol, the respective function is activated.
- Always keep the controls dry. Moisture reduces their effectiveness.
- Do not pull pans close to the displays and sensors. The electronics could overheat.

Residual heat indicator

The hob has a two-stage residual heat indicator for each hotplate.

If **H** appears in the display the hob is still hot. It may be used, for example, to keep a small meal warm or to melt cooking chocolate. As the hotplate cools down further, the display changes to **h**. The display remains lit until the hotplate has cooled sufficiently.



Operating the appliance

In this section, you can find out how to set the hotplates. The table shows heat settings and cooking times for various meals.

Switching the hob on and off

The main switch is used to switch the hob on and off.

Switching on

Touch the symbol . An audible signal sounds. The indicator light above the main switch and the 0 indicators light up. The cooktop is ready to use. Switching off Touch the symbol  until the indicator light above the main switch and the indicators go out. All hotplates are switched off. The residual heat indicator remains on until the hotplates have cooled down sufficiently.

Notes

- The cooktop switches off automatically if all hotplates have been switched off for more than 20 seconds.
- The settings remain stored for 4 seconds after the cooktop has been switched off. If you switch it on again during this time, the cooktop will operate using the previously stored settings.

Setting a hotplate

Use the + and - symbols to set the desired heat setting.


Heat setting 1 = lowest setting

Heat setting 9 = highest setting

There is an intermediate setting between each heat setting. This is identified by a dot.

Setting the heat setting

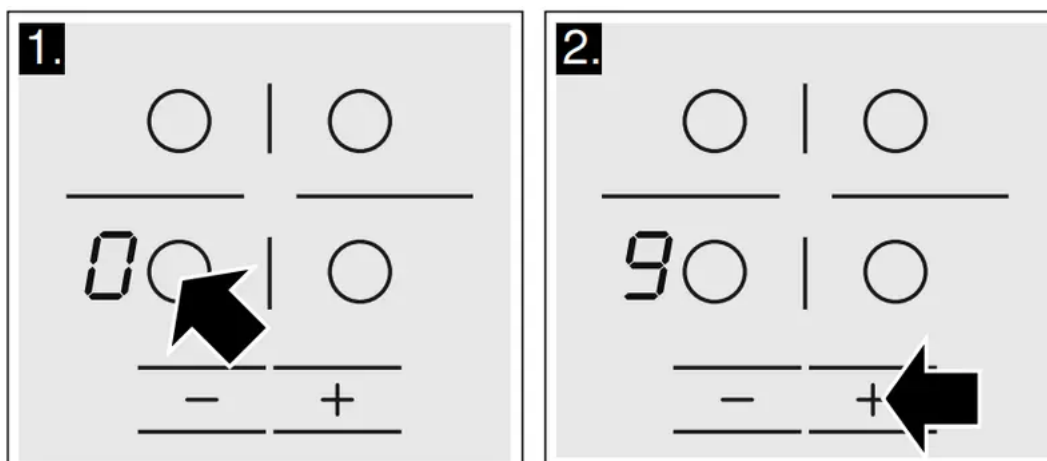
The hob must be switched on.

1. Touch the  symbol to select the hotplate.
2. Touch the + or - symbol within the next 10 seconds.

The basic setting appears.

+ symbol: Heat setting 9



- symbol: Heat setting 4



3. To change the heat setting: Touch the + or - symbol until the desired heat setting appears.

Switching off the hotplate

There are 2 ways to switch off the hotplate.

- Briefly touch the  symbol on the hotplate 2x one after the other. 0 appears in the heat setting display. After about 10 seconds, the residual heat indicator appears.
- Use the  symbol to select the hotplate. Touch the + or - symbol until 0 appears. After about 10 seconds, the residual heat indicator appears.

Notes



- The last selected hotplate remains activated. You can set the hotplate without selecting it again.
- Hotplate temperature is regulated by the heat switching on and off. The heat may also switch on and off at the highest setting.


Childproof lock

You can use the childproof lock to prevent children from switching on the hob.

Switching the childproof lock on and off

The hob must be switched off.

To switch on: Touch the  symbol for approx. 4 seconds. The display light above the  symbol lights up for 10 seconds. The hob is locked.

To switch off: Touch the  symbol for approx. 4 seconds. The hob is unlocked.

Automatic childproof lock

This function automatically activates the childproof lock every time you switch the hob off.

Switching on and off

Find out how to switch the automatic childproof lock on and off in the Basic settings section.

Automatic safety cut-out

If a hotplate has been switched on for a long time without the setting being changed, the automatic time limit is activated.

The hotplate stops heating. *FB* and the *H/h* residual heat indicator flash alternately on the hotplate display.

The display goes out when you touch any control. You can make new settings.

When the time limit is activated depends on the heat setting selected (1 to 10 hours).


Basic settings

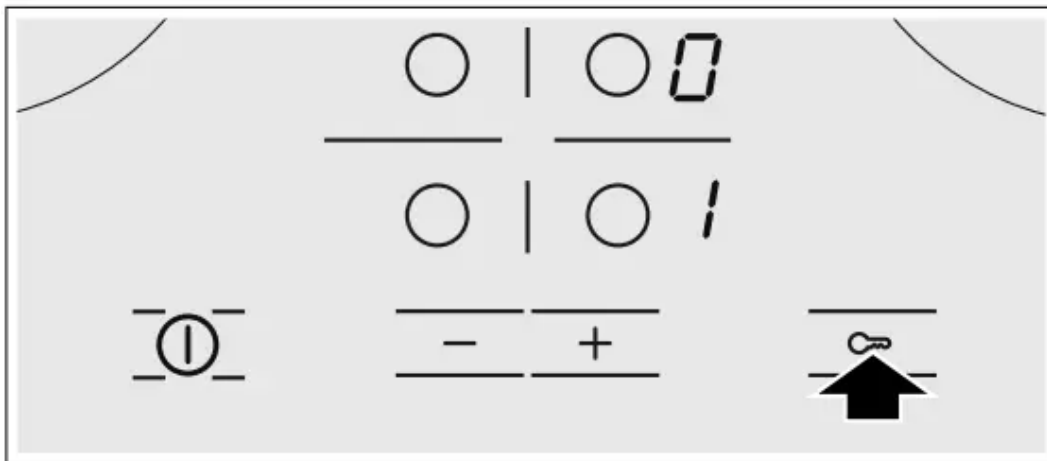
Your appliance has various basic settings. You can adapt these settings to suit your own needs.

Display	Function
c 1	Automatic child safety lock
0	Switched off.*
1	Switched on.
2	Manual and automatic child safety lock switched off.
c 2	Audible signal
0	Confirmation signal and operating error signal are switched off (main switch signal always remains).
1	Only the operating error signal is switched on.
2	Only the confirmation signal is switched on.
3	Confirmation signal and operating error signal switched on.*
c 9	Time for selecting the hotplate
0	Unlimited: The last selected hotplate can always be adjusted without having to select it again.*
1	Once you select a hotplate, you have 10 seconds to adjust it. After then you will have to select it again to adjust it.
c 0	Reset to the basic settings
0	Switched off.*
1	Switched on.
*Basic setting	


Changing the basic settings

The hob must be switched off.

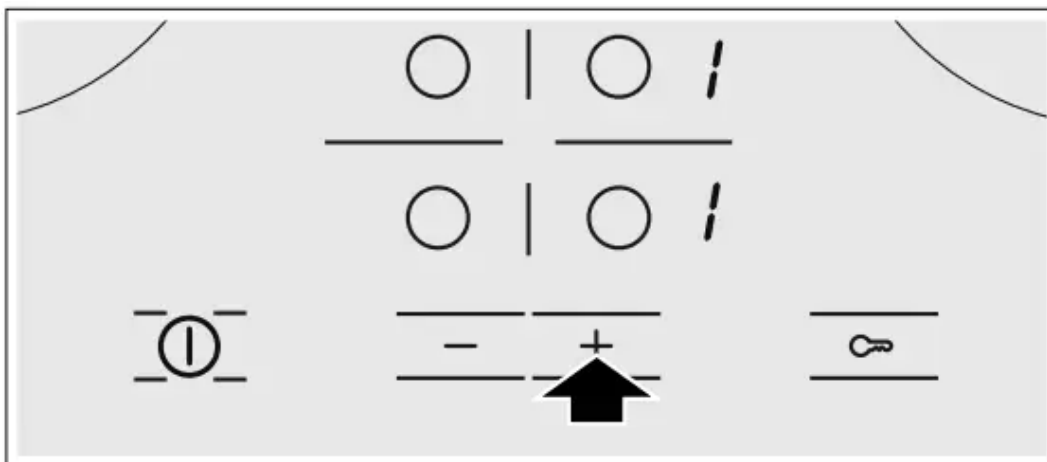
1. Switch on the hob.
2. Within the next 10 seconds, touch the  symbol for 4 seconds.




c and **i**, flash alternately in the lower display and < lights up in the upper display.

3. Touch the  symbol repeatedly until the desired setting appears in the lower display.

4. Touch the + or - symbol repeatedly until the desired setting appears in the upper display



5. Touch the  symbol for 4 seconds. The setting is activated.

Switching off

To exit the basic setting, switch off the hob with the main switch and make new settings.

Cleaning

Suitable maintenance and cleaning products can be purchased from the after-sales service or in our e-Shop.

Ceramic

Clean the hob after each use. This will prevent spills from burning onto the ceramic.

Only clean the hob when it has cooled down sufficiently.

Use only cleaning agents which are suitable for glass ceramic. Follow the cleaning instructions on the packaging.

Never use:

- Undiluted washing-up liquid
- Detergent intended for dishwashers
- Scouring agents
- Harsh cleaning agents such as oven spray or stain remover
- Abrasive sponges
- High-pressure cleaners or steam jet cleaners

Ground-in dirt can be best removed with a glass scraper, available from retailers. Please note the manufacturer's instructions.

You can also obtain a suitable glass scraper from our after-sales service or from the e-Shop.

Using special sponges to clean glass ceramic achieves great cleaning results.

Hob surround

To prevent damage to the hob surround, observe the following instructions:




- Use only hot soapy water.
- Wash new sponge cloths thoroughly before use.
- Do not use any sharp or abrasive agents.
- Do not use the glass scraper.

Trouble shooting

Faults often have simple explanations. Please read the notes in the table before calling the after-sales service.

The electronics of your hob are underneath the control panel. For various reasons, the temperature in this area may rise sharply.

In order that the electronics do not overheat, the hotplates are switched off as and when necessary. The **F2**, **F4** or **F5** display appears alternately with the **H** or **h** residual heat indicator.

Display	Fault	Measure
None	The power supply has been disconnected.	Check the household fuse for the appliance. Check whether there is a power cut by trying other electronic appliances.
All displays flash	The touch control is wet or an object is resting on it.	Dry the control or remove the object.
F2	Several hotplates have been used over a prolonged period at high power settings. To protect the electronics, the hotplate has been switched off.	Wait a while. Touch any touch control. When  goes out, the electronics have cooled down sufficiently. You can continue cooking.
F4	Despite the switch-off by  , the electronics have become hot again. All hotplates have therefore been switched off.	Wait a while. Touch any touch control. When  goes out, you can continue cooking.
F5 and the heat setting flash alternately. An audible signal can be heard	Warning: There is a hot pan in the area of the control panel. There is a risk that the electronics will overheat.	Remove the pan. The fault display goes out shortly afterwards. You can continue cooking.
F5		

and audible signal	There is a hot pan in the area of the control panel. To protect the electronics, the hotplate has been switched off.	Remove the pan. Wait a while. Touch any control. When FS goes out, you can continue cooking.
FB	The hotplate was in operation for too long and has switched itself off.	You can switch the hotplate back on again immediately.
dE The hotplates do not heat up	Demo mode is switched on	Switching off the demo mode: Disconnect the appliance for 30 seconds from the power supply (switch off the household fuse or the circuit breaker in the fuse box). Touch any touch control after 3 minutes. The demo mode is switched off.

E-report in the displays

When an error message with "E" appears in the display, e.g. E0111, switch the appliance off and on again.

If it was a one-off error, the display goes out. If the error message appears again, call the after-sales service and quote the exact error message.

- flashes in the hotplate indicators

If - flashes in the hotplate indicators when the appliance is connected to the mains or following a power cut, the electronics are malfunctioning. To acknowledge the fault, briefly cover the controls with your hand.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.