

## Getting to Know Your TV

### FRONT PANEL

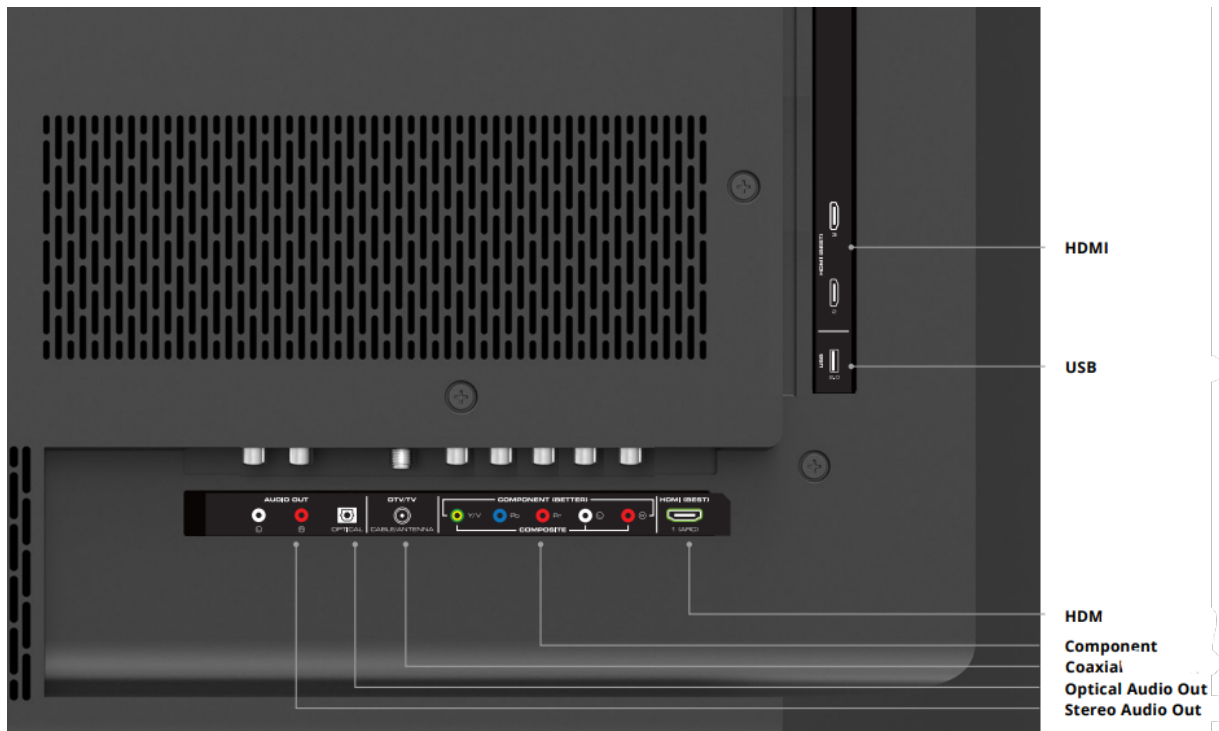


### REMOTE SENSOR & POWER INDICATOR

When using the remote, aim it directly at this sensor.

The power indicator flashes on when the TV turns on, then goes out after several seconds.

### REAR PANEL



**HDMI** - Connect an HDMI device.

**USB** - Connect a USB thumb drive to play photo, music, or video.



**Component/Composite** - Connect a component or composite device.

**Coaxial** - Connect a coaxial cable from cable, satellite, or antenna.

**Optical Audio Out** - Connect an optical/SPDIF audio device, such as home audio receiver.

**Stereo Audio Out** - Connect an RCA audio device, such as sound bar.

**Note:** The image shown here is for illustrative purposes only and may be subject to change. The actual number of ports and their locations may vary, depending on the model.

## WALL MOUNTING THE TV

To mount your TV on a wall, you will need a wall mount. Consult the information on this page to find the appropriate mount for your TV.

Be sure the mount you choose is capable of supporting the weight of the TV. After you have determined that you have the correct mount for your TV, you can begin the installation.



To install your TV on a wall:

1. Disconnect any cables connected to your TV.
1. Place the TV face-down on a clean, flat, stable surface. Be sure the surface is clear of debris that can scratch or damage the TV.
1. Remove the stands by loosening and removing the screws.

1. Attach your TV and wall mount to the wall, carefully following the instructions that came with your mount. Use only with a UL-listed wall mount bracket rated for the weight/load of this TV.

Installing a TV on a wall requires lifting. To prevent injury or damage to the TV, ask someone to help you.

<b>Model:</b>	<b>D55un-E1</b>
Screw Size:	M6 (14mm)
Hole Pattern:	200 mm (V) x 200 mm (H)
Weight w/o Stand:	32.98 lbs(14.96kg)



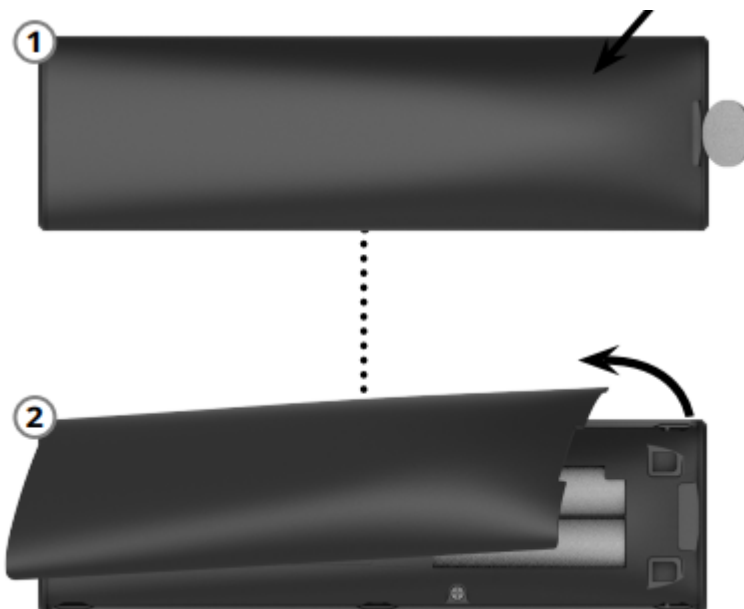
## USING THE REMOTE



1. **Power** - Turn TV on or Off.
2. **Input** - Change the currently displayed input.
3. **Exit** - Close the on-screen menu.
4. **Menu** - Display the on-screen menu.

5. **Arrows** - Navigate the on-screen menu.
6. **OK** - Select the highlighted option / Confirm channel or passcode entered using the number pad.
7. **Back** - Go to the previous on-screen menu.
8. **Info** - Display the info window.
9. **Volume Up/Down** - Increase or decrease the loudness of the audio.
10. **Closed Caption** - Open the Closed Caption menu.
11. **Pic** - Cycle through the different picture setting modes.
12. **Wide** - Change the display mode.
13. **Channel Up/Down** - Change the channel.
14. **Mute** - Turn the audio on or off.
15. **Last** - Return to the last viewed channel.
16. **Number Pad** - Manually enter a channel.
17. **Enter** - Confirm channel or passcode entered using the number pad
18. **Dash** - Use with number pad to manually enter a digital sub-channel. (e.g. 18-4 or 18-5)

### Replacing the Batteries



Two AAA alkaline batteries are included for you to use with the basic remote control.

To insert/replace the batteries:

1. Find the notch on the back of the remote. Insert a coin and pry open the back cover.

2. Remove the back cover and insert two AAA batteries (included). Be sure to align the + and - signs on the batteries and remote.

**WARNING:** keep the remote control batteries away from children. It may cause choking and/or lead to a fire or chemical burn if mishandled. Do not dispose of batteries in fire. Replace only with batteries of the correct type.

When needed, VIZIO recommends replacing the batteries that came with this remote with two,



new Duracell 'AAA' alkaline batteries.

## Completing The First-Time Setup

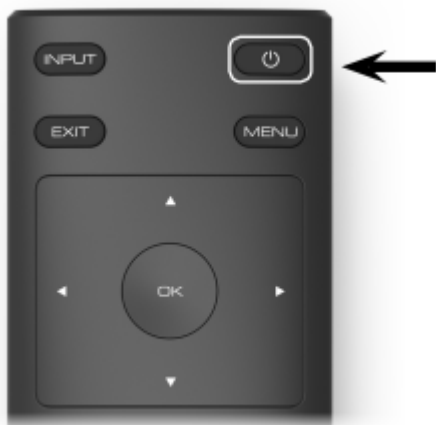
The first time you turn on the TV, the Setup App will guide you through each of the steps necessary to get your TV ready for use.

Before you begin the first-time setup:

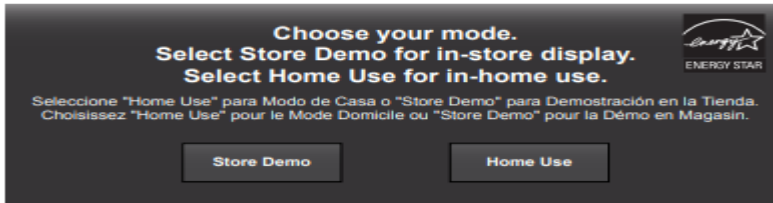
- Your TV should be installed and the power cord should be connected to an electrical outlet.
- Your devices should be connected.
- If you have a wireless network, have the network password ready.
- If you are connecting to your network with an Ethernet cable, connect it to the Ethernet port on the TV.

To complete the first-time setup

1. Press the **Power** button on the remote. The TV powers on and the Setup App starts.



2. Use the **Arrow** buttons on the remote to highlight Home Use and press **OK**.



3. Use the **Arrow** buttons on the remote to highlight your language of preference and press **OK**.



4. Use the Arrow buttons on the remote to highlight your TV source and press **OK**

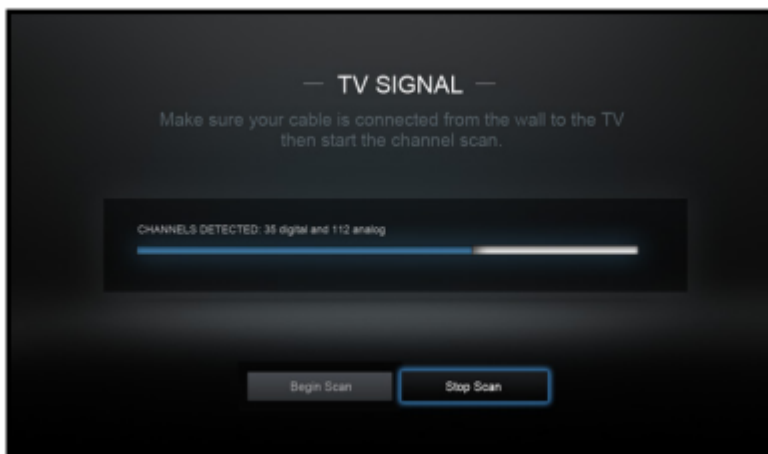


If you have cable TV, select whether you have a cable box or if you connect the TV directly to a cable from the wall.



5. If the TV Signal channel scan screen appears, the TV will need to scan for channels, which takes several minutes.

Use the arrow buttons on the remote to highlight Begin Scan and press OK.



Otherwise, use the **Arrow** and **OK** buttons on the remote to select the input your TV source is connected to.



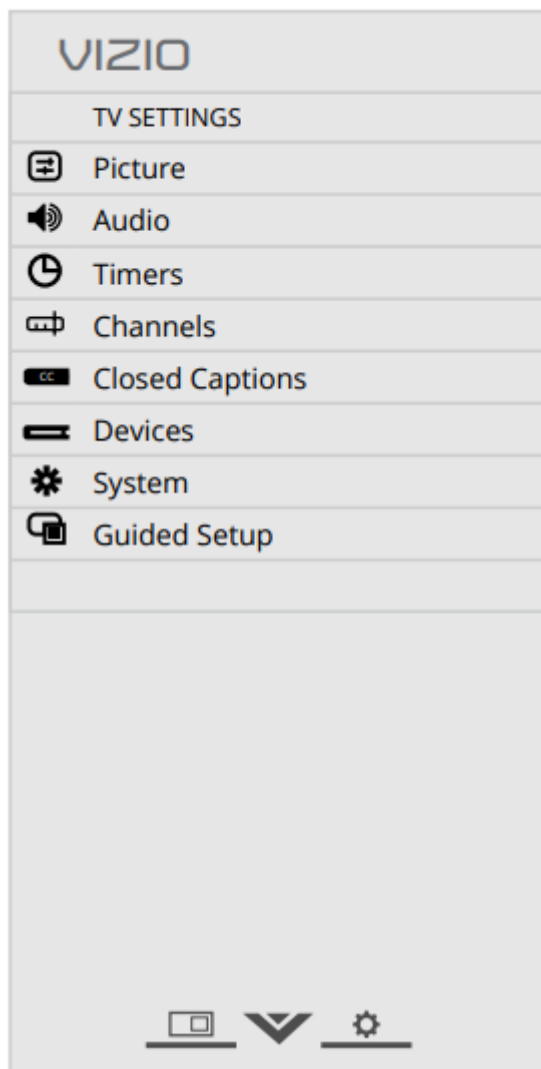
When you are finished, the message "Setup is complete." will appear.

**The First-Time Setup is complete.**

## Using the On-Screen Menu

Your TV features an easy-to-use on-screen menu.

To open the on-screen menu, press the **MENU** button on the remote.



From this menu, you can:

- Adjust the Picture settings
- Adjust the Audio settings
- Setting the Sleep Timers
- Adjust the Channel settings
- Set up Closed Captioning
- Name Inputs
- Adjust TV settings
- Access the Guided Setup

## NAVIGATING THE ON-SCREEN MENU

To open the on-screen menu, press the **MENU** button on the remote.

Use the **Arrow** buttons to highlight a menu option, and press the **OK** button to select that option.

While navigating the on-screen menu, you can press the **BACK** button at any time to return to the previous menu screen. The **EXIT** button will close the on-screen menu



## Locking/Unlocking a Custom Picture Mode

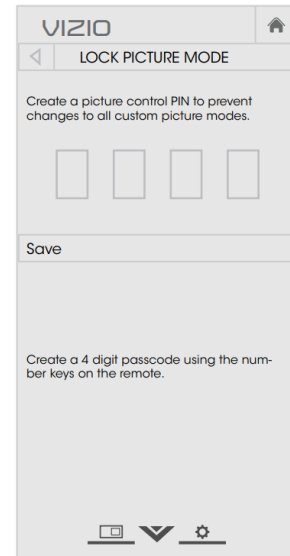
Custom picture modes can be locked/unlocked with a unique PIN to prevent accidental changes to their settings.

To lock all custom picture modes:

1. From the PICTURE MODE EDIT menu, use the **Arrow** buttons to highlight **Lock Picture Mode**, and then press **OK**. The LOCK PICTURE MODE menu is displayed.
2. Use the **Number Pad** on your remote to enter a unique 4-digit PIN.
3. Highlight **Save** and press **OK**.
4. Press the **EXIT** button to exit the menu screens.

To unlock all custom picture modes:

1. From the PICTURE MODE EDIT menu, use the **Arrow** buttons to highlight **Unlock Picture Mode**, and then press **OK**. The UNLOCK PICTURE MODE menu is displayed.
2. Use the **Number Pad** on your remote to enter your 4-digit PIN.
3. Make any desired changes to the picture modes.
4. Relock the picture modes, if desired. You must create a new 4-digit PIN.
5. Press the **EXIT** button to exit the menu screens.

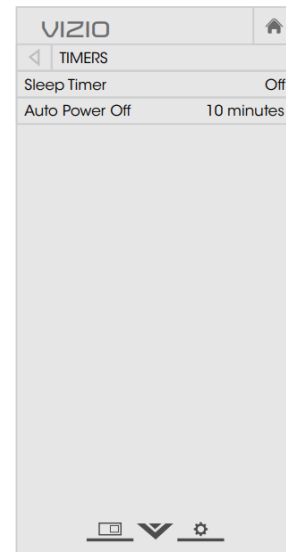


## SETTING TIMERS

### Setting the Sleep Timer

When activated, the TV's sleep timer will turn the TV off after a set period of time.

1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **Timers** and press **OK**. The TIMERS menu is displayed.
3. Use the **Left/Right Arrow** buttons on the remote to highlight the period of time after which you want the TV to go to sleep: **30, 60, 90, 120, or 180 minutes**. If you don't want the sleep timer to activate, change the setting to **Off**.
4. When you have finished setting the sleep timer, press the **EXIT** button on the remote.



### Setting the Auto Power Off Feature

To help save energy, your TV is set by default to turn off after 10 minutes without a video or audio signal. This feature can be deactivated.

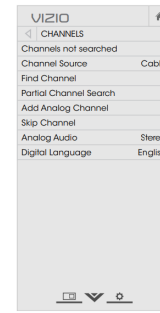
To set the Auto Power Off feature:

1. From the TIMERS menu, use the **Up/Down Arrow** buttons on the remote to highlight **Auto Power Off**.
2. Use the **Left/Right Arrow** buttons on the remote to change whether the TV will turn off. If you don't want the TV to turn off when there is no signal, change the setting to **Off**. Otherwise, select **10 minutes**.
3. When you have finished setting the auto power off time, press the **EXIT** button on the remote.

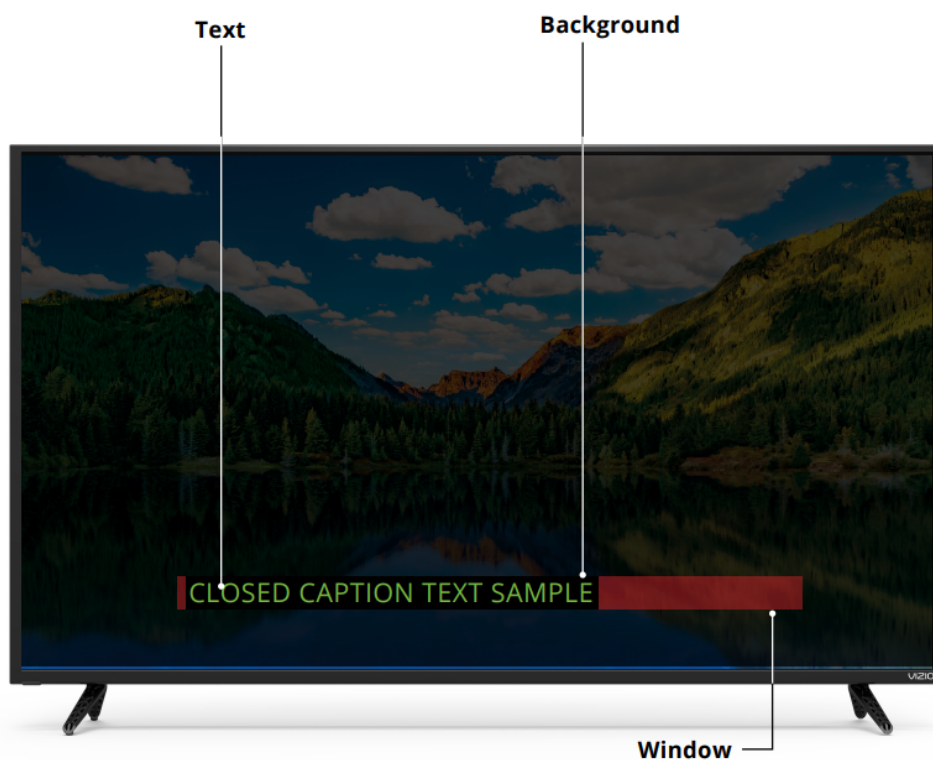
### SETTING UP CHANNELS

You can use the TV's Channels menu to:

- Select a Channel Source
- Find Channels
- Perform a Partial Channel Scan
- Manually Add Channels
- Select channels to skip



## CLOSED CAPTIONS SCREEN LAYOUT



Typical choices include:

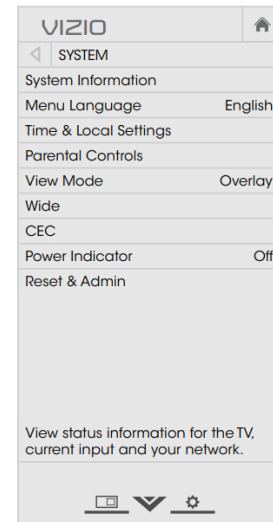
- Opaque background, transparent window—Only a strip of background appears behind the text, expanding as the text appears. This is the typical "As Broadcast" mode.
- Opaque background and window in the same color—When text appears, the entire line fills with color at once.

In the example below, the closed caption text is green, the background is black, and the window is red.

## CHANGING THE TV SETTINGS

Using the System menu, you can:

- View system information
- Change the on-screen menu language
- Set time zone and local settings
- Set up parental controls
- Resize the video size
- Adjust wide mode
- Adjust the CEC settings
- Adjust when the power indicator is illuminated
- Reset the TV settings & set up administrative controls



## Viewing System Information

To view technical data and status information about your TV and network connection:

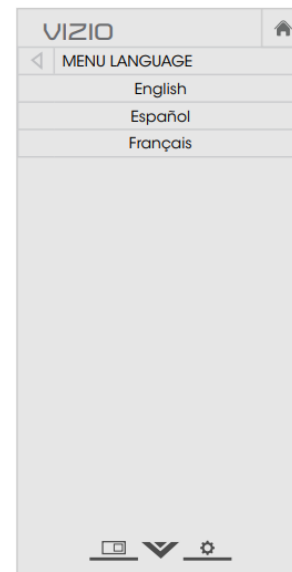
1. Press the MENU button on the remote. The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Highlight System Information and press OK.
4. Use the Up/Down Arrow buttons to scroll through the system information.
5. When you are finished reviewing the system information, press the EXIT button on the remote.

## Changing the On-Screen Menu Language

Your TV can display the on-screen menu in different languages.

To change the on-screen menu language:

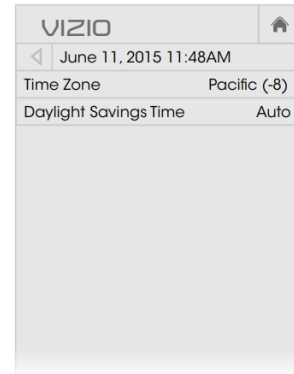
1. Press the MENU button on the remote.  
The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Use the Arrow buttons on the remote to highlight Menu Language and press OK. The MENU LANGUAGE menu is displayed.
4. Highlight your preferred language (English, Español, or Français) and press OK.
5. Press the EXIT button on the remote.



## Setting the Time and Local Settings

To ensure the correct time is displayed when you press the INFO button, set the TV's time zone:

1. Press the MENU button on the remote.  
The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Use the Arrow buttons on the remote to highlight Time & Local Settings and press OK. The menu headed by the local date and time is displayed.
4. Highlight Time Zone and press OK. The TIME ZONE menu is displayed.
5. Highlight your time zone and press OK.
6. Highlight Daylight Saving Time and press OK. The DAYLIGHT SAVING TIME menu is displayed. Choose On if it is currently Daylight Savings Time, Off if it is Standard Time, or Auto to have the system automatically detect Daylight Savings Settings.
7. Press the EXIT button on the remote.



## Using the Parental Controls

The TV's parental controls allow you to prevent the TV from displaying certain channels or programs without a password.

The Parental Controls menu only appears when:

- You are using the tuner to receive your TV signals, such as when you are using an antenna for Over-the-Air signals or when connected to cable TV directly from the wall (no cable box).
- You have a device connected using a composite video cable or a coaxial cable, such as a VCR, satellite or cable box, or DVR.

**NOTE:** Other devices have their own parental control settings.

## Accessing the Parental Controls Menu

To access the Parental Controls menu:

1. Press the MENU button on the remote. The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Use the Arrow buttons on the remote to highlight Parental Controls and press OK.
4. Enter your parental PIN. If you have not set a PIN, enter the default, **0000**. The PARENTAL CONTROLS menu is displayed.

## Enabling or Disabling Program Ratings

To manage program content according to its rating, you must enable the Program Rating feature.



To enable or disable the Program Rating feature:

1. From the PARENTAL CONTROLS menu, highlight Locks and press OK. The LOCKS menu is displayed.
2. Select On or Off and press OK.

## Locking and Unlocking Channels

When a channel is locked, it will be inaccessible. Locking a channel is a good way to prevent children from viewing inappropriate material.

To lock or unlock a channel:

1. From the PARENTAL CONTROLS menu, highlight Channel Locks and press OK. The CHANNEL LOCKS menu is displayed.
2. Highlight the channel you want to lock or unlock and press OK.
3. When a channel is locked, the Lock icon appears  locked. The channel is not accessible unless the parental PIN is entered.
4. When a channel is unlocked, the Lock icon appears  unlocked. The channel is accessible.

## Blocking and Unblocking Content by Rating

A channel may sometimes broadcast programs that are meant for children, and at other times broadcast programs that are meant for mature audiences. You may not want to block the channel completely using a channel lock, but you may wish to block certain programs from being viewed.

When this is the case, you can use the TV's Rating Block feature to block content based on its rating.

To block or unblock content by its rating:

1. From the PARENTAL CONTROLS menu, highlight the content type you want to adjust and press OK:


**USA TV** - USA television program broadcasts.


**USA Movie** - USA movie broadcasts.

**Canadian English** - Canadian English television program broadcasts.

**Canadian French** - Canadian French television program broadcasts.

2. For each rating type you want to block or unblock, use the Up/Down and Left/Right Arrow buttons on the remote to highlight the rating type and press OK.

3. When the rating type is blocked, the Lock icon appears  locked. Content with this rating and all higher ratings cannot be viewed.

4. When the rating type is unblocked, the Lock icon appears  unlocked. Content with this rating and all lower ratings can be viewed.

If you want to block all unrated content, highlight Block Unrated Shows and use the Arrow buttons on the remote to select On.

5. When you are finished adjusting the rating level blocks, press the EXIT button on the remote.

## Changing the Parental Control PIN

If you use the parental controls, you should change the PIN to prevent children from accessing inappropriate material.

To change the parental control PIN:

1. From the PARENTAL CONTROLS menu, highlight Change PIN and press OK. The CHANGE PIN menu is displayed.
2. In the NEW PIN field, use the Number Pad on the remote to enter your new 4-digit parental control PIN.
3. In the CONFIRM PIN field, use the Number Pad on the remote to re-enter your new 4-digit parental control PIN.
4. Write down your new parental control PIN and save it in a secure location.
5. Press the EXIT button on the remote.

## Resetting the Content Locks

To reset the content locks to the factory-default settings:

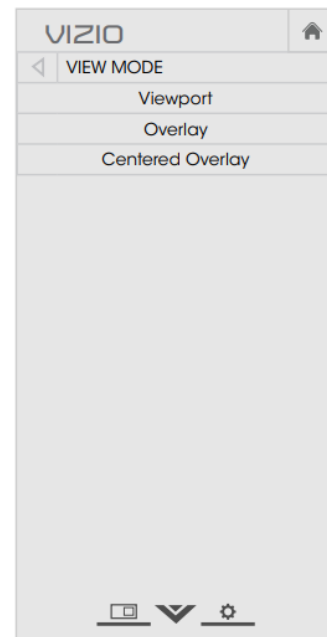
1. From the PARENTAL CONTROLS menu, highlight Reset Locks and press OK. The TV displays, "Select Reset to restore Parental Controls to factory defaults."
2. Highlight Reset and press OK.

## Changing the View Mode Settings

You can resize the video content to fit while the menu is open.

To change the view mode settings:

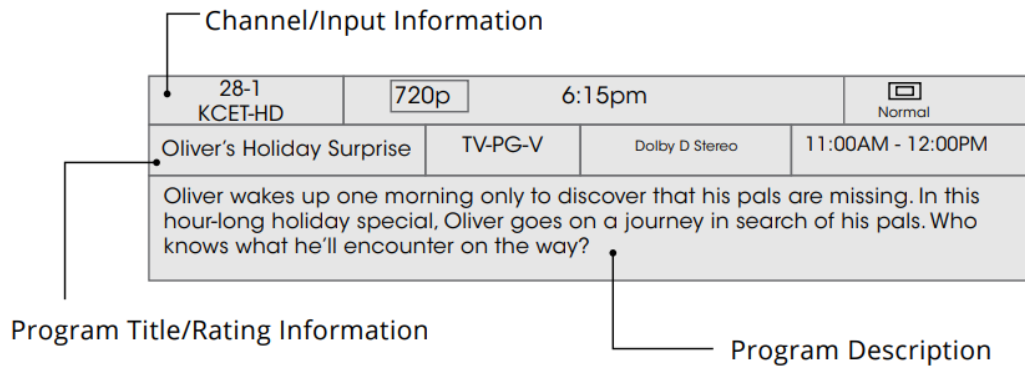
1. Press the **MENU** button on the remote. The on-screen menu is displayed.
2. Use the **Arrow** buttons on the remote to highlight **System** and press **OK**. The SYSTEM menu is displayed.
3. Use the **Arrow** buttons on the remote to highlight View Mode and press **OK**. The VIEW MODE menu is displayed.
4. Highlight **Viewport**, **Overlay**, or **Centered Overlay** and press **OK**.
  - **Viewport** - The entire picture is visible in the space to the right of the menu.
  - **Overlay** - The left-hand portion of the picture covered by the menu.
  - **Centered Overlay** - The picture extends off of the right side of the screen.
5. Press the **EXIT** button on the remote.



## USING THE INFO WINDOW

The Info Window can be displayed by pressing the INFO or GUIDE button on the remote:

- Press the INFO or GUIDE button one time to display channel, input, and display information.
- Press the INFO or GUIDE button two times to display the program title, program rating, audio information, and the start and end times of the program.



## Using the USB Media Player

The USB Media Player allows you to connect a USB thumb drive to your TV to view photos



## Preparing Your USB Drive to Play USB Media

To display USB media, you must first save your photos onto a USB thumb drive:

- The USB thumb drive must be formatted as FAT32.
- Files on the USB thumb drive must end in a supported file extension ( .jpg or .jpeg).
- The player is not designed to play media from external hard drives, MP3 players, cameras, or smartphones

## Displaying USB Media

To display your USB media:

1. Connect your USB thumb drive to the USB port on the side of the TV.
2. Use the Arrow buttons to highlight the Yes and press OK. (The highlighted App is in the center of the dock.)
3. Use the Arrow buttons to highlight the USB drive from the list and press OK.
4. Use the Arrow buttons to highlight Photo and press OK.
5. Use the Arrow buttons to highlight the file you want to display. Press OK. The photos display.

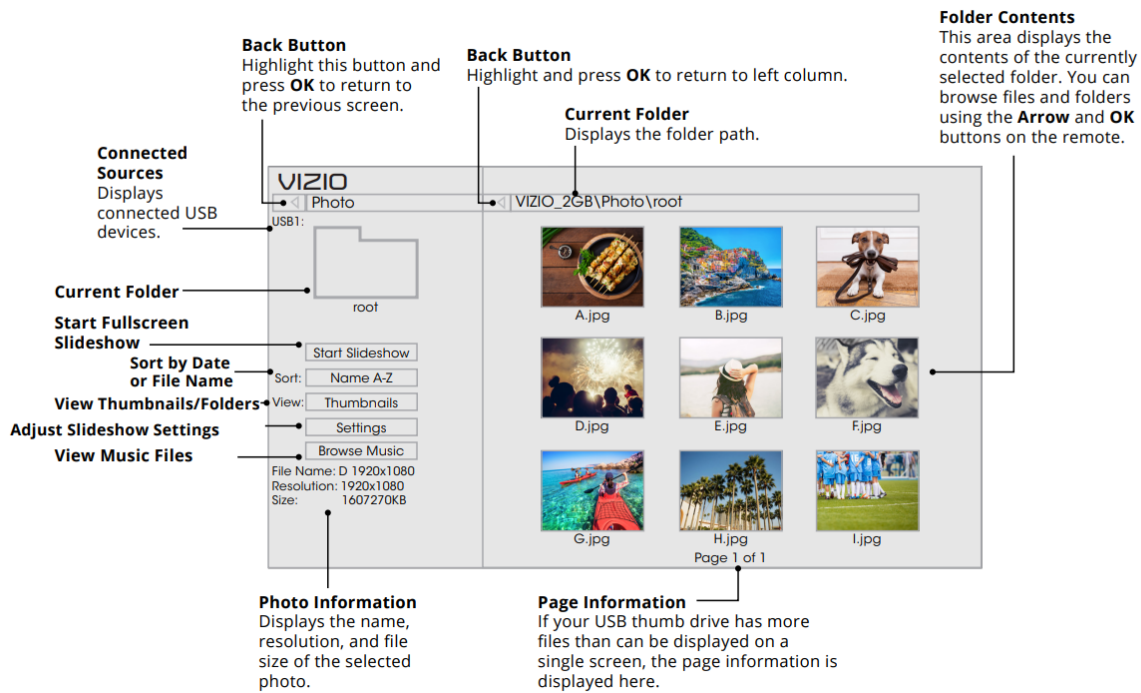
**NOTE:** You can display your photos in fullscreen. Select the photo, press OK, then highlight Fullscreen and press OK.

## Removing the USB Drive from the TV

To safely remove your USB drive from the TV:

1. Turn off the TV.
2. Disconnect your USB thumb drive from the USB port on the side of the TV.

**WARNING:** Do not remove the USB thumb drive while the TV is on. Doing so may damage the drive.



## Troubleshooting

### The remote is not responding.

- Make sure the batteries are properly inserted matching the - and + symbols.
- Replace the batteries with fresh ones.

### The TV displays “No Signal.”

- Press the INPUT button on the remote control to select a different input source.
- If you are using cable TV or antenna connected directly to the TV, scan for channels.

### There is no power.

- Ensure the TV is plugged into a working electrical outlet.
- Ensure the power cable is securely attached to the TV.
- Press the Power/Standby button on the remote or on the back of the TV to turn the TV on.

### The power is on, but there is no image on the screen.

- Ensure all cables are securely attached to the TV.
- Ensure all devices are connected correctly. Devices differ; see your device’s user manual for details.
- Adjust Brightness, Contrast, or Backlight. See Adjusting the Picture Settings on page 22.

- Press the INPUT button on the remote to select a different input source.

### **There is no sound.**

- Press Volume Up on the remote control.
- Press the MUTE button on the remote to ensure mute is off.
- Check the audio settings. See Adjusting the Audio Settings on page 28.
- Check the audio connections of external devices (Blu-ray player, game console, cable/satellite box) that are connected to the TV
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.

### **The sound is flat or dialog is not audible.**

- Turn off Volume Leveling. See Adjusting the Audio Settings on page 28.

### **The colors on the TV don't look right.**

- Adjust the Color and Tint settings in the Picture menu. See Adjusting the Picture Settings on page 22.
- Select a pre-set picture mode. See Adjusting the Picture Settings on page 22. VIZIO recommends selecting Calibrated.
- Check all cables to ensure they are securely attached.

### **The buttons on the remote aren't working.**

- Ensure you are only pressing one button at a time.
- Point the remote directly at the TV when pressing a button.
- Replace the remote batteries with new ones. See Replacing the Batteries on page 10.

### **The image quality is not good.**


- For the best image quality, view high-definition programs using digital sources. Connect your devices with HDMI cables.
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.

### **The picture is distorted.**

- Move the TV away from electrical appliances, cars, and fluorescent lights.

- Ensure all cables are securely attached.

### **The display image does not cover the entire screen.**

- If you are using TV, AV, or Component with 480i input, press the  button on the remote to change the screen mode.

### **The TV has pixels (dots) that are always dark.**

- Your HD TV is precision-manufactured using an extremely high level of technology. However, sometimes pixels may not display correctly. These types of occurrences are inherent to this type of product and do not constitute a defective product

### **I see “noise” or static on the screen.**

- When your TV’s digital capabilities exceed a digital broadcast signal, the signal is up-converted (improved) to match your TV’s display capabilities. This up-converting can sometimes cause irregularities in the image.
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.

### **When I change input source, the display image changes size.**

- The TV remembers the viewing mode on each input source. If the viewing mode on the new input source differs from the one on the input source you switch from, the difference may be noticeable.
- See Changing the Screen Aspect Ratio on page 21

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.