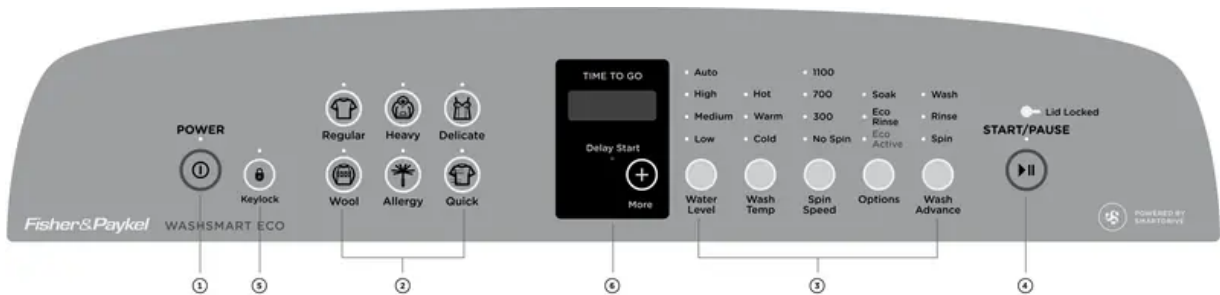


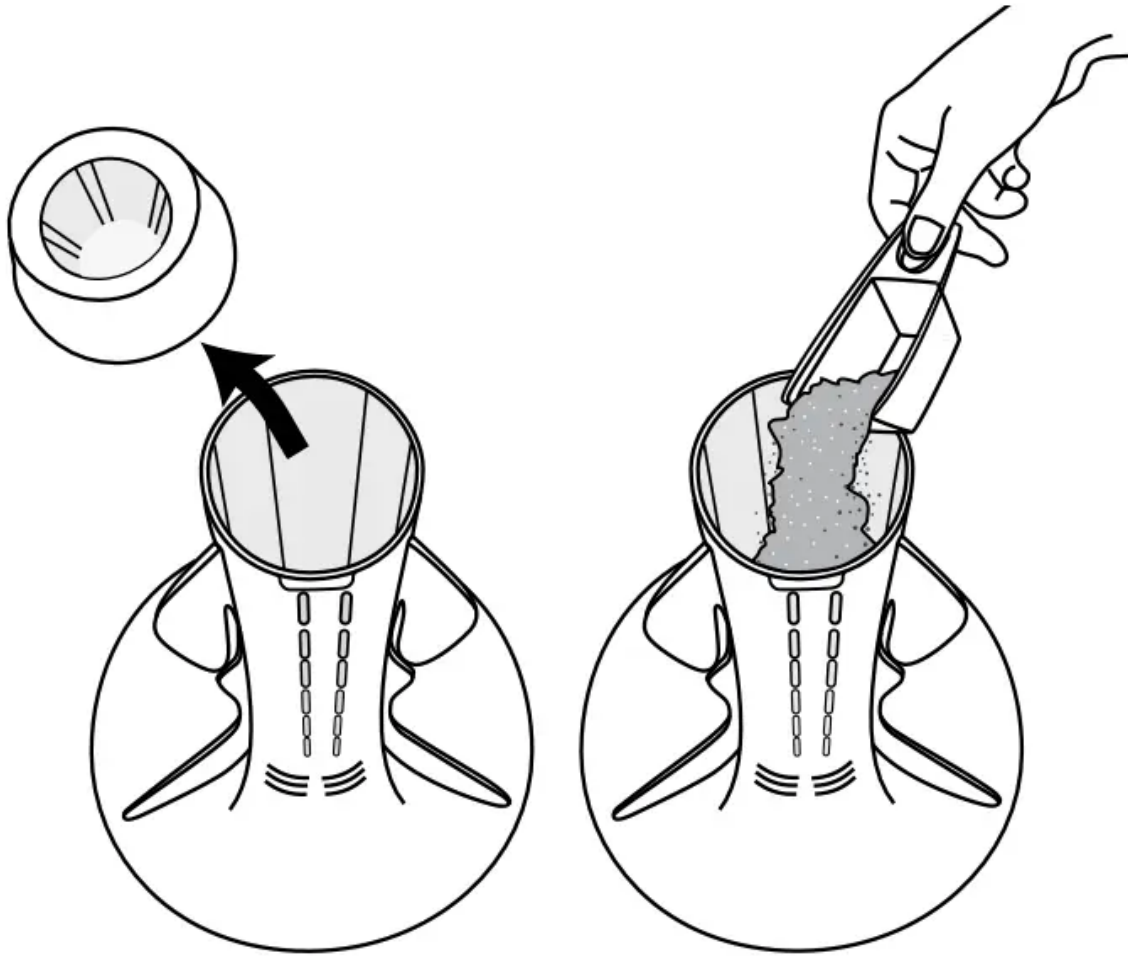
## GETTING STARTED QUICKLY – WASHSMART™ ECO WASHER



### Before you start

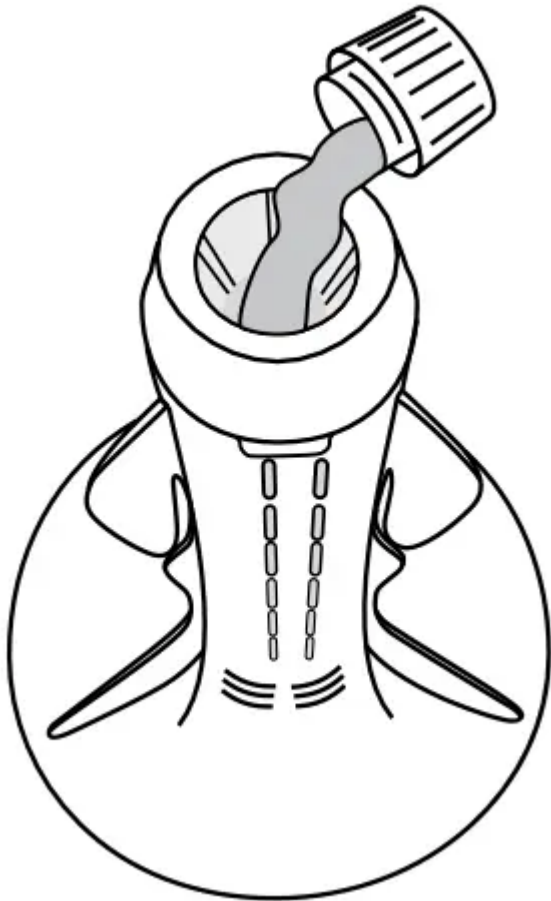
- It is important to sort your clothes, particularly separating white/light colours from dark colours, as well as separating out sheets and towels. Refer to the 'Sorting' and 'Loading' sections.
- Wash new, highly coloured and dark coloured items separately to prevent dye transfer onto other items.
- Sort lint givers and lint collectors (refer to the 'Sorting' section).
- Close bra clasps, do up zippers and check pockets.
- Place your clothes directly into the wash bowl.
- Place the load evenly around the agitator (refer to 'Sorting' and 'Loading' sections).
- Remove fabric softener dispenser cup.

### Detergent



- Follow the manufacturer's instructions on the detergent package.
- Use the size of the load as a guide to the amount of detergent to use (refer to the 'Detergent' section).
- Pour the detergent down the centre of the agitator stem.
- Replace the fabric softener dispenser cup (this stops small articles falling down the centre of the agitator).

### **Fabric softener**





If you wish to use fabric softener, place it in the fabric softener dispenser cup on the top of the agitator (refer to the 'Fabric Softener' section).

**IMPORTANT!** Fabric softener must not be used if you have selected the 'Quick' cycle or the 'Eco Rinse' option (refer to the 'Fabric softener' section).

### Using your washer

The buttons require only a gentle touch to activate.

1. Touch 'POWER'  to activate your WashSmart™ Eco washer.
2. Select your desired wash cycle by gently touching the wash cycle button of your choice (refer to 'Wash cycles' section).
3. Choose your wash options, eg you may want a 'Warm' wash temperature and a 'Slow' spin speed (refer to the 'Wash options' section).
4. Touch  to start the cycle. The washer will start to fill with water and select the correct wash action for your load.  
For best fabric and colour care, remove your clothes as soon as the cycle has finished.

5. Use 'Keylock' mode to lock the buttons on the display, which prevents them from being activated accidentally by a washing basket or little fingers (refer to the 'Washer controls' section).
6. 'Delay Start' allows you to delay the start of your wash by 5 mins up to 18 hours (refer to the 'Wash options' section).

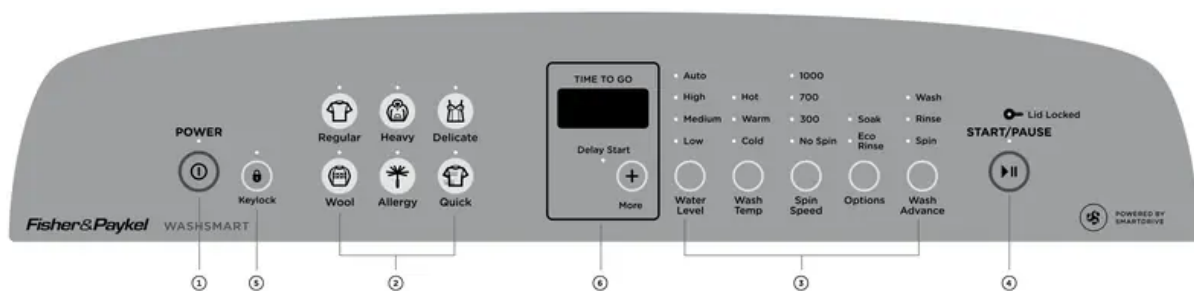
### If you wish to stop your WashSmart™ Eco washer

- Touch  .

During a spray rinse or spin, there will be a slight delay while the bowl slows to a stop and the lid is unlocked.

**IMPORTANT!** Failure to follow the advice in this guide may result in damage to your garments, and your expectations of wash performance may not be met.

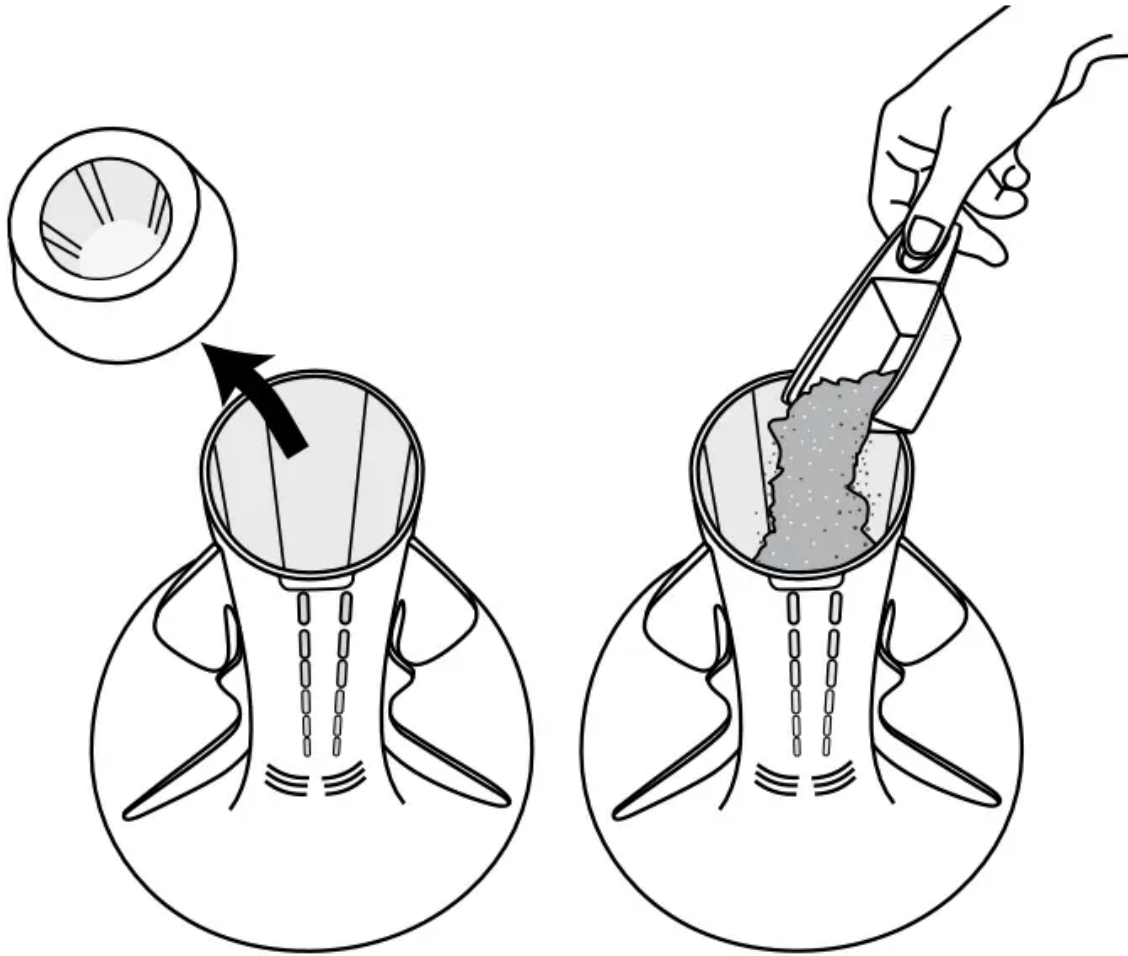
## GETTING STARTED QUICKLY – WASHSMART™ WASHER



### Before you start

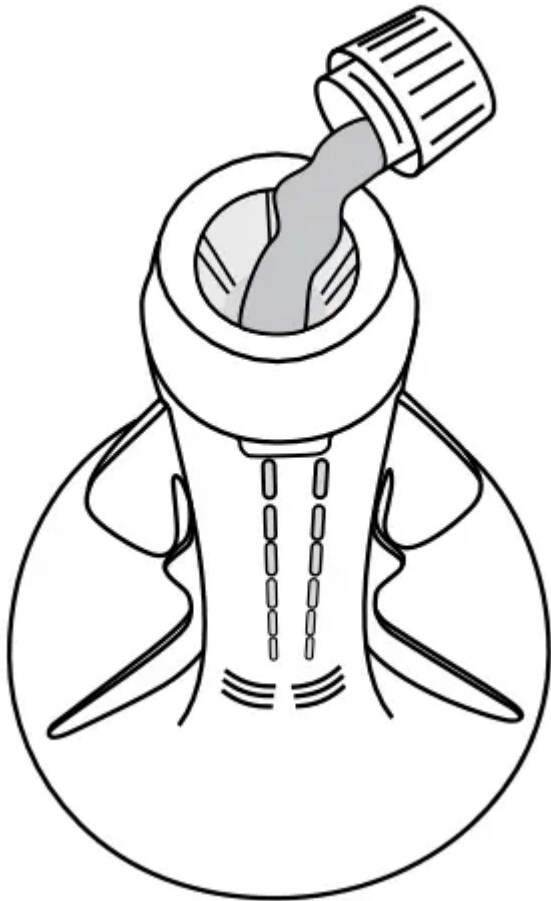
- It is important to sort your clothes, particularly separating white/light colours from dark colours, as well as separating out sheets and towels. Refer to the 'Sorting' and 'Loading' sections.
- Wash new, highly coloured and dark coloured items separately to prevent dye transfer onto other items.
- Sort lint givers and lint collectors (refer to the 'Sorting' section).
- Close bra clasps, do up zippers and check pockets.
- Place your clothes directly into the wash bowl.
- Place the load evenly around the agitator (refer to 'Sorting' and 'Loading' sections).
- Remove fabric softener dispenser cup.

### Detergent



- Follow the manufacturer's instructions on the detergent package.
- Use the size of the load as a guide to the amount of detergent to use (refer to the 'Detergent' section).
- Pour the detergent down the centre of the agitator stem.
- Replace the fabric softener dispenser cup (this stops small articles falling down the centre of the agitator).

### **Fabric softener**





If you wish to use fabric softener, place it in the fabric softener dispenser cup on the top of the agitator (refer to the 'Fabric Softener' section).

**IMPORTANT!** Fabric softener must not be used if you have selected the 'Quick' cycle or the 'Eco Rinse' option (refer to the 'Fabric softener' section).

### Using your washer

The buttons require only a gentle touch to activate.

1. Touch 'POWER'  to activate your WashSmart™ washer.
2. Select your desired wash cycle by gently touching the wash cycle button of your choice (refer to 'Wash cycles' section).
3. Choose your wash options, eg you may want a 'Warm' wash temperature and a 'Slow' spin speed (refer to the 'Wash options' section).
4. Touch  to start the cycle. The washer will start to fill with water and select the correct wash action for your load.  
For best fabric and colour care, remove your clothes as soon as the cycle has finished.

5. Use 'Keylock' mode to lock the buttons on the display, which prevents them from being activated accidentally by a washing basket or little fingers (refer to the 'Washer controls' section).
6. 'Delay Start' allows you to delay the start of your wash by 5 mins up to 18 hours (refer to the 'Wash options' section).

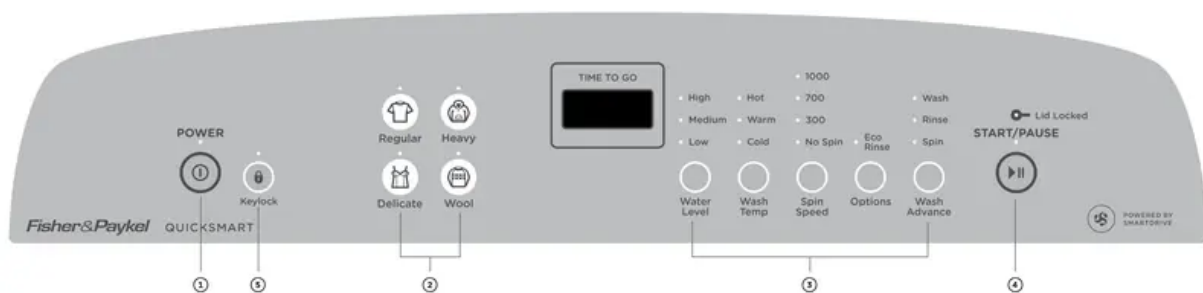
### If you wish to stop your WashSmart™ washer

- Touch  .

During a spray rinse or spin, there will be a slight delay while the bowl slows to a stop and the lid is unlocked.

**IMPORTANT!** Failure to follow the advice in this guide may result in damage to your garments, and your expectations of wash performance may not be met.

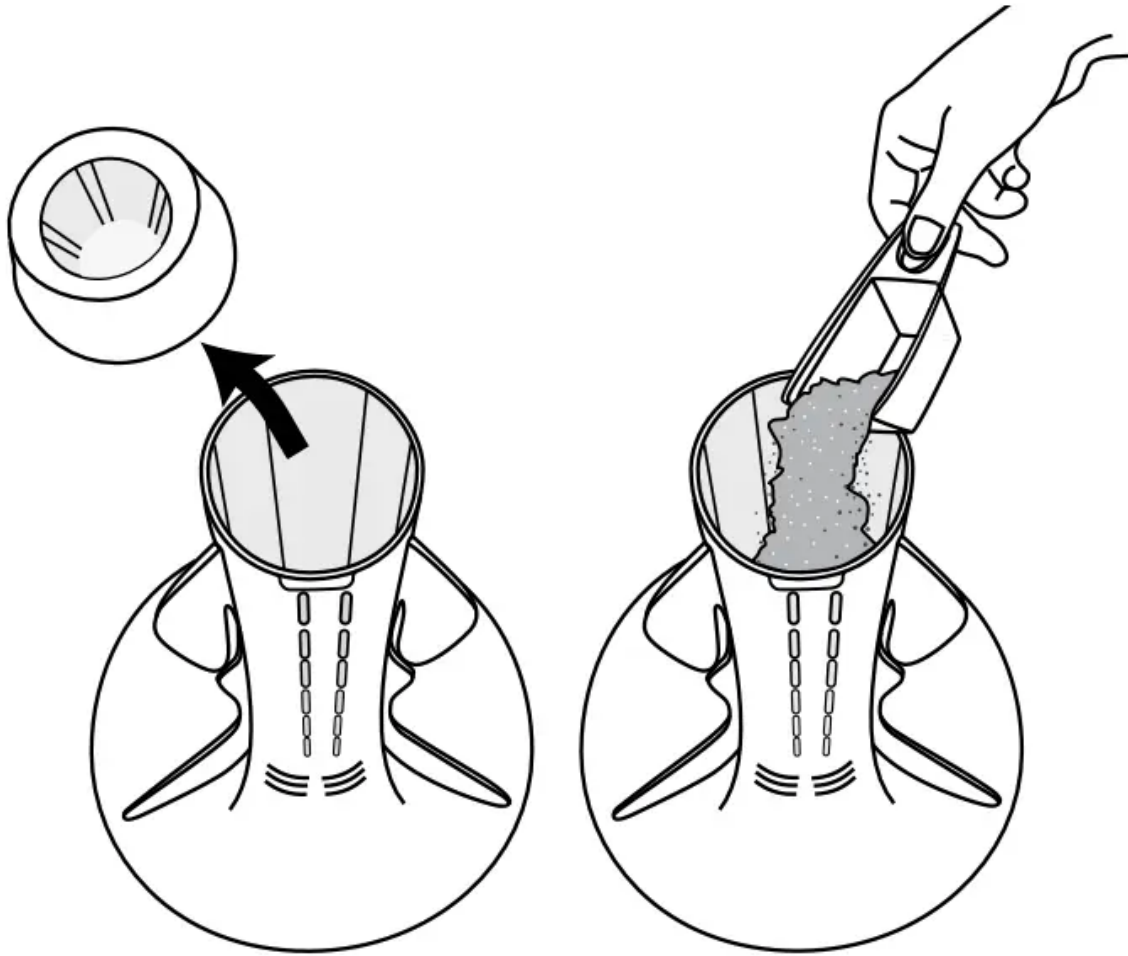
## GETTING STARTED QUICKLY – QUICKSMART™ WASHER



### Before you start

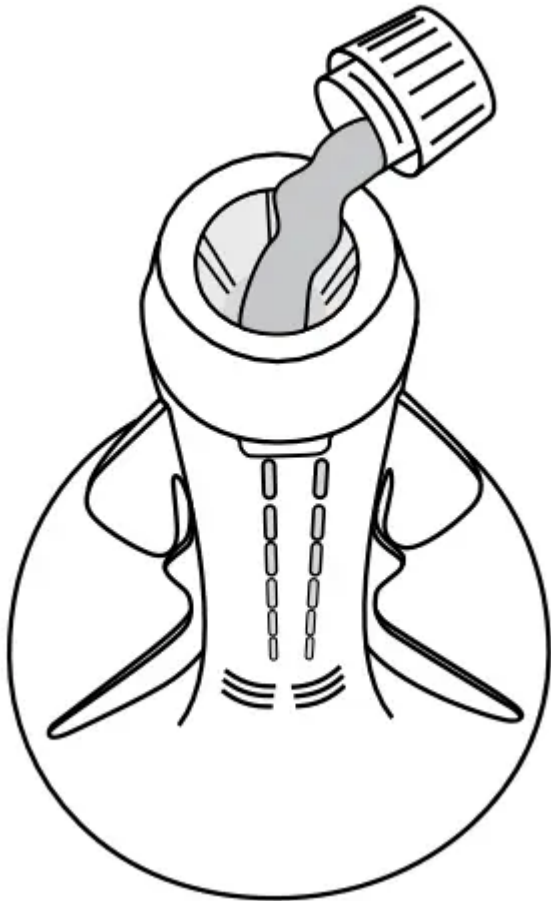
- It is important to sort your clothes, particularly separating white/light colours from dark colours, as well as separating out sheets and towels. Refer to the 'Sorting' and 'Loading' sections.
- Wash new, highly coloured and dark coloured items separately to prevent dye transfer onto other items.
- Sort lint givers and lint collectors (refer to the 'Sorting' section).
- Close bra clasps, do up zippers and check pockets.
- Place your clothes directly into the wash bowl.
- Place the load evenly around the agitator (refer to 'Sorting' and 'Loading' sections).
- Remove fabric softener dispenser cup.

### Detergent



- Follow the manufacturer's instructions on the detergent package.
- Use the size of the load as a guide to the amount of detergent to use (refer to the 'Detergent' section).
- Pour the detergent down the centre of the agitator stem.
- Replace the fabric softener dispenser cup (this stops small articles falling down the centre of the agitator).

### **Fabric softener**





If you wish to use fabric softener, place it in the fabric softener dispenser cup on the top of the agitator (refer to the 'Fabric Softener' section).

**IMPORTANT!** Fabric softener must not be used if you have selected the 'Eco Rinse' option (refer to the 'Fabric softener' section).

### Using your washer

The buttons require only a gentle touch to activate.

1. Touch 'POWER'  to activate your QuickSmart™ washer.
2. Select your desired wash cycle by gently touching the wash cycle button of your choice (refer to 'Wash cycles' section).
3. Choose your wash options, eg you may want a 'Warm' wash temperature and a 'Slow' spin speed (refer to the 'Wash options' section).
4. Touch  to start the cycle. The washer will start to fill with water and select the correct wash action for your load.  
For best fabric and colour care, remove your clothes as soon as the cycle has finished.

5. Use 'Keylock' mode to lock the buttons on the display, which prevents them from being activated accidentally by a washing basket or little fingers (refer to the 'Washer controls' section).

### If you wish to stop your QuickSmart™ washer



During a spray rinse or spin, there will be a slight delay while the bowl slows to a stop and the lid is unlocked.

**IMPORTANT!** Failure to follow the advice in this guide may result in damage to your garments, and your expectations of wash performance may not be met.

## WASHER CONTROLS

### SmartTouch™ buttons

The smooth, easy clean buttons require only a gentle touch to activate. Use these to power your washer on and off, start and pause your washer, select your cycle and wash options, activate keylock and programme a delay start.

### Digital display screen

The digital display screen provides feedback on how long the wash cycle has to go, to keep you informed throughout the cycle. The screen also displays your 'Delay Start' selection, should you choose one (this option is not available on the QuickSmart™ washer model). The delayed time remaining will show on the screen until the washer starts. The screen will also display messages to help you with the overall running of your washer.

### Time to go


Your washer will display how many minutes a wash cycle has remaining, so that you can tell at a glance when your washing will be finished. Once you have selected your wash cycle and options, the time the wash cycle will take to complete will be displayed. Please be aware that actual cycle times may vary as they are influenced by a number of factors, eg the flow rate of your water supply, the load size and cycle selection.

### Keylock mode





Keylock can be used to lock the buttons on your washer when not in use. This will avoid accidental button pushes from items left on the lid of the washer and also from any little fingers.

### To turn 'Keylock' mode ON or OFF:

- Touch and hold the  button for 2 seconds.

**Note:** when activated, the light above the  button is illuminated.


### If 'Keylock' mode is activated:

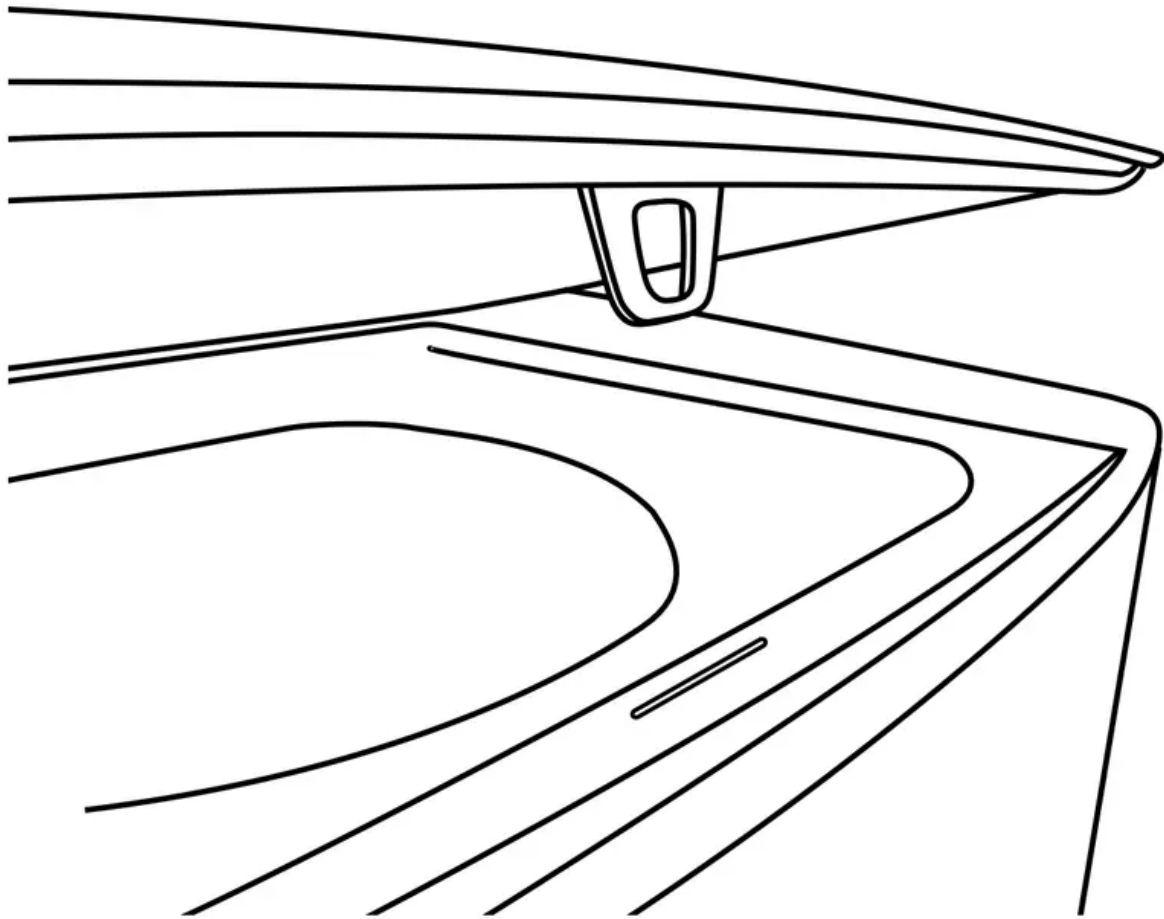
- To turn your washer on, **touch and hold the 'POWER'  button for 2 seconds.** This will activate the control panel. 'Keylock' mode will remain activated.
- To pause your washer at any time during the cycle, **touch and hold the button for 2 seconds, or touch the  button twice in quick succession.**
- To stop your washer or power off at any time, **touch and hold the 'POWER'  button for 2 seconds or touch the 'POWER'  button twice in quick succession.**

## WASHER SAFETY FEATURES


### Lid Lock

The lid of your washer is locked for some parts of the wash cycle, ensuring safety for you and your family while it is operating.


The 'Lid Locked' light (above the  button) is illuminated when the lid lock is activated, letting you know at a glance if you can open the lid or not.



## Lid Lock

To unlock the lid at any time during the cycle touch  .

If the lid is left open, your washer will be unable to lock the lid, and the cycle will be halted. The washer will beep to alert you and display a warning message on the screen. If this occurs, close

the lid and touch  .

### **IMPORTANT!**



- Do not put anything down the lid lock slot in the top deck of your washer.
- Do not try to disable the lid lock.

Ensure that children or infirmed persons are well supervised when around your washer.

### **Auto drain**

- Unsupervised clothes washers filled with water can present a drowning hazard to small children. In order to minimise any risk of this type of accident, your washer has been pre-

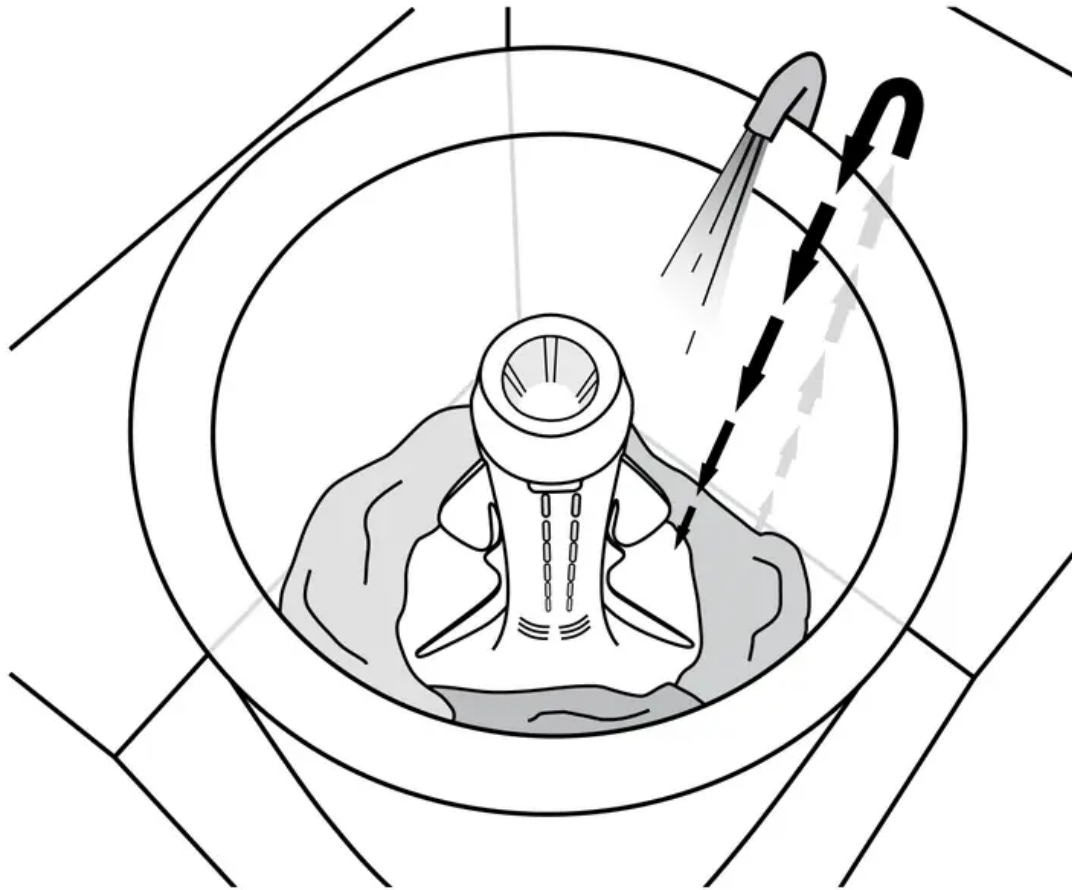
programmed to know when this potential hazard is created and drains the wash water to a safe level.

- If you pause or power off your washer at any time during the wash cycle when there is water in the bowl, the washer will activate the auto drain function after 3 minutes. This will drain the water in the wash bowl to an acceptable level, minimising any potential hazard.
- A warning message *Adr* will be displayed on the digital display while auto drain is in operation. The cycle can be restarted at anytime by touching 'POWER'  and/or .

## **ECO-ACTIVE™ WASH – WASHSMART™ ECO WASHER ONLY**

Your WashSmart™ Eco washer uses a dual-action wash to give excellent wash performance whilst taking great care of your clothes. We call this the Eco-Active™ wash. The two parts to the Eco-Active™ wash are explained below:

### **Detergent activating wash (front-loader type wash)**

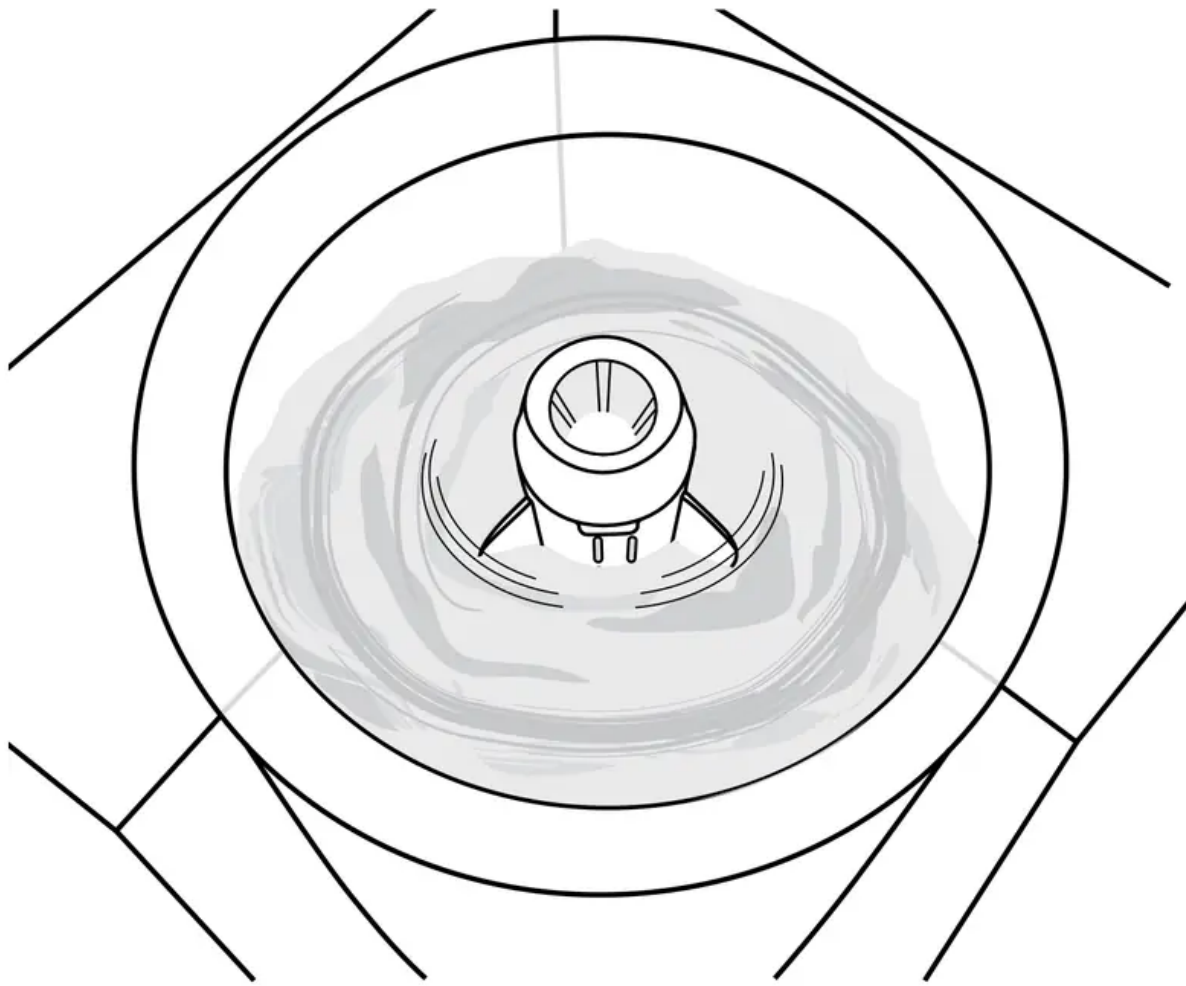


## Eco-Active™ wash

For both 'Eco-Active™, On' and 'Eco-Active™, Off' selections, your WashSmart™ washer fills the bowl at the selected temperature with just enough water so that your clothes are 100% saturated. This small amount of water flows down through the clothes, into the bowl base, mixes with the detergent, then is pumped up a specially designed portal and back onto the clothes in a cascade effect. This wash action thoroughly dissolves and activates the detergent.

The concentrated solution of detergent and water rapidly targets stains and soils at the fibre-level of fabrics, boosting soil removal and accelerating the wash process.

### **Agitation wash (top-loader type wash)**



## Agitation wash

If you have selected 'Eco-Active™, On' after recirculating the sudsy water through your clothes your WashSmart™ Eco washer will fill with just enough cold water to suspend the clothes in the diluted solution. The flexible finned agitator then provides just enough mechanical action to separate the soil from the clothes.

On WashSmart™ Eco washer the 'Allergy' cycle bypasses the detergent activating wash and proceeds directly to the agitation wash.

<b>CYCLE</b>	<b>ECO-ACTIVE™ ON</b>	<b>ECO-ACTIVE™ OFF</b>
<b>Regular</b>	✓	✓
<b>Heavy</b>	✓	✓
<b>Delicate</b>	✓	✓
<b>Wool</b>	-	✓
<b>Allergy</b>	-	-
<b>Quick</b>	✓	✓

**Note:** Eco-Active™ wash is not available with the WashSmart™ washer or QuickSmart™ washer models.





## SORTING

### Sorting

To get the best wash results it pays to sort your clothes before washing.

### Care labels

The care label will tell you about the fabric of the garment and how it should be washed.

	<b>Machine Washable Warm 40°C maximum Rinse Well Normal Spin</b>
	<b>Do not bleach</b>
	<b>Tumble drying possible, maximum 60°C</b>
	<b>Warm iron</b>
	<b>Do not dry clean</b>

*Examples of different care label symbols.*

## Soil

Sort clothes according to the type and amount of soil. Some soils suit warmer washes, eg oily soils, while others are best washed in cold water, eg mud, blood.

## Colour

Sort white fabrics from coloured fabrics.

## Lint

Wash lint givers and lint collectors separately. Where possible, turn lint collectors inside out (see table below).

<b>LINT GIVERS</b>	<b>LINT COLLECTORS</b>
Towels	Synthetics, eg polar fleece
Chenille	Corduroy
Nappies	Poly cotton
	Socks

## LOADING

### Check pockets

Loose items can damage both your washer and your clothes.

### Close zippers, hooks and eyes

This is to make sure that these items do not snag on other clothes.

### Mend any torn garments or loose buttons

Tears or holes may become larger during washing. Remove any loose bra wires as they can damage your washing machine and/or dryer.

### Pretreat any stains

Make sure you use an appropriate surface to apply treatments. Do not use the lid or top of the washer, as damage may occur to these surfaces.

### Make sure the water level suits the load size

If manually selecting the water level, select the correct water level by using the mark on the agitator nearest to the top of the load. Ensure the load does not extend above the bottom of the fabric softener dispenser cup, as splashing may occur.

### For a balanced load

- Place unfolded clothes firmly and evenly around the agitator, no higher than the bottom of the fabric softener dispenser cup.
- Do not wrap large items, such as sheets, around the agitator.
- A mixture of small and large items will wash best.

**Note:** in the unlikely case of an out of balance load, refer to 'Before you call for service The washer is out of balance' on page 43.

### **IMPORTANT!**

Please do not, under any circumstances, attempt to wash an electric blanket in your washer unless the care label specifically states it is safe to do so. Also, we do not recommend that you wash curtains in your washer. Sunlight makes them brittle and they may disintegrate during washing.

## **DETERGENT**

### **Choosing the right detergent**

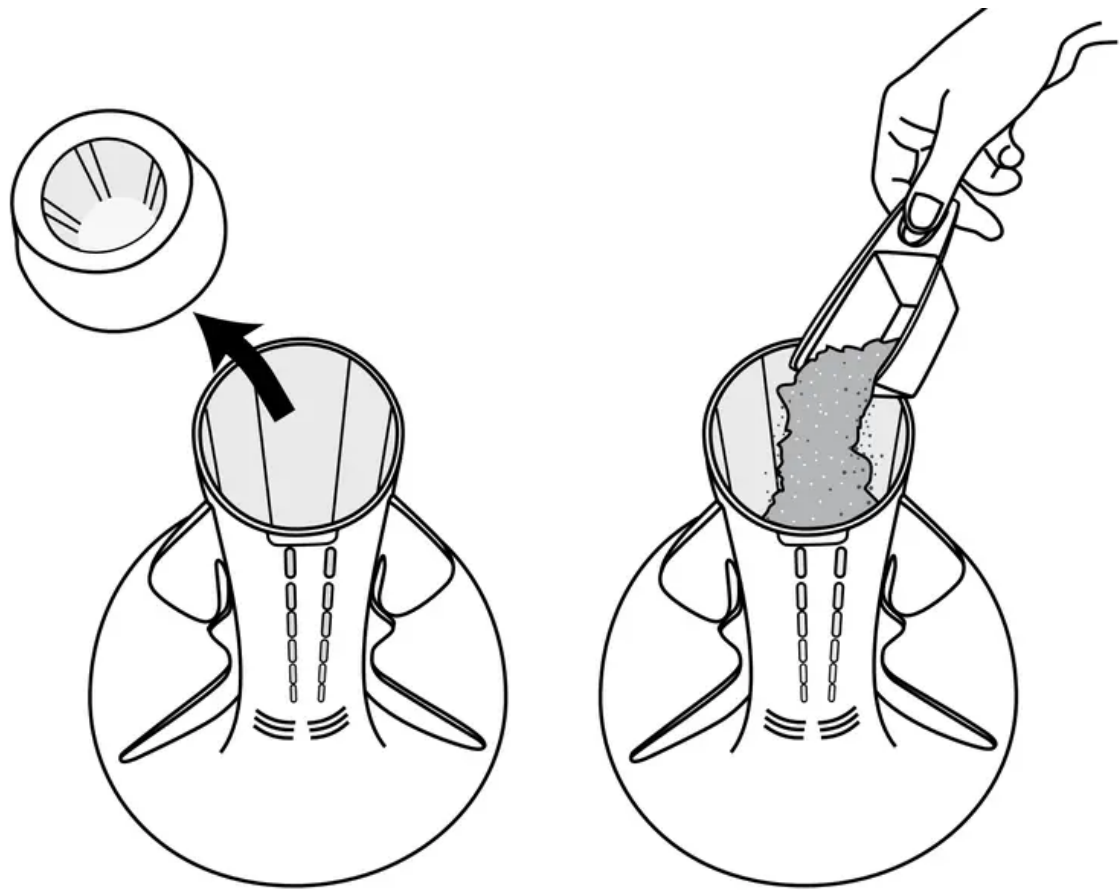
- We recommend using domestic laundry detergent. Use powder or liquid detergent for 'Top Loader' washers.
- When washing wool items, remember to use a detergent specifically recommended for woollens.
- Soap flakes or granulated soap powders should not be used in your washer.
- Pods - Detergent pods are a 'no mess' alternative to powdered or liquid detergent. They should be placed down the centre of the agitator.

### **How much detergent?**

Follow the instructions on the back of the detergent packet as a guide to the correct amount of detergent to use. The correct amount of detergent will vary, depending on the amount of soil in your clothes and the size of your load. Jeans and work clothes may need more detergent, while towels usually need less. The larger your load, the more detergent you may have to add.

### **Adding the detergent**

1. Remove the fabric softener dispenser cup.
2. Place pod or liquid or powder detergent down the centre of the agitator. Pre-dissolving detergent in warm water (before adding it to the washer) when washing in cold water can improve the performance of the detergent.
3. Replace the fabric softener dispenser cup (this prevents small articles falling down the centre of the agitator).



## Adding your detergent

### **IMPORTANT!**

Read and follow the detergent manufacturers' instructions carefully. Instructions on how to use the detergent will be clearly indicated on the pack. Remember to store your detergents out of the reach of children.

## **FABRIC SOFTENER**

### **How the fabric softener is dispensed**

The fabric softener goes into the dispenser cup on the top of the agitator. During the rinse the washer spins to release the fabric softener, delivering it down the agitator stem as the washer fills for the final deep rinse.

If fabric softener is not added to the washer correctly, it may contribute to 'scrud' (described below).

**Note:** the 'Quick' cycle and 'Eco Rinse' option are not designed to be used with fabric softener as the fabric softener will not be dispersed correctly.

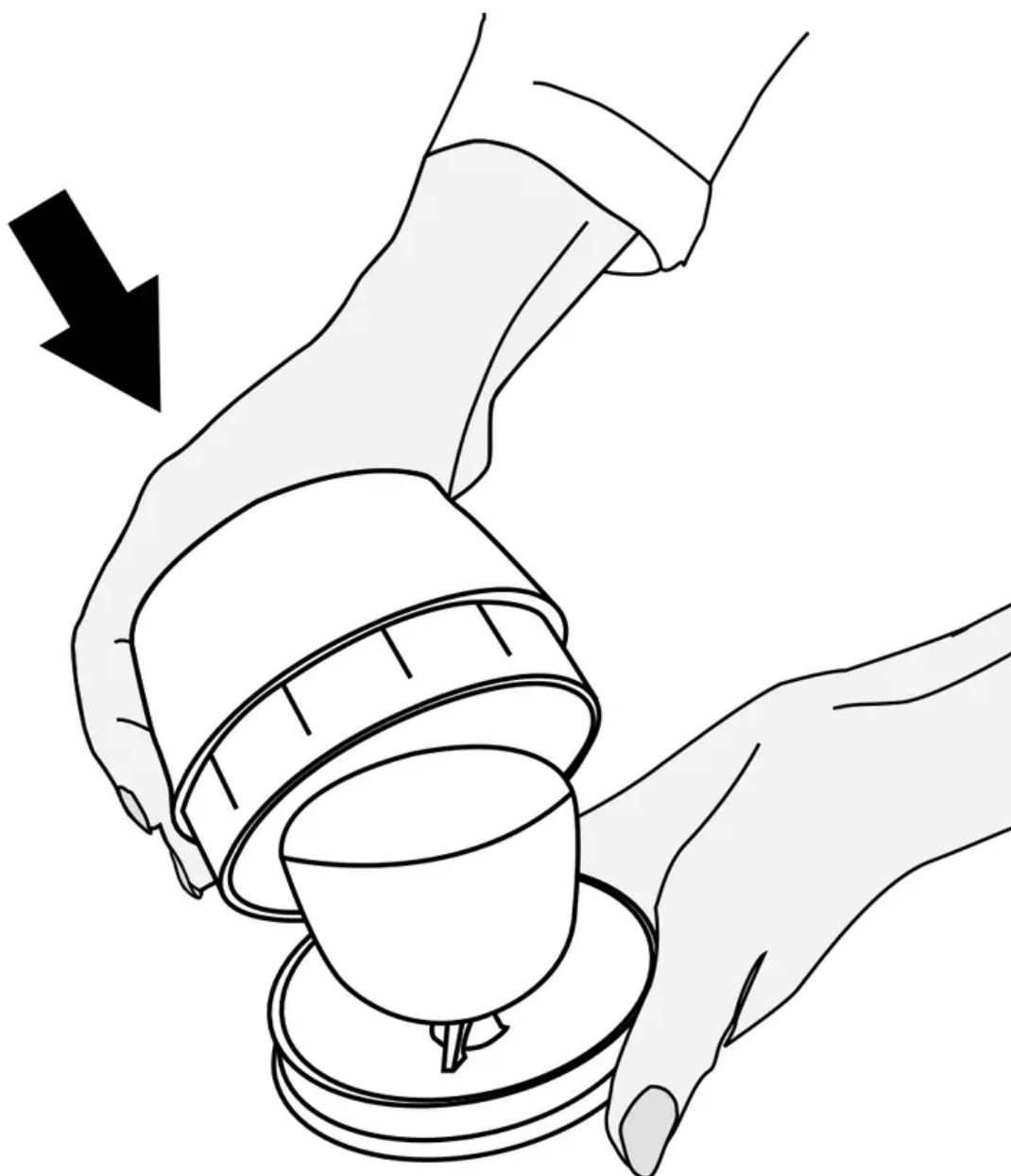
### **How much fabric softener?**

Always follow the manufacturer's recommendations on the fabric softener packaging for the correct dosage. The ring on the dispenser cup is a guide only for the maximum amount of fabric softener to add for a full load. Smaller loads require less fabric softener.

### **Cleaning the dispenser**

When using fabric softener, rinse your dispenser at the end of each wash.

1. Separate the cup from the dispenser body by pushing downward on the base of the cup.
2. Rinse both parts of the dispenser using warm soapy water.



To separate, push cup away from dispenser with thumb

### **Scrud**

Scrud is the name given to the waxy build-up that can occur within a washer when the fabric softener comes into contact with detergent. This can happen when fabric softener is not added to the washer correctly. This build-up is not brought about by a fault in the washer. If scrud is allowed

to build up in the washer, it can result in stains on your clothes and/or an unpleasant smell in your washer.

**If you wish to use fabric softener we recommend:**

- Using fabric softener sparingly.
- When filling the dispenser, do not splash or overfill.
- Clean the dispenser as soon as the cycle has finished.
- Clean your washer regularly (refer to the ‘Caring for your washer’ section).
- Cold water washing increases the chance of a build-up of scrud occurring. We recommend a ‘Warm’ or ‘Hot’ wash at regular intervals, eg approximately every 5th wash.
- Fabric softener of a thinner consistency is less likely to leave residue in the dispenser and contribute to a build-up.

**WASH CYCLES – WASHSMART™ ECO WASHER**



CYCLE	DESIGNED FOR	WASH TIME*	WASH ACTION	WASH TEMP	RINSE	SPIN SPEED	SPIN TIME**
<b>Regular***</b>	For normally soiled everyday cotton loads, eg t-shirts, shorts, shirts.	11 minutes	Regular	Warm/ Cold	Spray/ Deep Rinse	1100 rpm	6 minutes
<b>Heavy</b>	Recommended cycle for heavily soiled durable garments, eg tea towels, children's clothes.	13 minutes	Heavy	Warm	Spray/ Deep Rinse	1100 rpm	6 minutes
<b>Delicate</b>	Designed for delicate lightly soiled clothes.	5 minutes	Delicate	Warm/ Cold	Spray/ Deep Rinse	300 rpm	2 minutes
<b>Wool</b>	Designed for machine washable woollen items.	5 minutes	Wool	Warm/ Cold	Spray/ Deep Rinse	700 rpm	4 minutes
<b>Allergy</b>	Recommended cycle for people with skin and other sensitivities.	11 minutes	Regular	Hot	Spray/ 2 Deep rinses	1100 rpm	6 minutes
<b>Quick</b>	For washing lightly soiled garments in a faster time.	5 minutes	Regular	Warm/ Cold	Spray/ Deep Rinse	1100 rpm	2 minutes

\* Refers to the agitation time in the ‘wash’ part of the cycle, not the total time taken to complete a cycle.



\*\* Refers to the length of time when at the maximum spin speed.

\*\*\* The 'Regular' cycle, 'Auto' water level, 'Warm/Cold' wash temp, '1100' spin speed, 'Eco-Active' and 'Eco Rinse' selected is the recommended water and energy saving cycle for normally soiled, everyday washing.

**Note:** for users in markets with cold supply only, the wash temperature will default to cold wash temperature.

## WASH CYCLES – WASHSMART™ WASHER



CYCLE	DESIGNED FOR	WASH TIME*	WASH ACTION	WASH TEMP	RINSE	SPIN SPEED	SPIN TIME**
<b>Regular***</b>	For normally soiled everyday cotton loads, eg t-shirts, shorts, shirts.	11 minutes	Regular	Warm/ Cold	Spray/ Deep Rinse	1000 rpm	6 minutes
<b>Heavy</b>	Recommended cycle for heavily soiled durable garments, eg tea towels, children's clothes.	13 minutes	Heavy	Warm	Spray/ Deep Rinse	1000 rpm	6 minutes
<b>Delicate</b>	Designed for delicate lightly soiled clothes.	5 minutes	Delicate	Warm/ Cold	Spray/ Deep Rinse	300 rpm	2 minutes
<b>Wool</b>	Designed for machine washable woollen items.	5 minutes	Wool	Warm/ Cold	Spray/ Deep Rinse	700 rpm	4 minutes
<b>Allergy</b>	Recommended cycle for people with skin and other sensitivities.	11 minutes	Regular	Hot	Spray/ 2 Deep rinses	1000 rpm	6 minutes
<b>Quick</b>	For washing lightly soiled garments in a faster time.	5 minutes	Regular	Warm/ Cold	Spray/ Deep Rinse	1000 rpm	2 minutes

\* Refers to the agitation time in the 'wash' part of the cycle, not the total time taken to complete a cycle.

\*\* Refers to the length of time when at the maximum spin speed.

\*\*\* The 'Regular' cycle with 'Auto' water level, 'Warm/Cold' wash temp, '1000' spin speed and 'Eco-Rinse' selected is the recommended water and energy saving cycle for normally soiled, everyday washing.

**Note:** for users in markets with cold supply only, the wash temperature will default to cold wash temperature.

## WASH CYCLES – QUICKSMART™ WASHER



CYCLE	DESIGNED FOR	WASH TIME*	WASH ACTION	WASH TEMP	RINSE	SPIN SPEED	SPIN TIME**
<b>Regular***</b>	For normally soiled everyday cotton loads, eg t-shirts, shorts, shirts.	11 minutes	Regular	Warm	Spray/ Deep Rinse	1000 rpm	6 minutes
<b>Heavy</b>	Recommended cycle for heavily soiled durable garments, eg tea towels, children's clothes.	13 minutes	Heavy	Warm	Spray/ Deep Rinse	1000 rpm	6 minutes
<b>Delicate</b>	Designed for delicate lightly soiled clothes.	5 minutes	Delicate	Warm	Spray/ Deep Rinse	300 rpm	2 minutes
<b>Wool</b>	Designed for machine washable woollen items.	5 minutes	Wool	Warm	Spray/ Deep Rinse	700 rpm	4 minutes

\* Refers to the agitation time in the 'wash' part of the cycle, not the total time taken to complete a cycle.

\*\* Refers to the length of time when at the maximum spin speed.

\*\*\* The 'Regular' cycle with 'High' water level, 'Warm' wash temp, '1000' spin speed and 'Eco-Rinse' selected is the recommended water and energy saving cycle for normally soiled, everyday washing.

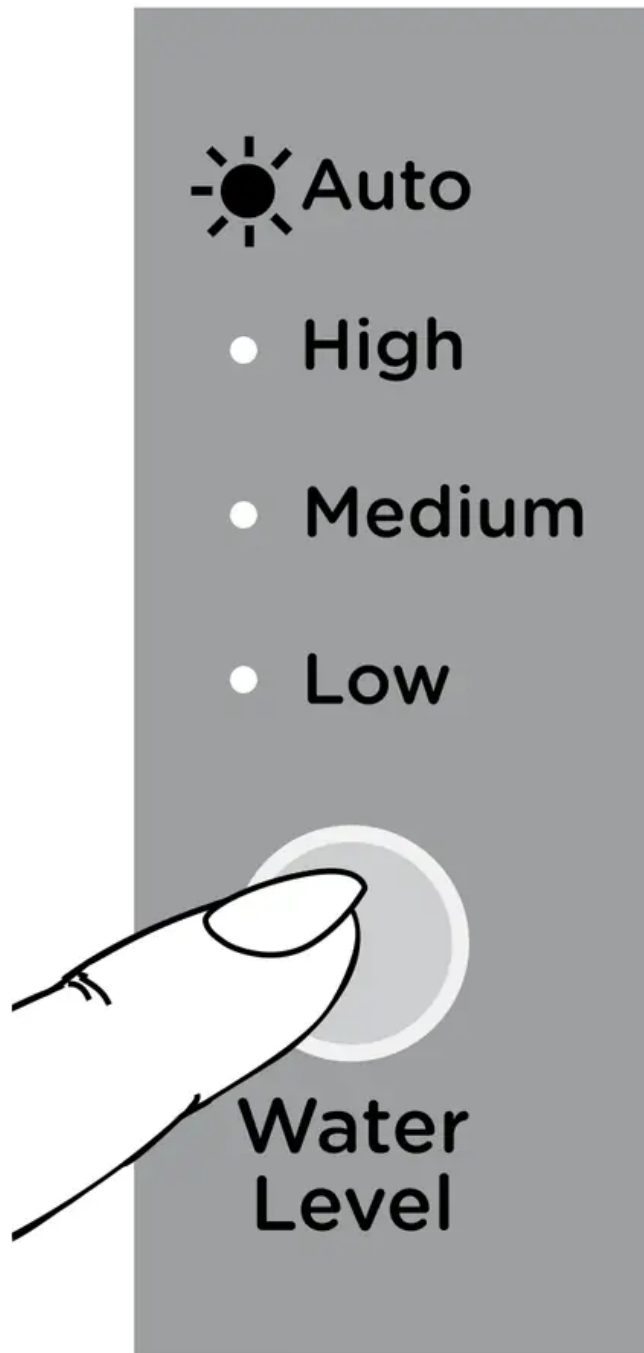
**Note:** for users in markets with cold supply only, the wash temperature will default to cold wash temperature .

## WASH OPTIONS

### Water Level


#### Auto water level (not available on QuickSmart™ washer)

Your washer has the ability to automatically select the most efficient water level for the load.



## Selecting 'Auto' water level

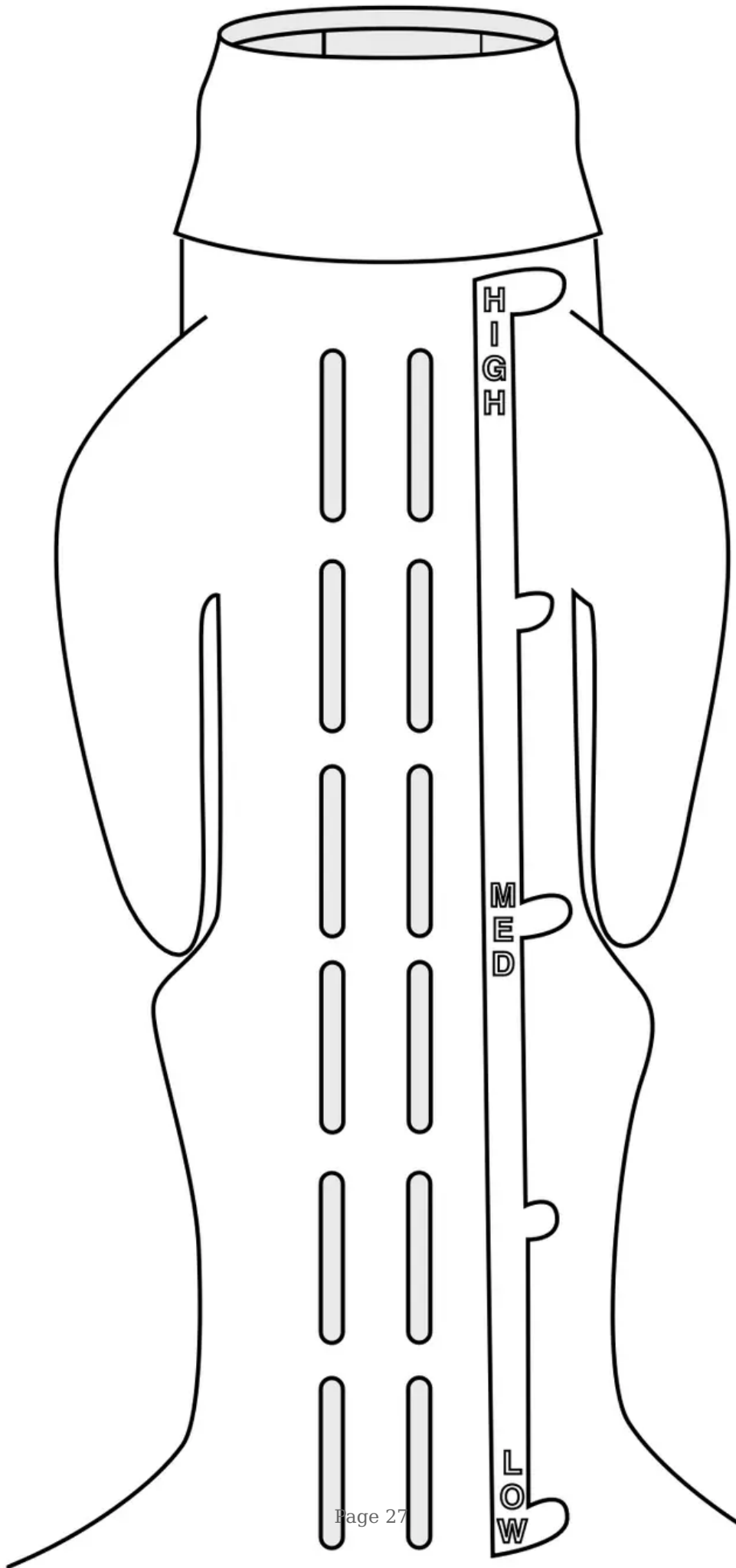
1. Place your clothes in the washer.
2. Select the wash cycle (and select 'Auto' water level not automatically selected).

3. Touch . The washer will automatically fill to the correct water level for the load, for both phases of the wash.

- When washing an unusual load, eg large bulky garments, items or pillows, we recommend you select the 'Delicate' cycle.
- If there is already water in the bowl, it is best to manually select the water level.

### **Manual water level selection**

The agitator has five levels marked on its stem that can be used to help you select the correct water level. Select the correct water level by using the mark nearest to the top of the load.



- The levels marked on the agitator do not correspond exactly to the level of the water. They indicate the level of dry clothes suitable for the water level.
- Your washer may occasionally add water during agitation. This is to maintain the water level due to the release of air trapped in the garments.
- Out of balance loads, tangling or splash-over can be caused by selecting a water level that is too high.

## **Wash Temp**

**WashSmart™ Eco washer and WashSmart™ washer** offer 5 wash temperatures, and an additional setting, 'Controlled Cold'.

The wash temperature selected is used in the detergent activating part of the wash.

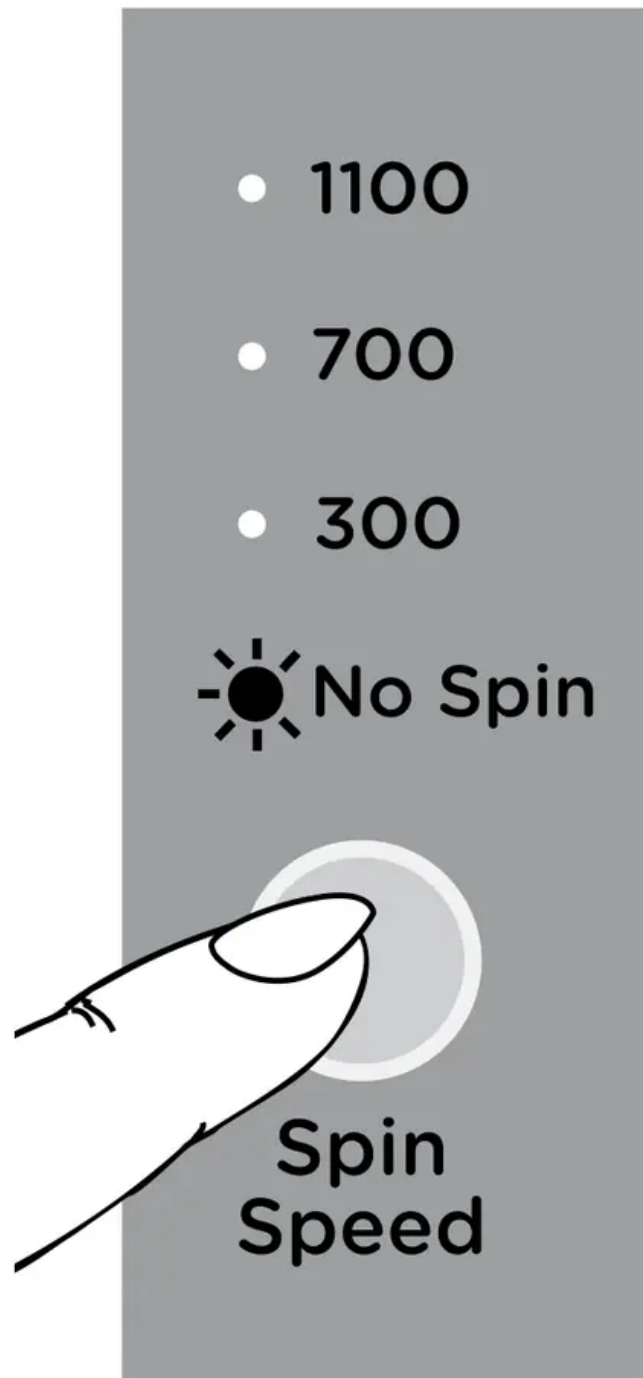
If Eco-Active™ is 'On' the temperature will be colder for the second part of the wash. When Eco-Active™ 'Off' is selected, the bowl will fill with the wash temperature selected.

WashSmart™ Eco washer: for the 'Allergy' cycle the bowl will fill with water at the temperature selected by the user. There is no Eco-Active™ section in the wash cycle.

The temperature of cold tap water varies widely depending on your location and the season. We have developed 'Controlled Cold', which adds a small amount of warm water, when necessary, to raise your cold water wash to 20°C for a more effective wash (refer to the 'Changing pre-set options' section for detail on how to set 'Controlled Cold' as the default temperature for your cold water wash).

**QuickSmart™** washer offers 3 wash temperatures; Cold and Hot will be the temperature of the water supply.

## Spin Speed



Selecting the 'No Spin' option  
(WashSmart™ Eco washer  
panel is shown)



Your washer offers 3 spin speeds: WashSmart™ Eco washer has 1100 rpm, 700 rpm and 300 rpm, and WashSmart™ washer and QuickSmart™ washer have 1000 rpm, 700 rpm and 300 rpm, plus the additional 'No Spin' option. Simply increase or decrease your spin speed by touching the 'Spin Speed' button.

**Note:** some spin speeds are not available on some cycles for best clothes care (eg 'Delicate' cycle).

**Use the 'No Spin' option to:**

- Remove drip dry garments from a mixed load before the wash goes into 'Spin'.
- Minimise the clothes creasing when they are left to sit in the bottom of the bowl at the end of the cycle.

When you have selected 'No Spin', the cycle will end after the rinse allowing you to remove drip dry items before you spin the remaining items. Once drip dry items have been removed, touch

'POWER'  , select the 'Spin' cycle (change the spin speed if necessary, eg select '300' for delicate or creasable items) and touch  .

Your washer will optimise the spin speed according to the level of out of balance in the load.

**Options**

**Note:** in some instances it is possible to select multiple options on one cycle.

**Soak (WashSmart™ Eco washer and WashSmart™ washer only)**







Selecting the 'Soak' option  
(WashSmart™ Eco washer  
panel is shown)

Use the 'Soak' option to soak clothes during the agitation wash phase. Ensure items are colourfast before using 'Soak'.

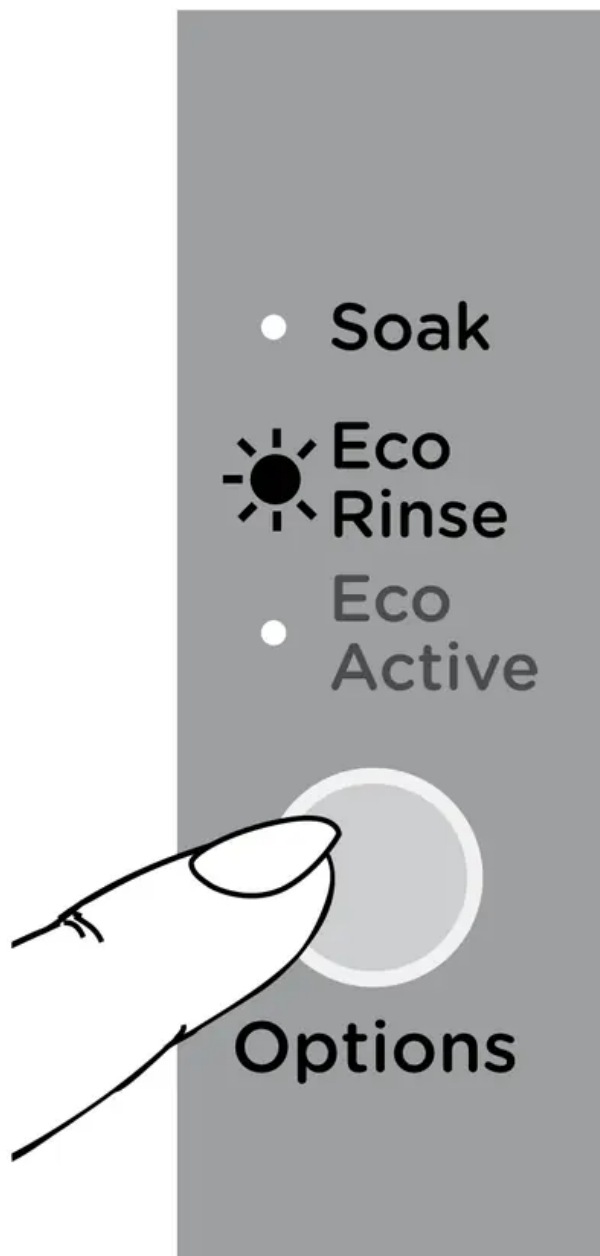
When you select 'Soak' your washer will soak for a period of 2 hours before completing 'Rinse' and 'Spin'. During 'Soak' your washer will agitate for a few seconds every minute.

**Note:** if the 'Soak' option is selected on a 'Quick' cycle, the soak time will be one hour only.

Soak is not available on the Wool cycle.

To exit 'Soak' early, touch  and select 'Rinse'. Change the spin speed if necessary (eg select '300' if washing delicate or creasable items) and touch .

## Eco Rinse



Selecting the 'Eco Rinse' option  
(WashSmart™ Eco washer  
panel is shown)

Use the 'Eco Rinse' option to save water. The 'Eco Rinse' option uses a spray rinse which has been specially designed to use at least 25% less water than a traditional rinse. Use this option

when you want to use less detergent and less water. However, if you have low water pressure or sensitive skin it is better to use a traditional rinse.

The 'Eco Rinse' option has not been designed to be used with fabric softener, as it does not have a deep rinse to dispense the softener correctly. Fabric softener should not be used if this option is selected.

**Note:** 'Eco Rinse' is available on selected cycles only. If you try to select this option on other cycles your washer will skip over the option. The wash cycle will take slightly longer when the 'Eco Rinse' option is selected.

There are some wash loads that may not suit being washed using the 'Eco Rinse' option. For instance, loads that have a lot of sand or sawdust in them or garments where the colour still runs from them.

### **IMPORTANT!**

DO NOT use your washer to soak items in bleach or sanitiser and if you've soaked items in a bucket, do not tip the contents of the bucket into your washer. The chemicals in these products are very corrosive to metal surfaces and can damage your washer. Rinse and wring items out thoroughly before placing them in your washer.

### **Delay Start (not available on QuickSmart™ washer)**

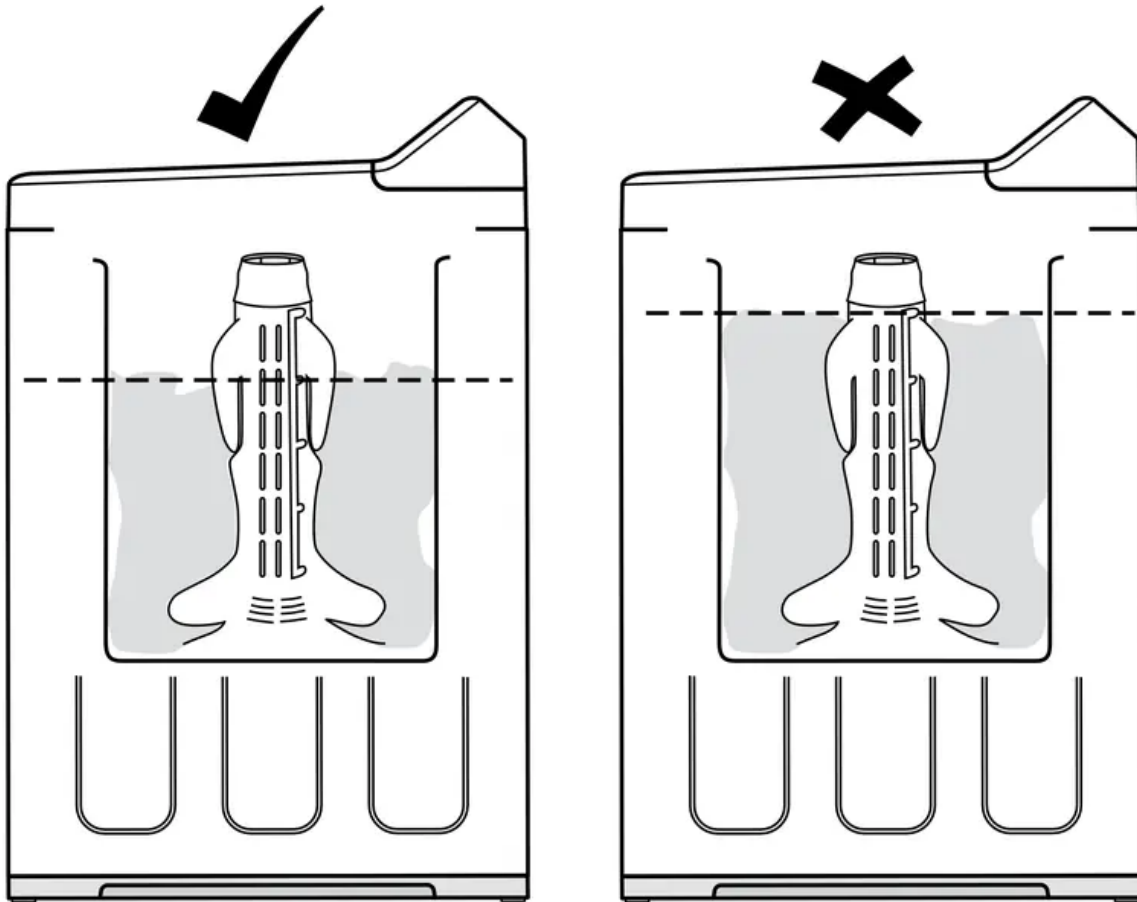
The 'Delay Start' option can delay the start of the wash cycle by 5 minutes up to 18 hours. This can be useful to time your washing to finish when you arrive home from work, or to start once you have finished in the shower. Simply touch the 'More' button to scroll through to your desired delayed start time, or to turn delay start off. Touch to confirm your selection and start the countdown. The display screen will show the time until the cycle is set to begin.

**Note:** we suggest that you avoid using 'Delay Start' for damp, non-colourfast items as this may cause dye run to occur.

### **Clothes care safeguards**

To avoid accidentally damaging your clothes there are a few options that your washer will not accept. For example, you cannot select a 'Hot' wash on the 'Delicate' and 'Wool' cycles.

## Washing bulky items



Bulky items should sit below the medium high water level mark.

Forcing large items into the washer may result in them being damaged during washing. Make sure there is enough room in the washer for items to move when being washed.

Some items float up during the wash (eg duvets/duonas, water-proof and water-resistant items and pillows). If they sit too high they may touch stationary parts of the washer during agitate or spin. To minimise the chance of this happening, ensure bulky items are pushed back down into the water after fill, and pushed down again to sit below the medium high water level mark on the agitator before 'Spin'. Select a 'Spin Speed, 300'.

### **IMPORTANT!**

To prevent an out of balance load or splash-over we recommend washing all bulky items, including water-proof and water-resistant items, on the 'Delicate' cycle.

If you wish to re-spin the load at a faster speed make sure the load is sitting below the medium-high mark before spinning.

## Washing woollens

Many woollen items carry a 'Machine Washable' care claim. The fibres of these woollens have been treated to prevent felting when they are machine washed.

- Check the care label.
- Use a wool detergent.
- Use the specially designed 'Wool' cycle.
- To dry woollens lie them flat on a towel and pat into shape. Dry out of direct sunlight.

Most handcrafted garments are not made of machine washable wool and we recommend that you wash them by hand only. Hand washed woollens may be spun in your washer (select 'Spin Speed, 700').


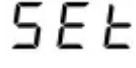
**Note:** some wool underlays and sheepskin products can be washed in a washing machine but could produce excessive amounts of lint that may cause pump blockages.

## CUSTOMISING WASH CYCLES

### To customise a cycle

You can program your washer to remember the wash options you prefer for each wash cycle. For instance, you may want to set the 'Regular' cycle to default to a 'Warm' wash or set 'Heavy' cycle to include a 'Soak'.

### WashSmart™ Eco washer, WashSmart™ washer and QuickSmart™ washer

1. Touch 'POWER' .
2. Touch and hold the wash cycle button you wish to customise eg 'Regular', for 3 seconds.  
  
You will hear 2 beeps and the screen will display .
3. Select your preferred settings eg 'Low', 'Cold', '700', 'Eco-Rinse'.
4. Touch the cycle button to store your settings. You will hear a long beep to confirm the changes have been saved.
5. Power off your washer.

To change your customised wash cycle simply repeat these steps.



**WashSmart™ Eco washer and WashSmart™ washer** (WashSmart™ Eco washer panel is shown) Customising a wash cycle, eg 'Regular' cycle



**QuickSmart™ washer**  
Customising a wash cycle, eg 'Regular' cycle

## CHANGING PRE-SET OPTIONS




### Option Adjustment mode

After using your washer a number of times you may want to fine tune some of the options to suit your wash needs.

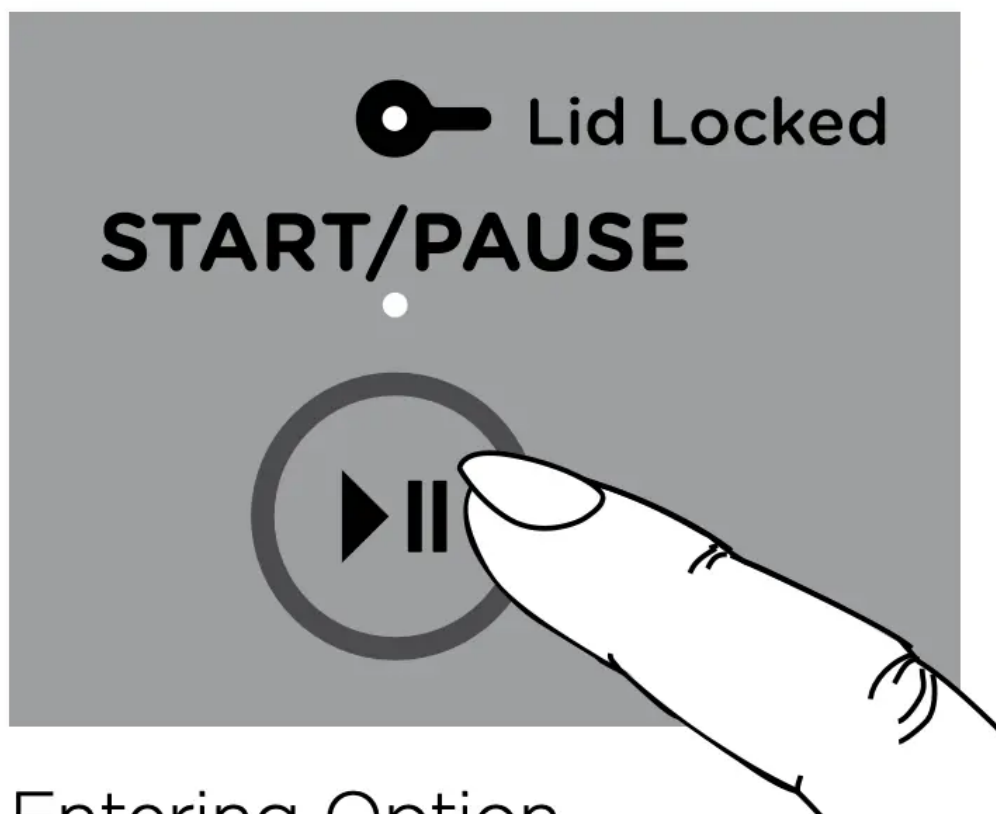
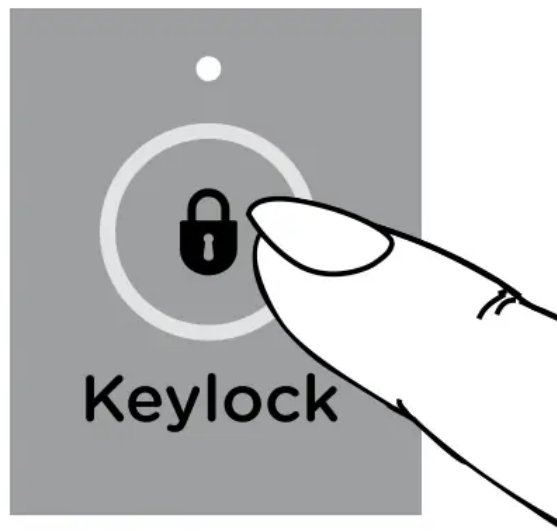
**There are a number of pre-set options, which can be altered:**

1. The wash temperatures, including changing the 'Cold' wash temperature to 'Controlled Cold'.
2. The out of balance recovery routine.
3. The number of beeps at the end of the cycle.
4. Resetting to factory default settings.

### To enter Option Adjustment mode

1. Turn your washer on at the wall but do not touch 'POWER' 
2. Touch and hold the  and  buttons together for 3 seconds. You will hear 3 quick beeps indicating you have entered Option Adjustment mode. The washer will show the


default setting for the 'Cold' wash temperature.



## Entering Option Adjustment mode

The diagram on page 35 shows how the wash cycle icons relate to the options you can change.

The 'Changing pre-set options' section explains the different options in more detail.

- Use buttons on the panel to make your changes to the pre-set options.
- Touch 'POWER'  to return to normal mode. Your washer will automatically remember your changes.

To change or reset any of the options, repeat the above steps.

## Adjusting your options

- Enter Option Adjustment mode (refer to page 34).
- The diagram below shows how the wash cycle icons relate to the options you can change. It also shows what will be displayed when you first enter Option Adjustment mode. Options you can change are accessible using the 'Heavy' 'Delicate', 'Wool' and 'Regular' cycles.

Use this diagram to help you adjust the options, ie select the 'Regular' cycle button to modify the wash temperature, select the 'Heavy' cycle button to change the out of balance (OOB) recovery process, and so on.



**WashSmart™ Eco washer and WashSmart™ washer** (WashSmart™ Eco washer panel is shown)

Option Adjustment mode



**QuickSmart™ washer**

Option Adjustment mode

- WashSmart™ Eco washer and WashSmart™ washer:** Use the 'Delay Start', 'More' + button on the panel to scroll through the available settings of your selected option, eg to increase or decrease the temperature of your warm wash temperature, or to change the number of beeps at the end of the cycle.

**QuickSmart™ washer :** Uses 'Water Level' to scroll through the available settings.



**WashSmart™ Eco washer and WashSmart™ washer**  
(WashSmart™ Eco washer panel is shown) Changing the pre-set options



### QuickSmart™ washer

Changing the pre-set options

## Wash temperatures

All wash temperatures can be individually adjusted if you think they are too hot or too cold.

**Note:** the hot temperature will be the same as the hot water supply temperature.

1. Enter Option Adjustment mode (refer to page 34).
2. Select the 'Regular' cycle.
3. Select the wash temperature you want to adjust, eg 'Hot', by touching the 'Wash Temp' button. The digital display screen displays the current setting. WashSmart™ Eco washer and WashSmart™ washer: Touch the 'More' button to increase or decrease to the desired temperature (the temperature setting options will scroll around). Each increment is equal to approximately 1.0°C.
4. QuickSmart™ washer: Touch the 'Water Level' button to increase or decrease to the desired temperature (the temperature settings will scroll around). Each increment is equal to approximately 2.0°C.



**WashSmart™ Eco washer and WashSmart™ washer (WashSmart™ Eco washer panel is shown)**

Adjusting the temperature setting, eg increasing the 'Hot' wash temperature by 2°C



**QuickSmart™ washer**

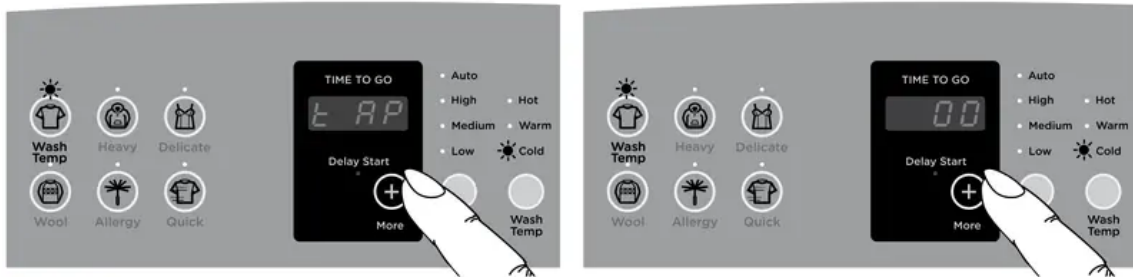
Adjusting the temperature setting, eg increasing the 'Hot' wash temperature by 2°C

### **Controlled Cold (not available on QuickSmart™ washer)**

If the temperature of your cold water supply is very low and you choose to do a 'Cold' wash, you will not get an effective wash. The 'Controlled Cold' option solves this problem by adding a small amount of hot water to raise the temperature of the wash to approximately 20°C.

1. Enter Option Adjustment mode (refer to page 34).
2. Select the 'Regular' cycle.
3. Select 'Cold' wash temperature by touching the 'Wash Temp' button (if not already selected).
4. The digital display shows the temperature adjustment possible. The default setting is **LAP**, which is the same temperature as the incoming water from the supply for cold water.
5. To get 'Controlled Cold', touch the 'More' + button until **00** is displayed. Your washer will now adjust the cold temperature to approximately 20°C. Each of the remaining settings equals an approximate 1.0°C temperature increase or decrease from this point (excluding **LAP**).

6. Touch 'POWER' ⓘ to save the setting (if you wish to make no other changes).



**WashSmart™ Eco washer and WashSmart™ washer** (WashSmart™ Eco washer panel is shown)

Changing the cold wash temperature setting from cold tap to 'Controlled Cold'

**Note:** if you always use 'Cold' or Controlled Cold' water, we recommend that a 'Warm' or 'Hot' wash be used regularly, eg every 5th wash should be at least a warm one. Warm water is needed to help maintain the cleanliness of your washer.

### Out of balance recovery routine

When your washer is spinning it can sense if the wash load is out of balance. If an out of balance load is detected, the washer will stop and re-try spinning one more time. If it still senses an unbalanced load there are two options the washer can take.

#### Automatic recovery OFF (the default setting)

Your washer will stop, beep, and show *out of BAL* in three phases on the display screen. You must redistribute the load more evenly yourself. Use this option if you wish to conserve water.

#### Automatic recovery ON

Your washer will try to automatically correct the out of balance load. It will fill with water and agitate to redistribute the load before trying to spin up again.

#### To change the out of balance (OOB) recovery option:

1. Enter Option Adjustment mode (refer to page 34).
2. Select the 'Heavy' cycle.
3. **WashSmart™ Eco washer and WashSmart™ washer:** Touch the 'More' + button to

turn automatic recovery *on* or *off*.

**QuickSmart™ washer:** Touch the 'Water Level' button to turn automatic recovery

*on* or *off*.



**WashSmart™ Eco washer and WashSmart™ washer** (WashSmart™ Eco washer panel is shown)

Changing the OOB routine



**QuickSmart™ washer**

Changing the OOB routine

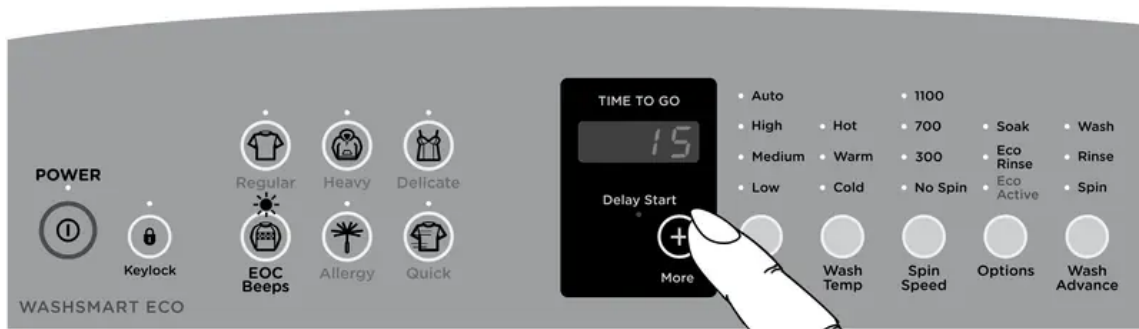
## End of cycle beeps

The beeps signalling the end of the cycle can be increased or decreased. The default setting is 5 beeps.

To modify the number of beeps sounding at the end of the cycle:

1. Enter Option Adjustment mode (refer to page 34).
2. Select the 'Wool' cycle.
3. **WashSmart™ Eco washer and WashSmart™ washer:** Touch the 'More' + button to increase or decrease the number of beeps, or for no beeps to sound at the end of the cycle (the end of cycle beep options will scroll around).

**QuickSmart™ washer:** Touch the 'Water Level' button to increase or decrease the number of beeps, or for no beeps to sound at the end of the cycle.




**WashSmart™ Eco washer and WashSmart™ washer** (WashSmart™ Eco washer panel is shown)

Modifying the number of beeps to signal the end of the cycle



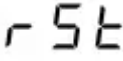

**QuickSmart™ washer**

Modifying the number of beeps to signal the end of the cycle


Remember, to save changes and exit from the Option Adjustment mode (ie to return to normal operating mode), touch the 'POWER'  button.

## Factory reset

**You can reset your washer to the settings it left the factory with:**

1. Enter Option Adjustment mode (refer to page 34).
2. Select the 'Delicate' cycle.
3. The display will show . Touch and hold  for 3 seconds to reset your washer to its factory settings.

**Note:** this action will reset the washer to the default settings, exit Option Adjustment mode and restart the washer in normal operating mode.

Touch 'POWER'  to exit if you do not wish to reset your washer.



**WashSmart™ Eco washer, WashSmart™ washer and QuickSmart™ washer**  
(WashSmart™ Eco washer panel is shown)

Changing the washer back to the factory default settings

## CARING FOR YOUR WASHER

### When you have finished using your washer

- Turn off the taps to prevent the chance of flooding should a hose burst.
- Turn off the power at the wall.

### Cold water washing

If you always wash with cold water, we recommend that a 'Warm' or 'Hot' wash be used at regular intervals, eg every 5th wash should be at least a warm one.

### Cleaning your washer

**Note:** ensure the power is turned off at the wall before cleaning your washer.

- Clean the surfaces of your washer with a soft damp cloth only and wipe dry. Do not use scouring or spray cleaners as they can damage the paint, plastic and panel surfaces.
- Clean the fabric softener dispenser after each cycle using warm soapy water.
- To remove the agitator for cleaning, unscrew the nut down the centre of the agitator by turning anti-clockwise.
- The soft close lid is not designed to be removable for cleaning. Do not attempt to remove the lid.

### IMPORTANT!



The agitator must be fully pushed onto the shaft when refitting. Tighten the nut firmly by hand. Ensure the agitator is not loose.

### Cleaning the inside of your washer



If you use fabric softener or do regular cold water washing, it is important that you occasionally clean the inside of your washer.

We recommend that you do not wash clothes during these procedures.

## WashSmart™ Eco washer and WashSmart™ washer

1. Fill your washer with hot water. Touch 'POWER'  , select the 'Allergy' cycle, 'High' water level, '700' spin speed and 'Soak' option.
2. Add about 2 scoops of a concentrated powdered detergent down the centre of the agitator.
3. Touch  .
4. Let the washer complete the cycle.
5. Select and run a 'Regular' cycle on 'High' water level to remove any remaining detergent and scud.

## QuickSmart™ washer

1. Fill your washer with hot water. Touch 'POWER'  , select the 'Regular' cycle, 'High' water level, 'Hot' water temperature and '700' spin speed. Check that 'Eco Rinse' is not selected.
2. Add about 2 scoops of a concentrated powdered detergent down the centre of the agitator.
3. Touch  .
4. Let the washer complete the cycle.
5. Select and run a 'Regular' cycle on 'High' water level to remove any remaining detergent and scud.

## Products that might damage your washer

- Concentrated bleaches, laundry pre-soakers/sanitisers, stain removers and hydrocarbon solvents (eg petrol and paint thinners) can cause damage to the surfaces eg control panel, and components of your washer.
- Be careful when washing garments stained with solvents as they are flammable. DO NOT put them in your dryer.
- Use of dyes in your washer may cause staining of the plastic components. The dye will not damage the washer but we suggest you thoroughly clean your washer afterwards. We do not recommend the use of dye strippers in your washer.

## Washer sounds and beeps

- Your washer may make sounds that you will not have heard from other clothes washers.
- While draining, your washer may give several low thuds. Your washer is checking that the water has drained before spinning.
- Your washer will beep if you have used 'No Spin' and at the end of the cycle.

- If your washer is beeping continuously or giving a musical series of beeps, refer to the 'Before you call for service' section.

### **Automatic lint system**

Your washer has a self-cleaning lint system. The washer automatically separates the lint from the wash water, traps the lint between the inner and outer bowls and flushes it out at the end of the wash.

### **Saving water, energy and the environment**

Water efficient washing machines will save you money, but it is also worth thinking about energy use, recycling water and the environment. Some options to consider are:

- Turn the washer off at the wall when not in use.
- Turn off the taps when not in use.
- Wash full loads rather than several smaller loads.
- Use the 'Auto' water level option/function (where available).
- Use the 'Eco-Active™' wash and Eco-Rinse option/functions (where available).
- Follow instructions on the detergent packet – do not overdose.
- Use concentrated detergent – it costs less per wash.
- Consider re-using the washing machines grey water on the garden or for flushing your toilet – more information can be found on government websites promoting energy and water saving.

## **BEFORE YOU CALL FOR SERVICE**






Please read the following pages before you call for service.

Your washer is capable of diagnosing its own problems. If your washer gives a musical series of beeps every 5 seconds it is telling you that it has a problem which you can solve using the checklist below.

Your washer sounds a musical series of beeps\* every 5 seconds and displays a user warning on the screen:

PROBLEM	DISPLAYED AS	WHAT TO DO
<p>The washer is not getting any hot water.</p>	<p>no hot</p>	<p>Hot water supply is not hot enough to maintain the wash temperature you have selected. Select a lower wash temperature.</p>
		<p>Inlet hose filters may be blocked and should be cleaned or replaced.</p>
		<p>There may be a kink in the hose. Undo the hose to remove the kink, and reattach. Damaged hoses should be replaced.</p>
		<p>Ensure hot tap has been turned on.</p>
		<p>Check inlet hoses are connected to the correct taps.</p>
<p>The washer is not getting any cold water.</p>	<p>no cld</p>	<p>Ensure cold tap has been turned on.</p>
		<p>Inlet hose filters may be blocked and should be cleaned or replaced.</p>
		<p>There may be a kink in the hose. Undo the hose to remove the kink, and reattach. Damaged hoses should be replaced.</p>
		<p>Check inlet hoses are connected to the correct taps.</p>
		<p>Cold water temperature exceeds recommended limits (refer to 'Installation instructions – Water supply').</p>
		<p>The flow rate of the supply water is too slow. Refer to a registered plumber for advice.</p>
<p>The washer is not getting any water.</p>		<p>Ensure taps have been turned on.</p>

PROBLEM	DISPLAYED AS	WHAT TO DO
	no LAP	<p>Inlet hose filters may be blocked and should be cleaned or replaced.</p> <p>There may be a kink in the hose. Undo the hose to remove the kink, and reattach. Damaged hoses should be replaced.</p> <p>The drain hose is too low or the drain hose is pushed into the standpipe too far and the water is siphoning out of the washer (refer to 'Installation instructions Drain hose').</p> <p>The flow rate of the supply water is too slow. Refer to a registered plumber for advice.</p>
The washer is out of balance.	out of BAL	<p>Wash load is out of balance. Ensure the washer is stationary. Manually redistribute the load.</p> <p>Check the washer is level. (Refer to 'Installation instructions – Levelling instructions' for more information).</p>
The washer has too many suds.	SUD LoC	<p>The washer has a suds build-up (too much detergent may have been used for the amount of soil in the load). Wait for suds to dissolve (about 20 min). Rinse clothes using a deep rinse.</p> <p>Check the standpipe height does not exceed 1200 mm.</p> <p>If the symptom persists, call your Fisher &amp; Paykel dealer or Fisher &amp; Paykel trained and supported service technician.</p>
The lid can't lock or the lid is open.	Lid LoC	<p>Make sure the lid is closed.</p>

PROBLEM	DISPLAYED AS	WHAT TO DO
	Lid oPn	<p>Touch . (Refer to 'Washer safety features – Lid lock' for more information).</p> <p>If the symptom persists call your Fisher &amp; Paykel dealer or Fisher &amp; Paykel trained and supported service technician.</p>
The washer is overloaded.	tOO FUL	<p>The washer is overloaded and can not agitate. Ensure the washer is stationary. Remove items until the remaining ones can move freely.</p> <p>Select a higher water level.</p>
The washer has stopped.	P <u>u</u> r C <u>u</u> t	<p>The power was cut to the washer. The washer will restart automatically. No action is required.</p>
The washer has stopped.	A <u>d</u> r	<p>The  or 'POWER'  button was touched and the washer was inactive for 3 minutes. The washer will automatically drain to a safe level. Touch any button to stop autodrainage then touch  to resume the wash cycle.</p>
The washer is on but the display is blank.		<p>The washer was unattended without starting a cycle for a period of time. Touch 'POWER'  to activate.</p>

\* The beeps are the same sound your washer makes when you turn it on at the wall.

## FAULT CODES

When a continuous series of beeps is sounded, all the lights turn off on the control panel and a number appears on the display, a fault has occurred. The washer will automatically

enter this mode if a fault occurs. The fault code will be displayed as a number on the digital display. To stop the sound, touch any button and perform the following steps:

1. Turn your washer off at the power point.
2. Wait 1 minute and turn it back on.
3. Remove your wash load.
4. Perform a 'Rinse' cycle.
5. If the washer will still not work you will be required to call a Fisher & Paykel trained and supported service technician to arrange service (refer to the 'Customer Care' section). Record the fault code number displayed and the serial number of your washer (located on the rear of the washer) before calling. The fault code will indicate to the repairer what the problem could potentially be.



If a fault code is being displayed, you can still turn your washer off by touching 'POWER'




## TROUBLESHOOTING

The following is a list of problems you may encounter when using this appliance and some suggestions that may help to correct the problem. If you still have problems, please contact your Fisher & Paykel trained and supported service technician or our Customer Care Centre.

### **Solving operating problems**

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
<b>Washer not turning on.</b>	Power not switched on at the wall.	Switch the power off at the wall and wait 60 seconds before turning power on again.
	Household power supply not working.	Try plugging in another electrical appliance.
	Keylock may be activated.	Try holding down the 'POWER'  button for 2 seconds. (Refer to 'Washer controls – Keylock mode' page 18).
<b>Washer not filling with water when  touched.</b>	Inlet taps not turned on.	Check that both the hot and cold taps are turned on.
	Blocked inlet hose filters.	Clear blockages from inlet hose filters.
	'Delay Start' is set.	Refer to 'Wash options – Delay start' page 31 for more information about the 'Delay Start' function.
<b>Washer is filling continuously.</b>	Drain hose is not installed correctly.	Ensure drain hose is located in standpipe or tub.
		Ensure standpipe is at least 850 mm high but no more than 1200 mm high.
	Washer could be siphoning.	To prevent siphoning ensure the drain hose does not extend more than 20 mm from the end of the hose guide. (Refer to Installation instructions – Drain hose' page 6).
<b>Washer is not spinning properly.</b>	The load could be out of balance.	Pause washer and manually redistribute the load.
		Check the washer is level and does not rock in any direction. (Refer to 'Installation

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
		instructions – Levelling instructions' page 9).
		Check the washer does not have suds build up.
<b>Spin speed sounds slower than normal.</b>	Clothes are unevenly distributed in the bowl.	Washer has compensated by lowering the spin speed.
	The outer wash bowl may still be hot from being filled with hot water.	The washer has slowed the spin speed as a protective measure.
<b>Washer is continually going out of balance.</b>	Washer may not be level.	Check the washer is level and does not rock in any direction. (Refer to 'Installation instructions – Levelling instructions' page 9).
	Too much water for the load	Ensure an appropriate water level is selected for the load size (or select 'Auto' water level).  Refer to 'Changing pre-set options – Out of balance' page 38 for more information to change the out of balance recovery mode.
<b>Too much or too little water when filling on auto water level.</b>	The washer needs to determine the correct water level for the load.	Refer to the 'Wash options' section page 28.
	Some loads do not suit 'Auto' water level, eg pillows.	Manually select the most appropriate water level for the load.
	Banging.	

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
<b>Washer is making noises.</b>		Load is out of balance. Touch  and redistribute the load.
	Other noises.	Refer to the 'Caring for your washer' section.
<b>Small puddle coming from under the washer.</b>	The water level is too high for the amount of clothes and has caused excessive splashing.	Select a lower water level. (Refer to 'Wash options – Water level' page 28).
	Large bulky garments (eg pillows, duvet) can cause splashing.	Wash on the 'Delicate' cycle. (Refer to 'Wash options – Washing bulky items' page 32).

### Solving wash problems

<b>PROBLEM</b>	<b>POSSIBLE CAUSES</b>	<b>WHAT TO DO</b>
<b>Creasing.</b>	Overloading of the washer.	Try reducing load size.
	Inappropriate cycle selection.	Choose 'Delicate' cycle as this cycle has been designed to minimise creasing.
	Spin speed too high.	Try selecting a lower spin speed.
		Do not leave wet clothes to sit in the washer or laundry basket.
	Wash temperature too high for items.	Try selecting a lower wash temperature.
Sort your load so that items of similar weight are washed together.		
<b>Poor soil removal.</b>	Wash cycle selected not suited to soil level in load.	Are you using the most appropriate wash cycle for the amount of dirt?
	Warm wash water is too cold.	Refer to 'Changing pre-set options Wash temperatures' page 36.
	Not enough detergent for load size or amount of soil.	Refer to the detergent package for the manufacturers recommended dosage.
	White clothes are better washed separately.	Separate light and heavily soiled items, as clothes can pick up soil from dirty wash water.
	Cold water wash is too cold.	Refer to 'Changing pre-set options Wash temperatures' page 37.

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
	Wash temperature not suited to soil type in load.	Blood and mud are better washed in cold water, while oily soils are better washed in warmer water.
	Overloading the washer.	Try reducing your load size.
	A full load of items of the same size eg sheets may not wash as well.	Loads made up of articles of varying sizes will wash better.
	Hard water requires more detergent than soft water.	If you have hard water, try adding more detergent.
<b>Tangling.</b>	Washing with too much water (underloading) can cause the clothes to tangle around one another.	Select an appropriate water level for the load size, or select 'Auto' water level. (Refer to 'Wash options page 28).
	Items wrapped around the agitator when loading.	Place items, especially sheets, in the bowl as loose parcels.
<b>Linting.</b>	Some items in load more likely to release or pick up lint.	Wash lint givers (eg towels, flannelette sheets) separately from lint collectors (eg synthetic fabrics).
	Overloading the washer.	Try reducing your load size.
	Not enough detergent to hold the lint in suspension.	Try using more detergent.
	Overdrying in a dryer can cause a build-up of static electricity in synthetic fabrics and cause them to attract lint.	Try not to over dry items when using your dryer.
<b>Detergent residue.</b>	Overloading the washer.	Try reducing your load size.

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
	Did you use the recommended amount of detergent?	Try using less detergent.
	Some detergents need to be pre dissolved before being added to the washer.	Check the detergent instructions.
	Cold ambient temperatures, cold washes and/or short agitation times may not allow the detergent to dissolve properly.	Try pre-dissolving the detergent before adding it to the washer.
<b>Black or grey marks on clothes.</b>	A build up caused by the interaction of fabric softener and detergent can flake off and mark clothes.	Refer to 'Fabric Softener' and 'Caring for your washer' pages 24 and 41.
	Insufficient detergent for the amount of soil on the clothes, can result in grey marks on clothes.	Make sure you are using enough detergent for the amount of dirt in your wash load. Refer to 'Detergent' page 23.
		Empty washer and put through a 'Bowl Clean' cycle. (Refer to 'Caring for your washer - Cleaning the inside of your washer' page 41).
<b>Dye transfer.</b>	Washing dark coloured and light coloured items together.	Remember to separate whites and colours.
	Keep wet or damp dark coloured and light coloured items separate.	Wash and dry non-colourfast clothes separately.
		Non-colourfast clothes left sitting in a washer or laundry basket can transfer dye onto other clothes.

**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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