

Getting to Know Your TV

FRONT PANEL

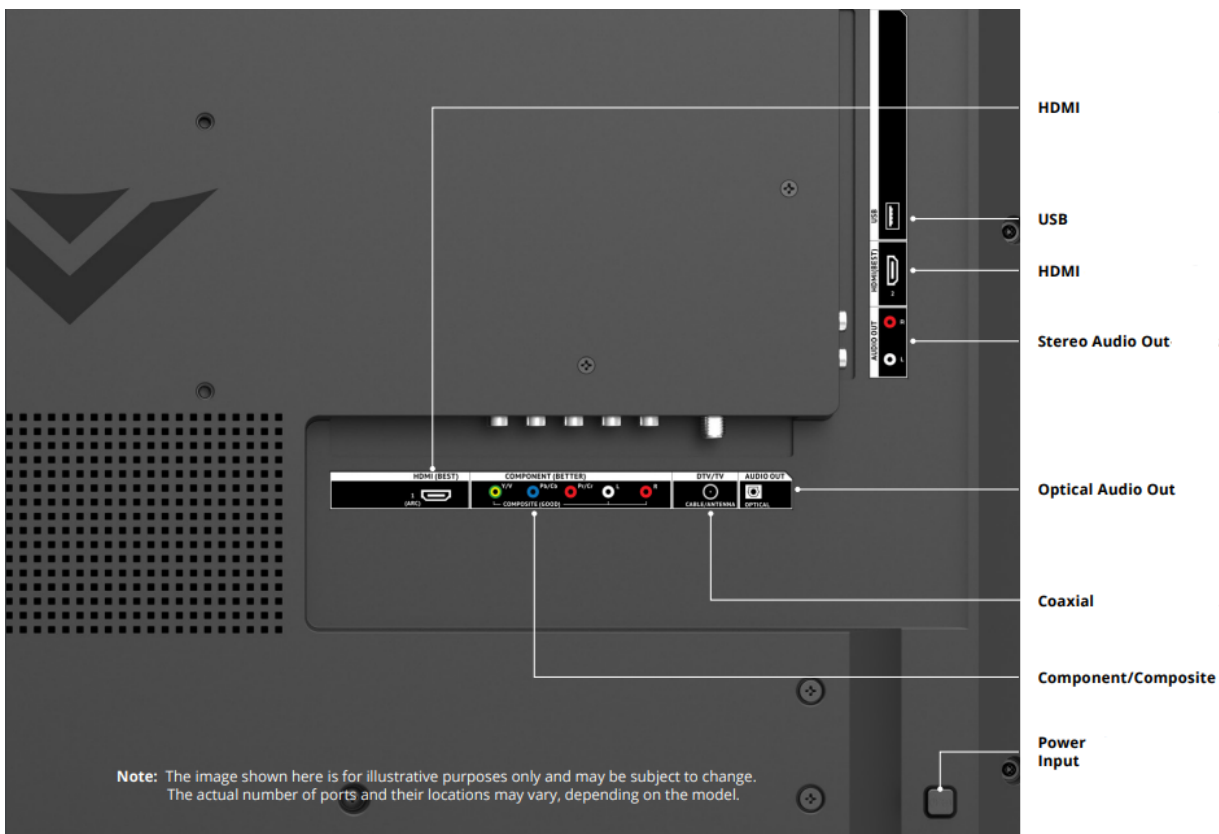


REMOTE SENSOR & POWER INDICATOR

When using the remote, aim it directly at this sensor.

The power indicator flashes on when the TV turns on, then goes out after several seconds.

REAR PANEL



HDMI - Connect an HDMI device.

USB - Connect a USB thumb drive to play photo, music, or video.

Stereo Audio Out - Connect an RCA audio device, such as sound bar.

Optical Audio Out - Connect an optical/SPDIF audio device, such as home audio receiver.

Coaxial - Connect a coaxial cable from cable, satellite, or antenna.

Component/Composite - Connect a component or composite device.

Power - Press to turn on the TV. Press and hold to turn the TV off.

Input - Press once to access the input menu.

USING THE REMOTE



1. **Power** - Turn TV on or Off.
2. **Input** - Change the currently displayed input.
3. **Exit** - Close the on-screen menu.
4. **Menu** - Display the on-screen menu.

5. **Arrows** - Navigate the on-screen menu.
6. **OK / Enter** - Select the highlighted option / Confirm channel or passcode entered using the number pad.
7. **Back** - Go to the previous on-screen menu.
8. **Guide** - Display the info window.
9. **Volume Up/Down** - Increase or decrease the loudness of the audio.
10. **V Button** - Displays the multimedia menu.
11. **Channel Up/Down** - Change the channel.
12. **Mute** - Turn the audio on or off.
13. **Last** - Return to the last viewed channel.
14. **Number Pad** - Manually enter a channel.
15. **Wide** - Change the display mode.
16. **Dash** - Use with number pad to manually enter a digital sub-channel.

Replacing the Batteries

1. Remove the battery cover by pressing down on the arrow markings and sliding out.
2. Insert two batteries into the remote control. Make sure that the (+) and (-) symbols on the batteries match the (+) and (-) symbols inside the battery compartment.
3. Replace the battery cover.

Completing The First-Time Setup

The first time you turn on the TV, the Setup App will guide you through each of the steps necessary to get your TV ready for use.

Before you begin the first-time setup:

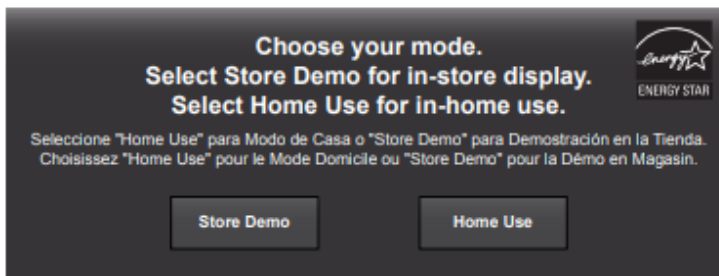
- Your TV should be installed and the power cord should be connected to an electrical outlet.
- Your devices should be connected.
- If you have a wireless network, have the network password ready.
- If you are connecting to your network with an Ethernet cable, connect it to the Ethernet port on the TV.

To complete the first-time setup

1. Press the Power button on the remote. The TV powers on and the Setup App starts.



2. Use the Arrow buttons on the remote to highlight Home Use and press OK.



3. Use the Arrow buttons on the remote to highlight your language of preference and press OK.



4. Use the Arrow buttons on the remote to highlight your TV source and press OK

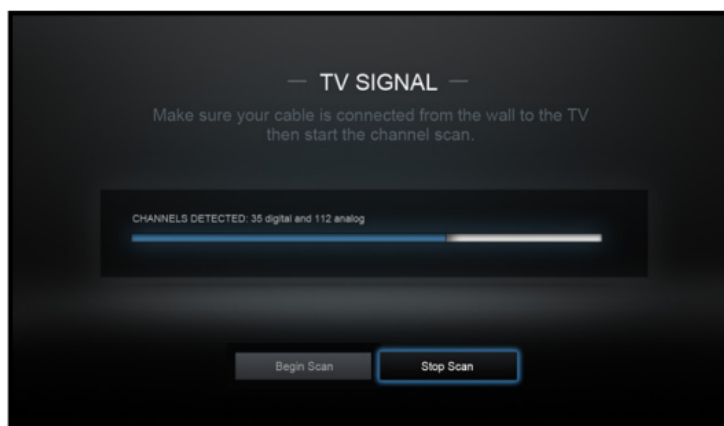


If you have cable TV, select whether you have a cable box or if you connect the TV directly to a cable from the wall.



5. If the TV Signal channel scan screen appears, the TV will need to scan for channels, which takes several minutes.

Use the arrow buttons on the remote to highlight Begin Scan and press OK.



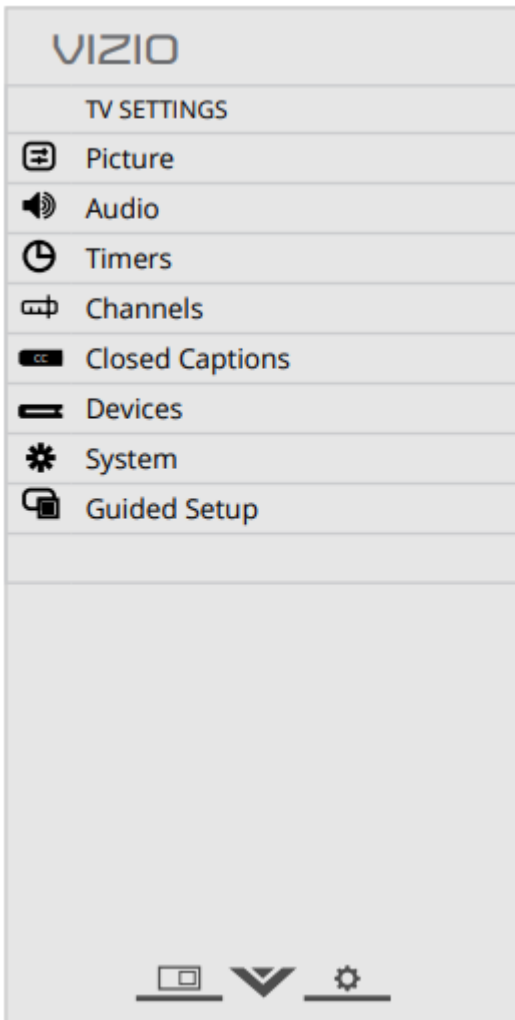
Otherwise, use the Arrow and OK buttons on the remote to select the input your TV source is connected to.



When you are finished, the message “Setup is complete.” will appear.

The First-Time Setup is complete.

Using the On-Screen Menu



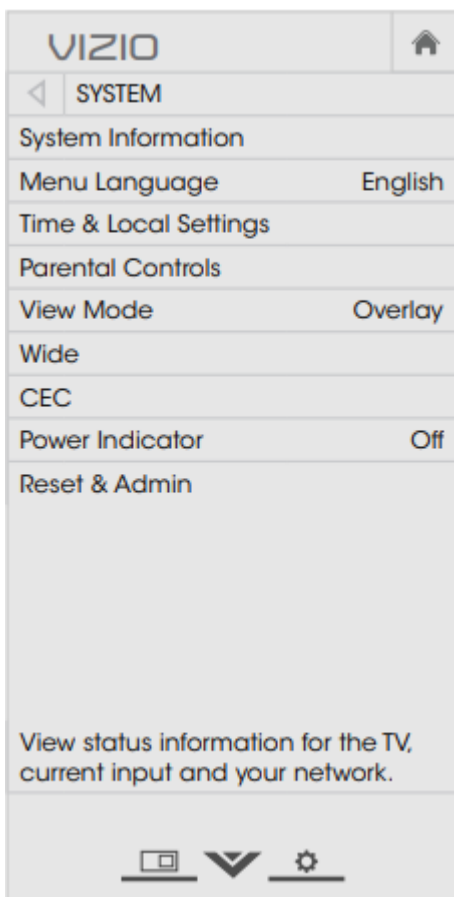
Your TV features an easy-to-use on-screen menu.

To open the on-screen menu, press the MENU button on the remote.

From this menu, you can:

- Adjust the Picture settings
- Adjust the Audio settings
- Setting the Sleep Timers
- Adjust the Channel settings
- Set up Closed Captioning
- Name Inputs
- Adjust TV settings
- Access the Guided Setup

CHANGING THE TV SETTINGS



Using the System menu, you can:

- View system information
- Change the on-screen menu language
- Set time zone and local settings
- Set up parental controls
- Resize the video size

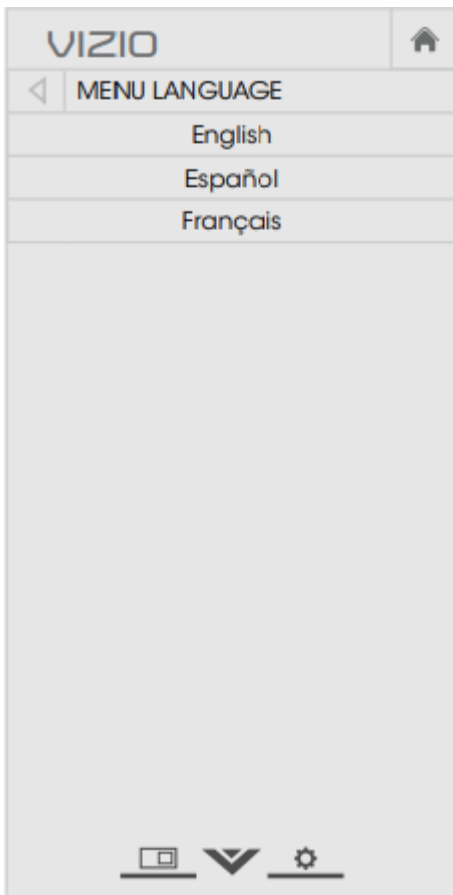
- Adjust wide mode
- Adjust the CEC settings
- Adjust when the power indicator is illuminated
- Reset the TV settings & set up administrative controls

Viewing System Information

To view technical data and status information about your TV and network connection:

1. Press the MENU button on the remote. The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Highlight System Information and press OK.
4. Use the Up/Down Arrow buttons to scroll through the system information.
5. When you are finished reviewing the system information, press the EXIT button on the remote.

Changing the On-Screen Menu Language

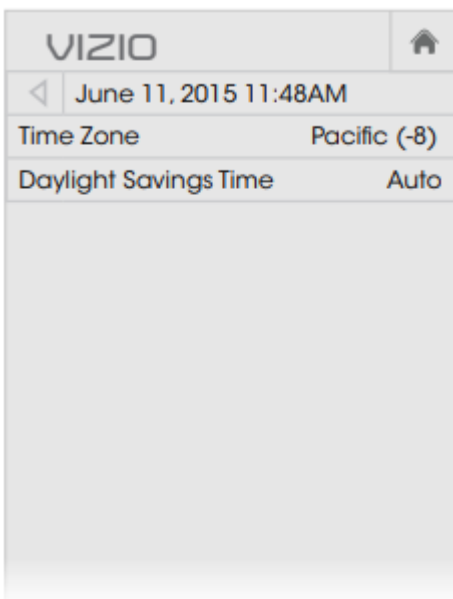


Your TV can display the on-screen menu in different languages.

To change the on-screen menu language:

1. Press the MENU button on the remote. The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Use the Arrow buttons on the remote to highlight Menu Language and press OK. The MENU LANGUAGE menu is displayed.
4. Highlight your preferred language (English, Español, or Français) and press OK.
5. Press the EXIT button on the remote.

Setting the Time and Local Settings



To ensure the correct time is displayed when you press the INFO button, set the TV's time zone:

1. Press the MENU button on the remote. The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Use the Arrow buttons on the remote to highlight Time & Local Settings and press OK. The menu headed by the local date and time is displayed.
4. Highlight Time Zone and press OK. The TIME ZONE menu is displayed.
5. Highlight your time zone and press OK.
6. Highlight Daylight Saving Time and press OK. The DAYLIGHT SAVING TIME menu is displayed. Choose On if it is currently Daylight Savings Time, Off if it is Standard Time, or Auto to have the system automatically detect Daylight Savings Settings.
7. Press the EXIT button on the remote.

Using the Parental Controls

The TV's parental controls allow you to prevent the TV from displaying certain channels or programs without a password.

The Parental Controls menu only appears when:

- You are using the tuner to receive your TV signals, such as when you are using an antenna for Over-the-Air signals or when connected to cable TV directly from the wall (no cable box).
- You have a device connected using a composite video cable or a coaxial cable, such as a VCR, satellite or cable box, or DVR.

NOTE: Other devices have their own parental control settings.

Accessing the Parental Controls Menu

To access the Parental Controls menu:

1. Press the MENU button on the remote. The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Use the Arrow buttons on the remote to highlight Parental Controls and press OK.
4. Enter your parental PIN. If you have not set a PIN, enter the default, 0000. The PARENTAL CONTROLS menu is displayed.

Enabling or Disabling Program Ratings

To manage program content according to its rating, you must enable the Program Rating feature.

To enable or disable the Program Rating feature:



1. From the PARENTAL CONTROLS menu, highlight Locks and press OK. The LOCKS menu is displayed.
2. Select On or Off and press OK.

Locking and Unlocking Channels

When a channel is locked, it will be inaccessible. Locking a channel is a good way to prevent children from viewing inappropriate material.

To lock or unlock a channel:

1. From the PARENTAL CONTROLS menu, highlight Channel Locks and press OK. The CHANNEL LOCKS menu is displayed.
2. Highlight the channel you want to lock or unlock and press OK.

3. When a channel is locked, the Lock icon appears  locked. The channel is not accessible unless the parental PIN is entered.
4. When a channel is unlocked, the Lock icon appears  unlocked. The channel is accessible.

Blocking and Unblocking Content by Rating

A channel may sometimes broadcast programs that are meant for children, and at other times broadcast programs that are meant for mature audiences. You may not want to block the channel completely using a channel lock, but you may wish to block certain programs from being viewed.

When this is the case, you can use the TV's Rating Block feature to block content based on its rating.

To block or unblock content by its rating:

1. From the PARENTAL CONTROLS menu, highlight the content type you want to adjust and press OK:

USA TV - USA television program broadcasts.

USA Movie - USA movie broadcasts.

Canadian English - Canadian English television program broadcasts.

Canadian French - Canadian French television program broadcasts.

2. For each rating type you want to block or unblock, use the Up/Down and Left/Right Arrow buttons on the remote to highlight the rating type and press OK.

3. When the rating type is blocked, the Lock icon appears locked. Content with this rating and all higher ratings cannot be viewed.

4. When the rating type is unblocked, the Lock icon appears unlocked. Content with this rating and all lower ratings can be viewed.

If you want to block all unrated content, highlight Block Unrated Shows and use the Arrow buttons on the remote to select On.

5. When you are finished adjusting the rating level blocks, press the EXIT button on the remote.

Changing the Parental Control PIN

If you use the parental controls, you should change the PIN to prevent children from accessing inappropriate material.

To change the parental control PIN:

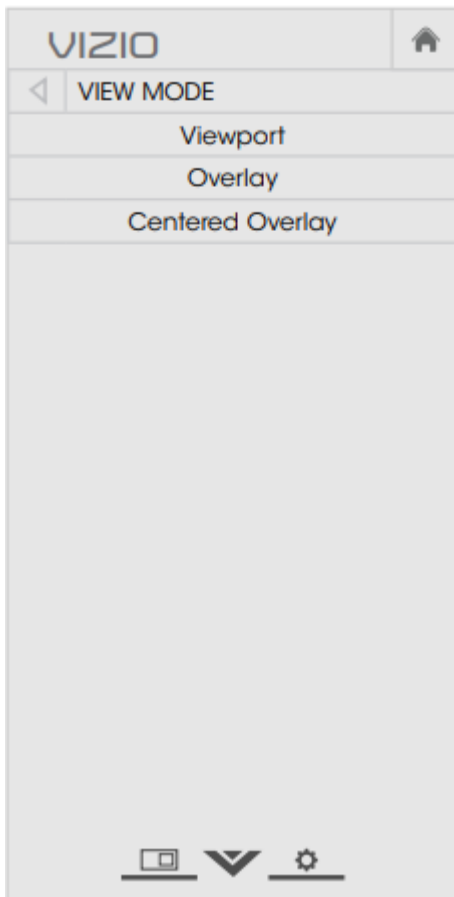
1. From the PARENTAL CONTROLS menu, highlight Change PIN and press OK. The CHANGE PIN menu is displayed.
2. In the NEW PIN field, use the Number Pad on the remote to enter your new 4-digit parental control PIN.
3. In the CONFIRM PIN field, use the Number Pad on the remote to re-enter your new 4-digit parental control PIN.
4. Write down your new parental control PIN and save it in a secure location.
5. Press the EXIT button on the remote.

Resetting the Content Locks

To reset the content locks to the factory-default settings:

1. From the PARENTAL CONTROLS menu, highlight Reset Locks and press OK. The TV displays, "Select Reset to restore Parental Controls to factory defaults."
2. Highlight Reset and press OK.

Changing the View Mode Settings



You can resize the video content to fit while the menu is open.

To change the view mode settings:

1. Press the MENU button on the remote. The on-screen menu is displayed.
2. Use the Arrow buttons on the remote to highlight System and press OK. The SYSTEM menu is displayed.
3. Use the Arrow buttons on the remote to highlight View Mode and press OK. The VIEW MODE menu is displayed.
4. Highlight Viewport, Overlay, or Centered Overlay and press OK.

Viewport - The entire picture is visible in the space to the right of the menu.

Overlay - The left-hand portion of the picture covered by the menu.

Centered Overlay - The picture extends off of the right side of the screen.

5. Press the EXIT button on the remote.

Using the USB Media Player

The USB Media Player allows you to connect a USB thumb drive to your TV to view photos



Preparing Your USB Drive to Play USB Media

To display USB media, you must first save your photos onto a USB thumb drive:

- The USB thumb drive must be formatted as FAT32.
- Files on the USB thumb drive must end in a supported file extension (.jpg or .jpeg).
- The player is not designed to play media from external hard drives, MP3 players, cameras, or smartphones

Displaying USB Media

To display your USB media:

1. Connect your USB thumb drive to the USB port on the side of the TV.
2. Use the Arrow buttons to highlight the Yes and press OK. (The highlighted App is in the center of the dock.)
3. Use the Arrow buttons to highlight the USB drive from the list and press OK.
4. Use the Arrow buttons to highlight Photo and press OK.
5. Use the Arrow buttons to highlight the file you want to display. Press OK. The photos display.

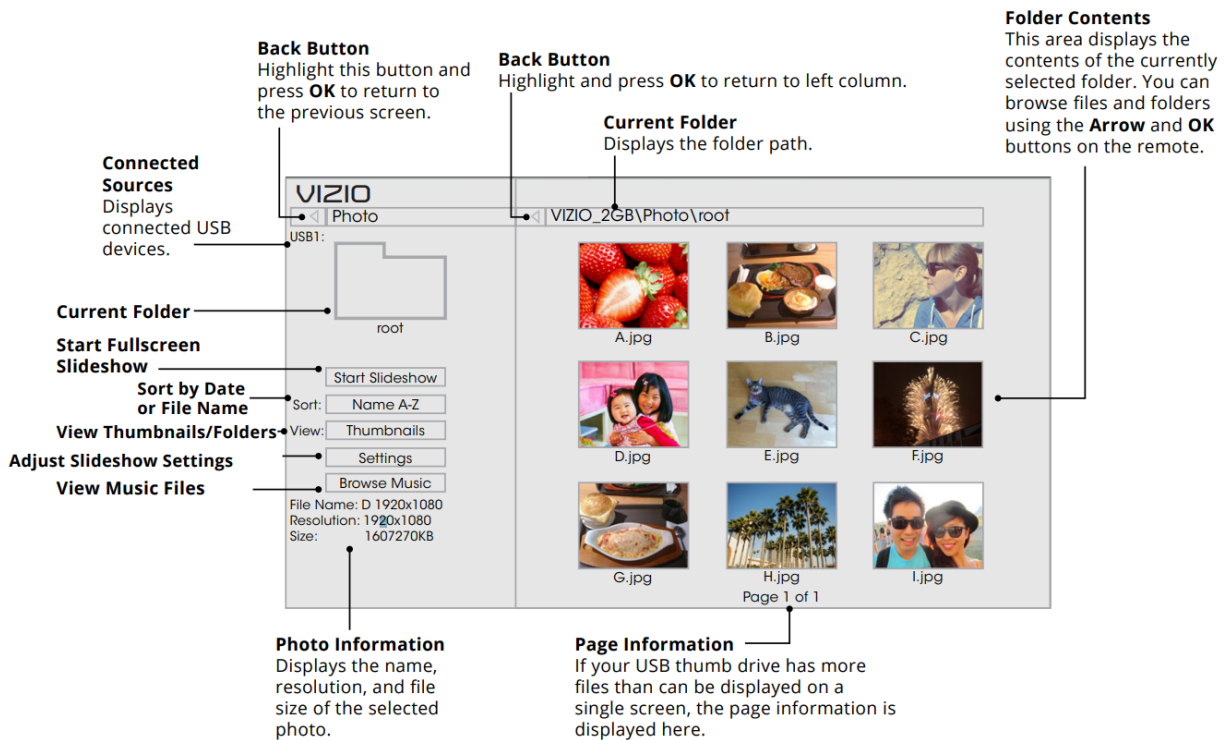
NOTE: You can display your photos in fullscreen. Select the photo, press OK, then highlight Fullscreen and press OK.

Removing the USB Drive from the TV

To safely remove your USB drive from the TV:

1. Turn off the TV.
2. Disconnect your USB thumb drive from the USB port on the side of the TV.

WARNING: Do not remove the USB thumb drive while the TV is on. Doing so may damage the drive.



Troubleshooting

The remote is not responding.

- Make sure the batteries are properly inserted matching the - and + symbols.
- Replace the batteries with fresh ones.

The TV displays “No Signal.”

- Press the INPUT button on the remote control to select a different input source.
- If you are using cable TV or antenna connected directly to the TV, scan for channels.

There is no power.

- Ensure the TV is plugged into a working electrical outlet.
- Ensure the power cable is securely attached to the TV.
- Press the Power/Standby button on the remote or on the back of the TV to turn the TV on.

The power is on, but there is no image on the screen.

- Ensure all cables are securely attached to the TV.
- Ensure all devices are connected correctly.
- Press the INPUT button on the remote to select a different input source.

There is no sound.

- Press Volume Up on the remote control.
- Press the MUTE button on the remote to ensure mute is off.
- Check the audio settings.
- Check the audio connections of external devices (Blu-ray player, game console, cable/satellite box) that are connected to the TV.
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.

The sound is flat or dialog is not audible.

- Turn off Volume Leveling.
- The colors on the TV don't look right.
- Adjust the Color and Tint settings in the Picture menu.
- Select a pre-set picture mode. VIZIO recommends selecting Calibrated
- Check all cables to ensure they are securely attached.


The buttons on the remote aren't working.

- Ensure you are only pressing one button at a time.
- Point the remote directly at the TV when pressing a button.
- Replace the remote batteries with new ones.

The image quality is not good.

- For the best image quality, view high-definition programs using digital sources. Connect your devices with HDMI cables.
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.

The picture is distorted.

- Move the TV away from electrical appliances, cars, and fluorescent lights.
- Ensure all cables are securely attached.
- The display image does not cover the entire screen.
- If you are using TV, AV, or Component with 480i input, press the  button on the remote to change the screen mode.

The TV has pixels (dots) that are always dark.

- Your HD TV is precision-manufactured using an extremely high level of technology. However, sometimes pixels may not display correctly. These types of occurrences are inherent to this type of product and do not constitute a defective product.

I see “noise” or static on the screen.

- When your TV’s digital capabilities exceed a digital broadcast signal, the signal is up-converted (improved) to match your TV’s display capabilities. This up-converting can sometimes cause irregularities in the image.
- If you are using an antenna, the signal strength of the channel may be low. Ensure your antenna is connected securely to the TV and move the antenna around the room or close to a window for the best signal.

When I change input source, the display image changes size.

- The TV remembers the viewing mode on each input source. If the viewing mode on the new input source differs from the one on the input source you switch from, the difference may be noticeable.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.