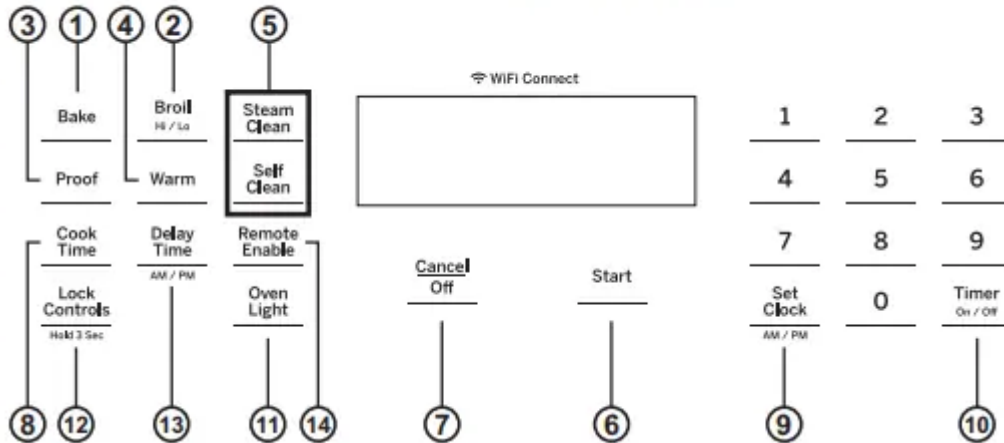


USING THE OVEN

Single Wall Oven Controls

Control button shapes are representative; your oven may have alternate button shapes.



1. **Bake:** Touch this pad to select the bake function. See the Cooking Modes section for more information.
2. **Broil:** Touch this pad to select the broil function. See the Cooking Modes section for more information.
3. **Proof:** Helps yeast bread rise. See the Cooking Modes section for more information.
4. **Warm:** Keeps hot food warm. See the Cooking Modes section for more information.
5. **Clean:** Your oven has two cleaning modes: Self Clean and Steam Clean. See the Cleaning the Oven section for important information about using these modes.
6. **Start:** Must be pressed to start any cooking, cleaning, or timed function.
7. **Cancel/Off:** Cancels ALL oven operations except the clock and timer.
8. **Cook Time:** Counts down cooking time and turns off the oven when the cooking time is complete. Initiate either a bake or warm mode, but don't press Start. Press the Cook Time pad, use the number pads to program a cooking time in hours and minutes, then press Start.
9. **Set Clock:** Sets the oven clock time. Press the Set Clock pad and the number pads to program the clock. Press Set Clock to toggle between AM and PM. Press Start to save the time.
10. **Timer:** Works as a countdown timer. Press the Timer pad and the number pads to program the time in hours and minutes. Press the Start pad. The control will beep with 1 minute remaining and the display will show seconds until the timer counts down to :00.

The oven will continue to operate when the timer countdown is complete. To turn the timer off press the Timer pad.

11. **Oven Light(s):** Turns the oven light(s) on or off. Note that opening a door only turns on the light in that oven.
12. **Lock Controls:** Locks out the control so that pressing the pads does not activate the controls. Press and hold the Lock Controls pad for three seconds to lock or unlock the control. Locking the controls will cancel active functions other than the timer.
13. **Delay Time:** Delays when the oven will turn on. Use this to set a time when you want the oven to start. Initiate either a bake or self clean mode, but don't press Start. Press the Delay Time pad and use the number pads to program the time of day for the oven to turn on, use Delay Time to toggle between AM and PM, then press Start. With bake, a cook time may also be programmed if desired. Follow the directions under Cook Time for setting this feature. This can only be used with Bake and Self-Clean. NOTE: When using the delay time feature, foods that spoil easily—such as milk, eggs, fish, stuffings, poultry and pork— should not be allowed to sit for more than 1 hour before or after cooking. Room temperature promotes the growth of harmful bacteria. Be sure that the oven light is off because heat from the bulb will speed harmful bacteria growth.
14. **Remote Enable:**

CONNECTING YOUR OVEN

Off - Oven is not connected. Open the app then press and hold Remote Enable pad for 5 seconds to begin the connecting process.

Slow flash - Oven is in discovery mode and looking for a network.

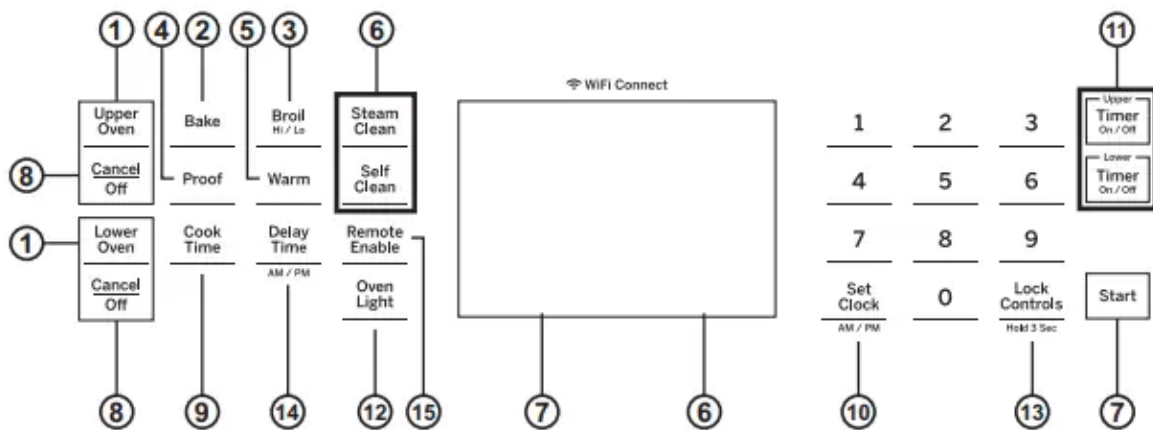
Rapid flash - An error occurred during the connecting process.

Solid - Oven is connected to the network and can be remotely controlled by a connected mobile device when in operation, but it cannot be started remotely.

REMOTE STARTING YOUR OVEN REMOTE

To be able to start the oven remotely, press the Remote Enable pad and the REMOTE icon will turn on in the display. The oven can now be remotely started with a connected device. The REMOTE icon must be lit to start the oven remotely. The REMOTE icon is not required to change the oven settings or to turn the oven off. After using the oven, remember to verify that the REMOTE icon is lit if you wish to start the oven remotely in the future. To disconnect your phone from Remote Enable, press the Remote Enable pad and the Remote icon will turn off.

Double Wall Oven Controls



1. **Upper Oven and Lower Oven:** Designates which oven the controls will operate.
2. **Bake:** Touch this pad to select the bake function. See the Cooking Modes section for more information.
3. **Broil:** Touch this pad to select the broil function. See the Cooking Modes section for more information.
4. **Proof:** Helps yeast bread rise. See the Cooking Modes section for more information. Note that proof cannot be run when running a clean mode in the lower oven.
5. **Warm:** Keeps hot food warm. See the Cooking Modes section for more information.
6. **Clean:** Your oven has two cleaning modes: Self Clean and Steam Clean. See the Cleaning the Oven section for important information about using these modes. Note that proof cannot be run when running a clean mode in the lower oven.
7. **Start:** Must be pressed to start any cooking, cleaning, or timed function.
8. **Cancel/Off:** Cancels ALL oven operations except the clock and timer.
9. **Cook Time:** Counts down cooking time and turns off the oven when the cooking time is complete. Initiate either a bake or warm mode, but don't press Start. Press the Cook Time pad, use the number pads to program a cooking time in hours and minutes, then press Start.
10. **Set Clock:** Sets the oven clock time. Press the Set Clock pad and the number pads to program the clock. Press Set Clock to toggle between AM and PM. Press Start to save the time.
11. **Timer:** Works as a countdown timer. Press the Timer pad and the number pads to program the time in hours and minutes. Press the Start pad. The control will beep with 1 minute remaining and the display will show seconds until the timer counts down to :00. The oven will continue to operate when the timer countdown is complete. To turn the timer off press the Timer pad.

12. **Oven Light(s):** Turns the oven light(s) on or off in both ovens. Note that opening a door only turns on the light in that oven.
13. **Lock Controls:** Locks out the control so that pressing the pads does not activate the controls. Press and hold the Lock Controls pad for three seconds to lock or unlock the control. Locking the controls will cancel active functions other than the timer.
14. **Delay Time:** Delays when the oven will turn on. Use this to set a time when you want the oven to start. Initiate either a bake or self clean mode, but don't press Start. Press the Delay Time pad and use the number pads to program the time of day for the oven to turn on, use Delay Time to toggle between AM and PM, then press Start. With bake, a cook time may also be programmed if desired. Follow the directions under Cook Time for setting this feature. This can only be used with Bake and Self-Clean. NOTE: When using the delay time feature, foods that spoil easily—such as milk, eggs, fish, stuffings, poultry and pork— should not be allowed to sit for more than 1 hour before or after cooking. Room temperature promotes the growth of harmful bacteria. Be sure that the oven light is off because heat from the bulb will speed harmful bacteria growth.
15. **Remote Enable:**

CONNECTING YOUR OVEN

Off - Oven is not connected. Open the app then press and hold Remote Enable pad for 5 seconds to begin the connecting process.

Slow flash - Oven is in discovery mode and looking for a network.

Rapid flash - An error occurred during the connecting process.

Solid - Oven is connected to the network and can be remotely controlled by a connected mobile device when in operation, but it cannot be started remotely.

REMOTE STARTING YOUR OVEN REMOTE

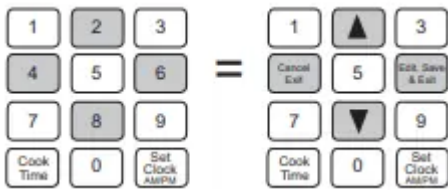
To be able to start the oven remotely, press the Remote Enable pad and the REMOTE icon will turn on in the display. The oven can now be remotely started with a connected device. The REMOTE icon must be lit to start the oven remotely. The REMOTE icon is not required to change the oven settings or to turn the oven off. To disconnect your phone from Remote Enable, press the Remote Enable pad and the REMOTE icon will turn off. After using the oven, remember to verify that the REMOTE icon is lit if you wish to start the oven remotely in the future.

Special Features

There are several different special features on your wall oven. To change the settings of these special features, press the Bake and Broil pads at the same time and hold for three seconds. "

'OFFSET" (" 'OFFSET" on double ovens) will appear in the display. For each of the features below,

select and edit the feature you want to change by using the 8 and 2 pads to scroll up and down, the 6 pad to edit (or Save and exit), and the 4 pad to return to the prior menu without saving.



Adjust the Oven Temperature (OFFSEt)

This feature allows the oven baking temperature to be adjusted up to 35°F hotter or down to 35°F cooler. Use this feature if you believe your oven temperature is too hot or too cold and wish to change it. For double oven models, the upper and lower ovens are adjusted separately. Do not use thermometers, such as those found in grocery stores, to check the temperature setting of your oven. These thermometers may vary 20-40 degrees. Navigate to “OFFSEt” for single ovens, “OFFSEtU” for the upper oven or “OFFSEtL” for the lower oven. Press 6 to edit the offset. “0” or a number between + and - 35 will be displayed. Press 2 to increase, 8 to decrease. -35 to +35 is the available offset range. Press 6 to save and exit. Press 4 to exit without saving.

Sound Volume (Sound)

This feature allows the oven tone volume to be adjusted. Navigate to “Sound” and press 6 to view or change the current setting. Scrolling through allows you to hear each volume level.

End of Timer Signals (Endtone)

This is the tone that signals the end of a timer. The tone can be continuous “contbEEP” or one repeating beep “bEEP”. A continuous setting will continue to sound a tone until a button on the control is pressed. Navigate to “Endtone” and press 6 to view or change the current setting.

Fahrenheit or Celsius Temperature Display (UnitdEG)

The oven control is set to use Fahrenheit temperatures (F), but you can change it to use Celsius temperatures (C). Navigate to “UnitdEG” and press 6 to view or change the current setting.

Clock Display (cLacdsp)

This feature turns the clock on or off in the display. Navigate to “cLacdsp” and press 6 to view or change the current setting.

Clock Configuration (cLaccFG)

This feature specifies how the time of day will be displayed or if no time of day will be displayed.

You can select a standard 12-hour clock (12h) or 24-hour military time display (24h). Navigate to “cLaccFG” and press 6 to view or change the current setting.



12 Hour Shutoff (12hr)

When this feature is turned on, the oven will automatically turn off after 12 continuous hours of use.

Navigate to '12hr' and press 6 to view or change the current setting.

Sabbath

Sabbath mode disables the oven lights (the oven light will not turn on when the door is opened), all sounds (the control will not beep when a button is pressed), Broil, Warm, Proof, Cook Time, Timer, Clock, and Delay Time functions. Sabbath mode can only be used with Bake. This feature conforms to the Star-K Jewish Sabbath requirements.

Press and hold the Bake and Broil pads for 3 seconds to enter special features.

Press the 8 and 2 pads to scroll up and down until "SABBATH" appears in the display. Use the 6 pad to view and edit the current setting, 2 and 8 to change the setting, and 6 again to Save, 4 to exit the Special Features and Start Sabbath mode. (Alternately, use the 4 pad to return to the prior menu from the Sabbath menu without saving). A] will appear in the display and the clock will not display.

Note that if you have a double wall oven, when you place the control into Sabbath mode, both ovens are now in Sabbath mode and available for cooking.

Once in Sabbath mode, at any time you can press Bake, use the number pads to enter a temperature between 170F and 550F, and press Start. No sound will be given when the keys are pressed. At a random time between 30 seconds and 1 minute,][, will appear in the display indicating the oven is running.

Note that both ovens of a double wall oven can be used in Sabbath mode. Each oven can be programmed to a different temperature and each oven must be programmed separately by selecting the oven before starting the bake mode.

If you need to adjust the temperature, press Bake, use the number pads to enter a new temperature between 170F and 550F, and press Start.

To turn the oven off, press Cancel/Off at any time. The oven will immediately turn off and [will change to] indicating that the oven has turned off.

Note that each oven of a double wall oven must be turned off separately.

To exit Sabbath mode, make sure that the oven is turned off. Press and hold the Bake and Broil pads for 3 seconds to enter special features then press 2 or 8 to scroll to "SABBATH", 6 to edit, 2 or 8 to change setting to Off, 6 to save settings, 4 to exit from Special Features menus. The clock will return to the display when Sabbath mode is off.

NOTE: If power outage occurs during Sabbath mode the unit will remain in Sabbath mode but off when power is restored.

If you wish to use the Cook Time feature to bake in the oven and then have the oven automatically turn off, you will need to press the Cook Time button, enter a cooking time duration, and press Start. Then enter special features to start Sabbath mode as detailed above.

Oven Racks

Your oven has six rack positions. Recommended rack positions for various types of foods are provided in the Cooking Guide. Adjusting rack position is one way to impact cooking results. For example, if you would prefer darker tops on cakes, muffins, or cookies, try moving food one rack position higher. If you find foods are too brown on top try moving them down next time.

When baking with multiple pans and on multiple racks, ensure there is sufficient space between pans to allow air to flow.

Your Oven may have extension racks and/or traditional flat racks.

To avoid possible burns, place the racks in the desired position before you turn the oven on.

Traditional Flat Racks

When placing and removing cookware, pull the rack out to the bump (stop position) on the rack support.

To remove a rack, pull it toward you, tilt the front end up and pull it out.

To replace, place the curved end of the rack (stop-locks) onto the oven supports, tilt up the front of the rack and push the rack in.

Racks may become difficult to slide, especially after a self-clean. Put some vegetable oil on a soft cloth or paper towel and rub onto the left and right edges.

Aluminum Foil and Oven Liners

CAUTION

Do not use any type of foil or oven liner to cover the oven bottom. These items can trap heat or melt, resulting in damage to the product and risk of shock, smoke or fire. Damage from improper use of these items is not covered by the product warranty.

Foil may be used to catch spills by placing a sheet on a lower rack, several inches below the food. Do not use more foil than necessary and never entirely cover an oven rack with aluminum foil. Keep foil at least 1-1/2" from oven walls to prevent poor heat circulation.

Cookware

Cookware Guidelines

The material, finish, and size of cookware affect baking performance.

Dark, coated and dull pans absorb heat more readily than light, shiny pans. Pans that absorb heat more readily can result in a browner, crisper, and thicker crust. If using dark and coated cookware

check food earlier than minimum cook time. If undesirable results are obtained with this type of cookware consider reducing oven temperature by 25° F next time.

Shiny pans can produce more evenly cooked baked goods such as cakes and cookies.

Glass and ceramic pans heat slowly but retain heat well. These types of pans work well for dishes such as pies and custards.

Air insulated pans heat slowly and can reduce bottom browning.

Keep cookware clean to promote even heating.

Cooking Modes

Your new oven has a variety of cooking modes to help you get the best results. These modes are described below. Refer to the Cooking Guide section for recommendations for specific foods.

Remember, your new oven may perform differently than the oven it is replacing.

Bake

The Bake mode is intended for baking on multiple racks at the same time. This mode uses heat primarily from the rear element but also heat from the upper and lower elements, along with air movement from the convection fan to enhance cooking evenness. Your oven is equipped with Auto Recipe Conversion, so it is not necessary to convert the temperature when using this mode.

Baking time might be slightly longer for multiple racks than what would be expected for a single rack. To use this mode press the Bake pad, enter a temperature, and then press Start.

Proof

Proof mode is designed for rising (fermenting and proofing) bread doughs. Press the Proof pad and then press Start. Cover dough well to prevent drying out. Bread will rise more rapidly than at room temperature.

Warm

Warm mode is designed to keep hot foods hot for up to 3 hours. To use this mode, press the Warm pad then press Start. Cover foods that need to remain moist and do not cover foods that should be crisp. Preheating is not required. Do not use warm to heat cold food other than crisping crackers, chips or dry cereal. It is also recommended that food not be kept warm for more than 2 hours.

Broiling Modes

Always broil with the door closed. Monitor food closely while broiling. Use caution when broiling on upper rack positions as placing food closer to the broil element increases smoking, spattering, and the possibility of fats igniting. For best performance center food below the broil heating element. Broiling on rack position 7 is not recommended.

Try broiling foods that you would normally grill. Adjust rack positions to adjust the intensity of the heat to the food. Place foods closer to the broil element when a seared surface and rare interior is

desired. Thicker foods and foods that need to be cooked through should be broiled on a rack position farther from the broiler or by using Broil Lo.

Broil Hi

The Broil Hi mode uses intense heat from the upper element to sear foods. Use Broil Hi for thinner cuts of meat and/ or foods you prefer less done on the interior. To use this mode press the Broil pad once and then press Start. It is not necessary to preheat when using this mode.

Broil Lo

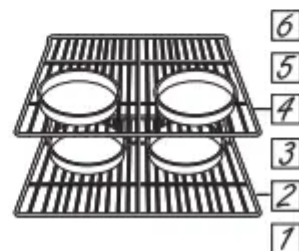
The Broil Lo mode uses less intense heat from the upper element to cook food thoroughly while also producing surface browning. Use Broil Lo for thicker cuts of meat and/or foods that you would like cooked all the way through. To use this mode press the Broil pad twice and then press Start. It is not necessary to preheat when using this mode.

Cooking Guide

FOOD TYPE	RECOMMENDED MODE(S)	RECOMMENDED RACK POSITION(S)	ADDITIONAL SUGGESTIONS
Baked Goods			
Layer cakes, sheet cakes, bundt cakes, muffins, quick breads on a Single Rack	Bake	3	Use shiny cookware.
Layer cakes* on Multiple Racks	Bake	2 and 4	Ensure adequate airflow (see illustration below).
Chiffon cakes (angel food)	Bake	1	Use shiny cookware.
Cookies, biscuits, scones on a Single Rack	Bake	3	Use shiny cookware.
Cookies, biscuits, scones on Multiple Racks	Bake	2 and 4	For foods like sugar cookies, switch food location partially through cooking for more even cooking results between racks. Ensure adequate airflow.
Beef & Pork			
Hamburgers	Broil Hi	5	Use a broil pan; move food down for more doneness/less searing. Watch food closely when broiling. For best performance center food below the broil heating element.
Steaks & Chops	Broil Hi	5	Use a broil pan; move food down for more doneness/less searing. Watch food closely when broiling. For best performance center food below the broil heating element.
Roasts	Bake	2	Leave uncovered, use a low sided pan such as a broil pan. Preheating is not necessary.
Poultry			
Whole chicken	Bake	2	Use a low sided pan such as a broil pan. Preheating is not necessary.
Bone-in chicken breasts, legs, thighs	Broil Lo Bake	3	Broil skin side down first. Watch food closely when broiling. For best performance when broiling, center food below the broil heating element.
Boneless chicken breasts	Broil Lo Bake	3	Move food down for more doneness/less searing and up for greater searing/browning when broiling. For best performance when broiling, center food below the broil heating element.
Whole turkey	Bake	1 or 2	Use a low sided pan such as a broil pan. Preheating is not necessary.
Turkey Breast	Bake	2	Use a low sided pan such as a broil pan. Preheating is not necessary.
Fish	Broil Lo	5 (1/2 thick or less) 4 (>1/2 inch)	Watch food closely when broiling. For best performance center food below the broil heating element.
Casseroles	Bake	3	
Frozen Convenience Foods			
Potato products, chicken nuggets, appetizers on a Single Rack	Bake	3	Use shiny cookware.
Potato products, chicken nuggets, appetizers on Multiple Racks	Bake	2 and 4	Use shiny cookware. Switch food location partially through cooking for more even cooking results.

*When baking four cake layers at a time, use racks 2 and 4. Place the pans as shown so that one pan is not directly above another.

Cook food thoroughly to help protect against food borne illness. Minimum safe food temperature recommendations for food safety can be found at IsItDoneYet.gov. Make sure to use a food thermometer to take food temperatures.



CARE AND CLEANING

Oven

Control Panel

It's a good idea to wipe the control panel after each use.

Clean with mild soap and water or vinegar and water, rinse with clean water and polish dry with a soft cloth.

Do not use abrasive cleansers, strong liquid cleansers, plastic scouring pads or oven cleaners on the control panel - they will damage the finish, including Black Stainless Steel.

Oven Exterior

Do not use oven cleaners, abrasive cleansers, strong liquid cleansers, steel wool, plastic scouring pads, or cleaning powders on the interior or exterior of the oven.

Clean with a mild soap and water or vinegar and water solution. Rinse with clean water and dry with a soft cloth.

When cleaning surfaces, make sure that they are at room temperature and not in direct sunlight.

If stain on the door vent trim is persistent, use a mild abrasive cleaner and a sponge-scrubber for best results.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up immediately. Let hot surfaces cool, then clean and rinse.

Stainless Steel Surfaces (on some models)

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface. Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove surface rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp, soft sponge.

To inquire about purchasing cleaning products including stainless steel appliance cleaner or polish, see the Accessories and Consumer Support sections at the end of this manual.

Oven Interior

The interior of your new oven can be cleaned manually or by using Steam Clean or Self Clean modes.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up immediately. Let hot surfaces cool, then clean and rinse.

Manual Cleaning

Do not use oven cleaners, abrasive cleaners, strong liquid cleansers, steel wool, scouring pads, or cleaning powders on the interior of the oven. Clean with a mild soap and water or vinegar and water solution. Rinse with clean water and dry with a soft cloth. When cleaning surfaces, make sure that they are at room temperature.

Steam Clean Mode

Steam clean is intended to clean small spills using water and a lower cleaning temperature than Self-Clean. To use the Steam Clean feature, wipe grease and soils from the oven. Pour one cup of water into the bottom of the oven. Close the door. Press the Steam Clean pad and then press Start. The oven door will lock. You can not open the door during the 30 minute steam clean as this will decrease the steam clean performance. At the end of the steam clean cycle the door will unlock. Wipe out any excess water and any remaining soil.

Self Clean Mode

Read Self-Cleaning Oven Safety Instructions at the beginning of this manual before using Self Clean Mode. Self clean uses very high temperatures to clean the oven interior. The oven door will lock when using this feature. Before operating the self-clean cycle, wipe up grease and soils from the oven. Remove all items from the oven other than enameled (dark color) racks. Shiny or silver racks, the meat probe, and any cookware or other items should all be removed from the oven before initiating a self-clean cycle. Close the door. Press the Self Clean pad and a default self-clean time is displayed. The clean time can be changed to any time between 3:00 and hours by using the number pads to enter a different time and pressing Start. For heavily soiled ovens, the maximum 5 hour clean time is recommended. If you wish to use the default time, press the Start pad immediately after pressing the Clean pad. The oven will turn off automatically when the self-clean cycle is complete. The door will stay locked until the oven has cooled down. After the oven has cooled down wipe any ash out of the oven.

IMPORTANT: The health of some birds is extremely sensitive to the fumes given off during the self-cleaning cycle of any range. Move birds to another well-ventilated room.

Flat Racks

Flat racks that are enameled, not shiny, can be left in the cavity during self clean, or can be washed with warm, soapy water. Racks may be more difficult to slide, especially after a self-clean. Put some vegetable oil on a soft cloth or paper towel and rub onto the left and right edges.

Oven Light

WARNING

SHOCK OR BURN HAZARD: Before replacing oven light bulb, disconnect the electrical power to the oven at the main fuse or circuit breaker panel. Failure to do so may result in electric shock or burn.

CAUTION

BURN HAZARD: The glass cover and bulb should be removed when cool. Touching hot glass with bare hands or a damp cloth can cause burns.

1. Disconnect power at the main fuse or circuit breaker panel.
2. Remove oven racks.

3. Slide a flat blade screwdriver or butter knife between the metal housing and the glass light cover. NOTE: on some models there is a metal clip visibly holding the glass. The tool needs inserted between the metal housing and the clip holding the glass.
4. Support the glass light cover with two fingers to prevent the cover from falling to the bottom of the oven.
5. Gently twist the screwdriver blade or butter knife to loosen the glass light cover. Be careful not to chip the oven coating.
6. Remove the glass light cover.
7. Remove the bulb by firmly grasping and sliding the bulb straight out until the two prongs have cleared the ceramic holder.
8. Do not touch the glass of the new replacement bulb with your fingers. It will cause the bulb to fail when it lights. Grasp the replacement bulb with a clean towel or facial tissue with the prongs facing down. Align the two prongs in the ceramic holder, pressing gently until the bulb is securely in the ceramic socket.
9. Slide the protective lens into the holder and push until the clips snap into the housing.
10. Reconnect power.

Oven Door

Oven Door Removal

NOTE: Door removal is not a requirement for installation of the product but is an added convenience.

To remove the door:

1. Open the oven door as far as it will go.
2. Remove hinge bracket (if present) from front frame and set aside. The hinge bracket must be replaced for proper door functionality when door is reinstalled.
3. Push both hinge locks down toward the door frame to the unlocked position. This may require a flat-blade screwdriver. **DO NOT LIFT THE DOOR BY THE HANDLE!**
4. Place hands on both sides of the door and close the oven door to the removal position (approximately 1"- 2" [2,5 cm-5.1 cm] from the closed position).
5. Lift the door up and out until the hinge arms clear the slots. NOTE: The oven door is very heavy. Be sure you have a firm grip before lifting the oven door off the hinges. Use caution once the door is removed. Do not lay the door on its handle. This could cause dents or scratches.

Replacing the Oven Door

NOTE: The oven door is heavy. You may need help lifting the door high enough to slide it into the hinge slots.

Do not lift the door by the handle.

1. Lift the oven door by grasping each side.
2. With the door at the same angle as the removal position (approximately 1"-2" [2.5 cm-5.1 cm] from the closed position), seat the notch of the hinge arm into the bottom edge of the hinge slot. The notch of the hinge arm must be fully seated into the bottom of the slot.
3. Fully open the door. If the door will not fully open, the indentation is not seated correctly in the bottom edge of the slot.
4. Push the hinge locks up against the front frame of the oven cavity, to the locked position.
5. Replace hinge bracket (if present). The hinge bracket must be replaced for proper door functionality.
6. Close the oven door.

TROUBLESHOOTING

Troubleshooting Tips ... Before you call for service

Save time and money! Review the charts on the following pages first and you may not need to call for service.

My new oven doesn't cook like my old one. Is something wrong with the temperature settings?

- Your new oven has a different cooking system from your old oven and therefore may cook differently than your old oven.
 - For the first few uses, follow your recipe times and temperatures carefully. If you still think your new oven is too hot or too cold, you can adjust the temperature yourself to meet your specific cooking preference. See the Special Features section. NOTE: This adjustment affects Bake, and Convection Bake temperatures; it will not affect Convection Roast, Broil or Clean.

Food does not bake properly

- Oven controls improperly set
 - See the Cooking Modes section
- Rack position is incorrect or rack is not level.
 - See the Cooking Modes section and Cooking Guide.
- Incorrect cookware or cookware of improper size being used.
 - See the Cookware section.
- Oven temperature needs adjustment.
 - See the Special Features section.

- Ingredient substitution
 - Substituting ingredients can change the recipe outcome.

Food does not broil properly

- Oven controls improperly set.
 - Make sure you select the appropriate broil mode.
- Improper rack position being used.
 - See Cooking Guide for rack location suggestions.
- Food being cooked in a hot pan.
 - Make sure cookware is cool.
- Cookware not suited for broiling.
 - Use a pan specifically designed for broiling.
- Aluminum foil used on the broiling pan and grid has not been fitted properly and slit as recommended.
 - If using aluminum foil conform to pan slits.
- In some areas the power (voltage) may be low.
 - Preheat the broil element for 10 minutes.

Oven temperature too hot or too cold

- Oven temperature needs adjustment.
 - See the Special Features section.

Oven does not work or appears not to work

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.
- Oven controls improperly set.
 - See the Using the Oven section.
- Oven is in Sabbath Mode.
 - Verify that the oven is not in Sabbath Mode. See the Special Features section

"Crackling" or "popping" sound

- This is the sound of the metal heating and cooling during both the cooking and cleaning functions.
 - This is normal.

Why is my range making a "clicking" noise when using my oven?

- Your range cycles the heating elements by turning relays on and off to maintain the oven temperature.
 - This is normal.

Clock and timer do not work

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.
- Plug on range is not completely inserted in the electrical outlet.
 - Make sure electrical plug is plugged into a live, properly grounded outlet.
- Oven controls improperly set.
 - See the Using the kitchen timer section.
- Clock display turned off
 - Check Clock Display settings in the Special Features section

Storage drawer won't close

- Power cord may be obstructing drawer in the lower back of the range.
 - Reposition the drawer and power cord. See the Storage Drawer Removal instructions in the Care and cleaning of the range section.
- Drawer slide or rail improperly aligned with support
 - Reposition the drawer. See the Storage Drawer Removal instructions in the Care and cleaning of the range section.

Oven door is crooked

- The door is out of position.
 - Because the oven door is removable, it sometimes gets out of position during installation. To straighten the door, re-install the door. See the Lift-Off Oven Door instructions in the Care and Cleaning section.

Oven will not work remotely

- Router issues, no wireless signal, etc.
- Oven is not connected
 - For assistance with oven wireless network connectivity, please call 800.220.6899.

Oven light stays on while cooking

- Preheat Notification Lighting feature enabled
 - Reference the Special Features section if you wish to disable this feature.

Oven light does not work

- Light bulb is loose or defective.
 - Tighten or replace bulb.
- Pad operating light is broken.
 - Call for service.

Oven will not self-clean

- The temperature is too high to set a self-clean operation.
 - Allow the oven to cool and reset the controls
- Oven controls improperly set.
 - See the Cleaning the Oven section.

Excessive smoking during clean cycle

- Excessive soil or grease.
 - Press the Cancel/Off pad. Open the windows to rid the room of smoke. Wait until the LOCKED light goes off. Wipe up the excess soil and reset the clean cycle.

Excessive smoking during broiling

- Food too close to burner element.
 - Lower the rack position of the food.

Oven door will not open after a clean cycle

- Oven too hot.
 - Allow the oven to cool below locking temperature.

Oven not clean after a clean cycle

- Oven controls improperly set.
 - See the Cleaning the Oven section.
- Oven was heavily soiled.
 - Clean up heavy spillovers before starting the clean cycle. Heavily soiled ovens may need to self-clean again or for a longer period of time.

flashes in the display

- The self-clean cycle has been selected but the door is not closed.
 - Close the oven door.

light is on when you want to cook

- The oven door is locked because the temperature inside the oven has not dropped below the locking temperature.
 - Press the Cancel/Off pad. Allow the oven to cool.

F- and a number

- You have a function error code.
 - Press the Cancel/Off pad. Allow the oven to cool for one hour. Put the oven back into operation.
- If the function code repeats.
 - Disconnect all power to the oven for at least 30 seconds and then reconnect power. If the function error code repeats, call for service.

Display goes blank

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.
- The clock is turned off.
 - See the Special Features section.
- Oven is in Sabbath Mode.
 - Verify that the oven is not in Sabbath Mode. Special Features section.

Power outage, clock flashes

- Power outage or surge
 - Reset the clock. If the oven was in use, you must reset it by pressing the Cancel/Off pad, setting the clock and resetting any cooking function

Burning" or "oily" odor emitting from the vent

- This is normal in a new oven and will disappear in time.
 - To speed the process, set a self-clean cycle for a minimum of 3 hours. See the Cleaning the Oven section.

Strong odor

- An odor from the insulation around the inside of the oven is normal for the first few clean cycle. times the oven is used.
 - This is temporary and will go away after several uses or a self-clean

Fan noise (one some models)

- A convection fan may automatically turn on and off.
 - This is normal. The fan is designed to operate intermittently to maximize cooking evenness. The convection fan will operate during preheat of the bake cycle. The fan will turn off after the oven is heated to the set temperature. This is normal.
- A cooling fan may automatically turn on
 - This is normal on some models. The cooling fan will turn off and on to cool internal parts. It may run after the oven is turned off.

My oven door glass appears to be "tinted" or have a rainbow" color. Is this defective?

- No. The inner oven glass is coated with a heat barrier to reflect the heat back into the oven to prevent heat loss and keep the outer door cool while baking.
 - This is normal. Under certain light or angles, you may see this tint or rainbow color.

Sometimes the oven takes longer to preheat to the same temperature

- Cookware or food in oven.
 - The cookware or food in the oven will cause the oven to take longer to preheat. Remove items to reduce preheat time.
- Number of racks in oven.
 - Adding more racks to the oven will cause the oven to take longer to preheat. Remove some racks.
- Different cooking modes.
 - The different cooking modes use different preheat methods to heat the oven for the specific cooking mode. Some modes will take longer than others.

Display flashes

- Power failure.
 - Reset the clock

Unable to get the display to show "SF"

- Oven control pads were not touched properly.
 - The Broil Hi/Lo and Bake pads must be touched at the same time and held for 3 seconds.

Control signals after entering cooking time or start time

- You forgot to enter a bake temperature or cleaning time.
 - Touch the Bake pad and desired temperature or the Self Clean pad and desired clean time.

Oven racks are difficult to slide

- The shiny, silver-colored racks were cleaned in a self-clean cycle.
- Apply a small amount of vegetable oil to a paper towel and wipe the edges of the oven racks with the paper towel. Do not spray with Pam or other lubricant sprays.

Drawer does not slide smoothly or drags

- The drawer is out of alignment.
 - Fully extend the drawer and push it all the way in. See the Care and cleaning of the range section.
- Drawer is over-loaded or load is unbalanced.
 - Reduce weight. Redistribute drawer contents.

Steam from the vent

- When using the ovens, it is normal to see steam coming out of the oven vents. As the number of racks or amount of food being cooked increases, the amount of visible steam will increase.
 - This is normal.

Warming drawer will not work

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.
- Controls improperly set.
 - See the Using the warming drawer section.

Excessive condensation in the drawer

- Liquid in drawer.
 - Remove liquid.

- Uncovered foods.
 - Cover food with lid or aluminum foil.
- Temperature setting too high.
 - Reduce temperature setting.

Food dries out in the warming drawer

- Moisture escaping.
 - Cover food with lid or aluminum foil.
- Drawer not fully closed.
 - Push drawer in until latch engages.

Water remaining on oven floor after Steam Clean cycle

- This is normal.
 - Remove any remaining water with a dry cloth or sponge.

Oven will not steam clean

- Display flashes HOT.
 - Allow the oven to cool to room temperature and reset the controls.
- Oven controls improperly set.
 - See the Using Steam Clean section.
- Oven door is not closed.
 - Make sure you close the door to start steam clean cycle.

Oven will not work remotely (on some models)

- Router issues, no wireless signal, etc.
- Oven is not connected.
 - For assistance with oven wireless network connectivity, please call 800.220.6899.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.