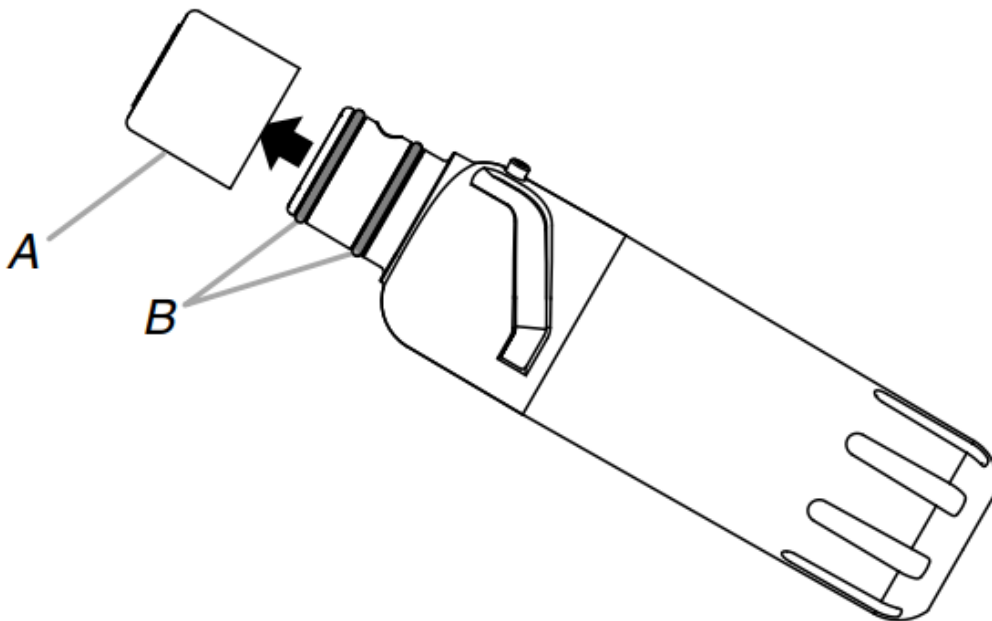


## FILTERS AND ACCESSORIES

### Water Filtration System

#### Install the Water Filter

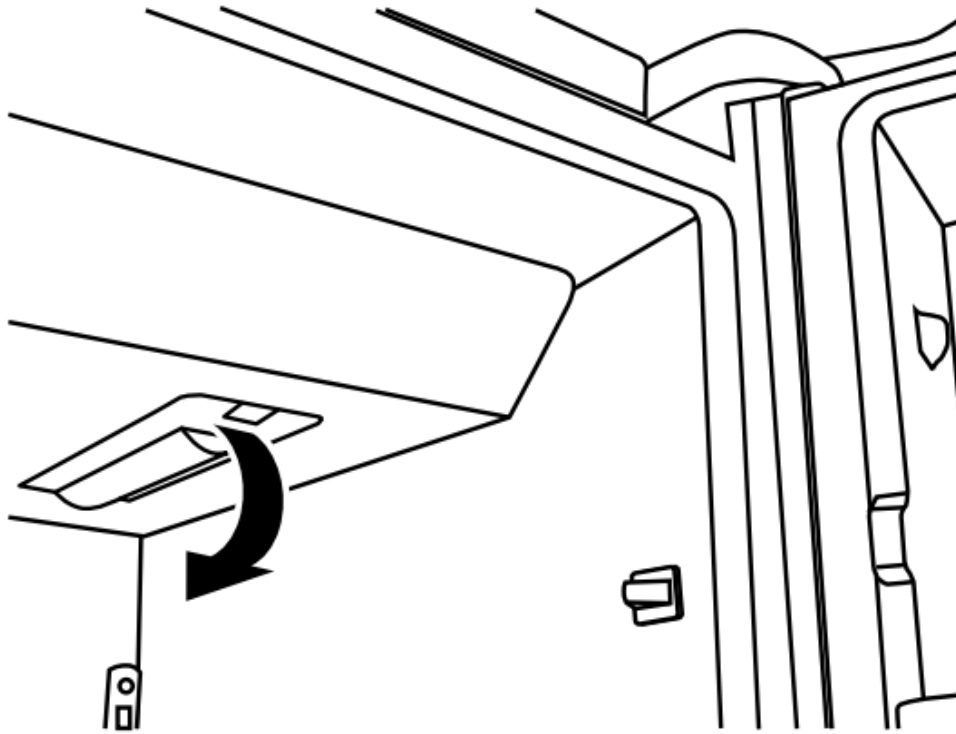
1. Locate the accessory packet in the refrigerator and remove the water filter.
2. Take the water filter out of its packaging and remove the cover from the O-rings. Be sure the O-rings are still in place after the cover is removed.



A. O-ring cover

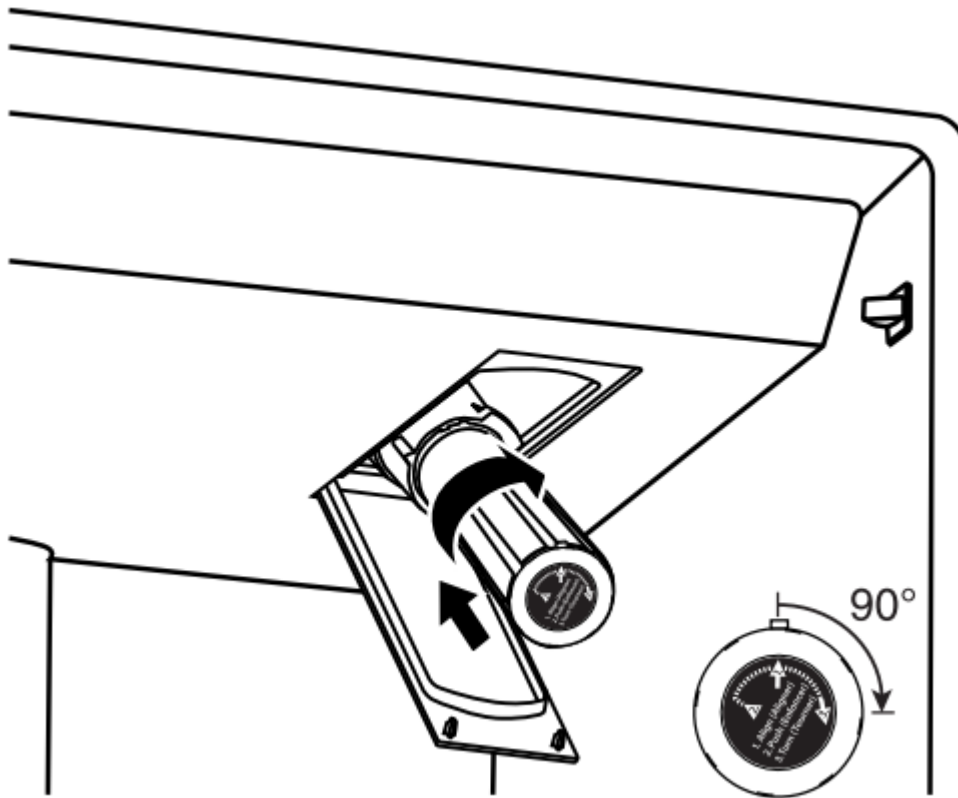
B. O-rings

3. The water filter compartment is located in the right-hand side of the refrigerator ceiling. Push up on the compartment door to release the catch, then lower the door.



4. Align the arrow on the water filter label with the cutout notch in the filter housing and insert the filter into the housing.

5. Turn the filter clockwise 90 degrees ( $\frac{1}{4}$  turn), until it locks into the housing.  
NOTE: If the filter is not correctly locked into the housing, the water dispenser will not operate. Water will not flow from the dispenser.



6. While the compartment door is still open, lift the filter up into the compartment. Then, close the filter compartment door completely.

7. Flush the water system. See “Flushing the Water Filter” in the “Water and Ice Dispensers” section. IMPORTANT: If you do not flush the water system, you may experience dripping and/or decreased flow from the water dispenser.

### The Water Filter Status Light

Press WATER FILTER to display the percentage of filter life remaining (from 99% to 0%). Press WATER FILTER again to return to the Normal screen. The water filter status lights will help you know when to change your water filter.

- ORDER (yellow) - it is almost time to change the water filter.
- REPLACE (red) - Replace the water filter. While you are dispensing water, “Replace” will blink. NOTE: If a water filter is not installed or is undetected because it is not properly installed (locked into place), “Replace” and “--% remaining” will display on the control panel. Check the water filter.
- RESET the water filter status tracking feature. After you replace the disposable filter with a new filter, closing the filter compartment door will automatically reset the filter status tracking feature. See “Using the Controls.” NOTE: “Replace” will remain illuminated if a filter is not installed or is installed incorrectly

## Replace the Water Filter

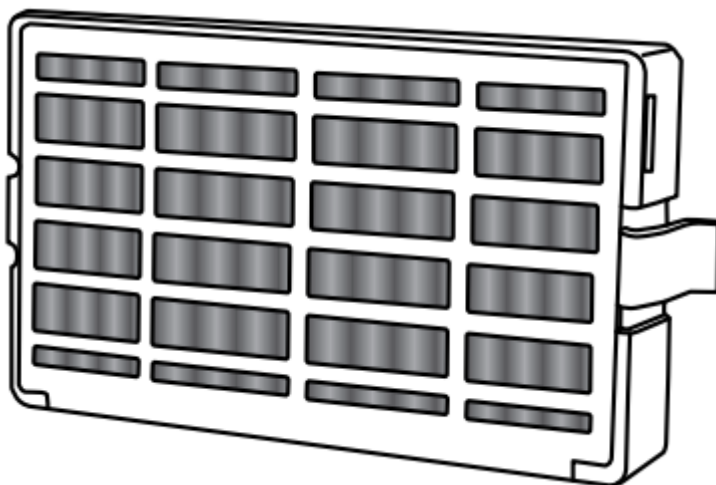
To purchase a replacement water filter, see “Accessories.” Replace the disposable water filter when indicated on the water filter status display or at least every 6 months. If water flow to your dispenser or ice maker decreases noticeably, change the water filter sooner.

1. Locate the water filter compartment in the right-hand side of the refrigerator ceiling. Push up to release and lower the compartment door.
2. Turn the water filter counterclockwise (to the left), and pull it straight out of the compartment.

NOTE: There may be some water in the filter. Some spilling may occur. Use a towel to wipe up any spills.

3. Install the replacement water filter by following steps 2 through 7 in the “Install the Water Filter” section.

## Install Air Filter (on some models)



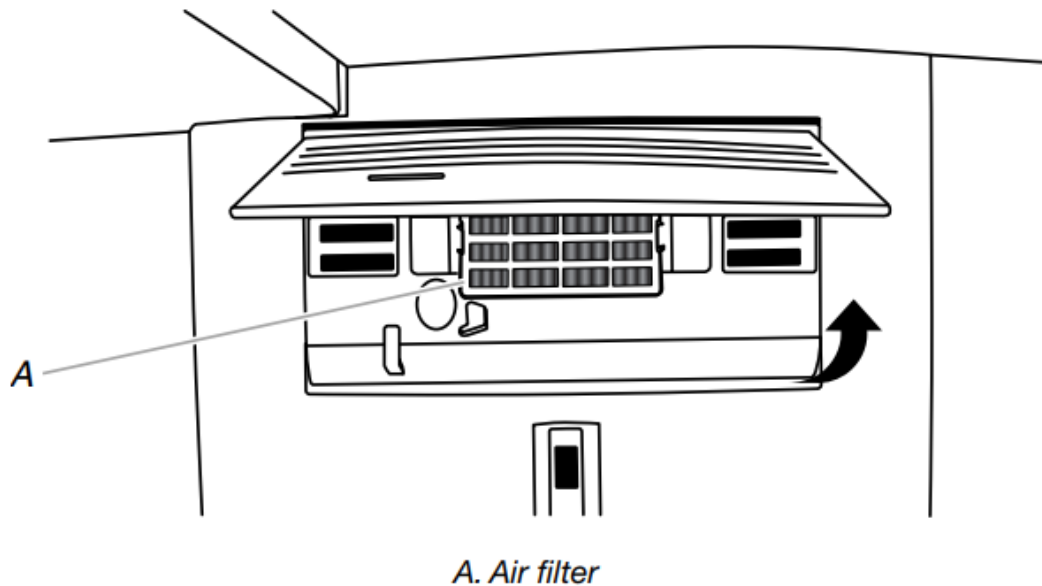
An air filter is 15 times more powerful than baking soda at reducing common food odors inside the refrigerator.

On some models, your refrigerator's accessory packet includes an air filter, which must be installed prior to use.

### Installing the Air Filter

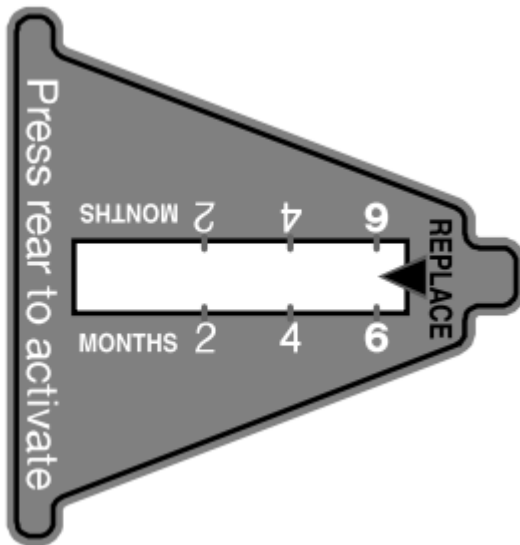
Install the air filter behind the vented door, located on the rear wall near the top of the refrigerator compartment.

1. Remove the air filter from its packaging.
2. Lift open the vented door.
3. Snap the filter into place.



### Installing the Filter Status Indicator

The filter comes with a status indicator, which should be activated and installed at the same time the air filter is installed.

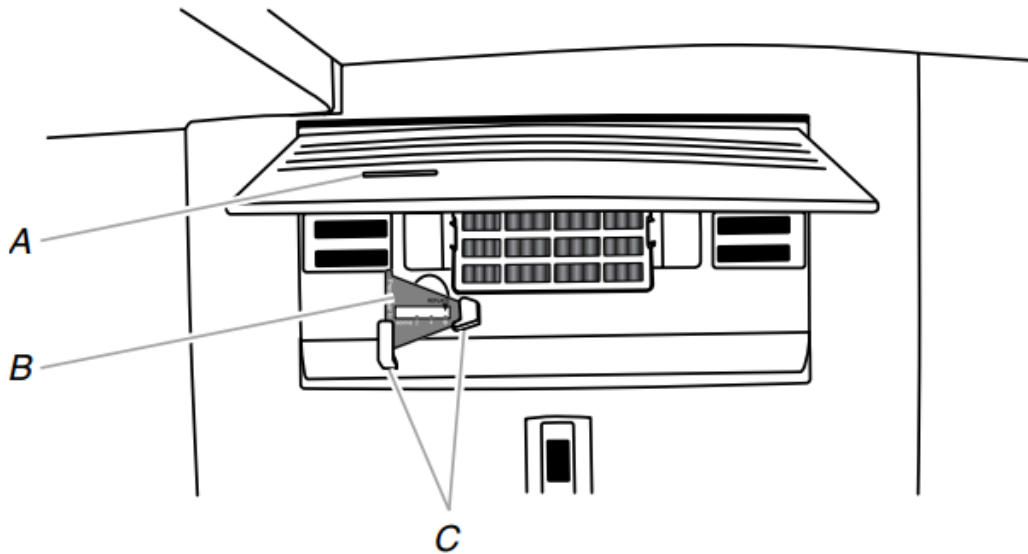


1. Place the indicator face-down on a firm, flat surface.
2. Apply pressure to the bubble on the back of the indicator until the bubble pops to activate the indicator.
3. Lift open the vented air filter door. On some models, there are notches behind the door.

#### Models with notches:

- With the indicator screen facing outward, slide the indicator down into the notches. NOTE: The indicator will not easily slide into the notches if the bubble has not been popped.

- Close the air filter door, and check that the indicator is visible through the window in the door.



- A. Status indicator window
- B. Air filter status indicator
- C. Notches

#### **Models without notches:**

- Place the indicator somewhere it is easily visible - either inside the refrigerator, or elsewhere in your kitchen or home.

#### **Replacing the Air Filter**

The disposable air filter should be replaced every 6 months, when the status indicator has completely changed from white to red.

To order a replacement air filter, contact us. See “Accessories” in the User Guide, Use and Care Guide or User Instructions for information on ordering.

1. Remove the used air filter by squeezing in on the side tabs.
2. Remove the used status indicator.
3. Install the new air filter and filter status indicator using the instructions in the previous sections.

#### **Accessories**

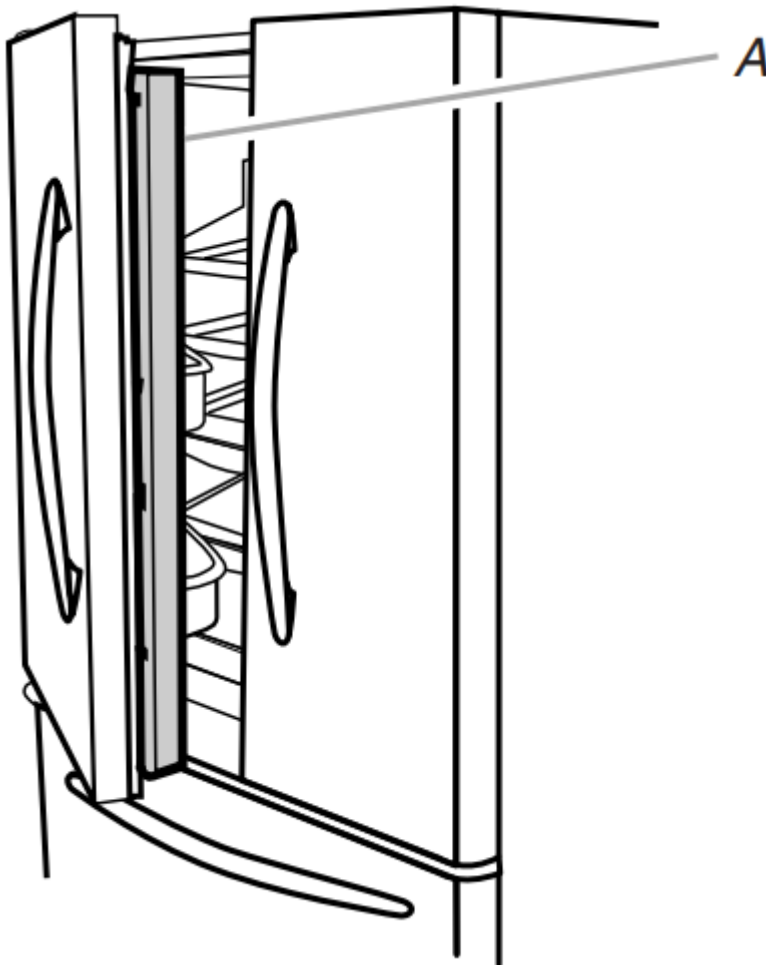
The following accessories are available for your refrigerator. To order an accessory, contact us and ask for the Part Number. In the U.S.A., visit our webpage [www.maytag.com/accessories](http://www.maytag.com/accessories) or call 1-800-901-2042. In Canada, visit our webpage [www.maytag.ca](http://www.maytag.ca) or call 1-800-807-6777.

# REFRIGERATOR USE

## Opening and Closing Doors

There are two refrigerator compartment doors. The doors can be opened and closed either separately or together. There is a vertically-hinged seal on the left refrigerator door.

- When the left side door is opened, the hinged seal automatically folds inward so that it is out of the way.
- When both doors are closed, the hinged seal automatically forms a seal between the two doors.

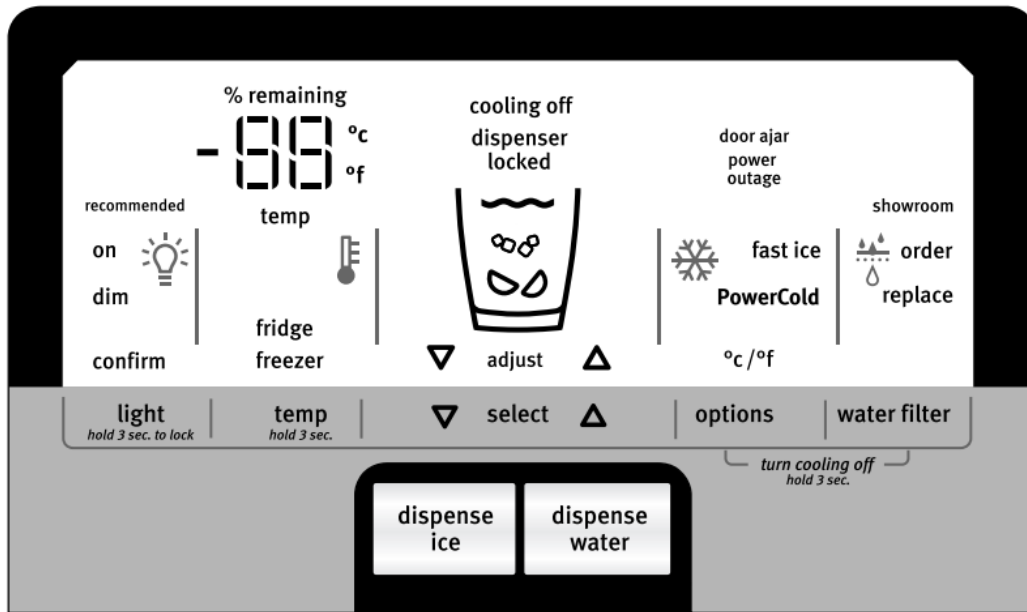


A. Hinged seal

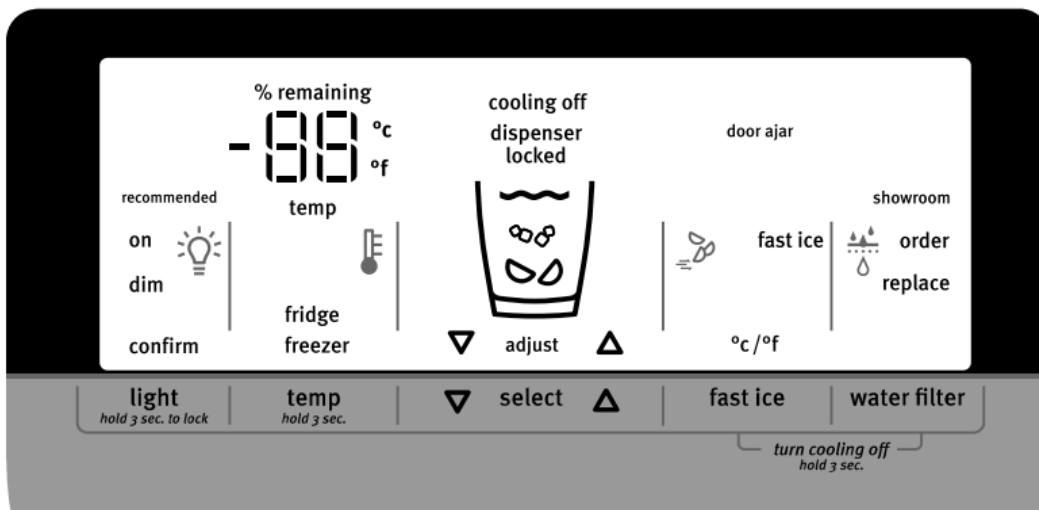
## Using the Controls

The controls are located above the external dispenser.

### Style 1



## Style 2



## Viewing and Adjusting Temperature Set Points

For your convenience, your refrigerator and freezer temperature controls are set to the recommended set points at the factory. When you first install your refrigerator, make sure the temperature controls are still set to the recommended set points. The recommended set points are 37°F (3°C) for the refrigerator and 0°F (-18°C) for the freezer.

### IMPORTANT:

- Wait 24 hours before you put food into the refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil. NOTE: Adjusting the set points to a colder-than-recommended setting will not cool the compartments any faster.

■ If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.

■ The recommended set points should be correct for normal household use. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.

NOTE: Areas such as a garage or porch, may experience hotter or colder temperatures and higher humidity than inside the home. You may need to adjust the temperature away from the recommended set points to accommodate for these conditions.

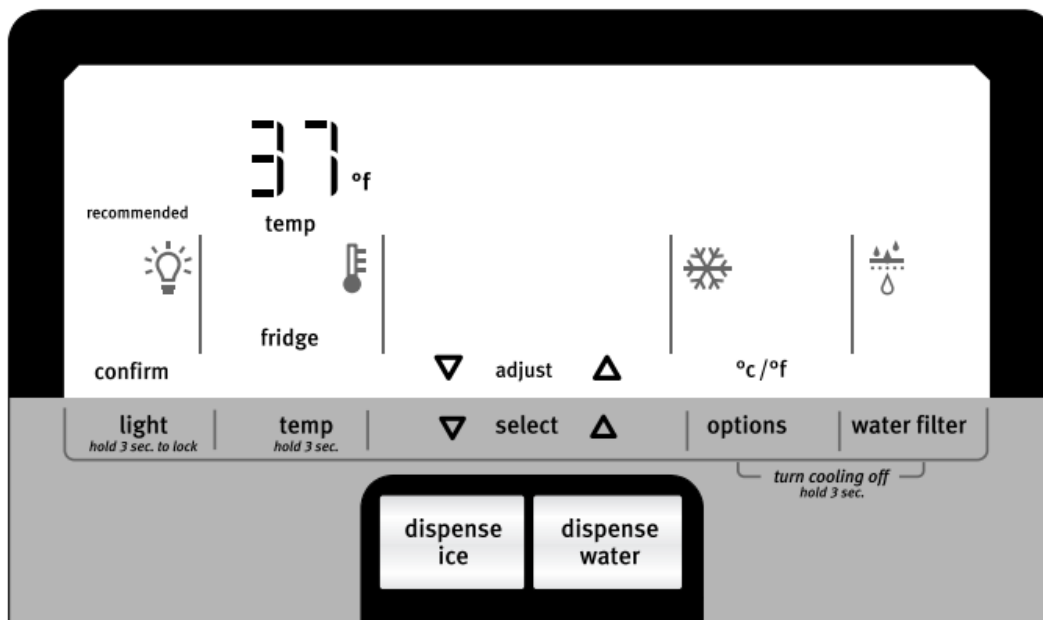
■ Wait at least 24 hours between adjustments. Recheck the temperatures before other adjustments are made.

### View Temperature Set Points

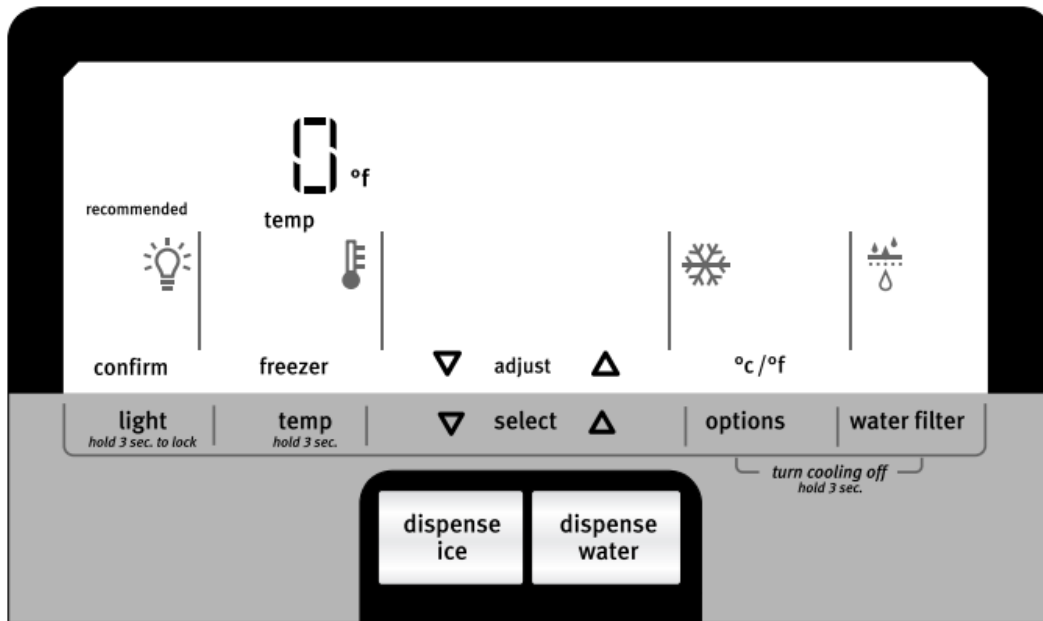
1. Press and hold TEMP for 3 seconds to activate Temperature mode.
2. When Temperature mode is activated, press TEMP to toggle between Fridge and Freezer. The display will show the temperature set point of the selected compartment, as shown.

NOTE: To view temperatures in degrees Celsius, press OPTIONS. To return the display setting to degrees Fahrenheit, press OPTIONS again.

### Recommended Refrigerator Temperature



### Recommended Freezer Temperature



### Adjust Temperature Set Points

Refrigerator set point range: 33°F to 45°F (0°C to 7°C). Freezer set point range: -5°F to 5°F (-21°C to -15°C).

1. Press and hold TEMP for 3 seconds to activate Temperature mode.
2. When Temperature mode is activated, press TEMP to select the Refrigerator zone. The display will show the temperature set point of the selected compartment, as shown.
3. Press the adjust UP ARROW to raise the temperature set point or press the adjust DOWN ARROW to lower the temperature set point.
4. When you have finished adjusting the refrigerator set point, press TEMP to change the display to show the freezer set point. When the zone has been changed, “freezer” appears on the display screen.
5. Press the adjust UP ARROW to raise the temperature set point or press the adjust DOWN ARROW to lower the temperature set point.
6. Press LIGHT to save and confirm the new set points, and to return to the home screen.

**When adjusting temperature set points, use the following chart as a guide:**

<b>CONDITION:</b>	<b>TEMPERATURE ADJUSTMENT:</b>
REFRIGERATOR too cold	REFRIGERATOR Setting 1° higher
REFRIGERATOR too warm	REFRIGERATOR Setting 1° lower
FREEZER too cold	FREEZER Setting 1° higher
FREEZER too warm / too little ice	FREEZER Setting 1° lower

### **Cooling On/Off**

Your refrigerator and freezer will not cool when cooling is turned off. When cooling is off, "cooling off" will light up on the display screen.

#### **To turn cooling Off and On:**

Style 1 - Press and hold OPTIONS and WATER FILTER, at the same time, for 3 seconds, as shown.

Style 2 - Press and hold FAST ICE and WATER FILTER, at the same time, for 3 seconds.

IMPORTANT: To avoid unintentionally changing other settings, press both buttons at exactly the same time.

### **Options**

#### **Style 1**

To access available features, press the OPTIONS button to toggle through the following choices in a continuous loop:

- Fast Ice - The Fast Ice feature assists with temporary periods of heavy ice use by increasing ice production over a 24-hour period. Fast Ice will remain on for 24 hours unless manually turned off.

#### **Style 2**

- Fast Ice - The Fast Ice feature assists with temporary periods of heavy ice use by increasing ice production over a 24-hour period. Fast Ice will remain on for 24 hours unless manually turned off.
- Press the FAST ICE button to activate the Fast Ice feature.

### **Additional Features**

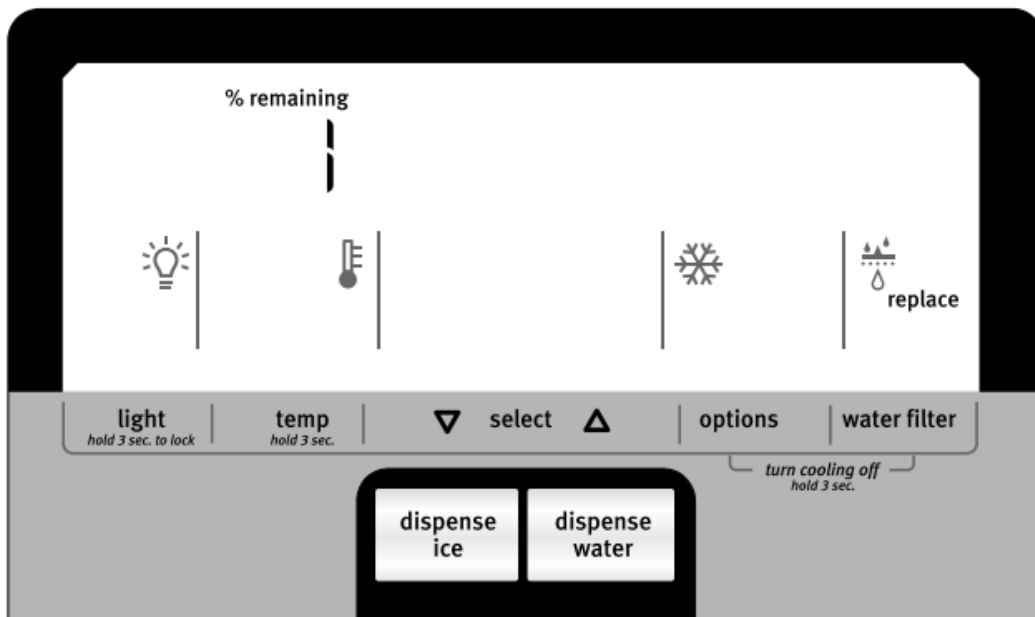
## Water Filter Status

Press WATER FILTER to display the percentage of use remaining in the water filter (from 99% to 1%).

ALSO

The water filter status lights will let you know when to replace the water filter. See “Water Filtration System.”

- ORDER (Yellow) - Order a replacement water filter.
- REPLACE (Red) - Replace the water filter



## Door Ajar Alarm

The Door Ajar alarm lets you know when the refrigerator door or freezer drawer has been open for 5 minutes or longer and the cooling is turned on.

The words “Door Ajar” will appear on the control panel display and the Alarm feature will sound an alert tone. The alert tone will repeat every 2 minutes. Close the doors and drawer to turn off the tone. The feature is reset and will reactivate when either door or drawer is again left open for 5 minutes.

NOTE: To mute the alert tone while keeping the doors open, such as while cleaning the inside of the refrigerator, press any button on the control panel. The alert tone will be temporarily turned off, but the “Door Ajar” icon will still be displayed on the dispenser control panel.

## Power Outage Indicator (on some models)

The Power Outage indicator lets you know if the power supply to the refrigerator has been off and the freezer temperature has risen to 18°F (-8°C) or higher.

The words “Power Outage” will appear on the control panel display and an alert tone will sound three times. “Power Outage” will continue to blink until you acknowledge the power outage.

- Press any control button to confirm. The Power Outage icon will disappear, and the control panel will return to the Home screen.

### **Disabling Sounds (on some models)**

When the control panel is muted, all tones, except alert tones are disabled.

- To turn Off/On control and dispenser sounds, press and hold LIGHT and WATER FILTER at the same time for 3 seconds.

### **Showroom Mode**

This mode is used only when the refrigerator is on display in a retail store. If you unintentionally turn on Showroom mode, the word “Showroom” will appear on the display. All lights and controls will function, but the refrigerator will not cool.

To exit Showroom Mode:

Style 1 - Press TEMP and OPTIONS at the same time for 3 seconds

Style 2 - Press TEMP and FAST ICE at the same time for 3 seconds.

## **Refrigerator Features**

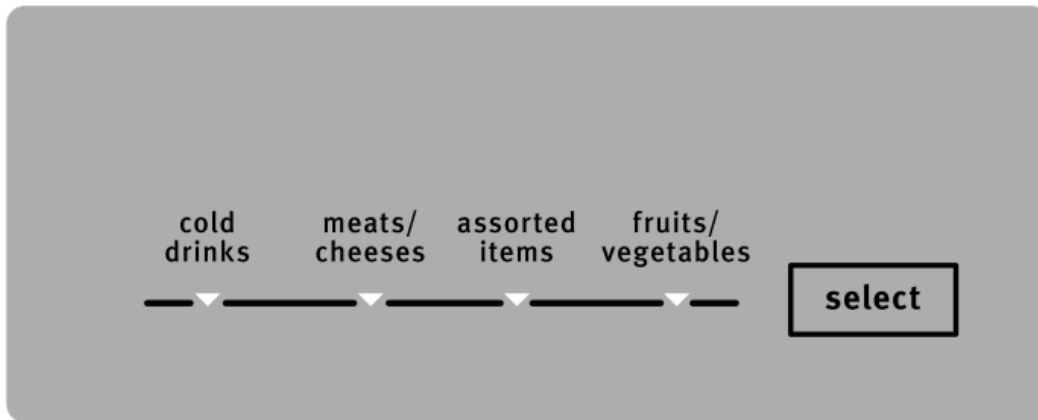
### **Temperature Controlled Exterior Drawer**

**IMPORTANT:** This control sets the temperature for this drawer only.

Use the full-width drawer to store large party platters or deli trays, or use a drawer organizer to store smaller items such as yogurt, juice boxes and lunch meat for easy access.

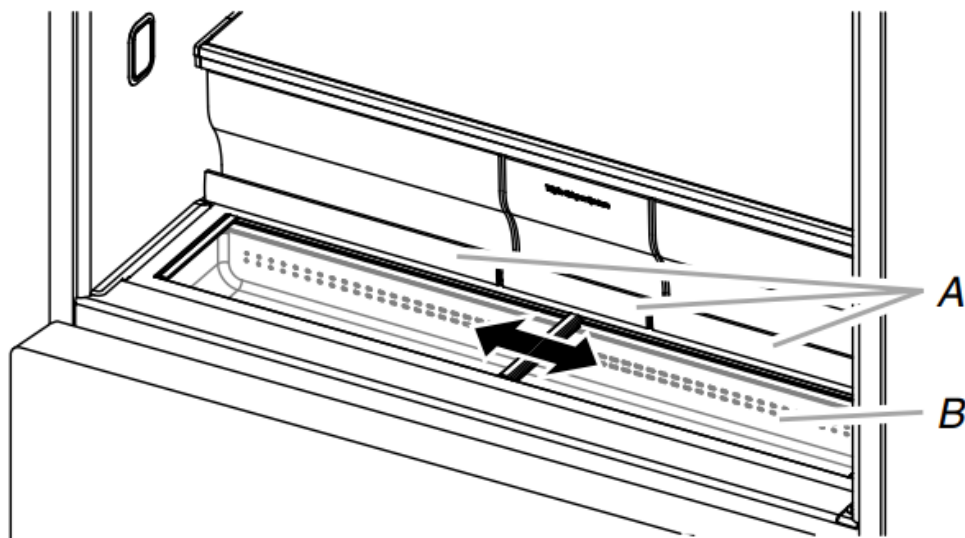
Temperatures have been preset for the storage of: Cold Drinks, Meats/Cheeses, Assorted Items and Fruits/Vegetables. These preset temperatures cannot be adjusted.

Press SELECT to toggle through the temperature settings. The triangular indicator lights will tell you which setting is selected.



### EasySlide Bin

A shallow storage compartment with glass lids which slide from side to side is located below and in front of the crisper drawers.



A. Crisper drawer handles

B. EasySlide bin

#### To remove EasySlide bin:

1. Remove all three crisper drawers.
2. Hold the upper sliding lid near the trim and lift up to remove. Remove the lower lid.
3. Grasp the front of the bin with both hands, and lift up on the front to remove.

#### To replace EasySlide bin:

1. Slightly tilt the rear of the bin upward.

2. Align the center rib and tabs on the EasySlide bin with the ribs and slots in the cabinet.
3. Lower the bin into place.

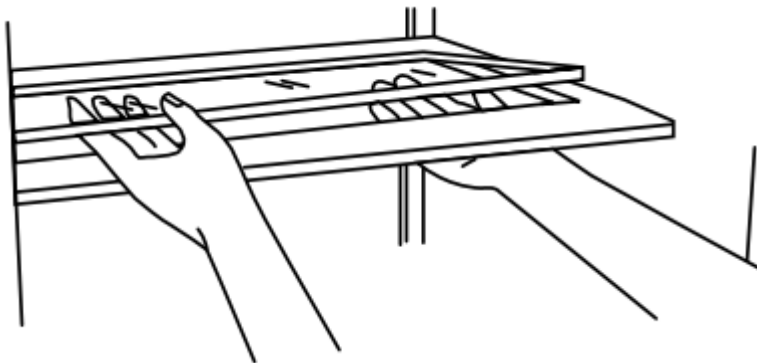
### **Crisper Drawers**

#### **To remove and replace the drawers:**

1. Grasp the handle at the bottom of the drawer and slide the drawer straight out to the stop. Lift the drawer off the bottom guide.
2. Replace the drawer by placing it on the bottom drawer guide and pushing it past the drawer stop into position.

#### **To remove the crisper(s) cover:**

1. Remove crisper drawers.
2. Holding the glass insert firmly with one hand, press up in center of glass insert until it rises above the plastic frame. Gently slide the glass insert forward to remove.
3. Lift the cover frame up and remove it.



#### **To replace crisper(s) cover:**

1. Fit back of cover frame into supports on side walls of the refrigerator and lower the front of the cover frame into place.
2. Slide rear of glass insert into cover frame and lower front into place.
3. Replace crisper drawers.

### **Water and Ice Dispensers**

#### **Flush the Water System**

Air in the water dispensing system can cause the water dispenser to drip. After connecting the refrigerator to a water source or replacing the water filter, flush the water system.

Flushing the water dispensing system, forces air from the water line and filter and prepares the water filter for use. Additional flushing may be required in some households.

NOTE: As air is cleared from the system, water may spurt out of the dispenser.

1. Using a sturdy container, depress and hold the water dispenser pad for 5 seconds.
2. Release the dispenser pad for 5 seconds. Repeat steps 1 and 2 until water begins to flow.
3. Once water begins to flow, continue depressing and releasing the dispenser pad (5 seconds on, 5 seconds off) until a total of 3 gal. (12 L) has been dispensed.

### **The Water Dispenser**

IMPORTANT:

- Dispense at least 1 qt (1 L) of water every week to maintain a fresh supply.
- If the flow of water from the dispenser decreases, it could be caused by low water pressure.

To check water pressure:

- With the water filter removed, dispense 1 cup of water. If 1 cup of water is dispensed in 8 seconds or less, the water pressure to the refrigerator meets the minimum requirement.
- If it takes longer than 8 seconds to dispense 1 cup of water, the water pressure to the refrigerator is lower than recommended. See “Water Supply Requirements” and “Troubleshooting” for suggestions.

### **The Ice Dispenser**

Ice dispenses from the ice maker storage bin. To turn off the ice maker, see “Ice Maker and Storage Bin.”

The dispenser may continue to make noise and ice may continue to dispense for several seconds after releasing the dispenser button or pad.

IMPORTANT: If the ice cubes are hollow or have an irregular shape, it could be because of low water pressure. See “Water Supply Requirements.”

#### **To Clean the Ice Dispenser Chute:**

Humidity causes ice to naturally clump together. Ice particles can build up until the ice dispenser chute becomes blocked.

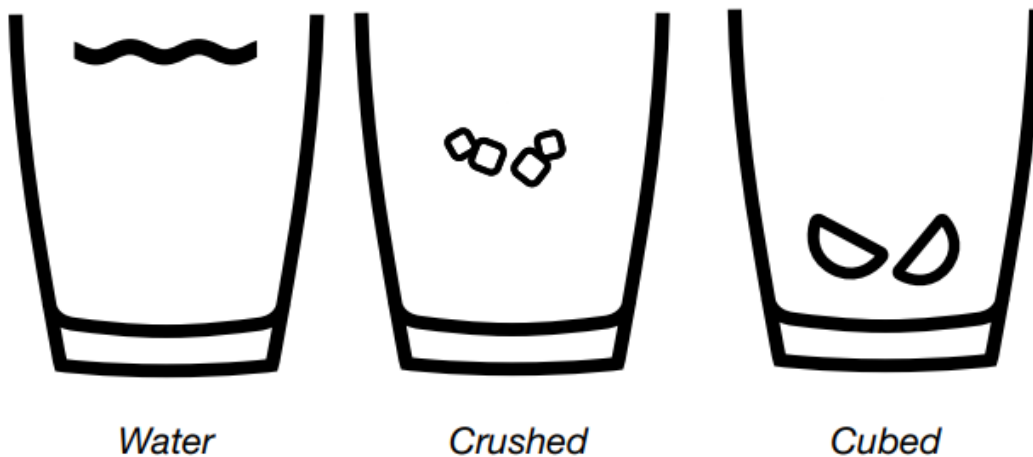
If ice is not dispensed regularly, it may be necessary to empty the ice storage bin and clean the ice delivery chute, the ice storage bin and the area beneath the storage bin every 2 weeks.

- If necessary, remove the ice clogging the storage bin and delivery chute, using a plastic utensil.
- Clean the ice delivery chute and the bottom of the ice storage bin using a warm, damp cloth and dry thoroughly

### Dispensing

Press SELECT to toggle through the following choices in a continuous loop. The icons on the display indicate your selection.

- Water (default) - Dispenses water
- Crushed Ice - Dispenses crushed ice
- Cubed Ice - Dispenses cubed ice



To Dispense Water

1. Press and hold the WATER button to start dispensing water.
2. Release the button to stop dispensing.

OR

1. Press a sturdy glass against the dispenser pad.
2. Remove the glass to stop dispensing.

To Dispense Ice

1. Press the ICE button to start dispensing ice.
2. Release the button to stop dispensing.

OR

1. Press a sturdy glass against the dispenser paddle.
2. Remove the glass to stop dispensing.

### **To Dispense Ice and Water**

Two dispenser types will be shown on the control panel. Either Water and Crushed Ice or Water and Cubed Ice will appear on the display.

1. Press SELECT to select crushed or cubed ice.
2. Press the ICE button and the WATER button at the same time. Release the buttons when you want to stop dispensing.

OR

1. Press SELECT to select crushed or cubed ice.
2. Press the WATER button and the dispenser paddle at the same time. Release the button and paddle when you want to stop dispensing.

### **The Dispenser Light**

When you use the dispenser, the light will automatically turn on.

#### **To turn on the light when you are not dispensing:**

Press LIGHT to toggle through the following choices in a continuous loop:

- OFF (default) - The dispenser light is off
- ON - The dispenser light is on at 100% brightness
- DIM - The dispenser light is on at 50% brightness

The dispenser lights are LEDs that cannot be changed. If it appears that your dispenser lights are not working, see “Troubleshooting” for more information.

### **The Dispenser Lock**

The dispenser can be turned off for easy cleaning or to avoid unintentional dispensing by small children and pets.

NOTE: The lock feature does not shut off power to the refrigerator, to the ice maker, or to the dispenser light. It simply deactivates the controls and dispenser levers. To turn off the ice maker, see “Ice Maker and Storage Bin.”

- To Lock/Unlock the dispenser, press and hold LIGHT for 3 seconds. “Dispenser Locked” will appear on the display.

### **Ice Maker and Ice Storage Bin (on some models)**

IMPORTANT: To avoid low ice production and poor quality ice, flush the water system before turning on the ice maker. See “Water Dispenser.”

- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced. Allow 2 to 3 days for the storage bin to fill completely following installation.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- If the ice in the storage bin clumps together, break up ice using a plastic utensil and discard. Do not use anything sharp to break up the ice. This can cause damage to the ice bin and the dispenser mechanism.
- Do not store anything in the ice storage bin.

### **Ice Production Rate**

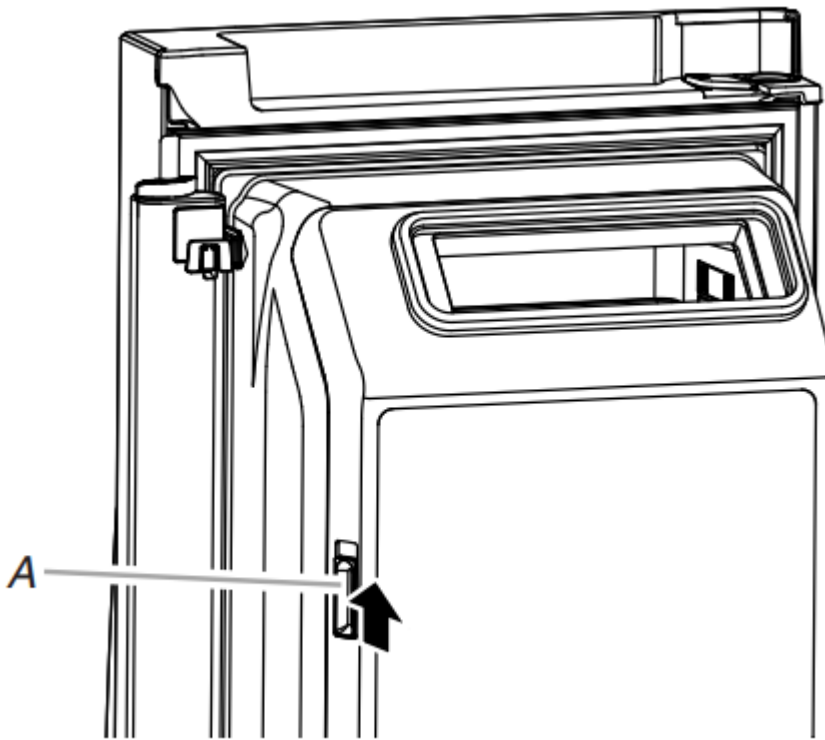
- The ice maker should produce approximately 3 lbs (1.4 kg) of ice per day under normal operation.
- To increase ice production, select the increased ice production feature from the Settings or Options menu on the control panel. See “Using the Control(s).”

### **Ice Maker**

The ice maker is located on the left-hand side of the refrigerator compartment ceiling. Ice cubes are ejected into the ice storage bin, located on the left-hand refrigerator door.

#### **Turn the Ice Maker On/Off**

1. Push up on the latch on the left-hand side of the ice compartment to open the door

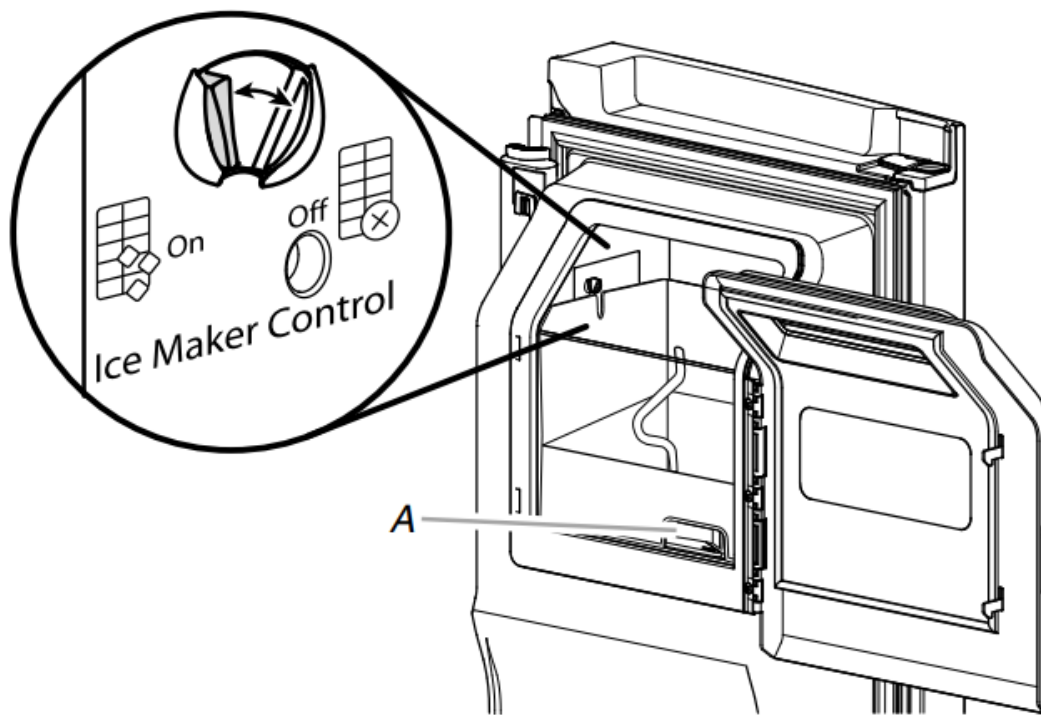


A. Ice compartment door latch

2. Turn on the ice maker by moving the switch to the (left) ON position.

NOTES:

- To manually turn off the ice maker, move the control to the OFF (right) position.
- Your ice maker has an automatic shutoff. The sensor will automatically stop ice production if the storage bin is full, if the door is open or the storage bin is removed. The control will remain in the ON (left) position.



A. Ice storage bin release latch

3. Close the ice compartment door.

### Remove and Replace the Ice Storage Bin

- Remove the ice storage bin by inserting your fingers into the hole at the base of the bin and squeezing the latch to release the bin from the compartment. Lift the storage bin up and pull it straight out.
- Replace the storage bin inside the ice compartment and push down to make sure it is firmly in place.

## REFRIGERATOR CARE

### Cleaning

#### Exterior Cleaning

Please see the exterior cleaning information specific to your model.

#### Style 1 - Smooth Door

**IMPORTANT:** Damage to smooth finish due to improper use of cleaning products, or using non-recommended cleaning products, is not covered under the warranty. Sharp or blunt instruments will mar the finish.

#### DO USE

- ✓ Soft, clean cloth
- ✓ Warm, soapy water - use a mild detergent

## DO NOT USE

- ✘ Abrasive cloths
- ✘ Paper towels or newsprint
- ✘ Steel-wool pads
- ✘ Abrasive powders or liquids
- ✘ Window sprays
- ✘ Ammonia
- ✘ Acidic or vinegar-based cleaners
- ✘ Oven cleaners
- ✘ Flammable fluids

## Style 2 - Stainless Steel

### DO USE

- ✓ Soft, clean cloth
- ✓ Warm, soapy water
- ✓ For heavy soil, ONLY a stainless steel cleaner designed for appliances. To order the cleaner, see “Accessories.”

### DO NOT USE

- ✘ Abrasive cloths
- ✘ Paper towels or newsprint
- ✘ Steel-wool pads
- ✘ Abrasive powders or liquids
- ✘ Ammonia
- ✘ Citrus-based cleaners
- ✘ Acidic or vinegar-based cleaners
- ✘ Oven cleaners
- ✘ Stainless steel cleaner is for stainless steel parts only! Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets.

## Interior Cleaning

1. Unplug refrigerator or disconnect power.

2. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
3. Plug in refrigerator or reconnect power.

### **Condenser Cleaning**

There is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency there is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency

If you need to clean the condenser:

1. Unplug refrigerator or disconnect power.
2. Remove the base grille.
3. Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.
4. Replace the base grille when finished.
5. Plug in refrigerator or reconnect power

### **Lights**

The lights in both the refrigerator and freezer compartments are LEDs which do not need to be replaced. If the lights do not illuminate when the door or drawer is opened, call for assistance or service. In the U.S.A., call 1-800-253-1301. In Canada call 1-800-807-6777.

### **Vacation and Moving Care**

#### **Vacations**

If You Choose to Leave the Refrigerator On While You're Away:

1. Use up any perishables and freeze other items.
2. If your refrigerator has an automatic ice maker, and is connected to the household water supply, turn off the water supply to the refrigerator. Property damage can occur if the water supply is not turned off.
3. If you have an automatic ice maker, turn off the ice maker. NOTE: Depending on your model, raise the wire shutoff arm to OFF (up) position, or press the switch to OFF.

4. Empty the ice bin.

If You Choose to Turn Off the Refrigerator Before You Leave:

1. Remove all food from the refrigerator.

2. If your refrigerator has an automatic ice maker:

- Turn off the water supply to the ice maker at least one day ahead of time.

- When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position or press the switch to OFF, depending on your model.

3. Turn off the Temperature control(s). See “Using the Control(s).”

4. Clean refrigerator, wipe it, and dry well.

5. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

## Moving

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.

1. If your refrigerator has an automatic ice maker:

- Turn off the water supply to the ice maker at least one day ahead of time.

- Disconnect the water line from the back of the refrigerator.

- When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position or press the switch to OFF, depending on your model.

2. Remove all food from the refrigerator and pack all frozen food in dry ice.

3. Empty the ice bin.

4. Turn off the Temperature control(s). See “Using the Control(s).”

5. Unplug refrigerator.

6. Clean, wipe, and dry thoroughly.

7. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.

8. Depending on the model, raise the front of the refrigerator so it rolls more easily OR raise the leveling screws so they don't scrape the floor. See "Adjust the Door(s)" or "Door Closing and Door Alignment."

9. Tape the doors closed and tape the power cord to the back of the refrigerator.

When you get to your new home, put everything back and refer to the "Installation Instructions" section for preparation instructions. Also, if your refrigerator has an automatic ice maker, remember to reconnect the water supply to the refrigerator.

## **TROUBLESHOOTING**

### **Operation**

PROBLEM	POSSIBLE CAUSES	SOLUTIONS
<p><b>The refrigerator will not operate</b></p>	<p>Check electrical supply</p>	<p>Plug the power cord into a grounded outlet.</p> <p>Do not use an extension cord.</p> <p>Make sure there is power to the outlet and that the outlet is working.</p> <p>Reset a tripped circuit breaker. Replace a blown fuse.</p> <p><b>NOTE:</b> If problems continue, contact a qualified electrician.</p>
	<p>Check controls</p>	<p>Make sure the controls are turned on. See “Control(s)” in the User Manual.</p>
	<p>New installation</p>	<p>Allow 24 hours following installation for the refrigerator to cool completely.</p> <p><b>NOTE:</b> Adjusting the temperature control setting will not cool either compartment.</p>
	<p>Refrigerator control is in Showroom mode (on some models).</p>	<p>If the refrigerator is in Showroom mode, the “Showroom” indicator light will be illuminated on the control panel. See “Using the Control(s)” for more information.</p>
	<p><b>The motor seems to run too much</b></p>	<p>High-efficiency compressor and fans</p>
<p>The room or outdoor temperature is hot.</p>		<p>It is normal for the refrigerator to work longer at higher ambient conditions. For optimum performance, place the refrigerator in an indoor, temperature-controlled environment. See “Environmental Requirements.”</p>
<p>A large amount of warm food has been recently added.</p>		<p>Warm food will cause the refrigerator to run longer to cool to the desired temperature.</p>



	The door(s) are opened too frequently or for too long.	Warm air entering the refrigerator causes the door to run longer.
	The refrigerator door or freezer drawer is ajar.	Make sure the refrigerator is level. See "Alignment." Keep food and containers from blocking the door.
	The refrigerator control is set too cold.	Adjust the refrigerator control to a less cold refrigerator temperature is as desired.
	The door or drawer gasket is dirty, worn, or cracked.	Clean or change the gasket. Leaks in the gasket cause the refrigerator to run longer in order to maintain temperatures.
<b>The lights do not work</b>	Your refrigerator is equipped with LED lighting which does not need to be replaced.	If there is power to the refrigerator and the lights do not illuminate when a door or drawer is opened, call for assistance.
	The dispenser light is set to OFF.	On some models, the dispenser light will not illuminate when the dispenser paddle is pressed. If you want the light to stay on continuously, see "Water and Ice Dispenser." For more information, see "Water and Ice Dispenser."
	Doors have been open longer than 10 minutes.	Close the doors and drawer to reset, and then call for assistance.
<b>Shelves with undershelf LEDs do not light up (on some models)</b>	Shelf hooks are not fully engaged in shelf supports.	Check that the rear shelf hooks are completely engaged in the slots in the shelf supports.
	Shelf supports, fastened to the back wall of the refrigerator cabinet, are loose.	Check all shelf support screws to ensure they are tight. Tighten all loose screws.
	Doors have been open longer than 10 minutes.	Close the doors and drawer to reset, and then call for assistance.
<b>Pantry Temperature</b>	The refrigerator is in Cooling Off mode.	Exit Cooling Off mode. See "Using the Control Panel."



<b>Control not lit/ unresponsive</b>	The refrigerator controls' initialization process did not complete successfully.	Unplug the refrigerator, wait 5 seconds. and wait 30 seconds before opening any doors or touching the control panel.
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## Noise



PROBLEM	POSSIBLE CAUSES	SOLUTION
<p><b>The refrigerator seems noisy</b></p> <p>Below are listed some normal sounds with explanations.</p>	<p>The compressor in your new refrigerator regulates temperature more efficiently while using less energy, and operates quietly. Due to this reduction in operating noise you may notice unfamiliar noises that are normal.</p>	
<p>Sound of the compressor running longer than expected</p>	<p>High-efficiency compressor and fans</p>	<p>Larger, more efficient run longer at lower efficient speeds.</p>
<p>Pulsating/Whirring</p>	<p>Fans/compressor adjusting to optimize performance during normal compressor operation</p>	<p>This is normal.</p>
<p>Popping</p>	<p>Contraction/expansion of inside walls, especially during initial cool-down</p>	<p>This is normal.</p>
<p>Hissing/Dripping</p>	<p>Flow of refrigerant, or flow of oil in the compressor</p>	<p>This is normal.</p>
<p>Vibration</p>	<p>The refrigerator may not be steady.</p>	<p>Adjust the leveling screws on the leveling feet on the floor. See “Door Cabinet Alignment.”</p>
<p>Rattling/Banging</p>	<p>Movement of the water lines against the refrigerator cabinet, or of items placed on top of the refrigerator cabinet</p>	<p>Move excess water lines away from the refrigerator cabinet and secure excess tubing to the cabinet. See “Connecting the Water Lines” and “Items on Top of Refrigerator.”</p>
<p>Sizzling</p>	<p>Water dripping on the heater during defrost cycle</p>	<p>This is normal.</p>
<p>Water running/Gurgling</p>	<p>May be heard when ice melts during the defrost cycle and water runs into the drain pan</p>	<p>This is normal.</p>



Buzzing and Clicking	Heard when the water valve opens and closes to dispense water and/or fill the ice maker.	If the refrigerator is not connected to a water line, this is normal. If the refrigerator is connected to a water line, turn OFF the water supply.
Repetitive Clicking	Dual evaporator valve regulating the cooling operation	You may hear rapid clicking sounds as the compressor cycles on and off from cooling one compartment and then cooling the other. This is normal.
Creaking/Cracking/Grinding	May be heard as ice is being ejected from the ice maker mold.	This is normal.
Clatter	May be heard when the ice falls into the ice storage bin.	This is normal.

### Temperature and Moisture



PROBLEM	POSSIBLE CAUSES	SOLUTIONS
<p><b>Temperature is too warm</b></p>	<p>The refrigerator has just been installed.</p>	<p>Allow 24 hours following installation for refrigerator to cool completely.</p>
	<p>Cooling is turned off.</p>	<p>Turn on cooling. See “Using the Controls” section.</p>
	<p>The controls are not set correctly for the surrounding conditions.</p>	<p>Adjust the controls a setting colder. Check temperature in 24 hours. See “Using the Controls” section.</p>
	<p>The door(s) are opened often or not closed completely.</p>	<p>Allows warm air to enter refrigerator. Minimize door openings and keep doors fully closed.</p>
	<p>A large load of food was recently added.</p>	<p>Allow several hours for refrigerator to reach normal temperature.</p>
<p><b>Temperature is too cold in the refrigerator/ freezer</b></p>	<p>The refrigerator air vent(s) are blocked.</p>	<p>If the air vent located in the top, left, or right refrigerator compartment is blocked by items, the refrigerator will not cool properly. Move items away from the air vent.</p>
	<p>The controls are not set correctly for the surrounding conditions.</p>	<p>Adjust the controls a setting warmer. Check temperature in 24 hours. See “Using the Controls” section.</p>
	<p>The ice storage bin is not in the correct position.</p>	<p>See “Ice Maker and Ice Storage Bin.”</p>
<p><b>Temperature is too cold in the pantry drawers</b></p>	<p>The control is not set correctly for the items stored in drawer.</p>	<p>Adjust the temperature setting. See “Temperature Controlled Drawer” in the “Refrigerator Features” section.</p>
<p><b>There is interior moisture buildup</b></p> <p><b>NOTE:</b> Some moisture buildup is normal.</p>	<p>The room is humid.</p>	<p>A humid environment contributes to moisture buildup.</p>
	<p>The door(s) are opened often or not closed completely.</p>	<p>Allows humid air to enter the refrigerator. Minimize door openings and close doors completely.</p>



	The door is blocked open.	Move food packages away from door.
	A bin or shelf is in the way.	Push bin or shelf back into the correct
	Storing liquid in open containers	This adds humidity to the refrigerator i containers tightly covered.
<b>There is frost/ice buildup in the freezer compartment</b>	The drawer is opened often or left open.	Minimize drawer openings and close d completely after use.
	Poor door seal	Ensure door seals are making full cont refrigerator cabinet to allow for an ade
	Temperature controls are not set correctly	See “Using the Control(s)” for recomm temperature settings.

## Ice and Water



PROBLEM	POSSIBLE CAUSES	SOLUTIONS
<p><b>The ice maker is not producing ice or is not producing enough ice</b></p>	<p>The refrigerator is not connected to a water supply or the water supply shutoff valve is not turned on.</p>	<p>Connect refrigerator to water supply and turn water shutoff valve fully open.</p>
	<p>There is a kink in the water source line.</p>	<p>A kink in the line can reduce water flow. Straighten the water source line.</p>
	<p>The ice maker is not turned on.</p>	<p>Make sure the ice maker is on. See “Ice Maker and Ice Storage Bin.”</p>
	<p>The refrigerator has just been installed.</p>	<p>Wait 24 hours after ice maker installation for ice production to begin. Wait 3 days for full production.</p>
	<p>The refrigerator door is not closed completely.</p>	<p>Close the door firmly. If it does not close completely, see “The doors will not close completely.”</p>
	<p>A large amount of ice was recently removed.</p>	<p>Allow sufficient time for ice maker to produce ice. See “Ice Maker and Ice Storage Bin” for production rates.</p>
	<p>An ice cube is jammed in the ice maker ejector arm.</p>	<p>Remove ice from the ejector arm with a thin object.</p>
	<p>A water filter is installed on the refrigerator.</p>	<p>Remove the water filter and operate the refrigerator. If water volume improves, then the filter may be incorrectly installed. Replace filter or remove filter.</p>
	<p>A reverse osmosis water filtration system is connected to your cold water supply.</p>	<p>This can decrease water pressure. See “Water Pressure Requirements.”</p>
<p><b>The ice cubes are hollow or small</b></p>	<p>The water shutoff valve is not fully open.</p>	<p>Turn the water shutoff valve fully open.</p>



<p><b>NOTE:</b> This is an indication of low water pressure.</p>	<p>There is a kink in the water source line.</p>	<p>A kink in the line can reduce water flow in the water source line.</p>
	<p>A water filter is installed on the refrigerator.</p>	<p>Remove filter and operate ice maker. If water flow improves, then the filter may be cleaned and reinstalled. Replace filter or reinstall if necessary.</p>
	<p>A reverse osmosis water filtration system is connected to your cold water supply.</p>	<p>This can decrease water pressure. See "Water Supply Requirements."</p>
	<p>Questions remain regarding water pressure.</p>	<p>Call a licensed, qualified plumber.</p>
<p><b>Off-taste, odor or gray color in the ice or water</b></p>	<p>Newly installed refrigerator requires flush of water system.</p>	<p>Flush the water system. See "Water and Ice" for water system flushing instructions.</p>
	<p>Recently installed or replaced plumbing connections. New plumbing connections can cause discolored or off-flavored ice and water.</p>	<p>Discard the ice and wash the ice storage bin. Flush the water system with 3 gal. (12 L) of water. Run the ice maker to make new ice, and discard. Repeat for 3 batches of ice produced.</p>
	<p>Using a water supply connection type other than recommended.</p>	<p>It is recommended to use copper tubing for the water supply line, Part Number 8212547R. See "Water Line."</p>
	<p>The ice has been stored too long.</p>	<p>Discard ice. Wash ice storage bin. Run the ice maker to make new ice.</p>
	<p>The water has been stored too long.</p>	<p>Dispense at least 1 qt (1 L) of water per day to maintain a fresh supply.</p>
	<p>Odor from stored food has transferred to the ice.</p>	<p>Use airtight, moisture proof packaging for food.</p>



	There are minerals (such as sulfur) in the water.	A water filter may need to be installed to remove minerals.
	There is a water filter installed on the refrigerator.	Gray or dark discoloration in ice may indicate the water filtration system needs additional flushing. Flush the water system after installing and before using the water filter. See “Water and Ice Dispenser Filter Flushing Instructions.”
	The water filter needs to be replaced.	Replace the disposable water filter every 6 months or when indicated. See “Water Filtration System.”
<b>The water and ice dispenser will not operate properly</b>	The refrigerator is not connected to a water supply or the water supply shutoff valve is not turned on.	Connect the refrigerator to the water supply line and turn the water shutoff valve fully open.
	There is a kink in the water source line.	A kink in the water line can reduce water flow to the water dispenser and result in hollow or soft ice. Straighten the water source line.
	The refrigerator has just been installed.	Flush and fill the water system. See “Water and Ice Dispensers.”
	The water pressure to the house is not at or above 35 psi (241 kPa).	The water pressure to the house determines the water pressure from the dispenser. See “Water Supply Requirements.”
	A reverse osmosis water filtration system is connected to your cold water supply.	A reverse osmosis water filtration system reduces the water pressure. See “Water Supply Requirements.”
	The water filter may be clogged.	Remove the water filter and operate the dispenser. If the water flow increases, your filter is clogged and needs to be replaced. See “Water Filtration System.”



	The water filter is installed incorrectly.	Remove the water filter and reinstall. Filtration System.”
	The refrigerator door or freezer drawer is not closed completely.	Close the door or drawer firmly. If it does not close completely, see “The doors will not close.”
	The refrigerator doors were recently removed.	Make sure the water dispenser wire/connections have been properly reconnected at the top of the refrigerator door.  See “Refrigerator Doors and Drawer.”
	Ice is clogged in the ice storage bin or ice is blocking the ice delivery chute.	Remove the ice clogging the storage bin or ice delivery chute, using a plastic utensil if necessary. Wipe the ice delivery chute and the bottom of the ice storage bin using a warm, damp cloth, then dry thoroughly. To avoid clogging and to maintain a fresh taste, empty the storage bin and clean both the storage bin and delivery chute every 2 weeks.
<b>The ice dispenser jams while dispensing crushed</b>	Crushed ice is blocking the ice delivery chute.	Switch from crushed ice to cubed ice and dispense. Then switch back to crushed ice.
<b>Water is leaking or dripping from the dispenser system NOTE:</b> A few drops of water after dispensing is normal.	The glass was not held under the dispenser long enough.	Hold the glass under the dispenser 2 seconds after releasing the dispenser lever.
<b>Water continues to drip from the dispenser beyond the first few drops.</b>	The refrigerator has just been installed.	Flushing the water system removes air from the lines which causes the water dispenser to drip. See “Water and Ice Dispenser.”
	The water filter was recently installed or replaced.	Flushing the water system removes air from the lines which causes the water dispenser to drip. See “Water and Ice Dispenser.”

<b>Water is leaking from the back of the refrigerator</b>	The water line connections were not fully tightened.	See “Connecting the Water.”
	Recently removed the doors and did not fully tighten water line connection	See “Refrigerator Doors and Drawers.”
<b>Water from the dispenser is warm</b>	Water from the dispenser is chilled to 50°F (10°C).	This is normal.
	The refrigerator has just been installed.	Allow 24 hours after installation for the refrigerator to cool completely.
	A large amount of water was recently dispensed.	Allow 3 hours for the water supply to cool.
	Water has not been recently dispensed.	The first glass of water may not be cold. Dispense a second glass of water.
	The refrigerator is not connected to a cold water pipe.	Make sure the refrigerator is connected to a cold water pipe. See “Water Supply Requirements.”

## Doors

PROBLEM	POSSIBLE CAUSES	SOLUTIONS
<b>The doors will not close completely</b>	The door is blocked open.	Move food packages away from door.
	A bin or shelf is in the way.	Push bin or shelf back into the correct position.
	Recently installed	Remove all packaging materials.
<b>The doors are difficult to open</b>	The door gaskets are dirty or sticky.	Clean gaskets and contact surfaces with a mild detergent and warm water. Rinse and dry with a soft cloth.
<b>The doors appear to be uneven</b>	The doors need to be aligned, or the refrigerator needs to be leveled.	See “Refrigerator Leveling, Door Closing and Alignment.”
<b>The refrigerator is unsteady or it rolls forward when opening and closing doors</b>	The refrigerator brake feet are not snug against the floor.	Remove the base grille. Turn both brake feet (one on each side) clockwise, the same amount, until they are snug against the floor. See “Refrigerator Leveling, Door Closing and Alignment.”

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

