


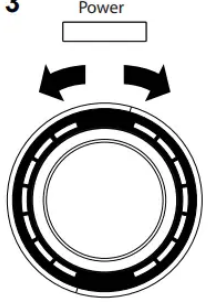
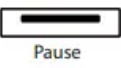


USING THE WASHER




Getting started

Throughout this manual, features and appearance may vary from your model.

<p>Step 1 (Appearance will vary)</p> 	<ul style="list-style-type: none">• Add fabric softener to the fabric softener dispenser; see page 10.• Add the manufacturer’s recommended amount of detergent. GE Appliances recommends the use of High Efficiency detergents such as  in your energy efficient washer. Place detergent pods in the bottom of the wash basket before adding clothes.
<p>Step 2</p> 	<ul style="list-style-type: none">• Loosely add items. Overloading may negatively impact wash performance. See page 11 for suggested loading examples.• Close door. <p>NOTE: Washer will not start with door open.</p>
<p>Step 3</p> <p>Power</p> 	<ul style="list-style-type: none">• If the screen is dark, press the Power button to “wake up” the display.• Select a wash cycle. (Defaults are set for each wash cycle. These default settings can be changed. See Control settings for more information.)
<p>Step 4</p> <p>Start</p>  <p>Pause</p>	<ul style="list-style-type: none">• Press the Start/Pause button.

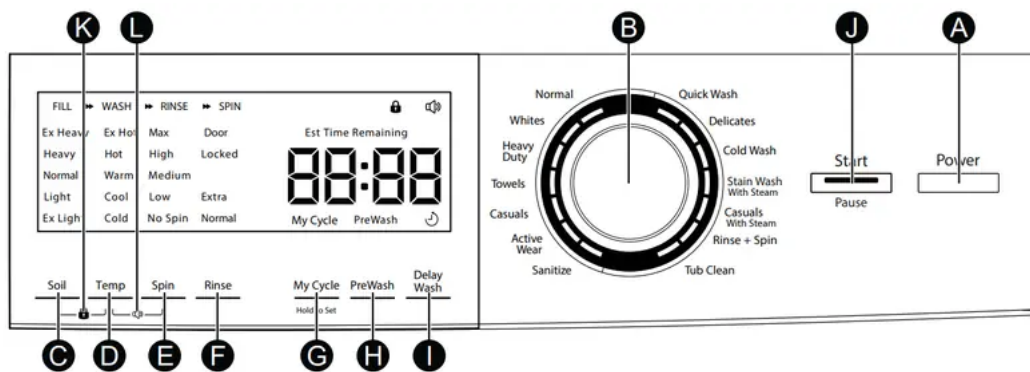
Display and Status Lights

The display shows cycle status (FILL ►► WASH ►► RINSE ►► SPIN), the Estimated Time Remaining until the end of the cycle and the options selected. In addition, the display will show:

	Controls locked on.
	End of cycle signal on.
	Indicates Delay Wash set time is selected.

NOTE: If an out-of-balance condition is detected by the washer, the SPIN light will blink during the remaining portion of the cycle and will stay illuminated for a short time after cycle completion. When this occurs, the washer is taking actions to correct the out-of-balance condition and complete the cycle normally. In some cases, the washer may not be able to balance the load and spin up to full speed. If you notice the load is more wet than usual at the end of the cycle, redistribute the load evenly in the wash tub and run a drain and spin cycle. Select Rinse+Spin cycle and select no rinse by pressing Rinse until both Extra and Normal lights turn off.

Controls



A. Power

Press to “wake up” the display. If the display is active, press to put the washer into standby mode.

NOTE: Pressing Power does not disconnect the appliance from the power supply

B. Wash Cycles

The wash cycles are optimized for specific types of wash loads. The chart below will help you match the wash setting with the loads. The Gentle Wash™ lifters lightly tumble the clothes into the water and detergent solution to clean the load.

C. Soil

<p><u>Soil</u></p>	<p>Changing the Soil level increases or decreases the wash time to remove different amounts of soil.</p> <p>To change the Soil level, press the Soil level button until you have reached the desired setting. You can choose between Extra Light, Light, Normal, Heavy or Extra Heavy soil</p>
--------------------	--

D. Temp

<p><u>Temp</u></p>	<p>Adjust to select the proper water temperature for the wash cycle. The rinse water is always cold to help reduce energy usage and reduce setting of stains and wrinkles.</p> <p>Follow the fabric manufacturer's care label when selecting the wash temperature.</p> <p>To change the wash temperature, press the Temp button until you have reached the desired setting. You can choose between Cold, Cool, Warm, Hot or Extra Hot.</p>
--------------------	--

E. Spin

<p><u>Spin</u></p>	<p>Changing the Spin setting changes the final spin speed of the cycles. Always follow the garment manufacturer's care label when changing the Spin setting.</p> <p>To change the Spin setting, press the Spin setting button until you have reached the desired setting. You can choose between No Spin, Low, Medium, High or Max. Higher spin speeds are not available on certain cycles, such as Delicates.</p> <p>Higher spin speeds remove more water from the clothes and will help reduce dry time, but may also increase the possibility of setting wrinkles on some fabrics.</p>
--------------------	---

F. Rinse

Rinse

Changing Rinse will change the number of rinses the cycle will use. To change the rinse option, press Rinse until you have reached the desired setting. You can choose between Normal, Extra and no rinse. In order to select no rinse, press the Rinse button until no lights are lit in the rinse window.

On Rinse+Spin cycle, a drain and spin cycle can be achieved by selecting no rinse.

G. My Cycle

My Cycle

Hold to Set

To save a favorite cycle, set the desired settings for wash cycle, soil level, spin speed and wash temp settings and hold down the My Cycle button for 3 seconds. A beep will sound to indicate the cycle has been saved.

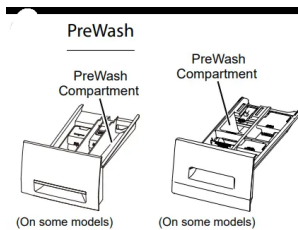
To use your custom cycle, press the My Cycle button before washing a load.

To change the saved cycle, set the desired settings and hold down the My Cycle button for 3 seconds.

NOTE: When using My Cycle, wash options cannot be modified after the cycle has been started.

NOTE: If you change wash options with My Cycle before starting the cycle, the My Cycle light will turn off and you will be returned to the base cycle.

H. PreWash



Prewash is an extra wash before the main wash. Use it for heavily soiled clothes or for clothes with a care label that recommends prewashing before washing. Be sure to add liquid or powder high-efficiency detergent, or the proper wash additive to the prewash dispenser.

The PreWash feature will fill the washer with water (adding the prewash detergent), tumble the clothes, drain and spin. Then the washer will run the selected wash cycle.

NOTE: The PreWash is not selected automatically and must be selected before starting the cycle.

I. Delay Wash

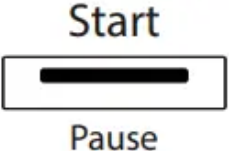
Delay Wash

Use to delay the start of your washer.

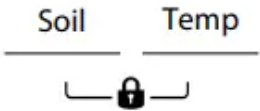
1. Choose your wash cycle and any options.
2. Press Delay Wash button. You can change the delay time in 1-hour increments (up to 24 hours) each time you press the Delay Wash button. Stop pressing the button when your desired time is displayed.
3. Press the Start/Pause button to start the countdown.

The countdown time will be shown in the Est Time Remaining (Estimated Time Remaining) display

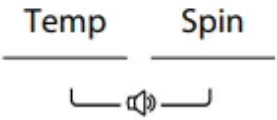
J. Start/Pause

	<p>Press to start a wash cycle. If the washer is running, pressing it once will pause the washer and unlock the door. This function can be used to add garments during a cycle. Press again to restart the wash cycle.</p> <p>NOTE: If the washer is paused and the cycle is not restarted within 15 minutes, the current wash cycle will be cancelled.</p> <p>NOTE: In some cases the washer will drain first, then unlock the door when it is paused.</p> <p>NOTE: The washer performs automatic system checks after pressing the Start/Pause button. Water will flow in 45 seconds or less. You may hear the door lock and unlock before water flows; this is normal.</p>
---	--

K. Lock

	<p>You can lock the controls to prevent any selections from being made. Or you can lock or unlock the controls after you have started a cycle.</p> <p>Children cannot accidentally start the washer by touching pads with this option selected.</p> <p>To lock the washer, press and hold the Soil and Temp buttons together for 3 seconds.</p> <p>To unlock the washer controls, press and hold the Soil and Temp buttons together for 3 seconds. A sound is made to indicate the lock/unlock status.</p> <p>The control lock icon on the display will light up when it is on.</p> <p>NOTE: The Power button can still be used when the machine is locked.</p>
---	---

L. Signal

	<p>When the light is on, the washer will beep at the end of the cycle and every time you press a button on the control panel.</p> <p>To turn the signal off, press and hold the Temp and Spin buttons together for 3 seconds. A sound is made to indicate the lock/unlock status.</p>
---	---

CARE AND CLEANING

Water Supply Hoses

Hoses connecting washer to faucet should be replaced every 5 years.

Exterior

Immediately wipe off any spills. Wipe with damp cloth. Wipe or dust spills or washing compounds with a damp cloth. Washer control panel and finishes may be damaged by some laundry pretreatment and stain remover products. Apply these products away from the washer. The fabric may then be washed and dried normally. Damage to your washer caused by these products is not covered by your warranty. Do not hit surface with sharp objects.

Interior

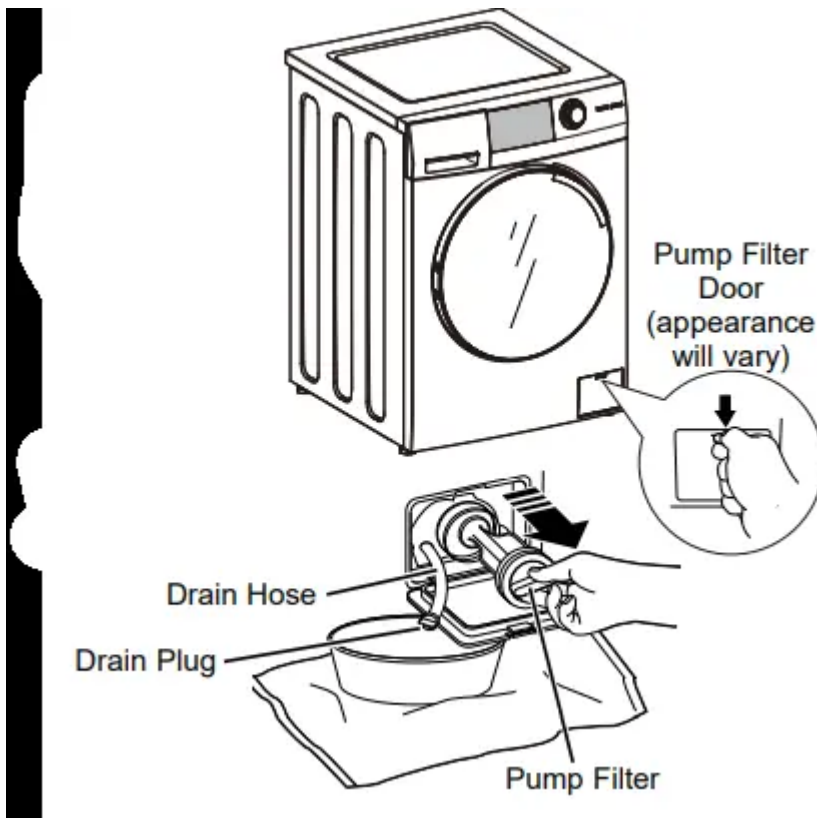
Dry around the washer door opening, flexible gasket (including attached hoses) and door glass. These areas should always be clean to ensure a watertight seal.

It is recommended to rinse the washer at least once per month with 1 cup of bleach (or other commercially available product manufactured for this purpose, such as Tide® Washing Machine Cleaner) poured directly into the basket without clothes and using the Tub Clean Cycle.

Pump Filter

Clean EVERY MONTH to remove any items that may have been caught in the filter or housing.

Due to the nature of the front-load washer, it is sometimes possible for small articles to pass to the pump. The washer has a filter to capture lost items so they are not dumped to the drain. To retrieve lost items, clean out the pump filter.



1. Open the door on the bottom right of the front of the unit.
2. Twist the small white cap counterclockwise a quarter turn and unhook the small rubber hose. Pull the hose out of the hole and remove the white drain hose plug above a small pan to capture any water that may drain. Drain the excess water. Replace.
3. Unscrew the pump filter. Rinse off any debris. Replace.
4. Close the access door.

Door Gasket

Open the washer door. Using both hands, press down the door gasket. Remove any foreign objects if found trapped inside the gasket. Make sure there is nothing blocking the holes behind the gasket.

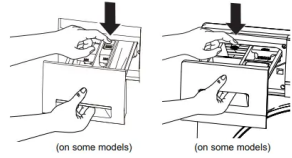
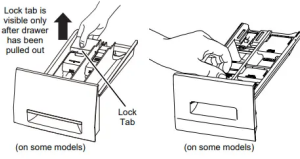

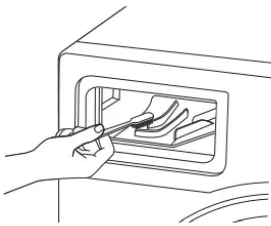
While holding down the door gasket, inspect the interior of the gasket by pulling it down with your fingers. Remove any foreign objects if found trapped inside this gasket. Make sure there is nothing blocking the holes behind the gasket.

When you are finished cleaning the door gasket, remove your hands and the gaskets will return to the operating position.



Dispenser Drawer Area

Detergent and fabric softener may build up in the dispenser drawer. Residue should be removed once or twice a month.

<ul style="list-style-type: none">• Remove the drawer by first pulling it out until it stops. Then reach back into the rear center of the drawer cavity and press down firmly on the lock tab, pulling out the drawer.	
<ul style="list-style-type: none">• Remove all cups and inserts from the dispenser drawer. Rinse the inserts, cups and drawer with hot water to remove traces of accumulated laundry products.	
<ul style="list-style-type: none">• To clean the drawer opening, use a small brush to clean the recess. Remove all residue from the upper and lower parts of the recess.• Return inserts to the proper compartments. Replace the dispenser drawer.• To reduce buildup in the Dispenser Drawer area: <p>Use only HE High-Efficiency detergent.</p> 	

Moving and Storage

Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather. When moving the washer, the tub should be kept stationary by using the shipping bolts removed during installation. See Installation Instructions in this manual. If these parts are not available, they can be ordered by visiting our Website at GEApplianceparts.com or by calling GE Appliances at 877.959.8688. In Canada, visit your local GE Appliances parts distributor or call 800.661.1616 or GEAppliances website

Long Vacations

Be sure water supply is shut off at faucets. Drain all water from hoses and water filter pump area if weather will be below freezing

TROUBLESHOOTING TIPS

Problem	Possible Cause	What To Do
<p>Not draining</p> <p>Not spinning</p> <p>Not tumbling</p>	<p>Load is out of balance</p>	<p>Redistribute clothes and run Rinse+Spin.</p> <p>Increase load size if washing small load containing h light items.</p>
	<p>Pump filter may be clogged</p>	<p>See the Care and Cleaning section on how to clean Filter.</p>
	<p>Drain hose is kinked or improperly connected</p>	<p>Straighten drain hose and make sure washer is not s</p>
	<p>Household drain may be clogged</p>	<p>Check household plumbing. You may need to call a p</p>
	<p>Drain hose siphoning; drain hose pushed too far down the drain</p>	<p>Ensure there is an air gap between hose and drain.</p>
<p>Leaking water</p>	<p>Door gasket is damaged</p>	<p>Check to see if gasket is seated and not torn. Object pockets may cause damage to the washer (nails, scr pencils)</p> <p>Water may drip from the door when the door is open normal operation.</p> <p>Carefully wipe off rubber door seal. Sometimes dirt o left in this seal and can cause a small leak</p>
	<p>Check back left of washer for water</p>	<p>If this area is wet, you have oversudsing condition. U detergent.</p>
	<p>Fill hoses or drain hose is improperly connected</p>	<p>Make sure hose connections are tight at washer and make sure end of drain hose is correctly inse secured to drain facility.</p>
	<p>Household drain may be clogged</p>	<p>Check household plumbing. You may need to call a p</p>



	Dispenser clogged	Powder soap may cause clogs inside the dispenser and prevent water to leak out the front of the dispenser. Remove the dispenser drawer and clean both drawer and inside of dispenser box. Please refer to the Care and Cleaning section.
	Incorrect use of detergent	Use only HE and correct amount of detergent.
Clothes too wet	Load is out of balance	Redistribute clothes and run Rinse+Spin .
		Increase load size if washing small load containing heavy items.
	Pump filter may be clogged	See the Care and Cleaning section on how to clean the Pump Filter .
	Overloading	Load your washer so clothes have enough room to move.
	Drain hose is kinked or improperly connected	Straighten drain hose and make sure washer is not siphoning.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down the drain	Ensure there is an air gap between hose and drain.



Incomplete cycle or timer not advancing	Automatic load redistribution	Timer stops at 1 minute; machine has redistributed load once or twice. This is normal operation. Do nothing; the machine will finish the wash cycle.
	Pump filter may be clogged	See the Care and Cleaning section on how to clean the Pump Filter .
	Drain hose is kinked or improperly connected	Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down the drain	Ensure there is an air gap between hose and drain.
Loud or unusual noise; vibration or shaking	Cabinet moving	Washer is designed to move 1/4" to reduce footprints transmitted to the floor. This movement is normal.
	All rubber leveling legs are not firmly touching the floor	Push and pull on the back right and then back left corner of washer to check if it is level. If the washer is unlevel, adjust the rubber leveling legs so they are all firmly touching the floor and locked in place.
	Unbalanced load	Pause unit, open door and manually redistribute load. Check machine, run rinse and spin with no load. If normal, unbalance was caused by load.
	Pump filter may be clogged	See the Care and Cleaning section on how to clean the Pump Filter .
No power/washer not working or dead	Washer is unplugged	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	Turn both hot and cold faucets fully on.



	Circuit breaker/fuse is tripped/blown	Check house circuit breakers/fuses. Replace or reset breaker. Washer should have separate circuit.
	Automatic self system checks	First time the washer is plugged in, automatic checks occur. It may take up to 20 seconds before you can use your washer. This is normal operation.
Snags, holes, tears, rips or excessive wear	Pens, pencils, nails, screws or other objects left in pockets	Remove loose items from pockets.
	Pins, snaps, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets	Fasten snaps, hooks, buttons and zippers.
Control time wrong or changes	This is normal	During spin the washer may need to rebalance or sometimes to reduce vibrations. When this happens the estimated time is increased causing time left to change or jump.
Not enough water	This is normal	Horizontal washers do not require the tub to fill like top-load washers.
Washer pauses or has to be restarted, or washer door is locked and will not open	Pump filter may be clogged	See the Care and Cleaning section on how to clean the Pump Filter .
Door unlocks or press Start and machine doesn't operate	This is normal	Front-load washers start up differently than top-load washers, and it takes several seconds to check the door lock system. The door will lock and unlock.
	Incorrect operation	Simply open and close the door firmly; then press Start.



Water does not enter washer or enters slowly	Automatic self system checks	After Start is pressed, the washer does several system checks. Water will flow several seconds after Start is pressed.
	Water valve screens are stopped up	Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	Inlet hose screen washers are stopped up	Turn off the water source and remove the inlet hoses from the wall faucets. Use a brush or toothpick to clean the screens in the end of the hoses. Reconnect the hoses and turn the water back on.
	Pump filter may be clogged	See the Care and Cleaning section on how to clean the Pump Filter .
	Fill hoses may be kinked	Check that fill hoses are not kinked or clogged.
	Water supply is turned off	Turn on both hot and cold faucets fully.
	Energy efficiency	This is an energy-efficient washer. As a result, the temperature settings for this washer may be different from a non-energy-efficient washer.
	Insufficient water supply	Make sure that the water supply is turned on. Make sure the water faucets are turned to their completely open position.
	The washer door is open	The washer door must be closed for all washer cycle operations. If the door is opened during the washer cycle, all functions will stop, including water filling.
Incorrect fill hose connection	Make sure that the fill hoses connect the hot water supply to the hot inlet on the washer and the cold water supply to the cold inlet on the washer (hot to hot, cold to cold).	



Wrinkling	Improper sorting	Avoid mixing heavy items (like work clothes) with light items (like blouses).
	Overloading	Load your washer so clothes have enough room to move freely.
	Incorrect wash cycle	Match cycle selection to the type of fabric you are washing (especially for easy care loads).
	Repeated washing in water that is too hot	Wash in warm or cold water.
Grayed or yellowed clothes	Not enough detergent	Use correct amount of detergent.
	Not using HE (high efficiency) detergent	Use only HE detergent.
	Hard water	Use hottest water safe for fabric.
		Use a water conditioner like Calgon brand or install a water softener.
	Water is not hot enough	Make sure water heater is delivering water at 120°F (48°-60°C).
	Detergent is not dissolving	Try a liquid HE detergent.
Dye transfer	Sort clothes by color. If fabric label states wash separately, unstable dyes may be indicated.	

Colored spots	Incorrect use of fabric softener	Check fabric softener package for instructions and directions for using dispenser.
	Dye transfer	Sort whites or lightly colored items from dark color. Promptly remove wash load from washer.
Water temperature is incorrect	Water supply is improperly connected	Make sure hoses are connected to correct faucets.
	House water heater is not set properly	Make sure house water heater is delivering water 120°-140°F (48°-60°C).
Slight variation in metallic color	This is normal	Due to the metallic properties of paint used for this product, slight variations of color may occur due to angles and lighting conditions.
Bad odor inside your Washer	Washer unused for a long time, not using recommended quality of HE detergent or used too much detergent	Run a Tub Clean cycle.
		In case of strong odor, you may need to run the Tub Clean cycle more than once.
		Use only the amount of detergent recommended on detergent container.
		Use only HE (high efficiency) detergent.
		Always remove wet items from the washer promptly after machine stops running.
		Leave the door slightly open for the water to air dry. Adult supervision is necessary if this appliance is used by children. Do not allow children to play on or in this or any other appliance.

Detergent leak



	Incorrect placement of detergent insert	Make sure detergent insert is properly located and seated. Never put detergent above max line.
	This is normal	It is normal operation to see detergent leak on door about 20 seconds after filling the dispenser.
Improper dispensing of softener	Dispenser clogged	Monthly clean the dispenser drawer to remove built-up chemicals.
	Softener is filled above the max line	Make sure to have the correct amount of softener.
	Softener cap issue	Make sure softener cap for dispenser is seated and working.
Dispenser drawer not dispensing properly	Laundry detergent packet placed in dispenser drawer	Laundry detergent packets should not be used in the dispenser. They should only be added directly to the tub following the manufacturer's directions.
Pump running while washer is not in use	Clog in sump drain	This is normal. Drain sump is detecting an undesirable level from a potential open faucet. Shut off water valve and inspect water valve for blockage.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

