

What's in the box

Your Hisense TV comes with the following items:

- TV
- power cord
- remote control
- 2 base stands
- 4 screws (M5×16)(75")
- Quick Setup Guide (this document)
- 1 set of AAA batteries
- Important Safety Information and Warranty Card
- 4 screws (M5×12)(50"/55"/65")
- 4 hanging wheel (75")

IMPORTANT: To prevent accidentally discarding items that came with your TV, be sure to check ALL of the foam in the carton box.

- Please check foam for accessories before discarding.

You will also need the following items (which are not included) to set up your TV:

- Wireless router (not included) for Internet connectivity
- Phillips screwdriver (not included) to secure the TV stand
- HDMI and other types of cables (not included) to connect external devices to the TV
- Wall mount bracket (not included) if you prefer to mount the TV on the wall

Getting started

Step 1. Attach stand or mount

Before you start using your TV, attach your TV stand or mount it on the wall.

CAUTION:

- Disconnect the A/C power cord before installing a stand or a wall mount bracket.
- The LED display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is complete, make sure the TV is steady on a table or firmly attached to a wall mount, before removing all protective film, if any.

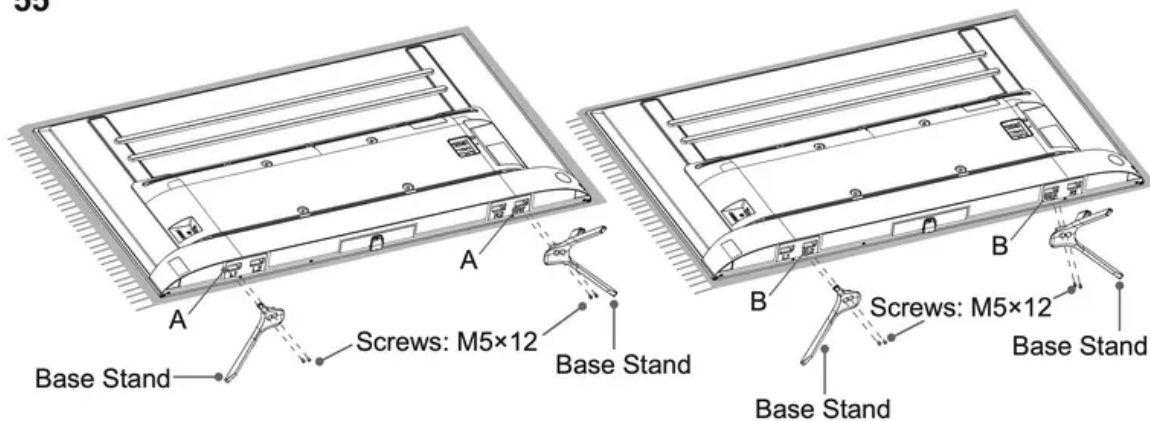
Attach the TV stand

To attach the TV stand legs to your TV:

1. Carefully place your TV face down on a clean, soft, flat surface.
2. Insert the TV Base Stand into the bottom slots on your TV.
3. Use the screws provided to secure each leg tightly.

Note: If your table is long enough to place the TV on top of, then insert the base stands into the screw holes 'A' that are shown in the illustration. If your table is NOT long enough, then insert the base stand into the screw holes 'B' that are shown in the illustration. Note that these two installation methods types cannot be mixed.

55"



Attach the wall mount bracket (not included)

Before you begin the third-party manufacturer instructions, be sure to do the following things:

1. Place the TV face down on a clean, safe and cushioned surface.
2. Remove the TV stand if you have already attached it.
3. Place spacers (not included) in the corresponding bracket holes.

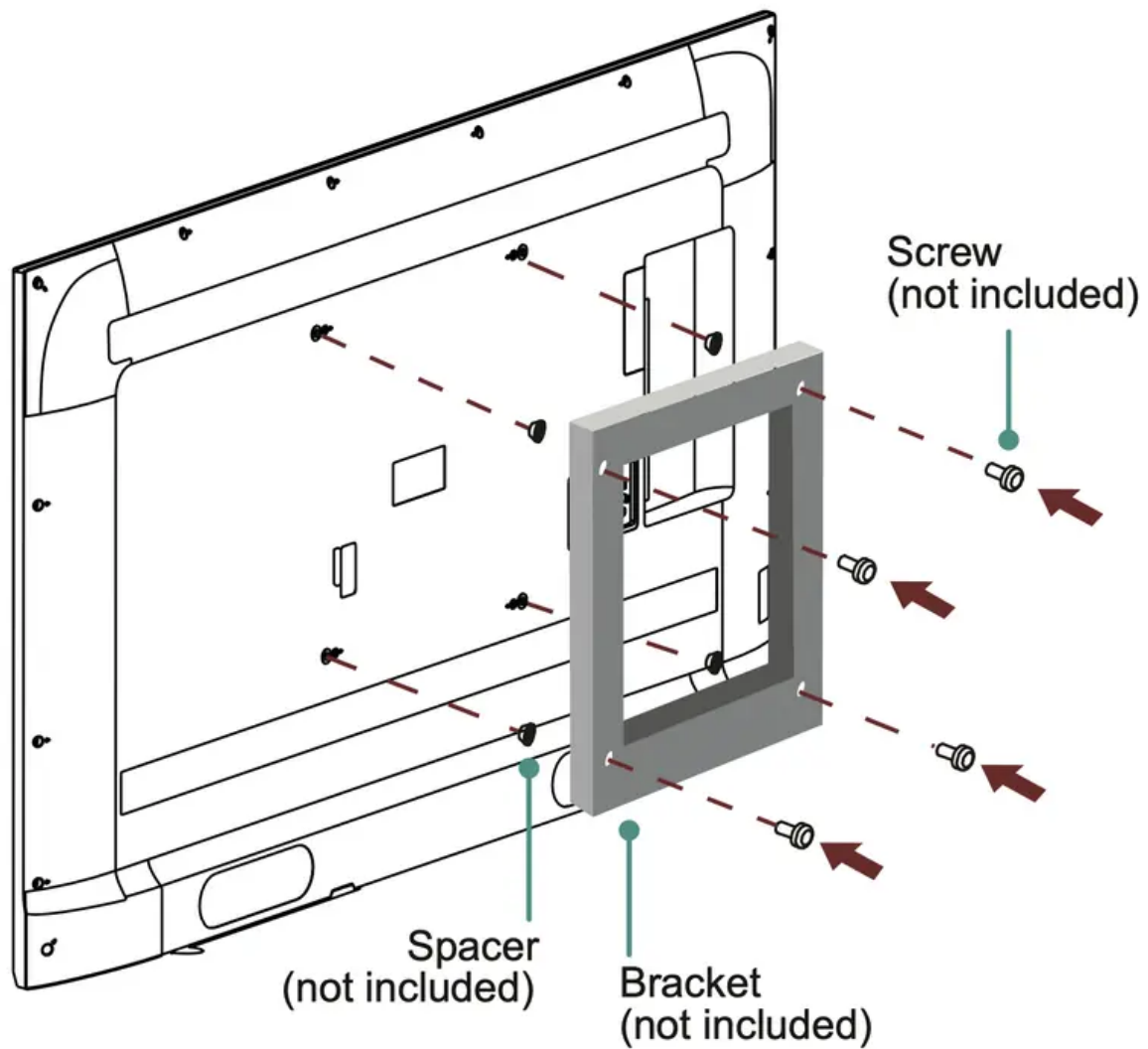
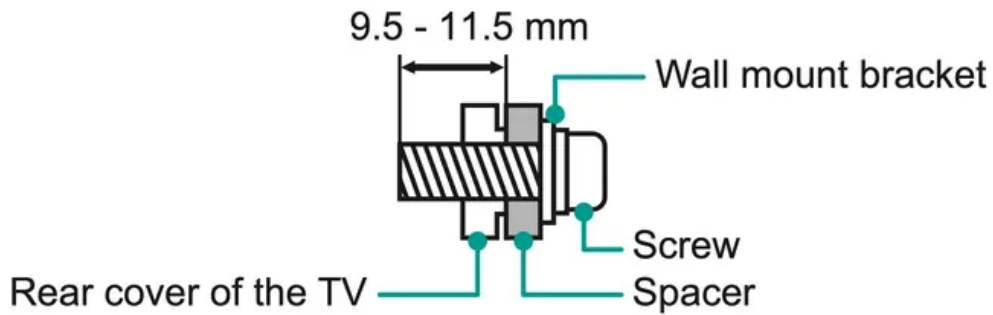


Figure 3. Location to insert the spacers

CAUTION:

- When you attach the mount, be sure to use spacers (provided by the third-party manufacturer) between the TV and the bracket.
- To prevent internal damage to the TV and to ensure it is mounted securely, be sure to use fixing screws (not included) that are 9.5 - 11.5 mm in length when measured from the attaching surface of the rear cover.



Wall mount hole pattern (mm)	300 × 200 (50"/55"/65") 600 × 300 (75")
Wall mount screw size (mm)	M6



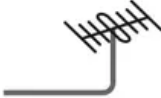
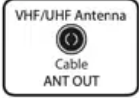

























Follow instructions provided with the wall mount bracket.







- To complete the installation, please contact the wall mount manufacturer or the retailer from which you purchased the TV.
- The selected screws are 9.5 - 11.5 mm in length when measured from the attaching surface of the rear cover.

NOTE: The diameter and length of the screws differ depending on the wall mount bracket model.

Step 2. Connect devices to your TV











Check to ensure that you have connected right cables for right ports securely. Loose connections can affect the quality of the picture image and color.

TV label	Port	Cable	External Equipment	Brief Description
ANT/CABLE			 Antenna 	Connect an outdoor VHF/ UHF antenna.
HDMI			 VCR  DVD Player/Recorder  Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	Connect a High Definition Multimedia Interface (HDMI) cable from an external device.
AV IN	VIDEO	  Yellow	 Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	Connect a composite video cable and left-right audio cables from an external AV device.
	L	  White		
	R	  Red		
DIGITAL AUDIO OUT			 Audio Amplifier  Speaker	Connect an optical cable from an external digital audio system.
 HEADPHONE				Connect headphones to hear audio from the TV. Headphones with microphones are not supported.

TV label	Port	Cable	External Equipment	Brief Description
USB				Connect a USB device for browsing photos, music and movies. Hard disks with a total current consumption or impulse current consumption greater than 500mA are not supported.
LAN				Connect an Ethernet cable to access a network or the Internet. The TV also has a wireless connectivity feature.
SERVICE		This port is not available for you to connect an external device, but can only be used by factory for testing purposes.		

Step 3. Get your remote ready

The following table shows the buttons on your remote control and describes what they are for.

BUTTON	DESCRIPTION
	Power on/off
 (Red/Green/Yel- low/Blue)	Special function buttons
INPUT	Change TV input source
Number	Enter Channels/input numbers
	Google Assistant of TV
CC	Turn Closed Caption On/Off and turn Closed Caption on when mute
TV	Return to the previous source
	The button for the Menu
^ / v / < / >	D-pad (up/down/left/right navigation buttons)
OK	Confirmation button
	Return to the previous place in the menu or app
	Display the Home screen
+ VOL -	Volume (up/down)
^ CH v	Channel (up/down)
	Mute and restore sound
MTS	Set the audio language (MTS)
	Media content control function buttons
NRT	Choose to leave the Video description feature On or Off
APPS	Quick access to all applications
	Microphone
App	Quick access buttons to apps
BUTTON	DESCRIPTION
	Select a digital sub-channel

NOTE: Buttons listed here are for reference only. Actual remote control models may vary.

Insert the batteries

1. Take off the back cover to open the battery compartment of the remote control.
2. Insert two AAA size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
3. Restore the battery compartment cover.

Important Information about the remote and batteries

- Discard batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, then remove the batteries.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
- Do not continue using the remote if it gets warm or hot.
- Call our Support Center immediately on the support website.


Remote Control Range Information

- The remote control can work at a distance of up to 26 feet in front of the TV set.
- It can work at a 30 degree horizontal or vertical angle.

Using Your Cable Set-top Box or Satellite Receiver Remote as a 'Universal' Remote

If you prefer to use your Cable Set-top Box or Satellite Receiver Remote as a 'Universal' Remote, then visit the Support page to view a list of the codes.

Pairing the remote control

1. Pair the remote to the TV after you power it on. Keep the remote control within 10 feet from the TV. Press and hold the [] button at least 3 seconds to start pairing.
2. If the remote pairs successfully, a confirmation will display on the screen. If it does not pair successfully, an unsuccessful message will display. Repeat step 1.

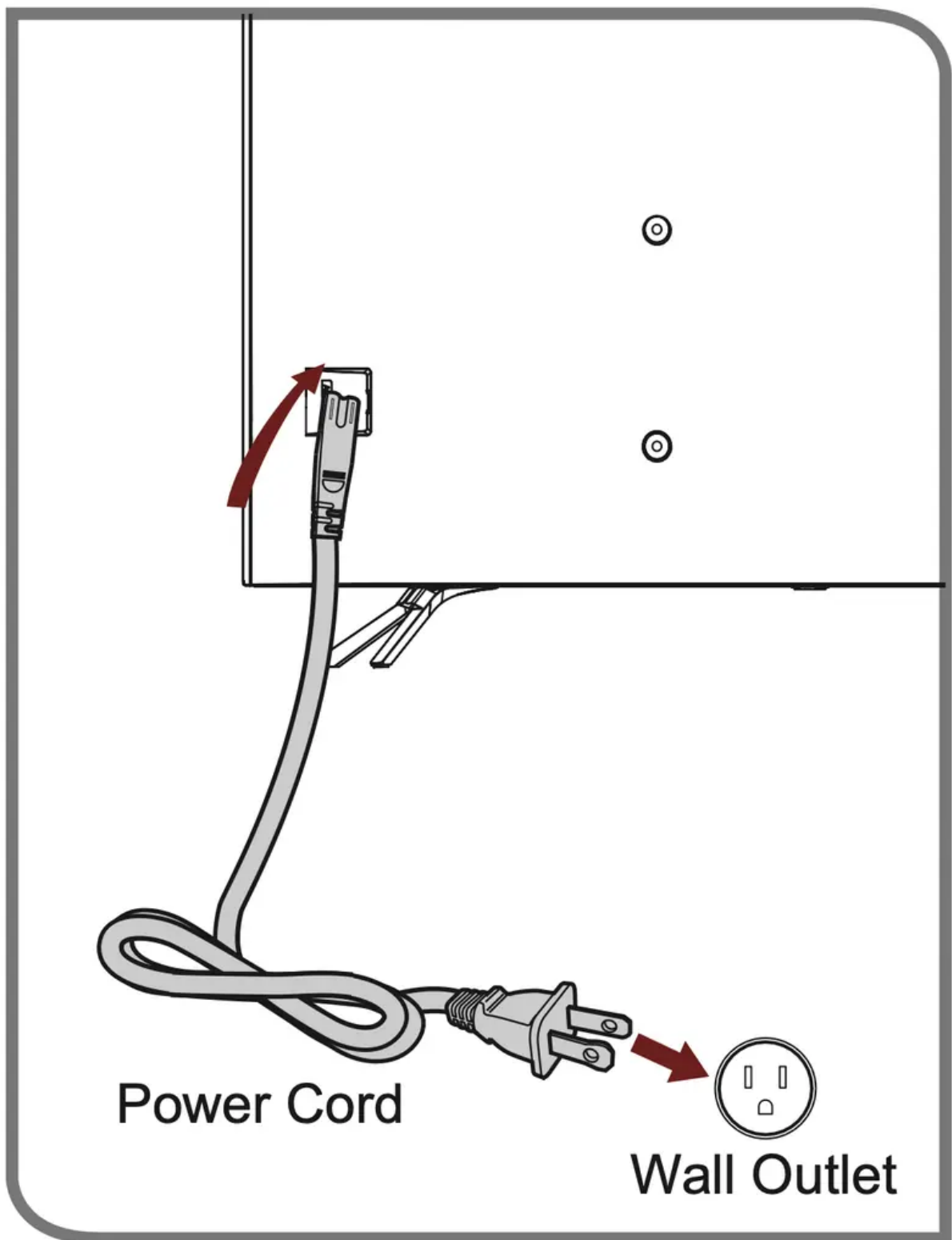
NOTE:

- If an unknown error occurs with the remote, it could have been caused by interference. Try to remove what's causing the interference and pair the remote again.

- If an unknown error occurs with the remote control while the battery power is normal, you can take out the batteries and press any key for 1~2 seconds, and the remote control can work normally.
- The remote cannot be paired to the TV while the TV is in the standby mode.

Step 4. Power on the TV


Connect your power cord to the TV and plug it into a power outlet. Your TV will display a launch screen showing the Hisense logo.



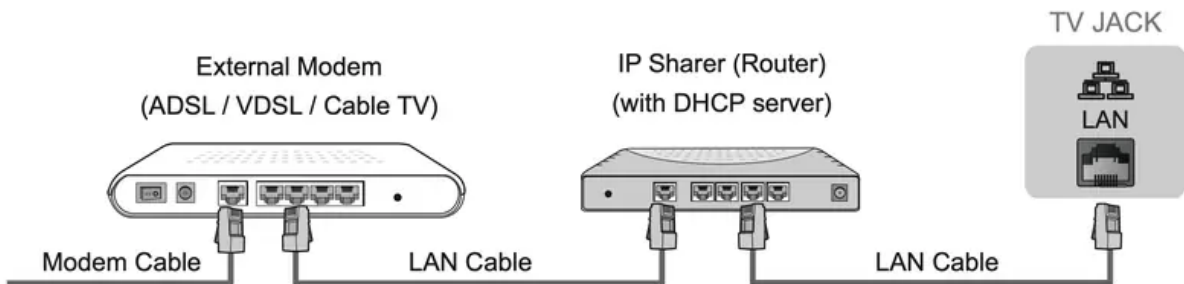
Step 5. Complete the first-time setup

The first time you turn on your TV, there is a guided setup to make it easy to connect your TV to the Internet and complete the setup of your TV.

STEP 6. Establish a network connection

1. Press the Home button on the remote control, and select the  icon to select Settings to enter the Settings menu.
2. Select Network & Internet.

Establish a wired network connection



Automatically obtain an IP address

1. If you connect to the wired network, the TV will automatically obtain an IP address and connect to the network.
NOTE: The default option of IP Settings Mode is DHCP.
2. If the connection fails, "Not Connected" will display for the Ethernet status. Retry or enter the IP settings, and select Static to input the information again.

Manually enter the IP address

1. Enter the IP settings to select Static.
2. Enter the IP address, Gateway, Network prefix length, DNS 1 and DNS 2 in the menu.

Establish a wireless network connection



The TV can directly receive network signals via wireless router.

1. Turn on your Wi-Fi.
2. The list of networks will display automatically.

3. Select a wireless network from the list, input the password.
4. If the network connection does not appear in the list, select See all to display all the list, or select Add new network to input a Wi-Fi name, select the type of security mode, and enter password.

Close the network connection

Unplug the network cable or turn off your Wi-Fi. The network connection will close.

Step 7. Enjoy your TV!


Now that you've completed the first-time setup, your Home screen is your starting point for using your TV. Your Hisense TV provides a variety of entertainment options, so you'll always find something new. Use your TV to watch live channels, access video on demand to watch movies, and much more.

Press the Home button on your remote to get started.

Text-to-Speech(TTS) and Video Description functionalities on TV

Text-to-Speech (TTS) and Video Description can help you to navigate the menus on the screen and hear an audio description of relevant programs. Text-to-Speech can convert written text into voice text to help visually impaired people listen to the information they are unable to read. In addition, the Video Description has an audio narration added to certain programs that will describe the main visual elements which visually impaired users may not be able to see.

Follow the steps below to enable the functions:

1. Press the  button to access the Menu.
2. Next, select Settings to enter the Device Preferences menu.
3. Select Accessibility > TalkBack or Video Description to turn the Menu Audio or Video Description on or off by selecting the appropriate choice that is presented.

NOTE: TalkBack is enabled by selecting the checkbox. Video Description is enabled by selecting the Toggle button.

Troubleshooting

If you are having trouble with your TV, first try turning it off and on again. If this does not fix the problem, check the tips in the following table. If your problem is not listed in the following table, then contact us at one of the phone numbers on Page 2.

Issues	Possible solutions
No sound or picture	<ul style="list-style-type: none"> • Check if the power cord is plugged into a powered AC outlet. • Press the Power button on the remote control to activate the unit from 'Standby' mode. • Check to see if the LED light is on or not. If it is, then the TV is receiving power.
I have connected an external source to my TV and I get no picture and/or sound.	<ul style="list-style-type: none"> • Check for the correct output connection on the external source and for the correct input connection on the TV. • Make sure you have made the correct selection for the input mode for the incoming signal.
When I turn on my TV, there is a delay for a few seconds before the picture appears. Is this normal?	<ul style="list-style-type: none"> • Yes, this is normal. The TV is initializing and searching for previous setting information.
The picture is normal but there is no sound	<ul style="list-style-type: none"> • Check the volume settings. • Check if 'Mute' mode is set to On.
Sound but no picture or black and white picture	<ul style="list-style-type: none"> • If the picture is black and white, unplug the TV from the AC outlet and replug it after 60 seconds. • Check that the Color is set to 50 or higher. • Try different TV channels.
The sound and/or picture is distorted or appears wavy	<ul style="list-style-type: none"> • An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move it farther away from the TV. • Insert the power plug of the TV set into another power outlet.

<p>The sound and picture is blurry or cuts out</p>	<ul style="list-style-type: none"> • If using an external antenna, check the direction, position and connection of the antenna. • Adjust the direction of your antenna or reset or fine tune the channel.
<p>A horizontal or vertical stripe appears on the picture and/or the picture is shaking</p>	<ul style="list-style-type: none"> • Check if there is an appliance or electric tool nearby that is causing interference.
<p>The plastic cabinet makes a "clicking" type of sound</p>	<ul style="list-style-type: none"> • The 'click' sound can occur when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.
<p>The remote control does not work</p>	<ul style="list-style-type: none"> • Confirm that TV still has power and is operational. • Change the batteries in the remote control. • Check if the batteries are correctly installed.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

