

Troubleshooting Guide

You can solve many common refrigerator problems easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling for service.

Refrigerator does not operate

- + Refrigerator is unplugged.
- + The circuit breaker is tripped/ fuse blown.

Compressor turns on and off

- The room temperature is warmer than normal
- Door is leftopen or is frequently opened
- The refrigerator does not have the corect clearances.
- The refrigerator has recently been disconnected for a period of time.

Refrigerator compartments are too warm

- Temperature control is not set correctly.
- Door is leftopen or is frequently opened.
- The door gasket does not seal property.
- A large amount of warm or hot food was stored recently. Wait for the refrigerator to reach its selected temperature.
- The refrigerator has recently been disconnected for a period of time.

Vibrating or rattling (slight vibration is normal)

- Leveling legs need adjusting
- Refrigerator is placed on an uneven or weak surface.
- The refrigerator is touching the wall. Re-level the refrigerator and move it away from the wall.

Temperature of external refrigerator surface is warm

- The exterior refrigerator walls can be as much as 30°F warmer than room temperature.
- This is normal while the compressor works to transfer heat from inside the refrigerator cabinet

Moisture collects inside the refrigerator

- Doris left open or is frequently opened.

Moisture forms on outside of refrigerator

+ Is normal in hot and humid weather. Air carries moisture into the refrigerator when doors are opened.

Bubbling or gurgling sounds (like boiling water)

+ This is the normal sound of refrigerant (used to cool refrigerator) circulating throughout the system.

Popping or cracking sounds when compressor comes on

+ This is normal. Metal parts undergo expansion and contraction. like hot water pipes. The sound will level off or disappears refrigerator runs.

The door will not close properly

- + The refrigerator is not on a level surface.
- + The gasket is dirty.
- + The storage basket is out of position

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.