

Operation

- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Store the accessories (remote control, batteries, or etc.) in a location safely out of the reach of children.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a Samsung service centre. • Do not dispose of remote control or batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- CAUTION: There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.
- WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.

Troubleshooting

For more information, see "Troubleshooting" or "FAQ" in the e-Manual.

Settings > e-Manual > Troubleshooting or FAQ If none of the troubleshooting tips apply, please visit "www.samsung.com" and click Support or contact the Samsung service centre

- This TFT LED panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the Update Now or Auto update functions on the TV's menu (> Settings > Support > Software Update > Update Now or Auto update).

The TV won't turn on

- Make sure that the AC power cable is securely plugged in to the One Connect Box and the wall outlet.
- Make sure that the wall outlet is working and the remote control sensor at the bottom of the TV is lit and glowing a solid red.
- Try pressing the TV Controller button at the bottom of the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to "The remote control does not work"

The remote control does not work.

- Check if the remote control sensor at the bottom of the TV blinks when you press the remote's Power button. – Standard Remote Control: If it does not blink, replace the remote control's batteries. Make sure that the batteries are installed with their poles (+/-) in the correct direction. Alkaline batteries are recommended for longer battery life. – Samsung Smart Remote: When the remote's battery is discharged, turn over the remote control to charge with indoor light, or use the USB charging port.
- Try pointing the remote directly at the TV from 1.5-1.8 m away.
- If your TV came with a Samsung Smart Remote (Bluetooth Remote), make sure to pair the remote to the TV.

Eco Sensor and screen brightness

Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimises the brightness of the TV automatically to reduce power consumption. If you want to turn this off, go to > Settings > General > Power and Energy Saving > Brightness Optimisation.

The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness

Specifications

Display Resolution

QN9*A Series: 3840 x 2160

QN8**A/QN9**A Series: 7680 x 4320

Sound (Output)

QN9*A/QN8**A Series: 70 W, QN9**A Series: 80 W

Operating Temperature

10 °C to 40 °C (50 °F to 104 °F)

Operating Humidity

10 % to 80 %,

non-condensing Storage Temperature -

20 °C to 45 °C (-4 °F to 113 °F)

Storage Humidity 5 % to 95 %, non-condensing

Notes

- This device is a Class B digital apparatus.

- For information about the power supply, and more information about power consumption, refer to the information on the label attached to the product. – On most models, the label is attached to the back of the TV. (On some models, the label is inside the cover terminal.) – On One Connect Box models, the label is attached to the bottom of the One Connect Box.
- Typical power consumption is measured according to IEC 62087.
- To connect a LAN cable, use a CAT 7 (*STP type) cable for the connection. (100/10 Mbps) * Shielded Twisted Pair
- The images and specifications of the Quick Setup Guide may differ from the actual product.
- An administration fee may be charged in the following situations: (a) An engineer is called out at your request, but it is found that the product has no defect (i.e., where the user manual has not been read). (b) You bring the unit to the Samsung service centre, but it is found that the product has no defect (i.e., where the user manual has not been read).
- You will be informed of the administration fee amount before a technician visits.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.