

SETTINGS

Settings

You can customize the device settings in accordance with your preferences.

On the home screen, tap **Settings**.

NOTE If you enter a keyword on the search window at the top of the screen, you can conveniently access the option that needs to be set.

Network & internet

Airplane mode


You can turn off the call and mobile data functions. When this mode is on, functions that do not involve data, such as games and music playback, remain available.

1. On the settings screen, tap **Network & internet** ■ **Airplane mode**.
2. Tap **Turn on** in the confirmation screen.

Wi-Fi

You can connect to nearby devices over a Wi-Fi network.

Connecting to a Wi-Fi network

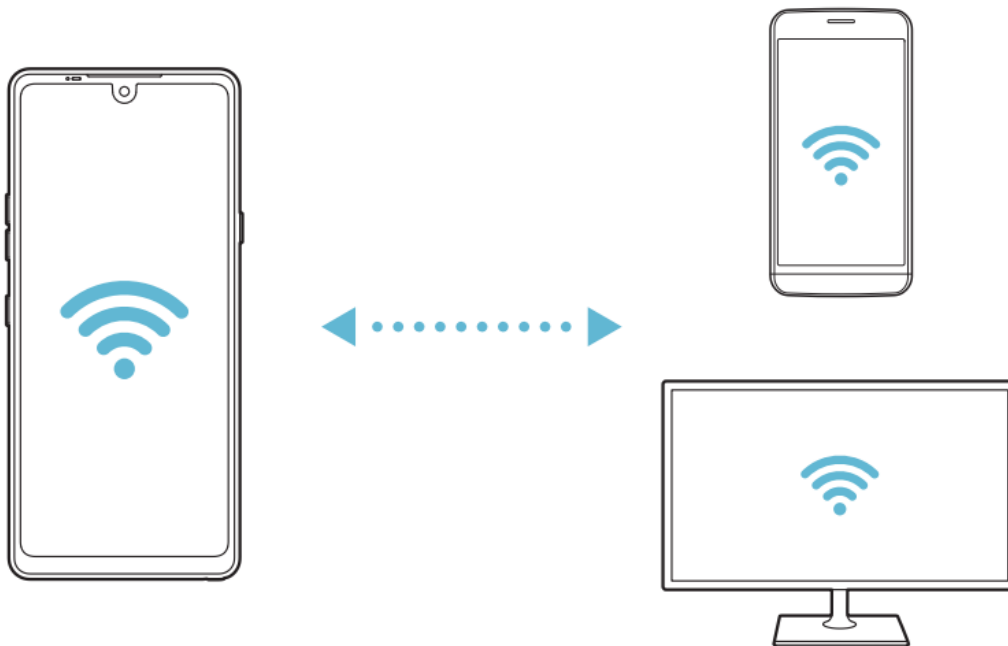
1. On the settings screen, tap **Network & internet** ■ **Wi-Fi**.
2. Tap  to activate it.
 - Available Wi-Fi networks appear automatically.
3. Select a network.
 - You may need to enter the network's Wi-Fi password.
 - The device skips this process for previously accessed Wi-Fi networks. If you do not want to automatically connect to a certain Wi-Fi network, tap the network and then tap **Forget**.

Wi-Fi Direct

You can connect your device to other devices that support Wi-Fi Direct to share data directly with them. You do not need an access point. You can connect with more than two devices by using Wi-Fi Direct.

1. On the settings screen, tap **Network & internet** **Wi-Fi** **Advanced Wi-Fi** **Wi-Fi Direct**.
 - Nearby devices that support Wi-Fi Direct automatically appear.
2. Select a device.
 - Connection occurs when the device accepts the connection request.

NOTE • The battery may drain faster when using Wi-Fi Direct.



Mobile data

You can turn mobile data on and off. You can also manage mobile data usage.

Turning on mobile data

1. On the settings screen, tap **Network & internet** **Mobile data**.
2. Tap  to activate it.

Customizing mobile data settings

1. On the settings screen, tap **Network & internet** **Mobile data**.

2. Customize the following settings:

- **On:** Enable to use data connections on mobile networks.
- **Limit mobile data usage:** Set a limit for mobile data usage to block mobile data if the limit is reached.
- **Alert me about data usage** (This may not be available depending on the service provider.): Enable this option so you can set the amount of data usage that will trigger an alert.
- : Customize mobile data settings.

Call

You can customize call settings, such as voice call and international call options.

NOTE Some features may not be supported depending on the area or service provider.

1. On the settings screen, tap **Network & internet** ■ **Call**.
2. Customize the desired settings.

Tethering

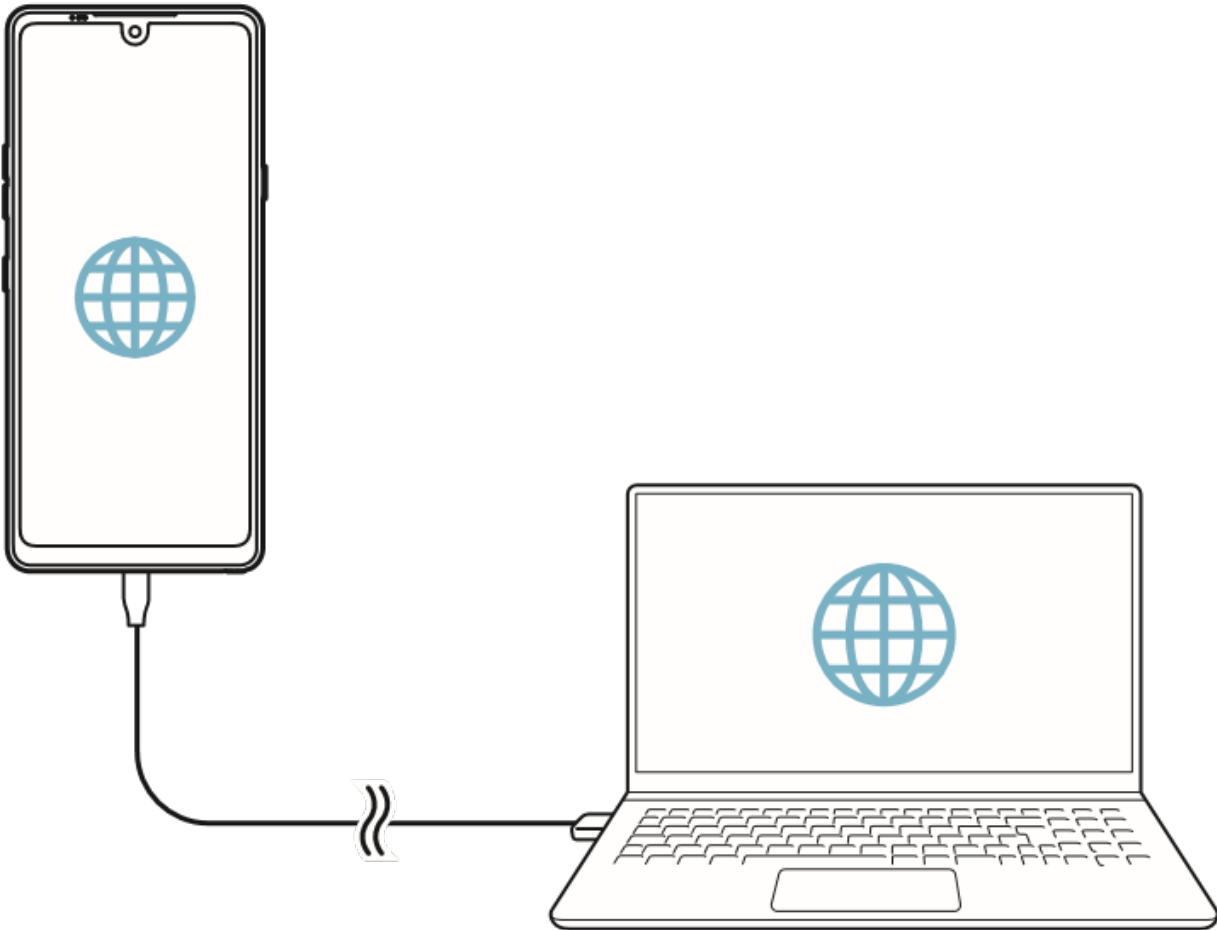
USB tethering

You can connect the device to another device via USB and share mobile data.

1. Connect your device and other devices via USB cable.
2. On the settings screen, tap **Network & internet** ■ **Tethering** ■ **USB tethering** and then tap to activate it.

NOTE

- This option uses mobile data and may incur data usage fees, depending on your pricing plan. Consult with your service provider for more information.
- When connecting to a computer, download the USB driver from www.lg.com and install it on the computer.
- You cannot send or receive files between your device and a computer while USB tethering is turned on. Turn off USB tethering to send or receive files.
- Operating systems that support tethering are Window XP or higher, or Linux.



Wi-Fi hotspot

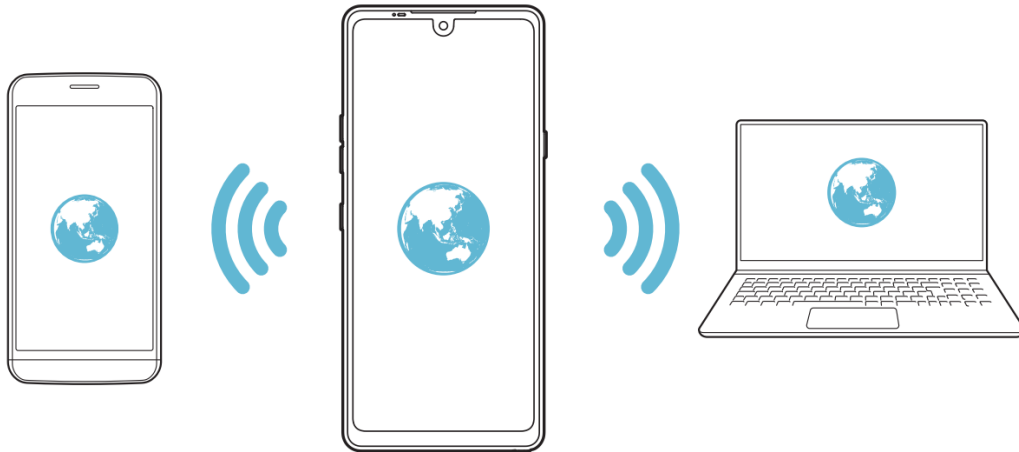
You can set the device as a wireless router so that other devices can connect to the Internet by using your device's mobile data.

1. On the settings screen, tap **Network & internet** ■ **Tethering** ■ **Wi-Fi hotspot** and then tap to activate it.
2. Tap **Set up Wi-Fi hotspot** and enter the Wi-Fi name (SSID) and password.
3. Turn on Wi-Fi on the other device, and select the name of the device network on the Wi-Fi list.
4. Enter the network password.

NOTE

- This option uses mobile data and may incur data usage fees, depending on your pricing plan. Consult with your service provider for more information.
- More information is available at this web site:

<http://www.android.com/tether#wifi>




Timeout

When the Wi-Fi hotspot has not been used for a specific period of time, it is automatically disconnected. You can set the time for automatic disconnection.

Bluetooth tethering

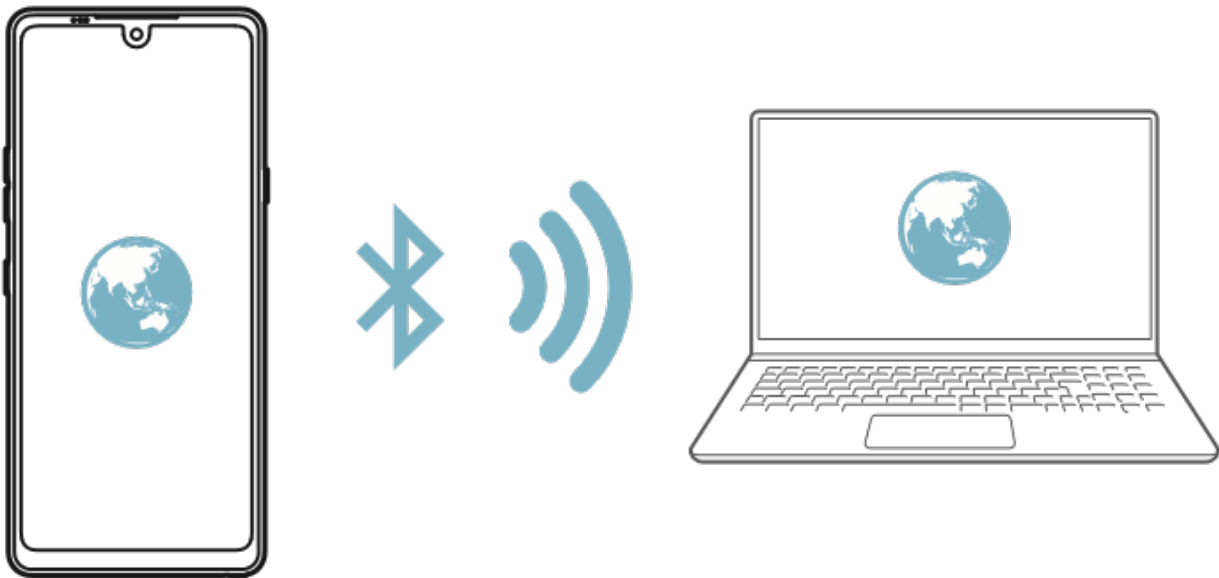
A Bluetooth-connected device can connect to the internet by using your device's mobile data.

1. On the settings screen, tap **Network & internet** ■ **Tethering** ■ **Bluetooth tethering** and then tap  to activate it.
2. Turn on Bluetooth on both devices and pair them.
3. Connect to the mobile network on the paired device.

NOTE

- This option uses mobile data and may incur data usage fees, depending on your pricing plan.
- More information is available at this web site:

http://www.android.com/tether#Bluetooth_tethering



Help

You can view help on using tethering and hotspots.

On the settings screen, tap **Network & internet** ■ **Tethering** ■ **Help**.

Mobile networks

You can customize the following mobile network settings.

1. On the settings screen, tap **Network & internet** ■ **Mobile networks**.
2. Customize the following settings:
 - **Data roaming**: Turn data roaming on or off.
 - **System select**: Select your preferred network mode.
 - **Access Point Names**: View or change the access point for using mobile data services. To change the access point, select a choice from the access point list.

VPN

You can connect to a safe virtual network, such as an intranet. You can also manage connected virtual private networks.

Adding VPN

1. On the settings screen, tap **Network & internet** ■ **VPN**.
2. Tap **+** to add a new VPN.

NOTE • This feature is available only when the screen lock is activated. If the screen lock is deactivated, a notification screen appears. Tap **SETTINGS** from the notification screen to activate the screen lock. See Setting a screen lock for details.

3. Enter VPN details and tap **Save**.

Configuring VPN settings

1. Tap a VPN from the **VPNS** list.
2. Enter the VPN user account details and tap **Connect**.
 - To save the account details, select the **Save account information** checkbox.

Wireless Emergency Alerts

You can view emergency alerts and customize your emergency alert settings. On the settings screen, tap **Network & internet** ■ **Wireless Emergency Alerts**.

Private DNS

You can configure the Private DNS (Domain Name System) options.



1. On the settings screen, tap **Network & internet** ■ **Private DNS**.
2. Select the desired option and tap **Save**.

Connected devices

Bluetooth

You can connect your device to nearby devices that support Bluetooth to exchange data with them. Connect your device to a Bluetooth headset and a keyboard. This makes it easier to control the device.

Pairing with another device


1. On the settings screen, tap **Connected devices** ■ **Bluetooth**.
2. Tap  to activate it.
 - Available devices appear automatically.
 - To refresh the device list, tap .

NOTE Only devices set as visible are displayed on the list.

3. Select a device from the list.
4. Follow the on-screen instructions to perform authentication.

NOTE This step is skipped for previously accessed devices



Sending data via Bluetooth

1. Select a file.
 - You can send multimedia files or contacts.
2. Tap  **Bluetooth**.
3. Select a target device for the file.
 - The file is sent as soon as the target device accepts it.

NOTE • File sharing processes may differ, depending on the file.

NFC



You can use the device as a transportation card or credit card. You can also share data with the other device.

1. On the settings screen, tap **Connected devices**  **NFC**.
2. Tap  to activate it.
 - Touch your device with other device that supports NFC to allow sharing data.

NOTE • The NFC antenna location may vary depending on the device type. See Parts overview for details about the NFC antenna area.


Sharing panel

You can share contents from Gallery with nearby devices. Also, you can share the content with specific people in apps that work with Google Direct Share.

1. On the settings screen, tap **Connected devices**  **Sharing panel**.
2. Tap  to deactivate each option.

File sharing






You can send and receive files between your device and other LG devices or tablets.

1. On the settings screen, tap **Connected devices**  **File sharing**.
2. Customize the following settings:
 - **LG Stylo 6**: Change the device name.
 - **Save to**: Set the destination folder to save files sent from other devices in.
 - **File sharing**: Permit receipt of files sent from other devices.
 - **SmartShare Beam**: Share files with other devices via SmartShare Beam.

- **Help:** You can view help on sharing files.

Printing

You can connect your device to a Bluetooth printer and print photos or documents saved on the device.

1. On the settings screen, tap **Connected devices** ■ **Printing**.
 - **NOTE** • If the desired printer is not in the list, install the printer driver from the app store.
2. Select a printer from the printer list screen.
3. Tap  to activate it.
 - To add a printer, tap  ■ **Add printer**.
 - To search for a printer name, tap  ■ **Search**.
 - Tap  ■ **Settings** from the printer list screen.
4. Select a file and tap  ■ **Print**.
 - The document prints.

NOTE • If you do not have a Google account, tap **ADD ACCOUNT** to create an account.

Sound

You can customize sound, vibration and notification settings.

On the settings screen, tap **Sound** and customize the following settings:

- **Sound profile:** Change the sound mode to **Sound**, **Vibrate only**, or **Silent**.
- **Volume:** Adjust the sound volume for various items.
- **Ringtone:** Select a ringtone for incoming calls. Add or delete ringtones.
- **Notification sound:** Select a notification ringtone. Set music saved on the device as a notification ringtone.
- **Ring with vibration:** Set the device to vibrate and play a ringtone simultaneously.
- **Ringtone ID:** Create a ringtone for an incoming call from a particular contact.
- **Flash alert for incoming call:** Set the device to flash alert for incoming calls.
- **Do not disturb:** Set the time, range and app type to receive notification messages. Receive notification messages only on particular days of the week.
- **Sound quality and effects:** Set the sound quality and effects.
- **Live Caption:** Set the device to detect the voice from the media and automatically generate subtitles.

- **Vibration type:** You can select the type of vibration when receiving calls.
- **Vibrate on tap:** Set the device to vibrate when you tap certain items on the screen.
- **Dialing keypad sound:** Enable the keypad sound effect.
- **Touch sound:** Enable the sound effect for tapping an item.
- **Screen lock sound:** Enable the sound effect to play when the screen is locked or unlocked.
- **Emergency tone:** Select the tone option for emergency alerts.

Notifications

You can check a list of installed apps, and configure the settings for notifications.

1. On the settings screen, tap **Notifications**.
2. Customize the settings as desired.

Display

The Display category allows you to manage various display settings.

On the settings screen, tap **Display** and customize the following settings:

- **Home screen:** Customize settings for the Home screen. See Home screen settings for details.
- **New Second Screen:** Select how the status bar and app corners will look.
- **Navigation bar:** Configure the Navigation bar. See Using Navigation bar for details.
- **Comfort view:** Set the device to reduce amount of blue light on screen to reduce eye strain.
- **Night mode:** You can apply a dimmed screen theme to avoid glare on the screen at night time.
- **Font:** Change the font size, boldness, or face.
- **Display size:** Set the items on the screen to a size that is easy for you to see. Some items may change position.

NOTE • When you change the screen resolution, currently running apps are closed.

- **App scaling:** Adjust the screen size of apps.

NOTE Aspect ratio

- This device uses 20.5:9 aspect ratio.
 - Some downloaded apps may not support 20.5:9 aspect ratio. In this case, select the most optimal screen ratio for the app or consult the app provider for more information.

- You can select the aspect ratio for individual apps. On the home screen, tap **Settings Display App scaling**. Select an app, then select the desired aspect ratio from **None (Original)**, **Compatibility (16:9)**, **Standard (16.7:9)**, and **Full screen**.
- **Brightness**: Use the slide bar to change the device's screen brightness. To automatically adjust screen brightness according to ambient light intensity, tap the **Auto** switch.
- **Screen timeout**: Automatically turn off the screen when the device is left idle for a specified period of time.
- **Auto-rotate screen**: Automatically rotate the screen according to the device's orientation.
- **Screen saver**: Display a screen saver when the device is connected to the holder or charger. Select a screen saver type to display.
- **One-handed screen**: Make the screen size smaller to conveniently use the device with one hand. Drag the Home touch button at the bottom of the screen to the left or right.

Wallpaper & theme

You can select wallpaper and screen theme for your device.

1. On the settings screen, tap **Wallpaper & theme**.
2. Tap **Wallpaper** or **Theme** to customize the settings.

Lock screen & security

You can customize lock screen and security settings. On the settings screen, tap **Lock screen & security**.

- **Google Play Protect**: Scan the device periodically for potentially harmful codes or apps.
- **Find My Device**: Remotely track the device location. You can also protect your data securely if you lost your device.
- **Security update**: Check for software update and configure automatic installation settings.
- **Select screen lock**: Select the desired screen lock method. See [Setting a screen lock](#) for details.
- **Customize Lock screen**: Change the information displayed on the locked screen. See [Customize Lock screen](#) for details.
- **Secure lock settings**:
 - **Make pattern visible** (shown only when Pattern is set as a screen lock): Turn on to make pattern visible.

- **Lock timer:** Allows you to set the amount of time before the screen automatically locks after the backlight turns off (time-out due to inactivity).
 - **Power key instantly locks:** Enable this option to instantly lock the screen when the Power/Lock button is pressed. This setting overrides the Security Lock timer setting.
 - **Show lockdown option** (shown only when a screen lock is set): Enable this option to display the Lockdown icon when you press and hold the Power/Lock button. Tap the Lockdown icon to turn off Smart Lock, biometric unlocking, and notifications on the lock screen.
 - **Smart Lock:** Allows you to set trusted devices, places, voice, and/or on-body detection that will allow your phone to remain unlocked.
- **Fingerprints:** Use your fingerprint to unlock the screen or content. See Fingerprint recognition overview for details.
 - **Content lock:** Allows you to set a lock type (password or pattern) for your QuickMemo+ and Gallery files.
 - **Encryption & credentials:** Configure the settings for SD card encryption and credentials.
 - **Encrypt SD card:** Encrypt the memory card to prevent use on another device. See Memory card encryption for details.
 - **Credential protection:** View the type of the storage where the security certificate will be saved.
 - **Trusted credentials:** View your system's root CA certificates and user-installed CA certificates.
 - **User credentials:** View and change secure certificate information stored on your device.
 - **Install from storage:** Install a secure certificate from a storage.
 - **Clear credentials:** Delete user-installed secure certificates and related credentials.
 - **Set up SIM card lock:** Lock or unlock the USIM card, or change the password (PIN).
 - **Phone administrators:** Allows privileges to restrict the control or use of the device to particular apps.
 - **Trust agents:** View and use trust agents installed on the device.
 - **Screen pin:** Fix the app screen so that only the currently active app can be used.
 - **Usage access:** View details on usage of apps on the device.

Privacy

You can find and adjust all your privacy settings.

1. On the settings screen, tap **Privacy**.
2. Customize the settings.
 - **Permission manager**: Allows you to check and change the permissions granted to the apps.
 - **Lock screen**: Allows you to set notifications to show on the lock screen.
 - **Make passwords visible**: Enable this option to briefly show each character of the password as you type it so you can see what you've entered.
 - **Device Personalization Services**: Provides a suggestion based on users, apps and interactive contents.
 - **Autofill service from Google**: *Enable this option to enter your information saved in your account such as password, address, or credit card number with a single tap. You can also disable this option, use the Google Autocomplete feature, or add a new service account.*
 - **Google location history**: Allows you to enable or disable Location History. When enabled, Google periodically stores and uses your phone's most recent location data in connection with your Google Account.
 - From the Location History screen, tap to view and/or manage your location data.
 - **Activity controls**: Select activities and information which you want Google to save.
 - **Ads**: Allows you to check the advertising ID and set the personalized ads.
 - **Usage & diagnostics**: Enable this option to help improve the Android experience by automatically sending diagnostic, device, and app usage data to Google.

Location

You can check how your location information is shared and configure the permission to access your location information.

On the settings screen, tap **Location** and set the desired function.

Extensions

Smart cleaning



You can clean up temporary files or apps that are no longer used to free up storage space.

1. On the settings screen, tap **Extensions** ■ **Smart cleaning**.
2. Select a category, then select an item to delete.
3. Tap **Delete** ■ **Delete** to delete the selected item.

Gaming

You can configure settings for game tools, graphics and battery saving feature.

On the settings screen, tap **Extensions** ■ **Gaming**.

- **Game Launcher:** Tap  to use the game launcher.
- **Game tools:** Tap  to activate this feature. You can launch this feature by tapping the game tool icon at the bottom of the screen while playing games.
- **Game graphics:** Adjust the game graphics.

NOTE • When you change the resolutions on some games, the screen display feature may not work properly.

- **Break time:** Reduce the screen brightness and performance whenever you leave the game running for more than 5 minutes.

Dual App

You can use some apps with two accounts.

1. On the settings screen, tap **Extensions** ■ **Dual App**.
2. After reading the disclaimer, tap **Confirm**.
3. In the list of available apps, tap **Install** to install a copy of a desired app and follow the on-screen instructions.

Pen

You can configure options for when the stylus pen is removed from its slot.

1. On the settings screen, tap **Extensions** ■ **Pen**.
2. Customize the following settings:
 - **Open when pen is removed:** Select which feature will automatically start when the pen is removed from the device. Choose from **None**, **Pen Pop**, and **New Memo**.

- **Pen Pop shortcut:** Select which apps (up to five) to display as a shortcut when the pen is removed from the device.
- **Screen-off memo:** Enable this option to allow you to create notes when you remove the pen with the screen turned off.
- **Memo preview:** Enable this option to preview memos.
- **Drawing sound:** Apply sound effects in drawing mode.
- **Pen detection:** Enable this option to be notified by sound and/ or vibration when the pen is removed or inserted.
- **Pen keeper:** Enable this option to be reminded to replace the pen. You'll receive an audio and/or visual notification when the device is moved with the screen off and the pen removed.

Shortcuts

You can use buttons such as the Lock/Power, Volume, and Google Assistant to run certain apps or functions right away.

1. On the settings screen, tap **Extensions** ■ **Shortcuts**.
2. Customize the following settings.
 - **View notification panel:** Swipe down or up on the fingerprint sensor to open or close the notification panel.
 - **Open Camera:** Press Power key twice to open Camera.
 - **Open Screen-off memo:** Press Volume Up key twice to open Screen-off memo when the screen is locked or off.
 - **Open Camera:** Press Volume Down key twice to open Camera when the screen is locked or off.
 - **Open Google Assistant:** Press the Google Assistant key on the side of the phone.
 - **Talk to Google Assistant:** Press and hold the Google Assistant key to quickly talk to your Assistant.

NOTE • Google Assistant does not support certain languages.

KnockON

Double-tap the screen to turn the screen on or off.

On the settings screen, tap **Extensions** ■ **KnockON**.

Apps

You can check a list of installed apps, app permissions, and more.

1. On the settings screen, tap **Apps**.
2. Customize the settings.

Battery

You can view the current battery information or turn on power-saving mode.

1. On the settings screen, tap **Battery**.
2. Customize the following settings:
 - **Battery usage**: View the battery usage details.
 - **Battery percentage on status bar**: Displays the remaining battery level as a percentage on the status bar.
 - **Adaptive battery**: Allows you to save the battery by stopping apps running in the background.
 - **Background restrictions**: Enable this option to restrict background apps to save the battery while using the device. Restricted apps for power saving may not work properly or may not send you notifications.
 - **Battery saver**: Reduce battery consumption by cutting down some device settings, such as the display brightness, speed and vibration intensity.
 - **Power saving exclusions**: Select apps to use without any functional limitation while in power saving or battery optimization mode.

Storage

You can view and manage internal storage on the device or storage space of the memory card.

1. On the settings screen, tap **Storage**.
2. Customize the following settings:
 - **Internal storage**: View the total storage space and free space in the device's internal storage. View a list of apps in use and the storage capacity for each app.
 - **SD card**: View the total storage space and free space in the memory card. This option appears only when a memory card is inserted. To unmount the memory card, tap .

Accounts

You can add users to share your device and register a cloud account.

1. On the settings screen, tap **Accounts**.
2. Customize the settings.

Digital Wellbeing & parental controls

You can get an overview of your device usage, set a timer for each app, and manage the screen time and notifications.

You can also set up parental controls.

On the settings screen, tap **Digital Wellbeing & parental controls** and set the desired function.

Google

You can use Google settings to manage your Google apps and account settings.

On the settings screen, tap **Google**.

System

Update center

You can check and install the latest version of the app or software provided by LG.

1. On the settings screen, tap **System** ■ **Update center**.
2. Customize the following settings:
 - **App Updates:** Check if an app update is available. If available, you can install the update.
 - **Software Update:** Check if a software update is available. If available, you can install the update.

Language & keyboard

You can customize language and keyboard settings for your device.

1. On the settings screen, tap **System** ■ **Language & keyboard**.
2. Customize the following settings:
 - **Language:** Select a language to apply for your device.
 - **Manage keyboards:** You can change the device's basic keyboard setting, set the use environments for LG Keyboard or other installed keyboards, and set the speech recognition function for Google Voice input. Also, you can set

whether to display the keyboard button in the touch button area on the home screen so that you can quickly switch to another keyboard.

- **Physical keyboard:** Select to use the physical keyboard, or check keyboard shortcut keys.
- **Spell checker:** Allows you to set various options for Google Spell Checker.
- **Autofill service:** Enable this option to enter your information saved in your account such as password, address, or credit card number with a single tap. You can also disable this option, use Google Autocomplete, or add a new service account.
- **Text-to-speech output:** Configure the settings for text-to-speech output.
- **Pointer speed:** Adjust the pointer speed of a mouse or trackpad.
- **Reverse mouse buttons:** Reverse the right mouse button to perform primary direct-manipulation actions.


Date & time

You can customize date and time settings for your device.

1. On the settings screen, tap **System** ■ **Date & time**.
2. Customize the settings.

Memory

You can view the average amount of memory usage over a certain period of time and the memory occupied by an app.

1. On the settings screen, tap **System** ■ **Memory**.
2. Tap  to set a time slot to retrieve data.

Backup


You can back up data saved on your device to another device or account.

1. On the settings screen, tap **System** ■ **Backup**.
2. Customize the following settings:
 - **LG Mobile Switch:** Allows you to transfer data from an old LG device to your new LG device. See LG Mobile Switch for details.
 - **Backup & restore:** Back up your device data or restore data to your device from a backup.
 - **NOTE** Resetting your device may delete backup files saved in storage. Make sure to copy and store the important backup files to your PC.

- **Google backup:** Change Google drive backup settings. You can also check the backup account currently used, or add a new backup account.

Restart & reset

You can reset the device including network and app settings.

1. On the settings screen, tap **System** ■ **Restart & reset**.
2. Customize the following settings:
 - **Auto-restart:** Automatically restart and optimize the phone at a set time. Tap  to activate this feature. The device automatically restarts at a set time and optimize itself. Select a date and time for restart.

NOTE

- You can set the device to restart itself once a week. The device automatically restarts in an hour from the preset time.
- Once the device restarts, notifications and badges are erased. Save important data before the preset time.
- The Auto-restart feature is not activated in the following situations: When the screen is turned on, when the device is in use, when the battery level is 30% or less, when the USIM card is locked, or when the device lock is activated while turning on the device.
 - Depending on the telecommunication provider, the auto-restart function may or may not be available.
- **Network settings reset:** Reset Wi-Fi, Bluetooth and other network settings.
- **Reset app preferences:** Reset the settings for an app. The data saved in the app will not be deleted.
- **Factory data reset:** Reset all settings for the device and delete data.

NOTE

- Restarting and resetting your device deletes all data on it. Enter your device name, Google Account and other initial information again.
- After data initialization, the data cannot be restored.

About phone

You can view information about your device, such as the name, status, software details and legal information.

On the settings screen, tap **System** ■ **About phone** and view information.

Regulatory & safety

You can view regulatory marks and related information on your device.

On the settings screen, tap **System** ■ **Regulatory & safety**.

Accessibility

You can manage accessibility plug-ins installed on your device.

1. On the settings screen, tap **Accessibility**.
2. Customize the following settings:
 - **Vision** ■ **TalkBack**: Set the device to notify screen status or actions via voice.
 - **Vision** ■ **Voice notifications**: Set the device to read the caller information and messages via voice.
 - **Vision** ■ **Font**: Change the font size, bold text or type.
 - **Vision** ■ **Display size**: Set the items on the screen to a size easy for you to see. Some items may change position.
 - **Vision** ■ **Touch zoom**: Zoom in or out by tapping the screen three times.
 - **Vision** ■ **Window zoom**: Zoom in or out within a window and invert the color.
 - **Vision** ■ **Large mouse pointer**: Magnify the mouse pointer.
 - **Vision** ■ **High contrast screen**: Turn the background color into black for a high contrast screen.
 - **Vision** ■ **Screen color inversion**: Increase the display color contrast for people with low vision.
 - **Vision** ■ **Screen color adjustment**: Adjust the display color.
 - **Vision** ■ **Monochrome**: Switch the screen to monochrome mode.
 - **Vision** ■ **End call with the Power key**: End a call by pressing the Power/Lock key.
 - **Hearing** ■ **Live Caption**: Set the device to detect the voice from the media and automatically generate subtitles.
 - **Hearing** ■ **Caption preferences**: Turn on the subtitle service when playing videos for the hearing impaired.
 - **Hearing** ■ **Flash alerts**: Set the device to notify you with a blinking light for incoming calls, messages and alarms.
 - **Hearing** ■ **TTY mode**: A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf,

hard of hearing, or who have speech or language impairments, to communicate by telephone.

- **Hearing ■ Real Time Text (RTT) keyboard:** Enable this option to show RTT keyboard during calls.
- **Hearing ■ Mute all sounds:** Mute all sounds and lower volume on the receiver.
- **Hearing ■ Audio channel:** Select the audio type.
- **Hearing ■ Sound balance:** Adjust the audio output balance. Use the slide bar to change the balance.
- **Motor & cognition ■ Touch assistant:** Turn on the touch board to make buttons and gestures easier to use.
- **Motor & cognition ■ Touch input:** Set the desired delay time for touching and holding, or adjust the touch input to ignore repeated taps.
- **Motor & cognition ■ Physical keyboard:** Customize the keyboard settings.
- **Motor & cognition ■ Auto mouse click:** Automatically click the mouse pointer in case of no movement.
- **Motor & cognition ■ Touch and hold for calls:** Answer or decline calls by touching and holding the call button instead of dragging it.
- **Motor & cognition ■ Screen timeout:** Turn off the screen automatically when the device is left idle for a specified period of time.
- **Motor & cognition ■ Touch control areas:** Limit the touch area so that only a particular portion of the screen can be controlled by touch input.
- **Accessibility features shortcut:** Quickly access selected
- Accessibility features by pressing the Power key and the Volume Up key simultaneously.
- **Auto-rotate screen:** Automatically change the screen orientation according to the physical position of the device.
- **Select to Speak:** Allows you to tap items to hear spoken feedback.
- **Switch Access:** Create key combinations to control your device.
- **Pocket Geek Mobile:** Helps you make the most of your device.

SOFTWARE UPDATE

LG Mobile phone software update from the Internet

For more information about using this function, please visit <http://www.lg.com/common/index.jsp>, select your country and language.

This feature allows you to conveniently update the firmware on your phone to a newer version from the Internet without needing to contact the LG Authorized Service Center. This feature will only be available if and when LG makes a newer firmware version available for your device.

Because the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure you check all instructions and notes that appear at each step before proceeding. Please note that removing the USB cable during the upgrade may seriously damage your mobile phone.

NOTE LG reserves the right to make firmware updates available only for selected models at its own discretion and does not guarantee the availability of the newer version of the firmware for all handset models.

LG Mobile Phone software update via Over-the-Air (OTA)

This feature allows you to conveniently update your phone's software to a newer version via OTA, without connecting a USB cable. This feature will only be available if and when LG makes a newer firmware version available for your device.

To perform the phone software update, tap Settings > System > Update center > Software Update.

NOTE

- Your personal data from internal phone storage—including information about your Google account and any other accounts, your system/ application data and settings, any downloaded applications and your DRM license—might be lost in the process of updating your phone's software. Therefore, LG recommends that you backup your personal data before updating your phone's software. LG does not take responsibility for any loss of personal data.
- This feature depends on the area or service provider

ANTI-THEFT GUIDE

You can set up your device to prevent other people from using it if it's been reset to factory settings without your permission. For example, if your device is lost, stolen, or wiped, only someone with your Google account or screen lock information can use the device.

All you need to make sure your device is protected is:

- Set a screen lock: If your device is lost or stolen but you have a screen lock set, the device can't be erased using the Settings menu unless your screen is unlocked.
- Add your Google account on your device: If your device is wiped but you have your Google account on it, the device can't finish the setup process until your Google account information is entered again.

After your device is protected, you'll need to either unlock your screen or enter your Google account password if you need to do a factory reset.

This ensures that you or someone you trust is doing the reset.

NOTE Do not forget your Google account and password you had added to your device prior to performing a factory reset. If you can't provide the account information during the setup process, you won't be able to use the device at all after performing the factory reset.

FAQ

This chapter lists some problems you might encounter when using your device. Some problems require you to call your service provider, but most are easy to fix yourself.

Device overheats

Device overheats while it is in use.

In the following cases, the battery consumption increases and the device may overheat:

- When you turn on the device for the first time or back up the data
- When running multiple apps simultaneously
 - When multiple apps are running in the background
 - When downloading large files while making a video call or recording a video
- When using features that require high power
 - When watching video streaming on the internet, or recording a long video
 - When playing high-end games for long time
 - When using the device with maximum screen brightness for a long time
- When using lots of mobile data
 - When using Wi-Fi hotspot or tethering
 - When synchronizing the data for multiple accounts simultaneously
- Other cases
 - When roaming overseas
 - When using the device in areas with weak signals or no reception
 - When charging the device with the charger/USB cable port that is damaged or contaminated with foreign substance

NOTE Some of the above cases may not apply depending on the features and apps.

Device overheats while charging.

- The device and the charger may become hot while charging. During wireless charging or fast charging (if supported), the device may become even hotter. If the battery temperature rises above a certain level, the device may stop charging.
 - Disconnect the charger from the device and close any running apps. Let the device cool down before charging the device or running an app again.
 - Stop charging if the charger/USB cable port at the lower part of the device overheats, and contact the LG Authorized Service Center.

How to solve overheating of the device

- Close any running apps or features, and let the device cool down.
- Always update the software to the latest version.
- Turn off Wi-Fi, Bluetooth, or GPS features while not using them.
- Close apps you don't use.
- If you are using the device with maximum screen brightness, decrease the brightness.
- If the device overheats for a prolonged period, stop using it for a while.

If the device continues to overheat, contact the LG Authorized Service Center.

Usage limitations when the device overheats

If the device overheats while using it or charging, some features, apps, or even the device may be turned off.

This is a normal operation for the devices that support this feature.

- If the device temperature rises above a certain level, a warning message appears.
 - If you play high-end games, record videos, or upload large files, the device may overheat for a prolonged period. In this case, a warning message may appear to notify automatic shutdown. Turn off the device or close any running apps or features, and let the device cool down.
 - The screen brightness and the operating speed may be limited to cool down the device. Any running apps or features may slow down or stop. The device may stop charging.

SIM card error

Make sure the SIM card is correctly inserted.

No network connection or dropped network

Signal is weak. Move to a window or an open area.

You are outside the carrier network area. Move and check the network.

Calls are not available

New network not authorized.

Make sure you have not set call barring for the incoming number.

Make sure you have not set call barring for the number you are dialing.

Device cannot be turned on

When the battery is completely discharged, your device will not turn on.

Fully charge the battery before turning on the device.

Charging error

Make sure the device is charging at a moderate temperature.

Check the charger and its connection to the device.

Use only in-box accessories which are authorized by LG.

The battery depletes faster than when first purchased

When you expose the device or the battery to very cold or hot temperatures, the battery life may be reduced.

Battery consumption will increase when you use certain features or apps, such as GPS, games or the Internet.

The battery is consumable and the battery life will get shorter over time.

Error messages appear when launching the camera

Charge the battery.

Free some memory by transferring files to a computer or deleting files from your device.

Restart the device.

If you are still having trouble with the camera app after trying these tips, contact the LG Authorized Service Center.

The photo quality is poor

The quality of your photos may vary, depending on the surroundings and the photography techniques you use.

When you take photos and videos, keep in mind that the image quality with standard angle is better than that with wide-angle.

If you take photos in dark areas, at night or indoors, image noise may occur or images may be out of focus.

If you have any problems, reset the options.

The touch screen responds slowly or incorrectly

If you attach a screen protector or optional accessories to the touch screen, the touch screen may not function properly.

If you are wearing gloves, if your hands are not clean while touching the touch screen or if you tap the screen with sharp objects or your fingertips, the touch screen may malfunction.

The touch screen may malfunction in humid conditions or when exposed to water.

Restart your device to clear any temporary software bugs.

If the touch screen is scratched or damaged, contact the LG Authorized Service Center

Hangs or freezes

Restart the device

- If your device freezes or hangs, you may need to close apps or turn the device off and then on again.

Perform a boot-up

- Press and hold the Power/Lock key and the Volume Down key until the device restarts.

Reset the device

- If the methods above do not solve your problem, perform a factory data reset.
- On the settings screen, tap System Restart & reset Factory data reset.
 - Reset all settings for the device and delete data. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.
 - If you registered a Google account to the device, you must sign in to the same Google account after resetting the device.

Bluetooth device is not located

Make sure the Bluetooth wireless feature is activated on your device.

Make sure the Bluetooth wireless feature is activated on the device you wish to connect to.

Make sure your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).

If the tips above do not solve your problem, contact the LG Authorized Service Center

A connection is not established when you connect the device to a computer

Make sure the USB cable you are using is compatible with your device.

Make sure you have the proper driver installed and updated on your computer.

Downloaded application causes a lot of errors

Application has problems.

Remove and reinstall the application.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.