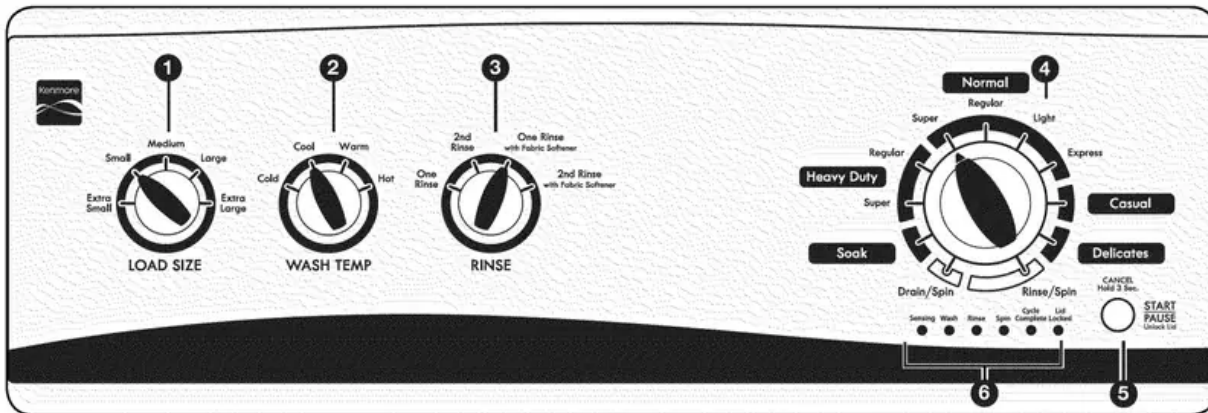


## CONTROL PANEL AND FEATURES



Not all features and options are available on all models.  
Appearance may vary.

### 1. LOAD SIZE

- Select the setting most suitable for your load. Extra Small will add a low amount of water for smaller loads and Extra Large will add the most amount of water for large or bulky loads. Items need to move freely. Tightly packing the load can lead to poor cleaning performance, and may increase wrinkling and tangling.

### 2. WASH TEMP

- Wash Temp senses and maintains uniform water temperatures by regulating incoming hot and cold water.
- Select a wash temperature based on the type of fabric and soils being washed. For best results and following the garment label instructions, use the warmest wash water safe for your fabric.
  - Warm and hot water may be cooler than what your previous washer provided.
  - Even in a cold and cool water wash, some warm water may be added to the washer to maintain a minimum temperature. All rinses are cold.

### 3. RINSE OPTIONS (on some models)

- The following options may be added to most cycles.
  - ONE RINSE
    - Provides basic rinsing for any cycle.

- 2ND RINSE
  - This option can be used to automatically add a second rinse to most cycles.
- ONE RINSE with Fabric Softener
  - This option must be selected if using fabric softener during a cycle. It ensures that fabric softener is added at the correct time in the rinse for even distribution.
- 2nd RINSE with Fabric Softener
  - This option turns on both the Fabric Softener and the 2nd Rinse options.

#### 4. WASH CYCLE KNOB

- Use the Wash Cycle knob to select cycles on your washer.
- See “Cycle Guide” for detailed descriptions of cycles

#### 5. START/PAUSE/Unlock Lid button

- Press to start the selected cycle; press again to pause the cycle and unlock the lid.
- **NOTE:** If the washer is spinning, it may take several minutes to unlock the lid. Press and hold for 3 seconds to cancel a cycle.

#### 6. CYCLE STATUS LIGHTS INDICATOR



- The Cycle Status Lights show the progress of a cycle. At each stage of the process, you may notice sounds or pauses that are different from traditional washers.

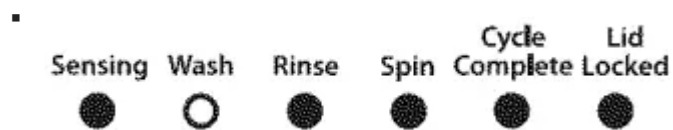
- SENSING



- When the START/PAUSE/Unlock Lid button is pressed, the washer will fill to the selected water level. If the lid is closed when the machine is done filling the lid will lock and the machine will begin operation.

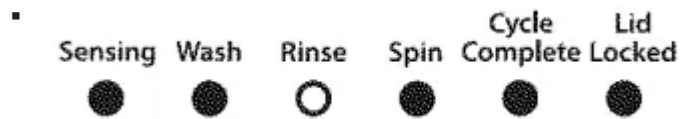
- If the lid is open when the water stops entering the machine, the cycle will not begin until the lid has been closed and the START/ PAUSE/Unlock Lid button is pressed. If the cycle has not been started within 10 minutes of the water filling the washer, the washer will pump out the water.
- **NOTE:** Avoid opening lid during sensing phase. The sensing process will start over when the washer is restarted. The sensing light may also come on during the Soak and Wash portions of the cycle. This is normal. To restart the washer after the lid has been opened press start.

◦ WASH



- You will hear the agitator moving the load. The motor sounds may change at different stages in the cycle. The wash time is determined by the selected soil level.

◦ RINSE



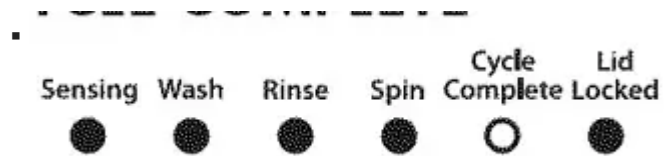
- You will hear sounds similar to the wash cycle as the washer rinses and moves the load. You may hear the motor turning on briefly (short hum) to move the basket while filling. Fabric softener will be added if the “with Fabric Softener” option was selected.
- Some cycles use spray rinsing. After draining and spinning out wash water, the washer will continue to spin and spray in rinse water for the entire rinse time.

◦ SPIN



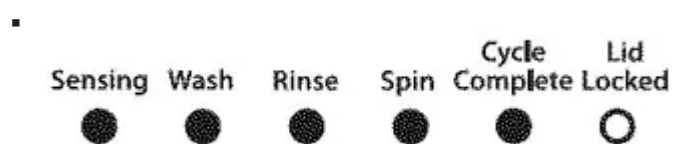
- The washer spins the load at increasing speeds for proper water removal, based on the selected cycle and spin speed.

◦ CYCLE COMPLETE



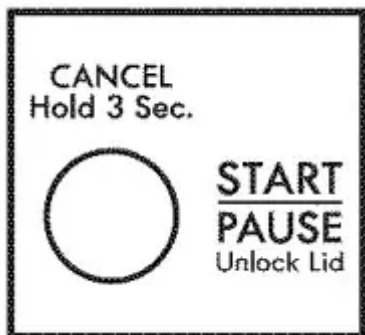
- Once the cycle is complete, this light will come on. Remove the load promptly for best results.

◦ LID LOCKED



- To allow for higher spin speeds, the lid will lock and the Lid Locked light will turn on. When this light is lit, the lid is locked and cannot be opened. When this light is blinking, the washer is paused. When this light is off, the lid can be opened.

If you need to open the lid, press START/PAUSE/Unlock Lid. The lid will unlock once the washer movement has stopped.



## CYCLE GUIDE

For best fabric care, choose the cycle that best fits the load being washed.

Not all cycles and options are available on all models.

Items to wash:	Cycle:	Wash Temp*:	Spin Speed:	Cycle Details:
Heavily soiled fabrics	Heavy Duty Super	Hot Warm Cool Cold	High	Use this cycle for heavily soiled white fabrics.
Sturdy fabrics, colorfast items, towels, sheets, jeans	Heavy Duty Regular	Hot Warm Cool Cold	High	Use this cycle for normally soiled or sturdy fabrics. Use this cycle for cleaning the interior of the washer. See "Washer Care."
Large items such as sheets, small comforters, jackets	Normal Super	Hot Warm Cool Cold	High	Use this cycle for heavily soiled cottons and mixed fabric loads. This cycle features a spray rinse.
Cottons, linens, and mixed garment loads	Normal Regular	Hot Warm Cool Cold	High	Use this cycle for normally soiled cottons and mixed fabric loads. This cycle features a spray rinse.
Cottons, linens, and mixed garment loads	Normal Light	Hot Warm Cool Cold	High	Use this cycle for lightly soiled cottons and mixed fabric loads. This cycle features a spray rinse.
Light soiled fabrics	Normal Express	Hot Warm Cool Cold	High	Use this cycle for lightly soiled fabrics. This cycle features a spray rinse.
No-iron fabrics, cottons, perm press, linens, synthetics	Casual	Hot Warm Cool Cold	Low	Use this cycle to wash loads of no-iron fabrics such as sport shirts, blouses, casual business clothes, permanent press, and blends.
Machine-wash silks, lingerie, washable wools	Delicates	Hot Warm Cool Cold	Low	Use this cycle to wash lightly soiled garments indicating "Machine Washable Silks" or "Gentle" cycle on the care label. Place small items in mesh garment bags before washing. This cycle features a spray rinse.
Swimsuits and items requiring rinsing without detergent	Rinse/Spin	N/A	High	Combines a rinse and spin for loads requiring an additional rinse cycle or to complete a load after power interruption. Also use for loads that require rinsing only.
Hand-wash items or dripping wet items	Drain/Spin	N/A	High	This cycle uses a spin to shorten drying times for heavy fabrics or special-care items washed by hand. Use this cycle to drain washer after canceling a cycle or completing a cycle after a power failure.
Heavily soiled fabrics	Soak	Hot Warm Cool Cold	No spin	Use this cycle to soak small spots of set in stains on fabrics. The washer will use intermittent agitation and soaking. After time has expired, water will drain, but the washer will not spin. Cycle is complete.

**NOTE:** If you are using fabric softener, be sure to select one of the Rinse with Fabric Softener options.

## WASHER MAINTENANCE

### WATER INLET HOSES

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

**NOTE:** This washer does not include inlet hoses. See the "Installation Instructions" for more information.

## WASHER CARE

### Recommendations to Help Keep Your Washer Clean and Performing at its Best

1. Always follow the detergent manufacturer's instructions regarding the amount of detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer, which in turn may result in undesirable odor.
2. Use warm and hot wash water settings sometimes (not exclusively cold water washes), because they do a better job of controlling the rate at which soils and detergent accumulate.
3. Always leave the washer lid open between uses to help dry out the washer and prevent the buildup of odor-causing residue.

### Cleaning Your Top Loading Washer

Read these instructions completely before beginning the routine cleaning processes recommended below. This Washer Maintenance Procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer.

### Cleaning the Inside of the Washer

To keep your washer odor-free, follow the usage instructions provided above, and use this recommended monthly cleaning procedure:

### Recommended Cycle for Cleaning the Washer

Refer to the "Cycle Guide" for the optimal cycle for cleaning the inside of the washer. Use this cycle with affresh® Washer Cleaner or liquid chlorine bleach as described below.

### Begin procedure

1. affresh® Washer Cleaner Cycle Procedure (Recommended for Best Performance):
  - a. Open the washer lid and remove any clothing or items.
  - b. Place an affresh® Washer Cleaner tablet in the bottom of the washer basket.
  - c. Do not place an affresh® Washer Cleaner tablet in the detergent dispenser.
  - d. Do not add any detergent or other chemical to the washer when following this procedure.
  - e. Close the washer lid.
  - f. Select the cycle recommended for cleaning the inside of the washer.
  - g. Press the START/PAUSE/Unlock Lid button to start the cycle.
  - **NOTE:** For best results, do not interrupt cycle. If cycle must be interrupted, press START/PAUSE/Unlock Lid once or twice (depending on model). After the cycle has stopped, run a RiNSE/SPIN cycle to rinse cleaner from washer.

## 2. Chlorine Bleach Procedure (Alternative):

- a. Open the washer lid and remove any clothing or items.
- b. Add 1 cup (236 mL) of liquid chlorine bleach to the bleach compartment.
  - NOTE: Use of more liquid chlorine bleach than is recommended above could cause washer damage over time.
- c. Close the washer lid.
- d. Do not add any detergent or other chemical to the washer when following this procedure.
- e. Select the cycle recommended for cleaning the inside of the washer.
- f. Press the START/PAUSE/Unlock Lid button to start the cycle.
  - NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, press START/PAUSE/Unlock Lid once or twice (depending on model). After the cycle has stopped, run a RiNSE/SPIN cycle to rinse cleaner from washer.

### **Cleaning the Dispensers**

After a period of using your washer, you may find some residue buildup in the washer's dispensers. To remove residue from the dispensers, wipe them with a damp cloth and towel dry. Do not attempt to remove the dispensers or trim for cleaning. The dispensers and trim are not removable. If your model has a dispenser drawer, however, remove the drawer and clean it before or after you run the Clean Washer cycle. Use an all-purpose surface cleaner, if needed.

### **Cleaning the Outside of the Washer**

Use a soft, damp cloth or sponge to wipe away any spills.

Use only mild soaps or cleaners when cleaning external washer surfaces.

**IMPORTANT:** To avoid damaging the washer's finish, do not use abrasive products.

### **NON-USE AND VACATION CARE**

Operate your washer only when you are home. If moving, or not using your washer for a period of time, follow these steps:

1. Unplug or disconnect power to washer
2. Turn off water supply to washer, to avoid flooding due to water pressure surge.

### **WINTER STORAGE CARE**

**IMPORTANT:** To avoid damage, install and store washer where it will not freeze. Because some water may stay in hoses, freezing can damage washer. If storing or moving during freezing weather, winterize your washer.

To winterize washer:

1. Shut off both water faucets; disconnect and drain water inlet hoses.
2. Put 1 qt. (1 L) of R.V.-type antifreeze in basket and run washer on Rinse/Spin cycle for about 30 seconds to mix antifreeze and remaining water.
3. Unplug washer or disconnect power.

## **TRANSPORTING YOUR WASHER**

1. Shut off both water faucets. Disconnect and drain water inlet hoses.
2. If washer will be moved during freezing weather, follow Winter Storage Care directions before moving.
3. Disconnect drain from drain system and drain any remaining water into a pan or bucket. Disconnect drain hose from back of washer.
4. Unplug power cord.
5. Place inlet hoses and drain hose inside washer basket.
6. Drape power cord over edge and into washer basket.
7. Place packing tray from original shipping materials back inside washer. If you do not have packing tray, place heavy blankets or towels into basket opening. Close lid and place tape over lid and down front of washer. Keep lid taped until washer is placed in new location.

## **REINSTALUNG/USING WASHER AGAIN**

To reinstall washer after non-use, vacation, winter storage, or moving:

1. Refer to "Installation Instructions" to locate, level, and connect washer.
2. Before using again, run washer through the following recommended procedure:

**To use washer again:**

1. Flush water pipes and hoses. Reconnect water inlet hoses. Turn on both water faucets.
  - **WARNING:** Electrical Shock Hazard Plug into a grounded 3 prong outlet.
    - Do not remove ground prong.
    - Do not use an adapter.
    - Do not use an extension cord.
    - Failure to follow these instructions can result in death, fire, or electrical shock.
2. Plug in washer or reconnect power.
3. Run washer through Casual cycle to clean washer and remove antifreeze, if used. Use half the manufacturer's recommended amount for a medium-size load.

# TROUBLESHOOTING

## If you experience, Possible Causes & Solution

### 1. Vibration or Off-Balance

- Check the following for proper installation or see “Using Your Washer” section.
  - Feet may not be in contact with the floor and locked.
    - Front and rear feet must be in firm contact with floor, and washer must be level to operate properly. Jam nuts must be tight against the bottom of the cabinet.
  - Washer may not be level.
    - Check floor for flexing or sagging. If flooring is uneven, a 3/4" (19 mm) piece of plywood under your washer will reduce sound.
    - See “Level the Washer” in “Installation Instructions.”
  - Load could be unbalanced.
    - Load dry items in loose heaps evenly around basket wall. Adding wet items to washer or adding more water to basket could unbalance washer.
    - Wash smaller loads to reduce imbalance.
    - Do not tightly pack. Avoid washing single items.
    - Use Heavy Duty Regular cycle and Extra Large or Large load size for oversized, non-absorbent items such as comforters or poly-filled jackets.
    - See “Cycle Guide” and “Using Your Washer” in this “Use and Care Guide.”

### 2. Noises

- Clicking or metallic noises
  - Objects caught in washer drain system.
    - Empty pockets before washing. Loose items such as coins could fall between basket and tub or may block pump. It may be necessary to call for service to remove items.
    - It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the basket.

- Gurgling or humming
  - Washer may be draining water.
    - It is normal to hear the pump making a continuous humming sound with periodic gurgling or surging as final amounts of water are removed during the Drain/Spin cycles.
- Humming
  - Load sensing may be occurring.
    - You may hear the hum of the sensing spins after you have started the washer. This is normal.

### 3. Water Leaks

- Check the following for proper installation:
  - Washer not level.
    - Water may splash off basket if washer is not level.
  - Fill hoses not attached tightly.
    - Tighten fill-hose connection.
  - Fill hose washers.
    - Make sure all four fill hose flat washers are properly seated.
  - Drain hose connection.
    - Pull drain hose from washer cabinet and properly secure it to drainpipe or laundry tub.
  - Check household plumbing for leaks or clogged sink or drain.
    - Water can back up out of a clogged sink or drainpipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucets.)
  - Washer not loaded as recommended.
    - Unbalanced loading can cause basket to be out of alignment and cause water to splash off tub. See “Using Your Washer” for loading instructions.

#### 4. Washer not performing as expected

- Washer won't run or fill, washer stops working or wash light remains on (indicating that the washer was unable to fill appropriately)
  - Check for proper water supply.
    - Both hoses must be attached and have water flowing to inlet valve.
    - Both hot and cold water faucets must be turned on.
    - Check that inlet valve screens have not become clogged.
    - Check for any kinks in inlet hoses, which can restrict water flow.
  - Check proper electrical supply.
    - Plug power cord into a grounded 3 prong outlet.
    - Do not use an extension cord.
    - Ensure there is power to outlet.
    - Reset a tripped circuit breaker. Replace any blown fuses.  
NOTE: If problems continue, contact an electrician.
  - Normal washer operation.
    - Lid must be closed for washer to run.
    - Washer will pause during certain phases of cycle. Do not interrupt cycle.
  - Washer may be tightly packed.
    - Remove several items, rearrange load evenly in basket. Close lid and press START/PAUSE/Unlock Lid.
    - Do not add more than 1 or 2 additional items after cycle has started to avoid tightly packing or unbalancing.
    - Do not add more water to the washer.
- Washer not draining/ spinning, loads are still wet or spin light remains on (indicating that the washer was unable to pump out water within 10 minutes)
  - Empty pockets and use garment bags for small items.
    - Small items may have been caught in pump or between basket and tub, which can slow draining.
  - Use a cycle with a low spin speed.
    - Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/

speed spin for your garment. To remove extra water in the load, select Drain/Spin. Load may need to be rearranged to allow even distribution of the load in the basket.

- The washer may be tightly packed or unbalanced.
  - Tightly packed or unbalanced loads may not allow the washer to spin correctly, leaving the load wetter than normal. Evenly arrange the wet load for balanced spinning. Select the Drain & Spin cycle to remove excess water. See “Using Your Washer” for loading recommendations.
- Check plumbing for correct drain hose installation. Drain hose extends into standpipe farther than 4.5" (114 mm).
  - Check drain hose for proper installation. Use drain hose form and securely attach to drainpipe or tub. Do not tape over drain opening. Lower drain hose if the end is higher than 96" (2.4 m) above the floor. Remove any clogs from drain hose.
- Too much detergent causing suds to slow or stop draining and spinning.
  - Always measure and follow detergent directions for your load. To remove extra suds, select Rinse/Spin. Do not add detergent.
- Dry spots on load after cycle
  - High speed spins extract more moisture than your previous washer.
    - The high spin speeds combined with air flow during the final spin can cause items near the top of the load to develop dry spots during the final spin. This is normal.
- Incorrect or wrong wash or rinse temperatures
  - Check for proper water supply.
    - Make sure hot and cold inlet hoses are not reversed.
    - Both hoses must be attached to both washer and faucet, and have both hot and cold water flowing to inlet valve.
    - Check that inlet valve screens are not clogged.
    - Remove any kinks in hoses.

- Energy saving controlled wash temperatures.
  - Energy Star washers use cooler wash temp than your previous washer. This includes cooler hot and warm washes. All rinses are cold.
- Load not rinsed
  - Check for proper water supply.
    - Make sure hot and cold inlet hoses are not reversed.
    - Both hoses must be attached and have water flowing to the inlet valve.
    - Both hot and cold water faucets must be on.
    - Inlet valve screens on washer may be clogged.
    - Remove any kinks in the inlet hose.
  - Using too much detergent.
    - The suds from too much detergent can keep washer from operating correctly. Always measure detergent and follow detergent directions based on load size and soil level.
  - Washer not loaded as recommended.
    - The washer is less efficient at rinsing when load is tightly packed.
    - Load garments in loose heaps evenly around the basket wall. Load with dry items only.
    - Use cycle designed for the fabrics being washed.
    - Add only 1 or 2 additional garments after washer has started.
  - Using too low a load size/water level selection.
    - Choose a load size (water level) that matches the load being washed.
- Sand, pet hair, lint, etc. on load after washing
  - Heavy sand, pet hair, lint, and detergent or bleach residues may require additional rinsing.
    - Add a 2nd Rinse to the selected cycle.
- Load is tangling
  - Washer not loaded as recommended.
    - See “Using Your Washer” section.

- Select a cycle with a slower wash action and spin speed; however, items will be wetter than those using a higher speed spin. See the “Cycle Guide” to match your load with the best cycle.
- Load garments in loose heaps evenly around the basket wall.
- Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.
- Using too low a load size/water level selection.
  - Choose a load size (water level) that matches the load being washed.
- Not cleaning or removing stains
  - Washer not loaded as recommended.
    - Washer is less efficient at cleaning when load is tightly packed.
    - Load garments in loose heaps evenly around the basket wall. Load with dry items only.
    - Add only 1 or 2 additional garments after washer has started.
  - Adding detergent on top of load.
    - Add detergent, oxi products, and color-safe bleach to the bottom of the basket before adding the load items.
  - Using too low a load size/water level selection.
    - Choose a load size (water level) that matches the load being washed.
  - Using too much detergent.
    - The suds from too much detergent can keep washer from operating correctly. Always measure detergent and follow manufacturer’s directions based on load size and soil level.
  - Not using correct cycle for fabric
    - Use a higher soil level cycle option and warmer wash temp to improve cleaning.



- Use Heavy Duty Super or Normal Super cycle for tough cleaning (on some models). See the “Cycle Guide” to match your load with the best cycle.
- Not using dispensers.
  - Use dispensers to avoid chlorine bleach and fabric softener staining (on some models).
  - Load dispensers before starting a cycle. Select with Fabric Softener when using fabric softener.
  - Avoid overfilling.
  - Do not add products directly onto load.
- Not washing like colors together.
  - Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.
- Incorrect dispenser operation
  - Clogged dispenser.
    - Load dispensers before starting a cycle.
    - Use only liquid chlorine bleach in the bleach dispenser. Use only fabric softener in the fabric softener dispenser.
- Fabric damage
  - Sharp items were in pockets during wash cycle.
    - Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
  - Strings and straps could have tangled.
    - Tie all strings and straps before starting wash load.
  - Items may have been damaged before washing.
    - Mend rips and broken threads in seams before washing.
  - Fabric damage can occur if load is tightly packed.
    - Load garments in loose heaps evenly around the basket wall. Load with dry items only.
    - Use cycle designed for the fabrics being washed.
    - Add only 1 or 2 additional garments after washer has started.

- Liquid chlorine bleach may have been added incorrectly.
  - Do not pour liquid chlorine bleach directly onto load. Wipe up bleach spills.
  - Undiluted bleach will damage fabrics. Do not use more than recommended by manufacturer.
  - Do not place load items on top of bleach dispenser when loading and unloading washer.
- Garment care instructions may not have been followed.
  - Always read and follow garment manufacturer's care label instructions. See the "Cycle Guide" to match your load with the best cycle.
- Odors
  - Monthly maintenance not done as recommended
    - See "Cleaning Your Washer" in "Washer Maintenance."
    - Unload washer as soon as cycle is complete.
  - Using too much detergent.
    - Be sure to measure correctly. Always follow the manufacturer's directions.
    - See "Cleaning your Washer" section.
- Lid locked light is flashing
  - The lid is not closed.
    - Close the lid. The washer will not start or fill with the lid open.
  - A cycle was stopped or paused using the START/PAUSE/Unlock Lid button.
    - The washer may still be spinning. The lid will not unlock until the basket has stopped spinning. This may take several minutes if washing large loads or heavy fabrics.
- Single-dose laundry packet not dissolving
  - Adding laundry packet incorrectly.
    - Be sure laundry packet is added to washer basket before adding clothes. Do not add packet to dispenser. Follow the manufacturer's instructions to avoid damage to your garments.

**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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