

Live TV

Channel Scan

 /  /  > Settings > Channel > Auto Scan

- **Auto Scan**

Automatically scan for channels to view programmes from your TV source.

Antenna

- Channel: Select from All channels or Free channels.
- Scan Mode: Select whether you want to search digital channels only (DTV), digital and analog channels (ATV+DTV) or analog channels only (ATV). If you receive DVB-T or DVB-T2 signal, you can use DTV.
- LCN: You can switch on LCN (Logical Channel Number) if you want to use the channel list. Please note that some operators are restricted to manually change the channel order.

If you switch off LCN, then the channel list can be edited after channel scan. (This function is only applicable in some countries.)

Cable



- Channel: Select from All Channels or Free Channels.
- Scan Mode: Select whether you want to search digital channels only (DTV), digital and analog channels (ATV+DTV) or analog channels only (ATV).
- LCN: You can switch on LCN (Logical Channel Number) if you want to use the channel list. Please note that some operators are restricted to manually change the channel order.

If you switch off LCN, then the channel list can be edited after channel scan. (This function is only applicable in some countries.)

 /  /  > Settings > Channel > Advanced Settings > Manual Scan

- **DTV Manual Scan**

Manual scan TV program in digital signals.

When the DTV Manual Scan screen appears, press  /  button to select Antenna or Cable and then press Start to commence the search of that channel. When the signal has been tuned, signal strength will be displayed on the screen.

- **ATV Manual Scan**

Manual scan TV program in analog signals.








- Frequency: Input the channel frequency that you desired.
 - Picture System: Select the Colour System.
 - Sound System: Select the Sound System.

Channel Edit

 /  /  > Settings > Channel > Channel Edit





Manually edit the channel list order to your preference.




- **Edit the channels**

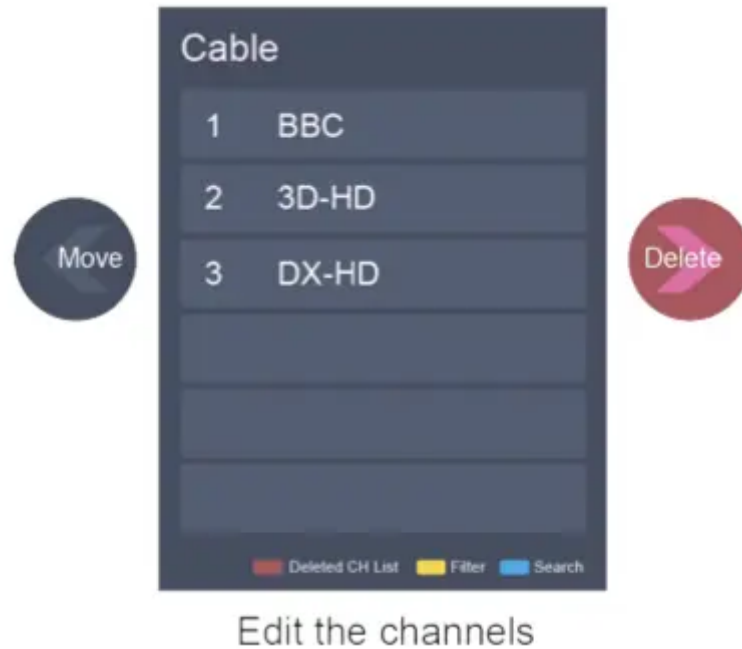
- Press  button on the selected channel then a checkbox will appear. You can select more channels at the same time to move or delete them.
- Delete: Press  button to delete the selected channel.
- Restore: Press  button to call out the four-color menu to select the  [RED] icon or press the  [RED] button to enter the list of deleted channels. Press  button to restore the deleted channel.
- Move: Press  button to move the selected channel.

NOTE

- Moving the channels could be restricted by the operator. If you want to be able to move channels, we recommend not choosing an operator during channel scan and LCN should be set to Off.

- Filter: Press  button on the remote to call out the four-color menu to select the  [YELLOW] icon or press the  [YELLOW] button, the filter screen will pop up. Press  button to select Options, the channel list can be updated.

- Search: Press  button on the remote to call out the four-color menu to select the  [BLUE] icon or press the  [BLUE] button to search the channel.



- **Edit the favorite channels**

You can add favorite channels or move/remove favorite channels.

- **Export to USB**



Allows you to export the current channel list to a USB storage device.

- **Import from USB**

Allows you to import a previously exported channel list via a USB storage device.

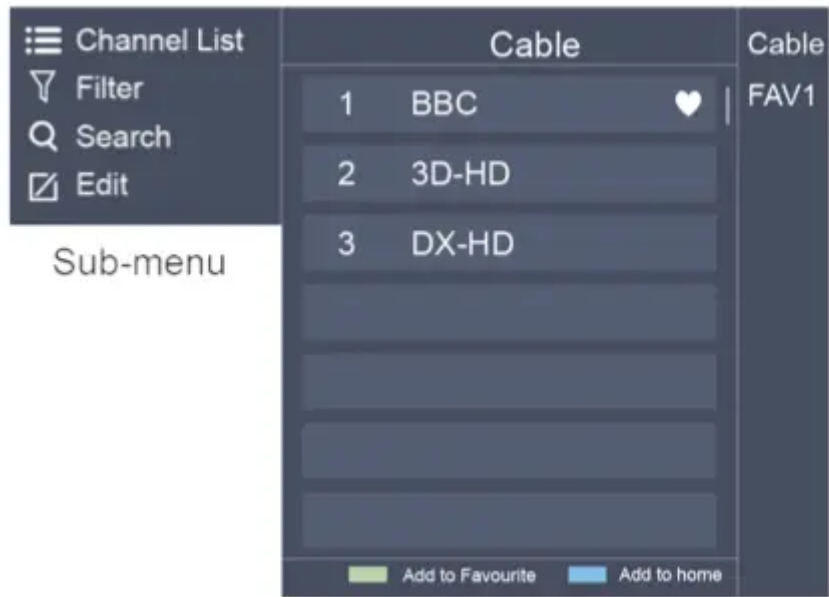
Channel List

- **Display the channel list**

In Live TV, press  or  button on the remote control to display the Channel List menu.

- **Enter the sub-menu of channel list**





Channel list menu

• **Introduction of the sub-menu**

1. Channel List

OK or CH.LIST > < > Channel List

All

Displays the channels that have been automatically searched.

Favourite List

Displays favourites lists 1 to 4. (Max 4 fav lists can be added)

Add fav list

Add an additional favorite list.





2. Filter

Filters channels, you can change the channels displayed in the channel lists.

3. Search

Quick access to channels.

4. Edit

Edit the channel list.

Favourite

Viewing your 'Favorites' list

Press **OK** or **CHL** button to call out the Channel list, the channel list appears on the right side of the screen, a heart-shaped icon will appear next to your favorite channel.

Edit the favorite list

There are 2 ways to enter the edit menu:

OK or **CHL** > **<** > **Edit** > **FAV1-FAV4**


or

☰ / **⚙️** / **☰** > **Settings** > **Channel** > **Channel Edit** > **FAV1-FAV4**

The Edit Favorites screen appears.



- **Adding channels to a Favorites list**

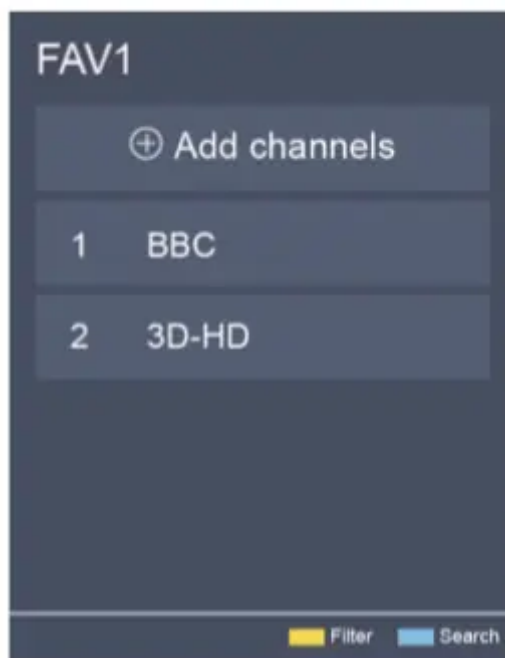
Select the  Add channels to add the selected channel to the favorite list.

- **Moving channels from a favorites list**

Select channels in a favorites list, press  button to move the selected channel.

- **Deleting channels from Favorites list**

Select channels in a favorites list, press  button to remove the selected channel.





NOTE


- These steps should be operated under TV inputs.
- Before you edit the fav lists, complete channel scan first.
- You can add channels from various reception types to the FAV list.

GUIDE (EPG)





It provides convenience to check TV programs that will be available in the next 7 days. The information displayed by the Guide(EPG) is made available by the commercial television networks for digital channels only. The Guide(EPG) also provides a simple way to record your favorite programs and a reminder function which can switch channel automatically at scheduled time so that you will not miss programs of interest. (The availability and amount of programme information will vary, depending on the particular broadcaster).


NOTE The Guide(EPG) function is only available in DTV.

- Press  /  button on the remote control to display channel information on program guide list.
- **Watch**

When a current program is selected, press the  button to switch to the channel you want to see.

- **PVR/Reminder**




Press  /  button to select the channels. Press  /  button to select program based on the time schedule.

Press  button on the remote control to select PVR or Reminder.

NOTE



- PVR/Reminder in the Guide(EPG) is only available for programmes that haven't been aired yet.
- A storage device (space should be no less than 2G, transfer rate should be no less than 5MB/s) must be attached to the television for recording purposes.
- The TV will record the program even in standby mode.
- The PVR function is only applicable in some models/countries.
- **Schedule**

To view a list of scheduled reminders and recordings.




Press  button on the remote to call out the four-color menu to select the 
[RED] icon or press the  [RED] button on the remote directly according to the
actual remote in the accessory bag.

- **24h-**

To select the yesterday programmes.

Press  button on the remote to call out the four-color menu to select the 
[YELLOW] icon or press the  [YELLOW] button on the remote directly according
to the actual remote in the accessory bag.







- **24h+**

To select the next day programmes. Press  button on the remote to call out the four-color
menu to select the  [BLUE] icon or press the  [BLUE] button on the
remote directly according to the actual remote in the accessory bag .


PVR

The PVR function allows you to easily record digital television content for later viewing. The function is only available in DTV source. To use PVR, you must connect a USB device for recording. The format of the storage disk should be NTFS, FAT32. The PVR will not function if a data storage device has not been connected.

- **Schedule Recording**

Press  /  button, select the program to be played, press  button to set the
appointment time and period, the reservation is successful. Press  button on the remote to call
out the four-color menu to select the  [RED] icon or press the  [RED]
button on the remote to view the scheduled recording. In schedule recording list, you can readjust
the reservation information that has been set.

- **Instant Recording**

1. Press  button to select PVR
2. Select the partition, and the HDD speed will be tested(appear when using for the first time).
3. You can choose to manually stop or automatically match the program time.

- **Standby record**

If you press the power button during recording, TV will go into standby mode but the recording process is still going on. If you press power button again and wake up the TV, recording process will not be affected. After recording, the recorded file will be automatically saved to the disk.

NOTE

- The storage space of your USB device should be no less than 2G (for 15 minutes high definition video).
- If the transfer rate of your hard disk is too slow, a pop-up notice will appear, in this case, you can try another one.
- The PVR function doesn't support analogue channels.
- The schedule recording function is not available while you are watching a programme that is currently being broadcast.
- Some broadcasters may restrict to record the program.
- During the recording progress, channels locked with Channel Lock(password needed) are disabled to watch.
- The PVR function is only applicable in some models/countries.

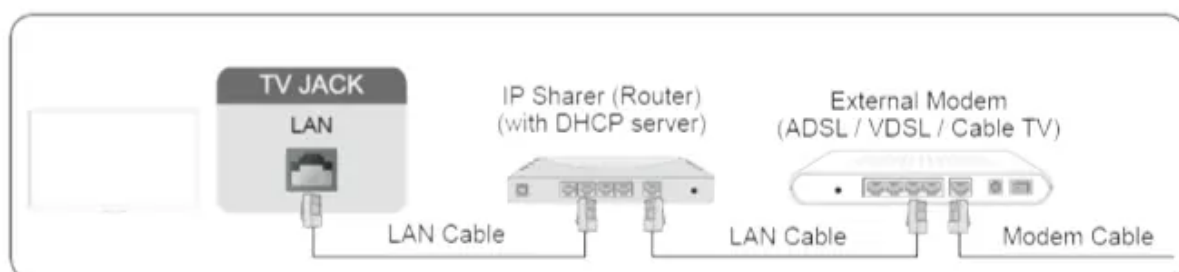
Connection

Ethernet

Connecting to the Internet

NOTE

1. You can get access to the Internet through your TV.
2. We recommend using a modem or router that supports Dynamic Host Configuration Protocol(DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway, and DNS, so you don't have to enter them manually. Most home networks already have DHCP.



Connecting to a Wired (Ethernet) Network

 /  /  > **Settings** > **Network** > **Network Configuration**

Set the TV network by selecting Network Configuration and press **OK** button to enter the submenu.

- **Connection Type**

Connect your TV to an Ethernet connection.

- Ethernet

Display network status.

- **IP Settings**

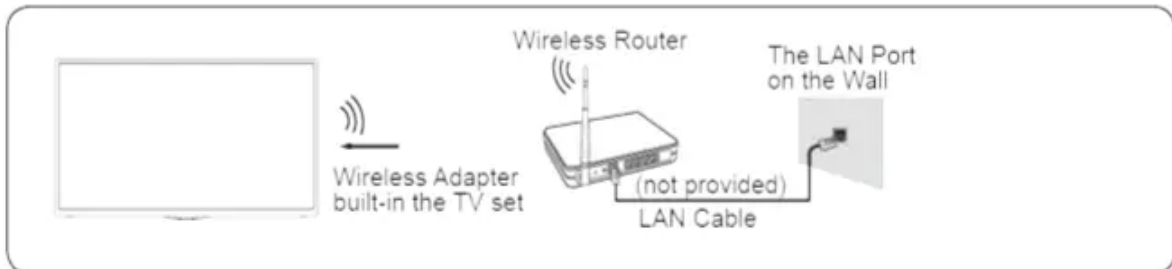
Configure the IP setting for your network connection.

Wireless

Connecting to the Internet

NOTE

- You get access to the Internet through your TV.
- Connect to an available wireless network.
- Make sure that you have the wireless router's SSID and password before attempting to connect.



Connecting to a Wireless Network

 /  /  > **Settings** > **Network** > **Network Configuration**

You set the TV network by selecting Configuration and press the **OK** button to enter the submenu.

- **Connection Type**

Connect your TV to a wireless Wi-Fi network connection.

- **Advanced Settings**

Configure the advanced wireless network settings for the TV.

- **Add**

You can add wireless network.

- **Refresh**

Refresh wireless network.

NOTE

- If no wireless router is found, select Add and enter the network name in the SSID.
- If no wireless router is found, select Refresh.

Using HDMI & CEC

Use the TV's remote control to control external devices that are connected to the TV by an HDMI cable. The external devices need to support HDMI & CEC Function (HDMI-CEC).

Connecting an external device through HDMI & CEC Function

 /  /  > **Settings** > **System** > **HDMI & CEC** > **CEC Control**

1. Set CEC Control to On.
2. Connect an HDMI-CEC-compliant device to the TV.
3. Turn on the connected external device. The device is automatically connected to the TV. After connection is finished, you can access the menu of the connected device on your TV screen using your TV remote and control the device.

NOTE

- HDMI cables must be used to connect HDMI CEC-compatible devices to your TV.
- The HDMI CEC feature of the connected device must be turned on.
- If you connect an HDMI device that is not HDMI CEC-compatible, all the HDMI-CEC control features do not work.
- Depending on the connected HDMI device, the HDMI-CEC Control feature may not work.
- The HDMI CEC feature are supported One Touch Play, Routing Control, System Standby, Device OSD Name Transfer, Remote Control Pass Through, Give Device Power Status, System Audio Control.

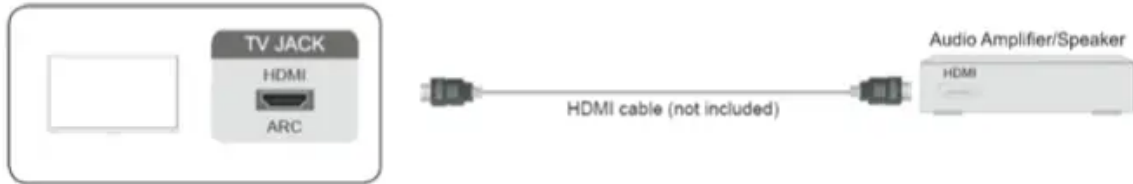
HDMI 2.0 Format function

 /  /  > **Settings** > **System** > **HDMI & CEC** > **HDMI 2.0 Format**

Please select the Enhanced format if your HDMI device supports 4K HDR. If you are not sure or if it does not support 4K HDR, please select Standard format.

Connecting with an HDMI (ARC) cable

Connect an HDMI cable from an external digital audio system. ARC enables the TV to directly output the digital sound through an HDMI cable. Please note that it works only when the TV is connected to the audio receiver that supports the ARC (Audio Return Channel) function.



NOTE

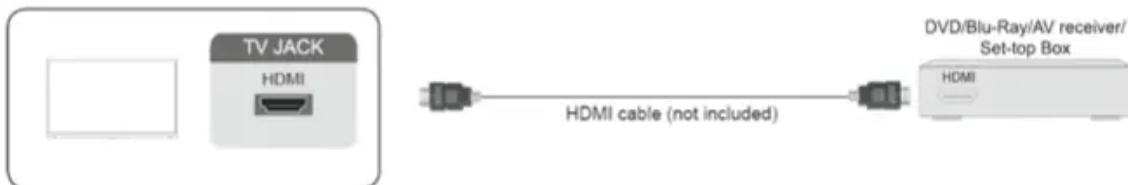
- When this port is used as the ARC function, it can be used as signal input when DVD is connected to amplifier and the amplifier is connected to the TV at the same time. (Some amplifiers may not support series connection.)

Connecting with an HDMI cable

Connect an HDMI cable from an external AV equipment.

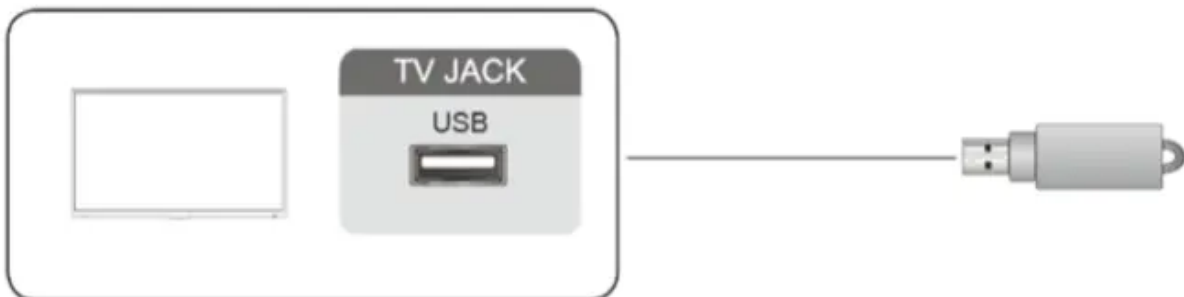
Some devices such as DVD player require HDMI signal to be set to output in the device's settings. Please consult your device user manual for instructions.

Please note that the HDMI connector provides both video and audio signals, it's not necessary to connect an audio cable.



Connecting with an USB cable

Connect the USB devices such as hard drives, USB sticks and digital cameras for browsing photos, listening to music.





1. Support the U disk 4G, 8G, 16G, 32G, 64G, 128G and other common market sizes, 8T hard drive is currently supported.
2. Support format: NTFS, FAT32.

Smart Functions



Home

Getting familiar with the Home screen




Run the TV more conveniently by selecting the corresponding sections.

Press  /  button.

- You can always view the current time at the top of the Home screen.
- If your TV is connected to the Internet through a wireless connection or an Ethernet

cable, then the icon  /  will be at the top right corner of the screen.

- Manage apps

◦  /  /  button to
Select the item you want to move, press
manage.

Search

Search the app you want.

Input

Select the input you want.

Settings

Display the Settings menu.

Notifications

Allow pop-up notifications to appear for useful information and events that occur with your TV.



- Select Notifications on the Home screen, and select Settings then display Advertising, New Arrivals, System message, Warnings And Legal Statements only when starting the TV for the first time. Choose which types of notifications you would like to receive.

VIDAA Account

Sign in your VIDAA account.

A VIDAA account gives you all the best feature of your smart TV and always keeps it up to date.

Voice Service Setup

Set up the Voice Service following the instruction here and enjoy controlling and interacting with your smart TV by pressing and holding the  /  button on your Voice Remote Control or our Remote Control app, and just asking Alexa. You can also control your smart TV by voice with Google Home device or Google Home app or Google Assistant app.

Voice Service availability and functions vary depending on TV models and countries.

NOTE

By  /  /  > [Settings](#) > [System](#) > [Advanced Settings](#) > [Notifications](#)

you can also choose which types of notifications you would like to receive.

Media

Playing Media contents

 /  > [My Apps](#) > [Media](#)

By default, there are Content Sharing displayed on the Media screen. If your mobile device is connected to the TV, its name also appears on the Media screen.

NOTE

- For more information about Content Sharing, refer to its detailed introduction.

 /  > [My Apps](#) > [Media](#) > **connected device**

Select the content you want to play on the screen, like pictures, videos and music.



- ① Input the content name you want to play.
- ② Arrange the content list by Grid, list.
- ③ Arrange the content list by Name, Date modified, Size.
- ④ Filter the content list by All Media, Photo, Music, Video, Recorded.
- ⑤ Create a photo, music, or video playlist.

Playing background music during viewing pictures

You need to:

- Choose a picture to playback.
- Press **▲** / **▼** button to call out playbar.
- Select Background Music and choose your music to create a Music Playlist.
- Play the background music during viewing pictures.

NOTE

- The TV may be support the following file formats:

Medium	File Format
Video	.AVI, .WMV, .MP4, .3GP, .MKV, .MPG, .MPEG, .FLV, .OGM




Picture	.jpeg, .bmp, .PNG, .GIF,
Music	.mp3, .aac, .wma, .wav

- For more information about connection to PC/mobile device, refer to the detailed introduction of each part.

App

 /  > My Apps




• Removing an app in My Apps

1. In My Apps select the app you want to remove, and then press  /  /  button to select Uninstall.
2. Select OK. The selected app is deleted.


• Adding an app in VIDAA Store to the Home screen

1. In VIDAA Store select the app you want to add and then select INSTALL.
2. The selected app has been added to the My Apps.

• Sorting apps in My Apps

1. In My Apps select the app you want to sort, and then press  /  /  button to select Sort.

2. Press  /  /  /  button to move it.

3. Press  to store position.

NOTE

- To use this function, TV must be connected to the Internet.
- VIDAA Store is only applicable in some countries/regions.
- Adding apps is free, but it might cost you money when using some apps.
- The default apps in My Apps cannot be removed.

Accessibility and System

Accessibility



- **Menu Scheme**

Select menu scheme style from Dark, Light.

- **High Contrast Menu**

Improve contrast for visually impaired.

- **Menu Transparency**

select menu transparency from Off, Medium, High.

- **Hard of Hearing Subtitles**

Subtitles for hearing impaired.

- **Audio Type**

Select the audio type of programmes.

- Audio Type: select the audio type of programmes from Normal, Visually Impaired.
- Voiceover Volume: Independently adjust the volume of voiceover for visually impaired. (Only available when Audio Type is Visually Impaired)

Setting time



Set the current time based on your location.

- **Time Format**

Set the time to display in a 12 or 24-hour format.

- **Jalaali**

Set Jalaali to On/Off.

NOTE

Jalaali is only applicable in Iran.

- **Date/Time**

Set the Date and Time. You can set the date and time to automatically sync with Internet/broadcast or manual setup by yourself.

- **Time Zone**

Select your time zone.

- **Daylight Savings**

Select whether to apply Daylight Savings Time to the TV.

Using timer

 /  /  > [Settings](#) > [System](#) > [Timer Settings](#)

Adjust the timer settings to suit your preference.

- **Sleep Timer**

Set the sleep timer to automatically turn the TV Off within a specified time: Off, 15 Minutes, 30 Minutes, 60 Minutes, 90 Minutes, 120 Minutes or User Defined.

- **Power On Timer**

Set the clock for the time you want the TV to turn on automatically. You can set the time only once or set the time in specified date by weekly.

- **Power Off Timer**

Set the clock for the time you want the TV to turn off automatically. You can set the time only once or set the time in specified date weekly.

- **Menu Timeout**

Set the amount of time that you would like for the menu to display: Off, 10s, 20s, 30s, 60s, 5min.

- **Auto Sleep**

Set the amount of time that you would like for TV auto power off without any activity: Off, 3H, 4H. (This function is only applicable in some countries.)

- **Auto Standby with No Signal**

Set the time for auto standby with no signal: Off, 15 Minutes.

Notification

 /  /  > [Settings](#) > [System](#) > [Advanced Settings](#) > [Notifications](#)

Allow pop-up notifications to appear for useful information and events that occur with your TV, including: Advertising, New Arrivals, Warnings And Legal Statements and System message. You can enable / disable each of these notifications.

> Notifications

You can view the list of event messages generated by the TV.

NOTE To delete all notifications, select Clear All.

Bluetooth

Connecting to Bluetooth Devices

Connect to the Devices using Bluetooth technology



• Remote Pairing

1. Set Bluetooth to On.
2. Press and hold the MENU button. Make sure your remote is close to this TV around 3 meters.

NOTE This function is not available on certain models in specific geographical areas.

• TV Bluetooth Speaker

Play your mobile phone's music by TV. Connecting to Bluetooth Devices

1. Set Bluetooth to On.
2. Before pairing your Bluetooth devices, make sure they're in pairing mode.
3. Find the Bluetooth devices name in the Equipment management and select it. The device is automatically connected to the TV.

NOTE

- Only one Bluetooth speaker and Bluetooth headphone can connect to TV, if a new Bluetooth speaker or headphone connected to TV, the old one should disconnect to TV automatically.
- Compatibility issues may occur, depending on the Bluetooth device.
- The TV and Bluetooth device may disconnect, depending on the distance between them.
- The TV supports Bluetooth keyboard, Bluetooth mouse, Bluetooth headset, Bluetooth speakers and so on.

Troubleshooting

Self Diagnosis

Diagnose issues with your TV.

Use the Picture Test to help diagnose video issues and the Sound Test to diagnose sound issues. You can also view signal strength information for over-the-air digital signals by using the Network Test and the Input Connection Test. Additionally, you can view the status of the TV by using the Status Check.

Picture Problem

When the TV has trouble with the picture, these steps may help resolve the problem.

Picture Test

Before you review the list of problems and solutions below, use Picture Test to determine if the problem is caused by the TV. Picture Test displays a high definition picture that you can examine for flaws or faults.

The Problem	Possible Solutions
<p>No picture, or black and white picture.</p>	<ul style="list-style-type: none"> • Unplug TV from AC outlet and re-plug after 60 seconds. • Check that the Colour Saturation is set to 50 or higher. • Try different TV channels.
<p>The picture is distorted.</p>	<ul style="list-style-type: none"> • The compression of video content may cause picture distortions, especially in fast moving pictures from sports programmes and action movies. • If the signal reception is weak or poor, screen distortion may be visible but it is not a malfunction. • Mobile phones used close to the TV (within 1 m) may cause noise on analogue and digital channels.

NOTE

- If the test picture does not appear or there is noise or distortion, the TV may have a problem. Contact the service company in your country.
- If the test picture is displayed properly, there may be a problem with an external device. Please check the connections.
- If the problem persists, check the signal strength or refer to the external device's user manual.

Sound Problem

When the TV has difficulties with sound, these steps may help resolve the problem.

Sound Test

 /  /  > [Settings](#) > [Support](#) > [Self Diagnosis](#) > [Sound Test](#)

If the TV plays the Sound Test melody without distortion, there may be a problem with an external device or the broadcast signal's strength.

The Problem	Possible Solutions
There is no sound or the sound is too low at maximum volume.	Check the volume control of the device (cable or satellite box, DVD, Blu-ray, etc.) connected to your TV.
Picture is normal, but no sound.	<ul style="list-style-type: none">• Check the volume settings.• Check if 'Mute' mode is set to on.
The speakers are making an odd sound.	<ul style="list-style-type: none">• Make sure that the audio cable is connected to the correct audio output connector on the external device.• For antenna or cable connections, check the signal information.• A low signal level may cause sound distortions.

Picture and Sound Problem

When the TV has difficulties with sound and picture, these steps may help resolve the problem.


Picture Test

 /  /  > [Settings](#) > [Support](#) > [Self Diagnosis](#) > [Picture Test](#)

Sound Test

 /  /  > [Settings](#) > [Support](#) > [Self Diagnosis](#) > [Sound Test](#)

If the Sound Test and Picture Test are normal, there may be a problem with an external device or the broadcast signal's strength.

The Problem	Possible Solutions
<p>No sound and picture.</p>	<ul style="list-style-type: none"> • Check if the power cord is plugged into a powered AC outlet. • Press the  button in the remote control to activate the unit from Standby. • Check to see if the LED light is on or not. If it is, then the TV is receiving power.
<p>I have connected an external source to my TV but I get no picture and/or sound.</p>	<ul style="list-style-type: none"> • Check the correct connection on the external source and the input connection on the TV. • Make sure you have made the correct selection for the input mode for the incoming signal.
<p>Sound and picture distorted or appear wavy.</p>	<ul style="list-style-type: none"> • Some electrical appliances may affect TV set. If you turn off the appliance and the interference goes away, then move it further away from TV. • Insert the power plug of the TV set into another power outlet.
<p>Sound and picture is blurry or cuts out momentarily.</p>	<ul style="list-style-type: none"> • If you use an external antenna, check the direction, position and connection of the antenna. • Adjust the direction of your antenna or reset or fine tune the channel.




Internet Problem

When the TV has difficulties connecting to the Internet, these steps may help resolve the problem.

Network Test

 /  /  > [Settings](#) > [Support](#) > [Self Diagnosis](#) > [Network Test](#)

If the TV network is connected, the screen will display Connected successfully.

The Problem	Possible Solutions
The TV cannot connect to your network or apps.	<p>Make sure the TV has a network connection.</p> <p style="text-align: center;">  /  /  </p> <ul style="list-style-type: none"> • Run Network Test (> Settings > Support > Self Diagnosis > Network Test) . • Contact your Internet service provider.
The wireless network connection failed.	Make sure your wireless modem/router is on and connected to the Internet.
The wireless network signal is too weak.	Position your wireless router, modem router, or access point in a central location. Avoid putting it in a corner.

Recording/Timeshift Function Isn't Working

When Timeshift or Schedule recording aren't working, these steps may help resolve the problem.

The Problem	Possible Solutions
Schedule Recording cannot be used.	<ul style="list-style-type: none"> • Check if there is a USB device connected to the TV. • Recording will automatically stop if the signal becomes too weak. • Check the free space on the USB device. The function will not work if there isn't enough storage space on the USB device.

NOTE

- The Recording/Timeshift functions are only applicable in certain models.

My File Won't Play

When files aren't playing, this may help resolve the problem.

The Problem	Possible Solutions
Some files can't be played.	This problem may occur with high-bitrate files. Most files can be played back, but you might experience problems with high-bitrate files.

Other Issues

Use these procedures to resolve other issues that may occur.

The Problem	Possible Solutions
The TV is hot.	Watching TV for an extended period of time causes the panel to generate heat. The heat from the panel is dissipated through internal vents running along the top of the TV. However, after extended use, you may feel hot when touching it. This heat, however, is not a defect and does not affect the TV's functionality.
The TV smells of plastic.	This smell is normal and will dissipate over time.
The plastic cabinet makes a "clicking" type of sound.	The "click" sound can be caused when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

