

ACTIVESMART™ SPECIAL FEATURES













SmartTouch control panel

- The control panel is located in the inside front of the refrigerator. It enables you to view and modify all the features and options of your refrigerator.



SmartTouch control panel variants for ActiveSmart™ refrigerators. Special features available only on selected models.

SmartTouch CONTROL PANEL FEATURES

	Compartment	Allows you to select which compartment to adjust the temperature.
	Alarm Mute	Deactivates the door alarm for 20 minutes.
	Colder	Reduces the temperature of compartments.
	Warmer	Increases the temperature of compartments.
	Fast Freeze	Boosts the freezing speed by dropping the freezer to its coldest temperature for 12 hours.
	Bottle Chill	Allows you to rapidly chill your beverage for a set time of 15 minutes.
	Ice On/Off	Indicates when automatic ice maker is on or off.
	Ice Boost	Increases ice production up to 30% from standard ice making.
	Key lock	Indicates when the buttons on the control panel are disabled.
	Filter change indicator	Icon will illuminate indicating when the water filter requires changing.
	Sabbath Mode	All alarms, lights and displays are deactivated for 80 hours.
	Key Mute	Deactivates sounds of all button presses.




External display (Water dispensing models only)

- This display enables you to lock the water dispenser; indicates to you when 'Bottle Chill' is activated and when your water filter requires changing.

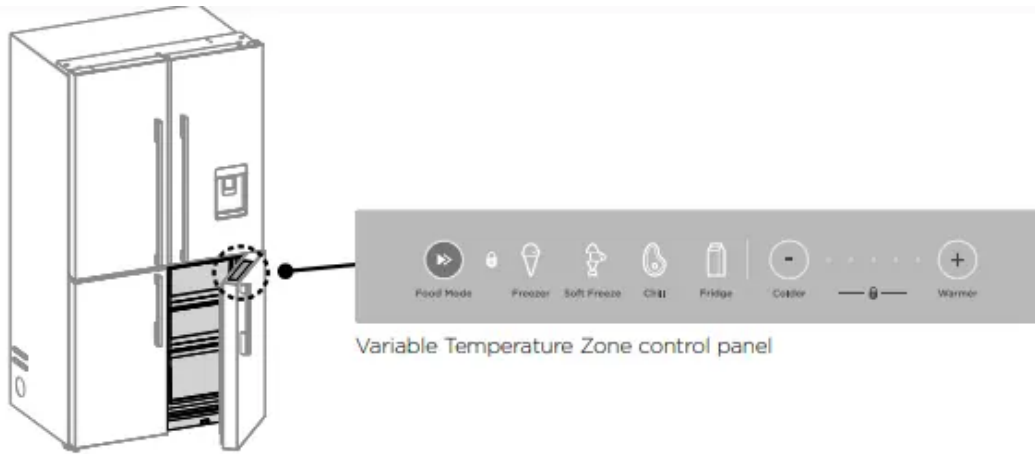


Electronic external display





EXTERNAL DISPLAY FEATURES

 Lock	Dispenser lock button and LED light	Locks/unlocks the water dispenser. When locked the LED above the button will illuminate.
	Bottle Chill indicator	Icon will illuminate indicating when 'Bottle Chill' is activated and flashes when beverage is ready.
	Filter change indicator	Icon will illuminate indicating when water filter requires changing.

Variable Temperature Zone



FOOD MODES CONTROL PANEL

	Freezer (-18°C)	'Freezer' mode is for general frozen food items that require storage between 1–12 months.	Meat, poultry, seafood, pre-cooked foods and leftovers, some fruits and vegetable, ice cream, and other frozen desserts.
	Soft Freeze (-7°C)	'Soft Freeze' mode is an extension of your refrigerator, extending the shelf life of perishable items while maintaining the quality. 'Soft Freeze' mode allows easy portioning of food and the ability to heat, cook or serve foods straight from the compartment without waiting for it to thaw.	Meats, seafood, soups, sauces, pureed foods, bread, desserts and pastries. Note: 'Soft Freeze' mode is not recommended for storage of creamy desserts such as ice cream.
	Chill (-0.5°C)	'Chill' mode is an extension of 'Fridge' mode, providing the perfect storage zone for highly perishable food to ensure they retain their vital freshness and quality. These items will last slightly longer here compared with storage at 'Fridge' mode. Note: Ensure these highly perishable items are consumed within their recommended storage times.	Highly perishable meats, poultry and seafood. Alcoholic beverages such as beer.
	Fridge (3°C)	The ideal mode for fresh foods such as fruit and vegetables, dairy products, meats and drinks.	Fruit and vegetables, dairy products, jams and chutneys/preserves, meats and drinks.

ACTIVESMART™ OPERATING INSTRUCTIONS

Variable Temperature Zone

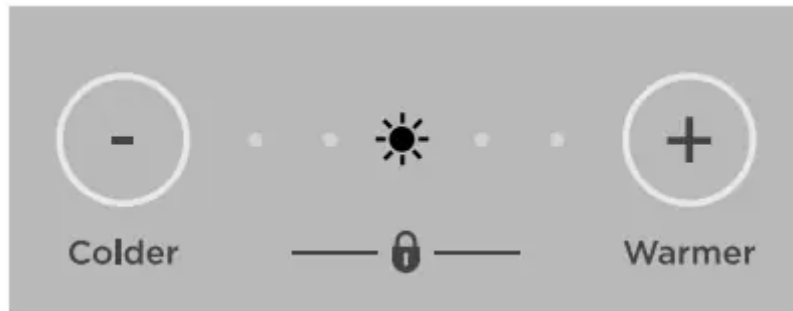
Selecting the Food Mode: 'Food Mode' enables you to change the setting of the Variable Temperature Zone — Freezer, Soft Freeze, Chill, Fridge.

Changing the Food Mode:

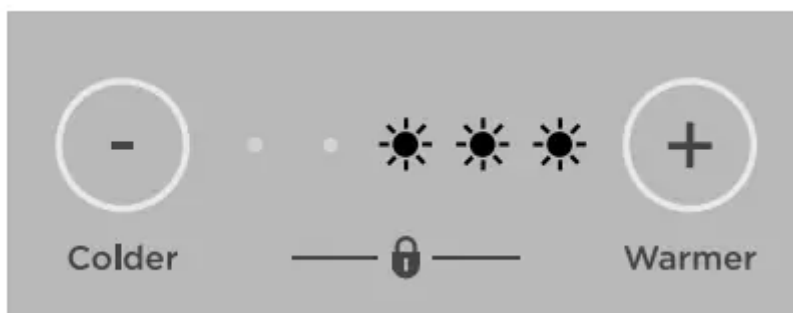
- Unlock the Variable Temperature Zone display by pressing + and - together for 4 seconds
- Change the mode by pressing the ►►
- 'Food Mode' scrolls from left to right (coldest setting to warmest setting)
- The 'Food Mode' selected will illuminate The Variable Temperature Zone display will automatically lock after 10 seconds or once the compartment is closed.

Adjusting the temperature: Each 'Food Mode' will automatically default to the recommended temperature setting for this food mode. Once you have selected the required 'Food Mode' the temperature can be adjusted as desired.

- The default temperature for each 'Food Mode' will show as one illuminated light in the centre of the scale.



- To increase the temperature of your selected 'Food Mode' press +. Each light displayed will increase the temperature setting slightly. When all three lights on the right are showing this is the warmest setting.




- To decrease the temperature of your selected 'Food Mode' press -. Each light displayed will decrease the temperature setting slightly. When all three lights on the left are showing this is the coldest setting.



Note: If you adjust the temperature for a 'Food Mode' this adjustment will be remembered for the next time you use this 'Food Mode'. For example if you select freezer as the 'Food Mode' and adjust the temperature to the coldest setting, the next time you use the compartment as freezer it will remember your setting.

Key Lock

- The Variable Temperature Zone display can be locked by pressing + and - together for 3 seconds.
- When locked the  icon will illuminate.
- Deactivate by pressing + and - together for 4 seconds.
- The display will automatically lock after 10 seconds or once the compartment is closed.

Humidity control system

Humidity control lids


- The control lids are fitted to the fruit and vegetable bins of your refrigerator.
- These lids provide a humid microclimate to extend the storage times of fruit and vegetables.
- The lids have specially designed grooves that retain moisture to prevent condensation from dripping onto the fruit and vegetables at times of high humidity.

Temperature control


- Once you turn on your refrigerator for the first time, the cooling system will automatically cool all compartments to their set temperatures. – This will take between 2 – 3 hours.
- The internal control panel enables you to change and control the temperature of the fresh and frozen food compartments accurately and independently regardless of the temperature or humidity of the surroundings whether it is summer or winter.
- Check the operation of your refrigerator once every 4 hours for the first 24 hours.

- If at any time you notice that the refrigerator is not cooling properly, call your installer/ Fisher & Paykel trained and supported service technician to verify the unit is operating properly. Take immediate steps to prevent food from spoiling by storing in another refrigerator or freezer.
- The internal control panel default setting is to show the set temperature for the fresh food compartment.

Adjusting the temperature — Fresh food compartment

- Press  once to adjust the fresh food compartment temperature.
- The fresh food compartment light will illuminate.
- Press + to increase the temperature, press - to decrease the temperature.

Adjusting the temperature — Frozen food compartment

- Press  twice to adjust the frozen food compartment temperature.
- The frozen food compartment light will illuminate.
- Press + to increase the temperature, press - to decrease the temperature.

Adjusting the temperature — Variable Temperature Zone



- Please refer to 'Variable Temperature Zone' for details on how to adjust the temperature.

Door alarms


- If the fresh food compartment door is left open, the alarm will beep after 90 seconds, if the freezer door is left open the alarm will beep after 60 seconds.
- If either of the doors remains open, subsequent beeps will sound every 30 seconds for 5 minutes
- If either door remains open for 5 minutes or longer, an alarm will sound continuously and the interior compartment light(s) will turn off.



Alarm Mute

- To activate, press  once.
- The light above the  button will illuminate to indicate the refrigerator is muted.
- If the doors are left open for 5 minutes or more, the compartment light turns off and normal door alarms are suspended.

- 'Alarm Mute' will deactivate after 20 minutes.


- To deactivate manually, press  again.

- Closing the door also deactivates the 'Alarm Mute' Note: When the fresh food or freezer compartment door is left open for longer periods of time, food quality and/or safety may be compromised.




Key Mute 'Key Mute' allows you to silence all button presses.

- To activate 'Key Mute', press for 4 seconds.

- The  icon on the internal control panel illuminates.


- Once 'Key Mute' is activated, all key sounds are silenced.
- Door alarms and the 'Bottle Chill' alarm are still operational.

- Deactivate by pressing for 4 seconds, the  icon will no longer illuminate.




Key Lock 'Key Lock' allows you to disable the buttons on the internal control panel. This is useful when cleaning your refrigerator.

- To activate 'Key Lock' press - and + for 4 seconds.

- The  icon on the internal control panel will illuminate.




- Pressing any of the buttons will sound several beeps to tell you that they are disabled.
- 'Key Lock' will not automatically deactivate. To deactivate, press - and + for 4 seconds.

- The  icon will not illuminate.



Sabbath mode activation

In Sabbath mode, alarms, lights and displays are deactivated for 80 hours.

- To activate Sabbath mode, press ,  and - together for 4 seconds. – The  icon on the internal control panel will illuminate.


Once in Sabbath mode:

- The interior light will not turn on when you open the refrigerator.
- The door alarms will not operate.
- The display will not illuminate, except the Sabbath mode icon.
- The internal and external control panels will not operate.
- Sabbath mode automatically deactivates after 80 hours.

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To deactivate manually, press  ,  and - for 4 seconds.

◦



The  icon on the internal control panel will not illuminate.

Note: If you turn off your refrigerator while in Sabbath mode it will resume automatically once the refrigerator is switched on again.

Using your water dispenser (Water dispensing models only): Ensure you have followed the steps outlined in 'Before you start using the Ice & Water or Automatic Ice function' prior to your first use of the water dispenser.

Dispensing



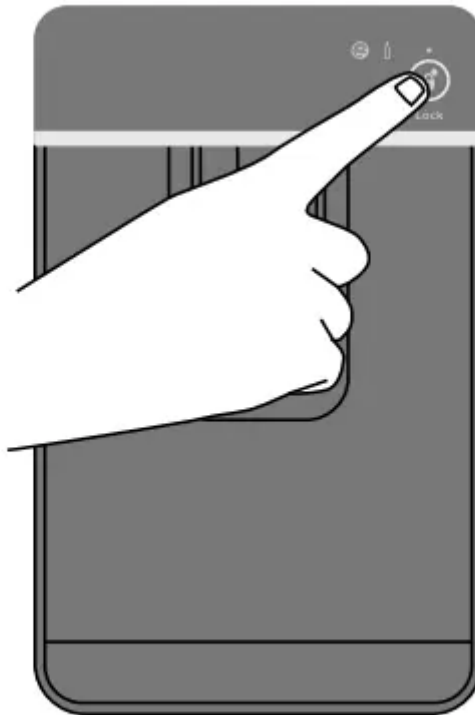
Water dispenser

- Your water dispenser is designed for one-handed operation.
- To dispense water, gently press the dispensing pad with a glass or container.
- To stop the flow of water, simply pull your glass or container away from the dispensing pad.
- Pressing hard against the dispensing pad will not increase the flow or dispense more water.

IMPORTANT! To avoid damage to property or personal injury do not put hands, fingers or objects up the dispenser opening.





Dispenser Lock




Dispenser Lock

The 'Dispenser Lock' is located on the external display and can be activated to prevent water from being dispensed. This is useful when you are cleaning the external display or when there are small children around.

- To activate 'Dispenser Lock', press  together for 4 seconds.
- The light above the button will illuminate.
- When the dispenser pad is pressed, several beeps will sound to alert the user that water cannot be dispensed.
- To deactivate 'Dispenser Lock' and dispense water, press  for 4 seconds. The light above the button will not illuminate.


Water filter (Ice & Water and Automatic Ice models only): The water supplied to your refrigerator is filtered to remove impurities through a filter located internally at the top right corner of the refrigerator. Replace your filter cartridge every 6 months.

- There is a replacement indicator icon  on the internal control panel (Ice & Water and Automatic Ice models) and external display (Ice & Water models only) which will

appear when the filter needs replacing. The icon will flash, as a reminder, when water is dispensed.

- Replacement filter cartridges are available from your Fisher & Paykel dealer, online or from a Fisher & Paykel service technician. The details of the replacement filter cartridge are labelled on the cartridge.

Changing the water filter cartridge

- Guidance of how to replace your water filter and reset your indicator icon  can be found at fisherpaykel.com/water-filter.

Using your ice maker (Ice & Water and Automatic Ice models only)



Your ice maker is designed to automatically dispense ice into the ice storage bin below until it detects the bin is full. The more ice you use, the more it makes.




First use

- The ice maker will be off when you turn your refrigerator on for the first time after installation. The light above the 'Ice On/Off' icon will be off.


1.



To turn your ice maker on press  to turn on the ice maker. The light above the button will illuminate indicating the ice maker is on.

2.



Press the , - and + together for 4 seconds then close the doors. The ice tray will empty the water into the bin below. The ice tray will only empty after the doors are closed.

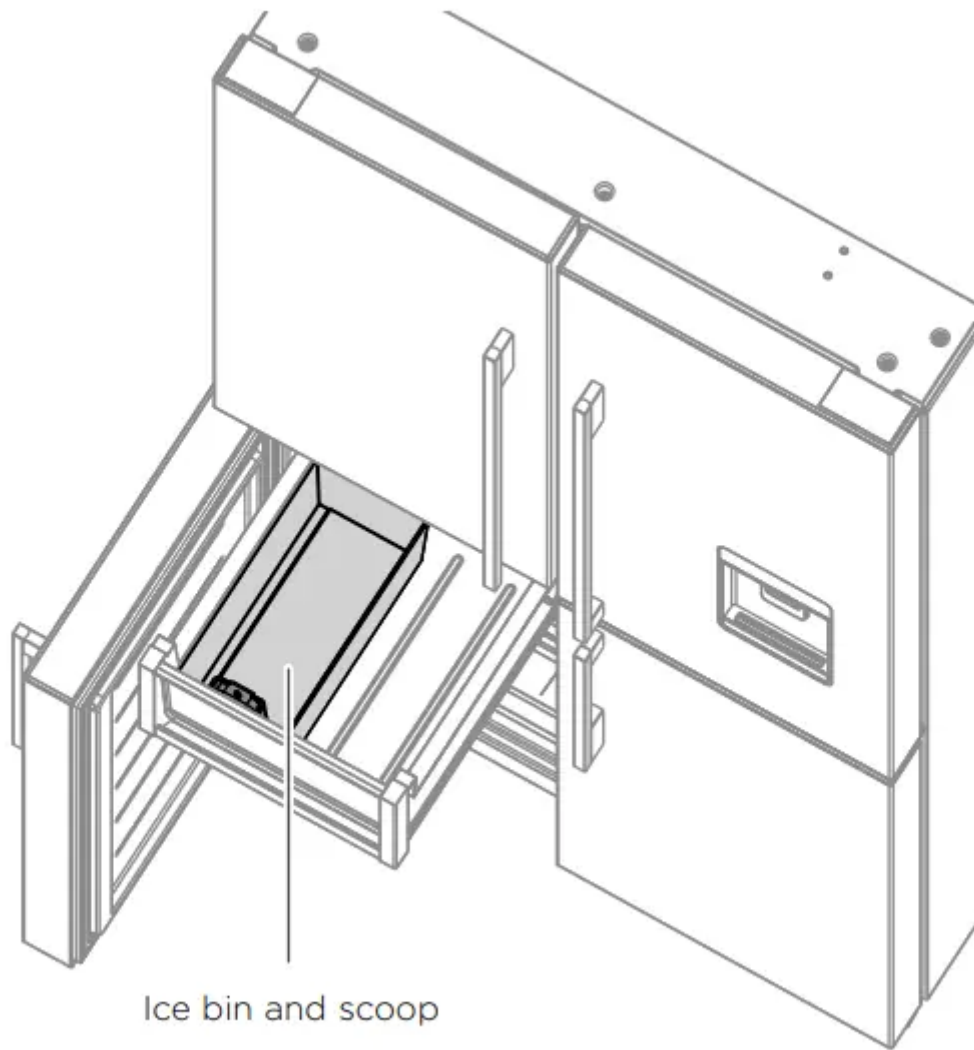
3. Repeat step 2 to remove dust in the ice tray collected during manufacture and transport.

4. Empty the water, dry the bin and return it correctly.

5. Once your ice maker is turned on the first bin of ice may be discoloured. This is not harmful and normal during the flushing process. Discard the first full bin of ice made. Your ice maker is now ready for use.

- Carry out the above steps after a holiday/vacation or extended periods of not using ice.

Note: The performance of your water filter will increase with use, reaching optimum performance after two to three full bins of ice.



Ice bin and scoop





Turn your ice maker off if:

- There is no water supply for several hours.
- You are removing the ice storage bin for a period of time.
- You are going on holiday/vacation.



Bottle Chill


This function allows you to rapidly chill your beverages in the freezer for a set time of 15 minutes. The time taken to chill depends on the size of your beverage. If your beverage is not cold enough after 15 minutes, return it to the freezer and reset the 'Bottle Chill' function.


- To activate, press  on the internal display. The 'Bottle Chill' light will illuminate when the function is activated. The icon  will illuminate on the external display (Ice & Water and Automatic Ice models only).
- An alarm will sound after 15 minutes to remind you to remove your beverage.
 - For non-Ice & Water models: open the fresh food compartment door and press any button on the internal control panel to silence the alarm.
 - For Ice & Water models: the  icon will flash on the external display. Press any button on the external display to silence the alarm.
- To deactivate 'Bottle Chill' before 15 minutes, press  again on the internal control panel.
- When 'Bottle Chill' is deactivated, the light will not illuminate and the icon is not visible on the external display (Ice & Water model only).



Fast Freeze

'Fast Freeze' boosts the freezing speed by dropping the freezer to its coldest temperature for 12 hours, which helps to retain freshness, texture and taste during the freezing process.




- To activate, press  on the internal display. The 'Fast Freeze' light will illuminate when the function is activated.

- To deactivate before the 12 hours has elapsed, press  again. When 'Fast Freeze' is deactivated the light is off.
- For best results activate the function before it is required. Alternatively, activate it when placing food into the freezer.



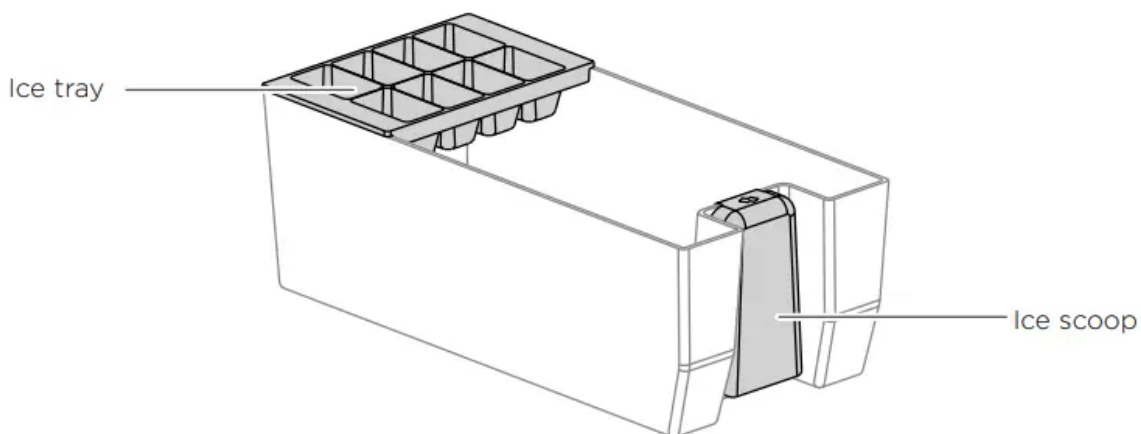
Ice Boost function

This function is for use when you require more ice, eg for a party. The 'Ice Boost' function increases ice production up to 30% from standard ice making and deactivates automatically after 24 hours.

- When you first turn your ice maker on, the 'Ice Boost' function is off.
- To turn this function on, press . The light above the  button will illuminate when the 'Ice Boost' function is on.
- The 'Ice Boost' function is paused once your ice bin is full.
- To manually deactivate this feature press  again. The light above the button will not illuminate.
- Activating the 'Ice Boost' function will automatically turn on ice making.
- Deactivating ice making automatically deactivates the 'Ice Boost' function.

Manual ice system (selected models only)

An ice storage bin which sits inside the upper top freezer bin provides storage for and gives you access to clean, clear ice cubes.



Information about your manual ice system

To make ice:

- Take the ice tray and lid from the top of the ice storage bin. Remove the lid from the ice tray and fill the tray with water. Place the lid back on the ice tray and carefully position it back onto the ice storage bin.
- Once the ice is solid, take the ice tray and lid off the ice storage bin, remove the lid from the tray and twist the ice tray at each end in opposite directions. Turn the ice tray over the ice storage bin to dislodge the cubes into the bin.
- Fill the ice tray with clean water and repeat to fill the ice storage bin.
- Attached to the ice storage bin is the ice scoop which provides hygienic access to ice.
- To access ice cubes, take the ice tray and lid from the top of the ice storage bin and place onto a flat surface. Take the scoop from the front of the bin, scoop cubes into vessel and then replace the scoop, tray and lid back to the top of the bin.
- For maximum ice storage, level the stored cubes around the bin with the ice scoop.
- If ice is not used often, old cubes will become cloudy, taste stale, will shrink and may stick together. Empty the ice storage bin periodically and wash in lukewarm water. Dry thoroughly and place back in the correct position.

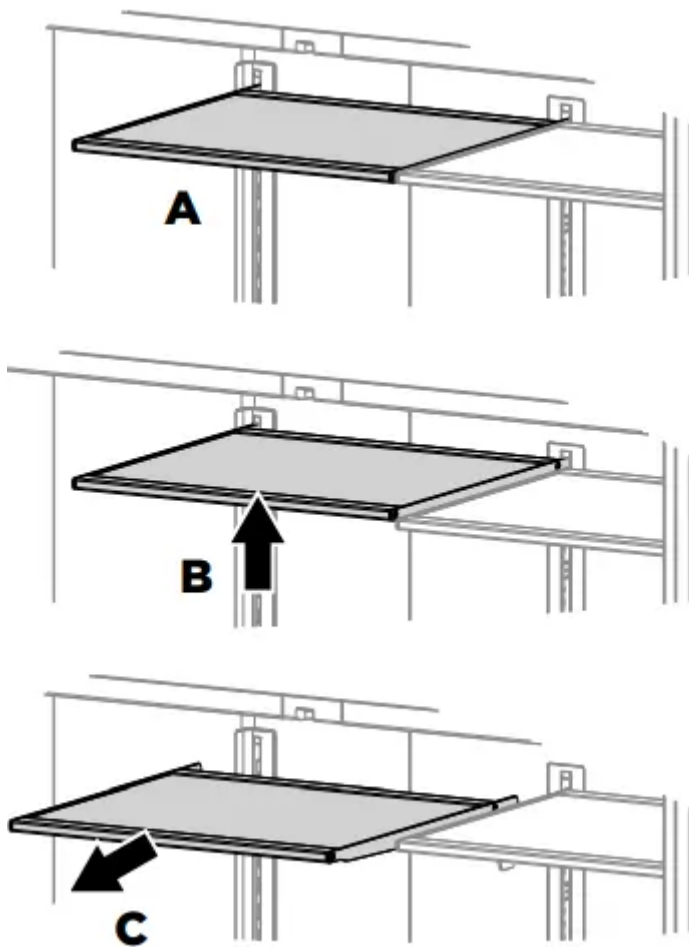
Bottle holder (where fitted)

- The bottle holders can be used to store a variety of bottles.
- To position the bottle holder in your refrigerator, slot the back edge of the bottle holder onto the back trim of any shelf in the fresh food compartment.
- Unused bottle holders can be stacked up on top of one another so they do not take up unnecessary shelf space.
- Bottles are best stored with the neck of the beverage facing the front of the refrigerator.

Glass shelves

- Standard glass shelves can not be repositioned in your refrigerator. Refer to 'Cleaning and care' for details on how to remove the standard glass shelves for cleaning.
Cantilever glass shelves — half-width and full-width
- The cantilever glass shelves are designed to be strong and versatile.
- The half-width and full-width shelves are removable and can be repositioned in your refrigerator.
- Place the half-width shelves side-by-side when you store large items such as platters.
- Place the half-width shelves at different levels to maximise the storage space when you store items of varying heights.

To remove for repositioning:



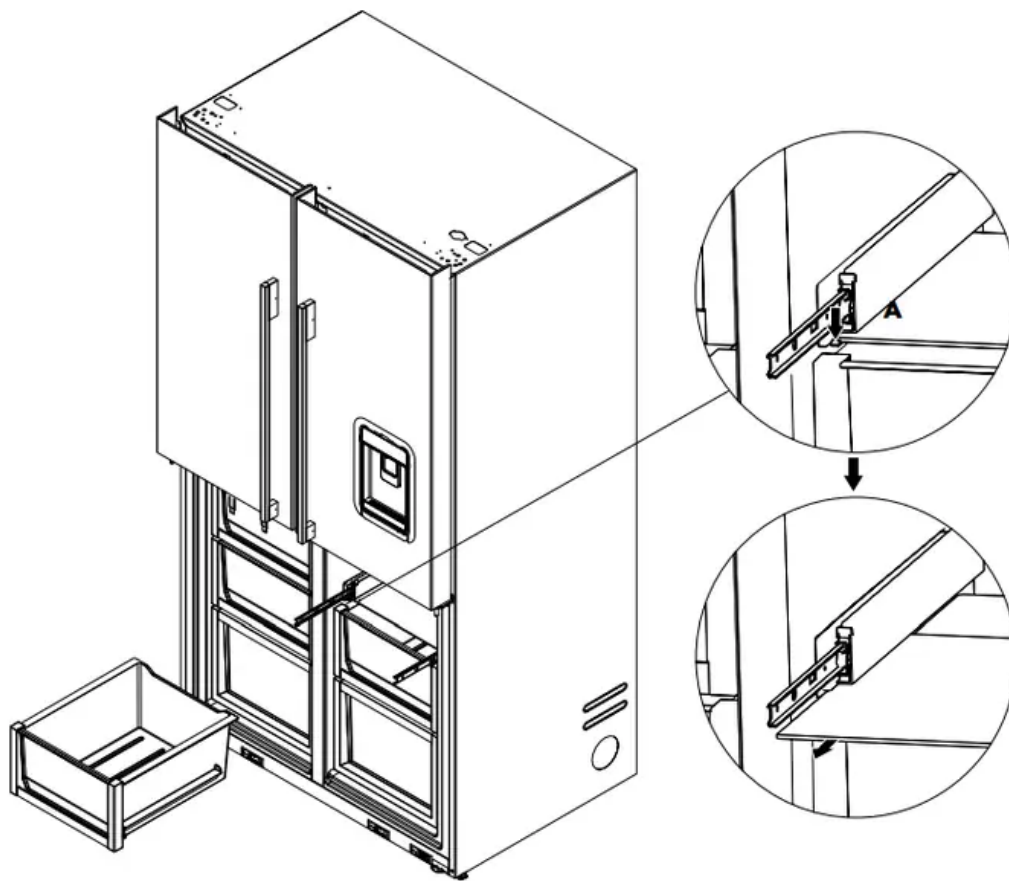
1. Hold the front and back edge of the shelf firmly (refer to A).
2. Push the shelf up vertically to dislodge from back support lugs (refer to B).
3. Slide the shelf towards you (refer to C)

Glass shelves – Freezer

Some models have glass shelving under the freezer bins. These can be removed if required.

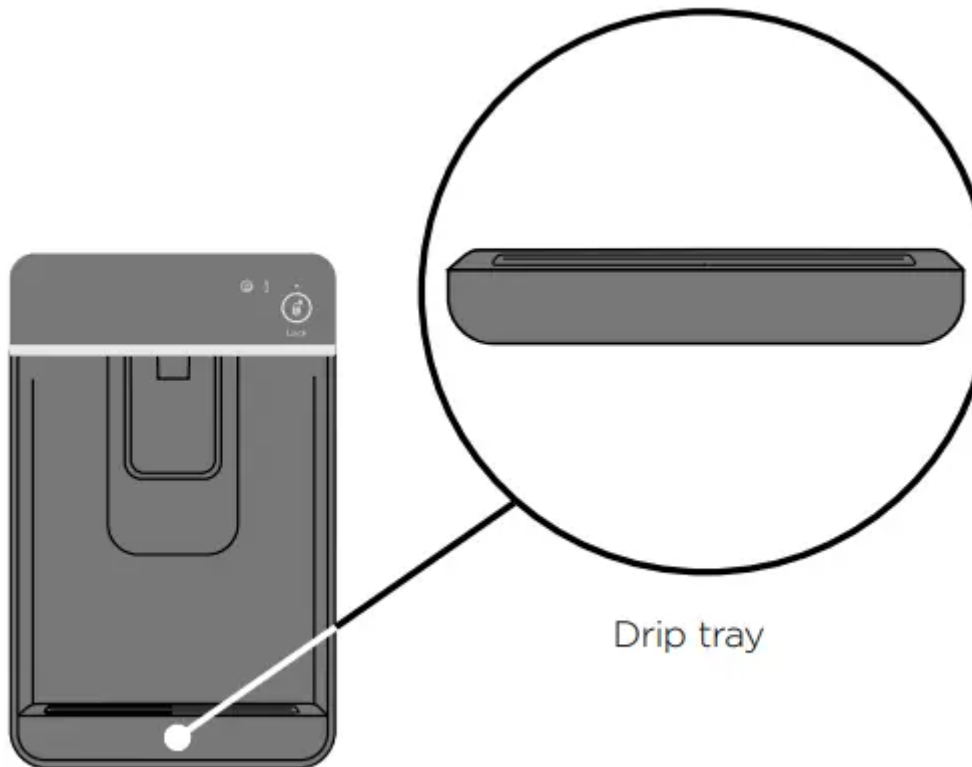
To remove

1. Remove the bin above the glass shelf (refer to 'Fixed bins')
2. Push on the clips below the bin runners on both sides of the shelf (A)
3. Lift the shelf up to remove from the supports



Drip tray (Water dispensing models only)





- The drip tray is designed to fit into the bottom of the water dispenser panel.
- To insert the tray ensure the rounded sides are fitted into the dispenser panel first.
- The purpose of the tray is to capture drips of water that may fall after dispensing.
- The tray can be removed for cleaning

CLEANING AND CARE

Exterior

Stainless exterior doors

- Clean the exterior door with liquid dishwashing detergent dissolved in warm water and a soft cloth.
- Dry the door with a lint-free cloth.
- Do not use any abrasive, stainless steel cleaners or solvents on the door surface.

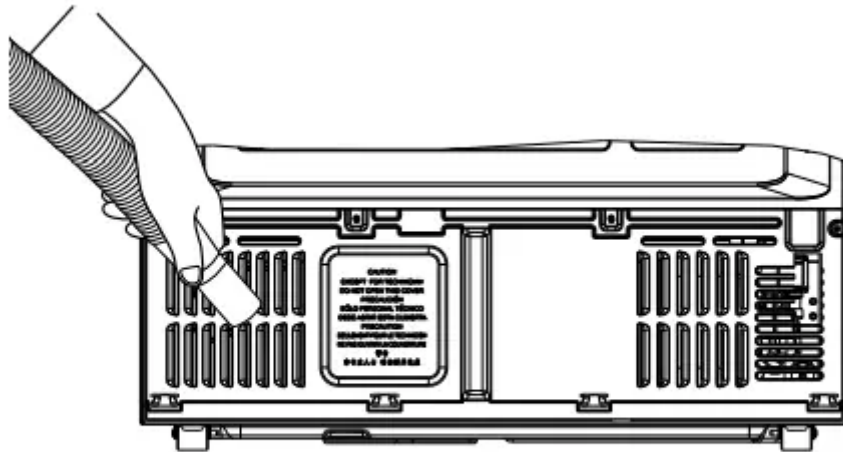
Other exterior surfaces

- Clean all other exterior surfaces with a mix of warm water and liquid dishwashing detergent, and a soft cloth.
- Rinse with clean water and dry with a clean, lint-free cloth.

Door gasket

- Clean the magnetic door gasket every three months with a toothbrush, and liquid detergent dissolved in warm water.
- Apply petroleum jelly lightly on the hinge side of the gasket to ensure cleanliness and maintain a good seal.

Cabinet surround



Cleaning the rear compartment cover

- To maximise operating efficiency regularly vacuum the flooring around your refrigerator.
- Cleaning behind your refrigerator is required once or twice a year.
- Wind up the feet and carefully ease the refrigerator out of its position. Switch off and unplug.
- Vacuum the flooring behind your refrigerator and the rear compartment cover (where fitted) to remove dust accumulation. Use a dry lint-free cloth to clean the refrigerator walls and surrounding cabinetry.
- After cleaning, plug in and switch on. Push the appliance into position and wind feet down.

WARNING! Electric Shock Hazard. Do not remove rear compartment cover. This may expose you to the risk of an electric shock.

External display and water dispenser (Water dispensing models only)

- Activate the 'Dispenser Lock' function to prevent water from dispensing when cleaning refer 'Dispenser Lock' section for details.
- Clean the pad and interface panel with a damp, soft lint-free cloth.

Drip tray (Water dispensing models only)

- To clean, remove the drip tray from the dispenser panel.
- Pull the two halves of the tray apart.
- Clean with liquid detergent dissolved in water and a soft lint-free cloth.
- Rinse with clean water and dry with a clean, lint-free cloth.
- Securely clip the two halves together.
- Re-insert the drip tray back into the dispenser panel.

Interior

- It is important to keep the interior of the refrigerator and freezer clean to help prevent food from becoming contaminated during storage.
- The amount and types of food stored determines how often cleaning should be carried out in the refrigerator (ideally once every 1 – 2 weeks).
- Remove the shelves from cabinet and door. Wash shelves and storage bins in warm water and detergent; rinse in clean water and dry before replacing.
- Wipe all interior surfaces, including all door shelves, using only liquid dishwashing detergent dissolved in warm water or baking soda dissolved in warm water (add 1tsp of baking soda to every 500ml of water) and a soft lint-free cloth. Rinse with clean water and dry with a clean, lint-free cloth.
- Add a few drops of vanilla essence or vinegar to the water before cleaning to help remove “stale refrigerator” smell.
- Do not use harsh chemicals, abrasives, ammonia, chlorine, bleach, concentrated detergents, solvents or abrasive scouring pads on any part of your refrigerator. Some of these chemicals may dissolve, damage and/or discolour the interior of your refrigerator.

Glass shelves (including cantilever) and Bottle Holders

- Clean with liquid detergent dissolved in warm water and a soft lint-free cloth.
- Rinse with clean water and dry with a clean, lint-free cloth.

Bins

- Clean with liquid detergent dissolved in warm water and a soft lint-free cloth.
- Rinse with clean water and dry with a clean, lint-free cloth

Ice storage bin

- Clean your ice bin and discard any old ice in the bottom of the bin(s) regularly
- Use only liquid detergent dissolved in warm water and a soft lint free cloth when cleaning. Rinse with clean water and dry with a clean, lint-free cloth.

- Ensure that the ice scoop is placed in correct position in the bin, right hand side or at the front of the bin (model dependent).
- It is important to regularly clean your ice bin and discard any old ice in the bottom of the bin. Do not clean the ice maker components.
- Turn OFF the ice maker before you leave for a vacation/holiday. Refer to 'Using your ice maker' section.
- On your return, turn on the ice maker and discard the first 24 hours of ice harvest. Refer to 'Using your ice maker' section.

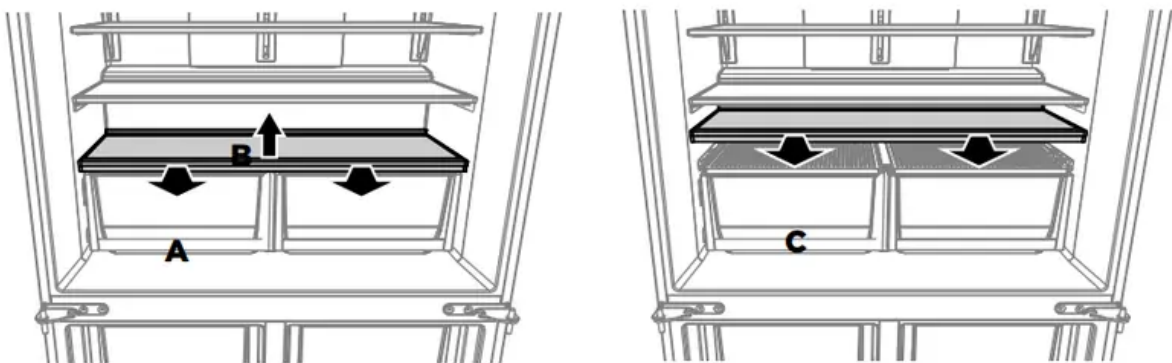
IMPORTANT! Many commercially available cleaning products contain solvents that may attack the plastic components of your refrigerator and cause them to crack. It is important to use only warm water and a small amount of liquid dishwashing detergent on any components inside and outside your refrigerator. Avoid using anti-bacterial cleaning products on either the interior or exterior of the cabinet as they may cause rusting of metal components and cracking of plastic components.

How to remove shelving and bins for cleaning

Shelving

To remove a shelf:

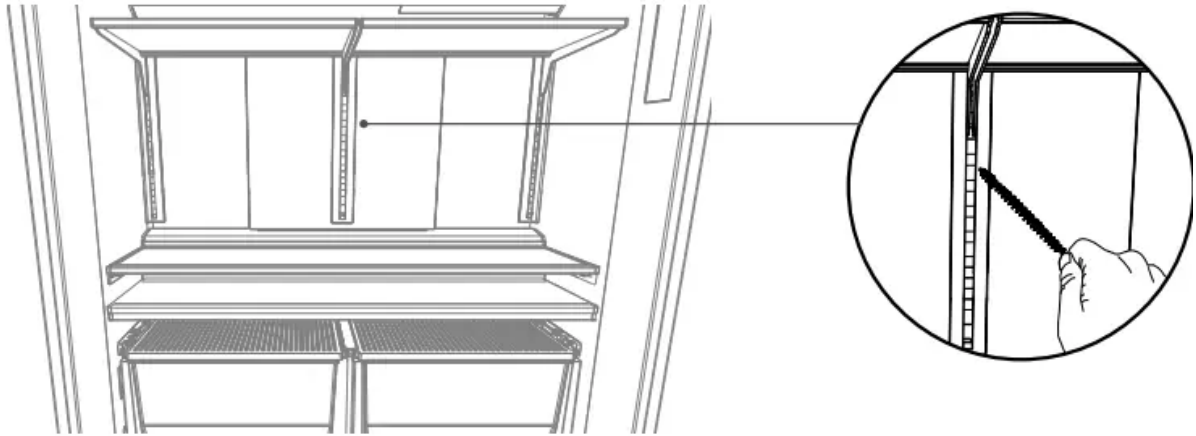
1. Hold the shelf firmly and pull the shelf towards you (refer to A).
2. Lift the shelf up vertically (refer to B).
3. Slide the shelf towards you (refer to C).



Note: Refer to 'Glass shelves' in 'ActiveSmart™ operating instructions' section for details on how to remove cantilever glass shelves.

Cleaning the support lugs

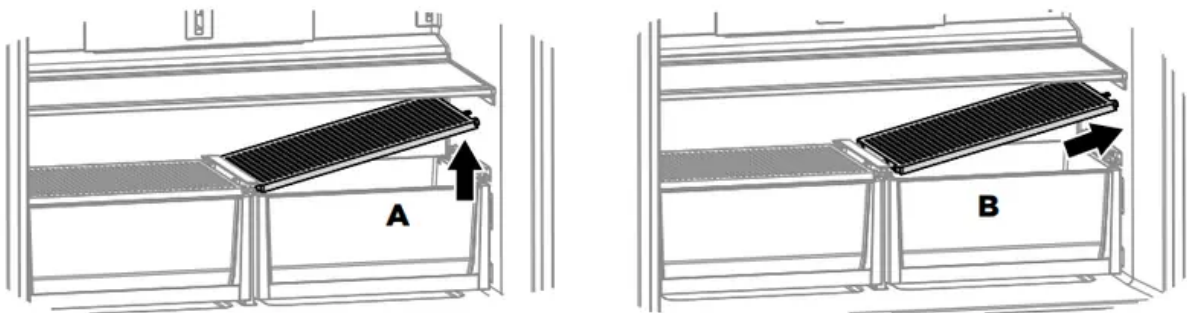
1. Remove all shelving, follow the steps in 'How to remove shelving and bins for cleaning'
2. Clean the support lugs with liquid detergent dissolved in water and a tube brush or a clean lint-free cloth.



Humidity control lid

To remove:

1. Remove the shelf directly above the bins, follow the steps above.
2. Hold the lid firmly and lift the outside edge of the lid up vertically (refer to A).
3. Slide the lid towards the outside wall of the fridge until the lid unclips from the centre bracket (refer to B).
4. Pull the shelf towards you.



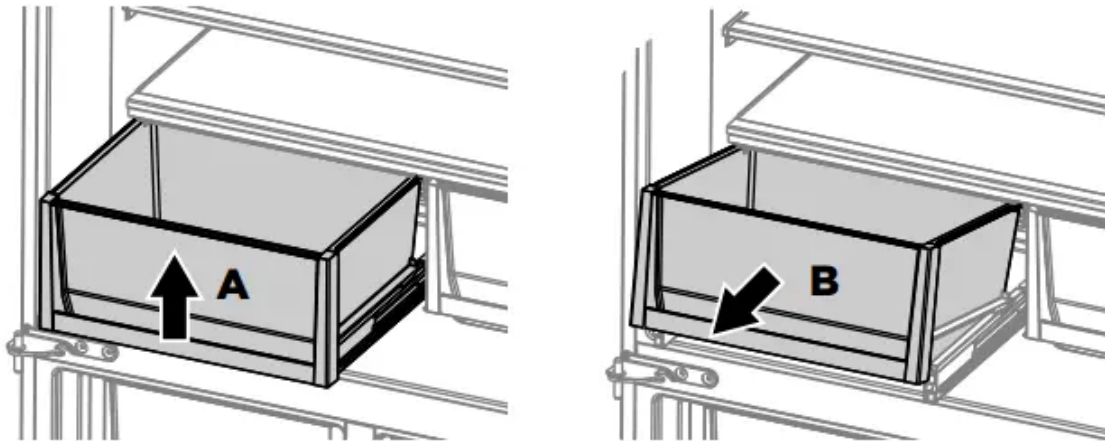
Fixed bins

To remove:

1. For ease of removal, empty food from the bin first.
2. Hold the centre front of the bin handle.
3. Lift vertically to unclip from the runners and pull bin towards you to remove (refer to A).
4. Push both runners back into refrigerator (refer to B).

To replace:

1. Extend the runners out from your refrigerator.
2. Place the bin on top of the runners.
3. Push the bin down slowly until you feel it clip.



IMPORTANT!

- Ensure that bins are securely clipped onto the runners before use.
- Bin runners are pre-lubricated, and will not need to be re-lubricated during their life. Do not attempt to clean grease from the runners, as this will affect their ability to function. Do not immerse runners in water.

Holiday/Vacation

Before leaving:

- Turn the ice maker to OFF on the internal control panel.
- Shut off the water supply to the refrigerator.

On return: Refer to 'Using your ice maker' for details.

FOODCARE

For best food care

- Store only high-quality, fresh food in your appliance.
- Store perishable foods in the appliance immediately after purchase. Storing at room temperature increases the rate of deterioration and can allow harmful microbial growth.
- Foods such as meat, poultry and seafood should be well wrapped or sealed in suitable packaging to prevent dehydration, color deterioration, loss of flavor, and transfer of odor.
 - We recommend storing these foods on the bottom shelf of your appliance or in one of the bins to prevent potential spills and cross-contamination with other foods.
- Ensure hot foods and beverages are cooled sufficiently before placing them into the appliance. Hot items may cause other foods to warm to unsafe temperatures. Hot items may also cause sealed items to sweat/condensate — which is undesirable.

- Beverages are best stored standing upright in the door shelves or on the bottle racks provided.
- Ensure raw and cooked foods are stored separately to avoid cross-contamination.
- Consume food items within the recommended storage times. Discard foods that show sign of spoilage.
- Keep door openings to a minimum to maintain optimum storage temperatures inside your appliance.
- We recommend using 'Fast Freeze' when you are adding food items to your appliance, such as after grocery shopping. This feature will ensure the food is chilled/frozen within the shortest period of time, locking in the freshness and extending the shelf life of your food.

Items stored in your refrigerator

- Dairy items such as butter and cheeses should be stored in the covered door shelf to minimize any transfer of odour or odour absorption from other foods.
- Eggs should be stored in their carton to avoid absorption of strong odours through their porous shell structure.

Items stored in your freezer

- We recommended cooling carbonated beverages only when the 'Bottle Chill' function is active.
 - Do not store carbonated drinks without this function in the freezer. Failure to remove beverages could lead to freezing liquid and the likelihood of bottle/can explosion.
- Ensure air is removed from packaging to avoid large formation of ice crystals and prevent freezer burn.
- To maintain freshness and quality, we recommend defrosting foods in the refrigerator. Ensure partially or fully defrosted foods are never re-frozen — cook immediately

MOVING OR STORING YOUR APPLIANCE

If your refrigerator is turned off for any reason, wait 10 minutes before turning it back on. This will allow the refrigeration system pressures to equalise before restarting.

Moving your refrigerator

- Turn off the refrigerator and unplug from the power point. Remove all food.
- Turn the adjustable feet to the right as far as they will turn.

- Ease the refrigerator out of its position. Tuck the power cord away, tape the shelves in place and tape the doors closed. If the cabinet needs to be placed at an angle or laid down, carefully lay it on its side (the left hand side when viewed from the front).
- Relocate and install. If the appliance has been left on its side for any length of time, leave it standing upright as long as you can (a few hours) before turning on.

Storing your refrigerator

- When storing your cleaned appliance, leave the doors open. This allows air to circulate and prevents the build up of bacteria and moulds.
- Before using again, clean well using a mixture of warm water and a small amount of liquid dishwashing detergent. Rinse with clean water and dry with a soft lint-free cloth.

Holiday/Vacation time

- Leave your refrigerator operating while you are on holiday/vacation

ACTIVSMART™ SOUNDS

Normal refrigerator sounds

- Your refrigerator is designed with innovative ActiveSmart™ features that can produce sounds that may be different from your old refrigerator.

Normal operational sounds include:

- Fan air flow sound. ActiveSmart™ refrigerators have fans which change speed depending on demand. During cooling periods, such as after frequent door openings, fans circulate the cold air in the refrigerator and freezer compartments producing some air flow sound. This is quite normal.
- Cracking or popping sound which may occur when the defrost function is operating.
- Running water sound. This is the liquid refrigerant in the system and can be heard as a boiling or gurgling noise.
- An audible hissing sound after closing the freezer door. This is due to the pressure difference between the warm air that has entered the cabinet and suddenly cooled, and the outside air pressure.
- Other sounds may be heard for the following reasons:
 - Cabinet not level.
 - Floor uneven or weak.
 - Bottles or jars rattling on shelves.
- If this is your first refrigerator with an ice maker, you will hear occasional sounds that may be unfamiliar. They are normal ice making sounds and are not cause for concern.



- The following sounds are normal with the operation of an ice maker:
 - Motor operation (low humming). Running water as the ice maker and/or water tank fills.
 - Water valve opening and closing (hissing sound).
 - Ice being loosened from the ice moulding tray (cracking).
 - Ice dropping into bin (clunking).

TROUBLESHOOTING

If there is a problem with your appliance, please check the following points before contacting your local Fisher & Paykel trained and supported service technician or the Customer Care Centre.

Product parts and accessories can be purchased through Fisher & Paykel Customer Care Centre or online at fisherpaykel.com (this service is available to selected markets only).

All models

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Appliance does not operate	No electricity at power outlet.	Check that the plug is correctly connected and power switched on. Check another appliance at the same outlet. Check house fuse
Light not working.	Light not functioning. Refrigerator not working	The LED light cannot be serviced by the user. Contact your Fisher & Paykel Dealer or Fisher & Paykel trained and supported service technician. Check refrigerator is turned on at wall.
Light and display not working	Product in 'Sabbath mode'	Press and hold  , - and  together for 4 seconds.
Motor operates for long periods.	Hot weather. Frequent door openings. Large amount of food recently added. Temperature control set too low Doors not sealing properly.	Minimise door openings to allow temperature to stabilise Refer to section 'Temperature control'. Check that cabinet is level and gasket seals are clean.
Storage compartments too warm.	Temperature setting not correct Frequent door openings Large amount of food recently added.	Refer to section 'Temperature control'. Move chill sensitive foods away from the centre back of the shelves.
Unfamiliar noises.	Cabinet not stable or level. Freezer is defrosting.	Refer to sections 'Installation instructions' or 'ActiveSmart™ sounds'.
Water in the vegetable bins	Condensation is formed by the water produced by fruit and vegetables.	A small amount of condensation is beneficial for fruit and vegetable storage. Wipe out water with a cloth.


Exterior of cabinet is warm.	This is normal.	
Warm spot on central door seal. (French door models only).	You may feel a warm spot at times on the central seal between the two refrigerator doors.	This is perfectly normal and is part of the normal refrigerator operation.
Condensation on outside of refrigerator/ freezer	Not unusual during periods of high humidity	Wipe dry
Condensation inside fresh food compartment.	Frequent or long door openings. Door gasket leaking. Not unusual during periods of high humidity.	Minimise door openings. Check that gasket is sitting flat and sealing tightly. Wipe dry
Door handles out of alignment.	With time and usage, movement may occur	Refer to section 'Installation instructions'.
Tray/bin does not slide in and out evenly.	Packaging trapped Runners not extending fully.	Check to ensure no food or packaging is trapped behind the tray/bin. Holding onto sides of tray/bin, extend the runners fully by using a firm pull — this will reset the runner
Appliance operating inefficiently	Accumulation of dust on or behind the rear compartment cover.	Refer to section 'Cleaning and care'. If problem persists please contact Customer Care
Cannot adjust temperature in frozen food compartment	Either Bottle Chill, Fast Freeze or Ice Boost is activated.	Deactivate Bottle Chill, Fast Freeze or Ice Boost if function is not desired.

Ice & Water and Automatic Ice models only



PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Automatic ice maker does not work	<p>Ice maker has not been turned on</p> <p>Bin is in the wrong way or there is no bin in place.</p> <p>Water supply turned off or not connected</p> <p>Freezer compartment not working</p> <p>Water pressure too low.</p> <p>Water line kinked/ squashed.</p> <p>Filter clogged</p>	<p>. Switch on ice maker.</p> <p>Place bin so scoop is on the left side. Ice bin sits directly under ice maker on top left side of freezer.</p> <p>Connect water supply.</p> <p>Contact Customer Care.</p> <p>Check water pressure.</p> <p>Check water line for kinks/squashing.</p> <p>Water filter may need replacing</p>
Ice cubes have odour/ taste.	<p>Unsealed packages may be transmitting odour/taste.</p> <p>Interior of freezer needs cleaning.</p> <p>Poor taste from incoming water.</p>	<p>Old cubes need to be discarded. Ensure food packaging is sealed</p> <p>Ice storage bin needs to be emptied and washed. Clean refrigerator.</p> <p>Filter may need to be replaced with new one. Force 2 – 3 ice tray flips.</p>
Slow ice cube freezing.	<p>Door may have been left ajar.</p> <p>Freezer compartment too warm</p>	<p>Close door</p> <p>Turn temperature to a colder setting.</p>
Wet ice/ ice clumping.	<p>Low water pressure.</p> <p>Filter blocked.</p> <p>Long freezer door openings</p> <p>High ambient temperature</p> <p>Ice bin left out of freezer compartment for a length of time</p>	<p>Check water pressure</p> <p>Replace filter</p> <p>Gently tap ice with scoop to unstick or, if large clumps occur, empty ice bin and make new ice.</p>



	Ice will stick together over time.	
Filter warning light  is flashing	Filter needs replacing	Replace filter as soon as possible.
Ice buildup inside freezer compartment.	Freezer door not closing tightly	Arrange items in freezer so door can close tightly. Check and clean door gasket seal
Ice maker makes unfamiliar sounds or seems too loud.	Normal ice maker operation.	Refer to section 'ActiveSmart™ sounds'.
Ice boost function not increasing rate of ice production	Ambient temperature very warm. Refrigerator is in high usage.	Minimise door openings.

Ice & Water models only

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Water has poor taste/odour.	Refrigerator not used for an extended period. New filter installed	Dispense 4L of water so fresh water supply is replenished.
Water dispenser does not work.	Water supply turned off or not connected. Supply line may be blocked. On first installation there may be air in water system. Filter may be blocked and need replacing. Dispenser Lock' activated. Water frozen in tank.	Turn water on. Press dispenser for 4 minutes to remove trapped air from water line and to fill the water system Check supply for kinks or leaks. To remove air, run 3L of water through the dispenser Replace filter (see your 'Service & Warranty' booklet provided with your refrigerator)  Press and hold  for 4 seconds. Increase temperature to a warmer setting in fresh food compartment and freezer.
Water in first glass is warm.	Water dispenser not used for extended period. Tank capacity used recently.	Discard first glass of water dispensed. Allow water time to cool.
Drips overflow drip-shelf.	Air trapped in tank. New filter installed.	Flush 3L water through dispenser, stopping intermittently. Dispense 4L of water through the dispenser, and then another 4L after 4 minutes.
Water flow rate has slowed down.	Filter cartridge is restricted.	Replace filter as soon as possible.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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