

PACKING LIST

Your KENMORE ELITE VACUUM CLEANER is packaged with the following parts and components assembled separately in the carton:

1 Upright Vacuum Cleaner

1 Handle

1 Crevice Tool

1 Combination Brush

1 Pet HandiMate®

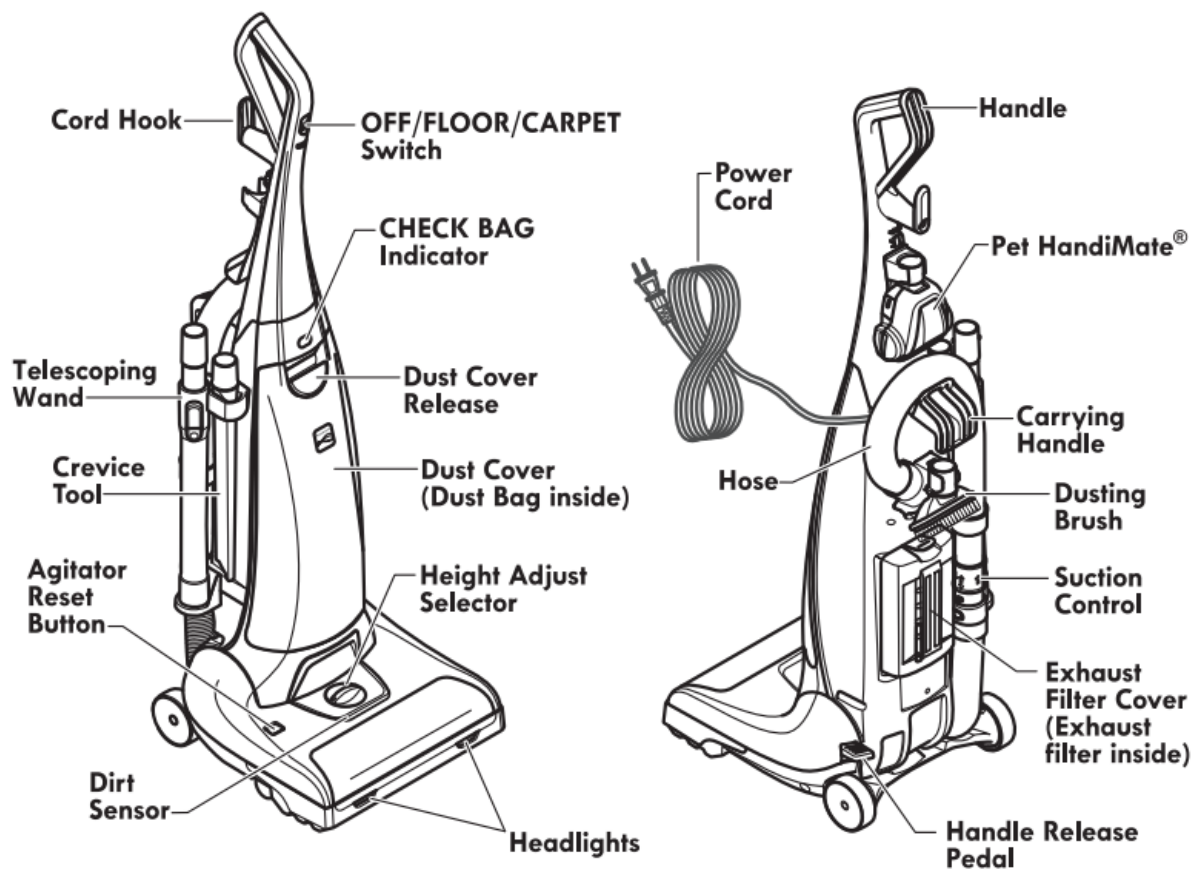
1 Telescoping Wand

1 Use & Care Guide

PARTS AND FEATURES

REPLACEMENT PARTS

Part	Part No.
Exhaust Filter	20-53296
Dust Bag (2-pack)	20-53293
Dust Bag (6-pack)	20-53294



ASSEMBLY INSTRUCTIONS

WARNING: Electrical Shock Hazard. DO NOT plug into the electrical supply until the assembly is complete. Failure to do so could result in electrical shock or injury.

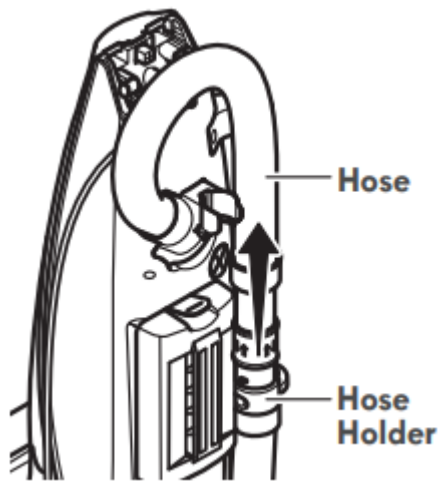
Before assembling the vacuum cleaner, check the PACKING LIST. Use this list to verify that you have received all the components of your new Kenmore Elite vacuum cleaner.

HANDLE

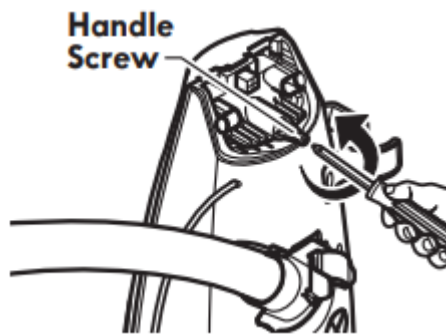
CAUTION:

- Do not overtighten.
- Overtightening could strip the screw holes.
- Do not operate the vacuum cleaner without the screw in place.

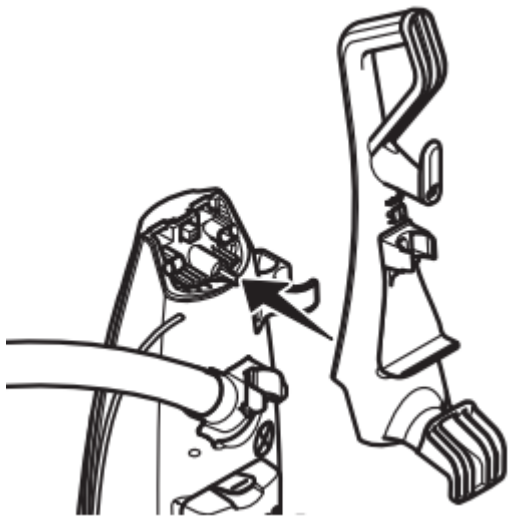
1. Remove the hose from the hose holder.



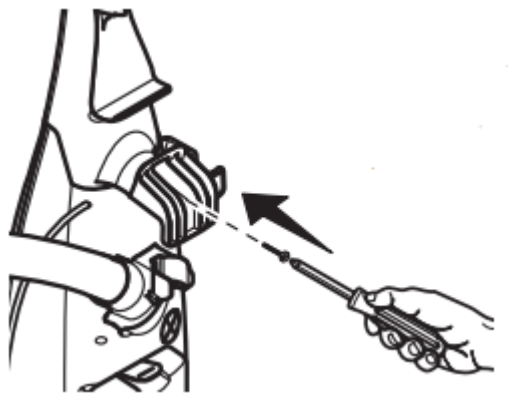
2. Remove handle screw from vacuum cleaner.



3. Position the handle assembly as shown in the illustration.

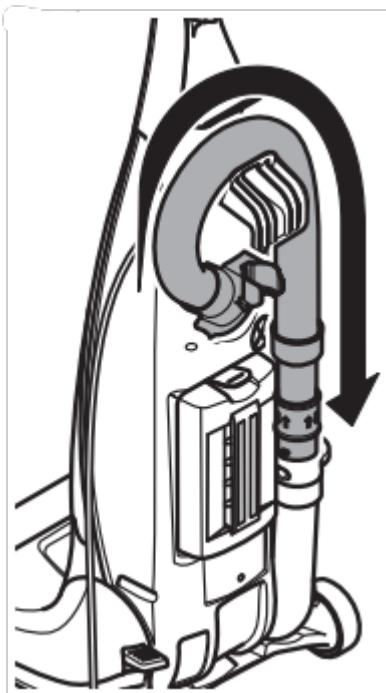


4. Insert handle screw. Using a Phillips screwdriver, tighten handle screw.



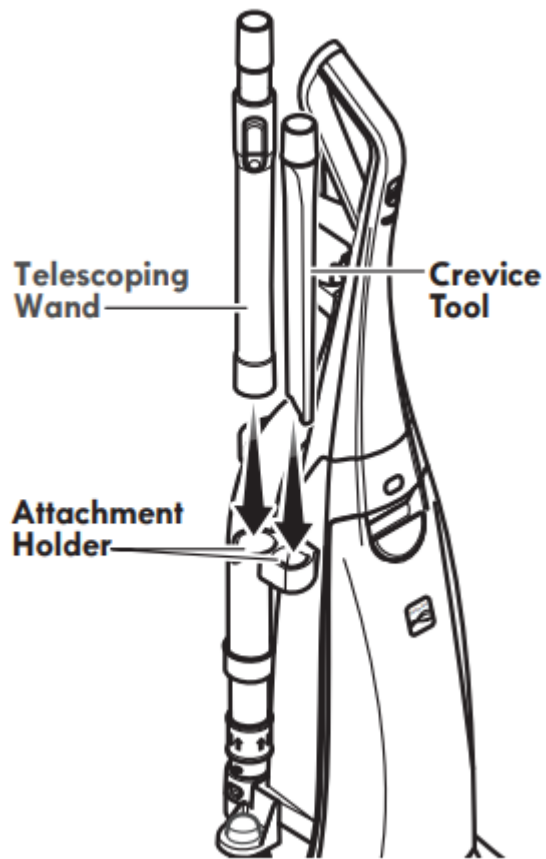
5. Route hose in the hose holders as shown.

6. Place the hose onto the hose holder and press firmly into place.

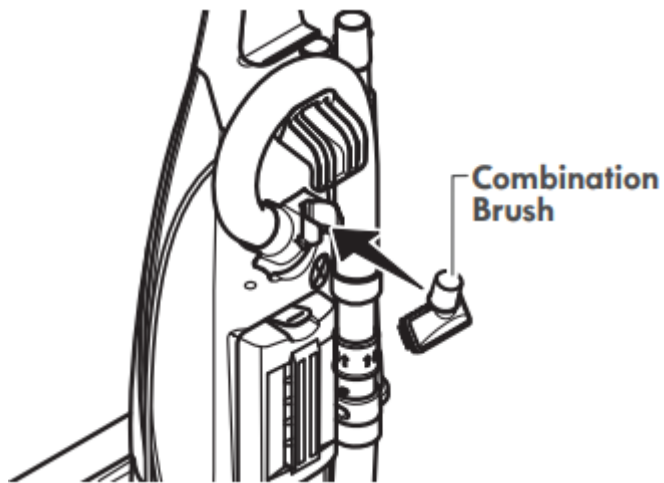


ATTACHMENTS

1. Place the telescoping wand and crevice tool into attachment holder.

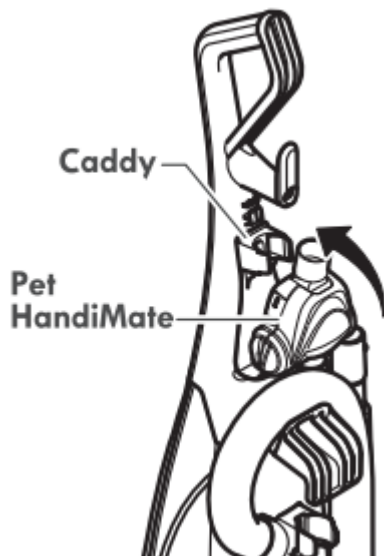


2. Insert the combination brush into the holder on the back of the vacuum cleaner as shown.



3. Place Pet Handi Mate® into the storage area.

4. Rotate the Pet HandiMate® back until it snaps into place.



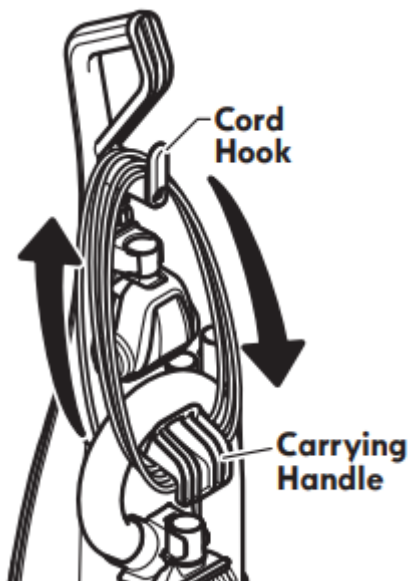
POWER CORD

WARNING:

- Electrical Shock and Personal Injury Hazard
- Wrapping the cord too tightly puts stress on the cord and can cause cord damage. A damaged cord is an electrical shock hazard and could cause personal injury or damage.

NOTE: The hose must be in place before wrapping the power cord.

1. Make sure that cord hook is in upright position as shown.
2. Wrap power cord loosely around cord hook and carrying handle.
3. Lock power cord plug onto the power cord.



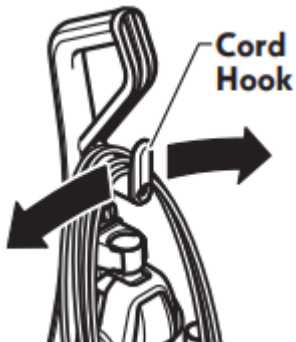
OPERATING INSTRUCTIONS

CAUTION: Moving parts! To reduce the risk of personal injury, DO NOT touch the agitator when vacuum cleaner is on. Contacting the agitator while it is rotating can cut, bruise or cause other injuries. Always turn off and unplug from electrical outlet before servicing. Use caution when operating near children.



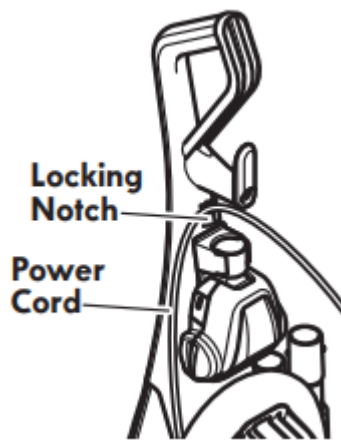
POWER CORD

1. Turn the quick release upper cord hook to either side and down to release the power cord.



WARNING

- To reduce the risk of electric shock, this vacuum cleaner has a polarized plug (one blade is wider than the other).
 - The plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified technician to install the proper outlet. Do not change the plug in any way
2. Detach the power cord plug from the power cord and pull the cord off the quick release upper cord hook.
 3. Be sure the power cord is locked into the locking notch below the upper cord hook. This will help manage the cord when operating unit.



4. Plug the polarized power cord into a 120 Volt outlet located near the floor.

WARNING Personal Injury and Product Damage Hazard

- When any abnormality/failure occurs, stop using the product immediately and disconnect the power plug.
- DO NOT use outlets above counters. Damage from cord to items in surrounding area could occur.

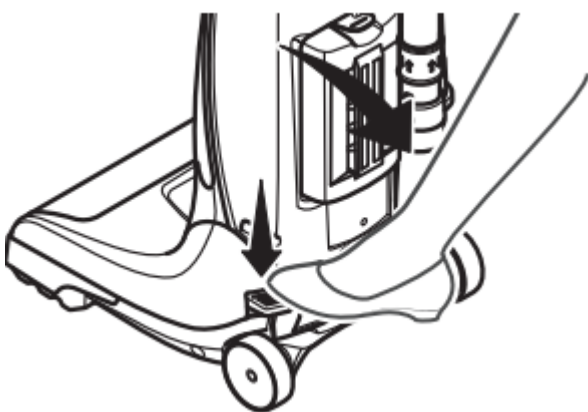
5. To restore cord, after use turn upper cord hook to the up position, then wrap cord loosely around quick release cord upper hook and carrying handle.

WARNING: Electrical Shock And Personal Injury Hazard. Wrapping the cord too tightly puts stress on the cord and can cause cord damage. A damaged cord is an electrical shock hazard and could cause personal injury or damage.

HANDLE RELEASE

Release the handle by pressing down on the handle release pedal with your foot and pulling back and down on the handle with your hand.

Use low position for cleaning under furniture. Press the pedal and lower handle towards the floor to change from normal use position to low position.



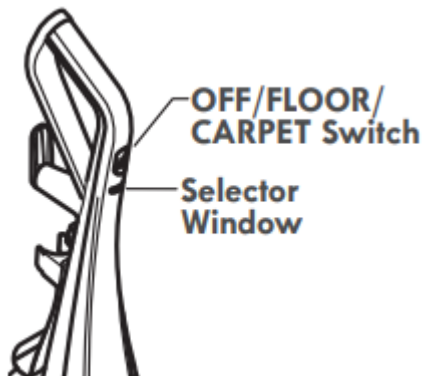
OFF/FLOOR/CARPET SWITCH

Note: The agitator does not rotate when the vacuum cleaner is locked in the upright position.

OFF - turns both suction and agitator motors off.

FLOOR - turns on the suction motor only. In this position the agitator does not revolve. Use this setting for cleaning hardwood, tile floors and delicate carpets and when any attachments (tools) are used.

CARPET - turns on both the suction and the agitator motors. Not recommended for hardwood floors, tile and delicate carpets.

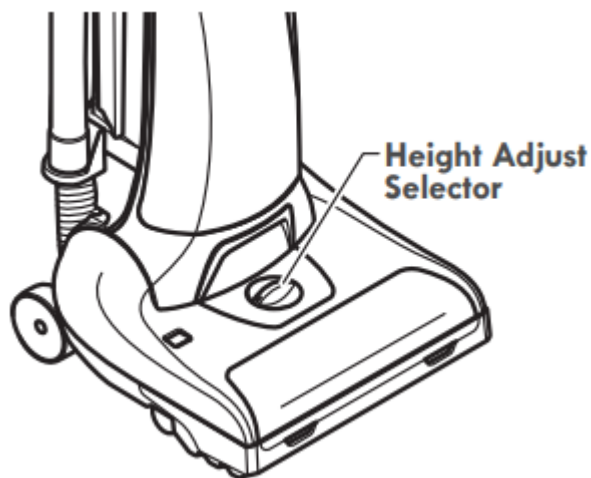


CAUTION: Refer to your carpet manufacturers cleaning recommendations. Some more delicate carpets may require that they be vacuumed with the agitator turned off, to prevent carpet damage.

WARNING: Personal Injury Hazard. Use care if vacuum cleaner is placed on stairs. If it falls, personal injury or property damage could result.

PILE HEIGHT SELECTION AND SETTINGS

Select a pile height setting by turning the height adjust selector located on the nozzle.



SUGGESTED PILE HEIGHT SETTINGS

There are five (5) pile height settings on the vacuum cleaner. For best deep down cleaning, use the LO setting. However, you may need to raise the height to make some jobs easier, such as scatter rugs and some deep pile carpets, and to prevent the vacuum cleaner from shutting off.

Attention: Refer to your carpet manufacturers cleaning recommendations. Some more delicate carpets may require that they be vacuumed with the agitator turned off to prevent carpet damage.

Suggested settings are:

HI – Shag, deep pile, or scatter rugs.

MED HI – Medium to deep pile.

“I” – Medium pile.

MED LO – Low to medium pile.

LO – The preferred setting for many carpets and also for bare floors.

NOTE: To protect bare floors and delicate carpets, place the power switch in the FLOOR position to turn off agitator rotation.

CAUTION: Do not allow vacuum cleaner to remain in one spot for any length of time when the agitator is turning. Damage to carpet may occur.

DIRT SENSOR

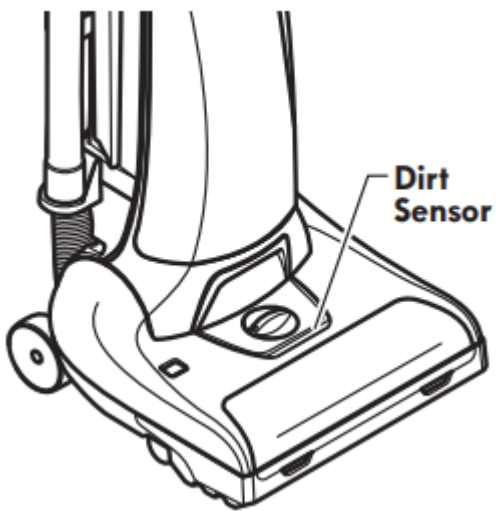
The electronic dirt sensor is a feature which will detect particles as they pass through the vacuum cleaner.

The dirt sensor indicator is located on the nozzle of the vacuum cleaner.

- When little or no dirt is present the dirt sensor is off.
- With medium or heavy concentration the dirt sensor is on.

OPERATION

As you vacuum, the indicator light will come on and stay on as long as the sensor detects a high concentration of particles passing through the vacuum cleaner.



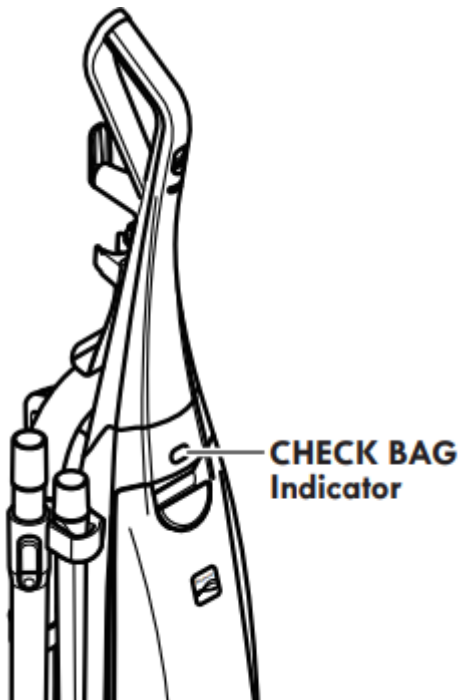
CHECK BAG INDICATOR

When the vacuum cleaner is running with normal air flow, the light on the CHECK BAG indicator is off.

NOTE: It is normal for the CHECK BAG indicator to come on when using certain attachments, due to reduced airflow through attachment. No maintenance is required.

The light comes on when:

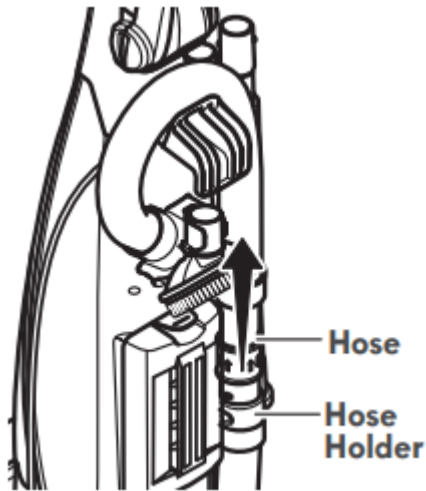
- Bag is full. See CHANGING DUST BAG.
- The airflow is blocked. Check motor safety filter and other possible clog locations shown in REMOVING CLOGS



ATTACHMENTS

CAUTION

- DO NOT use the hose when the vacuum cleaner is in the use position.
 - Always return the vacuum cleaner to the upright position before using the hose and attachments.
1. Place the vacuum cleaner in the upright lock position.
 2. Remove the hose from the hose holder.



3. Use attachments as needed.

FOR ADDITIONAL REACH:

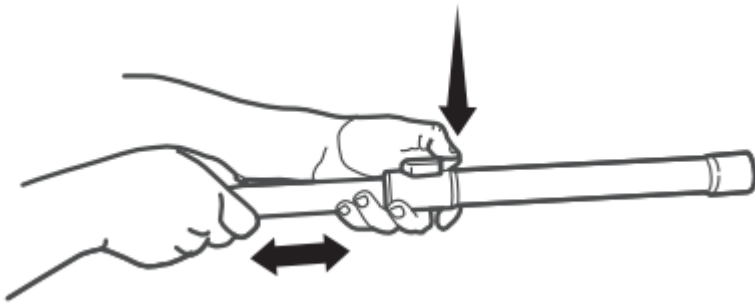
Place the telescoping wand onto the hose. The crevice tool, combination brush, and Pet HandiMate® can be attached to the telescoping wand as needed.

CAUTION: When using attachments, be careful not to overextend the stretch hose when reaching. Trying to reach beyond the hose stretch capability could cause the vacuum cleaner to tip over.

CAUTION: DO NOT pull the vacuum cleaner around the room by the hose. Property damage or personal injury could result.

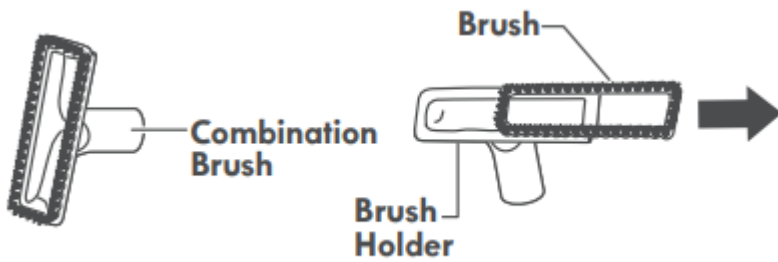
TELESCOPING WAND

The wand length is adjustable and requires no assembly. To adjust, simply press button on the wand handle and slide the upper wand to the desired length, release button and move inner wand in or out until it locks.



COMBINATION BRUSH

The combination brush can be attached directly to the wand.

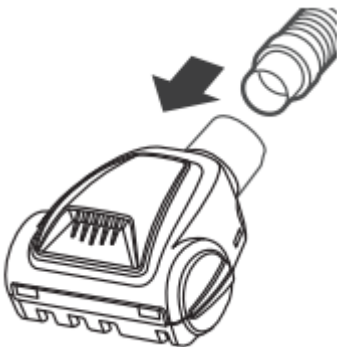


Use the combination brush without the brush for greater suction on furniture cushions or stairs.

Use combination brush with brush for cleaning loose surfaces such as drapes.

PET HANDIMATE

Attach hose or wand end to Pet HandiMate and press firmly.



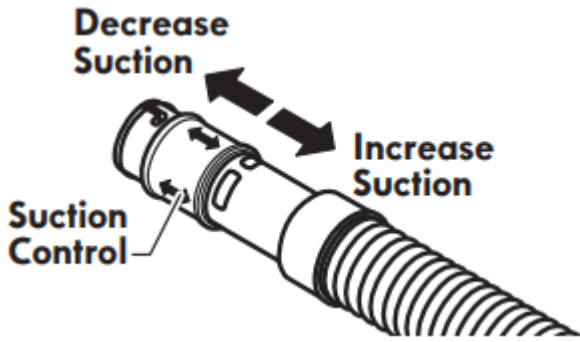
Pet HandiMate® pivots for more convenient cleaning.



SUCTION CONTROL






The suction control allows you to change vacuum cleaner suction for different fabric and carpet weight.



- Opening control decreases suction for draperies and lightweight rugs.
- Closing control increases suction for upholstery and carpets.

For best cleaning results, fully close the suction control.

ATTACHMENT USE TABLE

ATTACHMENT	CLEANING AREA					Floors
	Furniture*	Between Cushions*	Drapes*	Stairs		
				Carpet	Bare	
CREVICE TOOL 	✓	✓		✓	✓	
COMBINATION BRUSH ** 	✓		✓	✓	✓	
PET HANDIMATE® *** 	✓			✓		

* Always clean attachments before using on fabrics

** Use the combination brush without the brush for greater suction on furniture cushions or stairs.

Use combination brush with brush for cleaning loose surfaces such as drapes.

***See the Pet HandiMate® Use & Care Guide for detailed belt changing and other instructions.

PERFORMANCE/SAFETY FEATURES

MOTOR PROTECTION SYSTEM

Thermal Protector - Suction Motor

This vacuum cleaner has a thermal protector which automatically trips to protect the vacuum cleaner suction motor. If a clog prevents the normal flow of air to the motor, the thermal protector turns the motor off automatically. This allows the motor to cool in order to prevent possible damage to the vacuum cleaner.

Thermal Protector - Agitator Motors

This vacuum cleaner has thermal protectors which automatically trip to protect the agitator motors. The thermal protectors turn the motors off automatically. This allows the motors to cool in order to prevent possible damage to the vacuum cleaner.

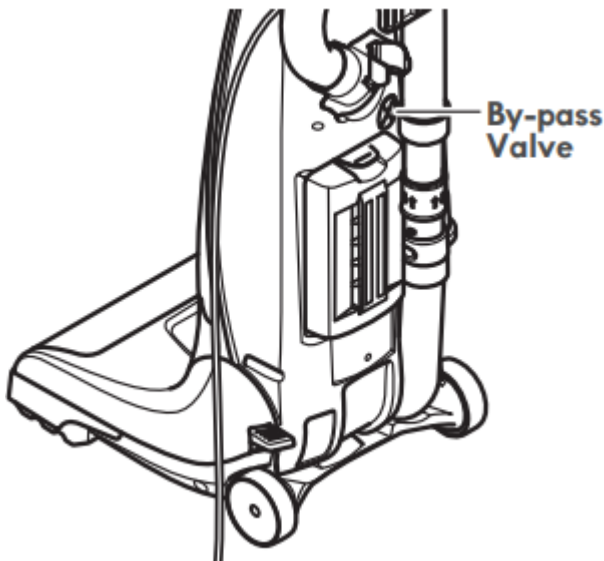
To reset thermal protectors: Turn the vacuum cleaner off and unplug the power cord from the outlet to allow the vacuum cleaner to cool and the thermal protectors to reset.

CAUTION: Always return the vacuum cleaner to the upright position before using the hose and attachments. Failure to do so may result in overheating of the agitator motors and can cause the thermal protectors to trip.

Check for and remove clogs, and replace bag if necessary. See REMOVING CLOGS Section. Also check and replace any clogged filters. Wait approximately 50 minutes before restarting vacuum cleaner.

BY-PASS VALVE

This vacuum cleaner has a By-Pass Valve which prevents motor overheating and damage. The valve opens to provide cooling air when a clog prevents normal air flow to the vacuum cleaner suction motor. You will notice a change of sound as air rushes through the valve opening.



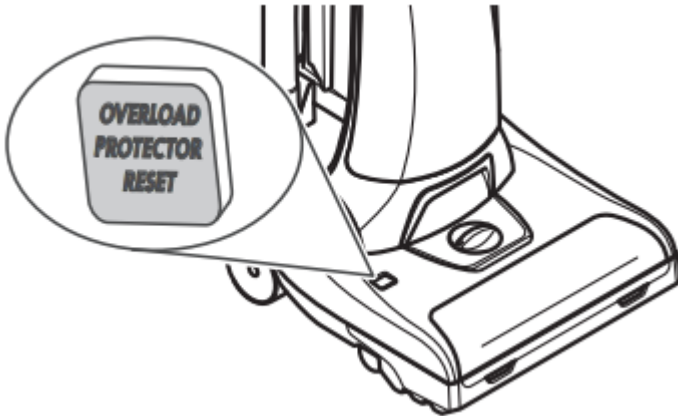
To correct problem, install a new dust bag. If using attachments, adjust suction control to allow for greater air flow.

NOTE: The By-Pass Valve may open when using attachments or when cleaning new carpet due to reduced airflow caused by the attachments themselves or by new carpet lint filling the dust bag quickly.

NOTE: Do not block By-Pass Valve.

AGITATOR OVERLOAD PROTECTOR

The agitator has built-in protection against motor damage should the agitator jam. If the agitator slows down or stops, the agitator overload protector shuts off the agitator motors. The vacuum cleaner suction motor will continue to run.



To correct problem: Turn off and unplug vacuum cleaner, remove obstruction, then press OVERLOAD PROTECTOR RESET.

NOTE: Once the agitator motor shuts down, clear jam from agitator and wait a minimum of 20 seconds before resetting overload protector.

If the problem persists, have the vacuum cleaner serviced by a Sears or other qualified technician.

VACUUM CLEANER CARE

Always follow all safety precautions when performing maintenance to the vacuum cleaner.

WARNING:

- Electrical Shock And Personal Injury Hazard
- Disconnect electrical supply before servicing or cleaning the vacuum cleaner. Failure to do so could result in electrical shock or personal injury from vacuum cleaner suddenly starting.

CLEANING EXTERIOR AND ATTACHMENTS

1. Turn off and unplug vacuum cleaner. DO NOT drip water on vacuum cleaner.
2. To clean exterior, or to reduce static electricity and dust build-up, wipe outer surface with a clean, soft cloth that has been dipped in a solution of mild liquid detergent and water, then wrung dry. Wipe dry after cleaning.

Wash attachments in warm soapy water, rinse and air dry. Do not clean in dishwasher.

CAUTION: Do not use attachments if they are wet. Attachments used in dirty areas, such as under a refrigerator, should not be used on other surfaces until they are washed. They could leave marks.

VACUUM CLEANER STORAGE

Replace hose and wand in storage position if necessary

Gather the cord and wrap it loosely around the upper and lower cord hooks. Lock power cord plug onto the power cord.

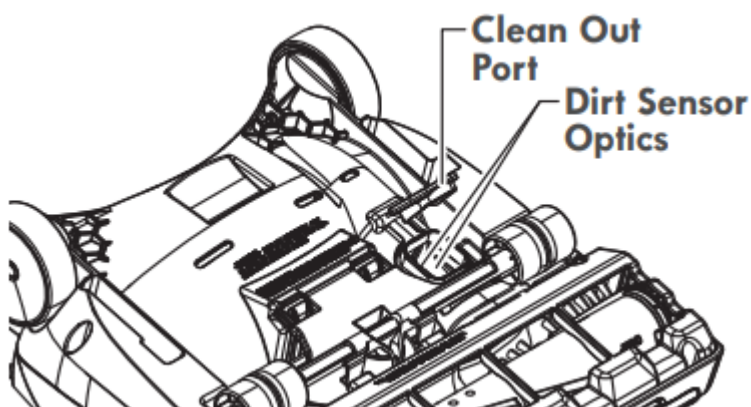
Store the vacuum cleaner in a dry, indoor area, on the floor with the handle locked in the upright position.

WARNING:

- Electrical Shock And Personal Injury Hazard
- Wrapping the cord too tightly puts stress on the cord and can cause cord damage. A damaged cord is an electrical shock hazard and could cause personal injury or damage.

TO CLEAN DIRT SENSOR OPTICS

The dirt sensor optics consist of two optic cells located inside the clean out port. Occasionally, it may become necessary to clean the two optic cells to ensure maximum performance.



It is recommended the optic cells be cleaned:

- When the light stays on continuously.
- When dirt or dust adheres to the optic cells.
- Whenever the dust bag is removed.

To clean the sensor, wipe the optic cells with a soft, dry cloth. Never use cleaners or liquids as they can help speed the recoating of the optic cells and make it necessary to clean them much sooner than normal.

Reinstall cover. Make sure it is completely secured in place.

CHANGING DUST BAG

WARNING: Always unplug power cord from electrical outlet before performing maintenance to the vacuum cleaner.

DUST BAG STYLE O

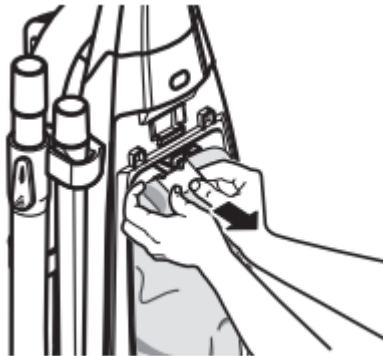
TO REMOVE DUST BAG

1. Pull on the dust bag cover latch to remove dust bag cover.

NOTE: Do not pull on the dust bag.

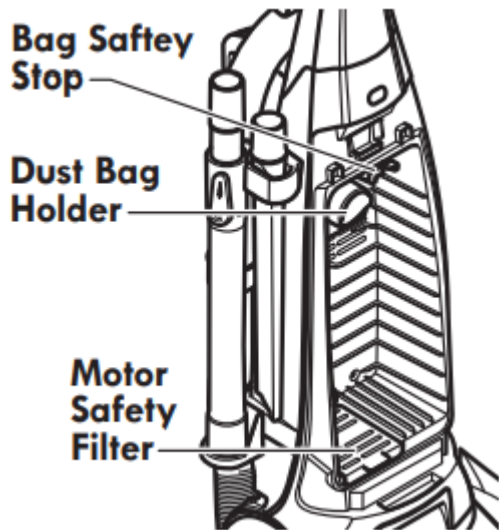


2. Grasp the dust bag collar by both sides, (not the tab,) and pull gently, carefully removing the dust bag from the dust bag holder.



3. Dispose the used dust bag carefully into a plastic bag and tie or seal it to prevent dust escape. Do not reuse dust bag.

NOTE: Check the dust bag holder and the motor safety filter for dirt or clogs.



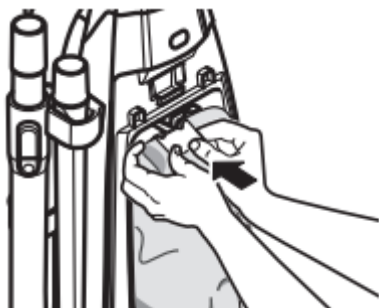
CAUTION: NEVER REUSE A DUST BAG. Very fine materials, such as carpet freshener, face powder, fine dust, plaster, soot, etc. can clog the bag and cause it to burst before it is full. Change bag more often when vacuuming these materials.

TO REPLACE DUST BAG

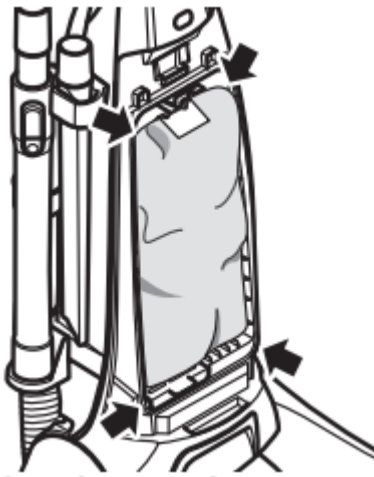
1. Fold the safety seal tab on the new dust bag away from the opening that fits on the dust bag holder.



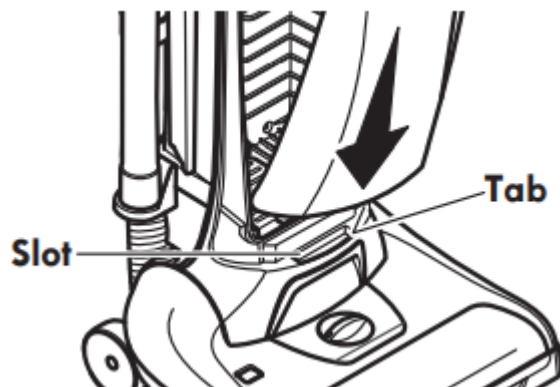
2. Push dust bag collar opening completely over the dust bag holder as far as it will go.



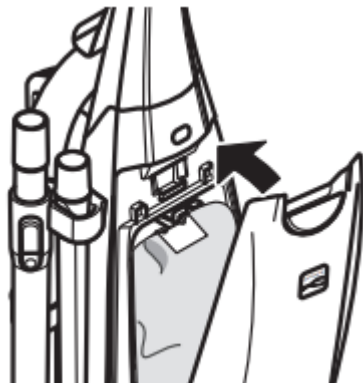
3. Tuck the bag into the dust bag chamber. Be sure all sides of the dust bag are completely within bag cavity prior to closing the bag cover.



4. Place the tab on the dust bag cover in the slot on the vacuum cleaner.



5. Press the dust bag cover into place. You will hear a distinct snap when cover is securely closed.



Check to see that the dust bag is fully placed in the bag chamber.

NOTE: If bag is not installed or not installed properly the bag safety stop prevents the door from closing.

MOTOR SAFETY FILTER

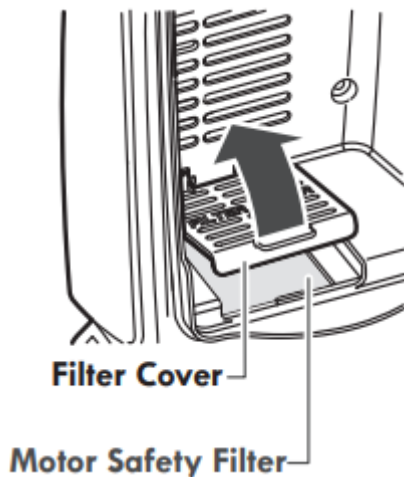
WARNING:

- Electrical Shock Hazard

- Unplug power cord from electrical outlet. Do not operate the vacuum cleaner without the motor safety filter. Be sure the filter is dry and properly installed to prevent motor failure and/or electrical shock.

Check motor safety filter frequently and clean when dirty.

Remove the dust bag as outlined in the CHANGING DUST BAG section. Lift the filter cover door located at the bottom of the dust container and check the filter (see illustration). If the filter is dirty, remove it by pulling it toward you out of the dust container.



Wash the filter in warm soapy water, rinse and dry thoroughly by squeezing the excess water out of the filter and allowing to air dry for 24 hours.

DO NOT wash in the dishwasher.

DO NOT install damp.

Replace the filter by raising the filter cover door and placing it in the slots provided and slide it to the back of the dust compartment until it is in place. Close the filter cover door.

Replace the dust bag as outlined in the CHANGING DUST BAG section.

HEPA MEDIA EXHAUST FILTER

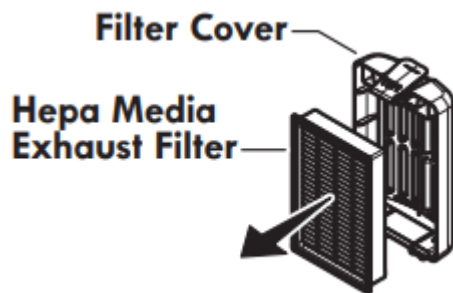
EXHAUST FILTER STYLE EF-9

The exhaust filter must be replaced when it becomes dirty. The timing between replacement intervals will depend on the use conditions the vacuum cleaner is exposed to. The filter should be checked when changing the dust bag. The filter CANNOT be washed as it will lose its dust trapping ability.

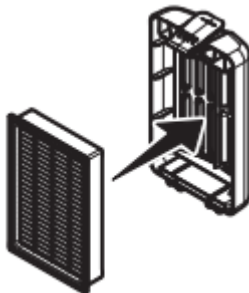
1. Remove filter cover by pressing the release tab on the cover and rotating out from vacuum cleaner.



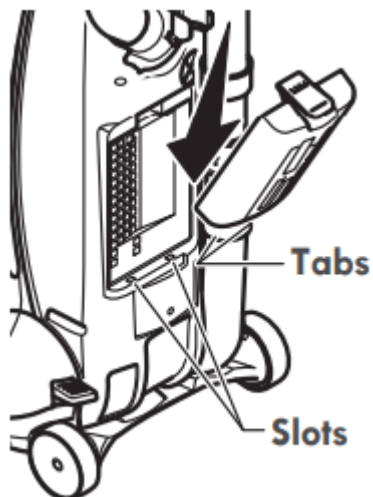
2. Remove the filter cartridge from cover.



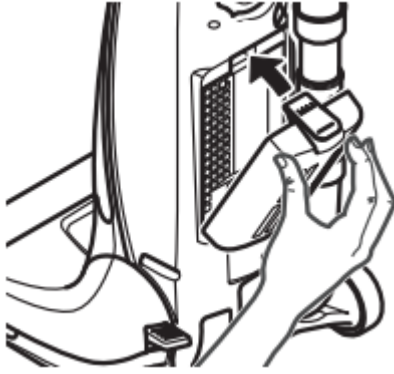
3. Place new filter cartridge into cover as shown.



4. Replace the filter cover by placing bottom tabs in slots.



5. Rotate in until cover snaps into place.



REMOVING CLOGS

Always follow all safety precautions when performing maintenance to the vacuum cleaner

WARNING:

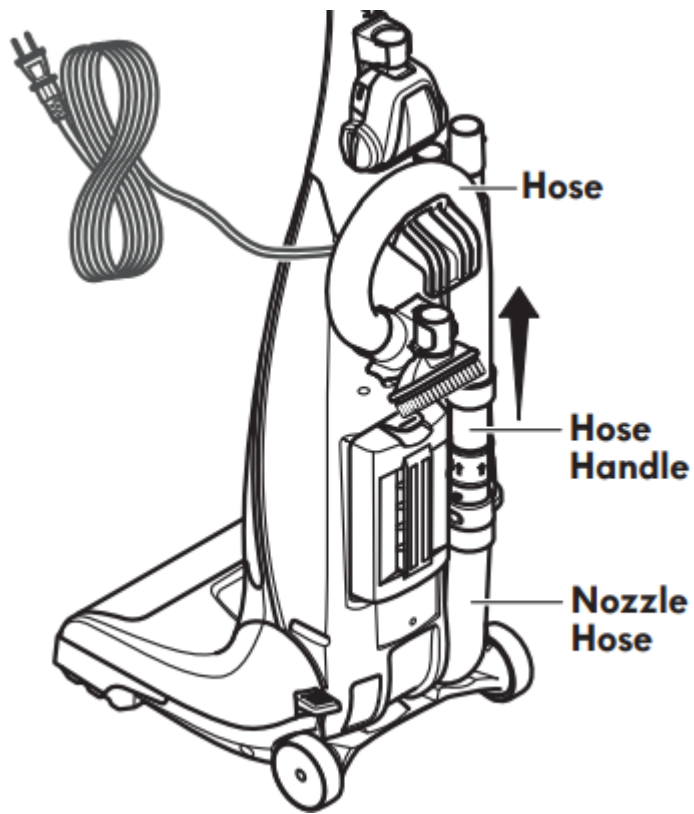
- Electrical Shock Or Personal Injury Hazard
- Disconnect electrical supply before performing maintenance to the vacuum cleaner. Failure to do so could result in electrical shock or personal injury from the vacuum cleaner suddenly starting.

If the vacuum cleaner does not seem to have adequate suction, first check if the dust bag is full or if a filter is clogged. See **CHANGING DUST BAG**

If the dust bag and filter areas are free of clogs, check the clean-out port and the extension hose. See the following sets of instructions.

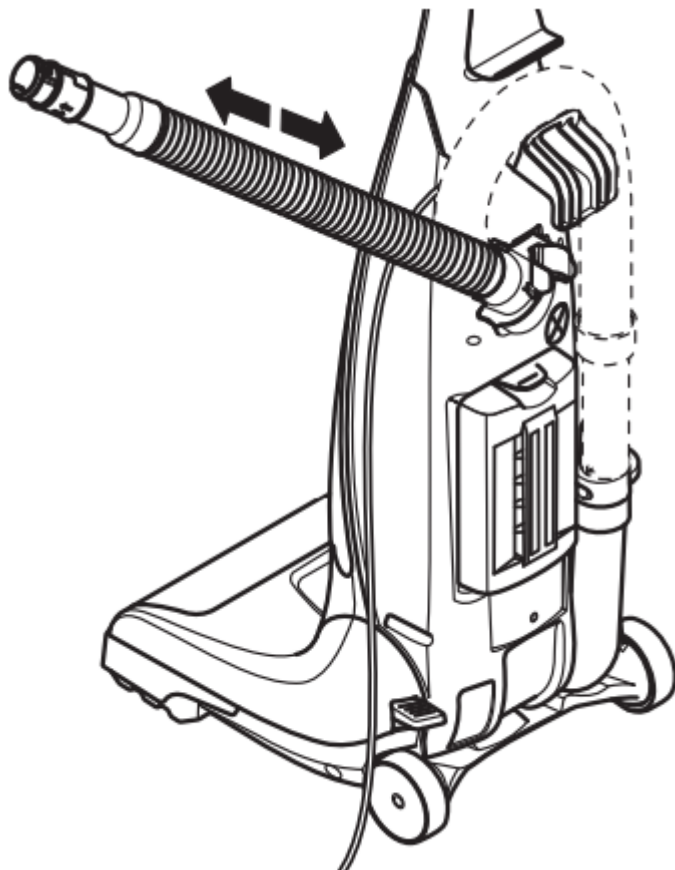
TO REMOVE CLOG FROM HOSE

1. Remove the hose handle from the hose holder by twisting, and pulling straight up.



2. Plug in the vacuum cleaner and turn it on.

3. Stretch the extension hose to maximum length and then allow the hose to return to its natural length.

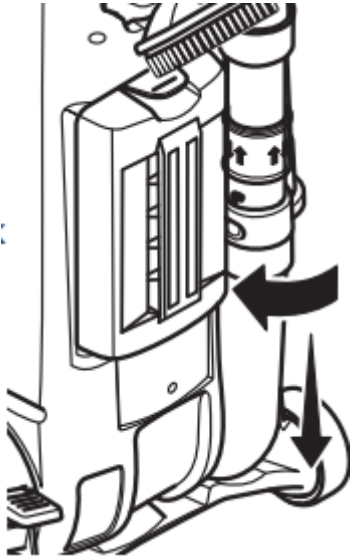


4. Re-insert the hose into the original storage position from which it was removed. Press firmly to ensure correct placement.

5. Turn off and unplug the vacuum cleaner.

If the dust bag, filter areas and the hose areas are free of clogs, disconnect the nozzle hose from the hose holder and check the nozzle for clogging.

1. Remove the nozzle hose by twisting, and pulling straight down.

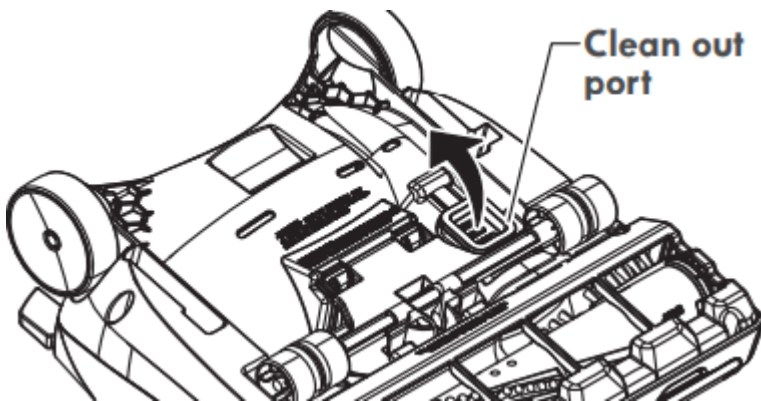


Clean the agitator according to the instructions in the AGITATOR CLEANING

Return the vacuum cleaner to the upright position before plugging into an electrical outlet.

TO REMOVE CLOG FROM CLEAN-OUT PORT

1. Lift the clean-out port cover to access the clean-out port.



2. Remove any debris or build-up.

3. Reinstall cover. Make sure it is completely secured in place.

TO REMOVE CLOG FROM PET HANDIMATE

CAUTION: To reduce the risk of injury from moving parts, remove Pet HandiMate from vacuum hose or wand before servicing.

Frequently check air path to make sure it is free of obstructions.

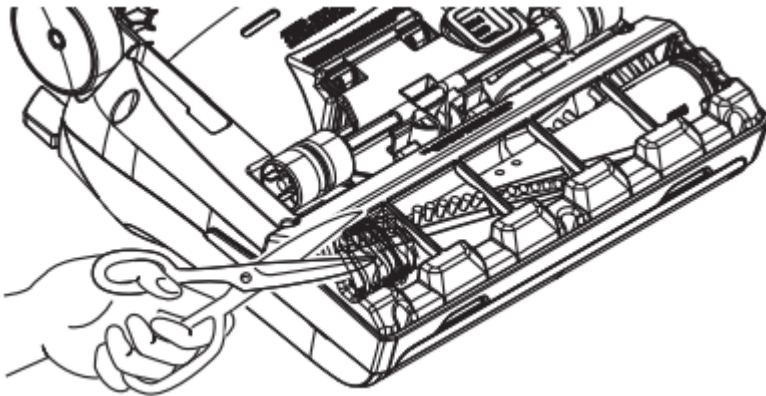


AGITATOR CLEANING

NOZZLE

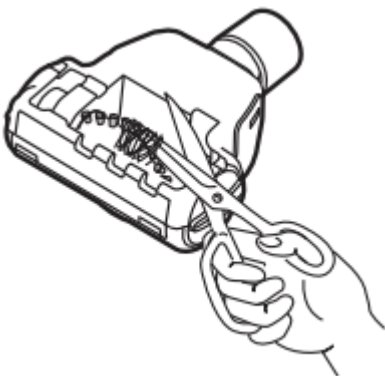
To maintain efficient cleaning, the agitator must be kept free of carpet fiber, string, or hair build-up. After every 7 to 10 uses, unplug and turn vacuum cleaner over and check agitator for fiber and hair build-up.

Use scissors to remove any build-up entangled around the agitator.



PET HANDIMATE

Cut off any carpet pile and lint entangled around agitator with a pair of scissors.



CAUTION: To reduce the risk of injury from moving parts, remove Pet HandiMate from vacuum hose or wand before servicing.

TROUBLESHOOTING

WARNING: Disconnect electrical supply before performing maintenance to the vacuum cleaner.
Failure to do so could result in electrical shock or personal injury.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Vacuum cleaner won't run.	<ol style="list-style-type: none"> 1. Unplugged at wall outlet. 2. Tripped circuit breaker or blown fuse. 3. Thermal protector tripped. 4. Defective wall outlet. 	<ol style="list-style-type: none"> 1. Plug in firmly, select the desired setting on the touch control. 2. Reset circuit breaker or replace fuse. 3. Allow vacuum cleaner to cool 50 minutes 4. Check with a good appliance or lamp. Have outlet properly serviced.
Poor job of dirt pick-up.	<ol style="list-style-type: none"> 1. Full or clogged dust bag. 2. Wrong pile height setting. 3. Worn agitator. 4. Clogged nozzle or bag holder. 5. Clogged hose. 6. Hole in hose. 7. Hose not inserted fully. 8. Motor protection system activated. 9. Dirty filters. 10. Clean-out port not closed. 	<ol style="list-style-type: none"> 1. Change bag 2. Adjust setting 3. Replace agitator 4. Check REMOVING CLOGS. 5. Check for clogs 6. Replace hose. 7. Insert hose fully. 8. Check for clogs 9. Clean or change motor safety filter and exhaust filter 10. Close clean-out port
Vacuum cleaner picks up moveable rugs or pushes too hard.	<ol style="list-style-type: none"> 1. Wrong pile height setting. 	<ol style="list-style-type: none"> 1. Adjust setting
Agitator does not turn.	<ol style="list-style-type: none"> 1. Handle in full upright position. 	<ol style="list-style-type: none"> 1. Move handle from upright position.



	<ol style="list-style-type: none"> 2. Agitator overload protector tripped 3. Thermal protector tripped. 4. Switch in FLOOR position. 	<ol style="list-style-type: none"> 2. Reset agitator overload protector 3. Allow vacuum cleaner to cool 50 minutes 4. Move switch to CARPET position.
Airflow restricted with attachment use sound changes.	<ol style="list-style-type: none"> 1. Attachment use restricts air flow. 2. New carpet fuzz clogged air path. 	<ol style="list-style-type: none"> 1. Check attachments for fuzz, lint, pet hair or other debris. 2. Check REMOVING CLOGS and clean hose
Pet HandiMate® will not run when attached.	<ol style="list-style-type: none"> 1. Carpet pile entangled around agitator. 2. Worn or broken belt. 	<ol style="list-style-type: none"> 1. Clean agitator 2. Not a serviceable item, return to Sears store or service center for replacement if under warranty.
Pet HandiMate®: Poor job of dirt pick-up.	<ol style="list-style-type: none"> 1. Carpet pile entangled around agitator. 2. Worn or broken belt. 3. Problem with vacuum cleaner. 4. Open suction control. 5. Hole in vacuum hose. 	<ol style="list-style-type: none"> 1. Clean agitator 2. Not a serviceable item, return to Sears store or service center for replacement if under warranty. 3. Check vacuum cleaner troubleshooting tips 4. Close suction control 5. Replace hose - a serviceable item at a Sears store.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.



