

## Precautionary Measures

1. Do not operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the plug into the wall, make sure your hands are dry.



3. Before turning on the vacuum cleaner, safely remove any large objects from the floor or



cleaning surface in order to prevent damage to the filter.

4. When you want to remove the plug from the power socket, do not use the power cable,



gently pull the plug from the power socket.

- 5.



Do not use this vacuum cleaner to pick-up water or liquids.

**Tips:**

- When you receive this product, please use the charger provided by our company to recharge the battery for 3 hours (no need to charge it fully) and the charging frequency should be every weeks.
- When the battery is not in use for a long time or it is over-discharged, you may find the working time is reduced at the first few times. We recommend you fully charge the battery (usually 5 hours) and discharge it. Repeat this action.
- If the vacuum cleaner is used for a long time, the filter should be cleaned or replaced. If it is cleaned, it must be dried and used to avoid short-circuiting the machine.
- Please clean your filter, dust cup, roller brush and put it back after drying frequently. This way can keep the suction of your cordless vacuum cleaner for a long time.
- After using the vacuum cleaner, do not charge it immediately. Charging after the battery is cooled naturally, this will effectively maintain the working time and service life of the vacuum cleaner.

## **Trouble shooting**

### **Common failure analysis and treatment**

| Common Failure                    | Possible Cause  | Solution   |
|-----------------------------------|---|--|
| The vacuum doesn't work           | <ul style="list-style-type: none"> <li>• Product is power off or battery is low.</li> <li>• Product suction port is blocked</li> </ul>  | <ul style="list-style-type: none"> <li>• Please charge the product before use.</li> <li>• Cleaning product suction mouth</li> </ul>  |
| Suction weakened                  | <ul style="list-style-type: none"> <li>• Dust barrel &amp; filter assembly is dusty</li> <li>• Rolling brush is wrapped around the hair and other objects</li> <li>• Situation still remains.o</li> </ul>     | <ul style="list-style-type: none"> <li>• Clean the dustbin and filter material.</li> <li>• Clean roller brush.</li> <li>• Please contact with out after sales team.</li> </ul> |
| Different motor operation sound   | <ul style="list-style-type: none"> <li>• The main straw or aluminum tube is blocked.</li> <li>• Situation still remains.</li> </ul>   | <ul style="list-style-type: none"> <li>• Clean up the obstacles.</li> <li>• Please contact with our after sales team.</li> </ul>   |
| Vacuum cleaner in trouble at work | <ul style="list-style-type: none"> <li>• Too many obstacles in the cleaning area</li> <li>• Product suction port is blocked.</li> <li>• Situation still remains.</li> </ul>                                   | <ul style="list-style-type: none"> <li>• Manually remove obstacles.</li> <li>• Cleaning product suction mouth.</li> <li>• Please contact with our after sales team.</li> </ul> |
| Product can not be charged.       | <ul style="list-style-type: none"> <li>• Battery pack and charger interface not connected well.</li> <li>• Charger or receptacle is not fully charged or loose.</li> <li>• Situation still remains</li> </ul> | <ul style="list-style-type: none"> <li>• Please check and contact well.</li> <li>• Check it and put away.</li> <li>• Please contact with us.</li> </ul>                        |

**Warning**



This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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