

## Surface cooking

### About surface cooking

#### BEFORE COOKING

- Do not use the glass cooktop surface as a cutting board.
- Do not place or store items that can melt or catch fire on the glass cooktop, even when it is not being used.
- Turn the surface units on only after placing cookware on them.
- Do not store heavy items above the cooktop surface. They could fall and damage it

#### DURING COOKING

- Do not place aluminum foil or plastic items, such as salt and pepper shakers, spoon holders, or plastic wrappings on the range when it is in use. The hot air from the vent could melt plastics or ignite flammable items
- Make sure the correct surface unit is turned on.
- Never cook directly on the glass. Always use cookware.
- Always place the pan in the center of the surface unit you are cooking on.
- Never leave surface units unattended while using a high heat setting. Boilovers cause smoking and greasy spillovers that may catch on fire.
- Turn the surface units off before removing cookware.
- Do not use plastic wrap to cover food. Plastic may melt onto the surface and be very difficult to remove.

#### AFTER COOKING

Do not touch the surface units until they have cooled down.

- The surface may still be hot and burns may occur if you touch the glass surface before it has cooled down sufficiently.
- Immediately clean spills on the cooking area to prevent a tough cleaning chore later.
- If cabinet storage is provided directly above the cooking surface, make sure that the items are infrequently used and can be safely stored in an area subjected to heat. Temperatures may be unsafe for items, such as volatile liquids, cleaners, or aerosol sprays.

### About the radiant surface elements

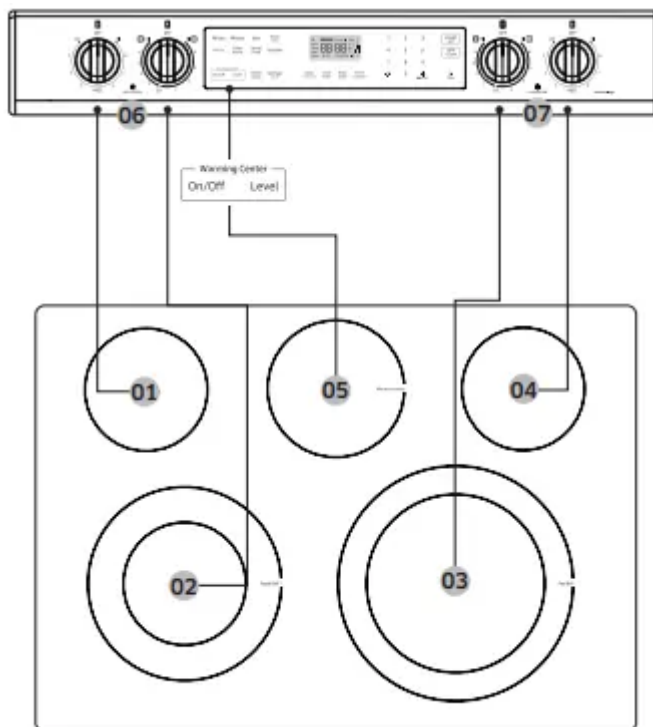
The temperature rises gradually and evenly. As the temperature rises, the radiant element will glow red. To maintain the selected setting, the element will cycle on and off. The heating element retains

enough heat to provide a uniform and consistent heat during the off cycle. For efficient cooking, turn off the element several minutes before cooking is complete. This will allow residual heat to complete the cooking process

**NOTE** Radiant elements have a limiter that allows the element to cycle ON and OFF, even at the HI setting. This helps to prevent damage to the ceramic cooktop. Cycling at the HI setting is normal and can occur if the cookware is too small for the radiant element or if the cookware bottom is not flat

### Location of the radiant surface elements and controls

The radiant control knobs operate the radiant surface elements on the cooktop as shown below.



01 Left Front:

6"/9", 3300 W

02 Left Rear:

6", 1200 W

03 Right Front:

6"/9"/12", 3000 W

04 Right Rear:

6", 1200 W

05 Warming center:

100 W

06 Hot surface indicator

## 07 Cooktop on indicator

### Hot surface indicator

- Comes on when the unit is turned on or hot to the touch.
- Stays on even after the unit is turned off.
- Glows until the unit is cooled to approximately 150 °F.

### Cooking areas

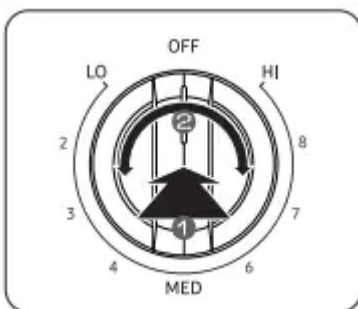
- The cooking areas on your range are identified by permanent circles on the glass cooking surface. For the most efficient cooking, fit the pan size to the element size.
- Pans should not extend more than ½" to 1" beyond the cooking area.
- When a control is turned on, a glow can be seen through the glass cooking surface. The element will cycle on and off to maintain the preset heat setting, even at high settings.
- For more information on selecting proper types of cookware, refer to the section "Using the proper cookware" on page 26

## How to set the appliance for surface cooking

### CAUTION

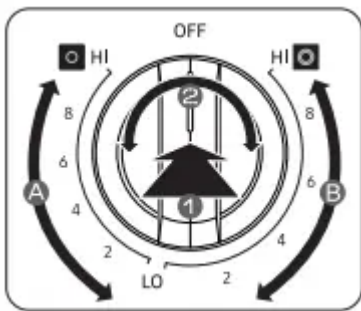
- The surface elements may be hot and burns may occur. Do not touch the surface elements until they have cooled down sufficiently.
- At high or medium-high settings, never leave food unattended. Boilovers cause smoking and greasy spillovers may catch on fire.
- Be sure you turn the control knob to OFF when you finish cooking

### Single surface unit control knob (Left Rear, Right Rear)



1. Push the knob in.
2. Turn in either direction to the setting you want.
  - At both the off and high settings, the knob clicks into position.

### Dual surface unit control knob (Left Front, Right Front)



1. Push the knob in.
2. Turn in either direction to the setting you want.
  - To use the single surface unit, turn the control knob to the single burner (A) setting.
  - To use the dual surface unit, turn the control knob to the dual burner (B) setting.

**Recommended settings**

SETTING	TYPE OF COOKING
HIGH	Starting most foods, bringing water to a boil, pan broiling
MEDIUM HIGH	Continuing a rapid boil, frying, deep fat frying
MEDIUM	Maintaining a slow boil, thickening sauces and gravies, steaming vegetables
MEDIUM LOW	Keeping foods cooking, poaching, stewing
LOW	Keeping food warm, melting, simmering

**Using the warming center**

The warming center, located in the back center of the glass surface, will keep hot, cooked food at serving temperature.

**NOTE**

The surface warmer will not glow red like the cooking elements.

**CAUTION**

- Do not warm food on the warming center for more than two hours.
- Use only cookware and dishes recommended as safe for oven and cooktop use.
- Always use potholders or oven mitts when removing food from the warming center as cookware and plates will be hot.
- When warming pastries and breads, the cover should have an opening to allow moisture to escape.



- Do not use plastic wrap to cover foods. Plastic may melt onto the surface and be very difficult to clean off
- Always start with hot food. Eating uncooked or cold food placed on the warming center could result in illness.

1. Turn the warming center on. Press the Warming Center On/Off pad.
2. Select the power setting you want. Pressing the Warming Center Level pad once will set it to the Lo setting. Press the pad twice for the Med setting, 3 times for Hi.
3. Turn the warming center off. Press the Warming Center On/Off pad.

**NOTE**

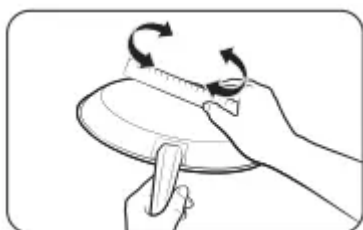
- Pressing the CLEAR/OFF pad does not turn the warming center off.
- For best results, all foods on the warming center should be covered with a lid or aluminum foil. When warming pastries or breads, the cover should be vented to allow moisture to escape.

**Recommended settings**

LEVEL	TYPE OF FOOD
LO	Breads/Pastries, Casseroles, Gravies, Eggs
Med	Dinner plate with food, Soups (cream), Vegetables, Sauces, Stews, Meats
Hi	Fried foods, Soups (liquid), Hot beverages

**Using the proper cookware**

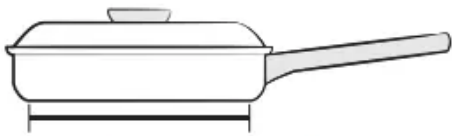
Using the right cookware can prevent many problems, such as uneven cooking or extended cooking times. Using the proper pans will reduce cooking times and cook food more evenly.



Check for flatness by rotating a ruler across the bottom of the cookware.



## CORRECT

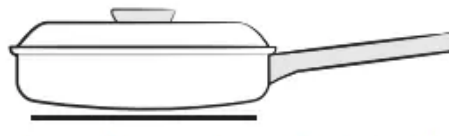


Flat bottom and straight sides.

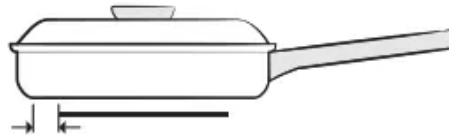
- Tight fitting lids.
- Weight of handle does not tilt pan.
- Pan is well balanced.
- Pan size matches the amount of food to be prepared and the size of the surface element.
- Made of a material that conducts heat well.

Always match pot diameter to element surface diameter.

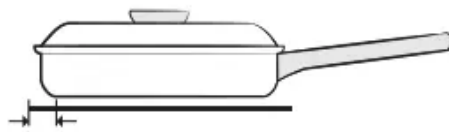
## INCORRECT



Curved and warped pan bottoms.



Pan overhangs element by more than one-half inch.



Pan is smaller than element.



Heavy handle tilts pan.

## Choosing the proper cookware

What your cookware is made of determines how evenly and quickly heat is transferred from the surface element to the pan bottom.

- **ALUMINUM** - Excellent heat conductor. Some types of food will cause the aluminum to darken. (Anodized aluminum cookware resists staining & pitting.). If aluminum pans are slid across the ceramic cooktop, they may leave metal marks that resemble scratches. Remove these marks as soon as the cooktop cools down.
- **COPPER** - Excellent heat conductor but discolors easily. May leave metal marks on ceramic glass (see above).
- **STAINLESS STEEL** - Slow heat conductor with uneven cooking results. Is durable, easy to clean and resists staining.
- **CAST IRON** - A poor conductor; retains heat very well. Cooks evenly once cooking temperature is reached. Not recommended for use on ceramic cooktops.
- **ENAMELWARE** - Heating characteristics will vary depending on the base material. Porcelain enamel coating must be smooth to avoid scratching ceramic cooktops.
- **GLASS** - Slow heat conductor. Not recommended for ceramic cooktop surfaces because it may scratch the glass.

## **Protecting the smoothtop**

### **Cleaning**

- Clean the cooktop before using it for the first time.
- Clean your cooktop daily or after each use. This will keep your cooktop looking good and can prevent damage.
- If a spillover occurs while you are cooking, immediately clean the spill from the cooking area while it is hot to prevent a tough cleaning chore later. Using extreme care, wipe the spill with a clean dry towel.
- Do not allow spills to remain on the cooking area or the cooktop trim for a long period of time.
- Do not use abrasive cleansing powders or scouring pads which will scratch the cooktop
- Do not use chlorine bleach, ammonia, or other cleansers not specifically recommended for use on a glass-ceramic surface.

### **Preventing marks and scratches**

- Do not use glass cookware. It may scratch the cooktop.
- Do not place a trivet or wok ring between the cooktop and the pan. These items can mark or scratch the cooktop.
- Make sure the cooktop and the pan bottom are clean.
- Do not slide metal pans across the cooktop.

### **Preventing stains**

- Do not use a soiled dish cloth or sponge to clean the cooktop surface. A film will remain, which may cause stains on the cooking surface after the area is heated.
- Continuously cooking on a soiled surface can result in a permanent stain.

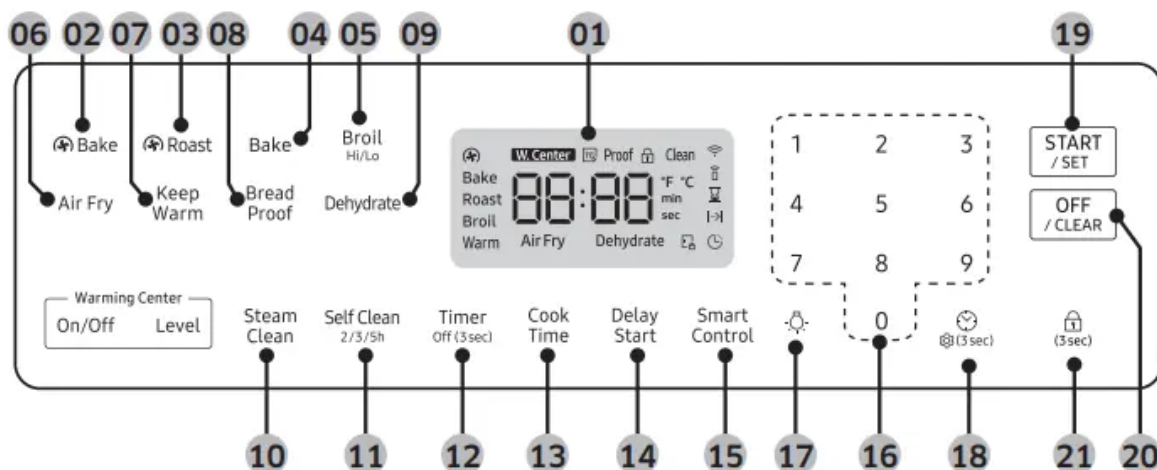
### **Preventing other damage**

- Do not allow plastic, sugar, or foods with high sugar content to melt onto the hot cooktop. Should this happen, clean immediately.
- Do not let a pan boil dry as this will damage the cooktop and the pan.
- Do not use the cooktop as a work surface or cutting board.
- Do not cook food directly on the cooktop. Always use the proper cookware

# Operating the oven

## The oven control panel

READ THE INSTRUCTIONS CAREFULLY BEFORE USING THE OVEN. For satisfactory use of your oven, become familiar with the various features and functions of the oven as described below. Detailed instructions for each feature and function follow later in this user manual.



**01 DISPLAY:** Shows the time of day, oven temperature, whether the oven is in the bake, broil or self-cleaning mode, and the time set for the timer or automatic oven operations.

**02 Convection Bake:** Use to select the Convection bake function of the oven.

**03 Convection Roast:** Use to select the Convection roast function of the oven.

**04 Bake:** Use to select the bake function of the oven.

**05 Broil:** Use to select the broil function of the oven.

**06 Air Fry:** Use to select the air fry function of the oven.

**07 Keep Warm:** Use to select the keep warm function of the single oven to keep cooked foods warm.

**08 Bread Proof:** Use to select the bread proof function of the oven.

**09 Dehydrate:** Use to select the dehydrate function of the oven.

**10 Steam Clean:** Use to select the steam cleaning function of the oven.

**11 Self Clean:** Use to select the self-cleaning function of the oven.

**12 Timer:** Use to set or cancel the kitchen timer. The kitchen timer does not start or stop cooking. Press and hold for 3 seconds to turn off the timer.

**13 Cook Time:** Press and then use the number pad to set the amount of time you want your food to cook. The oven will shut off when the cooking time has run out.

**14 Delay Start:** Press to set the oven to start and stop automatically at a time you set.

**15 Smart Control:** Use to select the smart control feature.

**16 Number pad:** Use to set any function requiring numbers, such as the time of day on the clock, the timer, the oven temperature, the start time and length of operation for timed baking, etc.

**17 Lamp:** Press to turn the oven light on or off.

**18 Clock / Setting :** Use to set the time of day. Use to bring up the user preference menu in the display. (Press for 3 seconds.)

**19 START / SET:** Use to start any cooking or cleaning function in the oven.

**20 OFF / CLEAR:** Press to cancel all oven operations except the clock and timer. Press to cancel a previously entered temperature or time.

**21 Oven lock:** Use to disable all oven functions.


## Oven lock

Lock the oven door and the buttons on the touch pad so they cannot be activated accidentally.



Oven lock can only be activated in standby mode.

### How to activate the oven lock feature

Press Oven lock  for 3 seconds.

The display will show the Lock  icon as well as the current time. All functions must be cancelled before Oven lock is activated. This function is available only when the oven temperature is under 400 °F.



### How to unlock the Oven

Press Oven lock  for 3 seconds. The Lock  icon will disappear from the display.

## Setting the clock

The clock must be set to the correct time of day for the automatic oven timing functions to work properly.

- The time of day cannot be changed during a timed cooking, a delay-timed cooking, or a self-cleaning cycle.

1. Press Clock .
2. Enter the current time in hours and minutes on the number pad, eg. 1, 3, 0, for 1:30.
3. Press Clock  or START/SET to save the changes

## Setting the kitchen timer

The kitchen timer serves as an extra timer that will beep when the set time has elapsed. It does not start or stop cooking functions. You can use the kitchen timer with any of the other oven functions.

### How to set the timer

1. Press Timer On/Off.
2. Enter a desired time using the number pad
3. When done, press START/SET
4. To cancel the Timer settings, press and hold Timer for 3 seconds
5. When the set time elapses, the oven beeps and displays the "End" message. Press Timer to delete the message.

## Timed cooking

In timed cooking, the oven turns on immediately and cooks for the length of time you select. At the end of the cooking time, the oven turns off automatically.

- You can use the timed cooking feature only with another cooking operation (bake, convection bake, convection roast, slow cook, dehydrate, or favorite cook).

### How to set the oven for timed cooking

1. Enter the setup. Press the pad for the cooking operation you want, eg. Bake.
2. Press Cooking Time.
  - You can set the Cook Time at any time. (After selecting the cook mode, during preheating, after preheating.)
3. Enter the cooking time you want, eg. 45 min, using the number pad. You can set the cooking time for any amount of time from 1 minute to 9 hours and 99 minutes.
4. Press START/SET to begin cooking. The temperature display will start to change once the oven temperature reaches 175 °F. The oven will continue to cook until the set amount of time has elapsed, then turn off automatically unless you set the keep warm feature. (Refer to the section on the keep warm feature on page 30.)
5. You can cancel a cook time at any time by setting cook time 0 min. (Press Cooking Time -> enter 0 -> press START/SET)

## CAUTION

Use caution with the timed cooking or delay start features. Use these features to cook cured or frozen meats and most fruits and vegetables. Foods that can easily spoil, such as milk, eggs, fish, meat, or poultry, should be chilled in the refrigerator first. Even when chilled, they should not stand

in the oven for more than 1 hour before cooking begins, and should be removed promptly when cooking is completed. Eating spoiled food can result in sickness from food poisoning.

## Delay start

In a delay timed cooking, the oven's timer turns the oven on and off at times you select in advance.

- You can use the delay start feature only with another cooking operation (bake, convection bake, convection roast, slow cook, dehydrate, or favorite cook).
- You can set the oven for a delay start before setting other cooking operations.
- The clock must be set to the current time.

### How to set the oven for delay start

1. Position the oven rack(s) and place the food in the oven.
2. Press the pad for the cooking operation you want, e.g., Bake. The default temperature is 350 °F.
3. Enter the temperature you want, e.g., 375 °F, using the number pad.
4. Set the cooking time if you want. (Refer to the section on the timed cooking feature on page 29.)
5. Press Delay Start.
6. Enter the time you want the oven to turn on, e.g., 4:30, using the number pad.
7. Press START/SET. At the set time, a short beep will sound. The oven will begin

## Turning the oven light on and off











The oven light turns on automatically when the door is opened.

The oven light turns off automatically when the door is closed.

You can turn the oven light on and off manually by pressing the  pad.

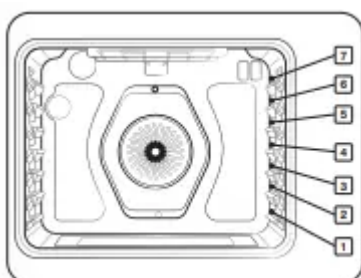
## Minimum and maximum settings

All of the features listed in the table below have minimum and maximum time or temperature settings. A beep will sound each time a pad on the control panel is pressed and the entry is accepted. An error tone will sound in the form of a long beep if the entered temperature or time is below the minimum or above the maximum setting for the feature.

FEATURE		MINIMUM	MAXIMUM
	Bake	175 °F (80 °C)	550 °F (285 °C)
	Broil	LO	HI
	Convection Bake	175 °F (80 °C)	550 °F (285 °C)
	Convection Roast	175 °F (80 °C)	550 °F (285 °C)
	Air Fry	350 °F (175 °C)	500 °F (260 °C)
	Dehydrate	100 °F (40 °C)	225 °F (105 °C)
	Keep Warm*	-	3 Hr.
	Bread Proof	-	12 Hrs.
	Self Clean	2 Hr.	5 Hr.
	Steam Clean	20 Min.	20 Min.

## Using the oven racks

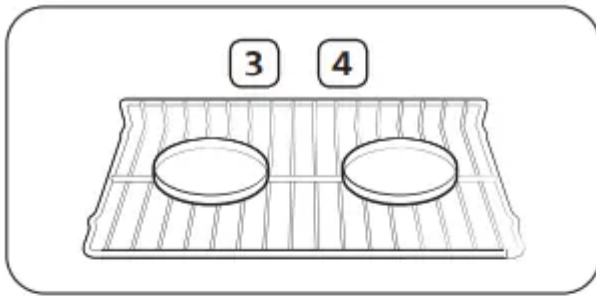
### Oven rack positions



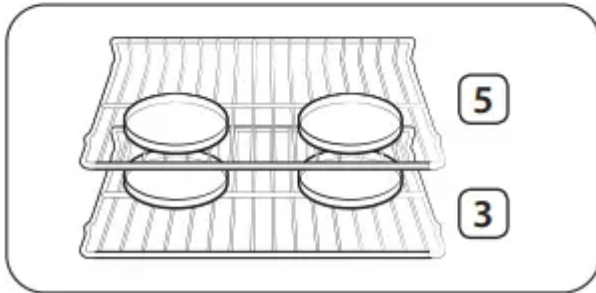
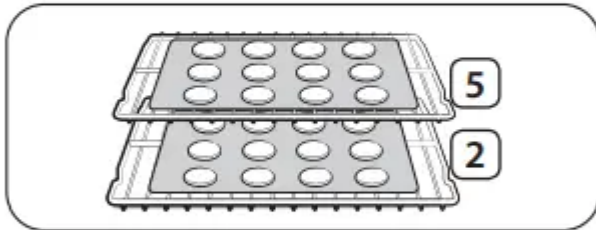
Recommended rack position for cooking

Type of food	Rack Position
Broiling hamburgers	7
Broiling meats or Small cuts of poultry, Fish	4-6
Bundt caked, Pound cakes, Frozen pies, Casseroles	4 or 3
Angel food cakes, Small roasts	2
Turkey, Large roasts, Hams, Fresh pizza	1

### Rack and Pan placement



**Single Oven Rack**



**Multiple Oven Rack**

Centering the baking pans in the oven as much as possible will produce better results. If baking with more than one pan, place the pans so each has at least 1" to 1½" of air space around it. When baking on a single oven rack, place the oven rack in position 3 or 4. See the figure on the left.

When baking cakes and cookies on multiple racks, place the oven racks in positions 2 and 5. See the figure on the left

**Using Multiple Oven Racks**

Type of Baking	Rack Position
Cakes and Cookies	3 and 5

**Before using the racks**

The oven has two racks. Each rack has stops that need to be placed correctly on the supports. These stops will keep the rack from coming completely out.

**REMOVING THE RACKS**

1. Pull the rack straight out until it stops.

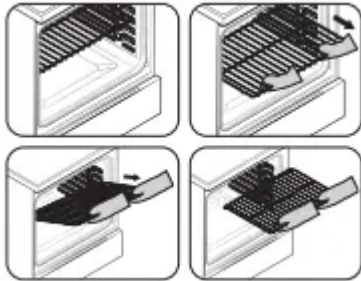


2. Lift up the front of the rack, and then pull it out.

#### REPLACING THE RACKS

1. Place the end of the rack on the support.

2. Tilt the front end up and push the rack in.



#### CAUTION

- Do not cover a rack with aluminum foil or place aluminum foil on the oven bottom. This will hamper heat circulation, resulting in poor baking, and may damage the oven bottom.
- Arrange the oven racks only when the oven is cool.
- Arrange the oven racks only when the oven is cool.

#### Baking

The oven can be programmed to bake at any temperature from 175 °F to 550 °F. Baking temperature and time will vary depending on the ingredients and the size and shape of the baking pan used. Dark or nonstick coatings may cook faster with more browning

#### How to set the temperature

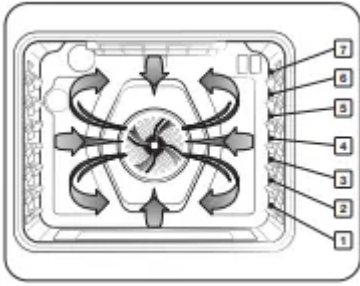
1. Start the set up. Press Bake. The default temperature is 350 °F.
2. Enter the temperature you want on the number pad, eg. 3, 7, 5.
3. Start the bake function. Press START/SET. The temperature display will start to change once the oven temperature reaches 175 °F.
4. If you want to cancel baking or if you have finished, press OFF/CLEAR

**NOTE** For performance reasons, the convection fan may be turned on or off during the operation.

#### How to adjust the temperature while cooking

1. Start the setup. Press Bake. The display will show the present temperature, eg. 375 °F.
2. Enter the temperature you want, eg. 425 °F, using the number pad.
3. Complete the entry by pressing START/SET

## Convection baking




By using the convection bake feature, you will be able to cook faster. You can program the oven for convection baking at any temperature between 175 °F and 550 °F. Convection baking uses a fan to circulate the oven's heat evenly and continuously within the oven. This improved heat distribution allows for even cooking and excellent results using multiple racks at the same time. Foods cooked on a single oven rack will generally cook faster and more evenly with convection baking. Multiple oven rack cooking may slightly increase cook times for some foods, but the overall result is time saved. Breads and pastries brown more evenly.

### Tips for convection baking

The amount of time you save will vary depending on the amount and type of food you are cooking. When baking cookies or biscuits, you should use pans with no sides or very low sides to allow the heated air to circulate around the food. Using a pan with a dark finish will allow faster cooking times. When using convection baking with a single rack, place the oven rack in position 3 or 4. If cooking on multiple racks, place the oven racks in position 3 and 5. When baking a cake, using the bake mode will produce better results.


### How to set the oven for convection baking

1. Start the convection baking mode. Press  Bake. The default temperature is 350 °F.
2. Enter the temperature you want, eg. 400 °F, using the number pad.
3. Press TART/SET to begin convection baking. Conv. Bake and the adjusted oven temperature, eg. 400 °F, will appear in the display for 2 seconds. The temperature display will start to change once the oven temperature reaches 175 °F. The range will beep 6 times when the oven reaches the adjusted oven temperature.
4. To turn off or cancel convection baking, press OFF/CLEAR.

## Convection roasting

Convection roasting is good for cooking large tender cuts of meat, uncovered. Heat comes from the top heating element. The convection fan circulates the heated air evenly over and around the food. Meat and poultry are browned on all sides as if they were cooked on a rotisserie. The heated air seals in juices quickly for a moist and tender product while, at the same time, creating a rich golden brown exterior.

## How to set the oven for convection roasting

1. Start the convection roasting mode. Press  Roast. The default temperature is 350 °F.
2. Enter the temperature you want, eg. 400 °F, using the number pad.
3. Press START/SET to begin convection roasting. Conv. Roast and the adjusted oven temperature, eg. 400 °F, will appear in the display for 2 seconds. The temperature display will start to change once the oven temperature reaches 175 °F. The range will beep 6 times when the oven reaches the adjusted oven temperature.
4. To turn off or cancel convection roasting, Press OFF/CLEAR

## Broiling

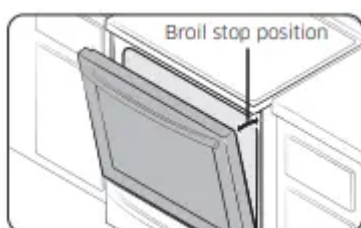
Broiling is a method of cooking tender cuts of meat by direct heat under the broil element of the oven.

The high heat cooks quickly and gives a rich, brown outer appearance. Broil mode is best for meats, fish, and poultry up to 1" thick. Always preheat the oven for 4 minutes before broiling

### How to set the oven for broiling

1. Press Broil once for Hi or twice for Lo. Use Lo to cook foods such as poultry or thick cuts of meat thoroughly without over-browning them.
2. To start broiling, press START/SET. Broil one side until the food is browned. Turn over and broil the other side.
3. Press OFF/CLEAR once you have finished cooking or if you want to cancel broiling.

### Broil stop position



Leave the door open at the broil stop position. The door will stay open by itself, yet the proper temperature is maintained in the oven

**CAUTION** Should an oven fire occur, close the oven door and turn the oven off. If the fire continues, throw baking soda on the fire or use a foam-type fire extinguisher. Do not put water or flour on the fire. Flour can explode and water can cause a grease fire to spread and cause personal injury

### Broiling Recommendation Guide

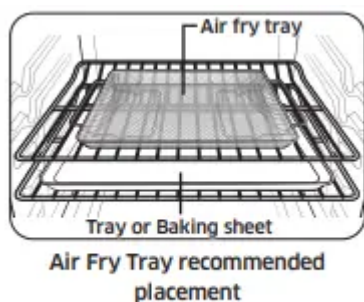
The size, weight, thickness, starting temperature, and your doneness preference will affect broiling times. This guide is based on meats at refrigerator temperature. Always use a broiler pan and its grid when broiling. Always preheat the oven for 4 minutes before broiling.

## Air fry

This feature works special hot air for crispier and healthier frozen or fresh foods without or less oil than normal convection modes. For best results, use this mode on a single oven rack and place the Air fry tray on the position 3. The temperature can be set between 350 °F and 500 °F. Preheating is not necessary for this mode. Follow recipe or package directions for set temperature, time or quantity

### How to set the oven for Air Fry mode

1. Place the tray on rack position 3.
2. Select Air Fry mode.
3. Use the number pad to change the default temperature. Enter the suggested temperature for your food as recommended cooking guide. The default temperature is 425 °F.
4. Set the Cook Time or Delay Start, if necessary.
5. Tap START/SET.
6. When cooking is complete, tap OFF/CLEAR and take out the food.



## NOTE

- Place a baking sheet or tray on the rack below the Air fry tray for getting any drippings. This will help to reduce splatter and smoke.
- Before using a baking sheet, check the maximum allowable temperature of baking sheet.
- Air fry is designed for a single oven rack. Place food on rack position 3 for best results.
- For cooking fresh or homemade foods, spread the oil over a larger area more evenly, crisping up the food more effectively.

## Using the special function

### Dehydrate

Dehydrate dries food or removes moisture from food via heat circulation. After drying the food, keep it in a cool and dry place. For fruit, adding lemon, pineapple juice, or sprinkling sugar on the fruit helps the fruit retain sweetness. See the table below for Dehydrate settings.

1. Press Dehydrate.
2. Press START/SET.
3. Press OFF/CLEAR at any time to turn off the Dehydrate feature.

### **Bread Proof**

The Bread Proof function automatically provides the optimum temperature for the bread proof process and, therefore does not have a temperature adjustment. If you press Bread Proof when the oven temperature is above 95 °F, Hot will appear in the display. Because these functions produce the best results when started while the oven is cool, we recommend that you wait until the oven has cooled down and Hot disappears from the display.

1. Press Bread Proof.
2. Press START/SET.
3. Press OFF/CLEAR at any time to turn off the Bread Proof feature

### **CAUTION**

- Do not use Bread proof for warming food. The proofing temperature is not hot enough to keep food warm.
- Place the dough in a heat-safe container on rack position 3 and cover it with a cloth or with plastic wrap. The plastic wrap may need to be anchored underneath the container so that the oven does not blow the plastic wrap off the dough.
- To avoid lowering

### **Using the keep warm feature**

The keep warm feature will keep cooked food warm for serving up to 3 hours after cooking has finished. After 3 hours, the feature will shut the oven off automatically. The feature may be used without any other cooking operations or may be set to activate after a timed or delay timed cooking operation. You should not use this feature to reheat cold foods.

### **How to use the keep warm feature**

1. Press Keep Warm.
2. Press START/SET.
3. Press OFF/CLEAR at any time to turn the feature off.

### **How to set the oven to activate the keep warm mode after a timed cooking**

1. Set up the oven for Timed cooking. (Refer to the section on the time cooking feature on pages 23.)
2. Press Keep Warm before pressing START/SET to begin cooking.
3. Press OFF/CLEAR at any time to turn the feature off.


## Using the smart control feature

Functions that can be operated from the SmartThings app may not work smoothly if communication condition becomes poor, or the product is installed in a place with a weak Wi-Fi signal.

Please refer to the following table for the main functions that can be operated from the app.

When the remote control is off	Monitoring (Oven, Cooktop), Oven off
When the remote control is on	Monitoring (Oven, Cooktop), Oven start, Oven off, Error check

## How to connect the oven

1. Download and open the SmartThings app on your smart device.
2. Follow the app's on-screen instructions to connect your range.
3. Once the process is complete, the connected  icon located on your range displays and the app will confirm you are connected.
4. If the connection icon does not turn on, follow the instruction in the app to reconnect

To start the oven remotely

1. Press Smart Control appears in the display. The oven can now be started remotely with a connected device.

- Oven remote control
- Transfer the oven setting (mode, time, temperature) from the device to the oven.
- Remotely start the oven (Only available for Electric range).
- Turn the oven off remotely.
- Once cooking starts, you can change the time temperature remotely.
- Self clean mode cannot be started remotely

## Using the voice control

To use the Range's Voice Control function, you need Bixby / Amazon Alexa App / Google Assistant App on your mobile device. Refer to the table below for all available functions.

## **Bixby**

Start conversation with Bixby on SAMSUNG mobile by saying “Hi Bixby” or by pressing the side key

Function	"Hi Bixby"
Start/Preheat	<ul style="list-style-type: none"> <li>• Preheat the range(oven).</li> <li>• Start the range(oven) in convection bake mode[Mode] at 325 degrees[Temp] for 1 hour[Time].</li> <li>• Convection bake[Mode] in the range[Device Name] at 325 degrees[Temp].</li> </ul>
Turn Off/Stop	<ul style="list-style-type: none"> <li>• Cancel the range(oven).</li> <li>• Turn off the range(oven).</li> <li>• Stop baking in the range(oven).</li> </ul>
Check Temp	<ul style="list-style-type: none"> <li>• What is the temperature of the range(oven)?</li> <li>• Check the range(oven) temperature.</li> </ul>
Check Time	<ul style="list-style-type: none"> <li>• Check the remaining time of the range(oven).</li> <li>• How much range(oven) time is left on the timer?</li> <li>• How much time is left on the range timer?</li> </ul>
Check Mode (States)	<ul style="list-style-type: none"> <li>• Check the range status.</li> <li>• Check the status of the range(oven)</li> </ul>
Temp Control	<ul style="list-style-type: none"> <li>• Set the temperature of the range(oven) to 300.</li> <li>• Increase the temp of the range(oven) by 20.</li> <li>• Decrease the temp of the range(oven) by 20.</li> <li>• Turn the range(oven) temperature up to 100 degrees</li> <li>• Turn the range(oven) temperature down to 50 degrees.</li> </ul>
Oven Light	<ul style="list-style-type: none"> <li>• Turn on the oven light (lamp).</li> <li>• Turn on the range oven light.</li> <li>• Turn off the oven light (lamp).</li> <li>• Turn off the range oven light.</li> </ul>
Oven Timer (Cook Time)	<ul style="list-style-type: none"> <li>• Set the timer on the range(oven) to 1 hour.</li> </ul>



## **Amazon Alexa & Google Assistant**

Samsung smart home appliances are supported by SmartThings skill in Alexa & action in Google Assistant.

### **Installation Guide**

Here's how to link SmartThings account into Amazon Alexa or Google Assistant. SmartThings App and Alexa App(or Google Assistant App) should be installed on your phone.

1. Setup the supported devices to SmartThings.
2. After device setup, tap + button on the screen.
3. Tap 'Voice assistant' and link your Samsung account to Amazon Alexa. (or Google Assistant)
4. Check the devices are visible on Amazon Alexa app. Then account linking is complete. (Check the devices are visible and set the location(home&room) of devices in Google home app. Then account linking is complete.)

Function	"Alexa"	"Ok Google"
Start/Preheat	<ul style="list-style-type: none"> <li>• Preheat the oven[Device name].</li> <li>• Start the oven[Device name].</li> <li>• Turn on the oven[Device name].</li> <li>• Set the oven[Device name] to bake [Mode].</li> <li>• Set the oven[Device name] to bake [Mode] for 1hour [Time] at 350 degrees[Temp].</li> <li>• Set the oven[Device name] to bake [Mode] at 350 degrees[Temp].</li> <li>• Set the oven[Device name] to bake [Mode] for 1hour [time].</li> </ul>	<ul style="list-style-type: none"> <li>• Preheat the oven[Device name].</li> <li>• Start the oven[Device name].</li> <li>• Turn on the oven[Device name].</li> <li>• Set the oven[Device name] to bake [Mode].</li> </ul>
Turn Off/Stop	<ul style="list-style-type: none"> <li>• Turn off the oven[Device name].</li> <li>• Stop the oven[Device name].</li> </ul>	<ul style="list-style-type: none"> <li>• Turn off the oven[Device name].</li> <li>• Stop the oven[Device name].</li> </ul>
Check Temp	<ul style="list-style-type: none"> <li>• What is the temperature of the oven[Device name]?</li> </ul>	<ul style="list-style-type: none"> <li>• What is the temperature of the oven[Device name]?</li> </ul>
Check Time		<ul style="list-style-type: none"> <li>• What time is left on the oven[Device name]?</li> </ul>
Check Mode (States)	<ul style="list-style-type: none"> <li>• Is the oven[Device name] running?</li> <li>• Is the oven[Device name] on?</li> </ul>	<ul style="list-style-type: none"> <li>• Is the oven[Device name] running?</li> <li>• What mode is the oven[Device name] set to?</li> </ul>
Temp Control	<ul style="list-style-type: none"> <li>• Set oven[Device name] to 300 degrees [Temp].</li> </ul>	<ul style="list-style-type: none"> <li>• Set oven[Device name] to 300 degrees [Temp]</li> </ul>

Oven Timer (Cook Time)	<ul style="list-style-type: none"> <li>• Set oven[Device name] to 3 hours[Time]</li> <li>• Add 10 minutes/hours[Time] to the oven[Device name]</li> </ul>	<ul style="list-style-type: none"> <li>• Set oven[Device name] to 3 hours[Time].</li> <li>• Add 10 minutes/hours[Time] to the oven[Device name].</li> </ul>
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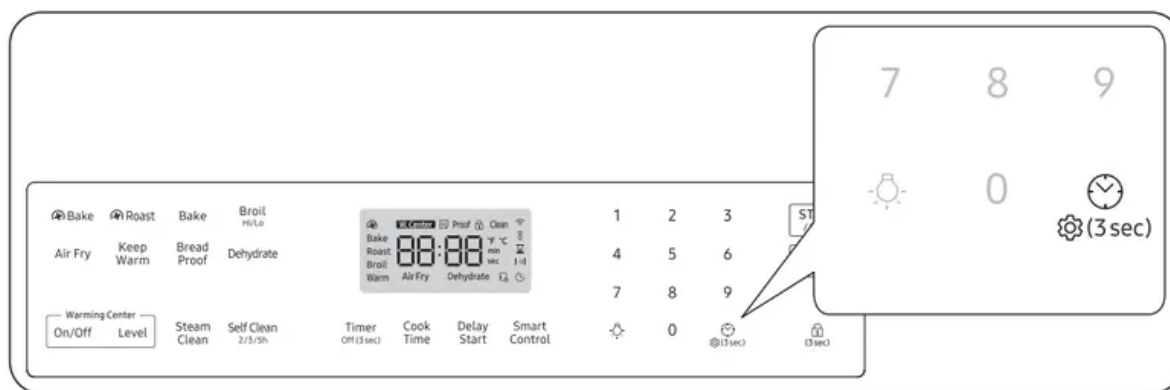
## Operating the oven

### Using the options function

This function enables you to control various electronic control options. Refer to the following table for available options. The option menu is only available when the oven is not being used (not cooking).

Options	Feature
1. Temp Adjust	Lets you correct the temperature in the oven
2. Temp Unit	Lets you program the oven control to display temperatures in Fahrenheit or Celsius.
3. Auto Conversion	The convection auto conversion feature automatically converts entered regular baking temperatures to convection baking temperatures.
4. 12-hour energy saving	This feature automatically turns off the oven after 12-hours during baking functions or after 3 hours during a broil function.
5. Sound On/Off	Lets you set the oven controls to operate silently
6. Wi-Fi On/Off	Lets you set the wi-fi network to deactivate.
0. Demo mode	This option is for use by retail establishments for display purposes only

**NOTE** Options key location



## Temp Adjust

The temperature in the oven has been calibrated at the factory. When first using the oven, be sure to follow recipe times and temperatures. If you think the oven is too hot or too cool, you can correct the temperature in the oven. Before correcting, test a recipe by using a temperature setting that is higher or lower than the recommended temperature. The baking results should help you to decide how much of an adjustment is needed. The oven temperature can be adjusted  $\pm 35^{\circ}\text{F}$  ( $\pm 19^{\circ}\text{C}$ ).

### How to correct the oven temperature

1. Press Options for 3 seconds, and then Press 1 on the number pad.
2. Press Clock . to select higher or lower than the current temperature.
3. Enter the adjustment you want to make using the number pad. (0-35).
4. Press START/SET to save the changes.

**NOTE** This adjustment will not affect the broiling or the self-cleaning temperatures. The adjustment will be retained in memory after a power failure.

### Temp Unit (Fahrenheit or Celsius temperature selection)


You can program the oven control to display the temperature in Fahrenheit or Celsius. The oven has been preset at the factory to display in Fahrenheit. How to change the display from Fahrenheit to Celsius or Celsius to Fahrenheit

1. Press Options for 3 seconds, and then Press 2 on the number pad.
2. Press 1 (Fahrenheit) or 2 (Celsius) on the number pad.
3. Press START/SET to save the changes.

### Auto Conversion

When you use the auto conversion feature, the convection auto conversion feature will automatically convert entered regular baking temperatures to convection baking temperatures. If this feature is activated, the display will show the actual converted (reduced) temperature. For example, if you enter a regular recipe temperature of  $350^{\circ}\text{F}$  and press Oven Start/Set, the display will show the converted temperature of  $325^{\circ}\text{F}$ . (Default setting : off)


### **How to enable or disable the auto conversion feature**

1. Press  (3sec) Options for 3 seconds, and then Press 3 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

### **12-hour energy saving**


If you accidentally leave the oven on, this feature will automatically turn off the oven after 12-hours during baking functions or after 3 hours during a broil function. (Default setting : on)

### **How to turn the 12-hour energy saving feature on or off**

1. Press  (3sec) Options for 3 seconds, and then Press 4 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

### **Sound On/Off**


Using Sound On/OFF, you can set the oven controls to operate silently. How to turn the sound on or off

1. Press  (3sec) Options for 3 seconds, and then Press 5 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

### **Wi-Fi On/Off**


You can turn the range's Wi-Fi connection on or off.

### **How to turn the Wi-Fi on or off**

1. Press  (3sec) Options for 3 seconds, and then Press 6 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

### **Demo mode**

This option is for use by retail establishments for display purposes only. (The heating element does not operate.) How to enable or disable the demo mode

1. Press  (3sec) Options for 3 seconds, and then Press 0 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

## Maintaining your appliance

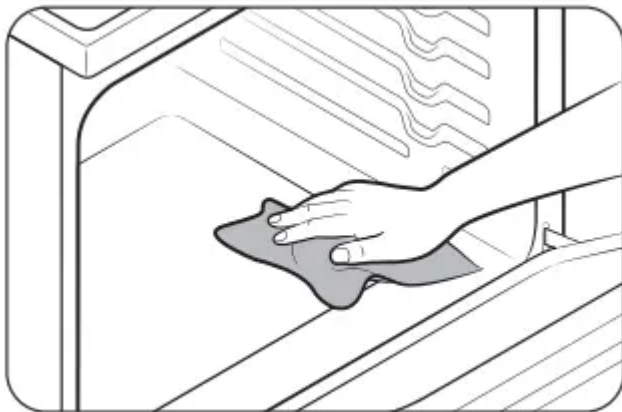
### Self-cleaning

This self-cleaning oven uses high temperatures (well above cooking temperatures) to burn off leftover grease and residue completely or reduce them to a finely powdered ash that you can wipe away with a damp cloth.

#### CAUTION

- During the self-cleaning cycle, the outside of the range will become very hot to the touch. Do not leave small children unattended near the appliance.
- Some birds are extremely sensitive to the fumes given off during the self-cleaning cycle of any range. Move birds to another well-ventilated room.
- Do not line the oven walls, racks, bottom, or any other part of the range with aluminum foil. Doing so will result in poor heat distribution, poor baking results, and cause permanent damage to the oven interior. Aluminum foil will melt and adhere to the interior surface of the oven.
- Do not force the oven door open. This can damage the automatic door locking system. Use care when opening the oven door after the self-cleaning cycle is complete. Stand to the side of the oven when opening the door to allow hot air or steam to escape. The oven may still be VERY HOT.

#### Before a self-cleaning cycle



**Fig. 1**

- We recommend venting your kitchen with an open window or using a ventilation fan or hood during the self-cleaning cycle.
- Remove the wire rack, broil pan, broil pan insert, all cookware, and any aluminum foil from the oven.
- Wipe up debris from the oven bottom. (Fig. 1)

- The silver-colored oven racks can be self-cleaned, but they will darken, lose their luster, and become hard to slide.

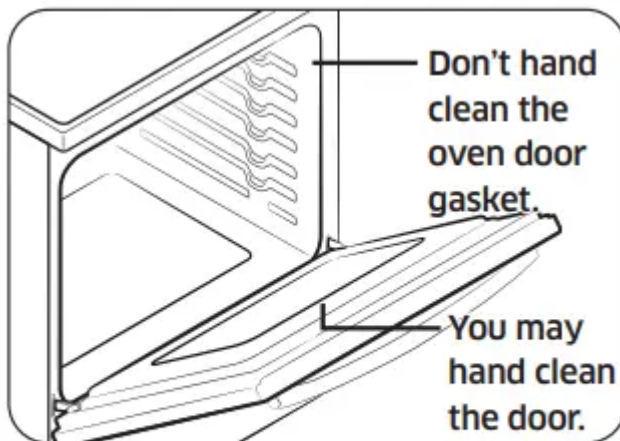


Fig. 2

- Residue on the front frame of the range and outside the gasket on the door will need to be cleaned by hand. Clean these areas with hot water, soapfilled steel-wool pads, or cleansers such as Soft Scrub. Rinse well with clean water and dry
- Do not clean the gasket. The fiberglass material of the oven door gasket cannot withstand abrasion. It is essential for the gasket to remain intact. If you notice it becoming worn or frayed, have it replaced. (Fig. 2)
- Make sure the oven light bulb cover is in place and the oven light is off.

### How to run a self-cleaning cycle

1. Select the length of time for the self-cleaning operation, eg. 3 hours. Press Self Clean once for a 3 hour clean time, twice for a 5 hour clean time, or 3 times for a 2 hour clean time. The default setting is 3 hours.
2. Start the self-cleaning cycle. Press START/SET. The motor-driven door lock will engage automatically.
3. When the self-cleaning cycle is done, End will appear in the display and the range will beep 6 times.

### How to delay the start of self-cleaning

1. Press Self Clean. Select the desired self-clean time by pressing Self Clean.
2. Press Delay Start.
3. Enter the time you want the clean cycle to start.
4. Press START/SET. The display will show Delay, Self clean, and the Lock icon. The motor-driven door lock will engage automatically.
5. The Self-Cleaning cycle will turn on automatically at the set time

## How to turn off the self-cleaning feature

You may find it necessary to stop or interrupt a self-cleaning cycle due to smoke in the oven.

1. Press OFF/CLEAR.
2. You will be able to open the oven door once the oven has cooled down for approximately 1 hour.

## After a self-cleaning cycle

- You may notice some white ash in the oven. Wipe it up with a damp cloth after the oven cools. (If white spots remain, remove them with a soap-filled steel wool pad and rinse thoroughly with a vinegar and water mixture.)
- If the oven is not clean after one cycle, repeat the cycle.
- You cannot set the oven for cooking until the oven is cool enough for the door to unlock.

## Steam-cleaning

### How to set the oven for steam-cleaning

For light cleaning, the Steam-cleaning function saves time and energy. For heavier duty cleaning, use the self-cleaning function.



1. Remove all accessories from the oven.
2. Pour approximately 10 oz. (300 ml) of water onto the bottom of the empty oven and close the oven door. Use normal water only, not distilled water.
3. Press Steam Clean.
4. Press START/SET. When the operation is complete, the display will blink and a beep will sound.



5. Press OFF/CLEAR.
6. Clean the oven's interior. There will be a significant amount of water remaining on the bottom of the oven after a steam-cleaning cycle. Remove the residual water with a sponge or soft dry cloth.

**NOTE** If you press Steam Clean when the oven temperature is above 100°F, Hot will appear in the display. Because these functions produce the best results when started while the oven is cool, we recommend that you wait until the oven has cooled down and Hot disappears from the display.

### **After a steam-cleaning cycle**

- Take care when opening the door before a steam-cleaning procedure has ended. The water on the bottom is hot.
- Open the oven door and remove the remaining water with a sponge. Do not leave the residual water in the oven for any length of time. Wipe the oven clean and dry with a soft cloth. Do not forget to wipe under the oven door seal.
- Use a detergent-soaked sponge, a soft brush, or a nylon scrubber to wipe the oven interior. Remove stubborn residue with a nylon scourer. You can remove lime deposits with a cloth soaked in vinegar.
- If the oven remains dirty, you can repeat the procedure once the oven has cooled.
- For heavy residue, such as grease left over from roasting, we recommend that you rub detergent into the residue before activating the steam-cleaning function.
- After cleaning, leave the oven door ajar at a 15 ° angle to allow the interior enamel surface to dry thoroughly.

## **Care and cleaning of the oven**

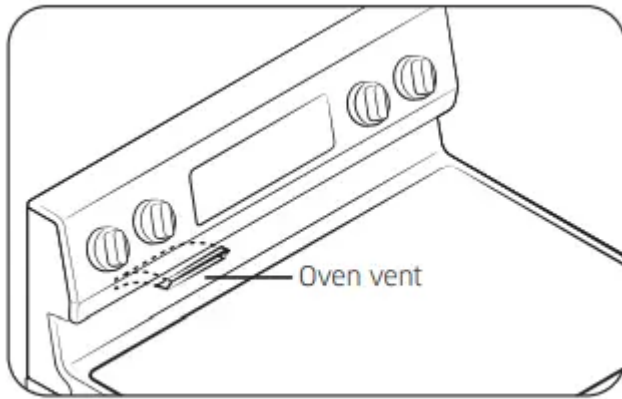
### **WARNING**

- Be sure all controls are OFF and all surfaces are COOL before cleaning any part of the range.



- If your range is removed for cleaning, servicing, or any reason, be sure the Anti-Tip device is re-engaged properly when the range is replaced. If you fail to reengage the Anti-Tip device, the range could tip and cause serious injury.

### **Vent**



- The oven vent is located above the right rear surface unit.
- This area could become hot during oven use.
- It is normal for steam to come out of the vent.
- The vent is important for proper air circulation. Never block this vent.

### **Cleaning painted parts and decorative trim**

- For general cleaning, use a cloth with hot and soapy water.
- For more difficult residue and built-up grease, apply a liquid detergent directly onto the area and leave for 30 to 60 minutes. Wipe with a damp cloth and dry. Do not use abrasive cleaners on any of these surfaces. They can scratch.

### **Cleaning stainless steel surfaces**

1. Shake the bottle of Stainless Steel Appliance Cleaner or Polish well.
2. Place a small amount of stainless steel appliance cleaner or polish on a damp cloth or damp paper towel.
3. Clean a small area, rubbing with the grain of the stainless steel if applicable.
4. Dry and buff with a clean, dry paper towel or soft cloth.
5. Repeat as necessary.

### **NOTE**

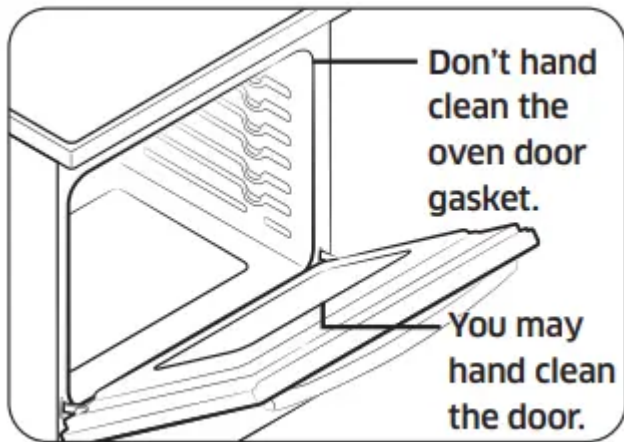
- Do not use a steel-wool pad. It will scratch the surface.
- If a mineral oil-based stainless steel appliance cleaner has been used before to clean the appliance, wash the surface with dishwashing liquid and water prior to using the Stainless Steel Appliance Cleaner or Polish.

### **Oven racks**

- If the racks are left in the oven during a self-cleaning cycle, their color will turn slightly blue and the finish will be dull. After the self-cleaning cycle is complete and the oven has

cooled, rub the sides of the racks with wax paper or a cloth containing a small amount of oil. This will help the racks glide more easily in their tracks.

## Oven door



- Use soap & water to thoroughly clean the top, sides, and front of the oven door. Rinse well. You may use a glass cleaner on the outside glass of the oven door. DO NOT immerse the door in water. DO NOT spray or allow water or the glass cleaner to enter the door vents. DO NOT use oven cleaners, cleaning powders, or any harsh abrasive cleaning materials on the outside of the oven door
- DO NOT clean the oven door gasket. The oven door gasket is made of a woven material which is essential for a good seal. Care should be taken not to rub, damage, or remove this gasket.

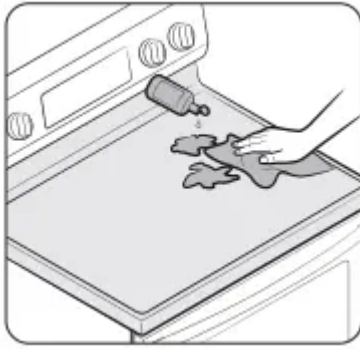
## Care and cleaning of the glass cooktop

### Normal daily use cleaning

Use only a ceramic cooktop cleaner. Other creams may not be as effective. By following these steps, you can maintain and protect the surface of your glass cooktop.

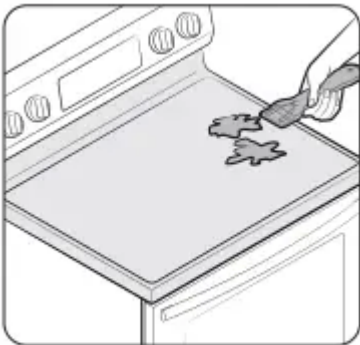
1. Before using the cooktop for the first time, clean it with a ceramic cooktop cleaner. This helps protect the top and makes cleanup easier.
2. Daily use of a ceramic cooktop cleaner will help keep the cooktop looking new.
3. Shake the cleaning cream well. Apply a few drops of cleaner directly to the cooktop.
4. Use a paper towel or a cleaning pad for ceramic cooktops to clean the entire cooktop surface.
5. Use a dry cloth or paper towel to remove all cleaning residue. No need to rinse

### Removing burned-on residue



1. Allow the cooktop to cool.
2. Spread a few drops of ceramic cooktop cleaner on the entire burned residue area.
3. Using the cleaning pad for ceramic cooktops, rub the residue area, applying pressure as needed.
4. If any residue remains, repeat the steps listed above as needed.
5. For additional protection, after all residue has been removed, polish the entire surface with ceramic cooktop cleaner and a paper towel.

#### **Removing heavy, burned-on residue**



1. Allow the cooktop to cool.
2. Use a single-edge razor-blade scraper at approximately a 45° angle against the glass surface and scrape the soil. It will be necessary to apply pressure to remove the residue.
3. After scraping with the razor scraper, spread a few drops of ceramic cooktop cleaner on the entire burned residue area. Use the cleaning pad to remove any remaining residue. (Do not scrape the seal.)
4. For additional protection, after all residue has been removed, polish the entire surface with the cooktop cleaner and a paper towel.

#### **Removing metal marks and scratches**

1. Be careful not to slide pots and pans across your cooktop. It will leave marks on the cooktop surface. You can remove these marks by applying ceramic cooktop cleaner with a cleaning pad for ceramic cooktops.
2. If pots with a thin overlay of aluminum or copper are allowed to boil dry, the overlay may leave black discoloration on the cooktop. You should remove this discoloration immediately or it may become permanent.

### **Cleaning the cooktop seal**



To clean the seal around the edges of the glass, lay a wet cloth on it for a few minutes, then wipe clean with a nonabrasive cleaner.

### **Potential for permanent damage to the glass surface**

- Sugary spillovers (such as jellies, fudge, candy, syrups) or melted plastics can cause pitting of the surface of your cooktop. This is not covered under the warranty. You should clean the spill while it is still hot. Take special care when removing hot substances. Refer to the following section.
- When using a scraper, be sure it is new and the razor blade is still sharp. Do not use a dull or nicked blade.

### **Cleaning sugary spills and melted plastic**

1. Turn off all surface units. Remove hot pans.
2. Wearing an oven mitt, use a single-edge razor-blade scraper to move the spill to a cool area of the cooktop. Remove the spill with paper towels.
3. Any remaining spillover should be left until the surface of the cooktop has cooled.
4. Don't use the surface units again until all of the residue has been completely removed.

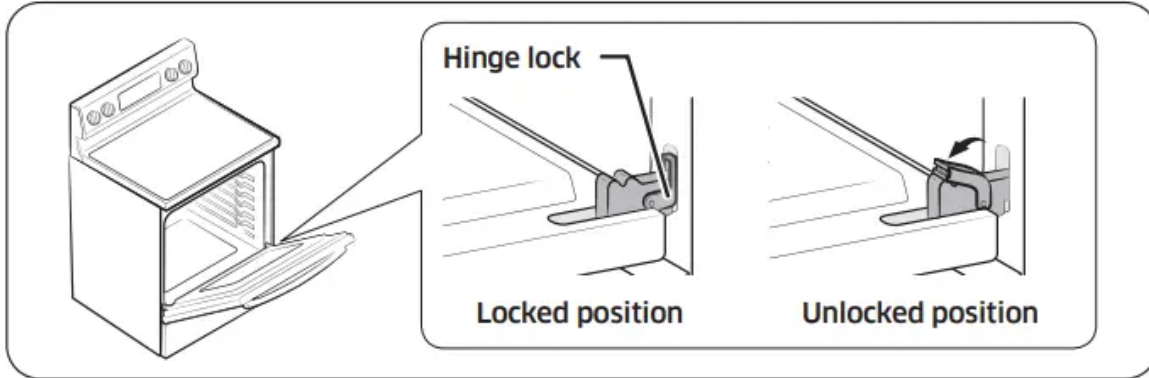
**NOTE** If pitting or indentations in the glass surface have already occurred, the cooktop glass will have to be replaced. In this case, service will be necessary.

## **Removing and replacing the oven door**

### **How to remove the door**

## CAUTION

- The door is very heavy. Be careful when removing and lifting the door. Do not lift the door by the handle.
- Turn the power OFF before removing the door



1. Open the door completely.
2. Pull the hinge locks down toward the door frame to the unlocked position.

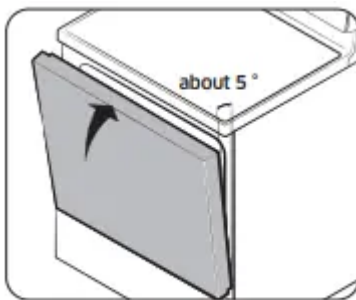


Fig. 1

3. Firmly grasp both sides of the door at the top.
4. Close the door to the door removal position, which is approximately 5 degrees from vertical (Fig. 1).

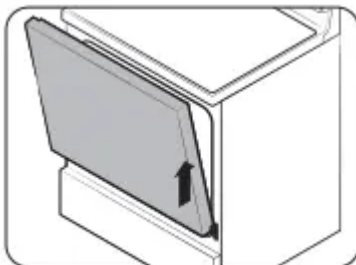
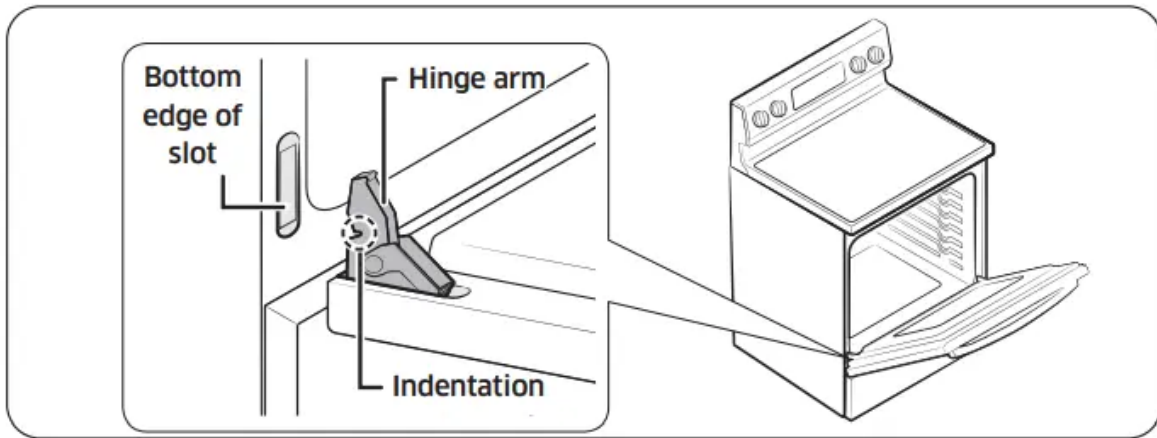


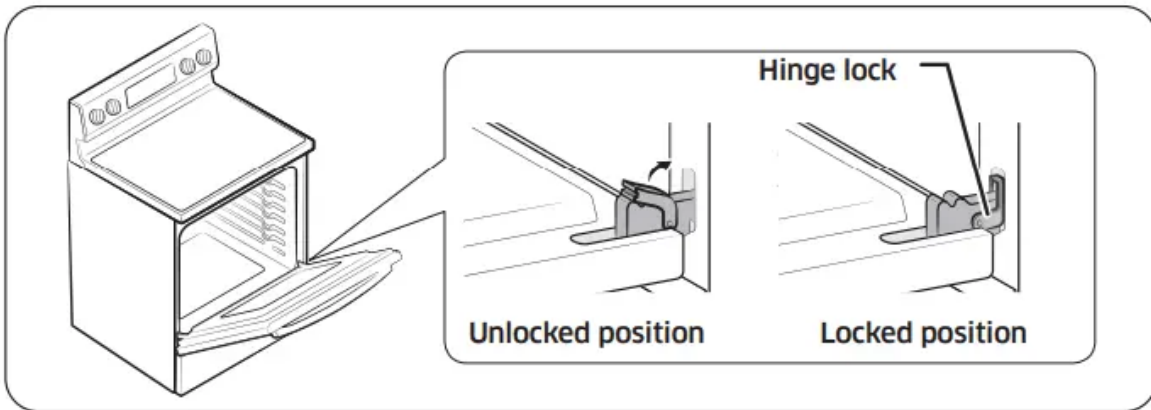
Fig. 2

5. Lift door up and out until the hinge arm is clear of the slot (Fig. 2).

## How to re-install the door

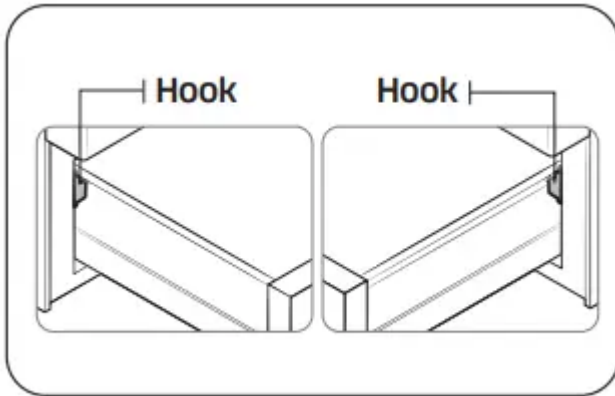


1. Firmly grasp both sides of the door at the top.
2. With the door at the same angle as the removal position, slide the indentation of the hinge arm into the bottom edge of the hinge slot. The notch in the hinge arm must be fully inserted into the bottom of the slot.



3. Open the door fully. If the door will not open fully, the indentation is not inserted correctly in the bottom edge of the slot.
4. Push the hinge locks up against the front frame of the oven cavity to the locked position.
5. Close the oven door.

## Removing and replacing the storage drawer



### How to remove the storage drawer


1. Pull the drawer out until it stops.
2. Lift and pull the drawer out.

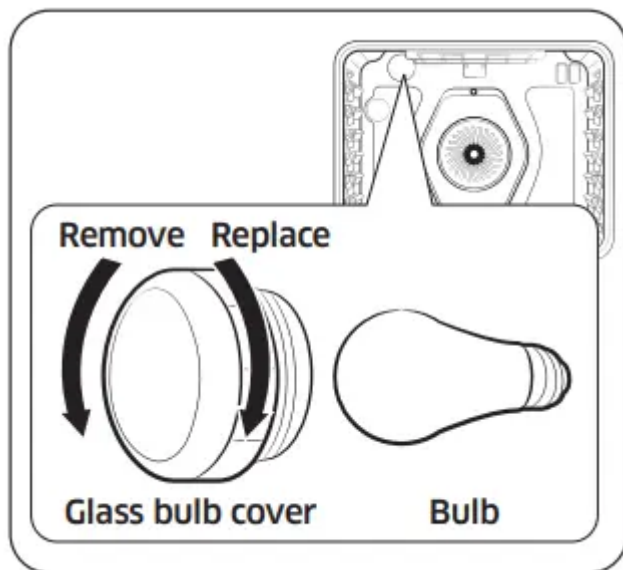
### How to replace the storage drawer

1. Put the left side of the drawer over the left hook and the right side over the right hook.
2. Push the drawer until it stops.

## Changing the oven light

The oven light is a standard 40-watt appliance bulb. It will come on when the oven door is open.

When the oven door is closed, press the  pad to turn it on or off. It will not work during a self-cleaning cycle.



1. Make sure the oven and the bulb are cool.
2. Unplug the range or disconnect the power.

3. Turn the glass bulb cover in the back of the oven counterclockwise to remove.
4. Turn the bulb counterclockwise to remove it from its socket.
5. Insert a new 40 watt appliance bulb, and then turn it clockwise to tighten. Replace the bulb cover by turning clockwise.
6. Plug in the range or reconnect the power.

**CAUTION** Before changing your oven light bulb, disconnect the electrical power to the range at the main fuse or circuit breaker panel. Make sure the oven and the bulb are cool

## Troubleshooting

### Troubleshooting

Samsung works hard to ensure that you don't have problems with your new electric range. If you run into unexpected trouble, look first for a solution in the tables below. If you're still having trouble after trying the suggested solution, call Samsung at 1-800-SAMSUNG (1-800-726-7864).

### Installation

<b>Problem</b>	<b>Possible cause</b>	<b>Solution</b>
The range is not level.	The appliance has been installed improperly.	<ul style="list-style-type: none"> <li>• Place the oven rack in the center of the oven. Place a level on the oven rack. Adjust the leveling legs at the base of the range until the oven rack is level.</li> <li>• Insure the floor is level and strong and stable enough to adequately support the range</li> </ul>
	The floor is sagging or sloping.	Contact a carpenter to correct the situation
	The kitchen cabinets are not properly aligned and make the range appear to be not level.	Insure the cabinets are square and provide sufficient room for installation
The appliance must be accessed for servicing and cannot be moved easily.	The kitchen cabinets are not square and too close to the appliance.	Contact a builder or installer to make the appliance accessible.
	Carpet is interfering with movement of the range.	Provide sufficient space so the range can be lifted over the carpet.

## CONTROL DISPLAY

<b>Problem</b>	<b>Possible cause</b>	<b>Solution</b>
The Display goes blank.	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker
The Display flashes	There was a power failure.	Reset the clock.

## COOKTOP

<b>Problem</b>	<b>Possible cause</b>	<b>Solution</b>
The surface units will not maintain a rolling boil or will not cook fast enough	You may be using inappropriate cookware.	Use pans which are flat and match the diameter of the surface unit selected
	In some areas, the power (voltage) may be low.	Cover the pan with a lid until the desired heat is obtained.
The surface units will not turn on.	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker.
	The cooktop controls are set improperly.	Check if the correct control is set for the surface unit you are using
Areas of discoloration on the cooktop.	Food spillover was not cleaned.	Refer to the section on the care and cleaning of the glass cooktop on pages 48.
	The surface is hot and the model features a lightcolored cooktop	This is normal. The surface may appear discolored when it is hot. This is temporary and will disappear as the glass cools.
The surface unit frequently cycles on and off.	The element will cycle on and off to maintain the power setting.	This is normal operation, and not a system failure. Use the oven as usual.
The surface unit stops glowing when changed to a lower setting	This is normal. The unit is still on and hot.	This is normal. The unit is still on and hot.
Scratches or abrasions on the cooktop surface	Scratches or abrasions on the cooktop surface	Scratches are not removable. Tiny scratches will become less visible in time as a result of cleaning. Use ceramic glass top cleaning cream. Do not use chemical or corrosive agents. These agents may damage the surface of the product
	Cookware with rough bottoms was used on the cooktop or there were coarse	To avoid scratches, use the recommended cleaning procedures. Make sure cookware

	particles (eg. salt or sand) present between the cookware and the surface of the cooktop.	bottoms are clean before use, and use cookware with smooth bottoms.
	Cookware has been slid across the cooktop surface	To avoid scratches, use the recommended cleaning procedures. Make sure cookware bottoms are clean before use, and use cookware with smooth bottoms.
Brown streaks or specks.	Boilovers have been cooked onto the surface.	<ul style="list-style-type: none"> <li>• Wait until the surface cools down. Then, use a scraper to remove those impurities. Use the blade scraper to remove soil.</li> <li>• See the section on the care and cleaning of the glass cooktop on pages 48</li> </ul>
Areas of discoloration with metallic sheen	Mineral deposits from water and food have been left on the surface of the cooktop	<ul style="list-style-type: none"> <li>• Remove using a ceramic-glass cooktop cleaning cream.</li> <li>• Use cookware with clean, dry bottoms. Clean the cooktop with a ceramic cleaning agent regularly every week.</li> </ul>
“Cracking” or “popping” sound.	This is the sound of the metal heating and cooling during both the cooking and self-cleaning functions.	This is normal operation, and not a system failure. Use the oven as usual.

## OVEN

<b>Problem</b>	<b>Possible cause</b>	<b>Solution</b>
The oven will not turn on	The range is not completely plugged into the electrical outlet.	Make sure the electrical plug is inserted into a live, properly grounded outlet
	A fuse in your home may be blown or the circuit breaker tripped	Replace the fuse or reset the circuit breaker.
	The oven controls have been set improperly	See the chapter on operating the oven starting on page 28
	The oven is too hot.	Allow the oven to cool.
	Incomplete service wiring	Call for service.
	Power outage.	Check to see if the house lights will turn on. If required, call your local electric company for service.
The oven light will not turn on.	The light bulb is loose or defective.	Tighten or replace the bulb.
	The switch operating the light is broken.	Call for service.
The appliance will not turn on.	The appliance is not completely plugged into the electrical outlet or a fuse in your home may be blown or a circuit breaker may have tripped.	Make sure the power cord is plugged into a live, properly grounded outlet. Check the fuse and circuit breakers.
	Incomplete service wiring.	Call for service.
	Power outage.	Check to see if the house lights will turn on. If necessary, call your local electric company for service.
The oven smokes excessively during broiling	The control has not been set properly.	Refer to the section on using the broiler starting on page 34

	The meat has been placed too close to the element	Reposition the rack to provide proper clearance between the meat and the element. Preheat the broil element for searing
	The meat has not been properly prepared.	Remove the excess fat from the meat. Cut away fatty edges that may curl, leaving the lean intact.
	Grease has built up on oven surfaces.	Regular cleaning is necessary when broiling frequently.
Food does not bake or roast properly	The oven controls have not been set correctly.	See the chapter on operating the oven starting on page 28
	The oven rack has been positioned incorrectly or is not level.	See the section on using the oven racks on page 31.
	Incorrect cookware or cookware of improper size is being used.	See the section on using the oven racks on page 31.
	The oven sensor needs to be adjusted.	See the section on adjusting the thermostat on page 40
Food does not broil properly	The serving size may not be appropriate.	Refer to the cooking guide for serving sizes on page 35, and then try again.
	The rack has not been properly positioned.	See the broiling recommendation guide on page 35
	Cookware not suited for broiling.	Use suitable cookware.
	In some areas, the power (voltage) may be low.	<ul style="list-style-type: none"> <li>• Preheat the broil element for 10 minutes.</li> <li>• See the broiling recommendation guide on page 35</li> </ul>
The oven temperature is	The oven sensor needs to be adjusted.	See the section on adjusting the thermostat on page 40

too hot or too cold.		
The oven will not self-clean	The oven temperature is too high to start a selfclean operation	Allow the range to cool, and then reset the controls
	The oven controls have been set incorrectly	See the section on selfcleaning on page 43
	A self-cleaning cycle cannot be started if the oven lockout feature has been activated or if a radiant surface element is on.	Deactivate the oven lockout (see page 28). Make sure all surface elements are turned off
Excessive smoking during a selfcleaning cycle	There is excessive soiling in the oven.	Press OVEN OFF. Open the windows to rid the room of smoke. Wait until the selfcleaning cycle is cancelled. Wipe up the excessive soil, and then start the selfcleaning cycle again.
The oven door will not open after a self-cleaning cycle	The oven is too hot.	Allow the oven to cool.
The oven is not clean after a selfcleaning cycle.	The oven controls were not set correctly	See the section on selfcleaning on page 43
	The oven was heavily soiled.	Wipe up heavy spillovers before starting the selfcleaning cycle. Heavily soiled ovens may need to be self-cleaned again or for a longer period of time
Steam is coming out of the vent.	When using the convection feature, it is normal to see steam coming out of the oven vent.	This is normal operation, and not a system failure. Use the oven as usual
	As the number of racks or amount of food being cooked increases, the	This is normal operation, and not a system failure. Use the oven as usual

	amount of visible steam will increase.	
A burning or oily odor is coming from the vent.	This is normal in a new oven and will disappear in time.	<ul style="list-style-type: none"> <li>• To speed the process, set a self-cleaning cycle for a minimum of 3 hours</li> <li>• See the section on self-cleaning on page 43</li> </ul>
Strong odor	An odor coming from the insulation around the inside of the oven is normal for the first few times the oven is used.	Operate the oven at the bake setting at 400 °F for 1 hour.
Fan noise	A convection fan may automatically turn on and off	This is normal operation, and not a system failure. Use the oven as usual.
Oven racks are difficult to slide.	The shiny, silver-colored racks were cleaned in a self-cleaning cycle.	Apply a small amount of vegetable oil to a paper towel and wipe the edges of the oven racks with the paper towel.

## DRAWER

Problem	Possible cause	Solution
The Drawer does not slide smoothly or drags.	The drawer is out of alignment.	Fully extend the drawer and push it all the way in. See the page 41
	The drawer is over-loaded or the load is unbalanced	Reduce weight. Redistribute drawer contents.
Excessive condensation in the drawer.	There is liquid present in the drawer.	Remove the liquid.
	Uncovered foods	Cover food with a lid.

## Information codes

### OVEN

<b>Displayed Code</b>	<b>Possible cause</b>	<b>Solution</b>
C-d0	There is a short in the control key	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-d1	The door lock is misaligned	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-F2	This code occurs if communication between the Main and Touch is interrupted.	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-20	The oven sensor is open when the oven is operating.	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
	There is a short in the Oven sensor	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-21	This code occurs if the internal temperature rises abnormally high.	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-30	The main PCB sensor is open when the oven is operating	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the

		power. If this does not solve the problem, call for service.
	There is a short in the main PCB sensor.	Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.
C-31	This code occurs if the PCB temperature rises abnormally high	Call for service.
bAd LinE	This error message appears if the power cord is installed improperly.	If the power connection is plugged in improperly, "bAd LinE" appears on the display. Reconnect the power connection properly, and the message disappears.

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.