

## Using your TV

This section provides information on using the day-to-day features of your TV.

### Status indicator

Your TV has a single status indicator. It goes on and off and blinks in different ways depending on the status of the TV, as shown in the following table:

TV CONDITION	STATUS INDICATOR	MEANING
On (screen is active)	Off	Screen is communicating that TV is on.
Screensaver (screen is active)	Off	Screen is communicating that TV is on.
Off (no power)	Off	TV is not connected to power.
Off (standby)	On	TV is connected to power and is ready to use.
Starting up from off state	Slow pulsing blink until startup completes	TV is doing something.
On (receiving update from USB)	Slow pulsing blink until update completes	TV is doing something.
Remote command received	Dims on/off once	TV has received your command.
Network connection lost	Two short blinks, pause, repeat	TV was connected and paired with a Roku account and now has no network connection.
Powering down to standby mode	Slow pulsing blink until the TV reaches standby.	TV is doing something.

### Standby mode energy savings

When you turn off your TV, it remains in a higher power mode for a few minutes, after which it goes into a very low power standby mode. If you turn on the TV again before it has entered the very low power mode, it turns on immediately. After the TV goes into the lower power standby mode, it takes a few seconds longer to start up.

Only in connected mode on TVs that do not have an Energy Star® rating, you can optionally enable Fast TV start. When this option is enabled, your TV starts up almost immediately regardless of how long it has been turned off, but uses somewhat more power in standby mode. For more information, see Fast TV start.

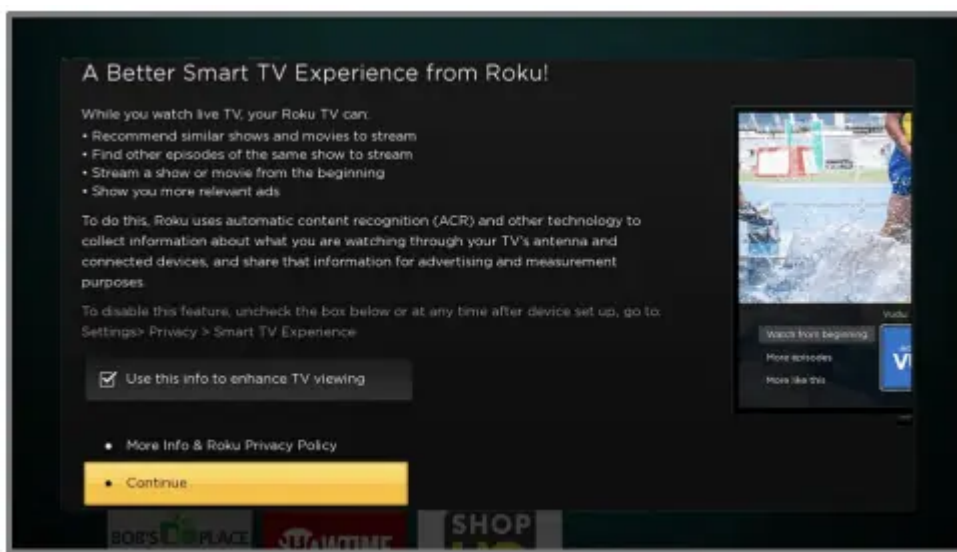
## Getting help

The Roku Tips & Tricks channel has helpful videos about many aspects of using your TV. You can access the channel in two ways:

- Select the Roku Tips & Tricks channel on the Home screen.
- Navigate from the Home screen to Settings > Help and select Launch Roku Tips & Tricks.

## Opting in to Smart TV experience (U.S. only)

Only in connected mode in the United States, the first time you select Antenna TV, an HDMI input, or AV input, your TV offers to enable the Smart TV experience. If you decide to enable it at this time, you're all set to enjoy its recommendations and features.



The Smart TV experience uses automatic content recognition (ACR) and other technology to collect information about what you watch through your Antenna TV, and on devices like media players and cable boxes connected to the HDMI or AV inputs. Opting in means that you give permission to analyze the programs you watch for the purpose of making recommendations, as well showing ads that are more relevant to you.

If you decide not to enable the Smart TV experience at this first opportunity, you can enable it later. Or, if you decide you'd rather not use the feature, you can disable it, but be aware that previously collected information is retained and not deleted.

## Disable Smart TV experience

If you decide you want to disable Smart TV experience, follow these steps:

1. From the Home screen, go to Settings > Privacy > Smart TV experience.
2. Navigate to the right to highlight Use info from TV inputs.
3. Press OK on the remote to clear the check box.

## Disable Auto Notifications

If you want to keep the Smart TV experience enabled, but you do not want to see notifications while you are watching shows, you can disable notifications. To do so, follow these steps:

1. From the Home screen, go to Settings > Privacy > Smart TV experience.
2. Navigate to the right to highlight Use info from TV inputs.
3. Press DOWN on the remote to highlight Enable auto notifications.
4. Press OK on the remote to clear the check box.



**Note:** These settings do not affect recommendations for More Ways to Watch that you see in the Smart Guide when watching Antenna TV channels. Those recommendations come from the Smart Guide and do not rely on ACR technology


## Watching Antenna TV channels

Select the Antenna TV tile in the Home screen. Your TV remembers the last channel you watched and starts with that channel playing.

### Changing channels

To change channels, you can do any of the following:

- Press the UP arrow to change to the next higher channel.
- Press the DOWN arrow to change to the next lower channel.
- Press the LEFT arrow to display the channel list (in non-connected mode) or Smart Guide1 (in connected mode), and then press the arrow keys to select the channel or show you want to watch. Press REWIND and FAST FORWARD to move through the list one page at a time. When you've highlighted the channel or show you want to watch, press OK. (If you decide you don't want to change channels, press the BACK button).
- Only if Live TV Pause is not enabled, press  to jump to the previous channel. Press again to return to the channel you were watching before you pressed .

**Note:** If the  button is not available on your remote, you can use this feature in the Roku mobile app. For more information, see Roku mobile app.


### Favorite Channels in non-connected mode

You can quickly change from surfing among all channels or only your favorite channels. First, you have to mark one or more channels as your favorites.

**Note:** In the United States, in connected mode, favorite channels appear at the top of the Smart Guide automatically after several days of watching Antenna TV channels. For details, see Smart Guide.

## Mark your favorite channels

In non-connected mode, you can make any channel a favorite whenever you're watching Antenna TV channels.


1. Press the LEFT arrow to display the channel list. Notice that the words All channels appear at the top of the channel list.
2. Scroll up or down to highlight a channel that you want to make a favorite.
3. Press **\***. At this point, you'll see two options:
  - Add to favorites
  - Back
4. With Add to favorites highlighted, press OK. A  symbol appears adjacent to the channel to indicate that it is now a favorite.
5. Repeat these steps to add more favorite channels.

## Surf only your favorite channels

In non-connected mode, after you've marked one or more channels as favorites, you can switch to your favorite channels whenever you're watching Antenna TV channels.

1. Press the LEFT arrow to display the channel list.
2. Press the LEFT or RIGHT arrow once to switch to Favorites. Notice that the word Favorites appears at the top of the channel list.
3. Highlight a channel and press OK to select one of the channels in the Favorites channel list, or wait a few moments until the channel list disappears.
4. Press the UP or DOWN arrow to change to the previous or next favorite channel. Each channel you select in this way is a favorite channel. Your channel surfing is limited to favorite channels only.

Your favorite channel list remains in effect even if you turn off or unplug your TV, until you switch back to all channels.

Note that when you press OK to view the program information banner while watching a show, a  symbol appears below the channel number.

## Surf all channels again


In non-connected mode, you can switch back to all channels whenever you're watching Antenna TV channels.

1. Press the LEFT arrow to display the channel list.
2. Press the LEFT or RIGHT arrow once to switch to All channels. Notice that the words All channels appear at the top of the channel list.

3. Highlight a channel and press OK to select one of the channels in the All channels list, or wait a few moments until the channel list disappears.
4. Press the UP or DOWN arrow to change to the previous or next channel among all your available channels. You can surf among all channels in your channel list.

### **Remove a channel from your favorites**

In non-connected mode, you can remove a channel from your favorites whenever you're watching the Antenna TV input.

1. Press the LEFT arrow to display either channel list—All channels or Favorites.
2. Scroll up or down to highlight a favorite channel that you want to remove from your favorites.
3. Press **\*** on your remote. At this point, you'll see two options:
  - Remove from favorites
  - Back
4. With Remove from favorites highlighted, press OK. The  symbol adjacent to the channel disappears.
5. Repeat these steps to remove other channels from Favorites.

### **Smart Guide (U.S. only)**

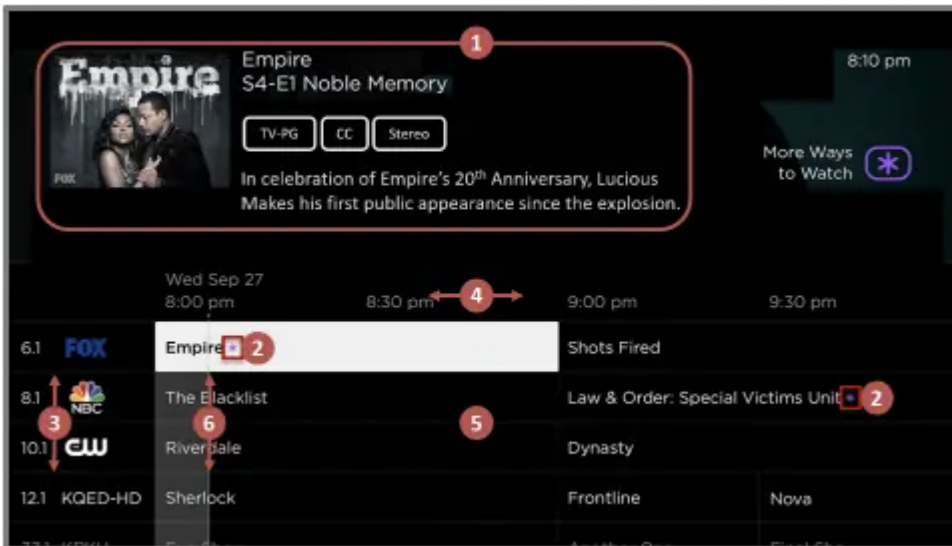
Only in connected mode in the United States, use the Smart Guide to find over-the-air TV shows through the Antenna TV input. The Smart Guide lets you scroll through all TV channels (except those you have hidden, if any). You can see all the shows from today, the previous 7 days, and the upcoming 14 days.

The ability to see shows that have already aired during the previous week enables you to use More Ways to Watch to catch up on missed movies or episodes by selecting them from one of the streaming channels. Your clue that there are More Ways to Watch a show is a purple asterisk (**\***) next to the program name in the guide.

For example, you might turn on your TV at 10 minutes past the hour and discover you are missing the current episode of Empire. But there is a purple asterisk next to the show title, so you can press **\*** and find that there are several streaming channels where you can watch the current episode from the beginning. You also can find more episodes of Empire, and other shows that have a similar theme.

**Note:** A paid subscription or other payments may be required for some channels.




To view the Smart Guide, press the LEFT arrow. The Smart Guide opens showing the name of the current program highlighted, and a lot more information.



1. Program information for the highlighted show. See Viewing program information for details.
2. More Ways to Watch indicator. See More Ways to Watch for more information.
3. Channel list. Navigate with the UP and DOWN arrows.
4. Time slots. Navigate with the LEFT and RIGHT arrows. Use the FF and REW buttons to skip ahead or back a screen at a time.
5. Program list
6. Progress bar showing the approximate time with respect to the time slots.

As you navigate, notice that the Smart Guide shows a light gray background for programs and portions of programs that have already aired. It shows a black background for programs and portions of programs that have not yet aired. The line dividing these two zones is the progress bar.

### Navigating the Smart Guide

- To switch to a program that is currently in progress, highlight it, and then press OK.
- To return to the current time after navigating to a different time slot, press REPLAY .
- To return to the currently airing program without causing a channel change, press BACK.
- To see More Ways to Watch, highlight any show that has a purple asterisk () , and then press .

### Favorite channels in the Smart Guide

The Smart Guide organizes your favorite channels at the top of the program list for convenient access. It does this automatically as you use your TV over several days. If you would prefer not to have a favorites section in the Smart Guide, you can turn this feature off.

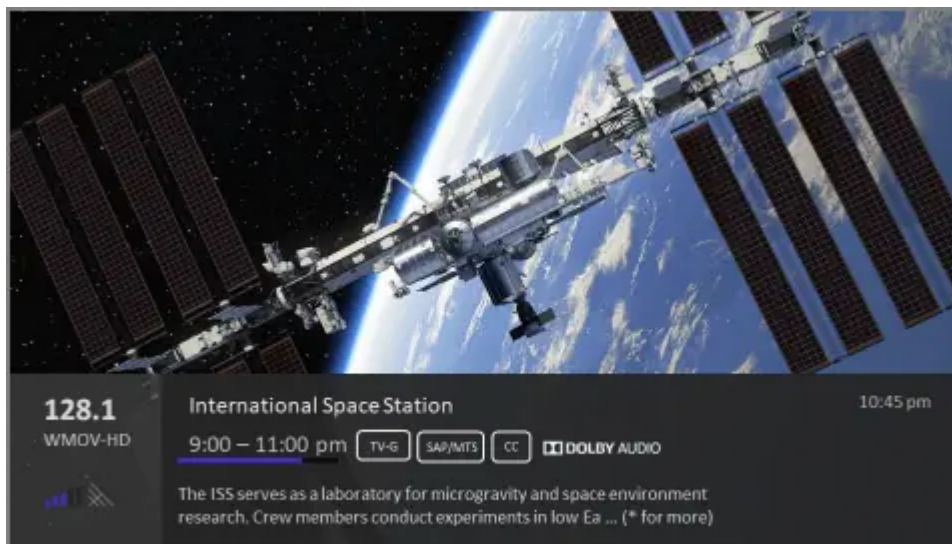
## Turn off favorite channels

1. From the Home screen menu, navigate to Settings > TV inputs > Antenna TV > Favorite channels.
2. Highlight Enable 'Favorite channels'.
3. Press OK to clear the check mark.

## Viewing program information


You can view program information in different ways:

- Only in connected mode in the United States, view program information for any program listed in the Smart Guide. Press the LEFT arrow while watching Antenna TV to see the Smart Guide. For more information, see Smart Guide.
- View program information for the current program in a banner at the bottom of the screen. You can view program information in this way on both connected and non-connected TVs. The following illustration shows the information that is available



## Program information banner

Program information might include any or all of the following, depending on availability within the broadcast information:

- Channel number
- Channel call sign
- Favorite channel icon 
- Signal strength
- Program title and episode name/number
- Start time, end time, and graph of program length showing current position
- Content rating

- Video resolution (480i, 480p, 720p, 1080i, 1080p, 4K)
- Frame rate (24Hz, 30Hz, 60Hz for television sources, 60Hz, 70Hz, 72Hz, 75Hz for computer sources)
- Audio format (Mono, Stereo, Dolby Audio™ logo)
- Audio features (SAP/MTS)
- Only on select 4K models: HDR or Dolby Vision™ 1 logo (HDMI® and streaming sources)
- Closed captioning (CC)
- Current time
- Program description. If the entire description does not fit, press OK to expand the size of the banner and see the entire description.

**Tip:** If you've set up Live TV Pause and you're watching Antenna TV, you'll also see a progress bar showing the current playback position within the rolling 90-minute pause time. For more information, see Pausing Live TV

### **Adjusting settings while watching a show**

Press **\*** to display the Options menu (except when you are viewing the program information banner). Press the UP and DOWN arrows to highlight an option, and then press the LEFT and RIGHT arrows to change the setting. The topic Adjusting TV settings explains each of the settings in detail.

Pausing Live TV Live TV Pause gives your Roku TV the ability to pause, play, fast forward, and rewind digital Antenna TV. You can pause Antenna TV for up to 90 minutes

### **Pausing Live TV**

Live TV Pause gives your Roku TV the ability to pause, play, fast forward, and rewind digital Antenna TV. You can pause Antenna TV for up to 90 minutes

### **Requirements**

To use this feature, you need to:

1. Connect your TV to the Internet. If you didn't connect during Guided Setup, see What if I didn't connect my TV?.
2. Provide your own dedicated USB flash drive (thumb drive) with the following minimum specifications.
  - 16 GB
  - 15 Mbps read/write speed
  - USB 2.0 compliant

A USB flash drive (thumb drive) meeting the minimum requirements is highly recommended over an externally-powered hard disk drive. Note that you can use any larger size drive—there is no limit to the maximum size—but using a larger drive does not extend the 90-minute pause time. Important: After warning you and giving you a chance to cancel Live TV Pause setup, all existing content on your USB drive is erased when you enable this feature.


3. Connect your USB drive to the TV's USB port.

**Important:** Some TV models have more than one USB port. You can connect your Live TV Pause USB drive to any port, but make sure that nothing is connected to other USB ports while enabling Live TV Pause. Reconnect other USB devices after you have finished enabling Live TV Pause.

4. Enable Live TV Pause, as explained in the following topic.

### Enabling Live TV Pause

You can start setting up Live TV Pause in any of the following ways:


- After completing a channel scan, select Set up Live TV Pause from the available options.
- Press Play/Pause on the Roku remote while watching a digital Antenna TV channel.
- Highlight the Antenna TV tile on the Home screen, press  on the remote, and then select Enable Live TV Pause.


After starting setup of Live TV Pause in any of these ways, the TV prompts you through the steps needed to enable this feature. Setup takes only a few moments.

**Note:** Use of a USB hub is not supported.

### Using Live TV Pause

If you have used the Roku remote to watch streaming channels, using Live TV Pause should be very familiar to you.

- While watching a digital Antenna TV channel, press PLAY/PAUSE to pause or play the content. After the TV program has been paused for 90 minutes, the TV resumes playing.
- After watching a channel for a while, press REWIND to jump back up to the point where you first started watching the channel, up to 90 minutes.
- After pausing or rewinding, press FAST FORWARD to jump ahead up to the point where you are once again watching the live TV program.
- Press FAST FORWARD or REWIND repeatedly to cycle through 1x, 2x, and 3x skip speeds. Press INSTANT REPLAY  to play back the last several seconds of the program.
- When the program is paused, press the LEFT and RIGHT arrows to move forward and backward through the program approximately 10 seconds per press. Small frames appear across the screen to identify your location in the program.

**Note:** If the  button is not available on your remote, you can use the Roku mobile app. For more information, see Roku mobile app

Whenever you use any of the Live TV Pause features, the TV momentarily displays a progress bar:



1. Time at current playback position.
2. Current playback position
3. Extent of pause time, representing the amount of time this channel has been buffered, up to 90 minutes.
4. 90 minute mark, representing the maximum extent of pause time.
5. Current time.

The progress bar also displays tick marks at each half hour point, to help you locate the boundaries where one show ends and a new one begins.

### Notes about Live TV Pause

- You can use Live TV Pause only with digital broadcast and cable channels received through the TV's ANT input (ATSC and Clear QAM channels).
- Changing channels erases and restarts the Live TV Pause buffer.
- Returning to the Home screen, selecting another input, or turning off the TV erases and resets the Live TV Pause buffer.
- Disconnecting the USB drive erases the Live TV Pause buffer.

### More Ways to Watch (U.S. only)

Only in connected mode in the United States, More Ways to Watch gives you recommendations about the shows you're watching on the Antenna TV, HDMI, or AV input. You will automatically get

these recommendations in the Smart Guide and in the program information banner for Antenna TV programs. However, before you can get recommendations for shows you're watching through the HDMI or AV inputs, you must opt into the Smart TV experience to acknowledge that you want to allow the TV to use automatic content recognition (ACR). See [Opting in to Smart TV experience](#) for details.

Not every show provides recommendations. For details about what you'll see when a recommendation appears, see [Using More Ways to Watch](#).

### **Using More Ways to Watch**

As you use More Ways to Watch, be aware that you'll only see suggestions on your TV when all of the following conditions are met:

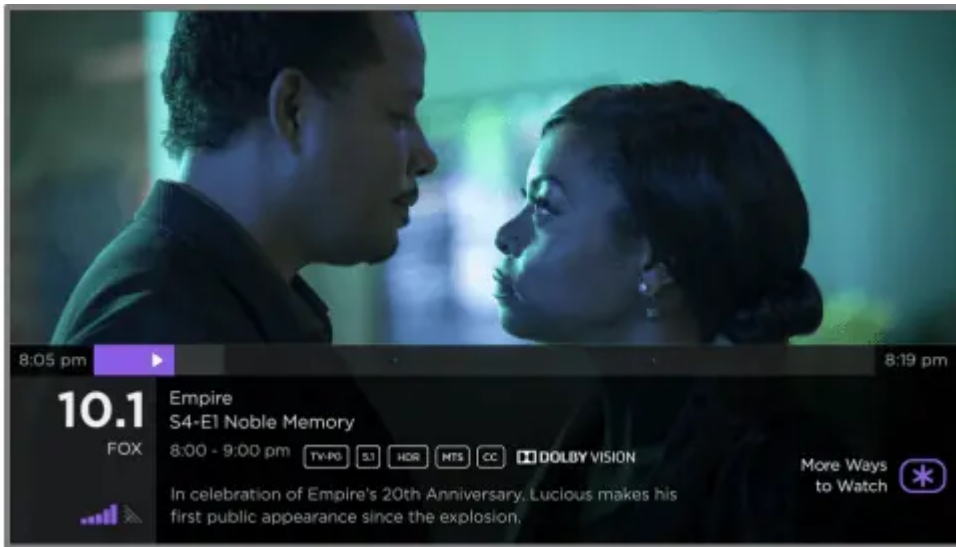
- Your TV is operating in connected mode in the United States.
- If you are watching shows through and HDMI or AV input, you've enabled Smart TV experience. (If you are watching Antenna TV channels, this setting does not matter.)
- The program you're watching contains the information needed to identify it. Note that some programs, such as the daily news, typically do not activate More Ways to Watch.
- At least one participating streaming channel offers the movie or TV show you are watching, or other episodes, or more shows like the one you are watching.

If all of these conditions are met, you can view the suggestions. More Ways to Watch recommendations appear in several places:

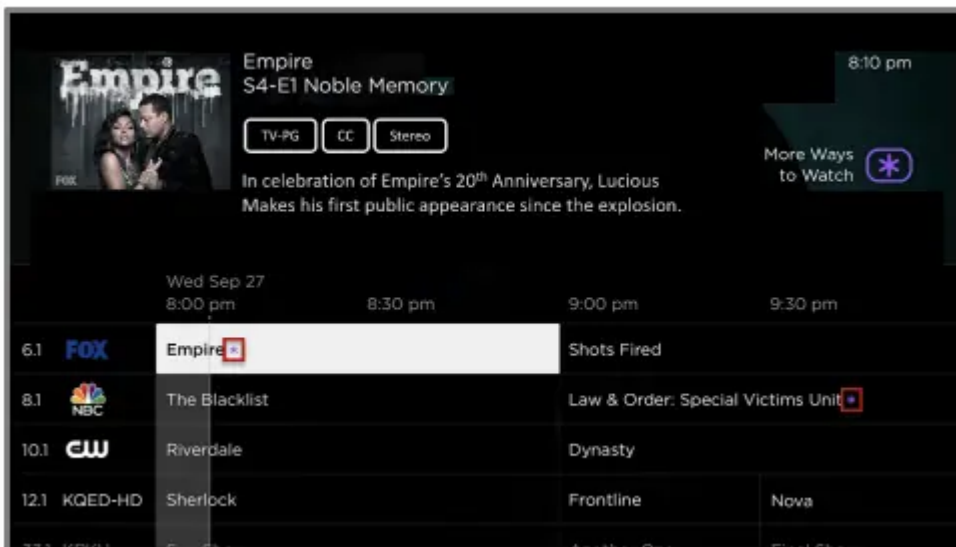
- When watching the HDMI and AV inputs, you'll see a More Ways to Watch notification in the lower right corner of the screen for a few seconds unless you have disabled Enable auto notifications.

**Note:** After this banner disappears, you can restore the More Ways to Watch prompt by pressing OK

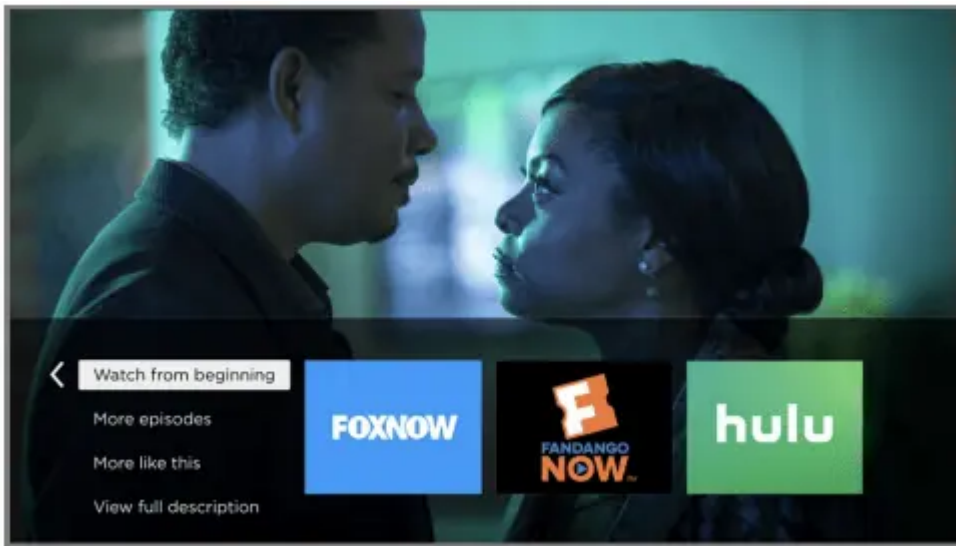
- For shows on Antenna TV channels, check the program information banner that appears for a few moments when you change channels or when you press OK while watching a show. If your TV has suggestions, you'll see a More Ways to Watch notification in the banner:



- In the Smart Guide, you can view More Ways to Watch recommendations on any program that shows a purple asterisk\* next to its title



Regardless of which More Ways to Watch prompt appears, press \* to see the recommendations. The options you'll see depend on the type of show you're watching and the available ways there are to watch, so you might see any or all of the following



- Watch from beginning – Streaming channels on which the same TV show or movie is available. Generally, this option does not appear on first run programs, because streaming content is not available until a later date.
- More episodes – Streaming channels where you can find other episodes of the TV show you are watching. Does not apply to movies.
- More like this –TV shows or movies with a similar theme.
- View full description – Full description of the selected show.

Press the DOWN arrow to select an option, and then press the RIGHT arrow to select the channel you want to use to watch from the beginning or watch more episodes, or the other TV show or movie with a similar theme.

Assuming you've already added the channel and completed any required sign-in,

More Ways to Watch takes you directly to the program in the streaming channel where you can select and watch the program. Otherwise, it prompts you to add the channel and, if you do, then takes you to the show.

### **Getting the most from More Ways to Watch**

- Streaming channels you've already installed appear first in the list of suggestions.
- When you select a streaming channel, you leave the program you are currently watching.
- If you've used the Live TV Pause feature to pause the program, your paused program buffer is deleted. In other words, you cannot return to an Antenna TV channel and resume watching where you left off

### **Switching TV inputs**

Switch TV inputs to access the device connected to that input, for example, a Blu-ray™ player. Switching inputs is as simple as highlighting the input's tile in the Home screen, and pressing OK. The video signal on the input, if any, plays on the screen.

**Tip:** To learn how to add, remove, rename, and rearrange the tiles on your Home screen, see Customizing your TV.

### **Auto-detecting devices**

Your TV automatically detects when you connect a new device to an HDMI® input and turn on its power. The input is automatically added to the Home screen if it isn't already present.

### **Adjusting audio/video settings**

While watching video content on any input, press **\*** to display the Options menu. Press the UP and DOWN arrows to highlight an option, and then press the LEFT and RIGHT arrows to change the setting. To learn about each of the audio and video settings, see Adjusting TV settings.

### **Setting preferred audio language for streaming channels**

You can choose the preferred language for the audio played by streaming channels. If the selected language is available in the streaming content, the TV plays that language.

To set the preferred audio language:

1. From the Home screen menu, navigate to Settings > Audio > Audio preferred language.
2. Press RIGHT to highlight one of the languages.
3. Press UP or DOWN to highlight the language you want to use.
4. Press OK.

**Note:** Many streaming channels have an option to select the language while you are watching a program. The Audio preferred language setting sets the default for that option.

### **Playing content from USB storage devices**

Only in connected mode, your Home screen has the Roku Media Player tile. Otherwise, the Home screen has the USB Media Player tile. You can play personal music, video, and photo files from a personal USB flash drive or hard disk connected to the TV's USB port.

To use this feature, make sure your media files are compatible with the Roku/USB Media Player. To see the latest list of supported formats, view Help in the Media Player1 . The Roku/USB Media Player displays supported file types only, and hides file types it knows it cannot play.

For more information about playing back your personal videos, music, and photos, go to the following link on the Roku web site: [go.roku.com/rokumediaplayer](http://go.roku.com/rokumediaplayer)

### **Auto player launch**

Only in connected mode, you can set your TV to automatically open the Roku Media Player when you connect a USB drive with a recognizable file system (such as FAT16/32, NTFS, HFS+ or EXT2/3). To configure this setting, from the Home screen, navigate to Settings > System > USB media. At this point, the following options are available:

- Auto-launch – Choose
  - Prompt, On, or Off, as desired.
    - Prompt – (default) Display a prompt each time a recognized USB drive is connected. The prompt provides options to launch the Roku Media Player as well as to change future auto-play behavior.
    - On – Always launch the Roku Media Player whenever you connect a recognized USB drive.
    - Off – Never launch the Roku Media Player automatically.
- Launch channel – Choose the app you want to use to play back media files

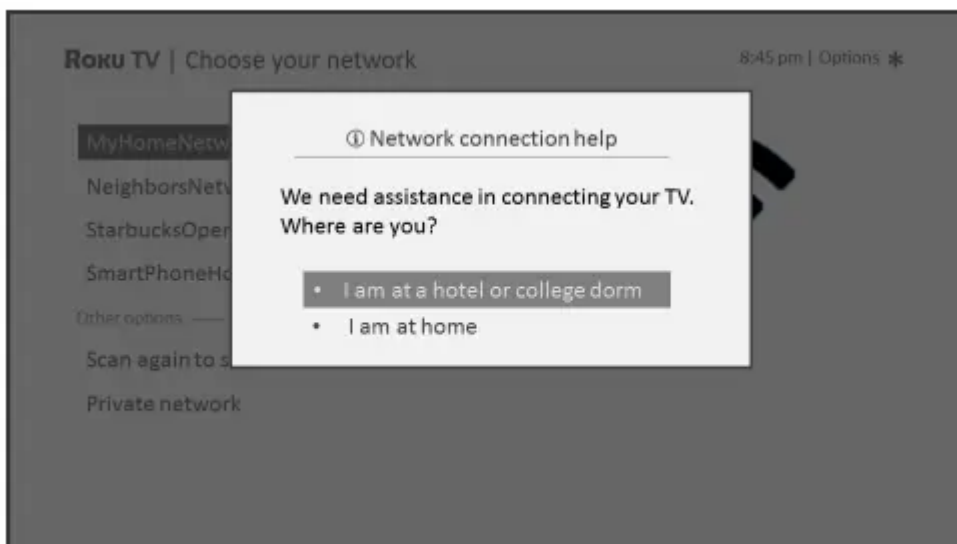
### About using your TV on a restricted public network

Here are some points to keep in mind when using your TV on a restricted public network:

- Using your Roku TV on a hotel or dorm room network requires wireless availability and a network-connected smartphone, tablet, or computer to authenticate access to your wireless access point.
- You will need your Roku TV remote.
- Some content might be limited or unavailable if you try to connect outside your home country due to geo-filtering.

### Getting your Roku TV on line on a restricted public network

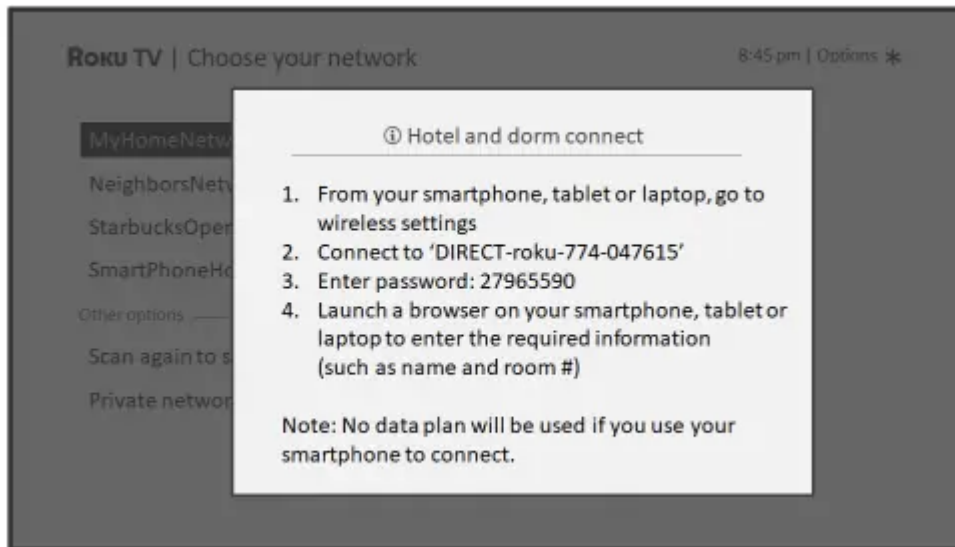
Either during Guided Setup or after using the Settings > Network menu to set up a new connection, the TV automatically detects that you are connecting to a restricted network and displays the following prompt:



**Tip:** Your TV can connect to a restricted network only if Enable 'Device connect' is selected in Settings > System > Advanced system settings. (Device connect is enabled by default, but if you have disabled it, the TV cannot complete the connection.)

**Note:** Device connect is not present if the TV is in non-connected mode.

2. After selecting the correct network, highlight I am at a hotel or college dorm, and then press OK. The TV prompts you to use your smartphone, tablet, or laptop to complete the connection.



3. Use a phone, tablet, or wireless-enabled computer to detect wireless networks. In most cases, you can simply open the device's Wi-Fi Settings or Network Settings screen to start scanning.

**Note:** The phone, tablet, or computer must be on the same wireless network to which you are connecting the TV.

4. Connect to the network named on your TV screen. The actual network name varies.

**Note:** The previous step connects your smartphone, tablet, or computer directly to the TV. No connection charges apply and the connection does not impact your device's data plan.

5. The wireless connection process prompts you for a password. Enter the password as shown on the TV screen. The actual password varies.

6. Start the web browser on your smartphone, tablet, or computer. When you attempt to open any web page, the restricted connection will prompt you for whatever information it needs. In most cases, you must agree to terms and conditions, provide identifying information, or enter a password, PIN, or room number to proceed. The information requested depends on the organization that controls the wireless connection

7. After you enter the requested information, the TV automatically proceeds to complete its connection and resumes normal operation.

8. If the TV prompts you to link to your Roku account, use your smartphone, tablet, or computer to complete the pairing operation and activate your Roku TV.

## More settings

### Network settings

If needed, you can change your network settings at any time. For example, if you change the name of your wireless network (its SSID) or its password, you will need to change your TV's settings so that it can continue to connect. Also, if you decided not to connect to the Internet in Guided Setup, you can use network settings to connect at a later time.

To change network settings, from the Home screen menu, navigate to Settings > Network, and then press the RIGHT arrow. At this point, you can choose the following options:

- **About** – Lists important information about your current network connection, such as status, connection type, IP addresses, and MAC address. This information is often useful when contacting customer support with connection issues.
- **Check connection** – Select your existing network connection type, and then press OK to start checking the network connection. The TV uses your current network information to reconfirm the wireless or wired network connection to the local network and the Internet connection.
- **Set up connection** – Select a network connection type, and then select the option to set up a new connection. Follow the on-screen instructions to complete the network connection. For help with each of the steps, see Network connection.
- **Bandwidth saver** – Enable or disable this feature as appropriate. If On, your TV prompts you to stop streaming if you haven't used the remote control within the past four hours. If you do not respond, streaming stops to save your data allocation and increase the network bandwidth available to other devices in your home. Change to Off to disable the automatic bandwidth saving feature.

**Note:** Some networks, such as those found in dorm rooms, hotels, and other public places, may require you to read and agree to terms, enter a code, or provide identifying information before letting you connect to the Internet. For more information, see Using your TV in a hotel or dorm room.

### Time settings

You can change time settings to suit your preferences. You can find the following settings by navigating from the Home screen menu to Settings > System > Time:

- **Sleep timer** – Set a time delay after which the TV will automatically shut off. This setting reflects the setting you can make in the Options menu from any TV input, as explained in Options menu settings. Note that the sleep timer setting is not input specific, and also can be set by using the Sleep timer shortcut in the Home screen grid.

- Time zone – Select whether to set the time zone automatically or manually, and if set manually, select your current time zone. Typically, a TV connected to the Internet can discover its own time zone automatically, and a TV that is not connected to the Internet must be set manually. Initially, this setting is made when you set up the TV tuner, as explained in Setting up Antenna TV. Correct time zone information is needed to correctly display program data.
- Clock format – Select whether to display time in a 12-hour or 24-hour format, or to turn off time display. This setting is available only on TVs that are connected to the Internet. Non-connected TVs do not display the time.

## **Restart the TV**

You can restart the TV when necessary. Restarting has the same effect as unplugging the TV power and then plugging it in again.

To restart the TV, navigate to Settings > System > Power, and then select System restart. Highlight Restart, and then press OK to confirm restart.

While the TV restarts, the screen goes dark for a few seconds, and then displays the startup screen for a few more seconds. When the restart operation completes, the TV displays the activity you selected in Power on settings.

## **Reset the TV**

You can choose to reset only the TV picture and audio settings to their original values, or perform a full factory reset to return the TV to the state it was in when you first unpacked and turned it on.

### **Reset audio/video settings**

To reset only the TV picture and audio settings to their original values, navigate to Settings > System > Advanced system settings > Factory reset, and then highlight Reset TV audio/video settings. Read the information on the screen to make sure you understand what the reset operation does.

To proceed with the reset operation, press PLAY/PAUSE three times in a row.

### **Factory reset everything**

A full factory reset returns the TV's settings to their original state and removes all personally identifiable information from the TV. When finished, you must repeat Guided Setup, reconnecting to the Internet, re-linking your Roku account, and reloading any streaming channels. You also must repeat Antenna TV setup and input configuration.

Factory reset is the recommended choice if you want to transfer the TV to another owner, and it is the only choice if you want to switch from Store mode to Home mode if you inadvertently selected Store mode during Guided Setup).

To perform a factory reset, navigate to Settings > System > Advanced system settings > Factory reset, and then highlight Factory reset everything. Read the information on the screen to make sure you understand what this reset operation does.

To proceed with the full factory reset, use the on-screen number pad to enter the code displayed on the screen, and then select OK to proceed.

When the factory reset operation completes, the TV restarts and displays the first Guided Setup screen.

### **What if I can't access the Factory Reset option?**

It is possible for your TV to get into a state where you cannot access the various menus, including the menu option that lets you perform a factory reset operation. If that happens, you can force the TV to reset by following these steps.

#### **Models with a RESET button**

1. Using a straightened paper clip or ball-point pen, press and hold the recessed RESET button on the TV connector panel.
2. Continue to hold the RESET button for approximately 12 seconds. When the reset cycle completes, the status indicator comes on dim.
3. Release the RESET button. The TV is now powered off.
4. Turn on the TV and proceed through Guided Setup. See Guided Setup.

#### **Models without a RESET button**

1. On the TV panel (not the remote) press and hold down the MUTE and POWER buttons.
2. Unplug the TV power, and then plug it in while continuing to hold down the MUTE and POWER buttons.
3. When you see the startup screen appear on the TV, release the buttons.
4. Turn on the TV and proceed through Guided Setup. See Guided Setup.

#### **Network connection reset**

If you want to remove your network connection information without disturbing other settings, navigate from the Home screen to Settings > System > Advanced systems settings > Network connection reset, and then select Reset connection.

When you select this option, the TV removes your wireless network information, including the name of the connection (its SSID) and your wireless password, if any, and then it restarts. After restarting, your TV retains all of its other settings and its association with your Roku account.

After resetting your network connection, navigate from the Home screen to Settings Network > Set up new connection to set up your network connection and enjoy all of the benefits of your connected TV.

**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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