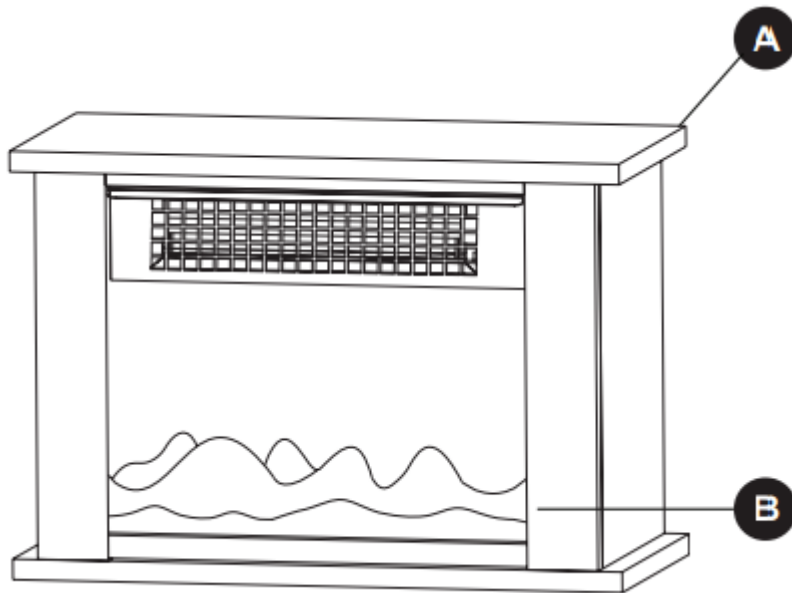
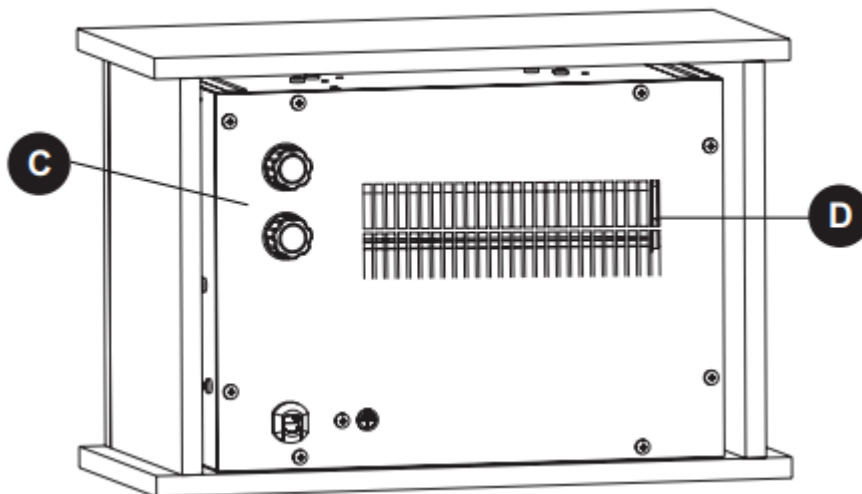


Package Contents

Front View



Rear View



PART	DESCRIPTION	QUANTITY
A	Infrared Heater	1
B	Flame Effect (pre assembled to Infrared Heater (A))	1
C	Control Panel (pre assembled to Infrared Heater (A))	1
D	Air Intake Vent (pre assembled to Infrared Heater (A))	1

Frequently Asked Questions

Q. My heater emits a strange odor when I first open the box and when I turn the heater on for the first time. Why is this happening?

A. This is normal. This heater is treated with a special heat safe/resistant coating. This odor will sometimes be present when the box is opened. When the coating is exposed to heat, it produces this particular odor during the first few hours of operation. This will dissipate after the break-in period. If you are sensitive to odors, you may want to pre-burn the unit in a garage with the door open until the initial odor dissipates.

Q. If my heater runs on its max wattage setting, how many BTUs is that?

A. This heater is intended to be used as supplemental heat in areas most needed. It may take several minutes to several hours to heat your area, depending on various factors. The below chart provides BTU translations for different wattages.

WATTAGE	BTUS
1,500	5,118
1,000	3,412
750	2,559
500	1,706

Q. Can the heating elements be replaced?

A. Replacement heating elements can be obtained from the manufacturer. All parts may be purchased through the manufacturer if your product is out of warranty. If you feel that the elements are definitely faulty right out of the box, contact Customer Support. A representative can then direct you to the next step.

Q. Once I plug the unit in and turn it on, how long will it take to heat my room?

A. The heating process in the heater begins immediately upon powering on and setting the desired temperature above the ambient temperature. A noticeable change in the ambient temperature of the room will vary due to variables such as the location of the heater (in the home), floor plan and size of the room, how well the room is insulated, how many doors/windows, how much bare concrete (acts as a heat sink with any type of heating), the opening and closing of an exterior door, long hallways, high ceilings, etc. Customers with smaller rooms experience quick heat changes. Rooms with larger and open floor plans can expect up to 24 hours to completely heat up.

Q. I do not have a grounded outlet. Can I use adapters, a 2-prong power strip, or remove the ground prong from the cord?

A. NO! If you do not have a grounded outlet, contact a certified electrician for advice. Removing or altering any part of the heater's original design or intent (including the power cord) will void the warranty and make you liable for any unexpected or hazardous results.

Q. Can I use more than one heater at a time? Can I use the heater and another appliance at the same time?

A. Yes, but make sure they are not plugged into the same circuit. Each heater requires its own minimum 15-amp circuit with no other items plugged into that circuit or outlet. This is because heaters are considered appliances and draw out high amperage. If you are unsure your circuit meets these requirements, verify with a certified electrician.

Q. My heater's power cord gets warm. My cord is showing signs of heat or melting at the outlet. Is this normal?

A. A warm power cord is normal. These power cords are rated safe for up to 105°C/ 221°F by the UL, CSA, or ETL. The exception is, if you detect heat, smoke, or signs of melting at the contact point of the wall outlet, it may be due to loose or worn wall contacts (or arcing). Please stop using the heater immediately, contact warranty support for a replacement power cord, and have a certified electrician replace the wall outlet as soon as possible.

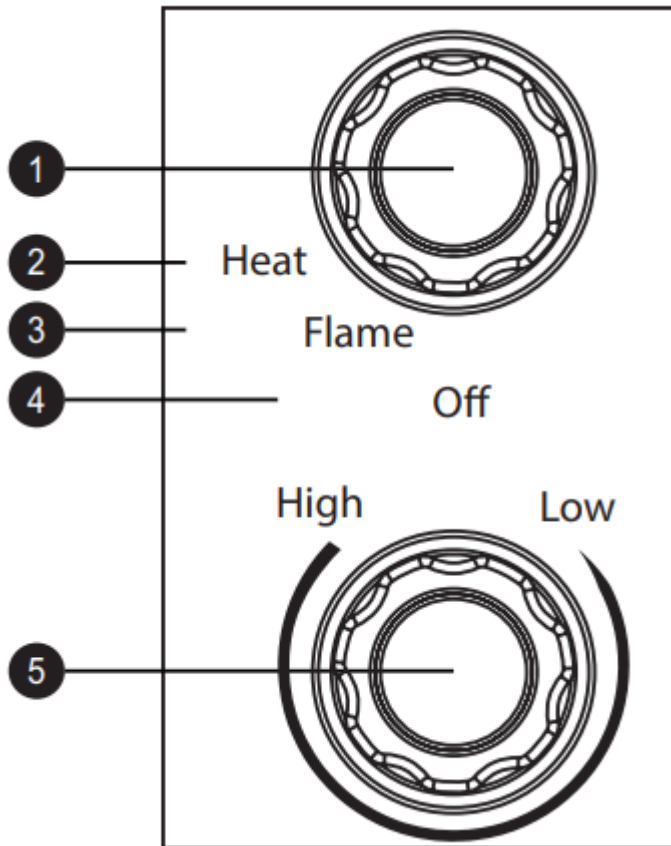
Preparation

Place the heater on a firm, level surface and plug it into a grounded 120 V, 60 Hz power outlet and turn on the power switch on the rear of the unit. Only operate the heater in an upright position.

Insert two AAA batteries into the remote control before using (batteries not included). *(Not all products will include a remote control.)

Please note that infrared heaters do not heat like a traditional space heaters. You should not expect infrared heaters to blow hot air like a traditional space heater. Infrared heaters heat objects not air. Infrared heaters are intended to supplement an already heated, insulated room. Square footage specifications assume a single enclosed room, not an entire home. Infrared heaters do not heat through walls, or floors, and are not intended to replace a main heat source. Infrared heat can take at least 24 hours to warm a room but operate much more efficiently to maintain the desired temperature. Infrared heaters will not work well in uninsulated unheated spaces like screened-in porches, RV's, garages, unheated basements, etc.

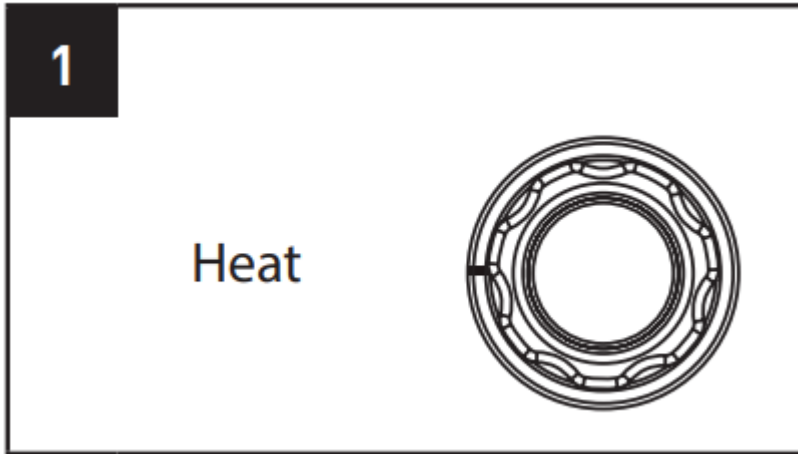
Control Panel



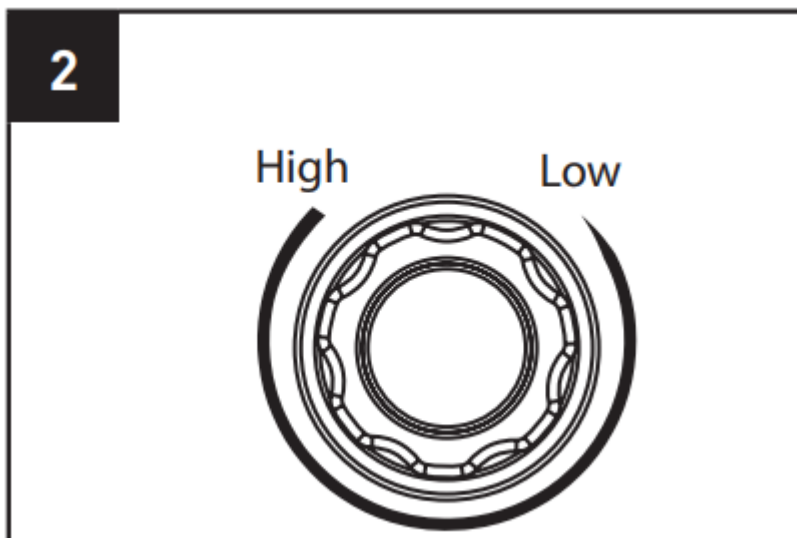
PART	NAME	DESCRIPTION
1	Mode Dial	Toggles between Heat / Flame / and OFF Modes
2	Heat Position	Activates the heater function
3	Flame Position	Activates the flame effect 1 only
4	Off Position	Powers the heater OFF
5	Thermostat Dial	Increases and decreases desired temperature

Operating Instructions

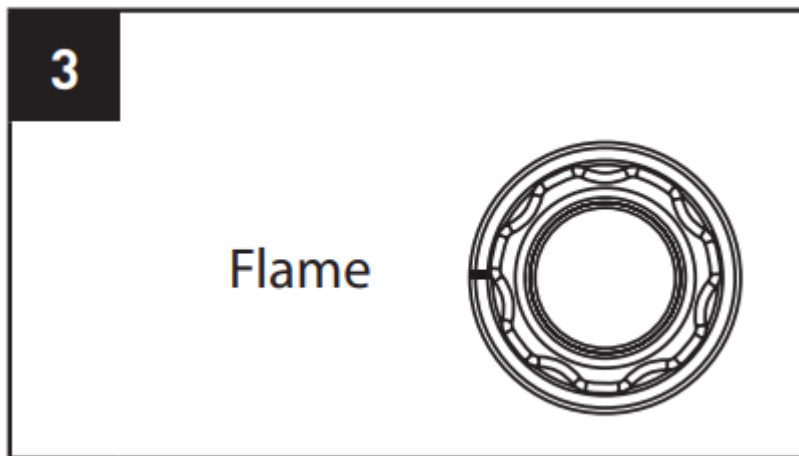
1. Engage the heater on by moving the Mode dial on the control panel clockwise to the Heat Position. The power for heating is 750W.



2. Set the thermostat by turning the Thermostat dial clockwise or counter clockwise on the control panel (C). You can set the temperature on the heater anywhere between (low) and (high) of the thermostat. Turn the Thermostat dial towards (low) or (high) to get a lower or higher desired temperature. Once you have chosen the desired temperature, the heater will cycle on and off to maintain the desired room temperature. For continuous heat, set the thermostat towards (high).

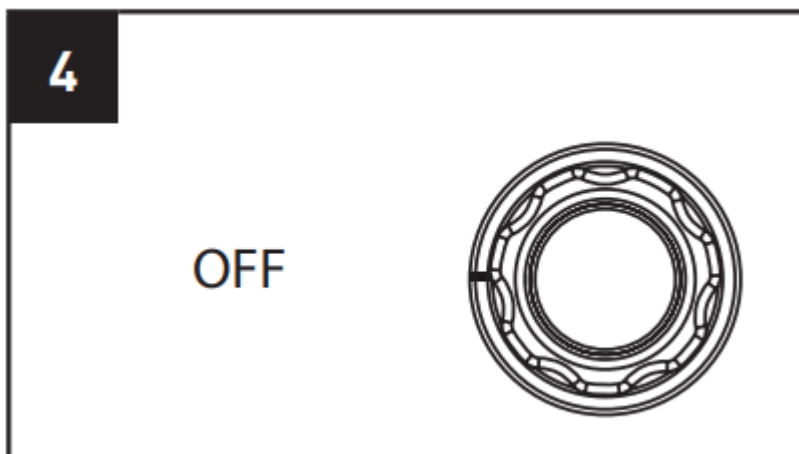


3. To power on the flame effect only, move the dial on the control panel clockwise to the Demo position. The flame effect function can be set when the heater is in the on or off mode.



4. Power OFF the heater by moving the dial on the control panel (C) counter-clockwise to the OFF Position.

Once the heater is off, heating elements, flame effect, and fan will stop working. This is normal function.



Care and Maintenance

1. To keep the heater clean, clean the outer shell with a soft, damp cloth. Use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth. CAUTION: DO NOT let liquid enter the heater.
2. DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
3. DO NOT immerse the heater in water.
4. Wait until the unit is completely dry before use.
5. If you will not be using the heater for a while, take the batteries out of the remote control and store for future use.

6. Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

Troubleshooting

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The heater does not turn on	<ol style="list-style-type: none">1. The power cord is not plugged in.2. The electricity at the main fuse box is not working.3. The battery in the remote control is dead.4. The thermostat on the heater is set lower than the room temperature.5. The power switch in the back of the unit is not in the ON position.	<ol style="list-style-type: none">1. Plug the power cord into an electrical outlet.2. Check the electricity at the main fuse box.3. Replace the batteries in the remote control.4. Increase the thermostat temperature on the heater for a higher heat setting.5. Switch the power switch to the ON position.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.