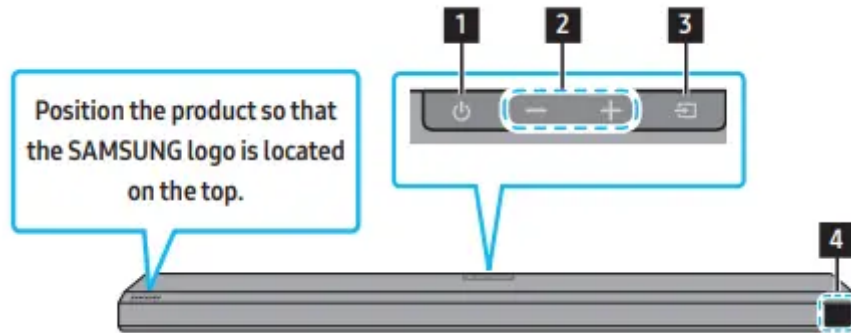


PRODUCT OVERVIEW

Front Panel / Top Panel of the Soundbar

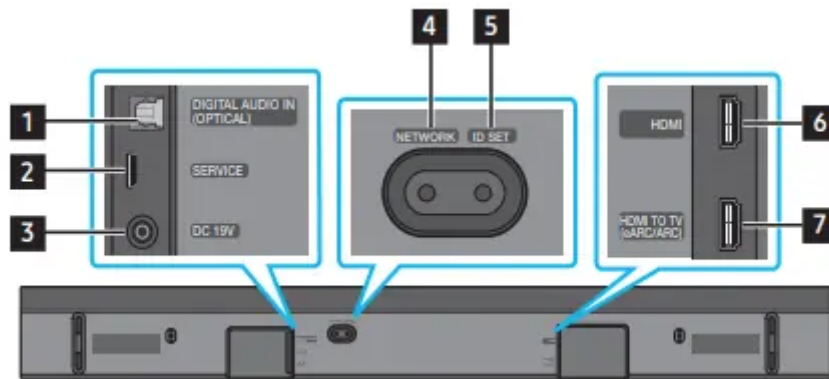


1. (Power) Button- Turns the power on and off.
2. -/+ (Volume) Button: Adjusts the volume.
 - When adjusted, the volume level appears on the Soundbar's front display
3. (Source) Button: Selects the source input mode.

Input mode	Display
Optical Digital input	D.IN
ARC (HDMI OUT) input	D.IN -> TV ARC (Auto conversion)
HDMI input	HDMI
Wi-Fi mode	WIFI
BLUETOOTH mode	BT

4. Display Displays the product's status and current mode. D.IN → HDMI → Wi-Fi → BT

Bottom Panel of the Soundbar



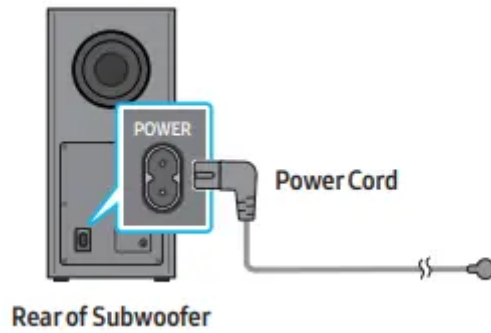
1. DIGITAL AUDIO IN (OPTICAL): Connect to the digital (optical) output of an external device
2. SERVICE: Connect a USB storage device to upgrade the product's software.
3. DC 19V (Power Supply In): Connect the AC/DC power adapter.
4. NETWORK: Press to connect to a wireless network (Wi-Fi) via the SmartThings app
5. ID SET: Press to connect the Soundbar to surround speakers and a subwoofer wirelessly. (The surround speaker is sold separately.)
6. HDMI: Inputs digital video and audio signals simultaneously using an HDMI cable. Connect to the HDMI output of an external device.
7. HDMI TO TV (eARC/ARC) Connect to the HDMI jack on a TV
 - When disconnecting the power cable of the AC/DC power adapter from a wall outlet, pull the plug. Do not pull the cable.
 - Do not connect this unit or other components to an AC outlet until all connections between components are complete.

CONNECTING THE SOUNDBAR

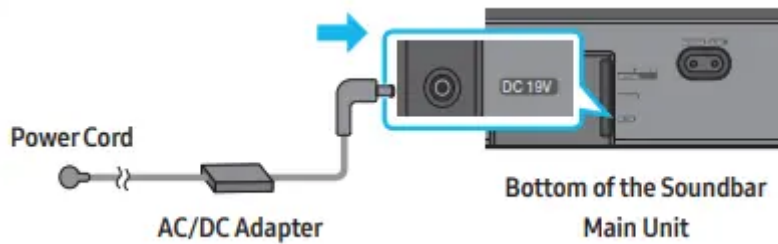
Connecting the power and units

Use the power components to connect the Subwoofer and Soundbar to an electrical outlet in the following order:

- For more information about the required electrical power and power consumption, refer to the label attached to the product. (Label: Bottom of the Soundbar Main Unit)
1. Connect the Power cord to the Subwoofer



2. First connect the power cable to the AC/DC adapter. Connect the AC/DC adapter (with the power cable) to the Soundbar.



3. Connect power to the Soundbar and Subwoofer. The Subwoofer is automatically connected when the Soundbar is turned on.



Manually connecting the Subwoofer

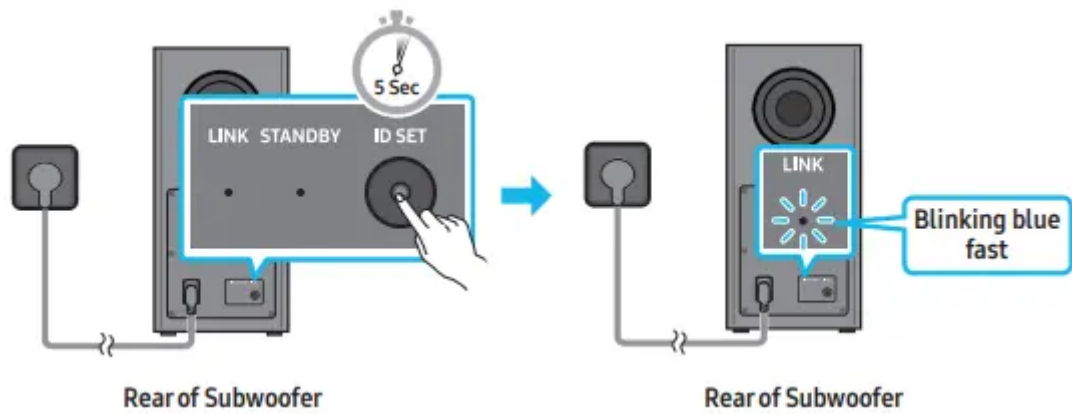
Before performing the manual connection procedure below:

- Check whether the power cables for the Soundbar and subwoofer are connected properly.
- Make sure that the Soundbar is turned off

1. Turn off the Soundbar main.

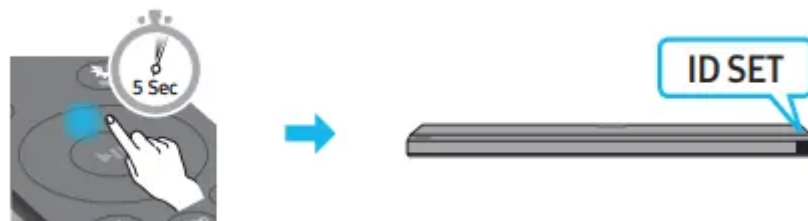
2. Press and hold ID SET on the rear of the subwoofer for at least 5 seconds.

- The red indicator on the rear of the subwoofer turns off and the blue indicator blinks.

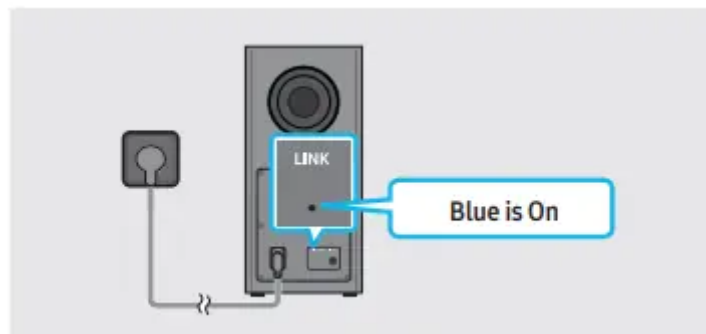


3. Press the Up button on the remote control for 5 seconds.

- The ID SET message appears on the display of the Soundbar for a moment, and then it disappears.
- The Soundbar will automatically power on when ID SET is complete.



4. Check if the LINK LED is solid blue (connection complete).



- The LINK LED indicator stops blinking and glows a solid blue when a connection is established between the Soundbar and the Wireless Subwoofer.

LED Indicator Lights on the Rear of Subwoofer

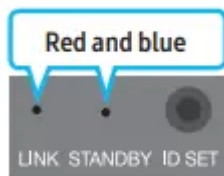


- On: Successfully connected (normal operation)

- Blinking: Recovering the connection
 - Check if the power cable attached to the main Soundbar unit is connected properly or wait about 5 minutes. If blinking persists, try manually connecting the subwoofer.



- On
 - Standby (with the Soundbar main unit turned off): Check if the power cable attached to the main Soundbar unit is connected properly
 - Connection failed: Connect again. See the instructions for manual connection



- Blinking: Malfunction
 - See the contact information for the Samsung Service Center in this manual.

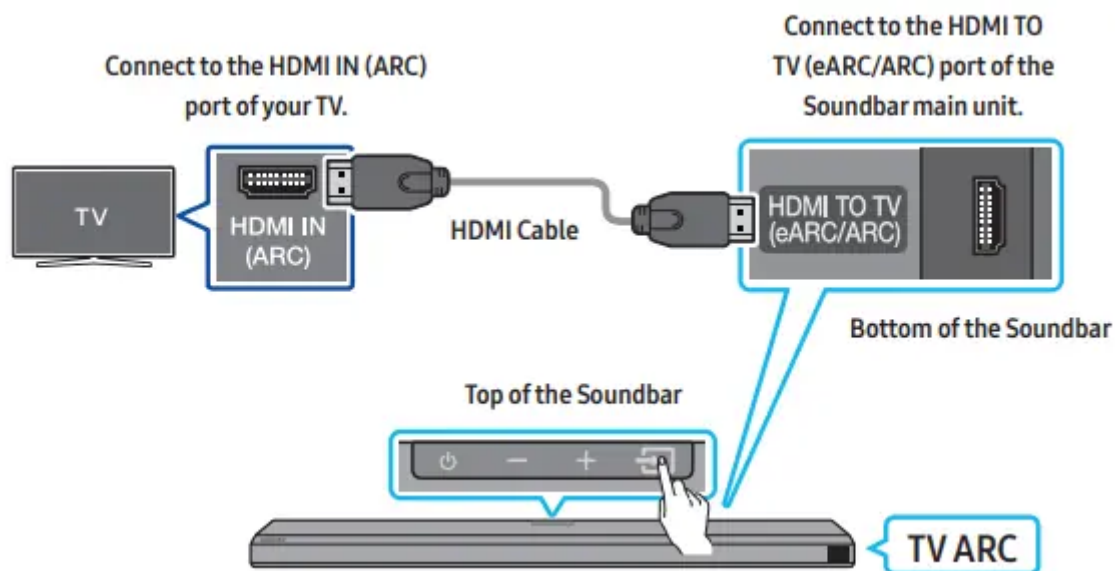
Connecting an SWA-9500S (Sold Separately) to your Soundbar

- Expand to true wireless surround sound by connecting the Samsung Wireless Rear Speaker Kit (SWA-9500S, sold separately) to your Soundbar. For detailed information on connections, see the Samsung Wireless Rear Speaker Kit manual.

USING A WIRED CONNECTION TO THE TV

Method 1. Connecting with HDMI

Connecting the TV that supports HDMI ARC (Audio Return Channel)

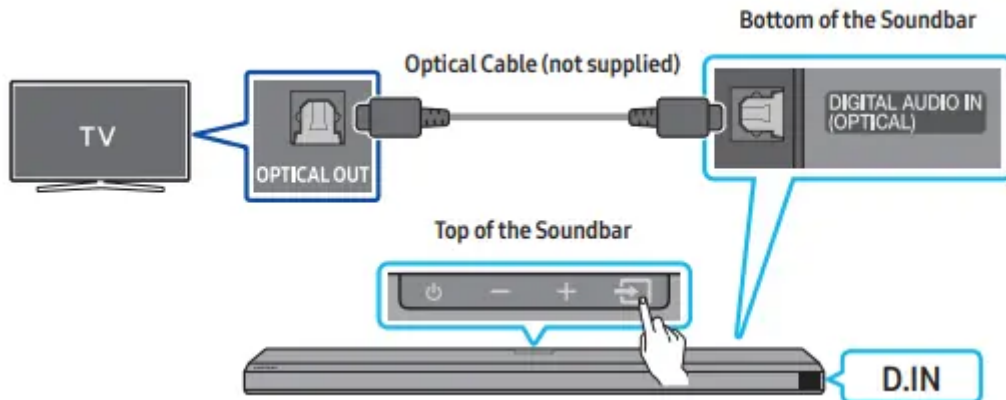


1. With the Soundbar and TV turned off, connect the HDMI cable as shown in the figure.
2. Turn on the Soundbar and TV.
3. “TV ARC” appears in the display window of the Soundbar main unit and the Soundbar plays TV sound.
 - If TV sound is inaudible, press the (Source) button on the remote control or on the top of the Soundbar to switch to “D.IN” mode. The screen displays “D.IN” and “TV ARC” in sequence, and TV sound is played.
 - When connecting a TV that supports the eARC function, “eARC” appears on the display and the sound is heard.
 - To connect with eARC, the eARC function in the TV menu should be set to On. Refer to the TV user manual for details on setting. (e.g. Samsung TV : Home (🏠) → Settings (⚙️) → Sound → Expert Settings → HDMI-eARC Mode (Auto))
 - If “TV ARC” does not appear in the display window of the Soundbar main unit, confirm that the HDMI cable is connected to the correct port.
 - Use the volume buttons on the TV’s remote control to change the volume on the Soundbar.

Method 2. Connecting using an Optical Cable

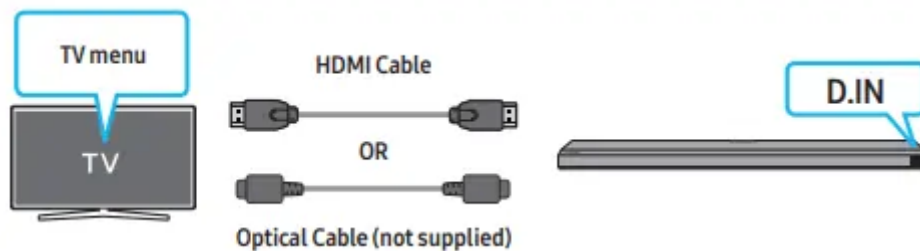
Pre-connection Checklist

- When both the HDMI cable and optical cable are connected, the HDMI signal is received first.
- When you use an optical cable and the terminals have covers, be sure to remove the covers.



1. With the TV and Soundbar turned off, connect the DIGITAL AUDIO IN (OPTICAL) port on the Soundbar and the OPTICAL output port on the TV with the optical cable (not supplied), as shown in the figure.
2. Turn on the Soundbar and TV.
3. Press the (Source) button on the top panel or remote control, and then select the “D.IN” mode.
4. The TV sound is output from the Soundbar.



Using the Q-Symphony Function: For Q-Symphony, the Soundbar syncs with a Samsung TV to output sound through two devices for optimum surround effect. When the Soundbar is connected, the menu, “TV+Soundbar” appears under the Sound Output menu of the TV. Select the corresponding menu.



- TV menu example: TV + [AV]Soundbar series name [HDMI]

Using the Spacefit sound

- Provides optimized sound quality by analyzing the listening spaces.
- To enable this function, turn on the Adaptive Sound+ mode on your Samsung TV menu.

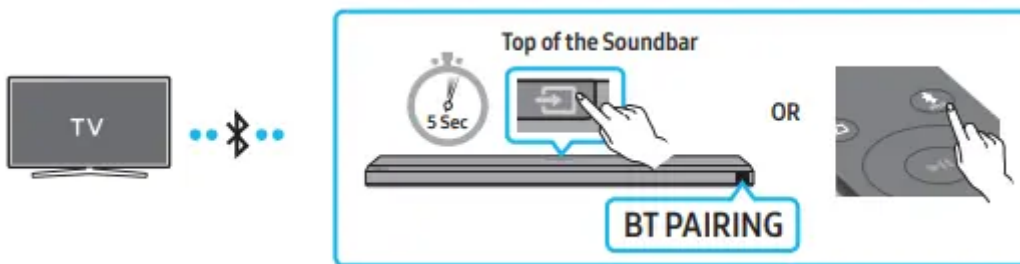
(Home () → Settings () → General → Intelligent Mode Settings → Adaptive Sound+)

USING A WIRELESS CONNECTION TO THE TV

Method 1. Connecting via Bluetooth

When a Samsung TV is connected using Bluetooth, you can hear stereo sound without the hassle of cabling.



- Only one Samsung TV can be connected at a time.
- Samsung TV that supports Bluetooth can be connected. Check the specifications of your TV.



The initial connection

1. Press the PAIR button on the Soundbar remote control to enter the “BT PAIRING” mode.
(OR)

- Press the (Source) button on the top panel and then select “BT”. “BT” changes to “BT PAIRING” in a few seconds automatically or changes to “BT READY” if there is a connect record.
- When “BT READY” appears, press and hold the (Source) button on the top panel of the Soundbar for more than 5 seconds to display “BT PAIRING”.

2. Select Bluetooth mode on the Samsung TV. (e.g. Home () → Settings () → Sound → Sound Output → Bluetooth Speaker List → [AV] Samsung Soundbar Q700A (Bluetooth))

3. Select “[AV] Samsung Soundbar Q700A” from the list on TV’s screen. An available Soundbar is indicated with “Need Pairing” or “Paired” on the TV’s Bluetooth device list. To connect the Samsung TV to the Soundbar, select the message, and then establish a connection.

- When the Samsung TV is connected, [TV Name] → “BT” appears on the Soundbar’s front display.

4. You can now hear Samsung TV sound from the Soundbar.

- After you have connected the Soundbar to your Samsung TV the first time, use the “BT READY” mode to reconnect

If the device fails to connect

- If you have an existing Soundbar (e.g., [AV] Samsung Soundbar Q700A) on the list of speakers on the Samsung TV, delete it.
- Then repeat steps 1 through 3.

Disconnecting the Soundbar from the Samsung TV: Press the (Source) button on the top panel or on the remote control and switch to any mode but “BT”.

- Disconnecting takes time because the Samsung TV must receive a response from the Soundbar. (The time required may differ, depending on the Samsung TV model.)

What is the difference between BT READY and BT PAIRING?

- BT READY : In this mode, you can reconnect any Samsung TV or mobile device that was connected before.
- BT PAIRING : In this mode, you can connect a new device to the Soundbar. (Press the



PAIR button on the Soundbar remote control or press and hold the (Source) button on the top of the Soundbar for more than 5 seconds while the Soundbar is in “BT” mode.)

Notes on Bluetooth connection

- Locate a new device within 1 m to connect via Bluetooth communication.
- If asked for a PIN code when connecting a Bluetooth device, enter .
- The Soundbar automatically turns off after 18 minutes in the Ready state.
- The Soundbar may not perform Bluetooth search or connection correctly under the following circumstances:
 - If there is a strong electrical field around the Soundbar.
 - If several Bluetooth devices are simultaneously paired with the Soundbar.
 - If the Bluetooth device is turned off, not in place, or malfunctions.
- Electronic devices may cause radio interference. Devices that generate electromagnetic waves must be kept away from the Soundbar main unit - e.g., microwaves, wireless LAN devices, etc.

Method 2. Connecting via Wi-Fi


Pre-connection Checklist

- Wi-Fi connection is available only on Samsung TV.
- Check whether the wireless router (Wi-Fi) is turned on and the TV is connected to the router.

- The TV and Soundbar must be connected to the same wireless network (Wi-Fi).
- If your wireless router (Wi-Fi) uses a DFS channel, you will not be able to establish a Wi-Fi connection between the TV and Soundbar. Contact your Internet service provider for details.
- Because the menus may differ depending on the year of manufacture, refer to your TV manual.
- To connect the TV to the Soundbar via Wi-Fi, connect the Soundbar to the wireless router first. See page 23, for details on how to establish a Wi-Fi connection.

1. For more information about Wi-Fi connection to the Soundbar, see page 23, “Method 2. Connecting via Wi-Fi (Wireless Network)”.

2. Change the input source of the TV by using the Audio menu to Soundbar. • Samsung TVs

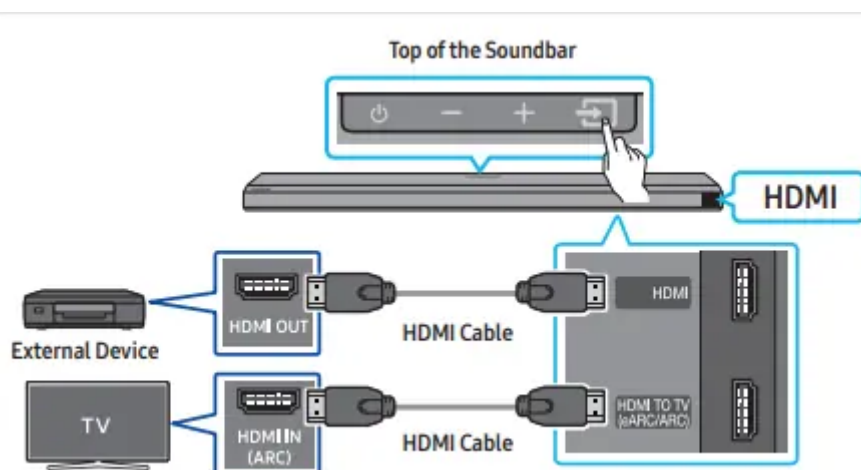
released in 2017 or later Home () → Settings () → Sound → Sound Output → [AV] Samsung Soundbar Q700A (Wi-Fi)

CONNECTING AN EXTERNAL DEVICE

Method 1. Connecting using an HDMI Cable (Capable of Dolby Atmos decoding and playback)

Pre-connection Checklist

- If the Audio Output options include Secondary Audio, make sure Secondary Audio is set to Off.
- Make sure that the content supports Dolby Atmos®.



1. Use an HDMI cable to connect the HDMI OUT port on the external device and the HDMI port on the bottom of the Soundbar.
2. Use an HDMI cable to connect the HDMI IN port of the TV and the HDMI TO TV (eARC/ARC) port on the bottom of the Soundbar.

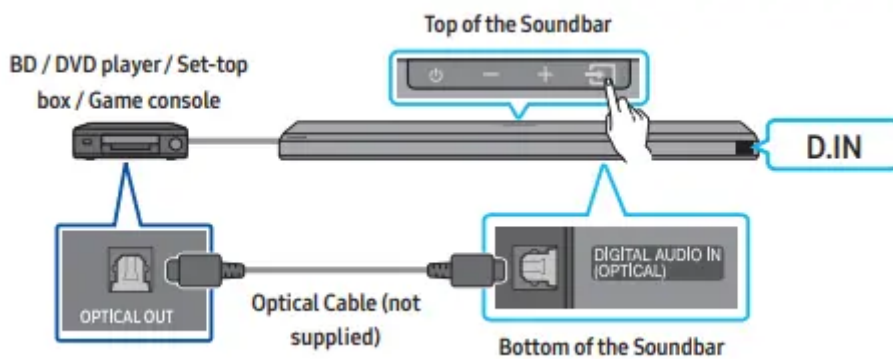
3. Turn on the Soundbar, TV, and the external device.
4. Press the (Source) button on the top panel or on the remote control, and then select "HDMI".
5. The Soundbar display indicates that "HDMI" mode is currently selected and the Soundbar will start playing sounds.

Supported UHD Signals Specification (3840 x 2160p)

Frame rate (fps)	Color depth	RGB 4:4:4	YCbCr 4:4:4	YCbCr 4:2:2	YCbCr 4:2:0
< 60	8 bit	0	0	0	0
	10 bit	-	-	0	0
	12 bit	-	-	0	0
120	8 bit	-	-	-	-
	10 bit	-	-	-	-

- Supported specification may vary depending on the connected external device or usage conditions.

Method 2. Connecting using an Optical Cable



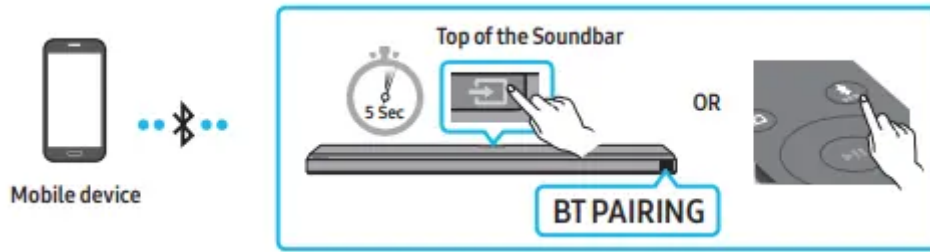
1. Use an optical cable (not supplied) to connect the DIGITAL AUDIO IN (OPTICAL) on the Soundbar main and the OPTICAL OUT port on the external device.
2. Turn on the Soundbar and external device.
3. Select "D.IN" mode by pressing the (Source) button on the top panel or on the remote control.
4. Your Soundbar will play sounds from the external device

CONNECTING A MOBILE DEVICE

Method 1. Connecting via Bluetooth

When a mobile device is connected using Bluetooth, you can hear stereo sound without the hassle of cabling.

- When you connect a paired Bluetooth device with the Soundbar off, the Soundbar automatically turns on.



The initial connection: When connecting to a new Bluetooth device, make sure the device is within 1 m distance.

1. Press the PAIR button on the remote control to enter the “BT PAIRING” mode. (OR)
 - Press the (Source) button on the top panel and then select “BT”. “BT” changes to “BT PAIRING” in a few seconds automatically or changes to “BT READY” if there is a connect record.
 - When “BT READY” appears, press and hold the (Source) button on the top panel of the Soundbar for more than 5 seconds to display “BT PAIRING”.
2. On your device, select “[AV] Samsung Soundbar Q700A” from the list that appears.
 - When the Soundbar is connected to the Mobile device, [Mobile Device Name] → “BT” appears in the front display.
3. Play music files from the device connected via Bluetooth through the Soundbar.
 - After you have connected the Soundbar to your mobile device the first time, use the “BT READY” mode to reconnect.

If the device fails to connect

- If you have an existing Soundbar (e.g., “[AV] Samsung Soundbar Q700A”) in the list of speakers on the Mobile device, delete it.
- Repeat steps 1 and 2

What is the difference between BT READY and BT PAIRING?

- BT READY : In this mode, you can reconnect any Samsung TV or mobile device that was connected before.
- BT PAIRING : In this mode, you can connect a new device to the Soundbar. (Press the PAIR button on the Soundbar remote control or press and hold the (Source) button on the top of the Soundbar for more than 5 seconds while the Soundbar is in “BT” mode.)

NOTES

- Locate a new device within 1 m to connect via Bluetooth communication
- If asked for a PIN code when connecting a Bluetooth device, enter <0000>.
- The Soundbar automatically turns off after 18 minutes in the Ready state.

- The Soundbar may not perform Bluetooth search or connection correctly under the following circumstances:
 - If there is a strong electrical field around the Soundbar.
 - If several Bluetooth devices are simultaneously paired with the Soundbar.
 - If the Bluetooth device is turned off, not in place, or malfunctions.
- Electronic devices may cause radio interference. Devices that generate electromagnetic waves must be kept away from the Soundbar main unit - e.g., microwaves, wireless LAN devices, etc.
- The Soundbar supports SBC data (44.1kHz, 48kHz).
- Connect only to a Bluetooth device that supports the A2DP (AV) function.
- You cannot connect the Soundbar to a Bluetooth device that supports only the HF (Hands Free) function.
- When connecting the Soundbar to a Bluetooth device, place them as close to each other as possible.
- The farther the Soundbar and Bluetooth device are from each other, the lower the sound quality will become. The Bluetooth connection may break when the devices are out of the effective range.
- The Bluetooth connection may not function as intended in areas with poor reception.
- A Bluetooth device may experience noise or malfunction under in the following conditions:
 - When the body is in contact with the signal transceiver on the Bluetooth device or Soundbar
 - In corners or when there is an obstacle in proximity, such as a wall or partition, where electrical changes may occur.
 - When exposed to radio interferences by other products operating on the same frequency ranges, such as medical equipment, microwave ovens, and wireless LAN devices.
 - Obstacles such as doors and walls may still impact the sound quality even when the devices are within the effective range.
- If prompted for a PIN code while connecting to a Bluetooth device, enter .
- Note that your Soundbar cannot be paired with other Bluetooth devices while using the Bluetooth option.
- This wireless device may cause electrical interference during operation.

Disconnecting the Bluetooth device from a Soundbar: You can disconnect a Bluetooth device from the Soundbar. For instructions, see the Bluetooth device’s user manual.

- The Soundbar will be disconnected.
- When the Soundbar is disconnected from the Bluetooth device, the Soundbar will display “BT DISCONNECTED” on the front display.

Disconnecting the Soundbar from the Bluetooth device: Press the (Source) button on the top panel or on the remote control, and then change to any mode except “BT”.

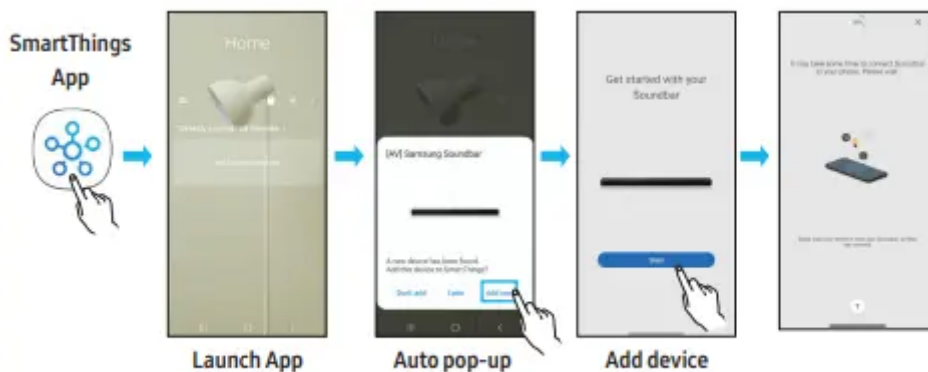
- Disconnecting takes time because the Bluetooth device must receive a response from the Soundbar. (Disconnection time may differ, depending on the Bluetooth device)
- When the Soundbar is disconnected from the Bluetooth device, the Soundbar will display “BT DISCONNECTED” on the front display

Method 2. Connecting via Wi-Fi (Wireless Network)

To connect a Soundbar to a mobile device via a wireless network (Wi-Fi), the SmartThings app is required.

The initial connection

1. Install and launch the SmartThings app from your mobile device (smartphone or tablet).
2. On the app, follow the screen instructions to add the Soundbar.
 - The automatic pop-up (the second screenshot below) may not show on some devices. If the pop-up window does not appear, press “+ ” on the Home screen. The Soundbar is added to the app.



GETTING STARTED WITH ALEXA ON AMAZON PRODUCT (WORKS WITH ALEXA)

- This function may not be supported depending on the model or geographical area.

- This function only supports some languages, and the supported functions may differ depending on the geographical area.
- For product specification or compatibility, refer to the Samsung website (www.samsung.com).
- This service is provided by Amazon and can be terminated at any time. Samsung does not assume responsibility for service availability.
- Amazon Alexa app screen is subject to change without prior notice.

Connect and use with an Amazon product (Amazon Echo)

Use an Amazon Echo product to control your Soundbar and enjoy music services provided by Amazon Echo. To use Amazon Alexa, an Amazon account is required to connect the Soundbar over the network.

1. Install the SmartThings app on your mobile device and then launch it.
2. Enter the Alexa account by following the instructions on the app and then log in the service.

Use voice commands to control the Soundbar

- The Amazon Echo service you can use with your Soundbar is limited to music. Other services provided by Amazon Echo, such as news and weather, can only be accessed through your Amazon Echo product.



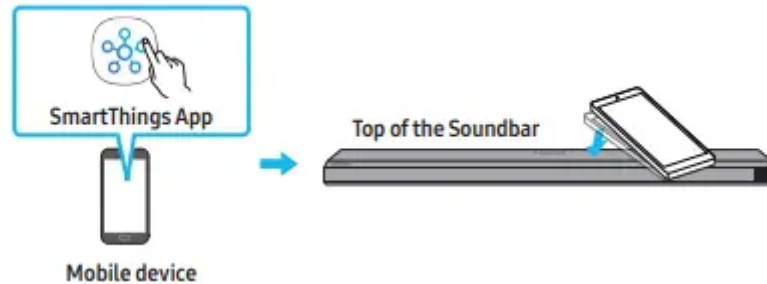
* To use voice commands for the Soundbar named "Living room"

Action	Voice Command
To set the volume level to 5	"Alexa Set the volume to 5 on Living room"
To increase the volume level	"Alexa Volume up on Living room"
To mute the sound	"Alexa Mute on Living room"
To listen to a radio station named KISS FM	Alexa Play Kiss FM on Living room"
To play the next song	Alexa Next song on Living room"
To stop the audio	Alexa Stop on Living room"
To turn the audio off	"Alexa Turn off on Living room"

Using the Tap Sound

Tap the Soundbar with your mobile device to play the sound of content on the mobile device through the Soundbar.



- This function may not be supported, depending on the mobile device.
- This function is only compatible with Samsung mobile devices with Android 8.1 or later.



1. Turn on the Tap Sound function on your mobile device.
 - For details on how to turn on the function, refer to “Setting the Tap Sound function” below.
2. Tap the Soundbar with the mobile device. Select “Start now” in the displayed message window. A connection is established between the mobile device and Soundbar via Bluetooth.
3. Play the sound of content on the mobile device through the Soundbar.
 - This function connects a mobile device to the Soundbar via Bluetooth by detecting vibration that occurs when the device touches the Soundbar.
 - Make sure the mobile device does not tap a sharp corner of the Soundbar. The Soundbar or mobile device may become scratched or damaged.
 - It is recommended that the mobile device be covered with a case. Lightly tap the wide area in the upper portion of the Soundbar, without using excessive force.
 - To use this function, update the SmartThings app to the latest version. The function may not be supported, depending on the app version.

Setting the Tap Sound function

Use the SmartThings app to turn on the Tap View, Tap Sound function.

1. On the mobile device, run the SmartThings app.
2. Select ( → ) in the SmartThings app screen displayed on the mobile device.
3. Set “Tap View, Tap Sound” to On to allow the function to work when a mobile device moves close to the Soundbar. The function is turned on.

NOTE

- When the mobile device is in power-saving mode, the Tap Sound function does not work.
- The Tap Sound function may not work if there are devices near the Soundbar that cause radio interference such as electric devices. Make sure devices that may cause radio interference are placed at a sufficient distance away from the Soundbar.

CONNECTING TO APPLE AIRPLAY 2

This feature may not be available in some countries.

Connect and use with an Apple product

- With AirPlay 2, you can control your home's audio system from your iPhone, iPad, HomePod, or Apple TV.
- This Samsung Soundbar supports AirPlay 2 and requires iOS 11.4 or later.

NOTE: Confirm that the Soundbar is connected to Wi-Fi. (Refer to Method 2. Connecting via Wi-Fi (Wireless Network))

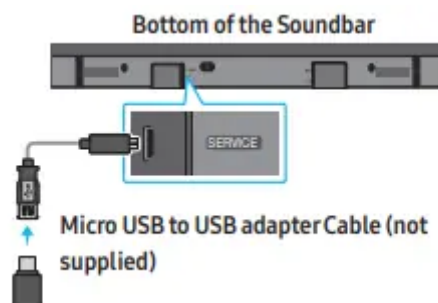
SOFTWARE UPDATE

Auto Update

When the Soundbar is connected to the Internet, software updates automatically occur even when the Soundbar is turned off.

- To use the Auto Update function, the Soundbar must be connected to the Internet. The Wi-Fi connection to the Soundbar will be terminated if the Soundbar's power cord is disconnected or the power is cut off. If the power is cut off, when the power comes back on or you reconnect the power cord, turn on the Soundbar, and then reconnect it to the Internet.

USB Update

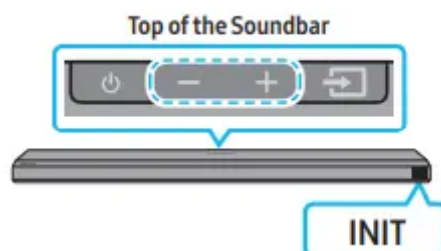


Samsung may offer updates for the Soundbar's system firmware in the future.

When an update is available, you can update the Soundbar by connecting the USB drive that contains the update firmware to the SERVICE port of the Soundbar.

1. Go to the Samsung Electronics website (www.samsung.com) → search for the model name from the customer support menu option.
 - For more information about update, refer to Upgrade Guide.
2. Download the upgrade file (USB type).
3. Unzip the file to create a folder with the file name.
4. Store the created folder in a USB and then connect it to the Soundbar.
5. Turn on the Soundbar. Then the product is updated within 3 minutes with displaying the message, "UPDATE".
 - During update, do not turn it off or remove the USB.
 - If "UPDATE" does not appear on the display window, remove the power cord from the Soundbar and then reconnect it.
 - When the latest version is installed, no update is performed.
 - Depending on the USB type, update may not be supported.

Initialization



- With the Soundbar on, press the -/+ (Volume) buttons on the body at the same time for at least 5 seconds. "INIT" appears on the display and then the Soundbar is initialized.
- CAUTION: All the settings of the Soundbar are initialized. Be sure to perform this only when initialization is required.

TROUBLESHOOTING

Before seeking assistance, check the following.

1. Soundbar does not turn on.
 - Check whether the power cord of the Soundbar is correctly inserted into the outlet.
2. Soundbar works erratically.
 - After removing the power cord, insert it again.

- Remote the power cord from the external device and try again.
- If there is no signal, the Soundbar automatically turns off after a certain period of time.
Turn on the power

3. In case the remote control does not work.

- Point the remote directly at the Soundbar.
- Replace the batteries with new ones

4. The Soundbar does not output any sound

- The volume of the Soundbar is too low or muted. Adjust the volume.
- When any external device (STB, Bluetooth device, mobile device, etc.) is connected, adjust the volume of the external device.
- For sound output of the TV, select Soundbar. (Samsung TV: Home () → Settings () → Sound → Sound Output → Select Soundbar)
- The cable connection to the Soundbar may not be loose. Remove the cable and connect again.
- Remove the power cord completely, reconnect, and turn the power on.
- Initialize the product and try again

5. The Subwoofer does not output any sound

- Check whether the LED indicator on the rear of the Subwoofer is on in blue. Reconnect the Soundbar and Subwoofer if the indicator is blinking in blue or turned red.
- You may experience an issue if there is an obstacle between the Soundbar and Subwoofer. Move devices to an area away from obstacles.
- Other devices sending radio frequency signals in proximity may interrupt the connection. Keep your speaker away from such devices.
- Remove and reconnect the power plug

6. The Subwoofer volume is too low.

- The original volume of the content you are playing may be low. Try adjusting the Subwoofer level.
- Bring the Subwoofer speaker closer to you.

7. In case the TV is not connected via HDMI TO TV (ARC).

- Check whether the HDMI cable is correctly connected to the ARC terminal.
- Connection may not be possible due to the connected external device (set-top box, game machine, etc.). Directly connect the Soundbar.

- HDMI-CEC may not be activated on the TV. Turn on the CEC on the TV menu.
(Samsung TV: Home () → Settings () → General → External Device Manager → Anynet+ (HDMI-CEC) ON)
- To connect with eARC, the eARC function in the TV menu should be set to On.
(Samsung TV: Home () → Settings () → Sound → Expert Settings → HDMI-eARC Mode (Auto))

8. There is no sound in when connecting to the TV in HDMI TO TV (ARC) mode.

- Your device is unable to play the input signal. Change the TV's audio output to PCM or Dolby Digital. (For a Samsung TV: Home () → Settings () → Sound → Expert Settings → Digital Output Audio Format)

9. The soundbar will not connect via Bluetooth.

- When connecting a new device, switch to "BT PAIRING" for connection. (Press the PAIR button on the remote control or press the (Source) button on the body for at least 5 seconds.)
- If the Soundbar is connected to another device, disconnect that device first to switch the device.
- Reconnect it after removing the Bluetooth speaker list on the device to connect.
(Samsung TV: Home () → Settings () → Sound → Sound Output → Bluetooth Speaker List)
- The automatic TV connection may be disabled. While the Soundbar is in "BT READY", press and hold the Left button on the Soundbar remote control for 5 seconds to select ON-TV CONNECT. If you see OFF-TV CONNECT, press and hold Left button again for 5 seconds to switch the selection. ; Remove and reconnect the power plug, then try again.
- Remove and reconnect the power plug, then try again.
- Initialize the product and try again

10. The sound drops out when connected via Bluetooth

- Some devices can cause radio interference if they are located too close to the Soundbar. e. g. microwaves, wireless routers, etc.
- If your device that is connected via Bluetooth moves too far away from the soundbar, it may cause the sound to drop out. Move the device closer to the soundbar.
- If a part of your body is in contact with the Bluetooth transceiver or the product is installed on metal furniture, the sound may drop out. Check the installation environment and conditions for use

11. Unable to connect to Wi-Fi

- Check whether your wireless router is on.
- Turn off the router, turn it back on, and then try again.

- The soundbar will not connect if the wireless signal is too weak. Try moving the router closer to the soundbar, or eliminating any obstacles that are between the soundbar and the router, if possible.
- If your wireless router is new, you will need to reconfigure the speaker's network settings.

12. The soundbar does not turn on automatically with the TV.

- When you turn off the Soundbar while watching TV, power synchronization with the TV is disabled. First turn off the TV

SPECIFICATIONS AND GUIDE

Specifications

Model Name	HW-Q700A
Weight	3.6 kg
Dimensions (W x H x D)	980.0 x 60.0 x 115.0 mm
Operating Temperature Range	+5°C to +35°C
Operating Humidity Range	10 % ~ 75 %
AMPLIFIER Rated Output power	((30 W x 4) + (20 W x 2) + 10 W) + 160 W
Supported play formats	Dolby 5.1ch / Dolby Digital Plus / Dolby TRUE HD / Dolby ATMOS DTS 5.1ch / DTS HD / DTS-HD Master Audio / DTS:X / LPCM 8Ch
Subwoofer Name	PS-WA75B
Weight	5.9 kg
Dimensions (W x H x D)	205.0 x 353.0 x 302.0 mm
AMPLIFIER Rated Output power	160 W

NOTE

- Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.
- Weight and dimensions are approximate.

Precaution : The Soundbar will restart automatically if you turn on/turn off Wi-Fi.

- Wi-Fi - Port deactivation method
 - Press the ID SET button on the bottom panel of the Soundbar for 30 seconds to turn WiFi On / Off.
- Bluetooth - Port deactivation method
 - Press the NETWORK button on the bottom panel of the Soundbar for 30 seconds to turn Bluetooth On / Off.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

Document generated by [ManualsFile](#)