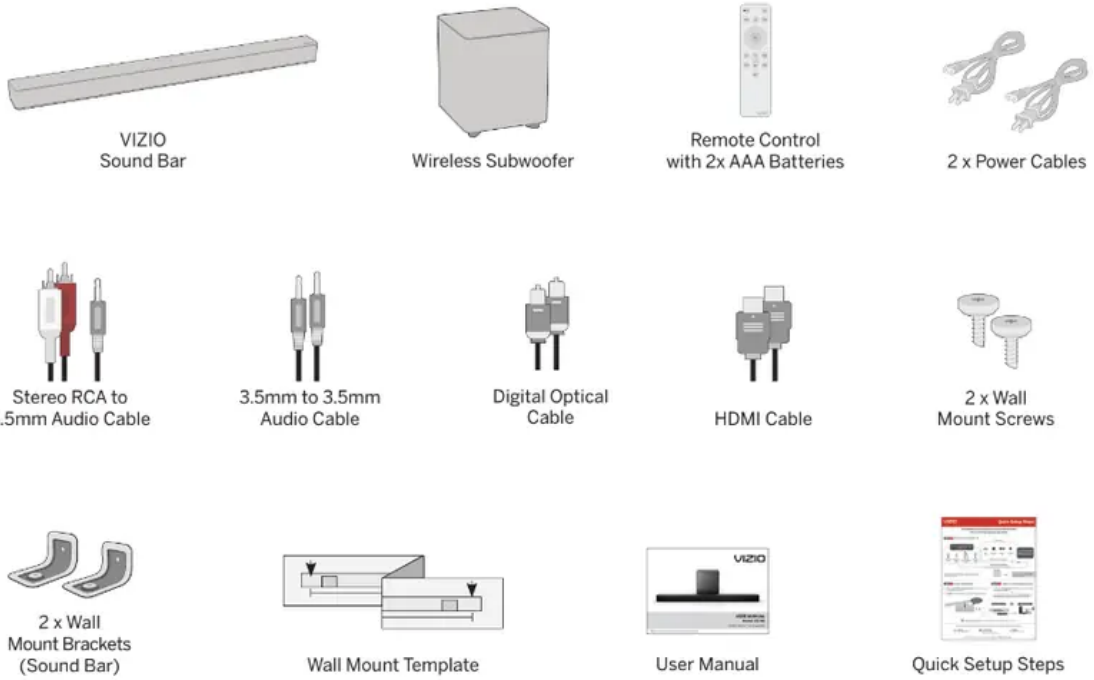


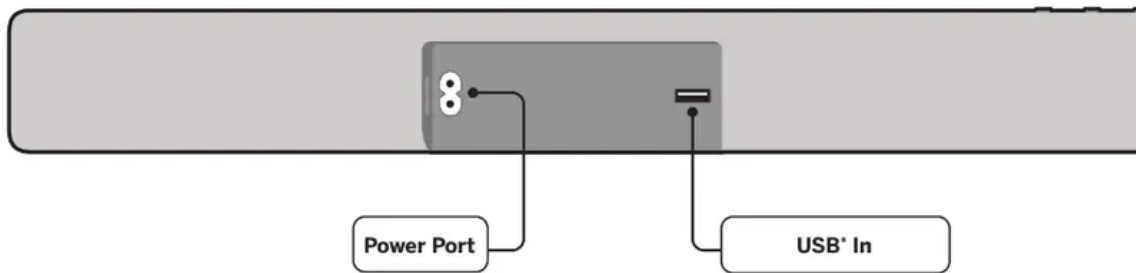
User Manual

Package Contents



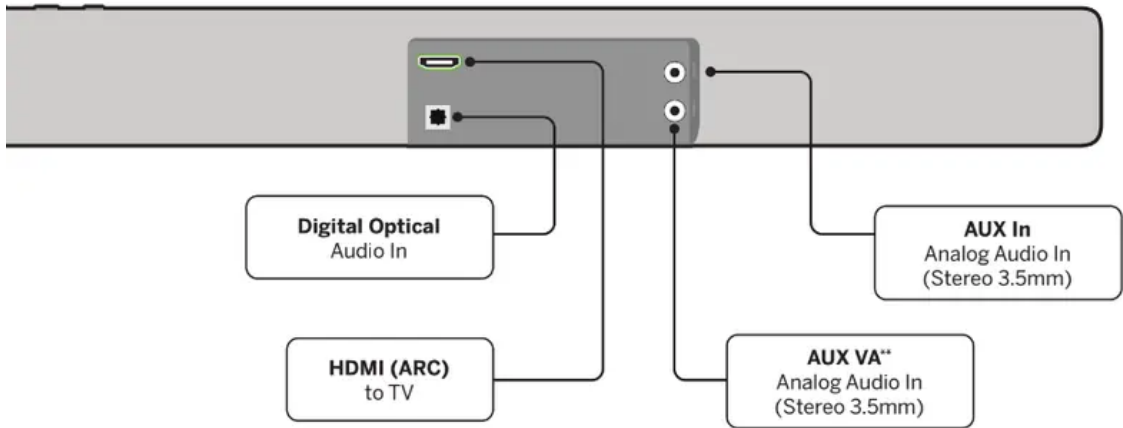
Controls & Connections

Back of Sound Bar

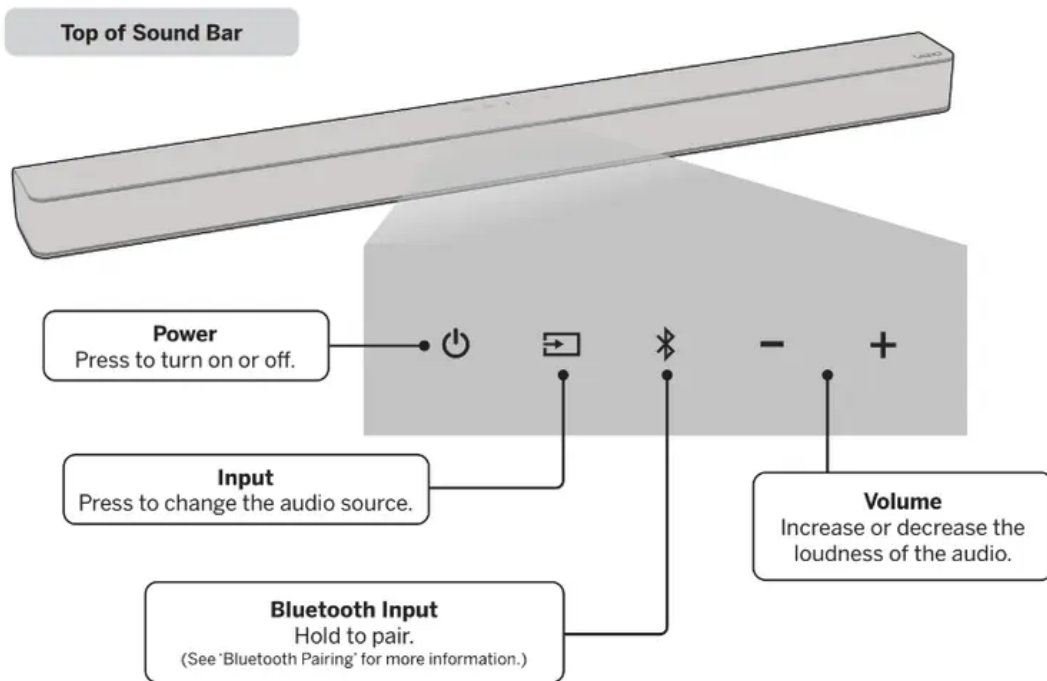


Only use this port to connect a Voice Assistant device. See Connecting to a Voice Assistant on page 19 for more information.



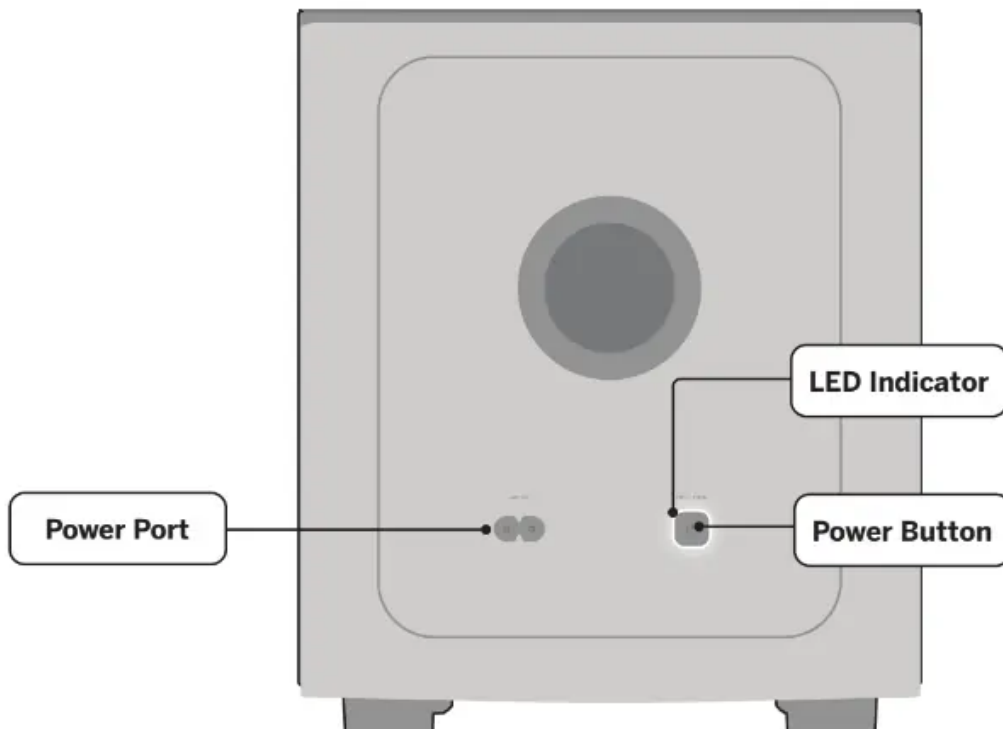


Top of Sound Bar



Back of Subwoofer



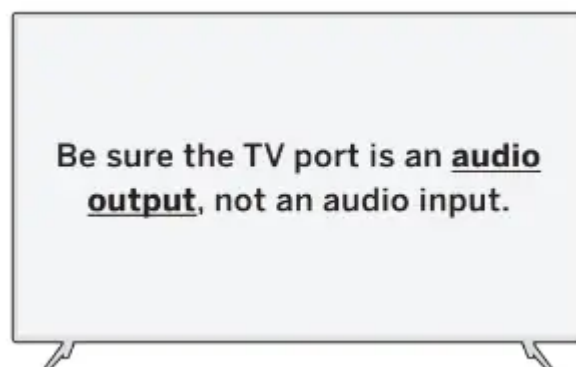


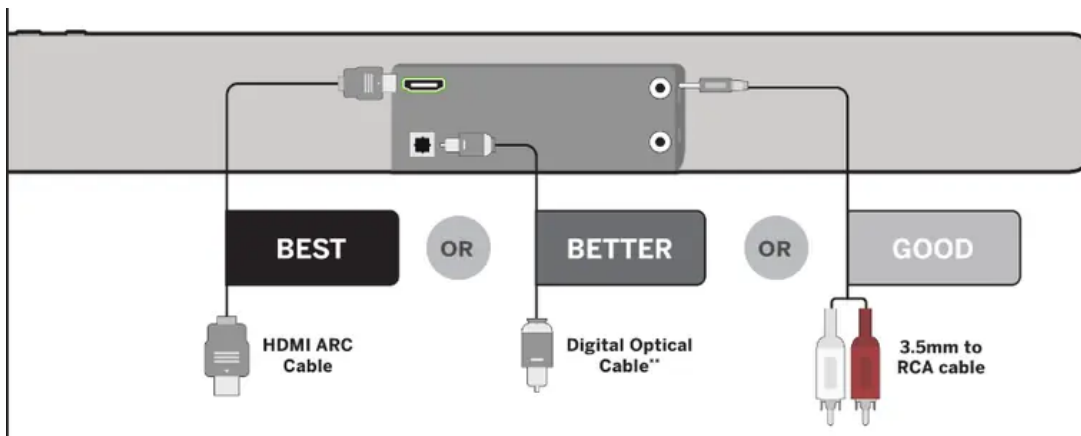
First-time Setup

1. Choose the best possible connection cable type and connect it to your TV.*



Back of Sound Bar





***Not all TVs have the audio outputs shown.**

To connect the sound bar directly to your other devices (Blu-ray player, game system, etc.) see your device's user manual.

****Some TVs do not pass through digital audio:**

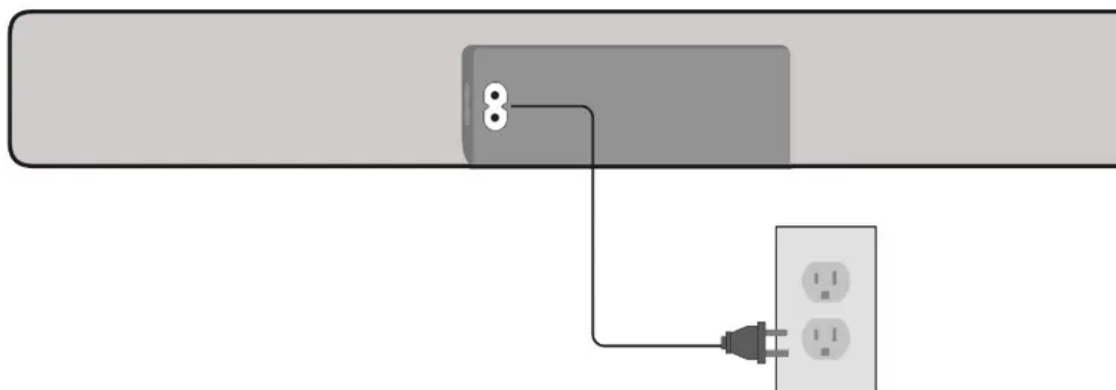
When using the digital input, if there is no audio, try:

- setting the TV output to PCM, or
- connecting directly to your Blu-ray or other source.

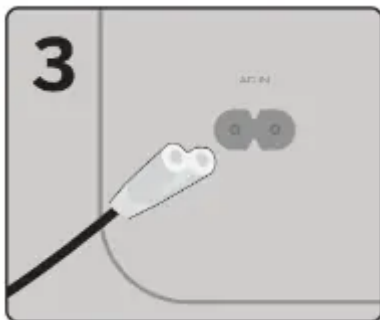
2. Connect the power cable to the sound bar AC IN as shown.

Plug the power cable into an electrical outlet.

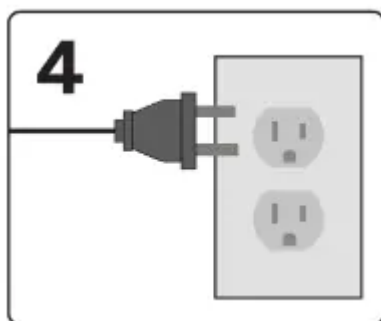
Back of Sound Bar



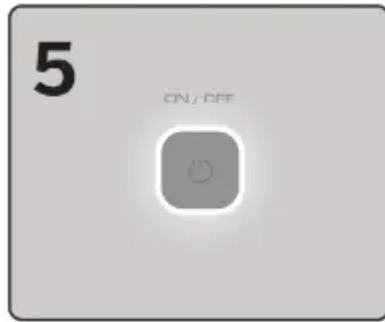
Back of Subwoofer



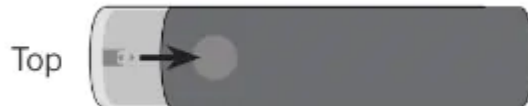
Connect the power cable to the subwoofer.



The subwoofer should automatically power on and link to the sound bar when plugged in. The LED will glow to solid to confirm.



6. Remove the battery cover by gently sliding it away from the remote.



7. Insert the included batteries and gently slide the battery cover back into place.



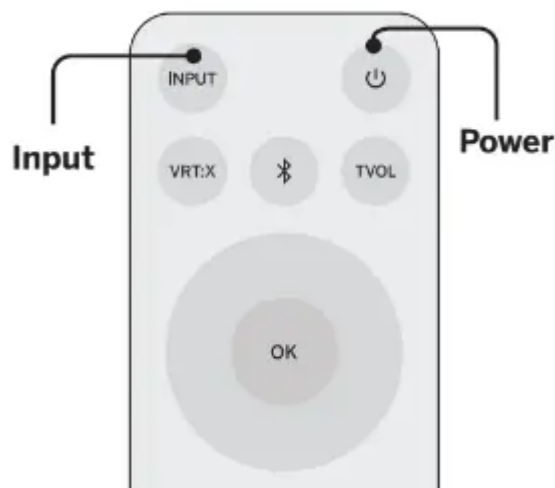
When needed, VIZIO recommends replacing the batteries that came with this remote with two, new Duracell 'AAA' alkaline batteries.

8. After turning on both your TV and sound bar, it will automatically begin searching for an active input.*

The LED indicator on the front of the sound bar will begin cycling in different colors through inputs until an audio source is detected.**

Tip: Pressing the INPUT button will stop the auto detect function.

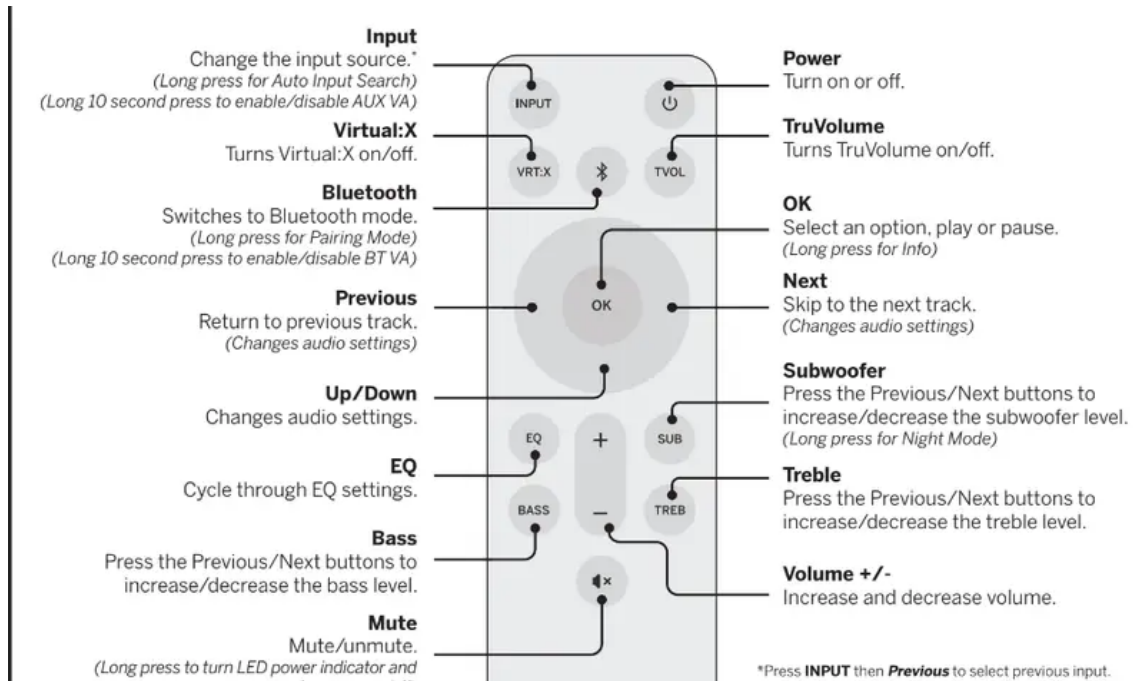
You can press the INPUT button to switch between audio sources. For example, if you connected your TV to HDMI (ARC), set the sound bar to HDMI-ARC.



*Occurs only during first-time set up.

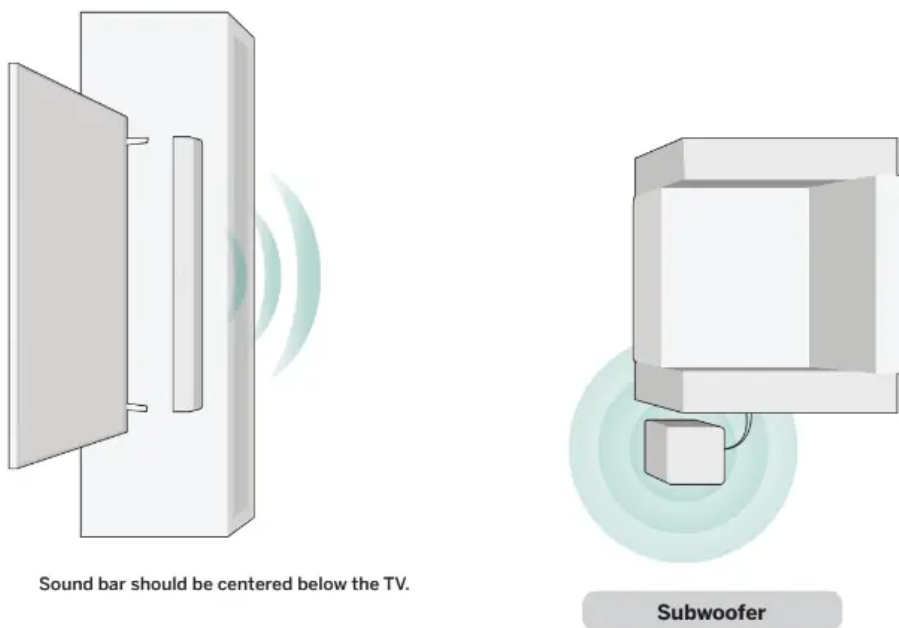
**Auto detect function only occurs once when the sound bar is first powered on. To enable this feature again, you must do a Factory Reset (see the Using Button Combinations on page 15 for more information) or press and hold the INPUT button for 4 seconds.

Using the Remote



Proper Placement

For the best sound experience, position the sound bar and subwoofer as shown. The sound bar should be close to ear level.



Note: Do not block the subwoofer port.

Mode & Level Settings

The LED indicators will behave differently with each function.



Function	LED Behavior	Description
Input	The LED indicator color will change per specific input.	Press the INPUT button to cycle through the available inputs. Press and hold the INPUT button on the remote control for 4 seconds to enable the auto input detect function. Specific inputs will show a different LED color: <ul style="list-style-type: none"> AUX In: Green AUX VA: Violet Digital Optical: Red HDMI (ARC): Magenta Bluetooth: Blue USB: Orange
Bluetooth	When searching for device: flash from bottom to top and back continuously	Press and hold the BT button on the remote. The sound bar will be discoverable for 15 minutes. You can now search for the sound bar (VIZIO V21) using your Bluetooth Device. The sound bar will power down if no device is found. Note: Set your Bluetooth device into pairing mode prior to the Sound Bar
DTS TruVolume		Press the TVOL button to enable/disable TruVolume. When enabled (On), TruVolume provides a consistent and comfortable volume level for a more enjoyable listening experience.
DTS Virtual:X		Press the VRT:X button to enable/disable Virtual:X. When enabled (On), all inputs will produce a virtual sound technology that simulates the effect of having overhead sound. When disabled (Off), all sources will playback in stereo.
Equalizer Mode		Press the EQ button to toggle between preset equalizer settings: Movie, Music, Dialogue, and Game. Note: Movie mode is on by default.

Function	LED Behavior	Description
Bass Level	Two center LEDs indicate bass level 0.	Press the BASS button and use the Next/Previous buttons to increase/decrease the bass level. The LED indicators will move to the top with increasing level and to the bottom with decreasing level.
Subwoofer Level	Two center LEDs indicate subwoofer level 0.	Press the SUB button then press the Next/Previous button to increase/decrease the subwoofer level. The LED indicators will move to the top with increasing levels and to the bottom with decreasing levels. When set to the minimum level, the subwoofer will be muted.
Treble Level	Two center LEDs indicate treble level 0.	Press the TREB button and use the Next/Previous buttons to increase/decrease the treble level. The LED indicators will move to the top with increasing level and to the bottom with decreasing level.
Auto VA		Press and Hold the INPUT button on the remote for 10 seconds to enable/disable AUX VA. —or— Press and Hold the Bluetooth (BT) button on the remote for 10 seconds to enable/disable Voice Assistant Bluetooth (BT). Refer to <i>Connecting to a Voice Assistant</i> on page 20 for more information.
Dolby Audio Detected	Dolby Audio audio format is detected.	Dolby Audio is only available on the Digital Optical Audio In input. When a Dolby Audio signal is detected, the Dolby Audio indicator LED will light up for 3 seconds before fading away.

Using Button Combinations

There are other functions that are triggered by different button combinations on the sound bar.





Buttons are located here.

Function	LED Behavior	Description
Factory Reset	All LEDs will flash 3 times	Reset the sound bar to the factory default settings. To perform a Factory Reset, Press and Hold the Bluetooth (📶) and Volume Down (–) buttons for 5 seconds. Note: This will erase all settings and preferences that you have set.
VIZIO TV Remote Control	← Enable VIZIO TV remote Disable VIZIO TV remote →	Enable/disable the use of a VIZIO TV remote control to power on and adjust the volume of the sound bar. To enable/disable this function, Press and Hold the Power (⏻) and Volume Up (+) buttons for 5 seconds.
Eco Power Mode	← Enable Eco Power Disable Eco Power →	When the Eco Power mode setting is enabled, the sound bar will automatically power down after a period of inactivity. When disabled, the sound bar will remain powered on until you turn it off. To enable/disable this function, Press and Hold the Power (⏻) and Volume Down (–) buttons for 5 seconds. Note: Eco Power Mode setting is OFF by default.


Programming the Sound Bar

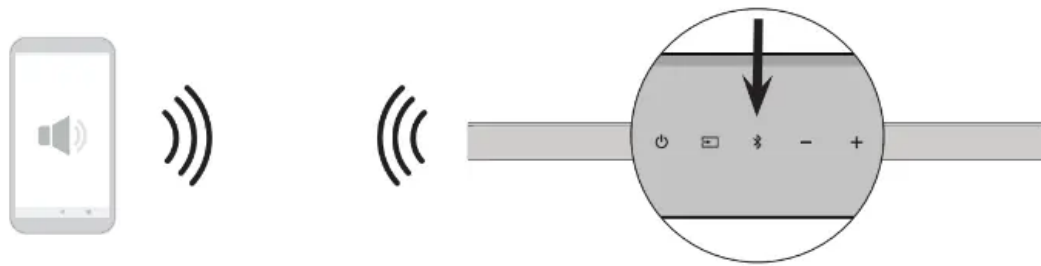
You can program your sound bar to accept TV remote IR commands.

Function	LED Behavior	Description
Learn Volume Down	Waiting to learn: Flash from bottom to top and back continuously.	Press and hold the OK and Volume Down buttons on the remote to put the sound bar into learning mode. While the sound bar is in learning mode, press the Volume Down button on the TV remote control.
Learn Volume Up		Press and hold the OK and Volume Up buttons on the remote to put the sound bar into learning mode. While the sound bar is in learning mode, press the Volume Up button on the TV remote control.
Learn Mute	Learning confirmed: All of the LEDs will blink twice.	Press and hold the OK and Mute buttons on the remote to put the sound bar into learning mode. While the sound bar is in learning mode, press the Mute button on the TV remote control.

Bluetooth Pairing

To pair the sound bar with a Bluetooth device:

1. **Press and hold** the Bluetooth button  on the sound bar or remote control for three (3) seconds.
2. Search for the sound bar (VIZIO V21) using your Bluetooth device. For more information, refer to the user documentation that came with the device.
3. Now you can play audio from your Bluetooth device. Volume can be controlled on both your source device and the sound bar.



Bluetooth Device

Button Located at the Top of Sound Bar

Tip: The LED indicators on the display panel on the front of the sound bar will light up sequentially from bottom to top and back again. Once the device is paired, the LED indicators will stop flashing.

Using Bluetooth Mode

1. Your sound bar supports music streaming from devices with Bluetooth capability. (Device compatibility will vary, see your device's documentation for more information.)
2. Once you have paired your source device to the sound bar your device should remain paired (within range).
3. If the source is changed back to Bluetooth, any paired Bluetooth device will reconnect automatically.
4. If the input is changed, the Bluetooth device will disconnect (will stay connected if Auto VA BT is on).

Maximizing Signal

A Bluetooth signal has a range of up to 30 feet. Keep in mind that Bluetooth is a compressed audio format, so streamed music may lose some integrity when compared to a wired connection. Try the following if your sound quality is less than optimal:

- If you hear any break-up or disconnect while streaming music from your device, move the source device closer to the sound bar.
- Be sure that there are no solid obstructions in the line-of-sight between the sound bar and the source device.
- Other wireless devices can affect Bluetooth range, including wireless security cameras, wireless video baby monitors, cordless phones, and microwave ovens. Turning off or moving these devices may improve Bluetooth range.

Tip: Your sound bar is not equipped with a microphone, so it cannot operate as a hands-free device for a smartphone.

Caution: Reduce the volume levels on your device and on the sound bar before pressing Play. High volume levels can damage your hearing.

Connecting to a Voice Assistant

Your sound bar can connect to a Voice Assistant (VA) device through an AUX VA or Bluetooth connection.

Once connected, your sound bar will now act as the VA speaker.

Features and Benefits:

- **Voice Assistant Dedicated Input:** VA can be active on the sound bar even if the sound bar is set to a different input with audio playing.
- **Auto Muting:** If playing audio from the sound bar, the VA will play over the original source audio for 10 seconds. If continued after the 10 seconds, the VA audio will mute the original source audio. Once the VA audio is stopped the original source audio will resume.

Tip: Make sure your sound bar is turned ON and Eco Power setting is turned OFF. Refer to Eco Power Mode on page 15 to disable.

Setup Tips:

- If the VA audio is too low, adjust the volume from the VA device.
- If the start of the response from the VA is cut off, enable “Start of Request” from your VA app settings.
- **To disable the VA function,** press and hold the **INPUT** button on the remote for 10 seconds to turn on or off. Refer to Auto VA on page 14 for more information.

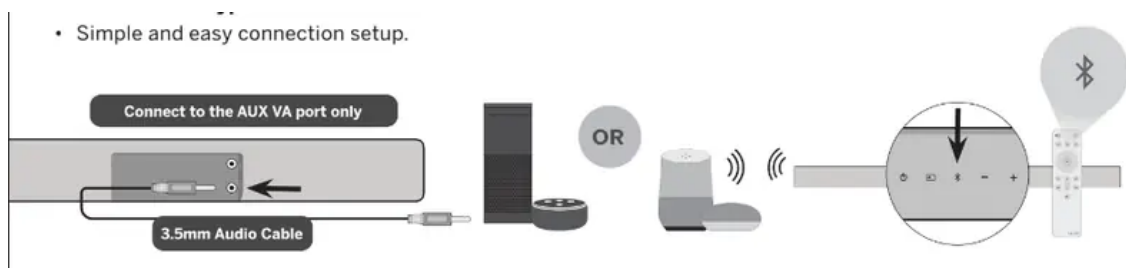
Using the AUX VA Port to Connect

Use a 3.5mm audio cable to connect the AUX VA port on the sound bar to an AUX port on your voice assistant device.

If there is no AUX port on the VA device, use a Bluetooth connection instead.

Benefits of this type of connection:

- Simple and easy connection setup.

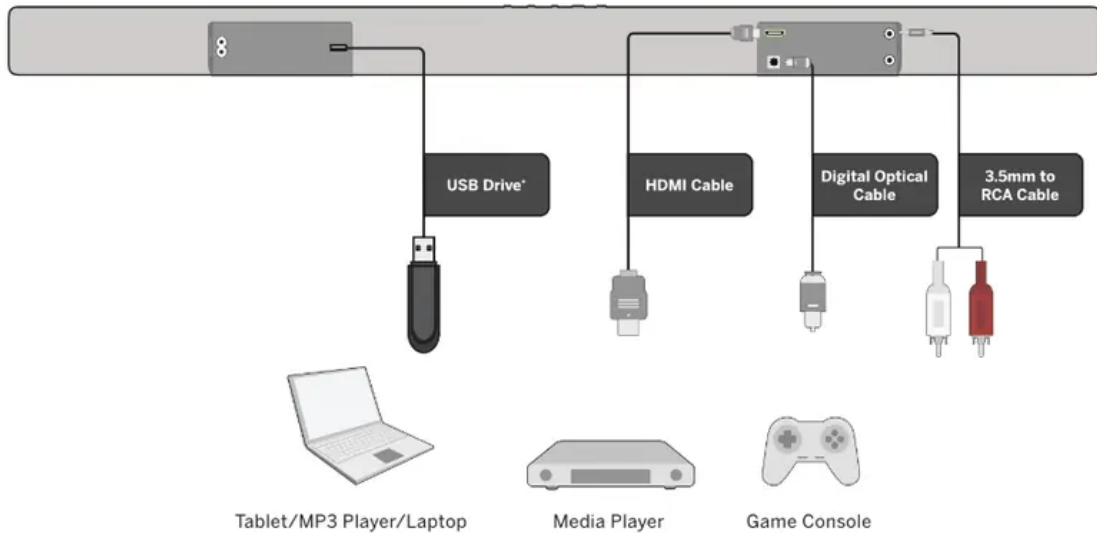


Press and hold the **Bluetooth button on the sound bar** or **remote** for three (3) seconds. Search for the sound bar (VIZIO V21) using your VA device app. For more information, refer to the user documentation that came with the device.

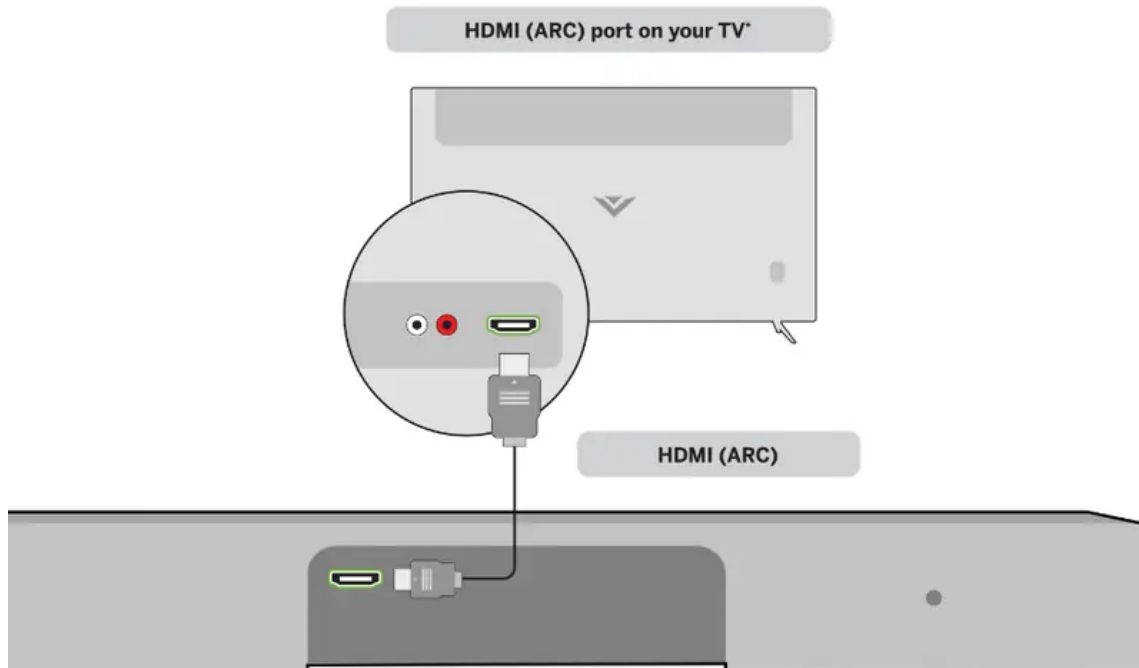
Benefits of this type of connection:

- Ability to position the VA device in other locations other than physically connected to the sound bar.
- Ability to place the VA device closer to you so that it can hear commands better

Advanced Setup



Connecting with HDMI ARC



* HDMI ARC port location may differ by TV manufacturer. See your TV's user manual for more information.

What is HDMI Audio Return Channel (ARC)?

- Using HDMI ARC, your TV can send audio to the sound bar using an HDMI cable.
- Connect your sound bar to your TV's HDMI ARC port using an HDMI cable that is ARC compatible.

To connect using HDMI*

1. Connect one end of the HDMI cable to the HDMI 1 (ARC) port on the back of your TV.
2. Connect the other end to the HDMI (ARC) port on your sound bar.
3. From the AUDIO menu on your TV, change the Digital Audio Setting to Dolby Digital or Bitstream.
4. From the SYSTEM menu, enable CEC and ARC (SAC)† functions.
5. From the CEC menu, select Device Discovery to register the sound bar with the TV.

Tip: If you want to use the TV remote to control the sound bar volume: Enable System Audio Control from the CEC menu.

The following steps are for use with a VIZIO TV, steps may differ by TV manufacturer. See your TV's user manual for more information. CEC Function naming may differ by TV manufacturer. See your TV's user manual for more information.

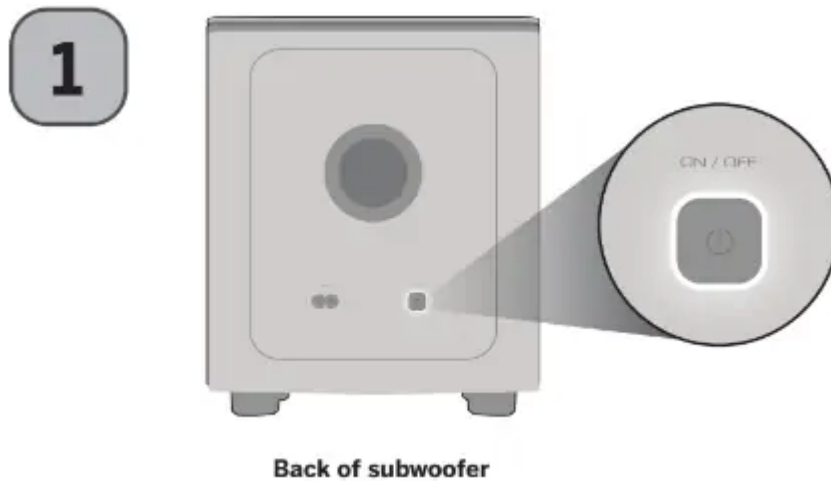
Connecting a Subwoofer



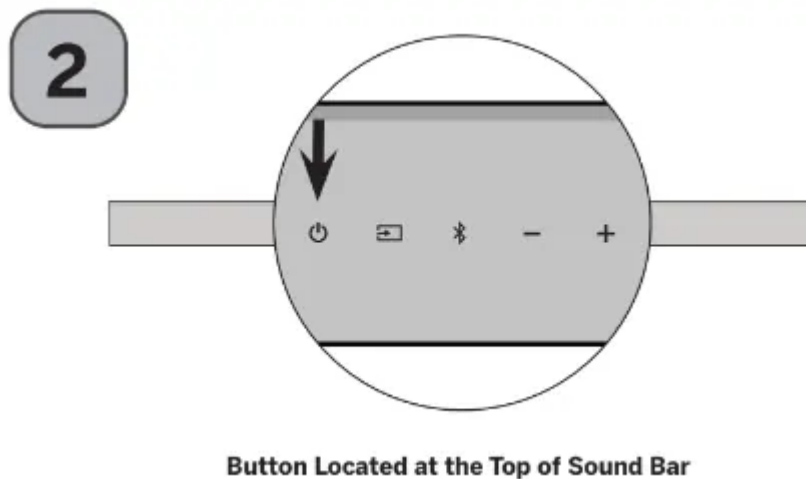
The subwoofer has already been paired with the sound bar by VIZIO. However, the subwoofer may need to be re-linked to the sound bar if there is no sound coming from the subwoofer.

Tip: What does pairing mean?

Pairing means to wirelessly connect.



First confirm that the power LED is illuminated. **Press and hold** the ON/OFF button on the back of the subwoofer for 5 seconds. The LED on the back of the subwoofer will begin to blink.



Press and hold the Power button on the top of the sound bar for 5 seconds. The LED indicators on the front will flash 3 times. The subwoofer is now linked with the sound bar.

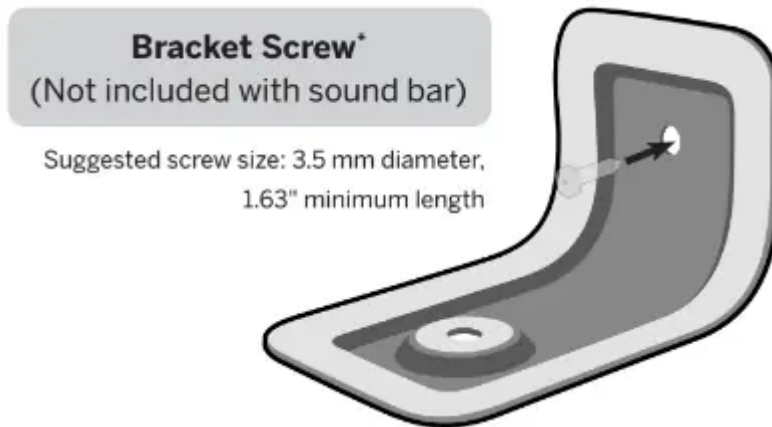
Wall-mounting

1. Place the included wall mounting template against the wall under your TV. Mark the two bracket holes using a pencil.

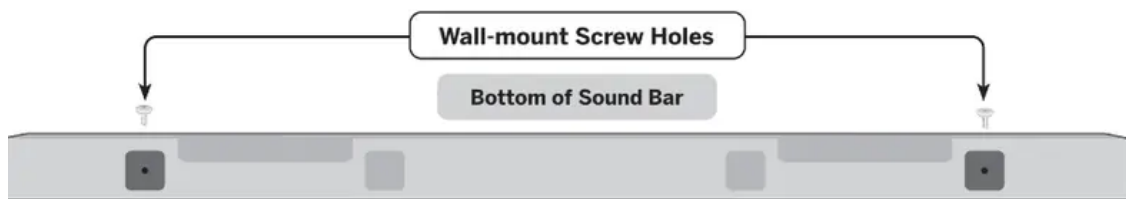


2. Then place the shorter end of the bracket on the two holes you just marked and screw into the wall. Be sure your screws are attached to wood studs, drywall anchors (for drywall), or concrete anchors (for brick/concrete walls).

Tip: Screws for attaching the bracket to the wall are not included. Choose the screw type and length appropriate to your home's construction. If in doubt, consult a professional installer.



3. Place sound bar onto the L-shaped bracket and use the included bracket screws to attach.



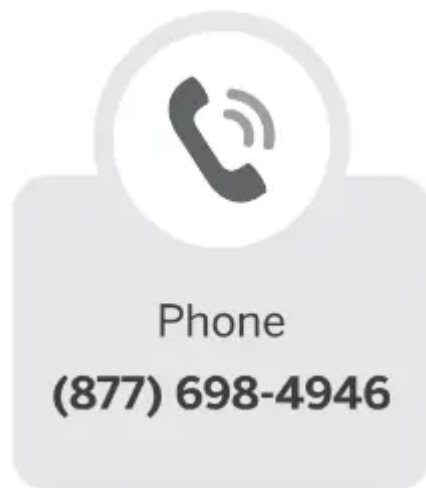
* Do not use any of the included screws for the wall mount installation. These are not intended for mounting.



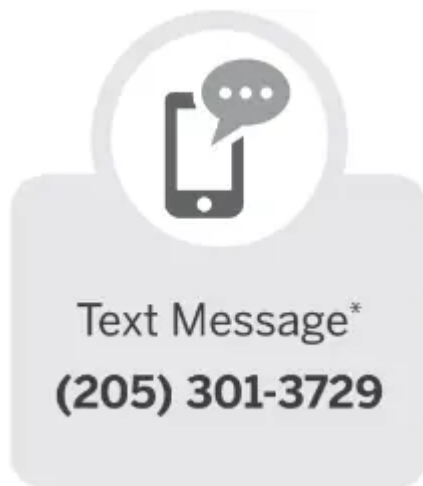
Customer Service

Find help with:

- New product setup
- Connecting your devices



- Replacement remotes
- Technical problems



- Bluetooth and streaming
- Product updates and more



Help & Troubleshooting

There is no power.

- Press the POWER button on the remote control or on the top of your sound bar.
- Ensure the power cord is securely connected.
- Plug a different device into the electrical outlet to verify that the outlet is working correctly.

There is no sound.

- Increase the volume. Press VOLUME UP on the remote control or on the top of your sound bar.
- Press **MUTE** on the remote to ensure the sound bar is not muted.
- Press **INPUT** on the remote or on the top of your sound bar to select a different input source.
- When using the Digital Optical input, if there is no audio: (A) try setting the TV output to PCM or (B) connect directly to your Blu-ray/other source, some TVs do not pass through digital audio.
- On digital inputs, the input LEDs will flash rapidly if an unsupported format is present. Set the source to output PCM.
- Your TV may be set to variable audio output. Confirm that the audio output setting is set to FIXED or
- STANDARD, not VARIABLE. Consult your TV's user manual for more detailed information.
- If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted.

I hear buzzing or humming.

- Ensure all cables and wires are securely connected.
- Connect a different source device (TV, Blu-ray player, etc) to see if the buzzing persists. If it does not, the problem may be with the original device.
- Connect your device to a different input on the sound bar.

The remote isn't working.

- Replace the remote batteries with new ones.
- Point the remote directly at the center of the sound bar when pressing a button.
- If using a Bluetooth connection, some of the buttons on the remote may not be supported by the streaming application.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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