

Surface cooking

About surface cooking

BEFORE COOKING

- Do not use the glass cooktop surface as a cutting board.
- Do not place or store items that can melt or catch fire on the glass cooktop, even when it is not being used.
- Turn the surface units on only after placing cookware on them.
- Do not store heavy items above the cooktop surface. They could fall and damage it.

DURING COOKING

- Do not place aluminum foil or plastic items, such as salt and pepper shakers, spoon holders, or plastic wrappings on the range when it is in use. The hot air from the vent could melt plastics or ignite flammable items.
- Make sure the correct surface unit is turned on.
- Never cook directly on the glass. Always use cookware.
- Always place the pan in the center of the surface unit you are cooking on.
- Never leave surface units unattended while using a high heat setting. Boilovers cause smoking and greasy spillovers that may catch on fire.
- Turn the surface units off before removing cookware.
- Do not use plastic wrap to cover food. Plastic may melt onto the surface and be very difficult to remove.
- The cooling fan can be operated during cooktop cooking.

AFTER COOKING

- Do not touch the surface units until they have cooled down.
- The surface may still be hot and burns may occur if you touch the glass surface before it has cooled down sufficiently.
- Immediately clean spills on the cooking area to prevent a tough cleaning chore later.
- If cabinet storage is provided directly above the cooking surface, make sure that the items are infrequently used and can be safely stored in an area subjected to heat. Temperatures may be unsafe for items, such as volatile liquids, cleaners, or aerosol sprays.

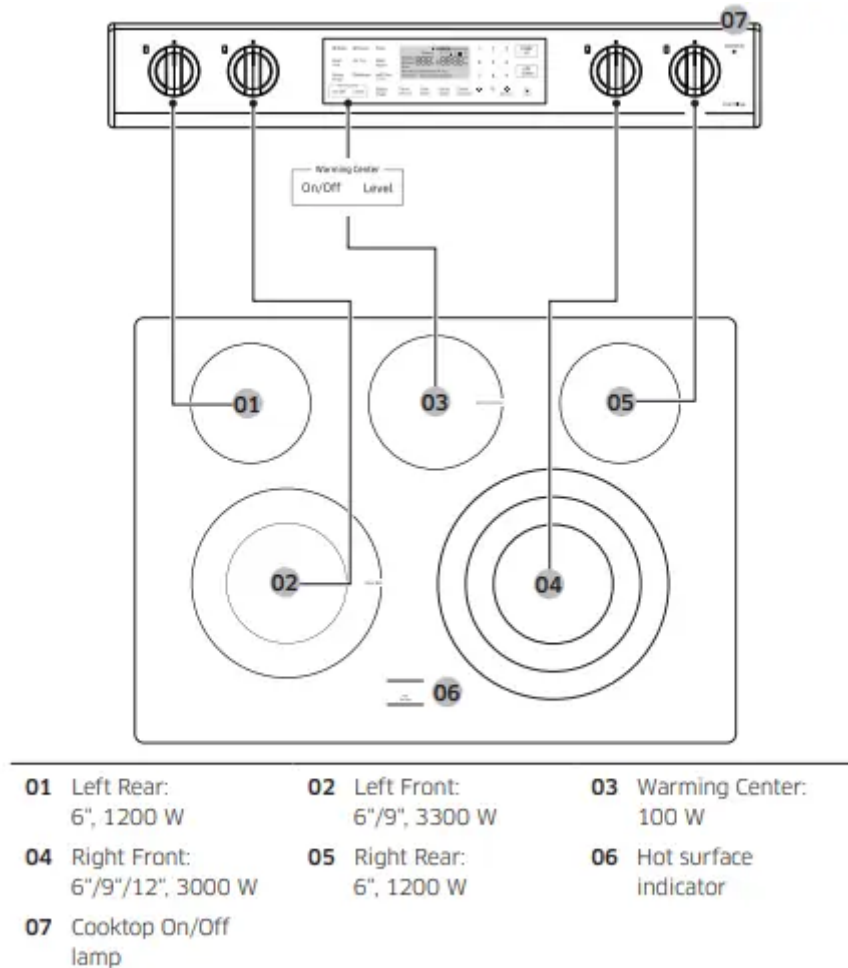
About the radiant surface elements

The temperature rises gradually and evenly. As the temperature rises, the radiant element will glow red. To maintain the selected setting, the element will cycle on and off. The heating element retains enough heat to provide a uniform and consistent heat during the off cycle. For efficient cooking, turn off the element several minutes before cooking is complete. This

will allow residual heat to complete the cooking process.

Location of the radiant surface elements and controls

The radiant control knobs operate the radiant surface elements on the cooktop as shown below.



Hot surface indicator

- Comes on when the unit is turned on or hot to the touch.
- Stays on even after the unit is turned off.
- Glows until the unit is cooled to approximately 150 °F.

Cooktop on/off lamp

- The lamp turns on when the surface control knobs are not in off position.
- The lamp turns off when the surface control knobs are in off position.

Cooking areas

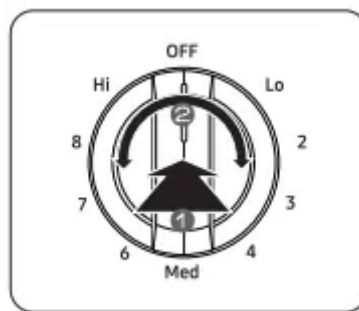
- The cooking areas on your range are identified by permanent circles on the glass cooking surface. For the most efficient cooking, fit the pan size to the element size.
- Pans should not extend more than ½" to 1" beyond the cooking area.

- When a control is turned on, you can see a glow through the glass cooking surface. The element will cycle on and off to maintain the preset heat setting, even at high settings.
- For more information on selecting proper types of cookware, refer to the section "Using the proper cookware" on page 26.

How to set the appliance for surface cooking

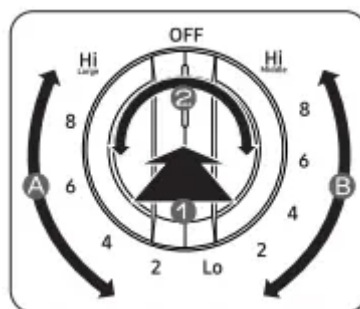
Single surface unit control knob (Left Rear, Right Rear)

1. Push the knob in.
2. Turn in either direction to the setting you want.
 - At both the off and high settings, the knob clicks into position.



Dual surface unit control knob (Left Front)

1. Push the knob in.
2. Turn in either direction to the setting you want.
 - To use the large surface unit, turn the control knob to the large burner (A) setting.
 - To use the middle surface unit, turn the control knob to the middle burner (B) setting.

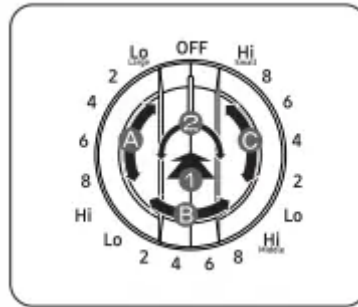


Triple surface unit control knob (Right Front)

The triple surface unit has 3 cooking sizes to select from so you can match the size of the cooking area to the size of the cookware you are using.

1. Push the knob in.
2. Turn in either direction to the setting you want.
 - To use the large surface unit, turn the control knob to the large burner (A) settings.
 - To use the middle surface unit, turn the control knob to the middle burner (B) settings.

- To use the small surface unit, turn the control knob to the small burner (C) settings



Recommended settings

SETTING	TYPE OF COOKING
HIGH	Starting most foods, bringing water to a boil, pan broiling
MEDIUM HIGH	Continuing a rapid boil, frying, deep fat frying
MEDIUM	Maintaining a slow boil, thickening sauces and gravies, steaming vegetables
MEDIUM LOW	Keeping foods cooking, poaching, stewing
LOW	Keeping foods warm, melting, simmering

Using the warming center

The warming center, located in the back center of the glass surface, will keep hot, cooked food at serving temperature.

1. To turn the warming center on, press the Warming Center On/Off pad.
2. Select the power setting you want. Press the Warming Center Level pad once for Low, twice for Medium, or three times for High.
3. To turn the warming center off, press the Warming Center On/Off pad.

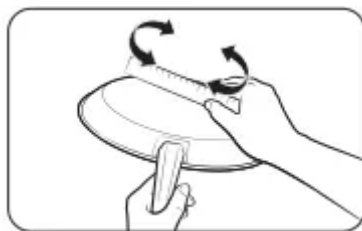
Recommended settings

LEVEL	TYPE OF FOOD
Low	Breads/pastries, casseroles, gravies, eggs
Medium	Dinner plate with foods, soups (cream), vegetables, sauces, stews, meats
High	Fried foods, soups (liquid), hot beverages

Using the proper cookware

Using the right cookware can prevent many problems, such as uneven cooking or extended cooking times. Using the proper pots and pans will reduce cooking times and cook food more evenly.

Check for flatness by rotating a ruler across the bottom of the cookware.



Choosing the proper cookware

What your cookware is made of determines how evenly and quickly heat is transferred from the surface element to the pan bottom.

- **ALUMINUM** - Excellent heat conductor. Some types of food will cause the aluminum to darken. (Anodized aluminum cookware resists staining & pitting). If aluminum pans are slid across the ceramic cooktop, they may leave metal marks that resemble scratches. Remove these marks as soon as the cooktop cools down.
- **COPPER** - Excellent heat conductor but discolors easily. May leave metal marks on ceramic glass (to remove, see above.)
- **STAINLESS STEEL** - Slow heat conductor with uneven cooking results. Is durable, easy to clean, and resists staining.
- **CAST IRON** - A poor conductor; retains heat very well. Cooks evenly once cooking temperature is reached. Not recommended for use on ceramic cooktops.
- **ENAMELWARE** - Heating characteristics will vary depending on the base material. Porcelain enamel coating must be smooth to avoid scratching ceramic cooktops.
- **GLASS** - Slow heat conductor. Not recommended for ceramic cooktop surfaces because it may scratch the surface

Protecting the cooktop

Cleaning

- Clean the cooktop before using it for the first time.
- Clean your cooktop daily or after each use. This will keep your cooktop looking good and can prevent damage.
- If a spillover occurs while you are cooking, immediately clean the spill from the cooking area while it is hot to prevent a tough cleaning chore later. Using extreme care, wipe the spill with a clean, dry towel.
- Do not allow spills to remain on the cooking area or the cooktop trim for a long period of time.
- Do not use abrasive cleansing powders or scouring pads, which will scratch the cooktop.

- Do not use chlorine bleach, ammonia, or other cleansers not specifically recommended for use on a glass-ceramic surface.

Preventing marks and scratches

- Do not use glass cookware. It may scratch the cooktop.
- Do not place a trivet or wok ring between the cooktop and the pan. These items can mark or scratch the cooktop.
- Make sure the cooktop and the pan bottom are clean.
- Do not slide metal pans across the cooktop.

Preventing stains

- Do not use a soiled dish cloth or sponge to clean the cooktop surface. A film will remain, which may cause stains on the cooking surface after the area is heated.
- Continuously cooking on a soiled surface can result in a permanent stain.

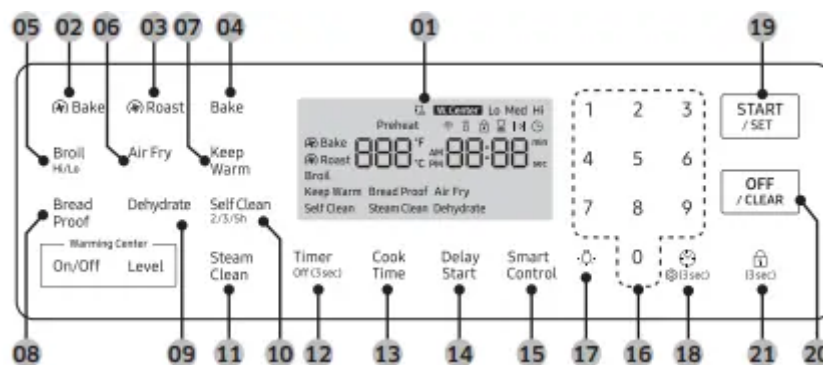
Preventing other damage

- Do not allow plastic, sugar, or foods with high sugar content to melt onto the hot cooktop. Should this happen, clean immediately.
- Do not let a pan boil dry as this will damage the cooktop and the pan.
- Do not use the cooktop as a work surface or cutting board.
- Do not cook food directly on the cooktop. Always use the proper cookware.

Operating the oven

The oven control panel

READ THE INSTRUCTIONS CAREFULLY BEFORE USING THE OVEN. For satisfactory use of your oven, become familiar with the various features and functions of the oven as described below. Detailed instructions for each feature and function follow later in this user manual



01 Display: Shows the time of day, oven temperature, whether the oven is in the bake, convection bake/roast, broil, or self-cleaning mode, and the time set for the timer or

automatic oven operations.

02 Convection Bake: Use to select the Convection bake function of the oven.

03 Convection Roast: Use to select the Convection roast function of the oven.

04 Bake: Use to select the bake function of the oven.

05 Broil: Use to select the broil function of the oven.

06 Air Fry: Use to select the air fry function of the oven.

07 Keep Warm: Use to select the keep warm function of the single oven to keep cooked foods warm.

08 Bread Proof: Use to select the bread proof function of the oven.

09 Dehydrate: Use to select the dehydrate function of the oven.

10 Self Clean: Use to select the Self-cleaning function of the oven.

11 Steam Clean: Use to select the steam cleaning function of the oven.

12 Timer: Use to set or cancel the kitchen timer. The kitchen timer does not start or stop cooking. Press and hold for 3 seconds to turn off the timer.

13 Cook Time: Press and then use the number pad to set the amount of time you want your food to cook. The oven will shut off when the cooking time has run out.

14 Delay Start: Press to set the oven to start and stop automatically at a time you set. (Bake, Conv.bake/Roast, Cooking Time, and self clean only.)

15 Smart Control: Use to select the smart control feature.

16 Number pad: Use to set any function requiring numbers, such as the time of day on the clock, the timer, the oven temperature, the start time and length of operation for timed baking, etc.

17 Lamp: Press to turn the oven light on or off.

18 Clock / Setting : Use to set the time of day. Use to bring up the user preference menu in the display. (Press for 3 seconds.)

19 START / SET: Use to start any cooking or cleaning function in the oven.

20 OFF / CLEAR: Press to cancel all oven operations except the clock and timer. Press to cancel a previously entered temperature or time.

21 Oven lock: Use to disable all oven functions.

Oven lock

Lock the oven door and the buttons on the touch pad so they cannot be activated accidentally.

Oven lock can only be activated in standby mode.

How to activate the oven lock feature

Press Oven lock  for 3 seconds.

The display will show the Lock  icon as well as the current time.

All functions must be cancelled before Oven lock is activated.

This function is available only when the oven temperature is under 400 °F.

How to unlock the Oven

Press Oven lock  for 3 seconds.




The Lock  icon will disappear from the display.

Setting the clock

The clock must be set to the correct time of day for the automatic oven timing functions to work properly.

- The time of day cannot be changed during timed cooking, delay-timed cooking, or a self-cleaning cycle.
- You can choose between a 12-hour or 24-hour display. The default is 12-hour.

How to set the clock

1. Press Clock .
2. Press Clock  to select AM or PM. (Skip this step on 24 hour display setting.)
3. Enter the current time in hours and minutes on the number pad, e.g., 1, 3, 0, for 1:30.
4. Press Clock  or START/SET to save the changes.

Setting the kitchen timer

The kitchen timer serves as an extra timer that will beep when the set time has elapsed. It does not start or stop cooking functions. You can use the kitchen timer with any of the other oven functions.

How to set the timer

1. Press Timer.
2. Enter the amount of time you want using the number pad, e.g., 1, 5. The timer can be set for any amount of time from 1 minute to 9 hours and 59 minutes.
If you make a mistake, press Timer, and then enter the amount of time again.
3. Press START/SET.
4. When the set time has elapsed, the oven will beep and the display will show "End" until you press the Timer pad. You can cancel the timer at any time by pressing OFF/CLEAR or Timer for 3 seconds.

Timed cooking

In timed cooking, the oven turns on immediately and cooks for the length of time you select. At the end of the cooking time, the oven turns off automatically.

- You can use the timed cooking feature only with another cooking operation (bake, convection bake, convection roast).

How to set the oven for timed cooking

1. Start the cooking operation you want, e.g., Bake. The default temperature is 350 °F.
2. Press Cook Time.

- You can set the Cook Time at any time. (After selecting the cook mode, during preheating, after preheating.)

3. Enter the cooking time you want, e.g., 45 min, using the number pad. You can set the cooking time for any amount of time from 1 minute to 9 hours and 59 minutes.

4. Press START/SET. The temperature display will start to change once the oven temperature reaches 175 °F.

The oven will continue to cook until the set amount of time has elapsed, then turn off automatically unless you set the keep warm feature. (Refer to the section on the keep warm feature on page 37.)

5. You can cancel a cook time at any time by setting the cook time to 0 minutes. (Press Cook Time -> set cook time to 0 min -> press START/SET)

Delay start


In a delay timed cooking, the oven's timer turns the oven on and off at times you select in advance.

- You can use the delay start feature only with another cooking operation (bake, convection bake, convection roast, or self-clean.)
- You can set the oven for a delay start before setting other cooking operations.
- The clock must be set to the current time.

How to set the oven for delay start










1. Position the oven rack(s) and place the food in the oven.
2. Press the pad for the cooking operation you want, e.g., Bake. The default temperature is 350 °F.
3. Enter the temperature you want, e.g., 375 °F, using the number pad.
4. Set the cooking time if you want. (Refer to the section on the timed cooking feature on page 29).
5. Press Delay Start.
6. Enter the time you want the oven to turn on, e.g., 4:30, using the number pad.
7. Press START/SET. At the set time, a short beep will sound. The oven will begin to bake.

Turning the oven light on and off

- The oven light turns on automatically when the door is opened.
- The oven light turns off automatically when the door is closed.
- You can turn the oven light on and off manually by pressing the  pad.

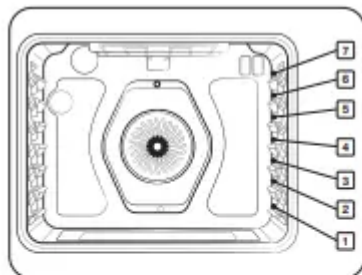
Minimum and maximum settings

All of the features listed in the table below have minimum and maximum time or temperature settings. A beep will sound each time a pad on the control panel is pressed and the entry is accepted. An error tone will sound in the form of a long beep if the entered temperature or time is below the minimum or above the maximum setting for the feature.

	FEATURE	MINIMUM	MAXIMUM
	Bake	175 °F (80 °C)	550 °F (285 °C)
	Broil	LO	HI
	Convection Bake	175 °F (80 °C)	550 °F (285 °C)
	Convection Roast	175 °F (80 °C)	550 °F (285 °C)
	Air Fry	350 °F (175 °C)	500 °F (260 °C)
	Dehydrate	100 °F (40 °C)	225 °F (105 °C)
	Keep Warm*	-	3 Hr.
	Bread Proof	-	12 Hrs.
	Self Clean	2 Hr.	5 Hr.
	Steam Clean	20 Min.	20 Min.

Using the oven racks

Oven rack positions



Recommended rack position for cooking

TYPE OF FOOD	RACK POSITION
Broiling hamburgers	7
Broiling meats or small cuts of poultry, fish	4-6
Bundt cakes, pound cakes, frozen pies, casseroles	3 or 4
Angel food cakes, small roasts, fresh and frozen pizza	2
Turkey, large roast, hams, fresh pizza	1

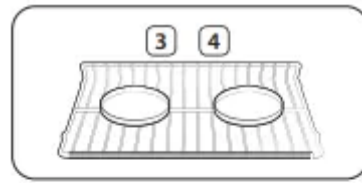
Rack and Pan placement

Centering the baking pans in the oven as much as possible will produce better results. If baking with more than one pan, place the pans so each has at least 1" to 1½" of air space around it.

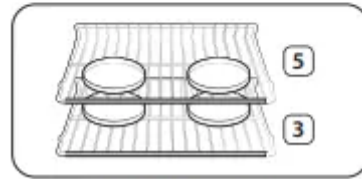
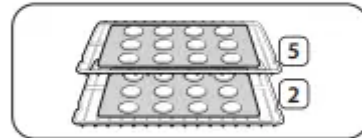
When baking on a single oven rack, place the oven rack in position 3 or 4.

See the figure on the left.

Cakes place the oven racks in positions 3 and 5, Cookies place the racks in positions 2 and 5.



Single Oven Rack



Multiple Oven Rack

Using Multiple Oven Racks

Type of Baking	Rack Positions
Cookies	2 and 5
Cakes	3 and 5

Before using the racks

The oven has two racks.

Each rack has stops that need to be placed correctly on the supports. These stops will keep the rack from coming completely out.

REMOVING THE RACKS

1. Pull the rack straight out until it stops.
2. Lift up the front of the rack, and then pull it out.

REPLACING THE RACKS

1. Place the end of the rack on the support.
2. Tilt the front end up and push the rack in.

Baking

The oven can be programmed to bake at any temperature from 175 °F to 550 °F. Baking temperature and time will vary depending on the ingredients and the size and shape of the baking pan used. Dark or nonstick coatings may cook faster with more browning.

How to set the temperature

1. Press Bake. The default temperature is 350 °F.
2. Enter the temperature you want on the number pad, e.g., 3, 7, 5.
3. Press START/SET. The temperature display will start to change once the oven



temperature reaches 175 °F.

4. If you want to cancel baking or if you have finished, press OFF/CLEAR.

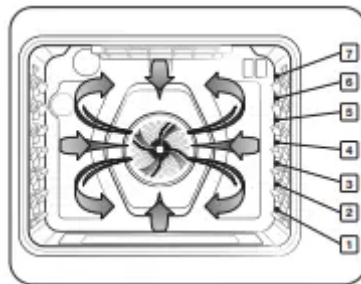
- Place food in the oven after preheating if the recipe calls for it. Preheating is very important for good results when baking cakes, cookies, pastry, and breads. After the oven has reached the desired temperature, the range will beep several times.

How to adjust the temperature while cooking

1. Press Bake. The display will show the present temperature, e.g., 375 °F.
2. Enter the temperature you want, e.g., 425 °F, using the number pad.
3. Complete the entry by pressing START/SET.

Convection baking

By using the convection bake feature, you will be able to cook faster. Convection baking uses a fan to circulate the oven's heat evenly and continuously within the oven. This improved heat distribution allows for even cooking and excellent results while using multiple racks at the same time. Foods cooked on a single oven rack will generally cook faster and more evenly with convection baking. Multiple oven rack cooking may slightly increase cook times for some foods, but the overall result is time saved. Breads and pastries brown more evenly. You can program the oven for convection baking at any temperature between 175 °F and 550 °F.




Tips for convection baking

The amount of time you save will vary depending on the amount and type of food you are cooking. When baking cookies or biscuits, you should use pans with no sides or very low sides to allow the heated air to circulate around the food. Using a pan with a dark finish will produce faster cooking times.

When using convection baking with a single rack, place the oven rack in position 3 or 4. If cooking on multiple racks, place the oven racks in position 3 and 5 or 2 and 5.

When baking a cake, using the bake mode (not the convection bake mode) will produce better results.

How to set the oven for convection baking

1. Press  Bake. The default temperature is 325 °F.
2. Enter the temperature you want, e.g., 400 °F, using the number pad.
3. Press START/SET.

The temperature display will start to change once the oven temperature reaches 175 °F. The range will beep several times when the oven reaches the adjusted oven temperature.


4. To turn off or cancel convection baking, press OFF/CLEAR.

- The convection oven fan shuts off when the oven door is opened.
- DO NOT leave the door open for long periods of time while using convection cooking or you may shorten the life of the convection heating element.

Convection roasting

Convection roasting is good for cooking large tender cuts of meat, uncovered. Heat comes from the top heating element. The convection fan circulates the heated air evenly over and around the food. Meat and poultry are browned on all sides as if they were cooked on a rotisserie. The heated air seals in juices quickly for moist and tender results while, at the same time, creating a rich golden brown exterior.

How to set the oven for convection roasting

1. Press  Roast. The default temperature is 325 °F.
2. Enter the temperature you want, e.g., 400 °F, using the number pad.
3. Press START/SET.

The temperature display will start to change once the oven temperature reaches 175 °F. The range will beep several times when the oven reaches the adjusted oven temperature.

4. To turn off or cancel convection roasting, Press OFF/CLEAR.

- The convection oven fan shuts off when the oven door is opened.
- DO NOT leave the door open for long periods of time while using convection cooking or you may shorten the life of the convection heating element

Broiling

Broiling is a method of cooking tender cuts of meat by direct heat under the broil element of the oven.

The high heat cooks quickly and gives a rich, brown outer appearance. Broil mode is best for meats, fish, and poultry up to 1" thick.

Always preheat the oven for 4 minutes before broiling.

How to set the oven for broiling

1. Press Broil once for Hi or twice for Lo.

Use Lo to cook foods such as poultry or thick cuts of meat thoroughly without over-browning them.

2. To start broiling, press START/SET.

Broil one side until the food is browned. Turn over and broil the other side.

3. Press OFF/CLEAR once you have finished cooking or if you want to cancel broiling.

Broiling Recommendation Guide

The size, weight, thickness, starting temperature, and your doneness preference will affect

broiling times. This guide is based on meats at refrigerator temperature.

Always use a broiler pan and its grid when broiling. Always preheat the oven for 4 minutes before broiling.

Food	Doneness	Size	Thickness	Broil Setting	Rack position	Cooking time	
						1st side	2nd side
Hamburgers	Medium	9 patties	1"	HI	7	3:20-3:40	2:20-2:40
Beef steak	Medium	-	1"	HI	5	7:00-8:00	6:00-7:00
	Medium	-	¾"	HI	5	6:00-7:00	5:00-6:00
Chicken pieces	Well done	2-2½ lbs.	¾"-1"	HI	4	15:00-16:00	13:00-14:00
Pork chops	Well done	1 lb.	½"	LO	5	15:00-16:00	13:00-14:00
Lamb chops	Well done	1 lb.	¾"-1"	HI	5	5:00-6:00	4:00-5:00
Salmon steak	Well done	3 pcs.	¾"-1"	HI	5	4:00-7:00	3:00-6:00

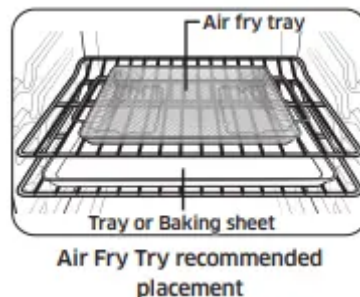
Air fry

This feature works special hot air for crispier and healthier frozen or fresh foods without or less oil than normal convection modes. For best results, use this mode on a single oven rack and place the Air fry tray on the position 3. The temperature can be set between 350 °F and 500 °F. Preheating is not necessary for this mode.

Follow recipe or package directions for set temperature, time or quantity.

How to set the oven for Air Fry mode

1. Place the tray on rack position 3.
2. Select Air Fry mode.
3. Use the number pad to change the default temperature. Enter the suggested temperature for your food as recommended cooking guide. The default temperature is 425 °F.
4. Set the Cook Time or Delay Start, if necessary.
5. Tap START/SET.
6. When cooking is complete, tap OFF/CLEAR and take out the food.



Air fry cooking guide

Item	Amount	Temperature	Time
Potatoes			
Frozen French Fries	30-35 oz	425 °F-450 °F	25-30 min
Frozen French Fries, Seasoned	25-30 oz	425 °F-450 °F	20-25 min
Frozen Tater Tots	40-45 oz	450 °F	20-25 min
Frozen Hash Brown	25-30 oz	425 °F-450 °F	20-25 min
Frozen Potato Wedges	30-35 oz	425 °F-450 °F	20-25 min
Homemade French Fries	25-30 oz	400 °F-425 °F	25-30 min
Homemade Potato Wedges	40-45 oz	425 °F-450 °F	25-30 min
Frozen			
Frozen Chicken Nuggets	24-28 oz	400 °F-425 °F	15-25 min
Frozen Chicken Wings	30-35 oz	425 °F-450 °F	20-30 min
Frozen Onion Rings	20-25 oz	400 °F-425 °F	15-20 min
Frozen Fish Fingers	20-25 oz	425 °F	18-22 min
Frozen Chicken Strips	25-30 oz	425 °F-450 °F	20-30 min
Frozen Churros	20-25 oz	425 °F	18-22 min
Poultry			
Fresh Drumsticks	40-45 oz	425 °F-450 °F	30-35 min
Fresh Chicken Wings	30-35 oz	425 °F-450 °F	27-32 min
Chicken Breasts, Breaded	25-30 oz	450 °F	25-30 min

Item	Amount	Temperature	Time
Vegetables			
Asparagus, Breaded	15-20 oz	425 °F	20-25 min
Egg Plants, Breaded	20-25 oz	425 °F	20-25 min
Mushroom, Breaded	18-22 oz	425 °F	20-25 min
Onions, Breaded	18-22 oz	425 °F	20-25 min
Cauliflowers, Breaded	40-45 oz	400 °F-425 °F	20-25 min
Vegetable Mix, Breaded	30-35 oz	425 °F	20-25 min

Using the special function

Dehydrate

Dehydrate dries food or removes moisture from food via heat circulation. After drying the food, keep it in a cool and dry place. For fruit, adding lemon or pineapple juice or sprinkling sugar on the fruit helps the fruit retain sweetness.

See the table below for Dehydrate settings.

1. Press Dehydrate.
2. Press START/SET.
3. Press OFF/CLEAR at any time to turn off the Dehydrate feature.

Bread Proof

The Bread Proof function automatically provides the optimum temperature for the bread proof process and, therefore does not have a temperature adjustment. If you press Bread Proof when the oven temperature is above 95 °F, Hot will appear in the display. Because

these functions produce the best results when started while the oven is cool, we recommend that you wait until the oven has cooled down and Hot disappears from the display.

1. Press Bread Proof.
2. Press START/SET.
3. Press OFF/CLEAR at any time to turn off the Bread Proof feature.

Using the keep warm feature

When cooking is finished, Keep Warm will hold the food at a safe serving temperature for up to 3 hours.

After 3 hours, the feature will shut off automatically. You can use the keep warm feature without any other cooking operations, or you can set it to activate after a timed or delay timed cooking operation.

You should not use this feature to reheat cold food.

How to use the keep warm feature

1. Press Keep Warm.
2. Press START/SET.
3. Press OFF/CLEAR at any time to turn the feature off.

How to set the oven to activate the keep warm mode after a timed cooking

1. Set Timed Cooking to start cooking. (Refer to the section on the timed cooking feature on page 29.)
2. Press Keep Warm to use the feature.
3. Cooking mode is switched directly to Keep Warm mode after the Timed cooking period has ended. In this case, you can turn off Keep Warm by pressing OFF/CLEAR.

- Press Keep Warm once again to cancel Keep Warm setting during cooking mode operation.


Using the smart control feature

Functions that can be operated from the SmartThings app may not work smoothly if communication condition becomes poor or the product is installed in a place with a weak Wi-Fi signal.

Please refer to the following table for the main functions that can be operated from the app

When the remote control is off	Monitoring (Oven, Cooktop), Oven off
When the remote control is on	Monitoring (Oven, Cooktop), Oven start, Oven off, Error check

How to connect the oven

1. Download and open the SmartThings app on your smart device.
2. Follow the app's on-screen instructions to connect your range.
3. Once the process is complete, the connected  icon located on your range displays and the app will confirm you are connected.

4. If the connection icon does not turn on, follow the instruction in the app to reconnect.

To start the oven remotely

1. Press Smart Control appears in the display. The oven can now be started remotely with a connected device.

Oven remote control

- Transfer the oven setting (mode, time, temperature) from the device to the oven.
- Remotely start the oven (Only available for Electric range).
- Turn the oven off remotely.
- Once cooking starts, you can change the time, temperature remotely.
- Self clean mode cannot be started remotely.

Using the voice control

To use the Range's Voice Control function, you need Bixby / Amazon Alexa App / Google Assistant App on your mobile device.

Refer to the table below for all available functions.

Bixby

Start conversation with Bixby on SAMSUNG mobile by saying "Hi Bixby" or by pressing the side key.

Function	"Hi Bixby"
Start/Preheat	<ul style="list-style-type: none"> • Preheat the range(oven). • Start the range(oven) in convection bake mode[Mode] at 325 degrees[Temp] for 1 hour[Time]. • Convection bake[Mode] in the range[Device Name] at 325 degrees[Temp].
Turn Off/Stop	<ul style="list-style-type: none"> • Cancel the range(oven). • Turn off the range(oven). • Stop baking in the range(oven).
Check Temp	<ul style="list-style-type: none"> • What is the temperature of the range(oven)? • Check the range(oven) temperature.
Check Time	<ul style="list-style-type: none"> • Check the remaining time of the range(oven). • How much range(oven) time is left on the timer? • How much time is left on the range timer?
Check Mode (States)	<ul style="list-style-type: none"> • Check the range status. • Check the status of the range(oven).
Temp Control	<ul style="list-style-type: none"> • Set the temperature of the range(oven) to 300. • Increase the temp of the range(oven) by 20. • Decrease the temp of the range(oven) by 20. • Turn the range(oven) temperature up to 100 degrees. • Turn the range(oven) temperature down to 50 degrees.
Oven Light	<ul style="list-style-type: none"> • Turn on the oven light (lamp). • Turn on the range oven light. • Turn off the oven light (lamp). • Turn off the range oven light.
Oven Timer (Cook Time)	<ul style="list-style-type: none"> • Set the timer on the range(oven) to 1 hour.

Amazon Alexa & Google Assistant

Samsung smart home appliances are supported by SmartThings skill in Alexa & action in

Google Assistant.

Installation Guide

Here's how to link SmartThings account into Amazon Alexa or Google Assistant.

SmartThings App and Alexa App(or Google Assistant App) Should be installed on your phone.

1. Setup the supported devices to SmartThings.
2. After device setup, tap + button on the screen.
3. Tap 'Voice assistant' and link your Samsung account to Amazon Alexa. (or Google Assistant)
4. Check the devices are visible on Amazon Alexa app. Then account linking is complete. (Check the devices are visible and set the location(home&room) of devices in Google home app. Then account linking is complete.)

Start/Preheat

- "Alexa"
 - Preheat the oven[Device name].
 - Start the oven[Device name].
 - Turn on the oven[Device name].
 - Set the oven[Device name] to bake [Mode].
 - Set the oven[Device name] to bake [Mode] for 1hour [Time] at 350 degrees[Temp].
 - Set the oven[Device name] to bake [Mode] at 350 degrees[Temp].
 - Set the oven[Device name] to bake [Mode] for 1hour [time].
- "Ok Google"
 - Preheat the oven[Device name].
 - Start the oven[Device name].
 - Turn on the oven[Device name].
 - Set the oven[Device name] to bake [Mode].

Turn Off/Stop

- "Alexa"
 - Turn off the oven[Device name].
 - Stop the oven[Device name].
- "Ok Google"
 - Turn off the oven[Device name].
 - Stop the oven[Device name].

Check Temp

- “Alexa”
 - What is the temperature of the oven[Device name]?
- “Ok Google”
 - What is the temperature of the oven[Device name]?

Check Time

- “Ok Google”
 - What time is left on the oven[Device name]?

Check Mode (States)

- “Alexa”
 - Is the oven[Device name] running?
 - Is the oven[Device name] on?
- “Ok Google”
 - Is the oven[Device name] running?
 - What mode is the oven[Device name] set to?

Temp Control

- “Alexa”
 - Set oven[Device name] to 300 degrees [Temp].
- “Ok Google”
 - Set oven[Device name] to 300 degrees [Temp].

Oven Timer (Cook Time)

- “Alexa”
 - Set oven[Device name] to 3 hours[Time].
 - Add 10 minutes/hours[Time] to the oven[Device name].
- “Ok Google”
 - Set oven[Device name] to 3 hours[Time].
 - Add 10 minutes/hours[Time] to the oven[Device name].

Using the options function

This function enables you to control various electronic control options. Refer to the following table for available options.

The option menu is only available when the oven is not being used (not cooking).

1. Temp Adjust

- Lets you correct the temperature in the oven.

2. Temp Unit

- Lets you program the oven control to display temperatures in Fahrenheit or Celsius

3. Auto Conversion

- The convection auto conversion feature automatically converts entered regular baking temperatures to convection baking temperatures.

4. Time of Day (12hr/24hr)

- Lets you set the clock to display the time of day in the 12- hour or 24-hour mode.

5. 12-hour energy saving

- This feature automatically turns off the oven after 12-hours during baking functions or after 3 hours during a broil function.

6. Sound On/Off

- Lets you set the oven controls to operate silently.

7. Wi-Fi On/Off

- Lets you set the wi-fi network to deactivate.

0. Demo mode



- This option is for use by retail establishments for display purposes only.

Temp Adjust

The temperature in the oven has been calibrated at the factory. When first using the oven, be sure to follow recipe times and temperatures. If you think the oven is too hot or too cool, you can correct the temperature in the oven. Before correcting, test a recipe by using a temperature setting that is higher or lower than the recommended temperature. The baking results should help you to decide how much of an adjustment is needed.

The oven temperature can be adjusted ± 35 °F (± 19 °C).


How to correct the oven temperature

1. Press  (3sec) Options for 3 seconds, and then Press 1 on the number pad.
2. Press Clock  to select higher or lower than the current temperature.
3. Enter the adjustment you want to make using the number pad. (0-35).
4. Press START/SET to save the changes.

Temp Unit (Fahrenheit or Celsius temperature selection)

You can program the oven control to display the temperature in Fahrenheit or Celsius. The oven has been preset at the factory to display in Fahrenheit.

How to change the display from Fahrenheit to Celsius or Celsius to Fahrenheit


1. Press  (3sec) Options for 3 seconds, and then Press 2 on the number pad.
2. Press 1 (Fahrenheit) or 2 (Celsius) on the number pad.
3. Press START/SET to save the changes.

Auto Conversion

When you use the auto conversion feature, the convection auto conversion feature will automatically convert entered regular baking temperatures to convection baking temperatures.

If this feature is activated, the display will show the actual converted (reduced) temperature. For example, if you enter a regular recipe temperature of 350 °F and press Oven Start/Set, the display will show the converted temperature of 325 °F. (Default setting : off)


How to enable or disable the auto conversion feature

1. Press  (3sec) Options for 3 seconds, and then Press 3 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

Time of Day (12hr/24hr)

The oven control can be programmed to display time of day in the 12-hour or 24- hour mode. The oven has been preset at the factory to display in the 12-hour mode.


How to change between the 12- and 24-hour time of day display

1. Press  (3sec) Options for 3 seconds, and then Press 4 on the number pad.
2. Press 1 (--Hr) or 2 (12Hr) on the number pad.
3. Press START/SET to save the changes.

12-hour energy saving

If you accidentally leave the oven on, this feature will automatically turn off the oven after 12-hours during baking functions or after 3 hours during a broil function. (Default setting : on)


How to turn the 12-hour energy saving feature on or off

1. Press  (3sec) Options for 3 seconds, and then Press 5 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes

Sound On/Off

Using Sound On/OFF, you can set the oven controls to operate silently.


How to turn the sound on or off

1. Press  (3sec) Options for 3 seconds, and then Press 6 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

Wi-Fi On/Off

You can turn the range's Wi-Fi connection on or off.

How to turn the Wi-Fi on or off


1. Press  (3sec) Options for 3 seconds, and then Press 7 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.

3. Press START/SET to save the changes.


Demo mode

This option is for use by retail establishments for display purposes only. (The heating element does not operate).

How to enable or disable the demo mode

1. Press  (3 sec) Options for 3 seconds, and then Press 0 on the number pad.
2. Press 1 (On) or 2 (Off) on the number pad.
3. Press START/SET to save the changes.

Using the Sabbath feature

You can use the Sabbath feature with baking only. The oven temperature may be set higher or lower after you set the Sabbath feature. (The oven temperature adjustment feature should be used only during Jewish holidays). The display, however, will not change and tones will not sound when a change occurs. Once the oven is properly set for baking with the Sabbath feature active, the oven will remain on continuously until the Sabbath feature is cancelled. This will override the factory preset 12-hour energy saving feature. If the oven light is needed during the Sabbath, press  before activating the Sabbath feature. Once the oven light is turned on and the Sabbath feature is active, the oven light will remain on until the Sabbath feature is turned off. If the oven light needs to be off, be sure to turn the oven light off before activating the Sabbath feature.

How to use the Sabbath feature

1. Press Bake.

The default temperature is 350 °F.

2. Enter the temperature you want, e.g., 375 °F, by using the number pad.
3. Press START/SET.

The temperature display will start to change once the oven temperature reaches 175 °F.

4. Press Bake and Timer at the same time for 3 seconds.

The display will show SAb.

Once SAb appears in the display, the oven will not beep or display any further changes.

You may change the oven temperature once baking has started. Remember that the oven will not beep or display any further changes once the Sabbath feature is engaged.

5. You can turn the oven off at any time by pressing OFF/CLEAR. This will turn only the oven off. If you want to deactivate the Sabbath feature, hold down Bake and Timer at the same time for 3 seconds. Sab will disappear from the display.

Maintaining your appliance

Self-cleaning

This self-cleaning oven uses high temperatures (well above cooking temperatures) to burn off leftover grease and residue completely or reduce them to a finely powdered ash that you

can wipe away with a damp cloth.

Before a self-cleaning cycle

- We recommend venting your kitchen with an open window or using a ventilation fan or hood during the selfcleaning cycle.
- Remove the wire rack, broil pan, broil pan insert, all cookware, and any aluminum foil from the oven.
- Wipe up debris from the oven bottom. (Fig. 1)

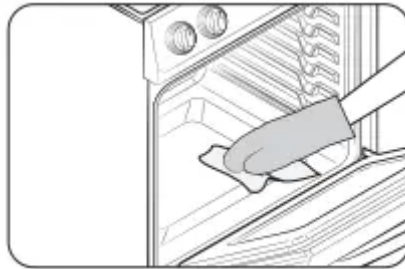


Fig. 1

- The silver-colored oven racks can be self-cleaned, but they will darken, lose their luster, and become hard to slide.
- Residue on the front frame of the range and outside the gasket on the door will need to be cleaned by hand. Clean these areas with hot water, soap-filled steel-wool pads, or cleansers, such as Soft Scrub. Rinse well with clean water and dry.
- Do not clean the gasket. The fiberglass material of the oven door gasket cannot withstand abrasion. It is essential for the gasket to remain intact. If you notice it becoming worn or frayed, have it replaced. (Fig. 2)

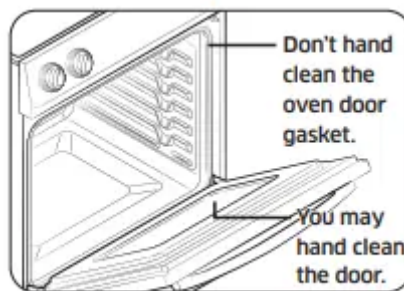


Fig. 2

- Make sure the oven light bulb cover is in place and the oven light is off.

How to run a self-cleaning cycle

1. Select the length of time for the self-cleaning operation, e.g., 3 hours. Press Self Clean once for a 3 hour clean time, twice for a 5 hour clean time, or 3 times for a 2 hour clean time. The default setting is 3 hours.
2. Press START/SET to start the self-cleaning cycle. The motor-driven door lock will engage automatically.

3. When the self-cleaning cycle is done, End will appear in the display and the range will beep several times.

How to delay the start of self-cleaning

1. Press Self Clean. Select the desired self-clean time by pressing Self Clean.
2. Press Delay Start.
3. Enter the time you want the clean cycle to start.
4. Press START/SET.

The display will show Delay, Self clean, and the Lock icon. The motor-driven door lock will engage automatically.

5. The Self-Cleaning cycle will turn on automatically at the set time.

How to turn off the self-cleaning feature

You may find it necessary to stop or interrupt a self-cleaning cycle due to smoke in the oven.

1. Press OFF/CLEAR.
2. You will be able to open the oven door once the oven has cooled down for approximately 1 hour.

After a self-cleaning cycle

- You may notice some white ash in the oven. Wipe it up with a damp cloth after the oven cools. (If white spots remain, remove them with a soap-filled steel wool pad and rinse thoroughly with a vinegar and water mixture).
- If the oven is not clean after one cycle, repeat the cycle.
- You cannot set the oven for cooking until the oven is cool enough for the door to unlock.

Steam-cleaning

How to set the oven for steam-cleaning

For light cleaning, the steam-cleaning function saves time and energy. For heavier duty cleaning, use the self-cleaning function.

1. Remove all accessories from the oven.
2. Pour approximately 10 oz. (300 ml) of water onto the bottom of the empty oven and then close the oven door. Use normal water only, not distilled water.

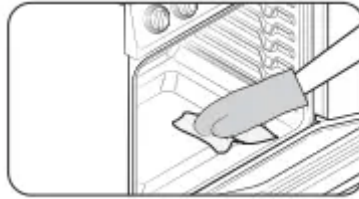


3. Press Steam Clean.
4. Press START/SET.

When the operation is complete, the display will blink and a beep will sound.

5. Press OFF.

6. Clean the oven's interior.



There will be a significant amount of water remaining on the bottom of the oven after a steam-cleaning cycle.

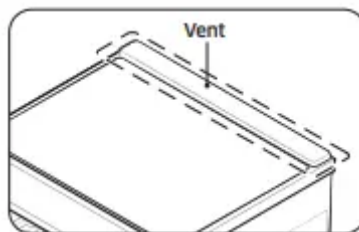
Remove the residual water with a sponge or soft dry cloth.

After a steam-cleaning cycle

- Take care when opening the door before a steam-cleaning procedure has ended. The water on the bottom is hot.
- Open the oven door and remove the remaining water with a sponge. Do not leave the residual water in the oven for any length of time. Wipe the oven clean and dry with a soft cloth. Do not forget to wipe under the oven door seal.
- Use a detergent-soaked sponge, a soft brush, or a nylon scrubber to wipe the oven interior. Remove stubborn residue with a nylon scourer. You can remove lime deposits with a cloth soaked in vinegar.
- If the oven remains dirty, you can repeat the procedure once the oven has cooled.
- For heavy residue, such as grease left over from roasting, we recommend that you rub detergent into the residue before activating the steam-cleaning function.
- After cleaning, leave the oven door ajar at a 15° angle to allow the interior enamel surface to dry thoroughly.

Care and cleaning of the oven

Vent



- The vents are located at the back of the oven range.
- This area could become hot during oven use.
- It is normal for steam to come out of the vent.
- The vent is important for proper air circulation. Never block this vent.

Cleaning painted parts and decorative trim

- For general cleaning, use a cloth with hot, soapy water.
- For more difficult residue and built-up grease, apply a liquid detergent directly onto the area and leave for 30 to 60 minutes. Wipe with a damp cloth and dry. Do not use abrasive cleaners on any of these surfaces. They can scratch.

Cleaning stainless steel surfaces

1. Shake the bottle of STAINLESS STEEL APPLIANCE CLEANER or POLISH well.
2. Place a small amount of STAINLESS STEEL APPLIANCE CLEANER or POLISH on a damp cloth or damp paper towel.
3. Clean a small area, rubbing with the grain of the stainless steel if applicable.
4. Dry and buff with a clean, dry paper towel or soft cloth.
5. Repeat as necessary

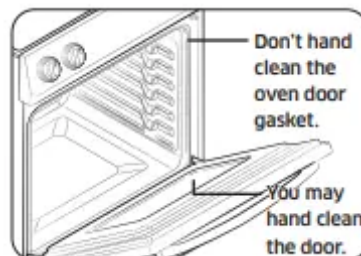
Oven racks

If the racks are left in the oven during a self-cleaning cycle, their color will turn slightly blue and the finish will be dull. After the self-cleaning cycle is complete and the oven has cooled, rub the sides of the racks with wax paper or a cloth containing a small amount of oil. This will help the racks glide more easily on their tracks

Air fry tray

To keep the Air fry tray clean, remove them from the cavity, and soak them in Lukewarm soapy water. Then, scour soil off of the Air fry tray using a plastic scouring pad.

Oven door



Use soap and water to thoroughly clean the top, sides, and front of the oven door. Rinse well. You may use a glass cleaner on the outside glass of the oven door. DO NOT immerse the door in water. DO NOT spray or allow water or the glass cleaner to enter the door vents. DO NOT use oven cleaners, cleaning powders, or any harsh abrasive cleaning materials on the outside of the oven door.

- DO NOT clean the oven door gasket. The oven door gasket is made of a woven material, which is essential for a good seal. Care should be taken not to rub, damage, or remove this gasket.

Care and cleaning of the glass cooktop

Normal daily use cleaning

Use only a ceramic cooktop cleaner. Other creams may not be as effective.

By following these steps, you can maintain and protect the surface of your glass cooktop.

1. Before using the cooktop for the first time, clean it with a ceramic cooktop cleaner.

This helps protect the top and makes cleanup easier.

2. Daily use of a ceramic cooktop cleaner will help keep the cooktop looking new.

3. Shake the cleaning cream well. Apply a few drops of cleaner directly to the cooktop.

4. Use a paper towel or a cleaning pad for ceramic cooktops to clean the entire cooktop surface.

5. Use a dry cloth or paper towel to remove all cleaning residue. No need to rinse.

Removing burned-on residue

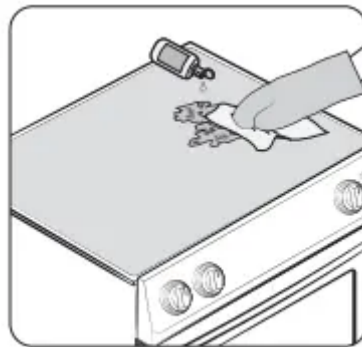
1. Allow the cooktop to cool.

2. Spread a few drops of ceramic cooktop cleaner on the entire burned residue area.

3. Using a cleaning pad for ceramic cooktops, rub the residue area, applying pressure as needed.

4. If any residue remains, repeat the steps listed above as needed.

5. For additional protection, after all residue has been removed, polish the entire surface by applying ceramic cooktop cleaner with a paper towel.



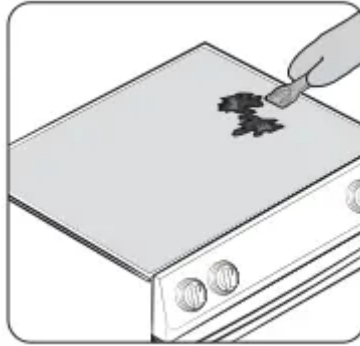
Removing heavy, burned-on residue

1. Allow the cooktop to cool.

2. Use a single-edge razor-blade scraper at approximately a 45° angle against the glass surface and scrape the soil. It will be necessary to apply pressure to remove the residue.

3. After scraping with the razor scraper, spread a few drops of ceramic cooktop cleaner on the entire burned residue area. Use a cleaning pad to remove any remaining residue. (Do not scrape the seal.)

4. For additional protection, after all residue has been removed, polish the entire surface by applying ceramic cooktop cleaner with a paper towel.

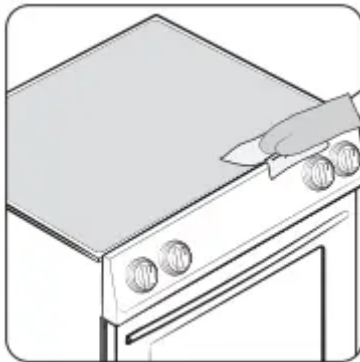


Removing metal marks and scratches

1. Be careful not to slide pots and pans across your cooktop. It will leave marks on the cooktop surface. You can remove these marks by applying ceramic cooktop cleaner with a cleaning pad for ceramic cooktops.
2. If pots with a thin overlay of aluminum or copper are allowed to boil dry, the overlay may leave black discoloration on the cooktop. You should remove this discoloration immediately or it may become permanent.

Cleaning the cooktop seal

To clean the seal around the edges of the glass, lay a wet cloth on it for a few minutes, then wipe clean with a nonabrasive cleaner.



Potential for permanent damage to the glass surface

- Sugary spillovers (such as jellies, fudge, candy, syrups) or melted plastics can cause pitting of the surface of your cooktop. This is not covered under the warranty. You should clean the spill while it is still hot. Take special care when removing hot substances. Refer to the section below.
- When using a scraper, be sure it is new and the razor blade is still sharp. Do not use a dull or nicked blade.

Cleaning sugary spills and melted plastic

1. Turn off all surface units. Remove hot pans.
2. Wearing an oven mitt, use a single-edge razor blade scraper to move the spill to a cool area of the cooktop. Remove the spill with paper towels.

3. Any remaining spillover should be left until the surface of the cooktop has cooled.
4. Don't use the surface units again until all of the residue has been completely

Removing and reinstalling the oven door

How to remove the door

1. Open the door completely.
2. Pull the hinge locks down toward the door frame to the unlocked position.
3. Firmly grasp both sides of the door at the top.
4. Close the door to the door removal position, which is approximately 5 degrees from vertical (Fig. 1). removed.

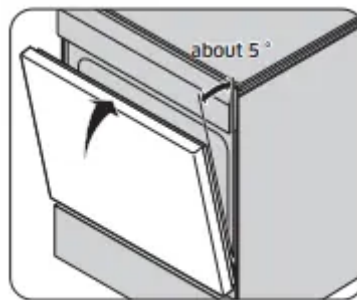


Fig. 1

5. Lift door up and out until the hinge arm is clear of the slot (Fig. 2).

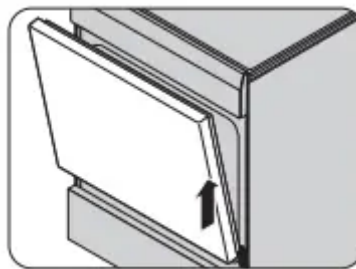
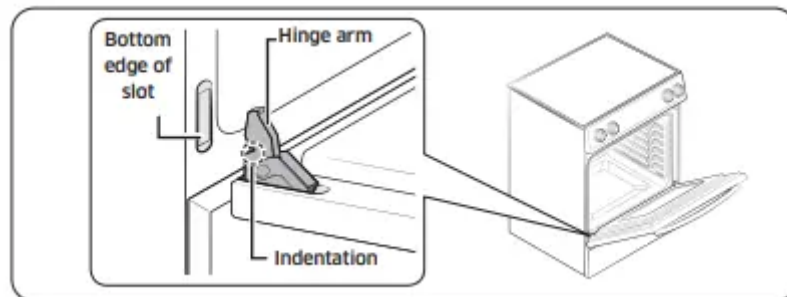
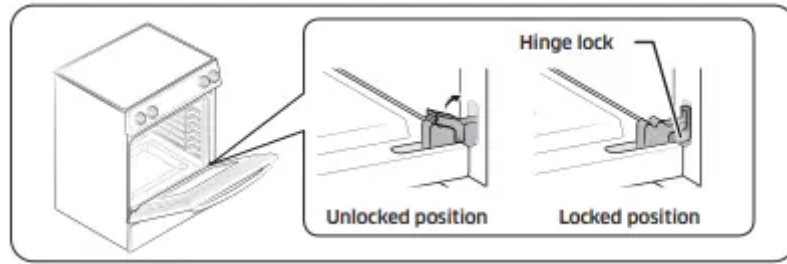


Fig. 2

How to re-install the door



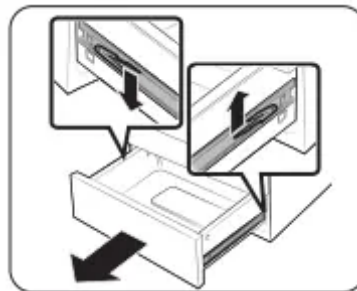
1. Firmly grasp both sides of the door at the top.
2. With the door at the same angle as the removal position, slide the indentation of the hinge arm into the bottom edge of the hinge slot. The notch in the hinge arm must be fully inserted into the bottom of the slot.



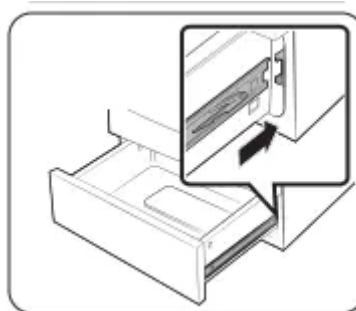
3. Open the door fully. If the door will not open fully, the indentation is not inserted correctly in the bottom edge of the slot.
4. Push the hinge locks up against the front frame of the oven cavity to the locked position.
5. Close the oven door

Removing and reinstalling the storage drawer

1. Slide open the drawer until it stops.
2. Locate the roller guide clips on either side. Using both hands, pull down the left clip while lifting the right clip, and then remove the drawer.
3. Clean the drawer in warm, soapy water using a cloth or soft brush. Then, rinse and dry it thoroughly.

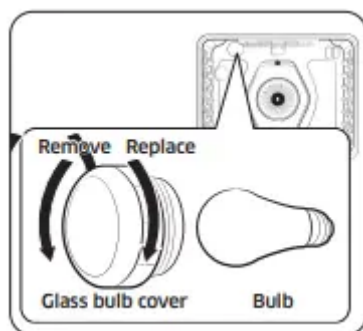


4. Put the drawer in the roller guides onei ther side, and then snap the clips into place.



Changing the oven light

The oven light is a standard 40-watt appliance bulb. It will come on when the oven door is open. When the oven door is closed, press the pad to turn it on or off. It will not work during a self-cleaning cycle.



1. Make sure the oven and the bulb are cool.
2. Unplug the range or disconnect the power.
3. Turn the glass bulb cover in the back of the oven counterclockwise to remove.
4. Turn the bulb counterclockwise to remove it from its socket.
5. Insert a new 40 watt appliance bulb, and then turn it clockwise to tighten. Replace the bulb cover by turning clockwise.
6. Plug in the range or reconnect the power.

Troubleshooting

Installation

The range is not level.

- The appliance has been installed improperly.
 - Place the oven rack in the center of the oven. Place a level on the oven rack. Adjust the leveling legs at the base of the range until the oven rack is level.
 - Insure the floor is level and strong and stable enough to adequately support the range.
- The floor is sagging or sloping.
 - Contact a carpenter to correct the situation.
- The kitchen cabinets are not properly aligned and make the range appear to be not level.
 - Insure the cabinets are square and provide sufficient room for installation.

The appliance must be accessed for servicing and cannot be moved easily.

- The kitchen cabinets are not square and too close to the appliance.
 - Contact a builder or installer to make the appliance accessible.
- Carpet is interfering with movement of the range.
 - Provide sufficient space so the range can be lifted over the carpet.

CONTROL DISPLAY

The display goes blank.

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.

The display flashes.

- There was a power failure.
 - Reset the clock.

COOKTOP

The surface units will not maintain a rolling boil or will not cook fast enough.

- You may be using inappropriate cookware.
 - Use pans that are flat and match the diameter of the surface unit selected.
- In some areas, the power (voltage) may be low.
 - Cover the pan with a lid until the desired heat is obtained

The surface units will not turn on.

- A fuse in your home may be blown or a circuit breaker may have tripped.
 - Replace the fuse or reset the circuit breaker.
- The cooktop controls are set improperly.
 - Check if the correct control is set for the surface unit you are using

Areas of discoloration on the cooktop.

- Food spillover was not cleaned.
 - Refer to the section on the care and cleaning of the glass cooktop on page 48.
- The surface is hot and the model features a lightcolored cooktop.
 - This is normal. The surface may appear discolored when it is hot. This is temporary and will disappear as the glass cools.

The surface unit frequently cycles on and off.

- The element will cycle on and off to maintain the power setting.
 - This is normal operation, and not a system failure. Use the range as usual.

The surface unit stops glowing when changed to a lower setting.

- This is normal. The unit is still on and hot.

Scratches or abrasions on the cooktop surface.

- The cooktop is being cleaned improperly.
 - Scratches are not removable. Tiny scratches will become less visible in time as a result of cleaning. Use ceramic glass top cleaning cream. Do not use chemical or corrosive agents. These agents may damage the surface of the product.
- Cookware with rough bottoms was used on the cooktop or there were coarse particles (e.g., salt or sand) present between the cookware and the surface of the cooktop.
- Cookware has been slid across the cooktop surface.
 - To avoid scratches, follow the recommended cleaning procedures. Make sure cookware bottoms are clean before use, and use cookware with smooth bottoms.

Brown streaks or specks.

- Boilovers have been cooked onto the surface.
 - Wait until the surface cools down. Then, use a single-edge razor-blade scraper at approximately a 45° angle against the glass surface to remove the soil.
 - See the section on the care and cleaning of the glass cooktop on page 48.

Areas of discoloration with metallic sheen.

- Mineral deposits from water and food have been left on the surface of the cooktop.
 - Remove using a ceramic-glass cooktop cleaning cream.
 - Use cookware with clean, dry bottoms. Clean the cooktop with a ceramic cleaning agent regularly every week.

Cracking" or "popping" sound.

- This is the sound of the metal heating and cooling during both the cooking and self-cleaning functions.
 - This is normal operation, and not a system failure. Use the range as usual.

OVEN

The oven will not turn on.

- The range is not completely plugged into the electrical outlet.
 - Make sure the electrical plug is inserted into a live, properly grounded outlet.
- A fuse in your home may be blown or a circuit breaker may have tripped.
 - Replace the fuse or reset the circuit breaker.

- The oven controls have been set improperly.
 - See the chapter on operating the oven starting on page 28.
- The oven is too hot.
 - Allow the oven to cool.
- Incomplete service wiring.
 - Call for service.
- Power outage.
 - Check to see if the house lights will turn on. If necessary, call your local electric company for service

The oven light will not turn on.

- The light bulb is loose or defective.
 - Tighten or replace the bulb.
- The switch operating the light is broken.
 - Call for service.

The appliance will not turn on.

- The appliance is not completely plugged into the electrical outlet or a fuse in your home may be blown or a circuit breaker may have tripped.
 - Make sure the power cord is plugged into a live, properly grounded outlet. Check the fuse and circuit breakers.
- Incomplete service wiring.
 - Call for service.
- Power outage.
 - Check to see if the house lights will turn on. If necessary, call your local electric company for service.

The oven smokes excessively during broiling

- The oven controls have not been set properly.
 - Refer to the section on using the broiler starting on page 34.
- The meat has been placed too close to the element.
 - Reposition the rack to provide proper clearance between the meat and the element. Preheat the broil element for searing.

- The meat has not been properly prepared.
 - Remove the excess fat from the meat. Cut away fatty edges that may curl, leaving the lean intact.
- Grease has built up on oven surfaces.
 - Regular cleaning is necessary when broiling frequently.

Food does not bake or roast properly

- The oven controls have not been set correctly.
 - See the chapter on operating the oven starting on page 28.
- The oven rack has been positioned incorrectly or is not level.
- Incorrect cookware or cookware of improper size is being used
 - See the section on using the oven racks on page 31.
- The oven sensor needs to be adjusted.
 - See the section on adjusting the thermostat on page 40.

Food does not broil properly

- The serving size may not be appropriate.
 - Refer to the cooking guide for serving sizes on page 35, and then try again.
- The rack has not been properly positioned.
 - See the broiling recommendation guide on page 35.
- The cookware is not suited for broiling.
 - Use suitable cookware.
- In some areas, the power (voltage) may be low.
 - Preheat the broil element for 10 minutes.
 - See the broiling recommendation guide on page 35.

The oven temperature is too hot or too cold.

- The oven sensor needs to be adjusted.
 - See the section on adjusting the thermostat on page 40.

The oven will not self-clean.

- The oven temperature is too high to start a self-clean operation.
 - Allow the range to cool and then reset the controls.
- The oven controls have been set incorrectly.
 - See the section on selfcleaning on page 43.

- A self-cleaning cycle cannot be started if the oven lock feature has been activated or if a radiant surface element is on.
 - Deactivate the oven lock (see page 28). Make sure all surface elements are turned off.

Excessive smoking during a self-cleaning cycle.

- There is excessive soiling in the oven.
 - Press OFF/CLEAR. Open the windows to rid the room of smoke. Wait until the selfcleaning cycle is cancelled. Wipe up the excessive soil and then start the selfcleaning cycle again.

The oven door will not open after a selfcleaning cycle.

- The oven is too hot.
 - Allow the oven to cool.

The oven is not clean after a self-cleaning cycle.

- The oven controls were not set correctly.
 - See the section on selfcleaning on page 43.
- The oven was heavily soiled.
 - Wipe up heavy spillovers before starting the selfcleaning cycle. Heavily soiled ovens may need to be selfcleaned again or for a longer period of time.

Steam is coming out of the vent.

- When using the convection feature, it is normal to see steam coming out of the oven vent.
- As the number of racks or amount of food being cooked increases, the amount of visible steam will increase.
 - This is normal operation and not a system failure. Use the range as usual.

A burning or oily odor is coming from the vent.

- This is normal in a new oven and will disappear in time.
 - To speed the process, set a self-cleaning cycle for a minimum of 3 hours.
 - See the section on selfcleaning on page 43.

Strong odor.

- An odor coming from the insulation around the inside of the oven is normal for the first few times the oven is used.
 - Operate the oven empty on the bake setting at 400 °F for 1 hour.

Fan noise.

- A convection fan may automatically turn on and off.
 - This is not a system failure but normal operation.

Oven racks are difficult to slide.

- The shiny, silver-colored racks were cleaned in a selfcleaning cycle.
 - Apply a small amount of vegetable oil to a paper towel, and then wipe the edges of the oven racks with the paper towel.

DRAWER

The drawer does not slide smoothly or drags

- The drawer is out of alignment.
 - Fully extend the drawer and push it all the way in. See the page 52.
- The drawer is overloaded or the load is unbalanced.
 - Reduce weight. Redistribute drawer contents.

Excessive condensation in the drawer.

- There is liquid present in the drawer.
 - Remove the liquid.
- Uncovered foods.
 - Cover food with a lid.

Information codes

OVEN

C-d0

- There is a short in the control key

C-d1

- The door lock is misaligned.

C-F0

- This code occurs if communication between the Main and Sub PBA is interrupted.

C-F2

- This code occurs if communication between the Main and Touch is interrupted.
 - Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.

C-20

- The oven sensor is open when the oven is operating.
- There is a short in the Oven sensor

C-21

- This code occurs if the internal temperature rises abnormally high.

C-22

- The sub PCB sensor is open when the oven is operating.
- There is a short in the sub PCB sensor.

C-30

- The main PCB sensor is open when the oven is operating.
- There is a short in the main PCB sensor
 - Press OFF/CLEAR, and then restart the oven. If the problem persists, disconnect all power to the range for at least 30 seconds and then reconnect the power. If this does not solve the problem, call for service.

C-31

- This code occurs if the PCB temperature rises abnormally high.
 - Call for service.

bAd LinE

- This error message appears if the power cord is installed improperly.
 - If the power connection is plugged in improperly, "bAd LinE" appears on the display. Reconnect the power connection properly, and the message disappears

C-A2

- This code occurs if the sub PCB temperature rises abnormally high.
 - Press OFF/CLEAR, check the vent. If the vent is closed, never block the vent by anything. After cooling the oven, restart the oven. If this does not solve the problem, call for service.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

