

Positioning and connecting

Removing the transport locks

Caution!

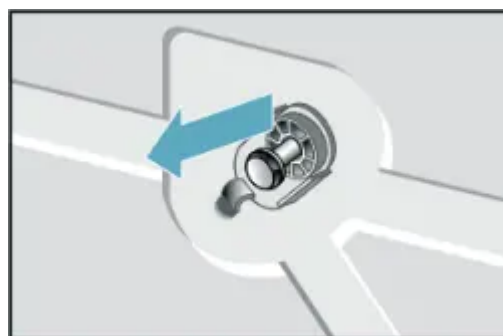
Damage to the appliance

- The appliance is secured for transportation using transport locks. If the transport locks are not removed, the appliance may become damaged when it is operated.
- To prevent transport damage from occurring if the appliance is moved at a later date, you must refit the transport locks before transporting the appliance.

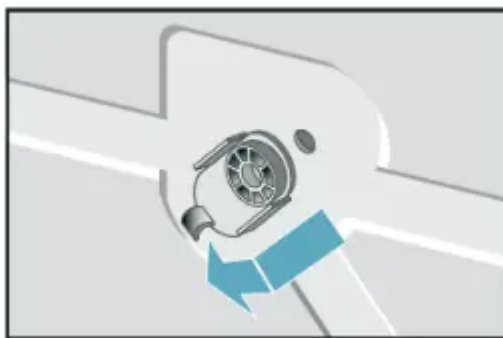
Note: Keep the screws and sleeves in a safe place.



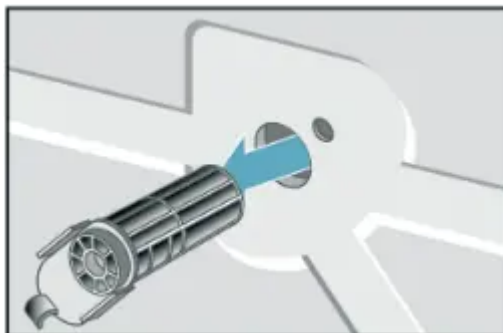
1. Unscrew all screws using the spanner supplied.



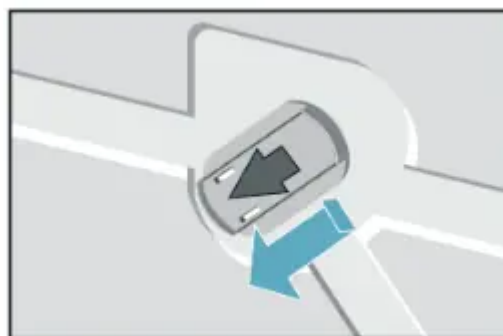
- Remove all transport safety bolts completely



- take the mains cable out of the retainers



2. Insert the protective covers..



Notes

- Before using the appliance for the first time, make sure that all transport safety bolts have been removed and kept safe for any subsequent transport.
- If you need to transport the appliance at a later date, always refit the transport safety bolts to prevent damage to the washer/dryer.

Installation surface

Note: The appliance must be stable aligned so that it does not move around.

- The installation surface must be firm and level.
- Soft floors/floor coverings are not suitable.

Installation on a base or a wooden joist floor

Caution!

Damage to the appliance

The appliance may damage to the appliance and kitchen furniture when spinning.

Note: On wooden joist floors, install the appliance:

- The feet of the appliance must be secured,
- On a water-resistant wooden board (min. 30 mm thick) which is screwed tightly to the floor.

Positioning and levelling

Caution!

Appliance stability is essential to ensure that the washer-dryer does not “creep” during spin cycles. The installation area must be firm, clean and level. Parquet floors and soft floor coverings, e.g. carpets or foam-backed floor coverings, are unsuitable.

Installing the appliance in a kitchenette

Warning

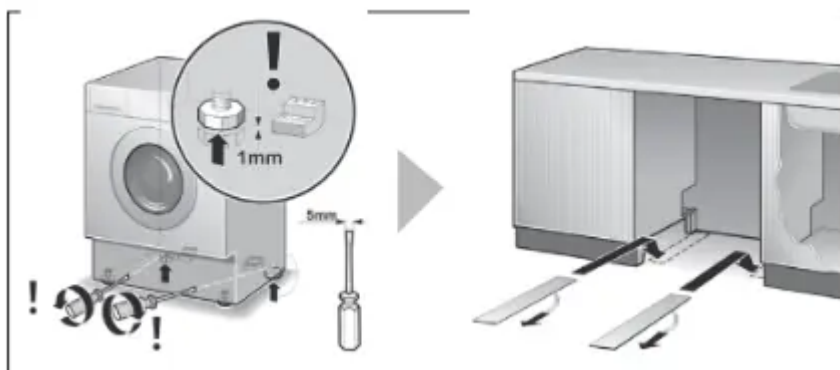
Risk of death!

There is a risk of electric shock if you touch live components.

Do not remove the appliance covering plate.

Notes

- Recess width of 60 cm required.
- Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets



Slide sheets make it easier to slide the washing machine into the installation recess.

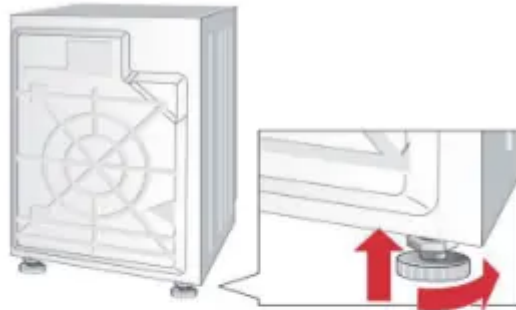
Notes

- Can be ordered from the after-sales service, spare part no. 66 1827.
- Moisten the slide sheets with a mixture of water and washing-up liquid before sliding the washer-dryer into place. Do not use grease and/or oil.

Levelling

Caution!

Intense noise, vibrations and wandering may be the result of incorrect levelling.



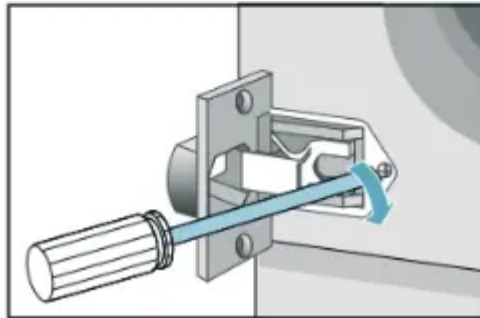
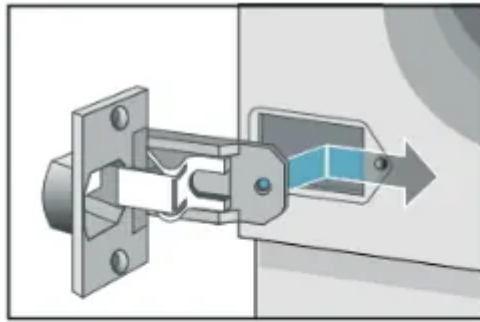
Notes

- All four appliance feet must stand firmly on the ground.
- The washer-dryer must not wobble.
- Check the levelness of the washer- dryer with a spirit level and correct if necessary.
- The washer-dryer must not rest against the sides of the installation recess.
- The lock nuts of the front appliance feet must be screwed tightly against the housing.

Fitting the door hinges

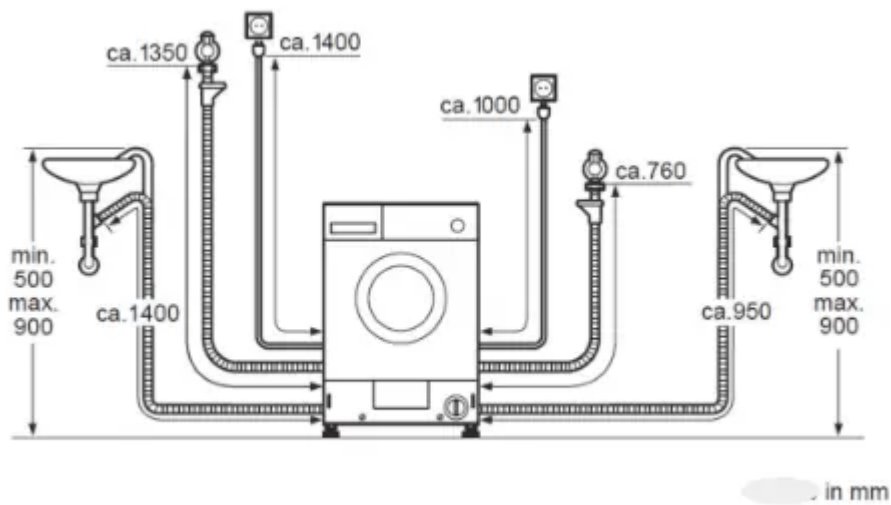
Caution!

Once the washer-dryer has been installed in a kitchen unit, it can be concealed with a door. Hinges supplied to the washer-dryer must be fitted.



Hose and cable lengths

Connection on left side or connection on right side



Note:

If the supply hose is too short for your connection, you can order an extension from the after-sales service.

Water inlet

Warning

Risk of death!

There is a risk of electric shock if you touch live components.

Do not immerse the Aqua-Stop safety valve* in water (it contains an electric valve).

* Depending on the model

Observe the following when connecting the appliance:

Notes

- Only operate the appliance using cold mains water.
- Do not connect the appliance to the mixer tap of an unpressurised hot- water boiler.
- Do not use a used supply hose. Only use the supply hose supplied or one that was purchased from an authorised specialist retailer.
- Do not bend, squash, modify or cut through the water supply hose otherwise its strength is no longer guaranteed).
- Only tighten the screw connections by hand. If the screw connections are tightened too much with a tool pliers), the thread may be damaged.

Optimum water pressure in the supply network

At least 50 kPa (0,5 bar)

Maximum 900 kPa (9 bar)

When the tap is open, the water flow is at least 8 l/min.

If the water pressure is higher than this, a pressure-reducing valve must be installed.

Caution!

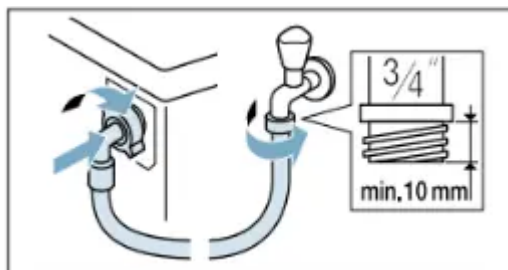
Water damage

When water is being pumped away, the outlet hose is under water pressure and may slip out of the wash basin or connection point. Secure the drain hose so that it cannot slip out.

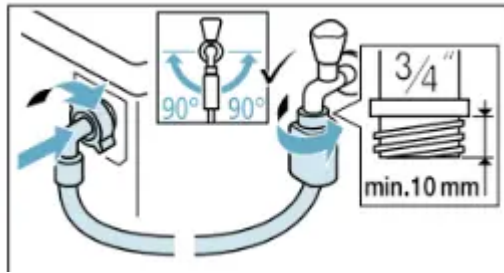
Connection

1. Connect the water supply hose to the water tap ($3/4'' = 26.4 \text{ mm}$) and to the appliance (*depending on the model):

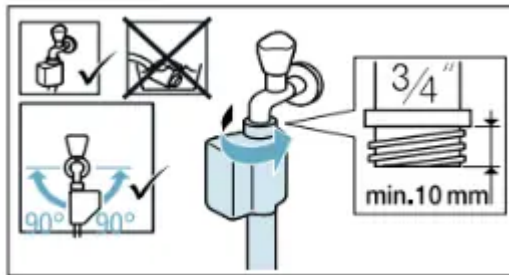
- Model: **Standard***



- Model: **AquaSecure***



- Model: **Aqua-Stop***



Tip: Connect also an external water filter (depending on the model) between water supply hose and tap. The filter filters dirt particles out of the water.

Water filter must be cleaned regularly to remove contaminants. This will prevent blockages. See also → separate installation and cleaning instruction for water filter.

2. Open the water tap carefully, checking the leak tightness of the connection points. The screw connection is under mains water pressure.

Water outlet



Warning

Risk of scalding!

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water e.g. when draining hot water into a washbasin). Do not reach into the hot water.

Caution!

Damage to the appliance/fabrics

If the end of the drain hose is immersed in the drained water, water may be sucked back into the appliance and may damage the appliance/fabrics. Make sure that:

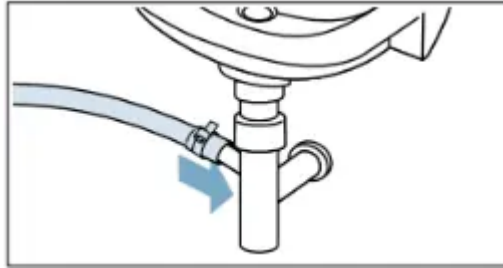
- The end of the drain hose is not immersed in the drained water.
- The water drains away quickly enough.

Note: Do not kink the water drain hose or put strain on it lengthways.

Connection

- **Drainage into a siphon**

The connection point must be secured using a hose clamp with a diameter of 24 - 40 mm (inside accessory).



Electrical connection

Warning


Risk of death!

There is a risk of electric shock if you touch live components.

- Never touch or hold the mains plug with wet hands.
- Only pull out the mains cable by the plug and never by the cable, as this could damage it.

Observe the following information and ensure that:



Notes

- The mains voltage and voltage indicated on the appliance (rating plate) are the same.
- The connected load and fuse required are specified on the rating plate.
- The appliance is only connected to an alternating current via a properly installed earthed socket.
- The mains plug fits the socket.
- The earthing system is properly installed.
- The mains cable is only replaced by a qualified electrician (if this is necessary). Replacement mains cables are available from the after-sales service.
- No multiple plugs/couplings or extension cables are used. 
- If an earth-leakage circuit breaker is used, only a type which displays this symbol is used:
 - Only this symbol guarantees compliance with the currently applicable regulations.
- The mains plug can be accessed at all times.
- The mains cable is not bent, squashed, modified, cut through, or in contact with heat sources.

Before washing for the first time

The appliance was inspected thoroughly before leaving the factory. To remove any residual test water, run Cottons 60°C programme the first time without laundry.

Note:

- The appliance must have been installed and connected properly. → *"Positioning and connecting" on page 13*
- Never switch on a damaged appliance.
 1. Insert mains plug.
 2. Turn the water tap on.
 3. Close the door. Do not load any laundry.
 4. Select the Cottons 60°C programme.
 5. Open the detergent drawer.
 6. Add standard detergent to dispenser  according to manufacturer's instructions for light soiling. **Note:** To prevent over sudsing, use only half the recommended amount of detergent. Do not use any woollens or mild detergents.
 7. Close the detergent drawer.
 8. Select. .
 9. When the programme ends, turn the dial to the Off position and open the door.

Your appliance is now ready for use.

Transportation

e.g. when moving home

Preparatory work:

1. Turn off the water tap.
2. Reduce the water pressure in the supply hose. ~ Page 44
3. Drain any residual water.
→ Page 43
4. Disconnect the appliance from the mains.
5. Remove the hoses.
6. Empty the dispensers.
→ *"Detergent drawer and housing" on page 42*

Installing the transport locks:

1. Remove the covers and keep them in a safe place.

Note: Use a screwdriver if necessary.

2. Insert all four sleeves.

- a) Clip the mains cable securely in the holders.
- b) Insert and tighten the screws.
- c) Clip the hoses securely in the holders.

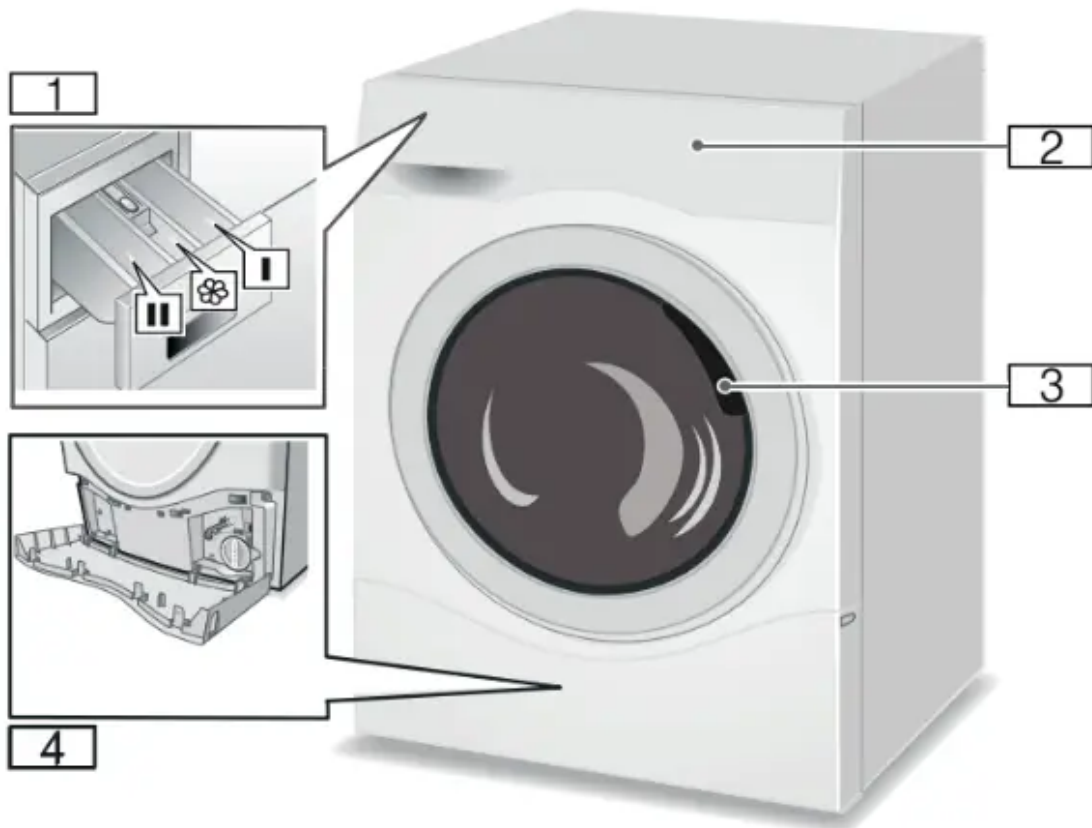
Before switching on the appliance again:

Note: The transport bolts must be removed.



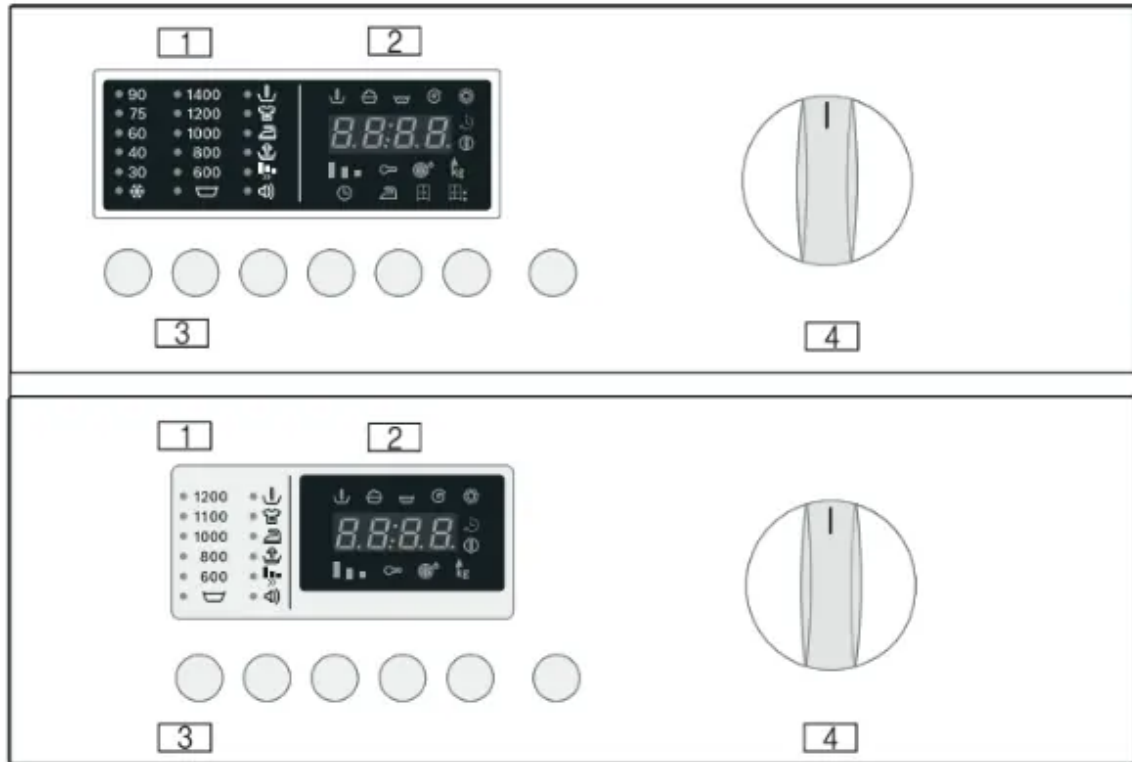
Getting to know the appliance

Appliance



- 1 Detergent drawer
- 2 Operating/display panel
- 3 Loading door
- 4 Service flap

Control panel



1 Indicator lamp*

Indicates the settings that have been selected for:

- Temperature ☼ 90°C
- Spin speed 1400 rpm.
- Options/signal

2 Display Panel*

Shows the settings that have been selected (e.g. spin speed, drying time), the progress of the current programme and the programme status.

3 Buttons*

- Temperature ☼ °C: individual adjustment of the washing temperature.
- Spin speed : individual adjustment of the spin speed.
- Options button: sets washing options.
- Set: activation/deactivation of the selected washing options.
- Finished In delays the
- Programme start.
- Drying!☼ : sets the drying options

Start/Pause ▶|| starts and stops the washing programme.

4 Programme selector*

For switching the washer-dryer on and off and for selecting the programme, can be turned in both directions. Do not adjust the programme selector while washing/drying is in progress. Depending on the model.

Options

(Prewash)

- Prewash at 35 °C. Suitable for heavily soiled laundry.

Spin speed

- The spin speed can be individually adjusted for each programme. To set the spin speed, press the B (Spin) button repeatedly until the required spin speed is displayed.

Rinse hold

- Deactivates the spin function. The laundry remains in the rinsing water.

Intensive

- Prolonged washing time. Suitable for particularly heavily soiled laundry with dried-on stains. Cannot be combined with Flexi Time

Easy-iron

- Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Slightly increased residual moisture in the laundry. Reduces creasing and laundry is easier to iron.

Water plus

- Increased water level and additional rinse cycle. For regions with very soft water or for further improving the rinsing result. Any detergent residues are removed.

Flexi Time

- Sets the washing time. normal-medium-short.

Signal

- Activates or deactivates the audible signal.

Finished In

- You can postpone Programme start before it begins. Using the Remaining time, you can determine when the selected programme is to end. The remaining time can be set in one-hour increments, up to a maximum of 24 hours. Press the 0 (Finished in) button repeatedly until the required number of hours is displayed. Then press the A (Start/Pause) button, the programme will start after a delay according to the set Remaining time. The required time to the end of the programme is shown on the display panel..

Drying options

Drying Button

- The drying programmes can be individually adapted by selecting the drying options.– Press the Drying button repeatedly until the required drying option is shown on the display panel.– To deactivate, press the Drying button repeatedly until 00:00 is shown on the display.

(Time-controlled drying)

- The drying time can be set to between 2:40 and 0:00 by repeatedly pressing the Drying button.

(Iron-damp)

- The residual moisture in the washing is increased. Enables easier ironing..

(Cupboard dry)

- The laundry is dry and ready to put away



(Extra-dry)

- The laundry is dried intensively. Suitable for laundry that is hard to dry.

The laundry is dry and ready to put away


- The laundry is dried intensively. Suitable for laundry that is hard to dry.

Washing only



- Turn the programme selector to the desired programme, e.g. Cottons 60°C
 - The display panel alternately shows Remaining time and the recommended load in kg
- If necessary, adjust the temperature and the spin speed and select any options for your individualised programme.
 - The  (Drying) function must not be activated.
- Load the laundry.
 - Observe the maximum load.
 - Programme table.
- Press the Start/Pause 
 - Remaining time is shown on the display panel
 - The washing programme starts.

Drying only

- Turn the programme selector to the desired drying programme

- The display panel alternately shows Remaining time and the recommended load in kg.
- Press the  (Drying) button to set the drying options.
 - If you do not make a selection, the»(Cupboard dry)option is set.
- Load the laundry.
 - Observe the maximum load.
 - Programme table.


Washing and drying

- Turn the programme selector to the desired programme, e.g. Cottons 60°C
 - The display panel alternately shows (Remaining time) and the commended load and thekg
- If necessary, adjust the temperature and the spin speed and select any options for your individualised programme.
- Press the  (Drying) button to set the drying options.
- Load the laundry.
 - Observe the maximum load.
 - Programme table.
- Press the Start/Pause 

The drying programme that is carried out is automatically determined by the washing programme, see the Programme table.

Changing the programme

To change the programme:



- Select a new programme.
- Press the Start/Pause  Spin button.




The new programme starts.

End of the programme



- The washing and drying programmes are ended automatically. appears on the display panel.
 - Turn the programme selector to Off.
 - Remove the washing from the drum.
 - Leave the door open to allow the inside of the washer-dryer to dry out.
 - Turn off the tap (not necessary on models with Aqua-Stop).

cancelling the programme

Press and hold button Start/Pause  until  is displayed. For washing programmes at high temperatures:


- Cooling down laundry: choose ++Spin
- Press the Start/Pause  button.

For programmes at low temperatures:

- Choose ++Spin
- Press the Start/Pause  button.

If you cancel the Drying programme, the laundry may still be very hot.

Rinse hold

- If the spin function was deactivated at the start of the wash cycle, the washing programme is automatically stopped after the final rinse. The display panel shows  alternating with --:--

In order to drain the rinsing water and, if required, spin the laundry:

- Press the Spin repeatedly until the required spin speed is set. The water is Drained and the washer- dryer spins the laundry. The programme is completed when appears in the display field.
- The maximum spin speed depends on the selected wash programme.

If you do not wish to spin the laundry:

- Press the Spin button (remaining time for Draining is displayed). The water is Drained, but the washer- dryer does not spin the laundry. The programme is complete when appears on the display panel.
- Set the programme selector to Off
- Remove the laundry.
- Leave the door open to allow the inside of the washer-dryer to dry out.
- Turn off the tap (not necessary on models with (Aqua-Stop).



Laundry

Preparing laundry for washing

Protecting your laundry and appliance

Caution!

Damage to the appliance/textiles

Foreign objects (e.g. coins, paper clips, needles, nails) may damage the washing or components of the appliance.

The following instructions must be observed when preparing your laundry:

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Do not exceed maximum load. Overfilling will impair the washing result.
- Keep detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.
- Empty any pockets. Remove any foreign objects.
- Remove metal parts (paper clips, etc.).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts, should be turned inside out.
- Ensure that underwired bras are appliance-washable.
- Wash delicates in a net or bag tights, underwired bras, etc).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in a net/bag.

Note: The higher spinning speed in the spinning phase, the higher the noise and the lower remaining moisture

Sorting laundry

Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour

Note: Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.










- Soiling

Wash laundry with the same level of soiling together. Some examples of soiling levels can be found in the chapter

- **Light:** Do not need to pretreat.
- **Normal:** Soiled laundry.
- **Heavy:** Load less laundry, need to pretreat or soak laundry firstly.

- **Stains:** Remove/pretreat stains while they are fresh. First dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.

- Symbols on the care labels



	Suitable for normal washing process; e.g.  Cottons programme
	A gentle washing process is required; e.g.  Easy Care programme
	An especially gentle washing process is required; e.g.  Delicate/ Silk programme
	Suitable for washing by hand; e.g.  Wool programme
	Do not machine wash.

Preparing laundry for drying

Note: To ensure an even drying result, sort the laundry according to the:

- Type of fabric
- Care symbols which are indicated on the care labels.

Only dry laundry which is labelled dryer-proof” or which has the following care symbols:

-  : Dry at normal temperature
-  : Dry at low temperature (delicate drying)

The following textiles should not be dried:

- care symbol “Do not dry”
- Delicates (silk, synthetic curtains).
- Textiles which contain foam rubber or similar materials.
- Textiles which were treated with flammable liquids, e.g. with stain remover, petroleum ether, thinners. Risk of explosion!
- Textiles which still contain hairspray or similar substances.

Notes

- Before drying, hand-washed textiles must be spun at the appropriate spin speed.
- Before drying, spin at the optimum speed. A spin speed of more than rpm is recommended for cotton, more than 800 rpm for easy-care textiles.
- Do not iron washing immediately after drying. It is recommended to roll the washing up first to distribute residual moisture evenly.

- To ensure a good drying performance, quilts, terry cloths and other large textiles should be dried separately. Do not dry more than 6 terry cloths (or 4 kg).
- Do not exceed the maximum load.



Detergents and care products

You can protect your appliance and your laundry by selecting and using the correct detergents and care products. You can use all detergents and care products which are suitable for your appliance.

Note: Please read the safety information → Page 4 to ensure that you use the appliance safely.

The manufacturer's instructions for use and dosage can be found on the packaging.

Notes

- Only use liquid detergents that are self-flowing
- Do not mix different liquid detergents
- Do not mix detergent and fabric softener
- Do not use products which have developed a top layer or are highly congealed
- Do not use products containing solvents, caustic agents or volatile substances (e.g. bleach)
- Use dyes sparingly as salt may damage stainless steel
- Do not use bleaching agents in the appliance



Overview of programmes

Selectable programme *

Washing Programmes*

Name of the programme

Brief explanation of the programme and for which fabrics it is suitable

Cottons

Suitable for hard-wearing fabrics, heat-resistant fabrics made from cotton or linen.–

Coloureds up to 60 °C.– Whites 60 °C to 90 °C

Eco 40-60

Washing programme for the best possible washing result with minimum energy and water consumption. Wash items made from cotton, linen or blended fabrics. Suitable for washing normally soiled cotton textiles, and drying it to be immediately stored in a cupboard. Wash

and dry programme can be achieved by selecting **Cottons 40-60** programme and activating **(wash&dry)**.

Easy Care

Washing programme for less hard-wearing fabrics made from cotton, linen, synthetic fibres or blended fabrics. It is advisable to sort the laundry by colour.

Delicate/Silk

Gentle programme for delicate, washable fabrics, e.g. silk, satin, synthetics or blended fabrics (e.g. curtains). Gentle spinning **between the rinse cycles and reduced final spin speed.**

Wool

Wool becomes matted when subjected to heat, moisture and movement.

The woollens programme takes these qualities into account and finds a compromise between standing still and movement. Suitable for hand- or machine-washable fabrics made from wool or a woolblend.

Note: In order to prevent clothing shrink, after drying still contain a small amount of water, please take out the clothes as soon as possible after the end of the programme to flat dry.

Super Quick 15' (Rapid 15)

Short programme for easy-care, lightly soiled fabrics made from cotton, linen, synthetics or blends. Suitable for freshening up items or for washing new items before wearing for the first time. The programme takes 15 minutes..

Mix (Quick/Mix)

For mixed items of laundry made of various hard-wearing and easy-care fabrics

Sports Wash

For washing functional clothing and sports wear made from microfibre and synthetics. Reduced creasing and additional rinse cycle..

* Depending on the model and the programme.

Washing Programmes*

Sensitive

For washing fabrics with increased hygiene requirements or those that will be used by allergy sufferers. The temperature remains constant during the washing process. More intensive rinsing with increased water level. For hard-wearing and easy-care fabrics made from cotton or linen.

Night Wash

Particularly quiet wash programme with a reduced final spin. Sleep mode. Once the programme has finished, the display goes out, but can be reactivated by pressing any button.

Drying Programmes



Intensive Dry

Intensive drying for a & (robust fabrics), at 90°C.



Gentle Dry

Gentle drying for & (easy-care fabrics), 60°C..

* Depending on the model and the programme.

Special Programmes*



(Fluff removal cycle)

The drum must be empty..

Programme is designed to clean the drying cycle of any fluff deposits. The washer-dryer uses the flashing symbol I (Fluff removal cycle) in the display panel to show that this programme must be run. The electronic cycle counter is then automatically reset. The I (Fluff removal cycle) symbol goes out after the programme starts..

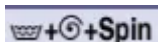
To run the Fluff Clean I (Fluff removal cycle):

1. Make sure that the drum is completely empty and close the door.
2. Turn the programme selector to Fluff Clean I (Fluff removal cycle)
3. Press the A (Start/Pause) button.

The Fluff Clean I (Fluff removal cycle) programme can also be run at any time without prompting by the appliance.

Depending on the model and the programme.

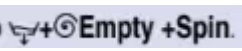


Special Programmes*



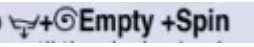

An additional rinse cycle with a final spin. If the laundry is to be removed dripping wet, set the Spin speed (Rinse) before Programme start



Drain the rinsing water following a programme with \$ (Rinse hold)

1. Turn the programme selector to  Empty +Spin.
2. Set the spin speed to  (Rinse hold)
3. Press the Start/Pause 

Or drain and spin at the desired spin speed:




1. Turn the programme selector to  Empty + Spin
2. Press the B Spin button repeatedly until the desired spin speed is set.
3. Press the Start/Pause 

Special Programmes*

Depending on the model and the programme.

Starching

Note: Laundry should not be treated with fabric softener.

1. Switch on the appliance.
2. Select the  Rinse programme.
3. Measure starch into compartment  in accordance with the manufacturer's instructions (clean first if necessary).
4. Touch the  button.

Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions.

Do **not** use the appliance to bleach clothes.



Operating the appliance

Preparing the appliance

The appliance was tested before delivery. To remove residual water from the test procedure, the first wash cycle should be run without laundry using the Cottons 60°C programme.

Notes

- Never switch on a damaged appliance!
- Inform customer service!

1. Insert mains plug.

Warning

Risk of death from electric shock!

Risk of death if live parts are touched.

- Never pull out the mains plug by tugging the power cord.
- Insert/pull out the mains plug with dry hands only.

2. Turn the water tap on.



3. Open the appliance door.



Select programme/switch on the appliance

Note: If you have activated the childproof lock, you must first deactivate it before you can set a programme.

Use the programme selector to select the required programme. The programme selector can be rotated in either direction.

The appliance is switched on.

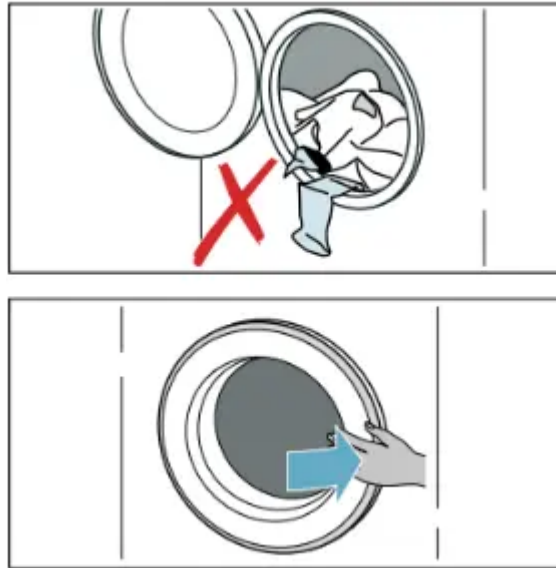
The **programme default settings** for the selected programme alternately appear in the display panel:

- The maximum load and
- the duration of the programme and
- ...

Placing laundry into the drum

Insert the laundry.

Close the door.



Notes

- Unfold and load presorted items of laundry. Mix large and small items. Washing items of different size distribute themselves better during the spin cycle. Individual items of washing may cause an unbalanced load.
- Observe the maximum specified load. Overfilling adversely affects the washing/drying result and promotes creasing. Make sure that no items of laundry are trapped between the door and the rubber seal, and close the door.

Dosing and adding detergent and care products

Caution!

Damage to the appliance

Detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) may damage the surfaces of the appliance. Keep these agents away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue/ droplets.

Dosing

Dose the detergents and care products according to:

- water hardness (ask your water supply company),
- the manufacturer's specifications on the packaging,
- the amount of laundry,
- soiling.

Filling the dispensers

1. Pull out the detergent drawer.

 **Warning**

Eye / skin irritation!

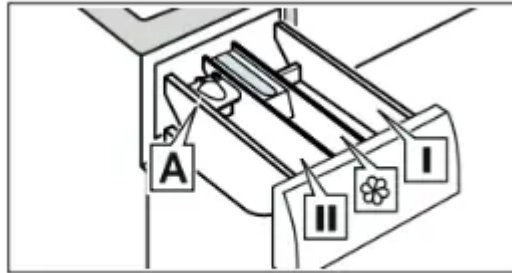
If the detergent drawer is opened while the appliance is running, detergent/care product may run out.

Carefully open the drawer.

If detergent/care product comes into contact with eyes or skin, rinse thoroughly.

If accidentally swallowed, seek medical advice.

2. Pour in detergent and/or cleaning product.



Dispenser I	Detergent for pretreat and clothing disinfectant. (only for the appliance with pretreat and disinfectant function)
Dispenser ☼	Softener, starch. Do not exceed the maximum load.
Dispenser II	Detergent for main wash, water softener, bleach, stain remover.
Dispenser A*	For dosing liquid detergent.

*depending on the model

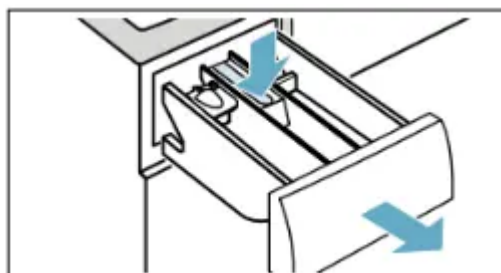
Notes

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Dilute viscous fabric softener and fabric conditioner with water. This will prevent blockages.
- Be careful when opening the detergent drawer while the appliance is running.

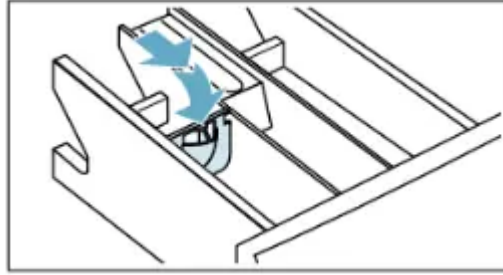
Measuring aid A* for liquid detergent *depending on the model

Position the measuring aid A for measuring the correct amount of liquid detergent:

1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.



2. Slide the measuring aid forwards, fold it down and click it into place.



3. Reinsert the drawer.


Note: Do not use the measuring aid for gel detergents and washing powder, or for programmes with pretreat or when "Finish in" time is selected.


Childproof lock

You can lock the appliance to prevent the functions you have set from being changed inadvertently. To do this, activate the childproof lock.

To activate or deactivate the childproof lock:

After the programme starts, press and hold the Option button and Set button.

-  (Childproof lock) lights up: The childproof lock is activated.

Note: When the programme ends, the door is unlocked.  (Childproof lock) remain on to remind you to deactivate the childproof lock.

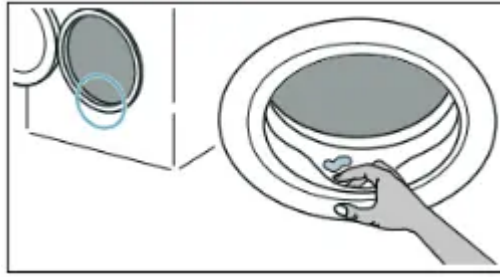
Removing laundry/switching off the appliance

1. Set programme selector to Off **Off**.
2. Open the door and remove the laundry.
3. Turn off the water tap.

Note: Not required for Aqua-Stop models.

Notes

- Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



- Leave the door and detergent drawer open so that any residual water can evaporate.
- Always wait until the programme ends, as the appliance could still be locked. Then switch the appliance on and wait for it to unlock.

Sensors

Unbalanced load detection system

The automatic unbalanced load detection system detects imbalances and ensures even distribution of the laundry by repeatedly starting and stopping drum spinning.

If the laundry is extremely unevenly distributed, the spin speed is reduced or the spin cycle is not performed for safety reasons.

Note: Place large and small items of laundry evenly in the drum.

Cleaning and maintenance

Warning

Risk of death!

There is a risk of electric shock if touch live components.

Turn the programme selector to Off Off.

Pull out the mains plug.

Caution!

Fire and explosion hazard!

Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent.

Do not use cleaning agents that contain solvents.

Caution!

The appliance may be damaged!

Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the appliance. Do not use cleaning agents that contain solvents.

Appliance housing/control panel

- Remove the detergent residue immediately.
- Wipe the housing and the control panel with a soft, damp cloth.
- Do not use abrasive cloths, sponges or detergents (stainless steel cleaner).
- Do not clean the appliance with a water jet.

Drum

Use chlorine-free cleaning agents, do not use steel wool. If there are odours in the appliance, or to clean the drum, run the Fluff Clean programme without laundry.

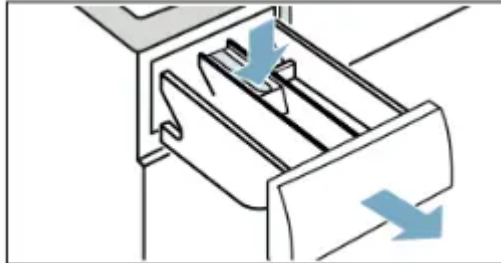
Descaling

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from customer services.

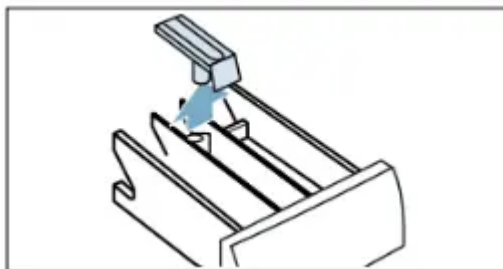
Detergent drawer and housing

If the appliance contains detergent or fabric softener residues:

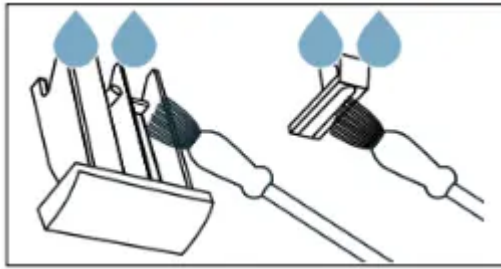
1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.



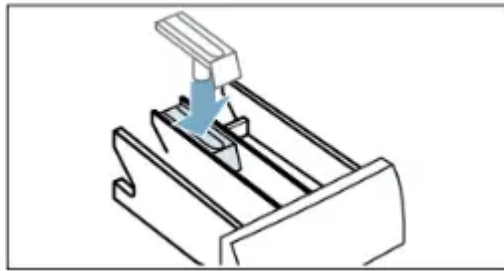
2. To remove the insert: Push the insert upwards from below with your finger.



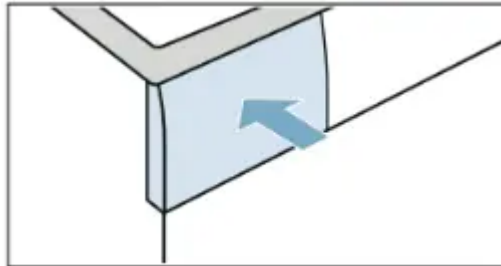
3. Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.



4. Fit the insert and lock it in place push the cylinder onto the guide pin).



5. Push in the detergent drawer.



Note: Leave the detergent drawer open so that any residual water can evaporate.

Drain pump is blocked

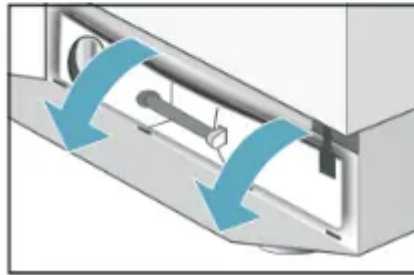
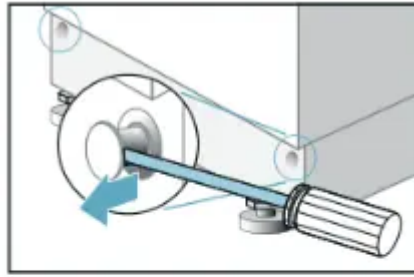
Note: Turn the water tap off to prevent more water from flowing in and to ensure that it is drained via the pump.

 **Warning**

Risk of scalding!

When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded. Allow the water to cool down first.

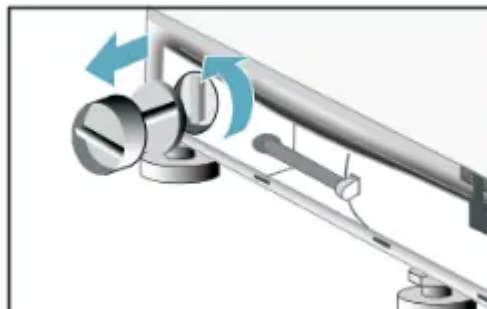
1. Switch off the appliance. Pull out the mains plug.
2. Open the service flap. Use a screwdriver to release the lock pins



3. Take the drain hose out of the retainer. Remove the sealing cap and pour the water out into a suitable container. The container for the drained water may have to be emptied several times. Replace the sealing cap and place the drain hose back in the retainer.



4. Carefully unscrew the pump cover; residual water may leak out. Clean the pump housing and remove any foreign objects. The impeller in the drain pump must be able to rotate.

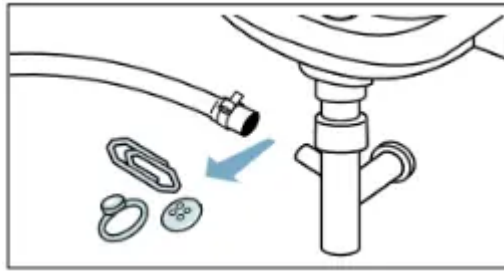


5. Replace the pump cover and screw firmly in place. Place the kick panel in the 4 clip-in slots and secure to the housing using the lock pins.

The drain hose at the siphon is blocked

1. Set the program selector to Off. Pull out the mains plug.

2. Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
3. Clean the drain hose and siphon connecting piece.



4. Re-attach the drain hose and secure the connection point using the hose clamp.

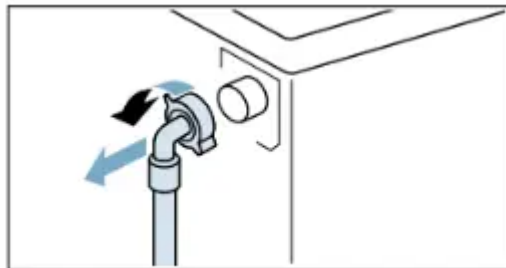
Filter in the water supply is blocked

Release water pressure in the supply hose:

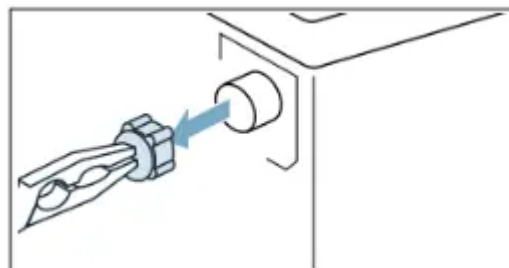
1. Turn off the water tap.
2. Select the q Rinse0Spin button and start the program. Allow to run for approx. 40 seconds.
3. Set the program selector to Off
4. Pull out the mains plug.

Clean the filters:

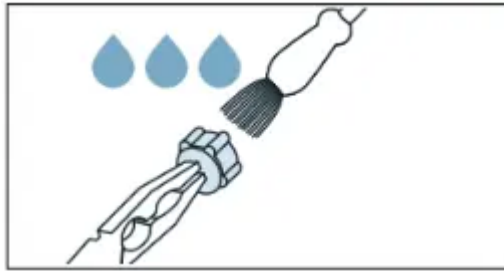
1. Disconnect the hose from the rear of the appliance.



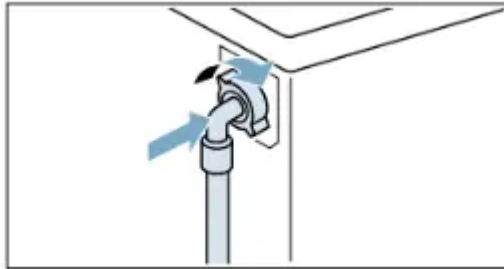
2. Use pliers to remove the filter.



3. Clean the filter with a small brush.



4. Connect the hose and check for leaks.



Faults and to what do about them

Emergency release

E.g. power outage or in the event of a loss of power

The programme continues when the power supply is restored.

However, if the laundry has to be removed, the appliance door can be opened as follows:



Warning

Risk of scalding!

When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water and laundry. If possible, leave it to cool down first.

Caution!

Risk when reaching into/gripping the rotating drum!

You may injure your hands if you reach into the drum while it is turning. Do not reach into the drum when it is turning.

Caution!

Water damage!

Any escaping water may cause water damage.

Do not open the door if water can be seen through the glass.

1. Switch off the appliance. Pull out the mains plug.
2. Drain the water → Page 43

3. Pull the emergency release downwards with a tool and open the door on the same time.

Information on the display panel

OPEN The door is not properly closed. Close the door.

E1 The water control system has been activated. Disconnect the appliance from the mains, turn off the tap and advise the after-sales service.

ES Water is not entering the appliance. See the fault Water is not flowing in

EE PUMP The water is not Drained. See the fault Water is not Drained

UnLoAd Not a fault! The unbalanced load detection system has detected an unbalanced load caused by laundry items. The fluff removal cycle cannot start. Remove the laundry.

HI End




LO End

Maximum or minimum drying load not taken into account. HI/End or LO/End flash alternately in the display. See information for the Drying result not satisfactory fault..

Other fault codes are only for use by the after-sales service. Make a note of the fault code to inform the after sales service.

Faults and what to do about them start

Programme does not start

1. The  Start/Pause button has not been pressed.
 - Press the Start/Pause  button.
2. A delayed start time has been selected..
 - Washer dryer starts on completion of the delay period. Change the “finished in time” if necessary.
3. Power cut. The delayed start time that was selected has been cleared.
 - Reselect the delayed start time or start- the programme immediately. Press the Start/ Pause  button.
4. The door is not properly closed.
 - Close the door.
5. Plug not inserted properly into socket.
 - Insert plug correctly

The maximum spin speed cannot be set.

1. The maximum spin speed depends on the programme selected.

- Change programme as required.

The water is not Drained.

1. Drain hose is twisted..

- Fit the Drain hose correctly.

2. Detergent pump is blocked.

- Clean the Drain pump .

Detergent residues in the detergent drawer.

1. Damp or lumpy detergent.

- Clean and dry the detergent drawer .
- Use the measuring aid for liquid detergent.

Water is not flowing in.

1. The mains plug is not correctly plugged in.

- Plug in the mains plug correctly.

2. The door is not properly closed.

- Close the door.

3. The tap is not turned on.

- Turn on the tap.

4. The filter in the water supply hose is blocked.

- Clean the filter in the water supply hose.

5. The water supply hose is pinched or kinked.

- Check the water inlet hose.

Intense vibrations during spinning.

1. The washer-dryer is not correctly levelled.

- Level the washer-dryer .

2. The transport safety bolts have not been removed.

- Remove the transport safety bolts .

Washer-dryer fills with water and continuously drains it away.

1. Drain hose fitted too low.

- Fit the Drain hose correctly.

No water can be seen in the drum.

1. Not a fault.

- During certain programmes the water level is below the visible range.

Water leaks from the bottom of the appliance.

1. Supply hose screw connection is leaking.

- Tighten the screw connection.

2. Drain hose is leaking.

- Have the Drain hose replaced by the after-sales service.

Foam escapes from detergent drawer.

1. Too much detergent has been used.

- Only use detergent which is correct for textiles, and suitable for use in automatic washing machines. Make sure that you use the correct dosage.

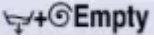
Several attempts to start spinning.

1. Not a fault. The unbalanced load detection system attempts to redistribute an unbalanced load by starting to spin several times.

- Always wash large and small items together.

Washing results not satisfactory.

1. Uncleaned areas worse than expected.

-  Empty (Prewash)
- Pretreat stains if necessary.

2. Too little or incorrect detergent used.

- Use the correct dosage of a suitable detergent, in accordance with the manufacturer's instructions.

3. Maximum load exceeded.

- Select the load appropriate for the programme.

Detergent residues on the washing.

1. Some phosphate-free detergents contain water-insoluble residues which appear on washing as light specks.

- Rinse the laundry again or change to using liquid detergent. Brush the laundry after it has dried.

Grey residues on the washing.

1. Soiling caused by ointments, grease or oil.

- Wash the laundry using the maximum- detergent dosage and the maximum- permissible temperature – see the care label.

Programme terminated unexpectedly.

1. Press the Start/Pause  button selected accidentally.

- Turn on the tap.

Drying result not satisfactory.

1. The laundry clings to the sides of the drum after being spun

- Loosen up the laundry by hand; start the drying programme.

2. Closed tap

- Turn on the tap

3. Selected drying time too short

- Select the drying time according to the Load.

4. Maximum or minimum load not taken into account

- Once the programme has ended: adjust the load quantity, select a suitable drying programme and restart.

Spinning during drying.

1. No fault

- "Thermo spin", which is for energy-efficient drying, starts after a drying time of approx. 10 minutes.

The fabric softener is not completely flushed in or too much water remains in the compartment.

1. The fabric softener compartment insert is not correctly attached or is blocked.

- If necessary, clean the fabric softener compartment insert and fit it correctly in compartment.

The laundry is not dried.

1. The tap is turned off.

- Turn on the tap.

2. The load is too large.

- Reduce the load size.

3. The drying time is too short.

- Select a suitable drying time.


No display on the display panel.

1. Power cut

- The programme continues when power is restored. If you wish to remove the laundry during a power cut, you must first Drain out the water. Check whether:– the plug is plugged into the socket correctly.– the circuit breaker fuse) has tripped; if it has, call the after-sales service

The door cannot be opened.

1. Rinse hold has been selected

- Select the programme **Spin** and press the Start/Pause  button.

2. The programme is running or the door is locked for safety reasons

- Wait until End appears on the display panel.

3. Power cut.

- Unlock the door mechanically

Emergency release

To release the door mechanically in the event of a power cut:

- turn the programme selector to Off and unplug the mains plug from the socket
- open the base panel and Drain out the water
- pull the emergency release downwards and open the door at the same time.

Before opening the door, make sure that there is no water or hot detergent solution in the washer dryer.

Under no circumstances open the door with the emergency release while the drum is still turning.

If you cannot correct a fault yourself (switching on/off) or a repair is required:– Turn the programme selector to Off and unplug the mains plug from the socket.– Turn off the tap and call the after-sales service → page 24



Customer Service

Customer Service: if you have any queries on use, are unable to rectify faults on the appliance yourself or if your appliance needs to be repaired, contact Customer Service.

You can solve many problems yourself by consulting the information on eliminating faults in this instruction manual or on our website. If this is not the case, contact our Customer Service

We will always find an appropriate solution and try to avoid unnecessary visits being made by a Customer Service technician.

With any warranty claims we will make sure that your appliance is repaired by trained Customer Service technicians using original spare parts, including after the manufacturer's warranty has expired.

For safety reasons repairs to the appliance should only be carried out by trained specialist staff. The warranty claim becomes void if repairs or interventions have been carried out by persons not authorised by us for that purpose or if our appliances have been fitted with spare, supplementary or accessory parts that were not genuine parts and then resulted in a defect.

Function-relevant genuine spare parts according to the corresponding Eco- design Order can be obtained from Customer Service for a period of at least 10 years from the date on which your appliance was placed on the market within the European Economic Area.

Note: Under the terms of the manufacturer's warranty the use of Customer Service is free of charge.

Detailed information on the warranty period and terms of warranty in your country is available from our Customer Service, your retailer or on our website.

If you contact Customer Service, you will require the product number (E-Nr.) and the production number (FD) of your appliance.

The contact details for Customer Service can be found in the enclosed Customer Service directory or on our website.

Product number (E-Nr.) and production number (FD)

You can find the product number (E- Nr.) and the production number (fd) on the appliance's rating plate.

Depending on the model, the rating plate is located:

- On the inside of the door
- On the inside of the maintenance flap.
- On the rear of the appliance.

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

More information about your model can be found online at <https://www.bsh-group.com/energylabel>* This web address is linked to the official EU EPREL product database. At the time of printing its web address had not yet been published. Please then follow the instructions on searching for models. The model identifier is made up of the characters

before the slash in the product number (E-Nr.) on the rating plate. Alternatively you can also find the model identifier in the first line of the EU energy label.

Trust the expertise of the manufacturer. Contact us. By doing so, you can be sure that the repairs are carried out by trained service personnel using genuine spare parts.

* Only applies to countries in the European Economic Area.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.