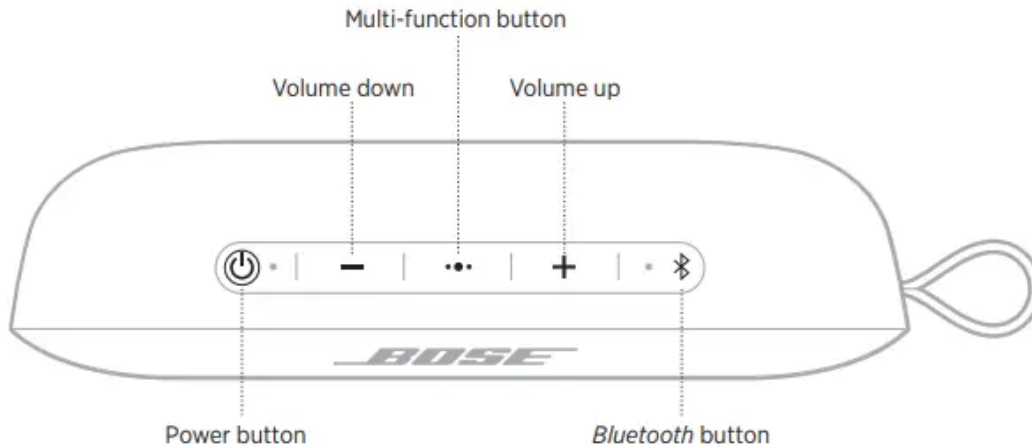


SPEAKER CONTROLS

Controls are located on the top of the speaker.



POWER ON/OFF

Press the Power button .

The battery light glows solid white.



AUTO-OFF TIMER

The auto-off timer conserves the battery when the speaker is operating on battery power. The speaker switches off when audio has stopped and buttons have not been pressed for 20 minutes.

NOTE: To adjust the time it takes for your speaker to automatically power off, use the Bose Connect app.

Disable the auto-off timer

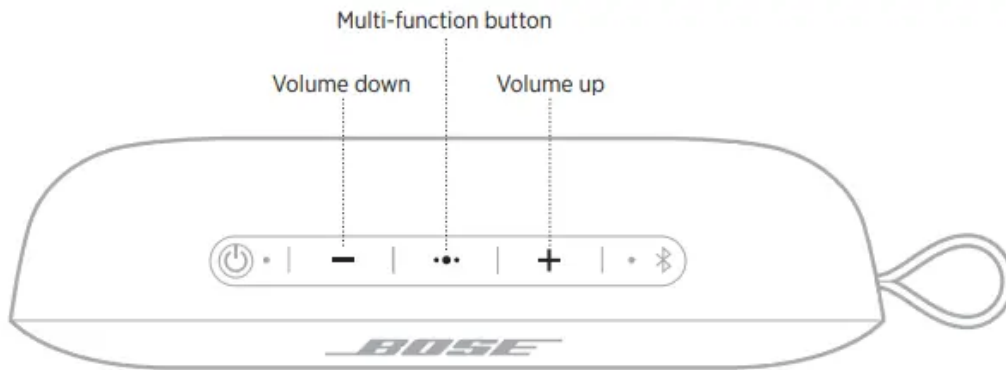
Press and hold H and the Multi-function button  simultaneously. You hear “Auto-off disabled.”

Repeat to re-enable the auto-off timer.

TIP: You can also disable the auto-off timer using the Bose Connect app.

SPEAKER FUNCTIONS

Media playback and volume functions



FUNCTION	WHAT TO DO
Play/Pause	Press the Multi-function button ••.
Skip forward	Press •• twice quickly.
Skip backward	Press •• three times quickly.
Volume up	Press +.
Volume down	Press —.

Call functions

- Answer/End a call
 - Press the Multi-function button ••.
- Decline an incoming call
 - Press and hold •• for 1 second.
- Answer a second incoming call and put the current call on hold
 - While on a call, press ••.
- Decline a second incoming call and stay on current call
 - While on a call, press and hold •• for 1 second.
- Switch between two calls
 - With two active calls, press •• twice quickly.
- Access voice control to make a call
 - While not on a call, press and hold •• for 1 second.

- Your mobile device may not support voice control. Refer to your device owner's guide for more information.
- Mute/Unmute a call
 - While on a call, press + and - simultaneously.

Voice prompt notifications

Your speaker identifies incoming callers who are saved in your contact list.

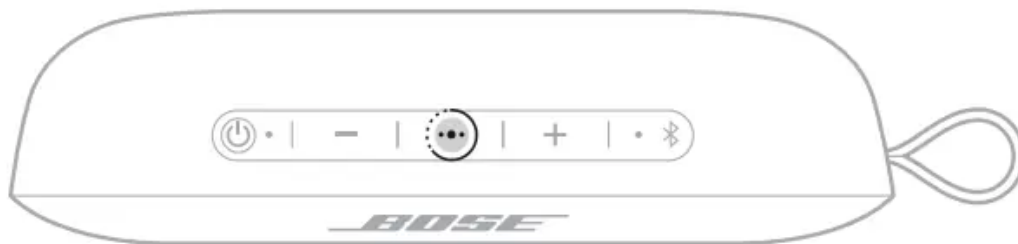
To disable this feature

NOTE: Disabling voice prompt notifications also disables voice prompts.

ACCESS VOICE CONTROL

The speaker microphone acts as an extension of the microphone in your mobile device. Using the Multi-function button **•••** on the speaker, you can access the voice control capabilities on your device to make/take calls, or access your voice assistant to play music, tell you the weather, give you the score of a game and more.

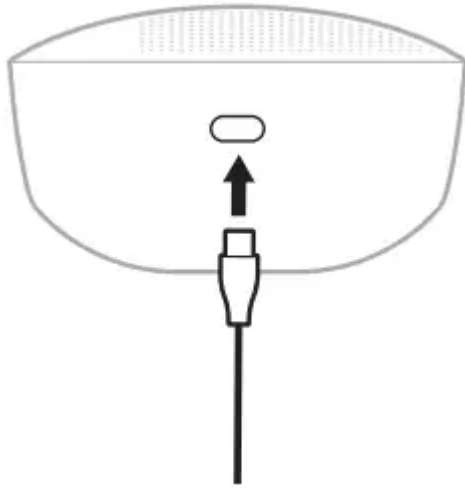
Press and hold **•••** to access voice control on your device. You hear a tone that indicates voice control is active.



BATTERY

CHARGE THE SPEAKER

Charge your speaker using the USB-C® charging cable (wall-charger not provided).



While charging, the battery light blinks white. When the battery is fully charged, the battery light glows solid white



CAUTION: Do NOT attempt to charge the speaker while it is wet. Doing so may cause damage to the speaker.

Charging time


Allow up to 4 hours to fully charge the battery.


With typical usage, the battery lasts up to 12 hours. Battery performance varies with the content played and volume at which it's played.

Hear the battery level

Each time you power on the speaker, a voice prompt announces the battery level. When the speaker is in use, a voice prompt announces if the battery needs to be charged.

Voice prompts must be enabled to hear the battery level.

To hear the battery charge level while using your speaker, press and hold the Power button  until you hear a voice prompt.

NOTE: To visually check the battery, press and hold  while viewing the battery light see .

BATTERY PROTECTION MODE

When your speaker battery is depleted (0%), or your speaker is unplugged and unused for more than three days (with a remaining charge of less than 10%), it enters battery protection mode. To reactivate your speaker, connect it to a wall charger or computer that is powered on.

When not in use, store your speaker in a cool place.

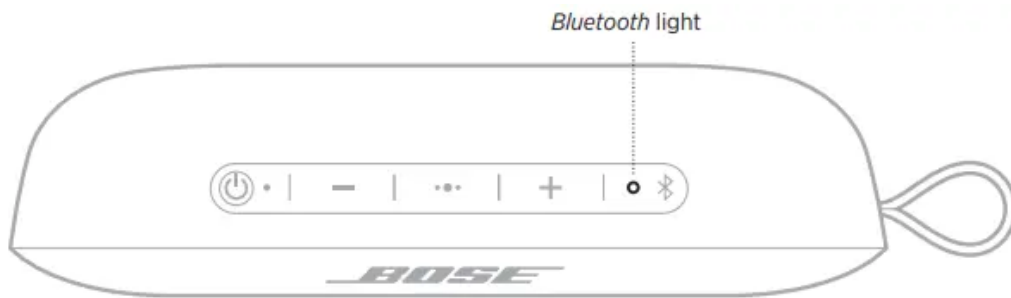
CAUTION: Do NOT store your speaker for extended periods when fully charged or with a remaining charge of less than 10 percent.

STATUS LIGHTS

The Bluetooth and battery lights are located on the top of the speaker.

BLUETOOTH LIGHT

Shows the connection status of a mobile device



LIGHT ACTIVITY	SYSTEM STATE
Blinking blue	Ready to connect
Blinking white	Connecting
Solid white	Connected

BATTERY LIGHT

Shows the battery charge level.



LIGHT ACTIVITY	SYSTEM STATE
Solid white	Full charge
Blinking white	Charging

VOICE PROMPTS

Voice prompts guide you through the Bluetooth connection process, announce the battery level and identify connected devices. You can customize voice prompts using the buttons on your speaker.

TIP: You can also easily manage voice prompts using the Bose Connect app.

CHANGE THE LANGUAGE

When you power on the speaker for the first time, the voice prompts are in English.

1. Press and hold the Multi-function button and - simultaneously until you hear the voice prompt for the first language option.
2. Press - or + to move through the list of languages.
3. When you hear your language, press and hold to select.

DISABLE VOICE PROMPTS

Press and hold - and + simultaneously until you hear “Voice prompts off.”

NOTE: Repeat to re-enable voice prompts.

BLUETOOTH CONNECTIONS


CONNECT YOUR MOBILE DEVICE USING THE BOSE CONNECT APP (RECOMMENDED)

With your speaker powered on, download the Bose Connect app and follow the on-screen connection instructions.



Once connected, you hear “Connected to <mobile device name> ” and the Bluetooth light glows solid white.

CONNECT USING THE BLUETOOTH MENU ON YOUR MOBILE DEVICE

1. With your speaker powered on, press and hold the Bluetooth button  until you hear “Ready to connect” and the Bluetooth light blinks blue.



2. On your device, enable the Bluetooth feature.

NOTE: The Bluetooth feature is usually found in the Settings menu.

3. Select your speaker from the device list.



Once connected, you hear “Connected to ,” and the Bluetooth light glows solid white.

NOTE: Look for the name you entered for your speaker in the Bose Connect app.

DISCONNECT A MOBILE DEVICE

Disable the Bluetooth feature on your device.

TIP: You can also disconnect your device using the Bose Connect app.

RECONNECT A MOBILE DEVICE

When powered on, the speaker tries to reconnect with the two most recently-connected devices.

NOTE: The devices must be within range (30 ft or 9 m) and powered on.

CONNECT BOSE PRODUCTS

PAIR TWO BOSE BLUETOOTH SPEAKERS

For a more immersive music experience, you can pair your Bose SoundLink Flex speaker with another Bose Bluetooth speaker and play the same song from both speakers. Two speakers can play together in the following modes:

- Party mode (left and right speakers play in unison)
- Stereo mode (left speaker and right speaker play separately)

You can set this up using the Bose Connect app (recommended) or the speaker control buttons.

Compatible products


You can pair your Bose SoundLink Flex speaker with the following speakers:

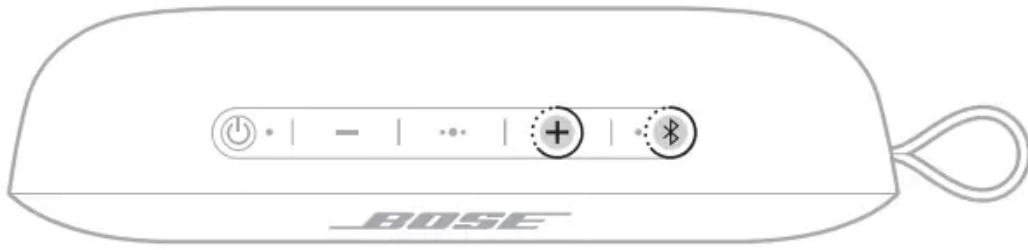
- Bose SoundLink Micro
- Bose SoundLink Flex
- Bose SoundLink Color II
- Bose SoundLink Revolve (Series I & II)
- Bose SoundLink Revolve+ (Series I & II)

PAIR TWO BOSE BLUETOOTH SPEAKERS MANUALLY


If you are unable to access the Bose Connect app, follow the instructions below.

Party mode

1. Make sure both speakers are powered on.
2. Make sure one speaker is connected to your mobile device.
3. On the speaker connected to your device, press and hold the Bluetooth button  and + simultaneously.



4. Release the buttons when you hear “Press the Bluetooth and volume down buttons simultaneously on a second Bose device.”

5. On the other speaker, press and hold the Bluetooth button  and - simultaneously.



6. Release the buttons when the speaker emits a tone.


After about 10 seconds, you hear “Party mode” from both speakers simultaneously. Party mode is enabled, and you are now able to play audio in unison using your mobile device.

7. For an optimal experience, position your speakers:

- In the same room or outdoor area
- So there are no obstructions between them

NOTE: Performance may vary based on mobile device, distance, and environmental factors.

Stereo mode

1. Configure your speakers for Party mode.
2. On one speaker, press the Bluetooth button  and + simultaneously.
3. Release the buttons when you hear “Stereo mode.”

You hear “Left” from the left speaker and “Right” from the right speaker.


Stereo mode is enabled, and you are now able to play audio in stereo using your mobile device.

4. For an optimal experience, position your speakers:

- In the same room or outdoor area
- Within 10 feet of each other, free from obstructions
- So that your distance to each speaker is equal

NOTE: Performance may vary based on device, distance, and environmental factors.

SWITCH BETWEEN PARTY MODE AND STEREO MODE

On either speaker, press  and - simultaneously.

DISABLE PARTY MODE OR STEREO MODE

Power off the second speaker.

CONNECT WITH A BOSE SMART SPEAKER OR SOUNDBAR USING SIMPLESYNC™ TECHNOLOGY

With Bose SimpleSync™ technology, you can pair your Bose SoundLink Flex speaker with a Bose Smart Speaker or Bose Smart Soundbar to listen to the same song in two different rooms at the same time.

NOTES:

- You must download the Bose Music app in order to use this feature.
- SimpleSync™ technology has a Bluetooth range of up to 30 ft (9 m).

Walls and construction materials can affect reception.

Compatible products

You can pair your Bose SoundLink Flex speaker with any Bose Smart Speaker or Bose Smart Soundbar.

Popular compatible products include:

- Bose Smart Soundbar 700/Bose Soundbar 700
- Bose Smart Speaker 500/Bose Home Speaker 500
- Bose Smart Soundbar 300

- Bose Home Speaker 300
- Bose Portable Smart Speaker/Bose Portable Home Speaker

New products are added periodically. For a complete list and more information, visit: worldwide.Bose.com/Support/Groups

Pair using the Bose Music app

1. On your Bose SoundLink Flex speaker, press and hold the Bluetooth button I until the Bluetooth light blinks blue, and you hear “Ready to pair another device.”
2. Use the Bose Music app to connect your Bose SoundLink Flex speaker to a compatible Bose product. For more information, visit: worldwide.Bose.com/Support/Groups

NOTES:

- Make sure that your Bose SoundLink Flex speaker is within 30 ft (9 m) of your Bose Smart Speaker or Bose Smart Soundbar.
- You can pair your Bose SoundLink Flex speaker with only one product at a time.

RECONNECT A BOSE SMART SPEAKER OR SOUNDBAR USING SIMPLESYNC™ TECHNOLOGY

Power on your Bose SoundLink Flex speaker. Your Bose SoundLink Flex speaker tries to connect to the two most recently-connected Bluetooth devices, including your Bose Smart Speaker or Bose Smart Soundbar.

NOTES:

- Your Bose Smart Speaker or Bose Smart Soundbar must be within range (30 ft or 9 m) and powered on.
- If your Bose SoundLink Flex speaker doesn't connect, see “Reconnect a previously connected device”

CARE AND MAINTENANCE

CLEAN THE SPEAKER

Your speaker may require periodic cleaning.

- Clean the surface of the speaker with a soft, damp cloth (water only).
- Do not use any solvents, chemicals or cleaning solutions containing alcohol, ammonia or abrasives.
- If the speaker is exposed to salt or chlorinated water, gently rinse with fresh water following the exposure to remove residue. Make sure the connector port is fully dried out before charging.

TROUBLESHOOTING

COMMON SOLUTIONS

If you experience problems with your speaker:

- Power on the speaker
- Check the state of the status lights
- Make sure your mobile device supports Bluetooth technology
- Charge the battery
- Increase the volume on your speaker, device and music app.
- Move your device closer to the speaker and away from any interference or obstruction.
- Try connecting another device .

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.

No power (battery)

- Battery may be in protection mode or discharged. Connect your speaker to a wall charger or computer that is powered on.


Speaker does not connect with mobile device

- On your device:
 - Disable and then enable the Bluetooth feature.
 - Delete your speaker from the Bluetooth list on your device. Connect again.

Connect a different device.

Clear the speaker pairing list. Connect again.

No sound

- Make sure voice prompts are on. Press the Bluetooth button  to hear the connected device. Make sure you are using the correct device.
- Use a different music source.
- Connect a different mobile device.
- If two devices are connected, pause audio on the first device and play audio on the other device.
- If two devices are connected, move the devices within range of the speaker (30 ft or 9 m).

Poor sound quality

- Use a different music source.

- Connect a different device.
- Disconnect the second device.
- Disable any audio enhancement features on the device or music app.
- If the speaker was exposed to water, dry it out and try again.

Speaker does not charge

- Make sure the connector on the cable is correctly aligned with the connector on the speaker.
- Try another charging source.
- Secure both ends of the USB-C cable.
- If your speaker has been exposed to high or low temperatures, let it return to room temperature and then try charging again.
- Reset your speaker

Microphone is not picking up sound

- Try another phone call.
- Try another compatible device.
- If the speaker was exposed to water, dry it out and try again.
- Try moving closer to the speaker while talking.
- While on a call, make sure the speaker is selected as the audio source in your active call window.

Mobile device not responding to button presses

- For multi-press functions using the Multi-function button V, vary the speed of presses.
- Full controls may not be available for some device models.
- Try another compatible device

Speaker doesn't pair with a Bose Bluetooth speaker manually

- Download the Bose Connect app for an additional way to pair your Bose Bluetooth speakers.
- Your second speaker may not support Stereo or Party mode. Refer to your Bose Bluetooth speaker owner's guide.

Speaker doesn't pair with a Bose Smart Speaker or Soundbar

- Make sure you have downloaded the Bose Music app.
- Press and hold the Bluetooth button I until the Bluetooth light blinks blue, and you hear "Ready to pair another device."
- Make sure that your Bose SoundLink Flex speaker is within 30 ft (9 m) of your Bose Smart Speaker or Bose Smart Soundbar.

Speaker doesn't reconnect to a previously-paired Bose Smart Speaker or Soundbar



- See “Reconnect a previously connected device” .

Delayed audio when paired with a Bose Smart Speaker or Soundbar

- Download the Bose Connect app, and run available software updates.
- On a computer, check btu.bose.com for USB updates.

RESET YOUR SPEAKER

Factory reset clears connected devices and language settings from your speaker and returns it to the original factory settings.

1. Power on your speaker.
2. Press and hold the Power button  for 10 seconds. The speaker powers off.
3. Press .

The Bluetooth light glows blue, and you hear “Ready to connect. To start setup, download the Bose Connect app”

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.