

## Parts and features



1. Steamer Basket
2. Cooking Pot with Handles
3. Lid with Steam Vent
4. Removable Steam Vent (bottom)
5. Handle Rest (on back)
6. Handle
7. Condensation Collector
8. Base
9. Control Panel
10. Rice Paddle
11. Rice Measuring Cup 6-ounce (177ml)

## How to use the Multi-Cooker

**WARNING:** Electrical Shock Hazard. Cook only in removable Cooking Pot. Never place water or food directly into the Base.

**CAUTION:** Burn Hazard. Steam from steam vent can cause injury

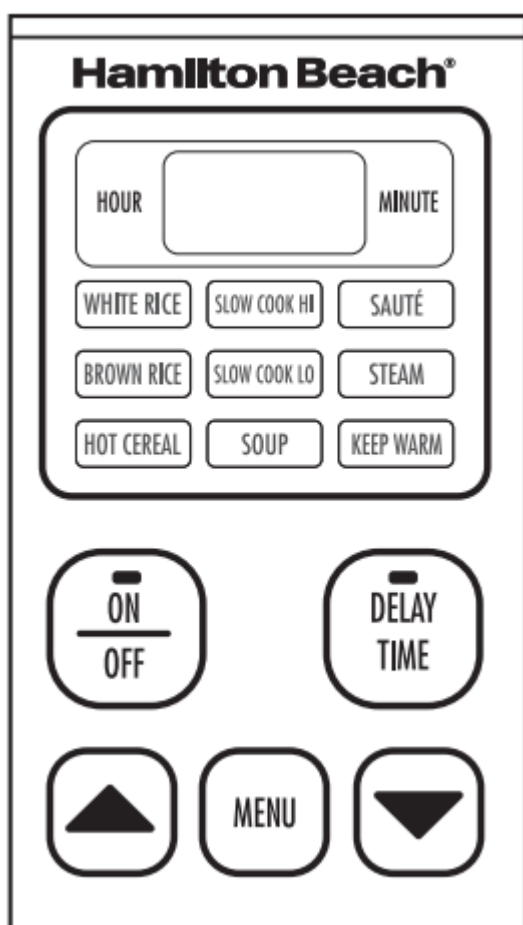
**Before first use:** Wash Cooking Pot following “Care and cleaning” instructions; dry thoroughly. Assemble Lid with flat side of silicone washer facing down toward Cooking Pot.

### Cooking rice

**Rice Measuring Cup** – Do not throw away the Rice Measuring Cup that comes with your unit. This is an important tool in using your Multi-Cooker successfully as a rice cooker and its size is standard in the rice industry. One Rice Measuring Cup equals 6 oz. (177 ml) or approximately 3/4 cup (U.S. standard measuring cup).

**Steamer Basket** – Use to steam vegetables, meat, poultry, seafood, and prepared foods such as dumplings or rice noodle rolls.

**If using Multi-Cooker to cook rice, cereal, or grain:**



1. Add desired amount of uncooked rice to Cooking Pot; then fill with water to corresponding water line. Example: If you add 4 level measuring cups of rice to the Cooking Pot, add water to the “4” line of the pot. DO NOT exceed 10-cup MAX.
2. Place Cooking Pot straight down on Base. Make sure Cooking Pot is securely placed into Base.  
NOTE: Make sure bottom of Cooking Pot is not bent or warped, or it will not conduct heat correctly.
3. Plug into outlet. Press ON/OFF to turn on Multi-Cooker.
4. Press any button and all function buttons will flash. Press MENU button to select desired function. Selected function and time will flash. Multi-Cooker will start to heat automatically after 5 seconds.
5. At the end of the cooking time, the Multi-Cooker will automatically switch to KEEP WARM. MultiCooker will keep warm up to 12 hours, then sound an alarm and switch to standby mode. Use oven mitts if removing Cooking Pot from Base while still hot.

### **Program functions**

WHITE RICE and BROWN RICE functions have preprogrammed cycles with a default cooking time that cannot be adjusted. Actual cooking time depends on the amounts of ingredients and water. Cooking will start and the display will show a rotating dash until the cooking process is almost complete. Then, the display time will jump to a time designated by the program and start counting down until finished cooking. The Multi-Cooker automatically switches to KEEP WARM when done cooking and will keep warm up to 12 hours.

### **Time functions**

Six functions can be adjusted to the time you desire. After selecting function, press and hold the function button to start time. The display will show “ON” until the cooking temperature is reached, then the timer will begin counting down. The Multi-Cooker automatically switches to KEEP WARM when done cooking and will keep warm up to 12 hours.

**NOTE:** The DELAY TIME function can be used with WHITE RICE, BROWN RICE, and HOT CEREAL.

<b>FUNCTION</b>	<b>TIME RANGE</b>
SLOW COOK HIGH	1–14 hours; timer countdown starts immediately. Automatically switches to KEEP WARM for a total cooking and warm time of 24 hours. For example, if slow cook time is 6 hours, KEEP WARM time is 18 hours (24 hours minus 6 hours).
SAUTÉ	1-60 minutes; timer countdown begins when cooking temperature reaches 300°F (150°C).
SLOW COOK LOW	Same as SLOW COOK HIGH.
STEAM	1-60 minutes; timer countdown begins when water boils.
HOT CEREAL	5 minutes–3 hours; timer countdown begins when water boils.
SOUP	5 minutes–5 hours; timer countdown begins when cooking temperature reaches 195°F (90°C). Temperature is held at 185-203°F (85-95°C) during cooking. Stir occasionally.
KEEP WARM	Select to keep food warm for up to 12 hours.

**NOTE\*:** If pot boils dry, Multi-Cooker will beep and the remaining time will flash in display. To continue STEAM/COOK, add more water within 3 minutes. If no water is added after 3 minutes, the display will flash “Er” until the ON/OFF button is pressed.

\*While slow cooking, the Condensation Collector may need to be emptied after each time you open the Lid to prevent overflow.

### **KEEP WARM**

The KEEP WARM function should be used for already-cooked food. Do not cook on KEEP WARM. Timer will count up to display the total amount of time on KEEP WARM.

### **DELAY TIME**

The Delay Time function can be used with WHITE RICE, BROWN RICE, and HOT CEREAL. Place water and food items in Cooking Pot or food in Steamer Basket. Select function and cooking time.

Press MENU button to select function. Press ▲ to select cooking time, only for HOT CEREAL. Press DELAY TIME button and press ▲ to select delay time. Press ON/OFF button or Multi-Cooker will automatically start. DELAY TIME can be set from 0–24 hours.

### **Memory save**

If the power is cut off and restarts within 5 minutes, the Multi-Cooker will remember the initial cooking status and continue the previous function automatically. If the power break was longer than 5 minutes, the unit will switch to standby mode.

## Care and cleaning

**WARNING** Electrical Shock Hazard. Do not immerse Base, cord, or plug in water or other liquid.

1. Unplug Multi-Cooker.
2. The bottom of the Steam Vent and Condensation Collector are hand-washable. Both should be removed and cleaned after each use. Wash in hot, soapy water. Rinse and dry.
3. Cooking Pot is dishwasher-safe. Steamer Basket, Rice Measuring Cup, and Rice Paddle are dishwasher-safe, top-rack only. DO NOT use the "SANI" setting when washing in the dishwasher. "SANI" cycle temperatures could damage your product.
4. Wipe Base with a soft, damp cloth or sponge. To remove stubborn spots, use a mild, nonabrasive cleanser.

To remove Steam Vent:

1. Unplug and cool.
2. Raise Lid and turn bottom of Steam Vent counterclockwise to remove.

To install bottom of Steam Vent:

1. Align square opening in between 2 arrows on Steam Vent and turn clockwise until it clicks.

To remove Condensation Collector:

1. Unplug and cool.
2. Pull Condensation Collector straight out and dispose of liquid. Wash as recommended.
3. Align Condensation Collector below the Handle Rest on the back of Multi-Cooker, then push in to secure in place.

## Troubleshooting

**Er shows in display.**

- Cooking Pot doesn't have water. Add more water.

**EH shows in display.**

- Cooking Pot is too hot. Unplug and wait 20 minutes. Plug into outlet and try again.

**E1 shows in display.**

- Call Customer Service.

**E2 shows in display.**

- Call Customer Service.

## **IMPORTANT SAFEGUARDS**

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. Read all instructions.
2. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning use of the appliance by a person responsible for their safety.
3. Close supervision is necessary when any appliance is used by or near children. Children should be supervised to ensure that they do not play with the appliance.
4. Do not touch hot surfaces. Use handles or knobs. Use pot holders when removing hot containers.
5. To protect against a risk of electrical shock, do not immerse cord, plug, or base in water or other liquid.
6. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
8. Do not operate any appliance with a damaged supply cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Supply cord replacement and repairs must be conducted by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard. Call the provided customer service number for information on examination, repair, or adjustment.
9. Do not use outdoors.
10. Do not let cord hang over edge of table or counter or touch hot surfaces, including the stove.
11. Do not place removable pot or base on or near a hot gas or an electric burner. Do not place base in a heated oven.
12. Extreme caution must be used when moving an appliance containing hot oil, food, water, or other hot liquids.
13. To disconnect, turn off (ON/OFF); then remove plug from wall outlet. To unplug, grasp from the cord and pull from the outlet. Never pull from the power cord.
14. Do not use appliance for other than intended use.

15. Lift and open cover carefully to avoid scalding, and allow water to drip into the cooker.
16. CAUTION: Risk of electric shock. Cook only in removable container.
17. Intended for countertop use only.
18. Do not place the unit directly under cabinets when operating as this product produces large amounts of steam. Avoid reaching over the product when operating.
19. WARNING: Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.
20. Cooking pot may remain hot after unit is turned off.

## SAVE THESE INSTRUCTIONS

Other Consumer Safety Information

**This appliance is intended for household use only.**

**WARNING Electrical Shock Hazard:** This appliance is provided with a polarized plug (one wide blade) to reduce the risk of electric shock. The plug fits only one way into a polarized outlet. Do not defeat the safety purpose of the plug by modifying the plug in any way or by using an adapter. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, have an electrician replace the outlet.

A short power-supply cord is used to reduce the risk resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord.

To avoid an electrical circuit overload, do not use another high-wattage appliance on the same circuit with this appliance.

### Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.