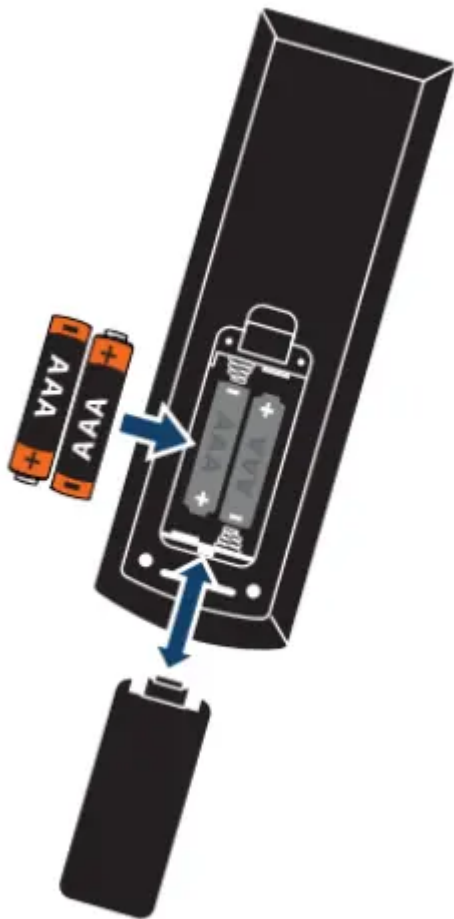


## USING YOUR REMOTE CONTROL

1. Remove the battery cover and install the AAA batteries. Replace the cover.



2. Point the remote towards the remote sensor on the front of your TV.

3. Press  (power).



## Cautions

Batteries should not be exposed to excessive heat, such as sunshine, heat registers, or re.

Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin, wash it immediately. Make sure that batteries are disposed of correctly. Do not burn or incinerate.

## Notes

Do not mix batteries of different types.

Do not mix old and new batteries.

Remove batteries when the charge is depleted.

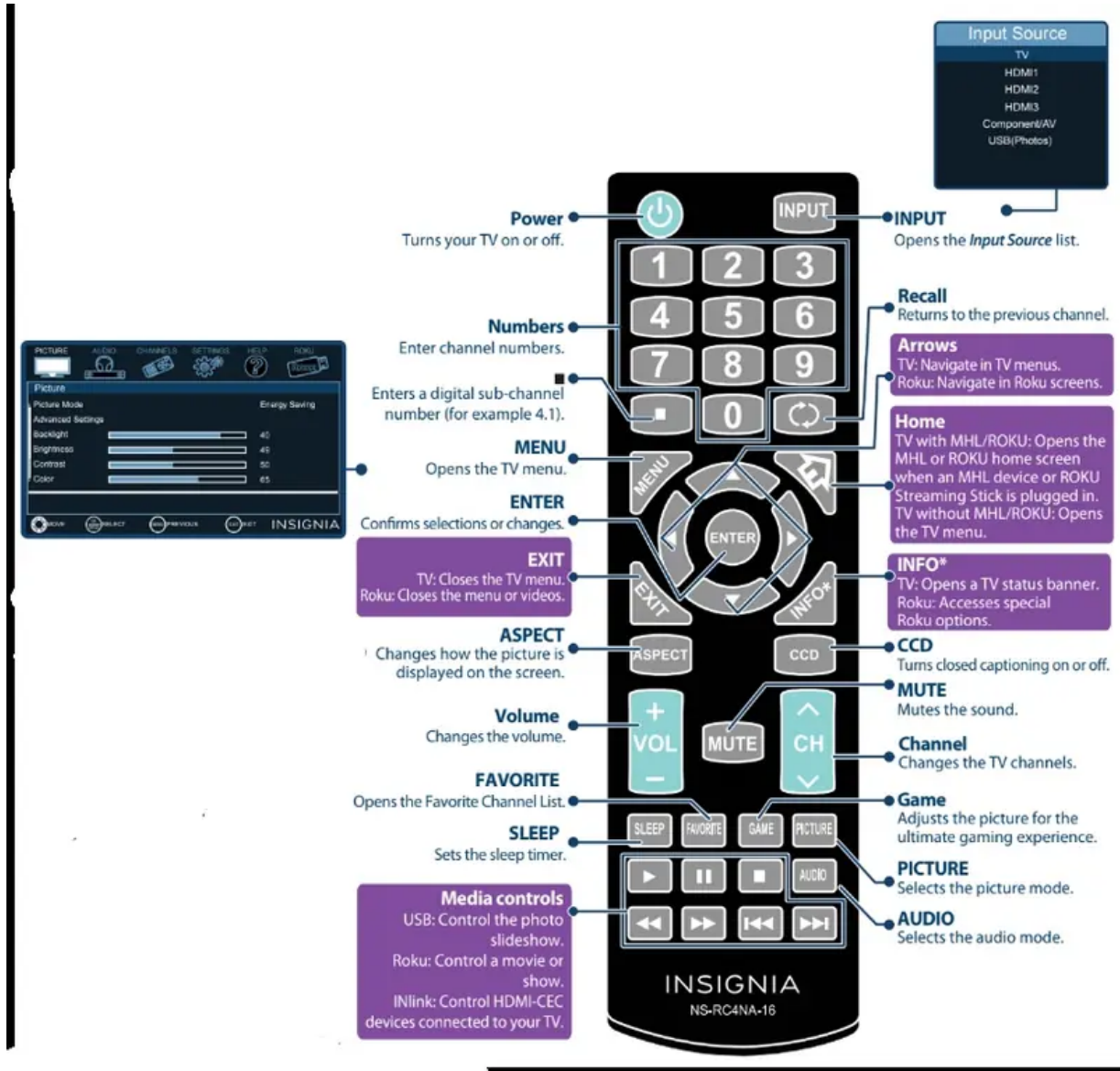
If the remote control is not going to be used for an extended period of time, remove the batteries.

## Important:

This remote control works with most Insignia TVs with model numbers ending in 10A, A11, A12, A13, A14, A15, and A16. Not designed to work with TV/DVD combos. Some functions, such as MHL/ROKU, may not work on all TVs.



Roku Ready® means you can use your Insignia remote to control the Roku® Streaming Stick without having to pick up a different remote control.



What are my screen-size options?



**NORMAL:** Original aspect ratio is preserved. You might see black bars if the original content is not widescreen (16:9).





**ZOOM:** Expands the image to fill the screen. The top and bottom of the image may be cropped.



**WIDE:** Use to watch content that was recorded in widescreen (16:9).



**CINEMA:** Stretches the image at the edges, but keeps a clear image in the center.



**AUTO:** Automatically adjusts the image based on the screen size and the TV program. Select this option if you don't know which aspect ratio to choose.

**Note:** **Auto** is only available when **AutoZoom** in the Channels menu is set to **On**.

## Remote troubleshooting

### The remote control does not work.

- Make sure that the power cord is correctly connected to your TV and a power outlet.
- Make sure that there are no obstructions between the remote control and the remote control sensor on the front of the TV.
- Point the remote control directly at the remote control sensor on your TV.
- The supplied batteries are wrapped tightly in clear plastic. Make sure that you have removed this plastic from the batteries.
- Make sure that the batteries are installed correctly.
- Replace old batteries.

## One-year limited warranty

### Definitions:

The Distributor\* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period"). For this warranty to apply, your

Product must be purchased in the United States or Canada from a Best Buy branded or Future Shop branded retail store or online at [www.bestbuy.com](http://www.bestbuy.com), [www.bestbuy.ca](http://www.bestbuy.ca), or [www.futureshop.ca](http://www.futureshop.ca) and is packaged with this warranty statement.

### **How long does the coverage last?**

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

### **What does this warranty cover?**

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts is required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

### **How to obtain warranty service?**

If you purchased the Product at a Best Buy or Future Shop retail store, please take your original receipt and the Product to any Best Buy or Future Shop store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy or Future Shop online website ([www.bestbuy.com](http://www.bestbuy.com), [www.bestbuy.ca](http://www.bestbuy.ca), or [www.futureshop.ca](http://www.futureshop.ca)), mail your original receipt and the Product to the address listed on the website. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. To obtain warranty service, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY for Future Shop call 1-800-663-2275. Call agents may diagnose and correct the issue over the phone.

### **Where is the warranty valid?**

This warranty is valid only in the United States and Canada at Best Buy or Future Shop branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

### **What does the warranty not cover?**

This warranty does not cover:

- Customer instruction/education



- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold “as is” or “with all faults”
- Consumables, including but not limited to batteries (i.e. AA, AAA, C, etc.)
- Products where the factory-applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one-tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel-based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels, or pastes.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS, OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR

THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES, AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

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