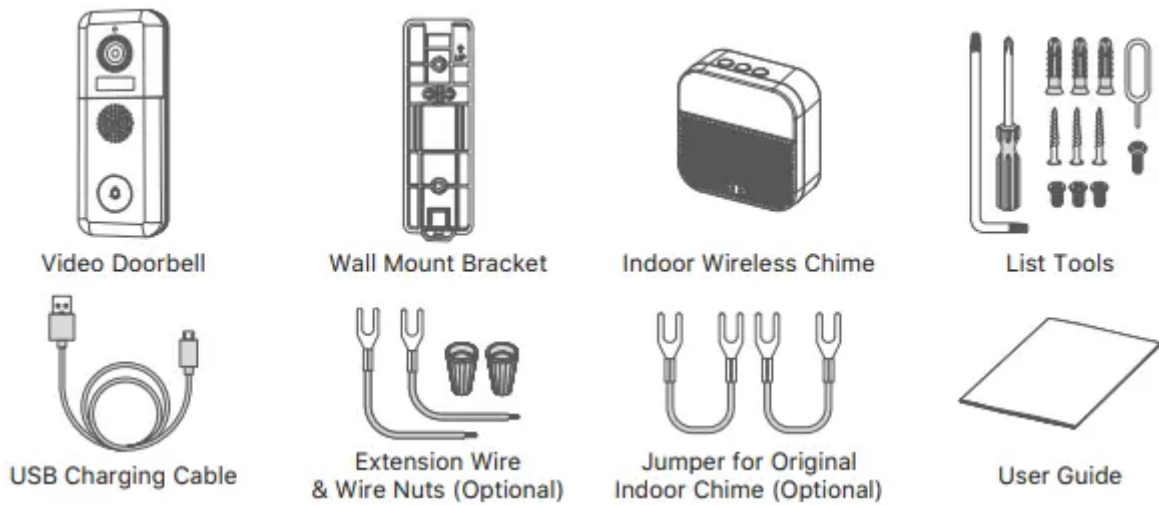
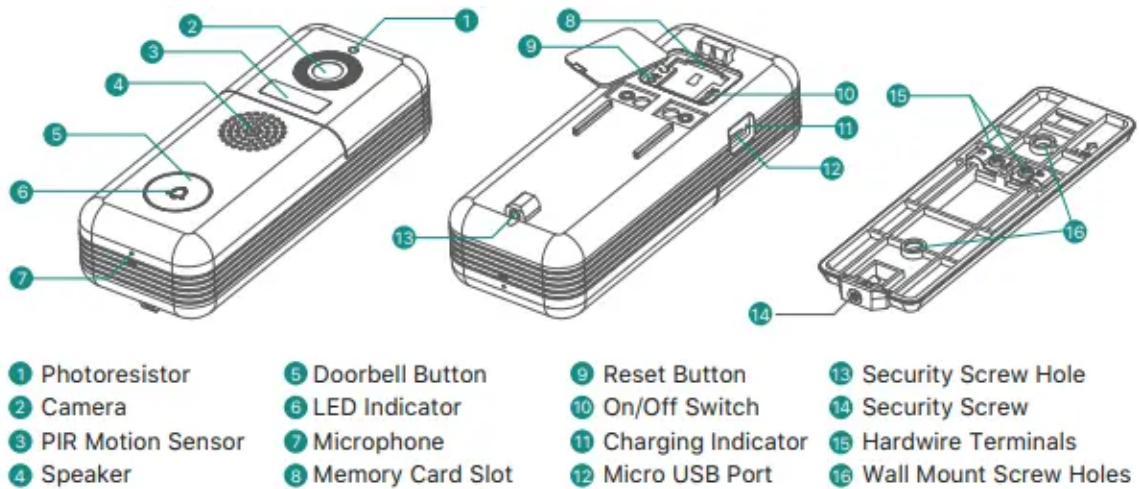


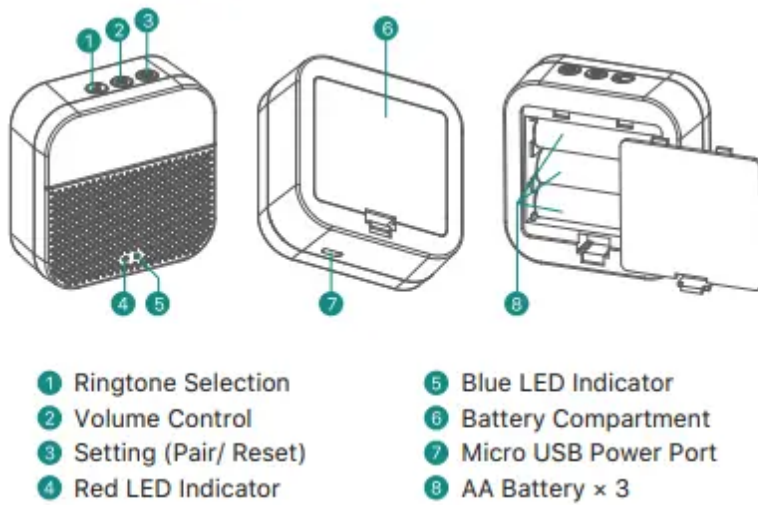
## what's in the box



## meet the doorbell



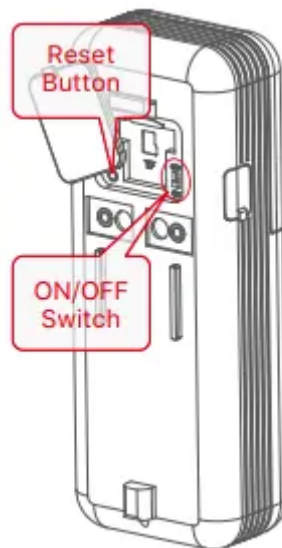
## Meet the chime



**Button Function Explanation:**

- 🎵 Click to select ringtone
- 🔊 Click to set volume:  
level 1: 110 dB  
level 2: 100 dB  
level 3: 90 dB  
level 4: 80 dB
- ⚙️ Click:  
Enter/Quit pairing mode  
Press & hold for 5 sec:  
Restore factory defaults

## SET up your doorbell



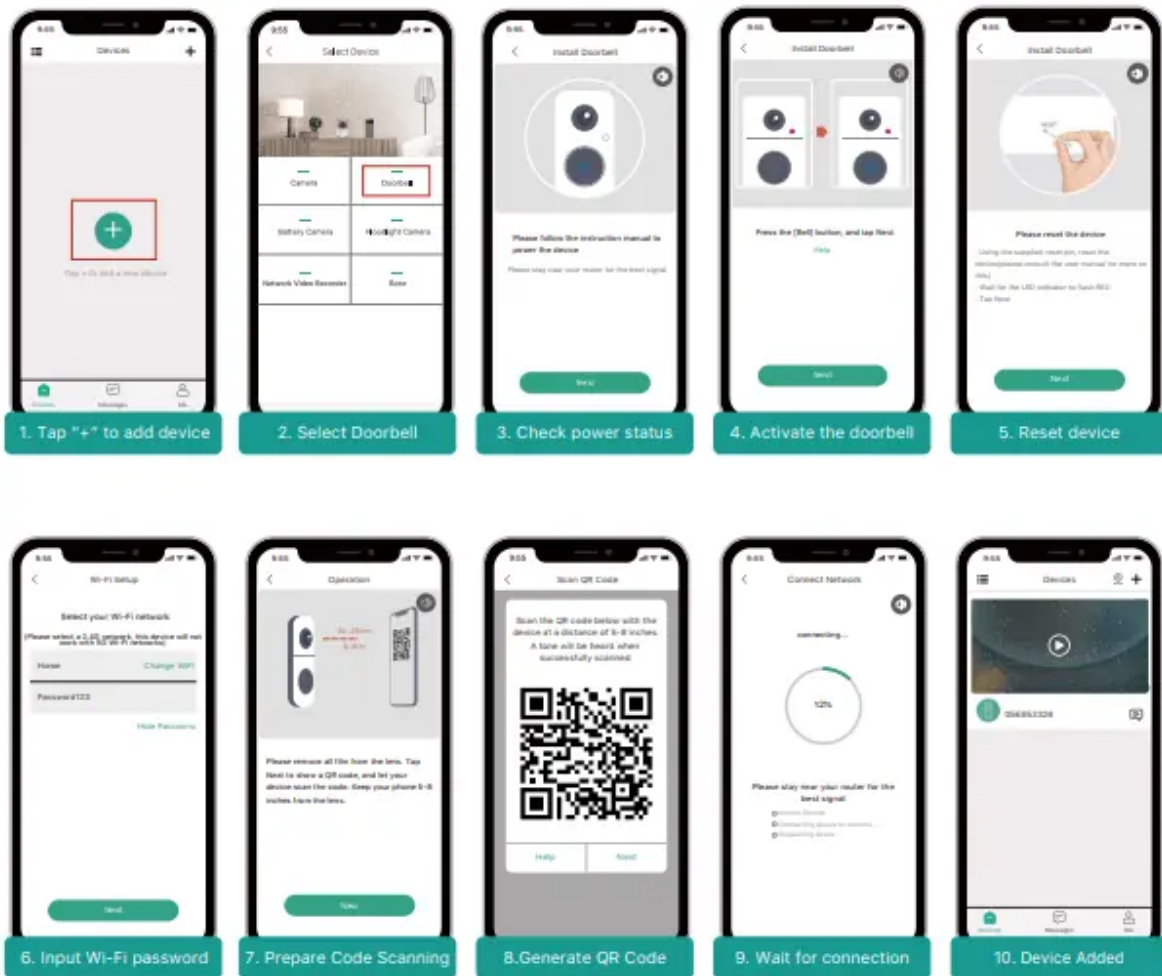
1 Turn on the doorbell by the on/off switch on the rear of the doorbell. Press and hold 'RESET' for 5 seconds to restore factory default. The indicator on the doorbell will flash red, indicating your doorbell is ready for Wi-Fi configuration.

2 Download and install the 'CloudEdge' App to your smartphone. Launch the App and register an account with your mobile phone number or email ID.



3 Operate the configuration near your Wi-Fi router.


4 Start the Wi-Fi configuration following the in-App instructions or referring to below tutorial steps



5 LED indicator explanation:



## Live view

Tap  on the Home page devices to watch live view from your doorbell.



- |                         |                            |
|-------------------------|----------------------------|
| 1 Quit live viewing     | 9 Battery status           |
| 2 Setting menu          | 10 Screenshot button       |
| 3 Date & time watermark | 11 Intercom key            |
| 4 Audio on/off          | 12 Record on the phone     |
| 5 HD/SD switch          | 13 Motion detection on/off |
| 6 Full screen display   | 14 Photo/video album       |
| 7 Stream bit rate       | 15 History playback        |
| 8 Wi-Fi signal status   | 16 Cloud storage service   |

**NOTE:**  
Live viewing will not trigger device recording.

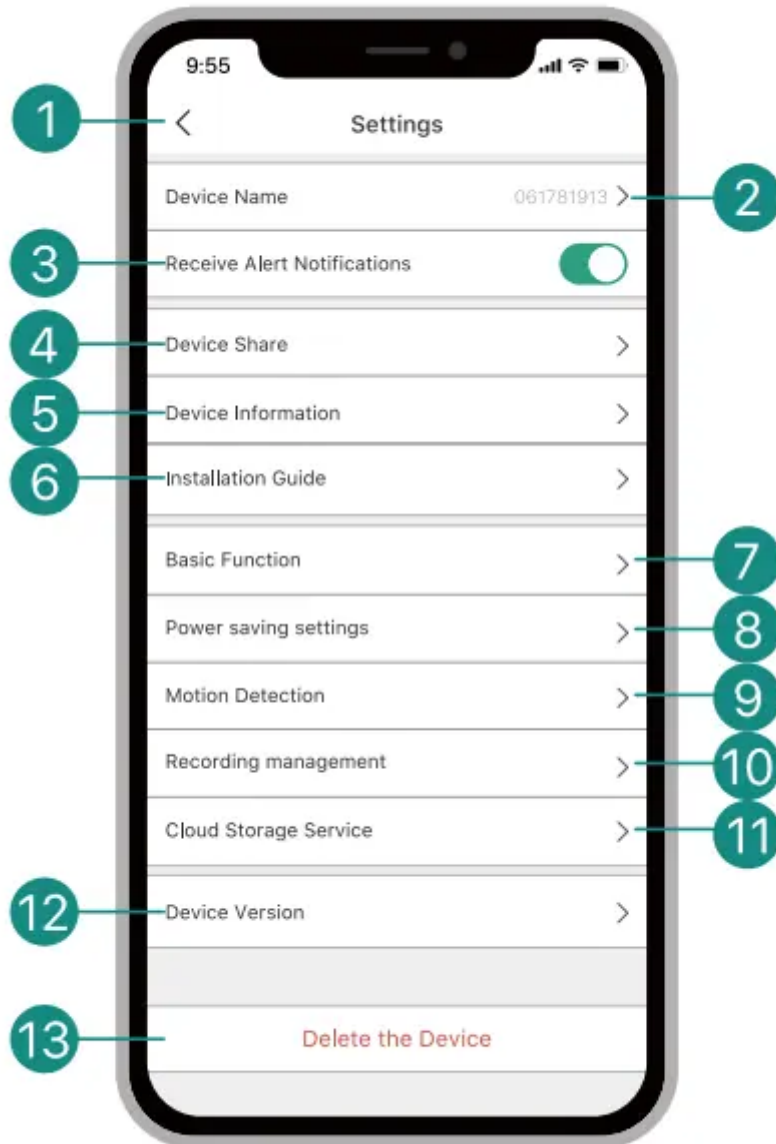


Live view interface

Note: Live viewing will not trigger device recording.



# Settings

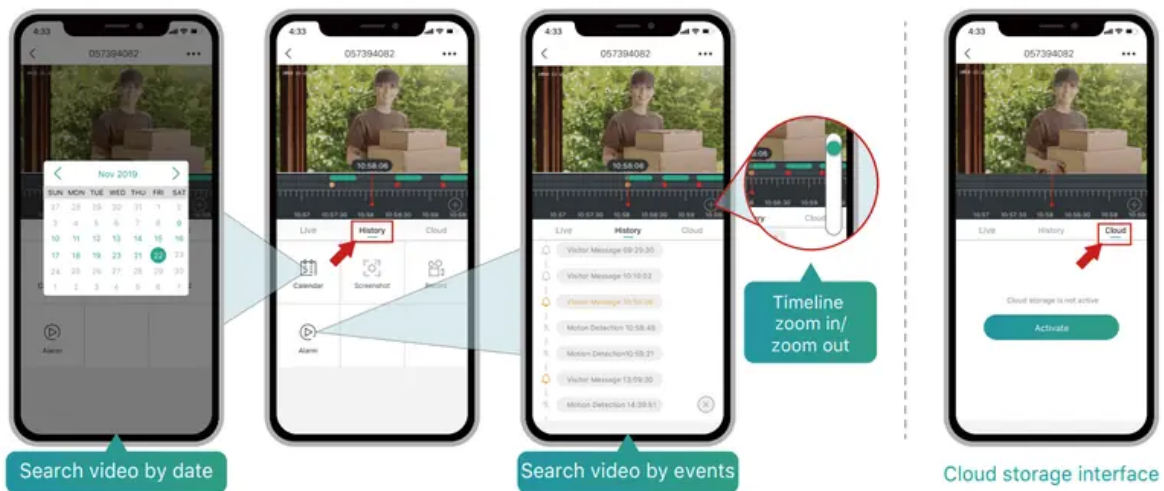


1. Back to live view
2. Edit device name
3. Receive/block alert notifications
4. Share device with other users
5. Device information
6. Installation guide
7. Basic function:
8. Power saving settings
9. Motion detection settings

- 10. Recording management
- 11. Cloud storage setting
- 12. Device version
- 13. Delete the device

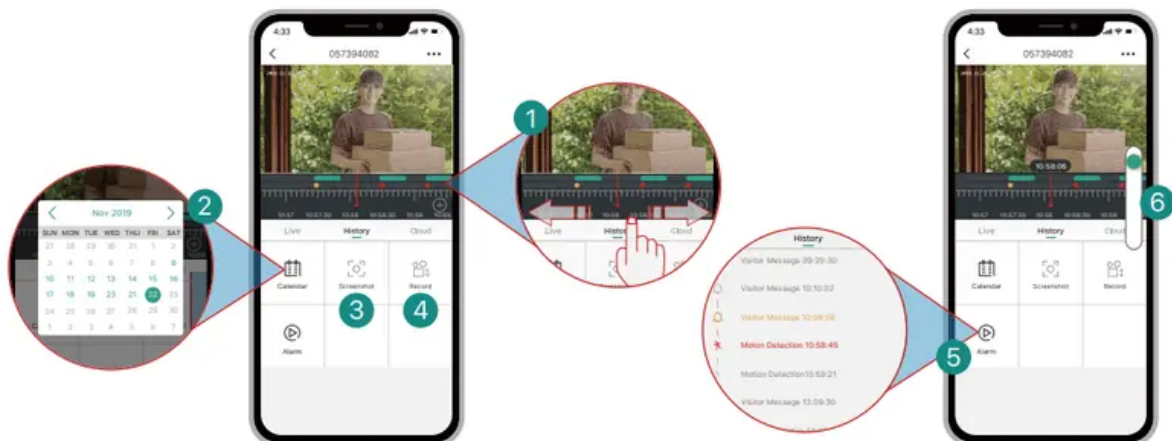
## Recording

- If the Micro-SD card is properly installed, you can playback the video clips taken after motion events or visitor calls. (Live viewing will not trigger device recording). You can also back up video clips to the cloud, only if you have activated the cloud storage service (Charge after a 7-Days-Free trial).




## History Playback

Tap 'History' to play the video clips recorded in the MicroSD card.




1 Time Line: Slide the timeline to the left or right to locate video recordings according to time period.  The green bar stands for video length.  The yellow dot stands for the

alarm point when someone has pressed the doorbell button.  The red dot stands for the alarm point when a motion has been detected.

2 Calendar: Check video history by date. The numbers in green stand for the dates that have video recordings.

3 Screenshot: Tap to capture a photo and save to Me -> Pictures & Videos, Where you can share it to others.

4 Record: Tap to start recording a video, tap again to end and save to Me -> Pictures & Videos, Where you share the video clips to others

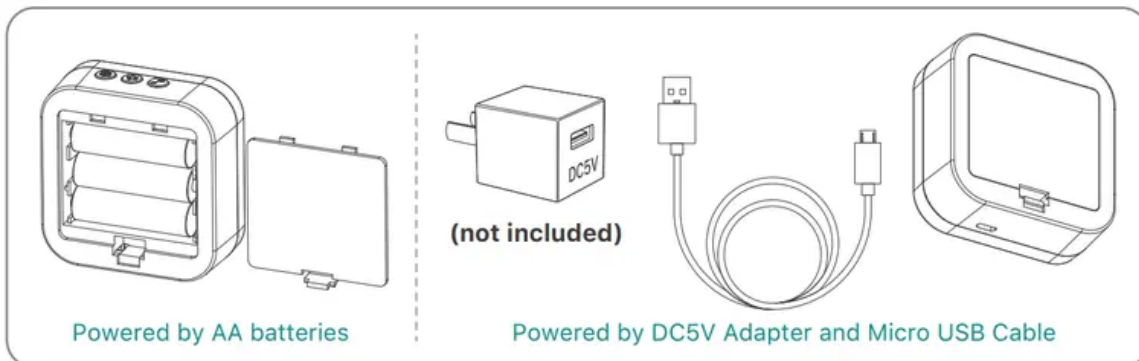
5 Alarm: Tap the listed alarm records to quickly locate and display each alarm video. 

Stands for visitor call events;  stands for motion detection recordings.

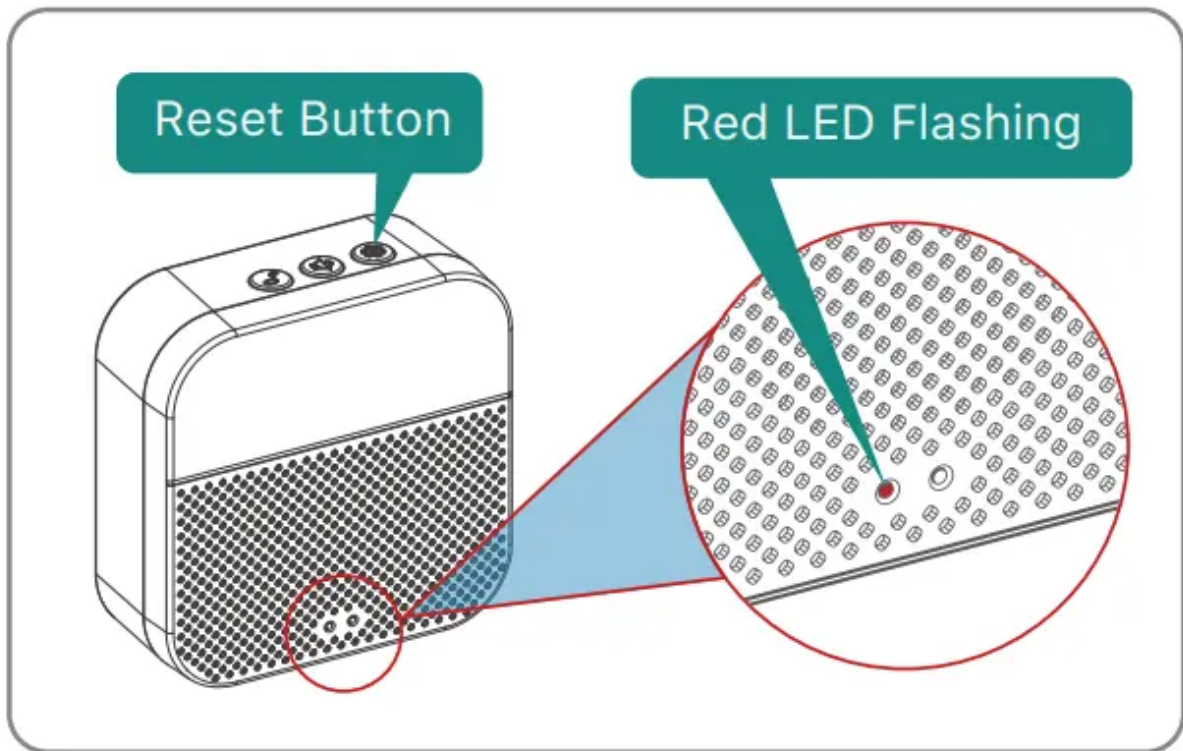
6 Timeline Zoom: Slide upward to zoom in the timeline and downward to zoom out.

## Connect the chime

1 Supply power to the chime: The chime can be powered by 3 units of AA batteries(Provided) or a DC5V---1A power adapter.

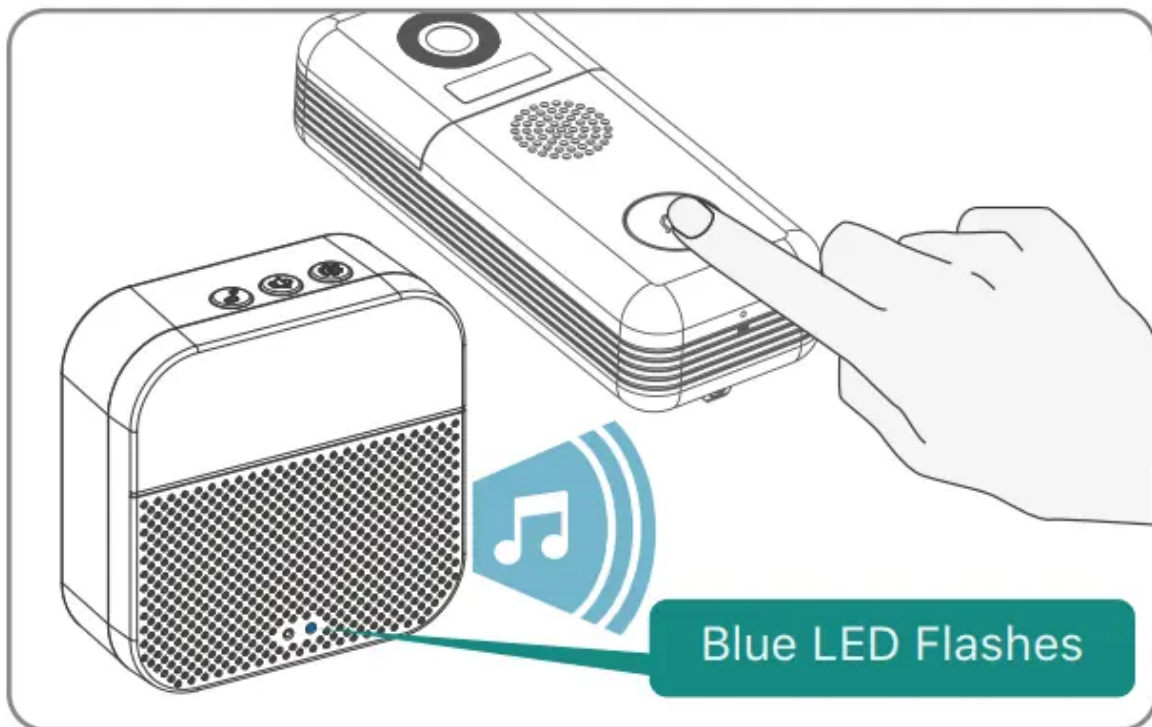


2. Click reset button



Click on RESET only once, and you will see the chime indicator flashing red, indicating that the chime is in pairing mode.

3. Press the doorbell button



Press the doorbell button, and the chime will sound, together with its blue LED flashing. Chime pairing succeeds, congrats.

NOTE:

1. Your doorbell communicates with the chime via Radio Frequency, but not WiFi.
2. You can assign different chimes as needed.
3. Press and hold RESET button on the chime for 5 seconds till the red indicator flashes 3 times, so as to release the connection between the chime and its connected doorbell.

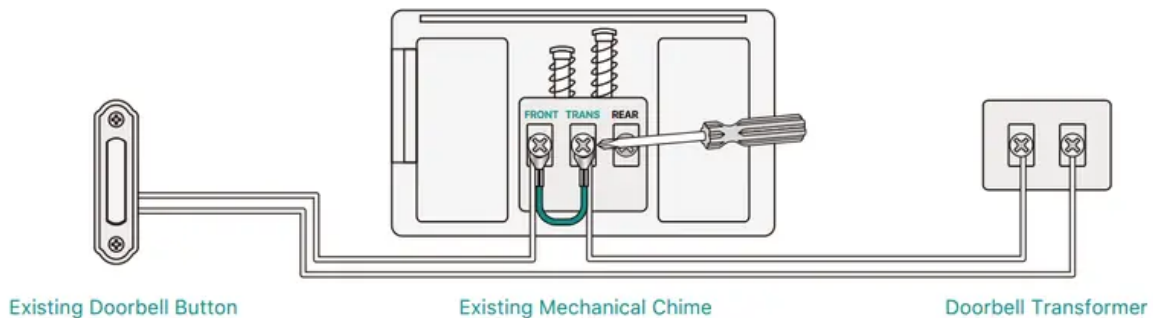
## Installation

- Your doorbell comes with a 10,000mAh battery pack built-in, and it also works with existing 12V~24V AC hardwire power source. It enables you to make use of your legacy doorbell wiring for retro-fit installation.
- NOTE: For retro-fit installation, you need to bypass your indoor mechanical chime so as to provide sufficient power for the new video doorbell.

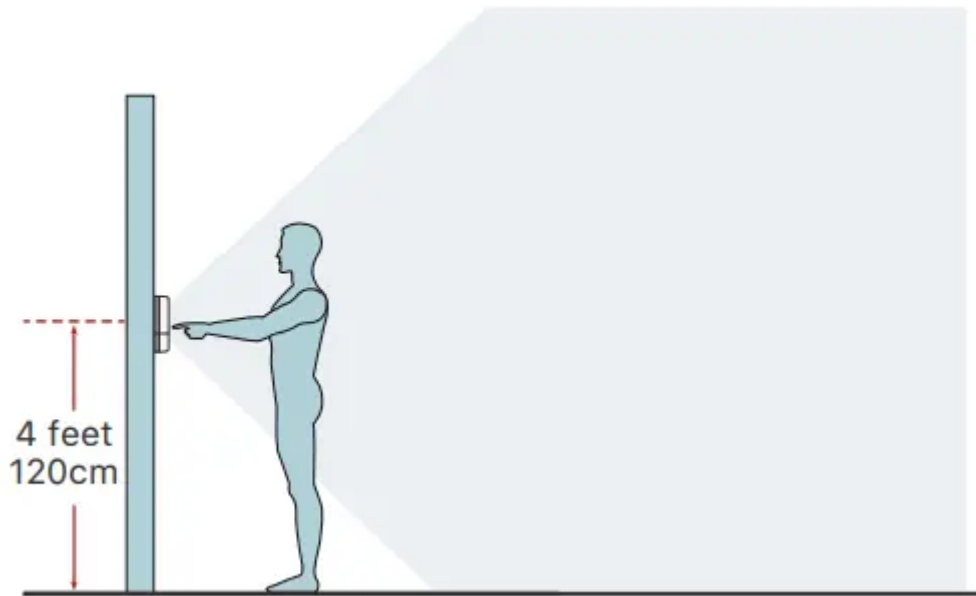
### Retro-fit installation (Optional)

To replace your existing doorbell and mechanical chime, please follow below installation steps:

1. Shut off the master circuit breaker in your house.
2. Bypass your indoor chime with provided jumper. In most cases, the existing doorbell circuit looks similar to the image below. Remove the cover of the indoor chime and loosen the “FRONT” and “TRANS” terminal screws. Use the provided jumper to connect the two terminals, and replace the chime cover.

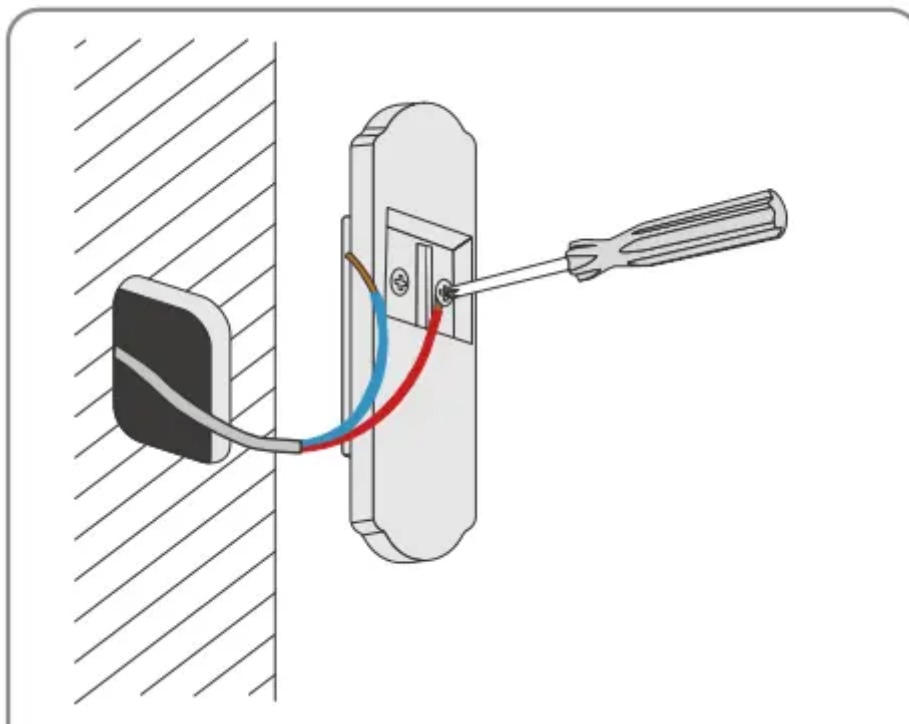


3. Select a location for your video doorbell. Determine the mounting position of the doorbell. Check if you can reuse the existing holes on the wall. If not drill new holes to mount your video doorbell. It is suggested to mount the doorbell at least 4 feet (120 cm) above the ground for optimal angle of view and best motion detection performance.

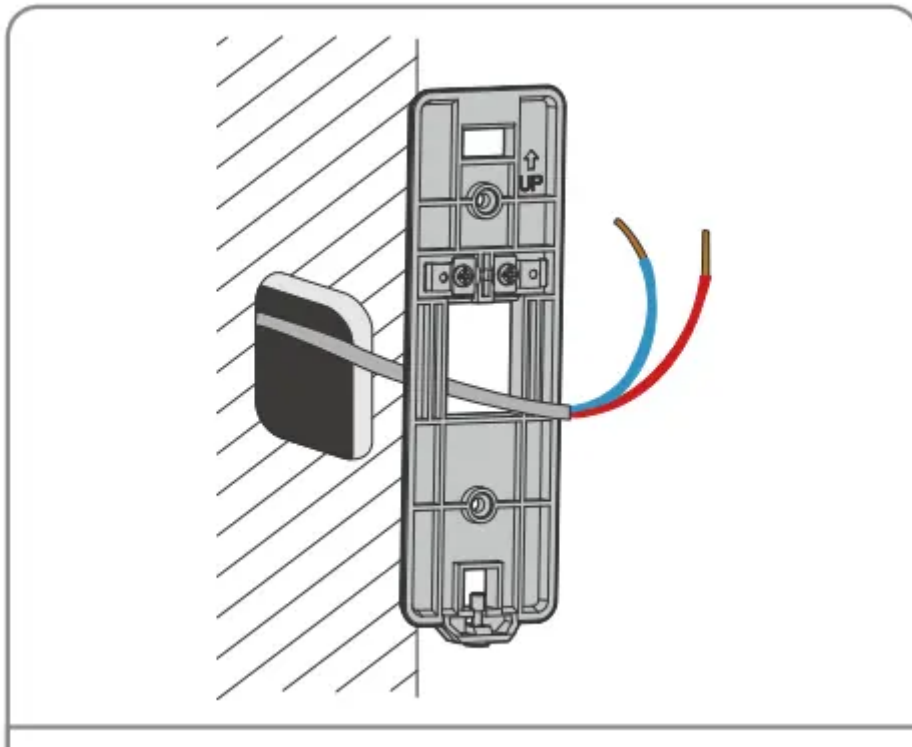


4. Replace your existing doorbell.

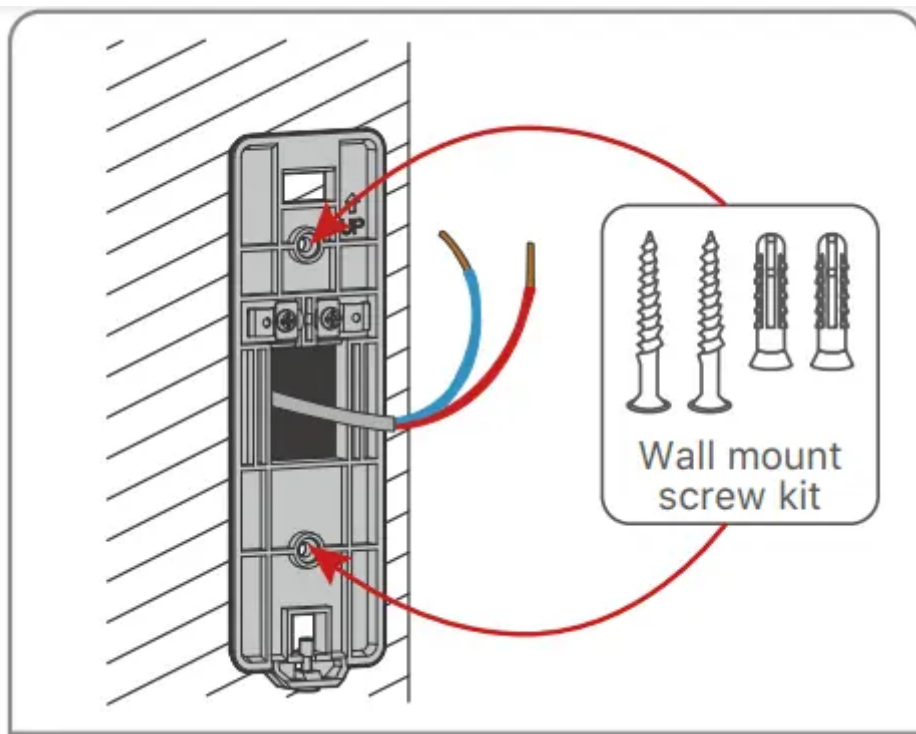
- Remove the existing doorbell from the wall and disconnect the wires.



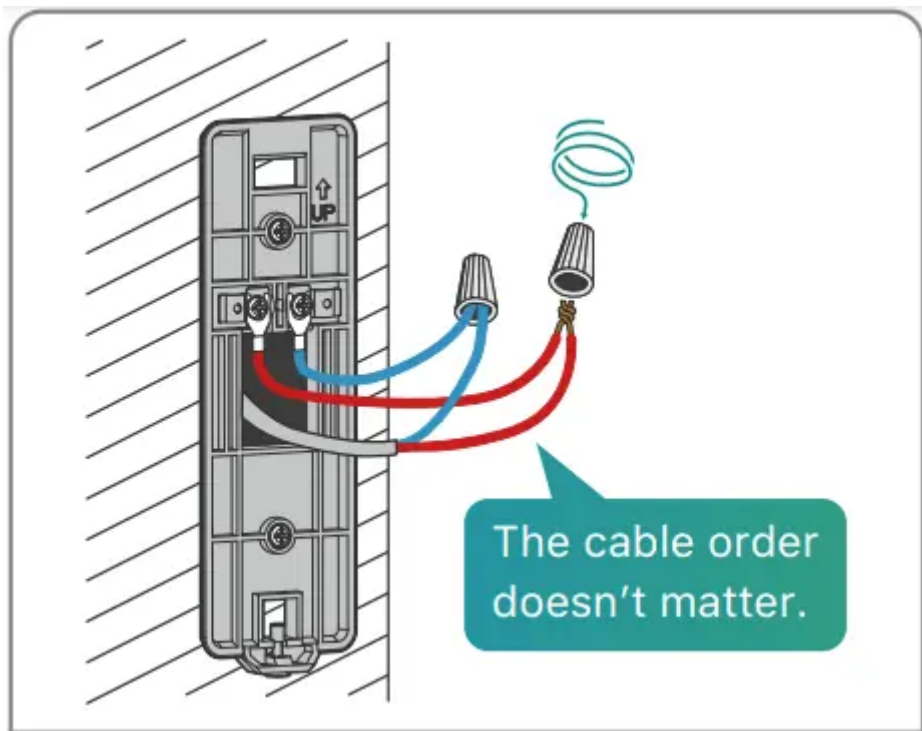
- Lead the wire through the holes on the bracket before mounting.



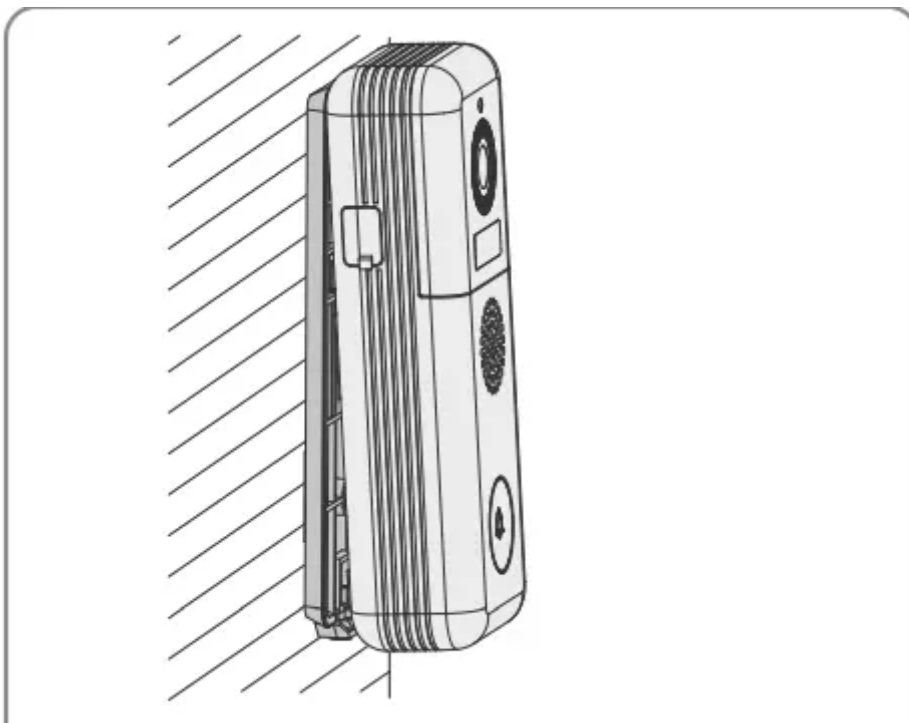
- Mount the bracket on the wall with provided screw set or adhesive tape.



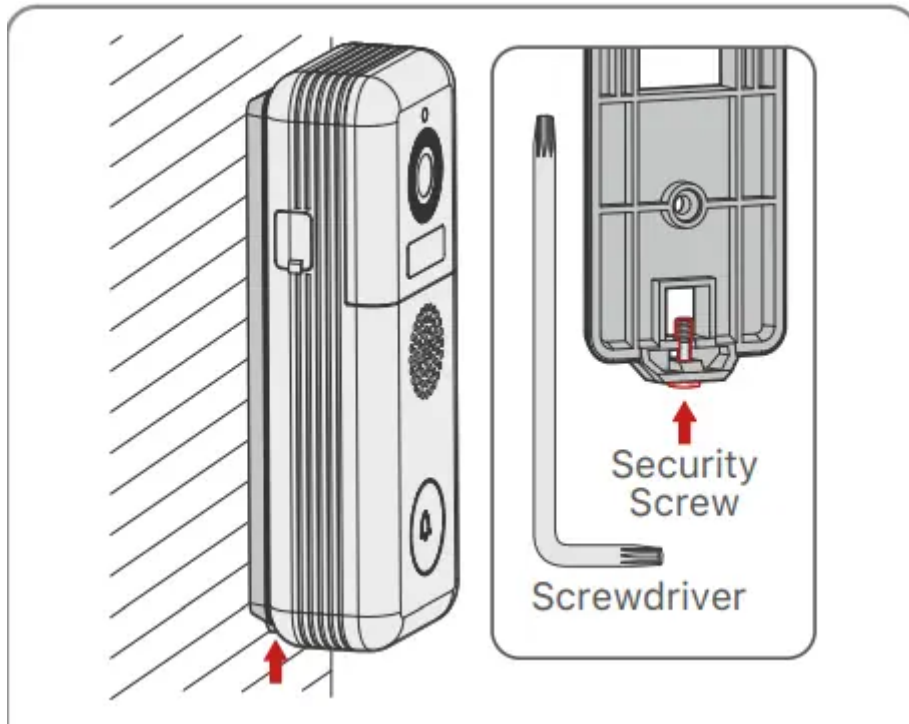
- Attach the wires to the terminals. Wire extension kits are optional.



- Feed the wires back to the wall and mount the doorbell to the brackets.

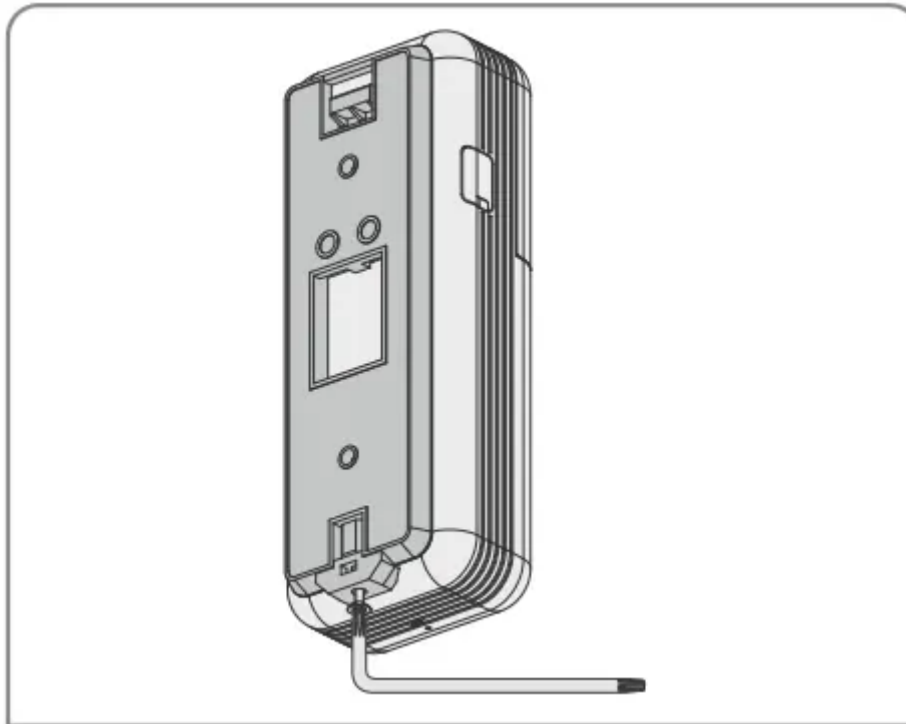


- Tighten the security screw at the bottom of the bracket.

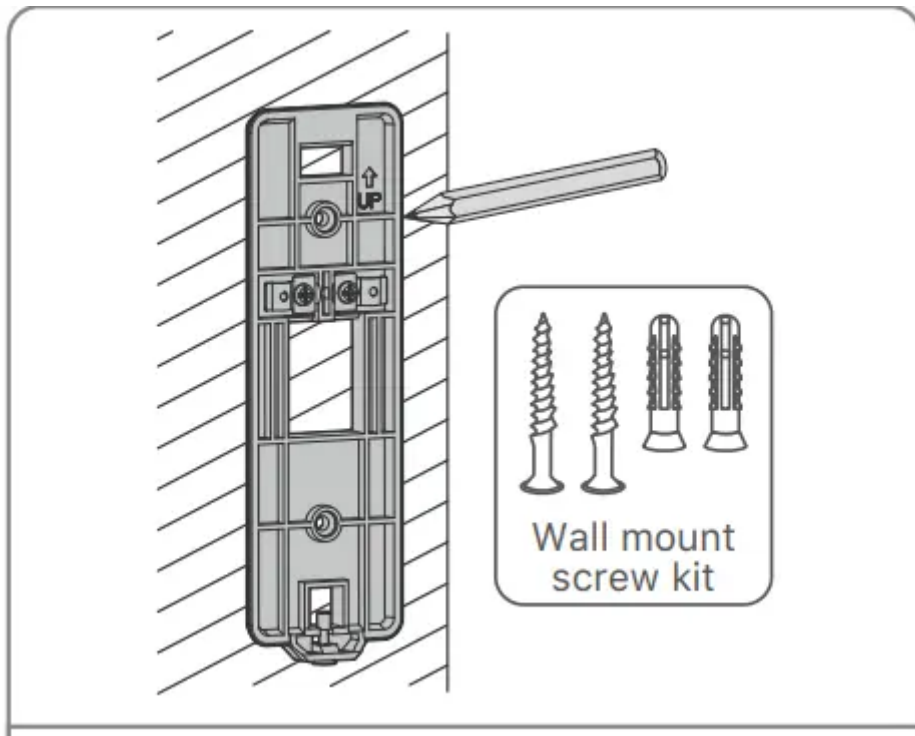


5. Restore power at the breaker, and your doorbell is ready for use

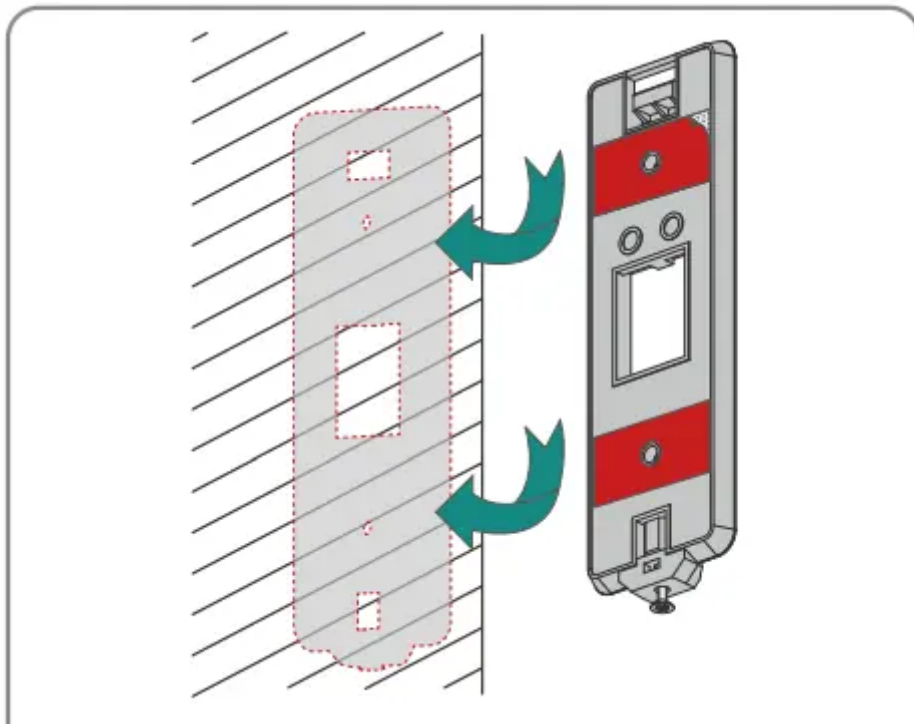
### Wireless installation



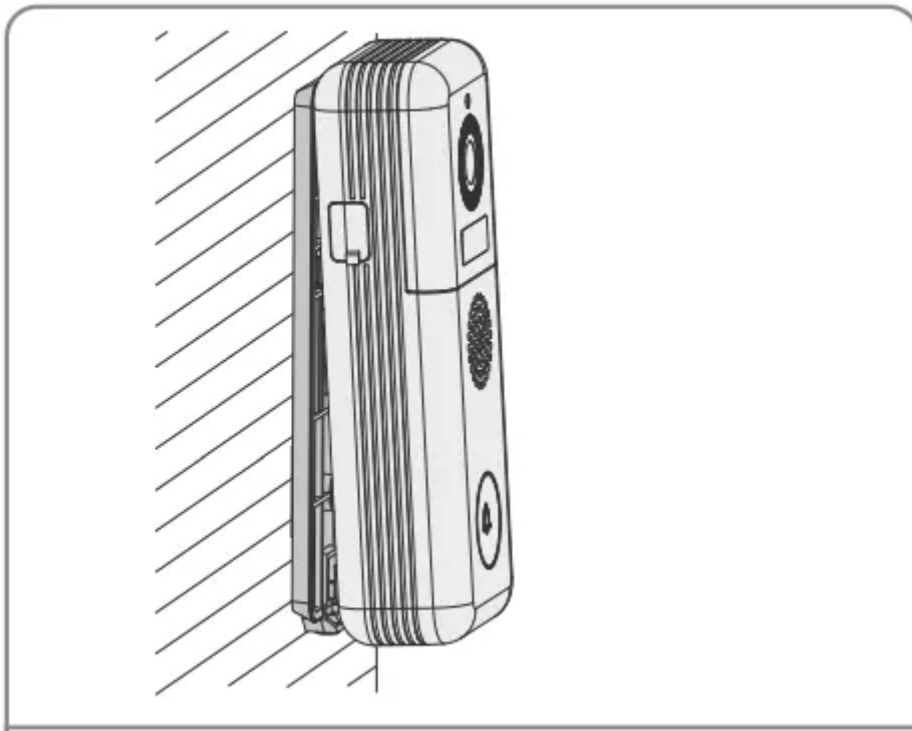
- Release the bracket from the doorbell with the provided tool.



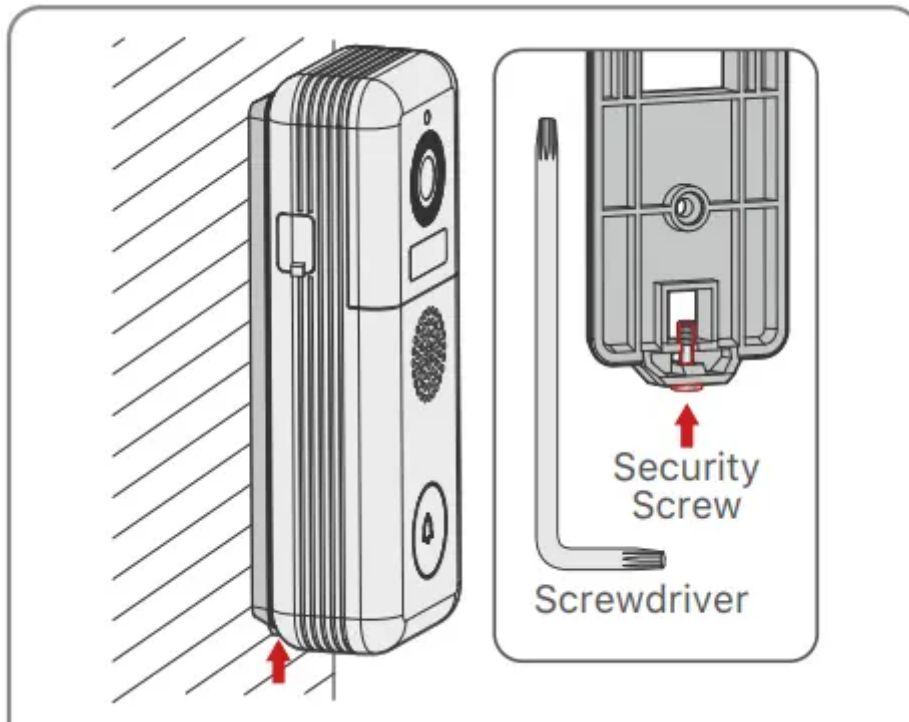
- Mark the screw holes and mount the bracket on your wall with screws.



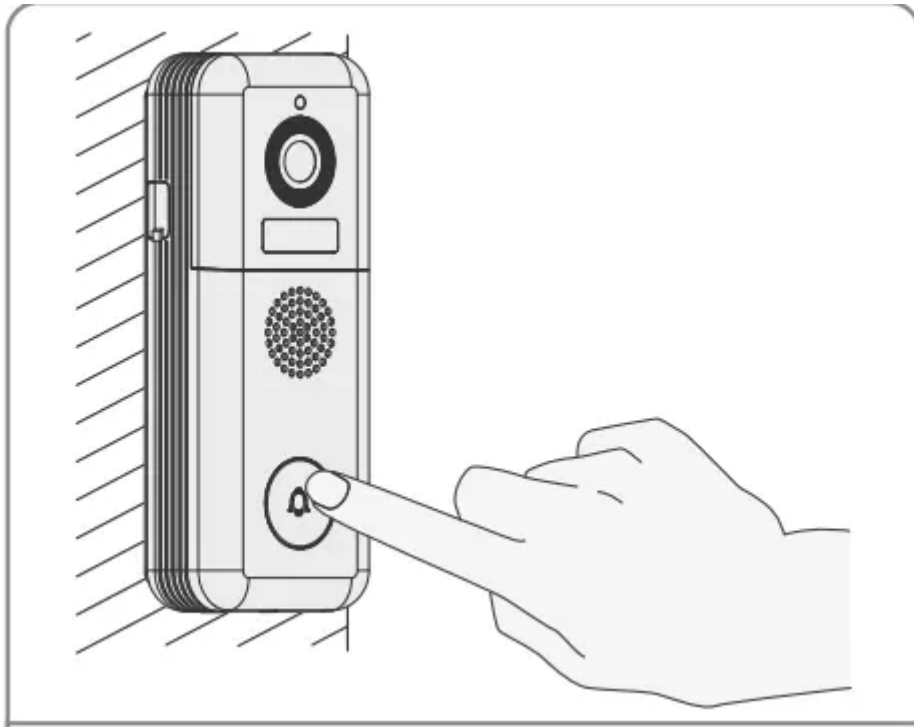
- Adhesive tape is provided to mount the bracket on flat surfaces.(Optional)



- Attach the doorbell to the fixed mounting bracket.



- Tighten the security screw at the bottom of the bracket.



- All set! Press the doorbell button to run a test.

## Trouble Shooting

1. Q1: Is the video doorbell powered by battery?

- A1: Yes, there is a 10,000mAh big Li-ion battery pack built-in. Thanks to the low power consumption technology, a full charge lasts for more than 3 months in our lab test environment.(20 events per day, 15 seconds video recording per event)

2. Q2: How to connect the hardwire to the doorbell? Does the cable order matter?

- A2: Your doorbell works with both DC 12V and AC 12V - 24V hardwire power source. There are 2 hardwire terminal screws on the bracket, and you can connect each wire to each power terminal screw. The cable order doesn't matter.

3. Q3: I found a Micro USB port on the left side, what's it for?

- A3: Yes, this is the power charging port. You may need to charge your doorbell once in a while.

4. Q4: What's the Wi-Fi range of the video doorbell?

- A4: The video doorbell works with any 2.4GHz wireless Wi-Fi router, mesh system or modems. In outfield test, it works well in most 3000sqft houses. The Wi-Fi range may vary because of different WiFi transmit power, transmission distance and wall blocks in between.

5. Q5: I installed my video doorbell, but the video or audio quality is poor, why?

- A5: In live view interface, WiFi status will be listed. It is suggested to ensure the Wi-Fi status be more than 70%, so as to get your doorbell work as expected. If you think your problem is caused by low Wi-Fi signal strength, try moving your Wi-Fi router closer, or add one Wi-Fi Booster to extend your Wi-Fi range.

6. Q6: Does the video doorbell work with existing indoor mechanical chime?

- A6: No. The doorbell comes with an battery powered wireless chime to notify people when your vistor presses the doorbell button. If you have an existing indoor chime, please use the provided jumper to bypass the existing chime, so as to provide sufficient power to the new video doorbell. And our wireless chime is 100% wireless, you can place it almost everywhere you like. The transmission distance in open space is more than 100 meters (328 feet).

7. Q7: How many wireless chimes can be paired with one video doorbell?

- A7: You can add as many wireless chimes as your wish on one video doorbell.

8. Q8: Does motion detection sensitivity settable?

- A8: Yes it does. There are 5 level of sensitivity status optional in doorbell settings.

9. Q9: How does the video doorbell detect the motions? Can motion detection be disabled?

- A9: The doorbell camera detects motion through the latest PIR motion sensor, it will further undergo a human-shape detection to reduce false alarm rate. You can adjust the motion detection sensitivity, schedule alarm intervals and disable motion detection accordingly due to various user scenarios.

10. Q10: I installed a 16GB memory card, how many days of event recordings does it keep?

- A10: The video bit rate is around 100KB/s. If you have 10 event recordings per day, and each of the video clips lasts for 20 seconds, a 16GB memory card is capable of keeping 24-Month's video recordings.

11. Q11: Does the doorbell support cloud storage?

- A11: Your doorbell supports local video storage by Micro SD card as well as cloud storage. You can activate the cloud storage service in the App. There is a 7-day free cloud recording trial service.

### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

