

USER INSTRUCTIONS for Widex EVOKE FUSION

Table of contents

- YOUR HEARING AID
 - Welcome
 - Your hearing aid at a glance
 - FS model with silver-zinc rechargeable batteries
 - The charger
 - Important safety information
- THE HEARING AID
 - Indications for use
 - Hearing aids with rechargeable batteries
 - Intended use
 - The zinc-air battery
 - Low battery indication
 - Changing the battery
 - Tamper-resistant battery drawer
 - The silver zinc battery
 - Inserting a rechargeable battery
 - Recharging your hearing aids
 - Sound signals
 - Lost partner
 - How to tell right from left
 - Turning the hearing aid on and off
 - Putting on and removing the hearing aid
 - Programs
 - The Zen program
 - Program and sound adjustment
 - Using a phone with your hearing aids
- PAIRING YOUR HEARING AID AND SMARTPHONE
- CLEANING
 - Tools
 - Cleaning

- ACCESSORIES
- TROUBLESHOOTING
- CERTIFIED POWER ADAPTERS FOR RECHARGEABLE SOLUTIONS
- REGULATORY INFORMATION
- EU directives
- Directive 2014/53/EU
- Information regarding disposal
- FCC and ISED statements
- SYMBOLS

THE HEARING AID

Indications for use

The hearing aids are indicated for individuals older than 36 months with a range of hearing loss from minimal (10 dB HL) to severe-to-profound (100 dB HL) and all hearing loss configurations.

They are to be programmed by licensed hearing care professionals (audiologists, hearing aid specialists, otolaryngologists) who are trained in hearing re)habilitation.

Hearing aids with rechargeable batteries

Hearing aids with rechargeable batteries should NOT be used by children younger than 36 months or mentally disabled people.

Intended use

The hearing aids are intended as air conduction amplification devices to be used in everyday listening environments. The hearing aids may be equipped with the Zen program, intended to provide a relaxing sound background i.e. music/noise source) for adults who desire to listen to such a background in the quiet.

The zinc-air battery

Use a type 312 zinc-air battery for your hearing aid.

Always use a fresh, new battery that is precisely the kind recommended by your hearing care professional.

NOTE

Check that the battery is completely clean and free of any residue before inserting it in the hearing aid. Otherwise your hearing aid may not function as expected.

WARNING

- Never attempt to recharge a zinc-air hearing aid battery, as it could explode.

- Never leave a flat battery in the hearing aids while storing them. It could leak and ruin your hearing aid.
- Dispose of used batteries as indicated on the packaging and take note of the expiry date.

Low battery indication

When the battery is flat, a sound signal will play. If the battery drains suddenly there may however be no warning. We recommend carrying a spare battery with you wherever you go.

Changing the battery

To change the battery, do as follows:

Take the adhesive tab off the new battery and make sure there is no sticky substance left on it. Let it breathe" for 60 seconds.

Use the nail grip to gently swing the battery door open and remove the old battery.

Now place the new battery in the drawer as shown. Close the drawer. If it doesn't close easily, the battery is not placed correctly. If you are not using the hearing aid for a few days, remove the battery.

NOTE Avoid dropping your hearing aid - hold the hearing aid above a soft surface while changing the battery.

Tamper-resistant battery drawer

If the hearing aid is going to be used by a child or a mentally disabled person, you can ask your hearing care professional to provide it with a tamperresistant battery drawer. To open battery drawer, use the special tool you've received, and do as illustrated.

NOTE This option is not available if your hearing aids use silver-zinc rechargeable batteries.

The silver zinc battery

Use a type 312 silver-zinc battery for your hearing aid. Always use a new battery supplied by your hearing care professional.

Dispose of used batteries as indicated on the packaging and take note of the expiry date.

NOTE Recharge the batteries before using your hearing aids.

NOTE If you are not going to use your hearing aid for several days, remove the batteries.

NOTE Your rechargeable batteries should last for approximately one year. Ask your hearing care professional to change them for you when needed.

Inserting a rechargeable battery

To insert a new rechargeable battery do as follows: Open the battery compartment. Now place the battery in the battery compartment with the golden side facing upwards and close the battery compartment.

NOTE You can also use a zinc-air battery with your hearing aid. **NOTE** Avoid dropping your hearing aid - hold the hearing aid above a soft surface while changing the battery. **NOTE** You can also ask your hearing care professional for help if you need to change the rechargeable battery.

Recharging your hearing aids

Connect the USB cable into the charger and plug it into the wall socket.

Hold your hearing aid by the earwire and gently place it on the charging slot. The green light will start blinking as soon as your hearing aids start charging. Once the hearing aids are completely charged, the green light will stop blinking and it will be solid green.

NOTE

Always charge the silver-zinc batteries at temperatures between 10°C (50°F) and 40°C (104°F).

NOTE

Don't leave the hearing aids on the charger once the batteries have been recharged, unless you keep the charger connected to the power supply - otherwise the batteries will be drained.

Sound signals

Your hearing aid plays sounds to inform you that certain features have been activated or that you have changed program. These sounds can be spoken messages or tones.

Ask your hearing care professional to turn these sounds off if you don't need them.

Lost partner

Only available in selected models)

Your hearing care professional can turn on a feature in your hearing aid that warns you whenever it loses contact with the hearing aid in the opposite ear. You will hear a spoken message in your ear.

How to tell right from left

The hearing aid for your right ear has a red mark. The hearing aid for your left ear has a blue mark.

Turning the hearing aid on and off

To turn the hearing aid on, close the battery door. The hearing aid will play a sound signal to indicate that it is on, unless your hearing care professional has deactivated this function.

To turn off the hearing aid, pull the battery door downwards.

NOTE

Don't forget to turn off the hearing aid when it is not in use.

Putting on and removing the hearing aid

Putting on the hearing aid

1. Insert the ear-set in the ear while holding the lower part of the tube/earwire. Pulling the outer ear upwards and backwards at the same time can be helpful.

2. Then place the hearing aid behind the ear. The hearing aid should rest comfortably on the ear, close to your head.

Your hearing aid can be fitted using different types of ear-sets. See the separate ear-set manual for more information about your ear-set.

Removing the hearing aid

Start by removing the hearing aid from behind the ear. Then take the ear-set carefully out of the ear canal while you hold the lower part of the tube/earwire.

Program and sound adjustment

If you have two hearing aids, the push button can be programmed in several ways:

As a dedicated program button:

To change programs, just tap the button. To access and exit SmartToggle programs, push and hold the push button down for more than one second (this setting is optional). Once you have accessed the SmartToggle program, you can change among the different Zen styles selected for you by short taps on the button.

As a dedicated sound adjustment button:

Tap the button on your right hearing aid if you'd like more audibility and more volume. If you need to decrease the volume or you'd like more comfort, tap the button on your left hearing aid.

A long push on either of your hearing aids will mute and unmute the sound (this setting is optional).

As a combined program and sound adjustment button:

If you have this option, tap the button on your right hearing aid if you'd like more audibility and more volume. If you need to decrease the volume or if you'd like more comfort, just tap the button on your left hearing aid. A long push on either of your hearing aids will change programs.

If you only have one hearing aid, a short tap will change programs and a long tap will allow you to access the SmartToggle programs.

NOTE

You can also use your app for changing programs and adjusting the sound in your hearing aids.

Using a phone with your hearing aids

When you use a phone, hold it against your head at an angle above your ear, rather than directly against the ear.

PAIRING YOUR HEARING AID AND SMARTPHONE

To pair your hearing aids and smartphone you need to restart your hearing aid. Do as follows:

1. Restart your hearing aids by opening and closing the battery compartment.

2. Keep the hearing aids close to your phone and follow the instructions on your phone.
3. The hearing aids and smartphone are now ready to use.

NOTE

Your hearing aids are only in pairing mode for three minutes after you restart them. You might need to restart them again if you didn't pair them in time.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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