

## **What's in the box**

## **What you need**

## **Set up your TV**

Ready for the step-by-step? You're only minutes away from TV bliss!

### **To use the stand**

- A. To prevent damage to the screen, carefully place your TV on a soft, cushioned surface.
- B. Put the column of the stands into the TV, align the stands with the screw holes located on the TV. Secure the stands to the TV with four (4) screws.

Note: Make sure the installation direction of the stand is the same as illustrated.

### **To mount on a wall**

If you are mounting your TV to the wall, don't attach the stands.

- The VESA number is the horizontal and vertical measurement of the mounting holes. For example, 200X200 refers to the fact that the mounting measurements are 200mm horizontally and 200mm vertically.
- Follow the instructions that come with the wall mount.
- Your wall mount must be able to bear a minimum of five times the TV's net weight to avoid causing damage

Warning: Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls

If your existing television set is being retained and relocated, the same considerations as above should be applied.

## Power up

In this step, we'll make sure all systems are GO!

- Power your TV remote by inserting the included batteries.
- Connect your power cable to the TV, then plug it in to the wall outlet.
- Connect other devices by referencing port label and descriptions on the bottom

Power Tip!

- Always replace depleted batteries with two same brand-new batteries from the same manufacturer. Never use damaged batteries.
- If your remote gets warm/hot during use, discontinue use and contact customer support immediately

## Grab your remote

The TV remote should feel right at home in your hand. We designed it to be incredibly intuitive for watching TV and navigating on-screen menus.

Tip! The button gives you easy access to picture settings, display options, and more. Try it on every screen!

Here're some buttons you should know about.

- A. **POWER** Turn TV on and off
- B. **BACK** Return to previous screen
- C. **HOME** Return to Roku Home screen
- D. **VOLUME** Raise and lower volume
- E. **INSTANT REPLAY** Replay the last few seconds of streaming video
- F. **OPTIONS** View more options
- G. **RWD SCAN** Rewind streaming video, scroll left one page at a time
- H. **FWD SCAN** Fast forward streaming video, scroll right one page at a time

## Get to know your TV

- A. **STATUS LIGHT** Glows when the TV is in standby.
- IR RECEIVER** Receives signal from the TV remote.

- B. **POWER and OPTIONS BUTTON** Press once to open the menu. Press and hold to turn on the TV.
- C. **POWER PORT** Connect your TV to the power source with the included power cable.
- D. **RESET BUTTON** Press once to restart your TV. Press and hold for factory reset, and careful, you will lose all your settings!
- E. **USB PORT** Connect a USB device to access photos, music and movies.
- F. **ETHERNET** Connect an Ethernet cable to your home Internet router or switch.
- G. **HDMI PORT** Highest quality audio/video connection. Connect cable box, Blu-ray player, gaming console, or other devices to your TV using HDMI cables.
- H. **HDMI ARC PORT** Connect HDMI ARC (audio return channel) capable audio devices like sound bars or AV receivers.
- I. **ANTENNA/CABLE IN** Connect an outdoor VHF/ UHF antenna or Cable TV feed.
- J. **AV IN adapter** AV Input (analog audio/video). The AV Input can be used to connect older devices that use analog audio/video outputs. Compatible adapter (not included) connects to the RCA cable (video - yellow and audio - white and red) that you normally use to connect to that device.
- K. **HEADPHONE OUT** Connect headphones or other external speakers.
- L. **OPTICAL (DIGITAL AUDIO OUT)** Connect an optical cable to an external digital audio system.

## Complete guided setup and activation

It's the final stretch—hurray!

### Let's Connect

- Your TV will automatically detect wireless networks in your area. Have your network name and password handy and follow the easy on-screen instructions.

Your Roku account: Activate your TCL Roku TV using your computer, smartphone, or tablet to link to a Roku account. You need a Roku account to activate your TV and access entertainment across thousands of streaming channels.

**IMPORTANT:** Roku doesn't charge for activation support - beware of scams.

- Roku accounts are free and while a valid credit card number is not required to create a Roku account, saving your credit card information makes renting, purchasing, and subscribing to entertainment from the Roku Channel Store fast and convenient
- Once connected to your account, your TV will automatically update with the latest software, and you can start streaming immediately.

- If you aren't ready to connect your TV to a wireless network, you can still use it as a regular TV.

And setup is done...congratulations!

- Continue using the remote to personalize your Home screen and channel line-up, stream movies, and so much more.
- If you have an antenna or cable connected, just click the tuner tile to watch broadcast TV channels. The fun has just begun!

## **Viewing 4K Ultra HD Content**

### **4K Spotlight Channel**

- The Roku 4K UHD Spotlight channel features many movies and TV shows available in 4K UHD resolution from streaming services such as Netflix, Prime Video, VUDU, and more.
- Key things to know: A paid subscription or other payments may be required for some channels. Channel availability subject to change and varies by country. 4K content will not be available on all channels.

### **Next Generation 4K HDR Devices**

- With HDMI inputs supporting the latest HDMI standards, connect next-gen game systems, Ultra HD blu-ray and more to enjoy highest-quality 4K high dynamic range sources.

### **Upscale 1080p HD to 4K Ultra HD**

- Enjoy your favorite shows upscaled to near 4K Ultra HD quality with TCL Creative Pro upscaling.

## **Connecting brings out your TV's full potential!**

Access thousands of streaming channels\*.

### **Make any night a movie night**

- Access more than 500,000 movies and TV episodes across major streaming services like Netflix, Hulu, GooglePlay, VUDU, and more. Choose from free, rental, and subscription services.\*

## Stream sports on the big screen

- Choose from over 140 sports channels like WatchESPN, FOX Sports GO, NBA, NFL, MLB.TV, WWE Network, CBS Sports, and more.

## Explore your passions

- In addition to popular streaming channels like HBO NOW, Showtime, PBS Kids and ESPN, your TCL Roku TV also offers hundreds of streaming channels to fuel your passions - including fitness, cooking, religion, outdoors, international programming, and much more.

## Enjoy tons of free channels and free trials

- Your TCL Roku TV has hundreds of popular free channels like The CW, The Roku Channel and more. Plus free trials\*\* to popular subscription services like HBO NOW, Showtime, Netflix and Hulu.

\*Subscription or other payment may be required to access certain channels. Content may not be available in all areas in which the TCL Roku TVs are sold and channel availability is subject to change.

\*\*Cancel before free trial ends to avoid subscription fees. Credit card may be required.

## Easy Voice Control

Find movie titles, launch or change channels, even switch inputs, using the voice control feature available through the Roku mobile app (iOS or Android mobile device required), or with compatible third-party voice assistant devices and voice-enabled remote controls that can be purchased separately. This feature works with both Alexa and Google Assistant and will require a free Roku account to set up.

## Google Assistant

NOTE: Netflix is currently not supported when using Google Assistant on TCL Roku TVs. Below is the list of Netflix-related restrictions:

- Netflix cannot be launched by voice using Google Assistant.
- Voice commands are not supported while on the Netflix channel.
- Netflix results will not appear when searching using Google Assistant.

To use the Google Assistant to search and control your TCL Roku TV, you need to link your Roku account to your Google account using the Google Home mobile app on your iOS or Android device. Here are the step-by-step instructions:

1. Launch the Google Home mobile app.

2. Tap the Add button.
3. Tap “Set up device.”
4. Select “Have something already set up?”
5. Search and select “Roku” from the list.
6. When prompted, sign in to your Roku account.
7. Select the Roku device you wish to control with the Google Assistant.
8. Select a location for your Roku device.

NOTE: If multiple Roku devices are linked to your Roku account, you can only select one Roku device to control with the Google Assistant

## **Amazon Alexa**

NOTE:

- The Roku skill for Amazon Alexa is currently only supported in the United States.
- Using your voice to launch Netflix or access Netflix content is not currently supported when using the Roku skill for Amazon Alexa.
- The Roku skill for Amazon Alexa does not support all Roku voice capabilities

To use Alexa to search and control your TCL Roku TV, you need to link your Roku account to your Alexa account using the following steps:

1. From your mobile device, launch the Alexa Mobile app.
2. Tap or select “Menu” followed by “Skills & Games”.
3. Search for “Roku” in the search bar.
4. Find and select “Roku” from the list.
5. Tap or select “Enable Skill”.
6. When prompted, sign in to your Roku account.
7. Select the Roku device you wish to control with Alexa. Note: If multiple Roku devices are linked to your Roku account, you can only select one Roku device to control with Alexa.
8. Close your Roku account.
9. The Alexa app will look for your Roku device on the Device Discovery screen. Make sure your TCL Roku TV is powered on otherwise the Alexa app will NOT find/see it.
10. When prompted select the TCL Roku TV you would like to control with Alexa.
11. Select the Alexa device you would like to control your TCL Roku TV.
12. Proceed to the home control tab of the Alexa app. (The house icon with controls on the bottom right).

13. Tap on the existing group you wish to add your Roku device to or create a new group by tapping on the add button on the top right corner.
14. Tap on the Roku device and ensure the Enabled switch is turned on.

## Troubleshooting

Having trouble completing the guided setup? Don't worry, it's usually an easy fix.

### 4K Picture Quality

- 4K picture quality is largely dependent on the source. Make sure your source content is 4K.
- To stream 4K, we recommend a broadband speed of 25Mbps for optimum viewing.
- For Cable, Satellite, Gaming Consoles, and Blu-Ray players, we recommend using "High-Speed HDMI cables."

My picture is too small (black bars on the side)

- Play your movie/video and press the (\*) asterisk button.
- Select Picture Size, select the picture size of your preference.

How to install the Remote Control Mobile App

The free Roku app allows you to use your mobile device as a full functioning remote control with voice search & keypad.

- Download the Roku app to your phone or tablet through Google Play or iTunes.
- Simply search for "Roku App" and choose the Roku app by Roku Inc.
- Follow the onscreen prompts and you're on your way!

How do I turn the Text-to-Speech (TTS) audio guide on or off?

- Press "\*" key on the remote controller four times to turn the audio guide on or off

or

1. Select "Settings" at home screen
2. Select "Accessibility"
3. Select "Audio guide" and turn it on or off

Cannot connect to wireless network (WiFi)

- Select the correct wireless network name and verify the password entered (case sensitive).
- Relocate the router from objects that interfere with performance (cordless phones, baby monitors, etc.).
- Reboot the router by disconnecting the power for more than 2 minutes and reconnect.

Problems connecting my cable/satellite box or antenna through a coax cable

- For best performance, use the HDMI connection. If not available, then:
- Make sure the cable connections to the TV and your device are securely fastened.
- Select cable/satellite box or antenna TV input.
- Select “start finding channels” and follow the on-screen instructions to perform a full channel scan.

What is the remote code for programming my Universal or Cable/Satellite box remote control

**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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