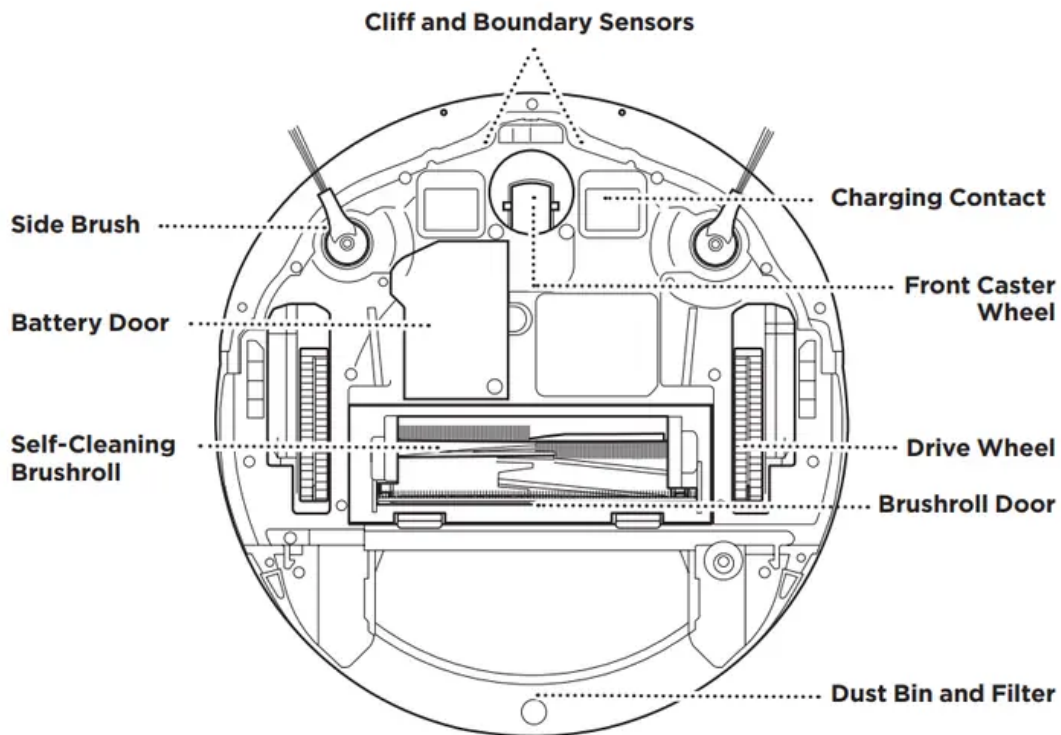
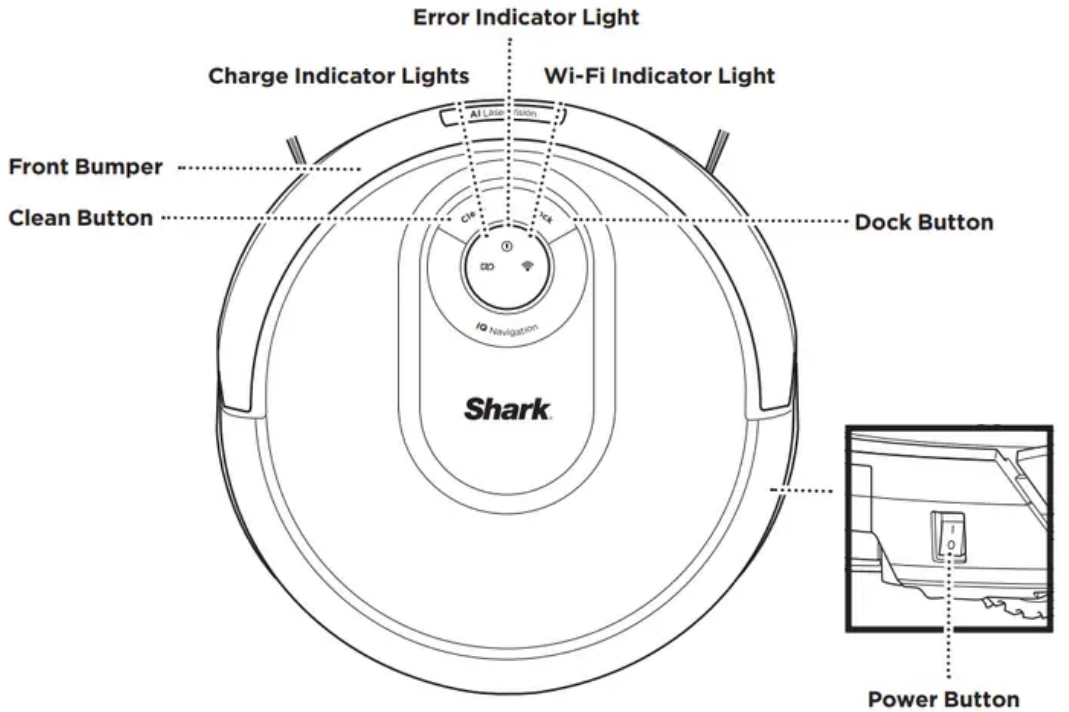
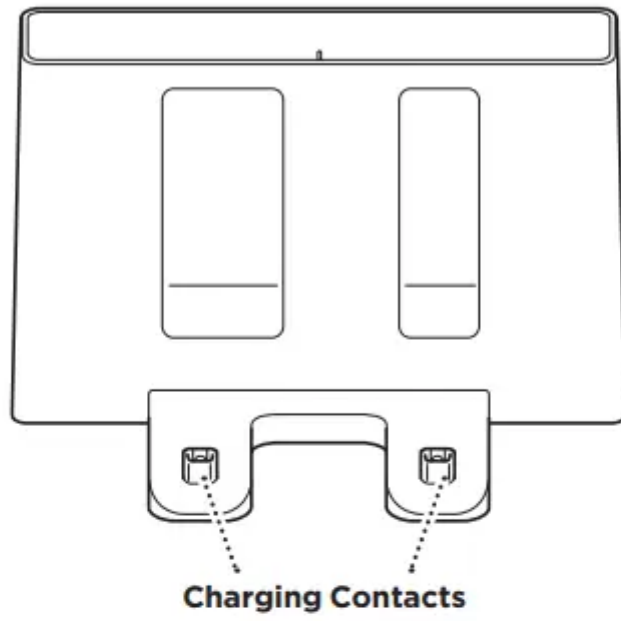


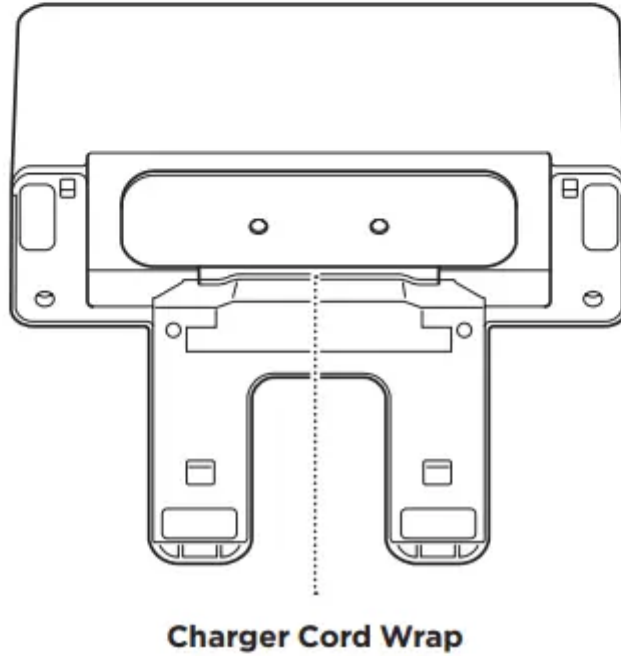
# GETTING TO KNOW YOUR SHARK® AI ROBOT



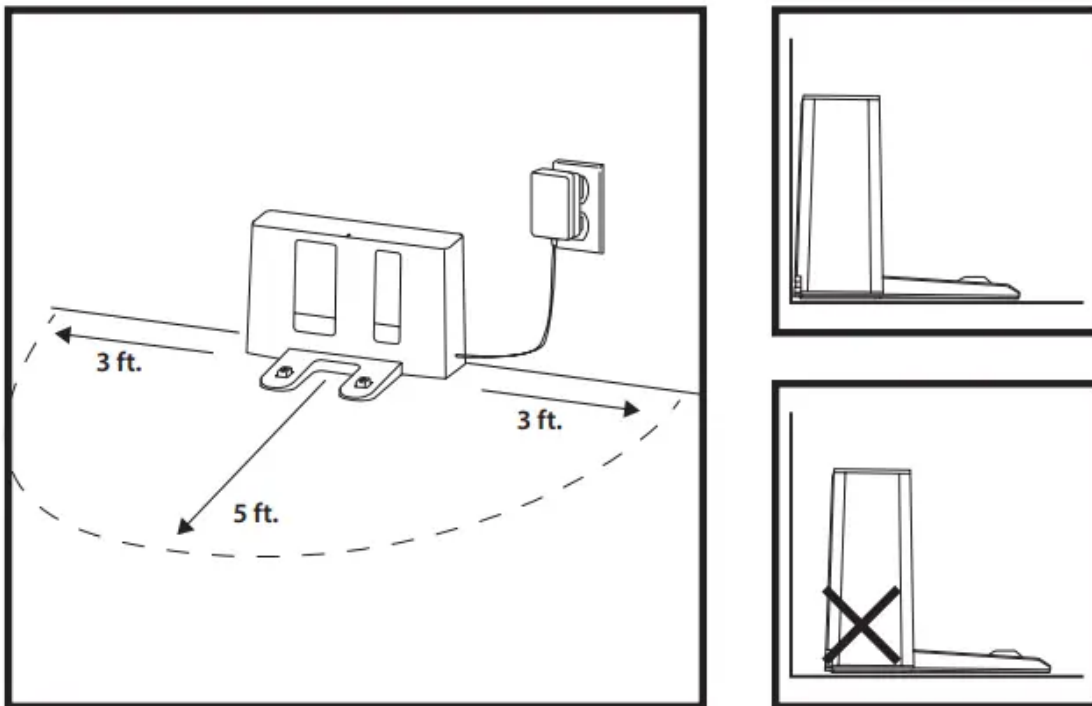
**DOCK FRONT**



**DOCK BOTTOM**

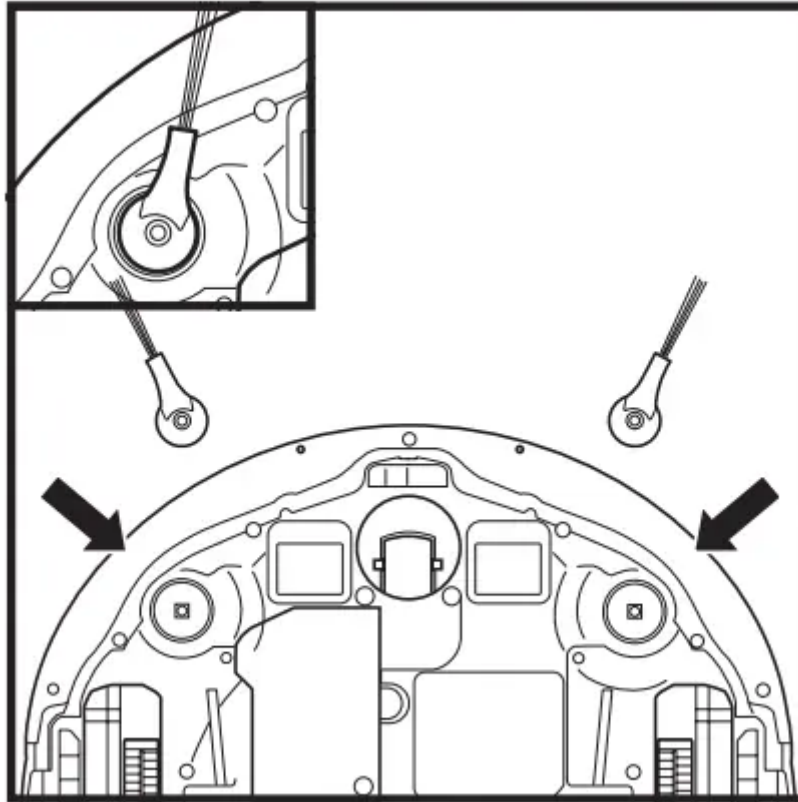


## DOCK SETUP



- Select a permanent location for the Charging Dock, because every time you relocate it, your robot will have to completely re-map your house.
- Place the dock with its back against a wall. Select a level surface on bare floor, in a central area. Do not place dock against baseboards or heating elements.
- Remove any objects that are closer than 3 feet from either side of the dock, or closer than 5 feet from the front of the dock.
- Plug in the dock. The indicator light will illuminate green when the dock has power.

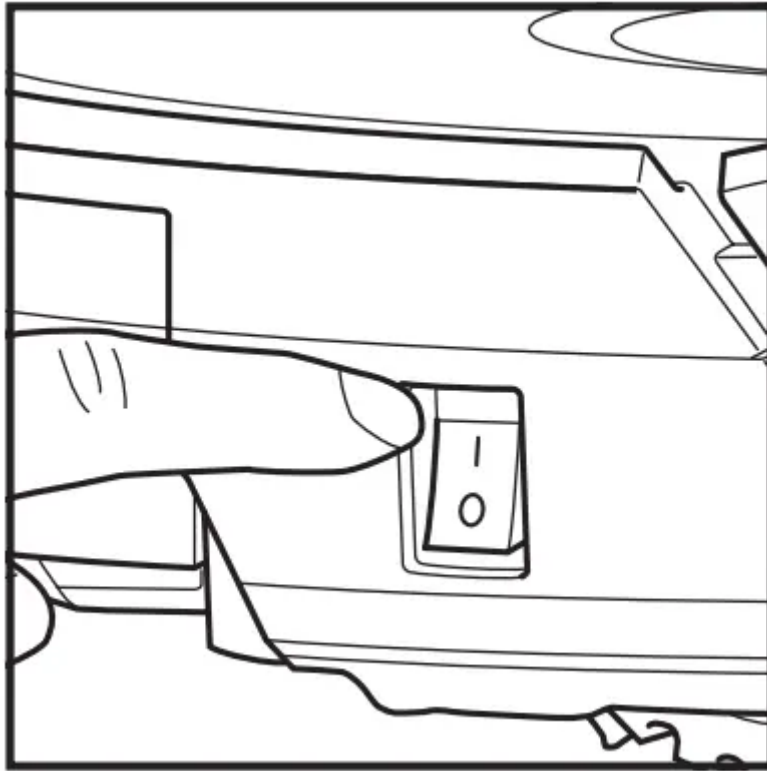
## INSTALLING THE SIDE BRUSHES



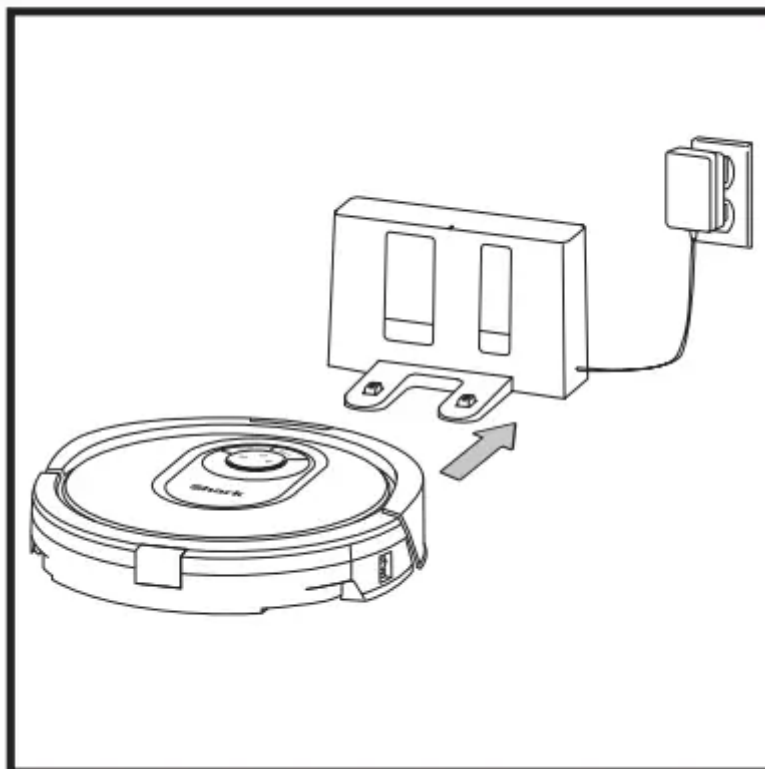
- Snap the 2 included Side Brushes onto the square pegs on the bottom of the robot.

## CHARGING

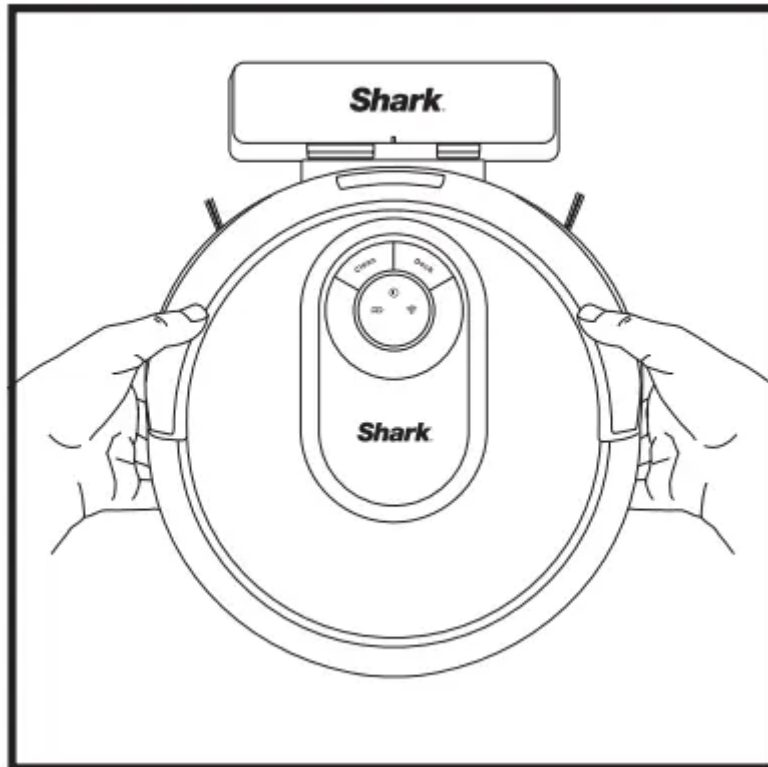
IMPORTANT: The Shark® AI Robot has a pre-installed rechargeable battery. Charge the battery completely before first use. It may take up to 6 hours to fully charge.



- To charge, place the robot on the dock. The Power button on the side of the robot must be in the ON position (I). The robot will beep when charging begins.



- When the cleaning cycle is complete, the battery is low, or when programmed to in a recharge/resume mission, the robot will search for the dock. If the robot doesn't return to dock, its charge may have run out.

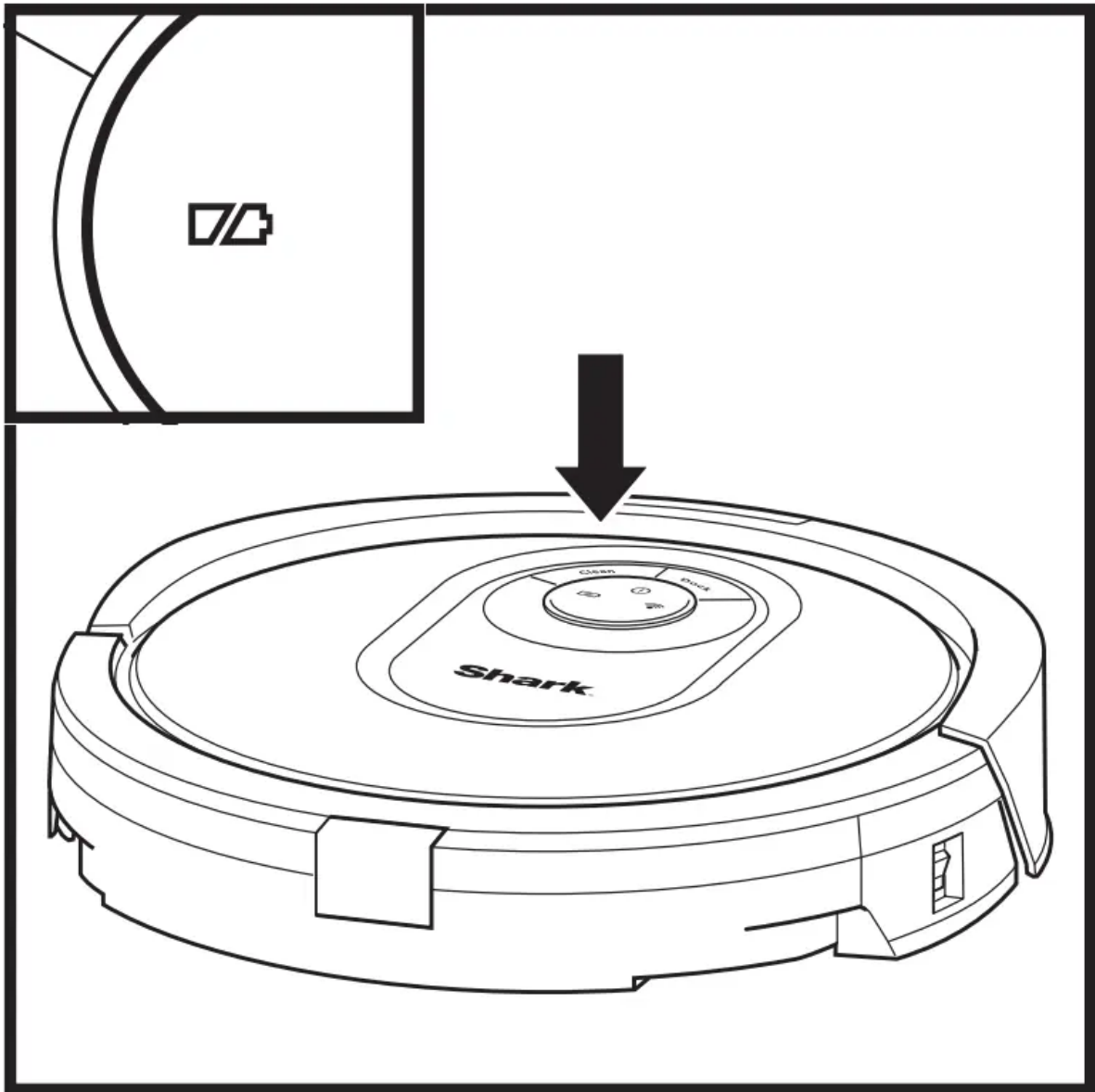


- If the robot has no charge or it cannot return to the dock, manually place it on the dock. The indicator light on the dock will change to blue and the robot will beep when charging begins.

NOTE: When manually placing the robot on the dock, make sure the Charging Contacts on the bottom of the robot are touching the ones on the dock. While the robot is charging, both white LED lights will flash. When charging is complete, lights will illuminate steadily.

NOTE: When picking up the robot, be careful not to place fingers between the bumper and the base of the robot.

# CHARGE INDICATOR LIGHTS



•



**Full Charge (White)**



**Partial Charge (White)**



**Low Charge (Red)**

In Use:

•



While Charging (White):



•

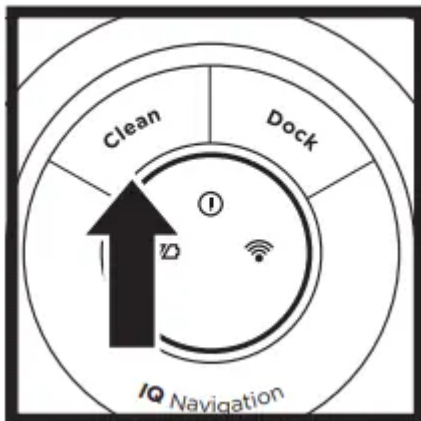
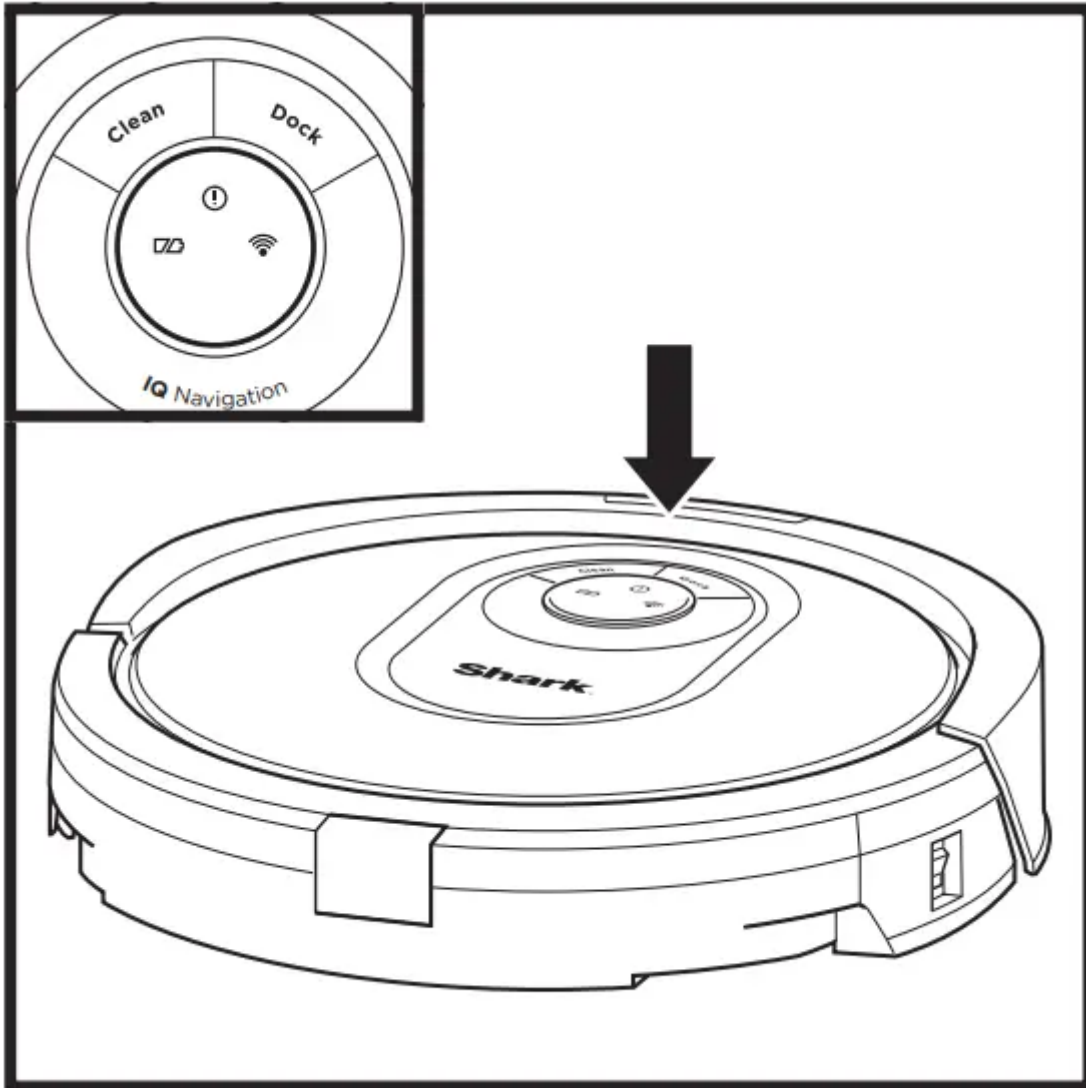


No Charge or Off:

NOTE: If the low charge light is blinking red, there is not enough battery power for the robot to return to the dock. Manually place the robot on the dock.

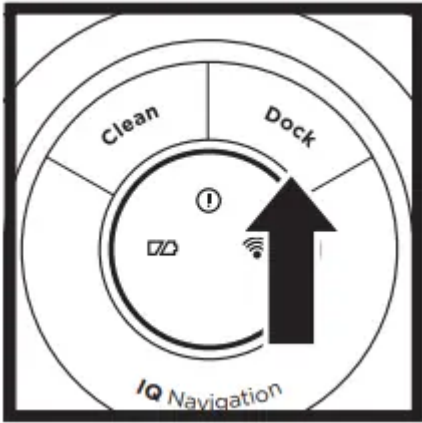
TIP: To preserve battery life, turn off the power switch if the robot will not be used for a long period of time. The robot should be recharged at least once every three months. The switch must be in the ON position to charge the robot.

## BUTTONS AND INDICATOR LIGHTS

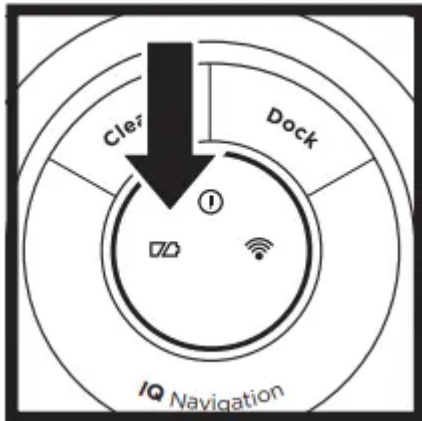


CLEAN BUTTON: Press to begin a cleaning session.

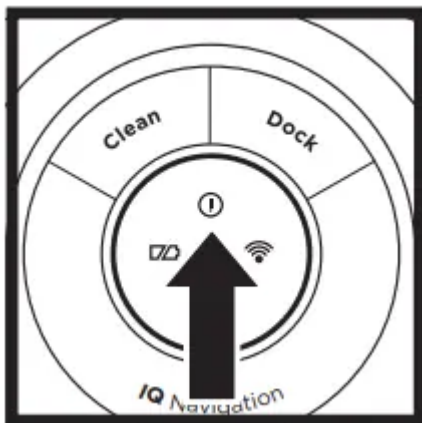
Press again to stop.



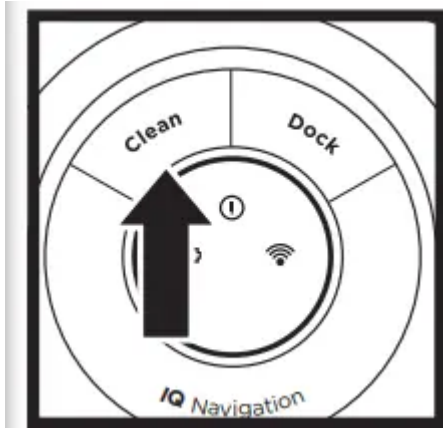
• **DOCK BUTTON:** Press to stop cleaning and send robot back to the charging dock.



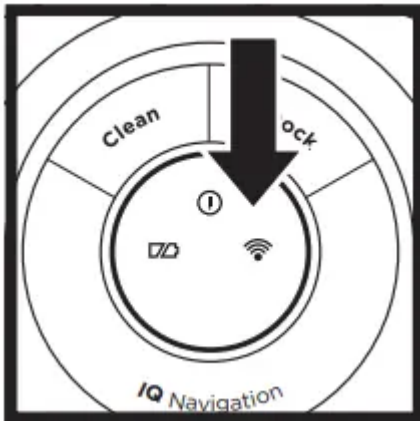
• **CHARGE INDICATOR LIGHTS:** Display the amount of charge remaining in the battery.



• **“!” ERROR INDICATOR:** See Troubleshooting section for full list of error codes.



RECHARGE & RESUME: Press and hold the CLEAN button for 15 seconds to turn Recharge & Resume ON or OFF

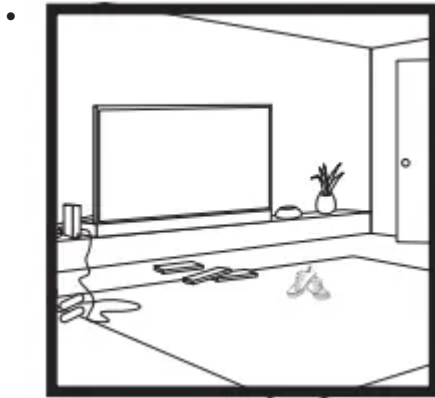


WI-FI INDICATOR: White light: connected to Wi-Fi. Red light: not connected. Flashing White: setup mode. No light: not set up yet.

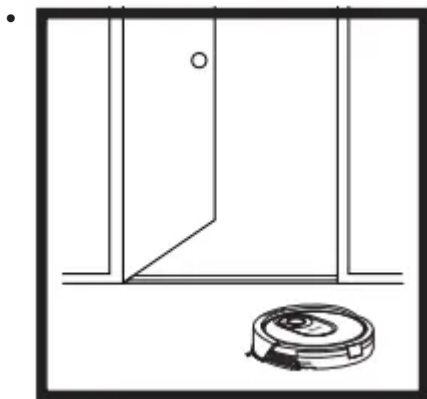
- The Recharge & Resume function is turned OFF by default. Turn ON Recharge & Resume for complete coverage if your home's floor plan is bigger than 1500 sq. ft. Your robot will return to the dock, recharge, and can pick up where it left off.

## PREP YOUR HOME

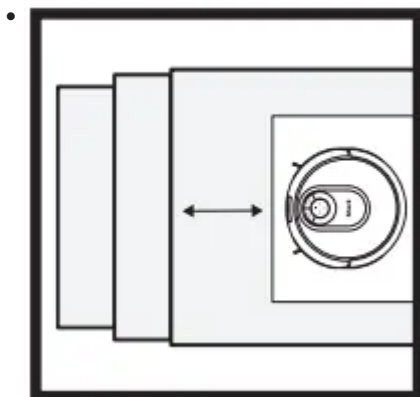
- Your robot uses an array of sensors to navigate around walls, furniture legs, and other obstacles while it cleans. To prevent the robot from entering areas you don't want it to, set up no-go zones in the app. For best results, prepare your home as indicated below, and schedule a daily cleaning to ensure all floor areas are regularly maintained.
- NOTE: Scheduling is one of many features that can only be done in the app.



**OBSTRUCTIONS:** Clear cords and objects smaller than 2.8" in height from floors and open interior doors to ensure a complete map of your home.



**SCHEDULING:** Schedule whole-home vacuuming runs with the app



**THRESHOLDS:** Your robot can easily climb over most thresholds, but if one is too high, set up a nogo zone in the app to block it off.

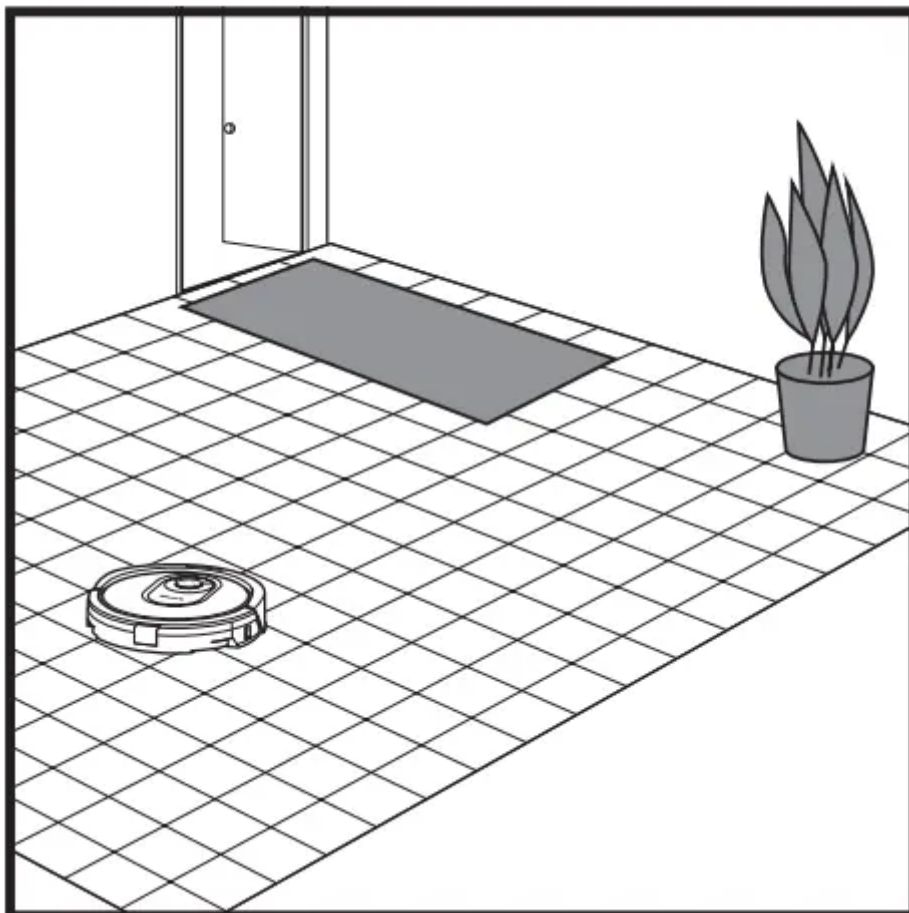


**AVOID MOVING THE ROBOT & DOCK:** While your robot is cleaning, do not pick it up and move it, or move the charging dock— this will impact the robot's navigation and ability to return to dock when cleaning is complete.

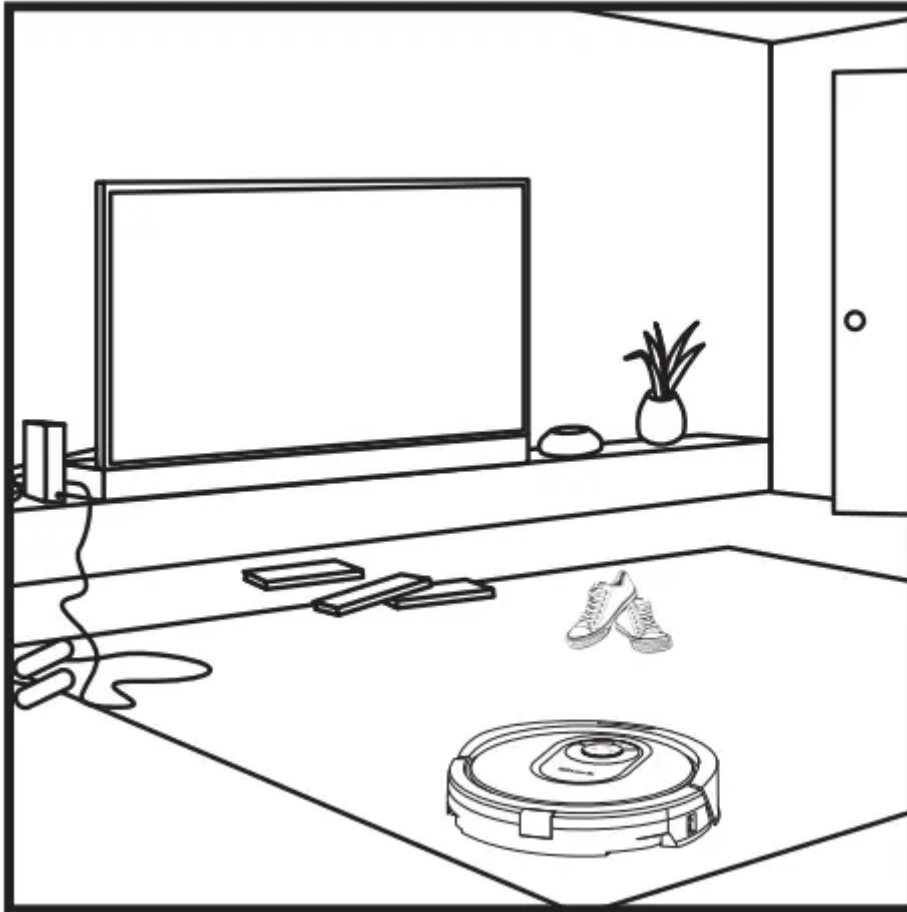


**STAIRS:** For your robot's cliff sensors to work properly, all runners, rugs, carpets, or small thresholds (like child gates) must be 8 inches from any stairs (or must be continuous and extend over the edge of the stairs). If a runner, rug, carpet, or small threshold that is less than 8 inches from the stairs cannot be moved, you must use a no-go zone or a BotBoundary strip to block off the stairs.

## USING THE SHARK® AI ROBOT



- After setup is complete, your robot will conduct an Explore Run to create an initial map of your home. The robot will travel from room to room to identify walls, furniture, and other obstacles as it cleans. This run will take less time than a full cleaning, as it doesn't cover the entire floor.



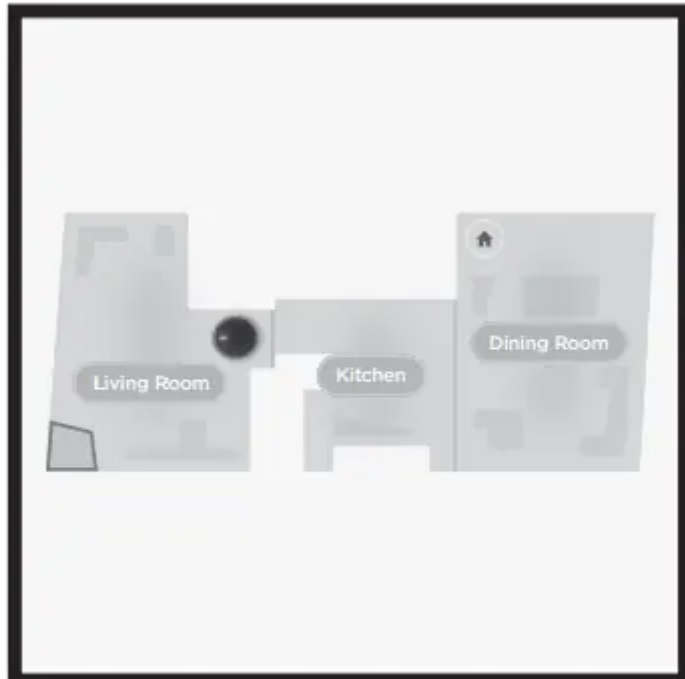
- The robot's object detection technology helps it navigate around obstacles taller than 2.8" in height. Create no-go zones in the app to block off areas you do not want the robot to enter. You can set up no-go zones around small objects, or use them to block off large areas.

## MANUAL CLEANING MODE

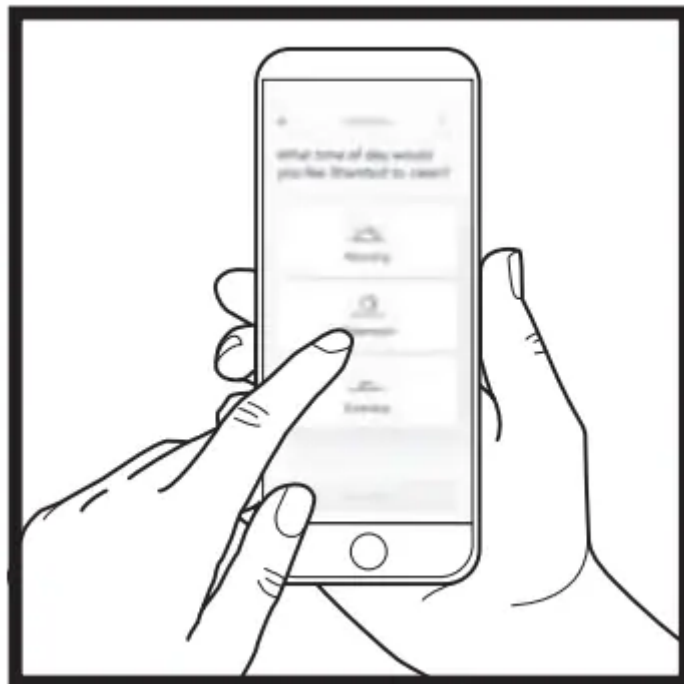
- To manually start a cleaning cycle, press the Clean button on the robot or on the mobile app. To immediately send the robot back to the dock, press the Dock button.
- NOTE: Be sure to charge the robot completely before its first cleaning so that it can explore, map, and clean as much of your home as possible. It may take up to 6 hours to fully charge your robot.
- NOTE: Avoid moving the dock. If it is relocated, the robot may not be able to find its way back to the dock. If the robot is relocated while in use, it may not be able to follow its intelligent cleaning path, or find its way back to the dock.

## USING THE SHARKCLEAN™ APP AND VOICE CONTROLS

Get the most out of your Shark AI Robot with these app features:



- Recharge and Resume: Enable this feature to handle multi-room cleaning in larger homes. The robot will return to the dock, recharge, and can pick up where it left off.
- Go Zones, No-Go Zones: Use the no-go zones in the app to keep your robot out of the areas you would like it to avoid.



- Scheduling: Set whole-home cleanings for any time, any day.
- Control From Anywhere: Wherever you are, you're in control of your robot.
- Cleaning Reports: Each time your robot cleans, your app will generate a cleaning report

Search for SharkClean in the app store and download the app to your iPhone™ or Android™



## SETTING UP VOICE CONTROL WITH THE GOOGLE ASSISTANT OR AMAZON ALEXA

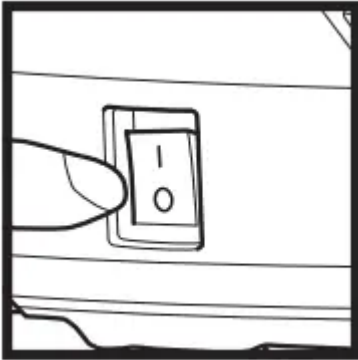
- Visit [sharkclean.com/app](http://sharkclean.com/app) for setup instructions which include how to enable Shark Skill for Amazon Alexa and using with Google Assistant.
- Google Assistant:
  - “OK Google, tell Shark to start cleaning.”
  - “OK Google, tell Shark to pause my robot.”
  - “OK Google, tell Shark to send my robot to the dock.”
- Amazon Alexa:
  - “Alexa, tell Shark to start cleaning.”
  - “Alexa, tell Shark to pause my robot.”
  - “Alexa, tell Shark to send my robot to the dock.”

## WI-FI TROUBLESHOOTING

- To use the app, your phone must be connected to a 2.4GHz network. The app will only work on a 2.4GHz network.
- Typical home Wi-Fi networks support both 2.4GHz and 5GHz.
- Do not use a VPN or a proxy server.
- Make sure Wi-Fi isolation is turned off on the router.
- If you cannot connect, call 1-855-460-5425.

ERROR CODE	PROBLEM
! (RED) + Wi-Fi indicator (RED Flashing)	Wrong password for Wi-Fi
! (Flashing red) + Wi-Fi (RED)	SSID cannot be found, try connecting again
! + Wi-Fi (Flashing RED at the same time)	Cannot connect to Wi-F

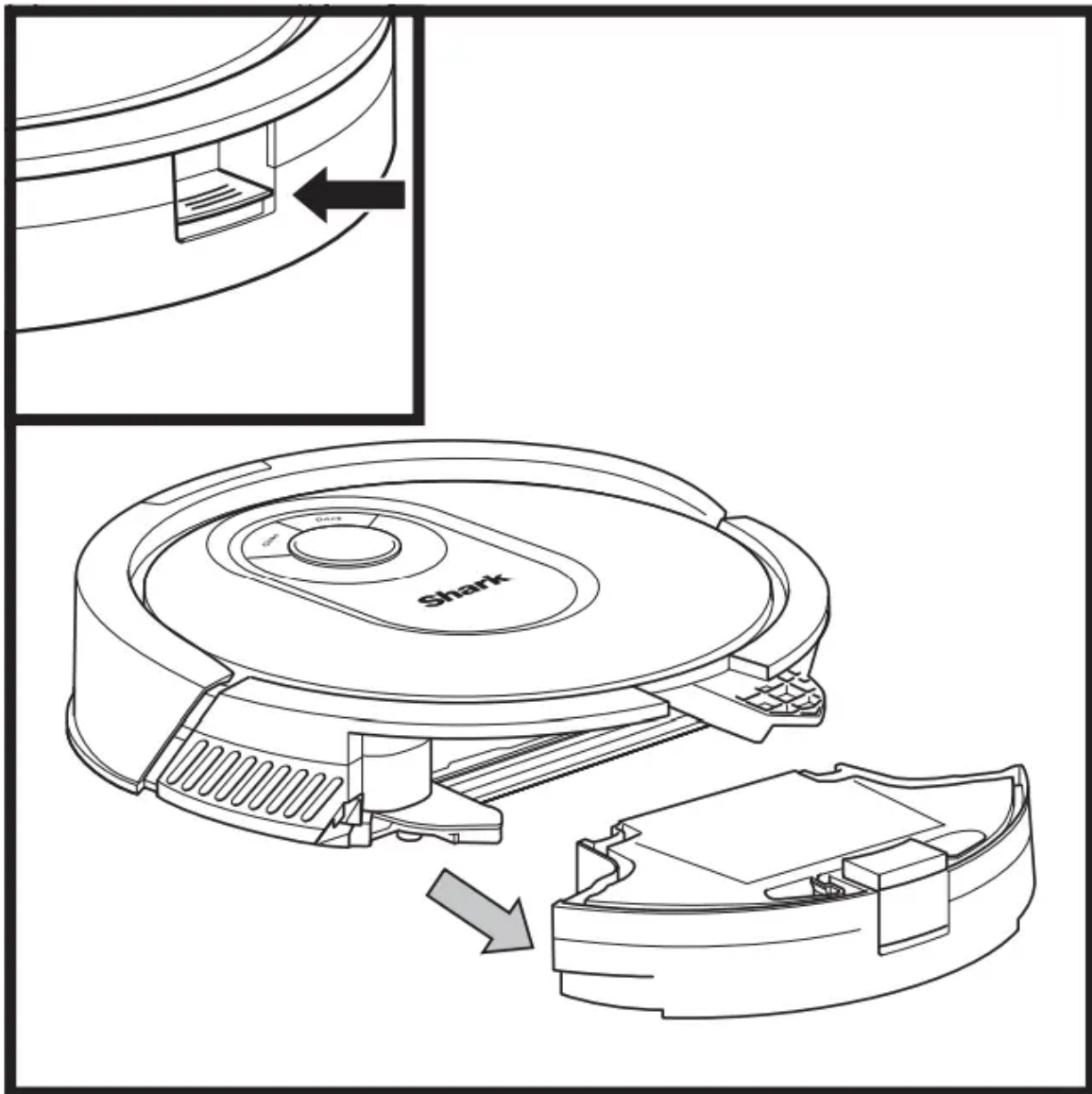
## MAINTENANCE



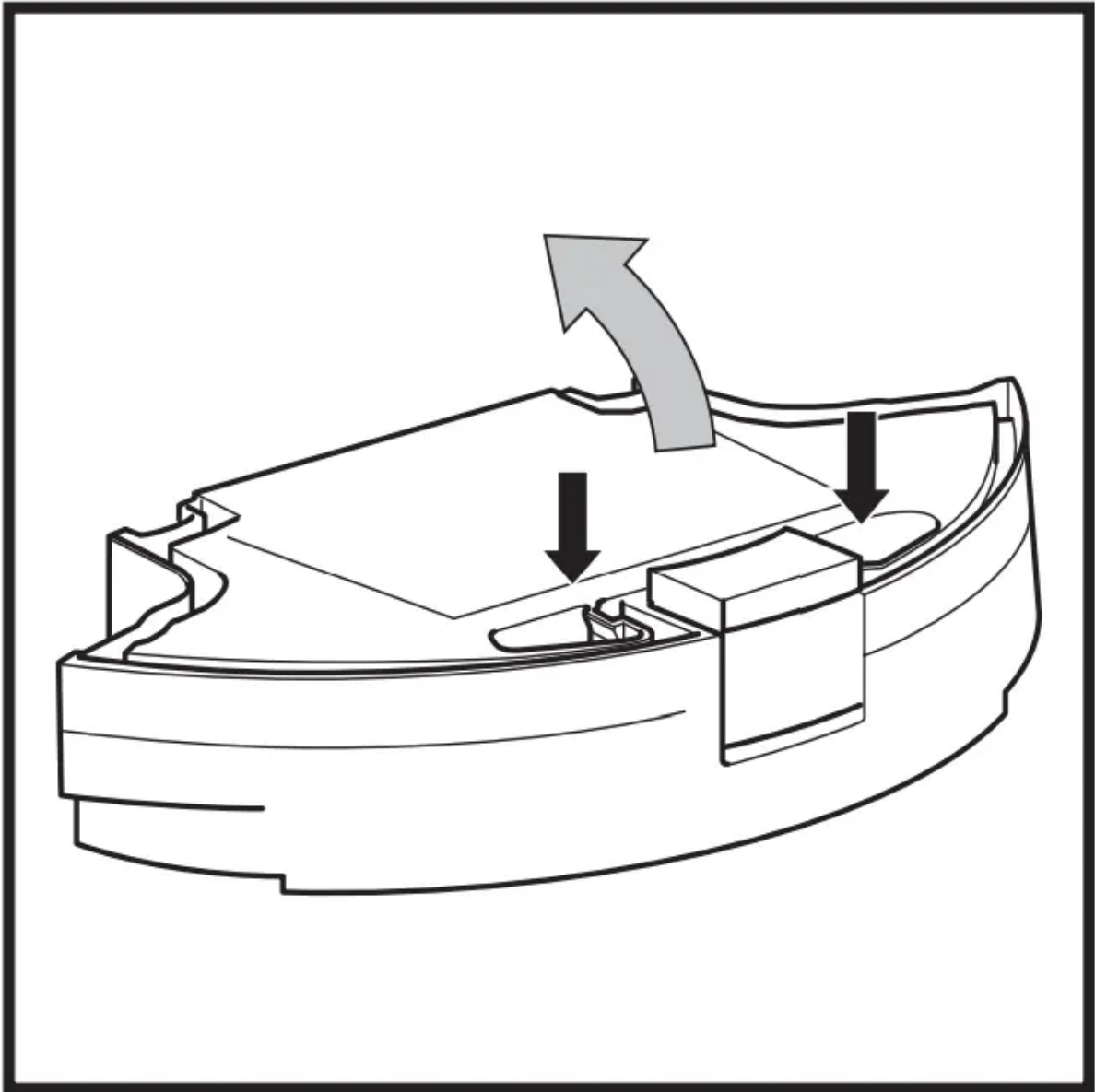
: CAUTION: Turn off power before performing any maintenance.

NOTE: in the OFF (O) position, the robot still uses a small amount of power.

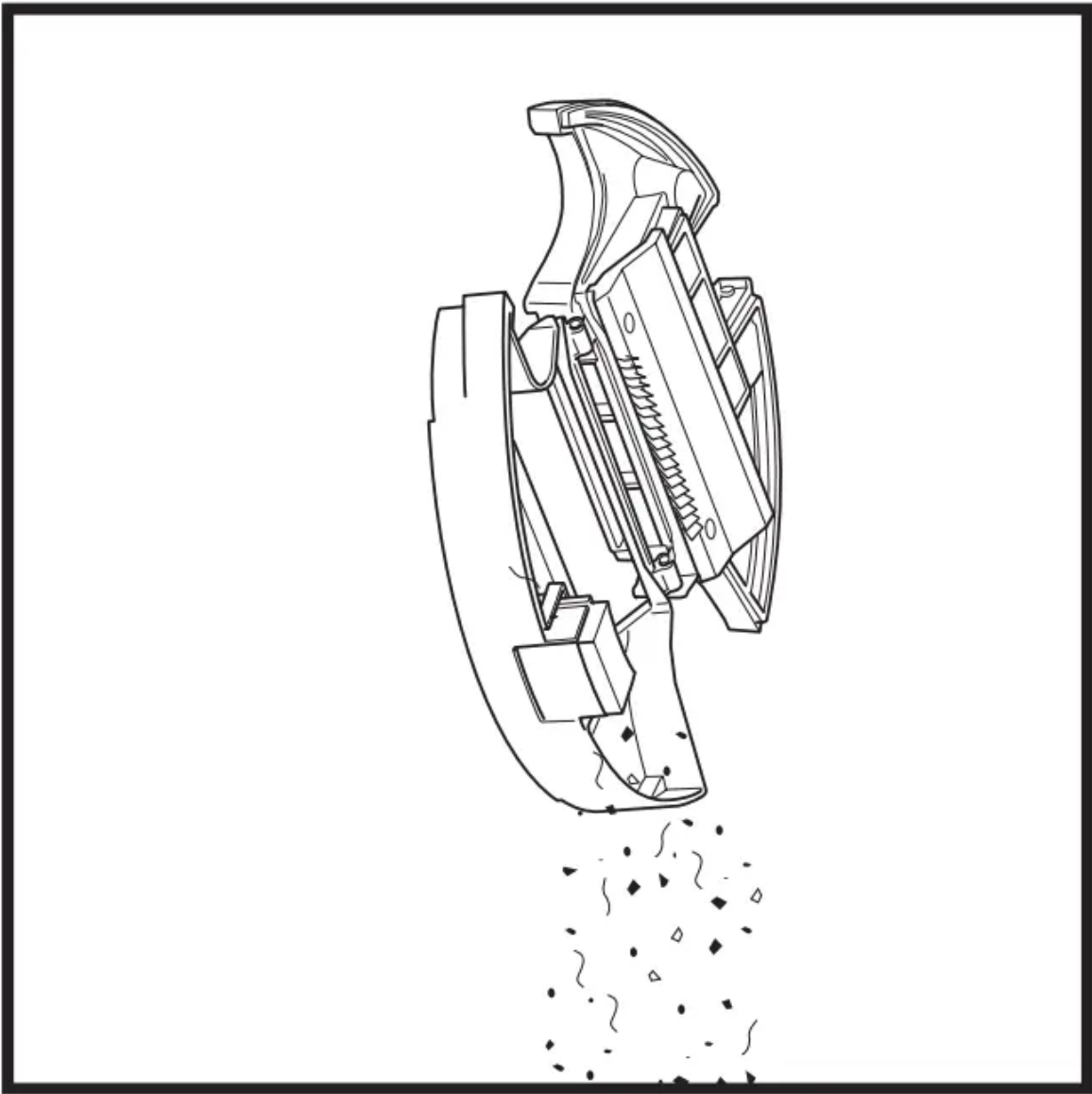
## EMPTYING THE DUST BIN



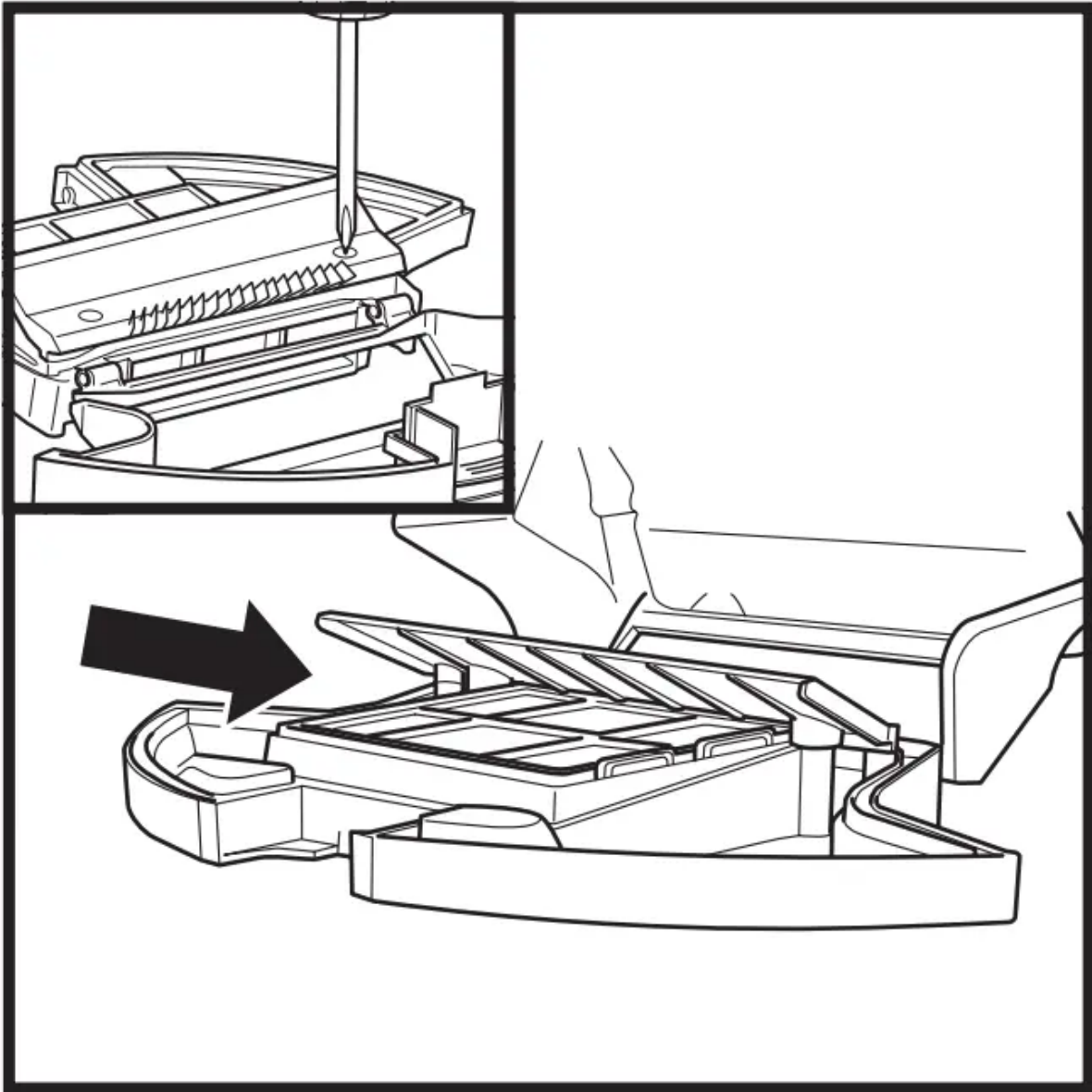
- Press the Dust Bin Release Button and slide out the dust bin.



- To open the dust bin lid, press and hold the button while lifting the lid, using the finger slots.



- Empty debris and dust into trash. Remove filter and wash dust bin if necessary

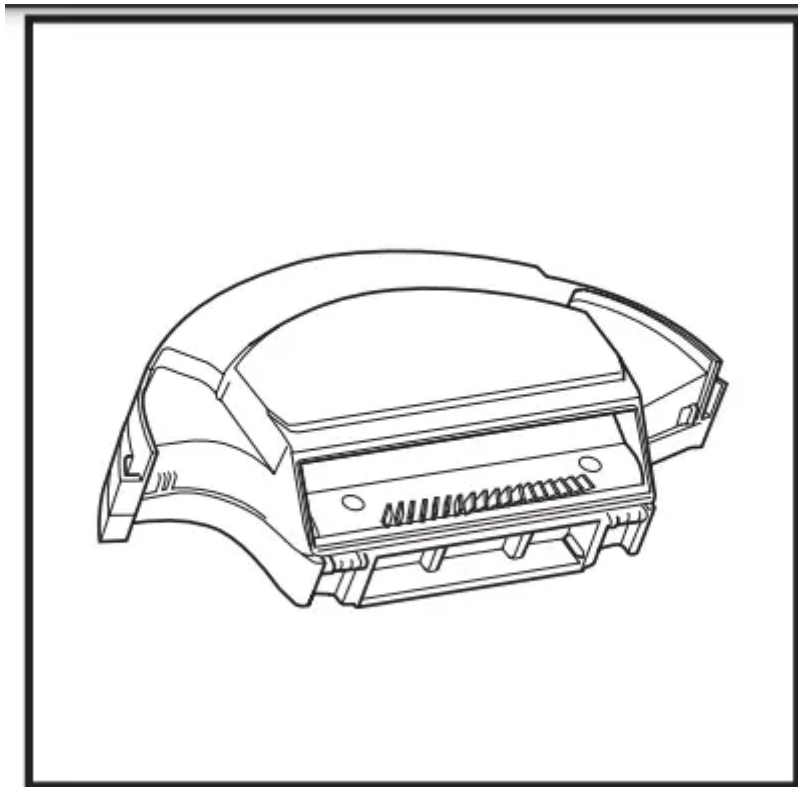


- Look between the filter and the plastic shield and make sure there is no debris buildup. Remove shield and clear any debris buildup with a dry cloth or soft brush.

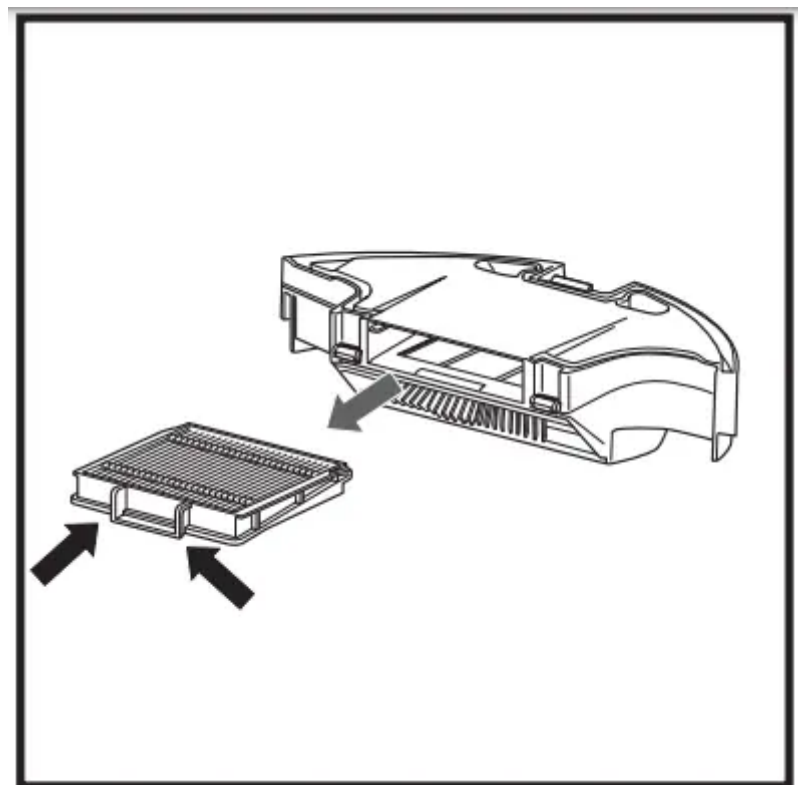
NOTE: Make sure to insert the dust bin completely, until it clicks into place.

## **CLEANING AND REPLACING THE FILTER**

For optimal suction power, after each use, clean and reinsert the filter inside the robot's dust bin. See [sharkaccessories.com](http://sharkaccessories.com) for replacement filters.



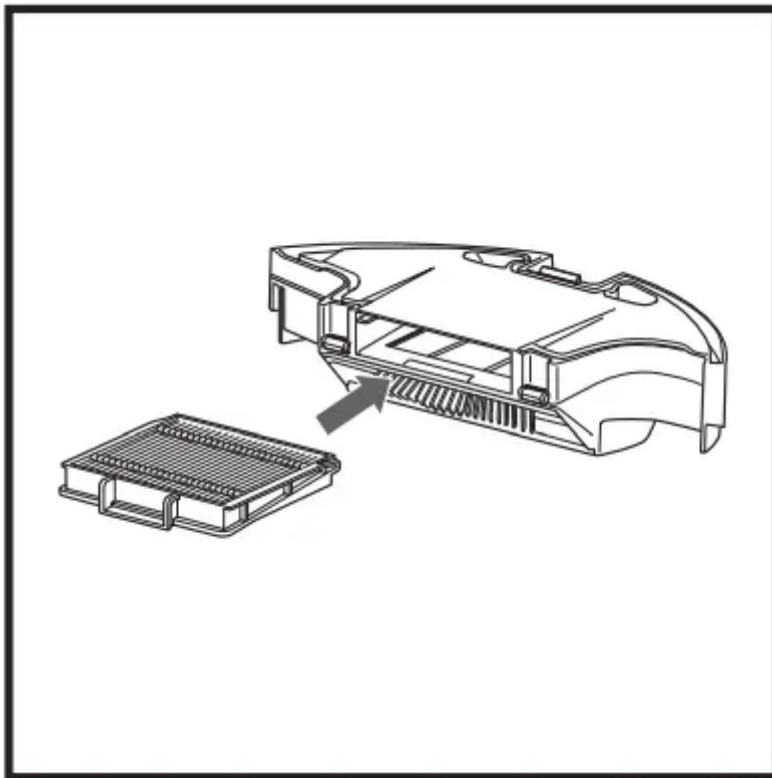
- Remove and empty the dust bin. Clean any hair or debris off the Anti-Tangle Comb on the back of the dust bin.



- Pull filter out of the dust bin by the tabs.



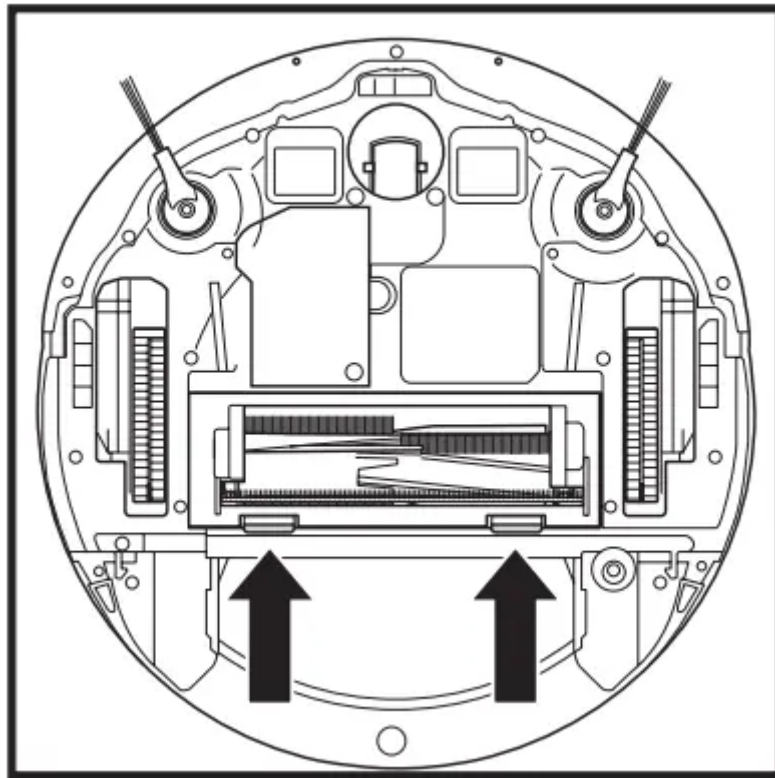
- Lightly tap the filter to remove debris every time you empty the dust bin. For a deeper clean, rinse the filter with water once a month. Allow the filter to air-dry for up to 24 hours before reinstalling.



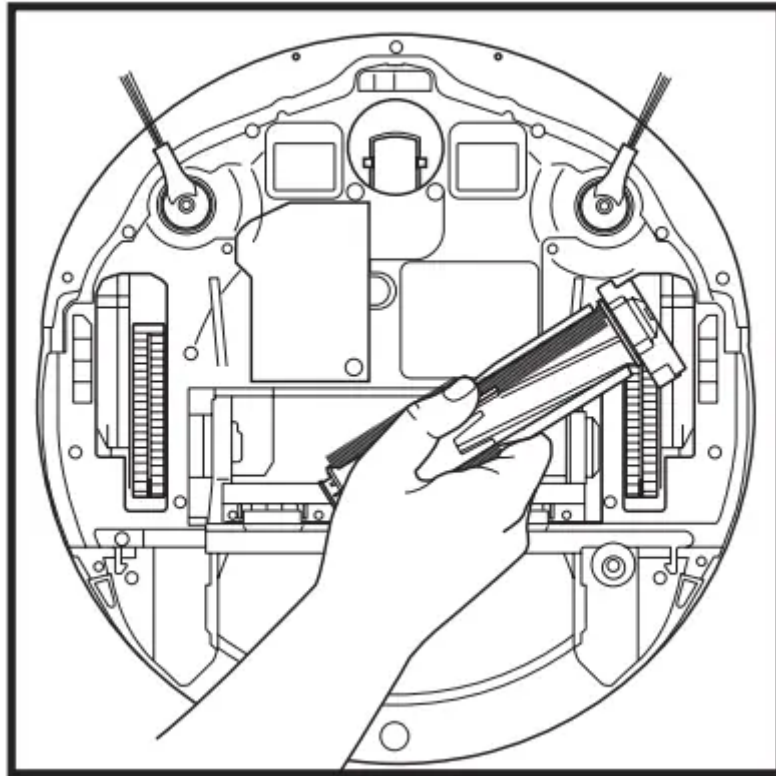
- Reinsert the filter into the dust bin, then slide the dust bin back into the robot until it clicks into place.

## SELF-CLEANING BRUSHROLL

The Self-Cleaning Brushroll actively removes hair wrap while your robot cleans. If some debris remains wrapped around the brushroll, continue to run the robot to give the brushroll time to clean itself. If some hair wrap or debris remains after continued cleaning, carefully remove it from the brushroll.



- To access the brushroll, push up on the tabs on the brushroll door, then lift off the door.

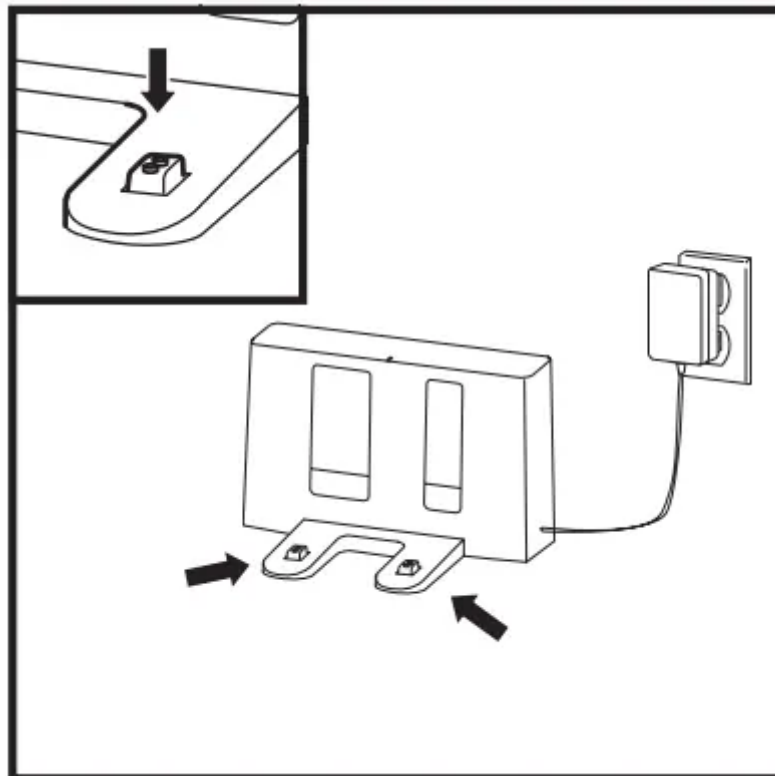
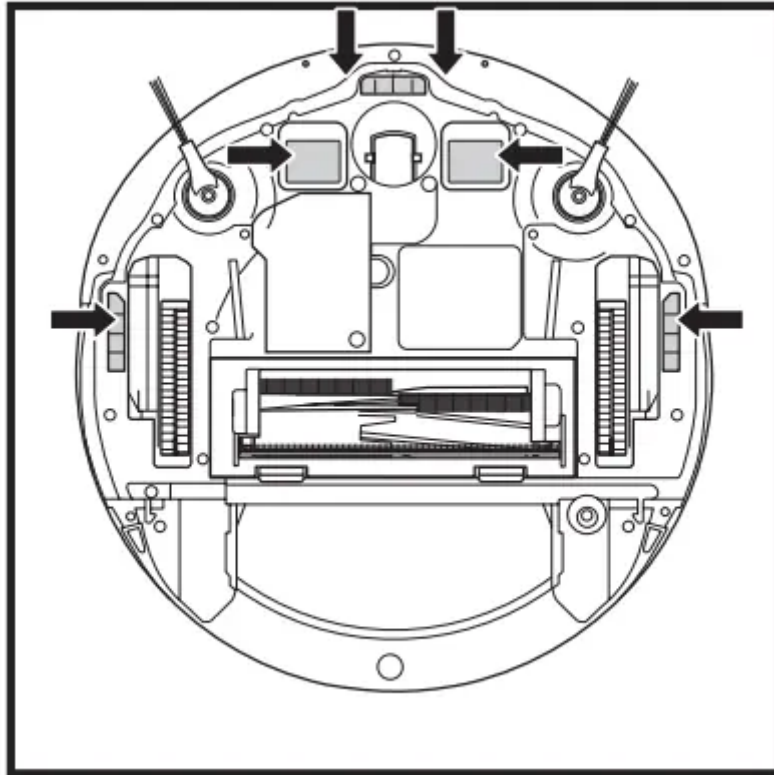


- Lift out the brushroll and remove any debris. Reinstall the brushroll, inserting the flat end first. Close the brushroll access door and press down until both sides click into place.

NOTE: Replace brushroll every 6 to 12 months, or when visibly worn. See [sharkaccessories.com](http://sharkaccessories.com) for replacement parts.

## **CLEANING SENSORS AND CHARGING CONTACTS**

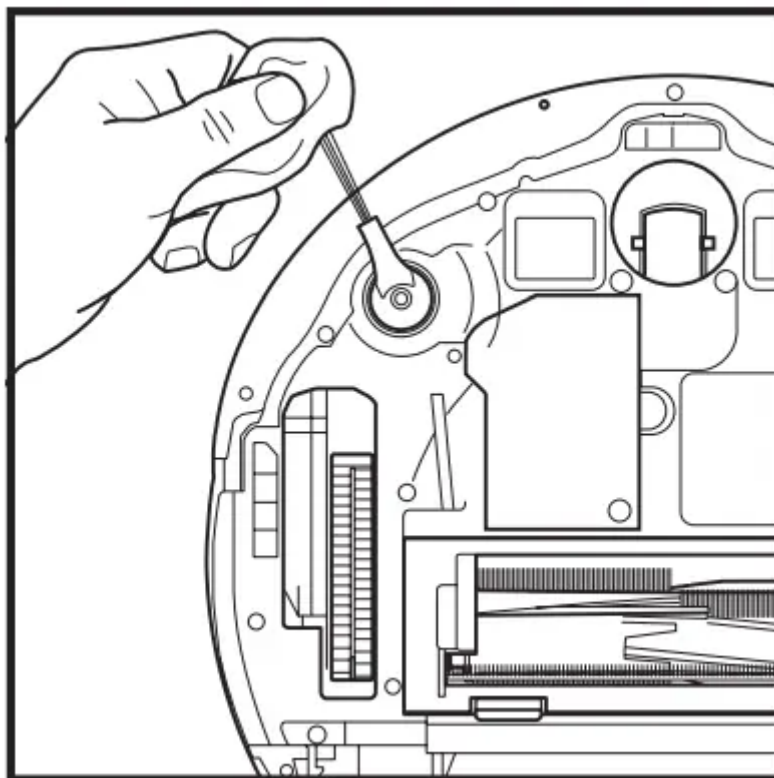
- **CLEAN SENSORS AND CHARGING CONTACTS AS NEEDED.** With a dry cloth, gently dust off the sensors and contacts located on the bottom of the robot and on the dock.



- **IMPORTANT:** The robot uses cliff sensors to avoid stairs and other steep drops. Sensors may work less effectively when they are dirty. For best results, clean sensors regularly.

## **CLEANING SIDE BRUSHES**

**CLEAN SIDE BRUSHES AS NEEDED.**

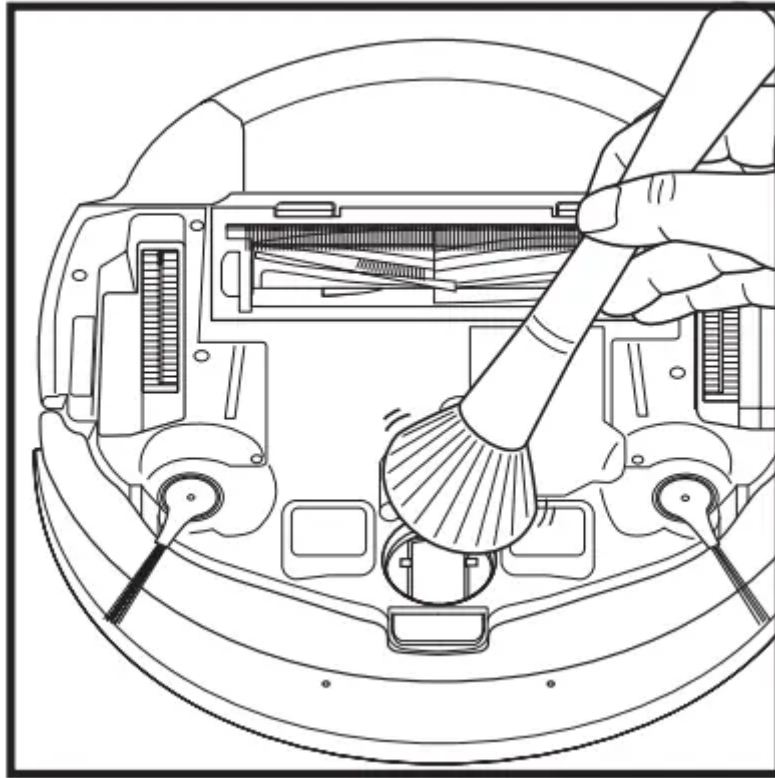


- Carefully unwind and remove any string or hair wrapped around brushes.
- Gently wipe brushes with a dry cloth. To reinstall, snap the brushes over the pegs. Spin the brushes manually to make sure they are installed correctly.

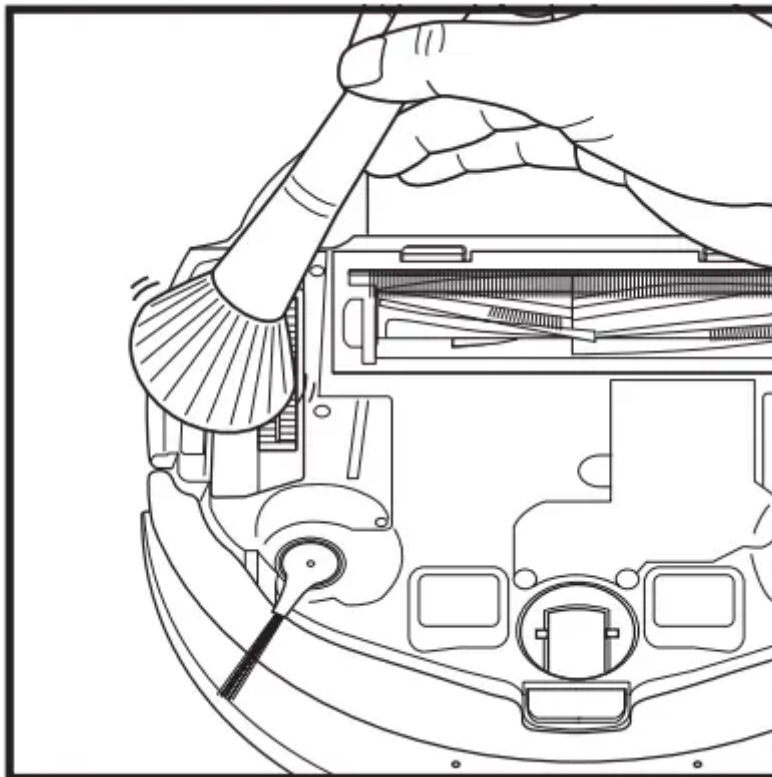
NOTE: Remove and replace any side brushes that are bent or damaged. To remove a brush, lift it off its peg.

## **CLEANING THE WHEELS**

**CLEAN FRONT WHEEL HOUSING PERIODICALLY.** See [sharkaccessories.com](http://sharkaccessories.com) for replacement parts.



- Rotate the front wheel while lightly brushing away dirt and debris. Clean the wheel and the housing around it.



- Periodically clean the drive wheels and the housing around them. To clean, rotate each drive wheel while dusting.

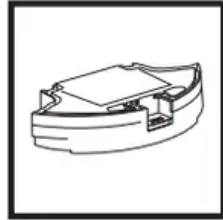
NOTE: Brush not included.

## REPLACEMENT PARTS

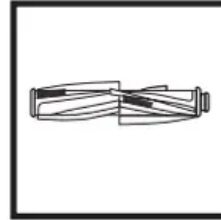
NOTE: To order replacement parts and filters, visit [sharkaccessories.com](http://sharkaccessories.com).



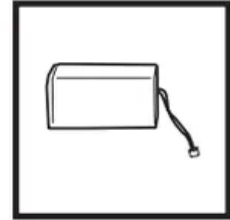
**Washable Filter**



**Robot Dust Bin**



**Brushroll**



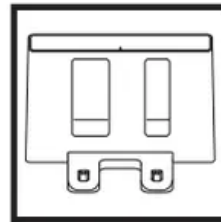
**Battery**



**Brushroll Door**



**Side Brushes**



**Charging Dock**



**CAUTION:** Turn off power before performing any maintenance.

## TROUBLESHOOTING

If any error lights are illuminated or flashing on your Shark® AI Robot, see the error code chart below:

ERROR CODE	SOLUTION
CLEAN (RED) + ! (RED) flashing	Suction motor failure. Remove and empty the dust bin, clean the filters, and remove blockages to ensure nothing is reducing suction.
CLEAN (RED) flashing	Robot may be stuck on an obstacle. Move robot to a new location on a level surface
DOCK (RED) flashing	Front bumper may be jammed. Clean the bumper and make sure it moves in and out freely
CLEAN (WHITE) + DOCK (RED) solid	BotBoundary® error. Move your robot to a flat surface away from the magnetic boundary strip and try cleaning again
CLEAN (RED) + DOCK (WHITE) flashing	Cliff sensor error. Move your robot to a new location and clean its cliff sensors.
CLEAN (RED) + DOCK (RED) flashing	Robot dust bin has been removed and needs to be reinserted.
DOCK (RED) + ! (RED) flashing	Side brush is stuck. Remove any debris from around the side brushes.
CLEAN (RED) + DOCK (RED) + ! (RED) flashing	A drive wheel is stuck. Clean the wheels and remove any debris wrapped around the axles.
CLEAN (WHITE) + DOCK (RED) + ! (RED) flashing	Wheel motor encoder failure. Please turn the power off and back on.
CLEAN (WHITE) + ! (RED) flashing	Blockage in brushroll. Remove any debris from around the brushroll.
CLEAN (RED) + DOCK (WHITE) + ! (RED) flashing	Robot has encountered an error while booting. Please turn the power off and back on.
CLEAN (WHITE) + DOCK (RED) flashing	Robot cannot locate dock. Please pick up your robot and place it on the dock.
BATTERY ICON (RED) flashing	Battery is critically low and needs recharging. If your robot is unable to dock, place the robot manually on the dock.
CLEAN (RED) + DOCK (WHITE) flashing + ! (RED)	Robot is stuck. Please move to a level surface



**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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