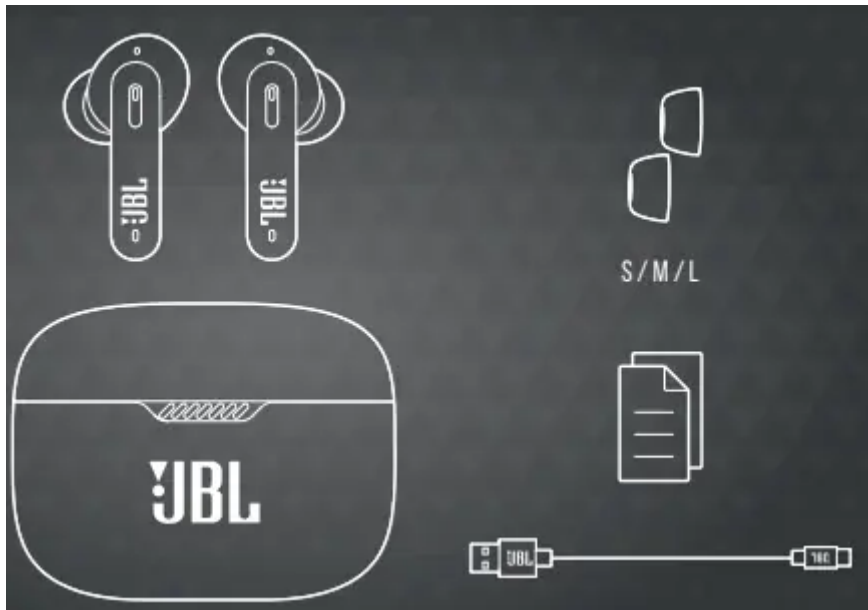


Quick start guide for Headphone

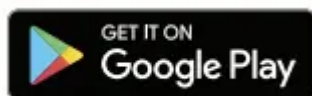
WHAT'S IN THE BOX



APP



GET EVEN MORE CONTROL AND PERSONALIZATION OF YOUR LISTENING EXPERIENCE WITH THIS FREE APP.

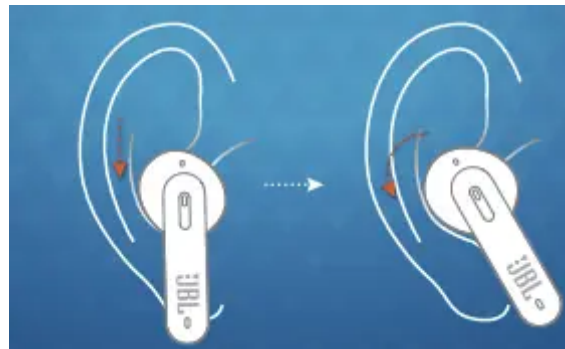


How to wear

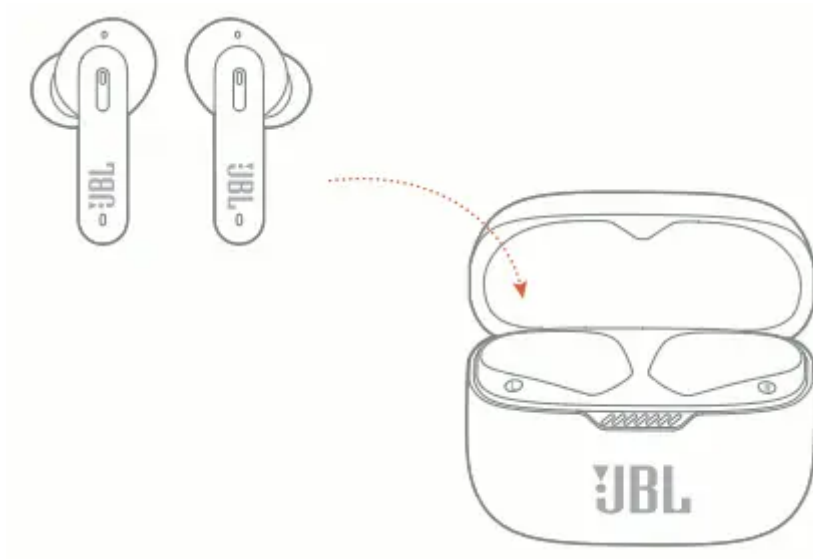
1 Try different sizes for a perfect fit and audio performance.



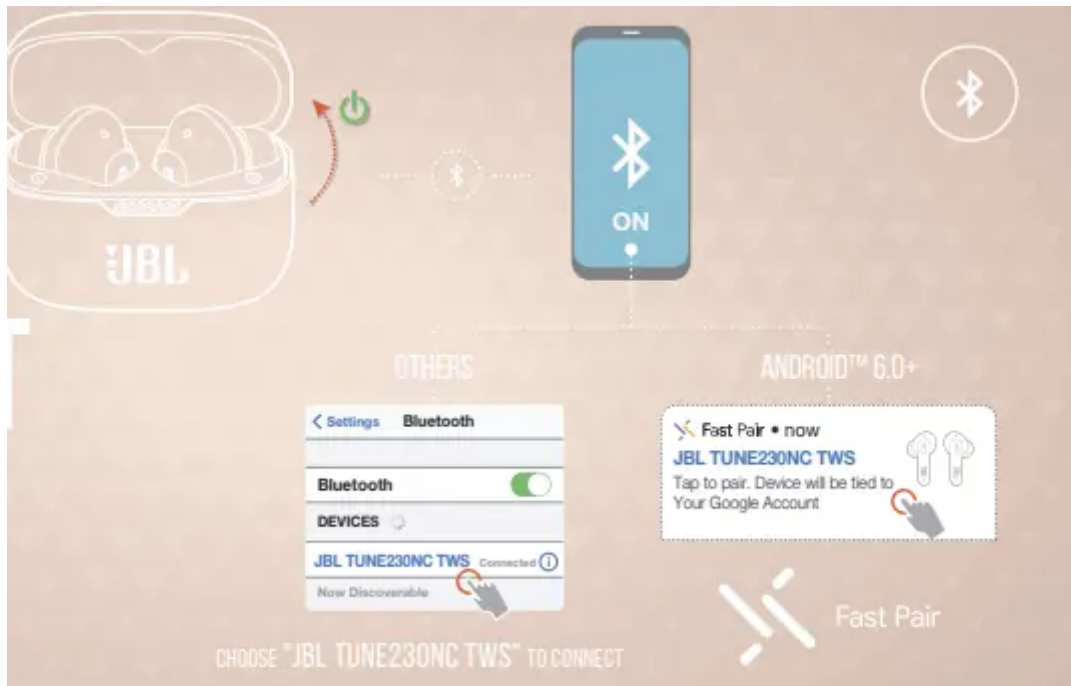
2



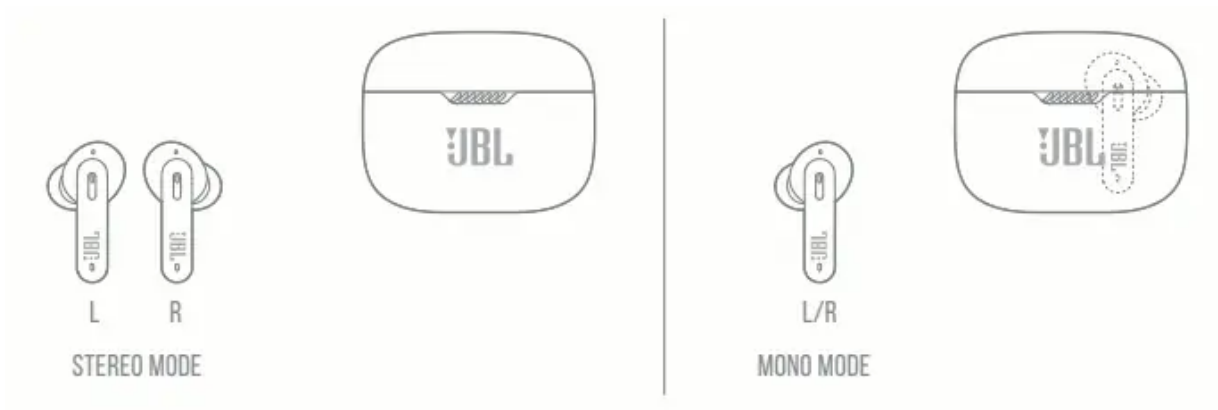
First time use



Power on & CONNECT

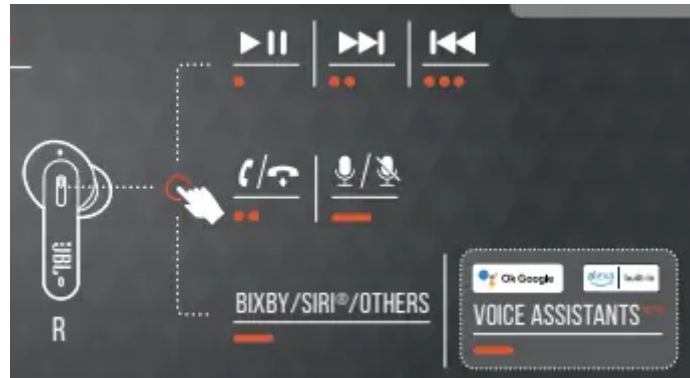


DUAL CONNECT + SYNC



CONTROLS

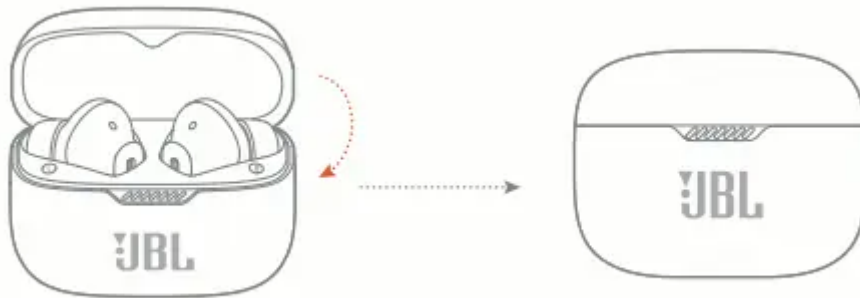
- Tap × 1
- Tap × 2
- Tap × 3
- HOLD (2S)



* Enable advance controls by connecting your JBL TUNE230NC TWS to JBL Headphones App .

** ENABLE YOUR VOICE ASSISTANT THROUGH JBL HEADPHONES APP AND ASSIGN IT TO YOUR PREFERRED EARBUD (L/R).

Power off



MANUAL SETUP

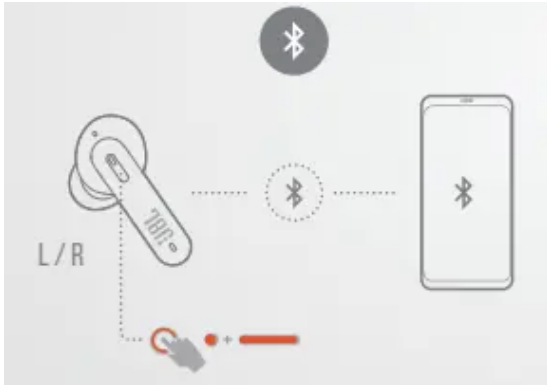
■ TAP × 1

■ TAP × 2

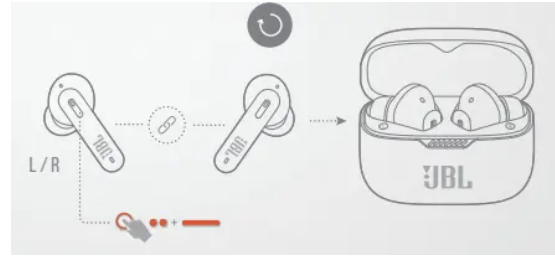
— HOLD (5S)



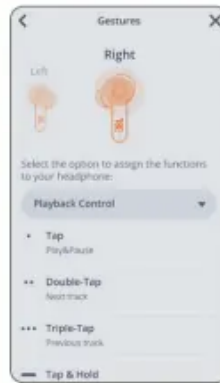
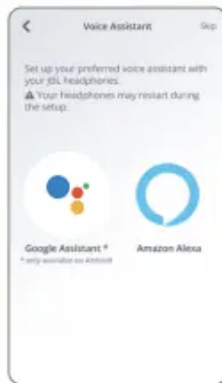
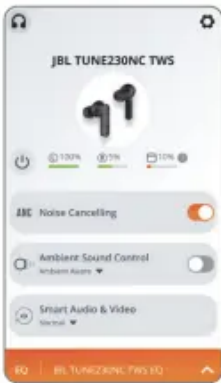
Connect to a new Bluetooth device



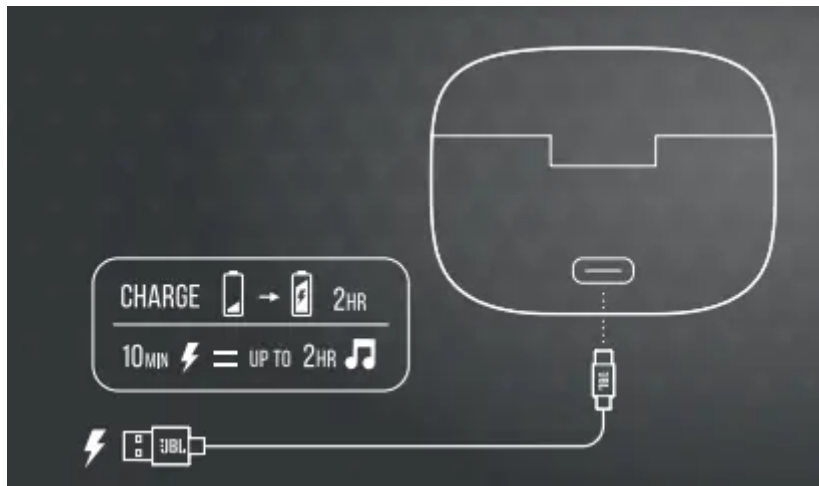
Factory reset



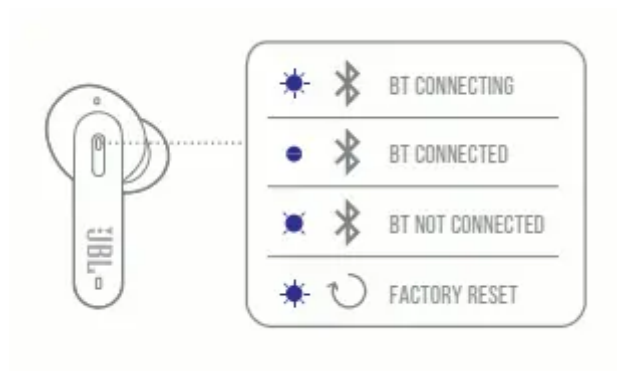
DO MORE WITH THE APP

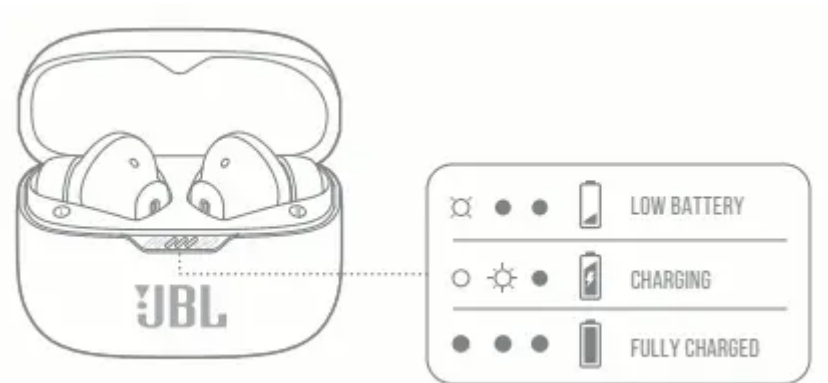


Charging



Led behaviors





About this item

- **JBL Pure Bass Sound:** Smartly designed 10mm drivers enhanced by the Dot form factor deliver JBL's Pure Bass Sound so you'll feel every pulsing beat..Note : If the size of the earbud tips does not match the size of your ear canals or the headset is not worn properly in your ears, you may not obtain the correct sound qualities or call performance. Change the earbud tips to ones that fit more snugly in your ears
- **Product Note :** If the size of the earbud tips does not match the size of your ear canals or the headset is not worn properly in your ears, you may not obtain the correct sound qualities or call performance. Change the earbud tips to ones that fit more snugly in your ears
- **Active Noise Cancelling with Smart Ambient:** Hear more of what you want, less of what you don't. Active Noise Cancelling technology with 2 microphones lets you minimize audio distractions. With Ambient Aware, you can tune into your surroundings at any time so that you feel safer when you're out in the world, while TalkThru lets you stop for a quick chat without having to remove your headphones.
- **4 mics for perfect voice calls:** Enjoy hassle-free, hands-free calls in stereo. The Tune 230NC TWS are equipped with 4 microphones, so you'll always be heard with perfect clarity. Never hesitate to take or make a call again..Note:If you face issue in Bluetooth connectivity please turn off the Bluetooth function for a couple of minutes, then turn it back on
- **Up to 40 hours of battery life:** Never miss a beat with 40 (10 plus30) hours of battery life or 8 hours, plus 24 hours in the case when noise cancelling is engaged. Need a boost. Speed Charge for just ten minutes to get 2 hours of playtime.
- **Water resistant & sweatproof:** Don't be deterred by bad weather. Thanks to IPX4 water resistance and sweatproofing, there isn't a workout or downpour the Tune 230NC TWS can't handle. Dynamic frequency response range (Hz) 20 Hz – 20 kHz

Note: Products with electrical plugs are designed for use in the US. Outlets and voltage differ internationally and this product may require an adapter or converter for use in your destination. Please check compatibility before purchasing.

Bluetooth Troubleshooting

How to avoid Bluetooth interference/interruptions:

Always have a clear line of sight between your Bluetooth device (speaker, headphones, etc.) and source device (Smartphone/tablet/PC, etc). Be aware of obstacles in front of your devices.

Try to shutdown products that have Bluetooth, but not are not being used. They are often the reason for interference even though they are not being used.

Do not stand too close to your Wi-Fi router since a Wi-Fi signal is stronger and in many cases will "overlap" the connection.

Be aware of walls around you. Concrete and brick walls will often interrupt the signal, as it cannot pass through such thick walls.

Bluetooth signals cannot travel through water, which includes the human body. Make sure with Wireless Headphones to keep your Source device and the receiver on the same side of your body.

Open spaces such as parks can cause issues for your devices, as open air is "bad" for any Bluetooth signal if it cannot reflect from objects around you.

Pairing issues with a Smartphone or Tablet:

First, try to restart the Bluetooth connection on your source device (Smartphone/tablet/PC) by switching Bluetooth off and on again with a short pause in between.

Forget" (remove) the previously paired connection (on your smartphone/tablet/PC) in your Bluetooth settings if you had once paired with our product.

Try to restart the source device(Smartphone/tablet/PC) by powering it off and on again, and after restarting try to establish a Bluetooth connection to your product.

If the above does not work, then try to restart your product (Portable speaker, Headphone) by turning it off and on again.

Press and hold down the Bluetooth button on your device (Portable speaker, Headphones) to initiate pairing mode again.

Go into the Bluetooth settings on your Smartphone/tablet or PC to start the pairing process.

You should now have a successful pairing with our device, but if you are still experiencing issues then contact us again.

Pairing issues with a Computer or PC:

In most cases when a Computer/PC/Laptop has issues connecting to a Bluetooth device (Portable speaker, Headphones, Active speakers), it's caused by your Computer/PC/Laptop's Bluetooth driver (software).

The driver (software) should support the following Bluetooth protocols, to be able to play music/sounds from your Computer/PC/Laptop:

A2DP (Advanced Audio Distribution Profile) driver for your Computer/PC/Headphones to transfer music.

AVRCP (Audio/Video Remote Control Profile) driver to send skip/forward/pause/play music to your device

Always get the latest driver version available for your Computer/PC/Laptop.

To download the correct driver (software), visit the manufacturer's website of your Computer/PC/Laptop. They usually have a "Support/Download" section where you can find the correct driver. Otherwise, contact their support.

The standard drivers provided by Microsoft/Windows systems are often not correct, and will result in error messages (such as having to enter a PIN code), or pairing not working.

What is Bluetooth technology?

Bluetooth technology is a wireless technology that exchanges data (Music etc.) over short distances from a mobile device.

Bluetooth range depends on your surroundings (reflection from objects) and what chipset is being used (some can go 1 meter, 10 meters or 100 meters).

Our Bluetooth devices typically supports up to 10 meter distance from the source device.

Explaining the different Bluetooth profiles used in our devices:

Many of our Bluetooth devices have a specification sheet like Bluetooth Profiles Supported: A2DP v1.5/AVRCP v1.6. These are the protocols that a specific Bluetooth speaker or Headphone device is compatible with. This might look too technical for some customers, but all you need to know is that Bluetooth Speakers and Headphones they are the only ones with these profile that you need to be aware of:

A2DP – A2DP stands for 'Advanced Audio Distribution Profile' and is a Bluetooth protocol that allows mobile users to stream high quality (stereo or mono) audio wirelessly. If you want to listen to your music on a pair of Bluetooth headphones or speakers, both devices need to support this.

AVRCP – AVRCP stands for 'Audio/Video Remote Control Profile' and controls remote functions such as pause/start/skip/forward.

HSP – HSP stands for 'Headset Profile' and is a Bluetooth profile to enable a two-way wireless Headphone to be used with a Bluetooth smartphone. In our Headphones this is one of the most common Bluetooth profiles and supports simultaneous two-way (full-duplex) audio, but it does not support stereo audio.

HFP - HFP Stands for 'Hands Free Profile'. This profile provides the same abilities as HSP does, but adds abilities such as redial last number called, voice dialing and call waiting.

Note for HSP and HFP:

You can also use it with devices other than phones, like your Computer/PC with a Bluetooth Headphone that could be used with a Bluetooth-enabled PC and VoIP software to place an Internet phone call (**NOTE:** some PC software requires different drivers for specific purposes like SKYPE - Always refer to the manufacturer of the PC/Laptop for help with setting this up).

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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