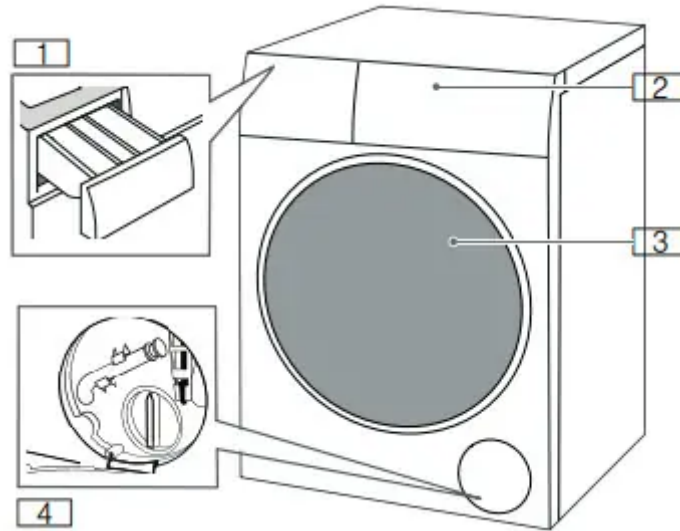


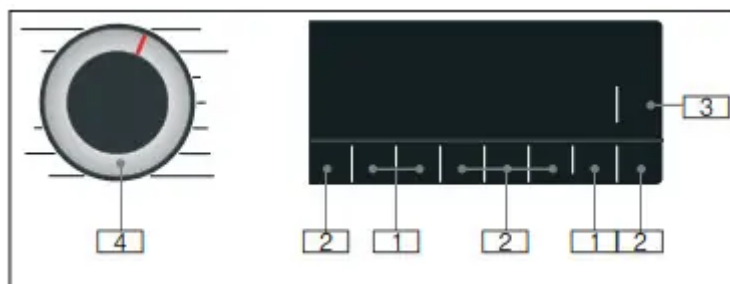
## Getting to know the appliance

### Appliance




- 1 Detergent drawer
- 2 Control panel
- 3 Loading door
- 4 Service flap

### Control panel



1 Programme default settings can be changed. Overview of all programme default settings → Page 33

2 Additional programme settings can be selected. Overview of all additional programme settings → Page 34

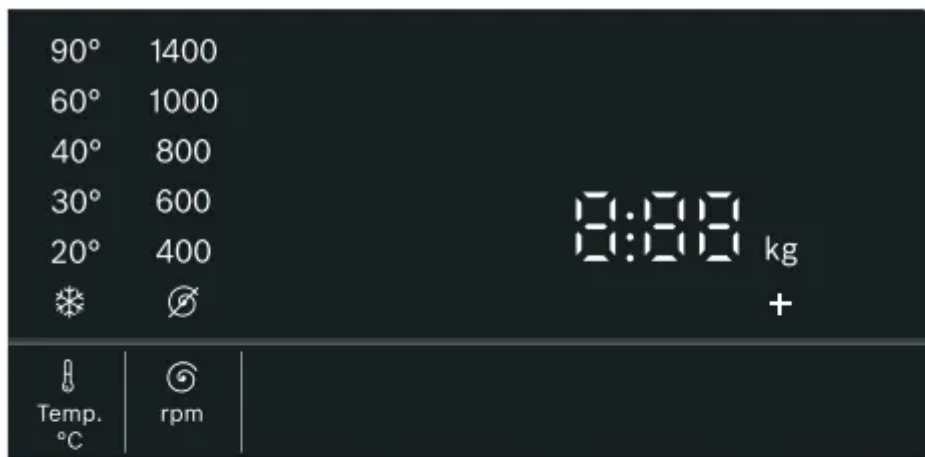
3  Start/Reload button for starting, interrupting, (e.g. adding laundry) and cancelling a programme.

4 Programme selector for selecting the programme and for switching the appliance on and off.

**Display panel**

**Programme default settings**

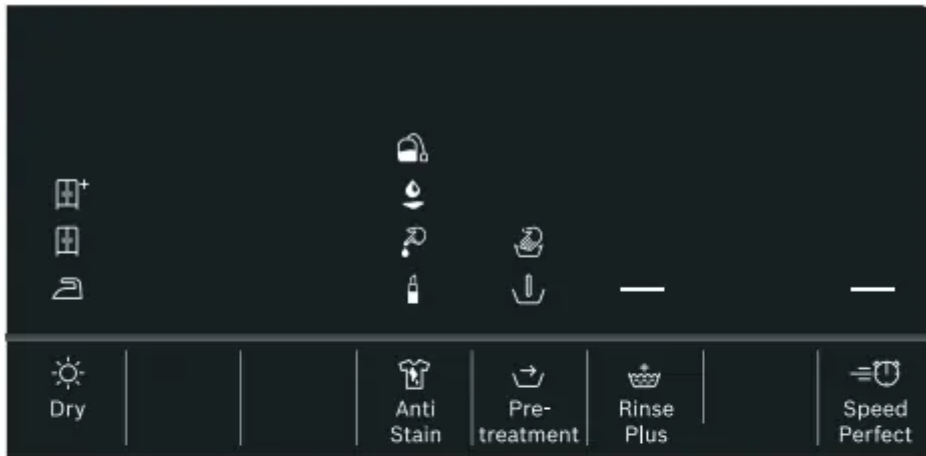




Display	Setting	Description
❄ - 90°	Temp.°C	Temperature that can be set in °C ❄ = cold
⊘ - 1400*	rpm	Spin speed in rpm (revolutions per minute) ⊘ = No spin
2:30*	Programme remaining time	Programme remaining time depends on the programme selection in h:min (hours:minutes)
0.5 - 24 h	Finished in	Programme ends after ... h (h = hours)
10,0* kg/ 6,0* kg	Maximum load for washing/drying	Recommended load in kg
* Depending on the selected model and programme.		

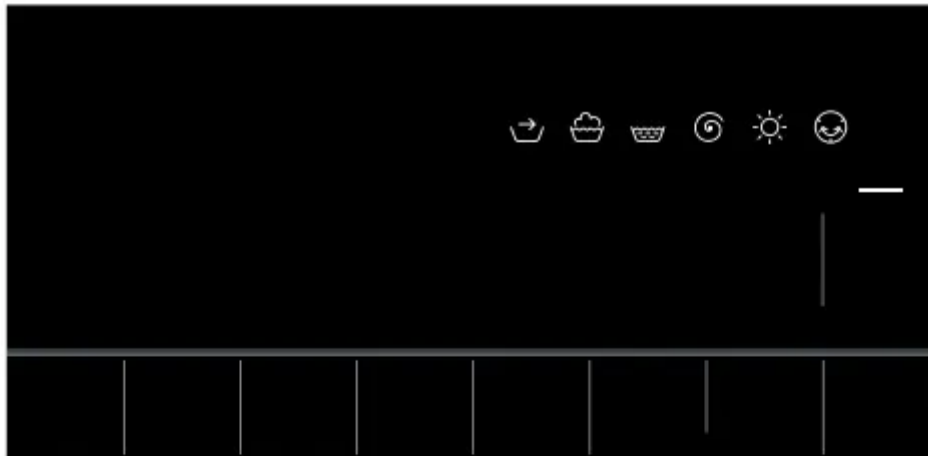
\* Depending on the selected model and programme.

### Additional programme settings



Display	Setting
	Dry
	Anti Stain
	Rinse Plus
	Pre-treatment
	SpeedPerfect

### Status indicators for the programme progress (programme sequence)



Display	Setting
—	Start/Reload button
→	Pretreatment
🧺	Wash
🧺	Rinse
🌀	Spin/Drain
☀️	Dry
😊	Wrinkle guard
End	Programme end

## Laundry

### Preparing laundry for washing

#### Protecting your laundry and appliance

##### Caution!

Damage to the appliance/textiles

Foreign objects (e.g. coins, paper clips, needles, nails) may damage the washing or components of the appliance.

The following instructions must be observed when preparing your laundry:

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.


- Do not exceed maximum load. Overfilling will impair the washing result.
- Keep detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue or droplets.
- Empty any pockets. Remove any foreign objects.
- Remove metal parts (paper clips, etc.).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts, should be turned inside out.
- Ensure that underwired bras are appliance-washable.
- Wash delicates in a net or bag (tights, underwired bras, etc).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in a net/bag.

### Sorting laundry










Sort your laundry according to the care instructions and manufacturer's information on the care labels, depending on:

- Type of fabric/fibre
- Colour

**Note:** Laundry may discolour. Wash white and coloured items separately. Wash new coloured items separately the first time you wash them.

- Soiling Wash laundry with the same level of soiling together.
  - Light: No need to pretreat, adjust the  SpeedPerfect setting if necessary.
  - Normal
  - Heavy: Load less laundry, need to pretreat or soak laundry firstly.
  - Stains: Remove/pretreat stains while they are fresh. First dab with soapy water; do not rub. Then wash the items of laundry with the appropriate programme. Stubborn or dried-in stains can sometimes only be removed by washing several times.

#### ■ Symbols on the care labels

-  Suitable for normal washing process; e.g. Cottons  programme
-  A gentle washing process is required; e.g. Synthetics  programme
-  An especially gentle washing process is required; e.g. Delicates/Silk  programme
-  Suitable for washing by hand; e.g.  Wool  programme







 Do not machine wash.

## Preparing laundry for drying

**Note:** To ensure an even drying result, sort the laundry according to the:


- Type of fabric
- Care symbols which are indicated on the care labels

Only dry laundry which is labelled “dryer-proof” or which has the following care symbols:

■  : You can select Cottons  /Cottons Eco  Wash & Dry 60'/Rinse  Spin/  My Time +  Dry

■  : You can select Daily Wash  /Synthetics  Wool  Down Wear/  Hygiene Care +  Dry

The following textiles must not be dried:


-  = care symbol “Do not dry”
- Delicates (silk, synthetic curtains).
- Textiles which contain foam rubber or similar materials.
- Textiles which were treated with flammable liquids, e.g. with stain remover, petroleum ether, thinners. Risk of explosion!
- Textiles which still contain hairspray or similar substances.


## Notes

- Before drying, hand-washed textiles must be spun at the appropriate spin speed.
- Before drying, spin at the optimum speed. A spin speed of more than 1000 rpm is recommended for cotton, more than 800 rpm for easycare textiles.
- Do not iron washing immediately after drying. It is recommended to roll the washing up first to distribute residual moisture evenly.
- To ensure a good drying performance, quilts, terry cloths and other large textiles should be dried separately.
- Do not exceed the maximum load.

## Starching

**Note:** Laundry should not be treated with fabric softener.

1. Switch on the appliance.
2. Select the Rinse  programme.

3. Measure starch into dispenser  in accordance with the manufacturer's instructions (clean first if necessary).

4. Touch the  Start/Reload button.

## Dyeing/bleaching






Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions.

Do not use the appliance to bleach clothes.

## Detergent

### Correct selection of detergent

The care label is crucial to ensure correct detergent selection, temperature and laundry treatment.

- Standard detergent with optical brighteners suitable for heat-resistant white washing made from linen or cotton Programme: Cottons  / cold – max. 90 °C
- Detergent for colours without bleach or optical brighteners suitable for coloured washing made from linen or cotton Programme: Cottons  / cold – max. 60 °C
- Detergent for colours/delicates without optical brighteners suitable for coloured laundry made from easy-care fibres, synthetic fibres Programme: Synthetics  / cold – max. 60 °C
- Detergent for delicates suitable for delicate, fine fabrics, silk or viscose Programme: Delicates/Silk  / cold – max. 40 °C
- Detergent for woollens suitable for woollen fabrics Programme: Wool  / cold – max. 40 °C

### Saving energy and detergent

For light and normal soiling, you can save energy (lower washing temperature) and detergent.

### **Saving**

Reduced temperature and detergent quantity as per the recommended dosage



Temperature as per the care label and detergent quantity as per the recommended dosage for heavy soiling

### **Soiling/note**

#### **Light**

No visible dirt or stains. Clothing has taken on some body odour, e.g.:

- Light summer/sports clothing (worn for a few hours)
- T-shirts, shirts, blouses (worn for up to one day)
- Guest bed linen and hand towels (used for one day)

#### **Normal**

Visible dirt or a few light stains, e.g.:

- T-shirts, shirts, blouses (sweat soaked, worn a few times)
- Towels, bedding (used for up to one week)

















#### **Heavy**




































Dirt and/or stains clearly visible, e.g. tea towels, baby items, work clothing

**Note:** When measuring the amount of all detergents/additives/care products and cleaning agents, please always check the manufacturer's instructions and information.

# Overview of programmes

## Selectable programme

Programme/Type of laundry	Options/Information
<b>Name of the programme</b> Brief explanation of the programme and for which fabrics it is suitable.	Max. load for washing/ Max. load for drying Max. load as kg depending on the model and the programme selectable temperature* as °C selectable spin speed* in rpm possible additional programme settings* possible setting for drying* (De)selectable ✓, not selectable - softener
<b>Cottons</b>  Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen. Notes <ul style="list-style-type: none"> <li>The symbol  (drum clean information signal) flashes if you have not used any programme at a temperature of 60°C or higher for an extended period. Do not load any laundry, and select the <b>Cottons</b>  <b>90°C</b> programme to clean and care for the drum and the outer tub, then the symbol will disappear. → Page 44</li> <li>Switching the drum clean information signal on/off. → 'Appliance settings' on page 39</li> </ul>	10,0 (5,0**) kg/6,0 kg * - 90 °C 400 - 1400 rpm  SpeedPerfect,  Rinse Plus,  Anti Stain,  Pre-treatment  Dry ✓ (☐* ✓, ☐ ✓, ☐ ✓) possible
<b>Cottons Eco</b>  Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen. Energy-optimised washing by reducing the temperature while achieving a comparable washing result for the <b>Cottons</b>  programme. Note: The washing temperature is lower than the selected temperature. If you want to achieve a higher water temperature, use the <b>Cottons</b>  programme with a higher temperature as required.	10,0 kg/6,0 kg * - 90 °C 400 - 1400 rpm  Rinse Plus,  Anti Stain,  Pre-treatment  Dry ✓ (☐* ✓, ☐ ✓, ☐ ✓) possible
* Depending on the model and the programme. ** Reduced load with  SpeedPerfect additional programme setting.	

Programme/Type of laundry	Options/Information
<b>Synthetics</b>  Textiles made of synthetic materials or blended fabrics.	4,0 kg/2,5 kg  - 60 °C 400 - 1400 rpm  SpeedPerfect,  Rinse Plus,  Anti Stain,  Pre-treatment  Dry ✓ (  * ✓,  ✓,  ✓ ) possible
<b>Daily Wash</b>  Mixed load of cottons and synthetic fabrics.	4,0 kg/2,5 kg  - 60 °C 400 - 1400 rpm  SpeedPerfect,  Rinse Plus,  Anti Stain,  Pre-treatment  Dry ✓ (  * ✓,  ✓,  ✓ ) possible
<b>Delicates/Silk</b>  For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blends (e.g. silk blouses, silk scarves).	2,0 kg/-  - 40 °C  - 800 rpm  Rinse Plus,  Anti Stain,  Pre-treatment  Dry - possible
<b>Wool</b>  Hand- or appliance-washable fabrics that are made of wool or contain wool; particularly gentle wash programme to prevent laundry from shrinking, with longer pauses in the programme (during which the items rest in the water). Note: In order to prevent clothing shrink, after drying still contain a small amount of water, please take out the clothes as soon as possible after the end of the programme to dry.	2,0 kg/1,0 kg  - 40 °C  - 800 rpm -  Dry ✓ (  * -,  -,  ✓ ) possible
* Depending on the model and the programme. ** Reduced load with  SpeedPerfect additional programme setting.	

Programme/Type of laundry	Options/Information
<b>Rinse</b> For rinsing with a subsequent spin cycle.	-/ - 1400 rpm Rinse Plus Dry ✓ (1400 rpm ✓, 1400 rpm ✓, 1400 rpm ✓) possible
<b>Spin/Drain</b> For spinning with a selectable spin speed and subsequent draining. If you have selected 1400 rpm, it will run Drain programme, the water is only drained after rinse process, no spin cycle.	-/ - 1400 rpm - Dry ✓ (1400 rpm ✓, 1400 rpm ✓, 1400 rpm ✓) not possible
<b>Down Wear</b> Appliance-washable fabrics stuffed with down, such as pillows and duvets; also suitable for items stuffed with synthetic fibres. <b>Notes</b> <ul style="list-style-type: none"> <li>It is recommended that you pull down the coat zipper before drying and turn the inner layer inside out.</li> <li>Use the special detergent for down.</li> </ul>	2,0 kg/2,0 kg 60 °C 400 - 1000 rpm Rinse Plus Dry ✓ (1400 rpm ✓, 1400 rpm ✓, 1400 rpm ✓) not possible
<b>Hygiene Care</b> An innovative program, pretreat dry laundry by hot air (up to 65°C) to for additional hygienic demands, followed by a low temperature washing cycle. Achieves both hygiene effect and fabric care. Suitable for most non-delicate textile.	4,0 kg/2,5 kg 30 °C 400 - 1400 rpm SpeedPerfect, Rinse Plus, Anti Stain, Pre-treatment Dry ✓ (1400 rpm ✓, 1400 rpm ✓, 1400 rpm ✓) possible
<b>Refresh</b> Odor removal and wrinkle reduction program, suitable for wool, linen, suits, etc. which do not need frequent washing. <b>Notes</b> <ul style="list-style-type: none"> <li>It is recommended to hang the clothing in a ventilated environment for 3-5mins after program finished. In case of continuously using the refresh program, it is recommended to run a washing cycle between each refresh program cycle to remove odor from the appliance.</li> <li>The detergent can not be added for this programme.</li> </ul>	-/1,0 kg - - - Dry - not possible
* Depending on the model and the programme. ** Reduced load with SpeedPerfect additional programme setting.	

Programme/Type of laundry	Options/Information
<b>Super Quick15' Wash &amp; Dry 60'</b> For small amount lightly soiled garments made of cotton, linen, synthetic or blended fabrics. Approx. 15 mins for washing. If drying function is selected, it's followed by another approx. 45 mins drying process. <b>Note:</b> The default programme is Super Quick15'. You can switch to Wash & Dry 60' programme by touching Dry button.	2,0 kg/1,0 kg 40 °C 400 - 1000 rpm - Dry ✓ (1400 rpm ✓, 1400 rpm ✓, 1400 rpm ✓) possible
<b>My Time</b> Mixed fabrics; for lightly soiled laundry made of cotton and synthetics. The length of the programme can be set each time from the minimum 20 minutes. The maximum programme length is 120 minutes, it can be reduced in 10-minute increments. <b>Notes</b> <ul style="list-style-type: none"> <li>The Finished in programme default setting can not be selected for this programme.</li> <li>This programme is only used for drying process, the detergent can not be added.</li> <li>It is recommended to use automatic drying function to get better drying result and save energy.</li> </ul>	-/6,0 kg - - - Dry - not possible
<b>Intensive Dry</b> Single normal dry program for drying garments with higher temperature., - by selecting 1400 rpm to achieve automatic cupboard dry result, - by selecting 1400 rpm+ to achieve automatic cupboard+ dry result, - by selecting 1400 rpm to achieve automatic iron dry result.	-/6,0 kg - - - - Dry ✓ (1400 rpm ✓, 1400 rpm ✓, 1400 rpm ✓) not possible
* Depending on the model and the programme. ** Reduced load with SpeedPerfect additional programme setting.	

## Drying table

Recommended drying programme	Estimated drying time (min)			
	Drying load (kg)	(Cupboard dry)	* (Cupboard dry+)	(Iron dry)
Cottons	1,0-2,0	50-80	65-100	45-60
	2,0-4,0	80-140	100-160	60-90
	4,0-6,0	140-200	160-270	90-140
Synthetics /Daily Wash	0,5-1,5	50-70	65-100	35-45
	1,5-2,5	70-100	100-125	45-55
Down Wear	2,0	60-100	100-130	-

- Drying time table is only for reference. For wash + dry program, washing duration shall be added for total program time.
- The time listed above is the reference value, the actual drying effect may be affected by the clothing type, clothing weight, dehydration degree and ambient temperature.
- In order to achieve uniform drying effect, it is recommended to distinguish between heavy and lightweight clothing. For example, separate the thick towel and the shirt to bake.
- Cupboard dry+) is recommended for drying bulky or heavy clothing.
- In order to reduce the folding of clothing after drying, it is recommended to put a small amount of clothing drying.
- Please refer to the panel display for the drying time of the programme not mentioned in the table above.

## Programme default settings

You can change the default settings for selected programmes. The settings can be changed even while the selected programme is running. The effects depending on the progress of the programme.

### Temp.°C

Before and after the programme starts, you can change the temperature setting, depending on what stage the programme is in, by adjusting the desired temperature on the display.

The maximum temperature that can be set depends on the programme that has been selected.

### rpm

Depending on what stage the programme is in, you can change the spin speed (in rpm; revolutions per minute) before and during the programme by adjusting the desired speed on the display

setting : = "No spin". The rinsing water is drained but there is no final spin. The laundry stays wet inside the drum, e.g. for items that should not be spun.




You can select “No spin” to prevent creasing if the laundry will not be taken out of the appliance immediately after the programme has ended.

The maximum speed that can be set depending on the model and the programme that has been selected.

## Finished in




Before starting the programme, you can preselect the programme end (“Finish in” time) in 0.5h (h = hour) increments (between “minimum selectable ending time” and 9.5h) or 1 hour increments (between 10h and 24h) up to a maximum of 24 hours.

To do this:

- 1. Select a programme (except  My Time\* programme). The programme duration is displayed for the selected programme, e.g. 2:30 (hours:minutes).
- 2. Select the  Finished in button repeatedly until the required number of hours is displayed.
- 3. Select the  Start/Reload button. The programme starts. The selected number of hours (e.g. 8h) is shown in the display panel and counts down until the programme starts. The duration of the programme is then displayed.


**Note:** The length of the programme is automatically adjusted when the programme is running. Changes to the programme default settings or additional programme settings may also change the programme duration.

After starting the programme (if a “Finish in” time has been selected and the programme has not yet started), you can change the preselected number of hours as follows:

- 1. Select the  Start/Reload button.
- 2. Select the  Finished in button repeatedly to change the number of hours.
- 3. Select the  Start/Reload button.

## Operating the appliance

### Preparing the appliance

The appliance was tested before delivery. To remove residual water from the test procedure, the first wash cycle should be run without laundry using the Cottons  90°C programme.

→ "Before washing for the first time" on page 20

### Notes

- Never switch on a damaged appliance!
- Inform customer service!

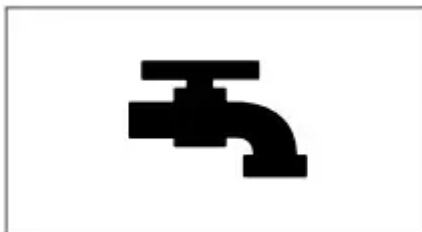
1. Insert mains plug.

**Warning Risk of death from electric shock!** Risk of death if live parts are touched.

– Never pull out the mains plug by tugging the power cord.

– Insert/pull out the mains plug with dry hands only.

2. Turn the water tap on.



3. Open the appliance door



**Note:** If you have activated the childproof lock, you must first deactivate it before you can set a programme.

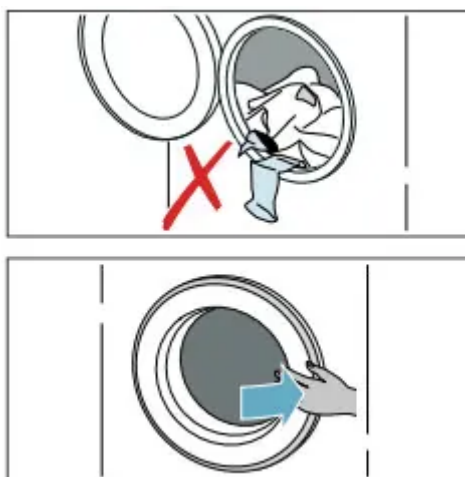
Use the programme selector to select the required programme. The programme selector can be rotated in either direction. The appliance is switched on.

The programme default settings for the selected programme alternately appear in the display panel:

- The maximum load and
- the duration of the programme and
- ...

### **Placing laundry into the drum**

Open the door, place laundry in the drum, make sure that no items of laundry are trapped between the door and the rubber seal, and close the door



## Notes

- Unfold and load presorted items of laundry. Mix large and small items. Washing items of different size distribute themselves better during the spin cycle. Individual items of washing may cause an unbalanced load.
- Observe the maximum specified load. Overfilling adversely affects the washing/drying result and promotes creasing.

## Dosing and adding detergent and care products

**Caution! Damage to the appliance** Detergents and agents for the pretreatment of laundry (e.g. stain remover, prewash sprays, etc.) may damage the surfaces of the appliance. Keep these agents away from the surfaces of the appliance. Using a damp cloth, immediately remove any fine spray residue and other residue/ droplets.

## Dosing

Dose the detergents and care products according to:

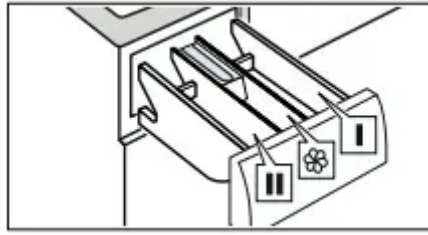
- water hardness (ask your water supply company),
- the manufacturer's specifications on the packaging,
- the amount of laundry,
- soiling.

## Filling the dispensers

1. Pull out the detergent drawer.

**:Warning Eye / skin irritation!** If the detergent drawer is opened while the appliance is running, detergent/care product may run out. Carefully open the drawer. If detergent/care product comes into contact with eyes or skin, rinse thoroughly. If accidentally swallowed, seek medical advice.

2. Pour in detergent and/or cleaning product.



Dispenser I Detergent for pretreat and clothing disinfectant. (only for the appliance with pretreat and disinfectant function)


Dispenser II Softener, starch. Do not exceed the maximum load.

Dispenser III Detergent for main wash, water softener, bleach, stain remover.

### Notes

- Always follow the manufacturer's instructions when dosing all detergents, cleaning aids, care products and cleaning agents.
- Dilute viscous fabric softener and fabric conditioner with water. This will prevent blockages.
- Be careful when opening the detergent drawer while the appliance is running

### Starting the programme




Touch and hold  Start/Reload button for 1~2 seconds, then release the button. The programme starts and the appliance door is locked.



The finish-in time is shown in the display panel and counts down until the programme starts. After the programme has started, the programme duration is displayed. And the symbols for the programme progress are lighting up.


### Childproof lock

You can lock the appliance to prevent the settings you have set from being changed inadvertently. To do this, activate the childproof lock.

To activate the childproof lock:

After the programme starts, Touch and hold the  Rinse Plus and  Finished in buttons for 3 seconds. The symbol  lights up in the display panel.

-  lights up: The childproof lock is activated.
-  flashes: If the programme and programme settings are adjusted while childproof lock is activated.

**Note:** When the programme ends, End is displayed. The door is unlocked.  symbol remain on to remind you to deactivate the childproof lock.

To deactivate the childproof lock:



Touch and hold the  Rinse Plus and  Finished in buttons until the symbol  disappears.


## Adding/removing laundry

After starting the programme (only for washing), you can add or remove laundry if necessary.

Touch the  Start/Reload button. The appliance checks whether reloading is possible.

If the following appears on the display panel :

- The symbol  disappears, reloading is possible.
- The symbol  lights up, reloading is not possible.



To continue the programme, touch the  Start/Reload button. The programme continues automatically.


### Notes

- Do not leave the door open for too long when adding laundry as water from the laundry may leak out.
- For safety reasons, the door remains locked when the water level or temperature is high, or while the drum is turning, and it is not possible to add laundry during this time

## Changing the programme




If you have started the wrong programme by mistake, you can change the programme as follows:

1. Touch the  Start/Reload button.
2. Select another programme.
3. And touch the  Start/Reload button again. The new programme starts from the beginning.



**Note:** If drying is activated, after touching the  Start/Reload button, when the Hot is displayed, waiting for the appliance running to cool down the laundry till the Hot disappears, then select another programme.

## Cancel the programme


For programmes washing at high temperatures:

1. Touch the  Start/Reload button.
2. To cool down laundry: Select Rinse  .
3. Touch the  Start/Reload button.



For programmes washing at low temperatures:

1. Touch the  Start/Reload button.
2. Select  Spin/Drain.
3. Touch the  Start/Reload button.


For programmes in drying process:

- 1. Touch the  Start/Reload button.
- 2. If the Hot on the display panel, waiting for the appliance running to cool down the laundry till the Hot disappears.

## Programme end

End lights up on the display and - and  displays are off. If you have selected , the water is only drained after rinse process, no spin cycle.

## Notes

- If Hot flashes in the display before the drying programme ends, the temperature in the drum is high. The programme for cooling the drum runs until the temperature in the drum has dropped.
- If you do not take laundry out within 15 mins after drying process finished, wrinkle guard process will start to prevent laundry getting wrinkled. The process lasts about 30 minutes. 0:00, *ERR*, *Lo* and *End* will be displayed alternately on the display and  symbol will be displayed as the status symbol. You can touch any button to terminate this process, then the door will be released and laundry can be taken out.

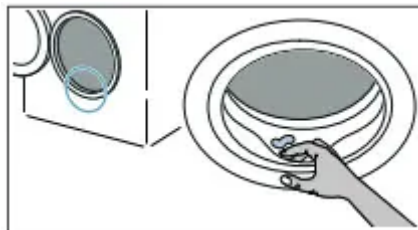
## Removing laundry/switching off the appliance

- 1. Set programme selector to Off.
- 2. Open the door and remove the laundry.
- 3. Turn off the water tap.

**Note:** Not required for Aqua-Stop models.

## Notes

- Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.
- Remove any foreign objects from the drum and the rubber seal – risk of rusting.
- Wipe the rubber seal dry.



- Leave the door and detergent drawer open so that any residual water can evaporate.

- Always wait until the programme ends, as the appliance could still be locked. Then switch the appliance on and wait for it to unlock.

## Appliance settings

You can change the following settings:

- The volume of the end signal.
- The volume of the button signal.
- Switching the drum care information signal on/off.

You will need to activate the setting mode in order to change these settings



1/2/3/4... positions on the programme selector

## Cleaning and maintenance

**Warning Risk of death!** There is a risk of electric shock if touch live components. Turn the programme selector to Off. Pull out the mains plug.

**Caution! Fire and explosion hazard!** Toxic vapours can be produced by cleaning agents that contain solvents, e.g. cleaning solvent. Do not use cleaning agents that contain solvents.

**Caution! The appliance may be damaged!** Cleaning agents that contain solvents, e.g. cleaning solvent, can damage surfaces and components in the appliance. Do not use cleaning agents that contain solvents.

### Appliance housing/control panel

- Remove the detergent residue immediately.
- Wipe the housing and the control panel with a soft, damp cloth.
- Do not use abrasive cloths, sponges or detergents (stainless steel cleaner).
- Do not clean the appliance with a water jet.

### Drum


**Warning Risk of injury/material damage/ damage to the appliance!**

Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.

Regularly run a programme for cleaning the drum or wash at temperatures of at least 60°C.

Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.

Use chlorine-free cleaning agents, do not use steel wool.

If there are odours in the appliance, or to clean the drum, run the Cottons  90°C programme without laundry.

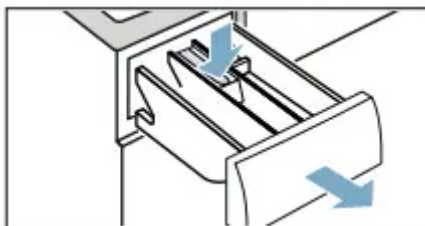
## Descaling

Descaling should not be necessary if the detergent is measured out correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be obtained via our website or from customer services

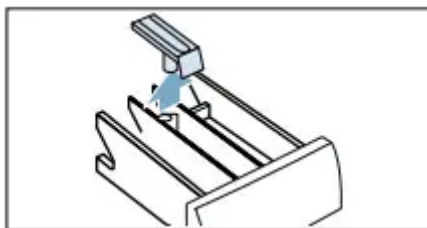
## Emptying the detergent draw, cleaning the detergent drawer and its housing

If the appliance contains detergent or fabric softener residues:

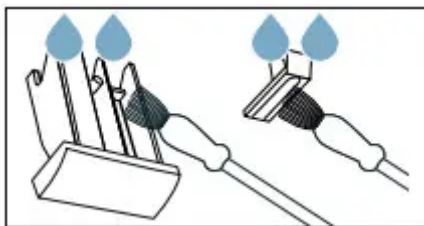
1. Pull out the detergent drawer. Press down the insert and fully remove the drawer.



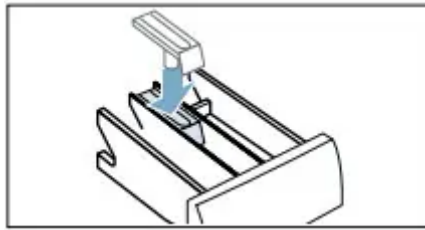
2. To remove the insert: Push the insert upwards from below with your finger.



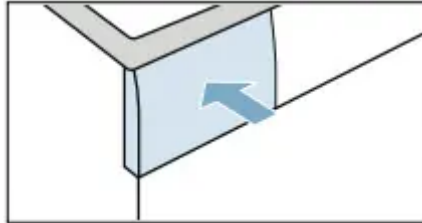
3. Clean the detergent dispenser tray and insert with water and a brush, and dry it. Clean the inside of the housing as well.



4. Fit the insert and lock it in place (push the cylinder onto the guide pin).



5. Push in the detergent drawer.



**Note:** Leave the detergent drawer open so that any residual water can evaporate.

### **Drain pump is blocked**

**Note:** Turn the water tap off to prevent more water from flowing in and to ensure that it is drained via the pump

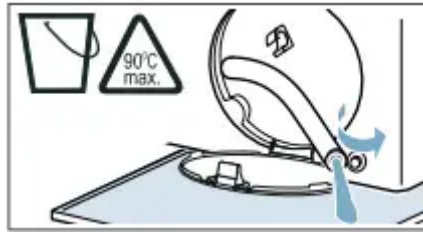
**Warning Risk of scalding!** When you wash at high temperatures, the water gets very hot. If you come into contact with the hot water, you may be scalded.

Allow the water to cool down first.

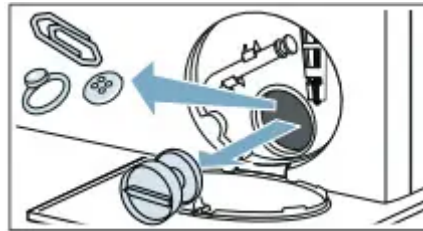
- 1. Turn the programme selector to Off. Pull out the mains plug.
- 2. Open the service flap.



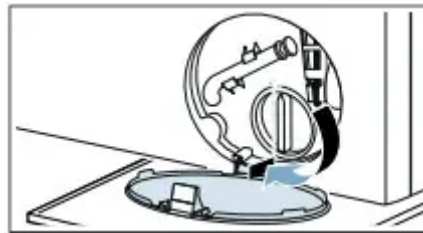
- 3. Take the drain hose out of the retainer. Remove the sealing cap and pour the water out into a suitable container. Replace the sealing cap and place the drain hose back in the retainer.



- 4. Carefully unscrew the pump cover; residual water may leak out. Clean the interior, pump cover thread and pump housing. The impeller in the drain pump must be able to rotate.



- 5. Refit and screw on the pump cover. The handle must be in a vertical position.



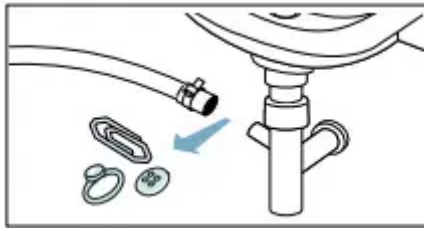
- 6. Close the service flap



**Note:** To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into dispenser II and start the Drain programme.

### The drain hose at the siphon is blocked

1. Turn the programme selector to Off. Pull out the mains plug.
2. Loosen the hose clamp. Carefully remove the drain hose; residual water may leak out.
3. Clean the drain hose and siphon connecting piece.

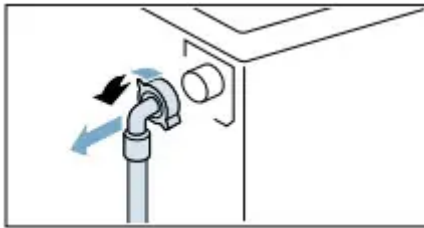


4. Re-attach the drain hose and secure the connection point using the hose clamp.

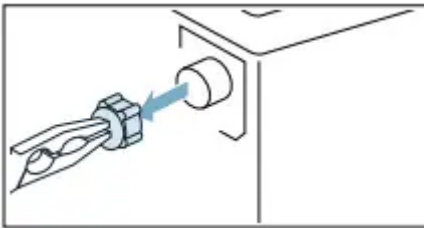
## Filter in the water supply is blocked

### Clean the filters:

1. Disconnect the hose from the rear of the appliance.



2. Use pliers to remove the filter



3. Clean the filter with a small brush.



4. Connect the hose and check for leaks.



## Faults and what to do about them

### Emergency release

E.g. power outage or in the event of a loss of power The programme continues when the power supply is restored. However, if the laundry has to be removed, the appliance door can be opened as follows

**Warning Risk of scalding!** When you are washing at high temperatures, there is a risk of scalding if you come into contact with hot water and laundry. If possible, leave it to cool down first.

**Warning Risk of injury!** Reaching into the drum while it is still turning may cause hand injuries. Do not reach into the drum when it is turning. Wait until the drum has stopped turning.

**Caution! Water damage!** Any escaping water may cause water damage. Do not open the door if water can be seen through the glass.

- 1. Turn the programme selector to Off. Pull out the mains plug.
- 2. Open the service flap.










- 3. Drain the water. → Page 41
- 4. Pull the emergency release downwards with a tool and release. The door can then be opened.








## Information on the display panel






Display	Cause/Remedy
	<ul style="list-style-type: none"> <li>■ Flashes fast + signal: The door was opened and the water level is too high. Close the door, continue the programme with  Start/Reload button or select  Drain.</li> <li>■ Flashes slowly: The door lock temperature is too high to open the door. Wait approx. 30 seconds until the door lock temperature cools down.</li> </ul>
<p style="text-align: center;"><b>Hot</b></p>	<p>The temperature in the drum is too high. Wait for the appliance running to cool down the laundry till the Hot disappears on the display panel, then the door can be opened</p>
	<ul style="list-style-type: none"> <li>■ Flashes (no water supply): Water tap turned on? Filter in the water supply is blocked? → "Filter in the water supply is blocked" on page 42 Is the supply hose kinked or trapped?</li> <li>■ Lights up (low water pressure): For information only. This will not affect the programme progress. The programme duration is extended.</li> </ul>
<p> lights up</p>	<p>The childproof lock is activated – deactivate it.</p>
<p><b>The symbol  flashes</b></p>	<p>Run the Cottons  90°C programme to clean and care for the drum and the outer tub.</p> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>■ Run the programme without laundry.</li> <li>■ Use washing powder or a detergent containing bleach. To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergent designed for woollens or delicates.</li> <li>■ Switching the drum care information signal on/off. → Page 39</li> </ul>
<p><b>E:36 alternating with -10</b></p>	<ul style="list-style-type: none"> <li>■ Drain pipe or water drain hose is blocked. Clean the drain pipe and the water outlet hose.</li> <li>■ Drain pipe or water drain hose is caught or jammed. Ensure that the drain pipe and water drain hose are not kinked or trapped.</li> <li>■ The drain pump is blocked. → "Drain pump is blocked" on page 41</li> <li>■ The drain hose at the siphon is blocked. → "The drain hose at the siphon is blocked" on page 42</li> </ul>




	<ul style="list-style-type: none"> <li>■ The water drain hose is connected too high. Install the water outlet hose at a maximum height of 1 meter. → Page 16</li> </ul>
<b>E:35 alternating with -10 (Suitable for special models)</b>	There is water in the base trough, the appliance is leaking. Turn off the tap. Call customer services.
<b>H:95 alternating with End when programme is finished</b>	No water detected in drying phase, may get bad drying result. → "Filter in the water supply is blocked" on page 42
<b>H:32 alternating with End when programme is finished</b>	The unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum.
<b>Other displays</b>	Turn the programme selector to Off, wait for five seconds and then switch it on again. If the display appears again, call customer services.

## Faults and what to do about them

Faults	Cause/Remedy
Water is leaking from the appliance	<ul style="list-style-type: none"> <li>■ Attach the drain hose correctly or replace it.</li> <li>■ Tighten the screw fitting on the supply hose.</li> </ul>
<b>The door cannot be opened.</b>	<ul style="list-style-type: none"> <li>■ - - - (Rinse hold = no final drain) is activated (depending on the module). Continue the programme by selecting  Spin/Drain and pressing  Start/Reload.</li> <li>■ The temperature in drum is too high to open the door.</li> <li>■ The safety function is activated. Stop the programme?</li> <li>■ The water level in drum is too high.</li> <li>■ Can the door only be opened by the emergency release? → "Emergency release" on page 43</li> </ul>
<p><b>The appliance is not filling with water.</b></p> <p><b>Detergent is not being dispensed.</b></p>	<ul style="list-style-type: none"> <li>■ Programme does not start?</li> <li>■ Is the tap turned on?</li> <li>■ Could the filter in the water supply be blocked? → "Filter in the water supply is blocked" on page 42</li> </ul> <p><b>Note:</b> If an additional water filter has been installed (depending on the model), check for contaminants and clean if required → separate installation and cleaning instruction for water filter.</p> <ul style="list-style-type: none"> <li>■ Is the supply hose kinked or trapped?</li> </ul>
<b>The programme will not start.</b>	<ul style="list-style-type: none"> <li>■ Have you touched the  Start/Reload button or selected  Finished in?</li> <li>■ Is the door closed?</li> <li>■ Childproof lock activated? Deactivate childproof lock.</li> <li>■ Shop mode activated? If the display shows <b>SHO</b> for 5 s after you have switched on the appliance, the appliance is in shop mode. Wait for the display message <b>SHO</b> to disappear. Touch and hold  Start/Reload for at least 5 s. <b>OFF</b> will appear in the display panel. Turn the programme selector to Off. Now you already turned off the shop mode. You can use the appliance now as usual.</li> </ul>
The programme has started and the drum is	

rotating, but the drum is not filling with water	Not a fault – Some programme specifically detect and weigh the load after the programme has started in order to calculate the optimum amount of water for washing. The drum will then start filling with water.
The water is not draining	<ul style="list-style-type: none"> <li>■ Drain pipe or water drain hose is blocked. Clean the drain pipe and the water drain hose.</li> <li>■ Drain pipe or water drain hose is caught or jammed. Ensure that the drain pipe and the water drain hose are not kinked or trapped.</li> <li>■ Could the drain pump be blocked? → "Drain pump is blocked" on page 41</li> <li>■ Could the drain hose at the siphon be blocked? → "The drain hose at the siphon is blocked" on page 42</li> <li>■ - - - (Rinse hold = no final drain) is activated (depending on the module). Continue the programme by selecting  Spin/Drain and pressing  Start/Reload.</li> <li>■ The water drain hose is connected too high. Install the water drain hose at a maximum height of 1 meter. → Page 16</li> </ul>
Water is not visible in the drum.	Not a fault – the water is below the visible area.
The wrong detergent/fabric softener has been poured into the dispenser(s).	Empty the dispenser(s), clean it/them and pour in the correct product. → "Emptying the detergent draw, cleaning the detergent drawer and its housing" on page 41
Detergent/fabric softener has congealed in the dispensers.	Empty the dispenser(s), clean it/them and pour in the correct product.
Foam is leaking from the detergent drawer.	<p>Too much detergent used?</p> <p>Mix 1 tablespoon of fabric softener with ½ litre of water and pour into dispenser II. (Not for outdoor, sports and down-filled textiles!)</p> <p>Reduce detergent dosage for the next wash cycle.</p> <p>Use commercially available low foam detergent and care product which are suitable for machine.</p>
Repeated, intensive foaming.	Have you used too much detergent? Add less detergent in the next time you run a wash cycle with the same load

<p>Detergent/fabric softener drips off the seal and collects on the door or in the seal fold.</p>	<p>There is too much detergent/fabric softener in the dispensers. Do not fill the dispensers above the max. mark.</p>
<p>The spin result is not satisfactory. Laundry wet/too damp.</p>	<ul style="list-style-type: none"> <li>■ Not a fault – the unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed. Distribute small and large items of laundry evenly in the drum.</li> <li>■ Is Easy iron additional programme setting selected (depending on the model)?</li> <li>■ Is Night Wash additional programme setting or Night Wash programme selected (depending on the model)?</li> <li>■ Is the selected speed too low?</li> </ul>
<p>The spin cycle runs several times.</p>	<p>Not a fault – the unbalanced load detection system is adjusting an imbalance.</p>
<p>The programme is taking longer than usual.</p>	<ul style="list-style-type: none"> <li>■ Not a fault – the unbalanced load detection system is adjusting an imbalance by repeatedly distributing the laundry.</li> <li>■ Not a fault – the foam detection system is activated – a rinse cycle has been switched on.</li> </ul>
<p>The length of the programme changes during the wash/dry cycle.</p>	<p>Not a fault – the programme sequence is optimised for the specific washing/ drying process. This may change the length of the programme shown on the display panel.</p>
<p>Odours, stain formation in the appliance.</p>	<p>Run the Cottons  90°C programme without laundry.</p> <p>Add washing powder or a detergent containing bleach.</p> <p><b>Note:</b> To prevent foaming, only use half the amount of detergent recommended by the detergent manufacturer. Do not use detergents designed for woollens or delicates</p>
<p>Loud noises, vibrations and appliance "movement" during the spin cycle.</p>	<ul style="list-style-type: none"> <li>■ Is the appliance aligned? → "Alignment" on page 19</li> <li>■ Are the appliance's feet fixed? Secure the appliance's feet.</li> <li>■ Have the transport locks been removed? → "Removing the transport locks" on page 14</li> </ul>

<p>The display panel indicator lights do not work while the appliance is running.</p>	<ul style="list-style-type: none"> <li>■ Has there been a power failure?</li> <li>■ Have the fuses blown? Reset/replace the fuses.</li> <li>■ If the fault occurs repeatedly, call customer services.</li> </ul>
<p>There is detergent residue on the laundry.</p>	<ul style="list-style-type: none"> <li>■ Some phosphate-free detergents contain water-insoluble residue.</li> <li>■ Select Rinse  or brush the laundry after washing.</li> </ul>
<p>Spin during the drying phase.</p>	<p>This is an innovative process known as thermal spinning used to reduce energy consumption during the drying phase. It is designed like this, please wait until program finished.</p>
<p>Fluff found on the laundry.</p>	<p>Run the Cottons  (cold) programme without laundry and detergent to remove fluff which have accumulated inside the drum during the previous drying cycle.</p>
<p>Water inlet noise during the drying phase.</p>	<p>The washer dryer uses water condensation technology, water is constantly needed to dry the laundry. Therefore the water tap must be on all the time, till the end of the drying phase.</p>
<p>Drying duration extended.</p>	<ul style="list-style-type: none"> <li>■ Run the Cottons  (cold) programme to remove fluff which has collected in the washer drum during the drying phase.</li> <li>■ If the ambient temperature is higher than 30 °C, this may extend the drying time.</li> <li>■ Insufficient air circulation in the room may increase the drying time. Ventilate the room.</li> </ul>
<p>Drying programme does not start</p>	<ul style="list-style-type: none"> <li>■ Drying additional programme setting not selected?</li> <li>■ Door not closed properly?</li> </ul>
<p>Creasing.</p>	<ul style="list-style-type: none"> <li>■ Creasing occurs when you have exceeded the maximum load or selected the wrong program for the type of fabric. All the required information can be found in the programme overview table.</li> <li>■ Remove clothes immediately after drying; creasing may occur if they are left in the drum.</li> </ul>
<p>The drying result is not satisfactory (laundry is not dry enough).</p>	<ul style="list-style-type: none"> <li>■ After the end of the programme, warm laundry feels damper than it actually is. Spread the laundry out and allow the heat to disperse.</li> </ul>

- Excessively high ambient temperature (above 30 °C) or inadequate ventilation in the room in which the washer dryer is situated.
- The laundry has not been spun well enough before drying. Always set the highest selectable spin speed for the particular washing programme.
- Washer dryer overloaded: Observe the recommendations for the maximum load in the programme table and on the load display. Do not overload the washer dryer, as the maximum load for the drying phase is less than the maximum load for the wash cycle. Unload the washer dryer after washing with the maximum load and divide the laundry into two drying cycles.
- The power supply voltage is too low (below 200 V) – provide a suitable power supply.
- The water pressure is low. According to water condensing principle, low water pressure will cause evaporated steam to not condense properly and completely.
- The water tap is closed during drying. Due to the use of the water condensation technology for drying, please keep the connected water tap open during the drying process, otherwise proper drying cannot be guaranteed.
- Thick multilayered textiles or textiles with thick fillings dry easily on the surface, but not inside. This equalisation process may take longer.

If you cannot rectify a fault yourself (after turning the programme selector to Off and on again) or a repair is required:

- Turn the programme selector to Off. Pull out the mains plug.
- Turn off the tap and call customer services.

### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.