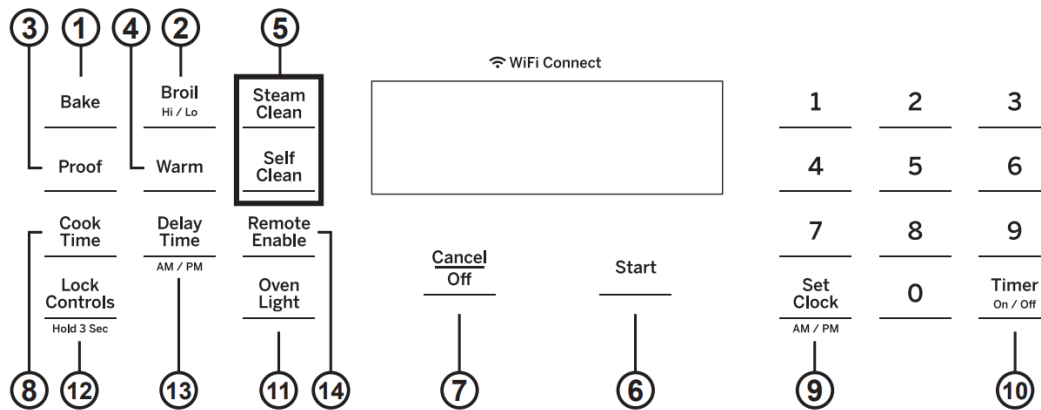


USING THE OVEN

Single Wall Oven Controls




1. **Bake:** Touch this pad to select the bake function. See the Cooking Modes section for more information.
2. **Broil:** Touch this pad to select the broil function. See the Cooking Modes section for more information.
3. **Proof:** Helps yeast bread rise. See the Cooking Modes section for more information.
4. **Warm:** Keeps hot food warm. See the Cooking Modes section for more information.
5. **Clean:** Your oven has two cleaning modes: Self Clean and Steam Clean. See the Cleaning the Oven section for important information about using these modes.
6. **Start:** Must be pressed to start any cooking, cleaning, or timed function.
7. **Cancel/Off:** Cancels ALL oven operations except the clock and timer.
8. **Cook Time:** Counts down cooking time and turns off the oven when the cooking time is complete. Initiate either a bake or warm mode, but don't press **Start**. Press the **Cook Time** pad, use the number pads to program a cooking time in hours and minutes, then press **Start**.
9. **Set Clock:** Sets the oven clock time. Press the **Set Clock** pad and the number pads to program the clock. Press **Set Clock** to toggle between AM and PM. Press **Start** to save the time.
10. **Timer:** Works as a countdown timer. Press the **Timer** pad and the number pads to program the time in hours and minutes. Press the **Start** pad. The control will beep with 1 minute remaining and the display will show seconds until the timer counts down to :00. The oven will continue to operate when the timer countdown is complete. To turn the timer off press the **Timer** pad.

11. **Oven Light(s):** Turns the oven light(s) on or off. Note that opening a door only turns on the light in that oven.
12. **Lock Controls:** Locks out the control so that pressing the pads does not activate the controls. Press and hold the **Lock Controls** pad for three seconds to lock or unlock the control. Locking the controls will cancel active functions other than the timer.
13. **Delay Time:** Delays when the oven will turn on. Use this to set a time when you want the oven to start. Initiate either a bake or self clean mode, but don't press **Start**. Press the **Delay Time** pad and use the number pads to program the time of day for the oven to turn on, use **Delay Time** to toggle between AM and PM*, then press **Start**. With bake, a cook time may also be programmed if desired. Follow the directions under Cook Time for setting this feature. This can only be used with Bake and Self-Clean. **NOTE:** When using the delay time feature, foods that spoil easily—such as milk, eggs, fish, stuffings, poultry and pork— should not be allowed to sit for more than 1 hour before or after cooking. Room temperature promotes the growth of harmful bacteria. Be sure that the oven light is off because heat from the bulb will speed harmful bacteria growth.
 - For some models, the AM and PM is not displayed on the screen. For those models, you will need to change the CLOCK setting to military time if delay start is required outside of the 12-hr CLOCK time frame. Refer to Special Features section in this manual on how to change the clock display settings.

14. **Remote Enable:**

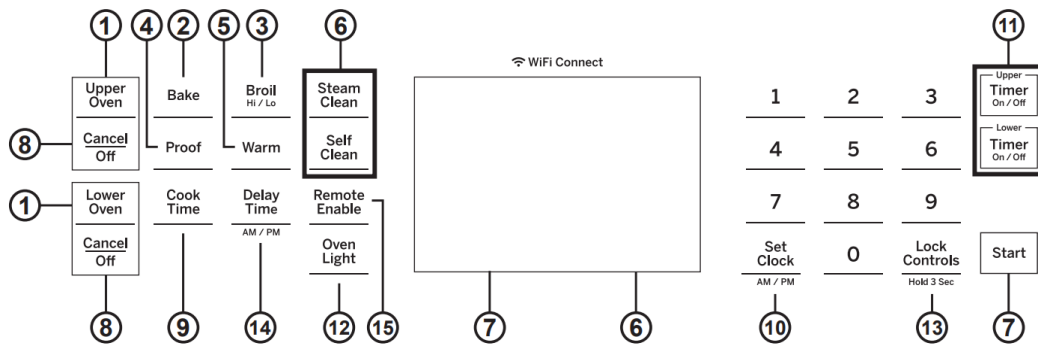
CONNECTING YOUR OVEN

- **Off** - Oven is not connected. Open the app then press and hold **Remote Enable** pad for 5 seconds to begin the connecting process.
- **Slow flash** - Oven is in discovery mode and looking for a network.
- **Rapid flash** - An error occurred during the connecting process.
- **Solid** - Oven is connected to the network and can be remotely controlled by a connected mobile device when in operation, but it cannot be started remotely.

REMOTE STARTING YOUR OVEN  REMOTE To be able to start the oven remotely, press the **Remote Enable** pad and the **REMOTE** icon will turn on in the display. The oven can now be remotely started with a connected device. The **REMOTE** icon must be lit to start the oven remotely. The **REMOTE** icon is not required to change the oven settings or to turn the oven off. After using the oven, remember to verify that the **REMOTE** icon is lit if you wish to start the oven remotely in the future.

To disconnect your phone from Remote Enable, press the Remote Enable pad and the Remote icon will turn off.

Double Wall Oven Controls




1. **Upper Oven and Lower Oven:** Designates which oven the controls will operate.
2. **Bake:** Touch this pad to select the bake function. See the Cooking Modes section for more information.
3. **Broil:** Touch this pad to select the broil function. See the Cooking Modes section for more information.
4. **Proof:** Helps yeast bread rise. See the Cooking Modes section for more information. Note that proof cannot be run when running a clean mode in the lower oven.
5. **Warm:** Keeps hot food warm. See the Cooking Modes section for more information.
6. **Clean:** Your oven has two cleaning modes: **Self Clean** and **Steam Clean**. See the Cleaning the Oven section for important information about using these modes. Note that proof cannot be run when running a clean mode in the lower oven.
7. **Start:** Must be pressed to start any cooking, cleaning, or timed function.
8. **Cancel/Off:** Cancels ALL oven operations except the clock and timer.
9. **Cook Time:** Counts down cooking time and turns off the oven when the cooking time is complete. Initiate either a bake or warm mode, but don't press **Start**. Press the **Cook Time** pad, use the number pads to program a cooking time in hours and minutes, then press **Start**.
10. **Set Clock:** Sets the oven clock time. Press the **Set Clock** pad and the number pads to program the clock. Press **Set Clock** to toggle between AM and PM. Press **Start** to save the time.
11. **Timer:** Works as a countdown timer. Press the **Timer** pad and the number pads to program the time in hours and minutes. Press the **Start** pad. The control will beep with 1 minute remaining and the display will show seconds until the timer counts down to :00. The oven will continue to operate when the timer countdown is complete. To turn the timer off press the **Timer** pad.
12. **Oven Light(s):** Turns the oven light(s) on or off in both ovens. Note that opening a door only turns on the light in that oven.

13. **Lock Controls:** Locks out the control so that pressing the pads does not activate the controls. Press and hold the **Lock Controls** pad for three seconds to lock or unlock the control. Locking the controls will cancel active functions other than the timer.
14. **Delay Time:** Delays when the oven will turn on. Use this to set a time when you want the oven to start. Initiate either a bake or self clean mode, but don't press **Start**. Press the **Delay Time** pad and use the number pads to program the time of day for the oven to turn on, use **Delay Time** to toggle between AM and PM*, then press **Start**. With bake, a cook time may also be programmed if desired. Follow the directions under Cook Time for setting this feature. This can only be used with Bake and Self-Clean. **NOTE:** When using the delay time feature, foods that spoil easily—such as milk, eggs, fish, stuffings, poultry and pork— should not be allowed to sit for more than 1 hour before or after cooking. Room temperature promotes the growth of harmful bacteria. Be sure that the oven light is off because heat from the bulb will speed harmful bacteria growth.
- * For some models, the AM and PM is not displayed on the screen. For those models, you will need to change the CLOCK setting to military time if delay start is required outside of the 12-hr CLOCK time frame. Refer to Special Features section in this manual on how to change the clock display settings.

15. **Remote Enable:**

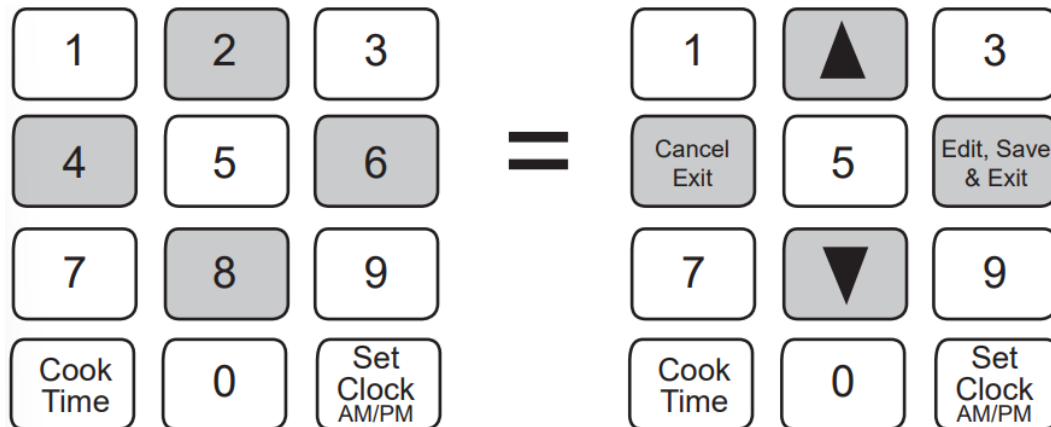
CONNECTING YOUR OVEN 

- **Off** - Oven is not connected. Open the app then press and hold **Remote Enable** pad for 5 seconds to begin the connecting process.
- **Slow flash** - Oven is in discovery mode and looking for a network.
- **Rapid flash** - An error occurred during the connecting process.
- **Solid** - Oven is connected to the network and can be remotely controlled by a connected mobile device when in operation, but it cannot be started remotely.

REMOTE STARTING YOUR OVEN  **REMOTE** To be able to start the oven remotely, press the **Remote Enable** pad and the **REMOTE** icon will turn on in the display. The oven can now be remotely started with a connected device. The **REMOTE** icon must be lit to start the oven remotely. The **REMOTE** icon is not required to change the oven settings or to turn the oven off. To disconnect your phone from Remote Enable, press the **Remote Enable** pad and the **REMOTE** icon will turn off. After using the oven, remember to verify that the **REMOTE** icon is lit if you wish to start the oven remotely in the future.

Special Features

There are several different special features on your wall oven. To change the settings of these special features, press the Bake and Broil pads at the same time and hold for three seconds. "OFFSEt" ("OFFSEtP" on double ovens) will appear in the display. For each of the features below, select and edit the feature you want to change by using the 8 and 2 pads to scroll up and down, the 6 pad to edit (or Save and exit), and the 4 pad to return to the prior menu without saving.



Adjust the Oven Temperature (OFFSEt)

This feature allows the oven baking and convection baking temperature to be adjusted up to 35°F hotter or down to 35°F cooler. Use this feature if you believe your oven temperature is too hot or too cold and wish to change it. **For double oven models, the upper and lower ovens are adjusted separately.** Do not use thermometers, such as those found in grocery stores, to check the temperature setting of your oven. These thermometers may vary 20–40 degree. Navigate to "OFFSEt" for single ovens, OFFSEtP for the upper oven or OFFSEtL for the lower oven. Press 6 to edit the offset. "0" or a number between + and - 35 will be displayed. Press 2 to increase, 8 to decrease. -35 to +35 is the available offset range. Press 6 to save and exit. Press 4 to exit without saving.

Sound Volume (עובובובובוב)

This feature allows the oven tone volume to be adjusted. Navigate to "עובובובובוב" and press 6 to view or change the current setting. Scrolling through allows you to hear each volume level.

End of Timer Signals (עובובובובוב)

This is the tone that signals the end of a timer. The tone can be continuous (עובובובובוב) or one repeating beep (עובובובוב). A continuous setting will continue to sound a tone until a button on the control is pressed. Navigate to "עובובובובוב" and press 6 to view or change the current setting.

Fahrenheit or Celsius Temperature Display (F/C)

The oven control is set to use Fahrenheit temperatures (F) but you can change it to use Celsius temperatures (C). Navigate to "F/C" and press 6 to view or change the current setting.

Clock Display (Clock)

This feature turns the clock on or off in the display. Navigate to "Clock" and press 6 to view or change the current setting.

Clock Configuration (Clock Config)

This feature specifies how the time of day will be displayed or if no time of day will be displayed. You can select a standard 12-hour clock (12) or 24-hour (24) military time display (24). Navigate to "Clock Config" and press 6 to view or change the current setting.

12-hour Shutoff (12hr)

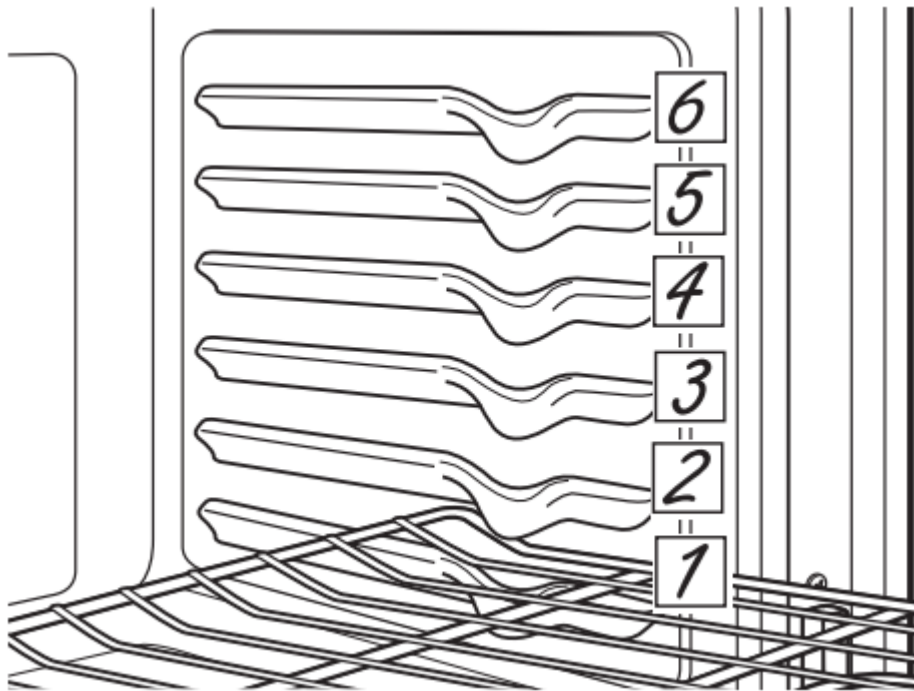
When this feature is turned on, the oven will automatically turn off after 12 continuous hours of use. Navigate to "12hr" and press 6 to view or change the current setting.

Oven Racks

Your oven has six rack positions. Recommended rack positions for various types of foods are provided in the Cooking Guide. Adjusting rack position is one way to impact cooking results. For example, if you would prefer darker tops on cakes, muffins, or cookies, try moving food one rack position higher. If you find foods are too brown on top try moving them down next time.

When baking with multiple pans and on multiple racks, ensure there is at least 1½" between pans to allow sufficient space for air to flow.

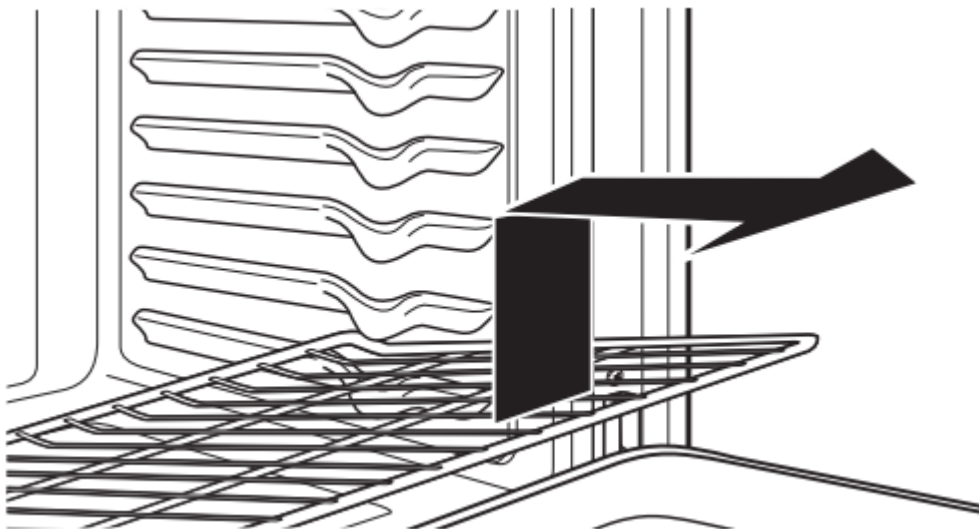
To avoid possible burns, place the racks in the desired position before you turn the oven on.



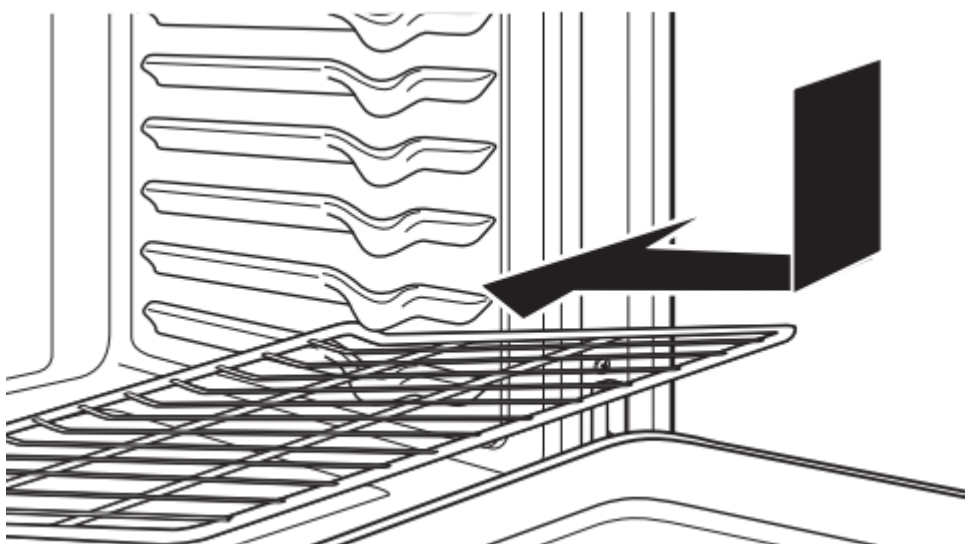
Traditional Flat Racks

When placing and removing cookware, pull the rack out to the bump (stop position) on the rack support.

To remove a rack, pull it toward you, tilt the front end up and pull it out.



To replace, place the curved end of the rack (stop-locks) onto the oven supports, tilt up the front of the rack and push the rack in.



Racks may become difficult to slide, especially after a self-clean. Put some vegetable oil on a soft cloth or paper towel and rub onto the left and right edges of the racks.

NOTE: Using other cooking oils will cause a discoloring or a rust like color residue on the racks and cavity sides. To clean this residue, use a soap and water or a vinegar and water solution. Rinse with clean water and dry with a soft cloth.

Aluminum Foil and Oven Liners

Caution Do not use any type of foil or oven liner to cover the oven bottom. These items can trap heat or melt, resulting in damage to the product and risk of shock, smoke or fire. Damage from improper use of these items is not covered by the product warranty.

Foil may be used to catch spills by placing a sheet on a lower rack, several inches below the food. Do not use more foil than necessary and never entirely cover an oven rack with aluminum foil. Keep foil at least 1-1/2" from oven walls to prevent poor heat circulation.

Cookware

Cookware Guidelines

The material, finish, and size of cookware affect baking performance.

Dark, coated and dull pans absorb heat more readily than light, shiny pans. Pans that absorb heat more readily can result in a browner, crisper, and thicker crust. If using dark and coated cookware check food earlier than minimum cook time. If undesirable results are obtained with this type of cookware consider reducing oven temperature by 25°F next time.

Shiny pans can produce more evenly cooked baked goods such as cakes and cookies.

Glass and ceramic pans heat slowly but retain heat well. These types of pans work well for dishes such as pies and custards.

Air insulated pans heat slowly and can reduce bottom browning.

Keep cookware clean to promote even heating.

Cooking Modes

Bake

The bake mode is for baking and roasting. This mode uses heat primarily from the lower element but also from the upper element to cook food. When preparing baked goods such as cakes, cookies, and pastries always preheat the oven first. Follow recipe recommendations for food replacement. If no guidelines are provided center food in the oven. To use this mode press the Bake pad, enter a temperature, and then press Start.

Proof

Proof mode is designed for rising (fermenting and proofing) bread doughs. Press the Proof pad and then press Start. Cover dough well to prevent drying out. Bread will rise more rapidly than at room temperature. Note that for double wall ovens, proof can not be run when running a clean mode in the other oven

Warm

Warm mode is designed to keep hot food hot for up to 3 hours. To use this mode, press the Warm pad then press Start. Cover foods that need to remain moist and do not cover foods that should be crisp. Preheating is not required. Do not use warm to heat cold food other than crisping crackers, chips or dry cereal. It is also recommended that food not be kept warm for more than 2 hours.

Broiling Modes

Always broil with the door closed. The broil element in this oven is very powerful. Monitor food closely while broiling. Use caution when broiling on upper rack positions as placing food closer to the broil element increases smoking, spattering, and the possibility of fats igniting. For best performance center food below the broil heating element. Broiling on rack position 6 is not recommended.

Try broiling foods that you would normally grill. Adjust rack positions to adjust the intensity of the heat to the food. Place foods closer to the broil element when a seared surface and rare interior is desired. Thicker foods and foods that need to be cooked through should be broiled on a rack position farther from the broiler or by using Broil Lo.

Broil Hi

The Traditional Broil Hi mode uses intense heat from the upper element to sear foods. Use this function for thinner cuts of meat and/or foods you prefer less done on the interior. To use this mode press the Broil pad once and then press Start. It is not necessary to preheat when using this mode.

Broil Lo

The Traditional Broil Lo mode uses less intense heat from the upper element to cook food thoroughly while also producing surface browning. Use Broil Lo for thicker cuts of meat and/or

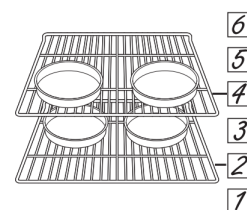
foods you would like cooked all the way through. To use this mode press the Broil pad twice and then press Start. It is not necessary to preheat when using this mode.

Cooking Guide

FOOD TYPE	RECOMMENDED MODE(S)	RECOMMENDED RACK POSITION(S)	ADDITIONAL SUGGESTIONS
Baked Goods			
Layer cakes, sheet cakes, bundt cakes, muffins, quick breads on a Single Rack	Bake	3	Use shiny cookware.
Layer cakes* on Multiple Racks	Bake	2 and 4	Ensure adequate airflow (see illustration below).
Chiffon cakes (angel food)	Bake	1	Use shiny cookware.
Cookies, biscuits, scones on a Single Rack	Bake	3	Use shiny cookware.
Cookies, biscuits, scones on Multiple Racks	Bake	2 and 4	For foods like sugar cookies, switch food location partially through cooking for more even cooking results between racks. Ensure adequate airflow.
Beef & Pork			
Hamburgers	Broil Hi	5	Use a broil pan; move food down for more doneness/less searing. Watch food closely when broiling. For best performance center food below the broil heating element.
Steaks & Chops	Broil Hi	5	Use a broil pan; move food down for more doneness/less searing. Watch food closely when broiling. For best performance center food below the broil heating element.
Roasts	Bake	2	Leave uncovered, use a low sided pan such as a broil pan. Preheating is not necessary.
Poultry			
Whole chicken	Bake	2	Use a low sided pan such as a broil pan. Preheating is not necessary.
Bone-in chicken breasts, legs, thighs	Broil Lo Bake	3	Broil skin side down first. Watch food closely when broiling. For best performance when broiling, center food below the broil heating element.
Boneless chicken breasts	Broil Lo Bake	3	Move food down for more doneness/less searing and up for greater searing/browning when broiling. For best performance when broiling, center food below the broil heating element.
Whole turkey	Bake	1 or 2	Use a low sided pan such as a broil pan. Preheating is not necessary.
Turkey Breast	Bake	2	Use a low sided pan such as a broil pan. Preheating is not necessary.
Fish	Broil Lo	5 (1/2 thick or less) 4 (>1/2 inch)	Watch food closely when broiling. For best performance center food below the broil heating element.
Casseroles	Bake	3	
Frozen Convenience Foods			
Potato products, chicken nuggets, appetizers on a Single Rack	Bake	3	Use shiny cookware.
Potato products, chicken nuggets, appetizers on Multiple Racks	Bake	2 and 4	Use shiny cookware. Switch food location partially through cooking for more even cooking results.

*When baking four cake layers at a time, use racks 2 and 4. Place the pans as shown so that one pan is not directly above another.

Cook food thoroughly to help protect against food borne illness. Minimum safe food temperature recommendations for food safety can be found at IsItDoneYet.gov. Make sure to use a food thermometer to take food temperatures.



CARE AND CLEANING

Oven

Control Panel

It's a good idea to wipe the control panel after each use. Clean with mild soap and water or vinegar and water, rinse with clean water and polish dry with a soft cloth.

Do not use abrasive cleansers, strong liquid cleansers, plastic scouring pads or oven cleaners on the control panel - they will damage the finish.

Oven Exterior

Do not use oven cleaners, abrasive cleansers, strong liquid cleansers, steel wool, plastic scouring pads, or cleaning powders on the exterior of the oven. Clean with a mild soap and water or vinegar and water solution. Rinse with clean water and dry with a soft cloth. When cleaning surfaces, make sure that they are at room temperature and not in direct sunlight.

Do not use commercial oven cleaners, cleaning powders, steel wool or harsh abrasives on any painted surface.

Stainless Steel Surfaces

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove surface rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp, soft sponge.

To inquire about purchasing cleaning products including stainless steel appliance cleaner or polish, see the Accessories and Consumer Support sections at the end of this manual.

Oven Interior

Manual Cleaning

Do not use oven cleaners, strong liquid cleansers, steel wool, or scouring pads on the interior of the oven. For soils on the oven bottom and other enameled surfaces, use a gentle abrasive containing oxalic acid, such as Bar Keepers Friend®, with a non-scratch sponge. Take care not to apply any abrasive cleaners or sponges to the door glass, as it will scratch the reflective coating. The oven interior and door glass may be cleaned using a soft cloth with a mild soap and water, or vinegar and water solution. After cleaning, rinse with clean water and dry with a soft cloth.

Steam Clean Mode

The Steam Clean feature is for cleaning light soil from your oven at a lower temperature than Self Clean.

To use the Steam Clean feature:

1. Wipe excess grease and soils from the oven.
2. Close the door.
3. Press the Steam Clean pad and then press Start.

The oven door will lock. You cannot open the door during the 30 minute Steam Clean as this will decrease the steam clean performance. At the end of the Steam Clean cycle, the door will unlock. Wipe out any excess water and any remaining soil.

NOTE: Water in the bottom of the oven may be hot right after finishing the cycle.

Self Clean Mode

Read Self-Cleaning Oven Safety Instructions at the beginning of this manual before using Self Clean Mode. Self clean uses very high temperatures to clean the oven interior. The oven door will lock when using this feature. Before operating the self-clean cycle, wipe up grease and soils from the oven. Remove all items from the oven other than enameled (dark color) racks. Shiny or silver racks and any cookware or other items should all be removed from the oven before initiating a self-clean cycle. Close the door. Press the Self Clean pad and a default self-clean time is displayed. The clean time can be changed to any time between 3:00 and 5:00 hours by using the number pads to enter a different time and pressing Start. For heavily soiled ovens, the maximum 5 hour clean time is recommended. If you wish to use the default time, press the Start pad immediately after pressing the Self Clean pad. The oven will turn off automatically when the self-clean cycle is complete. The door will stay locked until the oven has cooled down. After the oven has cooled down wipe any ash out of the oven.

IMPORTANT: The health of some birds is extremely sensitive to the fumes given off during the self-cleaning cycle of any range. Move birds to another well-ventilated room.

Flat Racks

Flat racks that are enameled, not shiny, can be left in the cavity during self clean, or can be washed with warm, soapy water.

Racks may be more difficult to slide, especially after a self-clean. Put some vegetable oil on a soft cloth or paper towel and rub onto the left and right edges.

NOTE: Using other cooking oils will cause a discoloring or a rust like color residue on the racks and cavity sides. To clean this residue, use a soap and water or a vinegar and water solution. Rinse with clean water and dry with a soft cloth

Oven Light

WARNING

SHOCK OR BURN HAZARD: Before replacing oven light bulb, disconnect the electrical power to the range at the main fuse or circuit breaker panel. Failure to do so may result in electric shock or burn.

CAUTION

BURN HAZARD: The glass cover and bulb should be removed when cool. Touching hot glass with bare hands or a damp cloth can cause burns.

1. Disconnect power at the main fuse or circuit breaker panel.
2. Remove oven racks.
3. Slide a flat blade screwdriver or butter knife between the metal housing and the glass light cover.
 - **NOTE:** on some models there is a metal clip visibly holding the glass. The tool needs inserted between the metal housing and the clip holding the glass.
4. Support the glass light cover with two fingers to prevent the cover from falling to the bottom of the oven.
5. Gently twist the screwdriver blade or butter knife to loosen the glass light cover. Be careful not to scratch the oven coating.
6. Remove the glass light cover.
7. Remove the bulb by firmly grasping and sliding the bulb straight out until the two prongs have cleared the ceramic holder.
8. Do not touch the glass of the new replacement bulb with your fingers. It will cost the bulb to fill when it lights. Grasp the replacement bulb with a clean towel or facial tissue with the prongs facing down. Align the two prongs in the ceramic holder, pressing gently until the bulb is securely in the ceramic socket.
9. Slide the protective lens into the holder and push until the clips snap into the housing.
10. Reconnect power.

Oven Door

Oven Door Removal

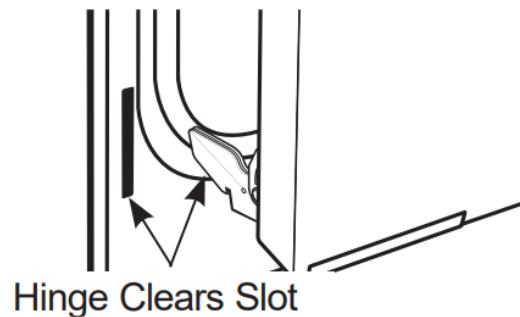
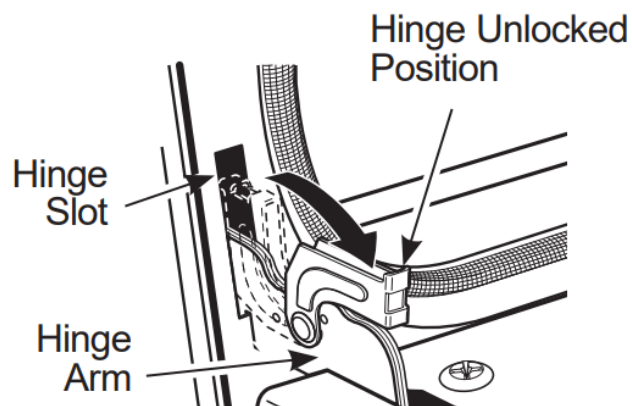
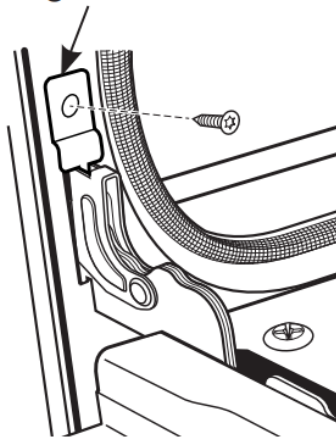
NOTE: Door removal is not a requirement for installation of the product but is an added convenience.

To remove the door:

1. Open the oven door as far as it will go.

2. Remove hinge bracket (if present) from front frame and set aside. The hinge bracket must be replaced for proper door functionality when door is reinstalled.
3. Push both hinge locks down toward the door frame to the unlocked position. This may require a flat-blade screwdriver. **DO NOT LIFT THE DOOR BY THE HANDLE!**
4. Place hands on both sides of the door and close the oven door to the removal position (approximately 1"-2" cm–5.1 cm] from the closed position).
5. Lift the door up and out until the hinge arms clear the slots. **NOTE:** The open door is very heavy. Be sure you have a firm grip before lifting the oven door off the hinge. This could cause dents or scratches.

Hinge Bracket

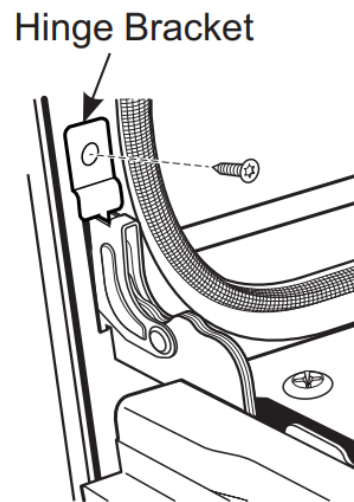
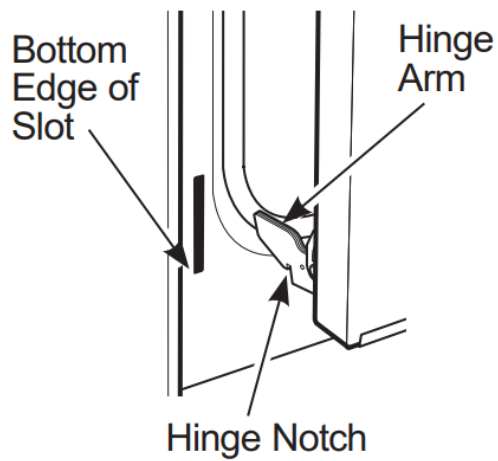
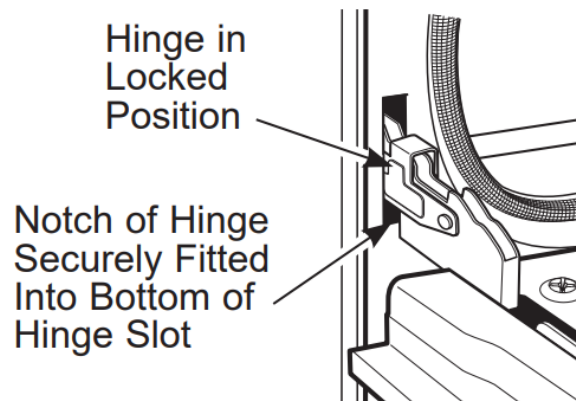


Replacing the Oven Door

NOTE: The oven door is heavy. You may need help lifting the door high enough to slide it into the hinge slots. **DO NOT LIFT THE DOOR BY THE HANDLE!**

1. Lift the oven door by grasping each side.
2. With the door at the same angle as the removal position approximately 1"–2" [2.5 cm–5.1 cm] from the closed position), seat the notch of the hinge arm into the bottom edge of the hinge slot. The notch of the hinge arm must be fully seated into the bottom of the slot.
3. Fully open the door. If the door will not fully open, the indentation is not seated correctly in the bottom edge of the slot.
4. Push the hinge locks up against the front frame of the oven cavity, to the locked position.

5. Replace hinge bracket (if present). The hinge bracket must be replaced for proper door functionality.
6. Close the oven door.



TROUBLESHOOTING TIPS

Problem	Possible Cause	What To Do
My new oven doesn't cook like my old one. Is something wrong with the temperature settings?	Your new oven has a different cooking system from your old oven and therefore may cook differently than your old oven.	For the first few uses, follow your recipes and temperatures carefully. If you suspect your new oven is too hot or too cold, adjust the temperature yourself to match your specific cooking preference.
Food does not bake properly	Oven controls improperly set.	See the Cooking Modes section.
	Rack position is incorrect or rack is not level.	See the Cooking Modes section and the User Guide.
	Incorrect cookware or cookware of improper size being used.	See the Cookware section.
	Oven temperature needs adjustment.	See the Special Features section.
	Ingredient substitution	Substituting ingredients can change the outcome.
Food does not broil properly	Oven controls improperly set.	Make sure you select the appropriate broil mode.
	Improper rack position being used.	See Cooking Guide for rack location suggestions.
	Food being cooked in a hot pan.	Make sure cookware is cool.
	Cookware not suited for broiling.	Use a pan specifically designed for broiling.
	Aluminum foil used on the broiling pan and grid has not been fitted properly and slit as recommended.	If using aluminum foil conform to product instructions.



Problem	Possible Cause	What To Do
	In some areas the power (voltage) may be low.	Preheat the broil element for 10 minutes.
Oven temperature too hot or too cold	Oven temperature needs adjustment.	See the Special Features section.
Oven does not work or appears not to work	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker.
	Oven controls improperly set.	See the Using the Oven section.
	Oven is in Sabbath Mode.	Verify, that the oven is not in Sabbath Mode. See the Special Features section.
“Crackling” or “popping” sound	This is the sound of the metal heating and cooling during both the cooking and cleaning functions.	This is normal.
Why is my range making a "clicking" noise when using my oven?	Your range has been designed to maintain a tighter control over your oven's temperature. You may hear your oven's heating elements "click" on and off more frequently than in older ovens to achieve better results during baking, broiling, and self-clean cycles.	This is normal.
Clock and timer do not work	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker.
Sometimes the oven takes longer to preheat to the same temperature	Cookware or food in oven	The cookware or food in the oven may cause the oven to take longer to preheat. Remove items to reduce preheat time.
	Number of racks in oven	



Problem	Possible Cause	What To Do
		Adding more racks to the oven will make the oven take longer to preheat. Remove extra racks.
Oven light does not work	Light bulb is loose or defective.	Tighten or replace bulb.
	Pad operating light is broken.	Call for service.
Oven will not self-clean	The temperature is too high to set a self-clean operation.	Allow the oven to cool and reset the temperature.
	Oven controls improperly set.	See the Cleaning the Oven section.
Excessive smoking during clean cycle	Excessive soil or grease..	Press the Cancel/Off pad. Open the oven door to rid the room of smoke. Wait until the smoke goes off. Wipe up the excess soil and grease. Start a new clean cycle.
Excessive smoking during broiling	Food too close to burner element.	Lower the rack position of the food.
Oven door will not open after a clean cycle	Oven too hot.	Allow the oven to cool below locking temperature.
Oven not clean after a clean cycle	Oven controls improperly set.	See the Cleaning the Oven section.
	Oven was heavily soiled.	Clean up heavy spillovers before starting a clean cycle. Heavily soiled ovens may not self-clean again or for a longer period.
 flashes in the display	The self-clean cycle has been selected but the door is not closed.	Close the oven door.

Problem	Possible Cause	What To Do
 is on when you want to cook	The oven door is locked because the temperature inside the oven has not dropped below the locking temperature.	Press the Cancel/Off pad. Allow the oven to cool.
“F— and a number or letter” flash in the display	You have a function error code.	Press the Cancel/Off pad. Allow the oven to cool for one hour. Put the oven back into operation.
	If the function code repeats.	Disconnect all power to the oven for 30 seconds and then reconnect power. If the function error code repeats, call for service.
Display goes blank	A fuse in your home may be blown or the circuit breaker tripped.	Replace the fuse or reset the circuit breaker.
	The clock is turned off.	See the Special features section.
	Oven is in Sabbath Mode.	Verify that the oven is not in Sabbath Mode. See the Special Features section.
Power outage, clock flashes	Power outage or surge	Reset the clock. If the oven was in a self-clean cycle, you must reset it by pressing the Cancel/Off pad, setting the clock and resetting any other functions.
“Burning” or “oily” odor emitting from the vent	This is normal in a new oven and will disappear in time.	To speed the process, set a self-clean cycle for a minimum of 3 hours. See the Self-Clean section of the Oven section. This is temporary.
Strong odor	An odor from the insulation around the inside of the oven is normal for the first few times the oven is used.	This is temporary and will go away after several uses or a self-clean cycle.

Problem	Possible Cause	What To Do
Fan noise	A cooling fan may automatically turn on.	This is normal. The cooling fan will cool internal parts. It may run for up to 24 hours after the oven is turned off.
My oven door glass appears to be "tinted" or have a "rainbow" color. Is this defective?	No. The inner oven glass is coated with a heat barrier to reflect the heat back into the oven to prevent heat loss and keep the outer door cool while baking.	This is normal. Under certain light conditions, you may see this tint or rainbow color.
Oven will not work remotely	Router issues, no wireless signal, etc.	For assistance with oven wireless connectivity, please call 800.220.6666.
	Oven is not connected.	

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.