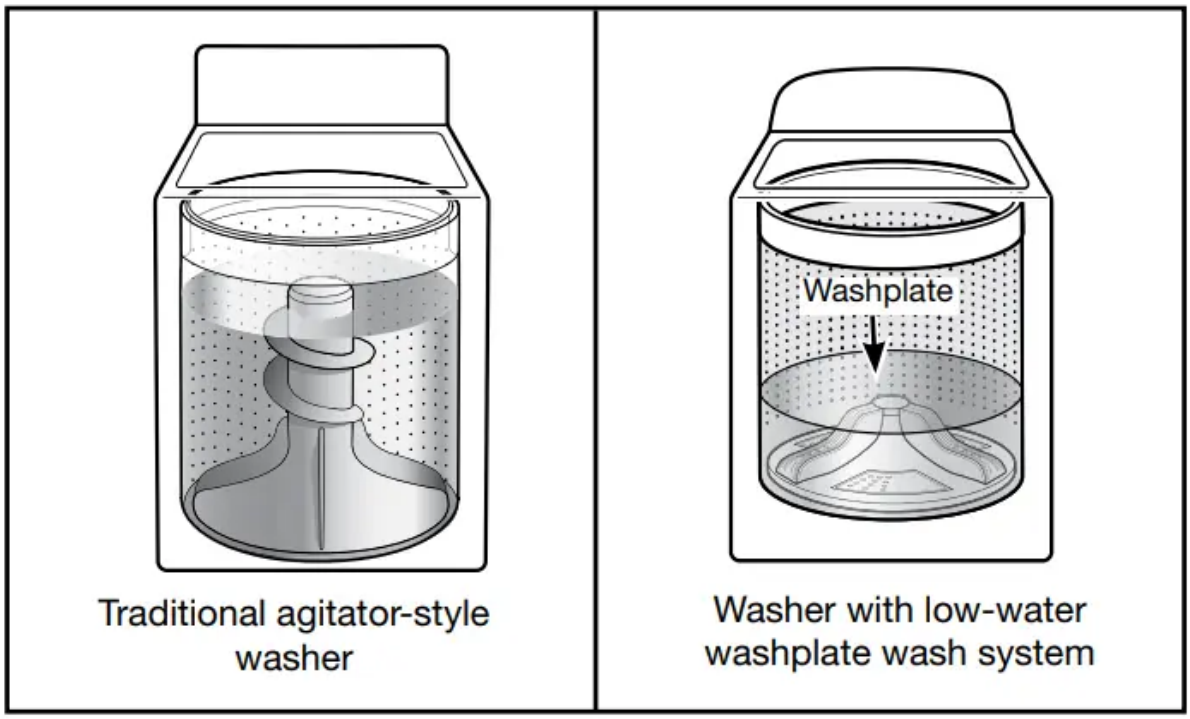
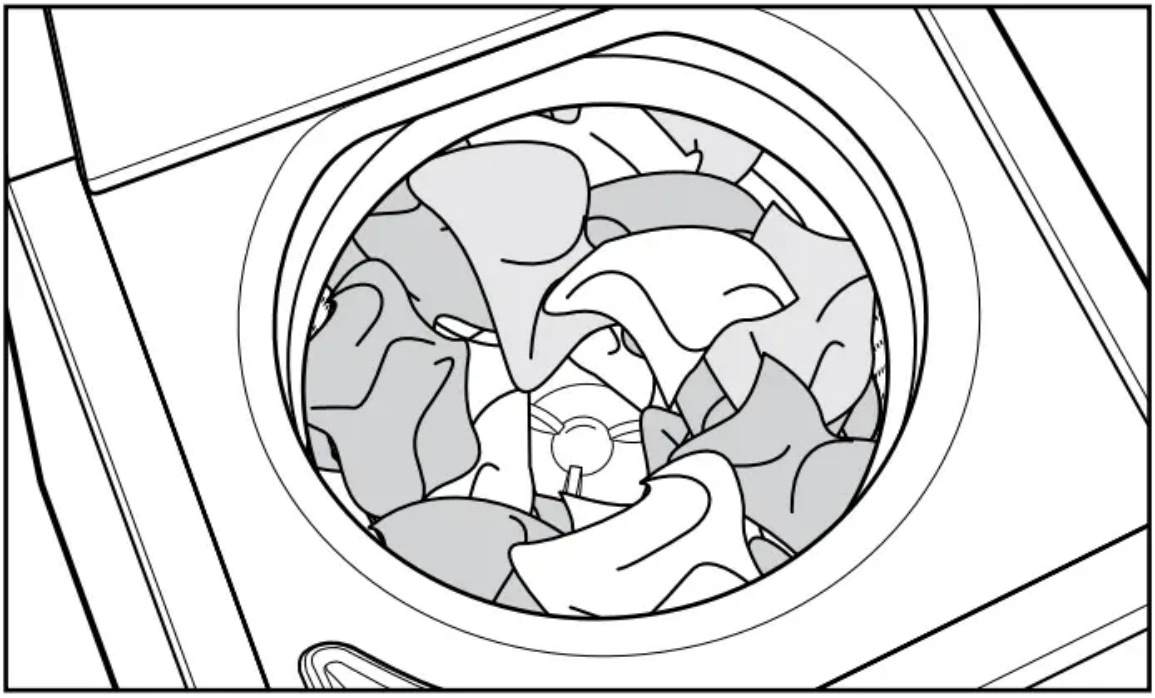
What’s New Under the Lid?

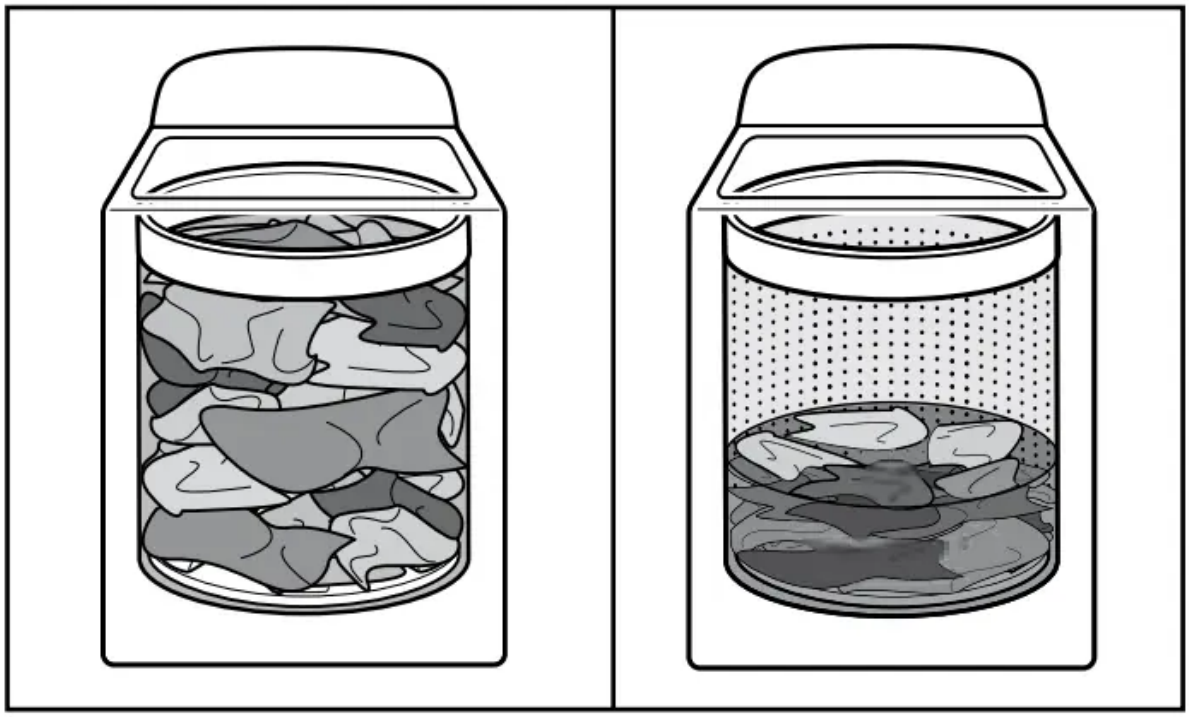
Cleaning with Less Water



The most striking difference in your new washer is the low-water washplate wash system. The washer automatically adjusts the water level to the load size. No water-level selector is needed.



For best performance, it is recommended to load items in loose heaps evenly around the washplate.



As the washer dampens and moves the load, the level of the items will settle in the basket. This is normal, and does not indicate that more items should be added.

IMPORTANT: You will not see a washer basket full of water as with your past agitator-style washer. It is normal for some of the load to be above the water line.

Automatic Load Size Sensing

Once you start the cycle, the washer will fill to the water level. When the washer is done filling, it will start to agitate after it determines the correct level for the load. The washer will then fill to the appropriate water level based on the load size.

This low-water wash method uses less water and energy compared to a traditional agitator-style washer.

Choosing the Right Detergent

Use only High Efficiency detergents. The package will be marked “HE” or “High Efficiency.” Low-water washing creates excessive sudsing with a regular, non-HE detergent. Using regular detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer’s instructions to determine the amount of detergent to use, and do not go over the Max line. See “Using Laundry Product Dispensers” for more information.

Use only High Efficiency (HE) detergent.

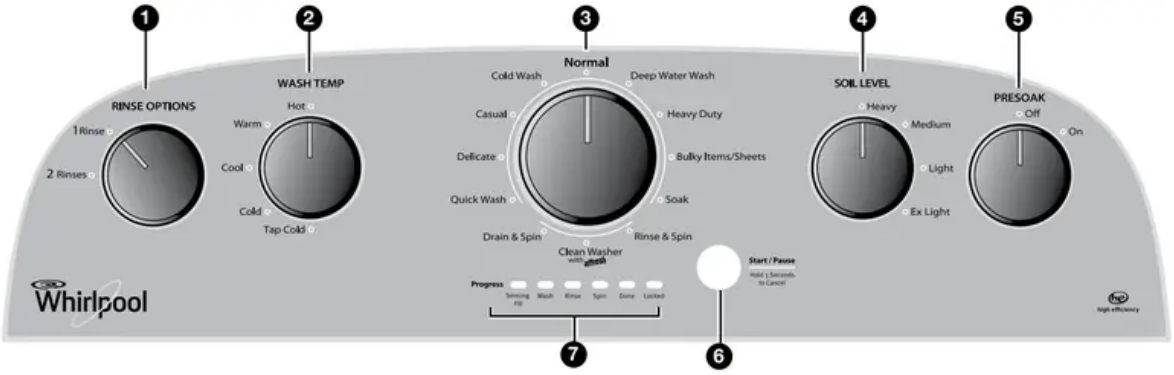
Improved Cleaning

Low-water cleaning means concentrated cleaning. Rather than diluting detergent, as done in an agitator-style washer, this washer delivers the detergent directly to the soils. This low-water wash also allows the clothing to move in a way that is more effective at removing soils.

Normal Sounds You Can Expect

At different stages of the wash cycle, you may hear sounds and pauses different from those of your previous washer. For example, you may hear a clicking and hum at the beginning of the cycle as the lid lock goes through a self-test. There will be different kinds of humming and whirring sounds as the agitator tests for load balance or moves the load. Sometimes, you may hear nothing at all as the washer allows time for clothes to soak.

Control Panel and Features



RINSE OPTIONS

The following options may be selected for most cycles.

1 RINSE

This option is used to limit a cycle to one rinse.

2 RINSES

This option can be used to automatically add a second rinse to most cycles.

2

WASH TEMP

Wash Temp senses and maintains uniform water temperatures by regulating incoming hot and cold water.

Select a wash temperature based on the type of fabric and soils being washed. For best results and following the garment-label instructions, use the warmest wash water safe for your fabric.

■ On some models and cycles, warm and hot water may be cooler than your previous washer.

■ Even in a cold- and cool-water wash, some warm water may be added to the washer to maintain a minimum temperature.

3

WASH CYCLE KNOB

Use the Wash Cycle knob to select cycles on your washer. See “Cycle Guide” for detailed descriptions of cycles.

4

SOIL LEVEL

Select the setting most suitable for your load. For heavily soiled and sturdy fabrics, select Heavy for more wash time. For lightly soiled and delicate fabrics, select Light for less wash time. A lighter soil-level setting will help reduce tangling and wrinkling.

5

presoak

Use this option to add an extra soak period to any cycle to help loosen tough stains. The washer will fill and then alternate between a soak and a gentle agitation before beginning the selected cycle.

If your washer does not have this option, press the Start/ Pause button to pause the cycle for soaking/presoaking. To restart the cycle, simply press the Start/Pause button again.

NOTE: Keep the lid closed for the soaking period. If the lid is left open for more than 10 minutes, the cycle will be canceled and water will drain out of washer.

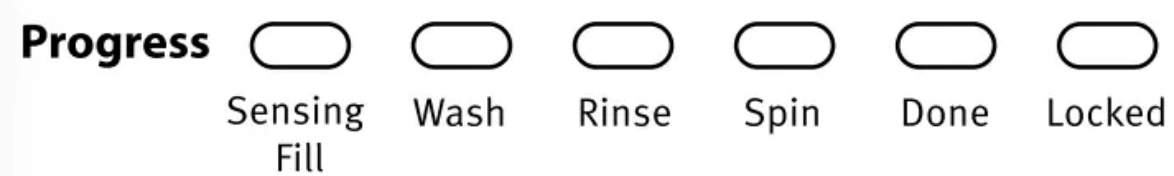
6

START/PAUSE BUTTON

Press to start the selected cycle; press again to pause the cycle and unlock the lid.

7

PROGRESS INDICATOR LIGHTS



The progress indicator lights show the status of a cycle. At each stage of the process, you may notice sounds or pauses different from traditional washers.

- **SENSING FILL**

When the START/Pause button is pressed, the washer will fill to an initial water level and begin sensing to determine the load size. The washer will then continue filling to the appropriate water level based on load size and proceed to Wash.

If the lid is opened or the START/Pause button is pressed, the cycle will pause. Closing the lid and/or pressing the START/Pause button will resume the cycle. If the cycle remains paused with the lid open for 10 minutes, the washer will pump out the water.

- **WASH**

You will hear the agitator moving the load. The motor sounds may change at different stages in the cycle. Wash time is determined by the selected soil level.

- **RINSE**

You will hear sounds similar to the wash cycle as the washer rinses and moves the load. You may hear the motor turning on briefly (short hum) to move the basket while filling.

- **SPIN**

The washer spins the load at increasing speeds for proper water removal based on the selected cycle.

- **DONE**

Once the cycle is complete, this light will come on. For best results, remove the load promptly.

- **LOCKED**

The lid-lock feature allows for higher spin speeds. When lit, the lid is locked and cannot be opened without pausing the cycle. When the light is off, the lid can be opened.

To open the lid after it has been locked, press START/Pause. The lid will unlock once washer movement has stopped. This may take several minutes if the load was spinning at high speed. Press START/Pause while the lid is closed to resume the cycle.

NOTE: Holding the START/Pause Button will cancel the cycle and cause the washer to drain. Avoid opening the lid during sensing. The sensing process will start over when the washer is restarted.

Cycle Guide

For best fabric care, choose the cycle that best fits the load being washed.

Recommended settings for best performance are shown in Bold.

Not all cycles and options are available on each cycle. Not all settings and options are available on each cycle.

Items to wash	Cycle	Wash Temp*	Spin Speed**	Cycle Details
Large items such as sheets, sleeping bags, small comforters, jackets, small washable rugs	Bulky Items/ Sheets	Hot Warm Cool Cold Tap Cold	Low	Use this cycle to wash large items. The washer will fill with enough water to wet down the load before the wash portion of the cycle begins. This cycle uses a higher water level than other cycles.
Sturdy fabrics, colorfast items, towels, jeans	Heavy Duty	Hot Warm Cool Cold Tap Cold	High	Provides maximum wash time and action for tough stains and soils. Use this cycle for heavily soiled or sturdy items. Water-level sensing process may take longer for some items than for others because they will absorb more water than other fabric types.
Casual and mixed loads, jeans, towels, sturdy fabrics	Deep Water Wash	Hot Warm Cool Cold Tap Cold	High	Provides additional water and alternating wash action for heavily soiled mixed loads. Water-level sensing process may take longer for some items than for others because they will absorb more water than other fabric types.
Cottons, linens, and mixed-item loads	Normal	Hot Warm Cool Cold Tap Cold	High	Use this cycle for normally soiled cottons and mixed-fabric loads.
Bright or darkly colored cottons, linens, casual	Cold Wash	Cold	High	Cold water with an additional wash action gently lifts stains while caring for fabrics.

and mixed loads				Options may be adjusted as desired but must use only cold-water settings.
No-iron fabrics, cottons, perm. press, synthetics	Casual	Hot Warm Cool Cold Tap Cold	Low	Use this cycle to wash loads of no-iron fabrics such as sport shirts, blouses, casual business clothes, permanent press, and blends.
Machine-wash silks, hand-wash fabrics	Delicate	Hot Warm Cool Cold Tap Cold	Low	Use this cycle to wash lightly soiled garments indicating “Machine Washable Silks” or “Gentle” cycle on the care label. Place small items in mesh garment bags before washing.
Small loads, cottons, polyester, perm. press	Quick Wash	Hot Warm Cool Cold Tap Cold	High	Use this cycle to wash small, lightly soiled loads of 2-3 items that are needed in a hurry.
Heavily soiled fabrics	Soak	Hot Warm Cool Cold Tap Cold	No Spin	Use this cycle to soak small spots of set-in stains on fabrics. The washer will use intermittent agitation and soaking. At the end of the cycle, water will drain but washer will not spin.
Hand-washed items or dripping-wet items	Drain & Spin	N/A	High	This cycle uses a spin to shorten drying times for heavy fabrics or special-care items washed by hand. Use this cycle to drain washer after

				cancelling a cycle or completing a cycle after a power failure.
Swimsuits and items requiring rinsing without detergent	Rinse & Spin	Cold rinse only	High	Combines a rinse and high-speed spin for loads requiring an additional rinse cycle or to complete a load after power interruption. Also use for loads that require rinsing only.
No clothes in washer	Clean Washer with affresh®	Hot Warm Cool Cold Tap Cold	Low	Use this cycle every 30 washes to keep the inside of your washer fresh and clean. This cycle uses a higher water level. Use with affresh® Washer Cleaner tablet or liquid chlorine bleach to thoroughly clean the inside of your washer. This cycle should not be interrupted. See “Washer Care.” IMPORTANT: Do not place garments or other items in the washer during this cycle. Use only with an empty wash tub.

*All rinses are cold.

**Spin speed is integrated into the cycle and cannot be selected.

Using Your Washer

WARNING	WARNING
Fire Hazard	**Electrical Shock Hazard**
Never place items in the washer that are dampened	**Plug into a grounded 3 prong outlet.**
with gasoline or other flammable fluids.	**Do not remove ground prong.**
No washer can completely remove oil.	**Do not use an adapter.**
Do not dry anything that has ever had any type of oil on	**Do not use an extension cord.**
it (including cooking oils). **Doing so can result in death, explosion, or fire.**	**Failure to follow these instructions can result in death, fire, or electrical shock.**

• Empty pockets. Loose change, buttons, or any small object can pass under the washplate and become trapped, causing unexpected sounds.

• Sort items by recommended cycle, water temperature, and colorfastness.

• Separate heavily soiled items from lightly soiled.

• Separate delicate items from sturdy fabrics.

• Do not dry items if stains remain after washing because heat can set stains into fabric.

• Treat stains promptly.

• Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.

• Mend rips and tears to avoid further damage to items during washing.

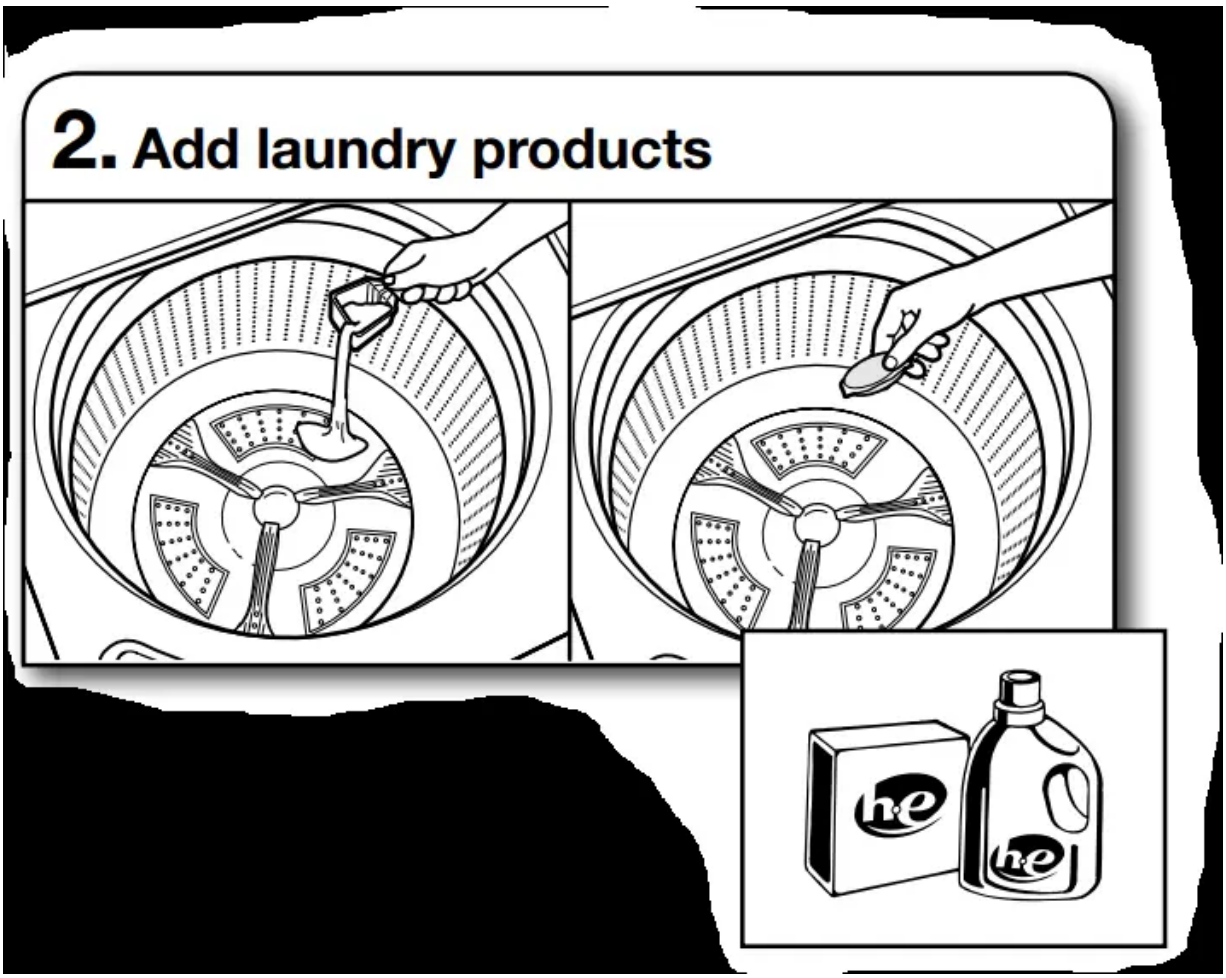
Helpful Tips:

• When washing water-proof or water-resistant items, load evenly. See “Cycle Guide” for tips and more information on using the Bulky Items cycle.

• Use mesh garment bags to help avoid tangling when washing delicate or small items.

• Turn knits inside out to avoid pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.

NOTE: Always read and follow fabric-care-label instructions to avoid damage to your items.

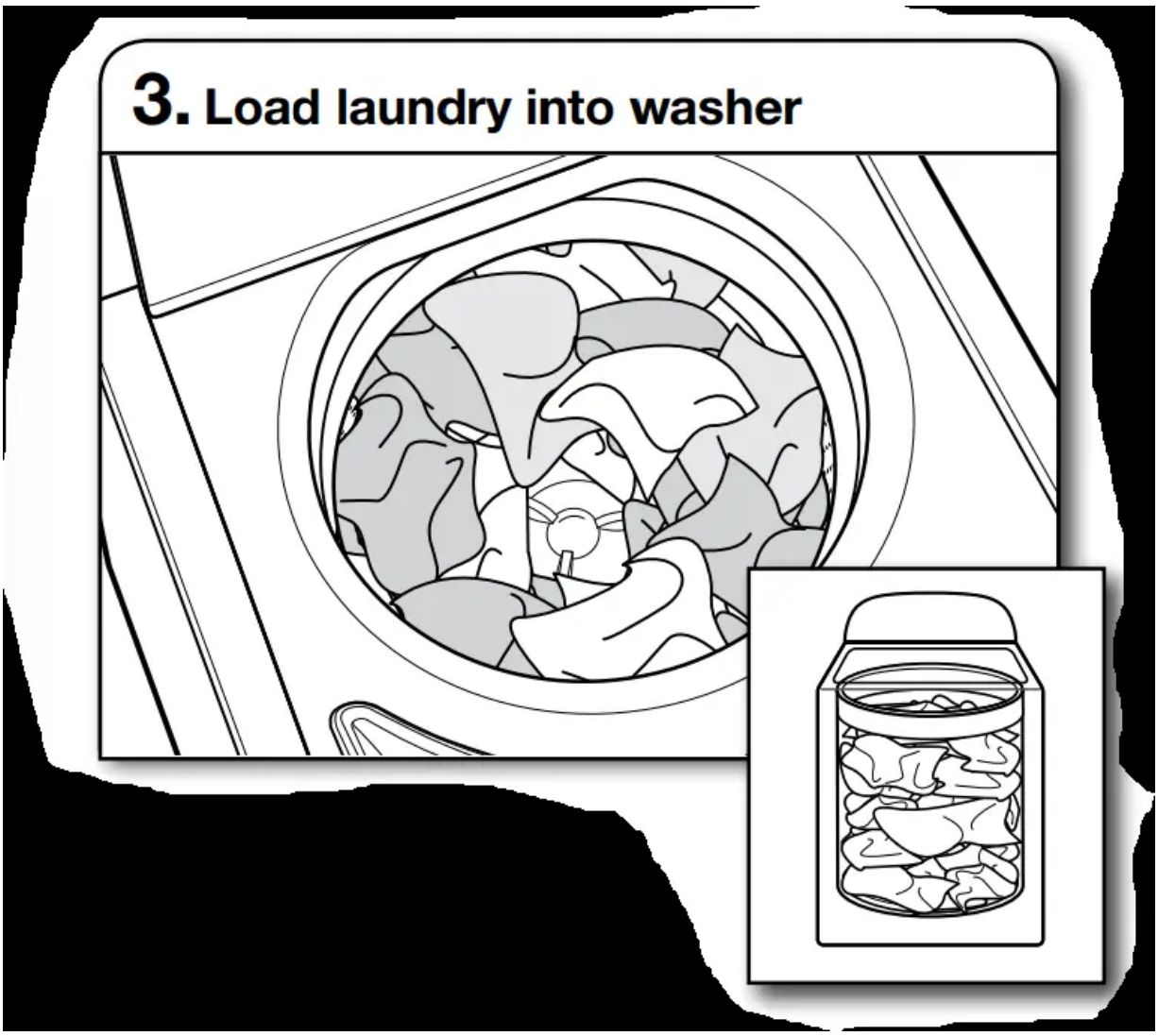


Add a measured amount of HE detergent or single-dose laundry packet into the basket.

If using Oxi-type boosters, color-safe bleach, or fabric-softener crystals, add to the bottom of the washer basket before adding clothes.

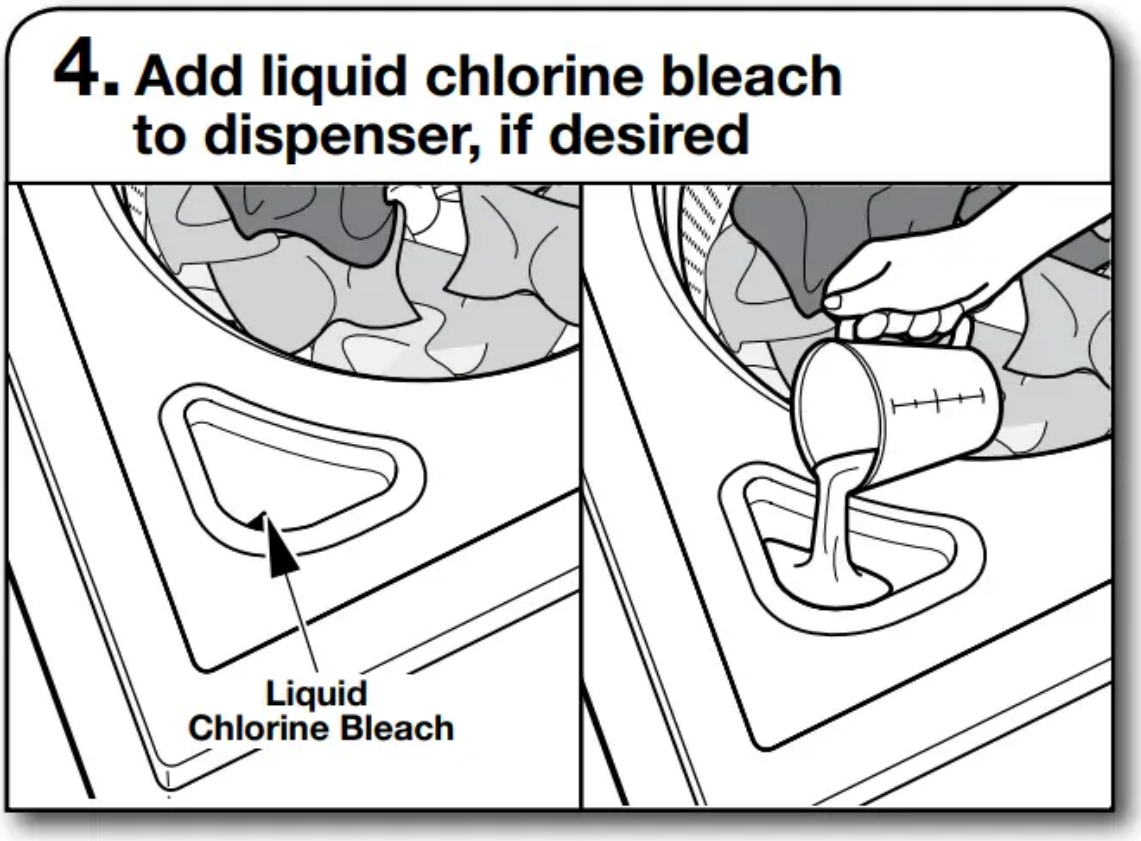
IMPORTANT: Use only High Efficiency detergents. The package will be marked “HE” or “High Efficiency.” Low-water washing creates excessive sudsing with a regular, non-HE detergent. Using regular detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance.

NOTE: Follow the manufacturer’s instructions to determine the amount of laundry products to use.



For best performance, load items in loose heaps evenly around the washplate. Try mixing different-sized items to reduce tangling.

IMPORTANT: Items need to move freely for best cleaning and to reduce wrinkling and tangling.



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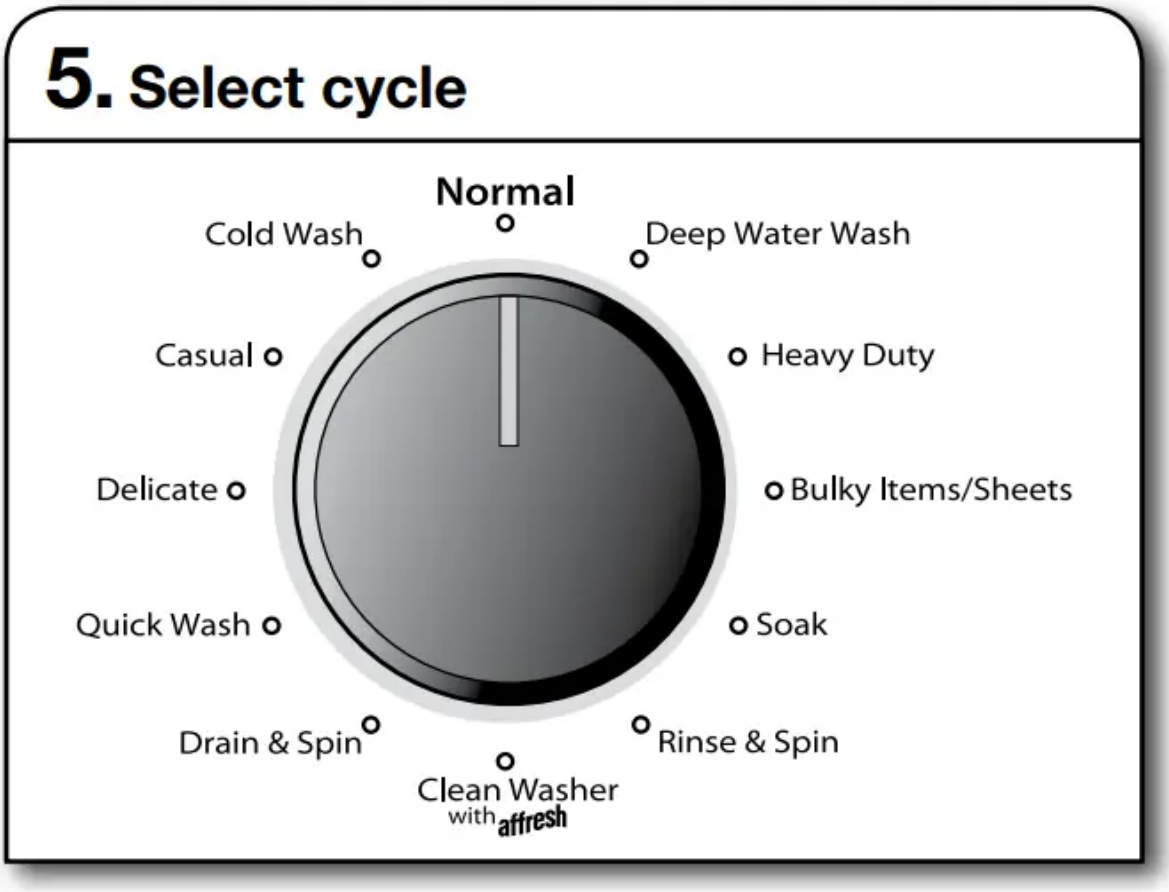
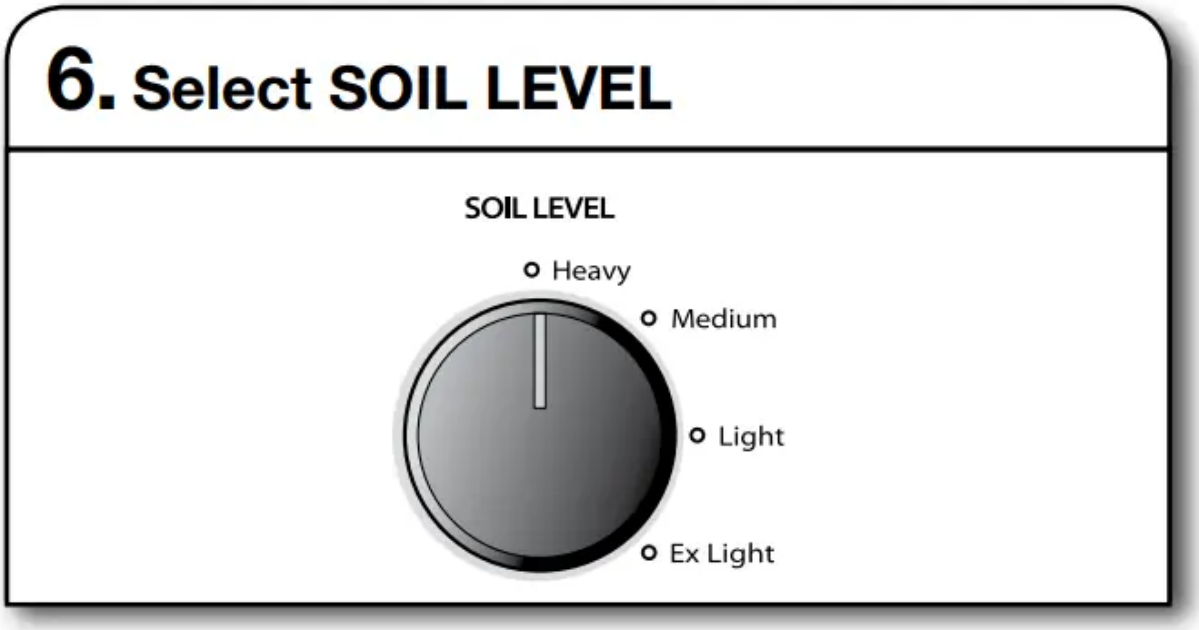
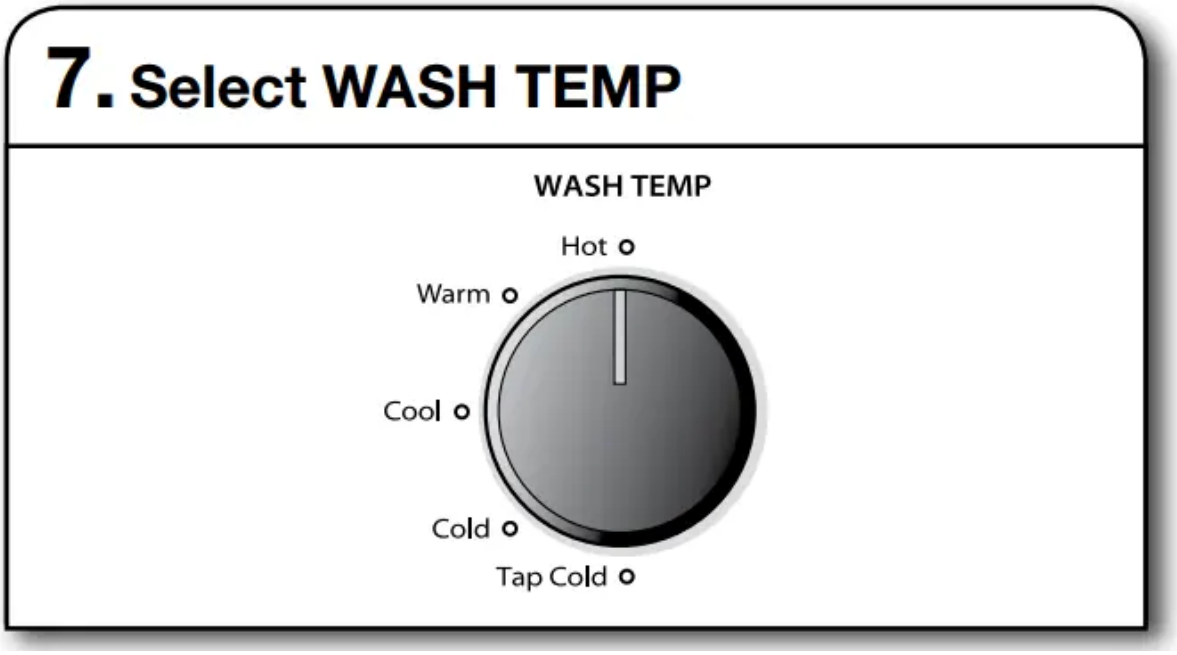


Turn cycle knob to choose your wash cycle. For more information, see “Cycle Guide.”



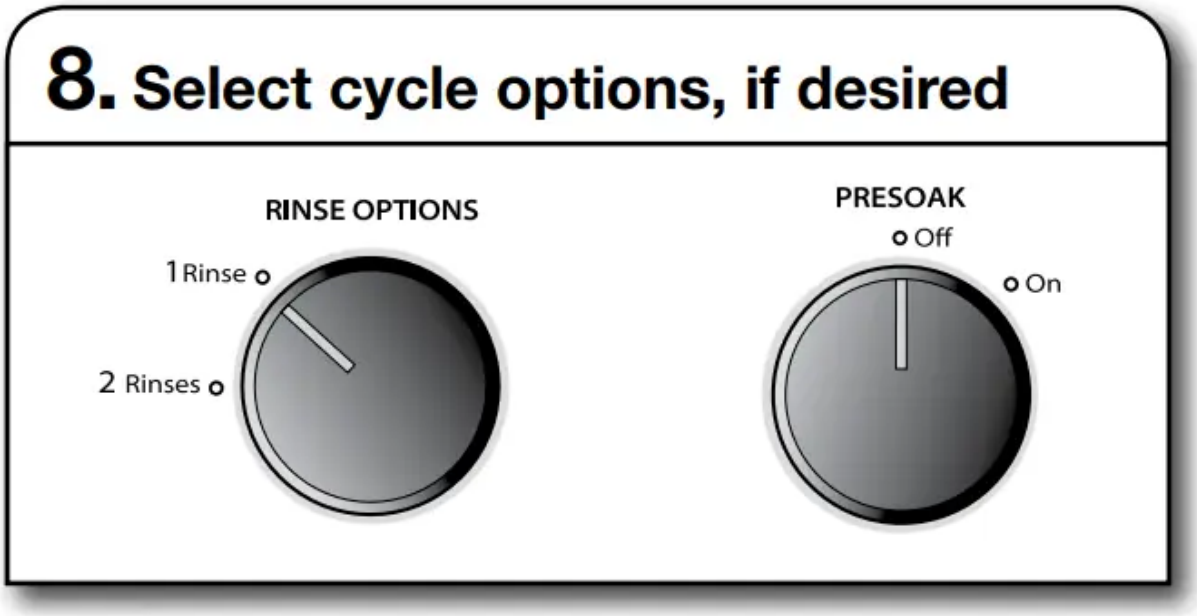
Once you select a cycle, select the soil level by turning the Soil Level knob to the desired setting.



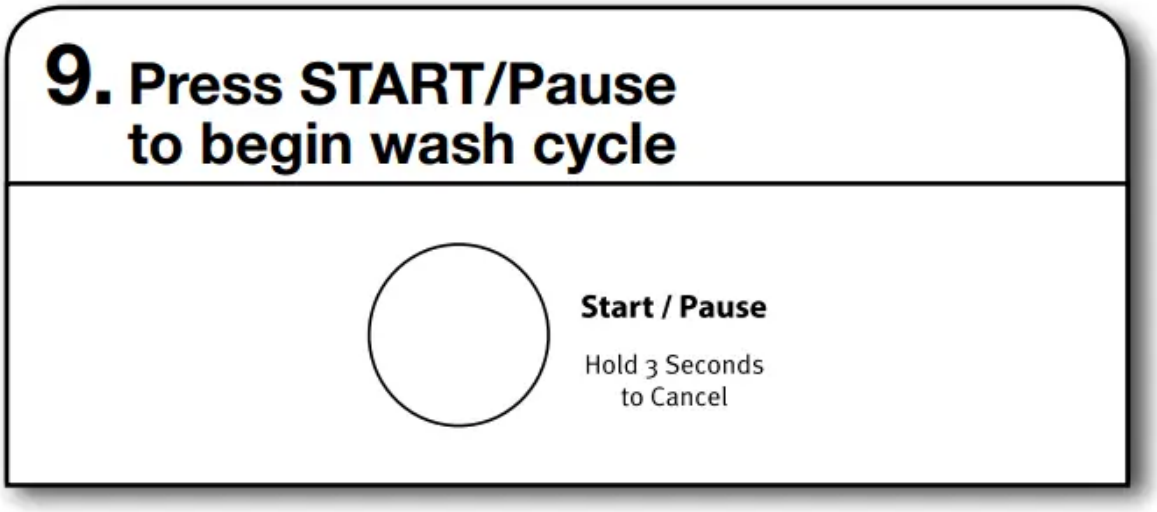
Once you select a cycle, select the desired wash temperature by turning the Wash Temperature knob to the appropriate setting based on your load. All rinses are cold.

NOTE: Always read and follow fabric-care label instructions to avoid damage to your garments.

Wash Temp	Suggested Fabrics
Hot Some cold water is added to save energy. This will be cooler than your hot-water-heater setting.	Whites and pastels Durable garments Heavy soils
Warm Some cold water will be added, This will be cooler than what your previous washer provided.	Bright colors Moderate to light soils
Cool Warm water is added to assist in soil removal and to help dissolve detergents.	Colors that bleed or fade Light soils
Cold This is the temperature from your faucet. If your tap water is very cold, warm water may be added to assist in soil removal and help dissolve detergent.	Dark colors that bleed or fade Light soils
Tap Cold This is the temperature from your faucet.	Dark colors that bleed or fade Light soils



Select the number of rinse cycles you would like the washer to run by turning the Rinse knob to the appropriate setting. To presoak garments, turn the Presoak knob to “On.”

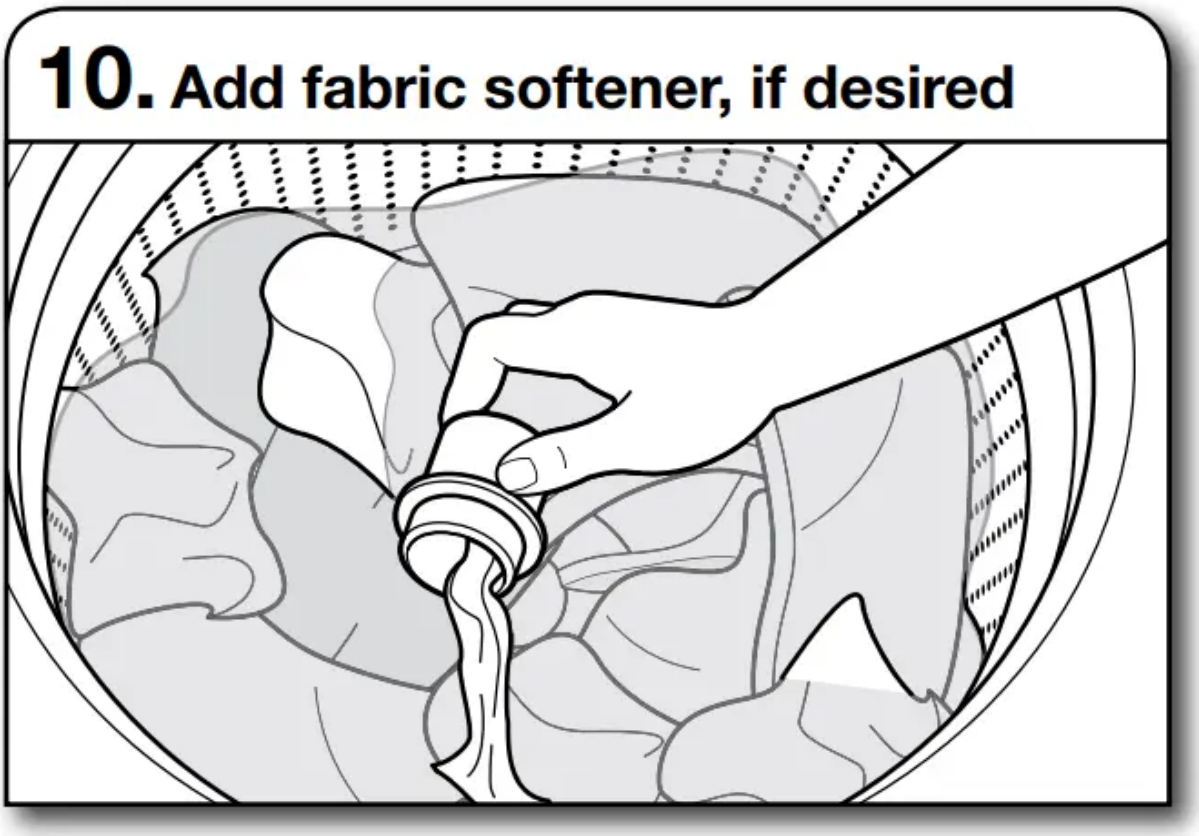


Press the START/Pause button to start the wash cycle. When the cycle has finished, the Done indicator will light. Promptly remove garments after cycle has completed to avoid odor, reduce wrinkling, and prevent rusting of metal hooks, zippers, and snaps.

Unlocking the Lid to Add Garments

If you need to open the lid to add 1 or 2 missed garments: Press START/Pause. The lid will unlock once washer movement has stopped. This may take several minutes if the load was spinning at high speed. Add garments, close lid, and press START/Pause again to restart the cycle.

If lid is left open for more than 10 minutes, the water will pump out automatically.



During the final rinse, wait until the washer has completed filling and press the START/Pause button to pause the washer. Lift the lid and add the measured, recommended amount of liquid fabric softener. Do not use more than the recommended amount. Close the lid and press the START/Pause button again to start the washer. Always follow manufacturer's directions for correct amount of fabric softener based on your load size.

Washer Maintenance

WATER INLET HOSES

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

NOTE: This washer does not include inlet hoses. See the "Installation Instructions" for more information.

WASHER CARE

Recommendations to Help Keep Your Washer Clean and Performing at its Best

1. Always use High Efficiency (HE) detergents and follow the HE detergent manufacturer's instructions regarding the amount of HE detergent to use. Never use more than the recommended

amount because that may increase the rate at which detergent and soil residue accumulate inside your washer, which in turn may result in undesirable odor.

2. Use warm and hot wash water settings sometimes (not exclusively cold water washes) because they do a better job of controlling the rate at which soils and detergent accumulate.

3. Always leave the washer lid open between uses to help dry out the washer and prevent the buildup of odor-causing residue.

Cleaning Your Top Loading Washer

Read these instructions completely before beginning the routine cleaning processes recommended below. This Washer Maintenance Procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer.

Cleaning the Inside of the Washer

To keep your washer odor-free, follow the usage instructions provided above, and use this recommended monthly cleaning procedure:

Clean Washer Cycle

This washer has a special cycle that uses higher water volumes in combination with affresh® Washer Cleaner or liquid chlorine bleach to clean the inside of the washer.

Begin procedure

1. affresh® Washer Cleaner Cycle Procedure (Recommended for Best Performance):

a. Open the washer lid and remove any clothing or items.

b. Place an affresh® Washer Cleaner tablet in the bottom of the washer basket.

c. Do not place an affresh® Washer Cleaner tablet in the detergent dispenser.

d. Do not add any detergent or other chemical to the washer when following this procedure.

e. Close the washer lid.

f. Select the Clean Washer cycle.

g. Press the START/Pause button to begin the cycle. The Clean Washer cycle operation is described below.

NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, press START/Pause once or twice (depending on model). After the cycle has stopped, run a Rinse & Spin cycle to rinse cleaner from washer.

2. Chlorine Bleach Procedure (Alternative):

a. Open the washer lid and remove any clothing or items.

b. Add 1 cup (236 mL) of liquid chlorine bleach to the bleach compartment.

NOTE: Use of more liquid chlorine bleach than is recommended above could cause washer damage over time.

c. Close the washer lid.

d. Do not add any detergent or other chemical to the washer when following this procedure.

e. Select the Clean Washer cycle.

f. Press the START/Pause button to begin the cycle. The Clean Washer cycle operation is described below.

NOTE: For best results, do not interrupt cycle. If cycle must be interrupted, press START/Pause once or twice (depending on model). After the cycle has stopped, run a Rinse & Spin cycle to rinse cleaner from washer. Description of Clean Washer Cycle Operation:

1. This cycle will fill to a water level higher than in normal wash cycles to provide rinsing at a level above the water line for normal wash cycle.

2. During this cycle, there will be some agitation and spinning to increase the removal of soils.

After this cycle is complete, leave the lid open to allow for better ventilation and drying of the washer interior.

Cleaning the Dispensers

After a period of using your washer, you may find some residue buildup in the washer's dispensers. To remove residue from the dispensers, wipe them with a damp cloth and towel dry. Do not attempt to remove the dispensers or trim for cleaning. The dispensers and trim are not removable. If your model has a dispenser drawer, however, remove the drawer and clean it before or after you run the Clean Washer cycle. Use an all-purpose surface cleaner if needed.

Cleaning the Outside of the Washer

Use a soft, damp cloth or sponge to wipe away any spills. Use only mild soaps or cleaners when cleaning external washer surfaces.

IMPORTANT: To avoid damaging the washer's finish, do not use abrasive products.

NON-USE AND VACATION CARE

Operate your washer only when you are home. If moving or not using your washer for a period of time, follow these steps:

1. Unplug or disconnect power to washer.

2. Turn off water supply to washer to avoid flooding due to water-pressure surge.

WINTER STORAGE CARE

IMPORTANT: To avoid damage, install and store washer where it will not freeze. Because some water may stay in hoses and freezing can damage washer. If storing or moving during freezing weather, winterize your washer.

To winterize washer:

1. Shut off both water faucets. Disconnect and drain water -inlet hoses.

2. Put 1 qt. (1 L) of R.V.-type antifreeze in basket and run washer on Rinse & Spin cycle for about 30 seconds to mix antifreeze and remaining water.

3. Unplug washer or disconnect power.

TRANSPORTING YOUR WASHER

1. Shut off both water faucets. Disconnect and drain water-inlet hoses.

2. If washer will be moved during freezing weather, follow “Winter Storage Care” directions before moving.

3. Disconnect drain hose from drain system and drain any remaining water into a pan or bucket. Disconnect drain hose from back of washer.

4. Unplug power cord.

5. Place inlet hoses and drain hose inside washer basket.

6. Drape power cord over edge and into washer basket.

7. Place packing tray from original shipping materials back inside washer. If you do not have packing tray, place heavy blankets or towels into basket opening. Close lid and place tape over lid and down front of washer. Keep lid taped until washer is placed in new location. Transport washer in upright position.

REINSTALLING/USING WASHER AGAIN

To reinstall washer after non-use, vacation, winter storage,

or moving:

1. Refer to Installation Instructions to locate, level, and connect washer.

2. Before using again, run washer through the following recommended procedure:

To use washer again:

1. Flush water pipes and hoses. Reconnect water-inlet hoses. Turn on both water faucets.

2. Plug in washer or reconnect power.

3. Run washer through Bulky Items/Sheets cycle to clean washer and remove antifreeze if used. Use only HE High Efficiency detergent. Use 1/2 the manufacturer’s recommended amount for a medium-size load.

WARNING

Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Troubleshooting

If you experience	Possible Causes	Solution
Vibration or Off-Balance		
Check the following for proper installation or see “Using Your Washer” section.	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with floor and washer must be level to operate properly.
	Washer may not be level.	Check floor for flexing or sagging. If flooring is uneven, a 3/4" (19 mm) piece of plywood under your washer will reduce sound.
		See “Level the Washer” in Installation Instructions.
	Load could be unbalanced.	Load items in loose heaps evenly around the washplate. Adding wet items to washer or adding more water to basket could unbalance washer.
		Do not tightly pack. Avoid washing single items.
		Use Bulky Items/Sheets cycle for oversized, non-absorbent items such as jackets and small comforters. See “Cycle Guide.”
		See “Cycle Guide” and “Using Your Washer” in this Use and Care Guide.
Noises		
Clicking or metallic noises.	Objects caught in washer drain system.	Empty pockets before washing. Loose items such as coins could fall between basket and tub or may block pump. It may be necessary to call for service to remove items.
		It is normal to hear metal items on clothing such as snaps, buckles, or

		zippers touch against the stainless steel basket.
Gurgling or humming.	Washer may be draining water.	It is normal to hear the pump making a continuous humming sound with periodic gurgling or surging as final amounts of water are removed during the Drain & Spin cycles.
Humming.	Load sensing may be occurring.	You may hear the hum of the sensing spins after you have started the washer. This is normal.
Water Leaks		
Check the following for proper installation:	Washer not level.	Water may splash off basket if washer is not level. Check that load is not unbalanced or tightly packed.
	Fill hoses not attached tightly.	Tighten fill-hose connection.
	Fill hose washers.	Make sure all four fill-hose flat washers are properly seated.
	Drain hose connection.	Pull drain hose from washer cabinet and properly secure it to drainpipe or laundry tub.
		Do not place tape over drain opening.
	Check household plumbing for leaks or clogged sink or drain.	Water can back up out of a clogged sink or drainpipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucets.)
	Washer not loaded as recommended.	Unbalanced loading can cause basket to be out of alignment and cause water to splash off tub. See “Using Your Washer” for loading instructions.
Washer not performing as expected		

Not enough water in washer.	Load not completely covered in water.	This is normal operation for an HE low-water washer. The load will not be completely under water. The washer senses load sizes and adds correct amount of water for optimal cleaning. Use Bulky Items/Sheets or Deep Water Wash cycle for higher water fill. See “What’s New under the Lid” and “Cycle Guide” to match your load with the best cycle. IMPORTANT: Do not add more water to washer. Adding water lifts the items off the washplate, resulting in less effective cleaning.
		Run Clean Washer with affresh® cycle to optimize the water level and wash performance due to soil build-up in washer basket.
Washer not performing as expected (cont.)		
Washer won’t run or fill, washer stops working, or wash light remains on (indicating that the washer was unable to fill appropriately).	Check for proper water supply.	Both hoses must be attached and have water flowing to inlet valve.
		Both hot and cold water faucets must be turned on.
		Check that inlet-valve screens have not become clogged.
		Check inlet hoses for any kinks, which can restrict water flow.
	Check proper electrical supply.	Plug power cord into a grounded 3-prong outlet.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Reset a tripped circuit breaker. Replace any blown fuses. NOTE: If

		problems continue, contact an electrician.
	Normal washer operation.	Lid must be closed for washer to run.
		Washer will pause during certain phases of cycle. Do not interrupt cycle.
		Washer may be stopped to reduce suds.
	Washer may be tightly packed.	Remove several items, rearrange load evenly around the washplate. Close lid and press START/Pause.
		Add only 1 or 2 additional items after washer has started.
		Do not add more water to the washer.
	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergents can slow or stop the washer. Always measure detergent and follow detergent directions based on your load requirements.
		To remove suds, cancel cycle. Select Rinse & Spin. Press START/Pause. Do not add more detergent.
Washer not performing as expected		
Washer not draining/spinning, loads are still wet, or spin light remains on (indicating that the washer was unable to pump out water within 10 minutes).	Empty pockets and use garment bags for small items.	Small items may have been caught in pump or between basket and tub, which can slow draining.
	Using a cycle with a low spin speed.	Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/spin speed for your item. To remove extra water in

		the load, select Drain & Spin. Load may need to be rearranged to allow even distribution of the load in the basket.
	The washer may be tightly packed or unbalanced.	Tightly packed or unbalanced loads may not allow the washer to spin correctly, leaving the load wetter than normal. Evenly arrange the wet load for balanced spinning. Select the Drain & Spin cycle to remove excess water. See “Using Your Washer” for loading recommendations.
	Check plumbing for correct drain hose installation. Drain hose extends into standpipe farther than 4.5" (114 mm).	Check drain hose for proper installation. Use drain hose form and securely attach to drainpipe or tub. Do not tape over drain opening. Lower drain hose if the end is higher than 96” (2.4 m) above the floor. Remove any clogs from drain hose.
	Too much detergent causing suds to slow or stop draining and spinning.	Use only HE detergent. Always measure and follow detergent directions for your load. To remove extra suds, select Rinse & Spin. Do not add detergent.
Dry spots on load after cycle.	High-speed spins extract more moisture than traditional top-load washers.	The high spin speeds combined with air flow during the final spin can cause items near the top of the load to develop dry spots during the final spin. This is normal.
Incorrect or wrong wash or rinse temperatures.	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached to both washer and faucet and have both hot and cold water flowing to inlet valve.

		Check that inlet-valve screens are not clogged.
		Remove any kinks in hoses.
Load not rinsed.	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached and have water flowing to the inlet valve.
		Both hot and cold water faucets must be on.
		Inlet-valve screens on washer may be clogged.
		Remove any kinks in the inlet hose.
	Not using HE detergent or using too much HE detergent.	The suds from regular detergent can keep washer from operating correctly.
		Use only HE detergent. Be sure to measure correctly.
		Always measure detergent and follow detergent directions based on load size and soil level.
	Washer may be tightly packed.	The washer is less efficient at rinsing when tightly packed. Add 2 Rinses to cycle.
		Load items in loose heaps evenly around the washplate.
		Use cycle designed for the fabrics being washed.
		Add only 1 or 2 additional items after washer has started.
		Use Bulky Items/Sheets or Deep Water Wash cycle for higher water

		fill. See “Cycle Guide” to match your load with the best cycle.
Sand, pet hair, lint, etc. on load after washing.	Heavy sand, pet hair, lint, and detergent or bleach residues may require additional rinsing.	Add 2 Rinses to the selected cycle and/or use Heavy Duty or Deep Water Wash cycle.
Load is tangling.	Washer not loaded as recommended.	See “Using Your Washer” section.
		Select a cycle with a slower wash action and spin speed; however, items will be wetter than those using a higher-speed spin. Use Bulky Items/Sheets or Deep Water Wash cycle for higher water fill. See the “Cycle Guide” to match your load with the best cycle.
		Load items in loose heaps evenly around the washplate.
		Reduce tangling by mixing types of load items. Use the recommended cycle for the type of items being washed.
Not cleaning or removing stains.	Added more water to washer.	Washer senses load size and adds correct amount of water. This is normal and necessary for clothes to move. It is normal for water to not completely cover the wash load. Added water lifts the laundry off the washplate, resulting in less effective cleaning.
	Washer not loaded as recommended.	Washer is less efficient at cleaning when tightly packed.
		Load items in loose heaps evenly around the washplate.

		Add only 1 or 2 additional items after washer has started.
	Adding detergent on top of load.	Add detergent, Oxi products, and color-safe bleach to the bottom of the basket before adding the items.
	Not washing like colors together.	Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.
	Not using HE detergent or using too much HE detergent.	The suds from regular detergent can keep washer from operating correctly.
		Use only HE detergent. Be sure to measure correctly.
		Always measure detergent and follow manufacturer's directions based on load size and soil level.
	Not using correct cycle for fabric type.	Use a higher soil level cycle option and warmer wash temperature to improve cleaning.
		If using Quick Wash cycle, wash only a few items.
		Use Heavy Duty cycle for tough cleaning. See the "Cycle Guide" to match your load with the best cycle and fabric type.
	Not using dispenser.	Use dispenser to avoid chlorine bleach.
		Load dispenser before starting a cycle.
		Do not add products directly onto load.
Incorrect dispenser operation.	Clogged dispenser.	Use only liquid chlorine bleach in the bleach dispenser.

Fabric Damage.	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
	Strings and straps could have tangled.	Tie all strings and straps before washing.
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.
	Fabric damage can occur if washer is tightly packed.	Load items in loose heaps evenly around the washplate.
		Use cycle designed for the fabrics being washed.
		Use Bulky Items/Sheets or Deep Water Wash cycle for higher water fill. See “What’s New under the Lid” and “Cycle Guide” to match your load with the best cycle.
		Add only 1 or 2 additional items after washer has started.
	Liquid chlorine bleach may have been added incorrectly.	Do not pour liquid chlorine bleach directly onto load. Wipe up bleach spills.
		Undiluted bleach will damage fabrics. Do not use more than recommended by manufacturer.
		Do not place load Items on top of bleach dispenser when loading and unloading washer.
	Garment-care instructions may not have been followed.	Always read and follow item manufacturer’s care-label instructions. See the “Cycle Guide” to match your load with the best cycle.

Odors.	Monthly maintenance not done as recommended.	Run the Clean Washer with affresh® cycle after every 30 washes. See “Washer Care” section.
		Unload washer as soon as cycle is complete.
	Using wrong or too much detergent.	Use only HE detergent. Be sure to measure correctly. Always follow the manufacturer’s directions.
		See “Washer Care” section.
Locked light is flashing.		
	A cycle was stopped or paused using the START/Pause button.	The washer may still be spinning. The lid will not unlock until the basket has stopped spinning. This may take several minutes if washing large loads or heavy fabrics.
Single-dose laundry packet not dissolving.	Adding laundry packet incorrectly.	Be sure laundry packet is added to washer basket before adding clothes. Do not add packet to dispensers. Follow the manufacturer’s instructions to avoid damage to your items.
Washer pumps out water before finishing cycle.	Lid is left open for more than 10 minutes.	Make sure lid is closed before starting a cycle and/or during prewash (soak).

WARNING

Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

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