

USING THE OVEN

Oven Controls

Upper Oven and Lower Oven

When using a double oven you can set separate modes in each oven. The selected oven will appear above the cooking modes.

Bake

This option allows the user to access traditional the traditional bake mode.

Broil

Broil can be selected to access Broil High. See the Cooking Modes section for more information.

Convect

This option allows you to utilize the convection system to cook in a variety of modes. See the Cooking Modes section for more information.

More

Select this option to access the Proof, Probe, Warm, Self Clean, and Steam Clean options.

Precision Cooking (upper only on double oven models)

Precision Cooking is a suite of customized cooking cycles that have been designed for specific foods. The display will guide you through setting the oven and food appropriately for the cycle selected. Precision cooking cycles vary based on food type; see the Cooking Modes section for more detailed information.

Recipes (upper only on double oven models)

This option allows you to access pre-loaded recipes for certain foods. New recipes can be loaded and followed through the GE Appliances Kitchen App once your phone is connected. See the Wi-Fi Connect section for instructions on connecting your phone.

Oven Light

To turn on or off the oven cavity lights, press the . Both cavity lights will be illuminated if using a double oven.

Settings

Press the to access the Settings. See the Settings section for more information.

Favorite

This option allows the user to save their favorite cycles for easy access in the future. After selecting a cooking mode and setting the temperature and any timers, press the to save it as a favorite for future use. After saving a cycle, press the on the main menu to quickly access the saved mode.

Kitchen Timer

This feature works as a countdown timer. Press the , select the amount of time for the timer to operate, and press Start. The oven will continue to operate once the timer countdown is complete. To turn off the timer, select the and press Clear.

Cook Time

This function counts down cooking time and turns off the oven when the cooking time is complete. Press the during a cycle, select the amount of cooking time, and press Start.

Delay Time

This feature delays the start time for an oven cycle. Use this feature to set a time when you want the oven to start. Select a cycle, then press the . Select the time of day for the oven to turn on and press Start. A cook time can also be programmed if desired.

Wi-Fi & Remote Enable

Press GET CONNECTED to connect your oven to Wi-Fi. This option allows you to download content to your oven and control it remotely. The oven must be connected to Wi-Fi before Remote Enable can be activated. For instructions on how to connect your oven, see the Wi-Fi Connect/Remote Enable section under Settings in this manual.

Double Oven

When using both cavities to cook, the control will allow you to switch back and forth between the upper and lower oven to review the cycle selection for each. When viewing the cooking mode screen you can access the alternate cavity by pressing on the banner at the top or bottom of the screen.

Settings

There are numerous settings that are accessed by pressing in the top right corner of the main screen.

Wi-Fi & Remote Enable

This appliance is configurable to allow remote operation at any time. Do not store any flammable materials or temperature sensitive items inside. By using the Wi-FiConnect feature, you will be able to control essential oven operations such as temperature settings, timers and cooking modes using your smartphone or tablet.*

Select the then Wi-Fi & Remote Enable - follow the instructions on your oven display and phone app. It is necessary to turn on Wi-Fi before using Remote Enable on your oven.

Connecting your Wi-Fi Connect Enabled oven

1. Have your smart phone or tablet ready with the ability to access the internet and download apps.
2. You will need to know the password of your home Wi-Fi router. Have this password ready while you are setting up your GE Appliances oven.
3. On your smart phone or tablet, visit GEAppliances.com to learn more about connected appliance features and to download the app to connect to your oven.
4. Follow the onscreen instructions in the app to connect your GE Appliances oven. When connected, your oven should show that it is connected to your home Wi-Fi network.
5. If there are issues connecting wirelessly to your oven, please call 800.220.6899 and ask for assistance regarding oven wireless connectivity.

To connect additional smart devices, repeat steps 3 and 4.

Remote Starting your Oven

To be able to start the oven remotely once connected to Wi-Fi, press Remote Enable on the main menu or access Wi-Fi & Remote Enable in the settings menu and turn Remote Enable on. The oven can now be started remotely using a connected device. The icon must be active to start the oven remotely. To disconnect your phone from Remote Enable, access the Wi-Fi & Remote Enable settings and turn Remote Enable off.

NOTE: Foods that spoil easily-such as milk, eggs, fish, stuffings, poultry and pork-should not be allowed to sit for more than 1 hour before or after cooking. Room temperature promotes the growth of harmful bacteria. Be sure that the oven light is off because heat from the bulb will speed harmful bacteria growth.

Set Clock

This feature allows you to set the clock and specifies how the time of day will be displayed. Options are for a standard 12-hour clock with AM and PM selections or 24-hour military time display.

Lock Control

Select this option in order to lock the LCD from any undesired screen selections. To unlock the screen, press and press Unlock on the next screen.

Sabbath

Sabbath mode disables the oven lights (the oven light will not turn on when the door is opened), all sounds (the control will not beep when the screen is pressed), Convection modes, Broil modes, Warm, Proof, and all time functions. Sabbath mode can only be used

with traditional Bake. This feature conforms to the Star-K Jewish Sabbath requirements. Please reference the Sabbath Mode section for more information.

Sound

This setting screen allows you to change the volume, the end of cycle tone, and turn on or off the touch sound.

Display

This screen shows the options for brightness, clock off, energy saver, and screen time out. Clock off will remove the clock from the display when the screen is inactive, but it will be shown after pressing the screen. The screen can be set to never time out or it can be set to shut off after 1, 5, or 10 minutes.

Cooking

- The oven is set to Fahrenheit, however, in this setting the cooking unit can be changed to Celsius.
- Auto Recipe Conversion can be turned on in order to automatically reduce the programmed cooking temperature for Convection Bake or Convection Bake
- Multi. Note that this will only reduce the cooking temperature, not the baking time.
- When the 12 Hour Shut Off option is turned on, it will automatically shut off the oven after 12 hours of continuous use.
- Adjust Temperature allows the oven temperature to be adjusted up to 35°F hotter or down to 35°F cooler. Use this feature if you believe your oven temperature is too hot or cold and wish to change it. For double ovens, the upper and lower oven temperatures are adjusted separately. Do not use thermometers, such as those found in grocery stores, to check the temperature setting of your oven. These thermometers may vary 20-40 degrees.

System

This screen allows you to clear your saved user data and shows the current software version.

Sabbath

Entering Sabbath Mode

Press the on the main screen to access the Settings menu and scroll down to Sabbath.

Start a Sabbath Bake

Use the keypad on the screen to enter the temperature that you would like to use for Sabbath Bake. Once the temperature is set, press the to set the cook time for the cycle in hours and minutes. If using a double oven, you can then set the temperature and time desired for the other cavity by selecting it to the left of the temperature display. If a timer is not set, the oven will start a

bake cycle during Sabbath mode and continue until Sabbath mode is turned off. You can also set whether the oven light will be on or off by pressing the on this screen. Once you have programmed the temperature and time, press Start. The next screen will display the settings that you programmed for your Sabbath Bake.

Adjusting the Temperature During a Sabbath Bake

If the temperature needs to be adjusted after programming the oven for a Sabbath Bake, press one of the temperature icons displayed on the Sabbath cycle screen and press Enter. This will allow you to adjust the temperature for the cycle. Note that the display will not show that the oven temperature has been changed.

Exit the Sabbath Mode

To exit Sabbath mode, either press the X in the upper right corner if in the programming screen, or press Exit Sabbath if in the cycle screen. There is also an option to turn off the cycle when on the cycle screen by pressing Turn Off, but your oven will still remain in Sabbath mode until you exit the mode. NOTE: If a power outage occurs while the oven is in Sabbath Mode, the unit will return to Sabbath Mode when power is restored, however the oven will return to the off state even if it was in the middle of a bake cycle when the power outage occurred.

Oven Racks

Your oven has six rack positions. Recommended rack positions for various types of foods are provided in the Cooking Guide. Adjusting rack position is one way to impact cooking results. For example, if you would prefer darker tops on cakes, muffins, or cookies, try moving food one rack position higher. If you find foods are too brown on top try moving them down next time.

When baking with multiple pans and on multiple racks, ensure there is sufficient space between pans to allow air to flow.

Your Oven may have extension racks and/or traditional flat racks.

To avoid possible burns, place the racks in the desired position before you turn the oven on.

Flat Racks

When placing and removing cookware, pull the rack out to the bump (stop position) on the rack support.

To remove a rack, pull it toward you, tilt the front end up and pull it out.

To replace, place the curved end of the rack (stop-locks) onto the oven supports, tilt up the front of the rack and push the rack in.

Racks may become difficult to slide, especially after a self-clean. Put some vegetable oil on a soft cloth or paper towel and rub onto the left and right edges.

Extension Racks

Always pull the rack out by its upper front rail to its fully open position, when placing or removing cookware. Extension racks cannot be used in the top rack position.

If extension racks are difficult to extend, lubricate the racks with the graphite lubricant provided with your oven. Remove the rack from the oven, remove debris in the side tracks with a paper towel, shake the graphite lubricant and place 4 small drops on the two bottom tracks of the left and right sides. Open and close the rack several times to distribute the lubricant.

To order additional graphite lubricant, read the Accessories section of the manual.

To Remove An Extension Rack:

1. Make sure the rack is pushed all the way into the oven so that side paddles on the rack disengage from the oven support.
2. Slide the rack toward you to the bump (stop position) on the rack support.
3. Firmly grasp both sides of the rack frame and the sliding rack, tilt the front end up and pull it out.

To Replace An Extension Rack:

1. Firmly grasp both sides of the rack frame and the sliding rack.
2. Place the curved end of the rack (stop-locks) onto the oven supports, tilt up the front of the rack and push it in as far as it will go.

If extension racks are difficult to replace or remove, wipe the oven rack supports with cooking oil. Do not wipe oil on the rack slides.

To Lubricate the Paddle:

Shake lubricant and apply to the moving parts of the paddle mechanisms as shown.

Aluminum Foil and Oven Liners

CAUTION

Do not use any type of foil or oven liner to cover the oven bottom. These items can trap heat or melt, resulting in damage to the product and risk of shock, smoke or fire. Damage from improper use of these items is not covered by the product warranty.

Foil may be used to catch spills by placing a sheet on a lower rack, several inches below the food. Do not use more foil than necessary and never entirely cover an oven rack with aluminum foil. Keep foil at least 1-1/2" from oven walls to prevent poor heat circulation.

Cookware Guidelines

The material, finish, and size of cookware affect baking performance.

Dark, coated and dull pans absorb heat more readily than light, shiny pans. Pans that absorb heat more readily can result in a browner, crisper, and thicker crust. If using dark and coated cookware

check food earlier than minimum cook time. If undesirable results are obtained with this type of cookware consider reducing oven temperature by 25° F next time.

Shiny pans can produce more evenly cooked baked goods such as cakes and cookies.

Glass and ceramic pans heat slowly but retain heat well. These types of pans work well for dishes such as pies and custards.

Air insulated pans heat slowly and can reduce bottom browning.

Keep cookware clean to promote even heating.

Air Fry Cookware

Any cookware used on Air Fry mode should be broil safe. A dark surface, solid baking pan with low rimmed sides, such as a sheet pan, is recommended for use with Air Fry. The darker pan surface promotes better browning and crisping.

Oven baking baskets and baking grids can also be used, but a sheet pan should be placed on the rack below the foods to catch any drippings when using a baking basket.

Cooking Modes

Your new oven has a variety of cooking modes to help you get the best results. These modes are described below. Refer to the Cooking Guide section for recommendations for specific foods.

Remember, your new oven may perform differently than the oven it is replacing.

Temperature Setting

When selecting a temperature, the traditional preset temperatures are shown and can be selected by scrolling horizontally and selecting the desired temperature. If you wish to cook at an alternate temperature, press the temperature in the middle of the screen and a number pad will appear so the desired temperature can be input.

Bake

The traditional bake mode is intended for single rack cooking. This mode uses heat primarily from the lower element but also from the upper element to cook food. To use this mode press the Bake option on the main menu and scroll to the desired temperature and press Start. Preheating is generally recommended when using this mode.

Broiling Modes

Always broil with the door closed. The broil element in this oven is very powerful. Monitor food closely while broiling. Use caution when broiling on upper rack positions as placing food closer to the broil element increases smoking, spattering, and the possibility of fats igniting. Broiling on rack position 6 is not recommended.

Broiling can be used for foods that would typically be grilled. Adjust the rack position in order to vary the intensity of the heat to the food. Place foods closer to the broil element when a seared

surface and rare interior are desired. For best performance, center the food below the broil heating element.

Boil

Select Broil on the main menu, then select High or Low depending on the amount of searing and the internal temperature that is preferred. The High setting is best for thinner cuts of meat and/or foods you prefer less done on the interior. The Low setting is preferred for thicker cuts of meat and foods you like to be cooked all the way through. It is not necessary to preheat the oven for these modes.

Convection Modes

These modes utilize heat from the traditional upper and lower elements combined with the convection element and consistent airflow to enhance evenness. Your oven is equipped with Auto Recipe Conversion so that it automatically adjusts the amount of heat to maintain the proper temperature when using the modes with specified temperatures. Preheating is recommended for these modes.

Convection Bake

This mode is intended for single rack baking when additional airflow is desired to enhance evenness. Select Convection, then Bake, scroll to the desired temperature, and press Start. Preheating is generally recommended when using this mode.

Convection Bake Multi Rack

This mode has been designed to allow for more even cooking when multiple racks are utilized. Baking time may be slightly longer than what would be expected for a single rack. To use this mode, select Convection, then Bake Multi-Rack, scroll to the desired temperature, and press Start. Preheating is generally recommended when using this mode.

Convection Roast

This mode is intended for roasting whole cuts of meat on a single rack. The utilization of all three elements and direct airflow down from the top of the oven improves browning and reduces cooking time. Check food earlier than the recipe suggests or use the probe when using this mode. To use this mode, select Convection, then press Roast, scroll to the desired temperature, and press Start.

Convection Broil (upper only on double oven models)

Convection Broil has two options: Low and High. Low and High are similar to the traditional broil modes with the addition of direct airflow to aid in searing and browning. For best results with the Low and High settings, it is recommended to preheat the oven for 5 minutes. To use these modes, select Convection, then Broil, then your desired mode.

Air Fry (upper only on double oven models)

This mode is a special convection mode that is designed to produce foods with a crispier exterior than traditional oven cooking. The Air Fry mode uses hot, fast-moving air directed from above the

food and is intended for single rack baking only. Select More, then Air Fry, then input the desired set temperature and press Start. The temperature can be set between 300°F and 500°F. Preheating is not necessary for this mode. Follow recipe or package guidelines for set temperatures and cook times; adjust cook time to achieve your desired crispness. Additional guidelines for using this mode can be found in the Cooking Guide.

Proof

Proof mode is designed for rising (fermenting and proofing) bread doughs. Press the More option on the main menu, then Proof, then Start. Cover dough well to prevent drying out. Bread will rise more rapidly than at room temperature. NOTE: Do not use the Proof mode for warming food or keeping food hot. The proofing oven temperature is not hot enough to hold foods at safe temperatures.

Warm

Warm mode is designed to keep hot foods at a higher temperature for up to 3 hours. To use this mode, select More from the main menu, then Warm, then press Start. Preheating is not required. Do not use warm to heat cold food other than crisping crackers, chips, or dry cereal. It is also recommended that food not be kept warm for more than 2 hours.

Precision Cooking (upper only on double oven models)

These modes provide guidance and pre-set cooking algorithms to assist the user in cooking various types of food. The selection you make in the Precision Cooking menu will guide you to input the information required to help cook your food. Some cycles use a preselected oven temperature; in these cases, the temperature is not displayed. Some cycles automatically set a timer based on your selections. At the end of estimated cooking time, check the food to see if it is done to your liking. If it is not, add time by selecting +1min or just continue cooking. Note that differences in food shape, preparation and preferences for doneness can impact the time required to cook the food. Some cycles are designed to cook the food without preheating the oven first. For these cycles, the screen will show "Insert your food and press next to start the oven." Do not wait for the oven to preheat when using these cycles.

Some cycles require the food temperature probe supplied with your oven. The target temperature for the probe is automatically set based on selections made. Always check foods using a secondary food thermometer as probe placement can impact the measured temperature. See Probe section for more details on using and positioning the probe properly.

On some pages will show up. Press to access additional information that pertains to the cooking cycles within that category.

Additional cycles will be available through software updates. Connect your oven to have access to these updates. See the Wi-Fi Connect section for details on how to connect your oven.

Probe

WARNING

Consuming undercooked food can result in foodborne illness. Use probe according to the following instructions to ensure all portions of the food reach minimum safe cooking temperatures.

Internal food temperature is frequently used as an indicator of doneness, especially for roasts and poultry. The Probe mode monitors the internal food temperature and turns the oven off when the internal food temperature reaches the programmed temperature.

Always check the temperature at multiple locations in the food with a food thermometer after cooking to ensure that all portions of the food have reached the minimum safe internal temperature for that food.

Proper Probe Placement

After preparing the meat and placing it on the cooking pan follow these instructions for proper probe placement.

- Insert the probe into the food, so that the tip of the probe will rest in the center of the thickest part of the food. For best performance the probe should be fully inserted into the food. If the probe is not located properly, it may not accurately measure the temperature of the coolest portion of the food. Some foods, particularly small items, are not well suited for cooking with the probe due to their shape or size.
- The probe should not touch bone, fat or gristle.
- For whole poultry insert the probe into the thickest part of the breast.
- For boneless roasts, insert the probe into the center of the roast.
- For bone-in ham or lamb, insert the probe into the center of the lowest large muscle or joint.
- For casseroles or dishes such as meatloaf, insert the probe into the center of the dish.
- For fish, insert the probe from just above the gill into the meatiest area, parallel to the backbone.

Probe Usage

To use the probe without preheating:

1. Insert the probe into the food (see Proper Probe Placement).
2. Place the food in the oven and connect the probe into the probe outlet in the oven.
3. Program the desired probe and cooking mode settings by selecting More, then Probe, then choosing the desired cooking mode. Next, choose the desired cooking temperature and select Next. Finally, select the desired internal food temperature and press Start.

To use the probe with preheating:

1. Press the desired cook mode (Traditional Bake, Convection Bake, or Convection Roast) and select the desired cooking temperature.
2. Insert the probe into the food (see Proper Probe Placement).
3. Once the oven is preheated, place the food in the oven and connect the probe to the probe outlet, making sure it is fully inserted. Use caution, the oven walls and probe outlet are hot.
4. Program the probe temperature by selecting More, then Probe, then entering the desired internal food temperature. The maximum internal food temperature that you can set is 200° F.

Probe Care Guidelines

- Use of probes other than the one provided with this product may result in damage to the probe input jack.
- Use the handles of the probe and plug when inserting and removing them from the meat and outlet
- To avoid damaging your probe, do not use tongs to pull on the cable when removing it.
- To avoid breaking the probe, make sure food is completely defrosted before inserting the probe.
- To prevent possible burns, do not unplug the probe from the outlet until the oven has cooled.
- Never leave the probe inside the oven during a self or steam clean cycle.
- Do not store the probe in the oven.

Cooking Guide

CARE AND CLEANING

Cleaning The Oven - Exterior

Be sure all controls are off and all surfaces are cool before cleaning any part of the range.

Control Panel

To lock the controls, press in the bottom left corner and follow instructions on the display. Instructions for unlocking are visible when the display is locked. It's a good idea to wipe the control panel after each use. Clean with mild soap and water or vinegar and water, rinse with clean water and polish dry with a soft cloth.

Do not use abrasive cleansers, strong liquid cleansers, plastic scouring pads or oven cleaners on the control panel they will damage the finish.

Oven Exterior

Do not use oven cleaners, abrasive cleansers, strong liquid cleansers, steel wool, plastic scouring pads, or cleaning powders on the interior or exterior of the oven. Clean with a mild soap and water or vinegar and water solution. Rinse with clean water and dry with a soft cloth. ,When cleaning surfaces, make sure that they are at room temperature and not in direct sunlight.

If stain on the door vent trim is persistent, use a mild abrasive cleaner and a sponge-scrubber for best results.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up immediately. Let hot surfaces cool, then clean and rinse.

Painted Surfaces and Black Stainless Steel (on some models)

Painted surfaces may include the door and trim around the control panel. Clean these with soap and water or a vinegar and water solution.

Do not use commercial oven cleaners, cleaning powders, steel wool or harsh abrasives on any painted surface, including Black Stainless Steel.

Stainless Steel - Excluding Black Stainless Steel (on some models)

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove surface rust, tamish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp, soft sponge.

To inquire about purchasing cleaning products including stainless steel appliance cleaner or polish, see the Accessories and Consumer Support sections at the end of this manual.

Cleaning The Oven - Interior

The interior of your new oven can be cleaned manually or by using Steam Clean or Self Clean modes.

Spillage of marinades, fruit juices, tomato sauces and basting liquids containing acids may cause discoloration and should be wiped up immediately. Let hot surfaces cool, then clean and rinse.

Manual Cleaning

Do not use oven cleaners, strong liquid cleansers, steel wool, or scouring pads on the interior of the oven. Clean with a mild soap and water, or vinegar and water solution. Rinse with clean water and dry with a soft cloth. When cleaning surfaces, make sure that they are at room temperature.

Steam Clean Mode

Steam clean is intended to clean small spills using water and a lower cleaning temperature than Self-Clean.

To use the Steam Clean feature, wipe grease and soils from the oven. Pour one cup of water into the bottom of the oven. Close the door. Press the More option, then select Steam Clean, and press Start to the right of the screen. The oven door will lock. You cannot open the door during the 30 minute steam clean as this will decrease the steam clean performance. At the end of the steam clean cycle the door will unlock. Wipe out any excess water and any remaining soil. NOTE: Water in the bottom of the oven may be hot right after finishing the cycle.

Self Clean Mode

Read Self-Cleaning Oven Safety Instructions at the beginning of this manual before using Self Clean Mode. Self clean uses very high temperatures to clean the oven interior. The oven door will lock when using this feature. Before operating the self clean cycle, wipe up grease and soils from the oven. Remove all items from the oven other than enameled (dark color) racks. Shiny or silver racks, the meat probe, and any cookware or other items should all be removed from the oven before initiating a self clean cycle. Close the door. If using a double oven, select which oven you would like to clean. Select the More option, then Self Clean. Choose a 3, 4, or 5 hour cycle, and select the illuminated Start pad to the right of the screen. For heavily soiled ovens, the maximum 5 hour clean time is recommended. If you wish to use the default time, press Start immediately after selecting Self Clean. The oven will show that the door has locked and display the amount of time remaining in the cycle. Press the illuminated Cancel pad to the right of the screen if you wish to stop the cycle. The oven will turn off automatically when the self clean cycle is complete. The door will stay locked until the oven has cooled down. After the oven has cooled down wipe any ash out of the oven.

We recommend venting your kitchen with an open window or using a ventilation fan or hood during the first self-clean cycle.

Soil on the front frame of the oven and outside the gasket on the door will need to be cleaned by hand.

Clean these areas with hot water, soap-filled steel wool pads or cleaners such as Soft Scrub. Rinse well with clean water and dry.

Do not clean the gasket. The fiberglass material of the oven door gasket cannot withstand abrasion. It is essential for the gasket to remain intact. If you notice it becoming worn or frayed, replace it.

Make sure the oven light bulb cover is in place and the oven light is off. When using the Self Clean Mode in a double oven, only the upper or lower oven can utilize the cycle at one time. Additionally, no other mode may be started in the alternate oven cavity while self clean is in progress.

IMPORTANT: The health of some birds is extremely sensitive to the fumes given off during the self-cleaning cycle of any range. Move birds to another well-ventilated room.

Probe

The temperature probe may be cleaned with soap and water or a soap-filled scouring pad. Cool the temperature probe before cleaning. Scour stubborn spots with a soap-filled scouring pad, rinse and dry.

To order additional temperature probes see the Accessories and Consumer Support sections at the end of this manual.

- Do not immerse the temperature probe in water.
- Do not store the temperature probe in the oven.
- Do not leave the temperature probe inside the oven during a self or steam clean cycle.

Oven Light

WARNING

SHOCK OR BURN HAZARD: Before replacing oven light bulb, disconnect the electrical power to the oven at the main fuse or circuit breaker panel. Failure to do so may result in electric shock or burn.

CAUTION

BURN HAZARD: The glass cover and bulb should be removed when cool. Touching hot glass with bare hands or a damp cloth can cause burns.

1. Disconnect power at the main fuse or circuit breaker panel.
2. Remove oven racks.
3. Slide a flat blade screwdriver or butter knife between the metal housing and the glass light cover. **NOTE:** on some models there is a metal clip visibly holding the glass. The tool needs inserted between the metal housing and the clip holding the glass.
4. Support the glass light cover with two fingers to prevent the cover from falling to the bottom of the oven.
5. Gently twist the screwdriver blade or butter knife to loosen the glass light cover. Be careful not to chip the oven coating.
6. Remove the glass light cover.
7. Remove the bulb by firmly grasping and sliding the bulb straight out until the two prongs have cleared the ceramic holder.
8. Do not touch the glass of the new replacement bulb with your fingers. It will cause the bulb to fail when it lights. Grasp the replacement bulb with a clean towel or facial tissue with the prongs facing down. Align the two prongs in the ceramic holder, pressing gently until the bulb is securely in the ceramic socket.
9. Slide the protective lens into the holder and push until the clips snap into the housing.

10. Reconnect power.

Oven Door

Oven Door Removal

NOTE: Door removal is not a requirement for installation of the product but is an added convenience.

To remove the door:

1. Open the oven door as far as it will go.
2. Remove hinge bracket (if present) from front frame and set aside. The hinge bracket must be replaced for proper door functionality when door is reinstalled.
3. Push both hinge locks down toward the door frame to the unlocked position. This may require a flat-blade screwdriver. **DO NOT LIFT THE DOOR BY THE HANDLE!**
4. Place hands on both sides of the door and close the oven door to the removal position (approximately 1"- 2" [2,5 cm-5.1 cm] from the closed position).
5. Lift the door up and out until the hinge arms clear the slots. NOTE: The oven door is very heavy. Be sure you have a firm grip before lifting the oven door off the hinges. Use caution once the door is removed. Do not lay the door on its handle. This could cause dents or scratches.

Replacing the Oven Door

NOTE: The oven door is heavy. You may need help lifting the door high enough to slide it into the hinge slots.

Do not lift the door by the handle.

1. Lift the oven door by grasping each side.
2. With the door at the same angle as the removal position (approximately 1"-2" [2.5 cm-5.1 cm] from the closed position), seat the notch of the hinge arm into the bottom edge of the hinge slot. The notch of the hinge arm must be fully seated into the bottom of the slot.
3. Fully open the door. If the door will not fully open, the indentation is not seated correctly in the bottom edge of the slot.
4. Push the hinge locks up against the front frame of the oven cavity, to the locked position.
5. Replace hinge bracket (if present). The hinge bracket must be replaced for proper door functionality.
6. Close the oven door.

TROUBLESHOOTING

Troubleshooting Tips ... Before you call for service

Save time and money! Review the charts on the following pages first and you may not need to call for service.

My new oven doesn't cook like my old one. Is something wrong with the temperature settings?

- Your new oven has a different cooking system from your old oven and therefore may cook differently than your old oven.
 - For the first few uses, follow your recipe times and temperatures carefully. If you still think your new oven is too hot or too cold, you can adjust the temperature yourself to meet your specific cooking preference. See the Special Features section. NOTE: This adjustment affects Bake, and Convection Bake temperatures; it will not affect Convection Roast, Broil or Clean.

Food does not bake properly

- Oven controls improperly set
 - See the Cooking Modes section
- Rack position is incorrect or rack is not level.
 - See the Cooking Modes section and Cooking Guide.
- Incorrect cookware or cookware of improper size being used.
 - See the Cookware section.
- Oven temperature needs adjustment.
 - See the Special Features section.
- Ingredient substitution
 - Substituting ingredients can change the recipe outcome.

Food does not broil properly

- Oven controls improperly set.
 - Make sure you select the appropriate broil mode.
- Improper rack position being used.
 - See Cooking Guide for rack location suggestions.
- Food being cooked in a hot pan.
 - Make sure cookware is cool.
- Cookware not suited for broiling.
 - Use a pan specifically designed for broiling.

- Aluminum foil used on the broiling pan and grid has not been fitted properly and slit as recommended.
 - If using aluminum foil conform to pan slits.
- In some areas the power (voltage) may be low.
 - Preheat the broil element for 10 minutes.

Oven temperature too hot or too cold

- Oven temperature needs adjustment.
 - See the Special Features section.

Oven does not work or appears not to work

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.
- Oven controls improperly set.
 - See the Using the Oven section.
- Oven is in Sabbath Mode.
 - Verify that the oven is not in Sabbath Mode. See the Special Features section

"Crackling" or "popping" sound

- This is the sound of the metal heating and cooling during both the cooking and cleaning functions.
 - This is normal.

Why is my range making a "clicking" noise when using my oven?

- Your range cycles the heating elements by turning relays on and off to maintain the oven temperature.
 - This is normal.

Clock and timer do not work

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.

Oven light does not work

- Light bulb is loose or defective.
 - Tighten or replace bulb.

Oven will not self-clean

- The temperature is too high to set a self-clean operation.
 - Allow the oven to cool and reset the controls
- Oven controls improperly set.
 - See the Cleaning the Oven section.

Excessive smoking during clean cycle

- Excessive soil or grease.
 - Press the Cancel/Off pad. Open the windows to rid the room of smoke. Wait until the LOCKED light goes off. Wipe up the excess soil and reset the clean cycle.

Excessive smoking during broiling

- Food too close to burner element.
 - Lower the rack position of the food.

Oven door will not open after a clean cycle

- Oven too hot.
 - Allow the oven to cool below locking temperature.

Oven not clean after a clean cycle

- Oven controls improperly set.
 - See the Cleaning the Oven section.
- Oven was heavily soiled.
 - Clean up heavy spillovers before starting the clean cycle. Heavily soiled ovens may need to self-clean again or for a longer period of time.

F- and a number

- You have a function error code.
 - Press the Cancel/Off pad. Allow the oven to cool for one hour. Put the oven back into operation.
- If the function code repeats.
 - Disconnect all power to the oven for at least 30 seconds and then reconnect power. If the function error code repeats, call for service.

LCD is not functioning properly

- A fuse in your home may be blown or the circuit breaker tripped.
 - Replace the fuse or reset the circuit breaker.

- Oven controls improperly set.
 - See the Cooking Modes or Settings section to ensure proper use. Ensure unit is updated to the most recent software update.
- LCD screen is locked
 - Unlock the screen by pressing the Unlock icon. If this does not correct the issue, cycle power at the circuit breaker and ensure unit is updated to the most recent software update.
- LCD faulty
 - Cycle power at the circuit breaker and ensure unit is updated to the most recent software update. If issue persists, call service to assess the issue.

Power outage, clock flashes

- Power outage or surge
 - Reset the clock. If the oven was in use, you must reset it by pressing the Cancel/Off pad, setting the clock and resetting any cooking function

Burning" or "oily" odor emitting from the vent

- This is normal in a new oven and will disappear in time.
 - To speed the process, set a self-clean cycle for a minimum of 3 hours. See the Cleaning the Oven section.

Strong odor

- An odor from the insulation around the inside of the oven is normal for the first few clean cycle. times the oven is used.
 - This is temporary and will go away after several uses or a self-clean

Fan noise (one some models)

- A cooling fan may automatically turn on
 - This is normal on some models. The cooling fan will turn off and on to cool internal parts. It may run after the oven is turned off.

My oven door glass appears to be "tinted" or have a rainbow" color. Is this defective?

- No. The inner oven glass is coated with a heat barrier to reflect the heat back into the oven to prevent heat loss and keep the outer door cool while baking.
 - This is normal. Under certain light or angles, you may see this tint or rainbow color.

Sometimes the oven takes longer to preheat to the same temperature

- Cookware or food in oven.
 - The cookware or food in the oven will cause the oven to take longer to preheat. Remove items to reduce preheat time.
- Number of racks in oven.
 - Adding more racks to the oven will cause the oven to take longer to preheat. Remove some racks.
- Different cooking modes.
 - The different cooking modes use different preheat methods to heat the oven for the specific cooking mode. Some modes will take longer than others.

Oven will not work remotely

- Router issues, no wireless signal, etc.
- Oven is not connected.
 - For assistance with oven wireless network connectivity, please call 800.220.6899.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.