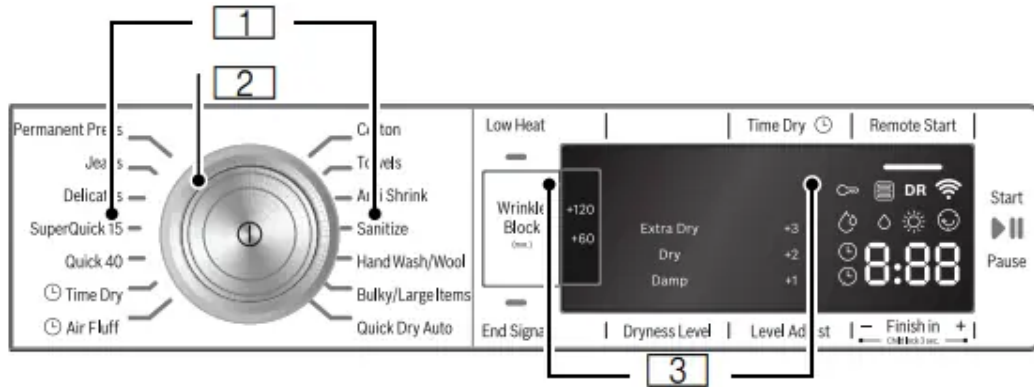


Getting to know your appliance

Control panel



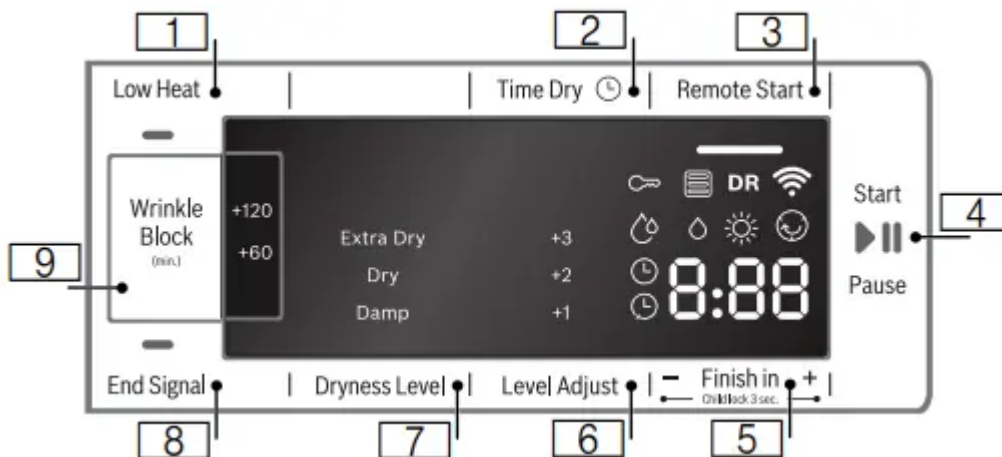
1 Programs

2 Program Selector

Center is pressed to power the appliance ON or OFF and dial turns in both directions to select a program.

3 Display Panel with Buttons

Display area



Buttons



Button	Description	Indicator
1	Select Low Heat .	=
2	Select Time Dry ☹.	e.g. ☹ 0:40
3	Select Remote Start . Remote start and Home Connect settings	=
4	Select Start/Pause . <ul style="list-style-type: none"> starts or pauses the selected cycle; indicator lamp on (steady) - cycle running, can be paused (if Child lock is not activated); indicator lamp blinking - option settings can be changed; Ready state (door closed, cycle can be started), cycle is paused (press to restart). 	▷
5	Select Finish in . End of program ("Finish in" time) after...h (hours) Press Finish in — and + at once for approximately 3 seconds to activate or deactivate Child lock .	e.g. ☹ i h ▷
6	Select Level Adjust .	OFF (no LED symbol shown), +1, +2, +3
7	Select Dryness Level .	Extra Dry Dry Damp
8	Select End Signal .	=
9	Select Wrinkle Block .	OFF (no additional time), +60, +120

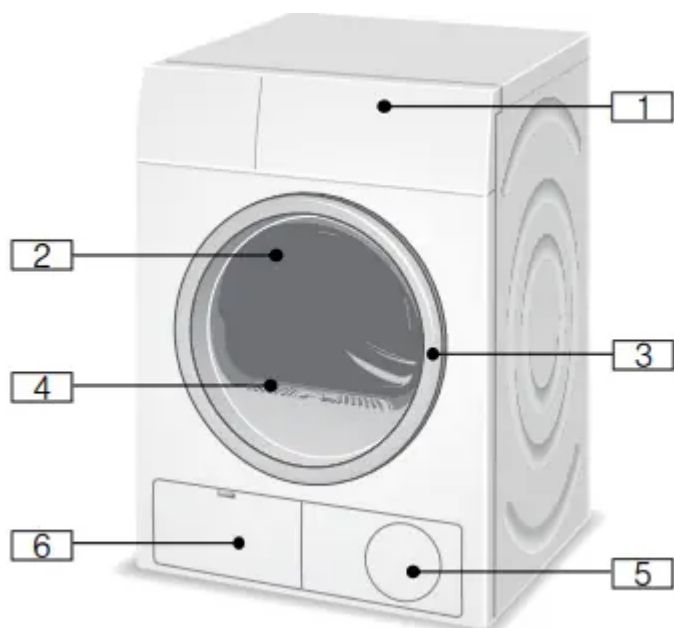
For a detailed description, see → *Optional program settings; Page 36*

Other indicators

Indicator	Description
▷	Lit: Child lock activated Flashing: A change to the programs or options is not allowed because Child lock is activated. Flashing will stop after a few seconds.
☹	Clean lint filter or heat exchanger
DR	Check drain indicator
📶	OFF: Wi-Fi is off. Flashing: The appliance is trying to connect to your home network or broadcasting "Home Connect" hot-spot. Lit: Wi-Fi is on and the appliance is connected to your home network.
Drying cycle status sequence:	
☹	Drying process started. Textiles are very damp.
◦	Drying process progressing. Textiles are damp.
☼	Drying process completing. Textiles nearly dry.
☹	Wrinkle Block phase activated
e.g. 1:40	Expected program duration in hours and minutes
- P-	Pause Shown when Start/Pause button is pressed on control panel, Pause is activated from App, or door is opened during the drying cycle. If you remove heated items from the dryer it is recommended to spread them out allowing the heat to dissipate. NOTICE: If the door remains closed the drum may begin rotating 30 seconds after pausing to cool down the load and Hot will be displayed. This process can take up to 10 minutes and the program should not be changed during this time. Press the Start/Pause button on control panel or Continue in the App at any time to start the drying process again.
- 0-	Program end
Hot	Cool Down Indicates dryer is operating to reduce the temperature of the load. This process can take up to 10 minutes. May appear if: <ul style="list-style-type: none"> program is paused via the control panel or remote app, or program is stopped or dryer is switched off via the remote app.

Operating Instructions

Your new dryer

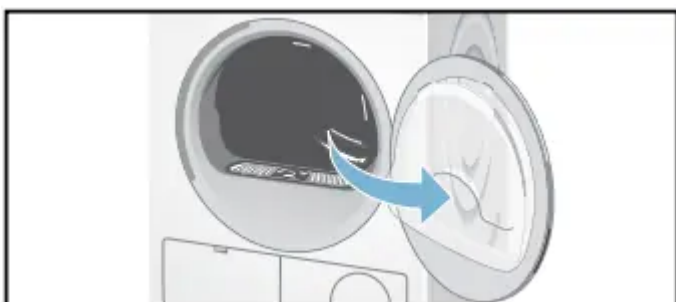


1 Control panel, display area, program selector

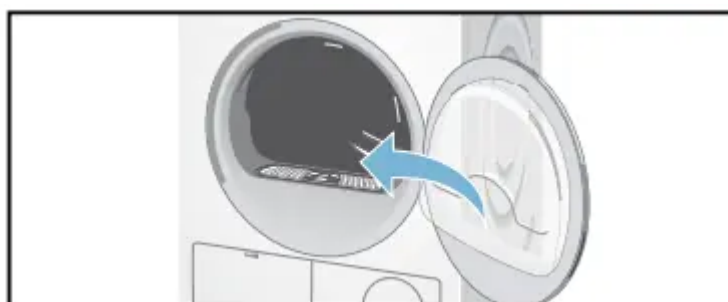
2 Drum with interior light (depending on model)

The interior light activates after the door is opened and after the program starts, it switches off automatically.

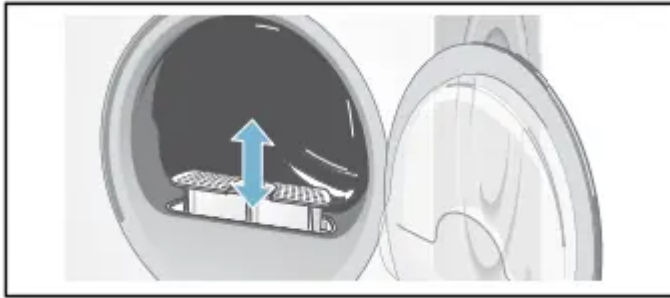
3 Open the door



Close the door

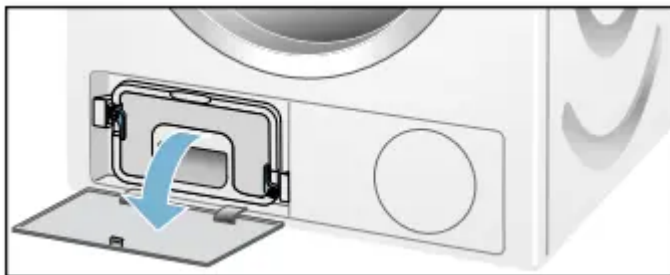


4 Lint filter



5 Air inlet

6 Open the maintenance flap



Close the maintenance flap



Heat exchanger



WARNING BEFORE INSTALLING OR USING YOUR DRYER Read and follow all installation and operating instructions.

Check the machine. Never connect the utilities (power or water) to or start a damaged machine! Contact customer service!

→ Customer service; Page 5

Check to be sure the dryer drain hose is installed properly.

Turning the dryer on and off

Pressing the center of the Program Selector turns the appliance on and off. After switching on, turn the outer dial to choose a program. Switch off after the program has finished.

Before using the dryer for the first time

1. Read these operating instructions carefully.
2. Check that the supply voltage corresponds with the voltage specifications on the rating plate on the dryer, see top rear side of the dryer and/or rating plate label inside of the dryer door. → Electrical Connections; Page 17
3. Remove all objects from the drum.
4. Check the dryer for visible damage. If damage found contact your dealer.
5. Wipe the inside of the drum with a damp cloth.
6. Check heating system. → Check heating system; Page 19
7. If the dryer does not work, press the center of the Program Selector to switch off the dryer. Look in the Troubleshooting section of the operating instructions for support. → Troubleshooting; Page 41

Temporary disconnection of the dryer

Operate your dryer only when you are at home. If you intend going on vacation or are not using your dryer for an extended period of time, you should:

1. Turn off the circuit breaker.
2. Pull out the power supply plug if possible.
3. Clean the lint filter.

Using the program selector to choose a drying program

NOTICE: If the Child lock is activated, you must deactivate it before you can select a program. → Child lock; Page 37

Use the program selector to select the desired drying program. The dial turns in both directions and when a cycle is selected its time duration appears in the display

Program selection

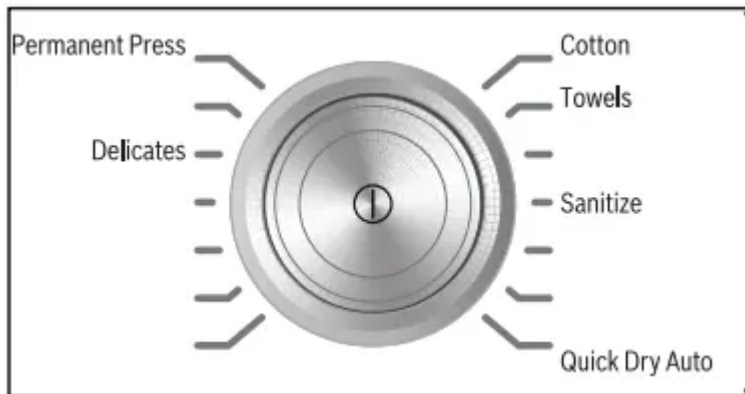
For optimum drying results your dryer offers several different types of programs to choose from. Select the required drying program from the program table according to the examples.

→ Program selection table; Page 35

Automatic programs

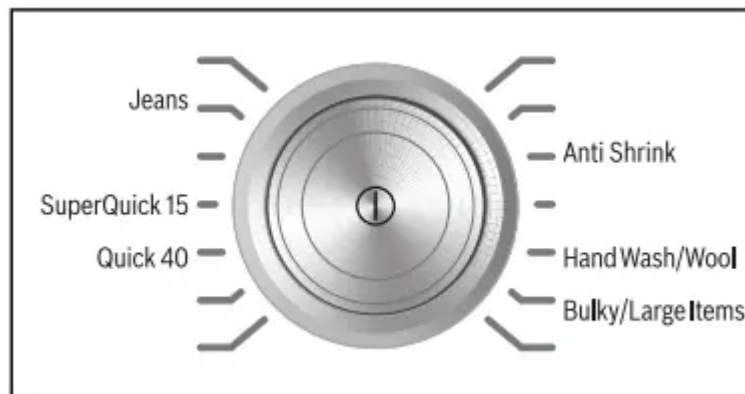
There are automatic programs for different types of textiles (e.g. Cotton, Permanent Press).

The program sequence of automatic programs is controlled by sensors. The duration of the program depends on the measured degree of moisture in the laundry and on the selected degree of dryness (e.g. Extra Dry).



Special programs

The programs Anti Shrink, Hand Wash/Wool, Bulky/ Large Items, Quick 40, SuperQuick 15 and Jeans are made for special type fabric loads.



Time programs

Time programs run at specific temperatures and are suitable for delicate items, individual or a few small items and subsequent drying.




Selecting optional program settings

By selecting optional program settings, you can adjust the drying process to better suit the items you are drying.

The optional program settings can be selected and deselected depending if the setting is allowed (not all settings are allowed for all programs) and the cycle's progress.

The indicator lamps of the buttons light up if the setting is active.

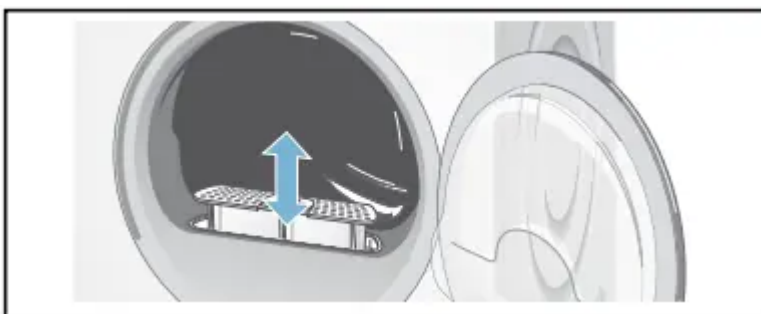
For Time Dry , Finish in, Wrinkle Block and Low Heat the settings are not retained after the appliance is switched off.

For Dryness Level the setting is retained for each program separately after the appliance is switched off (for fabric care this setting is not retained for the Cotton program).

For Level Adjust the setting is retained for each program separately after the appliance is switched off.

Loading the laundry

1. Check lint filter.



The filter should be cleaned after or before every drying process. Cleaning the filter reduces the drying time and saves energy.

→ Cleaning the lint filter; Page 38

2. Load the laundry into the drum and close the door.

Tip: If the door has not been closed properly, the dryer will not start.



Tips

After loading, close the door carefully so as not to trap any items between the door and the rubber seal. The door should be closed until a click is heard.

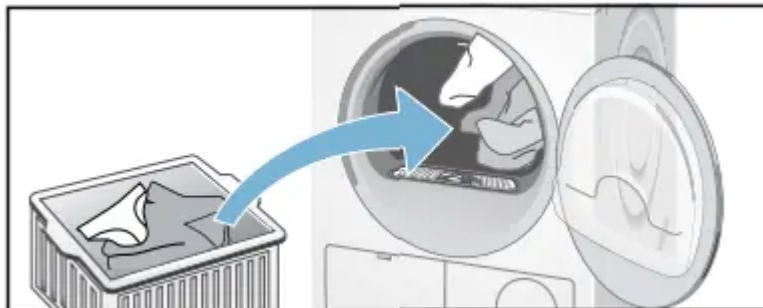
Foreign objects left in the drum may damage laundry. Before inserting any laundry, check to make sure no foreign objects are in the drum.

Recommended Load Size

Recommended maximum load size can be found in the program selection table in this manual.

→ Program selection table; Page 35

Load the laundry



Place laundry in the empty drum. Put each piece of laundry into machine separately.

For best results the laundry to be dried must be sorted according to type of laundry and desired degree of drying.

→ Program selection table; Page 35

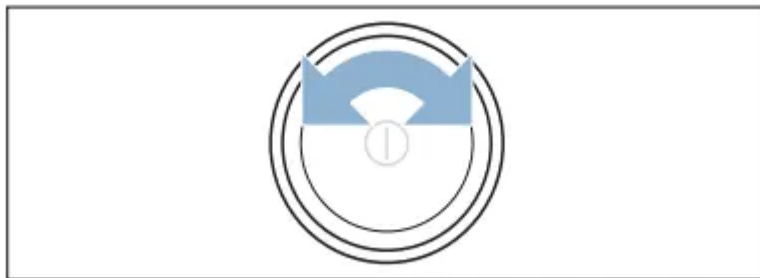
→ Sorting the laundry; Page 34

→ Level Adjust; Page 36

Starting the program

1. Switch on the appliance. Rotate program selector to the desired program. Select the program which corresponds to the laundry in the dryer from Program selection table.

→ Program selection table; Page 35




The Start/Pause indicator light starts flashing.

2. Press the Start/Pause button. Indicator lamp lights up and the cycle starts.

During the cycle, the display area indicates the estimated remaining time and, after starting the drying cycle, the cycle duration and the symbols for the cycle progress stay lit.

NOTICES

- If you want to protect the cycle against inadvertent adjustment select the Child lock. → Child lock; Page 37
- If  indicator lights up, clean the lint filter and/or heat exchanger. → Cleaning the lint filter; Page 38, → Cleaning the heat exchanger; Page 39
- If DR indicator lights up, check the drain hose and its connection. → Maintenance of drain hose; Page 40

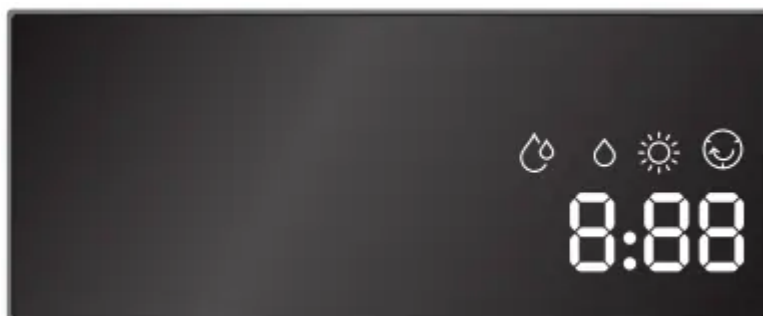
3. If required, select Low Heat by pressing the button. → Low Heat; Page 36

4. If required, select Wrinkle Block by pressing the button. → Wrinkle Block; Page 36

Indicator of program sequence

Bosch dryers use an advanced control system which continually monitors the laundry's remaining moisture.

The current state of the process and status of the program is shown by indicator lights and 7-digit display.



Selecting a different program

If you have inadvertently started the wrong program, you can change this as follows:

1. Press Start/Pause. **NOTICE:** The drum will continue to rotate when the Cool Down process is in progress, even if the program is paused. The Cool Down process can be stopped at any time by opening the door.
2. Select another program and/or a different optional program setting. **NOTICE:** Do not change the program during the Cool Down process.
3. Press Start/Pause. The new drying cycle starts from the beginning.

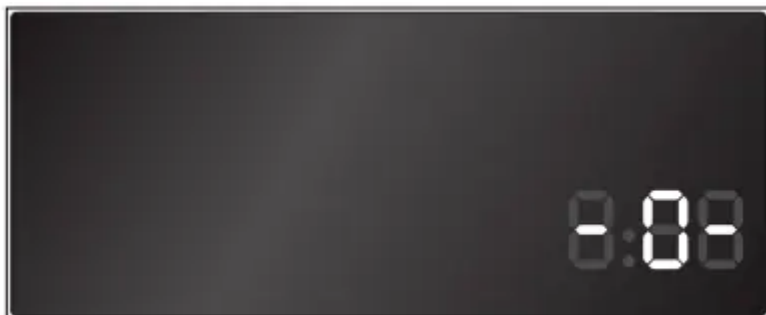
Cancel program

If required, you can cancel the selected program:

1. Press Start/Pause.
2. Press the center of the Program Selector to switch off the appliance.

Program end

-  - appears in the display area and the Start/Pause button indicator lamp is off.



After the program end, press the center of Program Selector to switch off the appliance.

Removing laundry/switching the appliance off

1. Open the door and remove the laundry.
2. Press the center of the Program Selector. Appliance is switched off and dryer light goes out.
3. Clean lint filter. → Cleaning the lint filter; Page 38
4. Close the door.

Tip: If the display panel switches off and the Start/Pause button indicator is blinking at the end of a program, the Energy-saving mode is active. To activate the display, press any button.

→ Environmentally friendly use of your dryer; Page 9

Home Connect

This appliance is Wi-Fi enabled and can be controlled remotely via a smartphone or tablet PC.

With the Home Connect app, you can use your smartphone or tablet PC to do the following on this appliance:

- Select and start programs.
- Change program settings.
- Query program status.
- Change appliance settings.
- Switch off appliance.

Before you can use the Home Connect functions, you will need to install the Home Connect app on your smartphone or tablet PC, register, connect your appliance once automatically or manually to your home network, and then connect your mobile device to your appliance via the Home Connect app.

Notes

- Observe and comply with all safety instructions in manuals and apps when operating appliances via the app while you are away from them. You must also follow the instructions in the Home Connect app.
- You cannot use the Home Connect app to change programs or options while the appliance is operating. However, you can see any changes made at the appliance via the app display.


Connecting to your home network automatically

If your router has a WPS function, you can connect the appliance to your home network automatically.

If your router does not have a WPS function, you will need to connect the appliance to your home network manually.


1. Switch the appliance on.
2. Press and hold Remote Start for at least 3 seconds. **Aut** (connect automatically) will appear on the display.



3. Press Start/Pause to connect to the network.  will flash on the display.

The appliance will now try to connect to your home network.

4. Activate the WPS function on your home network router within the next 2 minutes.

If the appliance has connected to your home network successfully, *con* (connected) will appear on the display and  will be lit continuously.

5. Press Remote Start briefly to exit the Home Connect settings.

Note: If you are not able to establish a connection, check whether your appliance is within range of your home network. Try connecting automatically again or connect your appliance manually

Connecting to your home network manually

If your appliance has already been automatically connected to your home network, you can skip the manual connection step.

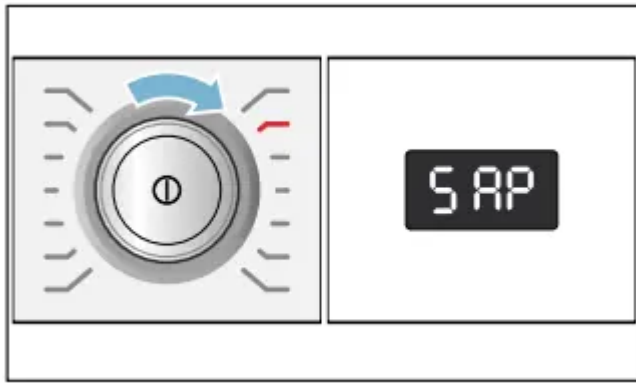
If your router does not have a WPS function, you will need to connect the appliance to your home network manually.


1. Switch the appliance on.

2. Press and hold Remote Start for at least 3 seconds. *Aut* (connect automatically) will appear on the display.



3. Turn the program selector to position 2. *SAP* (connect manually) will appear on the display.




4. Press Start/Pause to connect to the network.  will flash on the display.

The appliance will now set up its own WiFi network with the name (SSID) Home Connect. You can access it on your smartphone or tablet PC.

5. Call up the Wi-Fi setting on the mobile device.
6. Connect your smartphone or tablet PC to the Home Connect WiFi network and enter the password (key) "HomeConnect".

Note: The connection process may take up to 60 seconds.

7. Once you have connected successfully, open the Home Connect app on the mobile device.
8. In the Home Connect app, enter the name (SSID) and password (key) for your home network and then select Transfer to appliance.

If the appliance has connected to your home network successfully, **CON** (connected) will appear on the display and  will be lit continuously.

9. Press Remote Start briefly to exit the Home Connect settings.

Notes

- If a connection could not be established, **Err** (fault) will appear on the display. Check whether your appliance is in range of your home network. Try connecting manually again.
- If your smartphone or tablet PC is still connected to the Home Connect network, you will need to connect it to your home network first.

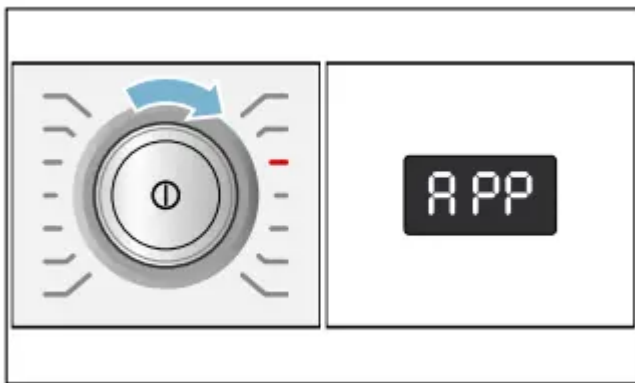
Connecting to the Home Connect app

If your appliance is connected to your home network, you can connect it to the Home Connect app.

1. Switch the appliance on.
2. Press and hold Remote Start for at least 3 seconds. **Aut** (connect automatically) will appear on the display.



3. Turn the program selector to position 3. *APP* (connect to app) will appear on the display.



4. Press Start/Pause.

The appliance will now connect to your Home Connect app.

5. Open the Home Connect app on your smartphone or tablet PC and select Connect to add your new appliance.

Note: If your smartphone or tablet PC is still connected to the Home Connect network, you will need to connect it to your home network first.

6. If your appliance is not shown automatically, select Appliance search and then Connect an appliance in the Home Connect app.

7. Carry out the last steps in the Home Connect app to connect your appliance.

If the appliance has connected to your home network successfully, *CON* (connected) will appear on the display.

8. Press Remote Start briefly to exit the Home Connect settings.

Note: If a connection could not be established, *Err* (fault) will appear on the display. Check whether your smartphone or tablet PC is in range of your home network and whether it is connected to it. Try connecting to the Home Connect app again.

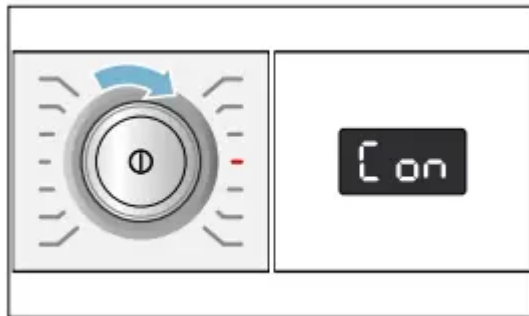
Activating/deactivating Wi-Fi

You can switch the Home Connect function on your appliance on or off permanently at any time.

1. Switch the appliance on.
2. Press and hold Remote Start for at least 3 seconds. *Aut* (connect automatically) will appear on the display



3. Turn the program selector to position 4. *Con* (WiFi function) will appear on the display.



4. Press Start/Pause.

If *on* (switched on) appears on the display, the WiFi function on the appliance has been activated. If *off* (switched off) appears on the display, the WiFi function is not active.

5. Press Remote Start briefly to exit the Home Connect settings.

Notes

- If you connect to your home network, Wi-Fi is activated automatically.
- If Wi-Fi is activated, the appliance will not switch itself off automatically.
- If Wi-Fi is switched off on the appliance, it is not possible to use the Home Connect app to start or control the appliance remotely.
- If Wi-Fi is switched off and your appliance was previously connected to your home network, this connection will be re-established automatically when Wi-Fi is switched back on.

Resetting your network settings

You can clear the network settings and break the connection to your smartphone or tablet PC by resetting the network settings.

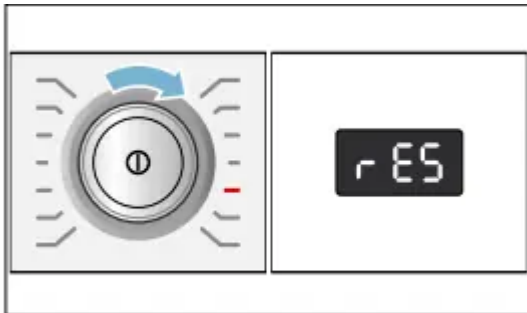
1. Switch the appliance on.
2. Press and hold Remote Start for at least 3 seconds.

Aut (connect automatically) will appear on the display.



3. Turn the program selector to position 5.

rES (reset network settings) will appear on the display.



4. Press Start/Pause.

YES (yes) will appear on the display.

5. Press Start/Pause to confirm.

End (end) will appear on the display. The network settings have now been reset. Your appliance is no longer connected to your home network or the Home Connect app.

6. Press Remote Start briefly to exit the Home Connect settings.

Notes

- If the network settings could not be reset, *Err* (fault) will appear on the display.
- If you want to operate the appliance via the Home Connect app again, you will need to reconnect it to your home network and to the Home Connect app either automatically or manually.

Updating the software

You can update the Home Connect software on your appliance. As soon as a new update is available, **UPd** (update) will appear on the display.

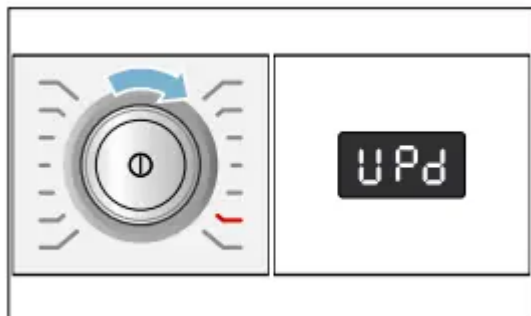
You can install the update directly via the message on the display or, alternatively, you can do this manually.

1. Switch the appliance on.
2. Press and hold Remote Start for at least 3 seconds.

Rut (connect automatically) will appear on the display.



3. Turn the program selector to position 6. **UPd** (update) will appear on the display



Start/Pause will flash if a software update is available.

4. Press Start/Pause.

YES (yes) will appear on the display.

5. Press Start/Pause to confirm.

Update installation will now start. This process may take several minutes. Do not switch the appliance off while updates are being installed.

6. Press Remote Start briefly to exit the Home Connect settings.



Optional program settings

Low Heat

Reduced temperature for delicate fabrics, e.g. polyacrylic, polyamide or elastane, with longer drying time.

Observe the care information or symbols on the textile's label.

Time Dry

Available only for Time programs:  Air Fluff and  Time Dry,

→ Program selection table; Page 35

can be selected from minimum 20 minutes to maximum 3:30 hours, in 10-minute steps.

Remote Start

Briefly pressing the Remote Start button activates or deactivates the Remote start function.

Activating the Remote start function enables the appliance to be started remotely via the Home Connect app.

NOTICES

Remote start can only be activated if the appliance door is closed and the appliance is connected to your home network.

Remote start will be deactivated in the following circumstances:

- The door is opened.
- There is a power failure.
- The Remote Start button was briefly pressed again deactivating it.
- The center of the Program Selector was pressed switching off the appliance.
- Once the program has ended.
- A program was not started within a 24 hour period after activating the Remote start function.
- Any button was pressed or the program selector was turned on the control panel.

Pressing and holding the Remote Start button for at least 3 seconds enters Home Connect settings.

Finish in

The program end (Finish in) time can be set in one hour increments to a maximum of 24 h (hours).

After selecting the desired drying program (at the dial) but before pressing the Start/Pause button, press the Finish in + or - button until the desired time is displayed, e.g. 8 h. Press the Start/Pause button to start the dryer.

NOTICE: The cycle duration is included in the set Finish in time.

Here is an example of 1hr:30min cycle time and an 8 h Finish in time. 8 h is displayed (until Energy-saving mode activates) and counts down (approximately 6hr:30min) until the drying cycle begins (at 1hr:30min) then the cycle duration 1:30 is displayed and drying begins. Total time approximately 8 hours.

Dryness Level

Select the dryness level that you require for the laundry you need to dry.

Extra Dry:

Heavy, multi-layered or thick laundry that does not dry easily.

Dry:

Normal weight textiles.

Damp:

Normal weight textiles that need to be slightly damp. Suitable for ironing or hanging up.

Level Adjust

This option adjusts the drying time in small steps for certain programs.

Default setting = OFF (no LED Symbol shown)

Selectable values: OFF, +1, +2, +3

The Level Adjust is retained until changed.

NOTICE: The higher the number value the increased time of drying.

End Signal

Use the End Signal button to activate or deactivate the audible signal that sounds to indicate that the program has ended. If the setting has been selected, the button's indicator light will be lit and the signal tone is activated.

Wrinkle Block

If the Wrinkle Block option is activated it prevents the laundry from creasing or wrinkling. The drum rotates at specific intervals after the drying process allowing the load to remain loose and fluffy until removed.

If the Wrinkle Block button is activated, this function is set to 60 or 120 minutes.

The laundry should be removed before this time has elapsed.

Appliance settings

Child lock

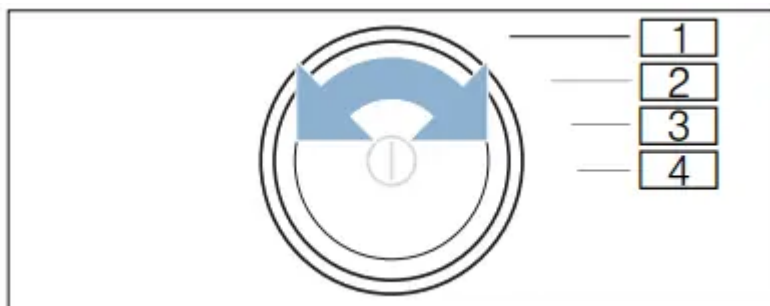
You can secure the appliance against inadvertent changing of the set functions. To do this, activate the Child lock after cycle start.

To Activate/Deactivate, press Finish in - and + for approximately 3 seconds. In the display field, you will see the D symbol light indicating the Child lock is active.

NOTICE: The Child lock will remain activated after the end of the cycle and the door will remain locked. Even switching the appliance off and on will keep the door locked and will not deactivate the Child lock. You must deactivate Child lock and, if necessary, activate it again.

Activating setting mode

In order to change the default appliance settings described below, you will first need to enter or activate setting mode.



To enter or activate the setting mode:


1. Switch on the appliance. The indicator lamp of the program on position 1 () lights up.
2. Press and hold Dryness Level button and, at the same time, turn the program selector to position 2 ()
3. Release Dryness Level button. The setting mode is now activated.

Changing the audible signal volume




You can adjust the volume of audible notification signals (that indicate that a program has ended, for example) and audible button signals by turning the program selector to the following positions:

- 2 (0): Audible notification signal volume selectable values: , = quiet, *f* = medium, ,, = loud, ... = very loud
 - 3 (8): Audible button signal volume selectable values: < = off, , = quiet, *f* = medium, ,, = loud, ... = very loud
1. Turn the program selector to the required position.
 2. Use the Finish in + or - button to set the volume you require.

Switching the automatic switch-off function on/off


If the appliance is not used for an extended period, it may automatically switch itself off until a program starts or when a program has ended in order to save energy. It can be switched back on again at any time by pressing the power button .

You can switch the appliance's automatic switch-off function on or off as follows:

1. Turn the program selector to position 4 (.
2. Use the Finish in + or - button to switch the appliance's automatic switch-off function on () or off (.

NOTICE: The automatic switch-off function cannot be activated if Wi-Fi is activated.

Exiting setting mode

Once you have applied all the settings, press the power button  to switch off the appliance.

The settings you have selected will be saved and will take effect the next time the appliance is switched on.

Cleaning and maintenance

Cleaning the housing and control panel

Wipe the housing and fascia with a soft cloth and soapy water only.

Wipe the drum, door seal and inside of the door with a damp cloth only.

NOTICE: Do not clean with a water jet.

Remove detergent and cleaning agent residue immediately.

During drying, water may occasionally accumulate between the window and the seal. This does not affect the proper operation of your dryer.

Cleaning the lint filter area

Over time, lint from the drying process collects in the lint filter area.


This lint can be easily removed using a vacuum cleaner.



Cleaning the lint filter

A dirty filter extends the drying time and increases energy consumption.

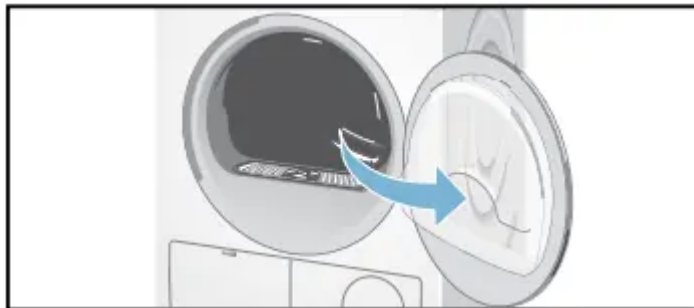
The filter should be cleaned before or after each drying process.

If  indicator lights up during a drying program, clean the filter immediately.

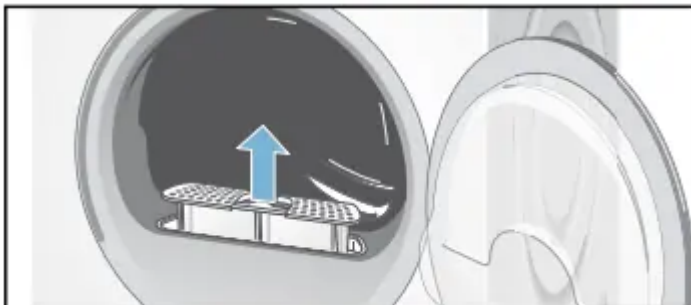
Tip: The program interrupts automatically.

To clean the lint filter:

1. Press the center of the Program Selector to switch off the appliance.
2. Open the door.

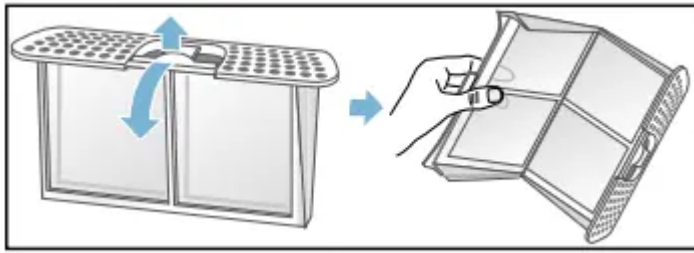


3. Pull out filter.

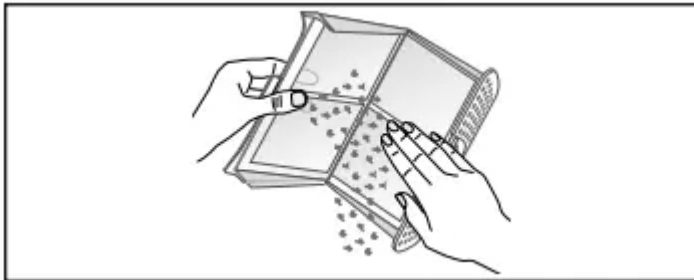


Remove the fluff from the fluff filter recess. Ensure that no fluff falls into the open shaft.

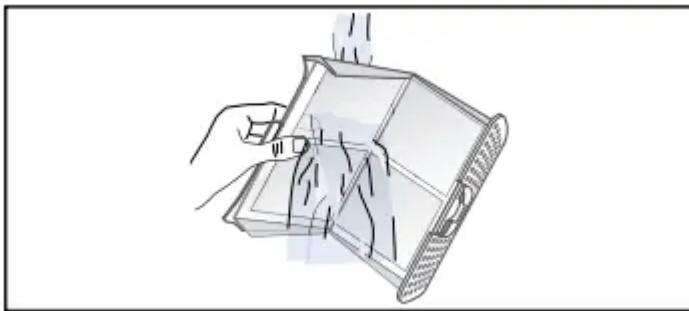
4. Open the filter.



5. Remove fluff (run hand over filter).

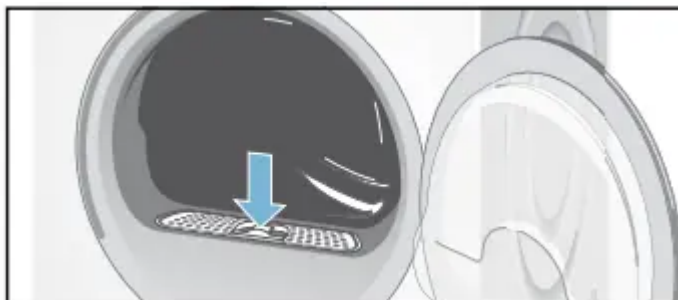


NOTICE: Severely dirty or clogged lint filter should be rinsed under warm running water.

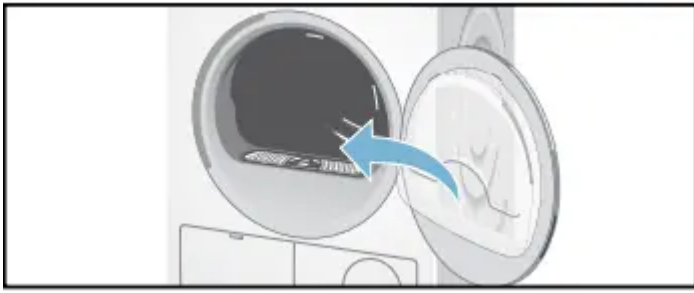


The filter must be dried thoroughly before being placed back into dryer.

6. Close the filter and re-insert it.



7. Close the door.



Cleaning the heat exchanger

The heat exchanger requires periodic cleaning (recommended once per month under normal drying conditions). The frequency of cleaning depends on the amount and type loads being dried.

To clean the heat exchanger:

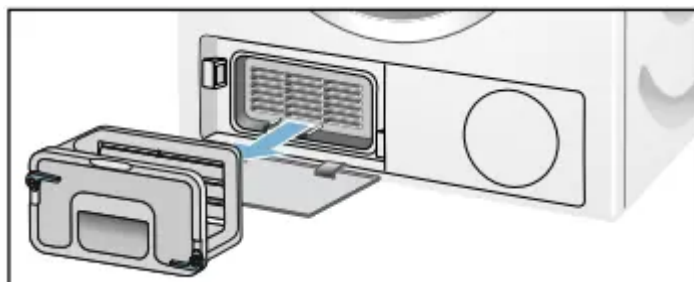
1. If the dryer is hot, run on ⌚ Air Fluff program to allow the dryer to cool down.
2. Residual water may escape, place an absorbent cloth under the maintenance flap.
3. Unlock the maintenance flap and open it completely.



4. Turn both locking levers towards each other.

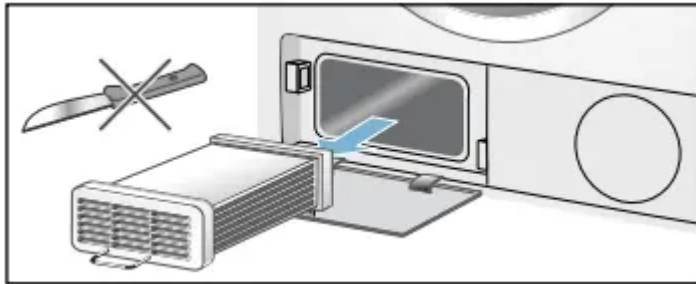


5. Pull out the heat exchanger cap.

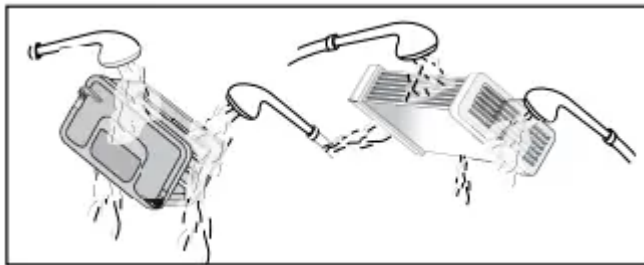


6. Remove the heat exchanger.

NOTICE: Do not damage the heat exchanger! Clean with warm water only. Do not use hard or sharp edged objects!



7. Rinse the heat exchanger and the cap on all sides with a jet of water to completely remove all of the lint and fluff.

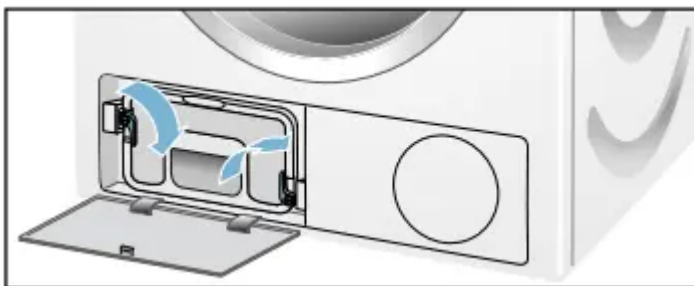


8. Remove all lint and fluff from the seals on the dryer and heat exchanger.

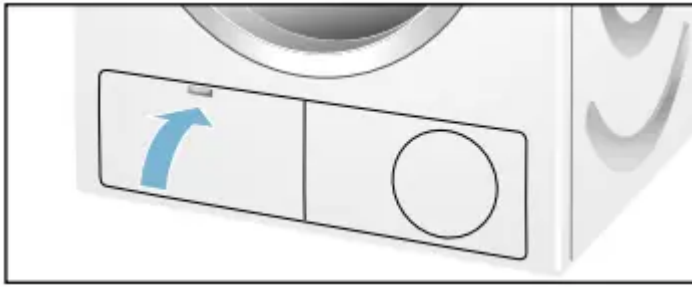
9. Allow the cap and the heat exchanger to dry fully.

10. First insert the heat exchanger, then the cap.

11. Turn back both locking levers.



12. Close the maintenance flap until it locks into position.



13. Look in the Troubleshooting table to reset the maintenance indication.

→ Troubleshooting; Page 41

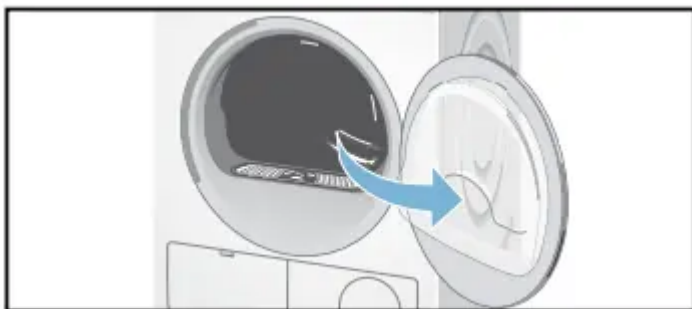
Cleaning the moisture sensors

The dryer is equipped with a stainless-steel moisture sensor. The moisture sensor measures how damp the laundry is.

After long periods of usage the moisture sensor may become covered by a fine layer of limescale or residues of detergents and textile care products. Such residues must be removed regularly as the sensor function and in consequence the drying result may be impaired.

To clean the moisture sensors:

1. Open the door.



2. The deposit on the sensors can easily be removed by wiping the sensors (the two bars next to the lint filter) with a cloth and a little white vinegar.



NOTICE: Use white vinegar only!

Clean the moisture sensors once a month.

Maintenance of drain hose

If DR indicator lights up check the drain hose for kinks, restrictions or blockage.

NOTICE: If DR indicator still lights up after the maintenance, you should contact customer service or your local dealer.

Troubleshooting

Introduction

NOTICE: Before doing maintenance work or trying to fix a problem, press the center of the program selector to switch off the appliance.

If the power supply is interrupted during operation, the program will not continue when power is restored. When power is restored, confirm program and selected options are as desired and the press the Start/Pause button.

WARNING RISK OF INJURY TO SKIN The door, the drum and the laundry may be hot.

WARNING RISK OF ELECTRIC SHOCK! EXPLOSION HAZARD Repairs or replacement of parts should be carried out by authorized technicians only

Before calling customer service, check whether you can rectify the fault yourself by means of the following table.

If a fault cannot be rectified or a repair is required:

1. Press the center of the Program Selector to switch off the appliance.
2. Disconnect the dryer from the power outlet.
3. Call customer service.


→ Customer service; Page 5

General Troubleshooting

Often when you encounter a problem it will be something minor. Before you call customer service, consider the suggestions and instructions below:


NOTICE: The troubleshooting items listed below can help you resolve minor issues with your dryer quickly and without the necessity of a service call.


Determining the Problem

Problem	Possible cause(s)	Solution(s)
Dryer does not start. Start/Pause indicator light does not illuminate.	Power cord end not inserted at all or not inserted correctly.	Insert power cord end correctly.
	A fuse is blown or breaker is tripped.	Replace fuse or reset breaker.
	Start/Pause button not pressed.	Press Start/Pause button.
	Door not closed properly.	Check if laundry is caught in the door. Close the door until a click is heard.
The display panel and indicator lights switch off, Start/Pause indicator flashes.	Energy-saving mode is activated.	Press any button to activate the display. → Environmentally friendly use of your dryer; Page 9
The display panel and Start/Pause indicator switch off.	Automatic switch-off function is active.	Press the center of the Program Selector to switch on the appliance.
 indicator lights up.	Lint filter dirty.	Clean lint filter. → Cleaning the lint filter; Page 38 Press the Start/Pause button to reset the displayed indication and then press Start/Pause button again to reset the appliance if necessary.
	Heat exchanger dirty.	Clean heat exchanger. → Cleaning the heat exchanger; Page 39 Press the Start/Pause button to reset the displayed indication and then press Start/Pause button again to reset the appliance if necessary.

DR indicator lights up. Water has not drained completely	Drain hose is blocked.	Check drain hose. → Maintenance of drain hose; Page 40 Check drain hose connection conditions.
Water is leaking out.	Dryer is not leveled.	Level the dryer. → Leveling the dryer; Page 19
	The heat exchanger seal is dirty.	Clean the heat exchanger seal. → Cleaning the heat exchanger; Page 39
	Drain hose is leaking.	Check entire length of drain hose for leaks; replace if necessary. Check that hose is clamped on hose barb at back of the dryer securely.
Program terminates shortly after starting.	Laundry is not loaded.	Load the laundry. → Loading the laundry; Page 28
	Load too small for selected program.	Use time program. → Program selection; Page 27 → Program selection table; Page 35
	Loaded laundry is too dry.	Check the loaded laundry. If it is dry, open the door, remove laundry and press the center of the Program Selector to switch off the appliance.
The door opens by itself.	The door not closed properly.	Close the door until a click is heard.
Creasing.	Laundry load exceeded.	

	Unsuitable program selected.	<p>Do not exceed the maximum load for selected program. Remove items of laundry immediately after the end of the program, hang them up and pull into shape. Press the center of the Program Selector to switch off the appliance.</p> <p>→ Program selection table; Page 35</p> <p>Select Wrinkle Block button to prevent the laundry from creasing or wrinkling.</p> <p>→ Wrinkle Block; Page 36</p>
Drying result is not satisfactory (laundry feels too damp).	Warm laundry may feel more damp than it really is.	Remove items of laundry immediately after the end of the program and press the center of the Program Selector to switch off the appliance.
	The selected program does not suit the load.	<p>Use another drying program or, in addition, select the time program.</p> <p>→ Program selection; Page 27</p> <p>→ Program selection table; Page 35</p>
	Dryness level is not adjusted.	<p>Use Level Adjust to adjust the dryness level.</p> <p>→ Level Adjust; Page 36</p>
	Fine layer of limescale or detergent and textile care products residues on the moisture sensors.	<p>Clean the moisture sensors.</p> <p>→ Cleaning the moisture sensors; Page 40</p>
	Program termination e.g. main power supply failure, door open or maximum drying time reached.	See the problem(s) mentioned in this table.

	Initial load is too wet.	Spin laundry at higher speed in the washing machine, before drying. Switch off the dryer, and then turn it on again.
Drying time too long.	Lint filter and/or heat exchanger is dirty.	Clean lint filter → Cleaning the lint filter; Page 38 and/or heat exchanger. → Cleaning the heat exchanger; Page 39
	Insufficient supply of air. Air inlet possibly blocked.	Ensure that air can circulate. Do not obstruct the air inlet on the front of the dryer.
	Ambient temperature higher than 95°F/35°C.	Ventilate the room.
Program does not start Finish in (remaining) time is displayed.	A delayed starting time has been selected and activated.	Drying cycle will begin at proper time to complete at the selected Finish in time.
Program does not start -  symbol lit up	Child lock is activated.	Deactivate Child lock. → Child lock; Page 37
One or more indicator lights are flashing.	Installation conditions are not adequate.	Check the installation conditions. → Electrical Connections; Page 17
	Fault in program sequence or malfunction.	Switch off the dryer, allow it to cool down, switch back on and restart the program.
Power failure.		Remove laundry from the dryer immediately and spread out. This allows the heat to dissipate. Be careful as the door, the drum and the laundry may be hot.

 does not appear in the display panel.	Wi-Fi is switched off.	To connect to your home network, switch on Wi-Fi. → Home Connect; Page 30
	Wi-Fi is switched on but a connection to the home network cannot be established.	Check whether your home network is available or try to connect to your home network again.
Home Connect is not working.		You can find solutions to problems with Home Connect at website. The use of the Home Connect functionality depends on the availability of the Home Connect Services in your country.

If troubleshooting did not solve your issue contact customer service → Customer service; Page 5

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

