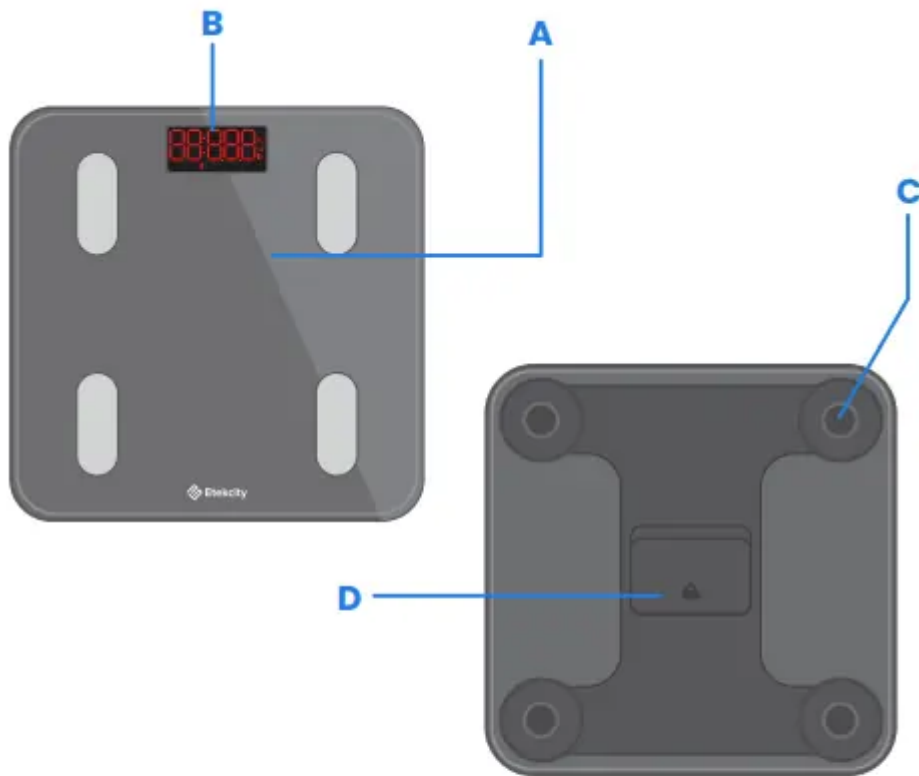


Specifications

Weight Capacity	400 lb / 180 kg / 28 st
Increments	0.2 lb / 0.05 kg
Weight Units	lb / kg / st
Platform	Tempered glass
Battery	3 x 1.5V AAA batteries
Auto-Off	30 seconds
Dimensions	11.8 x 11.8 x 1 in / 30 x 30 x 2.5 cm
Operating System	iOS® 10.0+ or Android™ 5.0+

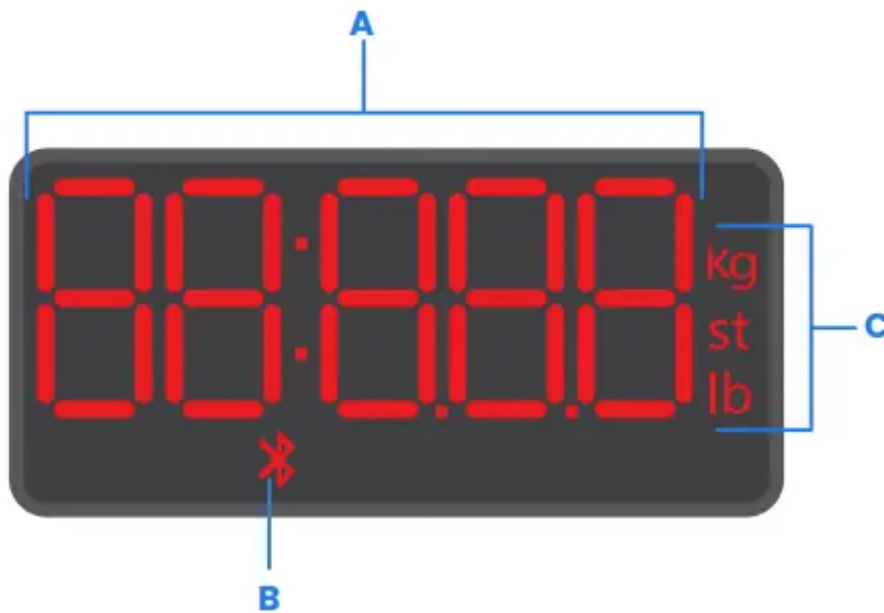


Function Diagram



- A.** Weighing Platform
- B.** Display
- C.** Anti-Skid Padding
- D.** Battery Compartment

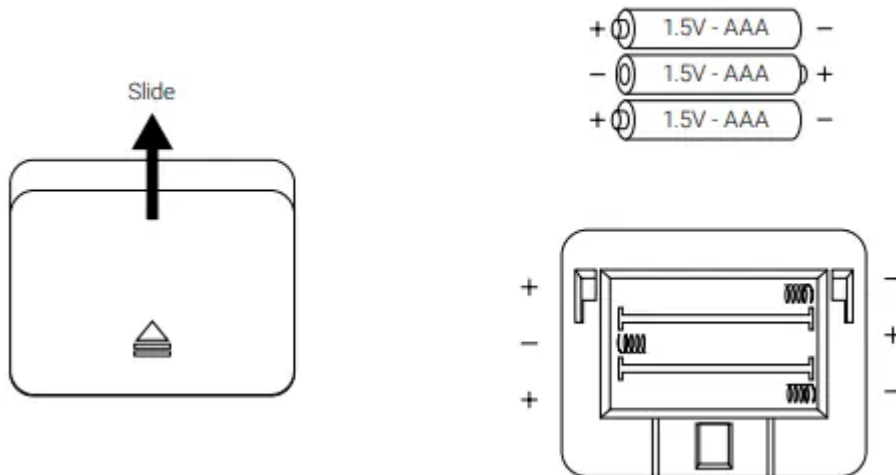
Display Diagram



- A. Weight Measurement
- B. Bluetooth® Icon
- C. Weight Units

Before First Use

1. Open the battery compartment on the underside of the scale. Remove the included AAA batteries.
2. Remove the plastic insulator strip from the battery compartment.
3. Replace the batteries. Follow the guidelines in the battery compartment to match the + and – terminals.



VeSync App Setup

1. To download the VeSync app, scan the QR code or search “VeSync” in the Apple App Store® or Google Play Store.
2. Open the VeSync app. If you already have an account, tap Log In. To create a new account, tap Sign Up.

Note: You must create your own VeSync account to use third-party services and products. These will not work with a guest account. With a VeSync account, you can also allow your family and friends to use your smart fitness scale.

3. Make sure the scale is fully charged.
4. Make sure your phone has Bluetooth® turned on.
5. Tap + in the VeSync app and select your smart fitness scale.
6. Follow the in-app instructions to connect to your smart fitness scale.

Creating a User

If you are a new user, you will need to enter physical information before weighing yourself for the first time so the scale can calculate your body metrics. Follow the in-app instructions to create a user.

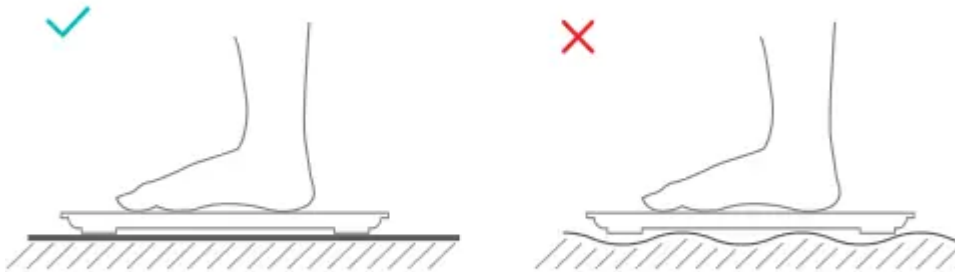
Note:

- Entering inaccurate information will make the scale’s measurements less accurate.
- If you don’t identify with the available gender options, or are unsure, pick the option that you think best physically matches you. This choice is used for physical measurements, such as body fat percentages.

Using the Smart Scale

1. Place the scale on a hard, flat surface (not a carpet or mat). [Figure 1.1]

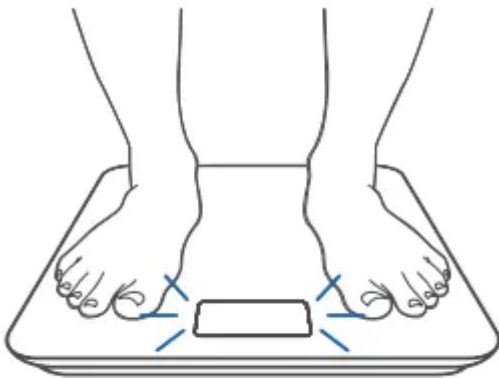
Note: Placing on carpet may cause inaccurate measurements or tipping.



[Figure 1.1]

2. Make sure your feet are dry. Place bare feet on the scale's conductive areas. Step onto the scale. The scale will automatically turn on and start measuring your weight.

3. Continue standing on the scale until the digits on the display flash 2 times, showing your final measurement. [Figure 1.2] If your smart scale is connected to the VeSync app, additional results (such as BMI, body fat, etc) will show in the app.



[Figure 1.2]

Maintenance

Calibrating the Smart Scale

If the scale has been moved or flipped upside down, it must be cleared to ensure accurate results.

1. Place the scale on a hard, flat surface.

2. Step on the scale until digits appear on the display, then step off. [Figure 2.1]

3. The scale will show “CAL” while calibrating, then “000” when calibration is complete. [Figure 2.2]



[Figure 2.1]



[Figure 2.2]

Cleaning the Smart Scale

- Use a slightly damp cloth to clean the surface of the scale, followed by a soft, dry cloth to wipe away any remaining moisture.
- Do not use chemical or abrasive cleaning agents to clean the scale.

Replacing the Batteries

The display will show “Lo” when the batteries need to be replaced.

1. Open the battery compartment on the underside of the scale.
2. Remove the old batteries and dispose of them properly.
3. Install 3 new 1.5V AAA batteries, making sure they are placed under the correct polarity.
4. Replace the battery compartment cover

Common Display Codes



Wireless Connection



No Wireless Connection



Clearing



Overload



Change Battery

Troubleshooting

The scale doesn't turn on.

- Check if the batteries are properly installed. If using the scale for the first time, remove the plastic insulator strip from the battery compartment.

Information flashes on the display and then disappears.

- The batteries are low and may need to be replaced.

The smart scale doesn't connect with the VeSync app.

- Make sure your phone's operating system is running on iOS 10.0+ or Android 5.0+.
- Close and relaunch the VeSync app. Make sure you're using the latest version.
- Make sure your phone has Bluetooth turned on. For Android users, make sure your Location is turned on as well.
- Make sure your scale and phone are within 30 ft / 10 m of each other.
- Make sure the scale is not currently connected to any other phone or app.
- Try turning off any VPN apps.

My scale will only measure my weight, not my body fat or other metrics.

- Set up your smart scale in the VeSync app. Your weight will show on the scale display, and more results will show on the app.

- If you're wearing shoes or socks, the scale cannot measure health metrics such as body fat. Step on the scale with bare feet. [Figure 3.1]
- Make sure to place your feet on the scale's conductive areas. [Figure 3.2]

Note: If the scale has errors on the display, will not turn off automatically, or has a problem not listed here, try removing the batteries for 3 seconds, then replacing them.



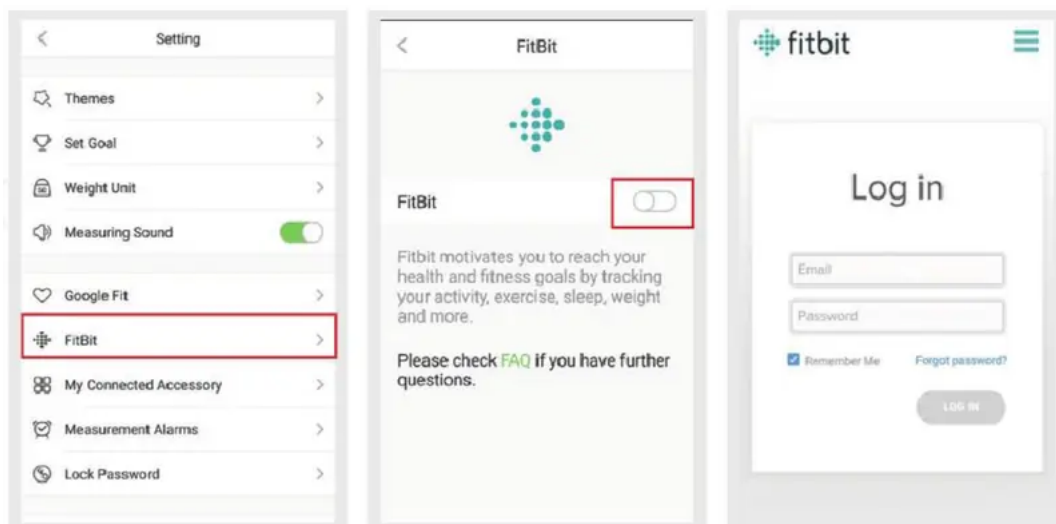
[Figure 3.1]



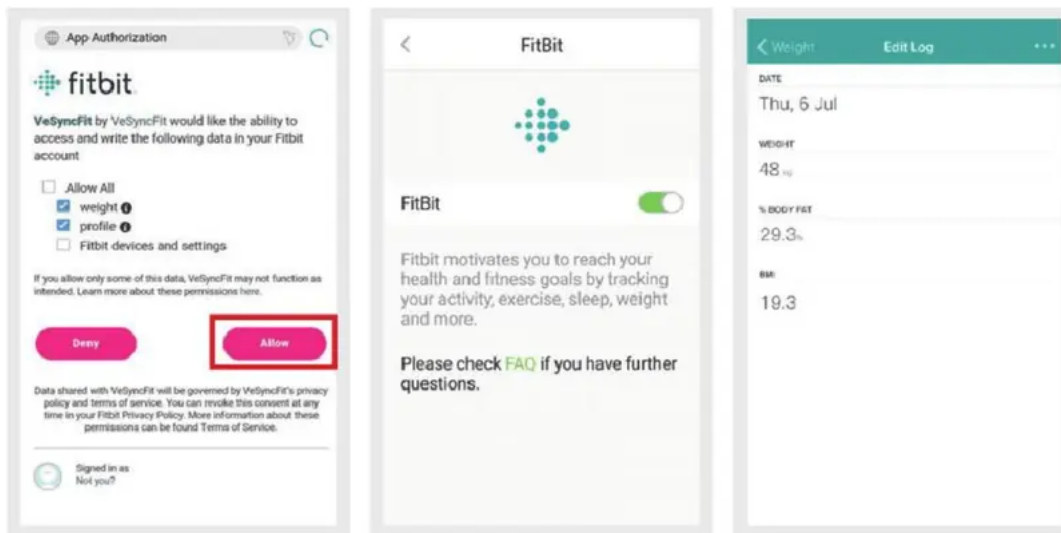
[Figure 3.2]

Fitbit app

1. Access the Settings menu by tapping My Account, then Setting on VeSyncFit. Select Fitbit from the menu.
2. Turn on Fitbit, then sign into your Fitbit account



3. Tap Allow to access the Fitbit app.
4. After successfully connecting, your data will sync to the Fitbit app. You will be able to view your progress both on the app as well as online.



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