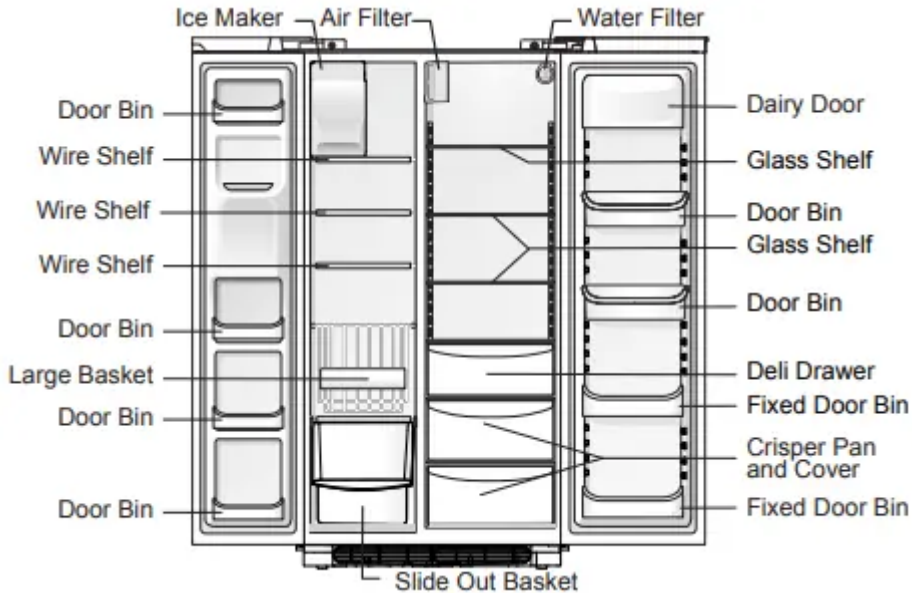


## FEATURES AT A GLANCE

Features may vary according to model



## INSTALLATION

### Toe Grille Installation and Removal

#### To install toe grille

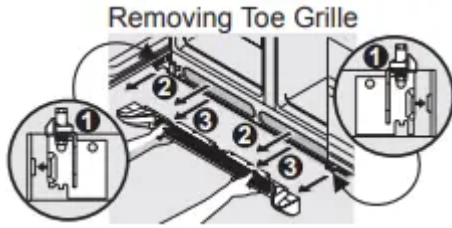
- 1 Open both doors. Slide left and right sides of toe grille over lower hinges of refrigerator.
- 2 While pushing toe grille firmly against cabinet, fasten bottom clips of toe grille to cabinet.
- 3 Fasten top clips to cabinet.
- 4 Close the doors. Fasten right and left side clips into groove of bottom hinge.



#### To remove toe grille

- 1 With both doors closed, unfasten right and left side clips of toe grille from bottom hinge groove.
- 2 Open both doors. Press firmly on top of toe grille until top of toe grille pops off.

3 Pull toe grille outward toward your body and off of lower hinges.



## CONNECTING THE WATER SUPPLY

### Before Installing The Water Supply Line, You Will Need:

- Basic Tools: adjustable wrench, flat-blade screwdriver, and Phillips™ screwdriver
- Access to a household cold water line with water pressure between 30 and 100 psi.
- A water supply line made of ¼ inch (6.4 mm) OD, copper or stainless steel tubing. To determine the length of tubing needed, measure the distance from the ice maker inlet valve at the back of the refrigerator to your cold water pipe. Then add approximately 7 feet (2.1 meters), so the refrigerator can be moved out for cleaning (as shown).
- A compression nut and ferrule (sleeve) for connecting a copper water supply line to the ice maker inlet valve.

### To Connect Water Supply Line To Ice Maker Inlet Valve

1 Disconnect refrigerator from electric power source.

2 Place end of water supply line into sink or bucket. Turn ON water supply and flush supply line until water is clear. Turn OFF water supply at shutoff valve.

3 Remove plastic cap from water valve inlet and discard cap.

4 If you use copper tubing - Slide brass compression nut, then ferrule (sleeve) onto water supply line. Push water supply line into water valve inlet as far as it will go (¼ inch/6.4 mm). Slide ferrule (sleeve) into valve inlet and finger tighten compression nut onto valve. Tighten another half turn with a wrench; DO NOT over tighten. See Figure 1.

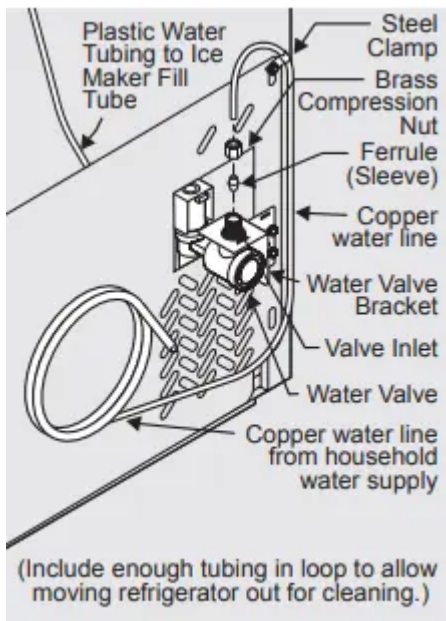
If you use braided flexible stainless steel or polyline tubing - The nut is already assembled on the tubing. Slide nut onto valve inlet and finger tighten nut onto valve. Tighten another half turn with a wrench; DO NOT over tighten. See Figure 2.

5 With steel clamp and screw, secure water supply line (copper tubing only) to rear panel of refrigerator as shown.

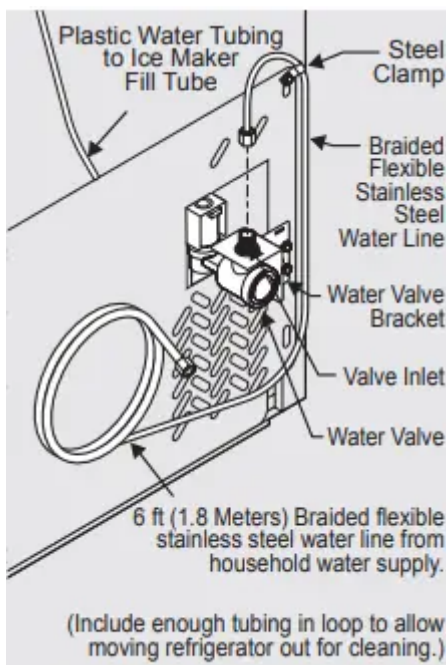
6 Coil excess water supply line (copper tubing only), about 2½ turns, behind refrigerator as shown and arrange coils so they do not vibrate or wear against any other surface.

7 Turn ON water supply at shutoff valve and tighten any connections that leak.

8 Reconnect refrigerator to electrical power source.



**Figure 1**



**Figure 2**

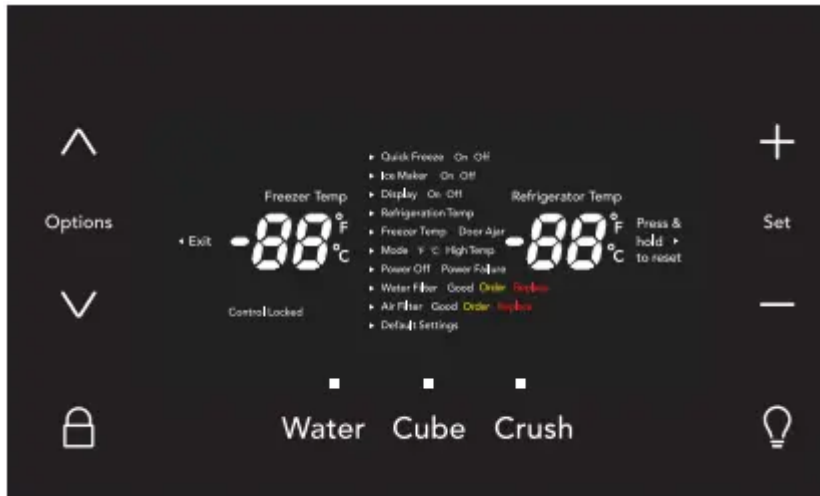
**IMPORTANT:**

- After connecting the water supply, refer to “How to Prime the Water Supply System” for important information about priming an empty water supply system.
- To ensure that your water dispenser works properly, the water supply system must be completely filled with water when your refrigerator is first connected to the household water supply line.



# CONTROLS

## User Interface (varies by model)



## Enlarged view of user interface display menu (varies by model)



### options ( ^ or v )

Used to enter and exit the options menu and make selections.

### exit

Toggles the options and run modes.

### control locked

While in the locked state, you will not be able to change any settings on the display nor dispense ice and water. The "Control Locked" indicator will flash and an audible warning tone is played.

## light

Toggles dispenser light On and Off.

## **Toggles dispenser light On and Off.**

Activates a faster rate for freezing food. Deactivates after 12 hours.

## **ice maker on-off**

Press and hold for three seconds to toggle the ice maker in the freezer compartment “on” and “off”

## **display on off**

Toggles the temperature displays On and Off.

## **refrigeration temp**

Allows the temperature set-points to be adjusted. Control temperatures range from +33°F / +1°C to +47°F / +8°C.

## **freezer temp**

Allows the temperature set-points to be adjusted. Control temperatures range from -6°F / -21°C to +6°F / -15°C.

## **mode °F °C**

Toggles display from Fahrenheit to Celsius.

## **power off**

Press and hold for three seconds to turn off the cooling system. It also turns off the ice maker and all dispenser functions. The display will read “power off”

## **water filter**

Displays the current status of the water filter (Good, Order, or Replace). To reset the filter status to “Good”, press and hold the “set” key for three seconds.

## **air filter**

Displays the current status of the air filter (Good, Order, or Replace). To reset the filter status to “Good”, press and hold the “set” key for three seconds.

## **default settings**

While in the default option, press and hold the set key for three seconds to reset all refrigerator settings to their factory default settings.

## **set (+ or -)**

Selects the current menu selection option.

## **water**

Press the “water” key to select water. A green indicator light will be illuminated above the active feature.

### **cube**

Press the “cube” key to select cubed ice. A green indicator light will be illuminated above the active feature.

### **crush**

Press the “crush” key to select crushed ice. A green indicator light will be illuminated above the active feature.

## **Setting cooling temperatures**

1 Plus (+) and Minus (-) indicators are located on the right side of the control panel.

2 Press the + or - indicator to adjust the temperature to the desired setting.

## **Alarms**

### **Power Failure**

In the event of a power failure, the power fail alert will be illuminated. Press alarm reset to acknowledge the alarm. Other modes may be turned off until the alarm is acknowledged. When the power fail alert is acknowledged, the refrigerator will resume normal operation. The high temp alarm may also be illuminated until a safe operating range temperature has been reached.

### **Freezer Temp**

If the freezer temperature reaches 26°F or greater, the alarm will sound and the temperature will flash. You can disable the alarm by pressing the set key but the “High Temp” indicator will illuminate until the temperature goes below 26°F.

### **Fresh Food Temp**

If the fresh food temperature reaches 55°F or greater, the alarm will sound and the temperature will flash. You can disable the alarm by pressing the set key but the “High Temp” indicator will illuminate until the temperature goes below 55°F.

### **Door Ajar**

If the freezer or fresh food doors have been left open for five minutes or more, an alarm will sound and the door ajar indicator will illuminate on the display. Press the set key to reset any system alarms.

### **Flapper**

When “Cube” or “Crush” is selected, if the flapper (or ice chute door) is being held open by a jammed ice cube, an alarm will sound for two minutes. The alarm will reset after two minutes or when the ice cube is removed and the set key is pressed to reset.

## **Sabbath Mode**

The Sabbath Mode is a feature that disables portions of the refrigerator and its controls in accordance with observance of the weekly Sabbath and religious holidays within the Orthodox Jewish community.

Sabbath Mode is turned ON and OFF by pressing and holding both the “v” and “+” for five seconds. The display shows “Sb” while in Sabbath mode.

In the Sabbath Mode, the High Temp alarm is active for health reasons. For example, if the door is left ajar the High Temp alarm is activated. The refrigerator will function normally once the door is closed, without any violation of the Sabbath/Holidays. The High Temp alarm is permitted when cabinet temperature is outside the safe zone for 20 minutes. The alarm silences itself after 10 minutes while the High Temp icon stays lit until the Sabbath mode is exited.

## User Interface In-Door Controls (options may vary)



### POWER ON-OFF

Press and hold for three seconds to turn off the cooling system. It also turns off the ice maker and all dispenser functions. The display will read “OFF”.

### DEFAULT SETTINGS

Press and hold for three seconds to reset all refrigerator settings to their factory default settings.

### ICE MAKER ON-OFF

Press and hold for 3 seconds to toggle the ice maker in the freezer compartment “ON” or “OFF”.

### POWERPLUS FREEZE

Activates a faster rate for freezing food and increases ice production in the freezer. Deactivates after 12 hours.

## AIR FILTER

Displays the current status of the air filter (GOOD, ORDER, or REPLACE). To reset the filter status to "GOOD", press and hold for three seconds.

## WATER FILTER

Displays the current status of the water filter (GOOD, ORDER, or REPLACE). To reset the filter status to "GOOD", press and hold for three seconds.

## MUTE ALARM

Tones emitted by each key press can be turned off based on user preference. The sounds are muted when the red indicator is lit. Warning signals will stay active.

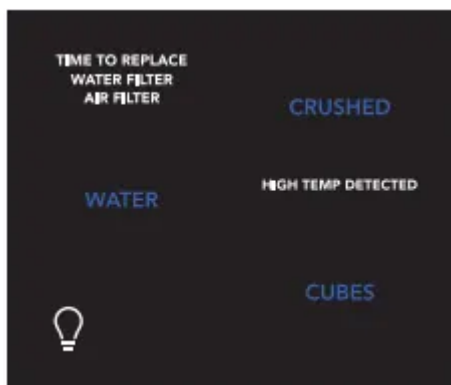
## REFRIGERATOR TEMP

Allows the temperature setpoints to be adjusted. Press the "-" or "+" indicator to adjust the temperature to the desired setting. Control temperatures range from +33°F / +1°C to +43°F / +6°C.

## FREEZER TEMP

Allows the temperature setpoints to be adjusted. Press the "-" or "+" indicator to adjust the temperature to the desired setting. Control temperatures range from -6°F / -21°C to +4°F / -16°C.

## Dispenser Controls (options may vary)



## WATER

Press the "WATER" key to select water.

## CUBES

Press the "CUBES" key to select cubed ice.

## CRUSHED

Press the "CRUSHED" key to select crushed ice.

light 

Toggles dispenser light on and off.

## **Alarms**

### **Power Failure**

In the event of a power failure, the “POWER FAIL” alert will be illuminated. Press “MUTE ALARM” to acknowledge the alarm. Other modes may be turned off until the alarm is acknowledged. While a “POWER FAIL” alert is displayed on the control panel, the unit will continue normal operation. The “POWER FAIL” alert on the control panel will be removed once the user acknowledges the power fail condition by pressing “MUTE ALARM” or “DEFAULT SETTINGS”.

### **Freezer Temp**

If the freezer temperature reaches 26°F or greater, the alarm will sound and the temperature will flash and the dispenser control will display “HIGH TEMP DETECTED”. You can disable the alarm by pressing “MUTE ALARM” but the “HIGH TEMP DETECTED” indicator will illuminate until the temperature goes below 26°F.

### **Fresh Food Temp**

If the fresh food temperature reaches 55°F or greater, the alarm will sound and the temperature will flash and the dispenser control will display “HIGH TEMP DETECTED”. You can disable the alarm by pressing “MUTE ALARM” but the “HIGH TEMP DETECTED” indicator will illuminate until the temperature goes below 55°F.

### **Door Ajar**

If the freezer or fresh food doors have been left open for five minutes or more, an alarm will sound and the door ajar indicator will illuminate on the display. Press “MUTE ALARM” to reset any system alarms.

### **Flapper**

When “CUBES” or “CRUSHED” is selected, if the flapper (or ice chute door) is being held open by a jammed ice cube, an alarm will sound for two minutes and the current selection will blink on the dispenser control. The alarm will reset after two minutes or when the ice cube is removed.

### **Sabbath Mode**

The Sabbath Mode is a feature that disables portions of the refrigerator and its controls in accordance with observance of the weekly Sabbath and religious holidays within the Orthodox Jewish community.

Sabbath Mode is turned ON and OFF by simultaneously pressing and holding both the freezer “-” and the refrigerator “+” for five seconds. The display shows “Sb” while in Sabbath mode.

In the Sabbath Mode, the “HIGH TEMP” alarm is active for health reasons. For example, if the door is left ajar the “HIGH TEMP” alarm is activated. The refrigerator will function normally once the door is closed, without any violation of the Sabbath/Holidays. The “HIGH TEMP” alarm is permitted when cabinet temperature is outside the safe zone for 20 minutes. The alarm silences itself after 10 minutes while the “HIGH TEMP” icon stays lit until the Sabbath mode is exited.

## STORAGE FEATURES

### Cantilever Shelf Adjustment

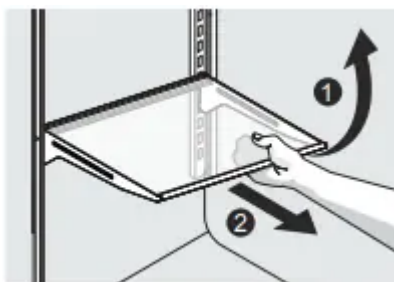
Refrigerator shelves are easily adjusted to suit individual needs. Before adjusting the shelves, remove all food. Cantilever shelves are supported at the back of the refrigerator.

#### To adjust cantilever shelves:

- 1 Lift front edge up.
- 2 Pull shelf out.

Replace the shelf by inserting the hooks at rear of the shelf into the wall bracket. Lower the shelf into the desired slots and lock into position.

position. Glass shelves (some models) catch and hold accidental spills. In some models, the glass shelves slide out for easy access to food and for fast cleaning. The shelves slide out independently of their mounting brackets. Just pull the front of the shelf forward. Shelves can be extended as far as the stopper will allow but are not removable from their mounting brackets.



Cantilever Glass Shelf

### Door storage

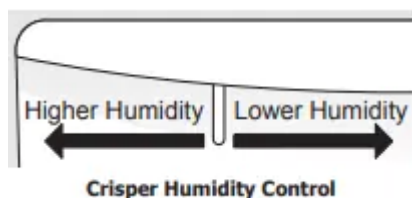
Door bins and shelves are provided for convenient storage of jars, bottles, and cans. Frequently used items can be quickly selected.

Some models have door bins that can accommodate gallon-sized plastic drink containers and economy-sized jars and containers. Some bins are adjustable for maximum storage capacity.

The dairy compartment, which is warmer than the general food storage section, is intended for short term storage of cheese, spreads, or butter.

## Fresh Drawers with Humidity Control (some models)

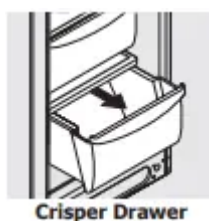
The fresh drawers, located under the bottom refrigerator shelf, are designed for storing fruits, vegetables, and other fresh produce. The fresh drawers feature humidity control which allows you to adjust the humidity within the drawer. This can extend the life of fresh vegetables that keep best in high humidity. Wash items in clear water and remove excess water before placing them in the crispers. Items with strong odors or high moisture content should be wrapped before storing.



**NOTE** Leafy vegetables keep best when stored with the humidity control set on Higher Humidity, or in a drawer without a Humidity Control. This keeps incoming air to a minimum and maintains maximum moisture content.

## Crispers

Crispers allow you the flexibility to store any manner of items including fruits, vegetables, nuts, etc. Crispers do not feature humidity controls.

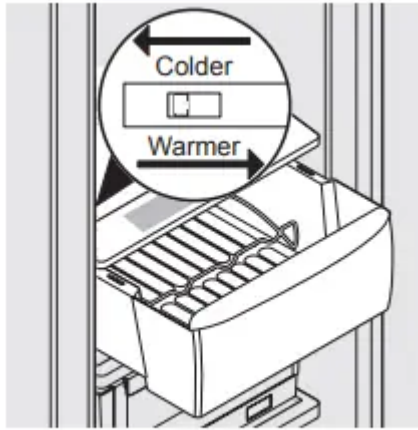


## Cool Drawer (some models)

Some models are equipped with a Cool Drawer for storage of luncheon meats, spreads, cheeses, and other deli items. This drawer does not have a separate temperature control.

## Chill Drawer (some models)

Some models are equipped with a Chill Drawer. Chill Drawer temperatures can be adjusted by sliding the Chill Drawer Temperature Control in either direction. Use this pan for short term storage of bulk meat items. If meats are to be kept longer than one or two days, they should be frozen. The Chill Drawer is fixed and cannot be moved up or down. If fruits or vegetables are to be stored in the Chill Drawer, set the Chill Drawer Temperature Control to a warmer setting to prevent freezing.



**Chill Drawer  
with Temperature Control**

## **AUTOMATIC ICE & WATER DISPENSER**

### **Priming the water supply system**

- 1 Begin filling the system by pressing and holding a drinking glass against the water dispenser paddle.
- 2 Keep the glass in this position until water comes out of the dispenser. It may take about 1½ minutes.
- 3 Continue dispensing water for about four minutes to flush the system and plumbing connections of any impurities (stopping to empty the glass as necessary).



**Dispenser  
(varies by model)**

**NOTE** The water dispenser has a built-in device that shuts off the water flow after three minutes of continuous use. To reset this shutoff device, simply release the dispenser paddle.

**NOTE** Dispensed water is not chilled. For colder water, add ice to cup or container before dispensing water.

### **Ice maker operation & care**

After the refrigerator is installed properly and has cooled for several hours, the ice maker can produce ice within 24 hours. The ice maker will fill the ice bin from the rear. You must dispense some ice to force the ice forward in the bin. This will allow the bin to fill completely.

## Ice Maker and Storage Bin Capacity

This ice maker should produce 2.5 to 3 pounds of ice per 24 hours, depending on usage conditions. Ice is produced at a rate of 10 cubes every 75 to 90 minutes.

### How much ice can be stored in the ice bin?

When completely full, the bin in standard depth units will hold about 11 pounds of ice (total weight of ice and bin will be about 15 pounds). The bin in counter depth units will hold about 8.5 pounds of ice (total weight of ice and bin will be about 12 pounds).

### Turning the ice maker on and off

Ice production is controlled by the ice maker's On/Off feature on the control panel. Pressing and holding the On/Off button toggles the ice maker On/Off.

**IMPORTANT** Turning off the ice maker simply disables ice making. You will still be able to dispense existing ice, and you will still be able to dispense water.

**NOTE** The ice maker also has a built-in plastic signal arm that automatically stops ice production when the ice bin is full. This signal arm should not be used to manually stop the ice maker.

### Using the ice maker after installation

Before making ice for the first time, be sure to prime the water supply system. Air in new plumbing lines can result in two or three empty ice maker cycles. Furthermore, if the system is not flushed, the first ice cubes may be discolored or have an odd flavor.

**IMPORTANT** Your ice maker is turned on at the factory so it can work as soon as you install your refrigerator. If you cannot connect a water supply, set the ice maker's On/Off feature to Off; otherwise, the ice maker's fill valve may make a loud chattering noise when it attempts to operate without water.

**IMPORTANT** Small ice cubes or ice chips jamming in the ice maker may be a sign that your water filter needs changing. If you have a side mounted ice maker you may also experience hollow cubes partially frozen cubes with water inside. When these cubes are harvested, they break open and spill water over the other ice cubes in the ice container, forming a solid mass of ice. As the water filter nears the end of its useful life and becomes clogged with particles, less water is delivered to the ice maker during each cycle. The ice maker can't fill every cube in the ice maker mold, leading to small cubes or chips that can get caught between the ice ejector blades and the stripper. Remember, if your ice maker is jamming with small ice cubes or it's been six months or longer since you last changed your water filter replace the water filter with a new one. Poor quality household water may require the filter to be changed more frequently.

## Ice maker/dispenser tips

If your refrigerator is not connected to a water supply or the water supply is turned off, turn off the ice maker as described in the previous section.

The following sounds are normal when the ice maker is operating:

- Motor running
- Ice dropping into ice bin
- Water valve opening or closing
- Running water

When dispensing ice, you will hear a snapping or clicking sound when the ice chute opens and closes.

If you need a large quantity of ice at one time, it is best to get cubes directly from the ice bin.

Ice cubes stored too long may develop an odd flavor. Empty the ice bin as explained below.

When dispensing cubed ice, it is normal to have a small quantity of little pieces along with the whole cubes.

To avoid splashing, dispense ice into your container before adding liquids.

It is normal for ice to fill to the top of the ice bin.

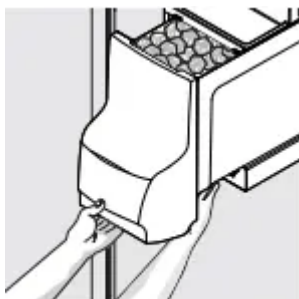
**CAUTION** If the water supply to your refrigerator is softened, be sure the softener is properly maintained. Chemicals from a water softener can damage the ice maker.

## Cleaning the storage bin

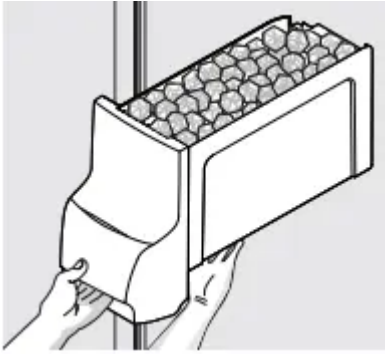
Clean the ice maker and ice bin at regular intervals, especially prior to vacation or moving.

1 Turn off the ice maker.

2 Remove the ice bin by lifting up slightly on the front of the bin and pulling it straight out of the ice maker housing.



Removing Ice Bin



**CAUTION** Be sure to firmly support the underside of the ice bin when removing it from the refrigerator. A standard depth bin that is full of ice will weigh about 15 pounds total, and a counter depth bin that is full of ice will weigh about 12 pounds total.

3 Empty and carefully clean the ice bin with mild detergent. Do not use harsh or abrasive cleaners. Rinse with clear water.

4 Allow the ice bin to dry completely before replacing in the freezer.

5 Remove ice chips and clean the ice bin shelf and the freezer door chute.

6 Replace the ice bin. Turn the ice maker on to resume ice production.

**Remove and empty the ice bin if:**

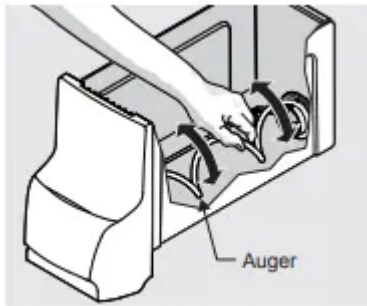
- An extended power failure (one hour or longer) causes ice cubes in the ice bin to melt and refreeze together after power is restored, jamming the dispenser mechanism.
- You do not use the ice dispenser frequently. Ice cubes will freeze together in the bin, jamming the dispenser mechanism.

Remove the ice bin and shake to loosen the cubes or clean as explained above.

**CAUTION**

- NEVER use an ice pick or similar sharp instrument to break up the ice. This could damage the ice bin and dispenser mechanism.
- To loosen stuck ice, use warm water.
- Before replacing the ice bin, make sure it is completely dry.

**IMPORTANT** When removing or replacing the ice bin, avoid rotating the auger in the ice bin. If the auger is accidentally rotated, you must realign the auger by turning it in 45 degree turns (see below) until the ice bin fits into place with the drive mechanism. If the auger is not properly aligned when replacing the ice bin, the refrigerator will not dispense ice. The freezer door also may not close properly causing warm air to leak into the freezer compartment.



Adjusting Ice Bin Auger

## CHANGING THE FILTER

### Locating the Filter

Your refrigerator is equipped with a water filtering system. The water filter system filters all dispensed drinking water, as well as the water used to produce ice.

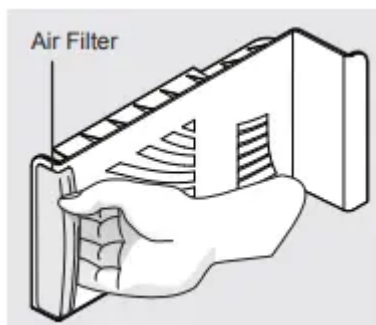
### Air Filter (some models)

The air filter is located at the top of the fresh food compartment next to the water filter.

### Replacing the Air Filter

In general, you should change the air filter every six months (the filter status light on the control panel prompts you to replace the filter after six months) to ensure optimal filtering of refrigerator odors. You may want to adjust this time period depending on the types and amounts of food you typically store in your refrigerator. To replace your PureSource Ultra™ air filter:

- 1 Pull the air filter housing straight out.
- 2 Remove the old filter and discard it.
- 3 Unpack the new filter and place it inside the housing.
- 4 Slide the housing back into position.



# CARE & CLEANING

## Protecting your investment

Keeping your refrigerator clean maintains appearance and prevents odor build-up. Wipe up any spills immediately and clean the freezer and fresh food compartments at least twice a year. When cleaning, take the following precautions:

- Never use CHLORIDE or cleaners with bleach to clean stainless steel.
- Do not wash any removable parts in a dishwasher.
- Always unplug the electrical power cord from the wall outlet before cleaning.
- Remove adhesive labels by hand. Do not use razor blades or other sharp instruments which can scratch the appliance surface.
- Do not remove the serial plate.

Do not use abrasive cleaners such as window sprays, scouring cleansers, brushes, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior doors, gaskets or cabinet liners. Do not use paper towels, metallic scouring pads, or other abrasive cleaning materials or strong alkaline solutions.

**NOTE** If you set your temperature controls to turn off cooling, power to lights and other electrical components will continue until you unplug the power cord from the wall outlet.

### CAUTION

- Pull the refrigerator straight out to move it. Shifting it from side to side may damage flooring. Be careful not to move the refrigerator beyond the plumbing connections.
- Damp objects stick to cold metal surfaces. Do not touch refrigerated surfaces with wet or damp hands.

**IMPORTANT** If you store or move your refrigerator in freezing temperatures, be sure to completely drain the water supply system. Failure to do so could result in water leaks when the refrigerator is put back into service. Contact a service representative to perform this operation.

## Vacation and moving tips

### Short Vacations

- Leave refrigerator operating during vacations of three weeks or less.
- Use all perishable items from refrigerator compartment.
- Turn automatic ice maker off and empty ice bucket, even if you will only be gone a few days.

### Long Vacations

- Remove all food and ice if you will be gone one month or more.

- Turn the cooling system off (see “Controls” section for location of On/Off button) and disconnect power cord.
- Turn water supply valve to closed position.
- Clean interior thoroughly.
- Leave both doors open to prevent odors and mold build-up. Block doors open if necessary.

### **Moving**

- Remove all food and ice.
- If using a handcart, load from the side.
- Adjust rollers all the way up to protect them during sliding or moving.
- Pad cabinet to avoid scratching surface.

## **CARE & CLEANING**

### **Care and Cleaning Tips**

#### **Interior & Door Liners**

- Soap and water
- Baking soda and water

Use two tablespoons of baking soda in one quart of warm water.

Be sure to wring excess water out of sponge or cloth before cleaning around controls, light bulb or any electrical part.

#### **Door Gaskets**

- Soap and water

Wipe gaskets with a clean soft cloth.

#### **Drawers & Bins**

- Soap and water

Use a soft cloth to clean drawer runners and tracks.

Do not wash any removable items (bins, drawers, etc.) in dishwasher.

#### **Glass Shelves**

- Soap and water
- Glass cleaner
- Mild liquid sprays

Allow glass to warm to room temperature before immersing in warm water.

## **Toe Grille**

- Soap and water
- Mild liquid sprays
- Vacuum

Remove toe grille (see Installation Instructions).

Vacuum both sides and wipe with sudsy cloth or sponge. Rinse and dry.

## **Exterior & Handles**

- Soap and water
- Non abrasive glass cleaner

Do not use commercial household cleaners containing ammonia, bleach or alcohol to clean handles.

Use a soft cloth to clean smooth handles.

Do not use a dry cloth to clean smooth doors.

## **Exterior & Handles (Stainless Steel Models Only)**

- Soap and water
- Stainless steel cleaners

Never use CHLORIDE or cleaners with bleach to clean stainless steel.

Clean stainless steel front and handles with nonabrasive soapy water and a dishcloth. Rinse with clean water and a soft cloth.

Use a non-abrasive stainless steel cleaner. These cleaners can be purchased at most home improvement or major department stores. Always follow manufacturer's instruction. Do not use household cleaners containing ammonia or bleach. NOTE: Always clean, wipe and dry with grain to prevent scratching.

Wash the rest of the cabinet with warm water and mild liquid detergent. Rinse well and wipe dry with a clean soft cloth.

## **BEFORE YOU CALL**

### **AUTOMATIC ICE MAKER**

#### **Ice maker is not making any ice.**

- Ice maker is turned off.

Turn on ice maker. Press and hold the “ONOFF” button for three seconds until the indicator light is on.

- Refrigerator is not connected to water line or water valve is not open.

Connect the unit to the household water supply and ensure the water valve is open.

- The water supply line is kinked.

Ensure that the supply line does not kink when the refrigerator is pushed into place against the wall.

- The water filter is not seated properly

Remove and re-install the water filter. Remove by rotating it counter-clockwise (to the left) 90 degrees to release it. Re-install by sliding it into the filter housing as far as it will go with the grip end horizontal. Push lightly inward on the filter while rotating it clockwise (to the right). The filter will then pull itself inward as it is rotated. Rotate the filter 90 degrees until it stops and the grip end is vertical. You may be able to feel a very light click as the filter locks into place.

- The water filter may be clogged with foreign material.

If water dispenses slowly or not at all, or if the filter is six months old or older, it should be replaced.

### **Ice maker is not making enough ice.**

- Ice maker is producing less ice than you expect.

The ice maker produces approximately 2.5 to 3 pounds every 24 hours depending on usage conditions.

- The water filter may be clogged with foreign material.

If water dispenses slower than normal, or if the filter is six months old or older, it should be replaced.

- The water supply line is kinked.

Ensure that the supply line does not kink when the refrigerator is pushed into place against the wall.

- Saddle valve on cold water pipe is clogged or restricted by foreign material.

Turn off household water line valve. Remove valve. Ensure that valve is not a self-piercing saddle valve. Clean valve. Replace valve if necessary.

- Heavy traffic, opening or closing of the doors excessively.

Press Quick Freeze to temporarily increase ice production rate. (Does not apply to Frigidaire Professional.)

- Freezer control is set too warm.

Set freezer control to colder setting to improve performance of the ice maker. Allow 24 hours for temperature to stabilize.

### **Ice cubes are freezing together.**

- Ice cubes are not being used frequently enough or interruption of power for prolonged time.

Remove ice container and discard ice. The ice maker will produce fresh supply. Ice should be used at least twice weekly to keep the cubes separated.

- Ice cubes are small or hollow (shells of ice with water inside). The hollow cubes break open in the bin and leak their water onto existing ice, which causes it to freeze together.

This generally occurs when the ice maker does not get enough water. This is usually the result of a clogged water filter or restricted water supply. Replace the water filter and if the condition still occurs check for a Saddle Valve, water valve not turned on all the way or kinked water supply line.

## **DISPENSER (Ice & Water)**

### **Dispenser will not dispense ice.**

- Dispenser lock out is engaged. (Does not apply to Frigidaire Professional.)

Press and hold control lock for three seconds.

- There is no ice in the bin to be dispensed.

See the “Ice maker is not making any ice” section above

- The refrigerator doors are not completely closed.

Be sure the refrigerator doors are completely closed.

- Dispenser paddle has been pressed too long and the dispenser motor has overheated.

The motor overload protector will reset in about three minutes and then ice can be dispensed.

### **Ice dispenser is jammed.**

- Ice has melted and frozen around auger due to infrequent use, temperature fluctuations, and/or power outages.

Remove ice container, thaw, and empty the contents. Clean container, wipe dry, and replace in proper position. When new ice is made, dispenser should operate.

- Ice cubes are jammed between ice maker and back of ice container.

Remove ice cubes that are jamming the dispenser.

### **Dispenser will not dispense water.**

- Dispenser lock out is engaged. (Does not apply to Frigidaire Professional.)  
Press and hold control lock for three seconds.
- Water filter not seated properly.  
Remove and reinstall the water filter. Be sure to press inward as you rotate it clockwise to lock it in place.
- Water filter is clogged.  
Replace filter cartridge. Be sure to press inward as you rotate it clockwise to lock it in place.
- Household water line valve is not open.  
Open household water line valve. See CONCERN column AUTOMATIC ICE MAKER

### **Water has an odd taste and/ or odor.**

- Water has not been dispensed for an extended period of time.  
Draw and discard 10-12 glasses of water to freshen the supply.
- Unit not properly connected to cold water line.  
Connect unit to cold water line that supplies water to the kitchen faucet.

### **Water pressure is extremely low.**

- Cut-off and cut-on pressures are too low (well systems only).  
Have someone turn up the cut-off and cuton pressure on the water pump system (well systems only).
- Reverse osmosis system is in regenerative phase.  
It is normal for a reverse osmosis system to be below 20 psi during the regenerative phase.

### **Water not cold enough.**

- The water dispensing system is not designed to chill water.  
Add ice to cup or container before dispensing water.

## **OPENING/CLOSING OF DOORS/DRAWERS**

### **Door(s) will not close.**

- Door was closed too hard, causing other door to open slightly.  
Close both doors gently
- Refrigerator is not level. It rocks on the floor when moved slightly.

Ensure floor is level and solid, and can adequately support the refrigerator. Contact a carpenter to correct a sagging or sloping floor.

- Refrigerator is touching a wall or cabinet.
  - Ensure floor is level and solid, and can adequately support the refrigerator. Contact a carpenter to correct a sagging or sloping floor.

#### **Drawers are difficult to move.**

- Food is touching shelf on top of drawer.

Remove top layer of items in drawer.
- Track that drawers slide on is dirty.

Ensure drawer is properly installed on track.

Clean drawer, rollers, and track. See Care & Cleaning.

## **RUNNING OF REFRIGERATOR**

#### **Compressor does not run.**

- Freezer control is set to “OF” or “0”.

Set freezer control.
- Refrigerator is in defrost cycle.

This is normal for a fully automatic defrost refrigerator. The defrost cycle occurs periodically, lasting about 30 minutes.
- Plug at electrical outlet is disconnected.

Ensure plug is tightly pushed into outlet.
- House fuse blown or tripped circuit breaker.

Check/replace fuse with a 15 amp timedelay fuse. Reset circuit breaker
- Power outage.

Check house lights. Call local electric company.

#### **Refrigerator runs too much or too long. (Single Speed Compressor) (Some Models)**

- Room or outside weather is hot.

It's normal for the refrigerator to work longer under these conditions.
- Doors are opened too frequently or too long.

Warm air entering the refrigerator causes it to run more. Open doors less often.
- Fresh Food/freezer door may be slightly open.

Ensure refrigerator is level. Keep food and contents from blocking door. See PROBLEM column OPENING/CLOSING OF DOORS/ DRAWERS.

- Freezer control is set too cold.

Set Fresh Food control to warmer setting until refrigerator temperature is satisfactory. Allow 24 hours for temperature to stabilize.

- Fresh Food/freezer gasket is dirty, worn, cracked, or poorly fitted.

Clean or change gasket. Leaks in door seal will cause refrigerator to run longer in order to maintain desired temperatures.

- Condenser is dirty

Clean condenser. See Care & Cleaning.

### **Compressor goes off and on frequently.**

- Thermostat keeps the refrigerator at a constant temperature.

This is normal. Refrigerator goes on and off to keep temperature constant. (Single Speed Compressor) (Some Models)

### **Refrigerator seems to run too much or too long. (Variable Speed Compressor) (Some Models)**

- Your variable speed compressor is designed to run 100% of the time except during the defrost cycle. At times it will run faster, such as after a defrost cycle.

It is normal for the compressor to run continuously except during defrost mode.

## **DIGITAL TEMPERATURE DISPLAY**

### **Digital temperature displays are flashing.**

- Electronic control system has detected a performance problem.

Call your Frigidaire service representative, who can interpret any messages or number codes flashing on the digital displays.

## **WATER/MOISTURE/FROST INSIDE REFRIGERATOR**

### **Moisture collects on inside of refrigerator walls.**

- Weather is hot and humid.

The rate of frost buildup and internal sweating increases.

- Door is slightly open.

See PROBLEM column OPENING/CLOSING OF DOORS/DRAWERS.

### **Water collects on bottom side of drawer cover.**

- Vegetables contain and give off moisture.

It is not unusual to have moisture on the bottom side of the cover.

Move humidity control (some models) to lower setting.

### **Water collects in bottom of drawer.**

- Washed vegetables and fruit drain while in the drawer.

Dry items before putting them in the drawer. Water collecting in bottom of drawer is normal.

## **WATER/MOISTURE/FROST OUTSIDE REFRIGERATOR**

### **Moisture collects on outside of refrigerator or between doors**

- Weather is humid.

This is normal in humid weather. When humidity is lower, the moisture should disappear.

- Door is slightly open, causing cold air from inside refrigerator to meet warm air from outside.

See PROBLEM column OPENING/CLOSING OF DOORS/DRAWERS.

#### **Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.