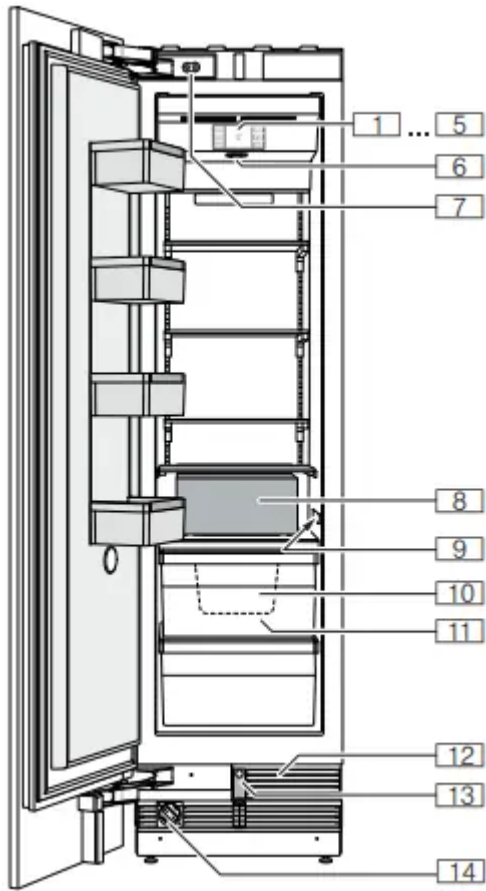


## Getting to know your appliance

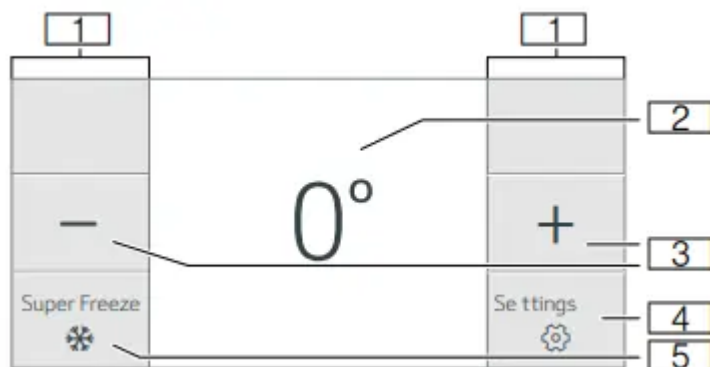


### Appliance



|       |                        |
|-------|------------------------|
| 1...5 | Operating controls     |
| 6     | Main On/Off switch     |
| 7     | Door damper            |
| 8     | Ice maker              |
| 9     | Rating plate           |
| 10    | Ice cube bin           |
| 11    | Frozen food container  |
| 12    | Ventilation opening    |
| 13    | Automatic door opening |
| 14    | Water filter           |

## Operating controls



### 1. Touch fields

There are sensors under the touch fields. Touching the symbol calls up the respective function.

2. Freezer compartment temperature display Indicates the set temperature in °C/°F.

### 3. -/+ buttons

Used to change the temperature.


### 4. button

Opens the Settings menu. → "Settings menu" on page 9

### 5. Super Freeze button

Switches Super Freeze on or off.

## Settings menu

Press  button to open the menu.



In the Settings menu you will find:

- Appliance settings
- Clean lock
- Ice cube production
- Water filter counter
- Eco mode
- Self-test
- Sabbath mode (if activated)

→ "Operating the appliance" on page 12

## Appliance settings menu

This is how to navigate to the Appliance settings menu:

1. Press  button.
2. Use < button to move to the Appliance settings menu.
3. Open the menu using  button.

In the Appliance settings menu you will find the following sub-menus and setting options:

- Brightness
- Key press sound
- Key volume
- Signal tone volume
- Automatic clean lock
- Automatic door opening
- Water filter counter
- Theater mode
- Temperature unit
- Language
- Factory settings
- Demo mode
- Sabbath mode

→ "Operating the appliance" on page 12

## Ice cube bin

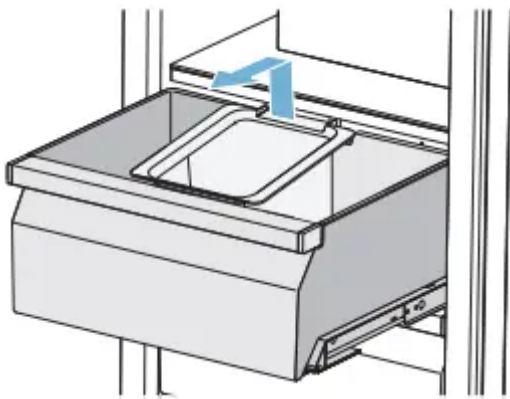
**Note:** To avoid damaging the ice cube container, always empty it if you switch the appliance off for a prolonged period or if there is a power failure.

This is how to remove the ice cube container:

1. Take out the frozen food container.

**Note:** If the door opening angle is 90°, you will find it easier to access the ice cube container by first removing the frozen food container. → "Container" on page 10

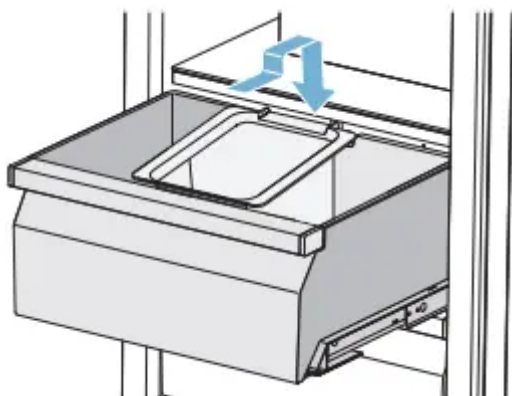
2. Lift the ice cube container at the rear and remove.



This is how to re-insert the ice cube container:

1. Take out the frozen food container.

2. Insert the ice cube container in the recess of the frozen food container provided for this purpose.



## Ice maker

Ice cube production starts as soon as the appliance has reached the set temperature.

### Notes

- Discard the first 30-40 ice cubes for hygiene reasons.
- Ice cube production stops automatically when the ice cube container is full.

Information about switching ice cube production on and off

→ "Switching ice cube production on or off" on page 13

## Ice pack

In the event of a power failure or a fault:

- The ice pack delays the warming of stored frozen food.

**Note:** The longest storage time is obtained by placing the ice pack on the food in the top compartment.

You can take out the ice pack to temporarily keep food cool, e.g. in a cool bag.

## Water filter

Change the water filter after 6 months at the latest.

If the ice tastes stale, discard the rest of the ice cubes and the ones produced over the next 24 hours. If the ice still tastes stale, change the water filter.

**Note:** You can also use the appliance without a water filter. Replace the water filter with a bypass cartridge. Switch off the water filter counter. There is no need to change the bypass cartridge.

A new water filter or bypass cartridge can be obtained from customer service or a specialist dealer.

# Operating the appliance

## Switching the appliance on

1. Press the main On/Off switch. The appliance starts cooling and the light is switched on when the door is open.
2. Set the required temperature.

→ "Setting the temperature" on page 12

## Operating tips

- When the appliance has been switched on, it may take several hours until the set temperatures have been reached. Do not put in any food until the selected temperature has been reached.
- The fully automatic NoFrost system ensures that the freezer compartment remains free of ice. Defrosting is not required.

- The front sides of the housing are partly heated slightly. This prevents condensation in the area of the door seal.
- If the freezer compartment door cannot be immediately re-opened after it has been closed, wait until the resulting low pressure has equalized.

## Switching off and disconnecting the appliance

### Switching off the appliance





- Press the main On/Off switch. The appliance is no longer cooling.

### Disconnecting the appliance

If you do not use the appliance for a prolonged period:

1. Turn off the water supply to the appliance and wait 3 hours.
2. Remove groceries.
3. Press the main On/Off switch.
4. Pull out the mains plug or switch off the fuse. The appliance is no longer cooling.
5. Empty the ice cube container and clean the appliance. → "Cleaning" on page 18
6. Leave appliance open.

## Setting the language


1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button.
4. Press < button to move to the menu item Language.
5. Press  button.
6. Use < > buttons to move to the required language.
7. Press  button. The display restarts, and the start screen is displayed.





## Setting the temperature unit

You can choose between the unit °C and °F.

1 ° means 1 °F

1 °C means 1 °C

1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.

3. Press  button.
4. Use < button to move to the menu item Temperature unit.
5. Press  button.
6. Use < > buttons to move to the required unit.
7. Press  button. The unit will be changed.
8. Press  button to exit the menu.

## Setting the temperature

### Recommended temperature

Freezer compartment: 0 °F (-18 °C)

### Freezer compartment

- Keep pressing +/- button until the display indicates the required temperature.

## Super freezing

Super freezing cools the freezer compartment as cold as possible.


Switch on super freezing, e.g.:

- to quickly freeze food right through to the center
- 4 ... 6 hours before freezing food weighing 2 kg or more

**Note:** When super freezing is switched on, increased operating noise may occur.



After approx. 2 1/2 days the appliance switches to normal operation.

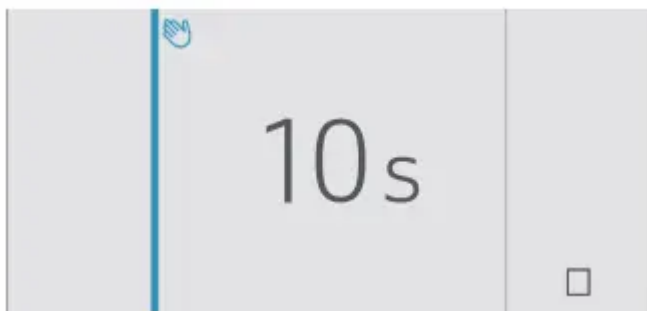
### Switching super freezing on or off

- Press  button.

## Clean lock




You can use this function to switch off the touch function of the controls for 10 seconds. During this time you can clean the display. → "Cleaning the display" on page 18

1. Press  button to open the Settings menu.
2. Press  button. The cleaning display appears, and the countdown starts.



### Automatic clean lock

You can use this function to select whether the automatic clean lock is switched on automatically when the door is opened.



1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button.
4. Press > button to move to the menu item Automatic clean lock.
5. To change the setting, press  button.

### Switching ice cube production on or off

Ice cube production starts as soon as the appliance has reached the set temperature.




**Note:** Ice cube production stops automatically when the ice cube container is full.

### Switching ice maker on or off

1. Press  button to open the Settings menu.
2. Use > button to move to the menu item Ice cube production.
3. Press  button.

### Reset water filter counter




After replacing the water filter, you have to reset the water filter counter.

1. Press  button to open the Settings menu.
2. Press > button to move to the menu item Reset water filter counter.
3. Press  button to confirm, and confirm the query again with  button.

**Note:** The water filter counter will not be reset if you abort the query or take longer than 10 seconds to make an input.

### Switching the water filter counter on and off

If you have replaced the water filter with a particle filter, switch the water filter counter off. It is not needed in this case as the particle filter does not have to be replaced.

1. Press  button to open the Settings menu.
2. Scroll to the left to the Appliance settings menu.
3. Press  button.
4. Press > button to move to the menu item Water filter counter.
5. To change the setting, press  button.



## Eco mode

Eco mode switches the appliance to energy-saving operation.

**The appliance automatically sets the following temperatures:**

- Freezer compartment: +3 °F (-16 °C)

### Switching Eco mode on or off






1. Press the  button to open the Settings menu.
2. Use > button to move to the menu item Eco mode.
3. Press  button.

The temperature is changed, and the display shows the new temperature. When Eco mode is switched off, the recommended temperature is set.

**Note:** You can also switch Eco mode on or off by adjusting the temperature with the +/- buttons.






### Switching key press sound on or off

You can switch the sounds generated when pressing keys off and back on again.

1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button to open the menu item.
4. Press > button to move to the menu item Key press sound.
5. Press  button to open the menu item.
6. Use < > buttons to select the required setting.
7. Press  button. The setting is saved.
8. Press  button to exit the menu.






## Setting the key volume

You can adjust the volume level of the sounds generated when pressing keys.

1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button to open the menu item.
4. Use > button to move to the menu item Key volume.
5. Press  button to open the menu item.
6. Use < > buttons to select the required setting.
7. Press  button. The setting is saved.
8. Press  button to exit the menu.




## Setting the signal tone volume

You can adjust the volume level of the signal tones generated e.g. with alarms.

1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button to open the menu item.
4. Use > button to move to the menu item Signal tone volume.
5. Press  button to open the menu item.
6. Use < > buttons to select the required setting.
7. Press  button. The setting is saved.
8. Press  button to exit the menu.

## Automatic clean lock




You can use this function to select whether the automatic clean lock is switched on automatically when the door is opened.

1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button.
4. Press > button to move to the menu item Automatic clean lock.
5. To change the setting, press  button.

## Automatic door opening

The automatic door opening function supports you in opening the door. As soon as you activate this function, automatic door opening moves out and supports you in opening the door.


### Open menu item Auto door opening:

1. Press  button to open the main menu.
2. Use < button to move to the Appliance settings menu.
3. Press  button to open the menu.
4. Press > button to move the menu item Auto door opening.
5. To change the setting, press  button.

### Switching on Push-to-open system

In an installation situation without handles you can select the Push-to-open system. Your appliance will then open a crack if you press lightly on the door.




**Note:** Please note that automatic door opening is disabled if Sabbath mode is activated.

1. Open menu item Auto door opening.
2. Select menu item Push-to-open system.
3. Press  button to open the menu item.
4. Select Opening force. Here you can select the level of force required to activate automatic door opening.
5. Select Opening duration. Here you can select how long the door should remain open a crack before it closes again automatically.






**Note:** If the door only remains open a crack, the appliance checks once a second whether the door is still ajar. After the selected opening duration elapses, the appliance will close the door automatically.

### Switching the water filter counter on and off

If you have replaced the water filter with a particle filter, switch the water filter counter off. It is not needed in this case as the particle filter does not have to be replaced.

1. Press  button to open the Settings menu.
2. Scroll to the left to the Appliance settings menu.
3. Press  button.
4. Press > button to move to the menu item Water filter counter.
5. To change the setting, press  button.






## Resetting to the factory settings

1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button.
4. Use < button to move to the menu item Factory settings.
5. Press  button. A signal tone sounds, and a prompt to confirm reset appears.
6. Press  button. All settings are reset to the factory settings.
7. Press  button to exit the menu.

## Switching demo mode on or off

The cooling function of the appliance is switched off. All other functions can be used.

**Note:** Do not store any food items in demo mode as the appliance remains at room temperature.

1. Press  button to open the Settings menu.
2. Use < button to move to the menu item Appliance settings.
3. Press  button.
4. Use < button to move to the menu item Demo mode.
5. Press  button.
6. Use < > buttons to select the setting On or Off
7. Press  button. The setting is saved.
8. Press  button to exit the menu.

## Alarm

### Door alarm

If the appliance door is open for a long time, the door alarm switches on. A message appears on the control panel.

### Switching off the door alarm

- Close the door.

**Note:** To mute the door alarm, you only have to acknowledge the message on the control panel. If the door remains open a few more minutes, the message will appear again.

## Temperature alarm


If the freezer compartment becomes too warm, the temperature alarm is switched on. A message appears on the control panel. The message shows the warmest temperature reached in the freezer compartment.

Note:

The alarm may be actuated without risk to the food in the following cases:

- The appliance is put into service and does not yet contain any food.
- Large quantities of fresh food are placed in the appliance.
- The freezer compartment door has been open too long.

### Switching off the temperature alarm

1. Check that the cause of the temperature alarm has been eliminated.
2. Press  button to acknowledge the message. The message disappears. The control panel again indicates the temperature selected.

From this time on the warmest temperature is recalculated and saved.

## Freezer compartment

The freezer compartment is suitable for:

- storing frozen food
- making ice cubes
- freezing food

The temperature can be set from -11 °F (- 24 °C)... +7 °F (-14 °C).

The freezer compartment can be used to store perishable foods long-term almost without any noticeable reduction in quality, as the low temperatures considerably slow down or stop deterioration. Appearance, flavor and all valuable ingredients are largely retained.

The time between putting fresh food in the freezer compartment and it freezing solid depends on the following factors:

- temperature set
- type of food
- amount of food in the freezer compartment
- quantity and type of storage

## Fully utilizing the freezer volume

To place the maximum quantity of frozen food in the freezer compartment:

- Remove all fittings.
- Store food directly on the shelves and on the floor of the freezer compartment.

## Purchasing frozen food

- Ensure the packaging is not damaged.
- Check there is a sell-by date.
- The temperature in the supermarket freezer must be 0 °F (-18 °C) or lower.
- Do not interrupt the freezing chain. If possible, transport frozen food in a cool bag and place in the freezer compartment quickly

## When loading products

- Freeze large quantities of food in the top compartment. This is where it will freeze especially quickly and gently.
- Distribute food in the compartments or frozen food containers.
- Do not bring food which is to be frozen into contact with frozen food. If required, restack frozen food in the frozen food containers.
- Important for unrestricted air circulation in the appliance: push in frozen food containers up to the limit stop.

## Cleaning

### Cleaning the display

The change in temperature and humidity can cause the controls to steam up.

Switch the clean lock on before cleaning. → "Clean lock" on page 13

Use a clean micro-fiber cloth for cleaning.

### Cleaning the appliance interior

Proceed as follows:

1. Press the main On/Off switch.
2. Take out food and store in a cool location. Place ice pack (if available) on the food.
3. Clean the appliance with a soft cloth, lukewarm water and a little pH-neutral washing-up liquid.

4. Wipe door seal with clear water and dry thoroughly with a cloth.
5. Switch appliance back on and put in food.

## **Cleaning the fittings**

To clean, take the variable parts out of the appliance. → "Equipment" on page 9

## **Care instructions for stainless steel surfaces**

When taking care of and cleaning stainless steel surfaces, use only cleaning agents suitable for stainless steel and a stainless steel cleaning cloth.

You can purchase a suitable stainless steel cleaning cloth from customer service.

To prevent visible scratches, clean the stainless steel surface in the direction of the structure.

## **Noises**

### **Normal noises**

Droning: A motor is running, e.g. refrigerating unit, ventilator.

Bubbling, buzzing or gurgling: Refrigerant is flowing through the tubes.

Clicking: Motor, switches or solenoid valves are switching on or off.

Cracking: Automatic defrosting is running.

### **Preventing noises**

Appliance is not level: Align appliance using a water level. If required, place a little packing underneath.

Bins, shelves or storage compartments wobble or stick: Check the removable fittings and re-insert if required.

## **Lighting**

Your appliance features a maintenance-free LED light.

Only customer service or authorized technicians may repair the light.

## **Faults – what to do?**

Before you call customer service, use this table to check whether you can rectify the fault yourself.

# Appliance



|   |   |
|---|---|
| <b>Temperature differs greatly from the set value.</b>                        |   |
|   | <p>Switch off appliance for 5 minutes. → "Switching off and disconnecting the appliance" on page 12</p> <p>If the temperature is too warm, check temperature again after a couple of hours.</p> <p>If the temperature is too cold, check temperature again on the following day</p> |
| <b>Displays do not light up.</b>  |   |
| The power plug has not been inserted properly.                                | Connect the power plug.   |
| The fuse has tripped.   | Check the fuses.  |
| The power has failed.   | Check whether the power is on.  |
| <b>The refrigeration unit is switching on more frequently and for longer.</b> |   |
| The appliance was opened frequently.  | Do not open the appliance unnecessarily.  |
| The ventilation openings are covered up.                                      | Remove obstacles.   |
| Large quantities of fresh food have been put in.                              | Switch on super cooling promptly in advance.  |
| <b>Appliance is not cooling, display and lighting are lit.</b>                |   |
| Demo mode is switched on.   | Switch demo mode off. → "Switching demo mode on or off" on page 15  |
| <b>The door does not open when pressed.</b>                                   |   |
| A special mode has switched off automatic door opening.                       | To open the door, reach from below underneath the bottom panel of the unit or switch off special mode. → "Switching Sabbath mode on or off" on page 15  |
| Pull-to-open is switched on.  | Switch the appliance to Push-to-open. → "Automatic door opening" on page 14   |

|                                    |   |
|------------------------------------|---|
| The opening force is set too high. | Select a lower setting for the opening force. → "Automatic door opening" on page 14 |
| The fuse has tripped.              | Check the fuses.  |
| The power has failed.              | Check whether the power is on.  |



## Ice maker

| <b>The ice maker is not functioning.</b>  |   |
|---|---|
| Ice cube production is switched off.  | Switch on ice cube production   |
| Freezer compartment is too warm.  | Set the temperature lower. → "Operating the appliance" on page 12   |
| Ice cube container is not properly inserted.  | Insert ice cube container fully.  |
| Ice maker without power.  | Call customer service. → "Customer service" on page 21  |
| No water supply.  | Check water connection and contact technician if necessary.   |
| Low water pressure.   | Only connect appliance to pipes with sufficient water pressure.   |
| Kink in water hose.   | Turn off water supply, straighten out kink. Replace water hose, if necessary.   |
| <b>Too few or deformed ice cubes, water pressure lower than usual.</b>                          |   |
| After switching on or removing many ice cubes, there will be too few in the ice cube container. | It takes around 24 hours for an empty ice cube container to fill up.  |
| Ice cube production stops even though the ice cube container is still not full.                 | Do not store the ice shovel on the ice in the ice cube container. Otherwise, the sensor will not detect the actual fill level of the container. |
| Low water pressure.   | Only connect appliance to pipes with sufficient water pressure.   |
| The water filter is blocked or needs to be replaced.  | Replace water filter.   |
| Freezer compartment is too warm.  | Set the temperature lower. → "Operating the appliance" on page 12   |
| <b>Water is leaking out of the appliance.</b>   |   |

|                                       |  |
|---------------------------------------|--|
| <p>Water connection is not tight.</p> | <p>Check if the connections are fastened firmly and the water hose is undamaged.</p> <p>If the water hose is damaged, contact customer service and have it replaced. Replacement must be performed by customer service or a similarly qualified person only. Use original parts supplied by the manufacturer only.</p> |
|---------------------------------------|--|

**Warning**

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

