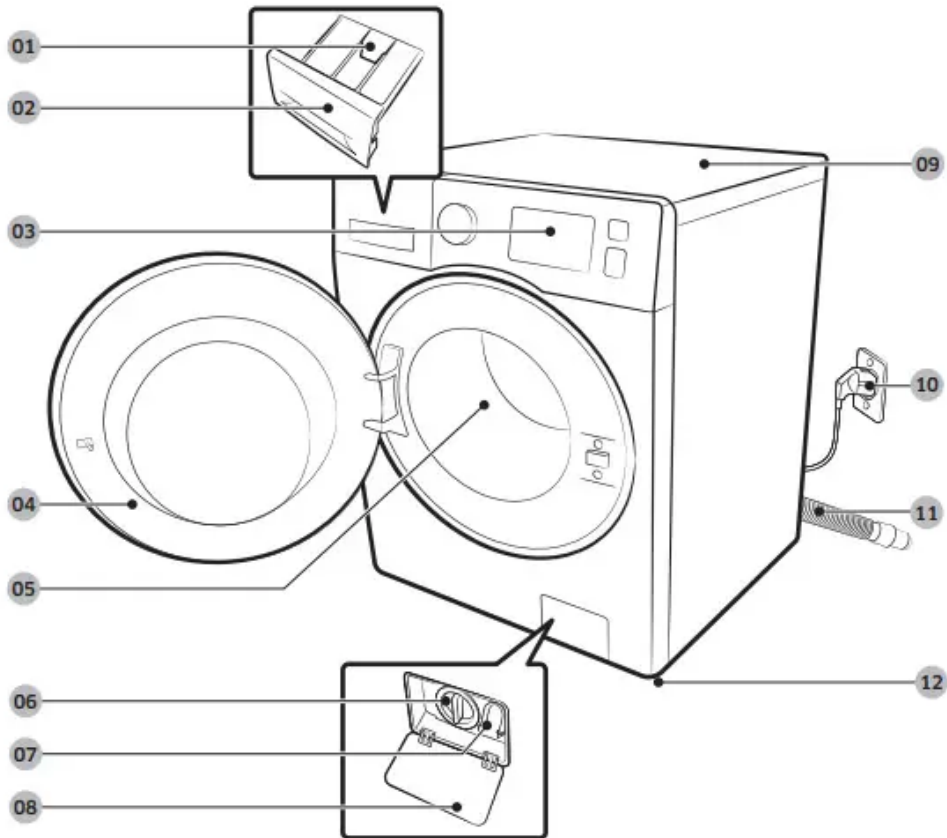


Installation

What's included

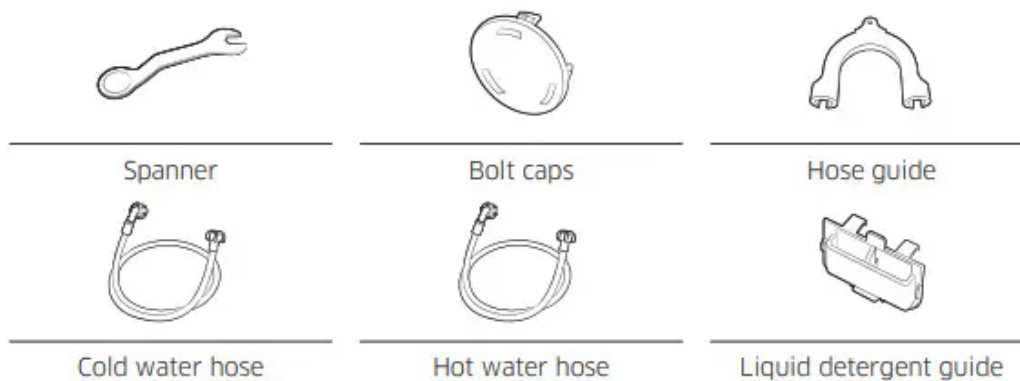


01. Release lever **02.** Detergent drawer **03.** Control panel

04. Door **05.** Drum **06.** Pump filter

07. Emergency drain tube **08.** Filter cover **09.** Worktop

10. Power plug **11.** Drain hose **12.** Levelling feet



Installation requirements

Electrical supply and grounding

- AC 220-240 V / 50 Hz fuse or circuit breaker is required.
- Use an individual branch circuit specific to the washing machine.

To ensure proper grounding, the washing machine comes with a power cord featuring a three-prong grounding plug for use in a properly installed and grounded outlet. Check with a qualified electrician or service person if you are not sure about the grounding. Do not modify the provided plug. If it does not fit the outlet, call a qualified electrician to install a proper outlet.

Water supply

A proper water pressure for this washing machine is between 50 kPa and 800 kPa. Water pressure less than 50 kPa may cause the water valve not to close completely. Or, it may take longer to fill the drum, causing the washing machine to turn off. Water taps must be within 120 cm from the rear of the washing machine so that the provided inlet hoses reach the washing machine.

To reduce the risk of leaks

- Make sure water taps are easily accessible
- Turn off the taps when the washing machine is not in use.
- Check for any leaks at the water inlet hose fittings on a regular basis.

CAUTION: Before using the washing machine for the first time, check all connections at the water valve and taps for any leaks.

Drain

Samsung recommends a standpipe in height of 60-90 cm. The drain hose must be connected through the hose clip to the standpipe, and the standpipe must fully cover the drain hose.

Flooring

For best performance, the washing machine must be installed on a solid floor. Wood floors may need to be reinforced to minimize vibration and/or unbalanced loads. Carpeting and soft tile surfaces are not a good resistance to vibrations and may cause the washing machine to move slightly during the spin cycle.

CAUTION :Do NOT install the washing machine on a platform or a poorly supported structure.

Water temperature

Do not install the washing machine in areas where water may freeze as the washing machine always retains some water in its water valves, pumps, and/or hoses. Frozen water left in the connection parts may cause damage to belts, the pump, and other components of the washing machine

Alcove installation

Minimum clearance for stable operation:

Sides	25 mm
Top	25 mm
Rear	50 mm
Front	550 mm

If both the washing machine and a dryer are installed in the same location, the front of the alcove must have at least a 550 mm unobstructed air opening. Your washing machine alone does not require a specific air opening

Step-by-step installation

STEP 1 Select a location

Location requirements:

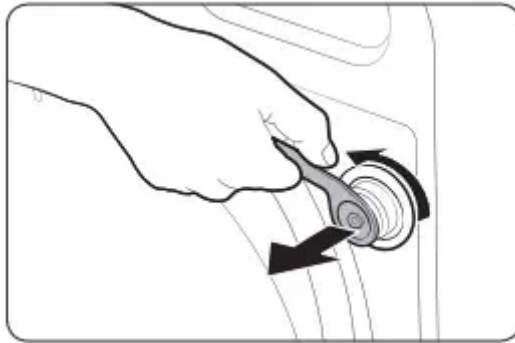
- Solid, level surface without carpeting or flooring that may obstruct ventilation
- Away from direct sunlight
- Adequate room for ventilation and wiring

- The ambient temperature is always higher than the freezing point (0 °C)
- Away from a heat source

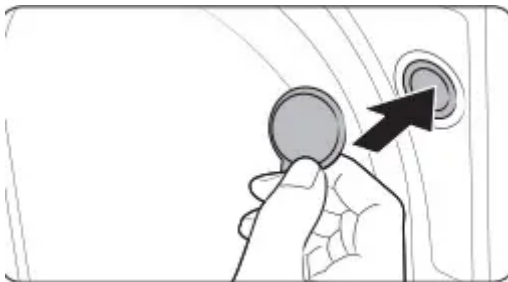
STEP 2 Remove the shipping bolts

Unpack the product package and remove all shipping bolts.

1. Loosen all shipping bolts on the rear of the machine using the supplied spanner.



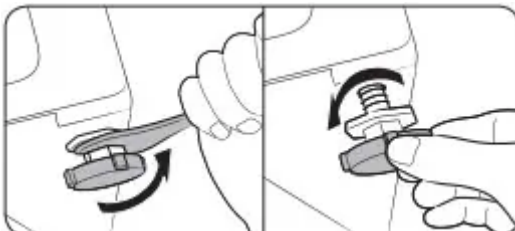
2. Fill the holes with the supplied plastic bolt caps. Keep the shipping bolts for future use.



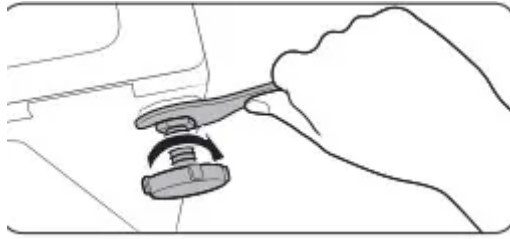
WARNING : Packaging materials can be dangerous to children. Dispose all packaging material (plastic bags, polystyrene, etc.) out of children's reach.

STEP 3 Adjust the levelling feet

1. Gently slide the washing machine into position. Excessive force may damage the levelling feet.
2. Level the washing machine by manually adjusting the levelling feet.



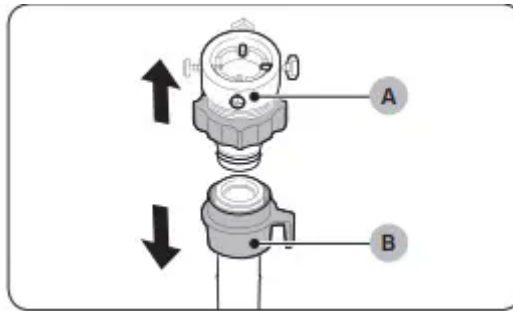
3. When levelling is complete, tighten the nuts using the spanner.



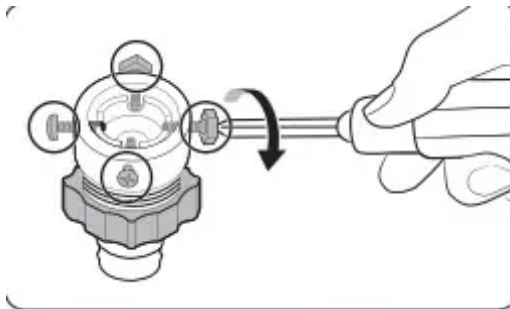
STEP 4 Connect the water hose

Connect the water hose to the water tap.

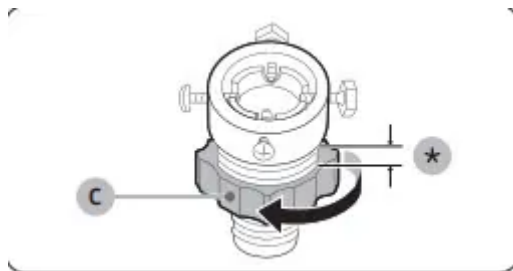
1. Remove the adaptor (A) from the water hose (B)



2. Use a Philips screwdriver to loosen four screws on the adaptor.

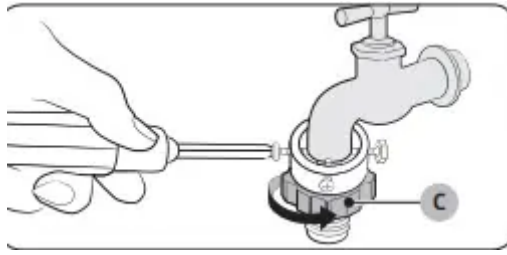


3. Hold the adaptor and turn part (C) in the arrow direction to loosen it by 5 mm (*).

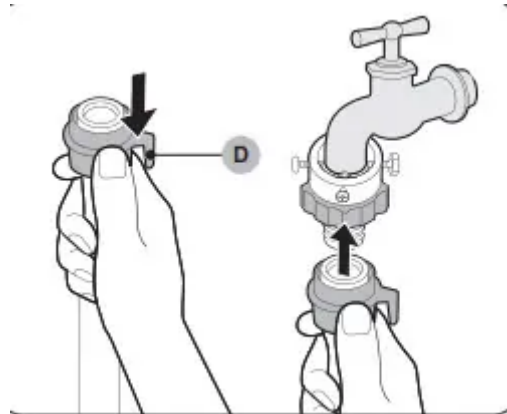


4. Insert the adaptor into the water tap, and tighten the screws while lifting up the adaptor.

5. Turn part (C) in the arrow direction to tighten it



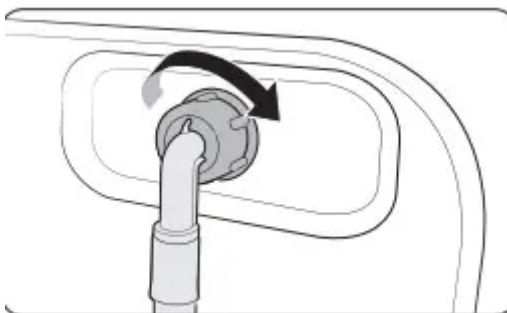
6. While holding down part (D), connect the water hose to the adaptor. Then, release part (D). The hose fits into the adaptor with a clicking sound.



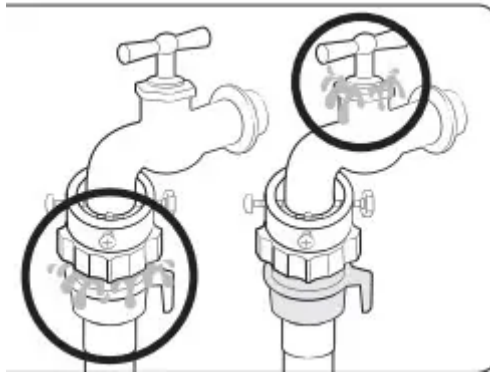
7. If you are using a screw type of water tap, use the provided screw-type adaptor to connect to the water tap as shown.



8. Connect the other end of the water hose to the inlet valve on the back of the washing machine. Turn the hose clockwise to tighten.



9. Open the water tap and check if there are any leaks around the connection areas. If there are water leaks, repeat the steps above.



WARNING: If there is a water leak, stop operating the washing machine and disconnect from the electrical supply. Then, contact a local Samsung service centre. Otherwise, this may cause electric shock.

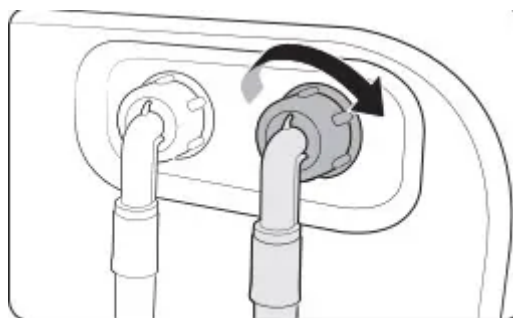
CAUTION : Do not stretch the water hose by force. If the hose is too short, replace the hose with a longer, high-pressure hose.

NOTE

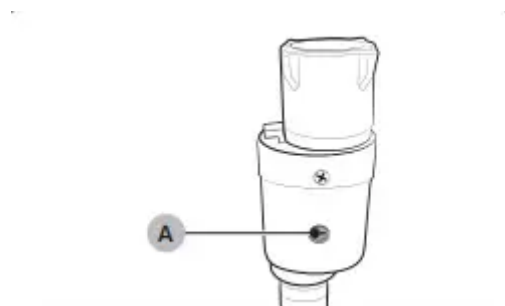
- After connecting the water hose to the adaptor, check if it is connected properly by pulling the water hose downwards.
- Use a popular type of water taps. If the tap is square-shaped or too big, remove the spacer ring before inserting the tap into the adaptor.

For models with an additional hot water inlet:

1. Connect the red end of the hot water hose to the hot water inlet on the back of the machine.
2. Connect the other end of the hot water hose to the hot water tap



Aqua stop hose (applicable models only)



The aqua stop hose alerts users of any water leak risks. It senses the water flow and turns red on the central indicator (A) in case of a leak

NOTE: The end of the aqua stop hose must be fitted to the water tap and not the machine.

STEP 5 Position the drain hose

The drain hose can be positioned in three ways:

Over the edge of a wash basin The drain hose must be placed at a height of between 60 cm and 90 cm (*) from the floor. To keep the spout of the drain hose bent, use the **supplied plastic hose guide (A)**. Secure the guide to the wall using a hook to ensure stable drainage.

In a sink drain pipe

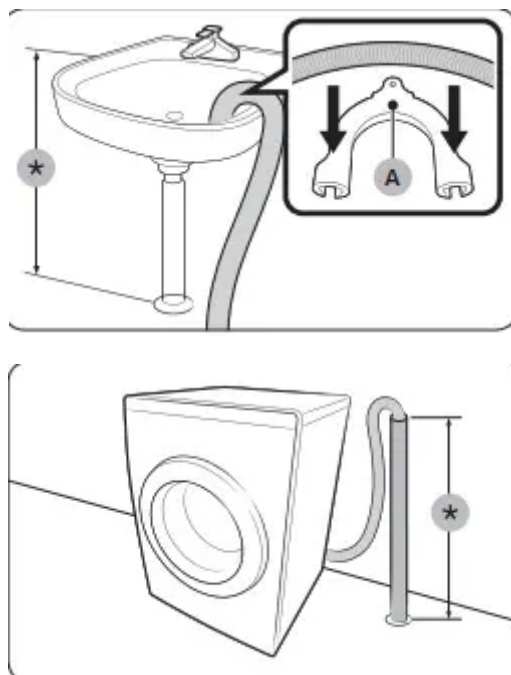
The drain pipe must be above the sink siphon so that the end of the hose is at least 60 cm above the floor.

In a drain pipe

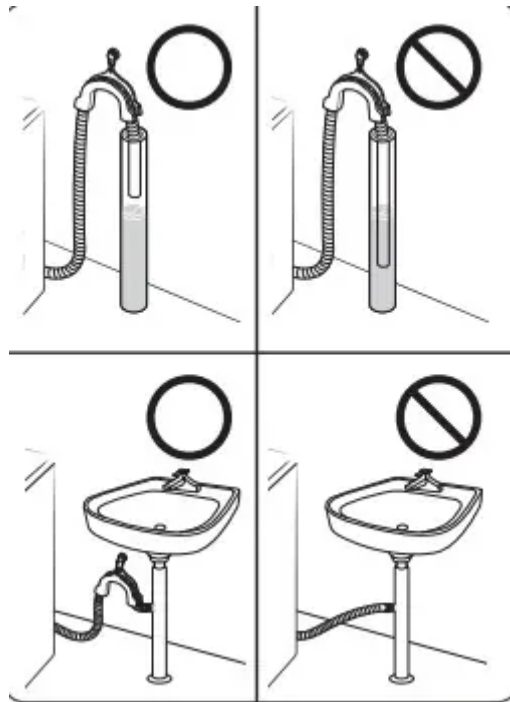
The drain pipe should be between 60 cm and 90 cm high (*). It is advisable to use a 65 cm high vertical pipe. Make sure the drain hose is connected to the stand pipe at a slant.

Drain standpipe requirements:

- Minimum diameter of 5 cm
- Minimum carry-away capacity of 60 litres per minute



CAUTION: Do not put the drain hose in places of stagnant water or ponding. The water may flow back to the washing machine.

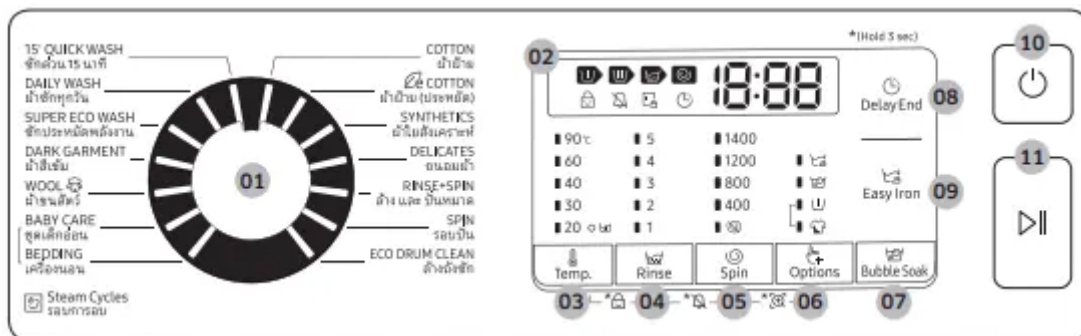


STEP 6 Power on

Plug the power cord into a wall socket featuring an AC 220-240 V / 50 Hz approved electrical outlet protected by a fuse or circuit breaker. Then, press **Power** to turn on the washing machine.

Operations

Control panel

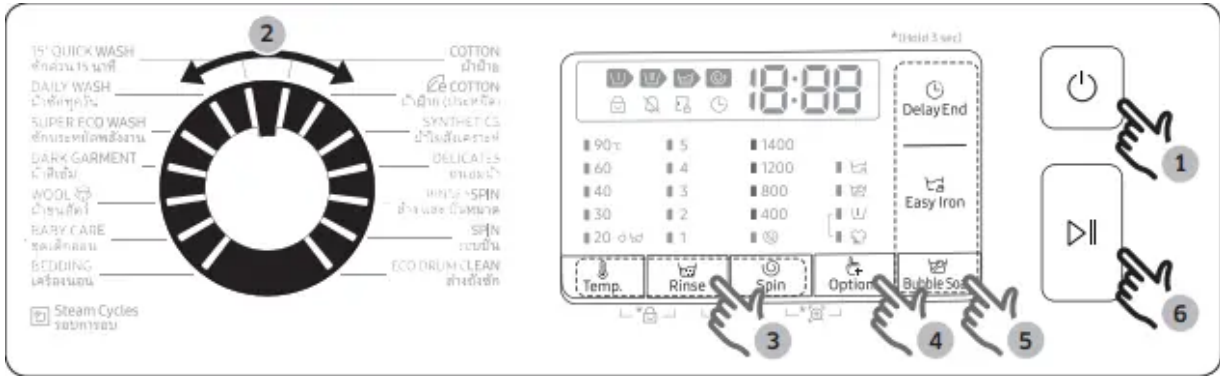









01 Cycle Selector	Turn the dial to select a cycle.
02 Display	The display shows current cycle information and estimated time remaining, or an information code when a problem occurs.
03 Temp.	Press to change the water temperature for the current cycle.
04 Rinse	Press to change the rinse count for the current cycle. You can set the rinse count to a max of 5, depending on the cycle.
05 Spin	<p>Press to change the spinning speed for the current cycle. The revolutions per minute (RPM) differs with the model.</p> <ul style="list-style-type: none"> • Rinse Hold : The final rinse process is suspended so that the laundry remains in the water. To unload the laundry, run a drain or spin process. <ul style="list-style-type: none"> - To use the Rinse Hold option, press Spin repeatedly until all the Spin option indicators turn off. • No Spin : The drum does not rotate after the final drain process. <ul style="list-style-type: none"> - To use the No Spin option, press Spin repeatedly until the option indicator () turns on. • Spin Only : To run the Spin Only cycle, press Spin for 3 seconds. When the cycle time and spinning speed appear, press Spin repeatedly until a desired spinning speed is selected. Then, press Start/Pause to start the cycle. The spinning time depends on the selected cycle.
06 Options	<p>Press to select an option from Intensive, and Pre Wash. Press again to deselect.</p> <ul style="list-style-type: none"> • Availability of the options depends on the cycle.

07 Bubble Soak	<p>Press to activate/deactivate the Bubble Soak function. This function helps remove a wide variety of stubborn stains.</p> <ul style="list-style-type: none"> • Bubble Soak helps remove a variety of stubborn stains. • With Bubble Soak selected, laundry is thoroughly soaked in water bubbles for effective washing. • Bubble Soak is available with and adds up to 30 minutes to 5 cycles: COTTON, SYNTHETICS, DAILY WASH, BABY CARE, and BEDDING.
08 Delay End	<p>Delay End lets you set the end time of the current cycle. Based on your settings, the start time of the cycle will be determined by the machine's internal logic. For example, this setting is useful for programming your machine to finish a wash at the time you normally return home from work.</p> <ul style="list-style-type: none"> • Press to choose a preset unit of hours.
09 Easy Iron	<p>Press to prepare your laundry so that it can be easily ironed by reducing the wrinkles during the spin cycle.</p> <ul style="list-style-type: none"> • Easy Iron is only available for the following wash cycles: COTTON, COTTON, SYNTHETICS, DAILY WASH, SUPER ECO WASH, DARK GARMENT, BABY CARE, and BEDDING.
10 Power	Press to turn on/off the washing machine.
11 Start/Pause	Press to start or stop operation.

* (Hold 3 sec) : Press and hold for 3 seconds.

Simple steps to start




1. Press Power to turn on the washing machine.
2. Turn the Cycle Selector to select a cycle.
3. Change the cycle settings ( Temp.,  Rinse, and  Spin) as necessary
4. To add an option, press  Options. Use the button again to choose a preferred item.
5. The machine provides 3 respective buttons for  Bubble Soak,  Easy Iron and  Delay End for easy access. If you want to use one of these options, press the corresponding button.
6. Press Start/Pause.



To change the cycle during operation

1. Press Start/Pause to stop operation.
2. Select a different cycle.
3. Press Start/Pause again to start the new cycle.

Cycle overview

Standard cycles

Cycle	Description & Max load (kg)	
COTTON	<ul style="list-style-type: none"> For cottons, bed linens, table linens, underwear, towels, or shirts. The washing time and the rinse count are automatically adjusted according to the load. 	MAX
 COTTON	<ul style="list-style-type: none"> Optimal performance with lower energy for cotton fabrics, bed linens, table linens, underwear, towels, or shirts. For energy saving, the actual washing temperature may be lower than specified. 	MAX
SYNTHETICS	<ul style="list-style-type: none"> For blouses or shirts that are made of polyester (diolen, trevira), polyamide (perlon, nylon), or the like. 	4
DELICATES	<ul style="list-style-type: none"> For sheer fabrics, bras, lingerie (silk), and other handwash-only fabrics. For best performance, use liquid detergent. 	2
RINSE+SPIN	<ul style="list-style-type: none"> Featuring an additional rinse process after applying fabric softener to the laundry. 	MAX
SPIN	<ul style="list-style-type: none"> Featuring an additional spin process to effectively remove moisture from laundry. 	MAX
ECO DRUM CLEAN	<ul style="list-style-type: none"> Cleans the drum by removing dirt and bacteria from the drum. Perform once every 40 washes with no detergent or bleach applied. Make sure the drum is empty. Do not use any cleaning agents for cleaning the drum. 	-
15' QUICK WASH	<ul style="list-style-type: none"> For lightly soiled garments in less than 2.0 kg that you want to wash quickly. Use less than 20 g of detergent. Using more than 20 g of detergent may leave detergent residue. For liquid detergent, use a max of 20 ml of liquid detergent. 	2
DAILY WASH	<ul style="list-style-type: none"> For everyday items such as underwear and shirts. 	4
SUPER ECO WASH	<ul style="list-style-type: none"> Low temperature ecobubble cycle helps reduce power consumption. 	4



Cycle	Description & Max load (kg)	
DARK GARMENT	<ul style="list-style-type: none"> Featuring additional rinses and reduced spinning to ensure that the laundry is washed gently and rinsed thoroughly. 	4
WOOL 	<ul style="list-style-type: none"> Specific for machine-washable wool for loads less than 2.0 kg. The WOOL  cycle features gentle cradling and soaking to protect the wool fibres from shrinkage/distortion. A neutral detergent is recommended. 	2

Steam cycles

Steam may not be visible or present during the cycle. This is normal.




BABY CARE	<ul style="list-style-type: none"> Featuring a high-temperature wash and extra rinses to help remove the remaining detergent effectively. 	4
BEDDING	<ul style="list-style-type: none"> For bed spreads, bed sheets, bedding covers, etc. For best results, wash only 1 type of bedding and make sure the load weighs less than 2.0 kg. 	2

Options 

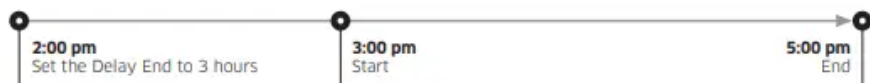
Option		Description
	Pre Wash	• This will add a preliminary washing cycle before the main wash cycle.
	Intensive	• For badly soiled laundry. The operation time for each cycle is longer than normal.

Delay End

You can set the washing machine to finish your wash automatically at a later time, choosing a delay of between 1 to 24 hours (in 1 hour increments). The hour displayed indicates the time the wash will finish.

1. Select a cycle. Then change the cycle settings if necessary.
2. Press  Delay End repeatedly until a desired end time is set.
3. Press Start/Pause. The Delay End indicator blinks and the washing machine tumbles the drum to sense the weight of the load if you have selected the COTTON or  COTTON cycle. Load sensing is preset and enabled only in these 2 cycles. When complete, the machine displays your set time and the timer starts ticking
4. To cancel the  Delay End, restart the washing machine by pressing Power.





Real-life case : You want to finish a two-hour cycle 3 hours later from now. For this, you add the Delay End option to the current cycle with the 3-hour setting, and press Start/Pause at 2:00 p.m. Then, what happens? The washing machine starts operating at 3:00 p.m., and ends at 5:00 p.m. Provided below is the time line for this example.



Settings

Child Lock

To prevent accidents by children, Child Lock locks all buttons except for Power.



- To set the Child Lock function, hold down  Temp. and  Rinse simultaneously for 3 seconds
- To release the Child Lock function, hold down  Temp. and  Rinse simultaneously for 3 seconds

NOTE

- In the Child Lock state, you must first release the Child Lock if you want to add detergent or laundry
- Your setting will be kept even after restarting the machine.

Sound On/Off

You can turn on or off the sound from the washing machine. When this function is set to Off, the melody of cycle completion, and the power-off beep will not sound. However, the other sounds stay active.

- To mute the sound, hold down  Rinse and  Spin for 3 seconds.
- To unmute the sound, press and hold again for 3 seconds.
- Your setting will be kept even after restarting the machine

Maintenance

Eco drum clean

Perform this cycle regularly to clean the drum and to remove bacteria.

1. **Press Power to turn on the washing machine.**
2. Turn the **Cycle Selector** to select **ECO DRUM CLEAN**.
3. Press **Start/Pause**

NOTE

- The water temperature for **ECO DRUM CLEAN** is set to 70 °C, which cannot be changed.
- It is recommended to run the **ECO DRUM CLEAN** cycle once every 40 washes.

CAUTION :Do not use any cleaning agents for cleaning the drum. Chemical residue in the drum deteriorates the washing performance.



ECO DRUM CLEAN reminder

- The **ECO DRUM CLEAN** reminder appears on the main screen once every 40 washes. It is advisable to perform the **ECO DRUM CLEAN** regularly.

- When you first see this reminder, you can ignore the reminder for 6 consecutive washes. From the 7th wash, the reminder no longer appears. However, it appears again on the next 40th wash

Smart Check

To enable this function, you must first download the Samsung Smart Washer app at the Play Store or the App Store, and install it on a mobile device featuring a camera function. The Smart Check function has been optimized for Galaxy & iPhone series (applicable models only).

1. When the washing machine detects an issue to check, an information code appears on the display. To enter Smart Check mode, press and hold  Spin and  Options simultaneously for 3 seconds.
2. The washing machine starts the self-diagnosis procedure and displays an information code if a problem is detected.
3. Run the Samsung Smart Washer app on your mobile device, and tap Smart Check.
4. Put the mobile device close to the washing machine's display so that the smartphone camera and the washing machine face each other. Then, the information code will be recognized automatically by the app.
5. When the information code is recognized correctly, the app provides detailed information about the problem with applicable solutions.

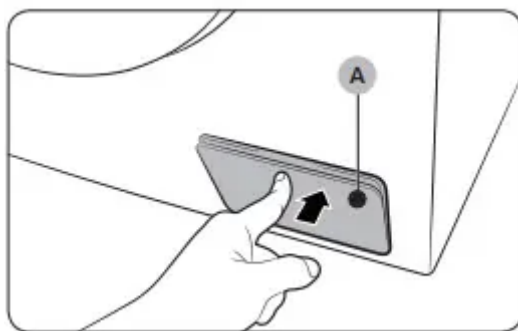
NOTE

- The function name, Smart Check, may differ depending on the language.
- If there is strong reflected light on the washing machine display, the app may fail to recognize the information code.
- If the app fails to recognize the Smart Check code consecutively, enter the information code manually onto the app screen.

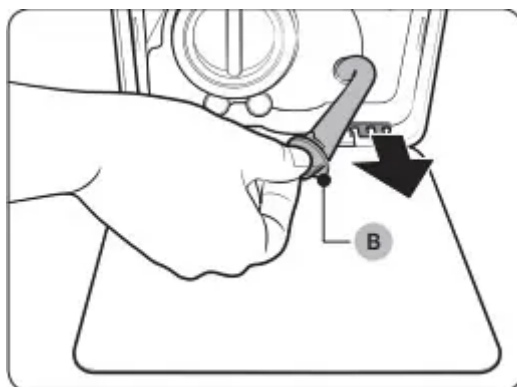
Emergency drain

In case of a power failure, drain the water inside the drum before taking out the laundry.

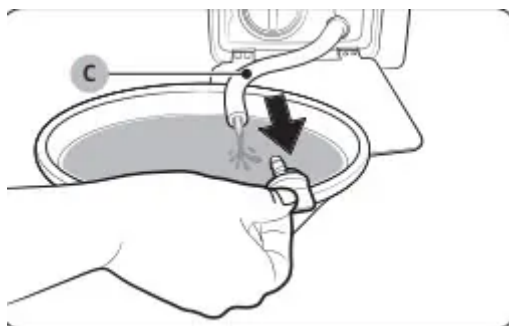
1. Power off and unplug the washing machine from the electrical outlet.
2. Gently press the top area of the filter cover (A) to open.



3. Put an empty, spacious container around the cover, and stretch the emergency drain tube to the container while holding the tube cap (B).



4. Open the tube cap and let water in the emergency drain tube (C) flow into the container.



5. When done, close the tube cap, and reinsert the tube. Then, close the filter cover.

NOTE : Use a spacious container because the water in the drum may be more than expected.

Cleaning

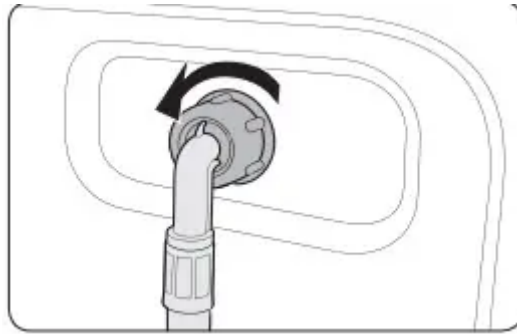
Surface of the washing machine

Use a soft cloth with a nonabrasive household detergent. Do not spray water onto the washing machine.

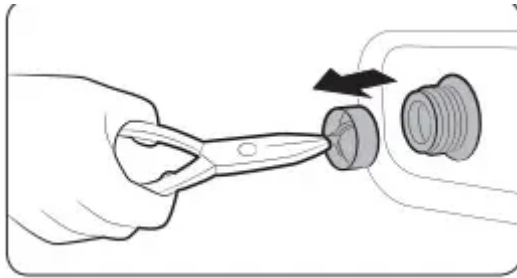
Mesh filter

Clean the mesh filter of the water hose once or twice a year.

1. Turn off the washing machine, and unplug the power cord.
2. Close the water tap.
3. Loosen and disconnect the water hose from the back of the washing machine. Cover the hose with a cloth to prevent water from gushing out.



4. Use pliers to pull out the mesh filter from the inlet valve.



5. Submerge the mesh filter deeply in water so that the threaded connector is also submerged.
6. Dry the mesh filter completely in the shade.
7. Reinsert the mesh filter into the inlet valve, and reconnect the water hose to the inlet valve.
8. Open the water tap.

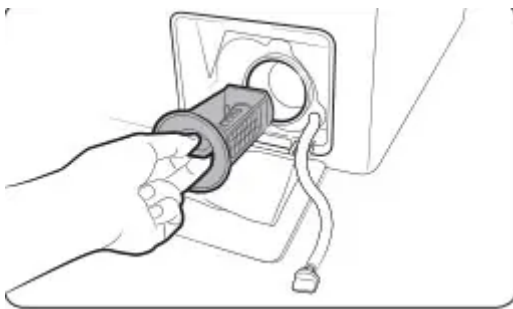
NOTE : If the mesh filter is clogged, an information code of “4C” appears on the screen.

Pump filter

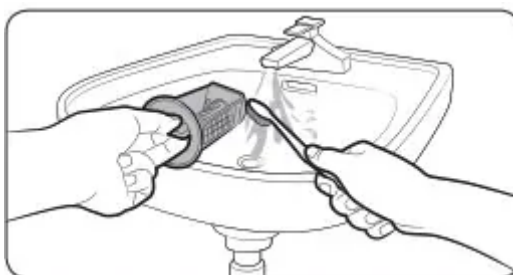
It is advisable to clean the pump filter 5 or 6 times a year to prevent its clogging. A clogged pump filter may reduce the bubble effect.

1. Turn off the washing machine, and unplug the power cord.
2. Drain the remaining water inside the drum. See the “Emergency drain” section.
3. Gently press the top area of the filter cover to open.

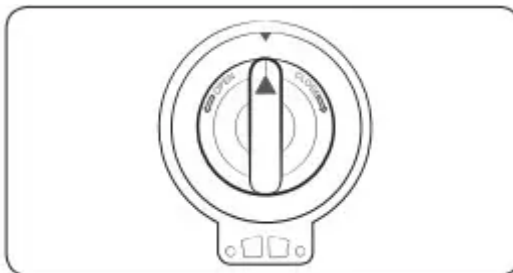
4. Turn the pump filter knob to the left, and drain off the remaining water.



5. Clean the pump filter using soft brushes. Make sure the drain pump propeller inside the filter is unclogged.



6. Reinsert the pump filter, and turn the filter knob to the right.



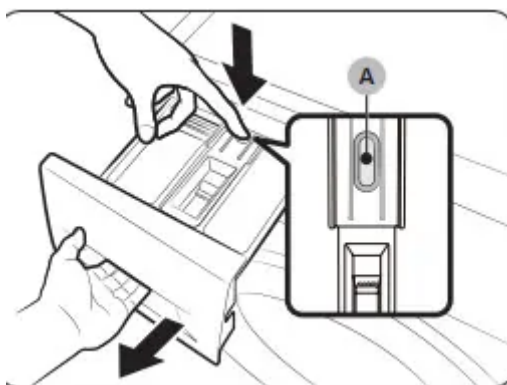
NOTE : If the pump filter is clogged, an information code of “5C” appears on the screen.

CAUTION

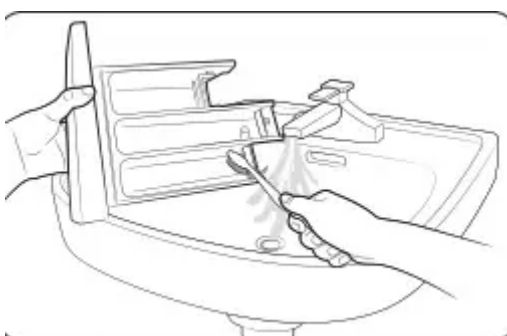
- Make sure the filter knob is closed properly after cleaning the filter. Otherwise, this may cause a leak
- Make sure the filter is inserted properly after cleaning it. Otherwise, this may cause an operational failure or a leak.

Detergent drawer

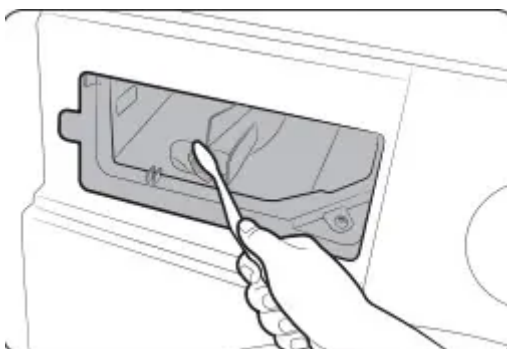
1. While holding down the release lever (A) inside the drawer, slide open the drawer.
2. Remove the release lever and the liquid detergent guide from the drawer.



3. Clean the drawer components in flowing water using a soft brush.



4. Clean the drawer recess using a soft brush.



5. Reinsert the release lever and the liquid detergent guide to the drawer.

6. Slide the drawer inward to close it.

NOTE :To remove remaining detergent, perform the **RINSE+SPIN** cycle with the drum being empty.

Recovery from freezing

The washing machine may freeze when it drops below 0 °C.

1. Turn off the washing machine, and unplug the power cord.
2. Pour warm water over the water tap to loosen the water hose.
3. Disconnect the water hose, and soak it in warm water
4. Pour warm water into the drum and leave it for about 10 minutes.

5. Reconnect the water hose to the water tap.

NOTE : If the washing machine still doesn't operate normally, repeat the above steps until it operates normally.

Care against an extended time of disuse

Avoid leaving the washing machine unused for an extended time. If this is the case, drain the washing machine and unplug the power cord.


1. **Turn the Cycle Selector to select RINSE+SPIN.**
2. Empty the drum, and press Start/Pause.
3. When the cycle is complete, close the water tap and disconnect the water hose.
4. Turn off the washing machine, and unplug the power cord.
5. Open the door to let air circulate through the drum.

Troubleshooting

Checkpoints

If you encounter a problem with the washing machine, first check the table below and try the suggestions.

Does not start.

- Make sure the washing machine is plugged in.
- Make sure the door is properly closed.
- Make sure the water taps are open.
- Press or tap **Start/Pause** to start the washing machine.
- Make sure Child Lock  is not activated.
- Before the washing machine starts to fill, it will make a series of clicking noises to check the door lock and does a quick drain.
- check the fuse or reset the circuit breaker

Water supply is insufficient, or no water is supplied.

- Fully open the water tap.
- Make sure the door is properly closed.
- Make sure the water supply hose is not frozen.

- Make sure the water supply hose is not kinked or clogged.
- Make sure there is sufficient water pressure.

After a cycle, detergent remains in the detergent drawer.

- Make sure the washing machine is running with sufficient water pressure.
- Make sure the detergent is added to the centre of the detergent drawer.
- Make sure the rinse cap is inserted properly.
- If using granular detergent, make sure the detergent selector is in the upper position.
- Remove the rinse cap and clean the detergent drawer.

Excessive vibrations or makes noise.

- Make sure the washing machine is installed on a level, solid floor that is not slippery. If the floor is not level, use the levelling feet to adjust the height of the washing machine.
- Make sure the shipping bolts are removed.
- Make sure the washing machine is not contacting any other object.
- Make sure the laundry load is balanced.
- The motor can cause noise during normal operation.
- Overalls or metal-decorated clothes can cause noise while being washed. This is normal.
- Metal objects such as coins can cause noise. After washing, remove these objects from the drum or filter case.

Does not drain and/ or spin.

- Make sure the drain hose is straightened all the way to the drain system. If you encounter a drain restriction, call for service.
- Make sure the debris filter is not clogged.
- Close the door and press or tap Start/Pause. For your safety, the washing machine will not tumble or spin unless the door is closed.
- Make sure the drain hose is not frozen or clogged.
- Make sure the drain hose is connected to a drain system that is not clogged.
- If the washing machine is not supplied with sufficient power, the washing machine temporarily will not drain or spin. As soon as the washing machine regains sufficient power, it will operate normally

The door does not open

- Press or tap Start/Pause to stop the washing machine.
- It may take a few moments for the door lock mechanism to disengage.
- The door will not open until 3 minutes after the washing machine has stopped or the power turned off.
- Make sure all the water in the drum is drained.
- The door may not open if water remains in the drum. Drain the drum and open the door manually.
- Make sure the door lock light is off. The door lock light turns off after the washing machine has drained.

Excessive suds.

- Make sure you use the recommended types of detergent as appropriate.
- Use high efficiency (HE) detergent to prevent oversudsing
- Reduce the detergent amount for soft water, small loads, or lightly soiled loads.
- Non-HE detergent is not recommended

Cannot apply additional detergent.

- Make sure the remaining amount of detergent and fabric softener is not over the limit.

Stops.

- Plug the power cord into a live electrical outlet.
- Check the fuse or reset the circuit breaker.
- Close the door and press Start/Pause to start the washing machine. For your safety, the washing machine will not tumble or spin unless the door is closed.
- Before the washing machine starts to fill, it will make a series of clicking noises to check the door lock and does a quick drain.
- There may be a pause or soak period in the cycle. Wait briefly and the washing machine may start.
- Make sure the mesh filter of the water supply hose at the water taps is not clogged. Periodically clean the mesh filter.
- If the washing machine is not supplied with sufficient power, the washing machine temporarily will not drain or spin. As soon as the washing machine regains sufficient power, it will operate normally.

Fills with the wrong water temperature.

- Fully open both taps.
- Make sure the temperature selection is correct.
- Make sure the hoses are connected to the correct taps. Flush water lines.
- Make sure the water heater is set to supply a minimum 120 °F (49 °C) hot water at the tap. Also, check the water heater capacity and recovery rate
- Disconnect the hoses and clean the mesh filter. The mesh filter may be clogged.
- While the washing machine fills, the water temperature may change as the automatic temperature control feature checks incoming water temperature. This is normal
- While the washing machine fills, you may notice just hot and/ or just cold water going through the dispenser when cold or warm temperatures are selected. This is a normal function of the automatic temperature control feature as the washing machine determines the water temperature.

Load is wet at the end of a cycle.

- Use the High or Extra High spin speed
- Use high efficiency (HE) detergent to reduce oversudsing
- Load is too small. Small loads (one or two items) may become unbalanced and not spin completely.
- Make sure the drain hose is not kinked or clogged.

Leaks water.

- Make sure the door is properly closed.
- Make sure all hose connections are tight.
- Make sure the end of the drain hose is correctly inserted and secured to the drain system.
- Avoid overloading.
- Use high efficiency (HE) detergent to prevent oversudsing.

Has odours.

- Excessive suds collect in recesses and can cause foul odours.
- Run cleansing cycles to sanitize periodically.
- Clean the door seal (diaphragm)
- Dry the washing machine interior after a cycle has finished.

No bubbles are seen (Bubbleshot models only)

- Overloading may screen bubbles.
- Severely contaminated laundry may not generate bubbles.

If a problem persists, contact a local Samsung service centre.

Information codes

If the washing machine fails to operate, you may see an information code on the screen. Check the table below and try the suggestions.

4C

Water is not supplied.

- Make sure the water taps are open.
- Make sure the water hoses are not clogged.
- Make sure the water taps are not frozen.
- Make sure the washing machine is operating with sufficient water pressure.
- Make sure that the cold water tap and the hot water tap are properly connected.
- Clean the mesh filter as it may be clogged

4C2

- Make sure the cold water supply hose is firmly connected to the cold water tap. If it is connected to the hot water tap, the laundry may be deformed with some cycles.

5C

Water is not draining.

- Make sure the drain hose is not frozen or clogged.
- Make sure the drain hose is positioned correctly, depending on the connection type.
- Clean the debris filter as it may be clogged.
- Make sure the drain hose is straightened all the way to the drain system.
- If the information code remains, contact a customer service center

dC

Operating the washer with the door open

- .Make sure the door is properly closed

- .Make sure laundry is not caught in the door.

OC

Water has overflowed.

- Restart after spinning.
- If the information code remains on the display, contact a local Samsung service center.

LC, LC1

Check the drain hose

- Make sure the end of the drain hose is placed on the floor.
- Make sure the drain hose is not clogged.
- If the information code remains, contact a customer service center.

Ub

Spinning does not work.

- Make sure laundry is spread out evenly.
- Make sure the washing machine is on a flat, stable surface.
- Redistribute the load. If only one item of clothing needs washing, such as a bathrobe or pair of jeans, the final spin result might be unsatisfactory, and an “**Ub**” check message will be shown on the display.

3C

Check the motor for operation.

- Try restarting the cycle.
- If the information code remains, contact a customer service center.

UC

Check the motor for operation

- Try restarting the cycle.
- If the information code remains, contact a customer service center.

Low voltage detected.

- Check if the power cord is plugged in.
- If the information code remains, contact a customer service center.

HC

High temperature heating check.

- If the information code remains, contact a customer service center.

1C

The Water Level sensor is not working properly.

- Turn the machine off, and restart the cycle.
- If the information code remains, contact a customer service center.

AC

Check communications between main and sub PBAs.

- Turn the machine off, and restart the cycle.
- If the information code remains, contact a customer service center.

8C

The MEMS sensor is not working properly.

- Turn the machine off, and restart the cycle.
- If the information code remains, contact a local Samsung service center.

AC6

Check communications between the main and the inverter PBAs.







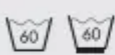



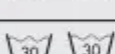














- Depending on the state, the machine may automatically return to normal operation.
- Turn the machine off, and restart the cycle.
- If the information code remains, contact a local Samsung service center.

If any information code keeps appearing on the screen, contact a local Samsung service center.

Specifications

Fabric care chart

The following symbols provide garment care directions. The care labels include four symbols in this order: washing, bleaching, drying and ironing (and dry cleaning when necessary). The use of symbols ensures consistency among garment manufacturers of domestic and imported items. Follow the care label directions to maximise garment life and reduce laundry problems.

	Resistant material		Do not iron
	Delicate fabric		Can be dry cleaned using any solvent
	Item can be washed at 95 °C		Dry clean
	Item can be washed at 60 °C		Dry clean with perchloride, lighter fuel, pure alcohol or R113 only
	Item can be washed at 40 °C		Dry clean with aviation fuel, pure alcohol or R113 only
	Item can be washed at 30 °C		Do not dry clean
	Hand wash only		Dry flat
	Dry clean only		Can be hung to dry
	Can be bleached in cold water		Dry on clothes hanger
	Do not bleach		Tumble dry, normal heat
	Can be ironed at 200 °C max		Tumble dry, reduced heat
	Can be ironed at 150 °C max		Do not tumble dry
	Can be ironed at 100 °C max		

Specification sheet

“*” Asterisk(s) means variant model and can be varied (0-9) or (A-Z)

Type		Front loading washing machine	
Model name		WW9*J5*****	
Dimensions		W 600 x D 550 x H 850 (mm)	
Water pressure		50-800 kPa	
Net weight		61.0 kg	
Wash and spin capacity		9.0 kg	
Power consumption	Washing and heating	220 V	2000 W
		240 V	2400 W
Spin revolutions		WW9*J54*****	WW9*J52*****
		1400 rpm	1200 rpm

Type			Front loading washing machine
Model name			WW8*J5*****
Dimensions			W 600 x D 550 x H 850 (mm)
Water pressure			50-800 kPa
Net weight			61.0 kg
Wash and spin capacity			8.0 kg
Power consumption	Washing and heating	220 V	2000 W
		240 V	2400 W
Spin revolutions			WW8*J54****
			1400 rpm
			1200 rpm

Type			Front loading washing machine
Model name			WW7*J5*****
Dimensions			W 600 x D 550 x H 850 (mm)
Water pressure			50-800 kPa
Net weight			61.0 kg
Wash and spin capacity			7.5 kg
Power consumption	Washing and heating	220 V	2000 W
		240 V	2400 W
Spin revolutions			WW7*J54****
			1400 rpm
			1200 rpm

NOTE :The design and specifications are subject to change without notice for quality improvement purposes.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.