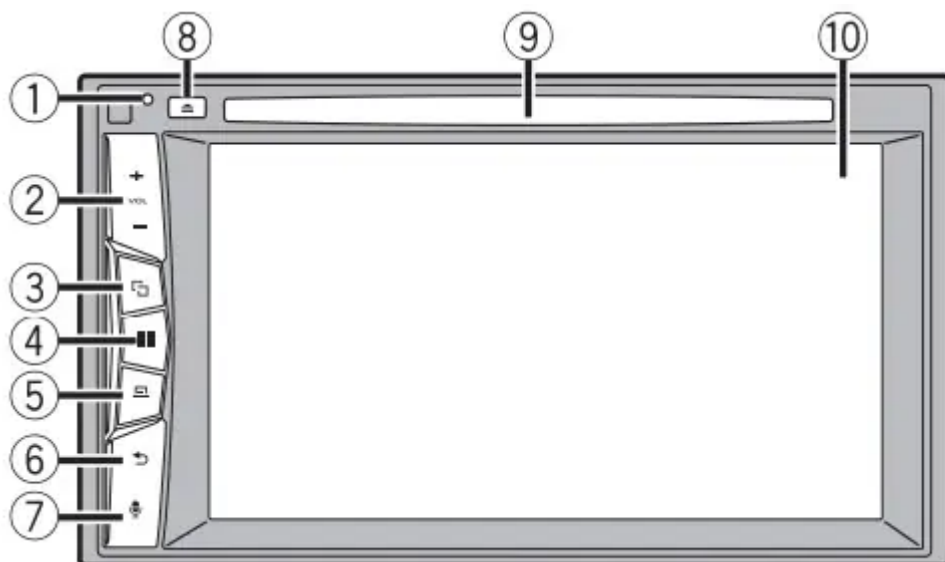








Parts and controls

Main unit



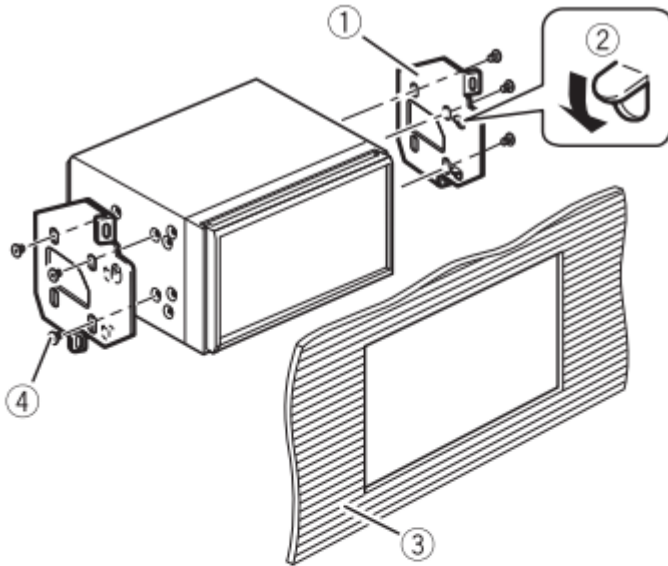
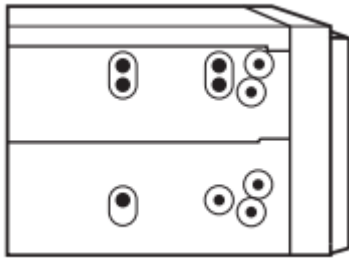
1	RESET	Press to reset the microprocessor
2	VOL (+/-)	
3		Press to switch between the Application screen and the AV operation screen. Press and hold to switch to the camera view mode. NOTE: To activate the camera view mode with this button, set [Back Camera Input] to [On] or [AV Input] to [Camera]
4		Press to display the top menu screen. Press and hold to power off. To power back on, press any button.
5		Press to display the menu bar Press and hold to mute or unmute.
6		Press to display the top menu screen or back to previous screen. Press and hold to turn off the display.
7		Press to activate the voice recognition mode such as Siri® when the iPhone is connected to the unit via Bluetooth or USB.
8		Press to eject a disc.
9	Disc-loading slot	Refer to Inserting and ejecting a disc
10	LCD screen	

Installation

Installation using the screw holes on the side of this product

1. Fastening this product to the factory radio-mounting bracket.

Position this product so that its screw holes are aligned with the screw holes of the bracket, and tighten the screws at three locations on each side. Use either the truss head screws (5 mm × 9 mm) or flush surface screws (5 mm × 9 mm), depending on the shape of the bracket's screw holes.



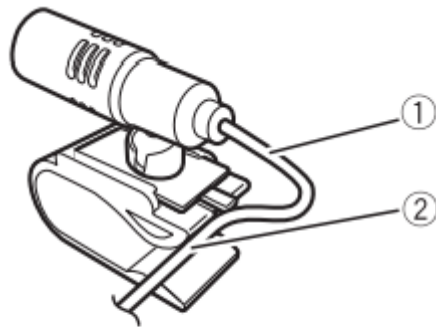
- ① Factory radio-mounting bracket
 - ② If the pawl interferes with installation, you may bend it down out of the way.
 - ③ Dashboard or console
 - ④ Truss head screw or flush surface screw
- Be sure to use the screws supplied with this product.

Installing the microphone

- Install the microphone in a place where its direction and distance from the driver make it easiest to pick up the driver's voice.
- Be sure to turn off (ACC OFF) the product before connecting the microphone.
- Depending on the vehicle model, the microphone cable length may be too short when you mount the microphone on the sun visor. In such cases, install the microphone on the steering column.

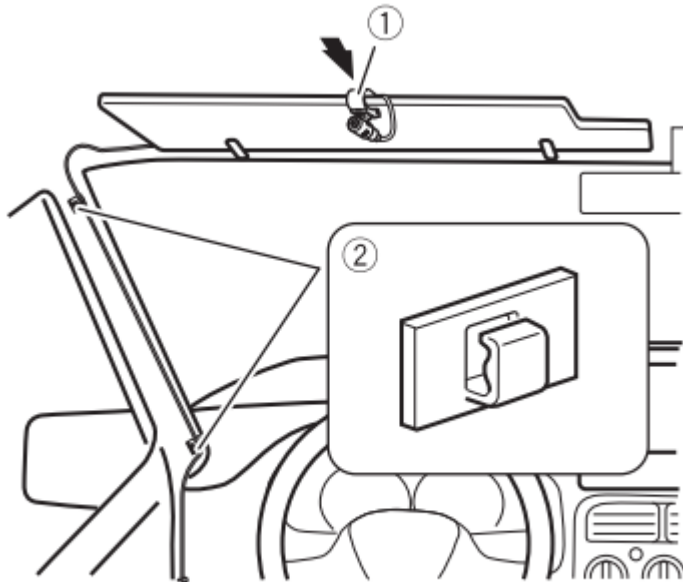
Mounting on the sun visor

1. Fit the microphone lead into the groove.



- ① Microphone lead
- ② Groove

2. Attach the microphone clip to the sun visor.



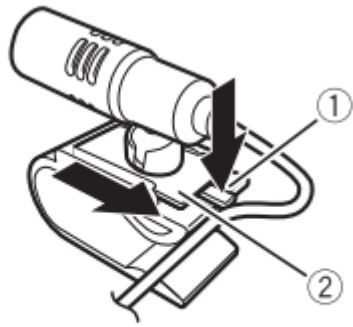
- ① Microphone clip
- ② Clamps

Use separately sold clamps to secure the lead where necessary inside the vehicle.

Install the microphone on the sun visor when it is in the up position. It cannot recognise the driver's voice if the sun visor is in the down position.

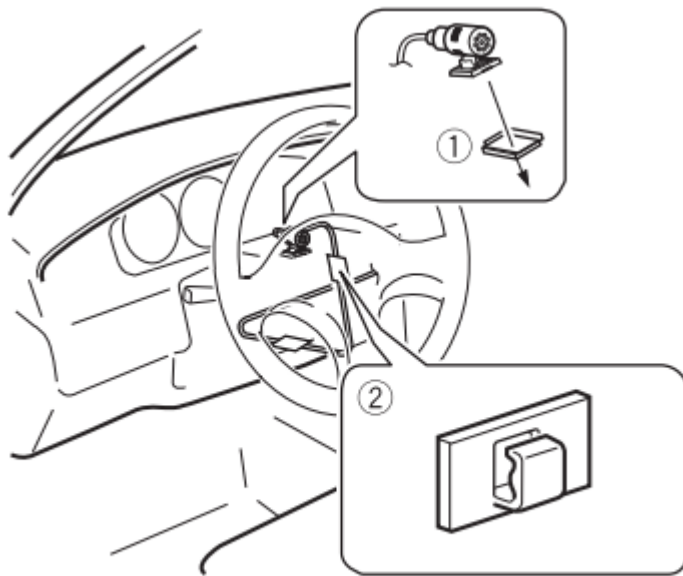
Installation on the steering column

1. Detach the microphone base from the microphone clip by sliding the microphone base while pressing the tab.



- ① Tab
- ② Microphone base

2. Mount the microphone on the steering column.



- ① Double-sided tape
- ② Clamps

Use separately sold clamps to secure the lead where necessary inside the vehicle.

Adjusting the microphone angle

The microphone angle can be adjusted.



Basic operation

Resetting the microprocessor

CAUTION

- Pressing the RESET button resets settings and recorded contents to the factory settings.
 - Do not perform this operation when a device is connected to this product.
 - Some of the settings and recorded contents will not be reset.
 - The microprocessor must be reset under the following conditions:
 - Prior to using this product for the first time after installation.
 - If this product fails to operate properly.
 - If there appears to be problems with the operation of the system.
 1. Turn the ignition switch OFF.
 2. Press RESET with a pen tip or other pointed tools.
- Settings and recorded contents are reset to the factory settings.

Starting up the unit

- 1 Start the engine to boot up the system.

The [Select Program Language] screen appears

- 2 Touch the language.

- 3 Touch .

The [Speaker Mode Settings] screen appears.

- 4 Touch the speaker modes.

[Standard Mode]

4-speaker system with front and rear speakers, or a 6-speaker system with front and rear speakers and subwoofers.

[Network Mode]

3-way system with a high range speaker, middle range speaker and subwoofer (low range speaker) for reproduction of high, middle and low frequencies (bands).

- 5 Touch [OK].

Initial Legal Disclaimer screen appears.

- 6 Touch [OK].

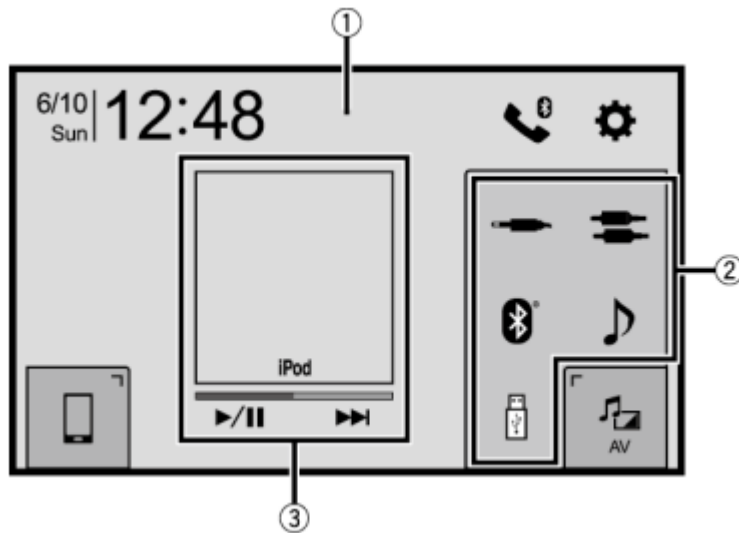
The top menu screen appears.

Switching the speaker mode
















To change the speaker mode, you need to restore this product to the default settings.

1. Restore the default setting

Top menu screen



①	Switches the top menu screen layout. 1 Touch and hold AV . ☰ appears at the top of the screen. 2 Touch ☰. When you finish switching the layout, press ☰ .
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<p>②</p>	<p>Favorite source icons</p> <p>TIP If you select [Power OFF], you can turn off almost all functions.</p> <ul style="list-style-type: none"> • An incoming call is received (only for hands-free phoning via Bluetooth). • A rear view camera image is input when the vehicle is in reverse. • A button on this unit is pressed. • The ignition switch is turned off (ACC OFF), then turned on (ACC ON).
<p>③</p>	<p>AV operation area Displays the current source. Touch to go to the displayed source.</p> <p>TIPS</p> <ul style="list-style-type: none"> • When the control icons are displayed at the bottom of the key, you can control the displayed operation. • You can also switch to display/hide the artwork with the following procedure. <ol style="list-style-type: none"> 1 Touch and hold .  or  appears on the AV operation area. 2 Touch  or . When you finish switching the display/hide setting for the artwork, press .
	<p>Setting the time and date (page 104)</p>
	<p>Settings (page 83) and Favorite menu (page 103)</p>
	<p>Connected device key Displays connected device. Switches the source or application with connected devices such as WebLink and Apple CarPlay.</p> <p>TIP When a device with a compatible application is connected, the favorite application key appears. Once the key appears, you can adjust the range of the favorite application key area with the following steps.</p> <ol style="list-style-type: none"> 1 Touch and hold .  appears at the top right of the favorite application key. 2 Drag  to the desired position. When you finish adjusting, press . <p>NOTE This function is available only when you stop your vehicle in a safe place and apply the parking brake.</p>
	<p>AV source (page 30)</p>
	<p>Hands-free phoning (page 23)</p>

Appendix

Troubleshooting

If you have problems operating this product, refer to this section. The most common problems are listed below, along with likely causes and solutions. If a solution to your problem cannot be found here, contact your dealer or the nearest authorized Pioneer service facility

Common problems

A black screen is displayed, and operation is not possible using the touch panel keys.

- [Power OFF] mode is on.
 - Press any button on this product to release the mode.

Problems with the AV screen

CD or DVD playback is not possible.

- The disc is inserted upside down.
 - Insert the disc with the label upward.
- The disc is dirty.
 - Clean the disc.
- The disc is cracked or otherwise damaged.
 - Insert a normal, round disc.
- The files on the disc are in an irregular file format.
 - Check the file format.
- The disc format cannot be played back.
 - Replace the disc.
- The loaded disc is a type this product cannot play.
 - Check what type of disc it is.

The screen is covered by a caution message and the video cannot be shown.

- The parking brake lead is not connected or the parking brake is not applied.
 - Connect the parking brake lead correctly, and apply the parking brake.
- The parking brake interlock is activated.
 - Park your vehicle in a safe place and apply the parking brake.

No video output from the connected equipment.

- The [AV Input] or [AUX Input] setting is incorrect.
 - Correct the settings.

The audio or video skips.

- This product is not firmly secured.
 - Secure this product firmly.

No sounds are produced. The volume level will not rise.

- Cables are not connected correctly
 - Connect the cables correctly.
- The system is performing still, slow motion, or frame-by-frame playback with DVD-Video.
 - There is no sound during still, slow motion, or frame-by-frame playback with DVD-Video.
- The system is paused or performing fast reverse or forward during the disc playback.
 - For the media other than music CD (CD-DA), there is no sound on fast reverse or forward.

The  icon is displayed, and operation is impossible.

- The operation is not compatible with the video configuration.
 - The operation is not possible. (For example, the DVD playing does not feature that angle, audio system, subtitle language, etc.)

Random playback in Music Browse mode is released in the USB storage device.

- Random playback in Music Browse mode is canceled after the ignition switch is turned off (ACC OFF).
 - Switch to Music Browse mode again and turn on random playback.

The picture stops (pauses) and this product cannot be operated.

- The reading of data is impossible during disc playback.
 - Stop playback once, then restart.

The picture is stretched, with an incorrect aspect ratio.

- The aspect setting is incorrect for the display.
 - Select the appropriate setting for that image.

A parental lock message is displayed and DVD playback is not possible.

- The parental lock is on.
 - Turn the parental lock off or change the level.

The parental lock for DVD playback cannot be canceled.

- The code number is incorrect.
 - Input the correct code number

Playback is not with the audio language and subtitle language settings selected in [DVD Setup].

- The DVD playing does not feature dialog or subtitles in the language selected in [DVD Setup].
 - Switching to a selected language is not possible if the language selected in [DVD Setup] is not recorded on the disc.

The picture is extremely unclear/ distorted and dark during playback.

- The disc features a signal to prohibit copying. (Some discs may have this.)
 - Since this product is compatible with the copy guard analog copy protect system, the picture may suffer from horizontal stripes or other imperfections when a disc with that kind of protection signal is viewed on some displays. This is not a malfunction.

iPod cannot be operated.

- The iPod is frozen.
 - Reconnect the iPod with the USB interface cable for iPod/iPhone.
 - Update the iPod software version.
- An error has occurred.
 - Reconnect the iPod with the USB interface cable for iPod/iPhone.
 - Park your vehicle in a safe place, and then turn off the ignition switch (ACC OFF). Subsequently, turn the ignition switch to on (ACC ON) again.
 - Update the iPod software version.
- Cables are not connected correctly.
 - Connect the cables correctly.

Sound from the iPod cannot be heard.

- The audio output direction may switch automatically when the Bluetooth and USB connections are used at the same time.
 - Use the iPod to change the audio output direction.

No back camera image when the vehicle is in reverse.

- The back camera input setting on the receiver is set to Off.
 - Change the back camera setting to On in the settings menu. (Refer to the System Settings section of this manual to adjust.)

- The camera input may be loose or not connected.
 - Check the connection and make sure the male end of the camera is connected to the brown input on the back of the receiver. (Refer to the installation manual.)
- The reverse lead on the receiver may not be connected to the proper wire at the reverse lamp.
 - Check the connection and make sure that the violet/white lead of the receiver is connected to the lead whose voltage changes when the shift lever is put in reverse. (Refer to the installation manual.)

Black screen displayed when the vehicle is in reverse, with no camera installed.

- Back camera input is set to On.
 - Turn the setting to Off in the settings menu. (Refer to the System Settings section of this manual to adjust.)

Back image displayed when vehicle is not in reverse.

- The camera polarity is not set properly in the Camera settings menu.
 - Review System Settings section of this manual for steps to switch the camera polarity. Park in a safe place, then while keeping your foot firmly on the brake, put the vehicle in reverse, access the System Settings menu, and change the camera polarity setting. Put vehicle back in park. (Refer to the System Settings section of this manual to adjust.)

Problems with the phone screen


Dialing is impossible because the touch panel keys for dialing are inactive.

- Your phone is out of range for service.
 - Retry after re-entering the range for service.
- The connection between the cellular phone and this product cannot be established.
 - Perform the connection process.
- Of the two cellular phones connected to this product at the same time, if the first phone is dialing, ringing or a call is in progress, dialing cannot be performed on the second phone.
 - When the operation on the first of the two cellular phones is completed, use the switch devices key to switch to the second phone and then dial.

Problems with Application screen



A black screen is displayed.

- While operating an application, the application was ended on the smartphone side.
 - Press  to display the top menu screen.
- The smartphone OS may be awaiting screen operation.
 - Stop the vehicle in a safe place and check the screen on the smartphone.

The screen is displayed, but operation does not work at all.

- An error has occurred.
 - Park your vehicle in a safe place, and then turn off the ignition switch (ACC OFF). Subsequently, turn the ignition switch to on (ACC ON) again.
 - When an Android device is connected, disconnect the Bluetooth connection from this product and then reconnect it.

The smartphone was not charged.

- Charging stopped because the temperature of the smartphone rose due to prolonged use of the smartphone during charging.
 - Disconnect the smartphone from the cable, and wait until the smartphone cools down.
- More battery power was consumed than was gained from charging.
 - This problem may be resolved by stopping any unnecessary services on the smartphone.

Error messages

When problems occur with this product, an error message appears on the display. Refer to the table below to identify the problem, then take the suggested corrective action. If the error persists, record the error message and contact your dealer or your nearest Pioneer service center.

Common

AMP Error

- This product fails to operate or the speaker connection is incorrect; the protective circuit is activated.
 - Check the speaker connection. If the message fails to disappear even after the engine is switched off/on, contact your dealer or an authorized Pioneer Service Station for assistance.

Pandora

Error-19

(Communication error occurred.)

- Communication failed.
 - Disconnect the cable from the iPod. Once the iPod's main menu is displayed, reconnect the iPod and reset it.

Our content licenses limit the number of tracks you may skip.

- Skip limit reached.
 - Do not exceed the skip limit.
 - Pandora limits the total number of skips per hour.

Log in error

- You are not logged in to the Pandora application.
 - Please log in to the Pandora application.

Check USB

- The USB connector or USB cable has short-circuited.
 - Check that the USB connector or USB cable is not caught in something or damaged.
- The connected USB storage device consumes more than maximum allowable current.
 - Disconnect the USB storage device and do not use it. Turn the ignition switch to OFF, then to ACC or ON and then connect a compliant USB storage device.

Poor network connection. Listening will resume when it's restored.

- The Pandora application is accessed/ relocated from outside the licensing region.
 - Access Pandora from within the licensing region

Spotify

Skip limit reached.

- Skip limit reached.
 - Do not exceed the skip limit.
 - Spotify limits the total number of skips per hour.

Check USB

- The USB connector or USB cable has short-circuited.
 - Check that the USB connector or USB cable is not caught in something or damaged.
- The connected USB storage device consumes more than maximum allowable current.
 - Disconnect the USB storage device and do not use it. Turn the ignition switch to OFF, then to ACC or ON and then connect a compliant USB storage device.

No Spotify

- The Spotify application is not installed in the connected device.
 - Install the Spotify application in your mobile device.

Update App

- The Spotify application is out of date.
 - Update to the latest Spotify application.

Login Please

- You are not logged in to the Spotify application.
 - Please log in to the Spotify application.

No Signal

- The connected device is out of area.
 - Connect the device to a network.

SiriusXM® Satellite Radio

Check Antenna

- The antenna connection is incorrect.
 - Check the antenna connection. If the message fails to disappear even after the engine is switched off/on, contact your dealer or the nearest authorized Pioneer service center for assistance.

Check Tuner

- The SiriusXM Connect Vehicle Tuner connection is incorrect.
 - Check the tuner connection and battery voltage. If the message fails to disappear even after the engine is switched off/on, contact your dealer or the nearest authorized Pioneer service center for assistance.

No Signal

- The SiriusXM Connect Vehicle Tuner is having difficulty receiving the SiriusXM satellite signal.
 - Verify that your vehicle is outdoors with a clear view of the southern sky.
 - Verify that the SiriusXM magnetic mount antenna is mounted on a metal surface on the outside of the vehicle.
 - Move the SiriusXM antenna away from any obstructions.

No Content

- TuneScan™ is not available.

- Perform the operation with another preset channel.

Channel Not Available

- The channel that you have requested is not a valid SiriusXM channel.
 - Visit SiriusXM website for more information about the SiriusXM channel lineup

Subscription Updated Press Enter to Continue

- This product has detected a change in your SiriusXM subscription status.
 - Touch [Enter] to clear the message.

Channel Not Subscribed. Call SiriusXM to Subscribe.

- The channel that you have requested is not included in your SiriusXM subscription package.
 - Check the content of your SiriusXM subscription package.

Channel Locked Please Enter the Lock Code

- Locked by the radio Parental Control feature.
 - Release the channel lock.

Memory Full

- The memory has become full while playback was paused.
 - Resume playback.

Memory Nearly Full

- The memory has become nearly full while playback was paused.
 - Resume playback.

There are no qualified TuneMix music

- There are no qualified TuneMix channels in this band.
 - Requires two or more qualified music channels to be stored as presets in the current band.

Disc

Error-02-XX/FF-FF

- The disc is dirty.
 - Clean the disc.
- The disc is scratched.
 - Replace the disc.
- The disc is loaded upside down.

- Check that the disc is loaded correctly.
- There is an electrical or mechanical error.
 - Press the RESET button

Different Region Disc

- The disc does not have the same region number as this product.
 - Replace the DVD with one bearing the correct region number.

Unplayable Disc

- This type of disc cannot be played on this product.
 - Replace the disc with one that can be played on this product.

Unplayable File

- This type of file cannot be played on this product.
 - Select a file that can be played.

Skipped

- The inserted disc contains DRM protected files.
 - The protected files are skipped.

Protect

- All the files on the inserted disc are embedded with DRM.
 - Replace the disc.

TEMP

- The temperature of this product is outside the normal operating range.
 - Wait until this product returns to a temperature within the normal operating limits.

Your device is not authorized to play this DivX protected video.

- This product cannot play copyprotected DivX files.
 - Select a file that can be played.

Video frame rate not supported

- DivX file's frame rate is more than 30 fps.
 - Select a file that can be played.

Audio Format not supported

- This type of file is not supported on this product.
 - Select a file that can be played.

USB storage device

Error-02-9X/-DX

- Communication failed.
 - Turn the ignition switch OFF and back ON.
 - Disconnect the USB storage device.
 - Change to a different source. Then, return to the USB storage device.

Unplayable File

- There is no playable file in the USB storage device.
 - Check that the files in the USB storage device are compatible with this product.
- Security for the connected USB storage device is enabled.
 - Follow the USB storage device instructions to disable security.

Skipped

- The connected USB storage device contains DRM protected files.
 - The protected files are skipped.

Protect

- All the files on the connected USB storage device are embedded with DRM.
 - Replace the USB storage device.

Incompatible USB

- The connected USB storage device is not supported by this product.
 - Disconnect your device and replace it with a compatible USB storage device.

Check USB

- The USB connector or USB cable has short-circuited.
 - Check that the USB connector or USB cable is not caught in something or damaged.
- The connected USB storage device consumes more than maximum allowable current.
 - Disconnect the USB storage device and do not use it. Turn the ignition switch to OFF, then to ACC or ON and then connect a compliant USB storage device.

HUB Error

- The connected USB hub is not supported by this product.
 - Directly connect the USB storage device to this product.

No Response

- This product cannot recognize the connected USB storage device.

- Disconnect the device and replace it with another USB storage device.

USB was disconnected for device protection. Do not re-insert this USB memory into the unit.
Please restart the unit.

- The USB connector or USB cable has short-circuited.
 - Check that the USB connector or USB cable is not caught in something or damaged.
- The connected USB storage device consumes more than maximum allowable current.
 - Disconnect the USB storage device and do not use it. Turn the ignition switch to OFF, then to ACC or ON and then connect a compliant USB storage device.
- The USB interface cable for iPod/iPhone has short-circuited.
 - Confirm that the USB interface cable for iPod/iPhone or USB cable is not caught in something or damaged.

Your device is not authorized to play this DivX protected video.

- This product cannot play copyprotected DivX files.
 - Select a file that can be played.

Audio Format not supported

- This type of file is not supported on this product.
 - Select a file that can be played.

iPod

Error-02-6X/-9X/-DX

- iPod failure.
 - Disconnect the cable from the iPod. Once the iPod's main menu is displayed, reconnect the iPod and reset it.

Error-02-67

- The iPod firmware version is old.
 - Update the iPod version.

Bluetooth

Error-10

- The power failed for the Bluetooth module of this product.
 - Turn the ignition switch to OFF and then to ON.

If the error message is still displayed after performing the above action, please contact your dealer or an authorized Pioneer Service Station.

Apple CarPlay

Attempting to connect to Apple CarPlay.

- Communication failed and the system is trying to connect.
- Wait for a while. Then, perform the actions below if the error message is still displayed.
 - Restart the iPhone.
 - Disconnect the cable from the iPhone, and then connect the iPhone again after a few seconds.
 - Turn the ignition switch to OFF and then to ON.

If the error message is still displayed after performing the above action, please contact your dealer or an authorized Pioneer Service Station.

Warning

This content is compiled from multiple sources and is provided for reference purposes only. It may not be complete or fully applicable to all situations. If you are unable to resolve your issue, please contact the product manufacturer or an authorized service provider for official support.

